

# HireTouch Civil Service Applicant Quick Start Guide

https://siue.hiretouch.com/applicant-login

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# **1.1 Viewing Positions**

To view civil service positions go to www.siue.edu/employment/

Here you will have options in the left window pane labeled "Employment Opportunities".

# Click Civil Service

This link will take you to a page showing all positions available.

	Employment Opportunities
	Faculty Administrative/Professional
$\leq$	Civil Service
	Information Technology View All Openings
	Why Work at SIUE?
	Employee Benefits
	About the Area
	Connect with us to receive updates and position

Before attempting to apply for a civil service position, you MUST FIRST login to your existing Hire Touch profile, or create an account.

# **1.2 Account Creation**

In order to apply for civil service job opportunities, you must create an account or login in with your existing account. Each user is permitted to have only one active account, multiple accounts will be deleted.

# Email

To create an account using email:

You will click "Create an account"

Welcome to our Jobs site!				
If you are interested in <u>SIUE</u> job opportunities, log into your existing account or create a new account. Only create a new account if you have NEVER created an account. If you have forgotten your username or password, click on the Forgot Password' button and 'Lookuo User' by email.				
Applicant Login				
User Name:				
Password:				
Display characters				
Login of Create an Account				
Forgot Password?				

Next, you will be prompted to enter personal information and to create a username and password.

		A CONTRACTOR OF		
Carlos 🗃 https://www.biedesch.com/applicant-inper/ore	diris (P + R C X Proje 1 Card Second Logist Crists A Second Logist - Prove Accure - Prove Second Logist	🔹 0 🦲 🖂 🖉 http://download.com/applicant-login/condi-a	1.0 x 0.0 X There is a constant in the second distance in Constant	X Total a france frameworks
z Convert - Select		× .Convert - Distant	and a state of the	
			Contact Information	
Administrative ( Academica & Cilmay ( Athenica ( Mapo )	Rens   Sinners (Gorg   Mart SEC   Q		"Pitrary Phone: 	
Southern Hinois University Edwardsville Careers Home	Personal Information			
Search April Cell Service Jobs Search Cell Service Jobs Non Call Service Jobs Cell Service Carrent Vacancies	*Prot Name		User Name	
CMI Service Organing Jabin Applicant Login System Requirements	Last Name		Please enter a user name.	
	*Street Addiesis		Confirm Password	
	'Chy		Display characters You must enter a password	
	- State - Stat		Your password must oe it Heart / Orderscreek long Your password must certain all least 1 numeric character	
	SULE Student Employee 10 (800):			ed
	Contact Information			

Complete all fields marked with an (\*). Click SAVE. \*\*PLEASE TAKE NOTE OF YOUR USERNAME AND PASSWORD\*\*

# 1.3 Completing your Profile

A fully submitted application includes:

- 1. A **<u>completed</u>** Civil Service application to include employment history.
- 2. A detailed resume (if applicable).
- 3. Unofficial college/university transcripts (if applicable).
- 4. DD214 long form (Applicants MUST submit this form if applying for veterans preference points).
- 5. License(s) or certification(s) relevant to position.

# **Uploading documents**

Directly below the "Applicant Profile" section you will find a red box "Upload Documents"

Name:	Jane Cougar
Street Address:	1 Hairpin Dr
City:	Edwardsville
State:	Illinois
Postal Code:	62025
Primary Phone:	618-650-0000
Primary Email:	jcougar@siue.ed
SIUE Student/Employee ID (800):	
LinkedIn Access:	No

Click on Upload Documents

Next you will be prompted to enter the Document Type from a dropbox (i.e. resume,

#### cover letter)

Upload Documents (for a specific job posting)	
Document Type: Cover Letter Resume Other DD214 Form Transcripts Description.	
Tile Unload:	
Browse	
Attach to Job: A TEST JOB DO NOT APPLY	
Upload Document Return to Profile	

Once application materials (resume, transcripts, D214, certificates etc.) have been uploaded to your HireTouch account those materials will be attached to every future job applied for.

# **1.4 Civil Service Application**

To be considered for a civil service position you must complete the civil service application. These next steps will guide you through the application process. You **DO NOT** have to complete a new application when you apply for different positions.

\*\*\*If you do not see this option please contact Doug, dojames@siue.edu.

