

# Annual Report for 2017



# HORIZON HOUSE

PROVIDING **HELP** | **INSPIRING HOPE** | **FINDING HOME**

# Letter of thanks

To our Supporters,

We sincerely thank you for your generous support in 2017 which enabled us to provide services to over 4,000 neighbors. The year was both exciting and transformational for Horizon House as we successfully launched our new strategic plan to serve as Central Indiana's champion and trusted leader for supporting neighbors to achieve long-term self-sufficiency. The agency executed on all aspects of the strategic plan during 2017, making it possible for us to serve more individuals and families than ever before. Your support helped make this possible, and we thank you!

As part of the rollout of our strategic plan, we developed branding that represents our full continuum of services:

- Providing HELP: meeting neighbors where they are and inviting them to engage in services
- Inspiring HOPE: offering integrated, comprehensive services to overcome their barriers and restoring hope
- Finding HOME: meeting the goal of stability and long-term self-sufficiency for each neighbor

In early 2017, Horizon House received a \$5.0 million grant from Lilly Endowment Inc. as part of its commitment to support human service organizations that strive to improve the lives of low-income individuals and families. We were both honored and humbled by this remarkable and game-changing gift, and will use the funds to sustain and bolster our comprehensive approach to programs and services. Equally important, we established an endowment to secure the agency's long-term financial future. Lilly Endowment awarded this tremendous gift to Horizon House because we are critical to the community's holistic efforts to address the issue of homelessness.

To close out the year, Horizon House was awarded the city's Coordinated Entry System Housing Grant to provide supportive services to the 100 most vulnerable individuals being housed as part of the Mayor's challenge in 2017. This grant enables Horizon House to provide these critical services to individuals, helping them achieve the ultimate goal of long-term self-sufficiency.

Other highlights of 2017 include:

- Our Program Manager, Melissa Burgess, was nominated and named one of the "United Way 100 Heroes" in celebration of United Way's 100th Anniversary. Each hero was selected based on the difference they make in their community, and for their willingness to serve others. Melissa says her mission is to "help and empower those who are most vulnerable, provide hope and opportunities, and help create positive change for those in need". We are extremely proud of Melissa!
- We completed several much-needed facility updates, which enhances our service environment that aligns with our values of respect and dignity for those we serve.
- We have continued to strengthen our partnerships with local businesses and organizations.

Again, we appreciate your continued support that directly impacts those we serve on a daily basis. Thank you for being a part of our family at Horizon House.

