



HANEDA AIRPORT TERMINAL 1
FLOOR GUIDE





Terminal Website



Haneda Airport Terminal Website

2021.07 2021.07

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HANEDA AIRPORT TERMINAL 1

### SHOPS & FACILITIES LIST -> P18~21

### SERVICE GUIDE

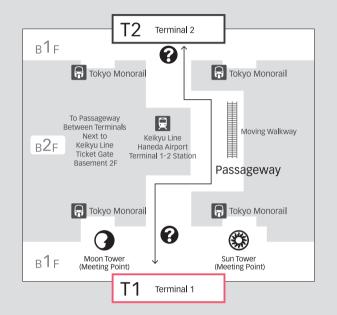
- Haneda Airport Terminal Information Center
- ■Information Counter ■Touch Panel
- Customers Who Require Special Assistance Special Assistance Wheelchair & Stroller Rental Writing Board & Communication Support Board Nursing Room
- ■IT Services P22·23

### **ACCESS**

■Travel Between Terminals	■When Using Rail Services
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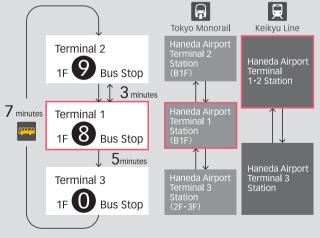
#### Travel Between Terminals

For Terminal 2, Please use the underground passageway (400 meter walk: moving walkway available) or ride the Inter-terminal Free Shuttle Bus. For Terminal 3.Please ride the free shuttle bus or train.



#### Inter-terminal Free Shuttle Bus

#### When Using Rail Services

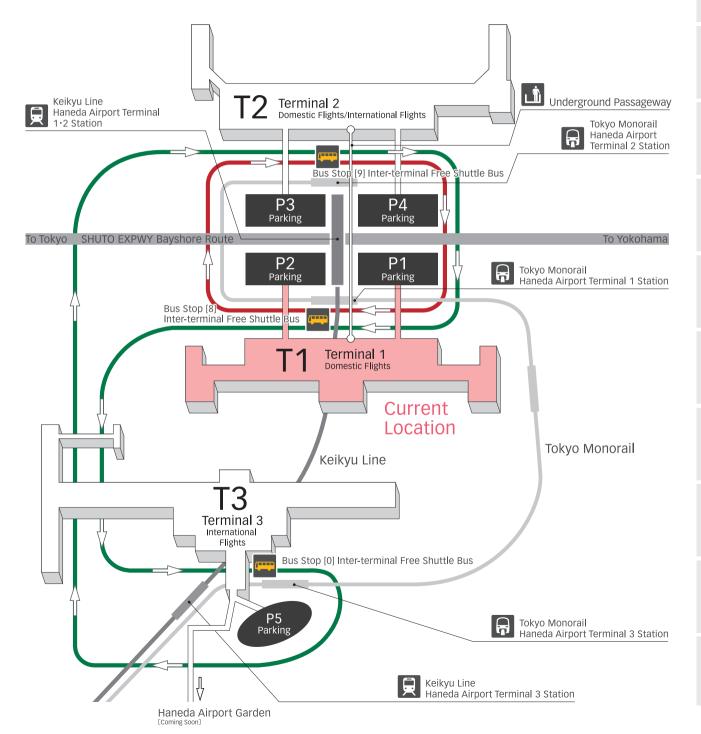


Road congestion is expected due to construction work along Kampachi-dori (No. 8 Ring Road) so if you are in a hurry. please use the Keikyu Line or Tokyo Monorail.

Passengers may use free train transportation between terminals for your transit flight. Please ask at an Underground Information Counter or the nearest ticket barrier to recieve a free rail ticket.

\*Information listed here may change without notice. Thank you for your understanding.