You can complete the application under "For Civil Service Employment"

Click HERE.



For Administrative/Professional Staff employment: Browse or search jobs using the left navigation menu.

Next there are 4 documents to complete; in order to ensure your application is finished.

- 1. Employment Application
- 2. Applicant Data Request
- 3. Voluntary Self-Identification
- 4. Voluntary Self-Identification of Protected Veteran Status

As you complete each step, there will be a confirmation record, timestamped.

Documents to Complete						
Employment Application - CS						
Name	Completed	Action				
Employment Application - CS - Ongoing	09/16/15 at 3:19 PM	View Edit				
Applicant Data Request - CS	In Progress	Continue				
Voluntary Self-Identification of Disability - CS						
Voluntary Self-Identification of Protected Veteran Status						
Upload Documents such as CV, resume, transcripts, certificates View jobs for which you have previously applied.	, licenses, etc., as specified in job p	oosting.				

# **Civil Service Employment Application**

This Civil Service Application should be completed accurately. Completion of this application does not indicate open positions.

There are **four parts** of the Civil Service Employment Application:

General Information (STEP 1 OF 4)

1. General Information | 2. Education History | 3. Employment History | 4. Signature and Confirmation

#### APPLICATION FOR CIVIL SERVICE EMPLOYMENT

Office of Human Resources Southern Illinois University Edwardsville Rendleman Hall, Room 3210, Box 1040, Edwardsville, Illinois 62026-1040 618/650-2190 An Equal Opportunity/Affirmative Action Employer For current positions and further information, go to www.siue.edu/employment

- 1. General Information
- 2. Education History
- 3. Employment History
- 4. Signature and Confirmation

Back Save and Continue

After completing each section please remember to hit Save and Continue.

# **General Information**

Under the general information section it is imperative to complete each field accurately. All information from your Account Profile will be prefilled into the appropriate fields. To ensure accuracy double check these fields and make any corrections as needed.



#### **Education History**

If qualifying by education, copies of transcripts are required. Fill out all education history accurately, to ensure qualification for position applying for. List each school/university attended by clicking **Add**.

Click	on	the	circle	which	indicates	the	highest	grade	you	have	completed	ċ
							<u> </u>	<u> </u>	-			

Grade School High School College		01 02 0 01 02 0 01 02 0	3 0 4 0 3 • 4 3 • 4	5 0 6	○7 ●8
Total college semester hours completed: 131					
List your education histor	ry by clicking 'Add' and completing	g all questions f	or each recor	d.	
SCHOOL TYPE	SCHOOL NAME	CI	ТҮ	STATE	DEGREE TYPE
College/University	Southern Illinois University Edwa	ardsville Ed	lwardsville	Illinois	Bachelors
					Add

At this time also list any License(s) or Certification(s) you may hold. And list any office technology skills you own.

List the field(s) of work for which you are licensed, registered or certified, giving date(s) and source(s) of issuance.					
<u>License(s)</u>					
LICENSE NAME	ORGANIZATION	EFFECTIVE DATE	EXPIRATIO	N DATE	
None					
Certification(s)				Add	
INSTITUTION	CERTIFICATION DAT	E	EXPIRATION DATE		
None					
				Add	
Office Technology	Skills				
List office equipment vo	u are proficient with:				
Liet ennee equipment je				~	
				$\sim$	
List office-related skills	you possess:			~	
				$\sim$	
List software application	is in which you are				
proficient:	,			$\sim$	
				~	
List computer languages	s you have programmed			~	

# **Employment History**

A complete employment history is mandatory for all Civil Service positions. This will ensure that minimum qualifications are satisfied. Please ensure that all information is accurate and concise. Start the employment list from **MOST** recent to **OLDEST**. If there are any gaps in employment include a brief explanation.

\*Submitting a resume **DOES NOT** satisfy the requirement of completing the Employment History in this section.

To list employment history click "Add" then fill in all information pertaining to the job. After entering each job click Save.

Please list all employment, starting with current or last employer, by clicking the 'Add' button.



