

## HOLIDAY WEEK 2019/2020 RIC REPORT

BT BOCES Giving Tree Helped 30 Families at the Holidays;  
Our Employees Enjoyed the Annual Holiday Breakfast - Photos From That Morning

### IN THIS ISSUE:

[Who's Receiving Kudos This Month?](#)

[An update from Dan Myers, RIC Director](#)

### Job Opportunities

The following positions are posted to the BT-BOCES website:

- \* Network Specialist - 2 positions
- \* Information Technology Assistant
- \* Assistant Manager of Data Services
- \* Data Security and Privacy Coordinator
- \* Software Support Specialist (continuous recruitment)
- \* PC/LAN Technician (continuous recruitment)

Please check the [BT BOCES website](#) for more information, or contact Kristin Wittig via email at [kwittig@btboces.org](mailto:kwittig@btboces.org).



### Cheers For Peers

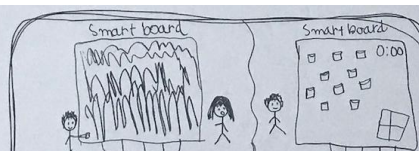
In this section of the monthly RIC Report, we take a look at submitted kudos over the past several weeks. Congratulations, everyone. Nicely done.



Dear Mr. Anthony,

Thank you very much for fixing over smart board and for reading this thank you note. You are very helpful for fixing technology.

Lernardo



### Holiday Wishes From The Superintendent



Artwork by Markandrew Ortiz, a Binghamton High School senior enrolled in the Graphics & Gaming Design program at Broome-Tioga BOCES.

Dear colleagues,

When I think of the holiday season and all the gift giving and kind gestures it engenders, I am reminded of a famous quote - "For it is in giving that we receive" - and of all the "giving" that you and your colleagues provide day in and day out to countless children throughout our community.

I am also reminded of how remarkable it is to be on the "receiving" side of our vocation, of how rewarding it is to watch a child read that first sentence, decipher that first algebraic equation, bask in recognition of a signed word, glide down a hall in a mobility device, or take those strong, confident strides into the world through graduation or career placement. I think of the many appreciative nods we receive when a workshop hits home for staffers from across the region, and when our technology wizards resolve the latest glitch or invigorate a classroom via connections to the clouds.

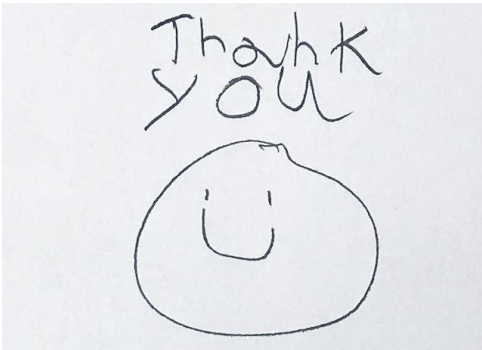
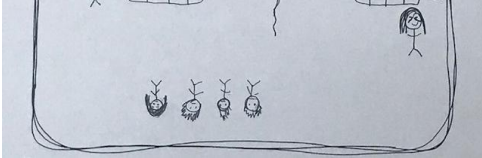
With those thoughts in mind, I want to extend my sincerest thank you for the many contributions you have made to our BOCES, and for all that you do in support of our students and their families. It is with deep gratitude that I wish you a happy holiday season and hope that you find great comfort and joy in the company of family and friends, and that you continue to receive the gift of having given so much to our community.

Warmest regards,

**Allen D. Buyck**

District Superintendent & Chief Executive Officer  
Broome-Tioga BOCES

P.S. I would like to draw your attention to the artwork accompanying this message. Selected from several created by students in our Graphics & Gaming Design program, this design is by Markandrew Ortiz, a Binghamton High School senior. To me, it speaks to the true heart of the season: Family and friends drawn together amid the warmth of a fireside reunion, celebrating the joys and accomplishments of the year about to close, while outside the endless starlit skies offer promises for a bright and lasting future - as is my wish for all of you.



For: Anthony Dellacorino

From: Students at the Binghamton district sent Anthony these drawings, with thanks for helping set up and fix their classroom SmartBoards.

RIC-Wide WebEx: Upcoming Schedule



The next RIC-Wide WebEx: Next WebEx is January 29

The WebEx meetings start at 2:45 p.m. and conclude by 3:15 p.m.

Here's the extended schedule of WebExes:

- February 26
March 25
April 29
May 27
June 24
July 29

You can also access the recordings of previous WebEx sessions through the RIC Staff folder.

Here is the file path:

H:\RIC Staff\Monthly RIC-Wide WebEx\RIC-Wide WebEx Recordings\2019-2020

Click here is the direct link to the recording of the December 18 WebEx.

The password to access the recording is: 8pDKzCyJ

Click here to join the WebEx meetings:

https://scric.webex.com/join/aspeen

Access code: 641 090 631

To join from video conferencing system or app, dial:

aspeen@scric.webex.com

Level Advancement

Within in a Civil Service/ITPA Title

A Vision for the Future
Understands and supports our mission, vision, and strategic priorities.

Unwavering Reliability
Does their job very well, is a "go-to" person because of their reliability, credibility, and trustworthiness.

Always Growing and Improving
Stays abreast of technology developments and keeps up with new ways of doing things.

A Positive, Team-First Attitude
Maintains a positive attitude during stressful times and is focused on helping the people around them be successful.

Effective Communicator
Able to communicate effectively and professionally with colleagues, customers, and administrators.