# HANEDA AIRPORT OVERALL VIEW



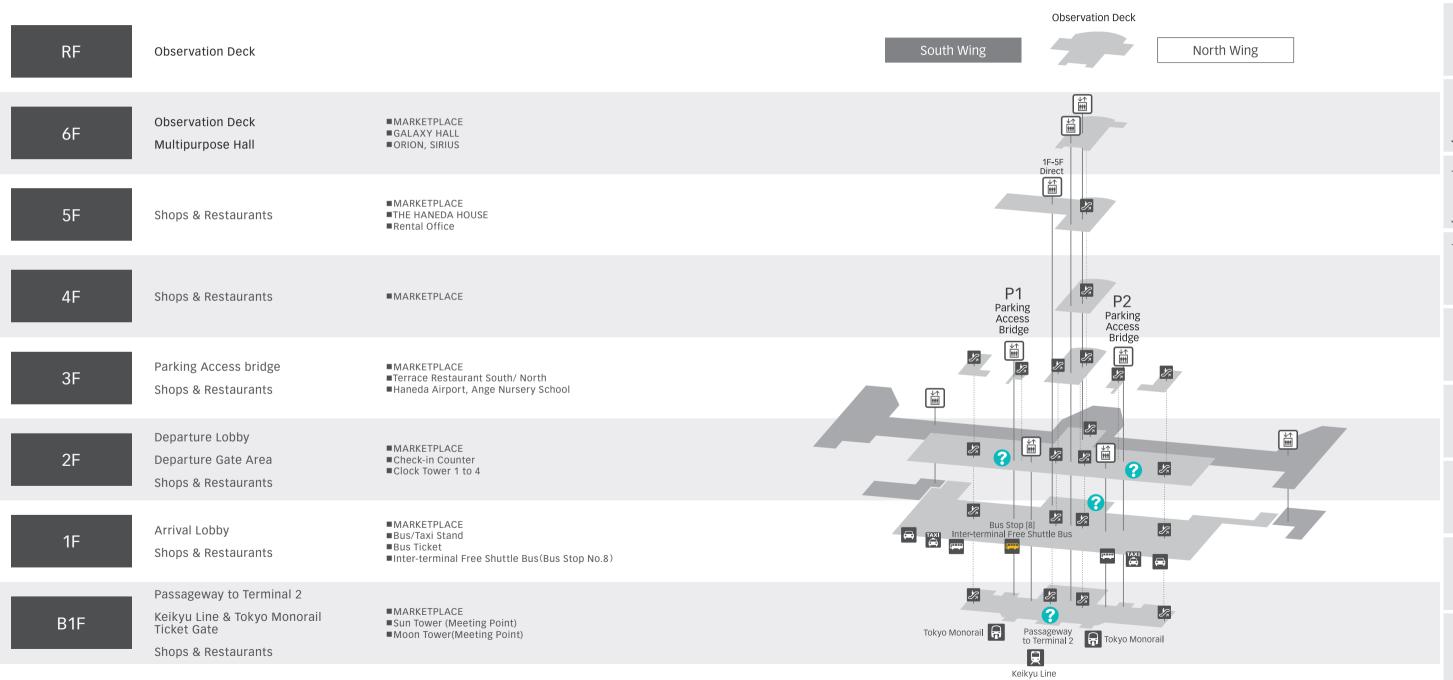
General Area

Domestic Flights Departure Gate Area

ACCESS

### HANEDA AIRPORT TERMINAL 1

# **GUIDE MAP**



Passageway to Terminal 2 Keikyu Line & Tokyo Monorail Ticket Gate Elevator

Smoking Room ( Telephones Coin Lockers Tokyo Monorail Keikyu Line

Escalator

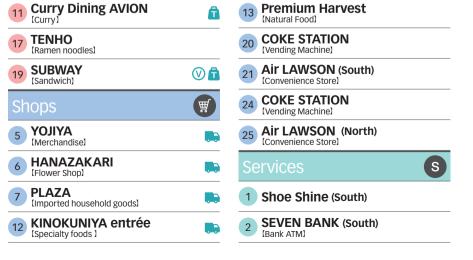
Automated External Defibrillator







[Tempura Bowl]



**SMBC SEVEN BANK (North)** [Bank ATM] 16 Shoe Shine (North) **Temporary Baggage Storage & Cleaning** [Baggage Storage, Laundry Service] 22 HAIR DRESSER by atelier haruka **LAWSON BANK** 

List of Shops along the Passageway 33 **KOKUMIN** (Pharmacy) B1F 35 Mizuho Bank [Bank ATM] 26 Lottery 36 **SEVEN BANK** [Bank ATM] 27 **GUNDAM Cafe** 37 McDonald's (Hamburger) **HANEDA Airport Satellite** 38 **LUCK** [Massage] 28 VIE DE FRANCE [Bakery] 39 **Lottery** 29 KA·RA·DA factory [Massage] 30 **FUKUYA** [Food Products, Mentaiko] B<sub>2</sub>F 31 DOUTOR COFFEE SHOP German dog café l [Cafe] 40 SEVEN BANK [Bank ATM] 32 AKASAKA UMAYA UCHINO TAMAGO fresh egg direct [Rice Bowl] 41 **Seven-Eleven** [Convenience Store]

Hired Car & Accessible Parking

BLUE SKY Arrival Shop [Japanese Sweets, Rice Crackers, Box Lunch, Soft Drinks & Beer]

**BLUE SKY Gate Flight Shop** [Merchandise, Bags, Models, Sweets]

24 UNIQLO [Fashion]

Travel Aisle [Japanese Sweets, Box Lunch, Tobacco]

**Yamato Transport** [Delivery Service]

JAL Baggage Check-in Information Counter [Airport Delivery Service]

Times CAR RENTAL [Car Rental]

**ORIX Rent-A-Car** [Car Rental]

NISSAN Rent a Car [Car Rental]

**POWER LOUNGE CENTRAL** (Pay Lounge)

**Haneda Airport Post Office** [Postal Office, Bank Savings, Insurance]

First Cabin Haneda Terminal 1 (2) [Compact badget Hotel]

[Information Desk, Lost Properties, Travel Insurance in Japan] **Airport Service Center** 

Mizuho Bank [Bank]

**Airport Barber** 

Docomo Shop [Mobile Phone Service]

**Tokyo International Medical Office** at Haneda Airport

TOYOTA Rent a Car [Car Rental]

15 NIPPON Rent-A-Car [Car Rental]

Nippon Express [Car Rental]

Changing Room Lost Property

**POCKET CHANGE** [Self-Service Coin Exchange Kiosk]

Travelex Japan [Currency Exchange]

**Bank of Yokohama** [Bank ATM]

Resona Bank [Bank ATM]

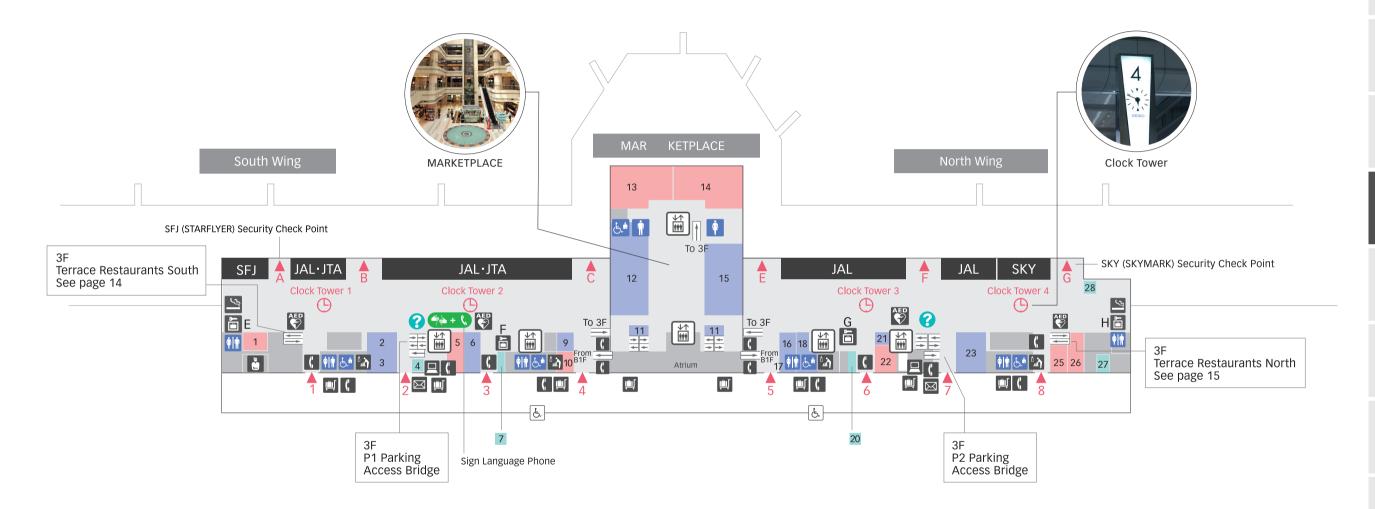
27 AEON BANK [Bank ATM]

