

HP Compaq 6515 Notebook PC

Maintenance and Service Guide



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This guide is a troubleshooting reference used for maintaining and servicing the computer. It provides comprehensive information on identifying computer features, components, and spare parts; on troubleshooting computer problems; and on performing computer disassembly procedures.

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1 Product description

| Category | Description | HP Compaq 6515b Notebook PC without WWAN capability | HP Compaq 6515b Notebook PC with WWAN capability |
|-------------------|--|---|--|
| Processors | AMD Turion™ 64 X2 Mobile Technology processors: | ✓ | ✓ |
| | <ul style="list-style-type: none"> • TL-64 (dual core) 2.2-GHz (1-MB L2 cache) • MK-38 (single core) 2.2-GHz (512-KB L2 cache) • TL-60 (dual core) 2.0-GHz (1-MB L2 cache) • TL-56 (dual core) 1.8-GHz (1-MB L2 cache) • TL-52 (dual core) 1.6-GHz (1-MB L2 cache) • TL-50 (dual core) 1.6-GHz (1-MB L2 cache) | | |
| | Mobile AMD Sempron™ processors: | ✓ | ✓ |
| | <ul style="list-style-type: none"> • 3800+ 2.2-GHz (256-KB L2 cache) • 3600+ 2.0-GHz (256-KB L2 cache) • 3500+ 1.8-GHz (512-KB L2 cache) • 3400+ 1.8-GHz (256-KB L2 cache) | | |
| Chipset | • Northbridge: RS690T | ✓ | ✓ |
| | • Southbridge: SB600 | | |
| Graphics | Unified Memory Architecture (UMA), integrated with shared video memory | ✓ | ✓ |
| Panels | • 14.1-inch, WXGA+ with WWAN and WLAN antenna transceivers and cables | | ✓ |
| | • 14.1-inch, WXGA+, BrightView with WLAN antenna transceivers and cables | ✓ | |
| | • 14.1-inch, WXGA+ with WLAN antenna transceivers and cables | ✓ | |
| | • Support privacy film | ✓ | ✓ |

| Category | Description | HP Compaq 6515b Notebook PC without WWAN capability | HP Compaq 6515b Notebook PC with WWAN capability |
|-----------------------|---|---|--|
| Memory | <ul style="list-style-type: none"> Two SODIMM slots, both customer accessible/upgradable (memory slot under the keyboard must be populated first) DDRII PC2-5300 (667 MHz) Supports dual-channel memory | √ | √ |
| | <p>Supports the following configurations:</p> <ul style="list-style-type: none"> 4096-MB total system memory (2048 MB × 2, dual-channel) 2048-MB total system memory (2048 MB × 1) 2048-MB total system memory (1024 MB × 2, dual-channel) 1024-MB total system memory (512 MB × 2, dual-channel) 1024-MB total system memory (1024 MB × 1) 512-MB total system memory (512 MB × 1) | √ | √ |
| Hard drives | <ul style="list-style-type: none"> Supports all 9.5-mm, 2.5-inch hard drives Serial ATA <p>The following hard drives are available:</p> <ul style="list-style-type: none"> 160-GB, 5400-rpm 120-GB, 5400-rpm 80-GB, 7200- and 5400-rpm | √ | √ |
| | <ul style="list-style-type: none"> 12.7-mm tray load Fixed, no modular requirements (1 screw removal) <p>Supports all common optical formats including the following:</p> <ul style="list-style-type: none"> DVD±RW and CD-RW Super Multi Double-Layer Combo Drive with LightScribe DVD±RW and CD-RW Super Multi Double-Layer Combo Drive DVD/CD-RW Combo Drive DVD-ROM drive | √ | √ |
| Diskette drive | Supports external USB drive only | √ | √ |
| Audio | <ul style="list-style-type: none"> Azalia Stereo speakers Integrated monoaural microphone Headphone and microphone jacks | √ | √ |

| Category | Description | HP Compaq 6515b Notebook PC without WWAN capability | HP Compaq 6515b Notebook PC with WWAN capability |
|----------------------------|---|---|--|
| Modem | <ul style="list-style-type: none"> 56K data/fax modem (MDC1.5) Modem cable included in Brazil and Latin America | √ | √ |
| Ethernet | <ul style="list-style-type: none"> Integrated Broadcom 5787 10/100/1000 LAN S4/S5 wake on LAN (on AC power only) Network interface card (NIC) power down | √ | √ |
| Wireless | Integrated wireless options by way of wireless module | | |
| | Wireless local area network (WLAN) options: | | |
| | <ul style="list-style-type: none"> Broadcom 802.11a/b/g/n | √ | √ |
| | <ul style="list-style-type: none"> Broadcom 802.11a/b/g | √ | √ |
| | <ul style="list-style-type: none"> Broadcom 802.11b/g | √ | √ |
| | <ul style="list-style-type: none"> Option for no WLAN | √ | |
| | Wireless wide area network (WWAN) options: | | |
| | <ul style="list-style-type: none"> Evolution-data optimized (EVDO) WWAN module | | √ |
| | <ul style="list-style-type: none"> High-speed downlink packet access (HSPDA) WWAN module | | √ |
| | <ul style="list-style-type: none"> Subscriber identity module (SIM) module | | √ |
| | Wireless personal area network (WPAN) options: | √ | √ |
| | <ul style="list-style-type: none"> Bluetooth® 2.0 module + Blueflame module Supports no WPAN option | | |
| External media card | <ul style="list-style-type: none"> One Type I/II PC Card slot, 16-bit PCMCIA and 32-bit CardBus Media Card Reader (MS Duo Adapters, plus SD, MMC, MS, MSPro, and xD) | √ | √ |
| Ports | <ul style="list-style-type: none"> 1394a port Docking connector Headphone connector Microphone connector Primary battery connector RJ-11 modem port RJ-45 Ethernet port S-Video out connector Smart AC adaptor Travel battery connector | √ | √ |

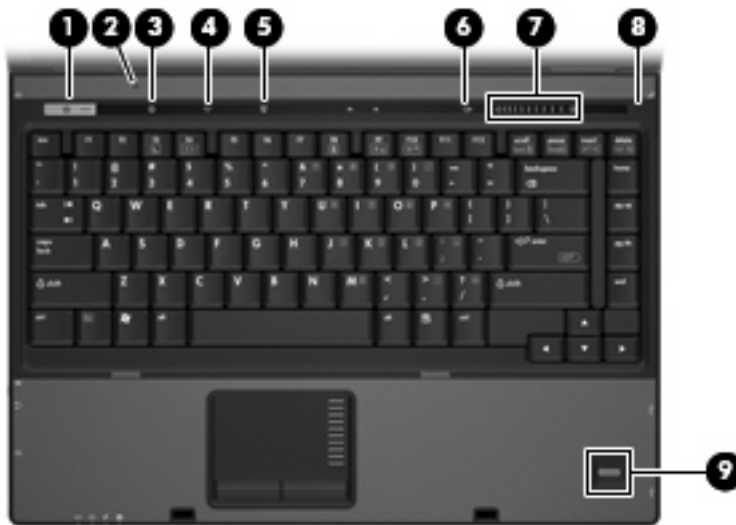
| Category | Description | HP Compaq 6515b Notebook PC without WWAN capability | HP Compaq 6515b Notebook PC with WWAN capability |
|----------------------------------|---|---|--|
| | <ul style="list-style-type: none"> 4 USB ports VGA (Dsub 15-pin) supporting 1600 × 1200 external resolution @ 75 Hz, hot plug/unplug, and auto detect | | |
| Docking | Docking support | √ | √ |
| Keyboard/pointing devices | <ul style="list-style-type: none"> Spill-resistant keyboard with embedded numeric keypad, TouchPad, and fingerprint reader Two-way scrolling Windows Vista™ hardware Start button | √ | √ |
| Power requirements | Primary batteries: <ul style="list-style-type: none"> 6-cell, 2.55-Ah Li-ion battery (55 Wh) 6-cell, 2.20-Ah Li-ion battery (47 Wh) Travel batteries: <ul style="list-style-type: none"> 12-cell Li-ion battery 8-cell Li-ion battery | √ | √ |
| | 90-W AC adapter with localized cable plug support (3-wire plug with ground pin, supports multipin AC connector) | √ | √ |
| Security | <ul style="list-style-type: none"> Fingerprint reader HP 3D DriveGuard Security cable slot Smart card reader/bezel snap in Trusted platform module (TPM) 1.2 on system board | √ | √ |
| Operating system | Preinstalled: | | |
| | <ul style="list-style-type: none"> Windows Vista Home Basic | √ | √ |
| | <ul style="list-style-type: none"> Windows Vista Business 32/64 | √ | √ |
| | <ul style="list-style-type: none"> Free DOS | √ | √ |
| | <ul style="list-style-type: none"> Windows® XP Professional | √ | √ |
| | Certified: SuSe Linux Enterprise Desktop (SLED) 10 | √ | √ |
| | Supported: Windows Vista Enterprise | √ | √ |
| Serviceability | End-user replaceable parts: | √ | √ |
| | <ul style="list-style-type: none"> AC adapter Hard drive Memory module | | |

| Category | Description | HP Compaq 6515b Notebook PC without WWAN capability | HP Compaq 6515b Notebook PC with WWAN capability |
|----------|---|---|--|
| | <ul style="list-style-type: none"><li data-bbox="544 386 715 411">• Optical drive<li data-bbox="544 436 730 462">• Primary battery<li data-bbox="544 487 730 512">• WLAN module<li data-bbox="544 537 746 562">• WWAN module | | |

2 External component identification

Top components

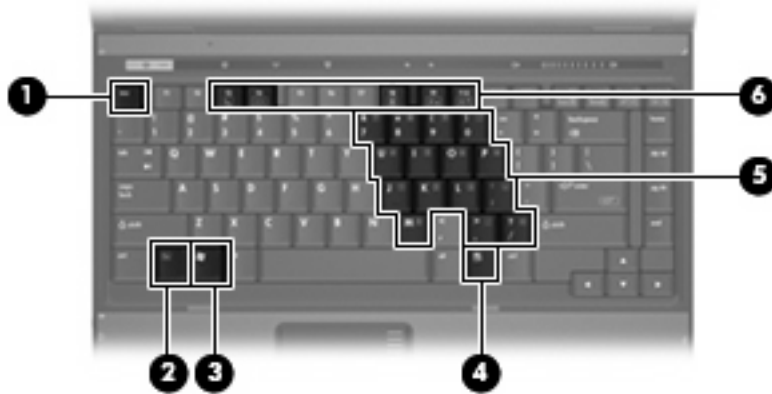
Buttons, switches, and fingerprint reader



| Item | Component | Function |
|------|--------------|---|
| (1) | Power button | <ul style="list-style-type: none">• When the computer is off, press the button to turn on the computer.• When the computer is on, press the button to shut down the computer.• When the computer is in the Sleep state (Windows Vista) or in Standby (Windows XP), press the button briefly to exit Sleep or Standby.• When the computer is in Hibernation, press the button briefly to exit Hibernation. <p>If the computer has stopped responding and Windows® shutdown procedures are ineffective, press and hold the power button for at least 5 seconds to turn off the computer.</p> |

| Item | Component | Function |
|------|--|---|
| | | <p>To learn more about power settings, follow these steps:</p> <ul style="list-style-type: none"> • In Windows Vista, select Start > Control Panel > System and Maintenance > Power Options. • In Windows XP, select Start > Control Panel > Performance and Maintenance > Power Options. |
| (2) | Internal display switch | Turns off the display if the display is closed while the power is on. |
| (3) | Info button (select models only) | Launches Info Center, which enables you to open various software solutions. |
| (4) | Wireless button | <p>Turns the wireless feature on or off, but does not establish a wireless connection.</p> <p>NOTE: A wireless network must be set up in order to establish a wireless connection.</p> |
| (5) | Presentation button (select models only) | Starts the presentation feature. |
| (6) | Volume mute button (select models only) | Mutes and restores speaker sound. |
| (7) | Volume scroll zone (select models only) | Adjusts speaker volume. Slide your finger to the left to decrease volume and to the right to increase volume. You can also tap the minus sign on the scroll zone to decrease volume, or tap the plus sign on the scroll zone to increase volume. |
| (8) | Internal microphone (select models only) | Records sound. |
| (9) | Fingerprint reader (select models only) | Allows a fingerprint logon to Windows, instead of a password logon. |

Keys



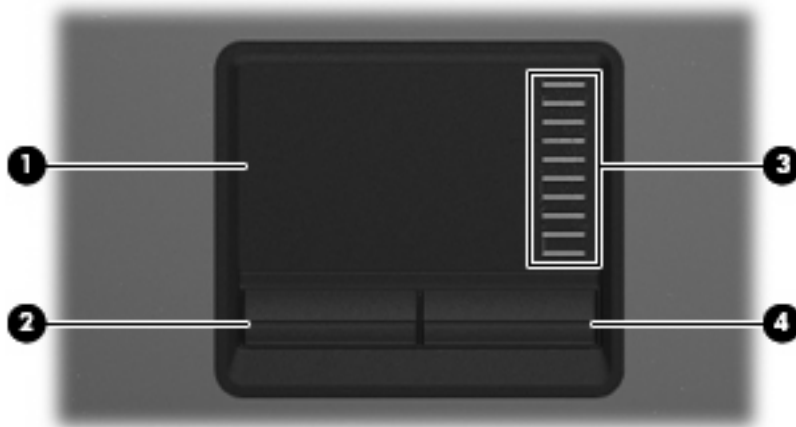
| Item | Component | Function |
|------|------------------------------|--|
| (1) | esc key | Displays system information when pressed in combination with the <code>fn</code> key. |
| (2) | fn key | Executes frequently used system functions when pressed in combination with a function key or the <code>esc</code> key. |
| (3) | Windows logo key | Displays the Windows Start menu. |
| (4) | Windows applications key | Displays a shortcut menu for items beneath the pointer. |
| (5) | Embedded numeric keypad keys | Can be used like the keys on an external numeric keypad. |
| (6) | Function keys | Execute frequently used system functions when pressed in combination with the <code>fn</code> key. |

Lights



| Item | Component | Function |
|------|--|--|
| (1) | Power lights (2) | <ul style="list-style-type: none"> On: The computer is on. Blinking: The computer is in the Sleep state (Windows Vista) or in Standby (Windows XP). Blinking rapidly: An AC adapter with a higher power rating should be connected. Off: The computer is off or in Hibernation. |
| (2) | Wireless lights (2) | <ul style="list-style-type: none"> On: An integrated wireless device, such as a wireless local area network (WLAN) device, a wireless wide-area network (WWAN) device, and/or a Bluetooth device is turned on. Off: All wireless devices are turned off. |
| (3) | Caps lock light | On: Caps lock is on. |
| (4) | Num lock light | On: Num lock is on or the embedded numeric keypad is enabled. |
| (5) | Volume mute light (select models only) | <ul style="list-style-type: none"> Off: Computer sound is turned on. On: Computer sound is turned off. |
| (6) | Volume down light (select models only) | Blinking: The volume scroll zone is being used to decrease speaker volume. |
| (7) | Volume up light (select models only) | Blinking: The volume scroll zone is being used to increase speaker volume. |
| (8) | Battery light | <ul style="list-style-type: none"> Amber: A battery is charging. Green: A battery is close to full charge capacity. Blinking amber: A battery that is the only available power source has reached a low battery level. When the battery reaches a critical battery level, the battery light begins blinking rapidly. Off: If the computer is plugged into an external power source, the light turns off when all batteries in the computer are fully charged. If the computer is not plugged into an external power source, the light stays off until the battery reaches a low battery level. |
| (9) | Drive light | <ul style="list-style-type: none"> Blinking green: The hard drive or optical drive is being accessed. Amber: HP 3D DriveGuard has temporarily parked the internal hard drive. |

TouchPad



| Item | Component | Function |
|------|------------------------|---|
| (1) | TouchPad* | Moves the pointer and selects or activates items on the screen. |
| (2) | Left TouchPad button* | Functions like the left button on an external mouse. |
| (3) | TouchPad scroll zone | Scrolls up or down. |
| (4) | Right TouchPad button* | Functions like the right button on an external mouse. |

*This table describes factory settings. View or change pointing device preferences as follows:

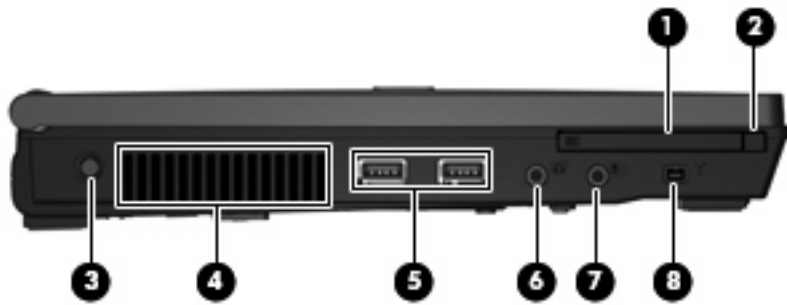
- In **Windows Vista**, select **Start > Control Panel > Hardware and Sound > Mouse**.
- In **Windows XP**, select **Start > Control Panel > Printers and Other Hardware > Mouse**

Front components



| Item | Component | Function |
|------|-----------------------|--|
| (1) | Wireless light | <ul style="list-style-type: none"> On: An integrated wireless device, such as a WLAN device, a WWAN device, and/or a Bluetooth device, is turned on. Off: All wireless devices are turned off. |
| (2) | Power light | <ul style="list-style-type: none"> On: The computer is on. Blinking: The computer is in the Sleep state (Windows Vista) or in Standby (Windows XP). Blinking rapidly: An AC adapter with a higher power rating should be connected. Off: The computer is off or in Hibernation. |
| (3) | Battery light | <ul style="list-style-type: none"> Amber: A battery is charging. Green: A battery is close to full charge capacity. Blinking amber: A battery that is the only available power source has reached a low battery level. When the battery reaches a critical battery level, the battery light begins blinking rapidly. Off: If the computer is plugged into an external power source, the light turns off when all batteries in the computer are fully charged. If the computer is not plugged into an external power source, the light stays off until the battery reaches a low battery level. |
| (4) | Drive light | <ul style="list-style-type: none"> Blinking green: The hard drive or optical drive is being accessed. Amber (select models only): HP 3D DriveGuard has temporarily parked the hard drive. |
| (5) | Display release latch | Opens the computer. |
| (6) | Speakers | Produce sound. |

Left-side components



| Item | Component | Function |
|------|--------------------------------|---|
| (1) | PC Card slot | Supports optional Type I or Type II 32-bit (CardBus) or 16-bit PC Cards. |
| (2) | PC Card eject button | Ejects a PC Card from the PC Card slot. |
| (3) | Power connector | Connects an AC adapter. |
| (4) | Vent | Enables airflow to cool internal components. CAUTION: To prevent overheating, do not obstruct vents. Use the computer only on a hard, flat surface. Do not allow another hard surface, such as an adjoining optional printer, or a soft surface, such as pillows or thick rugs or clothing, to block airflow. NOTE: The computer fan starts up automatically to cool internal components and prevent overheating. It is normal for the internal fan to cycle on and off during routine operation. |
| (5) | USB ports (2) | Connect optional USB devices. |
| (6) | Audio-out (headphone) jack | Produces sound when connected to optional powered stereo speakers, headphones, ear buds, a headset, or television audio. |
| (7) | Audio-in (microphone) jack | Connects an optional computer headset microphone, stereo array microphone, or monaural microphone. |
| (8) | 1394 port (select models only) | Connects an optional IEEE 1394 or 1394a device, such as a camcorder. |

Rear components



| Item | Component | Function |
|------|-----------------------|---|
| (1) | Security cable slot | Attaches an optional security cable to the computer. NOTE: The security cable is designed to act as a deterrent, but it may not prevent the computer from being mishandled or stolen. |
| (2) | RJ-45 (network) jack | Connects a network cable. |
| (3) | External monitor port | Connects an external VGA monitor or projector. |
| (4) | S-Video-out jack | Connects an optional S-Video device such as a television, VCR, camcorder, overhead projector, or video capture card. |

Right-side components



| Item | Component | Function |
|------|--|---|
| (1) | Media Card Reader (select models only) | <ul style="list-style-type: none">Secure Digital (SD) Memory CardMultiMediaCard (MMC)Memory Stick (MS)Memory Stick Pro (MSP)Memory Stick Duo AdapterxD-Picture Card (XD) |
| (2) | USB ports (2) (select models only) | Connect an optional USB device. |
| (3) | Optical drive | Reads an optical disc. |
| (4) | RJ-11 (modem) jack | Connects a modem cable. |

Bottom components

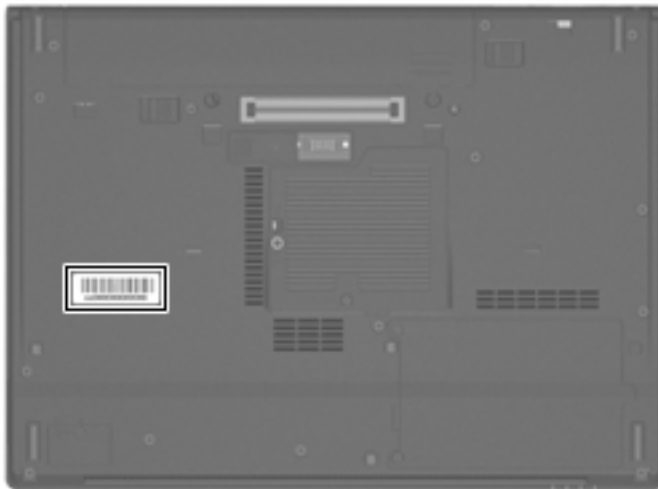


| Item | Component | Function |
|------|---|--|
| (1) | Battery bay | Holds the battery. |
| (2) | Battery release latches | Releases the battery from the battery bay. |
| (3) | Accessory battery connector | Connects an optional accessory battery. |
| (4) | Vents (3) | Enable airflow to cool internal components. |
| | | <p>CAUTION: To prevent overheating, do not obstruct vents. Use the computer only on a hard, flat surface. Do not allow another hard surface, such as an adjoining optional printer, or a soft surface, such as pillows or thick rugs or clothing, to block airflow.</p> <p>NOTE: The computer fan starts up automatically to cool internal components and prevent overheating. It is normal for the internal fan to cycle on and off during routine operation.</p> |
| (5) | Bluetooth module compartment (select models only) | Contains a Bluetooth device. |
| (6) | Docking connector (select models only) | Connects an optional docking device. |
| (7) | Memory/WLAN module compartment | Contains the memory module slot. |
| (8) | Hard drive bay | Holds the hard drive. |

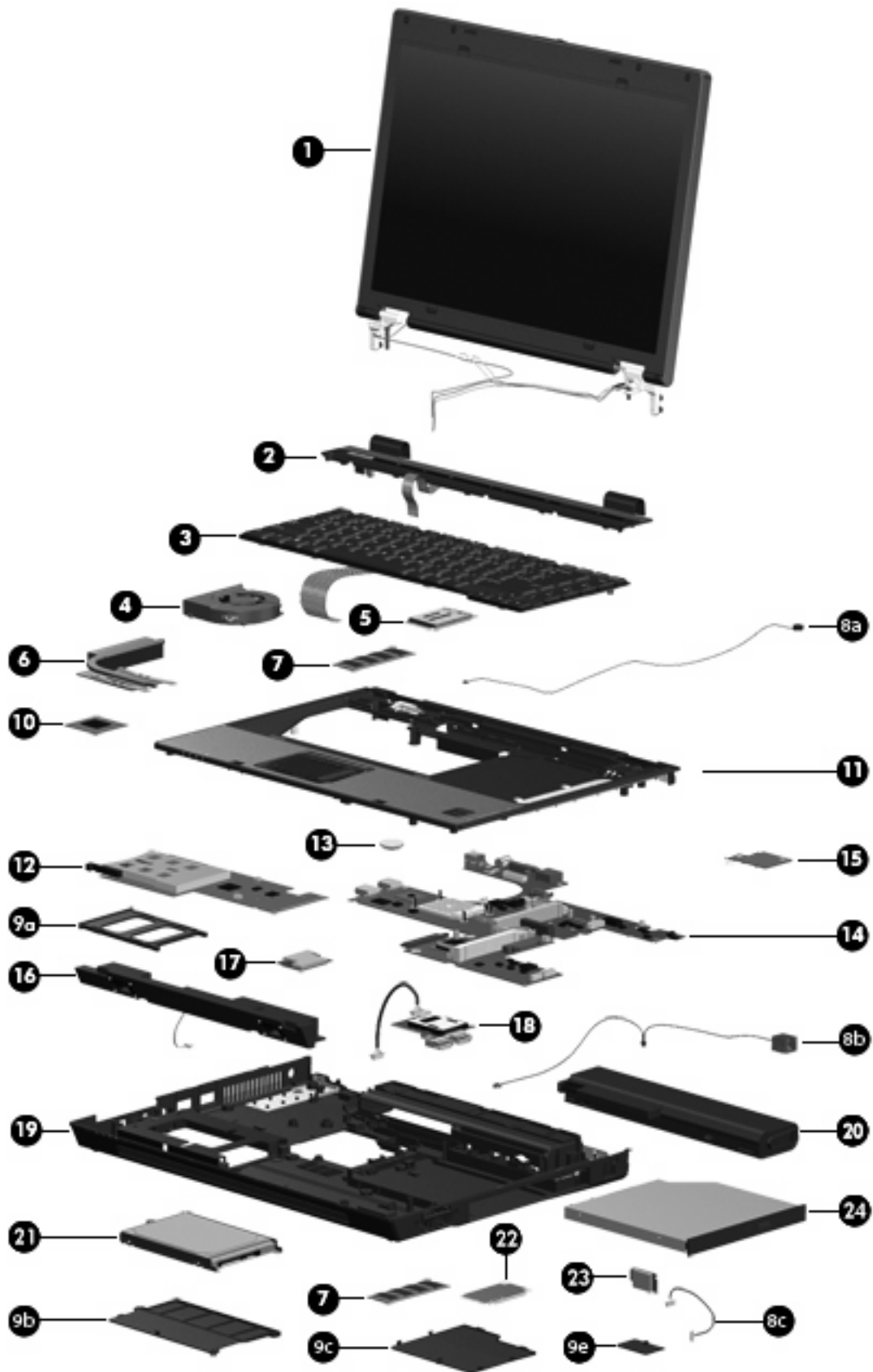
3 Illustrated parts catalog

Serial number location

When ordering parts or requesting information, provide the computer serial number and model number located on the bottom of the computer.