Exemplifies our Core Beliefs
Models and demonstrates the behaviors we agreed to in the Core Beliefs from our strategic plan.



Hi everyone ...just wanted to send you a quick update on a few things:

20-21 RIC Budget

On Wednesday (December 18), I presented our proposed 20-21 budget to the BOCES Board. Special thanks to the RIC managers and Denise Jones for their efforts over the past three to four months. We will review this in an upcoming RIC WebEx. In the meantime, you can check it out (best viewed in slide show mode) HERE.

Managed Technology Services

We are anticipating another district joining our Managed Technology Service in the Broome-Tioga BOCES region. To support this, we will be posting a position (Administrator for Managed Technology Services - this is an instructional certified admin position). We hope to get this posting up soon and we will keep you updated as things progress.

Core Competency Reviews

As we discussed on the RIC WebEx on December 18, we will be rolling out a web-based review system in January 2020. Accounts have been set up for everyone, and Kristin Wittig will be emailing the details to all of you in January. If you have any questions, please reach out to your manager.

ITPA Lead Stipend

For several months, we have been working with the ITPA Collective Bargaining Team to incorporate language into the contract that provides the opportunity to compensate members who volunteer and are assigned significant project or team-lead responsibilities. Managers will be required to justify these in writing and will need approval from our superintendent. We hope to get this started in January as well.

Current and Upcoming Postings

As you may know, we have a couple of positions posted that have not been filled (Assistant Manager of Data Services - requires instructional certification, and Security and Privacy Coordinator). Just wanted to let you know that we will likely be taking these postings down in the next few days and replacing them with a posting for the position previously held by Chrissy Choi.

One of the responsibilities of this position (among many other data-related things) will be to manage a security and privacy service we have recently developed in response to the new ED Law IID regulations. A draft description of this new service is available HERE. Once this service is up and running, we will revisit getting the Security and Privacy posting back up.

That's all for now.

I hope you all have a great Holiday and a Happy New Year.

Dan Myers
SCRIC Director
Broome-Tioga BOCES



To join by phone:  
+1-415-655-0002 U.S. toll  
Access code: 641 090 631

### Results: ServiceNow Thought Exchange



We received a ton of great feedback from many different contributors across the entire RIC during the course of the Thought Exchange. Thanks to everyone who participated.

We encourage you to take the time to explore the results in [THIS LINK](#).

We are currently analyzing the results and determining solutions for the various categories and topics that were brought up. The goal is to turn the feedback into concrete, actionable tasks. We will have another update after the January RIC-Wide WebEx.

- Robert Parlett, SCRIC Service Desk Manager

### Welcome Aboard!



WALTON



CODDINGTON

Two new employees started working for the SCRIC this past week. On Monday, December 16, Michael Walton and Roberto Coddington came aboard, both in the position of PC LAN Tech. Their initial assignments will be as "roaming ISC."

Please join us in welcoming Michael and Robert!

### BT BOCES Giving Tree Helped 30 Families



Dear BOCES colleagues,

It is a humbling experience to work with the best people in the world. Your kind and giving hearts, your generosity, creativity, and positive attitudes during the Giving Tree donation drive were nothing short of inspirational.

Thank you for the time and the effort you put into helping the 30 BOCES families from PALS, Oak Tree, CTE, EverTech, P-Tech, ELC, WLC, and our district-based

### Photos: Annual Holiday Breakfast



Employees and retirees enjoyed the annual Broome-Tioga BOCES Holiday Breakfast on Thursday, December 19. Please enjoy these photos of SCRIC and other employees at the event. And to everyone, we hope you have the best holidays imaginable.





classrooms. Approximately 115 people benefited from your kindness.

On behalf of the entire Giving Tree Committee, please accept my sincere thanks for your continued dedication to this worthy BOCES-wide program.

Kind regards,  
Jane Tilleman

### Forum Scheduled January 30, 2020

**Cyber Security / Privacy Forum**  
January 30, 2020 (9a.m. to noon) Double Tree Hotel in Binghamton

**Topic:** State and national experts lead discussion and answer questions regarding one of today's leading information technology challenges.

**Audience:** Superintendents, assistant superintendents, business officials, building principals, technology leaders and support staff, etc.

**Presenters:** Homeland Security, NYS Police/FBI, NYSED Privacy Officer, technical specialists, cyber insurance providers

Watch for more information as the date nears.

Presented by the South Central Regional Information Center in collaboration with Greater Southern Tier BOCES



Another reminder that on January 30, 2020, the South Central Regional Information Center will host a Cyber Security / Privacy Forum from 8:30 a.m. to noon at the Doubletree Hotel in downtown Binghamton.

State and national expert will lead the discussion and answer questions regarding one of today's leading information technology challenges.

Presenters will include cyber insurance providers, Homeland Security, NYS Police/FBI, NYSED Privacy Officer, technical specialists, etc. Our goal is to have the content structured to accommodate multiple interests and topics.

### Fourth Annual RIC Event Date Set

Mark your calendars!  
Tuesday, June 30th, 2020





#### Got a Good Story for the RIC Report?

The RIC Report is about all things South Central Regional Information Center, and the report is evolving. It's about technology, people and partnerships. It's about how things work, and those who make things go.

If you have an idea for a feature, a photo you'd like to share, or even a blurb you believe the rest of RIC would be interested to read, whether it's in the schools, at DAS or "on the hill," email Stephen Jensen at [sjensen@btboces.org](mailto:sjensen@btboces.org), or send him a text at 607.743.0582. Let him know!

South Central Regional Information Center, 435 Glenwood Rd, Binghamton, NY 13905

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