

## General Information

*Note: This information is meant to be a guide and is subject to change in accordance with resort and local policies.*

There are 4 Grand Oasis Resorts in Cancun (Grand Oasis Sens, Grand Oasis Cancun, Grand Oasis Palm, and Grand Oasis Tulum) and you will have access to all of them during your stay in Cancun. No matter which resort you stay in you will be able to visit the other resorts with a day pass and can eat breakfast and lunch in any of the restaurants, use any of the bars, pools, beaches, and all of the VIP areas of all of the resorts during the day. Each of them is a short bus or taxi ride away in the Cancun Hotel Zone except for the Grand Oasis Tulum which is about 1.5 hours south and near the Tulum Mayan Ruins. You cannot make dinner reservations or eat dinner at the other resorts, but you can use any of the other services at each hotel during the day and attend concerts and entertainment at each of them.

There is a Lifestyle concierge at each location to assist you with making your stay great. They will assist you with checking into the hotel, book your dinner reservations at your home resort, assist with day passes to other resorts, help you with booking any excursions, renting a car, and just about anything else you can think of. They have a desk in the lobby and will check with you each day to make sure things are going well or if you need anything. All of the resorts have great customer service. You can also order bottles of alcohol for your room when you arrive and pick it up the next day. They will give you a menu to select from and it includes wine, champagne, rum, tequila, whiskey, vodka, etc. and a variety of juices. This service is only available by booking through us as Shareholders and Chairman's Circle Club Members with the resorts.

It's a great idea to bring a Yeti or other insulated cup and the bartenders will make your drink in this for you. Even though there is a pool bar at each resort, this helps minimize your trips to the bar and keeps your drinks cold in the hot Mexican sun (just a suggestion).

No need to bring your own towels, shampoo, hair dryer, coffee maker, etc. The minibar in the room is stocked daily with beer, soda, water, juice, etc. If you ask for an additional restock during the day you will be charged for it. Also room service is an additional charge. You will get access to wifi and the safe in the room at no additional charge. Recommend you use your safe. We had no issues and never heard of any issues, but it gave us peace of mind for our passports, additional cash/credit cards, valuables, etc.

Recommend bringing enough sun block for your stay even though you can get extra at the resort or other stores off the resort (Wal-Mart, Pharmacies, etc.).

You can get bottled water at the VIP bar if you need more and you can bring your ice bucket from your room to any bar and they will fill it up with ice if you need it for your room.

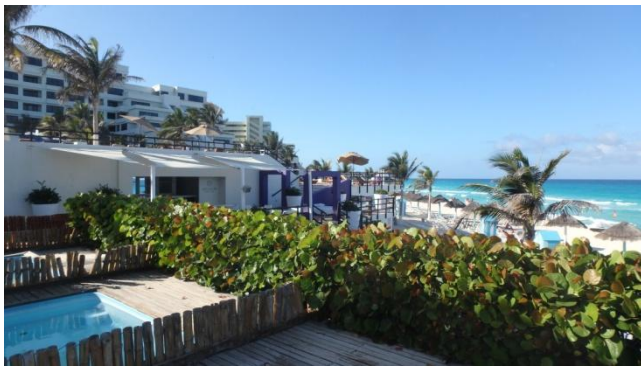
Below is a quick synopsis of each resort and a few pictures to help you decide which one to stay in or to visit during the day. All of the pictures in this guide are from our actual trip to Cancun in May 2016. Most rooms come with a lagoon (sunset) or ocean (sunrise) view and our guests have priority over most other guests on the resort. Even though this is the case we cannot guarantee a specific room or view. It is based on availability.

At the end of this information package/guide we will include more information specific to the Grand Oasis Sens Resort as that is where we stayed recently and we definitely have more detailed information on that resort right now although they all work very similar and are great resorts. We visited each resort during our stay and they were all fantastic.

## GRAND OASIS RESORTS CANCUN GUIDE - LIFESTYLEBOOKINGS.COM

**Grand Oasis Sens - Adult only 21+.** Oh yes – I'm sexy, sensual and fun. A 21+ adults-only resort offering elegance that's a little risqué. Relax in a tropical paradise where it's easy to explore your passions in a variety of ways. New upscale gourmet adventures such as dining-in-the-dark will excite the most sophisticated foodie. Awaken all your senses in a romantic atmosphere that's warm and inviting.