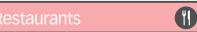
**SEVEN BANK** [Bank ATM]

MUFG Bank [Bank ATM]

Kanagawa Dental University Haneda Airport Terminal 1 Dentistry

Coin Lockers PC Internet Sign Language Phone & Accessible Parking





CAFÉ & BEER RESTAURANT MIYA [Cafe, Western Food]

cuud [Curry Udon]

NORTH CAFÉ & BEER Haneda Airport [Hokkaido Cuisine] Please use the stairs inside Hokkaido Dosanko Plaza

Shin-yamato [Japanese Meals, Set Meals]

- 1/1 Le Ciel [Cafe, Western Cuisine, Fresh Vegetables] Hitoshinaya
- [Breakfast, Rice Bowls, Ramen] Haneda Taisho-ken
- [Ramen, Tsukemen Shop]
- <sub>26</sub> caffe LAT.25° (V)
- Shops
- PIER 1 [Sweets, Deli, Box Lunch, Sake]
  - PIER 1 Books Store [Books, Travel Essentials, Stationary]
  - **HANEDA Sports** (TOKYO 2020 OFFICIAL Haneda Airport Terminal 1 Shop/ Tokyo Giants Wing Shop) [Miscellaneous Goods]
  - Hokkaido Dosanko Plaza [Local Specialties]
  - **Haneda Star Sweets** [Western, Japanese Sweets, Others]

- Tokusen Wagashi-kan (Japanese Confectioneries)
- **Tokusen Yogashi-kan** [Western Confectioneries]
- Tokyo Shokuhin-kan Gate E [Western & Japanese Confectionery]
- **Disney Classics MARKET** [Character Goods]
- **Airport Drug** [Pharmacy & Travel Essentials]

- **Box Lunch** [Box Lunch Specialty Shop]
- [Western & Japanese Confectionery, Deli & Sake]
- JAPAN POST BANK
  [Bank ATM]
- **SEVEN BANK**

ervices

[Bank ATM]

- 20 Mizuho Bank
- Haneda Airport Pet Hotel Front Counter (Check-in counter)
- 28 Play Area

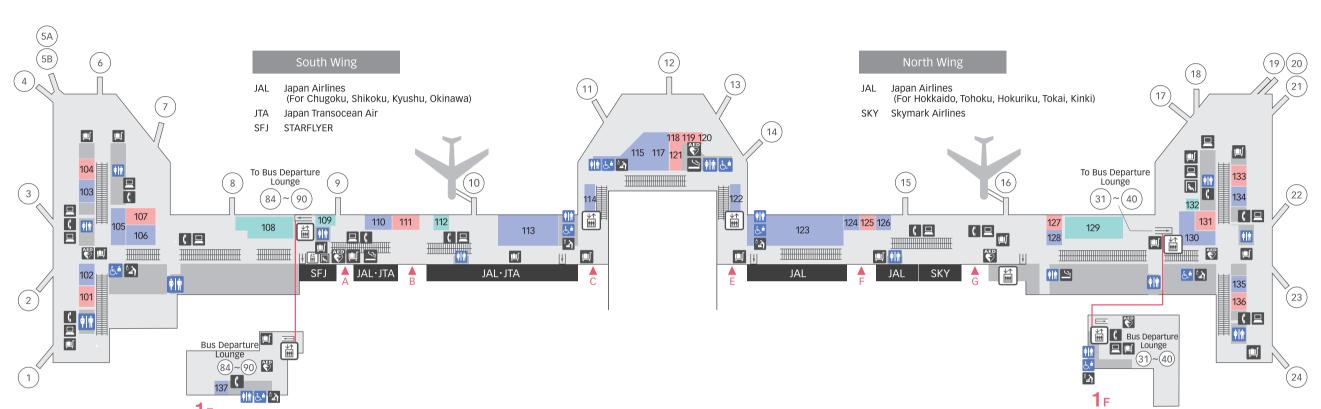
CONTENTS Haneda Airport Overall View

CONTENTS Haneda Airport Overall View

S

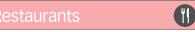
Departure Gate Area





#### \*Stores in the Departure Gate Area

### are only available to departing passengers.









BLUE SKY Gate 9 TULLY'S

118 - 121 CAPTAINS' TABLE

118 Matakoiya [Stand-up Sushi bar]





Japan Gourmet Port [Japanese Local Gourmet & Beer Station]

**BLUE SKY Gate 15 Snack** [Box Lunch, Beer, Coffee, Soft Drinks]

**Bayside Cafe #8** 

Bus Departure Lounge

**NANADASHIYA** [Chinese Noodles Shop]

Bayside Cafe #1 [Soba & Sake]











BLUE SKY Gate 7 Shop [Sweets, Rice Crackers, Newspaper, Seafood, Soft Drinks]

110 BLUE SKY Gate 9 Shop





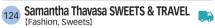




Minami Aoyama Shosaikan Annex [Stationery, Miscellaneous Goods]

BLUE SKY Gate 14 Shop Sweets, Rice Crackers, Newspaper, Seafood, Soft Drinks

Isetan Haneda Store (Men's) [Men's Accessories, Merchandise, Cafe]











PIER Gate 23 [Western & Japanese Confectionery, Books]





