

Since 1894, ChildServ has built better lives for more than 137,000 children. We are proud to help children and families reach their potential in Cook, DuPage, Kane and Lake counties through our home-based programs as well as services provided at the following locations:

ChildServ — Chicago North, Administrative Office

8765 W. Higgins, Suite 450 Chicago, IL 60631 (773) 693-0300

ChildServ — Chicago South

3753 S. Cottage Grove Ave., 2nd Fl. Chicago, IL 60653 (773) 239-8094

ChildServ — Chicago West

743 N. Pulaski Rd. Chicago, IL 60624 (773) 867-7319

ChildServ — Elgin

651 Lillie St. Elgin, IL 60120 (773) 693-0300

ChildServ — Lake County

2424 Washington St., Suite 210 Waukegan, IL 60087 (773) 867-7360

ChildServ — DuPage County, Administrative Office

1260 Iroquois Drive, Suite 102 Naperville, IL 60523 (630) 778-7250

Note: ChildServ operates group homes in Downers Grove, Lisle and Naperville. For our clients' privacy and protection, those addresses are not listed.

@Copyright, ChildServ, 2017. Disclaimer: Every effort has been made to ensure the accuracy of this document. If, however, you note an error or omission, please accept our sincerest apology and contact ChildServ's Marketing Department at (773) 867-7328.

Affiliations: ChildServ is a United Way agency affiliated with the United Methodist Church, registered with the Presbyterian Children's Home and Related Ministries, and accredited by the Council on Accreditation. ChildServ is a member of the Alliance for Children and Families and the Child Welfare League of America.







Fiscal Year 2017 Annual Report

Letter from our Leadership

Dear Friends.

These are exciting times at ChildServ! The momentum gained this past year was made possible by the incredible generosity and kindness of you, our supporters. So, on behalf of the 2,481 children and families in our care throughout Cook, DuPage, Kane and Lake counties, thank you!

In Fiscal Year 2017, we accomplished a great deal through strategic planning, hard work, and the extraordinary dedication of our staff and unbelievable resilience of our clients:

- The agency received high marks in achieving re-accreditation from the Council on Accreditation, ensuring the best outcomes and safest environments for our clients.
- For a third year in a row, every student in our group homes who was eligible to graduate received a high school diploma.
- We raised more than \$1.8 million from private sources, the highest total in our history.

For this coming year, ChildServ has set even loftier goals, and we plan to exceed them. We are well-positioned to meet our clients' needs, continuing our investment in the promise of our children – our future leaders – and focus on home-based, trauma-informed services, such as early childhood learning, foster care, group homes and Emerge, that help our clients to build better lives and reach their potential.

We will continue to improve and protect the health, safety and well-being of each child in our programs, caring for them as if they were our own children or family members, and providing services that build a strong foundation for the best life possible.

Finally, ChildServ is grateful to our Board of Trustees, Auxiliary Board, community, corporate and faith partners, foster parents, volunteers and team for their tremendous support and commitment to our mission. We look forward to another exciting year of helping our children and families to achieve their goals and realize their dreams.

Best regards,

Dan Kotowski President and CEO John Gotschall Chairman, Board of Trustees

John Totrollell

Checklist for Building Better Lives!

•
MAKE A FINANCIAL CONTRIBUTION Contribute online - Make a secure online donation using your credit card at www.childserv.org or mail a gift to ChildServ, 8765 W. Higgins Rd., Suite 450, Chicago, IL 60631.
GET YOUR EMPLOYER INVOLVED Encourage your business or employer to give to ChildServ.
CREATE A FUTURE LEADERS SCHOLARSHIP Create a scholarship for a year of early childhood learning services for a child in our programs in the name of your family or business. One year of programming costs \$2,500 and can help a child living in poverty start school ready to learn.
INCLUDE CHILDSERV IN YOUR ESTATE PLANS Designate ChildServ as a beneficiary in your will or life insurance policy.
PURCHASE OUR A BETTER LIFE COFFEE COLLECTION Love coffee? With each bag sold, 10% of the proceeds support our programs, helping children and families to reach their potential
SPONSOR AN EVENT OR AFTER-SCHOOL ACTIVITY Support our clients—either through individual or corporate sponsorship—by hosting events and activities throughout the year.
MAKE AN IN-KIND GIFT Donate new furniture, mattresses, diapers, baby and children's clothing, coats, pajamas, bath products and shower curtains.
TAKE A LEADERSHIP ROLE IN BUILDING BETTER LIVES Join our Auxiliary Board, Board of Trustees or President's Council.
MENTOR A YOUTH Provide support to a teen in our group homes or foster care program and promote academic achievement and service in the next generation.
BECOME A FOSTER PARENT Open your heart and home to a child who has experienced trauma and abuse.
CREATE A TEAM-BUILDING EXPERIENCE THAT HELPS KIDS AT RISK Encourage your company to volunteer to beautify a home or lend their business acumen to help our programs.

For more information about how you can impact the lives of children, contact Zulma Colon, Individual Engagement Manager, at (773) 867-7361 or zcolon@childserv.org.

Leadership

Board of Trustees

John Gotschall, Chair Rodney D. Brown, Vice-Chair Nancy Duel, Secretary Stephen C. Mack, Treasurer

Garvin G. Ambrose, Esq. Quenton Anderson Christopher L. Angelica Jonathan Q. Arnold Mat Belcher **Donald Brackey Timothy Brennan** Phil Costello **Edward Dunphy** Christopher Engelman Manuel Flores Andrew Goldberg Cristal Thomas Gary Clayton Harris III Gregory W. Hummel James Kopecky Kristi Lafleur Rev. Myron McCoy Tina Pickell Elliot Richardson Edward J. Riley, Jr. Cheryl Soderstrom Dave Sullivan Rev. Chris Winkler Arlene Zielke

ChildServ Staff Ex Officio

James C. Jones, President & CEO

Ex Officio Members

Bishop Sally Dyck Northern Illinois Conference, UMC Rev. Dr. Zaki L. Zaki District Superintendent, UMC