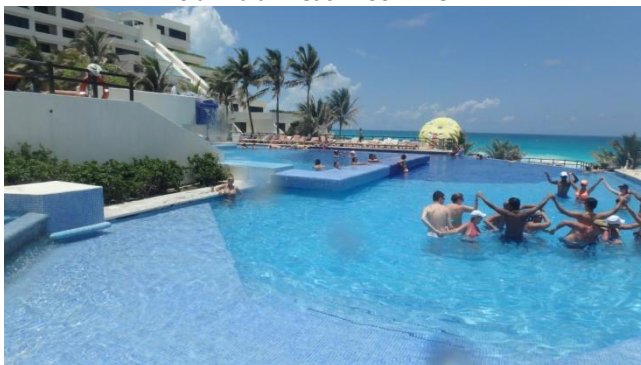
Grand Oasis Sens is an adults-only 21+ all-inclusive resort that is focused on relaxation. It's ideal for couples who want a romantic atmosphere with the excitement of Cancun, set on an amazing Caribbean Beach with the Nichupte Lagoon as a backdrop. Enjoy the use of an Oasis Smart Car for preferential rates during your stay (about \$40.00/day). In the Hotel zone, on a pristine fine sand beach of Cancun and a short distance from the shopping venues, bars, restaurants and clubs. Only 9 miles (15-20 minutes) to the Airport and 13 miles to downtown Cancun. The magnificent facilities invite relaxation of the body and soul through sensual experiences from a glorious sunset over the Lagoon view Infinity Pool.



Sian Ka'an Beach Room View



View towards shore From One of the Pools



Main Pool with Many Activities



Foam Pool Party!



Lagoon View Room with Large Balcony



Limo from Airport-Based on Availability

## GRAND OASIS RESORTS CANCUN GUIDE - LIFESTYLEBOOKINGS.COM

**Grand Oasis Cancun - Lots of Entertainment.** Grand Oasis Cancun is a 3.5-Star beachfront all-inclusive resort and spa with an on-site 9-hole golf course that is perfect for the entire family! Conveniently located only 25 minutes from the Airport and 20 minutes from downtown Cancun. Grand Oasis Cancun is Cancun's ONLY Ultimate All-Inclusive Entertainment Resort.

They don't call me The Entertainer for nothing. I'm the Grandmaster of fun, hosting live concerts, festivals and shows, even themed parties plus everyday surprises like dancers in the lobby, and comedy skits by the longest pool in Cancun. I throw great parties with my famous friends, from Gloria Gaynor to Kool and the Gang to Janelle Monae, and I get a little naughty after-hours with my Late-Night Cabaret. I'm hip, happening and high-class.



**Beautiful Views!**



**Great Pools!**



**Model Room (We didn't stay here)**



**Another Angle of the Model Room**



**VIP Bar Always Has Snacks During the Day**



**Beautiful Sunrises**



## GRAND OASIS RESORTS CANCUN GUIDE - LIFESTYLEBOOKINGS.COM

**Grand Oasis Palm - Great for families with younger children.** Grand Oasis Palm is an all-inclusive family resort and spa that is conveniently located at the north entrance to Cancun's hotel zone. The Grand Oasis Palm sits within walking distance of shopping, bars and restaurants and features an on-site spa when it's time to relax after a fun-filled day in Cancun. The Grand Oasis Palm offers endless activities without compromising the areas for rest and relaxation. The Kids Club offers a fully supervised secure environment for the children with a trained staff and numerous activity rooms. All age groups have many choices of activities including a kids pool with water slides, restaurant, rest areas, overnight camp and amphitheater.

The Grand Oasis Palm is all about the kid-stuff. Endless entertainment, family-friendly accommodations, child-centric restaurants and a Kids Club that's cool as can be. But the Grand Oasis Palm also has a pampered, indulgent side, too, as a visit to the Kin Ha Spa shows there's always plenty of fun stuff for parents to do while the kids are having fun. Grand Oasis Palm is like the sister resort, Oasis Palm but a bit more upscale, with the extra amenities you're looking for. At the Grand Oasis Palm, the dancing, dining and decor reflect the culture of Cancun, with delicioso Mexican food in the cantina and lots of activities for everyone.



Great Beds for Relaxing on the Beach



Several Pools for Relaxing or Playing



Great for Relaxing



Lots for the Kids to do Here!



