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## Welcome to Your HR Leader Toolkit

The State is implementing changes to our job classification and pay structures. This toolkit is designed to support you in your role as an HR Leader as you:

- Lead change communication at the agency level
- Support ongoing decision-making, administration and communication about jobs, pay and careers at the agency level

The toolkit includes five key sections: Job Classification Structure, Career Planning, Compensation, PeopleSoft Functionality and Change Management/Communication. The first four sections offer an overview of key components of our job classification structure, career and compensation programs, suggestions for how to use the programs, and handy links to key tools and resources. The last section is about communication – our strategy for supporting change, and tools and templates you can use to lead change in your own agencies.

Job Classification Structure	Careers	Compensation	PeopleSoft Functionality	Communication
<ul> <li>What it looks like (key components)</li> <li>How to use it</li> <li>Supporting tools and resources</li> </ul>	<ul> <li>What's in place today that helps you help employees explore their options</li> <li>PeopleSoft Functionality</li> </ul>	<ul> <li>Our philosophy and objectives</li> <li>What we mean by "market"</li> <li>New pay structure</li> <li>Supporting tools and resources</li> </ul>	<ul> <li>Profile Manager</li> <li>Job Descriptions</li> <li>Career Progression Chart</li> <li>Supporting tools and resources</li> </ul>	<ul> <li>Our strategy for supporting change</li> <li>Stakeholder analysis</li> <li>Templates and tools for you to use in leading communication at the agency level</li> </ul>

The toolkit also includes **Tools and Resources**, a **Glossary**, and **FAQs** that offer you an easy place to access most of the tools we reference in the toolkit.

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## **Tools and Resources**

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## How to Use the Toolkit

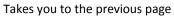
You can use the toolkit in a variety of ways. Skip to the information you're interested in by clicking the links – just like a website:

- From the top navigation bar, you can access Tools and Resources, a Glossary, or FAQs
- In the left navigation bar, you can go to a specific section in the toolkit, and then to various topics in the section
- Within the document, you can click on links to go to various tools and resources, or other places in the toolkit

You can also read this toolkit page-by-page, like a printed document:



Takes you to the next page



Get started by clicking on Introduction in the left column.



**Tools and Resources:** watch for this icon to see links to specific tools relevant to topic





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# Our Vision: Creating a Foundation for Integrated Talent Management

# We want to ensure that we are managing talent in a way that is consistent and efficient and positions the State of Georgia as an employer of choice.

To support those objectives, we are building an integrated approach to talent management that will encompass everything from recruitment and onboarding to compensation and benefits, performance management, learning and development, and planning for the future.

The **job classification structure** represents the foundation for our longer term vision of an integrated talent management system – one that will help us:

- 1. Set the direction for enhancing our employee experience and sharing career possibilities with employees and recruits
- Balance "market" best practices (how the market pays for a job, structures rewards, presents career opportunities) with accountability to our taxpayers and constituencies
- 3. Ensure consistency across all agencies and compliance with State Personnel Board, agency and OPB policies
- Ensure internal equity based on employee experience, skills and contributions – with respect to rewards and recognition, performance management and career development
- **5. Support efficiency** with a simplified system and job aids to assist/guide agencies in salary administration
- 6. Allow flexibility to balance enterprise and agency business needs reflecting the diversity of what our agencies do







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## What's New for FY 2016?

## Updated Job Classification Structure

- We created a new classification structure using a balanced and sustainable approach. As part of this process, we remarket priced all of the jobs within the structure.
- We have organized jobs into a structure by job family, job function, job series, and job series level allowing us to better align jobs with pay, and providing more flexibility to create reports and administer the program.
- Basic job descriptions have been created/updated for each job at the State reflecting common characteristics (i.e. job responsibilities and qualifications). These provide a consistent starting point for describing similar jobs and assigning them pay grades. Your agency can use these job descriptions to create position descriptions that reflect the business needs/specific duties at the agency level.
- The job series functionality will help managers/employees with planning career and learning opportunities.

## **Updated Pay Structure**

- We are transitioning to a new structure characterized by **fewer pay grades** (with alpha rather than numeric identification) and **less overlap between salary ranges** this is designed to align more closely with job levels to make pay decisions simpler and more consistent.
- The structure is also designed to be **competitive** in the public sector (and private sector where appropriate) and to support **internal equity**.
- We have created **guidelines** you can use to help your agency make consistent decisions about employee pay for new hires, promotions and transfers, and more.

## How did we get here?

HR Leaders like yourself, as well as HRA, agencies and communities of interest have been working together to validate job content, placement of jobs in structures and series, and making enhancements to our plan and processes.



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## **Key Roles and Responsibilities**

As we administer our job classification structure and pay programs, four groups play particularly key roles.

Stakeholder	Roles and Responsibilities
DOAS	<ul> <li>At State (enterprise) level:</li> <li>Evaluate competitiveness of policies, pay structure, etc.</li> <li>Maintain enterprise-wide job and career structures</li> <li>Provide communication tools and resources</li> </ul>
HR Leadership Advisory Group	<ul><li>Recommend direction, administrative guidelines</li><li>Provide feedback and input for job and career structures</li></ul>
HR Leaders and HR Staff	<ul> <li>At Agency level:</li> <li>Ensure consistent decisions about jobs and pay, and consistent, efficient program administration</li> <li>Consult with/support agency hiring managers in making job/pay decisions</li> <li>Lead communication and change management initiatives about jobs and pay</li> </ul>
Hiring Managers	<ul> <li>Effectively make and communicate job and pay decisions to employees</li> <li>Help employees explore their career opportunities with the State</li> </ul>



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## How the Job Classification Structure Components Fit Together

Job Family ... Job families are the broadest category used to organize jobs – they represent "industry areas" and often cut across agencies. Examples: Financial, Information Technology, Human Resources

Job Function ... Within the job family, there are four organizational levels: Management, Professional, Technical and Admin/Support

Job Series ... Each job family may include several job series – each including similar duties or responsibilities, and requiring similar experience or competencies. Examples in Human Resources: HR Generalist, HR Manager, Benefits Technician

Each job in a job series has a:		
Job Series Level	Progression levels within the series based on experience and responsibilities	
Job Title and Code	At the enterprise level, basic name for job and a code that identifies job family, job function and job series level	
Job Description	At the State (enterprise) level, outlining the job's basic responsibilities/duties and qualifications – the job description can be used to create an agency-specific position description	



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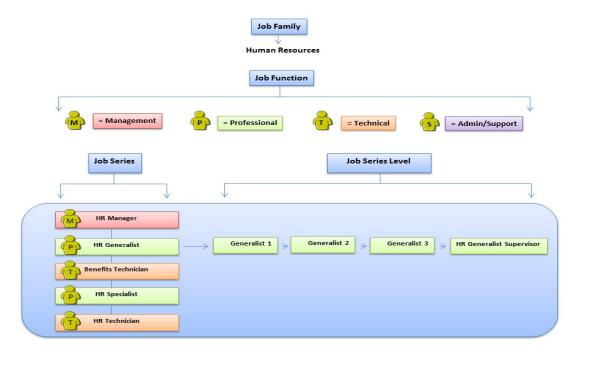
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## What We Mean by Job Classification Structure

At the State (enterprise) level, a job classification structure provides a way of describing and organizing jobs that supports:

- A common language for talking about jobs across the enterprise
- Development of a clear set of career paths
- Providing clear guidelines for making salary decisions and ensuring internal equity with regard to pay

### Job Classification Structure Example: Human Resources Family





**Job Families** 

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Our 17 job families are the broadest category we use to organize jobs. Some job families such as Finance, Human Resources and Information Technology may be used by all agencies while other job families such as Law Enforcement and Health Case may be specific to several of agencies.

Job Families		
Job Family	Job code begins with	
Education	ED	
Engineering	ET	
Facilities	FE	
Financial	FI	
Food-Farm	FF	
Healthcare	НС	
Information Technology	IT	
Applied Science	LS	
Law Enforcement	PS	
Legal	LE	
Natural Resources	NR	
Human Resources	HR	
Real Estate	RE	
Regulatory	RC	
Social Services	SS	
General Support	GS	
Transportation	TR	



Tools and Resources: Job Code Catalogs



**Job Functions** 

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## **Job Functions**

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Across the State, each job falls into one of five organizational levels:

- Management
- Professional
- Technician
- Admin/Support

The function is reflected in the Job Code and the Job Description.

The chart below shows some sample jobs that would fall within each of these functions.

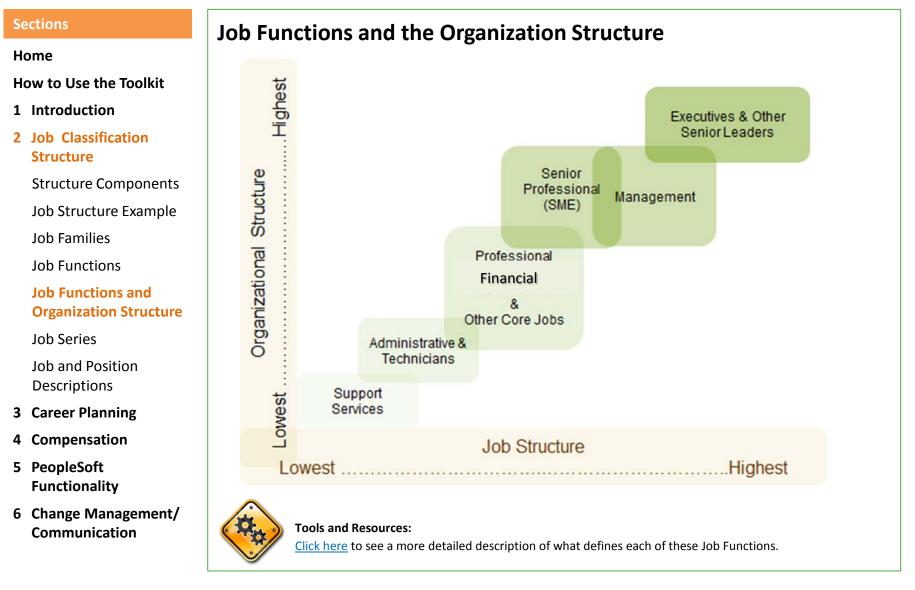
Job Function	Sample Jobs in This Function	
Management (M)	Human Resources Manager, Finance Manager, Warden, Field Operations Manager, Parks Region Supervisor	
Professional (P)	Accountant, Biologist, Attorney, Engineer, Pharmacist	
Technician (T)	Licensed Practical Nurse (LPN), Electrician, Mechanic, Permit Inspector, Carpenter	
Admin/Support (S)	Clerks, Data Processors, Maintenance Helpers, Housekeepers, Health Aides, Receptionist, Secretary, Administrative Assistant, Operations Specialist	



<u>Click here</u> to see a more detailed description of what defines each of these Job Functions.