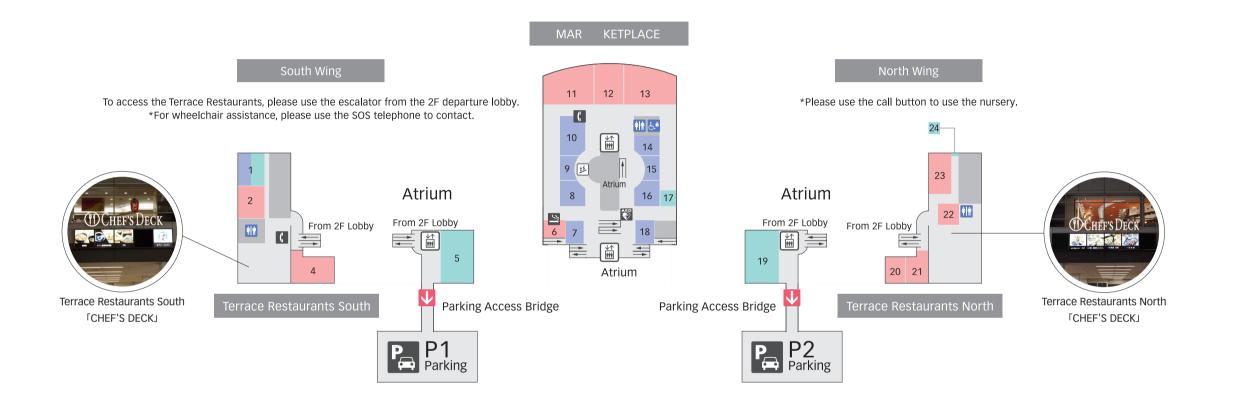
BLUE SKY Gate Bus Lounge Shop 👞 [Western & Japanese Confectionery, Books]

Bus Departure Lounge

Services

132 Play Area





\*A passageway is not connected between the MARKETPLACE,

Terrace Restaurants and Parking Access Bridge.











**GUIDE MAP** 

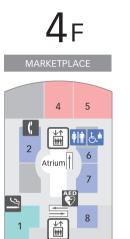
Shops & Restaurants Multipurpose Hall · Observation Deck

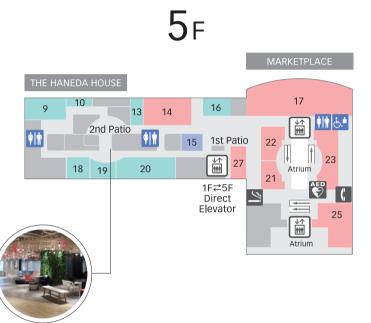
Fig. 5 Toilets Elevator Escalator

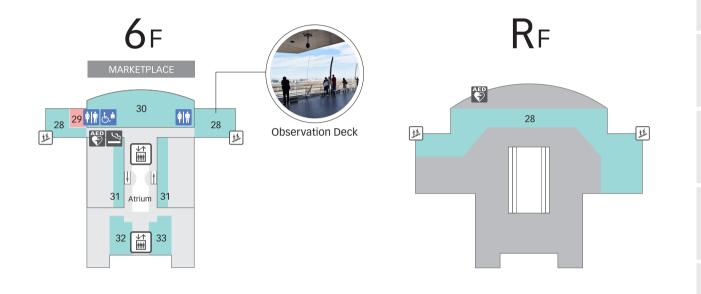












4F



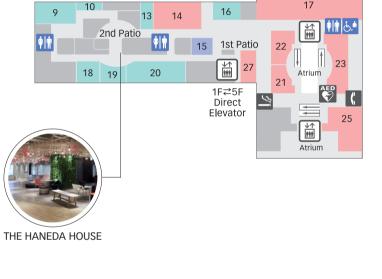
GOBI [Men's & Lady's Clothes, Merchandise, Gifts]

[Gifts, Fashion, Travel Essentials]

Lanai Transit

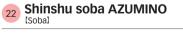


[Specialty Coffee Store]









	Sushi Den [Edo-style Sushi]	â
١	Beer Restaurant GINZA LION Market Pla	ice











13	SKY WEDDING HANEDA	
13	[Bridal information service]	

16	Regus Express	
	(Rental Office)	









	١.	











31	SKY GALLERY
31	[Art Gallery]

32	ORION

32	(Rental lounge)	

33	SIRIUS
00	[Multipurpose Hall]

S

Take Out Delivery Service

Western

Food

1F-21

Location Shop Name

2F-25

**Shin-yamato** 

Hitoshinaya

**☎**03-5757-8843

**2**03-5757-8853

**☎**03-5757-8851

[Japanese Meals | Set Meals]

©10:00~20:00 L.o. 19:30

©5:30~20:00 L.O. 19:30

[Ramen, Tsukemen Shop]

©10:00~20:00 L.O. 19:30

[Breakfast, Rice Bowls, Ramen]

Haneda Taisho-ken

Haneda Sushiko [Sushi] ☎03-5757-8838 ©11:00~20:00 L.o. 19:30 Kyozen 3F-12 [Japanese Cuisine] 15 **2**03-5757-8838

©11:00~20:00 L.o. 19:30 Ikkyuchaya 3F-20 **☎**03-5757-9446

©9:00~20:30 L.o. 20:00 **RANGIRISOBA TO** TENDON ICHINOI

3F-23 [Soha Tempura Bowl] ☎03-5757-9505 ©6:00~22:00 **L.o.** 21:30

KOGANEIRO NO BUTA [Pork Cutlet Cuisine] ☎03-5757-9044

©10:00~21:00 Lo. 20:30 Yakiniku Shinjuku Kouei 🛭 🙃 [Grilled Meat] **2**03-5579-7780

©11:00~22:00 (Weekdays) L.O. 21:00 ©10:00~21:00 (Weekends and nation holidays) L.o. 20:30 Shinshu soba AZUMINO

**☎**03-5757-8835 ©10:00~21:00 L.o. 20:30 Sushi Den

5F-23 [Edo-style Sushi] **2**03-5757-9034 ©11:00~22:00 L.o. 21:00

**Curry Dining AVION** B1F-11 [Curry] ☎03-5757-8842 ©10:30~20:00 L.o. 19:30

> **BRASSERIE GINZA LION**

Weekends) L.O. 21:30 @11:00~22:30 (Fi & the day before a national holiday, except when Friday is a national holiday) [L.O.] 22:00

**Curry Smile** [Curry] ©10:00~22:30 L.o. 22:15

Le Ciel (V) 2F-14 [Cafe, Western Cuisine, Fresh Vegetables] **☎**03-5757-8833 ©6:00∼18:00 L.o. 17:30