Senior Management Staff

Dan Kotowski, President & CEO Jeri Laureano, Chief Operating Officer April Redzic, Vice President, Resource Development Sonja Anthony, Vice President, Performance & Quality Improvement

Auxiliary Board

Megan Wessels, Chair Rahul Kalsi, Vice-Chair

Lisa Alvine. **Taylor Anderson** Carlos Aparico **Greg Bales** Scott Belsky Christine Bower Trupti Brahmbhatt Kesha Burch-Sims Sarah Burke Stephanie Burks Mike Cassidy Feliza Castro SJ Chapman Ryan Croke Danielle D'Alessandro John

D'Alessandro Kalen Daniels Maggie Dolehide Shawn Dorgan Lisa Duarte Courtney Eccles Odinaka Ezeokoli Katie Fanella Jessica Fujan Melissa Hampson Ronald Holmes Michael Houlihan Zach Hunsinger Diana Ivanova Jaclyn Kator Adam Knapp Olivia Knohl Alex Koglin

Luke Kotowski Dan Kurczewski Kerry Lester Alisha Leveston Imani Lewis Michelle Lopez Ashanti Madlock-Henderson Brie Mazz Lara Mbayed Julie Mirostow Mike Mullaney Mike Murrary Joanna Obrochta Kendall Partridge Emma Petit Dana Popish Ryan Power Chrissy Pringle Annette Robinson Lyndsey Scarpati **Brent Sears** Scott Selinger Taylor Spontak Danielle Stanley Paul Streubling Anne Szkatulski Hope Tackbary Elizabeth Taylor Anjana Vish Sukmeke Watkins Jenny Wolfe Lailani Workman Erin Wymore David Yontz

President's Council

Peter Birnbaum Timothy Cavanagh Dan McCarthy Dan Johnson John Kelly

Thomas L. Kilbride Larry Rodgers, Jr. AJ Wilhelmi



FUTURE LEADERS IN 2017

REACHING DEVELOPMENTAL MILESTONES: 614 children were ready to succeed in kindergarten due to our early childhood learning programs.

LOVING HOMES: 34 children found permanent supportive homes through our Foster Care and Adoption programs.

SAFE LIVING ENVIRONMENTS: 29 youth ages 12-18 in our DuPage County group homes received counseling to heal from trauma, encouragement to finish high school and life skills training so that they can become empowered adults.

ACHIEVING INDEPENDENCE: 52 young adults moved from homelessness to having safe apartments of their own. More than 85% of them found employment or were in school.

FISCAL YEAR 2017

EARLY CHILDHOOD LEARNING



GROUP HOMES

90%

life skills sessions attended by group home residents to learn financial literacy, time management, cooking and budgeting. 97%

of the parents in our program established goals to help their child succeed in school.

2,481 children and families' lives made better.

99% of our clients made progress on their personal and professional goals.



Public Agencies and Organizations

Chicago Public Schools
Department of Buildings,
City of Chicago
DuPage Community
Development Block
Grant

DuPage Human Services N

Grant Fund
Illinois Department of
Children and Family
Services
Illinois Department of
Human Services
Illinois State Board of
Education
Maternal Infant and Early

Childhood Home Visiting Program Naperville Community Development Building Block Grant U.S. Department of Housing and Urban Development

Give the gift of a Hope House



ChildServ, earlier this year, announced a new partnership with Hope Houses Workshop, Inc, a family-owned, local company that creates classic, heir-loom quality dollhouses.

Hope Houses' handcrafted collection of dollhouses include: Merry House (pictured), Climb Treehouse, Joy House and Wish House. Each arrives, fully assembled, play-ready and professionally decorated, and make great holiday gifts.

Hope Houses is a charity partner of ChildServ. When a Hope House is purchased, the purchase delivers another Hope House to a child served by a Give Partner, including ChildServ.

Order your Hope House today at www.hopehousesworkshop.com and give the gift of play to someone you love and child in our care.

We are grateful to our supporters, who make our 123-year mission possible.

Foundation of the

Wesley UMC, Elgin

Investments

Church

Wespath Benefits and

Northern IL Conference

United Voices for Children

Wesley UMC, Elgin, UMW

Winfield Community UMC

Wood Dale Community

Woodridge UMC, UMW

Trust and Estate Giving

Octavus N. Hutchinson

Charitable Trust

Civic and Nonprofit

Post 690

Inc.

Club

Palatine Jaycees

Sheilah A. Doyle

Foundation

New Jersey

Chicago

Play It Forward Kids

United Way of Greater

YWCA of Lake Forest

Philadelphia & Southern

United Way of Metropolitan

Organization Support

Ann & Robert H. Lurie Children's Hospital

Communities That Care

Downers Grove Junior

Exchange Club of Naperville

First NonProfit Foundation

Naperville Evening Kiwanis

Fox Valley United Way

Women's Club

American Legion Auxiliary

Ellen B. Fox Fund

Faith Communities

Aldersgate UMC, Rockford, **UMW** Antioch UMC, UMW **Baker Memorial UMC** Calvary UMC, Villa Park, **UMW** Calvary UMC, Villa Park

Central UMC, Skokie Central UMC, Skokie, UMW Chicago Church of Christ Christ UMC, Deerfield Community UMC, Naperville, UMW

Earlville UMC, UMW Euclid Ave UMC, Oak Park, **UMW**

First Presbyterian Church, Deerfield, Presbyterian Women

First UMC Arlington Heights Our Redeemer's UMC, First UMC, Arlington

Heights, UMW

First UMC, Barrington

First UMC, Chicago Temple, Ravenswood Fellowship **UMW**

First UMC. Downers Grove

First UMC. Dundee

First UMC. Evanston

First UMC, Franklin Park, **UMW**

First UMC, La Grange

First UMC, La Grange, **UMW**

First UMC. Oak Park. UMW First UMC. Palatine. UMC

First UMC, Park Ridge

First UMC, Park Ridge,

UMW

First UMC, Princeton

First UMC, West Chicago,

UMW

Glenview UMC. UMW Grace UMC. Lake Bluff Grace UMC, Women's Ministries

Grace United Protestant Church, Park Forest Hanover UMC

Hartzell Memorial UMC.