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**Job Series** 

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## **Job Series**

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Across the State, job descriptions summarize the basic levels of responsibility and experience. Most descriptions are grouped into Job Series – representing different levels of responsibility and experience.

Job Title	Job Summary	Entry Qualifications
HR Generalist 1	Provides multiple human resources services in support of an organization. Responsible for daily transactions, recruitment, benefits, training and other human resource functions. Incumbents at this level may require additional training or experience to gain full proficiency in some or all of the job responsibilities.	Bach elor's degree in a related discipline and job related experience, or an Associate's degree in a related discipline and 24 years performing job specific duties as described above. Basic proficiency level for all position required certifications, licenses, training, etc. preferred. When in the process of attaining required certifications, training, etc. the % complete may be considered, however completed, graduated and active status is preferred.
HR Generalist 2	Provides multiple human resources services in support of an organization. Responsible for daily transactions, recruitment, benefits, training and other human resource functions.	Bachelor's degree in a related discipline and 2+ years job specific experience or an Associate's degree in a related discipline and 2 plus years as a Level I in the same job series. Basic to Intermediate proficiency level for all position required certifications, licenses, training, etc required.
HR Generalist 3	May supervise human resources functions, including compensation, benefits, recruitment, employee relations, and personnel/payroll transactions. May direct the work of transactions technicians and administrative staff.	Bach el or's degree in a related discipline and 4+ years job specific experience. Master's degree in a related discipline preferred. Advance proficiency level for all position required certifications, licenses, training, etc. required
HR Generalist Spv	Oversees human resources functions, induding compensation, benefits, recruitment, transactions, operations and employee relations in support of an organization. Develops and implements personnel policies consistent with overall agency objectives. Supervises and plans work of assigned staff.	Bachelor's degree in a related discipline and 6+ years job specific experience. Master's degree in a related discipline preferred. Advance proficiency level for all position required certifications, licenses, training, etc. required. In addition, prior experience 2+ years as a team lead or other supervisory role a plus.



#### **Tools and Resources:**

<u>Click here</u> to review a sample Job Series for the HR Generalist Job Series.



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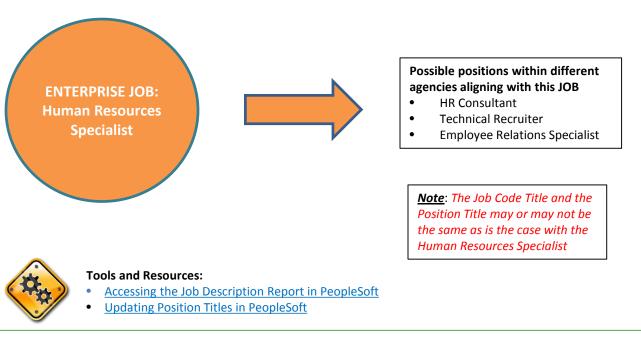
## Job and Position Descriptions

Job descriptions summarize the basic levels of responsibility and experience, and show where the job falls in terms of job function and job series level, and pay grade. **The job description for each job code is accessible in PeopleSoft using the following navigation:** 

#### Self Service > Job Description Report

Click <u>here</u> for an example of what you'll see in PeopleSoft.

You can customize position titles and descriptions to describe your specific agency positions – each **position** is still tied to an enterprise job description and job code. This allows your agency to have position titles and descriptions that incorporate agency specific functions.





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The updated job classification structure includes information that can help support conversations between you, hiring managers and employees about the opportunities for growth and development at the State.

Our first step toward creating more transparency about career opportunities involves using the Career Progression Chart in PeopleSoft.

The Career Progression Chart allows a conversation about the vertical progression in an individual's career based on current position. You can access these charts through PeopleSoft and share with hiring managers and/or employees.

#### In the future

We plan to develop a more automated way to assist managers and develop horizontal career progression. The job series is just the first step; as our career tools evolve, we will create guidelines for using information.





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## **Career Planning Roles and Responsibilities**

The updated job classification structure includes information that can help support conversations between you, hiring managers and employees about the opportunities for growth and development at the State.

We share career information with:	So you can:	PeopleSoft Navigation
HR Leaders	<ul> <li>Support people managers and recruiting/talent management within your agencies</li> <li>Respond to questions/coach employees on career opportunities</li> </ul>	Workforce Development > Career Planning > Prepare / Evaluate Career Plan > Career Progression Chart
Hiring Managers	<ul> <li>See your own career opportunities</li> <li>Make good decisions for placement of new hires/existing employees in available roles – based on job descriptions and differentiated levels of responsibility</li> <li>Coach employees on career opportunities</li> <li>Create individual development plans as part of the performance management process to prepare employees for career opportunities</li> </ul>	Planned Future Functionality
Employees	<ul> <li>Understand that there are opportunities for career growth at your agency and the State</li> <li>See/plan for what your career path might be (potential moves, needed experience, responsibilities) <ul> <li>Within your job family</li> <li>Within your agency</li> <li>Across the State</li> </ul> </li> </ul>	Planned Future Functionality



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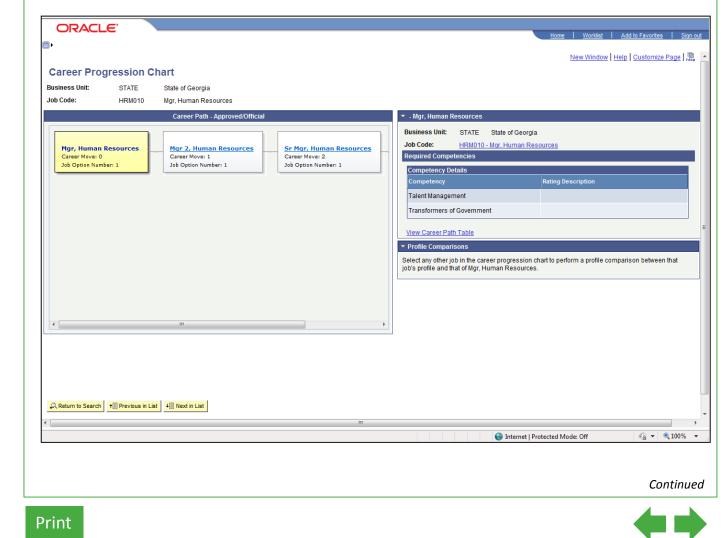
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## **PeopleSoft Functionality**

Viewing career paths within a Human Resources Job Series.



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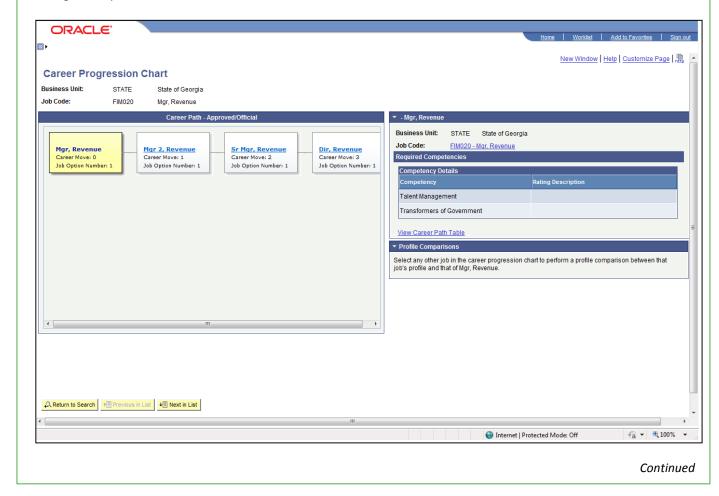
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## **PeopleSoft Functionality (continued)**

Viewing career paths within a Financial Job Series.





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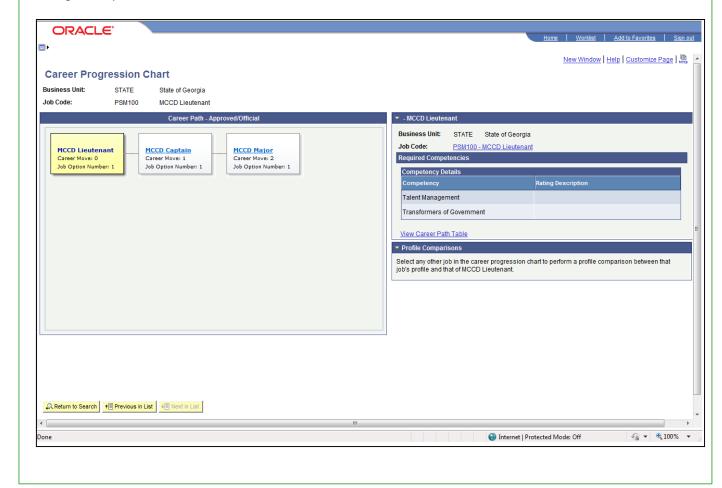
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## **PeopleSoft Functionality (continued)**

Viewing career paths within a Law Enforcement Job Series.