> Ikkvuchava Bekkan (Western Food ☎03-5757-9446

3F-21 ©11:00~20:30 L.O. 20:00 **Beer Restaurant GINZA LION** 

Market Place 5F-25 [Western Food] L.o. 21:30 @11:00~21:00 (Weekends and national holidays) [L.O.] 20:30

**2**03-5757-8839 ©11:00~21:00 Lo 20:30

[Chinese Cuisine]

Saiho

3F-13

Snacks, Cafe

15

#### **Departure Gate Area** MMC Organic Cafe, South

2F-101 [Cafe] ☎03-5757-8864 ○6:30~20:00 L.O. 19:30 BLUE SKY Gate 7 Snack 2F-107 [Ramen, Udon, Soba, Draft Beer, Coffee] ©6:00~20:00 [L.O.] 19:45 **BLUE SKY Gate 9 TULLY'S** 

BLUE SKY Gate 15 Snack [Box Lunch, Beer, Coffee, Soft Drinks] 2F-125 \$6:00~20:00 \$6:00~20:00 \*May change without notice due to

the days on which airplanes operate **Bayside Cafe #8** 2F-127 [SNACK Cafe] ☎03-5757-8814 ○6:00~20:00 L.O. 19:45

MITSUMOTO COFFEE SHOP 2F-136 HANEDA Terminal 1 North Wing

©6:30~20:00 L.O. 19:30

CAPTAINS' TABLE Matakoiya

**☎**03-3747-0133 ©6:30~20:00 **L.o.** 19:50 Gokoku Hoio Kuraichi [Miso Soup, Onigiri Shop] **2**03-5757-8837

©7:00~20:00 L.o. 19:45 Ishiusuhiki Soba AZUMINO

[Soba, Tempura Shop] **2**03-5757-8841 ⊙7:00~20:00 L.O. 19:45 **Japan Gourmet Port** 

[Local Gourmet & Beer Station] \$\infty\$03-5757-8859 ©6:00~20:00 **L.o.** 19:45

**Bayside Cafe #3** Jananese 2F-104 [So Food **2**03-5757-8863 ©6:00~20:00 L.O. 19:45

NANADASHIYA 2F-131 [Chinese Noodles Shop] **2**03-5757-8813

©6:00~20:00 **L.o.** 19:45 **Bayside Cafe #1** 

**☎**03-5757-8861 ©6:00~20:00 L.o. 19:45

#### nops



Convenience Store	B1F-21	<b>Air LAWSON (South) 2</b> 03-5756-6800 ©5:30~23:00	6
	B1F-25	<b>Air LAWSON (North) ☎</b> 03-5708-7313 ⑤5:30~23:00	7

HANEDA AIRPORT TERMINAL 1





#### General Area

**DEAN & DELUCA** Snacks. B1F-4 Cafe **☎**03-5757-9605 ७7:00~21:00

> **SUBWAY** B1F-19 [Sandwich] **☎**03-6459-9660 ७7:00~21:00

> Marufuku Coffee Shop 1F-30 [Cafe] **☎**03-5757-8865 **⑤**8:00~22:30 L.O. Food21:45/Drinks22:00

**PRONTO** 1F-33 [Cafe & Bar] & holiday 10:00~) [L.O.] 22:30



caffe LAT.25 2F-26 [Cafe] **2**03-5757-8852

○6:00~20:00 L.O. 19:45

YOSHINOYA 3F-2 [Beef Bowl] ☎03-6459-9910 ©8:00~21:00 L.o. 20:45

Ristorante MITSUMOTO COFFEE Shop 3F-4 [Cafe] \*Schedule to open in late July 2021

Starbucks [Specialty Coffee Store] **2**03-5757-9088 ©6:30~20:00

NORTH CAFÉ & BEER Haneda Airport 3F-10 [Hokkaido Cuisine] **2**03-5579-7520 ©11:00~19:00 **L.o.** 18:30

Takoyaki Teppanyaki Micchan 🙃 3F-22 [Octopus dumplings, griddle cuisine] **☎**03-5757-9444 ©10:30~21:00 L.o. 20:30

Royal Host Royal Host [Western Cuisine, Snacks, Tea Room] **☎**03-5757-9020 O6:15~21:30 L.O. 21:00

Starbucks [Specialty Coffee Store]  ©6:30~22:00 **L.o.** 21:45

⊙9:00~20:00 L.o. 19:45

**TENHO** 

**☎**03-5757-9246

B1F-17 [Ramen noodles]

**BLUE SKY DINING** [Ramen, Cafe, Bar] 1F-18 ☎03-5757-9484 ©9:00~23:00(Weekdays) L.o. 22:30 ©9:00~22:30(Weekends and national holidays) L.o. 22:00 cuud [Curry Udon] **2**03-5757-8857 ©5:30~20:00 L.O. 19:45

