

How to Write a Successful "Statement of Qualifications"

A key business document in government contracting



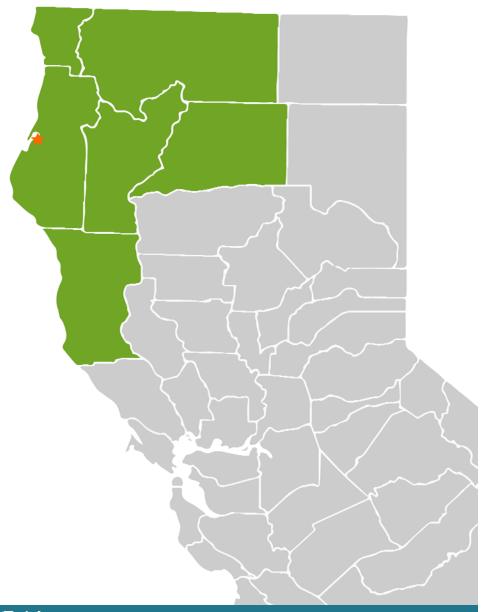
Who We Are

- Funded by the DLA
- Hosted by Humboldt State University SPF



Our Service Area

- Mendocino
- Humboldt
- Trinity
- Shasta
- Siskiyou
- Del Norte





Our Services

All of our services are provided at **no-cost** to you:



One-on-one counseling

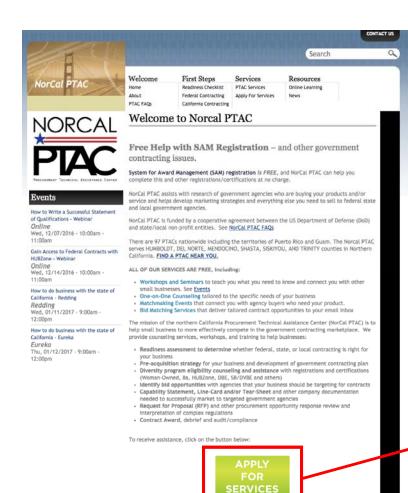


Workshops and seminars





To apply for our services:



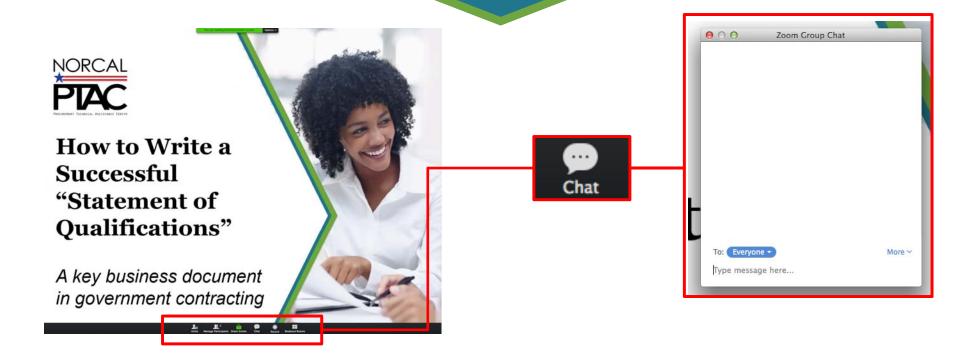
- Visit our website at www.norcalptac.org
- 2. Click on 'Apply for Services'
- 3. Fill out the evaluation form
- 4. We will contact you within two business days

APPLY FOR SERVICES



Questions?

Use the chat feature!



Today's Objectives



Understand the importance of the Statement of Qualifications in marketing your business to government agencies.



Know how to prepare an SOQ.



Make your company stand out.