ORGANIZATION	TITLE	START DATE	END DATE
Department of Education	Adminstrative Assistant	01/2015	
Title:	Adminstrative Assista	int	
Organization Name:	Department of Educa	tion	
Phone Number:	618*****		
Address:	123 Deo Lane		
City:	Edwardsville		
State:	Illinois	~	
Postal Code:	62025		
Is this your current employer?	Yes 🗸		
Start:	January 🗸 1 🔪	2015 🗸	
Specific Duties Performed:	•Performed vario secretarial/cler such as document	vus vical duties	۶
Starting Salary:	10.00 Hourly		
Ending Salary:	(Annually or Hourly) 11.00 Hourly (Annually or Hourly)		
Supervised Staff?	Yes 🗸		
Number Supervised:	1		
Supervisor Name:	Fred Cougar		
Supervisor Title:	Director of Education		
Supervisor Phone:	618*****		
May we contact this employer?	Yes 🗸		
Full-Time (Years/Months):	**		
Part-Time* (Years/Months):	**		
*Number of part-time hours worked pe	er week: **		
		Save	ancel Delete

Military Service	
Are you a veteran? If yes, please complete the fields below.	○ Yes ○ No
Date Entered:	Today
Date Discharged:	Today
Did you receive an HONORABLE discharge?	○Yes ○No
Presently in Service:	
VETERAN NOTICE: If you desire veteran points based on this service, you (Form DD214) that can be uploaded in the next section	u must furnish your report of separation or discharge n.
HR STAFF ONLY:	
Veteran Notice Date:	
Initial (Veteran Points Verification):	

If you are a veteran you must upload your DD214 long form.

Back

Save and Continue

# Signature and Confirmation

At this point of the application you will have an option to upload any supporting documents to your application. To upload additional documents click **Add**.

Employment Application - CS - Ongoing			
1. General Information   2. Educ	ation History   3. Employment History   4. Signature and Confirmation		
Document Upload			
Please upload documents by clickin	J 'Add'.		
ΝΔΜΕ	TYPF		
Resume	Resume		
	Add		

After supporting documents are uploaded. Sign the consent form and click **Submit.** Your application is now submitted.

I authorize investigation of all sta	
judgment of SIUE in arriving at a and to secure additional informa contact law enforcement agencia regard to credit and character in application for employment. Fur governing Southern Illinois Unive persons, corporations or organiz	tements contained in this application for employment as may be necessary in the n employment decision. This includes authorizing SIUE to investigate all referen ion about me, if related to this employment application. I further authorize SIUE is with regard to criminal records information and consumer reporting agencies w formation. I understand that such inquiries may be made during the processing of ther, I release from liability the Board of Trustees of Southern Illinois University irsity Edwardsville, and its representatives, for seeking such information and all of ations for furnishing such information.
By submitting my digital signatur not inquire about, and I did not p expunged.	e on the application, I acknowledge that Southern Illinois University Edwardsville rovide, any information regarding conviction/arrest records that have been sealed
I also affirm that I have not withh true and correct.	eld any information requested and that the statements made in this application a
Any misrepresentation or falsific hire or termination.	ation of information on this application, intentional or unintentional, may result in r
Any misrepresentation or falsific hire or termination. *I agree and consent to providi signature:	ation of information on this application, intentional or unintentional, may result in r
Any misrepresentation or falsific hire or termination. *I agree and consent to providi signature: Please enter your digital signatu	ation of information on this application, intentional or unintentional, may result in r ng an electronic re below exactly as you would sign the document.
Any misrepresentation or falsific hire or termination. *I agree and consent to providi signature: Please enter your digital signatu *Digital Signature:	ation of information on this application, intentional or unintentional, may result in r ng an electronic re below exactly as you would sign the document. Jane Cougar Date: 09/21/2015 02:57:PM User Name: polarke
Any misrepresentation or falsific hire or termination. <b>1 agree and consent to providi signature:</b> Please enter your digital signatu <b>1 Digital Signature:</b> * denotes Required field	ation of information on this application, intentional or unintentional, may result in r ng an electronic re below exactly as you would sign the document. Jane Cougar Date: 09/21/2015 02:57:PM User Name: pclarke

If for any reason, changes need to be made to the application; you can do so by clicking edit under the action column.

Documents to Complete					
Employment Application - CS					
Name	Completed	Action			
Employment Application - CS - Ongoing	09/16/15 at 3:19 PM	View Edit			
Applicant Data Request - CS	In Progress	Continue			
Voluntary Self-Identification of Disability - CS					
Voluntary Self-Identification of Protected Veteran Status					
Upload Documents such as CV, resume, transcripts, certificates, I View jobs for which you have previously applied.	icenses, etc., as specified in job p	oosting.			