 Efficiency Compliance

Equity

through:

across the State)

research

critical jobs

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## **Compensation Plan Model**

These guiding principles are accomplished

 Consistent pay administration across enterprise (similar pay for similar jobs within the agency and

• Providing a pay structure aligned with market

• Flexibility towards agency-specific needs and

The compensation plan model at the State has three guiding principles:

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Tools and Resources: View the full Compensation Plan Model.

Georgia Compensation Plan Model				
Compensation Objective	Compensation Policies	Compensation Techniques	Compensation Tools	Key Performance Indicators
	Compensation Philosophy (Guiding principles that promotes understanding and consistency across the organization)	Total Rewards Philosophy that includes a pay philosophy	Philosophy Statements	- Agency Alignment - Overall Understanding - Consistency & Compliance - Seamless Administration
Efficiency	External Competitiveness	<ul> <li>Relevant market salary surveys</li> <li>Best Practice</li> <li>Market based pay structure</li> </ul>	Market Competitive Pay Structure (pay grades and salary ranges)	<ul> <li>Ability to attract and retain critical talent</li> <li>Reduced hiring &amp; turnover cost</li> </ul>
	Internal Consistency (similar pay for similar jobs within the agency and across the state)	<ul> <li>Statewide Job Structure</li> <li>Centralized job classification process</li> <li>Administration guidelines</li> <li>Compensable Factors</li> </ul>	<ul> <li>Job families, career paths, defined competencies and skills</li> <li>Consistent processes and guidelines</li> </ul>	Internal bench strength     Improved Performance     Management     Improved workforce planning,     focus on critical skills and     competency gaps
Compliance	<ul> <li>State Personnel Board Rules</li> <li>Agency Internal Policies</li> <li>OPB Fiscal Policies</li> </ul>	<ul> <li>Data Management &amp; Reporting</li> <li>Salary Administration Planning &amp; Budgeting</li> <li>Auditing, Consulting &amp; Training</li> </ul>	<ul> <li>Salary Administration Tool Kit</li> <li>Bets Practice Literature</li> <li>HR Audits</li> <li>FAQ's</li> <li>Training Material</li> </ul>	<ul> <li>Audit Results</li> <li>Semi-annual compensation analysis &amp; equity review</li> <li>Salary administration budget planning</li> </ul>
Equity	Employee Experience: skills, competencies and contribution	<ul> <li>Performance &amp; Contribution</li> <li>Career Development</li> <li>Employee Engagement programs</li> </ul>	<ul> <li>Career Paths</li> <li>Information Websites</li> <li>Performance Management programs</li> <li>Rewards &amp; Recognition</li> </ul>	<ul> <li>Internal promotion to key roles vs. External hires</li> <li>Voluntary turnover rates</li> <li>Retention of employees with critical skills and in core jobs</li> </ul>

programs



Retention of "High Potential"

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## **Market-based Pay Structure**

Market - What does it mean and how does the State use it?

- The **market value** for a job is an important factor used to determine the appropriate pay grade for a given job.
- Market value is determined by using data collected in reputable salary surveys which meet compensation best practices. Note: Salary.com and glassdoor.com use employee self reported data and do not meet best practice standards.
- The market value is a target, but many other factors are considered in determining the appropriate level of compensation for an individual employee.

Our goal is to have most employees in a pay grade fairly close to the market value for that grade.

- Salary administration policies and practices determine an employee's actual pay. The salary grades are ranges that can be used along with agency specific pay policies and practices to pay employees appropriately.
- Internal equity and budget are two other important factors that have a strong influence on how the State pays employees.

Applying data from salary surveys to the updated pay structure:

- The salary surveys provide a median salary data point. This data point is used to represent **market**, as it tends to not be impacted by outliers (extreme lows and highs).
- The median salary data point is assumed to represent the pay for an employee who is fully proficient in the job (usually around 3-5 years of experience in that job) and is fully meeting (or exceeding) performance expectations.
- The State uses the **market median** to build ranges for a pay grade. Each pay grade includes a wide variety of jobs that have similar market values.
- Each pay grade has a minimum, a maximum and a **point in between** that corresponds with the average market for jobs in that grade.
- The identified market value for a salary grade is typically close to the mathematical midpoint for the range, but adjustments may be made to a range to meet business needs.

As budget and internal equity permits, most new employees should be brought in somewhere between the minimum and market value.



**Salary Surveys** 

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Market value is determined by using data collected in reputable **salary surveys** which meet compensation best practices. Listed below are several of the surveys that the State uses to develop and maintain the pay structure.

State of Georgia Ma	arket Salary Surveys
<ul> <li>Towers Watson CSR General Industry Reports</li> <li>Office and Business Support</li> <li>Technical Support &amp; Production</li> <li>Professional (Technical &amp; Operations)</li> <li>Professional (Administrative &amp; Sales)</li> <li>Supervisory and Middle Mgmt</li> <li>Top Mgmt</li> </ul>	<ul> <li>Towers Watson Healthcare</li> <li>Clinical &amp; Professional</li> <li>Administrative &amp; Support</li> <li>Executive &amp; Management</li> <li>Georgia Hospital Association Survey (Healthcare within the State of Georgia)</li> </ul>
Mercer Metropolitan Benchmark Database (Administration, Customer Service, Finance, IT, HR, Insurance , and other areas)	Book of States (State Leadership Roles)
Mercer-Gartner IT Comp Survey	American Federation of Teachers Survey (Science, Finance, HR, Accounting, Health, Social, Professional-Tech related)
Aon-Hewitt HOT High Demand IT Skills Comp Survey U.S.	National Compensation Association of State Governments Pay Practices Survey (Variety of Government functions)
Compdata – Not-for-profit SE & National region (Construction, Engineering, Finance, Food Service, IT, Materials Management, and other areas)	Towers Watson – General Industry Salary Budget Survey – U.S. (Salary budget survey)
Compdata Healthcare	Atlanta Regional Commission (Administrative, Law Enforcement, Natural Resources, Facilities, and more)
Dietrich Surveys (Architectural, Engineering Executive, Spring Engineering, Spring Drafting & Design, Construction, Science & Lab	Department of Community Affairs (Law Enforcement, Administrative, Construction, IT, and more)
Support, Support Services, Fall Engineering, Fall Drafting & Design)	Bureau of Labor Statistics (Wide variety of jobs covering most functional areas)



Tools and Resources: Comprehensive List of Salary Surveys



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## **Comparing Pay Structures**

To update the pay structure, the State reviewed:

- External market
- Budget considerations
- Internal equity among similar positions

Please note: the pay structure is an entirely new pay structure and has no correlation to the old pay structure.

FY 2009 Pa	ture	FY 2016 Pay Structure
<ul> <li>No clear career progression</li> <li>Fixed, static range widths and too many pay grades</li> <li>More range overlap</li> <li>Encourages random pay grade assignments</li> </ul>	purages arbitrary assignments assignments for e assignments for e job duties ility to adapt pay to er level	<ul> <li>Clear hierarchy of advancement</li> <li>Fewer pay grades, less salary overlap</li> <li>Reflects competitive market job pricing + internal equity</li> <li>Better fit to best practices given wide spectrum of public jobs</li> <li>Easier salary administration due standardization</li> <li>Eliminates arbitrary pay grade selections and controls payroll cost due to less pay grade compression</li> <li>Increases State's competitiveness due to market updates</li> </ul>



Updated Statewide Distribution Pay Structure FY 2016

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Law Enforcement Pay Structure FY 2016

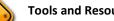
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New Grade	Minimum	Market Average	Maximum
А	\$15,080	\$20,346	\$23,499
В	\$16,000	\$21,973	\$25,379
С	\$16,919	\$24,170	\$27,917
D	\$18,611	\$26,588	\$31,639
E	\$20,472	\$29,246	\$34,803
F	\$22,520	\$32,171	\$38,283
G	\$24,772	\$35,388	\$43,350
Н	\$27,249	\$38,927	\$47,685
I	\$29,974	\$42,819	\$52,454
J	\$32,971	\$47,101	\$57,699
К	\$36,268	\$51,812	\$63,469
L	\$40,983	\$58,547	\$71,720
М	\$46,311	\$66,158	\$81,044
N	\$52,331	\$74,759	\$91,579
0	\$59,134	\$84,477	\$103,485
Р	\$66,822	\$95,459	\$116,938
Q	\$75,508	\$107,869	\$132,140
R	\$85,325	\$121,892	\$149,318
S	\$96,417	\$137,738	\$168,729
Т	\$108,951	\$155,644	\$190,664

#### What Changed?

FY 2009	FY 2016
Numeric Grades	• Alpha Grades
<ul> <li>Range Spread: 54% - 75%</li> <li>Market Average: 6.73% - 10.55%</li> </ul>	<ul> <li>Range Spread: 65% - 75%</li> <li>Market Average: 10% - 13%</li> </ul>



#### **Tools and Resources:**

View a printer-friendly version of the Statewide Distribution Pay Structure.



