

How can I use “Skype for Business (SfB)”¹ as a virtual classroom?

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¹ Skype for Business, abbreviated SfB, is the current communication application of JGU. The application was formerly called Lync; this name appears in the Videos folder when you make recordings with SfB. On many computers, "Skype" is pre-installed for private use, this can lead to confusion. “Skype” does not adhere to data protection regulations. Data from SfB remains on JGU internal servers with the according protections.

1. Installation for teachers and students in the home office

- Download and install Skype for Business
- *If you are a teacher and have a ZDV domain device, Skype for Business is pre-installed or available via ZDV apps*

<https://support.microsoft.com/de-de/help/3139711/how-to-install-the-skype-for-business-basic-stand-alone-client>

The screenshot shows a web browser window displaying a Microsoft Support article. The article title is 'Installieren des eigenständigen Skype for Business-Clients'. Below the title, there is a warning box in German stating that the article was automatically translated and may contain errors. To the right of the title, there are options to 'Senden', 'Drucken', and 'RSS-Feeds abonnieren'. Below the warning, there is a table titled 'Skype for Business-Client-Installationsprogramme' with columns for 'Sprache' and 'Downloadlink'. The row for 'Deutsch (Deutschland)' is highlighted with a red box. The download link for German is 'Skype for Business – eigenständige (32-Bit)Skype for Business-eigenständige Version (64-Bit)'.

Sprache	Downloadlink
Arabisch (Saudia-Arabien)	Skype for Business – eigenständige (32-Bit)Skype for Business-eigenständige Version (64-Bit)
Bulgarisch (Bulgarien)	Skype for Business – eigenständige (32-Bit)Skype for Business-eigenständige Version (64-Bit)
Deutsch (Deutschland)	Skype for Business – eigenständige (32-Bit)Skype for Business-eigenständige Version (64-Bit)
Griechisch (Griechenland)	Skype for Business – eigenständige (32-Bit)Skype for Business-eigenständige Version (64-Bit)
Hebräisch (Israel)	Skype for Business – eigenständige (32-Bit)Skype for Business-eigenständige Version (64-Bit)

Depending on your computer you select the 32- or 64-bit version.
(You can find information on the operating system under Control Panel >> System information)

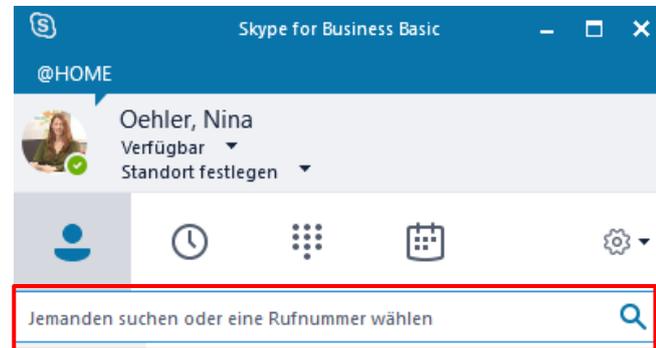
The screenshot shows the Windows System information page. The navigation path is 'Systemsteuerung > System und Sicherheit > System'. The page title is 'Basisinformationen über den Computer anzeigen'. Under 'Windows-Edition', it shows 'Windows 10 Pro' and '© 2019 Microsoft Corporation. Alle Rechte vorbehalten.'. Under 'System', it shows the following information:

- Hersteller: Dell
- Prozessor: Intel(R) Core(TM) i5-2500K CPU @ 3.30GHz 3.30 GHz
- Installierter Arbeitsspeicher (RAM): 8,00 GB
- Systemtyp: 64-Bit-Betriebssystem, x64-basierter Prozessor
- Stift- und Toucheingabe: Für diese Anzeige ist keine Stift- oder Toucheingabe verfügbar.

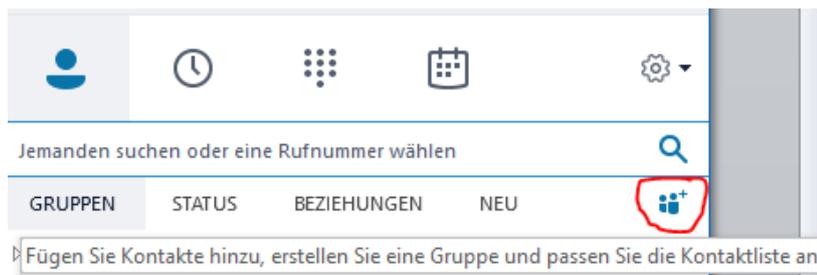
Open **Skype for Business (SfB)** and sign in with your ZDV account.

