



Get Started



htc one[®] (M8)
harman/kardon[®] edition



Welcome!

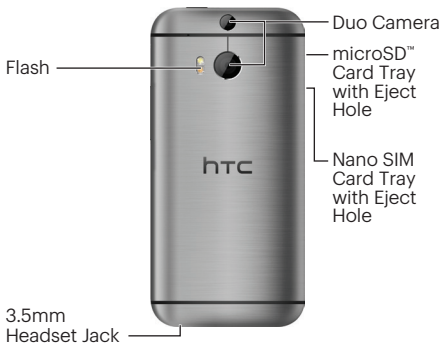
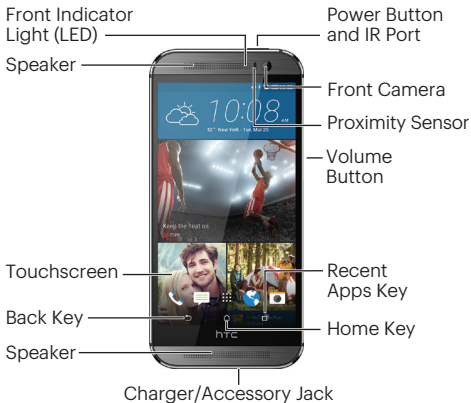
Thank you for choosing Sprint. This guide helps you get started with your new HTC One® (M8) harman/kardon® edition.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at **sprint.com/readynow**.

Visit **sprint.com/support** for ongoing support and resources. There, you'll find user guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

Your HTC One (M8)



Activate Your Phone

Charge the Battery

Your phone's battery should have enough charge to get started, but it's a good idea to charge it fully before you get going. Insert the USB connector into the Charger/Accessory Jack and plug the charger into an electrical outlet.

Before turning on your phone:



If you purchased your phone at a Sprint Store, it is probably activated and ready to use.



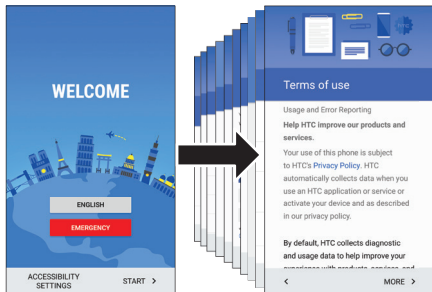
If you received your phone in the mail, and it is for a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a **Hands Free Activation** screen at startup. When it's finished, tap **OK** to continue. To confirm your activation, make a phone call.



If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to **sprint.com/activate** and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit **sprint.com/support** for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-888-211-4727** from another phone.

Set Up Your Phone



Press and hold the **Power Button** to turn on your new phone.

Select a language or tap **START**, and then follow the prompts to complete the setup screens.


Complete the Setup Screens

The device's setup screens will guide you through the setup process. Follow the prompts to:

- Read HTC's Terms of use.
- Set up a Wi-Fi® connection.
- Transfer or restore content.
- Sign in to (or set up) a Google™ Account.
- Protect and personalize your device.

When setup is finished, you'll see your phone's Home screen.

Your Home Screen

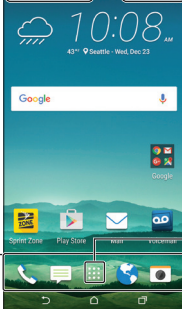
Tap  from any screen to return to the Home screen.

Notifications

Drag down to open menu



Status



Dock Menu

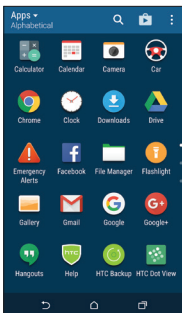
Tap to open apps

Apps Launcher

Tap to display all apps

◀ Swipe for more screens ▶

▲
Scroll for more apps
▼

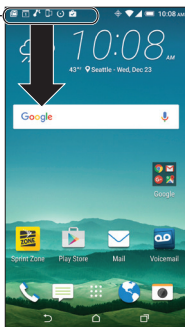


Notifications

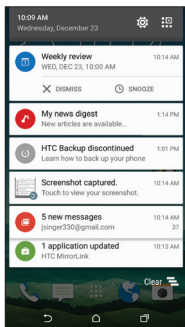
When you see a notification icon on the left side of the status bar, drag the status bar down to display the notification panel. Tap a notification to open it.

Notifications

Drag down to open the notification panel



Notification Panel Open



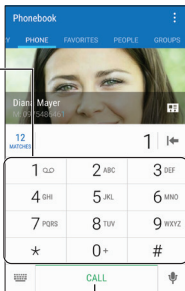
Phone Calls

Tap  > **Phone**  to open the Phone app.

Make a Phone Call

Phone Dialpad

Tap to enter numbers



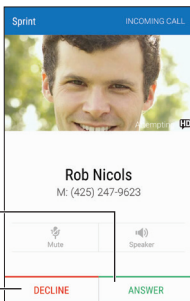
Call Key

Tap to place call





Answer an Incoming Call

Answer Call

Reject Call





Voicemail

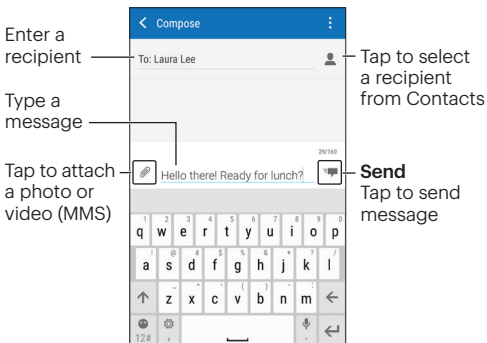
1. Tap  >  > **Phone** .
2. Touch and hold  to dial your voicemail number.
3. Follow the prompts to set up your voicemail box.