15



Genre	Location	Shop Name	Page
Convenience Store	3F-1	<b>Seven-Eleven</b> <b>2</b> 03-5579-7666 ©7:00~21:00	14
Travel Essentials, Medicine	2F-18	<b>Airport Drug ☎</b> 03-5756-7100 ②5:45~20:30	11
Books	3F-3	PIER 1 Books Store ☎03-5757-8131 ⊙7:00~19:00 *Please use the stairs inside PIER 1 to access the 3rd floor.	10
	3F-14	BOOKS YAMASHITA \$03-5757-9242	15
Miscellaneous Goods, Small Items	B1F-7	PLAZA ☎03-5757-8159	6
	3F-7	Minami Aoyama Shosaikan ☎03-5757-6277 ७9:00~19:30	14
	3F-9	MIKIMOTO ☎03-5757-8157	14
	3F-15	<b>Giants Wing Shop ☎</b> 03-5757-8155 ②11:00~19:00	15
	3F-16	<b>PORTVENIR ☎</b> 03-5757-8158	15
	4F-2	<b>ace.</b> \$\infty\$03-5757-8739 \( \text{\Omega} \)10:00\( \sigma \)19:00	16
	5F-15	IZONE NEW YORK ☎03-3747-1234	16
Fashion	1F-24	<b>UNIQLO 2</b> 03-5756-6076 <b>9</b> 9:00~20:30	8
	3F-8	<b>LACOSTE 2</b> 03-5708-0868 <b>9</b> 9:00~19:30	14
	3F-10	<b>THE MAGGY 2</b> 03-5757-8156 <b>9</b> 9:00~19:30	14
	4F-6	<b>GOBI 2</b> 03-5757-8331 <b>1</b> 010:00~19:00	16
	4F-7	<b>Lanai Transit</b> <b>☎</b> 03-5757-8331	16
	4F-8	GINZA WAKO ☎03-5757-8151	16
Character Goods, Toys	3F-17	Disney Classics MARKET ☎03-5757-8133	11
	3F-18	Doshin Juveniland TOKYO / "Tomica""Pla-rail" HANEDA Airport Store ♣ ☎03-5757-8361 ◎9:00~19:30	15
Food	B1F-12	KINOKUNIYA entrée ☎03-5757-9068	7
	B1F-13	Premium Harvest ☎03-6459-9225 ७9:00~20:00	7
	B1F-20	COKE STATION ©5:30~23:00	6
	B1F-24	COKE STATION ©5:00~23:00	7
	2F-21	<b>Box Lunch 2</b> 03-5757-8882 <b>6</b> 06:00~20:00	11
Famous Confectionery, Souvenirs,	B1F-5	<b>YOJIYA 203-5757-8363 307:00~20:00</b>	6
	1F-20	<b>BLUE SKY Arrival Shop 2</b> 03-5757-9486 <b>3</b> 08-30-22:30	8
	1F-23	BLUE SKY Gate Flight Shop	8

enre	Location	Shop Name		Page
	1F-31	<b>Travel Aisle ☎</b> 03-5757-8362	<b></b>	9
Etc.	2F-2	<b>PIER 1 ☎</b> 03-5757-8131	•	10
	2F-9	Hokkaido Dosanko Plaza <b>203-5757-8132</b> ©7:00~19:00	•	10
	2F-11	Haneda Star Sweets 03-5757-8127	•	10
	2F-12	<b>Tokusen Wagashi-kan</b> <b>☎</b> 03-5757-8125 <b>७</b> 6:00~20:00	<b></b>	10
Etc. Fashion	2F-15	<b>Tokusen Yogashi-kan 203-5757-8127 6:00~20:00</b>		11
	2F-16	<b>Tokyo Shokuhin-kan Gate E</b> <b>☎</b> 03-5757-8133 ७5:45~20:30		11
	2F-23	<b>PIER 4 2 2 2 2 3 2 2 2 3 2 4</b>		11
Etc.	B1F-6	HANAZAKARI 2503-5757-8353	•••	6
	2F-6	<b>HANEDA Sports</b> <b>☎</b> 03-5757-8154		10
		<b>Departure Gate Area</b>		
Fashion	2F-113	Isetan Haneda Store (Lady's) \$203-5757-8780  \@8:00~20:00	<b></b>	12
	2F-123	Isetan Haneda Store (Men's) ☎03-5757-8700	•	13
	2F-124	Samantha Thavasa SWEETS & TRAVEL \$03-5757-8164 \ \@8:00~20:00	<b></b>	13
	2F-102	<b>BLUE SKY Gate 1 Shop ☎</b> 03-5757-9086 <b>ⓒ</b> 6:00~20:00	•	12
Confectionery, Souvenirs, Travel	2F-103	<b>BLUE SKY Gate 3 Shop ☎</b> 03-5757-9087	•	12
Etc.	2F-105	<b>PIER 5 ☎</b> 03-5757-8135 <b>ⓒ</b> 6:00~20:00	•	12
	2F-106	<b>BLUE SKY Gate 7 Shop 203-5757-9495 6:00~20:00</b>	<b></b>	12
	2F-110	<b>BLUE SKY Gate 9 Shop ☎</b> 03-5757-9490 <b>७</b> 6:00~20:00	•	12
	2F-114	<b>BLUE SKY Gate 11 Shop ☎</b> 03-5757-9491	•	12
	2F	CAPTAINS' MARKET		
		115 <b>CAPTAINS' MARKET 2</b> 03-5757-8136 ©6:00~20:00		12
		Minami Aoyama Shosaikan Anne \$\pi_03-5757-8327 \@6:00~20:00	X	12
	2F-122	<b>BLUE SKY Gate 14 Shop 203-5757-9335</b> ©6:00~20:00	•••	13
	2F-113	<b>BLUE SKY Gate 15 Shop ☎</b> 03-5757-9439 <b>७</b> 6:00~20:00		13
	2F-128	PIER Gate 16 ☎03-5757-8138 ৩6:00~20:00	•••	13

2F-130 PIER 7

2F-134 **BLUE SKY Gate 22 Shop 2**03-5757-9669 **3**06:00~20:00

1F-137 BLUE SKY Gate Bus Lounge Shop ≥ 12 2 203-5757-9084 07:00~19:30

2F-135 PIER Gate 23 2503-5757-8139 ©7:00~20:00

Page	Genre
9	Serv
10	
10	Informa Des
10	Ban
10	Bank A
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12	Currer
12	Delive
12	Servi
12	Baggage S Cleani
12	Mobile Ph Communi Device
13	Rent a
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13	
13	
13	Relaxa
13	