2. Workflow instructors

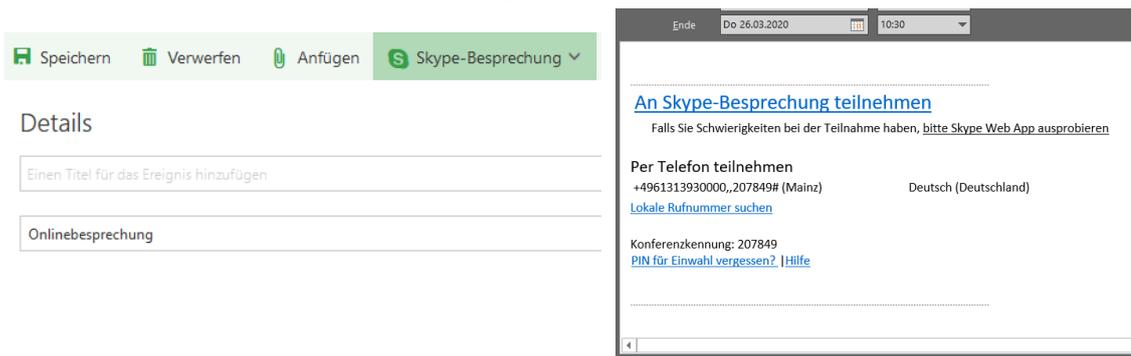
- SfB is opened directly
- Students will be found by name in SfB



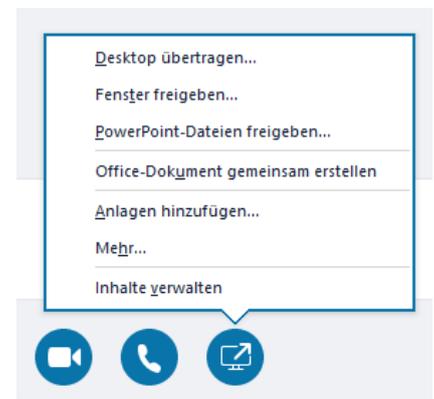
- Option 1: A separate group (under Groups) must be created for each learning group to conveniently call/invite everyone at the same time



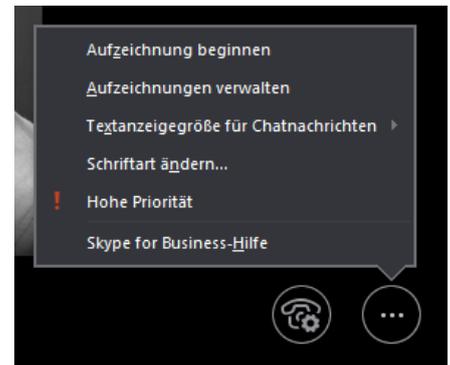
- Option 2: The teacher creates a meeting in Outlook and sends the call details to the students via the course mailing list



- Once the call has started, you can switch on PowerPoint slides, share the desktop window or individual windows or turn on the whiteboard feature. You can manage who may control and use the content display.

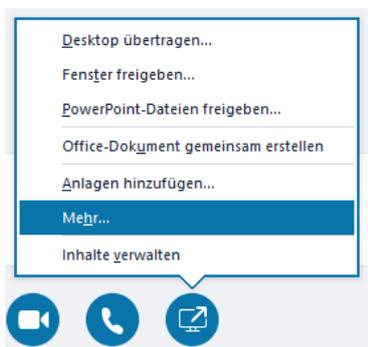


- If the sessions are to be recorded, this can be done in the window on the bottom right.



Further tips on recording

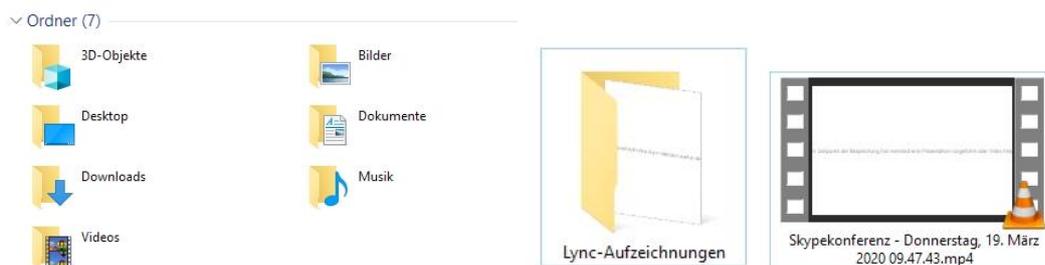
Before recording the skype call, all participants should be asked for consent. This can be organised by starting a poll.



If a conference has been recorded via Skype for Business (sound, webcam and all shared content), you will find it saved as an .mp4 video file in the folder that has been set for it in Skype.