Game Room/Sports Bar



Pirate Playground

## GRAND OASIS RESORTS CANCUN GUIDE - LIFESTYLEBOOKINGS.COM

**Grand Oasis Tulum - Convenient to visit the Mayan Ruins, but about 1.5 hours from Cancun.** I'm exquisite and exclusive, laid-back and off-the-beaten track. A jewel-box resort that's away from it all but close to perfection with a beach that's incredibly unique, from its exquisite shape to its amazing coral reef. I offer a more upscale feel than my sister resort, Oasis Tulum, and my super-cool VIP area is a chill-out environment like no other, from the ocean views to the plunge pool, my spa is superb, and wherever you look my spectacular scenic backdrop is on display. Bring the family - children love my super new Kid's Club. I may have that all-natural look, but I'm a first-class beauty and an extraordinary place to stay.

The Grand Oasis Tulum is located in the heart of the Mayan Riviera on a beach considered one of the most beautiful in the Mexican Caribbean. The property has been completely remodeled and designed with only the highest standards of comfort and luxury. The Grand Oasis Tulum was built for guests to relax and enjoy an atmosphere of natural beauty and soothing serenity that together will provide an unforgettable experience for everyone who visits.



**Lifestyle Concierge at Each Resort**



**Sushi Bar with a View**



**Great Balcony with Plunge Pools**



**Great View from the Pool!**



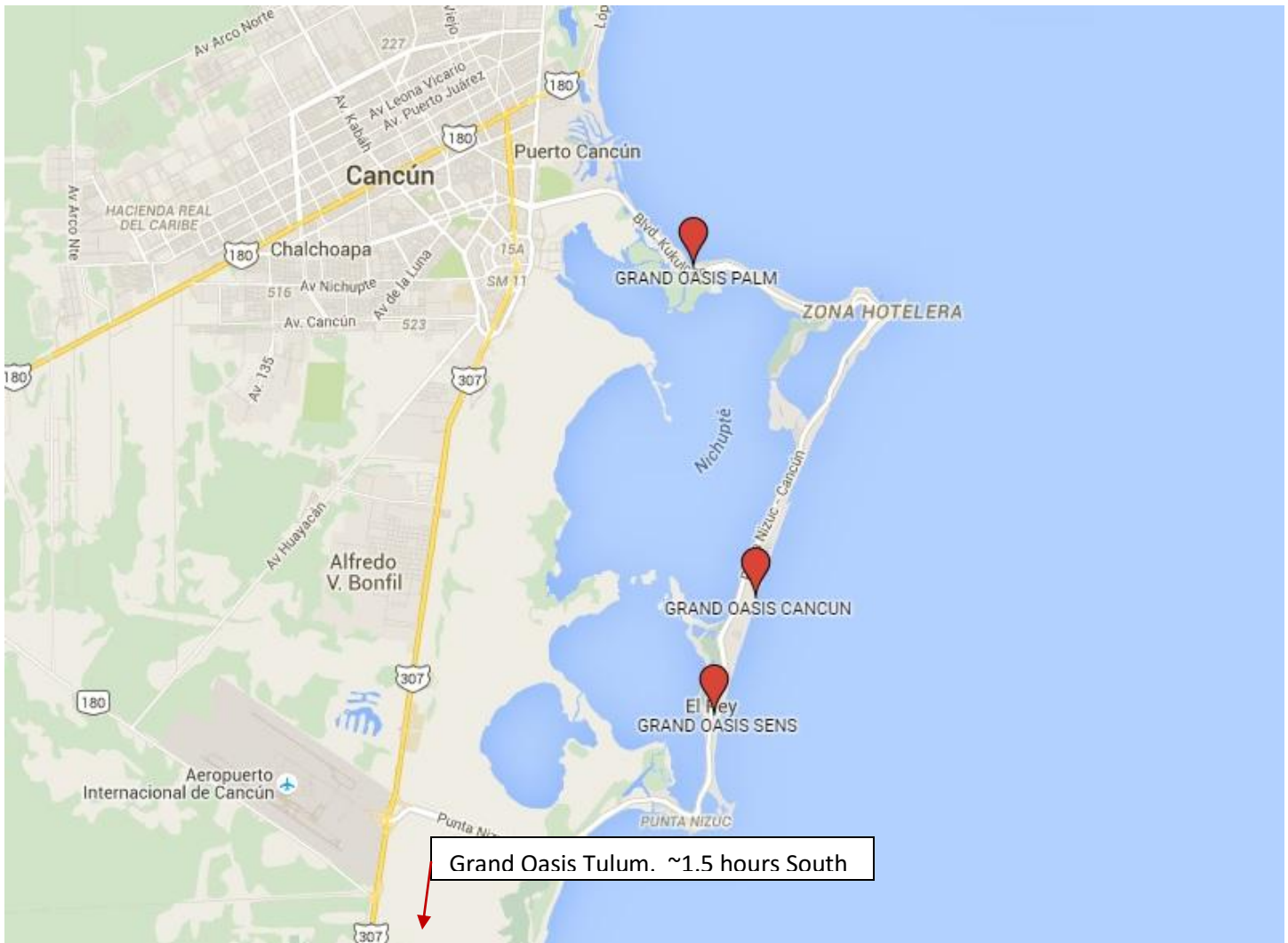
**Great Beach in Tulum**



**Great Beach to Snorkel**



**HOTEL LOCATIONS**



Above is the location of the Grand Oasis Resorts in Cancun. Remember you can visit any of them no matter where you stay and use all of the VIP facilities except for dinner. Dinner must be at your home resort. The buses in Cancun are so easy to use. It costs \$10.50 Mexican Pesos for each rider to get on the bus. They run constantly up and down the hotel zone so you usually don't have to wait any longer than 2-3 minutes. You can exchange money at the front desks of the hotels and give the driver 20 Mexican Pesos for two riders (yes, they will take \$20 Pesos because they don't want to give a lot of change) or just use your U.S. Dollars and it is \$1.00USD for each rider. You lose a little by paying with dollars in the exchange, but they are easy to use without having to carry pesos. You can just ride the buses anywhere up and down the hotel zone and into Cancun. The best bus we found for where we wanted to go is the R-2. It goes up and down the hotel zone and stops near all of the Grand Oasis Hotels in Cancun, at Coco Bongo, Market 28 (souvenir shopping), Plaza Isla (nice upscale mall), Plaza las Americas (more shopping), Coco Bongo (famous night), Wal-Mart (If you miss it), Plaza La Fiesta (more shopping), and many other places along the way. The buses are clearly marked and you just let the driver know where you want to get off and