Computer major components



| Item | Description | Spare part number |
|-------------|---|--------------------------|
| (1) | Display assemblies | |
| | 14.1-inch, WXGA+ display assembly for use only with computer models with WWAN capability | 443895-001 |
| | 14.1-inch, WXGA+, BrightView display assembly for use only with computer models without WWAN capability | 443894-001 |
| | 14.1-inch, WXGA+ display assembly for use only with computer models without WWAN capability | 443893-001 |
| | Display assembly internal components | |
| | Display bezel | 447205-001 |
| | 14.1-inch, WXGA+ display panel for use only with computer models with WWAN capability | 449823-001 |
| | 14.1-inch, WXGA+ display panel for use only with computer models without WWAN capability | 449822-001 |
| | Display inverter (includes 2-sided tape) | 446870-001 |
| | Display left and right hinges | 447204-001 |
| | Display enclosure | 450067-001 |
| | Display Rubber Kit (includes 6 display bezel rubber screw covers in two sizes) | 446881-001 |
| | Display Screw Kit | 446880-001 |
| (2) | Switch cover (includes power button board and cable and LED board and cable) | 447203-001 |
| (3) | Keyboards | |
| | Belgium | 443922-181 |
| | Brazil | 443922-201 |
| | French Canada | 443922-121 |
| | Japan | 443922-291 |
| | Korea | 443922-AD1 |
| | Latin America | 443922-161 |
| | Taiwan | 443922-AB1 |
| | Thailand | 443922-281 |
| | The United States | 443922-001 |
| (4) | Fan | 443917-001 |
| (5) | WWAN modules | |
| | EVDO WWAN module for use in all countries and regions except Japan and Asia/Pacific | 399440-001 |
| | Vodafone HSPDA WWAN module | 441772-001 |
| | Cingular HSPDA WWAN module | 441773-001 |
| (6) | Heat sink (includes thermal material) | 443912-001 |
| | Thermal Material Kit (not illustrated) | 413706-001 |

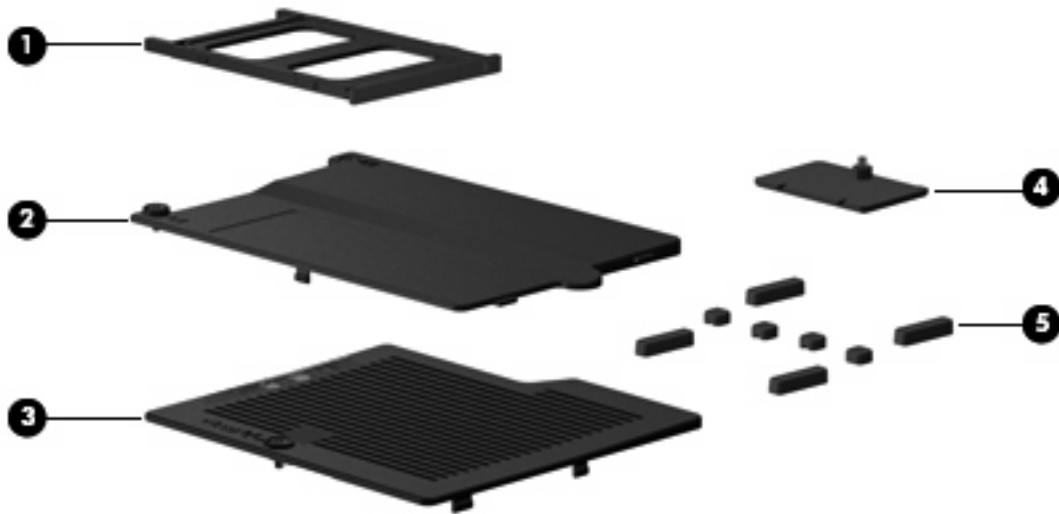
| Item | Description | Spare part number |
|-------------|--|-------------------|
| (7) | Memory modules , 1-DIMM | |
| | 2048-MB, PC2-5300 | 417506-001 |
| | 1024-MB, PC2-5300 | 414046-001 |
| | 512-MB, PC2-5300 | 414045-001 |
| | Cable Kit (see Cable Kit on page 23 for more Cable Kit spare part information) | 443887-001 |
| (8a) | Microphone (includes receiver and cable) | |
| (8b) | Modem module cable (includes RJ-11 connector and cable) | |
| (8c) | Bluetooth module cable | |
| | Plastics Kit (see Plastics Kit on page 22 for more Plastics Kit spare part information) | 443905-001 |
| (9a) | PC Card slot bezel | |
| (9b) | Hard drive cover (includes 2 captive screws, secured by C-clips) | |
| (9c) | Memory/WLAN module compartment cover (includes 1 captive screw, secured by a C-clip) | |
| (9d) | Bluetooth module cover (includes 1 captive screw, secured by a C-clip) | |
| | Computer feet (includes 4 large rubber feet and 4 small rubber feet, not illustrated) | |
| (10) | Processors (include thermal material) | |
| | Processors for use in all countries and regions except Japan and Asia/Pacific | |
| | AMD Turion TL-64 (2.2-GHz, 1-MB L2 cache) | 443913-001 |
| | AMD Turion MK-38 (2.2-GHz, 512-KB L2 cache) | 446045-001 |
| | AMD Turion TL-60 (2.0-GHz, 1-MB L2 cache) | 430876-001 |
| | AMD Turion TL-56 (1.8-GHz, 1-MB L2 cache) | 430875-001 |
| | AMD Turion TL-52 (1.6-GHz, 1-MB L2 cache) | 430874-001 |
| | AMD Turion TL-50 (1.6-GHz, 1-MB L2 cache) | 450940-001 |
| | Mobile AMD Sempron 3800+ (2.2-GHz, 256-KB L2 cache) | 450939-001 |
| | Mobile AMD Sempron 3600+ (2.0-GHz, 256-KB L2 cache) | 443916-001 |
| | Mobile AMD Sempron 3500+ (1.8-GHz, 512-KB L2 cache) | 430872-001 |
| | Mobile AMD Sempron 3400+ (1.8-GHz, 256-KB L2 cache) | 430871-001 |
| | Processors for use only in Japan and Asia/Pacific countries and regions | |
| | AMD Turion TL-60 (2.0-GHz, 1-MB L2 cache) | 443892-001 |
| | AMD Turion TL-56 (1.8-GHz, 1-MB L2 cache) | 443891-001 |
| | AMD Turion TL-52 (1.6-GHz, 1-MB L2 cache) | 443890-001 |
| | Mobile AMD Sempron 3500+ (1.8-GHz, 512-KB L2 cache) | 443915-001 |
| | Mobile AMD Sempron 3400+ (1.8-GHz, 256-KB L2 cache) | 443914-001 |
| (11) | Top cover (includes TouchPad, TouchPad cable, and fingerprint reader) | 443921-001 |
| (12) | PC Card/audio board assembly | 443889-001 |

| Item | Description | Spare part number |
|-------------|--|--------------------------|
| (13) | RTC battery | 449137-001 |
| (14) | System boards | |
| | For use only with computer models with WWAN capability (includes WWAN module socket) | 443896-001 |
| | For use only with computer models without WWAN capability (does not include WWAN module socket) | 443898-001 |
| (15) | SIM module slot board (for use only with computer models with WWAN capability) | 443907-001 |
| (16) | Speaker | 443909-001 |
| (17) | Modem module (includes modem module cable) | 443899-001 |
| (18) | Media Card Reader/USB connector boards | |
| | For use only with computer models with WWAN capability | 448052-001 |
| | For use only with computer models without WWAN capability | 443883-001 |
| (19) | Base enclosure (includes 8 rubber feet, not illustrated) | 443886-001 |
| (20) | Batteries | |
| | 6-cell, 2.55-Ah, 55-Wh, Li ion battery | 443885-001 |
| | 6-cell, 2.20-Ah, 47-Wh, Li ion battery | 443884-001 |
| (21) | Hard drives (include hard drive bracket and connector) | |
| | 160-GB, 5400-rpm | 443920-001 |
| | 120-GB, 5400-rpm | 443919-001 |
| | 80-GB, 7200-rpm | 445939-001 |
| | 80-GB, 5400-rpm | 443918-001 |
| (22) | WLAN modules | |
| | 802.11a/b/g/n WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the Virgin Islands | 441530-001 |
| | 802.11a/b/g/n WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, Puerto Rico, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, | 441530-002 |

| Item | Description | Spare part number |
|------|--|-------------------|
| | the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe | |
| | 802.11a/b/g/n WLAN module for use in Israel and Japan | 441530-291 |
| | 802.11a/b/g WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the Virgin Islands | 441075-001 |
| | 802.11a/b/g WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe | 441075-002 |
| | 802.11a/b/g WLAN module for use in Japan | 441075-291 |
| | 802.11b/g WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the U.S. Virgin Islands | 441060-001 |
| | 802.11b/g WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, Qatar, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe | 441060-002 |

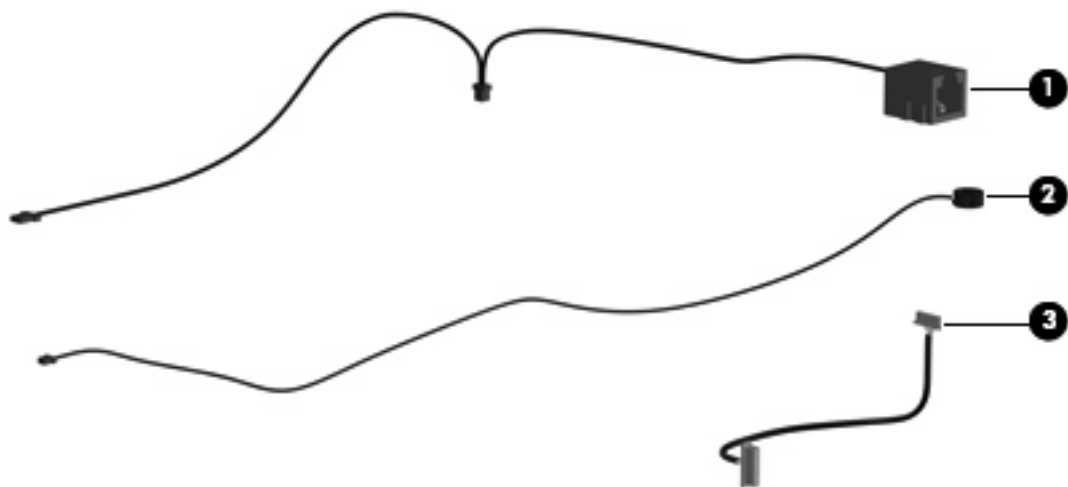
| Item | Description | Spare part number |
|-------------|---|-------------------|
| | 802.11a/b/g WLAN module for use in Japan | 441060-291 |
| (23) | Bluetooth modules (include Bluetooth module cable) | |
| | For use only with computer models in all countries or regions except for Japan and Asia Pacific | 398393-002 |
| | For use only with computer models in Japan and Asia Pacific countries or regions | 450066-001 |
| (24) | Optical drives (include bezel and optical drive bracket) | |
| | DVD±RW and CD-RW Super Multi Double-Layer Combo Drive with LightScribe | 443903-001 |
| | DVD±RW and CD-RW Super Multi Double-Layer Combo Drive | 443904-001 |
| | DVD/CD-RW Combo Drive | 443901-001 |
| | DVD-ROM drive | 443902-001 |

Plastics Kit



| Item | Description | Spare part number |
|------|--|-------------------|
| | Plastics Kit | 441630-001 |
| (1) | PC Card slot bezel | |
| (2) | Hard drive cover (includes 2 captive screws, secured by C-clips) | |
| (3) | Memory/WLAN module compartment cover (includes 1 captive screw, secured by a C-clip) | |
| (4) | Bluetooth module cover (includes 1 captive screw, secured by a C-clip) | |
| (5) | Computer feet (4 large, 4 small) | |

Cable Kit



| Item | Description | Spare part number |
|------|---|-------------------|
| | Cable Kit | 443887-001 |
| (1) | modem module cable (includes RJ-11 connector and cable) | |
| (2) | Microphone (includes receiver and cable) | |
| (3) | Bluetooth module cable | |

Mass storage devices



| Item | Description | Spare part number |
|------------|--|-------------------|
| (1) | Hard drives (include frame and connector) | |
| | 160-GB, 5400-rpm | 443920-001 |
| | 120-GB, 5400-rpm | 443919-001 |
| | 80-GB, 7200-rpm | 445939-001 |
| | 80-GB, 5400-rpm | 443918-001 |
| (2) | Optical drives (include bezel and optical drive bracket) | |
| | DVD±RW and CD-RW Super Multi Double-Layer Combo Drive with LightScribe | 443903-001 |
| | DVD±RW and CD-RW Super Multi Double-Layer Combo Drive | 443904-001 |
| | DVD/CD-RW Combo Drive | 443901-001 |
| | DVD-ROM drive | 443902-001 |

Miscellaneous parts

| Description | Spare part number |
|---|-------------------|
| AC adapters | |
| 90-watt PFC AC adapter for use only with computer models in Africa, Europe, and the Middle East | 416421-021 |
| 90-watt PFC AC adapter for use only with computer models in North America | 391173-001 |
| Power cords: | |
| Australia | 246959-011 |
| Brazil | 246959-201 |
| Denmark | 246959-081 |
| Europe, the Middle East, and Africa | 246959-021 |
| Israel | 246959-BB1 |
| Italy | 246959-061 |
| Japan | 246959-291 |
| Korea | 246959-AD1 |
| Switzerland | 246959-AG1 |
| The United Kingdom | 246959-031 |
| The United States | 246959-001 |
| Screw Kit | 443906-001 |
| Hex HM5.0×9.0 screw lock | |
| Phillips PM3.0×3.0 screw | |
| Phillips PM2.5×13.0 captive screw | |
| Black Phillips PM2.5×8.0 captive screw | |
| Silver Phillips PM2.5×8.0 captive screw | |
| Phillips PM2.5×8.0 screw | |
| Phillips PM2.5×5.0 screw | |
| Phillips PM2.5×3.0 screw | |
| Phillips PM2.0×6.0 screw | |
| Phillips PM2.0×5.0 captive screw | |
| Phillips PM2.0×3.0 screw | |
| Torx8 T8M2.5×17.0 screw | |
| Torx8 T8M2.5×9.0 screw | |
| Torx8 T8M2.5×7.0 screw | |
| Torx8 T8M2.5×6.0 screw | |
| Smart card reader module | 443908-001 |

Sequential part number listing

| Spare part number | Description |
|-------------------|---|
| 246959-001 | Power cord for use in the United States |
| 246959-011 | Power cord for use in Australia |
| 246959-021 | Power cord for use in Europe, the Middle East, and Africa |
| 246959-031 | Power cord for use in the United Kingdom |
| 246959-061 | Power cord for use in Italy |
| 246959-081 | Power cord for use in Denmark |
| 246959-201 | Power cord for use in Brazil |
| 246959-291 | Power cord for use in Japan |
| 246959-AD1 | Power cord for use in Korea |
| 246959-AG1 | Power cord for use in Switzerland |
| 246959-BB1 | Power cord for use in Israel |
| 391173-001 | 90-watt PFC AC adapter |
| 398393-002 | Bluetooth module for use only with computer models in all countries or regions except Japan and Asia Pacific (includes Bluetooth module cable) |
| 399440-001 | EVDO WWAN module |
| 413706-001 | Thermal Material Kit |
| 414045-001 | 512-MB, PC-5300, 1-DIMM memory module |
| 414046-001 | 1024-MB, PC-5300, 1-DIMM memory module |
| 416421-021 | 90-watt AC adapter |
| 417506-001 | 2048-MB, PC-5300, 1-DIMM memory module |
| 430871-001 | Mobile AMD Sempron 3400+ 1.8-GHz processor for use in all countries and regions except Japan and Asia/Pacific (256-KB L2 cache) |
| 430872-001 | Mobile AMD Sempron 3500+ 1.8-GHz processor for use in all countries and regions except Japan and Asia/Pacific (256-KB L2 cache) |
| 430874-001 | AMD Turion TL-52 1.6-GHz processor for use in all countries and regions except Japan and Asia/Pacific (1-MB L2 cache) |
| 430875-001 | AMD Turion TL-56 1.8-GHz processor for use in all countries and regions except Japan and Asia/Pacific (1-MB L2 cache) |
| 430876-001 | AMD Turion TL-60 2.0-GHz processor for use in all countries and regions except Japan and Asia/Pacific (1-MB L2 cache) |
| 441060-001 | 802.11b/g WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the Virgin Islands |
| 441060-002 | 802.11b/g WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, |

| Spare part number | Description |
|-------------------|--|
| | Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe |
| 441060-291 | 802.11b/g WLAN module for use in Japan |
| 441075-001 | 802.11a/b/g WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the Virgin Islands |
| 441075-002 | 802.11a/b/g WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe |
| 441075-291 | 802.11a/b/g WLAN module for use in Japan |
| 441530-001 | 802.11b/g WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the U.S. Virgin Islands |
| 441530-002 | 802.11b/g WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, Qatar, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, |

| Spare part number | Description |
|-------------------|--|
| | St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe |
| 441530-291 | 802.11b/g WLAN module for use in Japan |
| 441772-001 | Vodafone HSPDA WWAN module |
| 441773-001 | Cingular HSPDA WWAN module |
| 443883-001 | Media Card Reader/USB connector board for use only with computer models without WWAN capability |
| 443884-001 | 6-cell, 2.20-Ah, 47-Wh battery |
| 443885-001 | 6-cell, 2.55-Ah, 55-Wh battery |
| 443886-001 | Base enclosure (includes 6 rubber feet) |
| 443887-001 | Cable Kit |
| 443889-001 | PC Card/audio board assembly |
| 443890-001 | AMD Turion TL-52 1.6-GHz processor for use only in Japan and Asia/Pacific countries and regions (1-MB L2 cache) |
| 443891-001 | AMD Turion TL-56 1.8-GHz processor for use only in Japan and Asia/Pacific countries and regions (1-MB L2 cache) |
| 443892-001 | AMD Turion TL-64 (2.0-GHz, 1-MB L2 cache) processor |
| 443893-001 | 14.1-inch WXGA+ display assembly for use only with computer models without WWAN capability |
| 443894-001 | 14.1-inch WXGA+, BrightView display assembly for use only with computer models without WWAN capability |
| 443895-001 | 14.1-inch WXGA+ display assembly for use only with computer models with WWAN capability |
| 443896-001 | System board for use only with computer models with WWAN capability (includes WWAN module socket) |
| 443898-001 | System board for use only with computer models without WWAN capability (does not include WWAN module socket) |
| 443899-001 | Modem module (includes modem module cable) |
| 443901-001 | DVD/CD-RW Combo Drive |
| 443902-001 | DVD-ROM drive |
| 443903-001 | DVD±RW and CD-RW Super Multi Double-Layer Combo Drive with LightScribe |
| 443904-001 | DVD±RW and CD-RW Super Multi Double-Layer Combo Drive |
| 443905-001 | Plastics Kit |
| 443906-001 | Screw Kit |
| 443907-001 | SIM module slot board (for use only with computer models with WWAN capability) |
| 443908-001 | Smart card reader module |
| 443909-001 | Speaker |
| 443912-001 | Heat sink (includes thermal material) |
| 443913-001 | AMD Turion TL-64 2.2-GHz processor for use in all countries and regions except Japan and Asia/Pacific (1-MB L2 cache) |

| Spare part number | Description |
|--------------------------|---|
| 443914-001 | Mobile AMD Sempron 3400+ 1.8-GHz processor for use only in Japan and Asia/Pacific countries and regions (256-KB L2 cache) |
| 443915-001 | Mobile AMD Sempron 3500+ 1.8-GHz processor for use only in Japan and Asia/Pacific countries and regions (512-KB L2 cache) |
| 443916-001 | Mobile AMD Sempron 3600+ 2.0-GHz processor not for use in Japan and Asia/Pacific countries and regions (256-KB L2 cache) |
| 443917-001 | Fan |
| 443918-001 | 80-GB, 5400-rpm hard drive |
| 443919-001 | 120-GB, 5400-rpm hard drive |
| 443920-001 | 160-GB, 5400-rpm hard drive |
| 443921-001 | Top cover (includes TouchPad, TouchPad cable, and fingerprint reader) |
| 443922-001 | Keyboard for use in the United States |
| 443922-121 | Keyboard for use in French Canada |
| 443922-161 | Keyboard for use in Latin America |
| 443922-181 | Keyboard for use in Belgium |
| 443922-201 | Keyboard for use in Brazil |
| 443922-281 | Keyboard for use in Thailand |
| 443922-291 | Keyboard for use in Japan |
| 443922-AB1 | Keyboard for use in Taiwan |
| 443922-AD1 | Keyboard for use in Korea |
| 445853-001 | Thermal Material Kit for use only in Japan and Asia/Pacific countries and regions |
| 445939-001 | 80-GB, 7200-rpm hard drive |
| 446045-001 | AMD Turion MK-38 2.2-GHz processor for use in all countries and regions except Japan and Asia/Pacific (512-KB L2 cache) |
| 446870-001 | Display inverter (includes 2-sided tape) |
| 446880-001 | Display Screw Kit |
| 446881-001 | Display Rubber Kit (includes 6 display bezel rubber screw covers) |
| 446882-001 | Display left and right hinges |
| 447203-001 | Switch cover (includes power button board and cable and LED board and cable) |
| 447204-001 | Display left and right hinges |
| 447205-001 | Display bezel |
| 448052-001 | Media Card Reader/USB connector board for use only with computer models with WWAN capability |
| 449137-001 | RTC battery |
| 449822-001 | 14.1-inch, WXGA+ display panel for use only with computer models without WWAN capability |
| 449823-001 | 14.1-inch, WXGA+ display panel for use only with computer models with WWAN capability |

| Spare part number | Description |
|--------------------------|---|
| 450066-001 | Bluetooth module for use only with computer models in Japan and Asia Pacific countries or regions (includes Bluetooth module cable) |
| 450067-001 | Display enclosure |
| 450939-001 | Mobile AMD Sempron 3800+ 2.2-GHz processor for use in all countries and regions except Japan and Asia/Pacific (256-KB L2 cache) |
| 450940-001 | AMD Turion TL-50 1.6-GHz processor for use in all countries and regions except Japan and Asia/Pacific (1-MB L2 cache) |

4 Removal and replacement procedures

Preliminary replacement requirements


Tools required

You will need the following tools to complete the removal and replacement procedures:

- Flat-bladed screwdriver
- Hex 5.0-mm nutdriver
- Magnetic screwdriver
- Phillips P0 and P1 screwdrivers
- Torx T8 screwdriver

Service considerations


The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.

 **NOTE:** As you remove each subassembly from the computer, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

Plastic parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

Cables and connectors

 **CAUTION:** When servicing the computer, be sure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Be sure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

Drive handling

- △ **CAUTION:** Drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a drive, or loss of information, observe these precautions:

Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.

Before handling a drive, be sure that you are discharged of static electricity. While handling a drive, avoid touching the connector.

Before removing a diskette drive or optical drive, be sure that a diskette or disc is not in the drive and be sure that the optical drive tray is closed.

Handle drives on surfaces covered with at least one inch of shock-proof foam.

Avoid dropping drives from any height onto any surface.

After removing a hard drive, an optical drive, or a diskette drive, place it in a static-proof bag.

Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.

Avoid exposing a drive to temperature extremes or liquids.

If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package "FRAGILE."

Grounding guidelines

Electrostatic discharge damage

Electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, ESD contains enough power to alter device parameters or melt silicon junctions.

A discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Even if the spark is neither felt nor heard, damage may have occurred.

An electronic device exposed to ESD may not be affected at all and can work perfectly throughout a normal cycle. Or the device may function normally for a while, then degrade in the internal layers, reducing its life expectancy.

- △ **CAUTION:** To prevent damage to the computer when you are removing or installing internal components, observe these precautions:

Keep components in their electrostatic-safe containers until you are ready to install them.

Use nonmagnetic tools.

Before touching an electronic component, discharge static electricity by using the guidelines described in this section.

Avoid touching pins, leads, and circuitry. Handle electronic components as little as possible.

If you remove a component, place it in an electrostatic-safe container.

The following table shows how humidity affects the electrostatic voltage levels generated by different activities.

△ **CAUTION:** A product can be degraded by as little as 700 V.

| Typical electrostatic voltage levels | | | |
|---|--------------------------|------------|------------|
| Event | Relative humidity | | |
| | 10% | 40% | 55% |
| Walking across carpet | 35,000 V | 15,000 V | 7,500 V |
| Walking across vinyl floor | 12,000 V | 5,000 V | 3,000 V |
| Motions of bench worker | 6,000 v | 800 V | 400 V |
| Removing DIPS from plastic tube | 2,000 V | 700 V | 400 V |
| Removing DIPS from vinyl tray | 11,500 V | 4,000 V | 2,000 V |
| Removing DIPS from Styrofoam | 14,500 V | 5,000 V | 3,500 V |
| Removing bubble pack from PCB | 26,500 V | 20,000 V | 7,000 V |
| Packing PCBs in foam-lined box | 21,000 V | 11,000 V | 5,000 V |

Packaging and transporting guidelines

Follow these grounding guidelines when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe tubes, bags, or boxes.
- Protect ESD-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep ESD-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a component or assembly.
- Store reusable ESD-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Be sure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

Workstation guidelines

Follow these grounding workstation guidelines:

- Cover the workstation with approved static-shielding material.
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle ESD-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

Equipment guidelines

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm $\pm 10\%$ resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

The following grounding equipment is recommended to prevent electrostatic damage:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes
- Metal tote boxes
- Electrostatic voltage levels and protective materials

The following table lists the shielding protection provided by antistatic bags and floor mats.

| Material | Use | Voltage protection level |
|-----------------------|------------|--------------------------|
| Antistatic plastic | Bags | 1,500 V |
| Carbon-loaded plastic | Floor mats | 7,500 V |
| Metallized laminate | Floor mats | 5,000 V |

Unknown user password

If the computer you are servicing has an unknown user password, follow these steps to clear the password:

 **NOTE:** These steps also clear CMOS.

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the real-time clock (RTC) battery (see [RTC battery on page 56](#)).
6. Wait approximately 5 minutes.
7. Replace the RTC battery and reassemble the computer.
8. Connect AC power to the computer. Do not reinsert any batteries at this time.
9. Turn on the computer.

All passwords and all CMOS settings have been cleared.

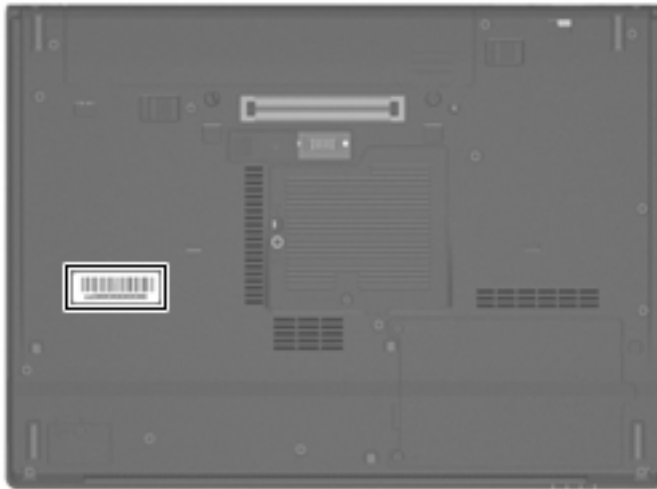
Component replacement procedures

This chapter provides removal and replacement procedures.

There are as many as 78 screws and screw locks, in 17 different sizes, that must be removed, replaced, or loosened when servicing the computer. Make special note of each screw and screw lock size and location during removal and replacement.

Serial number

Report the computer serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the computer.



Battery

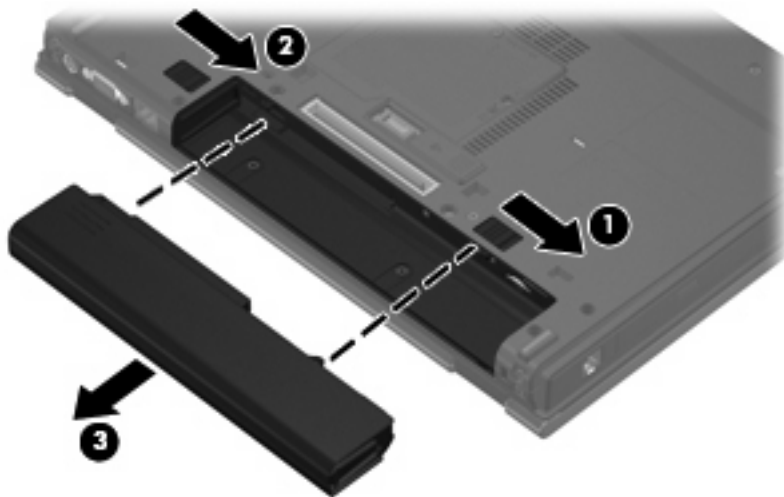
| Description | Spare part number |
|--|-------------------|
| 6-cell, 2.55-Ah, 55-Wh, Li ion battery | 443885-001 |
| 6-cell, 2.20-Ah, 47-Wh, Li ion battery | 443884-001 |

Before disassembling the computer, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.


Remove the battery:

1. Turn the computer upside down on a flat surface, with the battery bay toward you.
2. Slide the right-hand battery release latch **(1)** to the right, and then release the latch.
3. Slide and hold the left-hand battery release latch **(2)** to the right.
4. Remove the battery **(3)** from the computer.



Install the battery by inserting it into the battery bay until you hear a click.

SIM module

 **NOTE:** This section applies only to computer models with WWAN capability.

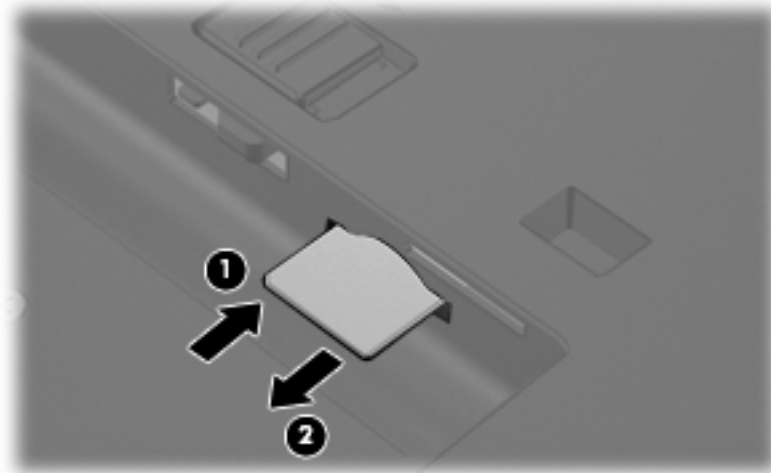
NOTE: If there is a SIM module inserted in the SIM module slot, it should be removed before disassembling the computer. Be sure the SIM module is reinserted in the SIM module slot after reassembling the computer.

Before removing the SIM module, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).


Remove the SIM module:

1. Press in on the SIM module **(1)**. (The module is partially ejected from the SIM module slot.)
2. Remove the SIM module **(2)** from the SIM module slot.



Reverse this procedure to install the SIM module.

Display inverter

 **NOTE:** If it has been determined that the display inverter is the component that must be replaced to complete the computer repair, the display assembly does not have to be removed. Follow the procedures in this section to replace the display inverter. For information on replacing the display assembly and display hinges, see [Display assembly on page 64](#).


| Description | Spare part number |
|--|-------------------|
| Display inverter (includes 2-sided tape) | 446870-001 |

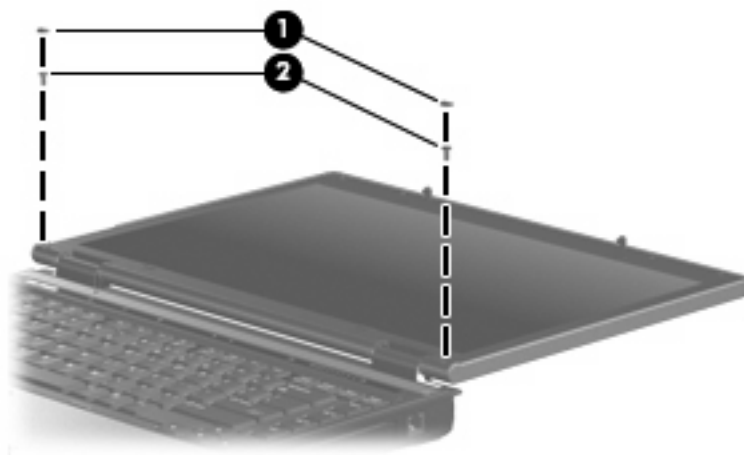
Before removing the display inverter, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).

Remove the display inverter:

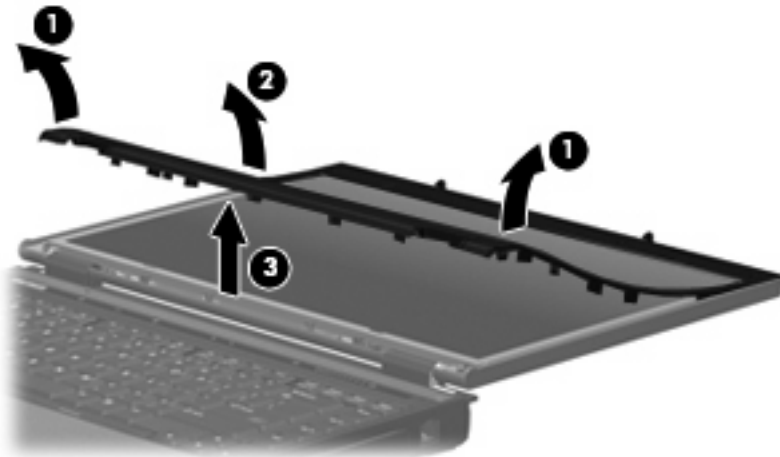
1. Turn the computer right-side up, with the front toward you.
2. Open the computer as far as it will open.
3. Remove the two rubber screw covers **(1)** on the bottom edge of the display bezel.
4. Remove the two Torx8 T8M2.5×7.0 screws **(2)** that secure the bottom edge of the display bezel to the display enclosure.

 **NOTE:** The display bezel rubber screw covers are included in the Display Rubber Kit, spare part number 446881-001. The display bezel screws are included in the Display Screw Kit, spare part number 446880-001.