UMW

Hinsdale UMC Hinsdale UMC, UMW Kingswood UMC, UMW Libertyville UMC, UMW

Memorial UMC, Zion, UMW Community UMC, Naperville Morgan Park UMC, Chicago Morgan Park, UMC, UMW

Mount Hope UMC, Johnsburg

Northbrook UMC

Northern IL Conference, UMC

Our Redeemer's UMC. Schaumburg

Schaumburg, UMW Prince of Peace UMC, Elk

Grove Village

UMC, Chicago

River Forest UMC. UMW Rochelle UMC

Southlawn UMC. UMW St. Andrew UMC.

Homewood

St. Margaret of Scotland Parent Club

The Chicago Temple Fund of First UMC, Chicago

Trinity UMC. Lindenhurst. **UMW**

Trinity UMC, Wilmette United Church of Hyde Park, UMW

United Church of Sandwich United Church of Sandwich.

UMW

United Methodist

IMPACT & OUTCOMES

100% of children who returned home or were adopted/ placed with a guardian now live in a safe and stable, permanent home.

97%

of our clients felt safe in their homes.

96%

of our clients were satisfied with our services.



FOSTER

CARE

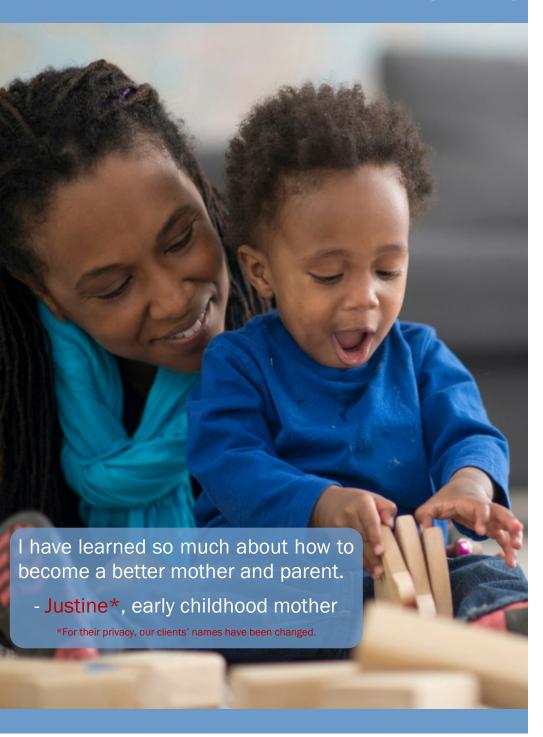


EMERGE

86%

of the young adults in our program were either employed or in school.

A FUTURE LEADER THROUGH... REACHING



Employee Giving Programs William H. Zamzow

In-Kind Gifts Accurate Color & Compounding Inc. **AECOM** Aldersgate UMC, Rockford, UMW All-Circo, Inc. Christopher L. Angelica Ann & Robert H. Lurie Children's Hospital Jonathan Q. Arnold Associated Integrated Supply Chain Solutions Donna L. Atkinson Axion RMS, LTD. **Baker Memorial UMC** Lynn Barnett Bonnie L. Beckonchrist Pauline B. Bielski Blue Plate Ann Blythe Timothy Brennan Elinor Brown Ann M. Buckley Buckner Mary E. Burnette C.M.C. & Associates Calvary UMC, Villa Park, **UMW** Carpenter Elementary School CBS Radio WSCR-AM Chapin Coffee SJ Chapman Chestnut Square at The Glen Chicago Bears Football Club, Inc. Chicago Church of Christ Chicago South Loop Hotel Chicago Symphony Orchestra Chipotle Christ UMC. Deerfield Tom Ciesielka Kellie Clauss CNH Industrial America, LLC Kim Coffing Darlene Cole Communities That Care Inc. Constellation Brands Beer Division Carrie Cox CSZ Theater Chicago Melissa Daniel Lorain Dolan Amy Donato Nancy D. Duel First UMC, Arlington Heights First UMC, Arlington Heights, UMW First UMC, Barrington First UMC, Chicago Temple, **UMW** First UMC. Downers Grove First UMC. Dundee First UMC, LaGrange, UMW First UMC, Park Ridge First UMC, Park Ridge, UMW First UMC. Princeton Megan Forillo Leo Gac Lynn P. Garten-Grossman Nancy Gomez John A. Gotschall Grace UMC, Lake Bluff Lisa Harlan Clayton K. Harris III Beth Hauskins Nancy Hensley-Olson Highlights Magazine Drew Hornyk Donna Hriljac iFLY Indoor Skydiving IL. Fire Safety Alliance Illinois Sposrts Facilities Authority Lovola I. Jamolod Dan Johnson Rahul S. Kalsi Rita & Joe Kotowski Rebecca Labbe Bob Lanigan Jeri Laureano Lettuce Entertain You Enterprises, Inc. Claire Lindberg Amy A. Loque Lynfred Winery Mattress Firm Lara Mbayed Ed McMurray Pamela A. Miller

Mood Design & Build

Morgan Park UMC, Chicago **NBOME** Network for Good Christen Nolfi Northbrook UMC Our Redeemer's UMC. Schaumburg Our Redeemer's UMC, **UMW** Kendall Partridge Thomas Partridge Play It Forward Kids PNC Bank Prince of Peace UMC, Elk Grove Village Ravenswood Fellowship UMC, Chicago April & Gordan Redzic Edward J. Rilev Sasser Family Holdings, Inc. Varsha Shah Shakou Modern Asian Cuisine Patrick Sloan Chervl L. Soderstrom Southwest Airlines Co. Paul Spellman St. Margaret of Scotland Parent Club Peter Stach Mathieu Sussman Greg Szydlowski The Cheesecake Factory Inc. The Langham Chicago Hotel The Segal Group Sheila Trenkle Trinity UMC, Lindenhurst, **UMW** Trinity UMC, Wilmette Marta Tucker John Turnbull Isabel Valenzuela Russel Velazquez Vin Chicago Beth Wagner Warby Parker Wespath Benefits and Investments Brad & Janice Westrom Maria Winegar Christopher E. Winkler

We are grateful to our supporters, who make our 123-year mission possible.