Scott Sheehan  
Board President



Teresa Wessel  
Executive Director

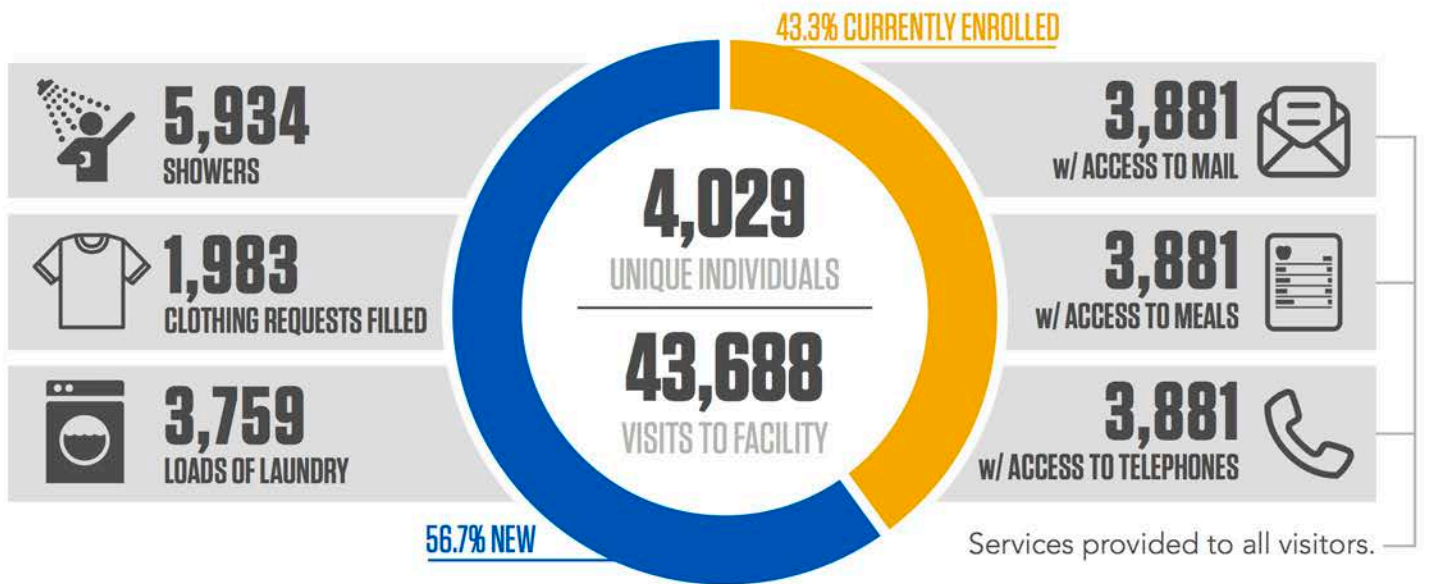


# HELP AND HOPE IN NUMBERS

YEAR END 2017



## BASIC SERVICES



## CASE MANAGEMENT / OUTREACH



4,255 CASE MANAGEMENT ENCOUNTERS

**ENCOUNTERS**

847 OUTREACH ENCOUNTERS

 **2,539**

BUS PASSES PROVIDED FOR TRANSPORTATION

## JOBS / HOUSING

**85** JOBS SECURED

With 820 individuals accessing Employment Lab for job search.

JOB TRAINING COMPLETION RATE

**84%**

**51**  
PEOPLE PERMANENTLY HOUSED

**61**  
IMPROVED HOUSING STATUS

Job loss is the #1 reason for homelessness.

## PARTNERS

**5,027**

COMPLETED HEALTH CLINIC APPOINTMENTS

**AVERAGE 6 VISITS  
PER PERSON**

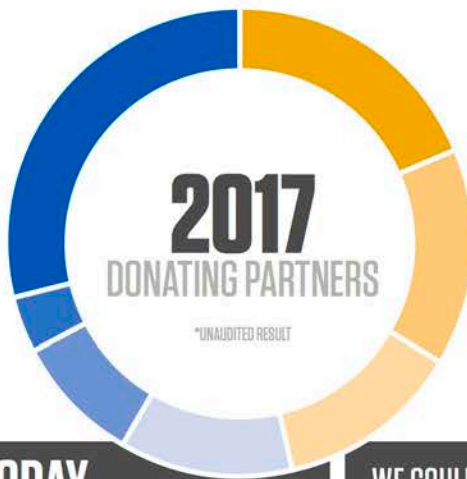
**827 PEOPLE RECEIVED MEDICAL & MENTAL HEALTH SERVICES**

**130 CLOSED**

**CIVIL LEGAL CASES**

**128 ADDITIONAL OPENED**

## DONATE



- 19% UNITED WAY OF CENTRAL INDIANA
  - 15% FOUNDATIONS
  - 13% INDIVIDUAL & CORPORATE
  - 12% SPECIAL EVENTS
  - 9% GOVERNMENT GRANTS
  - 3% IN-KIND
  - 29% OTHER\*
- \*INCLUDES ESTABLISHMENT OF AN AGENCY ENDOWMENT

**GIVE TODAY.  
EVERY DOLLAR COUNTS.**

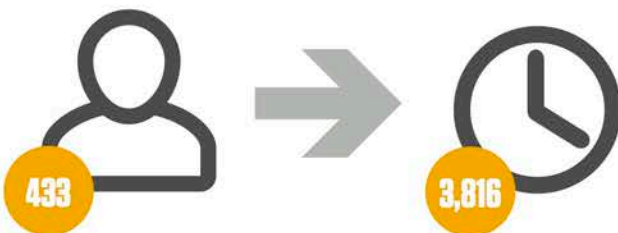
Help us continue to provide critical services to our clients.