New Law Enforcement Pay Structure FY2016

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Law Enforcement Pay Structure FY 2016

Using the Pay Grades

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New Grade	LE Minimum	Market Average	LE Maximum
LC	\$18,916	\$22,699	\$30,265
LD	\$20,561	\$24,673	\$32,897
LE	\$22,348	\$26,818	\$36,875
LF	\$24,292	\$29,150	\$41,296
LG	\$26,991	\$32,389	\$45,884
LH	\$29,690	\$35,628	\$50,473
LI	\$32,659	\$39,191	\$55,520
LJ	\$35,925	\$43,110	\$62,868
LK	\$39,877	\$47,852	\$69,784
LL	\$44,263	\$53,116	\$77,460
LM	\$49,132	\$58,958	\$85,981
LN	\$54,536	\$65,444	\$95,439
LO	\$61,081	\$73,297	\$106,891
LP	\$68,410	\$82,093	\$119,718
LQ	\$76,620	\$91,944	\$134,084
LR	\$85,814	\$102,977	\$150,175
LS	\$96,112	\$115,334	\$168,196

## FY 2016

- Alpha Grades
- Range Spread: 60% - 75%
- Market Average:
   8% 12%



#### **Tools and Resources:**

View a printer-friendly version of the Law Enforcement Pay Structure.



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## **Using the Pay Grades**

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## Using Pay Grades to Determine Employee Compensation

When new people are hired or employees move to new positions, base salary is determined by a job's assigned grade. HR Leaders and managers make decisions on where a person belongs in the base salary range for their grade based on a number of factors:

- Years of experience ٠
- Level of competence ٠
- Job complexity ٠
- Length of time in the role ٠
- Individual performance ٠
- Anticipated contribution to the job ٠

### A job's salary range generally looks like this:





#### **Tools and Resources:**

Use the Pay Administration Guidelines to help you think through pay decisions.





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  - Job Description Report
  - Career Progression Charts

**Position Titles** 

## 6 Change Management/ Communication

## **PeopleSoft Functionality — Profile Manager**

**Profile Matching** 

You can compare job and employee profiles to identify

similarities and gaps between job

and employee attributes for

career and succession planning

and employee development.

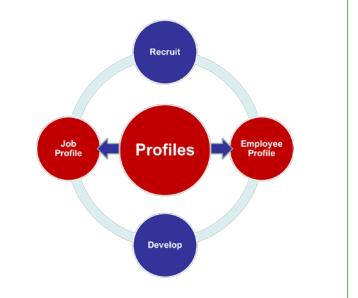
**Tools and Resources:** 

Accessing PeopleSoft Profile Manager

**Profiles** are widely used by organizations to describe the attributes of jobs or individuals. Profiles summarize the competencies, qualifications and skills of a job or a person. The power of **Profiles** lies in the ability to perform fit/gap analyses and take action accordingly.

In PeopleSoft HCM, there are the following types of Profiles:

- Job Profiles A job profile identifies the desired capabilities and proficiency levels required for someone to succeed in a particular role. Job Profiles are being implemented as part of the JCCP Project and will consist of the Job Competencies, Responsibilities and Minimum Qualifications.
- **Employee Profiles** An employee's profile identifies the person's skills, experience, behavioral attributes, knowledge. **Employee Profiles** will be implemented as part of future functionality.





# Print

**Job Description Report** 

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Profile Manager

Job Description Report

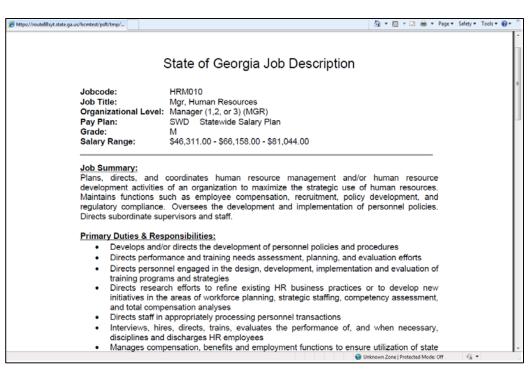
Career Progression Charts

**Position Titles** 

## 6 Change Management/ Communication



As of January 1, 2016, full job descriptions will be available directly in the PeopleSoft HCM System and will no longer be accessible from the DOAS Website.



Tools and Resources:

Accessing Job Descriptions in PeopleSoft



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Profile Manager

Job Description Report

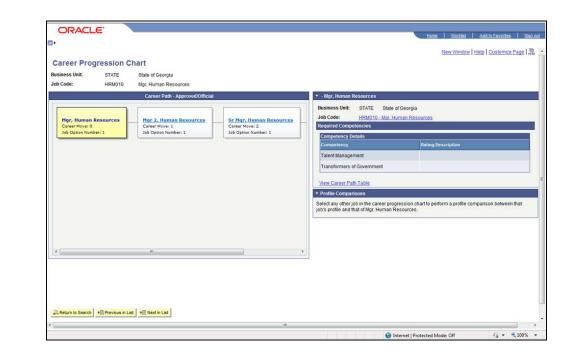
Career Progression Charts

**Position Titles** 

6 Change Management/ Communication

## **Career Progression Charts**

Our first step toward creating more transparency about career opportunities involves using the Career Progression Chart in PeopleSoft. The Career Progression Chart allows a conversation about the vertical progression in an individual's career based on current position. You can access these through PeopleSoft and share with hiring managers and/or employees. In the future, we plan to develop a more automated approach to assist managers and develop horizontal career progression.





Tools and Resources:

Accessing Career Progression Charts in PeopleSoft



**Position Titles** 

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## **Position Titles**

6 Change Management/ Communication Agencies can customize position titles and descriptions to describe specific agency positions – each **position** is still tied to an enterprise job description and job code. This allows agencies to have position titles and descriptions that incorporate agency specific functions.

Position Informat	on		Find   View All First 📶 1 of 1 🔝
Position Number Headcount Statu "Effective Date: Reason: "Position Status:		*Status: Active Action Date: 06/27/20	
Job Information			
*Business Unit: *Job Code: *SCOA Type: *Regular Shift:	36800 Q, CSB-DeKalb County E 60112 Q, SS: Clerk (WL) Regular • N/A •	3U *Full/Part Time: Full-Tim Union Code:Q	ie 🔻
Thue:	SS: Clerk (WL)	Short Title: Pgm Ass	t Detailed Position Description
Work Location			
	LICA D Limited Olde	Company: 368	CSB-DeKalb County



Tools and Resources:

Updating Position Titles in PeopleSoft



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## **Our Objectives**

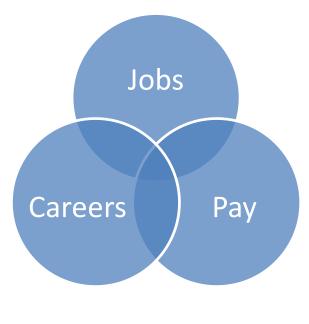
Roles and Responsibilities

Recommended Strategy

- Educate HR Staff & Agency Leadership
- Prepare Managers
- Share Employee Data Sheets with Employees

## Our Objectives for Communicating about Jobs, Careers and Pay

- Managers understand rationale and how to apply the structures to their day-to-day decisions about pay, people, jobs
- Managers are equipped to have effective conversations with employees about pay and job decisions and career opportunities, and link that to the overall value of working for the State
- Employees know how their jobs fit into the overall structure and what that means to them personally in terms of pay and career opportunities
- Employees gain a better understanding of the value of working for the State





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**Our Objectives** 

Roles and Responsibilities

Recommended Strategy

- Educate HR Staff & Agency Leadership
- Prepare Managers
- Share Employee Data Sheets with Employees

Role	Responsibilities	Resources
DOAS, HRA	<ul> <li>Provide communication tools and resources</li> <li>Educate and support agency HR Leaders on job classification structure and pay structure changes</li> <li>Provides support</li> </ul>	<ul><li>HRA Help Desk</li><li>Compensation Analyst</li><li>HR Leader Toolkit</li></ul>
HR Leaders	<ul> <li>Manage and communicate change at agency level</li> <li>Communicate PeopleSoft system changes to ensure accurate data entry</li> <li>Educate agency hiring managers on guidelines for jobs and pay decisions</li> <li>Support ongoing job classification structure/pay programs at agency level</li> </ul>	<ul> <li>HR Leader Toolkit (program information, guidelines, templates to support employee and manager communication)</li> </ul>
Hiring Managers	<ul> <li>Share employee data sheet with employees to communicate pay guidelines and career opportunities</li> <li>Use job classification and pay structures consistently</li> </ul>	<ul> <li>HR Leader Toolkit (Manager Talking Points)</li> <li>Career path example handouts, FAQs and employee communication templates</li> <li>Personalized Employee Data Sheets</li> </ul>



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**Our Objectives** 

Roles and Responsibilities

### Recommended Strategy

- Educate HR Staff & Agency Leadership
- Prepare Managers
- Share Employee Data Sheets with Employees

## Recommended Communication Strategy for Job Classification and Pay Structure Changes

The strategy we're recommending represents best practice, and offers you some flexibility for shaping the communication to meet your agency needs.

## Step 1: Educate Agency HR Staff and Leadership to Create Awareness of Changes

To gain support for change and ongoing support for consistent job and pay administration, share information in advance

 through briefings and copies of any manager or employee communications. The Manager Talking Points and <u>FAOs</u> offer convenient ways to keep the message consistent.

#### Step 2: Prepare Managers to Support the Rollout

- **Email to hiring managers** to provide an overview of what's changing with the job classification and pay structures, discuss the managers' role in rolling out change, and share the tools that will support them.
- **One-on-one sessions with managers** to review data showing the impact of change on the manager (as an employee) and to review the Employee Data Sheets provided by HRA. Click <u>here</u> for a Sample Employee Data Sheet.

#### Step 3: Share Personalized Employee Data Sheets with Employees

- Provide a high level overview of changes to all employees/groups of employees via email and/or group meetings.
- The toolkit includes a template for creating an Email/Letter to Employees and Manager Talking Points a manager could use in a group session.
- Email to employees to explain the job classification structure change and review the individual employee's Employee Data Sheet (provided by HRA no later than July 2014). Each employee will learn about his or her pay grade and title and what it means on an individual level.
- Note: Although this is the recommended approach, it is each agency's decision on how to communicate with employees.