he will make the stop for you. On all of the buses we rode the drivers and riders were very friendly. The buses pickup Northbound riders on the East/North Side of the street and Southbound riders on the West/South side of the street. Very easy to get around on the buses and they are very safe and cheap - best way to go. There are bus stops very close to each of the resorts and all of the local attractions. Below is a picture of the buses and a bus stop.

CANCUN BUS TRANSPORTATION





## GRAND OASIS SENS - ADDITIONAL INFORMATION

When you check in to the Grand Oasis Sens, depending on the time, you will be greeted by Karla or Alejandro or both from Lifestyles. Both of them are very proficient in the knowledgeable with the resort. They will get you checked in, make your dinner reservations, order your alcohol to pickup for the next day, tell you all about the resort and what areas you have access to (which is everything).

There are several restaurants that don't require reservations. We only ate at a couple, but we also ate at them more once because they are very good. They are not buffet style, they are ala-carte sit down and be waited on restaurants. We didn't eat at any buffet during our entire stay except for breakfast. Here are a few recommendations for lunch and dinner.

**Breakfast:** Coba buffet for breakfast is great. You can go whenever you want. It opens around 7 am and breakfast is over around 10:30am (sorry, forgot to ask about the exact hours). Delfina, the hostess, will ask for your room number and promptly find you a nice seat. We even had reservations in the Benazuza restaurant our last day on the resort and skipped out on them. Great breakfast and be sure to get your eggs/omelets to order from Ignacio. He is great and be sure to tip him. In the juice section, there is a green juice - it is Pineapple juice and celery juice (may have one other ingredient). It was very good. The wait staff at Coba is excellent as well. The staff on the resort always seemed to work great as a team.

Coffee & Me is a great little coffee shop. If you want something special to go with breakfast go here and you can take it into the Coba breakfast buffet with you. They do offer you coffee when you are seated in Coba, but something special is nice with breakfast. I usually got the Frozen Vanilla which was very good. I don't drink coffee a lot, but it always smelled good in there. They open about 7:00 - 7:15am and I think they're open most of the day.

**Lunch:** Muermeme Mucho (Bite me Hard) specializes in Mexican Cuisine - Chips, Salsa, Guacamole and Tacos de Carne (Beef) were great. I can't remember what else we ate there, but it was all great.

Moonlight Trattoria E Pizza specializes in Italian cuisine. Trattoria means Italian style eating (I had to look that up). Great pizza and pasta.

Sushi Bar - Great Sushi...nuff said

Hippie Chic Grill - Never tried it.