[horizonhouse.cc/donate-2](http://horizonhouse.cc/donate-2)

**WE COULD ALWAYS USE MORE...**



## GET INVOLVED



433 individuals have volunteered their time and provided over 3,816 hours of service.

**JOIN US IN OUR MISSION TO HELP OTHERS LEAD STABLE LIVES!**

**OPPORTUNITIES:**

Kitchen

Employment Lab

Donation Center

Clerical

## ADVOCACY

They sit down and build a bond with each person. You get comfortable and relaxed so you can trust them.

**EWING**

Horizon House Neighbor

Connecting those in our community who are experiencing homelessness with resources that make a difference is a very real need. Horizon House is where this happens every day.

**LORI GOODING**

Horizon House Board Member  
VP of HR, Buckingham Companies

Each guest is met with respect and services are available to meet not only immediate needs, but to provide opportunities for a better life. What an awesome place this is.

**JUDITH MOELLER**

Horizon House Volunteer

I support Horizon House because it goes beyond simply addressing the immediate needs of our homeless neighbors. Horizon House meets individuals where they are, builds relationships of trust, and then helps them navigate the path to end their homelessness.

**CHRIS BAYH**

Horizon House Board Member  
Partner, Barnes & Thornburg LLC

They speak so confidently and knowledgeably about their opportunities to solve problems and effect positive change that you can't help but want to join them.

**CHARLOTTE GREYER**

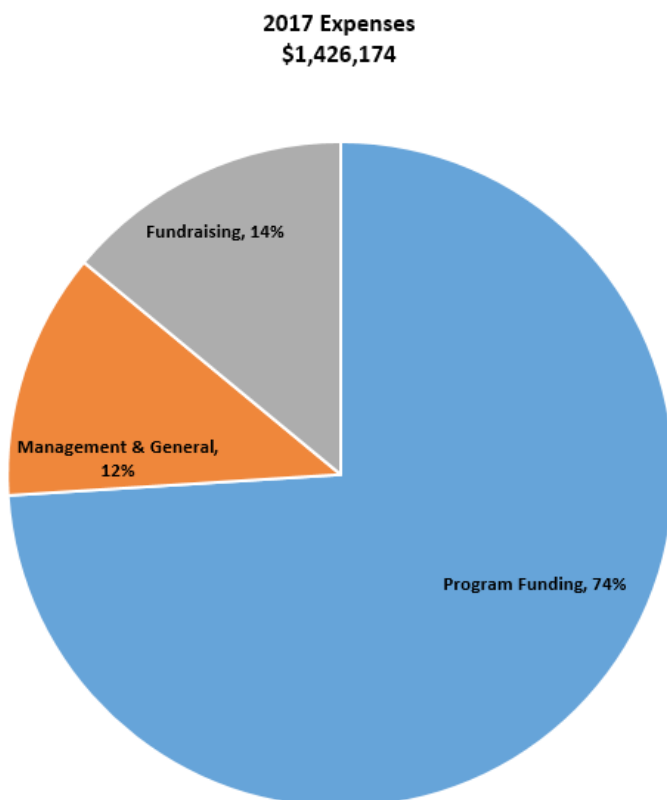
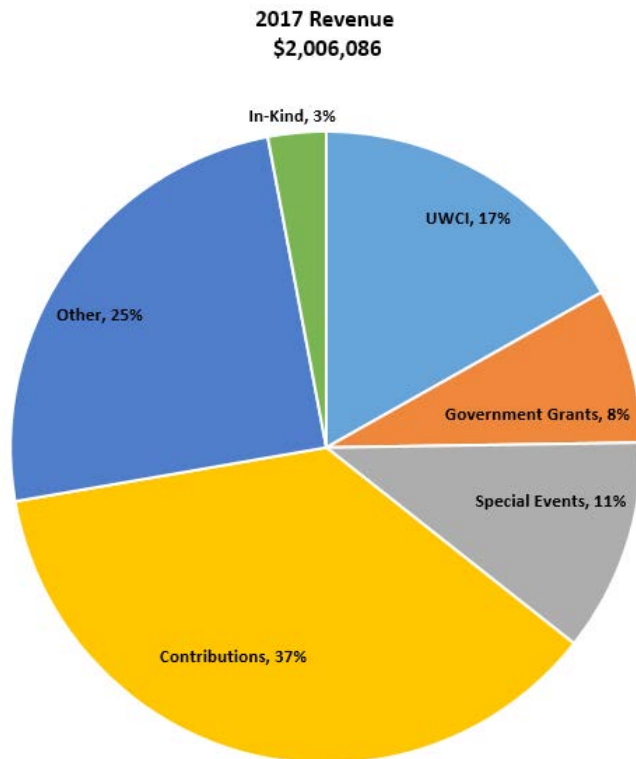
Horizon House Volunteer

If you use what they give you, you're well on your way.