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**Our Objectives** 

Roles and Responsibilities

Recommended Strategy

- Educate HR Staff & Agency Leadership
- Prepare Managers
- Share Employee Data Sheets with Employees

## Step 1: Educate Agency HR Staff and Leadership to Create Awareness of Changes

#### Objective: Share information in advance with HR Staff and Leadership

To gain support for change and ongoing support for consistent job and pay administration, share information in advance – through briefings and copies of any manager or employee communications. The Manager Talking Points and <u>FAQs</u> offer convenient ways to keep the message consistent.



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Tools and Resources: • Communication Tools & Templates



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**Our Objectives** 

Roles and Responsibilities

Recommended Strategy

- Educate HR Staff & Agency Leadership
- Prepare Managers
- Share Employee Data Sheets with Employees

## **Step 2: Prepare Hiring Managers to Support Change**

Objective: Equip managers to support new job classification/pay structure and have effective conversations with employees

**Suggested Meeting Options:** 

- I. Email to hiring managers to provide an overview of what's changing with the job and pay structures, discuss the managers' role in rolling out change and share the tools that you have to support them.
- II. One-on-one sessions with managers to review data showing the personal impact of change on the manager (as an employee) and his/her direct reports and to review the Employee Data Sheets. Click <u>here</u> for a Sample Employee Data Sheet.
- **III. Provide managers with talking points** for use in regular team meetings or in response to employee questions that arise from agency wide e-mail to employees announcing changes.



Communication Tools & Templates

Sample Employee Data Sheet



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**Our Objectives** 

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Recommended Strategy

- Educate HR Staff & Agency Leadership
- Prepare Managers
- Share Employee Data Sheets with Employees

## Step 3: Share Employee Data Sheets with Employees

Objective: Set the stage for discussions about the new job classification and pay structures (lets the agency deliver clear, unified message/set expectations for everyone)

Share Employee Data Sheets with each employee to touch on:

- Updated job classification and pay structures, State's philosophy, and what this means to employees
- Employee's job title, job code and pay grade

## Suggested Communication Options:

- I. Email to all employees with Employee Data Sheets to:
  - Provide a high level overview of work that State/Agencies have been involved in to update the job classification structure rationale and what it means to employees
  - Managers share Employee Data Sheets with employees specifically to address pay structure changes
- II. Include pay and pay structure discussion in the Performance Management Process.



## Tools and Resources:

- <u>Communication Tools & Templates</u>
- Sample Employee Data Sheet



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This translates some common terms used in talking about our job classification structure and compensation program from "Comp-Speak" to plain English.

Term	Definition
Career Path	How a person might move forward in his/her career with the State. Today, a job series may be shared to show how an employee might grow based on current job/job family. For example, a Budget Analyst 1 could move through levels 2, 3 and 4 – based on added experience and responsibility.
Job Code	At the enterprise level, all jobs are assigned a <b>job code</b> that identifies job family, job function, job series and job series level. Job codes are consistent across all agencies.
Job Description	At the enterprise level, a <b>job description</b> summarizes the basic responsibilities/duties of the job and the qualifications for the job.
Job Family	A group of jobs that shares specific occupational focus – people working in a job family are often in different agencies.
Job Function	<b>Job function</b> reflects the type of job – management, professional, analyst, technician or admin/support.
Job Series	Each job family has a number of <b>job series</b> , based on work focus/responsibilities. For example, in Finance, you will see a distinct job series for budget analysis. Within each job series, there are different levels – for example, the budget analyst role has four distinct levels in its series.

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This translates some common terms used in talking about our job classification structure and compensation program from "Comp-Speak" to plain English.

Term	Definition
Job Series Level	Progression levels within the job series based on experience and responsibilities and reflect the organization unique structure.
Job Title/ Position Title	At the enterprise level, each job has a <b>job title</b> . Agencies may also assign a <b>position title</b> that is more relevant to the employee's work.
Market Average	The comparable rate for a skill set based on a blended evaluation of external salary surveys.
Position	The lowest level of the job classification structure. At the position level, specific job responsibilities, task and assignments are grouped together at the department and/or individual level. It is not unusual for the employee's position title to be different from the job title as this can be more specific to the actual task the employee is performing.
Position Description	A <b>position description</b> is a version of the State's job description, customized to reflect the job responsibilities/duties and qualifications for a specific agency.
Pay Grade	Each job is assigned to a <b>pay grade</b> based on the job's content (responsibilities, qualifications) compared to the market rate.



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# **Frequently Asked Questions (FAQs)**

We have created a list of frequently asked questions. The questions are organized by category; you can page through the list or click on one of the topics below:

- Upcoming Changes
- Job Classification Structure
- Job and Position Descriptions
- <u>Compensation</u>

#### Have a question that's not answered here?

If you have questions that are not included in the toolkit, you may **contact HRA at** <u>compensation@doas.ga.gov</u>. We plan to add to this FAQ as we begin using the toolkit and rolling out change to the State agencies and entities you support.

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# FAQs (continued)

### **Upcoming Changes**

#### Why is the State updating its job classification and pay structures?

We are updating our job classification and pay structures to ensure that we have the right foundation in place to support programs that are competitive, consistent and compliant with our policies. The changes will also help us manage our talent needs efficiently and effectively. We see this as the start to providing a clearer view of what your career path might look like at the State.

#### Who provided input to this update process?

The Department of Administrative Services (DOAS) led initiatives to help update the job and pay structures. HR Leaders, agencies and communities of interest all had input.

#### What changes for me as a result of these updates?

You will have a new job code and pay grade. Your job responsibilities and pay will not change as the result of these structure updates. With the job classification structure update, we have created clear levels that mark growth in responsibilities and expertise, so there's a job series for each job that shows how you can progress in your career.

#### When does the updated job classification structure and pay structure take effect?

Both will be implemented effective July 1, 2014.

Will my salary change as a result of my new job code and pay grade? No, your salary will not change as a result of implementing the new job codes and pay grades.

# My salary is below the minimum for my salary range. Will I be brought up to minimum? Agencies will monitor and address salary changes within their budget constraints.

#### My salary is above the maximum for my salary range. Will I be brought down to maximum?

The implementation of the new structure will not result in your pay changing. While agencies may establish their own salary administration policies and practices, implementation of this structure will not have any impact on your current pay.

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# FAQs (continued)

### **Upcoming Changes**

#### What is a pay grade?

Each job is assigned to a pay grade based on the job's content (responsibilities, qualifications) compared to the market rate. Pay grades are linked to a salary range in the Statewide Distribution (SWD) pay structure. Each job is assigned to a grade based on the value of similar jobs in the external marketplace and across the State's agencies.

#### Are all pay grades changing?

Yes, everyone's pay grade will change in 2014. That's because the State has simplified the Statewide Distribution pay structure and created more differentiation (less overlap) between the salary ranges associated with each grade. This means jobs at different levels have more distinct differences in salary opportunities. The pay structure is also moving from numeric to alphabetical pay grades – reinforcing the fact that all the pay grades are new.

#### Is my new pay grade higher or lower than my current pay grade?

The new pay grades are structured to be alphabetical rather than numerical – and we have fewer pay grades than in the past, so there's not a clear comparison between your old and new pay grades.

#### Why is the State changing the pay grades?

The overlap in the existing salary ranges makes it hard to determine which pay grade to use for some of our positions. In our review, we found that similar jobs were assigned to more than one pay grade – resulting in different pay in different agencies for what was virtually the same job. The new grades allow for clearer distinction in salary ranges. We are moving from a numeric to an alpha pay grade to reinforce the fact that all the pay grades are new.

#### How can I learn more about my career path opportunities?

Please consult with your supervisor or HR Department. After the July 1 implementation is complete, you will have access to additional job information through the DOAS website. Information will include identification of career paths within each job series, as applicable.



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# FAQs (continued)

### **Job Classification Structure**

#### What are the key elements of the job classification structure?

- Job Family ... Job families are the broadest category used to organize jobs they represent "industry areas" and often cut across agencies
- Job Series ... Each job family may include several job series each including similar duties or responsibilities, and requiring similar experience or competencies
- Job Descriptions ... outlining the job's basic responsibilities/duties and qualifications
- Job Function (Management, Professional, Analyst, Technician, or Admin/Support) and Job Series Level ... the levels in a job series give you an idea of how your career path could look
- Job Title (basic name for job and a code that identifies job family, function, sub-function)

#### What are the benefits of using a job classification structure?

Using a job classification structure:

- Establishes the principle of equal pay for substantially equal work
- Provides a tool for organizing the work and identifying the knowledge and skills needed to accomplish an organization's mission
- Assists in management activities things like recruiting, designing an organization, setting performance standards
- Offers a basis for recruiting, placing, compensating, training, reassigning and promoting employees





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# FAQs (continued)

### **Job and Position Descriptions**

#### What's the difference between a "job" and a "position"?

- "Jobs" are established at the State level to outline core responsibilities/duties and qualifications for jobs at similar levels with similar focus. They provide a foundation for managing career opportunities and pay in a consistent way across all State entities.
- "Positions" exist at the agency level to provide a way for agencies to describe the specific responsibilities and experience required for a job within the agency. Each agency "position" relates back to a "job" and a job code at the State level.

For example: The State has a General Office Clerk job. That job relates to a variety of agency positions – each with some unique responsibilities and experience related to the agency.

#### Do job and position descriptions just focus on responsibilities/duties and qualifications?

Job and position descriptions also include information about job function and job series level, job code and pay grade.

#### How are job and position descriptions used?

Job and/or position descriptions are used in recruiting, in the performance management process, and in having discussions with employees about career opportunities. Job descriptions and job codes are also used to price the value of a job for pay purposes. Each job code is linked to a pay grade in the pay structure.