Our Redeemer's UMC. **UMW** Thomas Partridge Play It Forward Kids Prince of Peace UMC, Elk Grove Village Kelly Pronek Marta R. Rodriguez Kim Coffing Catharine C. Cole Darlene Cole Communities That Care Inc. Danielle D'Alessandro Melissa Daniel Juanita M. Dean Dianna Demski Lorain Dolan Timothy E. Downs Lawrence E. Doyle Lynne Duffy Earlville UMC, UMW William E. Elwess Robert Engelman First UMC, Arlington Heights First UMC. Dundee Joe Flores Robert R. Frame Robert H. Frye Leo Gac Gesture Audrey Gilliam Gloria Goldberg Andrew Gombera Mary M. Guinn Barbara Hague Deb Halan Hanover UMC Edmund J. Hansen Donna F. Hartl Hartzell Memorial UMC. **UMW** Jacki Henss-Bogolia Jennifer R. Hernandez Lovola I. Jamolod Nancy Kalman

John C. Kaminski Richard Klein Keith Knohl Ellen Kobylewski Alexander J. Koglin Philip J. Kurczewski Declan Lawlor William H. Lazear Barbara J. Leary Lynne C. Lee Tony K. Lee Fina Liga D'Joane A. Lospalluto Alka Lyall Marybeth Lyman Lynfred Winery Susan A. MacDonald Ashanti L. Madlock-Henderson Marissa Martin Robert McNamara MetLife Foundation Michelle Miller Pamela A. Miller Lawrence Minutillo Robbie L. Moultrie Darneather Murph-Heath Jean B. Nelson Joanna M. Obrochta Mary E. Olcott Angela G. Oliver Barbara M. Ott Terrence M. Owen Eric Owusu Warby Parker Eugene F. Paschall Payline Data Services, LLC Judith Pohlman Minna Pomeroy Dana A. Popish James C. Preston Carolyn Prucha Jennifer Rachmiel Joseph Rallo

Michelle A. Rapp

Ravenswood Fellowship

UMC, Chicago John Rebello William Reckamp Dean R. Rendina Elaine J. Reynolds Rochelle UMC Jeffrey Romano Christopher Routhe **Emily Saitta** Lindsey Scarpati Melissa Scarpelli Carolla Schmid Gene W. Schnell The Segal Group Shakou Modern Asian Cuisine Susan Simek Murray Smith Charlotte Sneed-McCall Southlawn UMC, UMW Gene Spitzer Tom Stanton David C. Sullivan Joseph Swojenski Sheila Trenkle United Church of Hyde Park. UMW United Way of Greater Philadelphia & SNJ Russel Velazquez Beth Wagner Carol S. Walker Thomas J. Walker E. H. Walton Colleen Ward-Mayes Sharon Ward Mary Warmus Wesley UMC, Elgin Brent R. Whittaker Gary Wilhelm Avery W. Williams Maria Winegar Winfield Community UMC Tim Wrenn James O. Young

Your Cause Corp.

DEVELOPMENTAL MILESTONES

Meet Justine and Michael

Justine and her three children, including her two-year-old son Michael, were homeless and living in a women's shelter in Waukegan when they enrolled in ChildServ's Lake County early childhood program in January 2016. She had ended an abusive relationship and needed help finding a safe place for her family to live. Justine was also concerned that their housing instability would impact Michael's ability to succeed in school.

In their first visit, Justine and her ChildServ Parent Educator Vanessa discussed a plan to find the family housing. Justine explained that Michael's language skills were not developing as quickly as his other siblings and asked Vanessa to bring activities that would improve his speech.

Within a few months, Vanessa helped Justine to sign up for classes at the College of Lake County and find a new apartment for her family. She also connected them with summer enrichment programs through the Boys and Girls Club of Lake County and Mother's Trust to ensure that the kids had somewhere safe to play while Justine went to class.

During their bimonthly, in-home visits, Vanessa, Justine and Michael continued to work on language activities – singing nursery songs, playing with puppets and rhyming – and Vanessa encouraged Justine to read to Michael as often as possible to increase his vocabulary. Michael also loved playing with blocks and memory cards to improve his motor and early math skills.

Michael is talking now, and both Justine and Michael are on-track to graduate in 2018 – Justine with her Associates Degree and Michael into a local Head Start program.

"In my time with ChildServ, I have learned so much about how to become a better mother and parent. The program has given me a voice and empowered me to be a better woman, and without Vanessa, I wouldn't have had the things I needed to take care of my children."

A FUTURE LEADER THROUGH...



Meet Charlene Carter

Being a foster parent is Charlene Carter's way of making a difference in the world and in the lives of the kids who are placed into her care. "I want the children who come into my home to know that someone cares for and loves them," said Carter.

During Charlene's 32 years as a ChildServ foster parent, she has provided a safe, loving home for more than 30 children and has adopted or been named the legal guardian of 14 others. She first became a foster parent when asked by the Illinois Department of Child and Family Services (DCFS) to temporarily care for the children of a family member. After they had been successfully reunited with their mother, Charlene realized that she had found her calling. She started researching foster parenting and found ChildServ through Ed Woodley, a member of Carter's church and a foster care case worker at the agency.

In her more than three decades, she and James, her husband of 18 years, have cared for children who have experienced abuse, neglect and violence.