#### 1.5 Applicant Data Request

Southern Illinois University is required by law to collect statistical information on all applicants. This data will not be used to determine applicant decisions, but will be managed by the Office of Equal Opportunity. This survey is completely voluntary, and will have no effect on employment decisions. Be sure to "agree and consent to providing a digital signature" and fill in the **Digital Signature** field, whether you participate or decline. Click **Submit.** 

TO BE COMPLETED BY APPLICANT:

How did you first learn of the position for which yo are applying?	SIUE Internal Posting     SIUE Website     Professional Journal (Specify below)     Newspaper (Specify below)     Other (Cractify below)
Please specify:	Li one (openy cerwy)
Survey data for statistical purposes only:	
I am aware that federal law provides for imprisonm and/or fines for false statements or use of false documents in connection with the completion of th form:	ent OA citizen or national of the United States: OA Lawful Permanent Resident: OAn alien authorized to work until:
resident visa?	O Yes O No
GENDER (Please choose one):	<ul> <li>○ Female</li> <li>○ Male</li> <li>○ I do not wish to disclose</li> </ul>
Are you Hispanic or Latino? (A Person of Cuba Mexican, Puerto Rican, South or Central American other Spanish culture or origin, regardless of race)	m, ○ Hispanic of any race , or ○ Non-Hispanic/Latino I: ○ I do not wish to disclose
RACE (If you are not Hispanic or Latino, please se the appropriate race category):	Jeet White, not of Hispanic Origin ☐ African American, not of Hispanic Origin ☐ Hispanic - person of Mexican, Puerto Rican, Cuban, Central or South American or other Spanish culture or origin, regardless of race ☐ Asian or Paolfo Islander - person having origins in an of the original peoples of the Far East, Southeast Asia, the Indian Subcontinent or the Paolfo Islands ☐ American Indian or Alaskan Native - person having origins in any of the original peoples of North Americas ar who maintain cultural identification through tribal affiliatio or community recognition
I wish to be identified as a member of the follow	ing group(s) protected by AA/EEQ Law.
40-70 years:	O Yes O No
*I agree and consent to providing a digital signature	e:
Please enter your name below exactly as you would si	gn the document.
*Digital Signature:	Date: 00/21/2015_03:11:DM

# 1.6 Voluntary Self-Identification of Disability

To ensure compliance with the Equal Employment Opportunity Commission, it is our responsibility to ask all applicants and current employees, if they have any disabilities. This is voluntary information and has no impact on employment decisions for applicants or current employees. When finished, click **Continue**.

O Yes, I Have A Dis	bility (or previously had a disability)	
O No, I Don't Have A	Disability	
O I Don't Wish To Ar	swer	
	Jane Cougar	September 21, 2015
	Your Name	Today's Date

If you list that you have a disability, on the next screen, there will be a text box where you can fill in any accommodations that may be needed to:

- Complete the job application,
- Interview process,
- Accommodations to perform job duties.

# When finished click Submit.

Reasonable /	Accommodation Notice
ederal law requires employers to provide reasonable	accommodation to qualified individuals with disabilities. Please
tell us if you require a reasonable accommodation to a	pply for a job or to perform your job. Examples of reasonable
accommodation include making a change to the applic	ation process or work procedures, providing documents in an
alternate format, using a sign language interpreter, or u	using specialized equipment.
	^
	~ ~
Section 503 of the Rehabilitation Act of 1973, as amer	ided. For more information about this form or the equal
employment obligations of Federal contractors, visit the	a U.S. Department of Labor's Office of Federal Contract
Compliance Programs (OFCCP) website at www.dol.g	ov/ofccp.
PUBLIC BURDEN STATEMENT: According to the Pa	perwork Reduction Act of 1995, no persons are required to
respond to a collection of information unless such colle	ction displays a valid OMB control number. This survey shou
take about 5 minutes to complete.	
Back Submit Save	

# 1.7 Voluntary Self-Identification of Protected Veteran Status

If you are a Protected Veteran, please fill out the following form. If you belong to any of the categories, it will **not** have an effect on employment decisions. List your discharge date, and select the veteran category in which you associate. Ensure that **you agree and consent to providing an electronic signature by checking the box and enter your digital signature.** When finished click **Submit.** 