By default, this is the Lync recordings folder in the Videos directory under Windows:

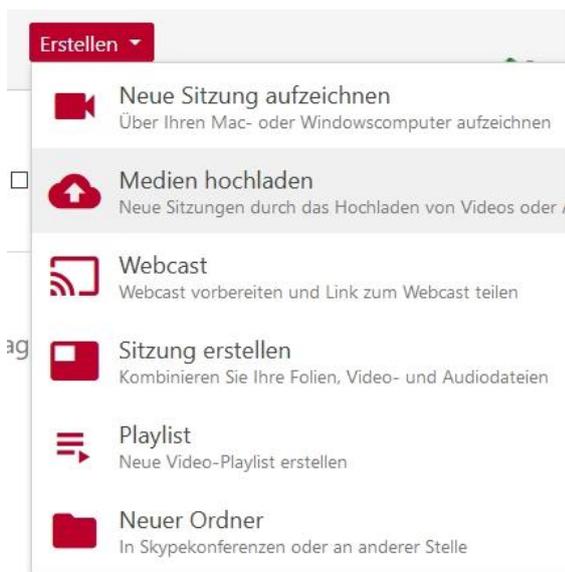
C:\Users\Name\Videos\Lync recordings



This MP4 file can be uploaded via Seafile: <https://seafile.rlp.net>
and sent to your own students via link,



or via Panopto: <https://video.uni-mainz.de>.



3. Workflow students

- At the start time of the call, you need to be logged in/available in Skype for Business (SfB)
- Option 1: When you are invited to a conference, the call window opens, you accept
- Option 2: You receive your call details by e-mail and click on the participation link at the agreed time.

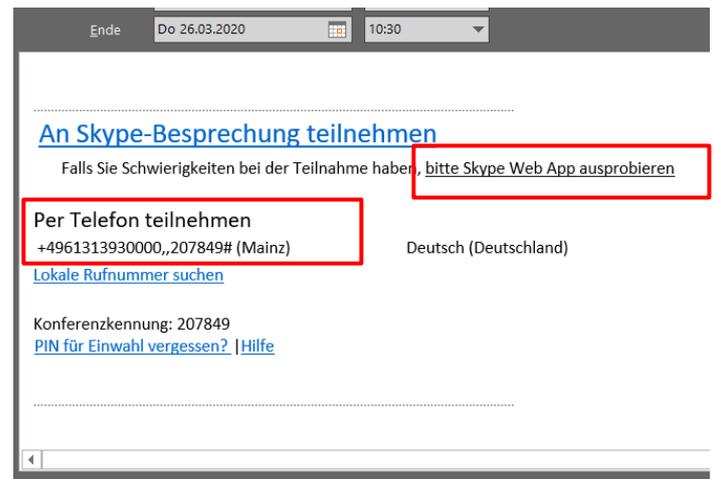
1) Students can also participate using a normal phone, but then they will not see a shared screen or whiteboard (may be necessary for students who have a PC without microphone/audio, or students who only have access to a smartphone or

similar due to the current situation)

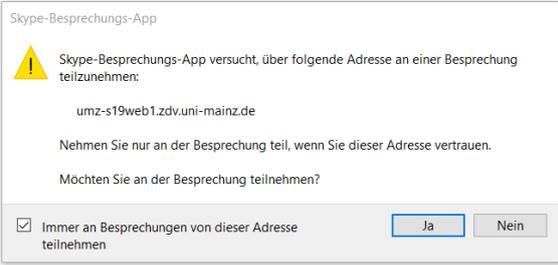
2) Students can also participate without installing Skype for Business via the web browser.

To do this, search for and install plug-ins / extensions / add-ons for Skype in your browser. (In Chrome, it is already preinstalled, in Firefox it might not work due to script restrictions)

Here, you can see the browser "Edge".



Web App:	Plugin:

	<p>After installing the plugin, click (2) "Join the meeting". Then click "Open" + "Yes"</p>
<p>Register with the "Organisation":</p>	<p>Enter your ZDV account:</p>
	

Note: New arrivals in the SfB session may be placed on a waiting list and must be admitted by the teacher. It is also possible that the microphones are turned off as a standard. We recommend this option as it minimises noise and focuses the attention on the current speaker.

Further information

ZDV:

<https://www.zdv.uni-mainz.de/haeufige-fragen-zu-skype-for-business/>

<https://www.zdv.uni-mainz.de/hinweise-zur-anmeldung-bei-skype-for-business/>

<https://www.zdv.uni-mainz.de/seafiler/>

<https://www.zdv.uni-mainz.de/panopto-streaming-video-server/>