UMW Carmen E. Fair Michael Felvey Jim Field First UMC, Chicago, UMW First UMC, Franklin Park, UMW First UMC. Oak Park. UMW First UMC, Palatine, UMW First UMC, Park Ridge, **UMW** First UMC, West Chicago, **UMW** Grace UMC, Lake Bluff Grace United Protestant Church. Park Forest John Forehand Ronald W. Foreman Laura Dean E. Friedrich Dyane M. Fundarek Michelle Gans-Peralta Anne E. Genther Nancy Gomez Andrew Grossman Robert W. Hamilton Jane M. Hanes Alfred T. Hansen Lisa Harlan Kristin Harper Napoleon Harris Beth Hauskins Thomas V. Heather Richard L. Heiss Adam Helman Highlights Magazine HIPPY USA Christopher Holton Drew Hornyk Sarah S. Hutchinson Cheryl Huyler Illinois Tool Works, Inc. Jeffrey Jan Greg Jareczek JPMorgan Chase Emp Funds Anne L. Kaplan Frank Karger Jaclyn Kator Sue Keno Sherwin Korey Margaret Kray Pat Knoll Rita & Joe Kotowski Kristin Kroepfl

John Lane Eric D. Lazar Lettuce Entertain You Enterprises, Inc. Greg Leofanti Alisha M. Leveston Claire Lindberg Literacy Volunteers of Illinois, Inc. Amy A. Logue Michelle Lopez-Ventura Phil I oveall Darci Lussier Gary Machonga Mark D. Manzi Liberty Mutual McHenry First UMC, UMW Ed McMurray Memorial UMC, Zion, UMW Jonni Miklos John Moony Michael Monticello & Karin Ulstrup Family Alexander Monzon Mount Hope UMC, Johnsburg Neal J. O'Connor Sam Peltzman Cheri Peterson-Tross Joseph S. Pietrini Dennis Plutino Alexander J. Pollock Cerna Rand Amv Restko John Risko River Forest UMC, UMW Alfred M. Rogers Warner A. Rosenthal Edward M. Rounds Jason Rubens Jennifer Sabath Deborah Sawyer Lisa Siegal-Zagorin Mark Shea Veronica Shea Shure, Inc. The Simmons Group Marie G. Simon Patrick Sloan Jodi Soriano Paul Spellman Peter Stach Lori A. Steele

Amv C. Lane

Jerome Stermer Michael Tepper James Tomocheck Trinity UMC of Lindenhurst, **UMW** Trinity UMC, Wilmette Marta Tucker United Church of Sandwich United Church of Sandwich. **UMW** Vin Chicago Blase J. Viti Wesley UMC, UMW Michelle L. Wilhelmi Elizabeth M. Williams Hugh D. Williams Jennifer Wolfe Wood Dale Community Church Lance Workman David Yontz Lisa Zagorin Lee Zoldan

Other Supporters

Abbott Fund Audrey Airey Amazon Smile Foundation Diane Anderson Antioch UMC, UMW Donna L. Atkinson Ronald Austin Baker Memorial UMC Alejandra Balicki **Gregory Bales** Kelli Beard Donna E. Beer Todd Belcore Fred P. Boulais Melfred A. Bose R. Brand Buckner Mary E. Burnette Jessica Canger Jane M. Carey Helen L. Carlock Chapin Coffee The Cheesecake Factory Inc. Chipotle Tom Ciesielka

Daniel Ciner

Kellie Clauss

Margaret C. Clayton

We are grateful to our supporters, who make our 123-year mission possible.

Matthew Botos Michael Frerichs Michael Houlihan Mimi & Michael Simon Paul Deasy Rosalie M. Eiler Scott L. Selinger Southwest Airlines Co. Vanguard Charitable **Endowment Program** Weitzman Foundation

\$250+ Jeni Bates Pauline B. Bielski **BMO Financial Group BNI Networking Group** Fred Bowers Ann M. Buckley Joseph Cini Carrie Cox Central UMC, Skokie Central UMC, Skokie, UMW Chestnut Square at the Glen Alan Cole Community UMC. Naperville, UMW **CSZ Theater Chicago** Sheila Czerwionka Stephen A. Dahl Steven S. Dahnert Kalen Daniels Kelly & Andrew Dohan **Gregory Dougherty** Courtney Eccles First Presbyterian Church, Deerfield, Presbyterian Women First UMC, La Grange First UMC, La Grange, **UMW** First UMC, Princeton Steven Freed

William D. Frost

Lynn P. Garten-Grossman **Brian Garrity** Emmett S. Goff David M. Gross Clayton K. Harris Donna Hriljac Jeffrey D. Hufford Dan Johnson Helen Kedziora Barry Keno Patricia R. Korey Susan Kramer-Harwood Allen B. Kuhlman David J. Kurczewski Bob Lanigan Ann & Robert H. Lurie Children's Hospital St. Margaret of Scotland Parent Club James Martin Thomas F. McGuire Ronald A. Melman Cristina Moore Richard H. Morehead Michael Murray Naperville Office Equities Chuck J. Nellans Gayle H. O'Brien Michelle Peralta Blaine B. Radar Kathleen Sances Donnell J. Schwarz James Scordo Varsha Shah Hollis M. Shank Jeff Shea David K. Smith SpeedPro Imaging Danielle N. Stanley Lawrence J Suffredin John Turnbull UMC Foundation of Northern IL Conference David K. Vanderberg Charles Vinopal

Marilyn J. Wadington Megan Wessels Peter Witty

\$100+

Susan R. Acer Michael Adams Daniel K. Aiken Leamond A. Allen Daniel & Ann Anderson St. Andrew UMC. Homewood Caryn Altman American Legion Auxiliary Post 690 David Aslesen Matt Baumann William Beiersdorf Betty-Jo Birkhahn-Rommelfanger Ann Blythe Timothy Brennan Andrew Brown Jackson D. Brown Calvary UMC, Villa Park **Bette Jane Camit** Blue Cross Blue Shield Association CBS Radio WSCR-AM Hwa-Young Chong Mason S. Cole Catherine A. Connelly Constellation Brands Beer Division Carol L. Corv C.M.C. & Associates Chicago South Loop Hotel Chicago Symphony Orchestra Daren Fabric Mary Deskovich Deutsche Bank Americas Foundation Christine DePaepe Amy Donato Shawn Dorgan John Engelman Euclid Ave UMC, Oak Park,

LOVING FOSTER HOMES

She credits the family atmosphere of her ChildServ team for helping her kids to succeed.

"I couldn't do what I do without the help of my team at ChildSery. They are the best, and make sure the child and I have everything we need."

