# Glass Ceilings \& Sticky Floors: Time for Academic Medicine to Renovate 

Department of Medicine, Grand Rounds, April 4, 2017

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## Disclosures

We have no actual or potential conflict of interest in relation to this presentation.
(No affiliation, honoraria or monetary support from an industry source)

## Objectives

By the end of this session, participants will be able to:

1. Describe barriers to women's advancement in medical leadership
2. Summarize the activities of the Women in Leadership Task Force
3. Describe strategies to close the gender gap in medical leadership

## Disclaimers



## Disclaimers


https://www.pinterest.com/sexedplus/visualizing-gender-identity-binaries-spectrums-and/

## Disclaimers


http://synthetick.com/stock-video/male-female-brain.html

## Gender Disparity



- Tenure
- Grants
- Papers

Research

## Faculty of Medicine

- Dean
- Clinical Chairs
- Basic Science Chairs



## Department of Pediatrics



## Pediatrics - Leadership

|  | Female | Male |
| :--- | :---: | :---: |
| Pediatrics UGME Director | 1 | 0 |
| Sub-specialty Program Directors | 14 | 7 |
| Core Training Program Director | 1 | 0 |
| Core Assistant Program Director | 1 | 1 |
| Division Directors | 5 | 7 |
| Associate Chairs* | 1 | 6 |
| Vice Chair | 0 | 1 |
| Head of Child Health Research** | 0 | 1 |
| Chair | 0 | 1 |

## Is the Department of Medicine Different?

## Department of Medicine Health Centre



## Internal Medicine: Leadership

|  | Female | Male |
| :--- | :---: | :---: |
| Internal Medicine UGME Director | 0 | 1 |
| Subspecialty Program Directors | 9 | 7 |
| Core Site Directors | 3 | 0 |
| Core Assistant Program Director | 1 | 0 |
| Core Training Program Director | 0 | 1 |
| Division Directors | 4 | 13 |
| Associate Directors | 0 | 2 |
| Executive Associate Physician-in-Chief | 1 | 0 |
| Chair | 0 | 1 |

## Common Misperceptions

- 个우 $\rightarrow$ 个우 leaders
- Less interest
- Opportunities 우= $\sigma^{\text {자 }}$
- Opportunities = Equality

http://chatsworthconsulting.com/tag/perceptions

Opportunities are the same but the ability to take advantage/accept the opportunities is different.

Female, Focus Group

## Common Misperceptions


http://darkroom.baltimoresun.com/2014/02/sochi-olympics-day-5-mancuso-w ins-skiing-bronze-curling-begins/

## Advantages of Gender Diversity in Medical Leadership



## Advantages of Gender Diversity in Medical Leadership

## Representation of <br> patient needs



## Women in Leadership Task Force

## Department of Pediatrics

April 2016 - Present

## Membership

Laurie Plotnick - Chair
Associate Professor, Associate Director, Pediatric Emergency Medicine,

## Ingrid Chadwick

Assistant Professor, Management, John Molson School of Business

## Jean-Pierre Farmer

Chair, Pediatric Surgery and Pediatric Neurosurgeon

## Stephen Liben

Professor, Director, Pediatric Palliative Care Program

## June Ortenberg

Assistant Professor, General Pediatrics

## Joyce Plckering

Executive Associate Physician-in-Chief of Medicine

## Maria Psihogios

PGY1 Pediatrics

## Aimee Ryan

Associate Professor, Department of Pediatrics

## Christine Sabapathy

Assistant Professor, Hematology-Oncology

## Samara Zavalkoff

Assistant Professor, Pediatric Critical Care

## WIL taskforce mandate

Realistic action plans

$\uparrow$ Women applying for leadership
$\uparrow$ Women assuming leadership

## WIL Taskforce Initiatives

Literature review

## Leadership for Medical Women conference

Survey

Focus groups

## Survey and Focus Groups: Objectives

- Explore perceived barriers
-Surface innovative ideas


## Survey - Methods

- Development
- Questions:
- Demographic
- Career development
- Barriers
- Strategies
- Target: faculty, trainees
- Administration


## Focus Group-Methods

- 3 groups: male, female, mixed
- Participant selection
- Focus group facilitators
- Gender matched to group
- Qualitative researchers
- Question


## Survey Results

- $57.5 \%(n=160)$ response rate
-Wide representation


## Focus Group Results

- 17 women, 10 men
-Wide representation

https://medium.com/@uN_Women/comic-competition-winners-gender-equality-picture-it-b2b1690c6d14


## Gender Disparity Principles

- Fairness
- Stereotypes and biases
- Stem from everyone


## Barrier 1 - Image of a Leader

Agentic

- Dedicated
- Competent
- Strong
- Assertive
- Decisive
- Independent
- Analytical
- Action-oriented

Communal

- Warm
- Caring
- Sensitive
- Honest
- Nurturing
- Dependent
- Collaborative
- Supportive


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Agentic $=$ Men

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If you (and a male colleague) are both talking to someone, I often find that the male ... is being listened to more than the female...