Topics



- 1. What is a "Statement of Qualifications"?
- 2. What is the purpose of an SOQ?
- 3. Preparing an SOQ
- 4. Delivering the SOQ



1. The SOQ

Sales document that:

- Contains particular information about your company and you
- Is organized in a certain way
- Is used in the Government Sector
 - Recognized and recommended in the Federal Government
 - Widely accepted in the State,
 County, City and local governments



2. SOQ Purpose

Is the initial contact document with

- Small Business Specialists
 - Every Federal Agency has an Office of Small and Disadvantage Business - OSDBU
- Contracting Officers
- Government Buyers
- Program Managers
- Other Businesses

Used to:

- Respond to "Sources Sought"
- Handout at Industry Days and Networking Events



3. Preparing an SOQ

Prepare a Capabilities Statement

- Typically one paragraph that captures your "core" capability/value "We are a full service provider of HVAC solutions for residential, business and industrial applications in Northern California. We maintain an inventory of parts and have Certified Technicians to allow rapid response to customer needs."
- Stands out from the competition
 "Other HVAC suppliers provide our services, however our focus is on providing service 24 hours a day"
- Last sentence/paragraph should describe your small business type-veteran owned, disadvantaged, and any small business certifications [8(a), HUBZone, WOSB, DOT MBE, etc.]
- Bold key words
- Avoid motherhood and apple pie

Remember: You can change this statement to fit your audience



Collect all Government Codes

- DUNS Number and CAGE code
 - Shows SAM registration and orientation to Govt sector
- NAICS and PSC/FSC codes
 - Defines what business you are in
 - List the code and title and a couple of bullets of what you do in those codes.
 - Assists federal procurement personnel in matching your codes to requirements
 - Ensure the codes match your SAM registration
- NIGP Codes
 - Include if you are marketing to state and local governments



Non-Government Certifications

- Prepare a list and description
 - Examples: GB98, ISO 9000
- Security Clearances

Key Client List-Credible Past Performance

- Include the name of the client and the project performed
- State that you will provide references upon request
- Get testimonials!!



Contact Information

- Clear and Concise
 - Who to Contact
 - Owner, Salesperson? Include Title
 - Email Address
 - Create a new one that is short and easy
 - Phone Number
 - Pleasant greeting no music
 - Ensure it will be answered or responded to within 24 hours
 - Call it !!! Do you like it?
- Web Site
 - Include if you have one
 - Don't include if under construction





Biography

- Key Players and/or owners
 - Demonstrate your core expertise
 - One paragraph describing the experience the individual brings to the company.
- Include pictures with the Bio
- Put the Bios on the back side



Remember: The business is only as good as its key personnel!



Graphics

- Include your logo
- Include pictures-only if it supports your core business

Video

- Create a YouTube video and include the URL
- Two minutes max
- Shows your company in action or a completed project



4. Delivering Your SOQ

E-Mail

- Used for prospecting and follow-ups
 - Target your audience-not an email blast
 - Make it personal Do your homework
 - Use referrals by name
 - Introduce your "Capability Statement" in the email
 - Refer to and attach your SOQ (PDF)
 - Ask for a brief meeting to introduce your company

Networking Events

- Have hard copies available
 - Single sheet with two sides
 - Off white is easier to read
- Show, provide or use as a follow up.



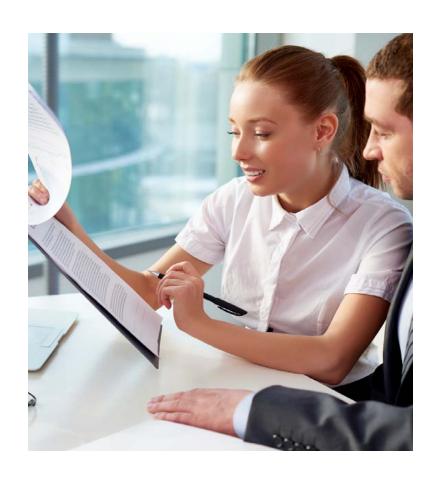




SOQ Assistance

Contact Norcal PTAC

- We will provide a template
- We will review your SOQ and provide recommendations
- Provide Government Marketing Assistance
 - Bid Match
 - Contacts





Upcoming Events

Register online at norcalptac.org/events2

Gain Access to Government Contracts with HUBZone



December 14, 2016 with Christina Jones FREE WEBINAR

How to do Business with the State of California



January 11, 2017 in Redding January 12, 2017 in Eureka with Wayne Gross FREE WORKSHOP



Thank you!

Please remember to take our event survey!







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