Date of Discharge (MM/DD/YYYY):	Today
*Select:	Disabled Veteran
	Active Wartime or Campaign Badge Veteran
	Protected Veteran, but I choose not to self-identify
	classification
	Not a Protected Veteran
	L Not a Veteran
Reasonable	e Accommodation Notice
would enable you to perform the essential functions layout of the job, changes in the way the job is custo other accommodations. This information will assist u you wish to request an accommodation, please cont Coordination.	of the job, including special equipment, changes in the physical manily performed, provision of personal assistance services or us in making reasonable accommodations for your disability. If act the Office of Equal Opportunity, Access and Title IX
Submission of this information is voluntary, and refus information provided will be used only in ways that a Assistance Act of 1974, as amended.	sal to provide it will not subject you to any adverse treatment. The re not inconsistent with the Vietnam Era Veterans' Readjustment
The information you submit will be kept confidential, regarding restrictions on the work or duties of disable aid and safety personnel may be informed, when an	except that (i) supervisors and managers may be informed ed veterans, and regarding necessary accommodations; (ii) first d to the extent appropriate, if you have a condition that might
require emergency treatment; and (iii) Government of Federal Contract Compliance Programs, or enforcing	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed.
require emergency treatment; and (iii) Government o Federal Contract Compliance Programs, or enforcing Please refer to this organization's affirmative action p	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed. program for more information.
require emergency treatment: and (iii) Government or Federal Contract Compliance Programs, or enforcing Please refer to this organization's affirmative action of 'I agree and consent to providing an electronic	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed. program for more information.
require emergency treatment, and (iii) Government o Federal Contract Compliance Programs, or enforcing Please refer to this organization's affirmative action p 'I agree and consent to providing an electronic signature:	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed. program for more information.
require emergency treatment, and (iii) Government or Federal Contract Compliance Programs, or enforcing Please refer to this organization's affirmative action p 'I agree and consent to providing an electronic signature: Please enter your digital signature below exactly as	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed. program for more information.
require emergency treatment, and (iii) Government Federal Contract Compliance Programs, or enforcing Please refer to this organization's affirmative action p "I agree and consent to providing an electronic signature: Please enter your digital signature below exactly as "Digital Signature:	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed. program for more information. you would sign the document. Jane Cougar
require emergency treatment, and (iii) Government or Federal Contract Compliance Programs, or enforcing Please refer to this organization's affirmative action p 'I agree and consent to providing an electronic signature: Please enter your digital signature below exactly as 'Digital Signature:	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed. program for more information. you would sign the document. Jane Cougar Date: 09212015 03:37 PM
require emergency treatment, and (iii) Government or Federal Contract Compliance Programs, or enforcing Please refer to this organization's affirmative action p 'I agree and consent to providing an electronic signature: Please enter your digital signature below exactly as 'Digital Signature:	officials engaged in enforcing laws administered by the Office of g the Americans with Disabilities Act, may be informed. program for more information.

# <u>1.8 FAQ</u>

# I recently changed my phone number, how do I update my profile?

Whenever you change any relevant information (i.e. address, name, email, phone number) be sure to update your profile as well. This is important so that recruiters will be able to contact you. To update your profile, navigate back to the homepage (Applicant Profile). There you will find a box that says "Edit Profile". In this section you will have the opportunity to update your entire profile.

# How do I view positions for which I applied?

To view positions for which you have previously applied, navigate back to your homepage (Applicant Profile). There you will find a link that says "Positions For Which You Have Applied". Here you will be able to view listing and details of positions to which you applied.

# Is there a way to narrow down the job search to positions relevant to me?

Yes, if you would like to narrow the job search down you can do so by navigating to the task pane on the left hand side of the screen. There you will find a link "Search Civil Service Jobs". This will take you to a screen with filters, to narrow down the job search.

# How do I view open positions on HireTouch?

In order to view positions on HireTouch, you will need to select "Civil Service Current Vacancies" in the left hand task pane. This link will redirect you to all open Civil Service Positions. To view the details of a job, click on the job title highlighted in red.

# 1.9 Contact Us

If you need further assistance please do not hesitate to contact the Human Resource office at (618) 650-2190, Monday through Friday 8:00 a.m. to 4:30 p.m.