**CURTIS**

Horizon House Neighbor

# 2017 FINANCIALS



2017 COMMUNITY PARTNER

**SignCraft**

2017 VOLUNTEER

**BETH TEX**

2017 Board of Directors

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JOE SLAUGHTER

TIFFAINE STEPHENS

JUSTIN SWANSON

MARK TABLER

JOE WALLACE

BOYD ZOCCOLA

# Aggregate Demographic Information for 2017

**Total Served: 4,029**

## AGE

17 and under	383	9.5%
18–24	319	7.9%
25–39	1021	25.3%
40–54	1436	35.6%
55–64	736	18.3%
65+	105	2.6%
N/A	29	0.7%



## GENDER

Male	2893	71.8%
Female	1097	27.2%
Transgender Male to Female	12	0.3%
Transgender Female to Male	2	0.0%
N/A	25	0.6%



## RACE

American Indian or Alaska Native	32	0.8%
Asian	15	0.4%
Black or African American	2141	53.1%
Multi-Racial	120	3.0%
Native Hawaiian or Pacific-Islander	15	0.4%
White	1593	39.5%
N/A	113	2.8%



## ETHNICITY

Hispanic/Latino	151	3.7%
Non-Hispanic/Latino	3757	93.2%

**Note:** N/A represents multiple possible responses on behalf of the client. If the client indicated that he/she did not know the appropriate answer, refused to answer, could not answer with one of the defined responses, or the questioner did not collect or did not record the information the response is recorded N/A.

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   a fund of Legacy Fund  
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 Bannon, Julie  
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 Becker, Mike  
 Beemer, Laron  
 Benefiel, Madonna  
 Benevity Community Impact Fund  
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 Blanton, Ben  
 Blazek, Robert & Rosalyn  
 Blomquist, William & Elizabeth  
 Blue, Ronald  
 Bogusz, James  
 Bonin, Richard & Kimberly  
 Bonjouklian, Rosanne  
 the Bonnie Hansen Bromund Fund, a  
   fund of Central Indiana Community  
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Bose, McKinney, & Evans, LLP  
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 Breier, Diane  
 Breister, Carol  
 Briggs, Sheryl  
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 Brothers, Matthew  
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 Brown, Sara  
 Brown, Justin  
 Brown, Doug  
 Brown, Pete & Annette  
 Browning Investments, LLC  
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 Buckingham Foundation  
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 Bulic, Thomas  
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 Burlingame, Dwight & Audrey  
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 Burns, Scott  
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 Chambers, Keith  
 Chancey, Ronald  
 Chand, Parveen & Dianne  
 Chapman, Judith  
 Chilcote, Lisa  
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 Christ Church Cathedral  
 Christ Temple Apostolic Faith Assembly  
 Chroman, Leanna  
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 Cirbo, Tim & Stephanie  
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 Cloud, Judy  
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 Coleman, Lisa  
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 Connection Pointe Christian Church  
 Connor, Matt  
 Cook, Dave  
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 Cooper, Eric  
 Cooper, Melinda  
 Cornell, Philip & Susan  
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 Cramer, Evelyn  
 Crampton, Eric  
 Crane, John & Karen  
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 Crismon, Dorian & Susan  
 Cromleigh, Jacqueline  
 Crooks, Karen  
 Crowley, Melissa  
 Cumming, John  
 Cunningham, Carolyn  
 Cunningham, Susan  
 Curry, Kimberly  
 Cypress, Angela  
 D & L Rental  
 Dammeler, Cortney  
 Daniel, Michael  
 Darlage, Elizabeth Jo  
 Darring, Candice  
 Day, John & Mary Jo Thomas-Day  
 Day, Sue  
 Deganutti, Shanon  
 Dekker, Colleen  
 Delamater, Liesel  
 Denny, Marc & Mayme  
 Deuel, Terri  
 DeVane, Scott  
 Dewitt, Timothy  
 Diallo, Jariyatou  
 Dietzen, John & Sherry  
 Dinneen, Kerry & Sam Sutphin  
 Dinwiddle, Peter  
 Doerfler, Andrew  
 Doll, Bobbi  
 Dorman, Kristi  
 Dow AgroSciences  
 Duffy, Matthew & Susan  
 Dunn, Brent & Peg  
 Dunn, Daniel & Stephanie  
 Easterly-Smith, Shirley  
 Eaton, Joseph  
 Edwards, Kate  
 Egan, Jennifer  
 Egler-Kellems, Lisa  
 Elberger, Ron  
 Eli Lilly and Company  
 Eli Lilly and Company Foundation, Inc.  
 Ely, Ariane  
 Emerson, Thomas  
 Emmis Communications  
 Employees of Combined Federal  
   Campaign  
 Employees of Geico  
 Engelke, Karen  
 English, Harry  
 Eskenazi, David  
 Eskenazi Health  
 Estell, Teresa  
 Evans, Darla  
 F.C. Tucker Company, Inc.  
 Fales, Kevin