**Dinner:** If you don't have reservations or you missed your reservation, Schillabar is very good. It is a poolside restaurant and the ribeye was awesome. We had reservations most nights we were there, but went to Schillabar twice because we liked it. No reservations needed, but you may have to wait. The maximum we had to wait was 30 minutes, but it was with a drink in our hand and sitting poolside for a lagoon sunset or moon. We ate here a couple of times because we had either missed our reservations at another restaurant or in addition, because we just liked the food and atmosphere.

**Sakura Sunset** - Good food, but not our favorite meal. Beautiful restaurant with Peruvian/Japanese fusion. I've eaten a lot of Peruvian food and love it. I wanted to order the anticuchos and other Peruvian dishes, but the waiter, who was very attentive, recommended the menu where they bring us the most popular dishes and no need to decide (it was a fairly complex menu). I had mentioned that it was our anniversary to the Lifestyle Concierge Karla and we had a nice bottle of champagne brought to us for our anniversary. We didn't like most of the food, primarily because I think we wanted beef that night and it was a lot of seafood. We were just in the mood for something more familiar that night. It

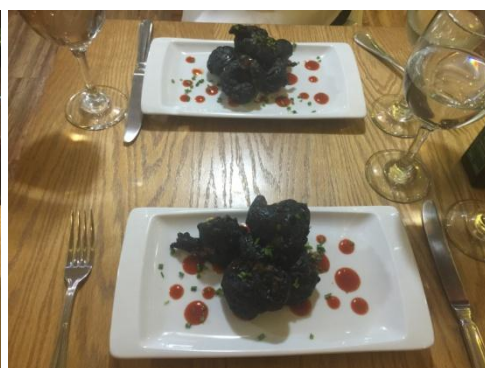


was a good meal, but just not what we expected. The waiter Carlos was great and they have a full bar and brought us tableside champagne for our anniversary, but it just wasn't what we were craving in the end.

The Box - Again, different kind of restaurant. Only serves wine and soft drinks, but we really liked the wine with the meat and cheese platters - the toasted bread that came with them was awesome. Then I ordered the Waffle Tillas and Liliana ordered the salmon - both were very good. We both ordered the Camarones (Shrimp) de Tempura which turned out to be an interesting decision (see below middle picture). They were much better than they look, but imagine our surprise when they came out looking like a pile of....well you can see. They were actually very good. I ordered the Fresas con espuma de yogurt-nitro (Strawberries with foam from Nitro Yogurt). It was a cool show with the nitrogen frozen yogurt they made at the bar. It looked like strawberries and cream which is what I expected, but the chocolate sauce was not chocolate and the yogurt was frozen as solid as a rock (strawberries were good!). Again - different, but I didn't like it. We liked a lot of the restaurants for the familiar food, but this one was unique and fun with good food.



**Meat, Cheese, and Bread - Very good**



**Camarones de Tempura**



**Fresas con espuma de yogurt-nitro**

Black Hole - Interesting restaurant. You eat 27 different kind of small dishes (Finger/Spoon food) in the dark. Great show, great experience, but not for the picky eater. They ask about food allergies and if you can drink alcohol before you go in. You don't know what you're eating until afterwards. It is a must go though just for the experience and the wait staff and entertainers are great. Bring dark clothes to wear and be on time. You may not get in if you are more than 5-10 minutes late.

Benazuza and Maki Taco- Never made it, but heard it was very good. We just ran out of time.

Entertainment - There was entertainment in all of the pool areas during the day. You will receive a schedule when you check in. We liked to venture out during the day and didn't see a lot of the poolside entertainment, but the days we did, the entertainment staff was great. From Yoga to poolside games, volleyball, and good music it was very nice.

Don't miss the "Kinky Onboard" Pirate boat on Thursday nights. Bus departs about 10:00pm (check the schedule) for a 30 minute bus ride. I don't care for a lot of group tours, but this one was excellent. Try not to miss it. Good show, snacks, and drinks while off the coast of Cancun in a Pirate Ship. Expect to return to the hotel around 1:00 to 2:00am.

Chaka Khan was at the Grand Oasis Cancun resort which is about 10 minutes down the road and we had VIP passes, but we had a long day that day and dinner reservations at Blackhole so we decided to skip it. There is always entertainment at the Grand Oasis Cancun resort so recommend you check with the Lifestyle concierge when you arrive to see what is available. There is a VIP section at the Grand Oasis Cancun as well for most concerts.

They do have the Playboy Channel free in your room. Just sayin...

**Other:** It is hot in Cancun – many common areas are not air conditioned, but plenty of breeze, pools, beaches, drinks, etc. I don't like the heat at all unless I'm in a pool or ocean, but honestly it was 90+ the whole time we were there and the only place I thought it was too hot was in the Kinky Night Club. It is downstairs and for some reason it's very hot. They definitely need to fix this as there was a nice show we went down for, but left after about 10 minutes because of the heat.