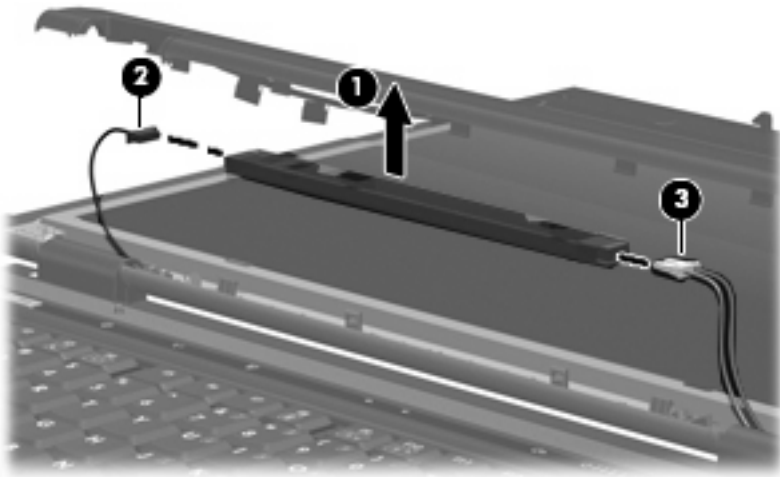


5. Flex the inside edges of the left and right sides **(1)** and the bottom edge **(2)** of the display bezel until the bezel disengages from the display enclosure.

6. Release the bottom edge of the display bezel **(3)** from the display assembly.



7. Release the inverter **(1)** from the display enclosure as far as the cables attached to it allow.
8. Disconnect the display panel cable **(2)** and the backlight cable **(3)** from the display inverter.



9. Remove the display inverter.

Reverse this procedure to install the display inverter.

Hard drive


| Description | Spare part number |
|-----------------------------|-------------------|
| 160-GB, 5400-rpm hard drive | 443920-001 |
| 120-GB, 5400-rpm hard drive | 443919-001 |
| 80-GB, 7200-rpm hard drive | 445939-001 |
| 80-GB, 5400-rpm hard drive | 443918-001 |

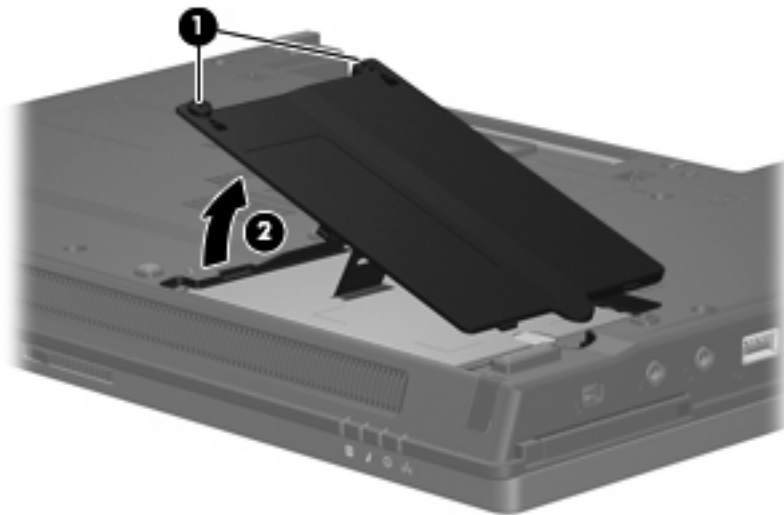
Before disassembling the computer, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).

Remove the hard drive:

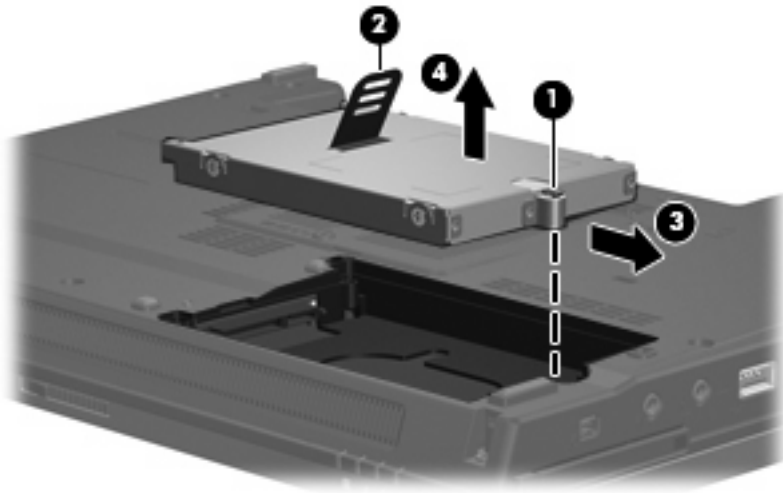
1. Position the computer with the front toward you.
2. Loosen the two Phillips PM2.0×5.0 screws **(1)** that secure the hard drive cover to the computer.
3. Lift the left side of the hard drive cover **(2)**, swing it to right, and remove the cover.

 **NOTE:** The hard drive cover is included in the Plastics Kit, spare part number 443905-001.

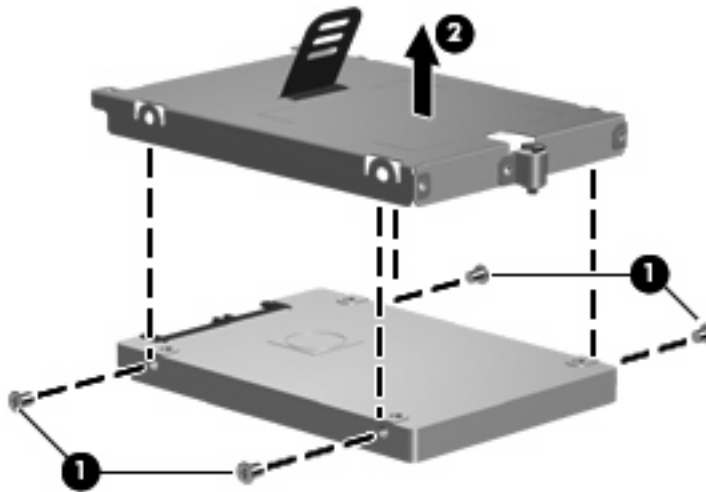


4. Loosen the Phillips PM2.5×13.0 hard drive retention screw **(1)** that secures the hard drive to the computer.
5. Grasp the Mylar tab **(2)** on the hard drive and pull the hard drive **(3)** to the right to disconnect it from the system board.

6. Remove the hard drive **(4)** from the hard drive bay.



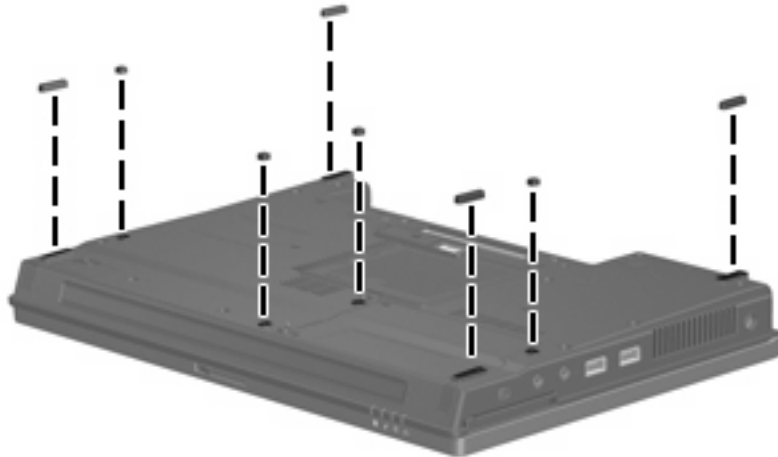
7. If it is necessary to replace the hard drive bracket, remove the four Phillips PM3.0×3.0 hard drive bracket screws **(1)** from each side of the hard drive.
8. Lift the bracket **(2)** straight up to remove it from the hard drive.



Reverse this procedure to reassemble and install the hard drive.

Computer feet

The computer feet are adhesive-backed rubber pads. The feet are included in the Plastics Kit, spare part number 443905-001. There are 8 feet in 2 different sizes. The feet attach to the base enclosure in the locations illustrated below.



Bluetooth module

| Description | Spare part number |
|---|-------------------|
| For use only with computer models in all countries or regions except for Japan and Asia Pacific (includes Bluetooth module cable) | 398393-002 |
| For use only with computer models in Japan and Asia Pacific countries or regions (includes Bluetooth module cable) | 450066-001 |


Before removing the memory module, follow these steps:

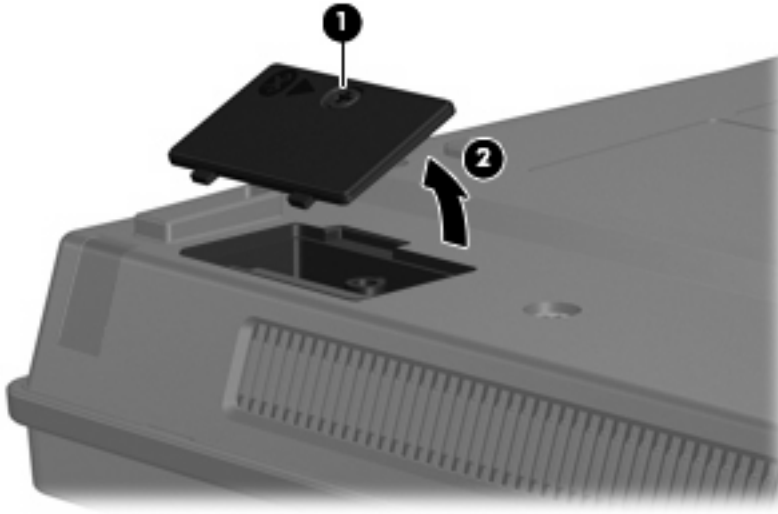
1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).

Remove the Bluetooth® module:

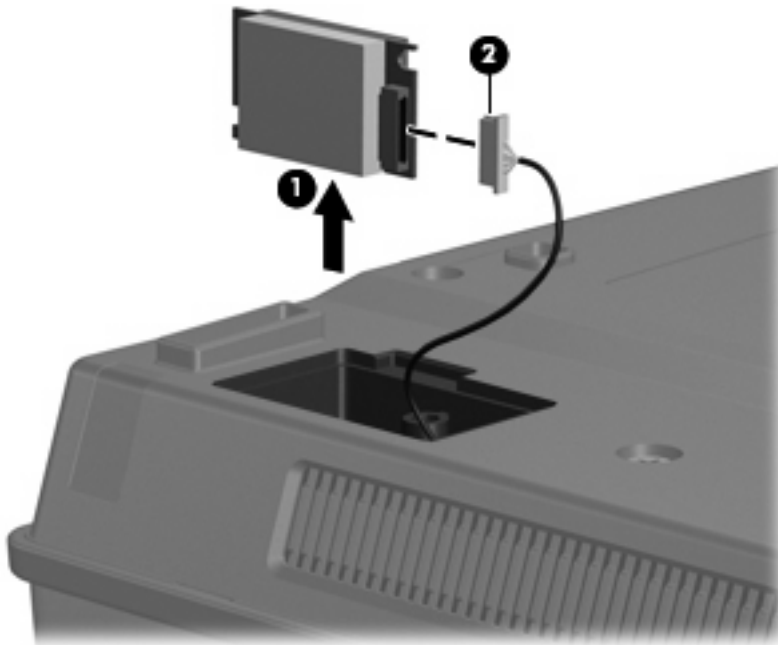
1. Position the computer with the front toward you.
2. Loosen the Phillips PM2.0×5.0 screw **(1)** that secures the Bluetooth module cover to the computer.

3. Lift the rear edge of the cover **(2)**, swing it forward, and remove the cover.

 **NOTE:** The Bluetooth module cover is included in the Plastics Kit, spare part number 443905-001.



4. Remove the Bluetooth module **(1)** from the computer.
5. Disconnect the Bluetooth module cable **(2)** from the module.



6. Remove the Bluetooth module.

Reverse this procedure to reassemble and install the Bluetooth module.

Expansion memory module

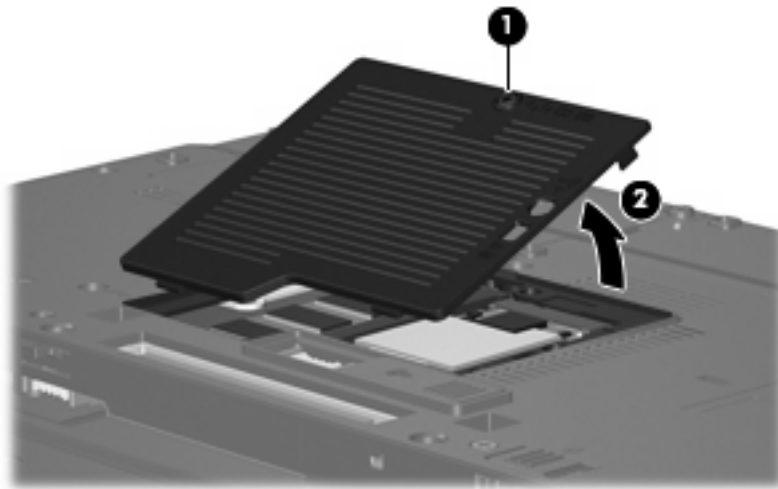
| Description | Spare part number |
|---|-------------------|
| 2048-MB, PC2-5300, 1-DIMM memory module | 417506-001 |
| 1024-MB, PC2-5300, 1-DIMM memory module | 414046-001 |
| 512-MB, PC2-5300, 1-DIMM memory module | 414045-001 |


Before removing the expansion memory module, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).

Remove the expansion memory module:


1. Loosen the Phillips PM2.0×5.0 screw **(1)** that secures the memory/WLAN module compartment cover to the computer.
2. Lift the rear edge of the cover **(2)**, swing it forward, and remove the cover.

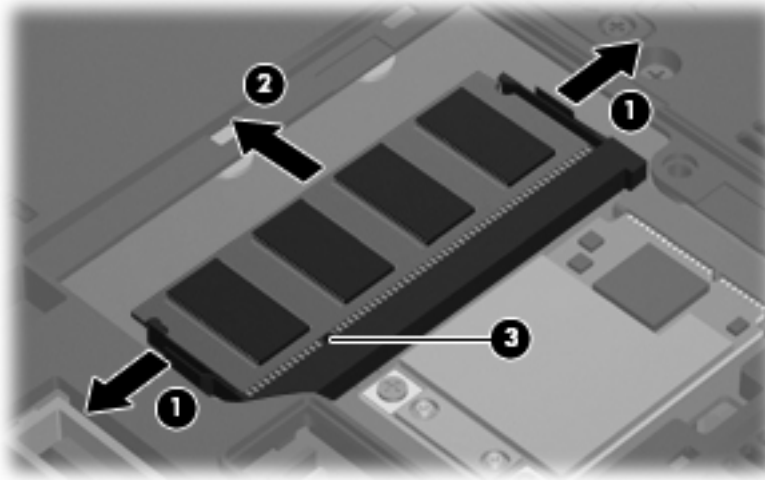


 **NOTE:** The memory/WLAN module compartment cover is included in the Plastics Kit, spare part number 443905-001.

3. Spread the retaining tabs **(1)** on each side of the memory module socket to release the memory module. (The edge of the module opposite the socket rises away from the computer.)

4. Remove the memory module **(2)** by pulling the module away from the socket at an angle.

 **NOTE:** Memory modules are designed with a notch **(3)** to prevent incorrect installation into the memory module socket.



Reverse this procedure to install the expansion memory module.

WLAN module

△ **CAUTION:** The WLAN module and the WWAN module are not interchangeable.

| Description | Spare part number |
|--|-------------------|
| 802.11a/b/g/n WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the Virgin Islands | 441530-001 |
| 802.11a/b/g/n WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, Puerto Rico, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe | 441530-002 |
| 802.11a/b/g/n WLAN module for use in Israel and Japan | 441530-291 |
| 802.11a/b/g WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the Virgin Islands | 441075-001 |
| 802.11a/b/g WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe | 441075-002 |
| 802.11a/b/g WLAN module for use in Japan | 441074-291 |
| 802.11b/g WLAN module for use in Canada, the Cayman Islands, Guam, Puerto Rico, the United States, and the U.S. Virgin Islands | 441060-001 |


| Description | Spare part number |
|--|-------------------|
| 802.11b/g WLAN module for use in Afghanistan, Albania, Algeria, Andorra, Angola, Antigua & Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, the Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia & Herzegovina, Botswana, Brazil, the British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, the Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Costa Rica, Croatia, Cyprus, the Czech Republic, Denmark, Djibouti, Dominica, the Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Grenada, Guadeloupe, Guatemala, Guinea, Guinea-Bissa, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Italy, the Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Liberia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Malaysia, the Maldives, Mali, Malta, the Marshall Islands, Martinique, Mauritania, Mauritius, Mexico, Micronesia, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Namibia, Nauru, Nepal, the Nether Antilles, the Netherlands, New Zealand, Nicaragua, Niger, Nigeria, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, the Philippines, Poland, Portugal, Qatar, the Republic of Moldova, Romania, Russia, Rwanda, Samoa, San Marino, Sao Tome & Principe, Saudi Arabia, Senegal, Serbia and Montenegro, the Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, the Solomon Islands, Somalia, South Africa, South Korea, Spain, Sri Lanka, St. Kitts & Nevis, St. Lucia, St. Vincent & Gren, Suriname, Swaziland, Sweden, Switzerland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, the United Arab Emirates, the United Kingdom, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zaire, Zambia, and Zimbabwe | 441060-002 |
| 802.11b/g WLAN module for use in Japan | 441060-291 |

Before removing the WLAN module, follow these steps:


1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the memory/WLAN module compartment cover (see [Expansion memory module on page 46](#)).

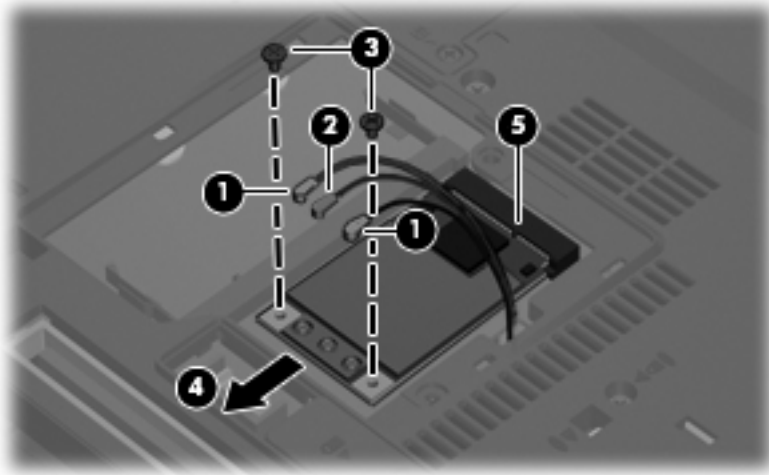
Remove the WLAN module:

1. Disconnect the WLAN antenna cables **(1)** from the terminals on the WLAN module.

 **NOTE:** The black WLAN antenna cable is connected to the WLAN module “Main” terminal. The white WLAN antenna cable is connected to the WLAN module “Aux” terminal. If the computer is equipped with an 802.11a/b/g/n WLAN module, the yellow WLAN antenna cable **(2)** is connected to the middle terminal on the WLAN module.
2. Remove the two Phillips PM2.5×3.0 screws **(3)** that secure the WLAN module to the computer. (The edge of the module opposite the socket rises away from the computer.)


3. Remove the WLAN module **(4)** by pulling the module away from the socket at an angle.

 **NOTE:** WLAN modules are designed with a notch **(5)** to prevent incorrect installation.



Reverse this procedure to install the WLAN module.

Optical drive

 **NOTE:** All optical drive spare part kits include an optical drive bezel and optical drive bracket.

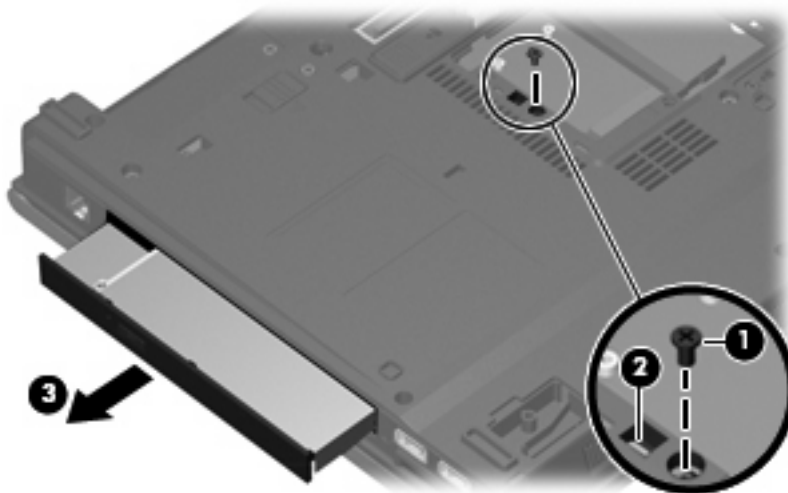
| Description | Spare part number |
|--|-------------------|
| DVD±RW and CD-RW Super Multi Double-Layer Combo Drive with LightScribe | 443903-001 |
| DVD±RW and CD-RW Super Multi Double-Layer Combo Drive | 443904-001 |
| DVD/CD-RW Combo Drive | 443901-001 |
| DVD-ROM drive | 443902-001 |

Before removing the optical drive, follow these steps:

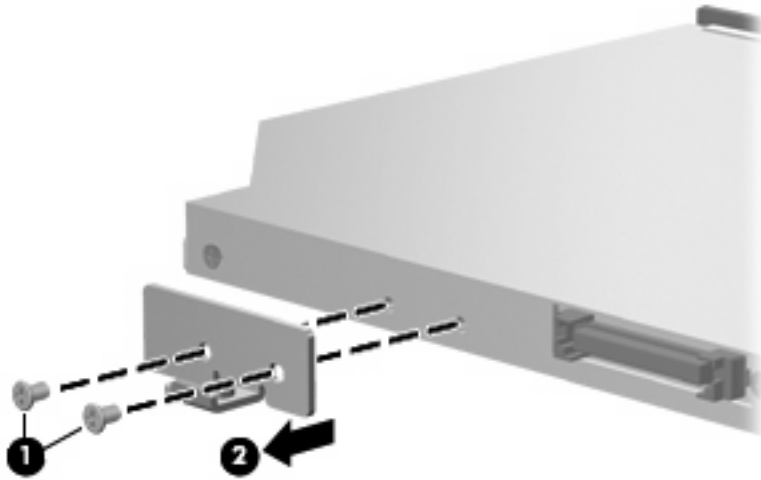
1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the memory/WLAN module compartment cover (see [Expansion memory module on page 46](#)).

Remove the optical drive:

1. Position the computer with left side toward you.
2. Remove the Torx T8M2.5×9.0 screw **(1)** that secures the optical drive to the computer.
3. Use a flat-bladed tool to push the metal tab **(2)** toward the left side of the computer. (The optical drive is partially ejected from the optical drive bay.)
4. Remove the optical drive **(3)** from the computer.



5. If it is necessary to replace the optical drive bracket, remove the two Phillips PM2.0×3.0 screws **(1)** that secure the bracket to the optical drive.
6. Remove the optical drive bracket **(2)**.



Reverse this procedure to reassemble and install the optical drive.

Keyboard

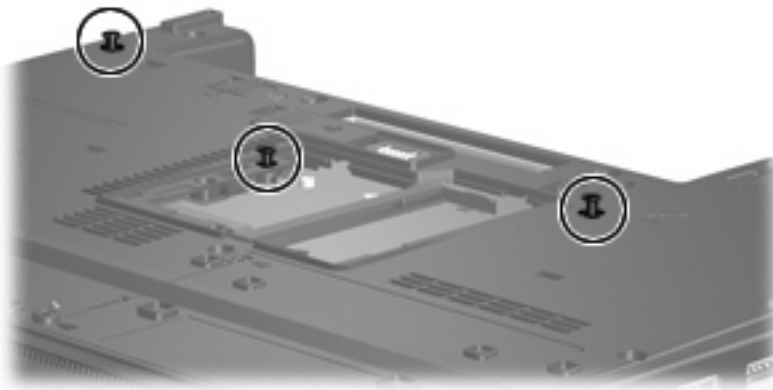
| Country or region | Spare part number | Country or region | Spare part number |
|-------------------|-------------------|-------------------|-------------------|
| Belgium | 443922-181 | Latin America | 443922-161 |
| Brazil | 443922-201 | Taiwan | 443922-AB1 |
| French Canada | 443922-121 | Thailand | 443922-281 |
| Japan | 443922-291 | The United States | 443922-001 |
| Korea | 443922-AD1 | | |

Before removing the keyboard, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the memory/WLAN module compartment cover (see [Expansion memory module on page 46](#)).

Remove the keyboard:

1. Position the computer with the front toward you.
2. Loosen the two Phillips PM2.5×8.0 screws that secure the keyboard to the computer.

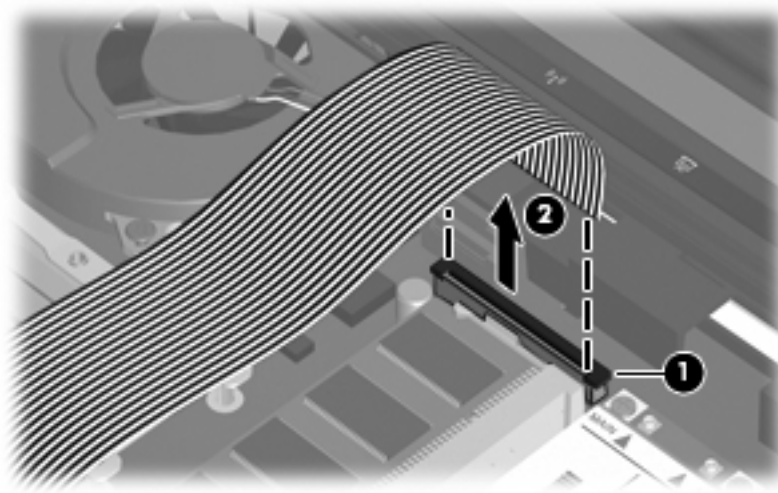


3. Turn the computer display-side up, with the front toward you.
4. Open the computer as far as possible.
5. Slide the four keyboard retention tabs **(1)** toward you. The tabs are located between the **esc** and **f1** keys, between the **f4** and **f5** keys, between the **f8** and **f9** keys, and between the **f12** and **scroll** keys.

6. Lift the rear edge of the keyboard **(2)** and swing it toward you until it rests on the palm rest.



7. Release the zero insertion force (ZIF) connector **(1)** to which the keyboard cable is attached and disconnect the keyboard cable **(2)** from the system board.



8. Remove the keyboard.

Reverse this procedure to install the keyboard.

Internal memory module


| Description | Spare part number |
|--|-------------------|
| 2048-MB, PC-5300, 1-DIMM memory module | 417506-001 |
| 1024-MB, PC-5300, 1-DIMM memory module | 414046-001 |
| 512-MB, PC-5300, 1-DIMM memory module | 414045-001 |

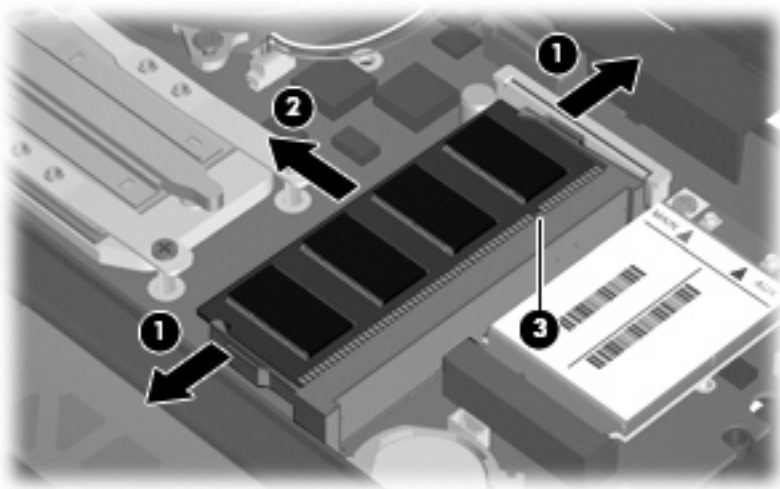
Before removing the internal memory module, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the memory/WLAN module compartment cover (see [Expansion memory module on page 46](#)).
6. Release the keyboard (see [Keyboard on page 53](#)).

Remove the internal memory module:


1. Spread the retaining tabs **(1)** on each side of the memory module socket to release the memory module. (The edge of the module opposite the socket rises away from the computer.)
2. Remove the memory module **(2)** by pulling the module away from the socket at an angle.

 **NOTE:** Memory modules are designed with a notch **(3)** to prevent incorrect installation into the memory module socket.



Reverse this procedure to install the internal memory module.

RTC battery

 **NOTE:** Removing the RTC battery and leaving it uninstalled for 5 or more minutes causes all passwords and CMOS settings to be cleared.

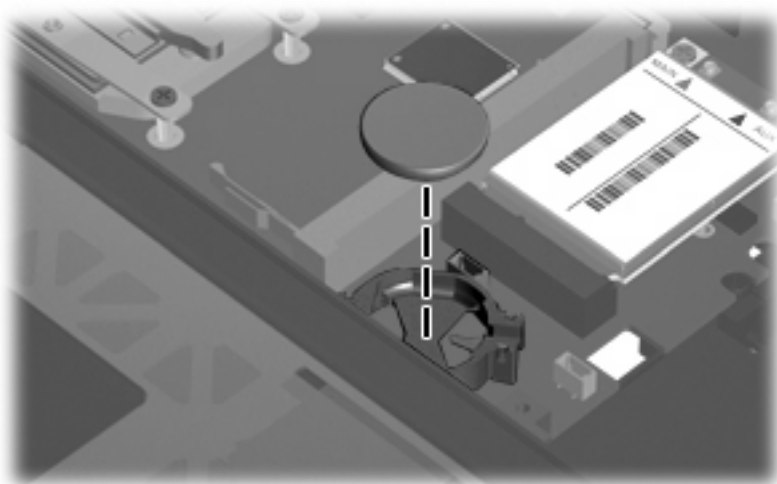
| Description | Spare part number |
|-------------|-------------------|
| RTC battery | 449137-001 |

Before removing the RTC battery, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the memory/WLAN module compartment cover (see [Expansion memory module on page 46](#)).
6. Release the keyboard (see [Keyboard on page 53](#)).

Remove the RTC battery:

- Use a non-conductive, flat-bladed tool to pry the RTC battery out of the socket.



Reverse this procedure to install the RTC battery. Be sure the RTC battery is installed with the “+” sign facing up.

WWAN module

△ **CAUTION:** The WWAN module and WLAN module are not interchangeable.


| Description | Spare part number |
|---|-------------------|
| EVDO WWAN module for use in all countries and regions except Japan and Asia/Pacific | 399440-001 |
| Vodafone HSPDA WWAN module | 441772-001 |
| Cingular HSPDA WWAN module | 441773-001 |

Before removing the WWAN module, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the memory/WLAN module compartment cover (see [Expansion memory module on page 46](#)).
6. Release the keyboard (see [Keyboard on page 53](#)).