Charlene acknowledges that fostering is not always easy. "These kids have many challenges, but I believe that if you welcome them with a heart that is ready to give, a little love and patience can go a long way." One such child is Isaiah*, who came to her care when he was 11 years old.

Isaiah had been hospitalized more than 20 times for behavioral issues associated with bi-polar and Attention-deficit/hyperactivity (ADHD) disorders, and his mother couldn't take care of him anymore. Charlene met him at the hospital and promised him that he would get the help he needed so that he would never have to go back. Ms. Carter and her ChildServ team made sure that he had the proper medication and regularly attended counseling sessions to begin the process of healing from the trauma of his mother's decision.

Isaiah later had an opportunity to reunite with his mother but chose to remain with Charlene, saying that the stability and love he felt from her made her house feel like home.

Isaiah thrived in high school, playing football in the fall and wrestling in the winter. He started college in Peoria this past August and already has a job in the school's athletic department.

Charlene also kept her promise to Isaiah as he's never returned to the hospital.

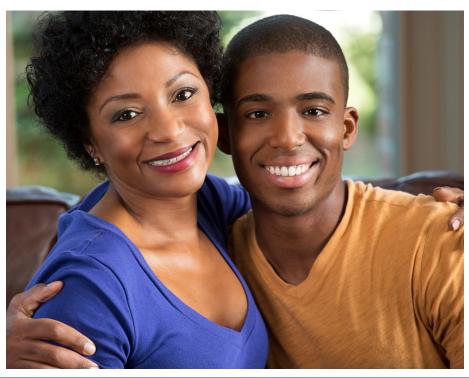
All of the more than 30 children who have been in Ms. Carter's care have finished high school and are currently employed. They get together on holidays, birthdays and Mother's Day, and two years ago, when Charlene and James renewed their vows, more than 100 people attended, including the biological mother of one of Charlene's foster children, who spoke about the impact Charlene had on her child's life.

Ms. Carter believes so strongly in the power of fostering that she got her four sisters involved as ChildServ foster parents. She knows that there are many more children who need safe, loving homes to help them reach their potential, and says that while being a foster parent has its challenges, it is also very rewarding.

"These children come into my home after experiencing tough times, and when they accomplish their goals - finishing school, getting a job and starting a family - and take the lessons they learned in my home and apply them to their lives. I know that I have done my job and have given them the love they needed."

HELP A FUTURE LEADER BY...

Becoming a Loving Foster Parent





DO YOU HAVE A PLACE IN YOUR **HEART** FOR A CHILD?



DO YOU HAVE A PLACE IN YOUR HOME FOR A CHILD?

THEN YOUR PLACE IS WITH US AT CHILDSERV!

BECOME A FOSTER PARENT AND BUILD A BETTER LIFE FOR A CHILD AT RISK!

> FOR MORE INFORMATION. CONTACT US AT INFO@CHILDSERV.ORG OR (773) 239-8094.

Authority Elizabeth A Kavenv James Kopecky Dan Kotowski & Anne Demosev Lavin Strategies, Inc. Margaret P. MacKimm Myron F. McCoy Marco Nogues Midwest Banc Holdings, Inc. Northern IL Conference. UMC Northwestern University Shirley Olar Our Redeemer's UMC, Schaumburg Kendall Partridge Antionette Peters-Fuhrman April & Gordan Redzic Elliot & Sherri Richardson Sasser Family Holdings, Konstantine T. Sepsis Bernard & Rachel Sterner Mat and Marie Sussman Jason Tremblay **TRUIST UPS** John Waldron Megan A. Wessels Wespath Benefits and Investments Wight & Company Christopher E. Winkler YWCA of Lake Forest

\$1.000+

Accurate Color & Compounding Inc. Aleksy & Belcher Practice Americaneagle.com Associated Integrated Supply Chain Solutions Lynn Barnett Bearcat Leasing Corporation Blue Plate Bonnie L. Beckonchrist Michael Brackin Elinor Brown Rodnev Brown Burke Wise Morrisev &

Kavenv. LLC Carpenter Elementary School Chicago Bears Football Club. Inc. Community UMC, Naperville Comprehensive Health Management **Christopher Dimos** Brian Dalev L. Michael & Christine Dohan Lisa Duarte First UMC. Evanston First UMC, Park Ridge First UMC, Park Ridge, **UMW** Lisa Foster Friends of A.J. Wilhelmi Friends of Frerichs Glenview UMC, UMW Clayton Harris III Harris & Harris, LTD Harry Hefter Hinsdale UMC, UMW Hinsdale UMC Gregory W. Hummel Octavus N. Hutchinson Charitable Trust Jet Capital Investors, LP Casimir & Mary Kotowski Rebecca Labbe LaGrange Highlands Middle School Dist. #106 Jeri Laureano Mood Design & Build Palatine Jaycees Plante Moran, PLLC **NBOME** Network for Good Christen Nolfi Edward J. Riley Benjamin Socie Chervl L. Soderstrom Marc S. Sussman **Taylor Group** Walmart **Brad & Janice Westrom**

Arlene Zielke

\$500+

The All State Giving Campaign Steven J. Banke Lynn Barnett Tandreia Q. Bellamy Matthew Botos William E. Bover Call One. Inc. Calvary UMC, Villa Park, UMW SJ Chapman Joyce E. Cochran Jacques A. Conway Phillip A. Costello Paul Deasy John T. Dempsey Department of Buildings, City of Chicago **Downers Grove Junior** Women's Club Rosalie N. Eiler **Exchange Club of Naperville** Michael Frerichs George E. Gotschall Sandy Guido Marquerite N. Hark Nancy Hensley-Olson Hochberg Family Philanthropic Fund Frederick N. Hodge Michael Houlihan **HSA Commercial Real** Estate Kevin Hynes Jewish Federation of Metro Chicago Rahul S. Kalsi Kingswood UMC, UMW Walter W. Kurczewski The Langham Chicago Hotel Libertyville UMC, UMW Lara Mbayed Morgan Park UMC, Chicago Morgan Park UMC, UMW Naperville Evening Kiwanis Club **NBOME**

Northbrook UMC

We are grateful to our supporters, who make our 123-year mission possible.