Genre	Location	Shop Name	Page
Service		Shop wante	S
		General Area	
Information Desk	1F-9	Airport Service Center \$03-5757-8111 \@6:00~20:00	8
Bank	1F-10	Mizuho Bank  ©303-5757-9591 ©9:00 ~15:00 (Closed on weekends and national holidays)  ATM 7:00 ~24:00 (Weekdays) / 8:00 ~21:00 (Weekends and national holidays)	8
Bank ATM	B1F-2	SEVEN BANK (South) ©5:00~24:00	6
	B1F-3	SMBC  9.7:00 to 24:00 (Monday to Saturday)/7:00 to 21:00 (Sunday) *Operating hours are the same as the corresponding day of the week on national holidays	6
	B1F-15	SEVEN BANK (North) ©5:00~24:00	7
	B1F-25	LAWSON BANK ©5:30~23:00	7
	1F-25	Bank of Yokohama %6:00~24:00	8
	1F-26	Resona Bank  O5:00 to 24:00 (Cannot be used from Sunday 23:00 until 7:00 on the next day / Cannot be used from the 2nd Saturday of the month 23:00 until 8:00 on the next day)	8
	1F-27	<b>AEON BANK</b> 05:00~24:00	9
	1F-28	<b>SEVEN BANK</b> ©5:00~24:00	9
	1F-29	MUFG Bank 05:00~24:00 (Cannot be used from the 2nd Saturday of the month 21:00 until 7:00 on the next day)	9
	2F-4	JAPAN POST BANK  ©7:00 to 23:00 [8:00 to 21:00 (Saturday)/8:00 to 20:00 (Sunday and national holidays)]	10
	2F-7	<b>SEVEN BANK</b> ©5:00~24:00	10
	2F-20	Mizuho Bank ©8:00~21:00	11
	3F-1	SEVEN BANK ©9:00~19:00	14
Currency Exchange	1F-22	<b>Travelex Japan 2</b> 03-5756-0705 <b>2</b> 9:00~19:00	8
Delivery	1F-1	Yamato Transport ☎03-5757-9267	8
Service	1F-2	JAL Baggage Check-in Information Counter \$03-6428-0662 ©8:30~20:00	8
	1F-16	Nippon Express 203-5757-9515 ©7:30~20:00	9
Baggage Storage, Cleaning	B1F-18	<b>Temporary Baggage Storage &amp; Cleaning 2</b> 03-5757-8341 (Dry Cleaning 03-5757-8342) (Ory Cleaning 9:00~18:00)	6
Mobile Phones, Communication Devices	1F-12	<b>Docomo Shop 2</b> 0120-522-360/03-6459-9250	8
Rent a Car	1F-3	Times CAR RENTAL \$303-5756-6688 \$\sigma_{8:00} \sigma_{21:00}\$	8
	1F-4	ORIX Rent-A-Car \$03-5757-9628	8
	1F-5	NISSAN Rent a Car <b>203-5757-9423</b> ©8:00~20:00	8
	1F-14	<b>TOYOTA Rent a Car 20:30 37:37:44-0100 97:00~22:00</b>	9
		NIPPON Rent-A-Car	_

3F-19 **Grand Raffine 2**03-5756-0040 **9**9:00~20:00(Reception ends at 19:30)

5F-10 Q's for-rest / GINZA BODY CARE \$303-5579-7660 \@10:00~21:00

Foot Bath Care & Body Care LUCK 203-5579-7474 010:00~20:00 L.C. 19:30

Genre	Location	Shop Name	Page	erall View
	5F-18	<b>Global Chiryoin</b> <b>☎</b> 03-5757-9250 ⊙10:00~20:00	16	iew
Pay Lounge	1F-6	POWER LOUNGE CENTRAL 203-5757-8289 ©6:00~20:00	8	
Paid Waiting Rooms	6F-32	<b>ORION ☎</b> 03-5757-8181/0120-1195-84	17	פטוטב
Multipurpose Hall	6F-30	<b>GALAXY HALL 2</b> 03-5757-8181/0120-1195-84 <b>9</b> 9:00~21:30 (Last reception is 18:00)	17	<b>∑</b>
	6F-33	<b>SIRIUS \$\alpha\$</b> 03-5757-8181/0120-1195-84 <b>\$\Omega\$</b> 9:00~21:30 (Last reception is 18:00)	17	· ·
Medical Clinic	1F-13	<b>Tokyo International Medical Office at Haneda Airport</b> 203-5757-1122 ©9:00~12:00 (Reception Closed is 11:50) / 13:00~17:00 (Reception Closed is 16:50)	8	α
Dental Clinic	1F-34	Kanagawa Dental University Haneda Airport Terminal 1 Dentistry \$03-5757-9430 ©10:30~18:30 (closed on public holidays)	8	Ŧ
COVID-19 PCR Test	4F-1	Kinoshita Group COVID-19 PCR Test Center Haneda Airport Branch  ©9:00~18:00 (weekdays, weekends and public holidays)	8	Arri
Post Office	1F-8	Haneda Airport Post Office  203-5756-0431 ○9:00 ~17:00 (Saving, insurance coverage is until 16:00 on weekdays)  "These services are not available on weekends and national holidays ATM 7:00 to 22:00  [8:00 to 21:00 (Saturday/9:00 to 20:00 (Sunday and national holidays)]	8	Arrival Lobby
Other Services	B1F-1	Shoe Shine (South) ©9:00~19:00	6	Dep
	B1F-16	Shoe Shine (North)	7	artur
	B1F-22	HAIR DRESSER by atelier haruka  \$03-3747-0900 ©10:00~20:00/8:00~10:00 *Advance reservation only	7	Departure Lobby
	1F-8	First Cabin Haneda Terminal 1 @	8	
	1F-11	Airport Barber 203-5757-1021 ©9:00~18:00(Monday to Saturday) 9:00~17:00 (Sunday and national holidays)	8	Departure Gate Area
	1F-19	POCKET CHANGE ©5:00~24:00 *May change due to flight status	8	3ate Ar
	2F-27	Haneda Airport Pet Hotel Front Counter (Check-in counter)  \$3-5756-7111	11	ea
	2F-28	Play Area	11	
	3F-17	KITAHARA Collection	15	T
	3F-24	Haneda Airport Ange Nursery School	15	
	5F-9	<b>LUXURY FLIGHT ☎</b> 080-7560-1817 <b>ⓒ</b> 10:00~20:00	16	_
	5F-13	<b>SKY WEDDING HANEDA ☎</b> 03-5778-9270	16	* 
	5F-16	<b>Regus Express [Rental Office] ☎</b> 03-6847-9340	16	
	5F-19	Phiten Shop \$03-3747-1121 ©10:00~20:00	16	FA
	5F-20	<b>b-monster</b> <b>20570-088-899</b> ©7:00~22:15	16	CILITI
	6F-28	Observation Deck ©6:30~22:00 *May change due to weather conditions, etc.	17	CILITIES LIST
	6F-31	SKY GALLERY [Art Gallery]	17	
		Departure Gate Area		וֹת אַל
Bank ATM	2F-112	Mizuho Bank 07:00~23:00 (Monday)/6:00~23:00 (Tuesday to Friday) / 6:00~22:00 (Saturday)/8:00~21:00 (Sunday) *Available on Sunday and national holidays	12	SERVICE GOIDE
Pay Lounge	2F-108	<b>POWER LOUNGE SOUTH ☎</b> 03-5757-8282  ⊙6:00~21:00	12	ī
	2F-129	<b>POWER LOUNGE NORTH ☎</b> 03-5757-8288	13	AC
Other	2F-109	Play Area	12	CESS
Services	2F-132	Play Area	13	

HANEDA AIRPORT TERMINAL 1

## SERVICE GUIDE

## Haneda Airport Terminal Information (Telephone Center)

Available for inquiries about flight information, facilities inside the terminal and access to the airport. We are also available for assistance services and others.