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# FAQs (continued)

#### Compensation

#### Why does the State have a Statewide Distribution pay structure?

Our pay structure defines the range of base salary possibilities for a job, and ensures that we value jobs in a way that is competitive in the marketplace, and consistent across the enterprise.

#### What is a pay grade?

Each job is assigned to a pay grade based on the job's content (responsibilities, qualifications) compared to the market rate. Pay grades are linked to a salary range in the Statewide Distribution (SWD) pay structure. Each job is assigned to a grade based on the value of similar jobs in the external marketplace and across the State's agencies.

#### How does the State assign jobs to pay grades?

Jobs are assigned to pay grades based on a review of:

- External value of jobs based on similar positions in comparable public entities, private companies (as appropriate), and regional market factors
- Internal job value to ensure consistent, equitable administration of pay across the organization

#### How do I determine the appropriate hiring rate for a position at my agency?

Each position at the agency level is tied into a job code and a pay grade at the State level. That pay grade provides you with the salary range for that position. Each pay grade has a minimum, a maximum and a point in between that corresponds with the average market for jobs in that grade. The State, like most organizations, allows flexibility for setting a new employee's pay rate based on market conditions and/or the new employee's credentials. Generally, new employees are hired between the minimum and market value – closer to the minimum when not fully competent or proficient in the job, closer to the market value when fully competent and proficient.



**Tools and Resources** 

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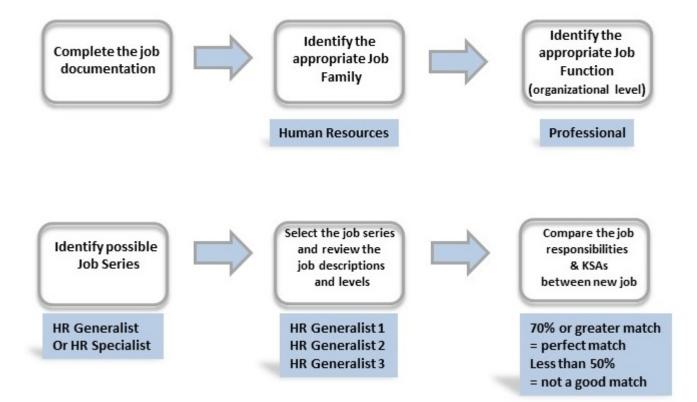
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Job Classification Structure	Compensation	PeopleSoft Functionality	Communication
<ul> <li>Job Evaluation Process</li> <li>Sample Job Series for HR Generalist Job Series</li> <li>Job Code Catalogs</li> <li>Old Job Code to New Job Code Mapping Template (SWD)</li> <li>Old Job Code to New Job Code Mapping Template (LAW)</li> </ul>	<ul> <li>Pay Administration Guidelines</li> <li>FY 2016 Statewide Distribution Pay Structure</li> <li>FY 2016 Law Enforcement Pay Structure</li> <li>Compensation Plan Model</li> <li>Comprehensive List of Salary Surveys</li> </ul>	<ul> <li>Accessing Profile Manager</li> <li>Accessing The Job Description Report in PeopleSoft</li> <li>Accessing The Career Progression Charts</li> <li>Updating Position Titles</li> </ul>	<ul> <li>Sample Employee Data Sheet</li> <li>Communication Tools &amp; Templates         <ul> <li>Manager Talking Points</li> <li>Career Path Example Handouts</li> <li>Email/Letter Templates (Employee and Manager)</li> </ul> </li> </ul>



Job Evaluation Process — Assigning Jobs to the Job Classification Structure

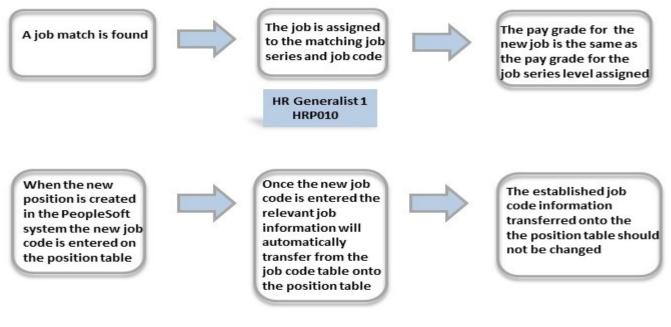


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Job Evaluation Process — Assigning Jobs to the Job Classification Structure: *A Match Is Found* 



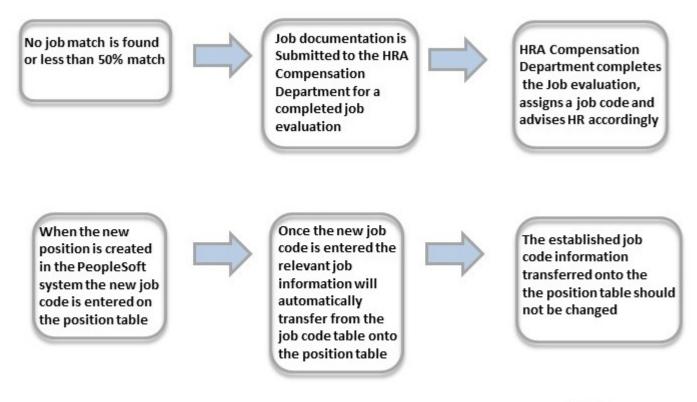
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Job Evaluation Process — Assigning Jobs to the Job Classification Structure: A Match Is <u>Not</u> Found



Finish



# Sample Job Series – HR Generalist

Job Title	Job Summary	Entry Qualifications
HR Generalist 1	Provides multiple human resources services in support of an organization. Responsible for daily transactions, recruitment, benefits, training and other human resource functions. Incumbents at this level may require additional training or experience to gain full proficiency in some or all of the job responsibilities.	Bachelor's degree in a related discipline and job related experience, or an Associate's degree in a related discipline and 2+ years performing job specific duties as described above. Basic proficiency level for all position required certifications, licenses, training, etc. preferred. When in the process of attaining required certifications, training, etc. the % complete may be considered, however completed, graduated and active status is preferred.
HR Generalist 2	Provides multiple human resources services in support of an organization. Responsible for daily transactions, recruitment, benefits, training and other human resource functions.	Bachelor's degree in a related discipline and 2+ years job specific experience or an Associate's degree in a related discipline and 2 plus years as a Level I in the same job series. Basic to Intermediate proficiency level for all position required certifications, licenses, training, etc. required.
HR Generalist 3	May supervise human resources functions, including compensation, benefits, recruitment, employee relations, and personnel/payroll transactions. May direct the work of transactions technicians and administrative staff.	Bachelor's degree in a related discipline and 4+ years job specific experience. Master's degree in a related discipline preferred. Advance proficiency level for all position required certifications, licenses, training, etc. required
HR Generalist Spv	Oversees human resources functions, including compensation, benefits, recruitment, transactions, operations and employee relations in support of an organization. Develops and implements personnel policies consistent with overall agency objectives. Supervises and plans work of assigned staff.	Bachelor's degree in a related discipline and 6+ years job specific experience. Master's degree in a related discipline preferred. Advance proficiency level for all position required certifications, licenses, training, etc. required. In addition, prior experience 2+ years as a team lead or other supervisory role a plus.



FAQS

# Job Functions – A Closer Look

Job Function	General Descriptions	Sample Jobs in This Function	
Management (M)	<ul> <li>Involves the performance of advanced management functions (such as budgeting, directing staff resources, high-level planning, etc.). Work usually requires that the employee determine the best approach for accomplishing the desired or specified results.</li> <li>These jobs usually involve supervision of "subordinate supervisors" or "subordinate managers".</li> <li>If the job involves supervision of <i>only</i> front-line workers, the job description should indicate that a large percentage of the employee's time is spent performing managerial work.</li> </ul>	Human Resources Manager, Finance Manager, Warden, Field Operations Manager, Parks Region Supervisor	
Professional (P)	<ul> <li>Involves application of higher-level knowledge, skills, and abilities. Though general guidance is given, work usually requires the employee to determine the best approach to accomplish specified tasks. Employees are expected to solve routine problems on their own, but they may consult the supervisor when unusual problems occur.</li> <li>This work may involve supervisory responsibilities. If so, the position description should indicate that a large percentage of the employee's time is spent performing technical work.</li> <li>Most of these jobs require formal academic training (e.g., bachelor's degree, graduate training).</li> </ul>	ish Engineer, Pharmacist V	
Technician (T)	<ul> <li>Involves the application of technical skills. Work is performed according to detailed instructions or clearly established practices. The employee may be required to make day-to-day decisions without assistance from the supervisor. When the employee encounters situations that deviate from established practice, the employee notifies the supervisor to obtain guidance on how to proceed.</li> <li>Many jobs on this level require training in vocational schools, related on-the-job experience, or an associate's degree; some may require a four-year bachelor's degree, but this can usually be substituted by work experience.</li> </ul>	Licensed Practical Nurse (LPN), Electrician, Mechanic, Permit Inspector, Carpenter	
Admin/Support (S)	<ul> <li>Typically involves closely following instructions with little deviation from established procedures or direction. These jobs may also involve directly helping or providing service to others. Work is generally performed according to step-by-step instructions or guidelines and employees generally do not have the discretion to change how work will be done.</li> <li>Some previous work-related skill, knowledge, or experience may be helpful, but usually is not needed.</li> <li>For entry-level jobs within this level, someone can achieve effective performance within a few days to a few months of hire with a High School Diploma/GED.</li> </ul>	Clerks, Data Processors, Maintenance Helpers, Housekeepers, Health Aides, Receptionist, Secretary, Administrative Assistant, Operations Specialist	