The front door staff, bellboys, reception, VIP Concierge, all of the waiters, waitresses, housekeeping staff, and bartenders were all great. We received excellent service the entire time we were there. Special thanks to Jesus at the VIP bar, Maynor in housekeeping, and the hostess at Schillabar (wish I could remember her name). They were all memorable for their friendliness and professionalism.

Recommend bringing \$1 bills for tips. A tip of \$1-2 at some meals and maybe some extra for the staff that helped you the most before you leave. Not mandatory, but they are working hard to give you great customer service and we like to do this.

We heard the Xcaret park was great, but didn't go ourselves. Google it.

Coco Bongo Night Club/Entertainment - Heard it was the go-to place for late night entertainment. Didn't make it, but will next time. We did hear you can save yourself from a line by booking with them directly online. Another good one to Google.

Tulum and Isla Mujeres - Detailed day trip information below.



### Tulum Day Trip

Here is the great thing. Both of our day trips included visiting other resorts on the way. The convenient locations of the Grand Oasis Resorts bodes well for day trips at little time or cost to your vacation. Remember, you can eat, drink, and use any of the facilities (including all VIP areas) at these other resorts with no additional cost to you. We recommend getting a day pass from the front desk at your home hotel although we didn't do this for Tulum and they didn't give us a hard time at all.

We talked to one of the Lifestyle concierges about taking an organized tour of the Mayan Ruins at the Tulum National Park. If you decide to do this you will get a discount at the excursion area if you work through the Lifestyles concierge first. One of the Lifestyle employees recommended renting one of the resorts smart cars so we were on our own schedule. This turned out to be great advice, but it just depends on what you like to do. We don't like a lot of organized tours - we like to be on our own schedule so it worked out great for us.

You can rent a smart car on the resort for about \$40/day. It is about a 1.5-2 hour drive straight south to the Grand Oasis Tulum and the Tulum Mayan ruins are about 15 minutes south of the Tulum resort. We used the GPS on our phones and it worked great, but it really is just straight south on a major highway. We have T-Mobile and for \$10.00 we had LTE service just about everywhere. There is a feature in Google maps that you can download specific map areas for offline use as well in case you don't have cell service.

We stopped at the first gas station we saw and filled up and then drove down to the Tulum National Park/Mayan Ruins first and walked it for about an hour. Don't let the salesman in the stand in the parking lot convince you they are the official tickets for tours. You need to walk inside and past all of the shopping to the actual entrance. This costs us about \$8.00 I believe when the parking lot stand wanted \$60 for the tour out of the parking lot kiosk. They did have an open air shuttle that drove you closer to the ruins which you may want to use if you don't want to walk. It was hot the day we were there and we spent about an hour or so walking around and taking pictures. We listened to the other tour guides if we wanted to know more about a certain area, but it was great we didn't have to wait with a group.

After our visit to the ruins we did some shopping at the park, paid 5 pesos to use restroom and then headed north about 15 minutes to the Grand Oasis Tulum resort. When we arrived we parked the car and went to what appeared to be the hotel lobby, but it turned out to be new construction. They are always adding/updating the resorts and it looked like the new addition was going to be nice. The lobby is actually farther into the resort. We got lucky and came across a hotel employee who gave us a golf cart ride to the lobby, but you can keep walking straight into the resort to find it. We enjoyed the pool and especially the beach where the water was a great temperature, very clear and calm, and there little groups of small fish swimming close to shore. I wish I had brought my snorkel and mask, but I left it in the car. I am sure you can find somewhere on the resort to get a snorkel and mask, but we didn't ask. We had a sushi and ceviche lunch and drinks and then headed out to find one of the Cenotes.

Cenotes are basically sink holes where water has collected and you can swim in crystal clear and cool water. They look like fresh water springs if you've ever been to one. We chose Cenote Azul (Blue Cenote) which cost about \$5.00 to get in and was about a 20 minute drive north from the resort. This one was convenient for us because it was on the way back north and was recommended by the concierge and others. We recommend bringing water shoes, snorkels, and masks. After that we headed north about 30 minutes to Playa Del Carmen and stopped in the Quinta Alegria (Fifth Avenue) mall. Great modern mall I highly recommend stopping to shop a bit. Make sure you bring some coin pesos to pay for parking as you have to pay at a machine and the bill receiver in ours was broken. We figured out that you can pay an attendant towards the exit as well if necessary. We didn't stay at the mall long because we had dinner reservations at

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Black Hole that night and didn't want to miss it. We ended up rushing to get ready for dinner so I would recommend either making late dinner reservations if you go to Tulum or just eat at one of the other restaurants like Schillabar.