Falls, David  
 Farnsley, Art & Gail  
 Faulkner, Buddy & Bessie  
 FedEx  
 Fee, James & Beth  
 Feezor, Linda  
 Feller, Jay  
 Finish Masters  
 Finnell, John  
 First Meridian Heights  
   Presbyterian Church  
 Fischer, Diana  
 Fischer, Tracy  
 Fisher, Jennifer  
 Fisher, John & Celeste Williams  
 Fletcher, Gloria  
 Flint, Josh  
 Forbis, Dick & Sheryl  
 Foreman, Shannon  
 Fox, Dr. Brendan & Susan  
 Franciscan Alliance Foundation  
 Frank, Mary  
 Frazee, Mike & Carol  
 Frazier, Jan  
 Frederick, Rodney  
 Freeman, James  
 Frey, Nancy  
 Freyberger, Brian & Amy  
 Froisy, Brian & Sharon  
 Fuller, John  
 Furness, Kelly  
 Fusion Technologies LLC  
 Fuson, Wayne  
 Gaddis, Mike & Jan  
 Galbraith, Richard  
 Garcia, Rene & Jane  
 Garcia, Terri & Thomas Orr  
 Garrison, Bruce & Debbie  
 Garrison, Rhonda  
 Gartner—The Matching Gift Center  
 Gavrin, Andrew & Laurie  
 Gaynor, Paula  
 Gels, Karen  
 Gessner, Jackie  
 Gilge, Gina  
 Givens, Betty  
 Givens, David  
 Golay, David & Lillie  
 Goldstein, Keith & Tammy  
 Gooding, Lori  
 Gose, Jennifer  
 Gough, Wendy  
 Grave, Crystal & Chad Starns  
 Grayson, Ann  
 Great Lakes Higher Education  
   Corporation & Affiliates  
 Green, Kassandra  
 Gregoire, Virginia  
 Gregory & Appel Insurance & Foundation  
 Grimmitt, Jenni  
 Gripper, Kathleen  
 Gruninger, Nancy  
 Gunn, Janie  
 Hacker, Travis  
 Hadnott, Stanley  
 Hagan, Ryan  
 Hahn, Patric  
 Hair, Blake  
 Hampton, Mary B.  
 Hampton, Mary Michele  
 Hanauer, Alexandria  
 Hanson, Stephen & Jennifer  
 Harris, Natalie  
 Harrison, John  
 Harry & Izzy's

## OUR MISSION:

Horizon House is a full-service agency that connects our homeless neighbors with integrated, comprehensive services. We provide a safe place and basic services for our community's homeless—serving them with dignity and respect, as they take steps toward a more stable life.

## OUR VISION:

Horizon House will serve as Central Indiana's champion and trusted leader for supporting homeless neighbors to achieve long-term self-sufficiency.