[Phone Number] 03-5757-8111

[Fax Number] 03-6428-0889

[Reception Hours] 5:00~24:00

(open everyday throughout the year)

[HP] https://tokyo-haneda.com



\*Please contact the following for Lost & Found

Lost items found inside the terminal **Airport Service Center** 

TEL: 03-5757-8111

\*Please contact the company you used for items lost onbord the airclaft, in the station, train or bus.

#### Information & Inquiries

#### **Information Counter**

Guide staff "concierges" located at five information counters within the terminal provide flight information and facilities guidance, lend wheelchairs and strollers, and are ready to broadcast announcements within the airport. Feel free to ask the concierges for help at any time.



#### **Touch Panel**

Installed at various locations in the airport to provide guidance with information about shops within the terminal.



### **Flight Information**

You can check flight information for Haneda Airport from the website.



#### **Customers Who Require** Special Assistance



The beyond 2020 Program is a government certification to cultural programs that contribute to the creation of legacy that is proud of the next generation, making full use of the regional rich and diverse cultures. Japan Airport Terminal Co., Ltd. and Tokyo International Air Terminal Corporation support this initiative

### **Special Assistance**

Special assistance is provided for customers with disabilities and elderly customers. Concierges who are qualified as "special assistance providers" are available to help you.



#### Wheelchair Rental

Please use wheelchairs and Strollers available at various locations within the airport.



#### Writing Board & **Communication Support Board**

We have a communication support boards at the information desk to help customers who require assistance in speaking communication. There will be a writing communication board and also other.

### **Sign Language Phone**

There is a sign language telephone available for public use.

\*Support Japanese sign language Location: Near the clock tower 2 on 2F



### Calm down, cool down

This facility provides universal design services that facilitate a relaxing environment for those with developmental or intellectual disabilities



#### Other Services

#### **Medical Clinic**

Visit and consult when you are not feeling well.

#### **Tokyo International Medical Office at Haneda Airport**

Location: 1F MARKETPLACE 1F-13

Clinic Hours: 9:00~12:00 (11:50 Reception Closed)/ 13:00~17:00 (16:50 Reception Closed)

Phone Number: 03-5757-1122

#### **Customers with Children**

#### **Stroller Rental**

Please use Strollers available at various locations within the airport.



#### **Nursing Rooms**

Equipped with nursing booths, baby seats, wash basins and hot water facilities. Male customers can also enter all areas of the nurseries except the nursing booths. (Some areas are only available for female customers)





### **Children's Toilet / Auxiliary Toilet Seat**

Available in certain restrooms / nursing rooms.







### Play Area

There is a kids space in the departure lobby and gate area (domestic flights). For a child's safety, the parent or guardian should be near the kid's space





#### **IT Services**

#### Free Wi-Fi

You can use the free Wi-Fi service from your computer or smartphone.

- 1. Please select "HANEDA-FREE-WIFI" for the network name (ESS-ID). There is no need to set a WEP key.
- 2. Start the web browser
- 3. Proceed by following the instructions displayed on the screen to connect to the Internet.

\*If you are concerned about security, it is recommended that you use the free Wi-Fi service provided by the carrier to which you are subscribed.

### **Charging Corner**

Power outlets are available at various locations. You can use them to charge electronic devices such as mobile phones and tablets.

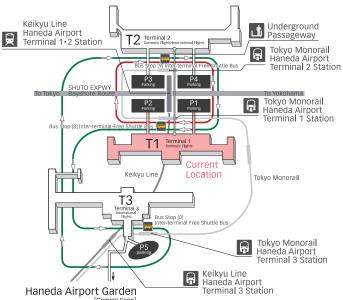


#### HANEDA AIRPORT TERMINAL 1

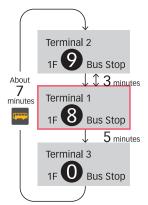
# **ACCESS**

#### **Travel Between Terminals**

#### Haneda Airport Overall View

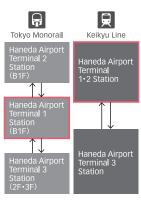


#### Inter-terminal Free Shuttle Bus



Road congestion is expected due to construction work along Kampachi-dori (No. 8 Ring Road) so if you are in a hurry, please use the Keikyu Line or Tokyo Monorail.

#### When Using Rail Services

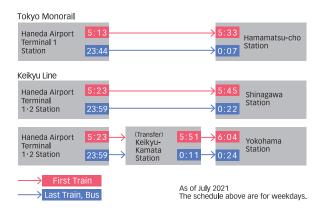


Passengers may use free train transportation between terminals for your transit flight. Please ask at an information desk or the nearest ticket barrier to recieve a free rail ticket.

#### When Using Rail Services

Haneda Airport Terminal 1 has a direct connection to the Keikyu Line Haneda Airport Terminal  $1 \cdot 2$  Station and the Tokyo Monorail Haneda Airport Terminal 1 Station. The Keikyu Line & Tokyo Monorail ticket gate is located on B1F.

#### **First Train and Last Train Information**



#### **Bus Stop**

\*The bus ticket counter and bus stop is located on 1F.



#### Taxi Stand

\*The taxi stand is located on 1F.



### When Using a Car

The Access bridge to P1,2 parking is on 3F. Please proceed to 3F using the elevator or escalator from the 2F lobby. (Please see P. 10 to 11)

# Haneda Airport Access Navigation

Haneda Airport Official Website



The content of this pamphlet is based on information as of July 2021.

Please understand that the information is subject to change.

This guide uses VOC-free ink.