**Smart Car Rental**



**Tulum Ruins**



**Selfie at Tulum Ruins**



**Warriors!**



**Grand Oasis Tulum Beach**



**Grand Oasis Tulum Pool**



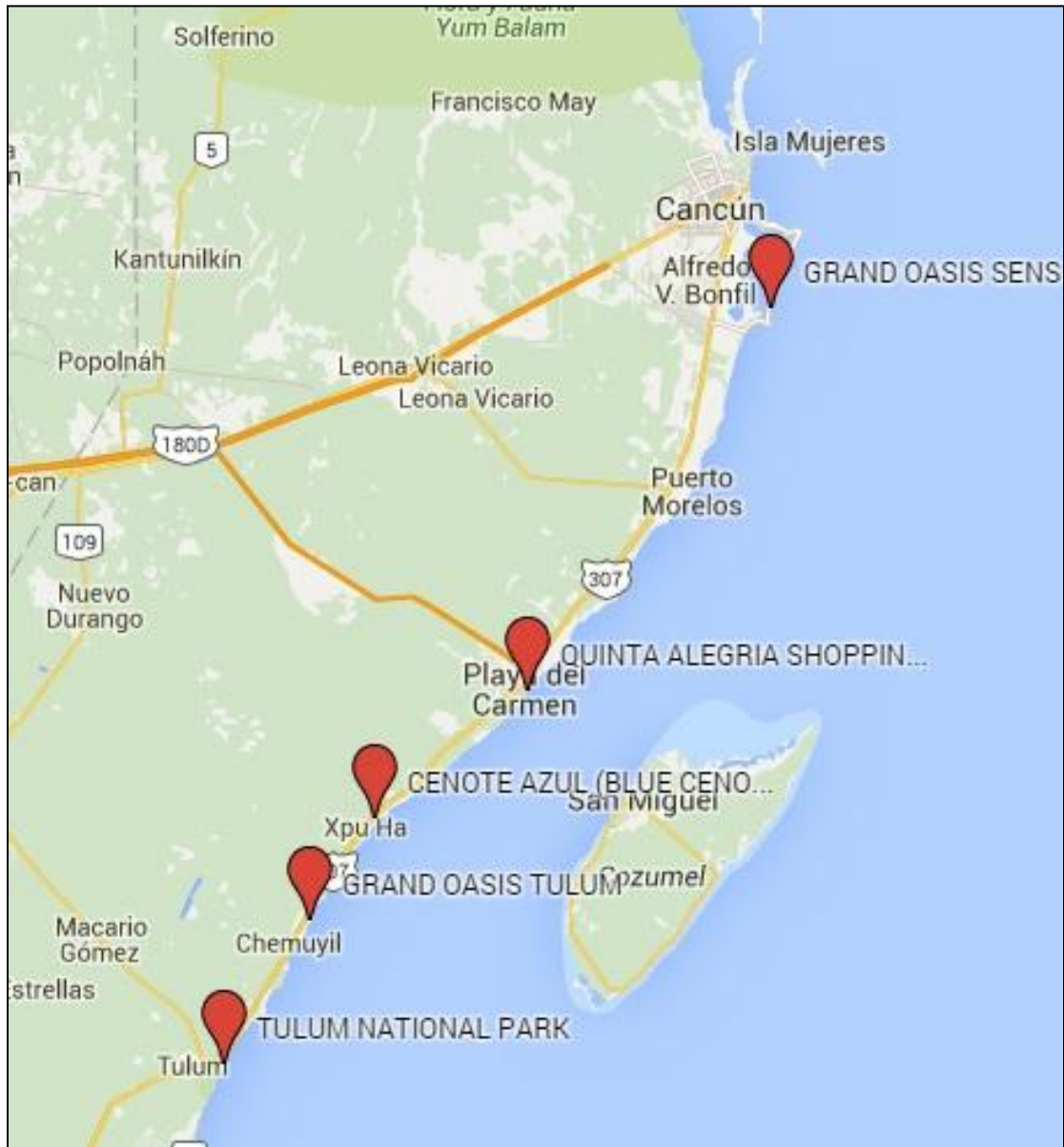
**Cenote Azul**



**Another area of Cenote Azul**



Tulum Trip Overview Map



Isla Mujeres Day Trip

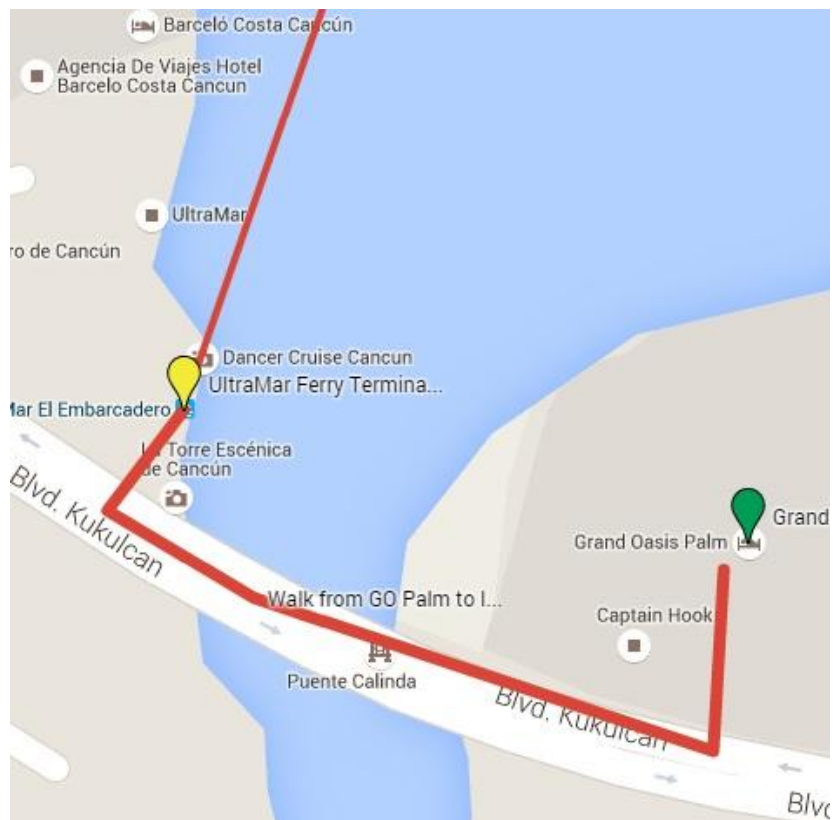
We started our Isla Mujeres trip on a whim. We decided to go up to the Grand Oasis Palm resort in the morning to check it out. Had a great time in the pools and started talking to the pool bar bartender Jorge and asked about Isla Mujeres. He said you could take a 10 minute walk over to the Ultra Mar terminal and take the high speed Ultra Mar ferry over to the Island for about \$15USD per person round trip. We decided to do it. We walked outside the front entrance of the Grand Oasis Palm, turned right at the main street, walked over the little bridge and the terminal was in the big blue building on our right (see map and pictures). It turned out to be \$19USD per person and we arrived just in time to catch the next ferry over. The terminal we embarked at was the "El Embarcadero" Terminal. The name of the terminal will be important when you come back. For us it was the second stop on the return ferry and was a little confusing at first. We didn't know the ferry made other stops on the return trip. It all worked out though.