Remove the WWAN module:

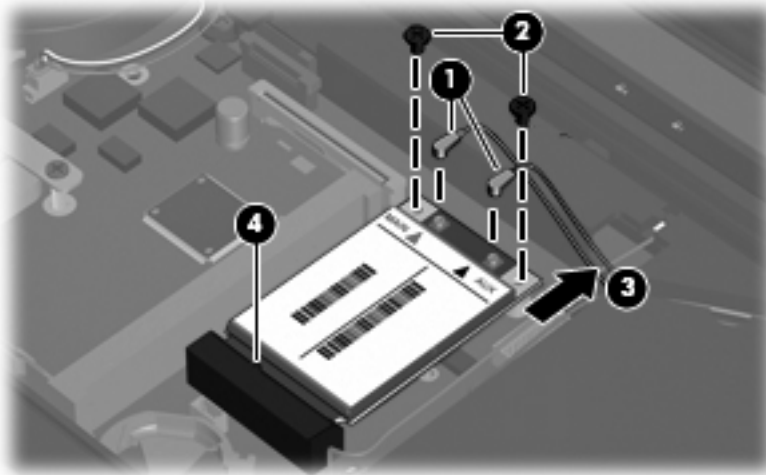
1. Disconnect the WWAN antenna cables **(1)** from the terminals on the WWAN module.

 **NOTE:** The red WWAN antenna cable is connected to the WWAN module “Main” terminal. The blue WWAN antenna cable is connected to the WWAN module “Aux” terminal.

2. Remove the two Phillips PM2.5×3.0 screws **(2)** that secure the WWAN module to the computer. (The edge of the module opposite the socket rises away from the computer.)

3. Remove the WWAN module **(3)** by pulling the module away from the socket at an angle.

 **NOTE:** WWAN modules are designed with a notch **(4)** to prevent incorrect installation.



Reverse this procedure to install the WWAN module.

Switch cover

| Description | Spare part number |
|--|-------------------|
| Switch cover (includes power button board and cable and LED board and cable) | 447203-001 |

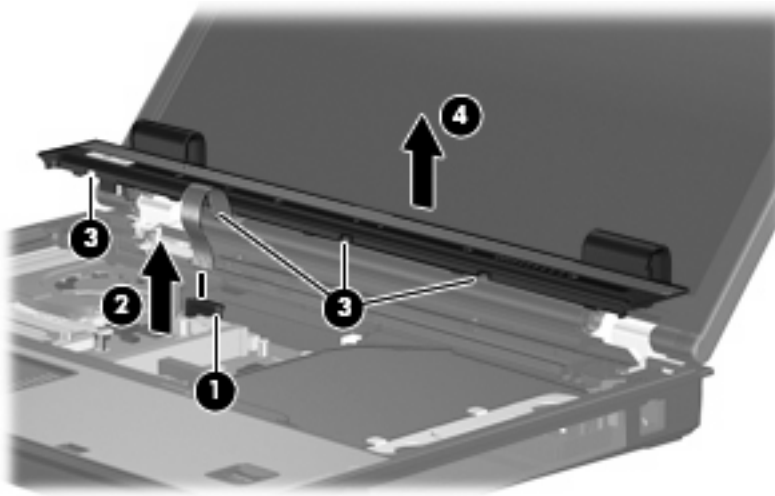
Before removing the switch cover, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the keyboard (see [Keyboard on page 53](#)).

Remove the switch cover:

1. Release the ZIF connector **(1)** to which the LED board cable is attached and disconnect the LED board cable **(2)** from the system board.

2. Insert a flat-bladed tool into one of the four slots **(3)** in the switch cover and lift the switch cover **(4)** until it disengages from the computer.



3. Remove the switch cover.

Reverse this procedure to install the switch cover.

Fan

| Description | Spare part number |
|-------------|-------------------|
| Fan | 443917-001 |

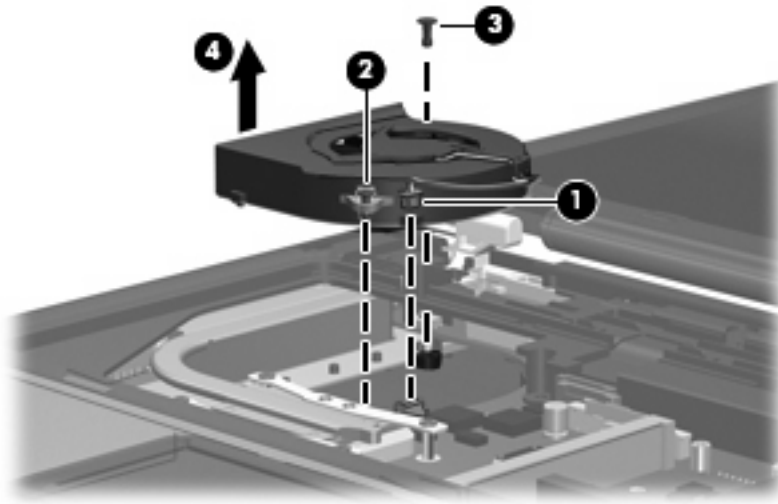
Before removing the fan, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the keyboard (see [Keyboard on page 53](#)).
6. Remove the switch cover (see [Switch cover on page 58](#)).


Remove the fan:

1. Disconnect the fan cable **(1)** from the system board.
2. Loosen the Phillips PM2.5×8.0 captive screw **(2)** that secures the fan to the computer.
3. Remove the Phillips PM2.5×8.0 screw **(3)** that secures the fan to the computer.

4. Remove the fan (4).



Reverse this procedure to install the fan.

 **NOTE:** To properly ventilate the computer, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the computer.

The computer uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to turn on automatically when high temperature conditions exist. These conditions are affected by high external temperatures, system power consumption, power management/battery conservation configurations, battery fast charging, and software applications. Exhaust air is displaced through the ventilation grill located on the left side of the computer.

Heat sink

| Description | Spare part number |
|---|-------------------|
| Heat sink (includes thermal material) | 443912-001 |
| Thermal Material Kit for use in all countries and regions except Japan and Asia/Pacific | 413706-001 |
| Thermal Material Kit for use only in Japan and Asia Pacific countries and regions | 445853-001 |


Before removing the heat sink, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the keyboard (see [Keyboard on page 53](#)).

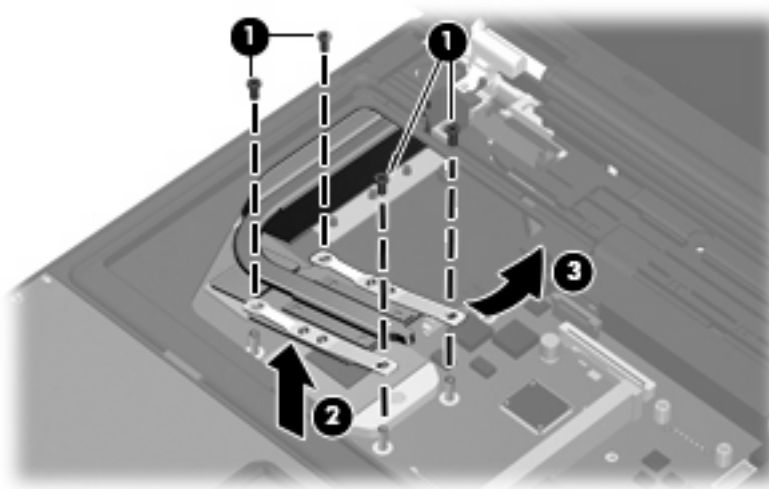
6. Remove the switch cover (see [Switch cover on page 58](#)).
7. Remove the fan (see [Fan on page 59](#)).


Remove the heat sink:

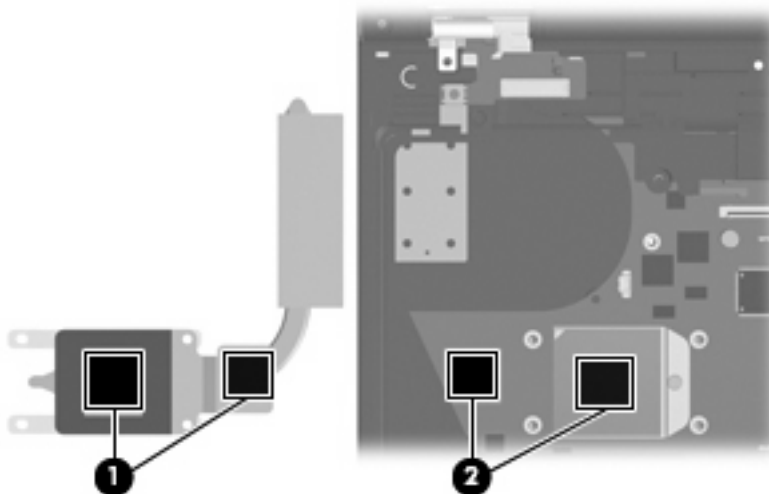
1. Remove the four Phillips PM2.0×6.0 screws **(1)** that secure the heat sink to the system board.
2. Release the heat sink **(2)** by lifting the right side until it disengages from the processor.

 **NOTE:** Due to the adhesive quality of the thermal material located between the heat sink and processor, it may be necessary to move the heat sink from side to side to detach the heat sink from the processor.

3. Remove the heat sink **(3)** by swinging it counterclockwise until the left side of the heat sink clears the top cover.




 **NOTE:** The thermal material should be thoroughly cleaned from the surfaces of the heat sink **(1)** and the processor and system board components **(2)** each time the heat sink is removed. Thermal material is included with all heat sink and processor spare part kits.



Reverse this procedure to install the heat sink.

Processor

 **NOTE:** All processor spare part kits include thermal material.


| Description | Spare part number |
|--|-------------------|
| Processors for use in all countries and regions except Japan and Asia/Pacific: | |
| AMD Turion TL-64, 2.2-GHz processor (1-MB L2 cache) | 443913-001 |
| AMD Turion MK-38, 2.2-GHz processor (512-KB L2 cache) | 446045-001 |
| AMD Turion TL-60, 2.0-GHz processor (1-MB L2 cache) | 430876-001 |
| AMD Turion TL-56, 1.8-GHz processor (1-MB L2 cache) | 430875-001 |
| AMD Turion TL-52, 1.6-GHz processor (1-MB L2 cache) | 430874-001 |
| AMD Turion TL-50, 1.6-GHz processor (1-MB L2 cache) | 450940-001 |
| Mobile AMD Sempron 3800+ 2.2-GHz processor (256-KB L2 cache) | 450939-001 |
| Mobile AMD Sempron 3600+ 2.0-GHz processor (256-KB L2 cache) | 443916-001 |
| Mobile AMD Sempron 3500+ 1.8-GHz processor (512-KB L2 cache) | 430872-001 |
| Mobile AMD Sempron 3400+ 1.8-GHz processor (256-KB L2 cache) | 430871-001 |
| Processors for use only in Japan and Asia/Pacific countries and regions: | |
| AMD Turion TL-60, 2.0-GHz processor (1-MB L2 cache) | 443892-001 |
| AMD Turion TL-56, 1.8-GHz processor (1-MB L2 cache) | 443891-001 |
| AMD Turion TL-52, 1.6-GHz processor (1-MB L2 cache) | 443890-001 |
| Mobile AMD Sempron 3500+ 1.8-GHz processor (512-KB L2 cache) | 443915-001 |
| Mobile AMD Sempron 3400+ 1.8-GHz processor (256-KB L2 cache) | 443914-001 |

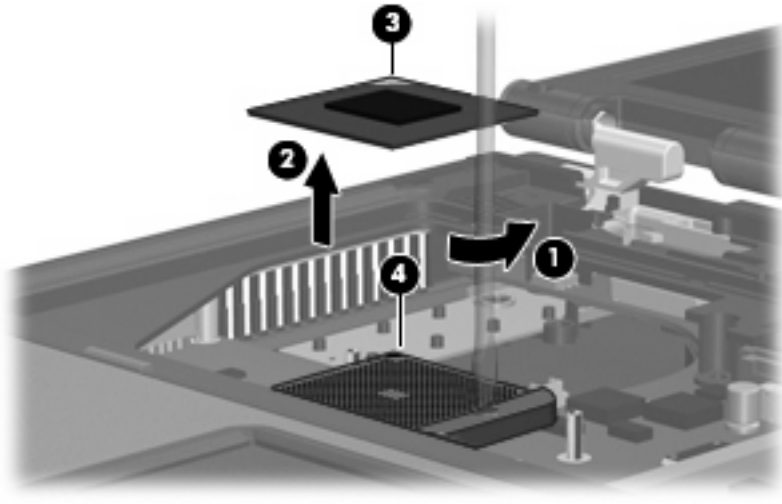
Before removing the processor, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Release the keyboard (see [Keyboard on page 53](#)).
6. Remove the switch cover (see [Switch cover on page 58](#)).
7. Remove the fan (see [Fan on page 59](#)).
8. Remove the heat sink (see [Heat sink on page 60](#)).

Remove the processor:

1. Use a flat-bladed screwdriver to turn the processor locking screw **(1)** one-half turn counterclockwise until you hear a click.
2. Lift the processor **(2)** straight up and remove it.

 **NOTE:** The gold triangle **(3)** on the processor should be aligned with the triangle **(4)** embossed on the processor socket when you install the processor.



Reverse this procedure to install the processor.

Display assembly

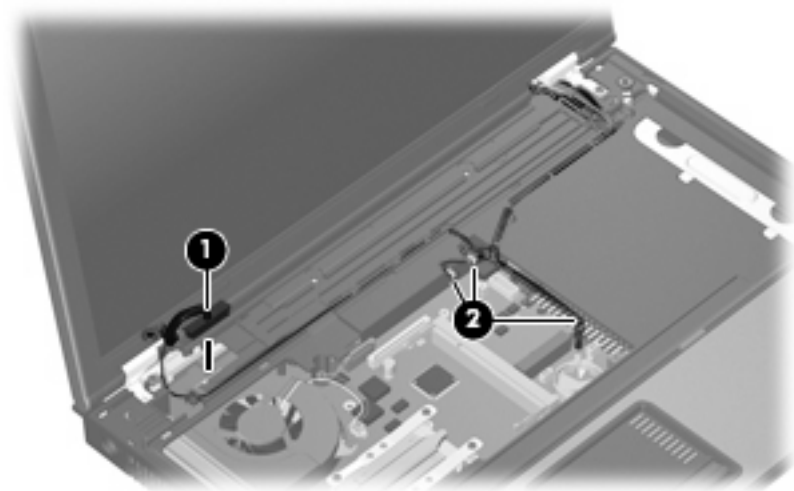
| Description | Spare part number |
|---|-------------------|
| 14.1-inch, WXGA+ display assembly for use only with computer models with WWAN capability | 443895-001 |
| 14.1-inch, WXGA+, BrightView display assembly for use only with computer models without WWAN capability | 443894-001 |
| 14.1-inch, WXGA+ display assembly for use only with computer models without WWAN capability | 443893-001 |

Before removing the display assembly, follow these steps:

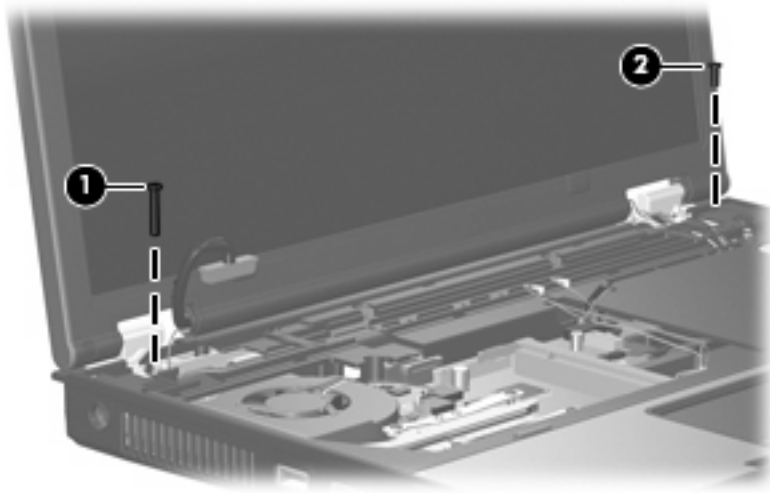
1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the memory/WLAN module compartment cover (see [Expansion memory module on page 46](#)).
6. Disconnect the wireless antenna cables from the WLAN module (see [WLAN module on page 48](#)).
7. Remove the following components:
 - a. Keyboard (see [Keyboard on page 53](#))
 - b. Switch cover (see [Switch cover on page 58](#))

Remove the display assembly:

1. Disconnect the display panel cable **(1)** from the system board.
2. Remove the wireless antenna cables **(2)** from the routing channels and clips built into the top cover.

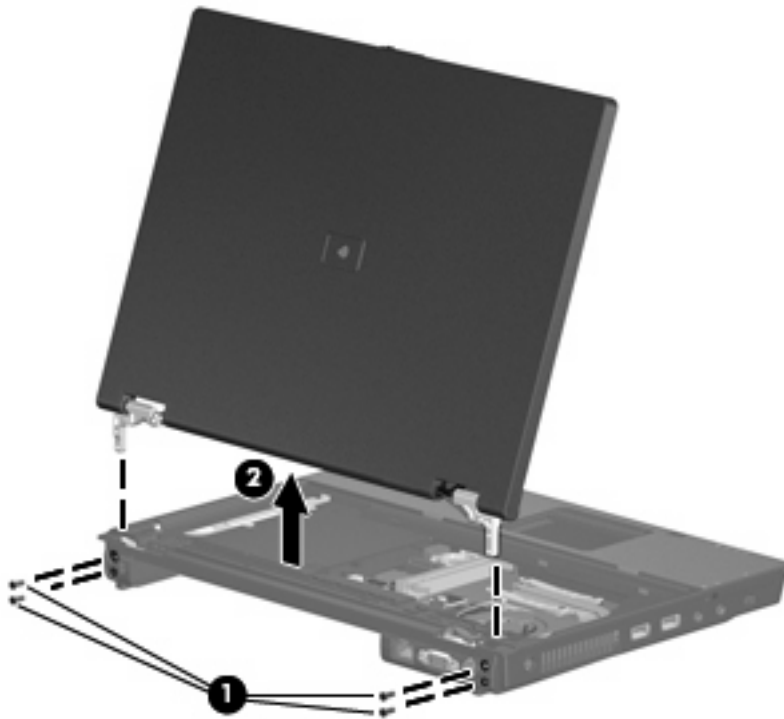


3. Remove the Torx T8M2.5×17.0 screw **(1)** and the Torx T8M2.5×7.0 screw **(2)** that secure the display assembly to the computer.



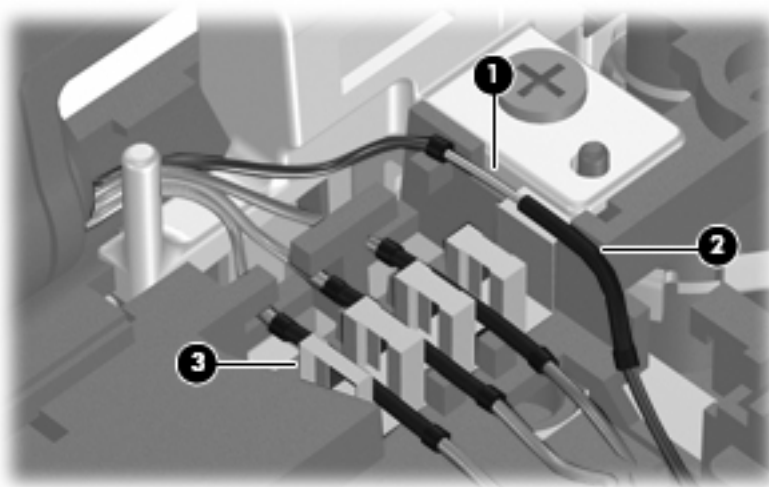
4. Position the computer with the rear panel toward you.
5. Remove the four Torx T8M2.5×9.0 screws **(1)** that secure the display assembly to the computer.

6. Lift the display assembly straight up and remove it **(2)**.

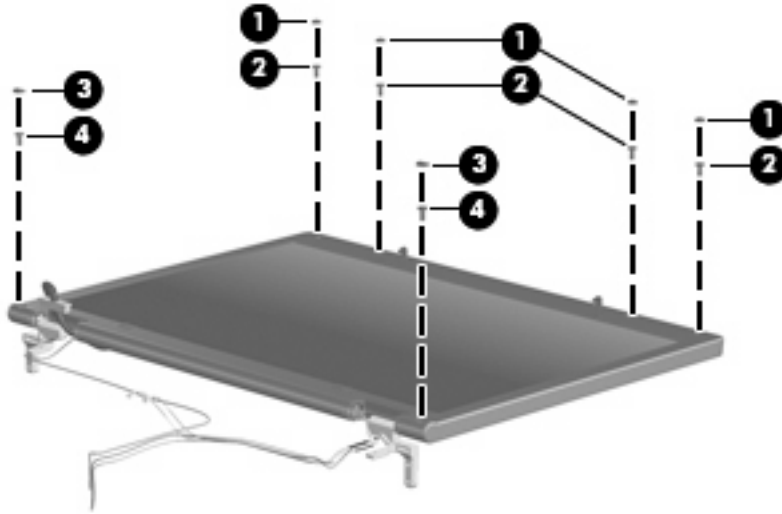



△ **CAUTION:** When installing the display assembly, be sure that the wireless antenna cables routed out of the display assembly right hinge are routed and arranged properly. Each antenna cable has an exposed section of cable **(1)** and a metallic grounding sleeve **(2)**. The grounding sleeve must completely cover the exposed section of cable. Each cable must be secured inside a space in the copper grounding clip **(3)**. Left to right, the cables should be installed in a red, blue, white, black, sequence.

Failure to follow these routing instructions can result in degradation of the computer's WLAN and WWAN performance.

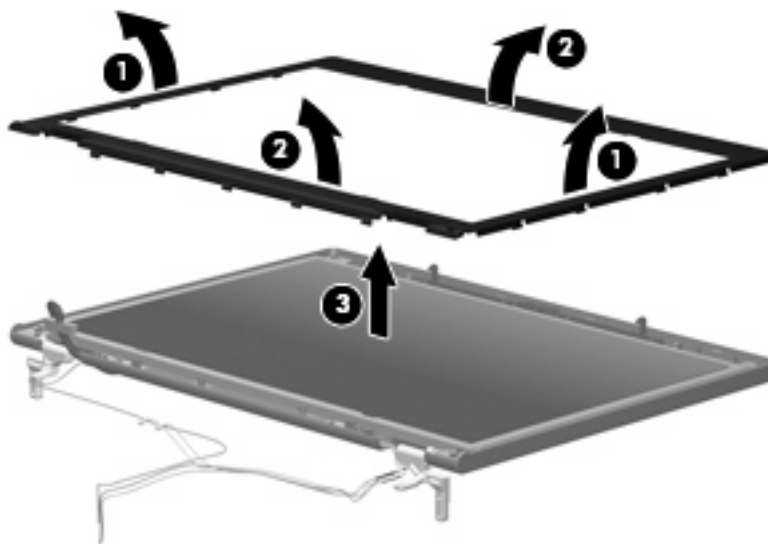



7. If it is necessary to replace the display hinges, remove the following:
- (1) Four rubber screw covers from the display bezel top edge
 - (2) Four Torx8 T8M2.5×6.0 screws from the display bezel top edge
 - (3) Two rubber screw covers from the display bezel bottom edge
 - (4) Two Torx8 T8M2.5×7.0 screws from the display bezel top edge



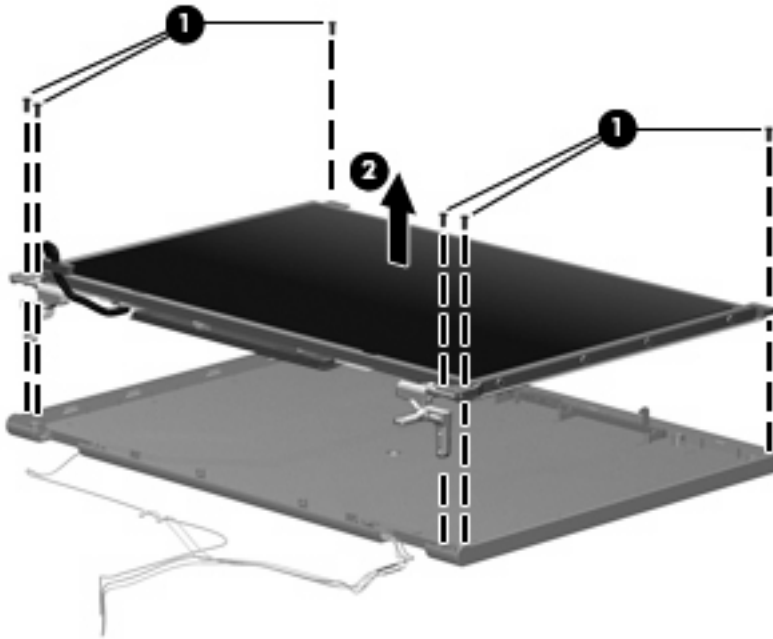
 **NOTE:** The display bezel rubber screw covers are included in the Display Rubber Kit, spare part number 446881-001. The display bezel screws are included in the Display Screw Kit, spare part number 446880-001.

8. Flex the inside edges of the left and right sides (1) and the top and bottom sides (2) of the display bezel until the bezel disengages from the display enclosure.
9. Remove the display bezel (3).

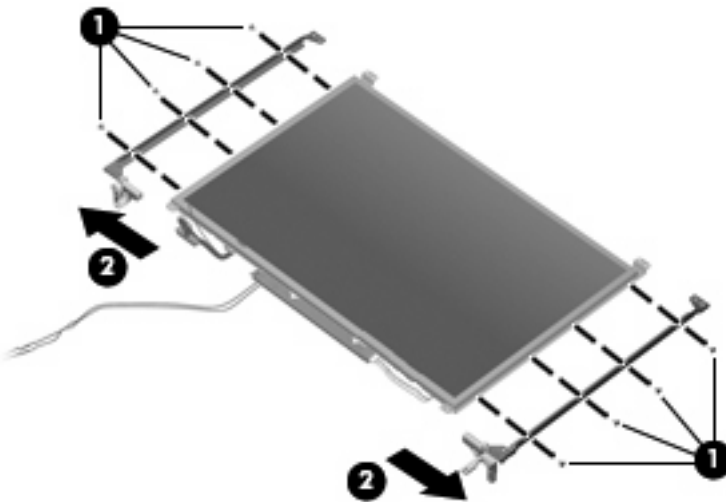



 **NOTE:** The display bezel is available using spare part number 447205-001.

10. Remove the six Torx8 T8M2.5×6.0 screws **(1)** that secure the display panel to the display enclosure.
11. Remove the display panel **(2)**.



12. Remove the four Phillips PM2.0×3.0 screws **(1)** that secure each display hinge to the display panel.
13. Remove the display hinges **(2)**.



 **NOTE:** The left and right display hinges are available using spare part number 446882-001.

Reverse this procedure to install the display assembly.

Top cover

| Description | Spare part number |
|---|-------------------|
| Top cover (includes TouchPad, TouchPad cable, and fingerprint reader) | 443921-001 |

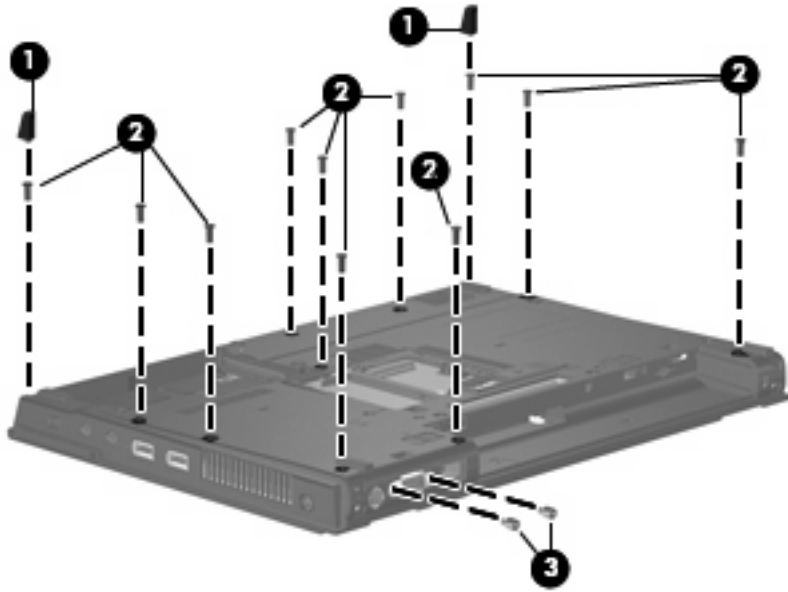
Before removing the top cover, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the following components:
 - a. Hard drive (see [Hard drive on page 42](#))
 - b. Memory/WLAN module compartment cover (see [Expansion memory module on page 46](#))
 - c. Optical drive (see [Optical drive on page 51](#))
 - d. Keyboard (see [Keyboard on page 53](#))
 - e. Switch cover (see [Switch cover on page 58](#))
 - f. Display assembly (see [Display assembly on page 64](#))

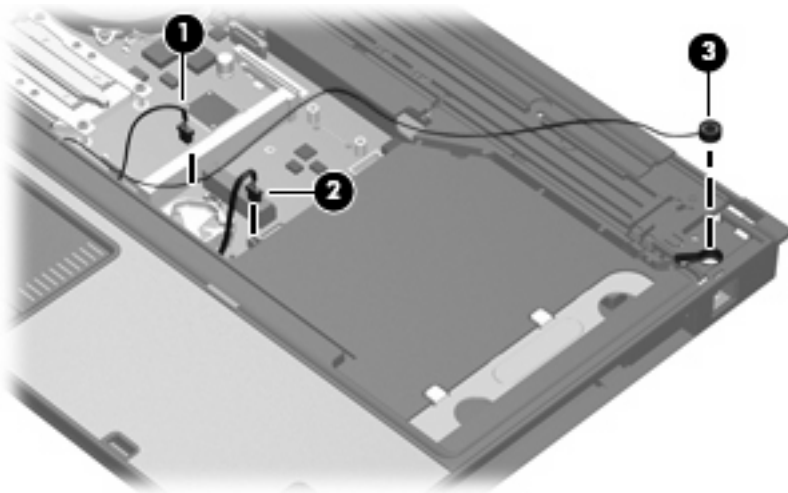
Remove the top cover:

1. Turn the computer upside down, with the rear panel toward you.
2. Remove the two rubber screw covers **(1)** on the front edge of the computer.
3. Remove the eleven Torx T8M2.5×9.0 screws **(2)** that secure the top cover to the computer.