I've even had some nurses [say] "You're [going to] have to have... a deeper, more assertive voice, [because] they're [going to] listen to the male in the room.

Female, Focus Group

## Barrier 1 - Image of a Leader


... if a man is more outspoken, he is a leader ... if a woman is more outspoken ... that can be seen as negative ... not only just by men, but I think as a society we do tend to ... have a harder time with strong-willed women, [whereas] being strong-willed... for a man is a positive thing when it comes to leadership.

Male, Focus Group

## Barrier 1 - Image of a Leader



## Barrier 2 - Lack of Active Guidance

## Mentorship - quantity and quality

...there is a bit of reluctance [for women] to go for mentorship: "I don't know who to talk to, I am too shy, I wouldn't even know where to begin"... [mentorship] seems to be more of a natural fit for men, and I think women are a little bit too shy or less inclined to go there.

Female, Focus Group

## Barrier 2 - Lack of Active Guidance

## Networking

| Networking <br> Opportunities | Female | Male |  |
| ---: | :---: | :---: | :---: |
| Same | $34.1 \%(31)$ | $66.0 \%(31)$ |  |
| Different | $65.9 \%(60)$ | $34.0 \%(16)$ | $\chi^{2}=12.78$ <br> $p=0.002$ |

## Barrier 3 - Family Obligations

- Disproportionate
- Self-perceived barrier - F 42.5\% vs. M 27.3\%
- Top challenge to women


## Barrier 3 - Family Obligations

- You have to look outside in a broader society context... I've been reasonably successful in my career ... I am very fortunate. I have a very supportive wife who was ready to give up her own career to raise our children ... I did a lot of things that, if I was a woman, I am sure I wouldn't be able to do.

Male, Focus Group

## Woman's "choice"

| Men | Women |
| :---: | :---: |
| Many role models | Few role models |

## Woman's "choice"

| Men | Women |
| :--- | :--- |
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| Mentors and networks | Few mentors and networks |

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## Woman's "choice"

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| Many role models | Few role models |
| Mentors and networks | Few mentors and networks |
| Minority are primary <br> caretakers | Majority are primary <br> caretakers |
| Do not bear children | Bear children |
| Do not breastfeed | Breastfeed |

Adapted from: Handelsman, J. https://med.stanford.edu/facultydiversity/diversity-resources/information-about-bias/handelsman-video-page.html

## Barrier 4 - Distracting Roles


... Male leadership tends to be ... about formal leadership roles... The informal leadership ... is heavily [undertaken by] women ... this sort of day-to-day, not named "chair of committee or department head," but "ived" leadership ...that doesn't necessarily get recognized or get much...

Male, Focus Group

## Barrier 5 - Organizational Structure

## Traditional Career Path



Dial M for Mother
Female labour-force participation rate by age 2012, \%
$\begin{array}{ll}\text { - South Korea* - Japan } & \text { United } \\ \text { OECD average } & \text { Denmark* } \\ \text { States }\end{array}$

http://www.economist.com/news/briefing/21599763-womens-lowly-status-japanese-workplace-has-barely-improved-decades-and-country

## Barrier 5 - Organizational Structure

## Lack of:

- Family-friendly environment
- Metrics
- Policy


## Glass Ceiling \& Sticky Floor



women-with-3m-futuro-for-her.html
(Monroe, A.K., et al., 2015; Zhuge, Y. et al., 2011; Carnes, M. et al., 2008)

## Potential Strategies

## Gender Diversity =

 Gender-diverse Solutions
## 1. Training \& Education

The first step in solving a problem is to recognize that it does exist.

Zig Ziglar

## 1. Training \& Education

- Diversity expert
- Outcomes:
- Buy-in

- Gender Diversity policy
- Training of Departmental leaders
- Bias-free selection and promotion
- Faculty of Medicine Diversity Workshops
(Carnes, M. et al., 2015; Burgess, DJ et al., 2012; CIDA 2010; Carnes, M et al, 2008)


## 2. Data Tracking and Monitoring

- Tracking demographics
- Measurement of metrics
- Real-time reporting



## 3. Renewed Career Framework

Academic Biomedical Career Customization (ABCC)

- Framework
- Individualized
- All life stages
- Banking Program


## 4. Active Guidance for Women

- Formal mentorship program
- Networking
- Workshops, programs and meetings


## 5. Family-friendly Work Environment

- Meeting times and remote access
- Departmental petition for:
- On-site childcare
- On-site amenities and services
- On-site employee gym


## Take-Home Points

- The gender gap is real
- Gender diversity is necessary
- Implicit biases $\rightarrow$ barriers
- Many strategies to consider


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## Be brave enough to start a conversation that matters.

Margaret Wheatley

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Video - https://med.stanford.edu/facultydiversity/diversity-resources/information-about-bias/handelsman-video-page.html

## Medscape Survey

http://www.medscape.com/features/slideshow/public/femaleleadershipreport2015\#page=1