We arrived and rented a golf cart directly in front of the terminal for \$38.00 for about 5 hours. We drove around the island for a while stopping in little shops to get something to drink and headed to Punta Sur (South Point). We took some pictures, did some shopping, and on the way back stopped in a hotel that had a beach, pool, and bar all open to the public (don't remember the name). We stayed there for about 30 minutes and headed back towards Playa Norte where the beach and most of the bars and restaurants were. We had lunch in a decent restaurant across from Playa Norte where we had tacos del carne as well as chips and guacamole.

They have attractions where you can swim with dolphins and turtles, but we were actually ready to head back so we turned in our golf cart early and headed to the ferry. It was about a 30 minute wait for the next ferry. A bit disorganized, but it departs from terminal C. Not a bad trip, but definitely take the Tulum trip if you have time first and do this later if you have time.



Isla Mujeres Ferry Route-El Embarcadero



Walk from GO Palm to Ferry Terminal



**GRAND OASIS RESORTS CANCUN GUIDE - LIFESTYLEBOOKINGS.COM**



**Grand Oasis Palm Pool**



**Ultra Mar Ferry El Embarcadero Terminal**



**Isla Mujeres Ferry (from internet)**



**Golf Cart Selfie at Playa Norte**



**Punta Sur Isla Mujeres**



**Tacos on Isla Mujeres**