Hart, Kevin  
Hatchett, David & Erin  
Hauck, James & Angela  
Haye, Donnie  
Hayes, Mary Ann  
Hayes, Randy  
Hays, Donna  
Hayward, Kyle  
Headley, Brett  
Healey, Robert  
Hebert, Suzanne  
Hedges and Associates  
Heiser, Christa  
Heishman, Clayton & Mary Anne  
Hendrickson, Scott  
Henning, Brian  
Hensenne, Linda  
Hernandez, John  
Hession, Charles  
Hickey, Dan  
Hickey, John  
Hicks, Richie & Sandy  
Hill, Keith  
Hilleary, Frederick  
Hillman, David  
Hillman, Lomorris  
Hinshaw, Erika  
Hire Level  
Hirsch, Patricia  
Hobbs, Gary  
Hobbs, Horton  
Hoffeditz, Michelle  
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Hohman, Thomas  
Hokanson Companies, Inc.  
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Hoops, Leonard  
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Hosea, Jonathon  
Hotz, Marilyn  
Howard, Rod & Carol  
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Huang, Lihua  
Hurdle, Adam  
Huse, Craig  
Hutson, Chris  
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JP Morgan Chase & Co.  
Juckem, Tyler  
Junga, Trevor  
Kalinowski, Dr. Aaron & Emma  
Karn, Kelley  
Katz, Sapper & Miller  
Kaufman, Traci  
Keefner, Adam  
Kellems, Richard & Linda  
Keller, Michael  
Kelly, Erron & Leslie  
Kelly, Virginia  
Kemp, Elisha  
Kendrick, Clarence  
Kennedy, Kelsey  
Kerl, Christine  
Ketchem, Karen  
Ketterer, Dave & Lori  
Keyler, Jackie  
Kilbourn, Virgene  
Killion, Andrew  
Killion, Jenny  
Killion, Mark & Heather  
Killion, Timothy & Sarah  
Killion, Patrick  
King, Trivia  
Kini, Ananth  
Kirkpatrick, Joseph  
Kitchell, Neal  
Kitx, David  
Klaes, Bill & Julie  
Knock, Kevin  
Konradi, Lindsay  
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Lopez, Jose

Lotter, Benjamin  
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Luellen, Bryan  
Lugar, Charles  
Luhigo, Marcie  
Mabry, Thomas  
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Manes, Kristine  
Marasco, Ren  
Marsh, Linda  
Marston, Jenna  
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Martin, Michael  
Martin, Jeffrey & Kathy Watson  
Masengale, Carolyn  
Masters, Editha  
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McNutt, Sherry  
McVea-Flockhart, Patricia  
Meadors, Mike & Mary  
Means, Ira  
Meeks, Clint  
Mendel, David  
Mendez, Sonia  
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Miller, Crystal  
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Miller, Jane  
Mills, Sally  
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Morgan Stanley  
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Mortensen, Connie  
Moss, Pete & Pam  
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Murphy, Mark  
National Bank Of Indianapolis  
National Christian Foundation Indiana  
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 Niehaus, Jessica  
 Niehoff, David & Lori  
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 Peters, Gary  
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 Pfeifer, Robert  
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 Ratcliffe, Anthony  
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 Reed, Richard  
 Reed, Steven  
 Reed, Zachary  
 Reese, Tyler  
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 Reilly, Tom & Bonnie  
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 Reitz, Dave  
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 Shanklin, Henry & Tamara  
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 Shine, Tom & Debbie  
 Shockley, Leah  
 Showalter, Joan  
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 Simon, Kendra & Asher  
 Simon, Rachel  
 Sladek, Scott  
 Slaughter, Joe & Sandy  
 Slaughter, Alex  
 Slaughter, Ben & Darla  
 Smartt, Kim  
 Smith, Amanda  
 Smith, Angela  
 Smith, Darrell & Karen  
 Smith, Joanna  
 Smith, Jeff & Loretta  
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 Smulyan, Jeff  
 Snider, Ryan  
 Snodgrass, Angi  
 Spalding, Mark & Rosemary  
 Spehler, Rachel  
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