500,000+

J.B. & M.K. Pritzker Family Foundation

100.000+

The Andrew Family United Way Metro Chicago

\$70.000+

Bryan Cave, LLC **Dave Thomas Foundation** for Adoption Michael Reese Health Trust

\$50.000+

Alvin H. Baum Family Fund **DuPage County Community** Development Block Grant

\$20.000+

Crown Family Philanthropies Sheliah A. Dovle Foundation Glasser and Rosenthal Family Leo S. Guthman Fund HealthCare Foundation of Northern Lake County Stephen & Rosemary Mack The McInerney Family Charitable Fund Wells Fargo Bank

\$15.000 +

Naperville Community Development Building **Block Grant** Prince Charitable Trusts William C. Bannerman Foundation

\$10,000+

Cavanagh Law Group The Maurice R, and Meta

Gross Foundation Daniel B. Johnson Wesley E. Luehring Foundation Matriach Foundation The Northern Trust Co. Eugene Tkalitch & Associates, LTD W.P. & H.B. White Foundation

\$7,500+

All-Circo, Inc. Anonymous George A. Bates Memorial Foundation First NonProfit Foundation Ellen B. Fox Fund Sasser Family Holdings United Voices for Children

\$5.000+ 3 Points, LLC Christopher & Jessica Angelica Matthew Belcher Brian D. Boyer The Chicago Temple Fund of First UMC, Chicago **EFS Foundation** Christopher & Jennifer Engelman First UMC, Chicago Temple, **UMW** Manny Flores John A. Gotschall Grosvenor Holdings, LLC Hochberg Family Philanthropic Fund Florence Hollweg Thomas & Kris Hutchinson Maine Township High School Dist. 207 Mattress Firm The Partridge and Vaccaro Family

Tina & Orren Pickell Daniel F. & Ada L. Rice Foundation Richard W. Schoenke Dr. Scholl Foundation The Siragusa Foundation Ticket to Dream Foundation Waterville Advisors The Willow Springs Foundation

\$2.000+ AT&T, Inc.

AbbVie Silicon Valley Foundation Employee **Engagement Fund** Aldersgate UMC, Rockford, UMW Jonathan Q. Arnold Attorney's Title Guaranty Fund, Inc. Axion RMS, LTD. Bank of America Tandreia Bellamy Blue Cross Blue Shield of Illinois Donald & Marianne Brackey Charles S. Brown Ann Buckley Ritz Carlton Sal Burd Financial Advisors The Chang Family Foundation Chicago Church of Christ Christ UMC, Deerfield **CNH Industrial America** Nancy D. Duel **DuPage County Human** Services Grant Fund First UMC, Barrington First UMC, Downers Grove Fox Valley United Way Grace UMC, Women's Ministries IL Fire Safety Alliance Illinois Sports Facilities

Providing Guidance as a Mentor

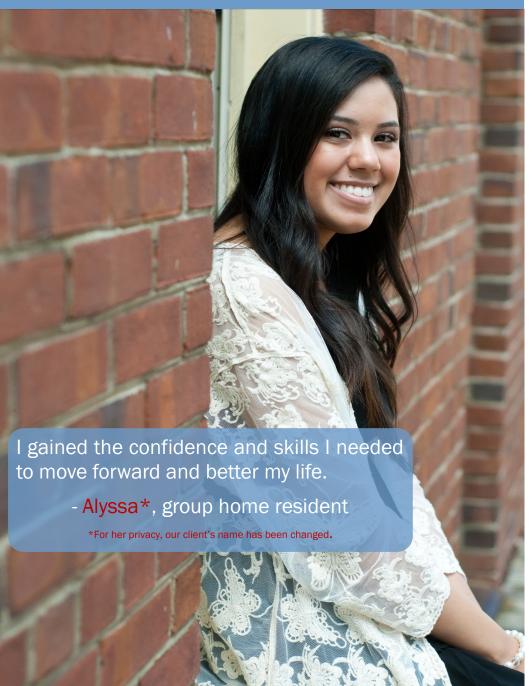


SHARE YOUR TIME AND TALENT WITH A TEENAGER IN ONE OF **OUR DUPAGE COUNTY GROUP HOMES!**

THE YOUTH IN OUR GROUP HOMES NEED MENTORS TO PROVIDE EDUCATIONAL AND CAREER GUIDANCE TO HELP THEM REACH THEIR POTENTAL!

FOR INFORMATION, CONTACT ZULMA COLON, INDIVIDUAL ENGAGEMENT MANAGER, AT ZCOLON@CHILDSERV.ORG OR (773) 867-7361.

A FUTURE LEADER THROUGH...



Fiscal Year 2017 Events



Dan Kotowski (left), former Chair of the Board of Trustees Elliot Richardson (second from left) and emcee Patti Vasquez of WGN Radio (right) present the Lucy Rider Meyer Humanitarian Award to Sasser Family Holdings' Senior Director of Corporate Communications & Marketing Kelly Pronek (center left), Administrative Assistant Brie Mazz (center) and Lawonda Miller (center right), honoring Sasser's long-standing commitment to the children in our care.

The Gala raised nearly \$200,000 to support the children and families in our care.

ChildServ's Auxiliary Board held its Spring Happy Hour at the offices of Baker McKenzie in Chicago, benefitting the children and families in our early childhood learning programs.

The event raised enough to sponsor a year of home-based services for a child!





Ashanti Madlock-Henderson (right), a member of ChildServ's Auxiliary Board, and her family, tee off on the first hole at our 2nd Annual BIG Hearts Mini Golf Outing in June, which raised more than \$23,000 to ensure the children and families in our early childhood programs reach developmental milestones and become ready to succeed in school.