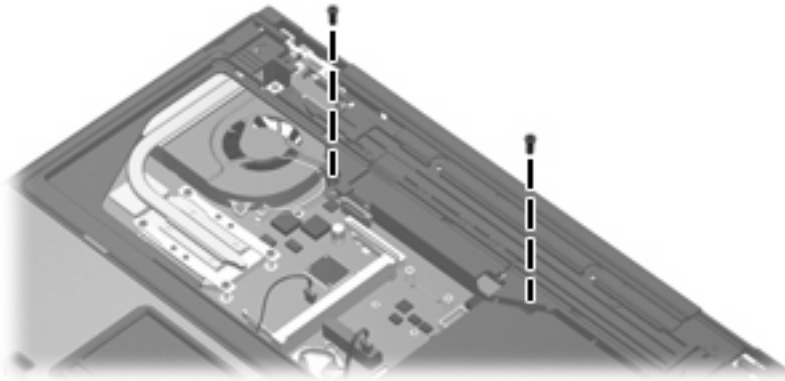
4. Remove the two HM5.0x9.0 screw locks **(3)** that secure the top cover to the computer.



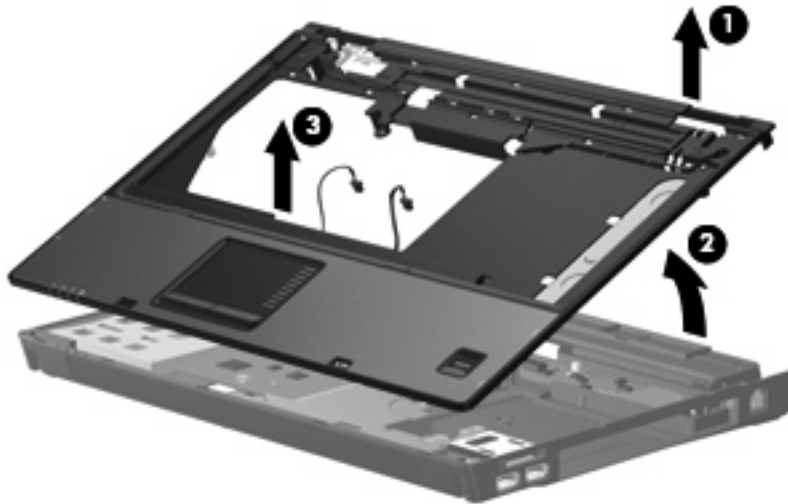
5. Turn the computer right-side up, with the front toward you.
6. Disconnect the TouchPad cable **(1)** and the fingerprint reader board cable **(2)** from the system board.
7. Remove the microphone **(3)** from the clip built into the top cover and remove the microphone cable from the clips built into the top cover.




8. Remove the two Torx T8M2.5×9.0 screws that secure the top cover to the computer.




9. Lift the rear edge of the top cover **(1)** until it disengages from the base enclosure.
10. Swing the rear edge of the top cover **(2)** toward you until it rests at an angle.
11. Remove the top cover **(3)** by lifting it straight up.

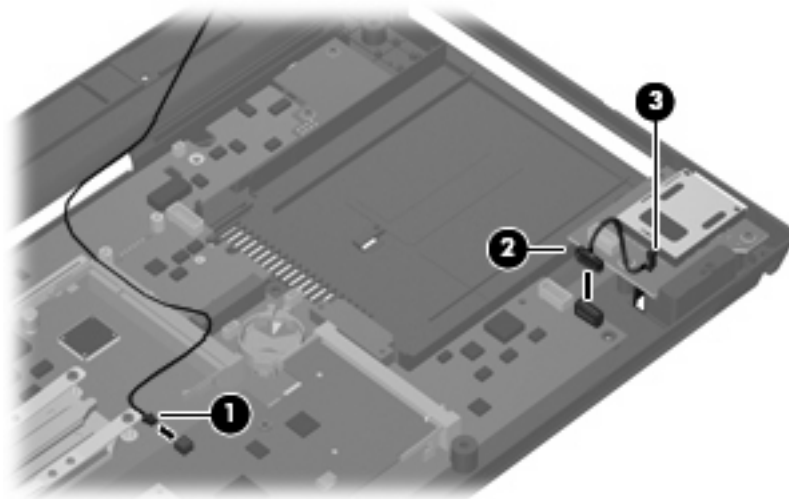


12. If it is necessary to replace the microphone and cable, disconnect the microphone cable **(1)** from the PC Card/audio board and remove it.


 **NOTE:** The microphone is available in the Cable Kit, spare part number 443887-001.

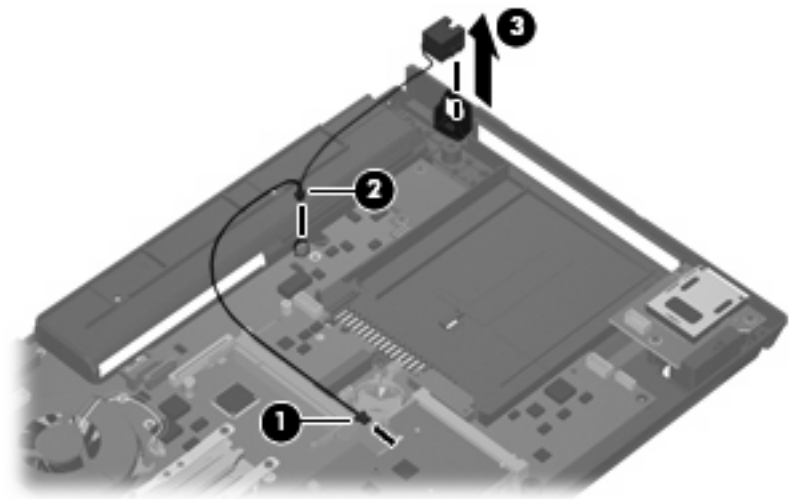
13. If it is necessary to replace the Bluetooth module cable, disconnect the cable **(2)** from the system board and remove the cable from the opening **(3)** in the base enclosure.

 **NOTE:** The Bluetooth module cable is included with the Bluetooth module, spare part numbers 398393-002 (for use only with computer models in all countries or regions except for Japan and Asia Pacific) and 450066-001 (for use only with computer models in Japan and Asia Pacific countries or regions), and is also available in the Cable Kit, spare part number 443887-001.



14. If it is necessary to replace the modem module cable, disconnect the cable **(1)** from the modem module and the system board **(2)**, and remove the modem connector **(3)** from the clip built into the base enclosure.

 **NOTE:** The modem module cable is available in the Cable Kit, spare part number 443887-001.



Reverse this procedure to install the top cover, microphone, Bluetooth module cable, and modem module cable.

Speaker

| Description | Spare part number |
|-------------|-------------------|
| Speaker | 443909-001 |

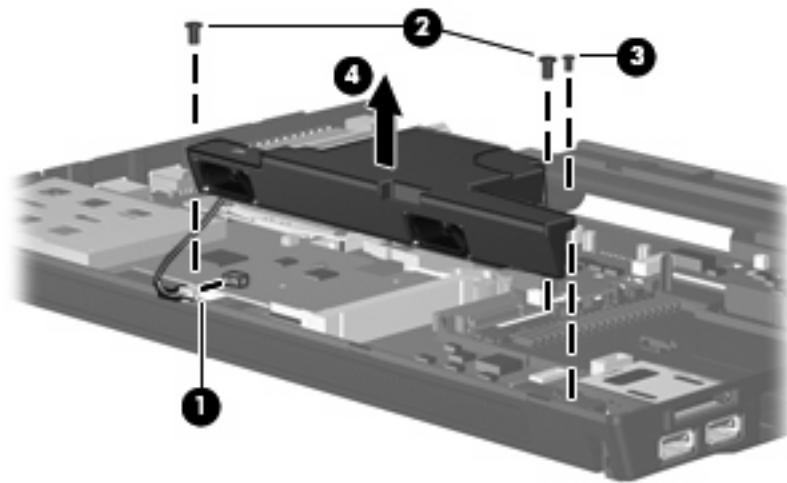
Before removing the speaker, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the following components:
 - a. Hard drive (see [Hard drive on page 42](#))
 - b. Memory/WLAN module compartment cover (see [Expansion memory module on page 46](#))
 - c. Optical drive (see [Optical drive on page 51](#))
 - d. Keyboard (see [Keyboard on page 53](#))
 - e. Switch cover (see [Switch cover on page 58](#))
 - f. Display assembly (see [Display assembly on page 64](#))
 - g. Top cover (see [Top cover on page 69](#))

Remove the speaker:


1. Disconnect the speaker cable **(1)** from the PC Card/audio board assembly.
2. Remove the two Phillips PM2.5×5.0 screws **(2)** and the Phillips PM2.0×3.0 screw **(3)** that secure the speaker to the base enclosure.

3. Remove the speaker **(4)**.



Reverse this procedure to install the speaker.

Media Card Reader/USB connector board

 **NOTE:** All Media Card Reader/USB connector board spare part kits include a Media Card Reader/USB connector board cable.

| Description | Spare part number |
|---|-------------------|
| For use only with computer models with WWAN capability | 448052-001 |
| For use only with computer models without WWAN capability | 443883-001 |

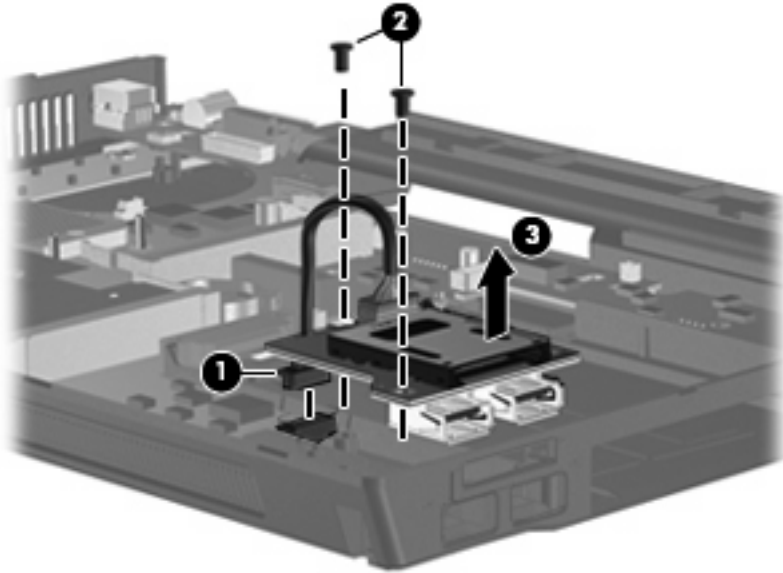
Before removing the Media Card Reader/USB connector board, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the following components:
 - a. Hard drive (see [Hard drive on page 42](#))
 - b. Memory/WLAN module compartment cover (see [Expansion memory module on page 46](#))
 - c. Optical drive (see [Optical drive on page 51](#))
 - d. Keyboard (see [Keyboard on page 53](#))
 - e. Switch cover (see [Switch cover on page 58](#))

- f. Display assembly (see [Display assembly on page 64](#))
- g. Top cover (see [Top cover on page 69](#))

Remove the Media Card Reader/USB connector board:

1. Disconnect the Media Card Reader/USB connector board cable **(1)** from the system board.
2. Remove the two Phillips PM2.5×5.0 screws **(2)** that secure the Media Card Reader/USB connector board to the computer.
3. Lift the Media Card Reader/USB connector board **(3)** straight up and remove it.



Reverse this procedure to install the Media Card Reader/USB connector board.

System board

| Description | Spare part number |
|---|-------------------|
| For use only with computer models with WWAN capability (includes WWAN module socket) | 443896-001 |
| For use only with computer models without WWAN capability (does not include WWAN module socket) | 443898-001 |

Before removing the system board, follow these steps:


1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the following components:
 - a. Hard drive (see [Hard drive on page 42](#))
 - b. Memory/WLAN module compartment cover (see [Expansion memory module on page 46](#))
 - c. Optical drive (see [Optical drive on page 51](#))
 - d. Keyboard (see [Keyboard on page 53](#))
 - e. Switch cover (see [Switch cover on page 58](#))
 - f. Fan (see [Fan on page 59](#))
 - g. Heat sink (see [Heat sink on page 60](#))
 - h. Display assembly (see [Display assembly on page 64](#))
 - i. Top cover (see [Top cover on page 69](#))

When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

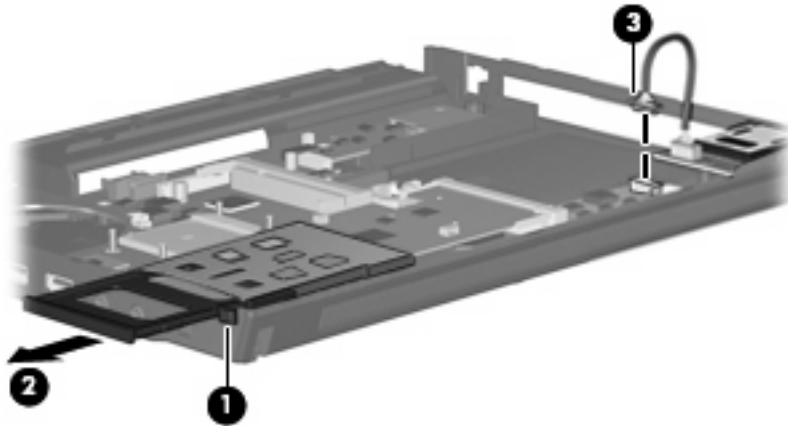
- SIM module (see [SIM module on page 39](#))
- Memory modules (see [Expansion memory module on page 46](#)) and [Internal memory module on page 55](#))
- WLAN module (see [WLAN module on page 48](#))
- RTC battery (see [RTC battery on page 56](#))
- WWAN module (see [WWAN module on page 57](#))
- Processor (see [Processor on page 62](#))

Remove the system board:


1. Press the PC Card eject button **(1)** twice. The first press releases the PC Card eject button from the PC Card slot. The second press releases the PC Card slot bezel from the PC Card slot. (The PC Card slot bezel is partially ejected from the PC Card slot.)
2. Remove the PC Card slot bezel **(2)** from the PC Card slot.

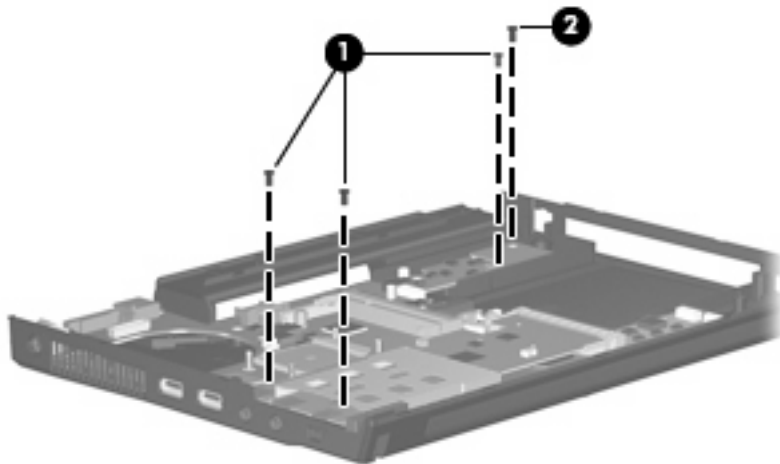
 **NOTE:** The PC Card slot bezel is included in the Plastics Kit, spare part number 443905-001.

3. Disconnect the Media Card Reader/USB connector board cable **(3)** from the system board.



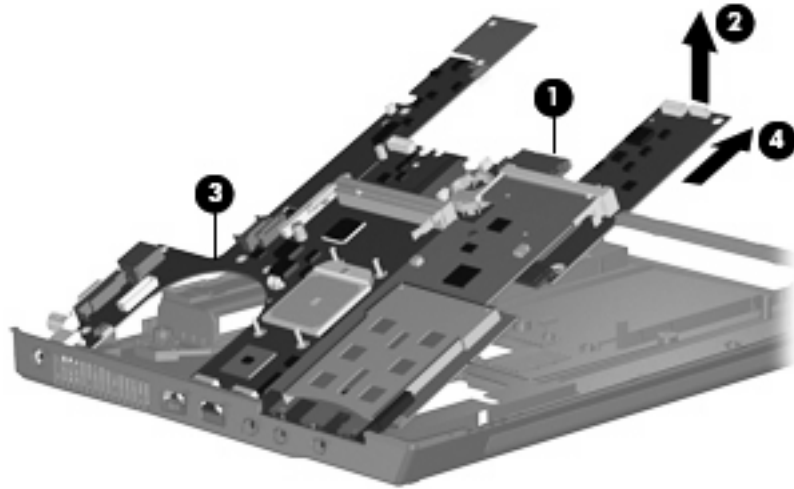
4. Remove the three Phillips PM2.5×5.0 screws **(1)** that secure the system board to the top cover.

 **NOTE:** If the computer is equipped with a WWAN module, an additional Phillips PM2.5×5.0 screw **(2)** must be removed.



5. Use the optical drive connector **(1)** to lift the right side of the system board **(2)** until the rear left corner of the system board **(3)** clears the base enclosure.

6. Remove the system board **(4)** by pulling it away from the top cover at an angle until it clears the top cover



When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- PC Card/audio board assembly (see [PC Card/audio board assembly on page 79](#))
- Modem module (see [Modem module on page 80](#))
- SIM module slot board (see [SIM module slot board on page 82](#))

Reverse the preceding procedure to install the system board.

PC Card/audio board assembly

| Description | Spare part number |
|------------------------------|-------------------|
| PC Card/audio board assembly | 443889-001 |

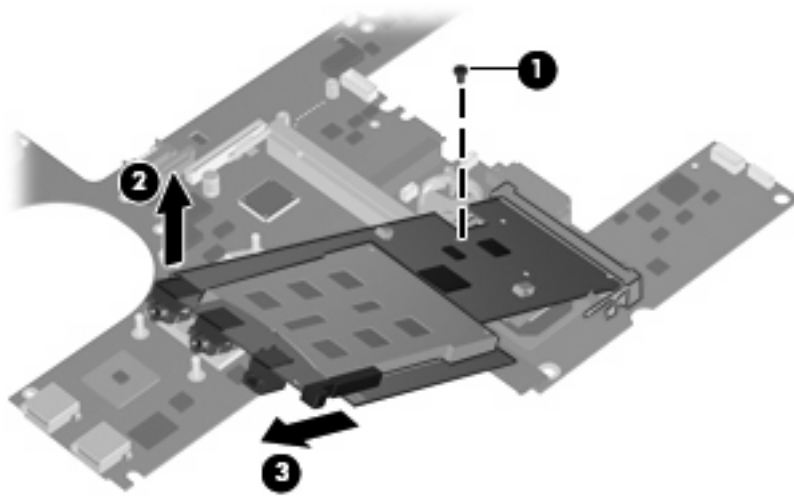
Before removing the PC Card/audio board assembly, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the following components:
 - a. Hard drive (see [Hard drive on page 42](#))
 - b. Memory/WLAN module compartment cover (see [Expansion memory module on page 46](#))
 - c. Optical drive (see [Optical drive on page 51](#))
 - d. Keyboard (see [Keyboard on page 53](#))
 - e. Switch cover (see [Switch cover on page 58](#))
 - f. Fan (see [Fan on page 59](#))
 - g. Heat sink (see [Heat sink on page 60](#))
 - h. Display assembly (see [Display assembly on page 64](#))
 - i. Top cover (see [Top cover on page 69](#))
 - j. System board (see [System board on page 76](#))

Remove the PC Card/audio board assembly:

1. Remove the Phillips PM2.5×5.0 screw **(1)** that secures the PC Card/audio board assembly to the system board.
2. Lift the left side of the PC Card/audio board assembly **(2)** until it disengages from the system board.

3. Remove the PC Card/audio board assembly (**3**) by pulling it away from the system board at an angle.



Reverse this procedure to install the PC Card/audio board assembly.

Modem module

| Description | Spare part number |
|--|-------------------|
| Modem module (includes modem module cable) | 443899-001 |

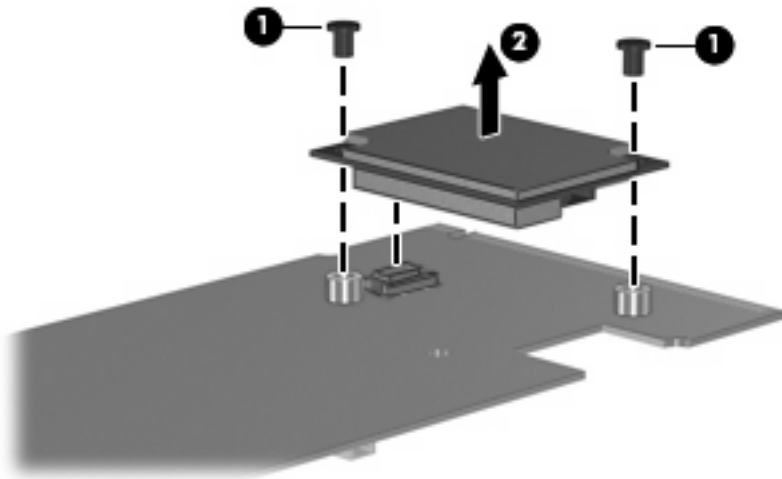
Before removing the modem module, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the following components:
 - a. Hard drive (see [Hard drive on page 42](#))
 - b. Memory/WLAN module compartment cover (see [Expansion memory module on page 46](#))
 - c. Optical drive (see [Optical drive on page 51](#))
 - d. Keyboard (see [Keyboard on page 53](#))
 - e. Switch cover (see [Switch cover on page 58](#))
 - f. Fan (see [Fan on page 59](#))
 - g. Heat sink (see [Heat sink on page 60](#))

- h. Display assembly (see [Display assembly on page 64](#))
- i. Top cover (see [Top cover on page 69](#))
- j. System board (see [System board on page 76](#))
- k. PC Card/audio board assembly (see [PC Card/audio board assembly on page 79](#))


Remove the modem module:

1. Turn the PC Card/audio board assembly upside down.
2. Remove the two Phillips PM2.5×3.0 screws **(1)** that secure the modem module to the PC Card/audio board assembly.
3. Lift the modem module **(2)** straight up and remove it.



Reverse this procedure to install the modem module.

SIM module slot board

 **NOTE:** This section applies only to computer models with WWAN capability.

| Description | Spare part number |
|-----------------------|-------------------|
| SIM module slot board | 443907-001 |

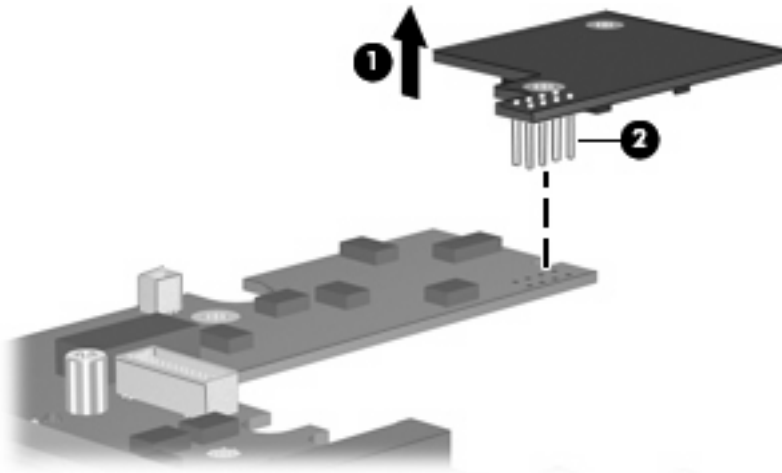
Before removing the SIM module slot board, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 38](#)).
5. Remove the following components:
 - a. Hard drive (see [Hard drive on page 42](#))
 - b. Memory/WLAN module compartment cover (see [Expansion memory module on page 46](#))
 - c. Optical drive (see [Optical drive on page 51](#))
 - d. Keyboard (see [Keyboard on page 53](#))
 - e. Switch cover (see [Switch cover on page 58](#))
 - f. Fan (see [Fan on page 59](#))
 - g. Heat sink (see [Heat sink on page 60](#))
 - h. Display assembly (see [Display assembly on page 64](#))
 - i. Top cover (see [Top cover on page 69](#))
 - j. System board (see [System board on page 76](#))

Remove the SIM module slot board:

1. Turn the system board right-side up, with the front toward you.

2. Lift the SIM module slot board **(1)** straight up and remove it, making note of the location of the pins **(2)** on the SIM module slot board and their alignment with the system board.



Reverse this procedure to install the SIM module slot board.

5 Computer Setup

⚠ WARNING! Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow repair at only the subassembly or module level. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

Starting Computer Setup

Computer Setup is a preinstalled, ROM-based utility that can be used even when the operating system is not working or will not load.

📝 NOTE: Some of the Computer Setup menu items listed in this guide may not be supported by your computer.

NOTE: Pointing devices are not supported in Computer Setup. You must use the keyboard to navigate and make selections.

NOTE: An external keyboard connected by USB can be used with Computer Setup only if USB legacy support is enabled.

To start Computer Setup:

1. Turn on or restart the computer.
2. Before Windows® opens and while the “Press <F10> to enter setup” message is displayed in the lower-left corner of the screen, press **f10**.

Using Computer Setup

Navigating and selecting in Computer Setup

The information and settings in Computer Setup are accessed from the File, Security, Diagnostics, and System Configuration menus.

1. Open Computer Setup by turning on or restarting the computer, and then pressing **f10** while the "F10 = ROM Based Setup" message is displayed in the lower-left corner of the screen.

Because Computer Setup is not Windows-based, it does not support the TouchPad. Navigation and selection are by keystroke:

- To choose a menu or a menu item, use the arrow keys.
 - To select an item, press **enter**.
 - To close open dialog boxes and return to the main Computer Setup screen, press **esc**.
 - To view navigation information, press **f1**.
 - To change the language, press **f2**.
2. Select the **File, Security, Diagnostics, or System Configuration** menu.
 3. To exit Computer Setup, choose one of the following methods:
 - To exit Computer Setup without saving your preferences, use the arrow keys to select **File > Ignore Changes and Exit**. Then follow the instructions on the screen.
 - To save your preferences and exit Computer Setup, use the arrow keys to select **File > Save Changes and Exit**. Then follow the instructions on the screen.


Your preferences go into effect when the computer restarts.

Restoring factory settings in Computer Setup

To return all settings in Computer Setup to the values that were set at the factory, follow these steps:


1. Open Computer Setup by turning on or restarting the computer, and then pressing **f10** while the "F10 = ROM Based Setup" message is displayed in the lower-left corner of the screen.
2. Use the arrow keys to select File > Restore defaults, and then press **enter**.
3. When the confirmation dialog box opens, press **f10**.
4. To save your preferences and exit Computer Setup, use the arrow keys to select **File > Save Changes and Exit**. Then follow the instructions on the screen.

Your preferences go into effect when the computer restarts.

 **NOTE:** Your password settings and security settings are not changed when you restore the factory settings.

Computer Setup menus

The menu tables in this section provide an overview of Computer Setup options.

 **NOTE:** Some of the Computer Setup menu items listed in this chapter may not be supported by your computer.

File menu

| Select | To do this |
|-------------------------|---|
| System information | <ul style="list-style-type: none">• View identification information for the computer and the batteries in the system.• View specification information for the processor, cache and memory size, system ROM, video revision, and keyboard controller version. |
| Restore defaults | Replace the configuration settings in Computer Setup with the original factory settings. (Password settings and security settings are not changed when you restore the factory settings.) |
| Ignore changes and exit | Cancel any changes entered during the current session. Then exit and restart the computer. |
| Save changes and exit | Save any changes entered during the current session. Then exit and restart the computer. Your changes go into effect when the computer restarts. |

Security menu

| Select | To do this |
|-----------------------|--|
| Setup password | Enter, change, or delete a setup password. |
| Power-On password | <ul style="list-style-type: none">• Enable/disable stringent security.• Enable/disable password requirement on computer restart. |
| Password options | Enter, change, or delete a power-on password. |
| DriveLock passwords | <ul style="list-style-type: none">• Enable/disable DriveLock on any computer hard drive and on optional MultiBay hard drives.• Change a DriveLock user password or master password. <p>NOTE: DriveLock settings are accessible only when you enter Computer Setup by turning on (not restarting) the computer.</p> |
| Smart Card security | Enable/disable support for smart card and Java™ Card power-on authentication. <p>NOTE: Power-on authentication for smart cards is supported only on computers with optional smart card readers.</p> <p>NOTE: You must have an administrator password to change this setting.</p> |
| TPM Embedded Security | Enable/disable support for Trusted Platform Module (TPM) Embedded Security, which protects the computer from unauthorized access to owner functions available in Embedded Security for ProtectTools. For more information, refer to the ProtectTools software Help. <p>NOTE: You must have a setup password to change this setting.</p> |
| System IDs | Enter user-defined computer asset tracking number and ownership tag. |
| Disk Sanitizer | Run Disk Sanitizer to destroy all existing data on the primary hard drive. The following options are available: <ul style="list-style-type: none">• Fast: Runs the Disk Sanitizer erase cycle once.• Optimum: Runs the Disk Sanitizer erase cycle 3 times.• Custom: Allows you to select the desired number of Disk Sanitizer erase cycles from a list. <p>CAUTION: If you run Disk Sanitizer, the data on the primary hard drive is destroyed permanently.</p> |

Diagnostics menu

| Select | To do this |
|------------------------------------|---|
| Hard Disk Self-Test options | Run a comprehensive self-test on any hard drive in the system or on any optional MultiBay hard drive. |
| Memory Check | Run a comprehensive check on system memory. |
| Startup Check (select models only) | Verify the system components needed for starting the computer. |

System Configuration menu

| Select | To do this |
|--------------------------------|--|
| Language (or press f2) | Change the Computer Setup language. |
| Boot options | <ul style="list-style-type: none">• Set f9, f10, and f12 delay when starting up.• Enable/disable CD-ROM boot.• Enable/disable floppy boot.• Enable/disable internal network adapter boot and set the boot mode (PXE or RPL).• Enable/disable MultiBoot, which sets a boot order that can include most boot devices in the system.• Set the Express Boot Popup delay in seconds.• Set the boot order. |
| Device configurations | <ul style="list-style-type: none">• Swap the functions of the fn key and left ctrl key.• Enable/disable multiple standard pointing devices at startup. (To set the computer to support only a single, usually nonstandard, pointing device at startup, select Disable.)• Enable/disable USB legacy support. When enabled, USB legacy support allows the following:<ul style="list-style-type: none">◦ Use of a USB keyboard, mouse, and hub in Computer Setup even when a Windows operating system is not running.◦ Startup from bootable USB devices, including a hard drive, diskette drive, or optical drive connected by a USB port to the computer or to an optional docking device (select models only).• Select a parallel port mode: EPP (Enhanced Parallel Port), standard, bidirectional, or ECP (Enhanced Capabilities Port).• Enable/disable BIOS DMA data transfers.• Enable/disable fan always on while connected to an AC outlet.• Enable/disable Intel® Data Execution Prevention or AMD® PSAA Execution Disable. When enabled, the processor can disable some virus code execution, which helps to improve computer security.• Enable/disable LAN Power Save. When enabled, saves power by turning off the LAN when not in use.• Enable/disable SATA Native Mode. |

| Select | To do this |
|-------------------------|--|
| | <ul style="list-style-type: none"> • Enable/disable Dual Core CPU. • Enable/disable Secondary Battery Fast Charge. • Choose Bit-shift or LBA assisted HDD Translation Mode. • Enable/disable Windows direct application launcher. • Enable/disable HP Lockout. |
| Built-In Device Options | <ul style="list-style-type: none"> • Enable/disable embedded WWAN Device Radio. • Enable/disable embedded WLAN Device Radio. • Enable/disable embedded Bluetooth® Device Radio. • Enable/disable LAN/WLAN Switching. When enabled, switches to a WLAN when a LAN is either unavailable or disconnected. • Enable/disable Wake on LAN from Off. • Enable/disable the ambient light sensor. |
| Port Options | <ul style="list-style-type: none"> • Enable/disable the serial port. • Enable/disable the parallel port. • Enable/disable the flash media reader. • Enable/disable the USB port. <ul style="list-style-type: none"> CAUTION: Disabling the USB port also disables MultiBay devices and ExpressCard devices on the advanced port replicator. • Enable/disable the 1394 port. • Enable/disable the cardbus slot. • Enable/disable the ExpressCard slot. • Enable/disable the infrared port. • Enable/disable the optical disk drive. • Enable/disable the network controller. |

6 Specifications

Computer specifications

| | Metric | U.S. |
|---|---|---------------------|
| Dimensions | | |
| Height (front to back) | 3.39 to 3.95 cm | 1.32 to 1.56 in |
| Width | 33.1 cm | 13.03 in |
| Depth | 24.3 cm | 9.57 in |
| Weight (with optical drive, hard drive, and battery) | 2.44 kg | 5.38 lbs |
| Input power | | |
| Operating voltage | 19.0 V dc @ 4.74 A – 90 W | |
| Operating current | 4.74 A | |
| Temperature | | |
| Operating (not writing to optical disc) | 0°C to 35°C | 32°F to 95°F |
| Operating (writing to optical disc) | 5°C to 35°C | 41°F to 95°F |
| Nonoperating | -20°C to 60°C | -4°F to 140°F |
| Relative humidity | | |
| Operating | 10% to 90% | |
| Nonoperating | 5% to 95% | |
| Maximum altitude (unpressurized) | | |
| Operating (14.7 to 10.1 psia) | -15 m to 3,048 m | -50 ft to 10,000 ft |
| Nonoperating (14.7 to 4.4 psia) | -15 m to 12,192 m | -50 ft to 40,000 ft |
| Shock | | |
| Operating | 125 g, 2 ms, half-sine | |
| Nonoperating | 200 g, 2 ms, half-sine | |
| Random vibration | | |
| Operating | 0.75 g zero-to-peak, 10 Hz to 500 Hz, 0.25 oct/min sweep rate | |

| | Metric | U.S. |
|--------------|--|------|
| Nonoperating | 1.50 g zero-to-peak, 10 Hz to 500 Hz, 0.5 oct/min sweep rate | |

NOTE: Applicable product safety standards specify thermal limits for plastic surfaces. The computer operates well within this range of temperatures.