Sprint strongly recommends setting a voicemail password.





Text Messaging

Tap  > **Messages**  to access your messages.

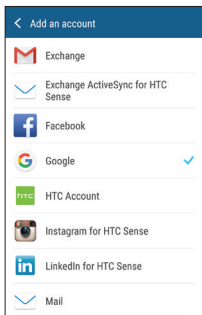
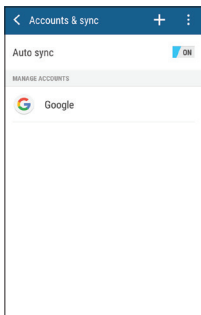
- Tap  to compose a new message.



Email Setup

1. Tap  >  > **Settings**  > **Account & sync.**
2. Tap  and then select an account type.
3. Follow the prompts to enter your account information.

Important: Before setting up a Microsoft® Exchange ActiveSync® account, contact your company's Exchange Server administrator for required sign-in information.



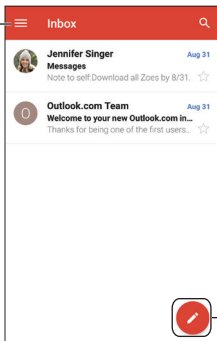
Note: The Accounts screen (at left, above) will show any accounts that have already been set up, including Google Accounts that may have been configured during setup.

Email

Tap  >  > **Gmail**  to access your email accounts.

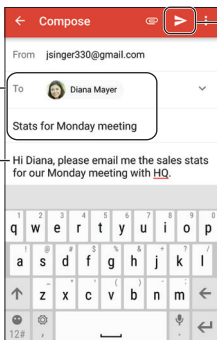
- Tap  to compose a new email message.

Email Inbox



Tap to
compose
new email




Enter recipients
and subject

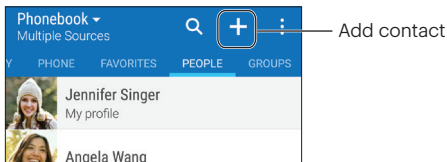


Send
Tap to
send email

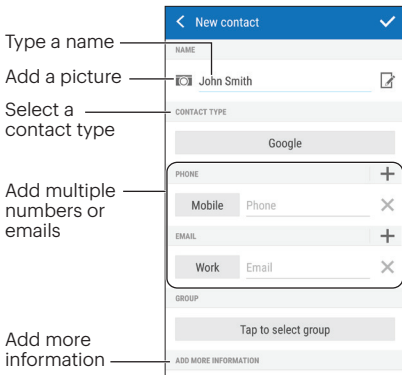
Type message

Contacts

Tap  >  > **People**  to access and manage your contacts.



Add a Contact



Audio

Clari-Fi™ Audio

Your phone uses Clari-Fi technology which automatically restores the quality of compressed digital music. Music sounds cleaner, crisper, wider, and more dynamic.

Turn Clari-Fi On or Off




1. Tap  >  > **Settings**  > **harmon/kardon audio**.
2. Turn the Clari-Fi switch to **ON** or **OFF**.

Note: Clari-Fi is turned on by default.

LiveStage™ Audio

When your headphones are plugged into the headphone jack, you have the option to enjoy a more lifelike listening experience.

Use LiveStage

1. Make sure your headphones are plugged into the headphone jack.
2. Tap  >  > **Settings**  > **harmon/kardon audio**.
3. Tap **LiveStage** and select the type of headphones you are using.










Tip: Your phone remembers the headphone type so you don't have to select it every time it's plugged in.

Manage Your Account

Online

- Sign in to your account at **sprint.com/mysprint** and find account management information, user guides, tutorials, and more.

On Your Phone

- Tap    to check minute usage and account balance.
- Tap    to make a payment.
- Tap    to access the Sprint Zone, where you can check your account, update your phone, watch video tutorials, or contact Sprint Customer Service.

Help

Online Support

- For ongoing help over the life of your phone, visit **sprint.com/support** to find videos, tutorials, troubleshooting tips, and the complete user guide for your HTC One (M8) harman/kardon edition.
- Visit **community.sprint.com** to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Customer Service

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-888-788-4727**

Get Help on Your Phone

- Tap  >  > **Sprint Zone**  to access tutorials, guides, and more.

It's All Connected

Sprint is committed to your world, and we work hard to make sure it's taken care of.

At Sprint, environmental responsibility is more than talk. For information on Sprint's commitment to sustainability and the environment, visit **sprint.com/green**.

We even make it easy (and rewarding) to recycle your old phone – visit **sprint.com/buyback** for more info.



Check us out at **sprint.com/goodworks** to find out more.




Don't Drive Distracted



It can wait. If the car is in driving mode, you should be too. Visit **sprint.com/drive** to learn about Sprint's FREE **Drive First** app and other resources.

#itcanwait

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, tap  >  > **Settings**  > **Location**, tap the **OFF/ON** switch so it's in the ON position, then tap **Mode** and select your location options from the list. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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