# FY 2016 Statewide Distribution Pay Structure

New Statewide Distribution Pay Structure							
New Grade	Minimum	Minimum Market Average					
А	\$15,080	\$20,346	\$23,499				
В	\$16,000	\$21,973	\$25,379				
С	\$16,919	\$24,170	\$27,917				
D	\$18,611	\$26,588	\$31,639				
E	\$20,472	\$29,246	\$34,803				
F	\$22,520	\$32,171	\$38,283				
G	\$24,772	\$35,388	\$43,350				
Н	\$27,249	\$38,927	\$47,685				
I	\$29,974	\$42,819	\$52,454				
J	\$32,971	\$47,101	\$57,699				
К	\$36,268	\$51,812	\$63,469				
L	\$40,983	\$58,547	\$71,720				
М	\$46,311	\$66,158	\$81,044				
Ν	\$52,331	\$74,759	\$91,579				
0	\$59,134	\$84,477	\$103,485				
Р	\$66,822	\$95,459	\$116,938				
Q	\$75,508	\$107,869	\$132,140				
R	\$85,325	\$121,892	\$149,318				
S	\$96,417	\$137,738	\$168,729				
Т	\$108,951	\$155,644	\$190,664				



# FY 2016 Law Enforcement Pay Structure

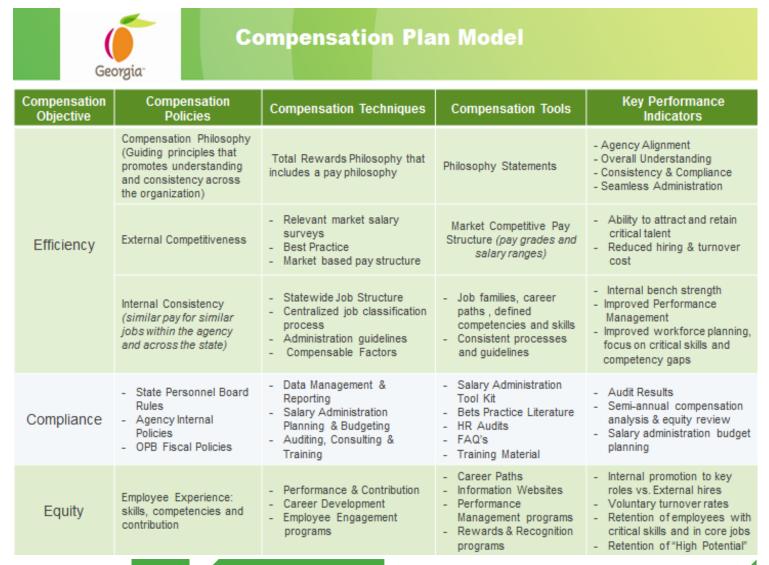
Law Enforcement Pay Structure						
New Grade LE Minimum Market Average LE Maximum						
LC	\$18,916	\$22,699	\$30,265			
LD	\$20,561	\$24,673	\$32,897			
LE	\$22,348	\$26,818	\$36,875			
LF	\$24,292	\$29,150	\$41,296			
LG	\$26,991	\$32,389	\$45,884			
LH	\$29,690	\$35,628	\$50,473			
LI	\$32,659	\$39,191	\$55,520			
IJ	\$35,925	\$43,110	\$62,868			
LK	\$39,877	\$47,852	\$69,784			
LL	\$44,263	\$53,116	\$77,460			
LM	\$49,132	\$58,958	\$85,981			
LN	\$54,536	\$65,444	\$95,439			
LO	\$61,081	\$73,297	\$106,891			
LP	\$68,410	\$82,093	\$119,718			
LQ	\$76,620	\$91,944	\$134,084			
LR	\$85,814	\$102,977	\$150,175			
LS	\$96,112	\$115,334	\$168,196			



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### FAQS

### **Compensation Plan Model**



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Print





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# Accessing Profile Manager in PeopleSoft

Job Profiles for each Job Code are accessible in PeopleSoft using the following navigation:

Workforce De	velopment > Profile Managem	nent > Profiles > Non-person Profiles
ORACLE'		
Menu     ■       > Time and Labor     >       > Payroll for North America        > Global Payroll & Absence     Mgmt       > Workforce Development        > Profile Management        > Profile Management        > Profiles        - Non-person Profiles       - Interest List By Profile       - Approve Profiles       - Search and Compare Profiles       - Syndication Exceptions       - Training	Non-person Profiles         Select a Profile         To view a Profile, enter your search criteria and select the "Search" pus         Basic Search Criteria         Profile ID:         Type:         Profile Name:         Status:         Legacy Profile ID:	ush button.
− <u>Review Competency</u> <u>Training</u> − <u>Compare Profiles</u> Match Competencies to     Roles	Search Clear Advanced Search	Menu  Time and Labor Payroll for North America
To access a Jol <b>Profile ID</b> and consists of the six digit job co	o Profile, enter the click <b>Search</b> . A Profile ID e letters "ID" plus the de. For example the ob Code FIM010 is IDFIM010.	<ul> <li>Global Payroll &amp; Absence Mgmt</li> <li>Workforce Development <ul> <li>Profile Management</li> <li>Profile Management</li> <li>Profiles</li> </ul> </li> <li>Basic Search Criteria and select the "Search" push button.</li> </ul> Basic Search Criteria <ul> <li>Interest List By Profile</li> <li>Aporove Profiles</li> <li>Search and Compare Profiles</li> <li>Syndication Exceptions</li> <li>Training</li> <li>Review Competency Training</li> <li>Match Competencies to Roles</li> <li>Reports</li> <li>Manage NVQ GBR</li> </ul>

# Accessing Profile Manager in PeopleSoft (continued)

ORACLE*			
Payroll for North America Global Payroll & Absence Mymt Workforce Development ⇒ Profile Management ⇒ Profiles ■ Non-person Profiles ■ Non-person Profiles ■ Interest List By Person ■ Interest List By Profile ■ Approve Profiles ■ Search and Compare Profiles	Non-person Profiles         Select a Profile         To view a Profile, enter your search criteria and select the "Search" push button.         Basic Search Criteria         Profile ID:       IDFIM010 Q         Type:       ✓         Profile Name:       ✓         Status:       ✓	4	Click on the links to view the Job's Competencies, Responsibilities and Qualifications.
<ul> <li>Syndication</li> <li>Exceptions</li> <li>Training</li> <li>Review Competency Training</li> <li>Compare Profiles</li> <li>Match Competencies to Roles</li> <li>Reports</li> <li>Manage NVG GBR</li> <li>Performance</li> <li>Management</li> <li>Employee Review History Organizational</li> </ul>	Legacy Profile ID:         Search         ✓ Your search has returned 1 results.         Profile Search Results       Customize   Find   View All   I   I   I   I   Las         Profile ID       Profile Type         IDFIMD10       Job         Mar. Accounting/Financial Svcs         Add a Profile	ORACLEC     Menu     Constant Section     Cons	Non-person Profile         Profile D:       IDFIM010         Profile Type:       JOB       Job         Profile Status:       Active          *Description:       Mgr. Accounting/Financial Svcs         Short Description:       ActingFinan         Profile Status:       -Select Action>         Profile Stratications       Import Content         Competencies       Responsibilities         Profile Stratications       Exations         * Competencies (Approval Not       Castomics   End   View All   [] # First   12 of 2 ] to         ib       Competencies of Government         LEADP01       Talent Management         LEADP02       Transformers of Government         IC+) Add New Competencies       (Approval Competencies (Approval Contence   End   View All   [] # First    13 of 3         Mot Required)       Castomice   End   View All   [] # First    13 of 3



### Print

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# Accessing the Job Description Report in PeopleSoft

The Job Description for each Job Code is accessible in PeopleSoft using the following navigation:

				-	
ORACLE					
Menu     ■       Agency Security     Workforce Administration       Benefits     ■       Compensation     ■       Time and Labor     ■       Payroll for North America     ■       Global Payroll & Absence Mgmt     ■       Workforce Development     ■       Profile Management     ■       Profiles     ■       Match Competencies to Roles     ■       Reports     ■       Competency Inventory     ■       Internal Resume     ■       License/Certificate Renewal     ■	Dx Jobcode Prf Rpt         Enter any information you have and click Search. Leave         Find an Existing Value         Maximum number of rows to return (up to 300): 300         Job Code:       begins with >         Description:       begins with >         Case Sensitive         Search       Clear         Basic Search       Save Search	]0,	ralues.		
- Person Profile Report - Non-Person Profile Report - Job Description	<b>de</b> and click <b>Search</b>	Annu     Search:     Sear	Dx Jobcode Prf Rpt Enter any information you have and click Search. Leave fields blank for a lit Find an Existing Value Maximum number of rows to return (un to 300); 300 Job Code: begins with HRM010 Description: begins with HRM010 Case Sensitive Search Clear Basic Search Save Search Criteria	st of all values.	Home   WorkSat   Add to Favorites   Sion oud New Window   Help   💭



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1

# Accessing the Job Description Report in PeopleSoft (continued)

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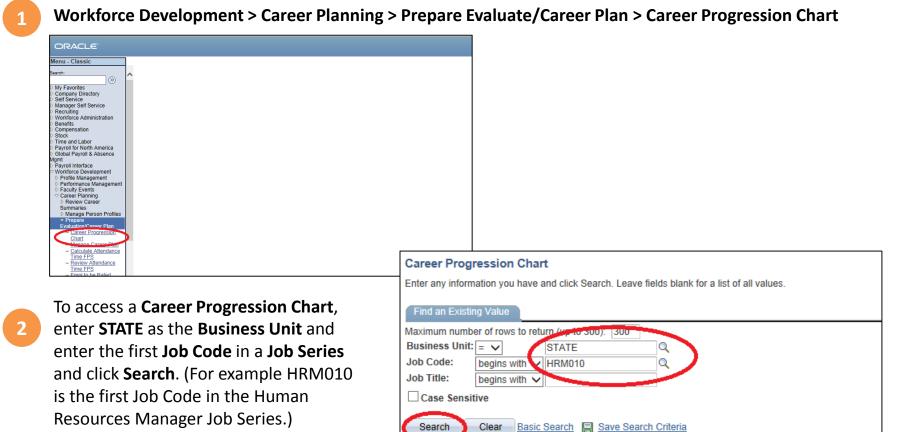
To view the Job Description, click the **Print Report Button** 