14.1-inch, WXGA+ display specifications

| | Metric | U.S. |
|--------------------------------|--|----------|
| Dimensions | | |
| Height | 21.3 cm | 8.40 in |
| Width | 28.5 cm | 11.20 in |
| Diagonal | 35.8 cm | 14.10 in |
| Number of colors | Up to 16.8 million | |
| Contrast ratio | 200:1 (typical) | |
| Brightness | 180 nits (typical) | |
| Pixel resolution | | |
| Pitch | 0.259 × 0.259 mm | |
| Format | 1440 × 900 | |
| Configuration | RGB vertical stripe | |
| Backlight | CCFT | |
| Character display | 80 × 25 | |
| Total power consumption | 6.5.0 W | |
| Viewing angle | +/-45° horizontal, +15/-35° vertical (typical) | |

Hard drive specifications

| | 160-GB* | 120-GB* | 80-GB* |
|--|-----------------------------|--------------|-------------------|
| Dimensions | | | |
| Height | 9.5 mm | 9.5 mm | 9.5 mm |
| Width | 70 mm | 70 mm | 70 mm |
| Weight | 101 g | 101 g | 101 g |
| Interface type | SATA | SATA | SATA |
| Transfer rate | 100 MB/sec | 100 MB/sec | 100 MB/sec |
| Security | ATA security | ATA security | ATA security |
| Seek times (typical read, including setting) | | | |
| Single track | 3 ms | 3 ms | 3 ms |
| Average | 13 ms | 13 ms | 13 ms |
| Maximum | 24 ms | 24 ms | 24 ms |
| Logical blocks | 312,560,640 | 234,420,480 | 156,280,320 |
| Disc rotational speed | 5400 rpm | 5400 rpm | 7200 and 5400 rpm |
| Operating temperature | 5°C to 55°C (41°F to 131°F) | | |
| * 1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less. Actual drive specifications may differ slightly. | | | |
| NOTE: Certain restrictions and exclusions apply. Contact technical support for details. | | | |

Primary 6-cell, Li-ion battery specifications

| | Metric | U.S. |
|--------------------|--------------------|---------------|
| Dimensions | | |
| Height | 2.0 cm | 0.79 in |
| Width | 20.3 cm | 7.99 in |
| Depth | 5.3 cm | 2.09 in |
| Weight | 0.34 kg | 0.75 lb |
| Energy | | |
| Voltage | 14.4 V | |
| Amp-hour capacity | 2.2 Ah and 2.55 Ah | |
| Watt-hour capacity | 47 Wh and 55Wh | |
| Temperature | | |
| Operating | 5°C to 45°C | 41°F to 113°F |
| Nonoperating | 0°C to 60°C | 32°F to 140°F |

DVD±RW and CD-RW Super Multi Double-Layer Combo Drive specifications

| | Read: | Write: |
|-----------------------------|--|---|
| Applicable disc | CD-DA, CD+(E)G, CD-MIDI, CD-TEXT, CD-ROM, CD-ROM XA, MIXED MODE CD, CD-I, CD-I Bridge (Photo-CD, Video CD), Multisession CD (Photo-CD, CD-EXTRA, Portfolio, CD-R, CD-RW), CD-R, CD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM | CD-R and CD-RW DVD+R, DVD+RW, DVD-R, DVD-RW, DVD-RAM |
| Center hole diameter | 1.5 cm (0.59 in) | |
| Disc diameter | | |
| Standard disc | 12 cm (4.72 in) | |
| Mini disc | 8 cm (3.15 in) | |
| Disc thickness | 1.2 mm (0.047 in) | |
| Track pitch | 0.74 μm | |
| Access time | CD | DVD |
| Random | < 175 ms | < 230 ms |
| Full stroke | < 285 ms | < 335 ms |
| Audio output level | Line-out, 0.7 Vrms | |
| Cache buffer | 2 MB | |
| Data transfer rate | | |
| 24X CD-ROM | 3,600 KB/sec | |
| 8X DVD-ROM | 10,800 KB/sec | |
| 24X CD-R | 3,600 KB/sec | |
| 16X CD-RW | 2,400 KB/sec | |
| 8X DVD+R | 10,800 KB/sec | |
| 4X DVD+RW | 5,400 KB/sec | |
| 8X DVD-R | 10,800 KB/sec | |
| 4X DVD-RW | 5,400 KB/sec | |
| 2.4X DVD+R(9) | 2,700 KB/sec | |
| 5X DVD-RAM | 6,750 KB/sec | |
| Transfer mode | Multiword DMA Mode | |
| Startup time | < 15 seconds | |
| Stop time | < 6 seconds | |

DVD/CD-RW Combo Drive specifications

| | Read: | Write: |
|-----------------------------|--|----------------|
| Applicable disc | CD-DA, CD+(E)G, CD-MIDI, CD-TEXT, CD-ROM, CD-ROM XA, MIXED MODE CD, CD-I, CD-I Bridge (Photo-CD, Video CD), Multisession CD (Photo-CD, CD-EXTRA, Portfolio, CD-R, CD-RW), CD-R, CD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM | CD-R and CD-RW |
| Center hole diameter | 1.5 cm (0.59 in) | |
| Disc diameter | | |
| Standard disc | 12 cm (4.72 in) | |
| Mini disc | 8 cm (3.15 in) | |
| Disc thickness | 1.2 mm (0.047 in) | |
| Track pitch | 0.74 μ m | |
| Access time | CD | DVD |
| Random | < 110 ms | < 130 ms |
| Full stroke | < 210 ms | < 225 ms |
| Audio output level | Line-out, 0.7 Vrms | |
| Cache buffer | 2 MB | |
| Data transfer rate | | |
| 24X CD-ROM | 3,600 KB/sec | |
| 8X DVD | 3,600 KB/sec | |
| 24X CD-R | 3,600 KB/sec | |
| 24X CD-RW | 3,600 KB/sec | |
| Transfer mode | Multiword DMA mode 2 | |
| Startup time | < 15 seconds | |
| Stop time | < 6 seconds | |

DVD-ROM drive

| | | |
|-----------------------------|---|------------|
| Applicable disc | DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18, CD-ROM (Mode 1 and 2), CD Digital Audio, CD-XA ready (Mode 2, Form 1 and Form 2), CD-I (Mode 2, Form 1 and Form 2), CD-R, CD-RW, Photo CD (single and multisession), CD-Bridge | |
| Center hole diameter | 1.5 cm (0.59 in) | |
| Disc diameter | | |
| Standard disc | 12 cm (4.72 in) | |
| Mini disc | 8 cm (3.15 in) | |
| Disc thickness | 1.2 mm (0.047 in) | |
| Track pitch | 0.74 μm | |
| Access time | CD | DVD |
| Random | < 100 ms | < 125 ms |
| Full stroke | < 175 ms | < 225 ms |
| Audio output level | Line-out, 0.7 Vrms | |
| Cache buffer | 512 KB | |
| Data transfer rate | | |
| CD-R (24X) | 3600 KB/s (150 KB/s at 1X CD rate) | |
| CD-RW (10X) | 1500 KB/s (150 KB/s at 1X CD rate) | |
| CD-ROM (24X) | 3600 KB/s (150 KB/s at 1X CD rate) | |
| DVD (8X) | 10,800 KB/s (1,352 KB/s at 1X DVD rate) | |
| Multiword DMA mode 2 | 16.6 MB/s | |
| Startup time | < 10 seconds | |
| Stop time | < 3 seconds | |

System DMA specifications

| Hardware DMA | System function |
|--------------|---------------------------------|
| DMA0 | Not applicable |
| DMA1* | Not applicable |
| DMA2* | Not applicable |
| DMA3 | Not applicable |
| DMA4 | Direct memory access controller |
| DMA5* | Available for PC Card |
| DMA6 | Not assigned |
| DMA7 | Not assigned |

*PC Card controller can use DMA 1, 2, or 5.

System interrupt specifications

| Hardware IRQ | System function |
|--------------|--|
| IRQ0 | System timer |
| IRQ1 | Standard 101-/102-Key or Microsoft® Natural Keyboard |
| IRQ2 | Cascaded |
| IRQ3 | Intel 82801DB/DBM USB2 Enhanced Host Controller—24CD |
| IRQ4 | COM1 |
| IRQ5* | Conexant AC—Link Audio Intel 82801DB/DBM SMBus Controller—24C3 Data Fax Modem with SmartCP |
| IRQ6 | Diskette drive |
| IRQ7* | Parallel port |
| IRQ8 | System CMOS/real-time clock |
| IRQ9* | Microsoft ACPI-compliant system |
| IRQ10* | Intel USB UHCI controller—24C2 Intel 82852/82855 GM/GME Graphic Controller Realtek RTL8139 Family PCI Fast Ethernet Controller |
| IRQ11 | Intel USB EHCI controller—24CD Intel USB UHCI controller—24C4 Intel USB UHCI controller—24C7 Intel Pro/Wireless 2200BG TI OHCI 1394 host controller TI PCI1410 CardBus controller |
| IRQ12 | Synaptics PS/2 TouchPad |
| IRQ13 | Numeric data processor |
| IRQ14 | Primary IDE channel |
| IRQ15 | Secondary IDE channel |

*Default configuration; audio possible configurations are IRQ5, IRQ7, IRQ9, IRQ10, or none.

NOTE: PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.

System I/O address specifications

| I/O address (hex) | System function (shipping configuration) |
|-------------------|--|
| 000 - 00F | DMA controller no. 1 |
| 010 - 01F | Unused |
| 020 - 021 | Interrupt controller no. 1 |
| 022 - 024 | Opti chipset configuration registers |
| 025 - 03F | Unused |
| 02E - 02F | 87334 "Super I/O" configuration for CPU |
| 040 - 05F | Counter/timer registers |
| 044 - 05F | Unused |
| 060 | Keyboard controller |
| 061 | Port B |
| 062 - 063 | Unused |
| 064 | Keyboard controller |
| 065 - 06F | Unused |
| 070 - 071 | NMI enable/RTC |
| 072 - 07F | Unused |
| 080 - 08F | DMA page registers |
| 090 - 091 | Unused |
| 092 | Port A |
| 093 - 09F | Unused |
| 0A0 - 0A1 | Interrupt controller no. 2 |
| I/O Address (hex) | System Function (shipping configuration) |
| 0A2 - 0BF | Unused |
| 0C0 - 0DF | DMA controller no. 2 |
| 0E0 - 0EF | Unused |
| 0F0 - 0F1 | Coprocessor busy clear/reset |
| 0F2 - 0FF | Unused |
| 100 - 16F | Unused |
| 170 - 177 | Secondary fixed disk controller |
| 178 - 1EF | Unused |
| 1F0 - 1F7 | Primary fixed disk controller |
| 1F8 - 200 | Unused |
| 201 | JoyStick (decoded in ESS1688) |
| 202 - 21F | Unused |

| I/O address (hex) | System function (shipping configuration) |
|--------------------------|---|
| 220 - 22F | Entertainment audio |
| 230 - 26D | Unused |
| 26E - 26 | Unused |
| 278 - 27F | Unused |
| 280 - 2AB | Unused |
| 2A0 - 2A7 | Unused |
| 2A8 - 2E7 | Unused |
| 2E8 - 2EF | Reserved serial port |
| 2F0 - 2F7 | Unused |
| 2F8 - 2FF | Infrared port |
| 300 - 31F | Unused |
| 320 - 36F | Unused |
| 370 - 377 | Secondary diskette drive controller |
| 378 - 37F | Parallel port (LPT1/default) |
| 380 - 387 | Unused |
| 388 - 38B | FM synthesizer—OPL3 |
| 38C - 3AF | Unused |
| 3B0 - 3BB | VGA |
| 3BC - 3BF | Reserved (parallel port/no EPP support) |
| 3C0 - 3DF | VGA |
| 3E0 - 3E1 | PC Card controller in CPU |
| 3E2 - 3E3 | Unused |
| 3E8 - 3EF | Internal modem |
| 3F0 - 3F7 | "A" diskette controller |
| 3F8 - 3FF | Serial port (COM1/default) |
| CF8 - CFB | PCI configuration index register (PCIDIVO-1) |
| CFC - CFF | PCI configuration data register (PCIDIVO-1) |

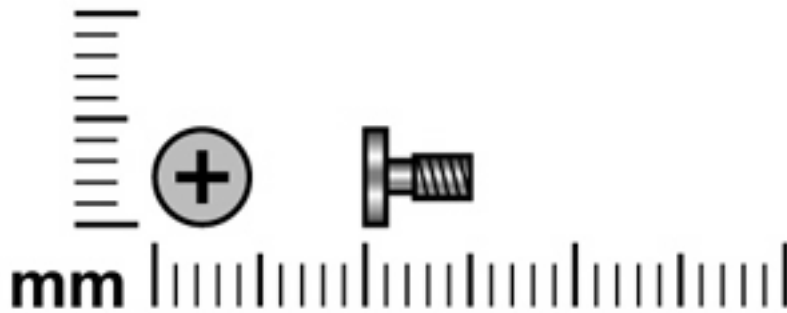
System memory map specifications

| Size | Memory address | System function |
|--------|-------------------|------------------------------|
| 640 KB | 00000000-0009FFFF | Base memory |
| 128 KB | 000A0000-000BFFFF | Video memory |
| 48 KB | 000C0000-000CBFFF | Video BIOS |
| 160 KB | 000C8000-000E7FFF | Unused |
| 64 KB | 000E8000-000FFFFF | System BIOS |
| 15 MB | 00100000-00FFFFFF | Extended memory |
| 58 MB | 04800000-07FFFFFF | Super extended memory |
| 58 MB | 04800000-07FFFFFF | Unused |
| 2 MB | 08000000-080FFFFF | Video memory (direct access) |
| 4 GB | 08200000-FFFFFFF | Unused |
| 64 KB | FFFF0000-FFFFFFFF | System BIOS |

7 Screw listing

This section provides specification and reference information for the screws and screw locks used in the computer. All screws and screw locks listed in this section are available in the Screw Kit, spare part number 443906-001.

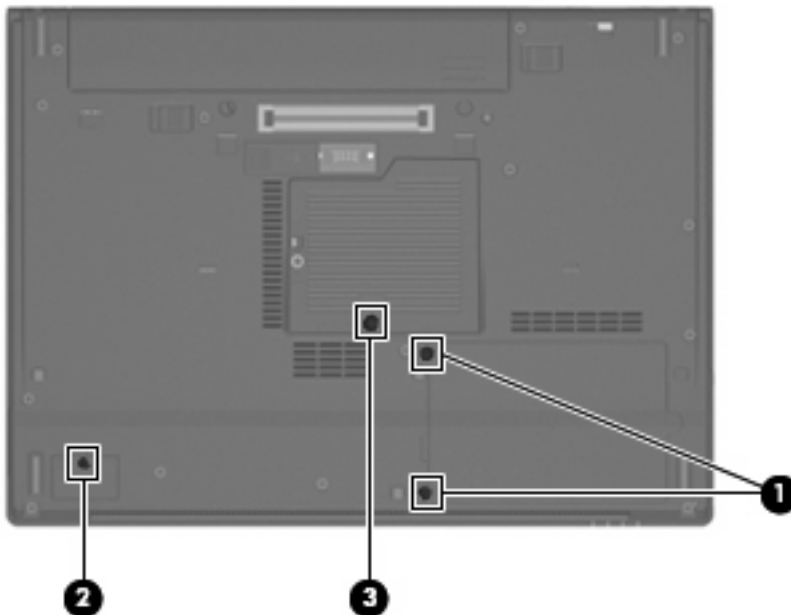
Phillips PM2.0×5.0 captive screw



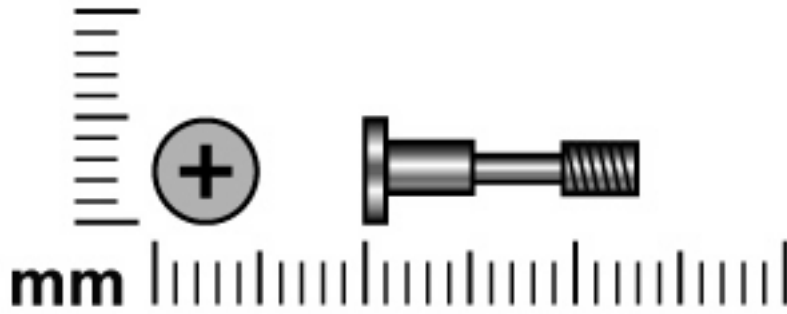
| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 4 | 5.0 mm | 2.0mm | 5.0 mm |

Where used:

- (1)** Two screws that secure the hard drive cover to the computer (screws are captured on the cover by C-clips)
- (2)** One screw that secures the Bluetooth module cover to the computer (screw is captured on the cover by a C-clip)
- (3)** One screw that secures the memory/WLAN module compartment cover to the computer (screw is captured on the cover by a C-clip)

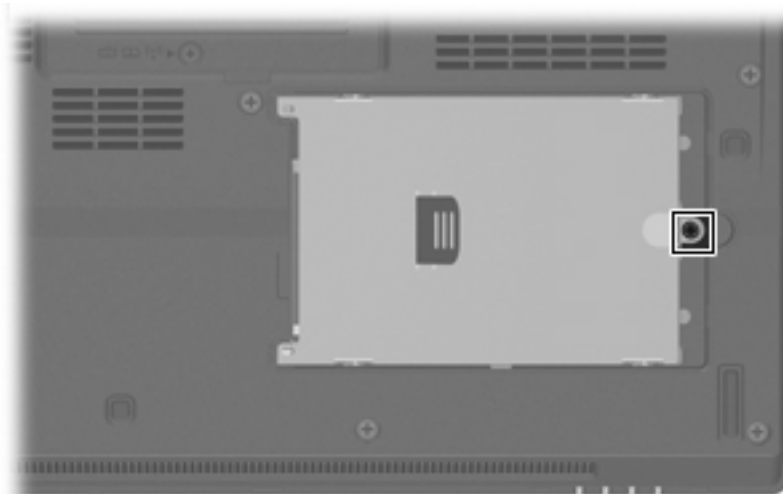


Phillips PM2.5×13.0 captive screw

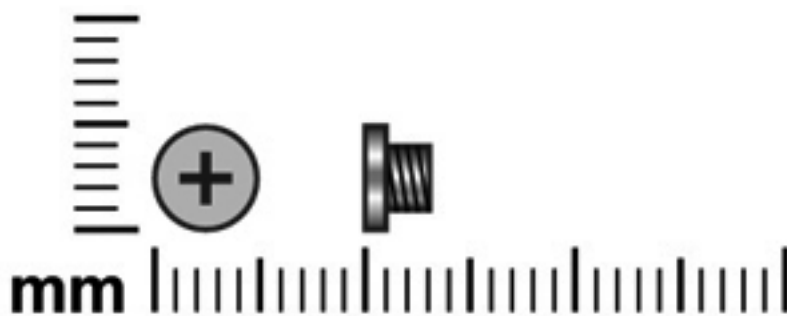


| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|---------|--------|---------------|
| Black | 1 | 13.0 mm | 2.5 mm | 6.0 mm |

Where used: One screw that secures the hard drive to the computer



Phillips PM3.0x3.0 screw

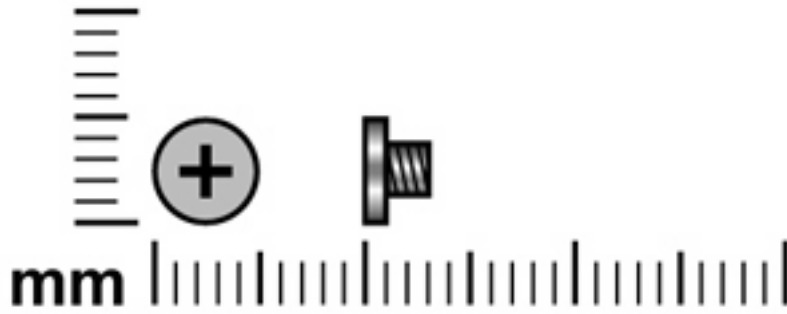


| Color | Quantity | Length | Thread | Head diameter |
|--------|----------|--------|--------|---------------|
| Silver | 4 | 3.0 mm | 3.0 mm | 5.0 mm |

Where used: 4 screws that secure the hard drive bracket to the hard drive

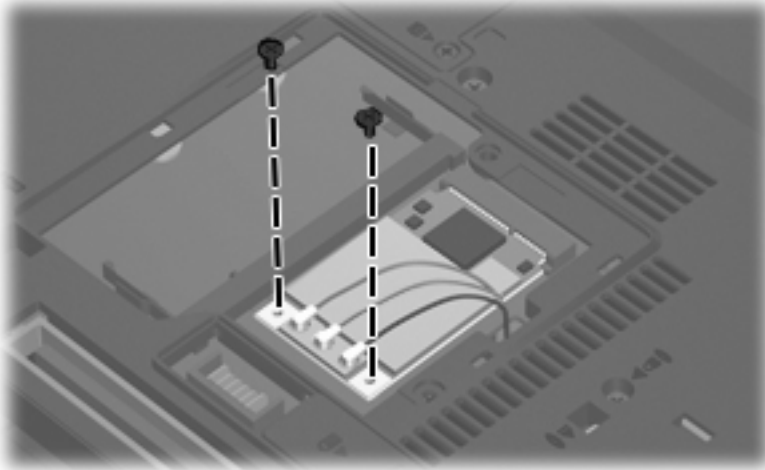


Phillips PM2.5×3.0 screw

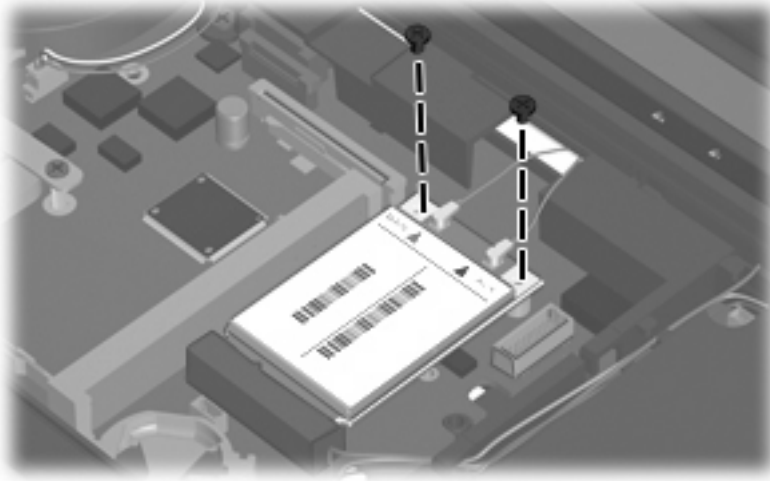


| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 6 | 3.0 mm | 2.5 mm | 5.0 mm |

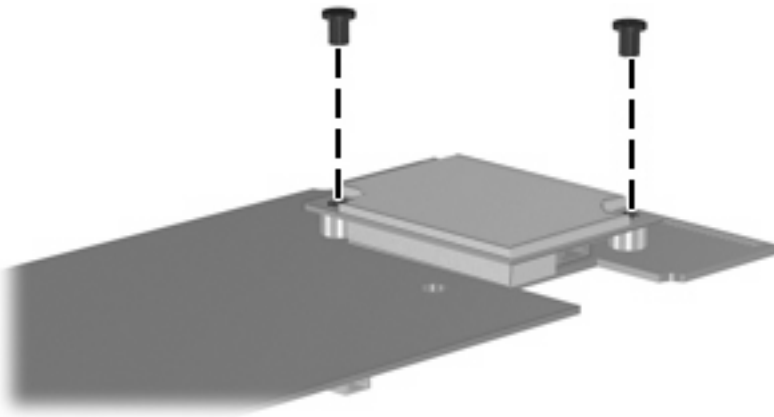
Where used: 2 screws that secure the WLAN module to the computer



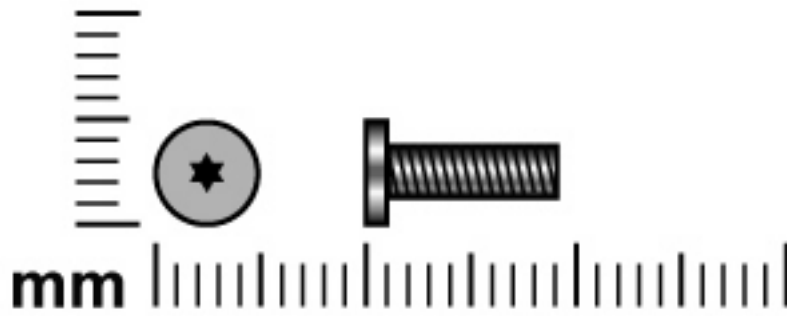
Where used: 2 screws that secure the WWAN module to the computer



Where used: 2 screws that secure the modem module to the PC Card/audio board assembly



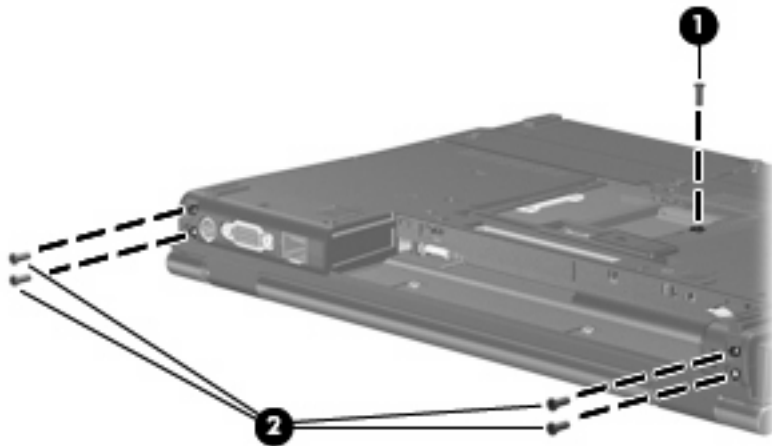
Torx T8M2.5×9.0 screw



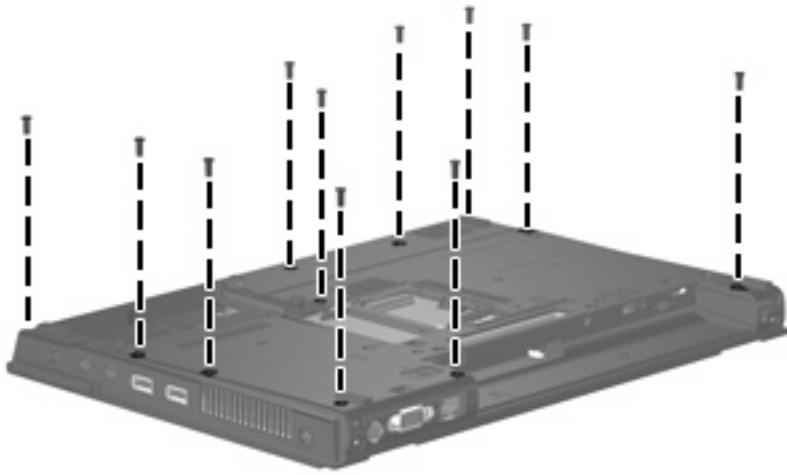
| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 18 | 9.0 mm | 2.5 mm | 5.0 mm |

Where used:

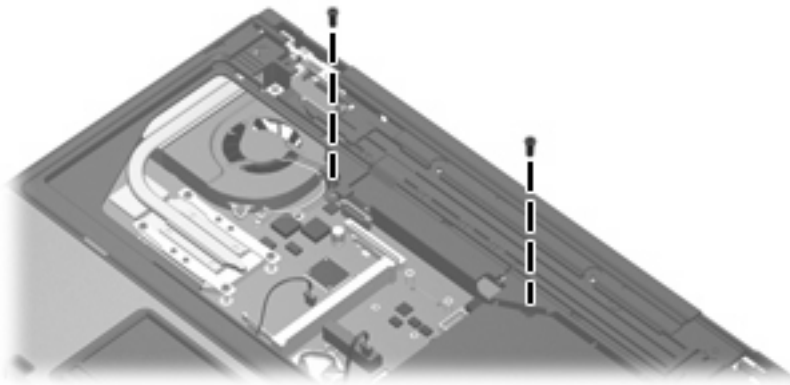
- (1) One screw that secures the optical drive to the computer
- (2) Four screws that secure the display assembly to the computer



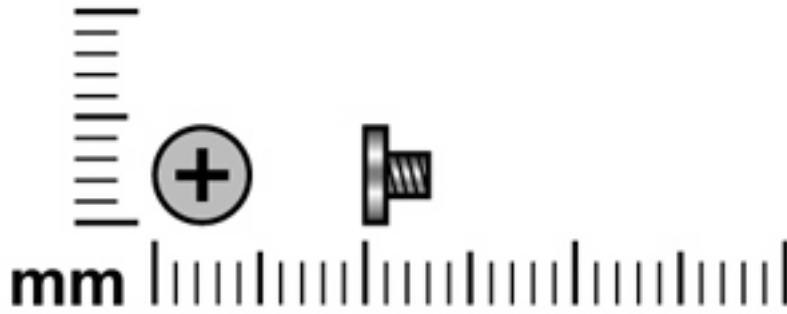
Where used: 11 screws that secure the top cover to the computer



Where used: 2 screws that secure the top cover to the computer



Phillips PM2.0×3.0 screw

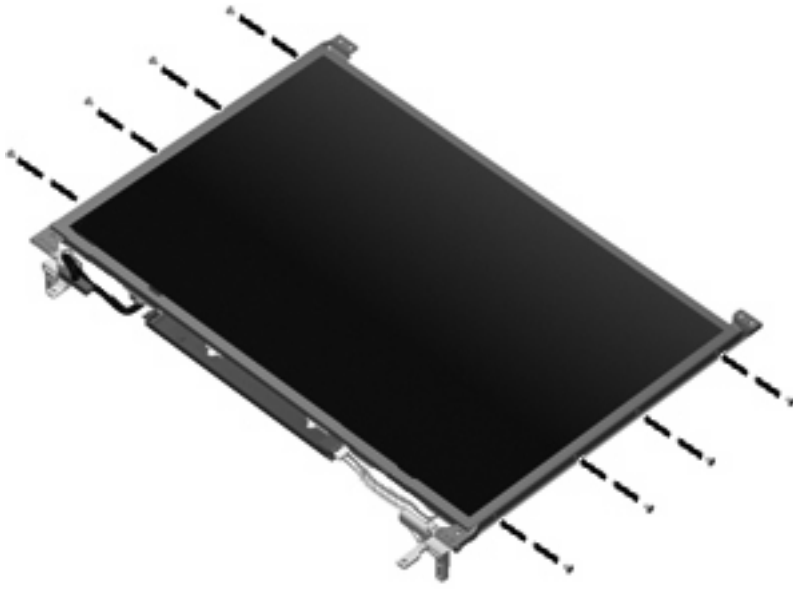


| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 11 | 3.0 mm | 2.0 mm | 4.5 mm |

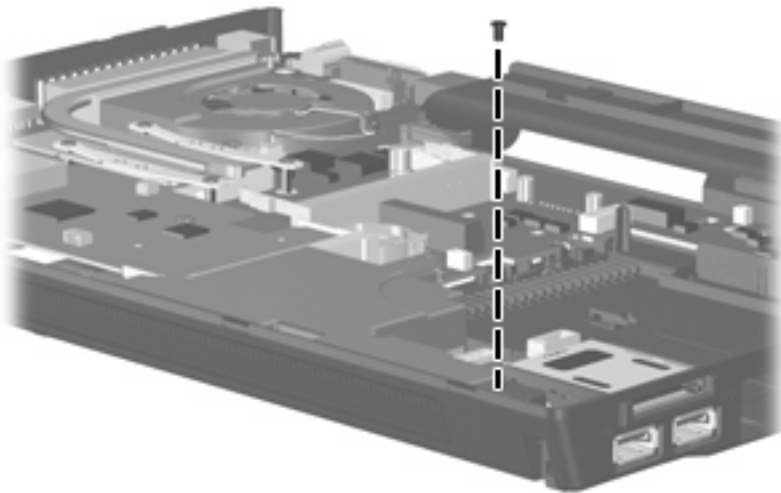
Where used: 2 screws that secure the optical drive bracket to the optical drive



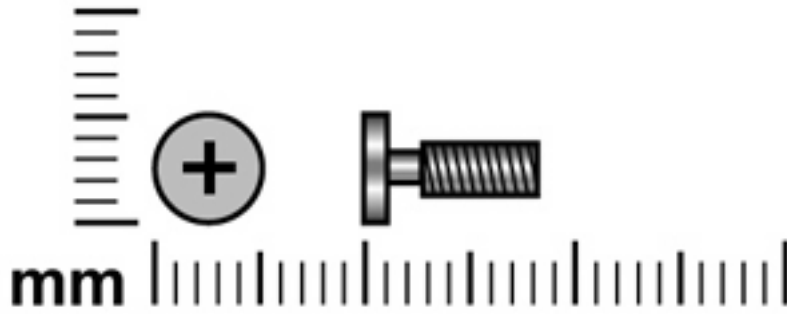
Where used: 8 screws that secure the display hinges to the display panel



Where used: One screw that secures the speaker to the computer

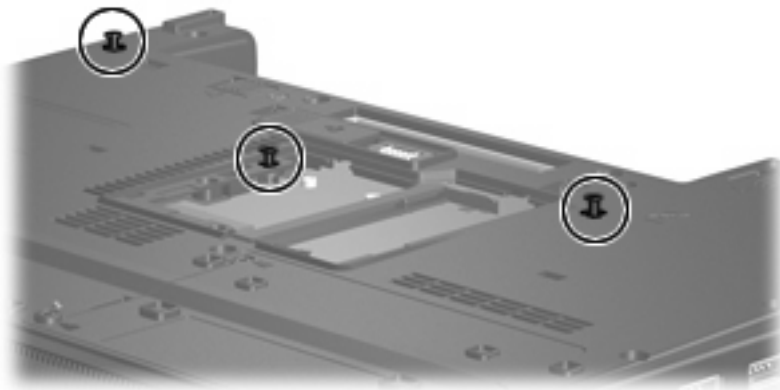


Black Phillips PM2.5×8.0 captive screw

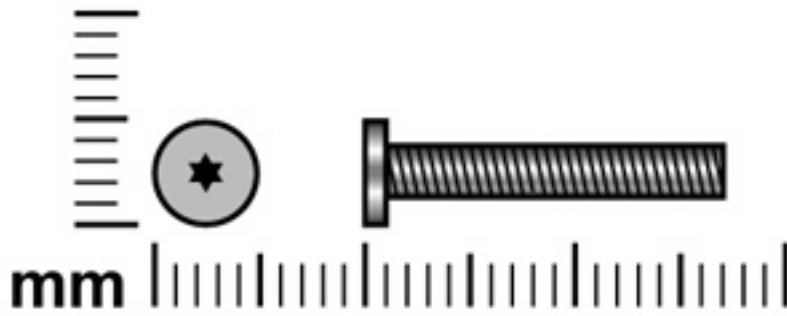


| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 3 | 8.0 mm | 2.5 mm | 5.0 mm |

Where used: 3 screws that secure the keyboard to the computer

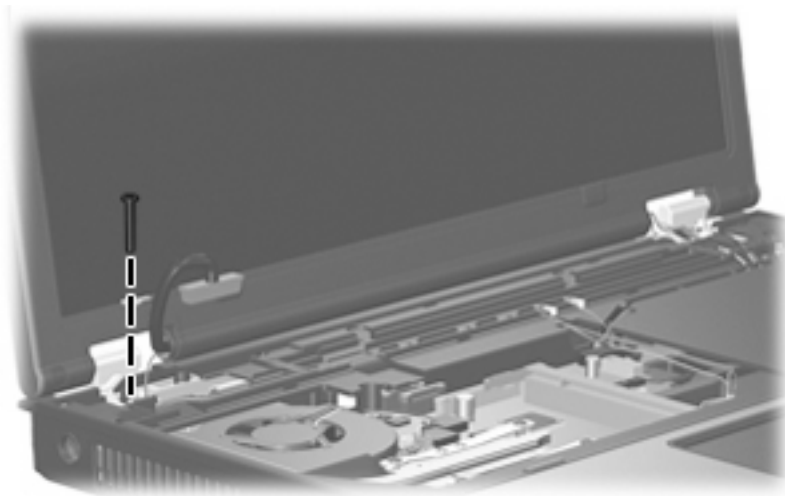


Torx T8M2.5×17.0 screw

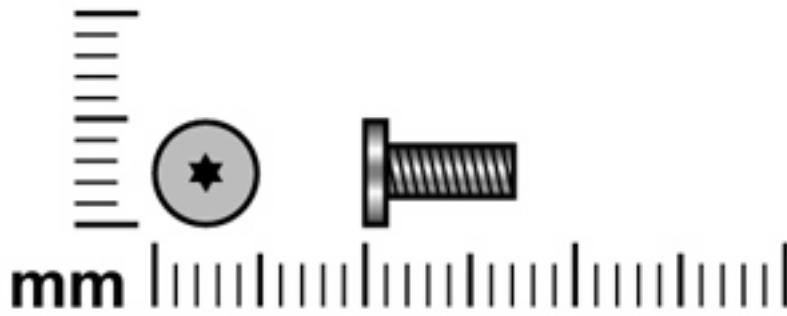


| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|---------|--------|---------------|
| Black | 1 | 17.0 mm | 2.5 mm | 5.0 mm |

Where used: One screw that secures the display assembly left hinge to the computer

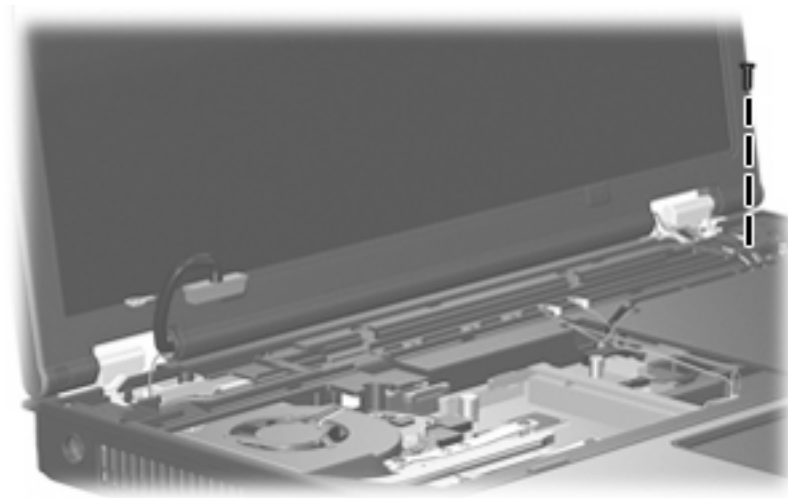


Torx T8M2.5x7.0 screw



| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 3 | 7.0 mm | 2.5 mm | 5.0 mm |

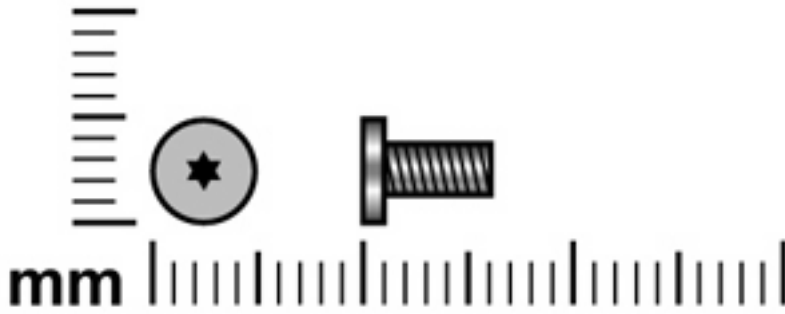
Where used: One screw that secures the display assembly right hinge to the computer



Where used: 2 screws that secure the bottom edge of the display bezel to the display assembly

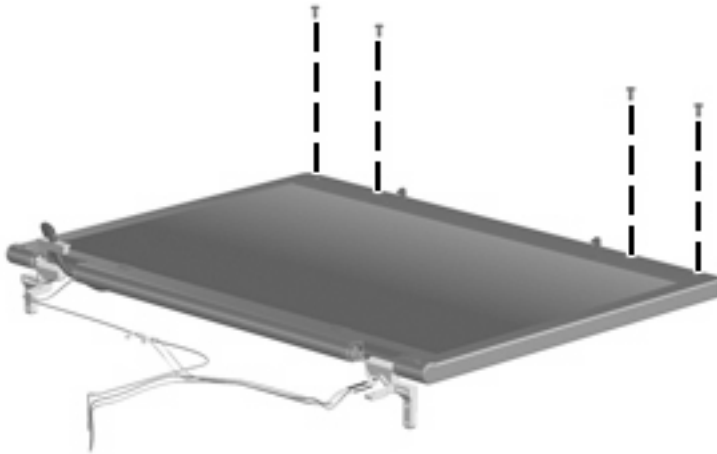


Torx T8M2.5×6.0 screw

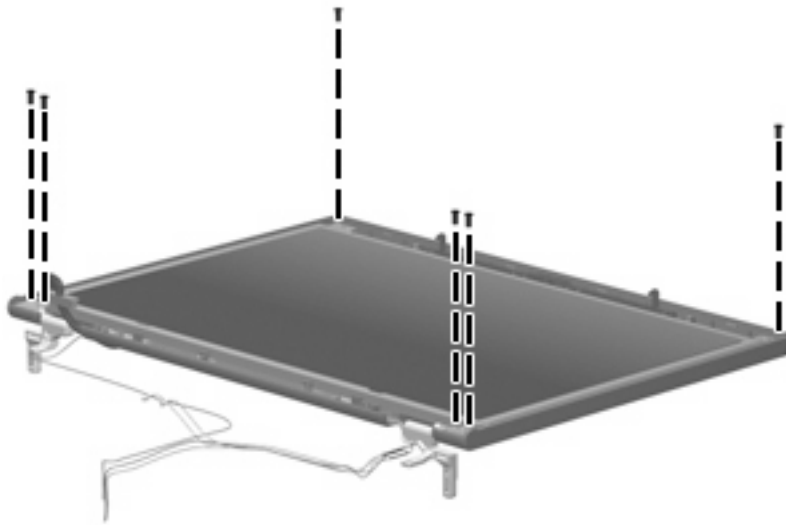


| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 10 | 6.0 mm | 2.5 mm | 5.0 mm |

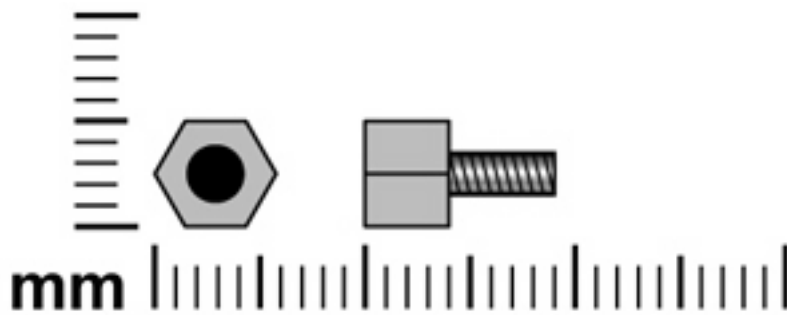
Where used: 4 screws that secure the top edge of the display bezel to the display enclosure



Where used: 6 screws that secure the display panel to the display enclosure

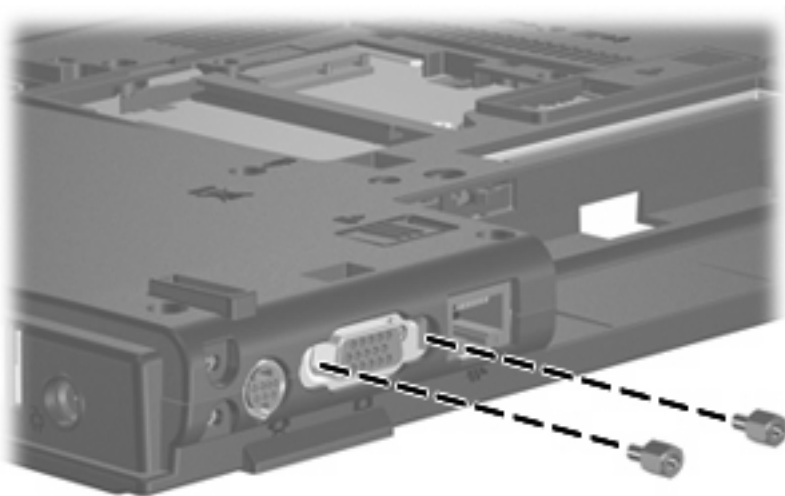


Hex HM5.0×9.0 screw lock

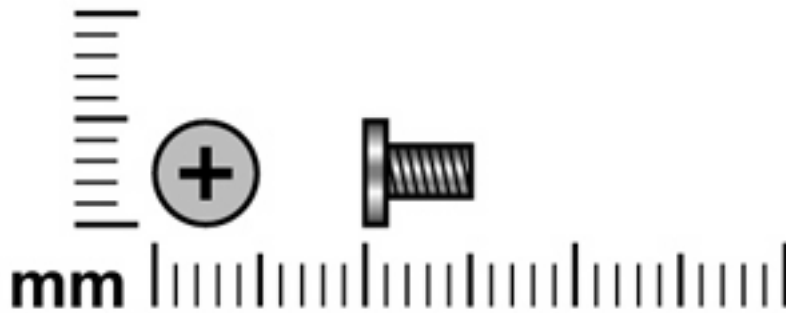


| Color | Quantity | Length | Thread | Head diameter |
|--------|----------|--------|--------|---------------|
| Silver | 2 | 9.0 mm | 2.5 mm | 5.0 mm |

Where used: 2 screw locks that secure the top cover to the computer



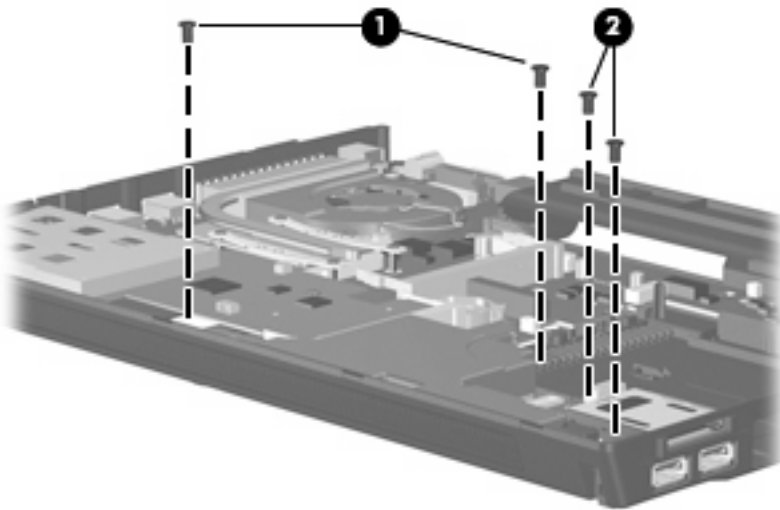
Phillips PM2.5×5.0 screw



| Color | Quantity | Length | Thread | Head diameter |
|-------|----------|--------|--------|---------------|
| Black | 9 | 5.0 mm | 2.5 mm | 5.0 mm |

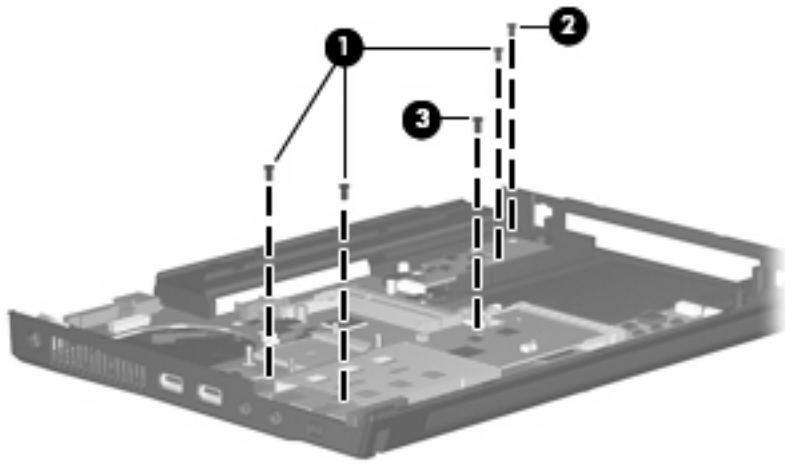
Where used:

- (1) Two screws that secure the speaker to the base enclosure
- (2) Two screws that secure the Media Card Reader/USB connector board to the base enclosure

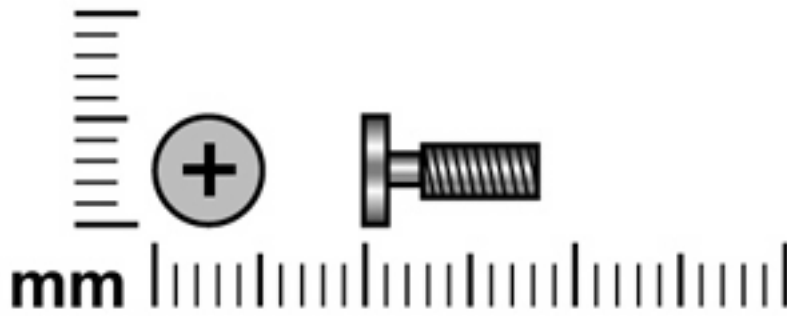


Where used:

- (1) Three screws that secure the system board and the PC Card/audio board assembly to the base enclosure
- (2) One screw that secures the SIM module slot board to the system board
- (3) One screw that secures the PC Card/audio board assembly to the system board

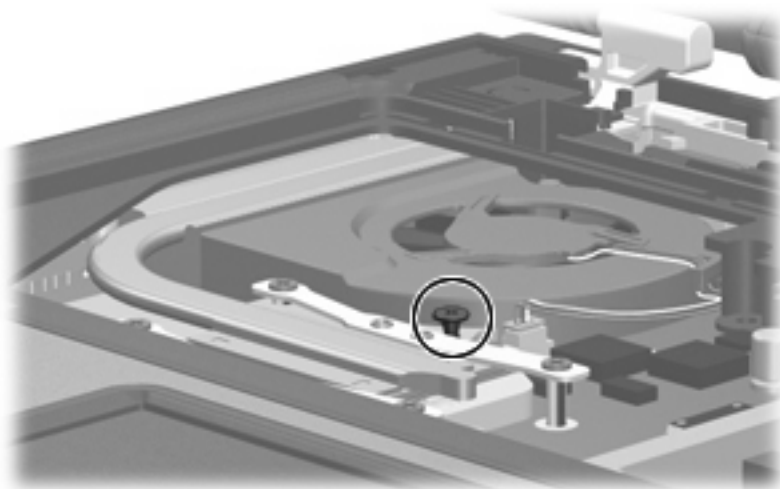


Silver Phillips PM2.5×8.0 captive screw

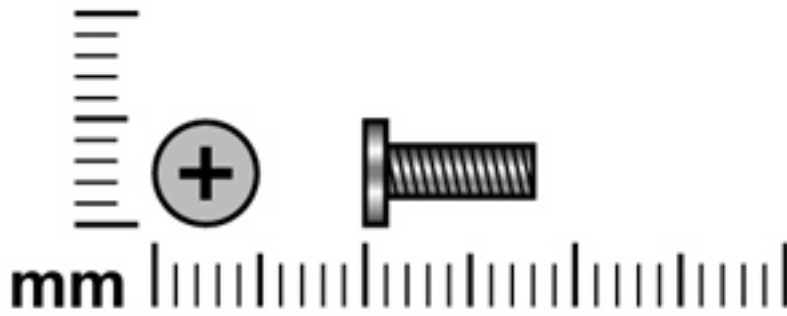


| Color | Quantity | Length | Thread | Head diameter |
|--------|----------|--------|--------|---------------|
| Silver | 1 | 8.0 mm | 2.5 mm | 5.0 mm |

Where used: One screw that secures the fan to the computer

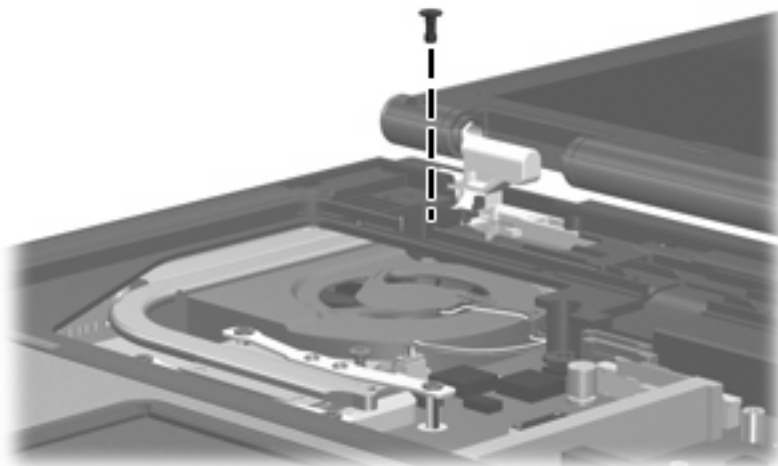


Phillips PM2.5×8.0 screw

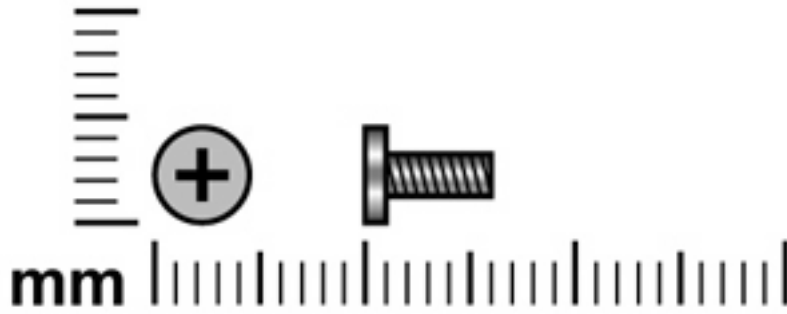


| Color | Quantity | Length | Thread | Head diameter |
|--------|----------|--------|--------|---------------|
| Silver | 1 | 8.0 mm | 2.5 mm | 5.0 mm |

Where used: One screw that secures the fan to the computer

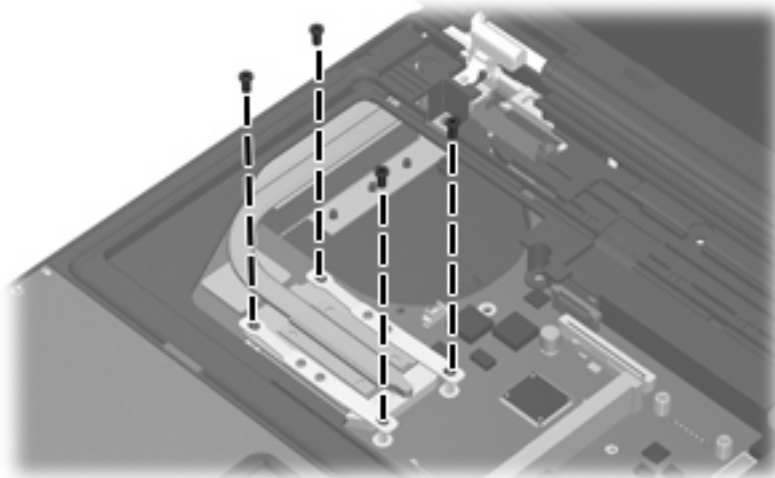


Phillips PM2.0×6.0 screw



| Color | Quantity | Length | Thread | Heat width |
|--------|----------|--------|--------|------------|
| Silver | 4 | 6.0 mm | 2.0 mm | 4.5 mm |

Where used: 4 screws that secure the heat sink to the computer




8 Backup and recovery – Windows Vista

Creating recovery discs

After setting up the computer for the first time, be sure to create a set of recovery discs of the full factory image. The recovery discs are used to start up (boot) the computer and recover the operating system and software to factory settings in case of system instability or failure.


Note the following guidelines before creating recovery discs:

- You will need high-quality CD-R, DVD-R, or DVD+R media (purchased separately).
-
-  **NOTE:** Formatted DVD±RW discs and DVD±RW double-layer discs are not compatible with HP Backup & Recovery Manager.
-
- The computer must be connected to AC power during the process.
 - Only one set of the recovery discs can be created per computer.
 - Number each disc before inserting it into the optical drive of the computer.
 - If necessary, you can cancel the disc creation before you have finished creating the recovery discs. The next time you select **Create a set of recovery discs (Recommended)**, you will be prompted to continue the disc creation.

To create a set of recovery discs:

1. Select **Start > All Programs > HP Backup & Recovery > Backup & Recovery Manager**.
2. Click **Next**.
3. Click **Create a set of recovery discs (Recommended)**, and then click **Next**.
4. Follow the on-screen instructions.

Backing up your information

 **NOTE:** You can only recover files that you have previously backed up. HP recommends that you use HP Backup & Recovery Manager to create an entire drive backup as soon as you set up your computer.

With HP Backup & Recovery Manager, you can perform the following tasks:

- Backing up your information regularly to protect your important system files
- Creating system recovery points that allow you to reverse undesirable changes to your computer by restoring the computer to an earlier state
- Scheduling backups at specific intervals or events

When to back up

- On a regularly scheduled basis

 **NOTE:** Set reminders to back up your information periodically.

- Before the computer is repaired or restored
- Before you add or modify hardware or software

Backup suggestions

- Create a set of recovery discs using HP Backup & Recovery Manager.
- Create system recovery points using HP Backup & Recovery Manager, and periodically copy them to disc.
- Store personal files in the Documents folder and back up these folders periodically.
- Back up templates stored in their associated programs.
- Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings.

The screen shot can be a time saver if you have to reset your preferences.


To copy the screen and paste it into a word-processing document:

- a. Display the screen.
- b. Copy the screen.

To copy only the active window, press **alt+fn+prt sc**.

To copy the entire screen, press **fn+prt sc**.