Fiscal Year 2017 Financial Information

	FY2017	FY2016
Current Assets	\$1,460,894	\$1,802,577
Non Current Assets	\$574,157	\$547,832
Fixed Assets-Net	\$1,696,477	\$1,762,289
Total Assets	\$3,731,528	\$4,112,698
Current Liabilities	\$2,819,108	\$1,498,874
Other Liabilities	\$2,258,914	\$2,972,943
Net Assets	(\$1,346,494)	(\$359,119)
Total Liabilities and Assets	\$3,731,528	\$4,112,698

Comparative Statement of Activities for years ending June 30, 2016 and June 30, 2017

INCOME		
Government Support	\$7,584,895	\$7,724,323
Private Support	\$2,700,142	\$2,533,100
Other Revenue	\$302,708	\$201,556
TOTAL INCOME	\$10,587,745	\$10,458,979
FUNCTIONAL EXPENSES		
Cost of Care	\$2,227,399	\$2,172,520
Staffing	\$6,616,788	\$7,439,431
Cost of Operations	\$2,730,931	\$2,925,355
TOTAL EXPENSES	\$11,575,118	\$12,537,306
CHANGE IN NET ASSETS	(\$987,373)	(\$2,087,327)

A SAFE PLACE TO LIVE

Meet Alyssa

Alyssa first became a "youth in care" when she was 12 years old after her mother became too sick to care for her. Alyssa was in the middle of school at the time and dealing with her own health issues when the Illinois Department of Child and Families Services (DCFS) relocated her to a residential facility.

Alyssa spent the next few years moving from facility to facility and school to school looking for stability and help. In July 2014, she came to ChildServ's Naperville group home, a residential program that provides teenage girls ages 12 -18 with a safe environment to live, learn and become empowered adults.

There, Alyssa received consistent encouragement to continue high school at Naperville Central and the support of caring, attentive staff members. She made friends with the five other girls at the home and together, they learned life skills like cooking, time management, and budgeting.

She also had an on-site therapist, trained in trauma-informed techniques, to work with her both in weekly sessions and throughout the day on coping skills and self -confidence.

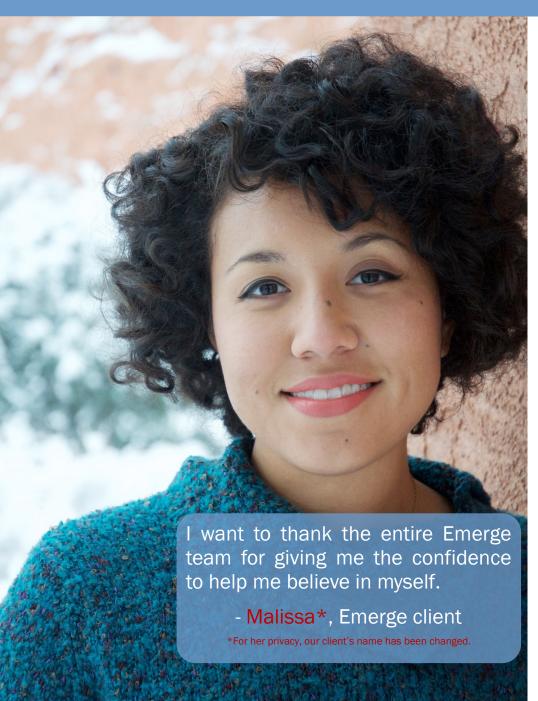
After a few months at the home, Alyssa learned about DCFS' Youth Advisory Board – an official forum for youth in care to advocate for themselves and their friends and address the department about its policies. She started going to the meetings and through the encouragement of ChildServ's staff, therapist and her DCFS caseworker, successfully ran for secretary of the regional board, which allowed her to lead discussions between youth and DCFS regarding the department's policies and procedures.

As Alyssa progressed through the program, she became an officer on the statewide Youth Advisory Board. She also used her new role as an advocate to find her mother an assisted living facility so that she would receive the care and medical attention she needed.

Alyssa is the current president of the Northern Region Youth Advisory Board, which allows her to lead discussions between youth and DCFS regarding the department's policies and procedures and is also a part-time, paid position. She graduated from Naperville Central High School and ChildServ's group home in 2017, and has successfully transitioned into a program that has her on the path toward independent living.

"ChildServ's staff helped me a lot while I was there, and I gained the confidence and skills I needed to move forward and better my life."

A FUTURE LEADER THROUGH... ACHIEVING INDEPENDENCE



Meet Malissa

Malissa first heard about ChildServ's Emerge program while living at Breakthrough Women's Center, a homeless shelter in Chicago. With her mother incarcerated, she had no support system and was struggling to take care of her daughter and son. Malissa knew that she needed help to get her life on track so that she could be self-sufficient and a good mom to her children.

Malissa enrolled in Emerge in August of 2016. After moving into her apartment, she met with her ChildServ case manager, Kimberly Jackson-Miller, to establish personal and professional goals that would allow her after completing the program – to support herself and her children. She also started counseling with her ChildServ Therapist Jaleesa Pirtle to work through the trauma of homelessness, improve her social and emotional skills and better navigate family issues.

Malissa's first step toward self-sufficiency was to earn her high school diploma. With Kim's help, she registered at Sister Jean Hughes Adult High School in Chicago, taking classes four nights a week in computers, language arts, and math. Once she had settled into school, Kim helped Malissa create a resume so that she could apply for jobs. She went on a few interviews before finding part-time employment at McDonald's.

She regularly attended Emerge's monthly meetings where she became friends with other clients and learned life skills like financial literacy and the importance of savings for her future. After that meeting, she asked Kim to assist her in setting up a savings account at Chase Bank so that she could keep her paychecks from work in a secure place.

Malissa is on-track to graduate from the Emerge program in 2018 with stable housing and the knowledge and skills she needs to be independent. She earned her GED certificate in June of 2017 and plans to continue her studies at Malcolm X College in Chicago, pursuing a career in healthcare. She has made great progress on her treatment goals in her counseling sessions with Jaleesa, identifying emotions and using coping skills to break the cycle of trauma and improve life for her family.

"I want to thank the entire Emerge team for giving me the confidence to help me believe in myself. Kim and Jaleesa have encouraged me to push for the stars and work hard so that my family and I have bright futures."