CRACLE	State Of Georg Job Code: Description:	gia Job Description HRM010 Mgr, Human Resources	The following is a screen shot of the Job Description Report.
<ul> <li>Benefits</li> <li>Compensation</li> </ul>	Organizational Level:	Manager (1,2, or 3) MGR	🍘 https://route88syt.state.ga.us/hcmtest/psft/tmp/
<ul> <li>Time and Labor</li> <li>Payroll for North America</li> </ul>	Plan:	SWD Statewide Salary Plan	
D Global Payroll & Absence Momt	Grade: Salary Range:	M \$46.311.00 - \$66.158.00 - \$81.044.00	
Workforce Development Profile Management	outry hunge.	040,311.00 = 000,130.00 = 001,044.00	State of Georgia Job Description
Profiles     Match Competencies to     Roles     Reports     Competency Inventory     Internal Resume     License/Cartificate     Renewal     Person Profile Report     Job Description	A Return to Search	PrintReport	Jobcode: HRM010 Job Title: Mgr, Human Resources Organizational Level: Manager (1,2, or 3) (MGR) Pay Plan: SWD Statewide Salary Plan Grade: M Salary Range: \$46,311.00 - \$66,158.00 - \$81,044.00 
			development activities of an organization to maximize the strategic use of human resources. Maintains functions such as employee compensation, recruitment, policy development, and regulatory compliance. Oversees the development and implementation of personnel policies. Directs subordinate supervisors and staff.
			Primary Duties & Responsibilities:
			<ul> <li>Develops and/or directs the development of personnel policies and procedures</li> <li>Directs performance and training needs assessment, planning, and evaluation efforts</li> </ul>
			<ul> <li>Directs performance and training needs assessment, planning, and evaluation enforts</li> <li>Directs personnel engaged in the design, development, implementation and evaluation of training programs and strategies</li> <li>Directs research efforts to refine existing HR business practices or to develop new initiatives in the areas of workforce planning, strategic staffing, competency assessment, and total compensation analyses</li> <li>Directs staff in appropriately processing personnel transactions</li> <li>Interviews, hires, directs, trains, evaluates the performance of, and when necessary, disciplines and discharges HR employees</li> <li>Manages compensation, benefits and employment functions to ensure utilization of state</li> </ul>



# **Accessing Career Progression Charts in PeopleSoft**

Job Profiles for each Job Code are accessible in PeopleSoft using the following navigation:



# Accessing Career Progression Charts in PeopleSoft (continued)

3 Click on the **links** to view the Job's Career Progression and Profile Information.

Image: Montal Management       Image: Montal Management         Tailent Management       Image: Management         Tailent Management       Image: Management         Tailent Management       Image: Management         Tailent Management       Imagement         Tailent Management </th <th>ORACLE'</th> <th></th> <th></th> <th></th>	ORACLE'			
Description       March 2. Automate Resources         March 2. Automate Resources       Image: Automate Resources         March 2. Automate Resources       March 2. Automate Resources         De Option Number 1       Image: Automate Resources         De Option Number 1				Home Worklist Add to Favorites Sign
Business Unit:       STATE:       State of Georgia         Job Code:       HRM010       Mgr, Human Resources         • Mgr 2. Human Resources         Mgr, Human Resources       Sr Mgr, Human Resources         Career Move 10	•			New Window   Help   Customize Page   臊
Job Code: HRIMO10 Mgr. Human Resources Career Path - Approved/Official Mgr. Human Resources Career Move: 0 Job Option Number: 1 Job	<b>Career Progression Ch</b>	nart		
Career Path - Approved/Official	Business Unit: STATE	State of Georgia		
Mgr. Human Resources Career Move: 1 Job Option Number 1       Sr. Mar., Human Resources Career Move: 2 Job Option Number 1       Business Unit:       STATE       State of Georgia         Competencies       Job Code:       HRM010-Mar.Human Resources       Required Competencies         Competency       Rating Description         Transformers of Government       Interface         View Career Path Table       View Career Path Table         Profile and that of Mgr, Human Resources.       Select any other job in the career progression chart to perform a profile comparison between the job's profile and that of Mgr, Human Resources.	Job Code: HRM010	Mgr, Human Resources		
Hgr. Human Resources Creer Move: 0 Job Option Number: 1       Sr. Hor. Human Resources Career Move: 2 Job Option Number: 1       Job Code:       HRN010 - Mor. Human Resources Required Competencies         Competency       Rating Description         Tailent Management       Transformers of Government         View Career Path Table         • Profile Comparisons         Select any other job in the career progression chart to perform a profile comparison between the job's profile and that of Mgr, Human Resources.		Career Path - Approved/Official		▼ - Mgr, Human Resources
۲ ( HI ) ۲	Career Move: 0	Career Move: 1	Career Move: 2	Job Code: HRM010 - Mar. Human Resources Required Competencies Competency Details Competency Talent Management Transformers of Government Wiew Career Path Table     Profile Comparisons Select any other job in the career progression chart to perform a profile comparison between that
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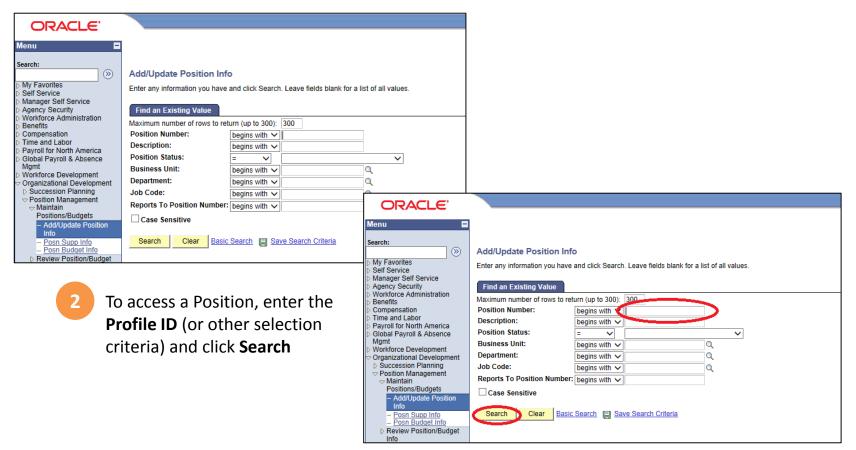


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# **Updating Position Titles in PeopleSoft**

To view and update Position Titles use the following navigation:

Organizational Development > Position Management > Maintain Positions/Budget > Add/Update Position Info



Continued



# **Updating Position Titles in PeopleSoft (continued)**

3

To change the Position Title, type the new title in the **Title** dialog box and click **Save.** 

ſ	Description	ecific Information Budget and Incumbents	٦
	Position Informati	n Eind   View Al First 🖬 t of t 🖬 La	st
	Position Number	00036478	Ð
	Headcount Statu	Filled Current Head Count: 1 out of 1	
	*Effective Date:	07/01/2008 🕞 *Status: Active 🔻	
	Reason:	UPD Q Position Data Update Action Date: 06/27/2008	
	*Position Status:	Approved V Status Date: 09/01/1999	
	Job Information		
	*Business Unit:	36800 Q CSB-DeKalb County BU	
	*Job Code:	60112 Q. SS: Clerk (WL)	
	*SCOA Type:	Regular  Full/Part Time: Full-Time	
	*Regular Shift:	N/A  Union Code:  Q	
L	strice:	SS: Clerk (WL) Short Title: Pgm Asst Detailed Position Description	
Ķ	Work Location		į.
	*Reg Region:	USA O United States Company: 368 CSB-DeKalb County	
	*Department:	368160 Q Full Time Crisis Staff *Pay Group: NSP Q Non Statewide Payroll	
	*Location:	ZIP30031 Q 30031 Dekalb Decatur *Employee Type: S Q Salaried	
	*County Code:	044 Q Dekalb Dot-Line: Q	
	Reports To:	Q UI Code: Q	
	Supervisor Lvl:	Q Security Clearance: Q	



### Print **C** Return to Last Page

# Sample Employee Data Sheet

Dear [Employee]:

The Department of Administrative Services, Human Resource Administration Division has partnered with the agencies across the State to standardize the jobs, update the salary structure and set the foundation for developing career paths. We have reviewed and updated our job classification and pay structures to ensure that we have the right foundation in place to support the integrated talent management efforts across the State.

As a result of this work, you will benefit from having a clearer view of what your career path might look like at the State. When the new structures are implemented January 1, 2016, you will see a change in your job code and pay grade as outlined below. The new structure will not result in any changes to your responsibilities or salary.

#### State Job Classification and Career Path Project Personalized Employee Data Sheet

Employee Name: [x]

Agency: [x]

Department: [x]

Manager's Name: [x]

New Job Code:	[×]	Old Job Code:	[x]
Each job is part of a "job series" which provides a potential career path based on			
your current job, skills and experience			
New Pay Grade:	[ <mark>x</mark> ]	Old Pay Grade:	[X]
Your pay grade is associated with a salary range			
New Job Title (if applicable):	[ <mark>×</mark> ]	Old Job Title:	[x]
Your new job title will also appear on your pay stub			

If you have any questions, please contact your HR Department.