- c. Open a word-processing document, and then select **Edit > Paste**.

 **NOTE:** Before you can perform Backup & Recovery procedures, the computer must be connected to external power.

NOTE: Drivers, utilities, and applications installed by HP can be copied to a CD or to a DVD using HP Backup & Recovery Manager.

Backing up specific files or folders

You can back up specific files or folders to the recovery partition on the hard drive, to an optional external hard drive, or to optical discs (CDs or DVDs).


 **NOTE:** This process will take several minutes, depending on the file size and the speed of the computer.

To back up specific files or folders:

1. Select **Start > All Programs > HP Backup & Recovery > Backup & Recovery Manager**.
2. Click **Next**.
3. Click **Create or manage backups**, and then click **Next**.
4. Click **Back up user created files and folders**, and then click **Next**.
5. Follow the on-screen instructions.

Backing up the entire hard drive

When you perform a complete backup of the hard drive, you are saving the full factory image, including the Windows® operating system, software applications, and all personal files and folders.

 **NOTE:** A copy of the entire hard drive image can be stored on another hard drive, on a network drive, or on recovery discs that you create.


NOTE: This process may take over an hour, depending on your computer speed and the amount of data being stored.

To back up your entire hard drive:

1. Select **Start > All Programs > HP Backup & Recovery > Backup & Recovery Manager**.
2. Click **Next**.
3. Click **Create or manage backups**, and then click **Next**.
4. Click **Create or manage Entire Drive Backups**, and then click **Next**.
5. Follow the on-screen instructions.


Creating recovery points

When you back up modifications since your last backup, you are creating system recovery points. This allows you to save a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes made to your system.

 **NOTE:** The first system recovery point, a snapshot of the entire image, is automatically created the first time you perform a backup. Subsequent recovery points make copies of changes made after that time.

HP recommends that you create recovery points at the following times:

- Before you add or extensively modify software or hardware
- Periodically, whenever the system is performing optimally

 **NOTE:** Recovering to an earlier recovery point does not affect data files or e-mails created since that recovery point.

To create a system recovery point:

1. Select **Start > All Programs > HP Backup & Recovery > Backup & Recovery Manager**.
2. Click **Next**.
3. Click **Create or manage backups**, and then click **Next**.
4. Click **Create or manage Recovery Points**, and then click **Next**.
5. Follow the on-screen instructions.


Scheduling backups

Use HP Backup Scheduler to schedule backups for the entire system, for recovery points, or for specific files and folders. With this tool, you can schedule backups at specific intervals (daily, weekly, or monthly) or at specific events, such as at system restart or when you dock to an optional docking station (select models only).

To schedule backups:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup Scheduler**.
2. Follow the on-screen instructions.

Performing a recovery

 **NOTE:** You can only recover files that you have previously backed up. HP recommends that you use HP Backup & Recovery Manager to create an entire drive backup as soon as you set up your computer.

HP Backup & Recovery Manager helps you with the following tasks for safeguarding your information and restoring it in case of a system failure:

- Recovering important files—This feature helps you reinstall important files without performing a full system recovery.
- Performing a full system recovery—With HP Backup & Recovery Manager, you can recover your full factory image if you experience system failure or instability. HP Backup & Recovery Manager works from a dedicated recovery partition on the hard drive or from recovery discs you create.

Performing a recovery from the recovery discs

To perform a recovery from the recovery discs, follow these steps:

1. Back up all personal files.
2. Insert the first recovery disc into the optical drive and restart the computer.
3. Follow the on-screen instructions.

Performing a recovery from the hard drive

There are 2 ways to initiate a recovery from the hard drive:

- From within Windows
- From the recovery partition

Initiating a recovery in Windows

To initiate a recovery in Windows, follow these steps:

1. Back up all personal files.
2. Select **Start > All Programs > HP Backup & Recovery > Backup & Recovery Manager**.
3. Click **Next**.
4. Click **Perform a recovery**, and then click **Next**.
5. Follow the on-screen instructions.

Initiating a recovery from the hard drive recovery partition

To initiate a recovery from the hard drive recovery partition, follow these steps:

1. Back up all personal files.
2. Restart the computer, and then press **f11** before the Windows operating system loads.
3. Click a recovery option, and then click **Next**.
4. Follow the on-screen instructions.


9 Backup and recovery – Windows XP

Creating recovery discs

After setting up the computer for the first time, be sure to create a set of recovery discs of the full factory image. The recovery discs are used to start up (boot) the computer and recover the operating system and software to factory settings in case of system instability or failure.

Note the following guidelines before creating recovery discs:

- You will need high-quality CD-R, DVD-R, or DVD+R media (purchased separately).


 **NOTE:** Formatted DVD±RW discs and DVD±RW double-layer discs are not compatible with HP Backup & Recovery Manager.

- The computer must be connected to AC power during the process.
- Only one set of the recovery discs can be created per computer.
- Number each disc before inserting it into the optical drive of the computer.
- If necessary, you can cancel the disc creation before you have finished creating the recovery discs. The next time you select **Create factory software recovery CDs or DVDs to recover the system (Highly recommended)**, you will be prompted to continue the disc creation.

To create a set of recovery discs:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Create factory software recovery CDs or DVDs to recover the system (Highly recommended)**, and then click **Next**.
4. Follow the on-screen instructions.

Backing up your information

 **NOTE:** You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer.

With HP Backup and Recovery Manager, you can perform the following tasks:

- Backing up your information regularly to protect your important system files
- Creating system recovery points that allow you to reverse undesirable changes to your computer by restoring the computer to an earlier state
- Scheduling backups at specific intervals or events

When to back up

- On a regularly scheduled basis

 **NOTE:** Set reminders to back up your information periodically.

- Before the computer is repaired or restored
- Before you add or modify hardware or software


Backup suggestions

- Create a set of recovery discs using HP Backup and Recovery Manager.
- Create system recovery points using HP Backup and Recovery Manager, and periodically copy them to disc.
- Store personal files in the My Documents folder and back up these folders periodically.
- Back up templates stored in their associated programs.
- Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings.

The screen shot can be a time saver if you have to reset your preferences.

To copy the screen and paste it into a word-processing document:

- a. Display the screen.
- b. Copy the screen.
To copy only the active window, press **alt+fn+prt sc**.
To copy the entire screen, press **fn+prt sc**.
- c. Open a word-processing document, and then select **Edit > Paste**.

 **NOTE:** Before you can perform Backup & Recovery procedures, the computer must be connected to external power.

NOTE: Drivers, utilities, and applications installed by HP can be copied to a CD or to a DVD using HP Backup and Recovery Manager.

Backing up specific files or folders

You can back up specific files or folders to the recovery partition on the hard drive, to an optional external hard drive, or to optical discs (CDs or DVDs).


 **NOTE:** This process will take several minutes, depending on the file size and the speed of the computer.

To back up specific files or folders:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Back up individual files and folders**, and then click **Next**.
5. Follow the on-screen instructions.

Backing up the entire hard drive

When you perform a complete backup of the hard drive, you are saving the full factory image, including the Windows® operating system, software applications, and all personal files and folders.

 **NOTE:** A copy of the entire hard drive image can be stored on another hard drive, on a network drive, or on recovery discs that you create.


NOTE: This process may take over an hour, depending on your computer speed and the amount of data being stored.

To back up your entire hard drive:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Back up entire hard drive**, and then click **Next**.
5. Follow the on-screen instructions.


Creating recovery points

When you back up modifications since your last backup, you are creating system recovery points. This allows you to save a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes made to your system.

 **NOTE:** The first system recovery point, a snapshot of the entire image, is automatically created the first time you perform a backup. Subsequent recovery points make copies of changes made after that time.

HP recommends that you create recovery points at the following times:

- Before you add or extensively modify software or hardware
- Periodically, whenever the system is performing optimally

 **NOTE:** Recovering to an earlier recovery point does not affect data files or e-mails created since that recovery point.

To create a system recovery point:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Create or manage Recovery Points**, and then click **Next**.
5. Follow the on-screen instructions.


Scheduling backups

Use HP Backup Scheduler to schedule backups for the entire system, for recovery points, or for specific files and folders. With this tool, you can schedule backups at specific intervals (daily, weekly, or monthly) or at specific events, such as at system restart or when you dock to an optional docking station (select models only).

To schedule backups:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup Scheduler**.
2. Follow the on-screen instructions.

Performing a recovery

 **NOTE:** You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer.

HP Backup and Recovery Manager helps you with the following tasks for safeguarding your information and restoring it in case of a system failure:

- Recovering important files—This feature helps you reinstall important files without performing a full system recovery.
- Performing a full system recovery—With HP Backup and Recovery Manager, you can recover your full factory image if you experience system failure or instability. HP Backup and Recovery Manager works from a dedicated recovery partition on the hard drive or from recovery discs you create.

Performing a recovery from the recovery discs

To perform a recovery from the recovery discs, follow these steps:

1. Back up all personal files.
2. Insert the first recovery disc into the optical drive and restart the computer.
3. Follow the on-screen instructions.

Performing a recovery from the hard drive

There are 2 ways to initiate a recovery from the hard drive:

- From within Windows
- From the recovery partition

Initiating a recovery in Windows

To initiate a recovery in Windows, follow these steps:

1. Back up all personal files.
2. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
3. Click **Next**.
4. Click **Recover important files or the entire system**, and then click **Next**.
5. Follow the on-screen instructions.

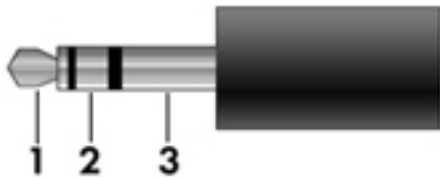
Initiating a recovery from the hard drive recovery partition

To initiate a recovery from the hard drive recovery partition, follow these steps:

1. Back up all personal files.
2. Restart the computer, and then press **f11** before the Windows operating system loads.
3. Click a recovery option, and then click **Next**.
4. Follow the on-screen instructions.

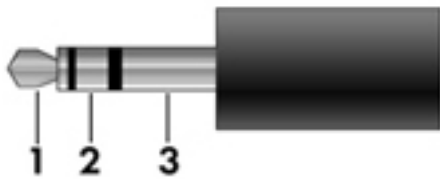
10 Connector pin assignments

Audio-out (headphone)



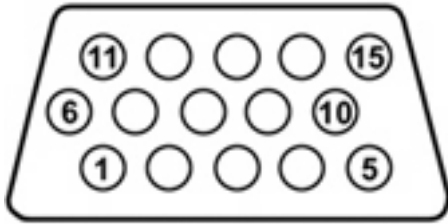
| Pin | Signal |
|-----|--------------------------|
| 1 | Audio out, left channel |
| 2 | Audio out, right channel |
| 3 | Ground |

Audio-in (microphone)



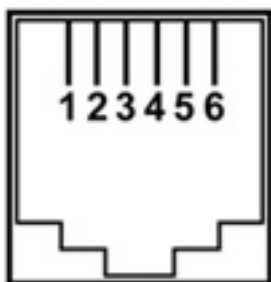
| Pin | Signal |
|-----|-----------------|
| 1 | Audio signal in |
| 2 | Audio signal in |
| 3 | Ground |

External monitor



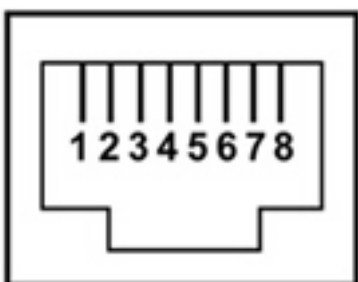
| Pin | Signal |
|-----|-----------------|
| 1 | Red analog |
| 2 | Green analog |
| 3 | Blue analog |
| 4 | Not connected |
| 5 | Ground |
| 6 | Ground analog |
| 7 | Ground analog |
| 8 | Ground analog |
| 9 | +5 VDC |
| 10 | Ground |
| 11 | Monitor detect |
| 12 | DDC 2B data |
| 13 | Horizontal sync |
| 14 | Vertical sync |
| 15 | DDC 2B clock |

RJ-11 (modem)



| Pin | Signal |
|-----|--------|
| 1 | Unused |
| 2 | Tip |
| 3 | Ring |
| 4 | Unused |
| 5 | Unused |
| 6 | Unused |

RJ-45 (network)



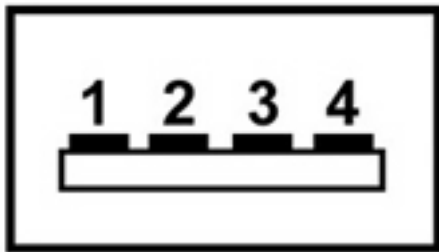
| Pin | Signal |
|-----|------------|
| 1 | Transmit + |
| 2 | Transmit - |
| 3 | Receive + |
| 4 | Unused |
| 5 | Unused |
| 6 | Receive - |
| 7 | Unused |
| 8 | Unused |

S-Video-out



| Pin | Signal |
|-----|----------------------------|
| 1 | S-VHS color (C) signal |
| 2 | Composite video signal |
| 3 | S-VHS intensity (Y) signal |
| 4 | S-VHS color ground |
| 5 | TV-CD |
| 6 | S-VHS intensity ground |
| 7 | Composite video ground |

Universal Serial Bus



| Pin | Signal |
|-----|--------|
| 1 | +5 VDC |
| 2 | Data - |
| 3 | Data + |
| 4 | Ground |

11 Power cord set requirements

The wide range input feature of the computer permits it to operate from any line voltage from 100 to 120 volts AC or from 220 to 240 volts AC.

The 3-conductor power cord set included with the computer meets the requirements for use in the country or region where the equipment is purchased.

Power cord sets for use in other countries or regions must meet the requirements of the country or region where the computer is used.

Requirements for all countries or regions

The requirements listed below are applicable to all countries or regions:

- The length of the power cord set must be at least 1.5 m (5.0 ft) and no more than 2.0 m (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country or region where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 V AC, as required by each country or region's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.

Requirements for specific countries or regions

| Region | Accredited agency | Applicable note number |
|--------------------------------|-------------------|------------------------|
| Australia | EANSW | 1 |
| Austria | OVE | 1 |
| Belgium | CEBC | 1 |
| Canada | CSA | 2 |
| Denmark | DEMKO | 1 |
| Finland | FIMKO | 1 |
| France | UTE | 1 |
| Germany | VDE | 1 |
| Italy | IMQ | 1 |
| Japan | METI | 3 |
| Korea | EK | 4 |
| The Netherlands | KEMA | 1 |
| Norway | NEMKO | 1 |
| The People's Republic of China | CCC | 5 |
| Sweden | SEMKO | 1 |
| Switzerland | SEV | 1 |
| Taiwan | BSMI | 4 |
| The United Kingdom | BSI | 1 |
| The United States | UL | 2 |

1. The flexible cord must be Type HO5VV-F, 3-conductor, 1.0-mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.
2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00-mm² conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.
4. The flexible cord must be Type RVV, 3-conductor, 0.75-mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.
5. The flexible cord must be Type VCTF, 3-conductor, 0.75-mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.

12 Recycling

Battery

When a battery has reached the end of its useful life, do not dispose of the battery in general household waste. Follow the local laws and regulations in your area for computer battery disposal.

Display

-
- ⚠ **WARNING!** The backlight contains mercury. Exercise caution when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.
 - ⚠ **CAUTION:** The procedures in this appendix can result in damage to display components. The only components intended for recycling purposes are the liquid crystal display (LCD) panel and the backlight. Careful handling should be exercised when removing these components. When you remove these components, handle them carefully.
 - 📄 **NOTE: Materials Disposal.** This HP product contains mercury in the backlight in the display assembly that might require special handling at end-of-life. Disposal of mercury may be regulated because of environmental considerations. For disposal or recycling information, contact your local authorities, or see the Electronic Industries Alliance (EIA) Web site at <http://www.eiae.org>.
-

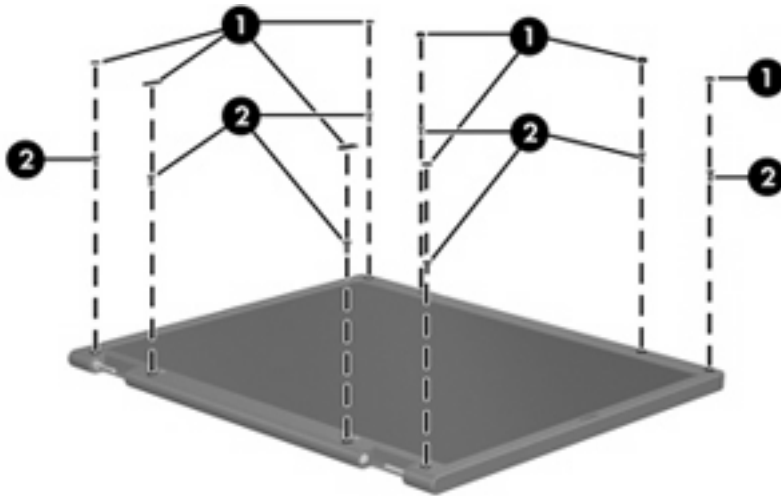
This section provides disassembly instructions for the display assembly. The display assembly must be disassembled to gain access to the backlight **(1)** and the liquid crystal display (LCD) panel **(2)**.



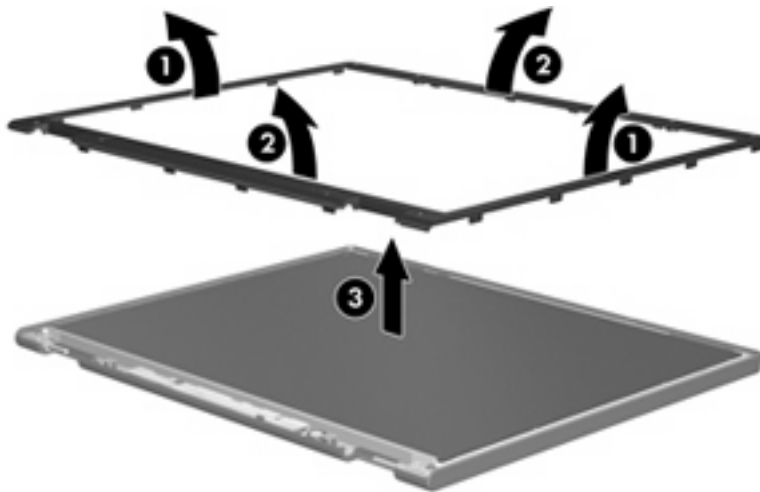
-
- 📄 **NOTE:** The procedures provided in this appendix are general disassembly instructions. Specific details, such as screw sizes, quantities, and locations, and component shapes and sizes, can vary from one computer model to another.
-

Perform the following steps to disassemble the display assembly:

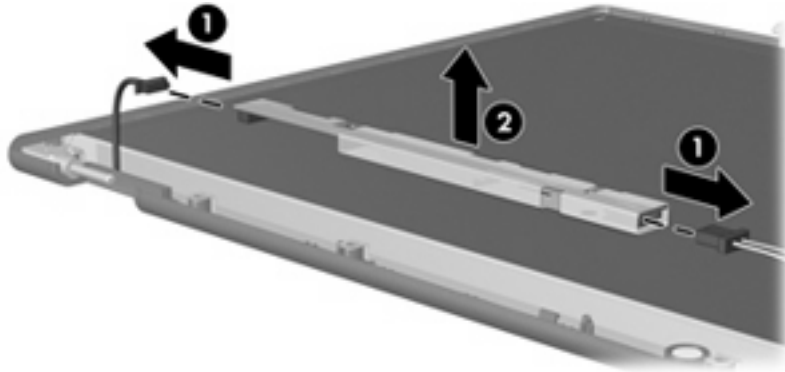
1. Remove all screw covers **(1)** and screws **(2)** that secure the display bezel to the display assembly.



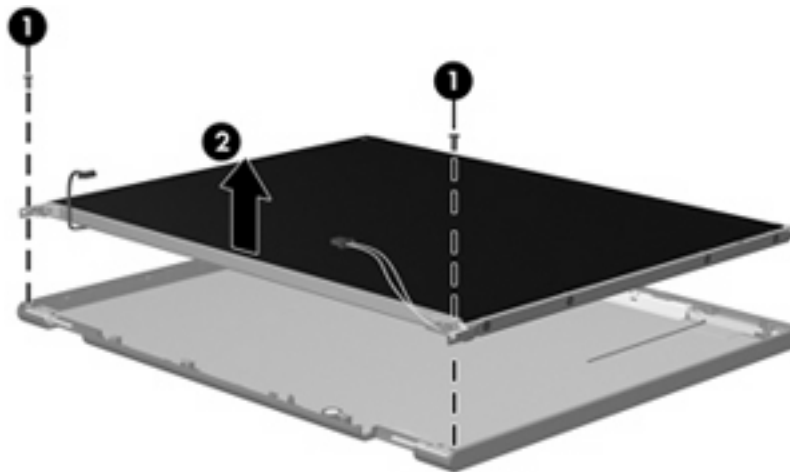
2. Lift up and out on the left and right inside edges **(1)** and the top and bottom inside edges **(2)** of the display bezel until the bezel disengages from the display assembly.
3. Remove the display bezel **(3)**.



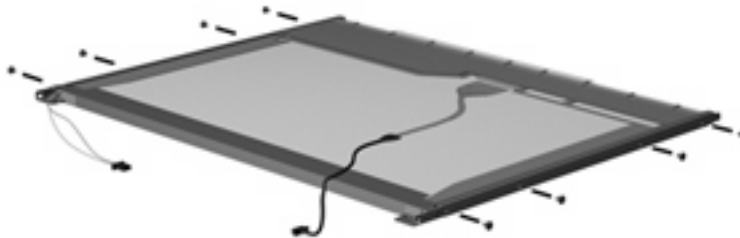
4. Disconnect all display panel cables **(1)** from the display inverter and remove the inverter **(2)**.



5. Remove all screws **(1)** that secure the display panel assembly to the display enclosure.
6. Remove the display panel assembly **(2)** from the display enclosure.

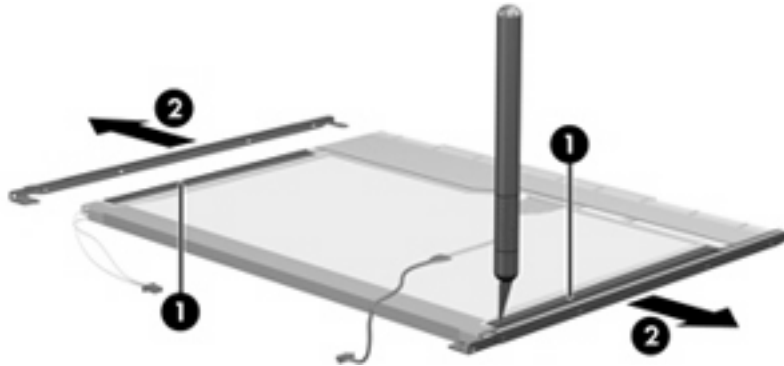


7. Turn the display panel assembly upside down.
8. Remove all screws that secure the display panel frame to the display panel.

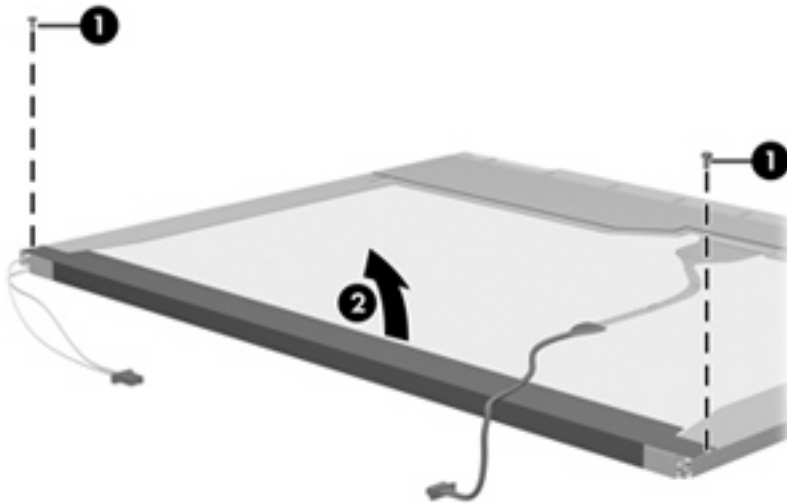


9. Use a sharp-edged tool to cut the tape **(1)** that secures the sides of the display panel to the display panel frame.

10. Remove the display panel frame **(2)** from the display panel.

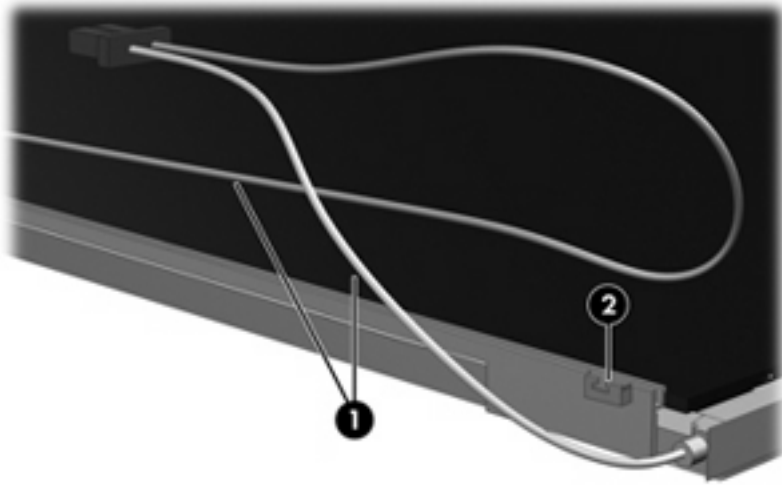


11. Remove the screws **(1)** that secure the backlight cover to the display panel.
12. Lift the top edge of the backlight cover **(2)** and swing it outward.



13. Remove the backlight cover.
14. Turn the display panel right-side up.

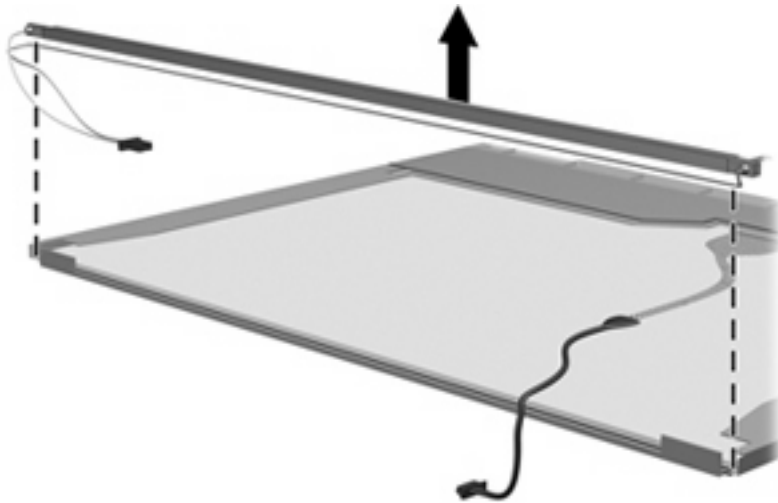
15. Remove the backlight cables (1) from the clip (2) in the display panel.



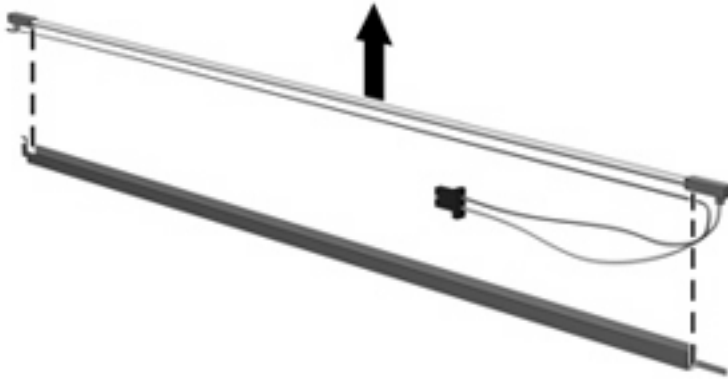
16. Turn the display panel upside down.

⚠ WARNING! The backlight contains mercury. Exercise caution when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

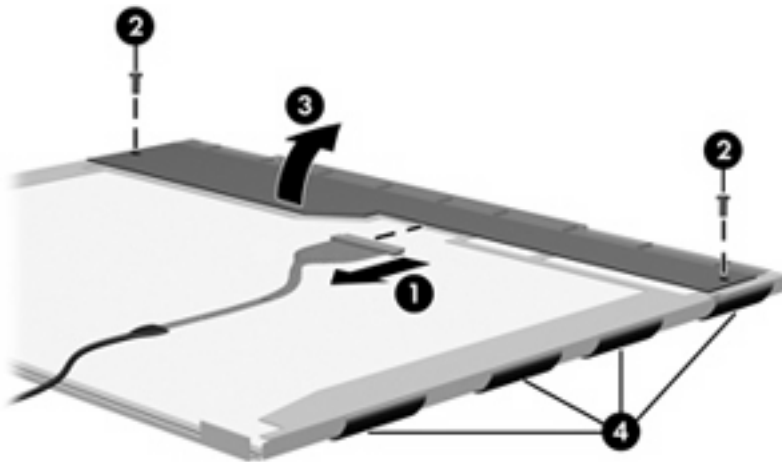
17. Remove the backlight frame from the display panel.



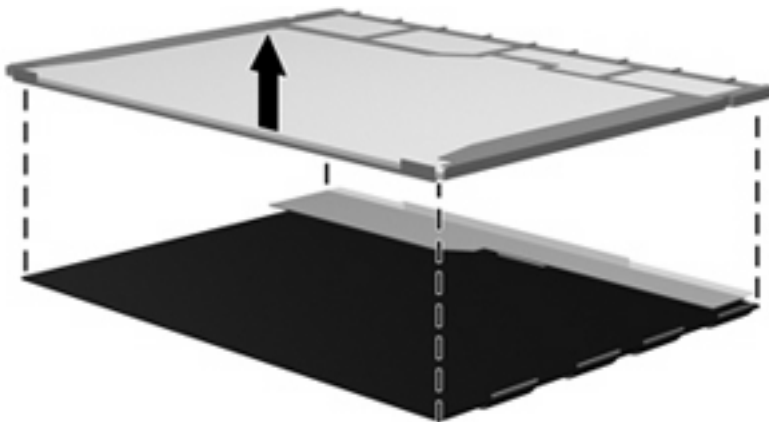
18. Remove the backlight from the backlight frame.



19. Disconnect the display cable (1) from the LCD panel.
20. Remove the screws (2) that secure the LCD panel to the display rear panel.
21. Release the LCD panel (3) from the display rear panel.
22. Release the tape (4) that secures the LCD panel to the display rear panel.



23. Remove the LCD panel.



24. Recycle the LCD panel and backlight.

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