HYSTER | **TRACKER**

HYSTER TRACKER

WIRELESS ASSET MANAGEMENT

WWW.HYSTER.COM

UPSIZE, DOWNSIZE, RIGHT SIZE, OPTIMIZE – MANAGE YOUR FLEET

Take your fleet operation to the next level with wireless asset management from Hyster. The Hyster Tracker solution can drive fleet efficiency, improve operator performance, reduce your carbon footprint and lower your overall material handling cost.

KNOW WHAT YOUR TRUCKS ARE DOING

If you can't see it, you can't fix it. Five usage meters track and report data, reflecting both utilization and application of each piece of equipment. This data along with our GPS technology enables optimization of fleet size, structure, and location for maximum productivity. Hyster Tracker helps to ensure you have the right size fleet for maximum productivity and efficiency.

PROMOTE OPERATOR CONFIDENCE AND PERFORMANCE

Whether you own or lease, your lift truck fleet represents a significant investment. Protect that investment from abuse, neglect and unauthorized operation with features like impact sensing, preventative maintenance tracker, and access control. The Hyster Tracker option ensures that the truck will not operate until the operator has completed standard OSHA pre-shift checklists or specific industry-mandated checklists. It's peace of mind, around the clock and throughout the fleet, wherever your trucks are located. Once you see the reports, you'll want to equip all the trucks in your fleet with Hyster Tracker technology.

SEE YOUR TOTAL COST OF OPERATION IN A WHOLE NEW LIGHT

Knowing your total cost of operation (TCO) provides business intelligence above and beyond simply knowing asset ownership costs. Improving cost management of trucks, fleets and labor is made possible with comprehensive monitoring and reporting of operational costs which can include contract costs, maintenance, acquisition, labor (when operator access data is enabled) and more. Cost of operation can be viewed and analyzed by truck, by fleet and by location. You'll benefit with increased knowledge of actual fleet utilization and costs to help you get the most value from your material handling assets.
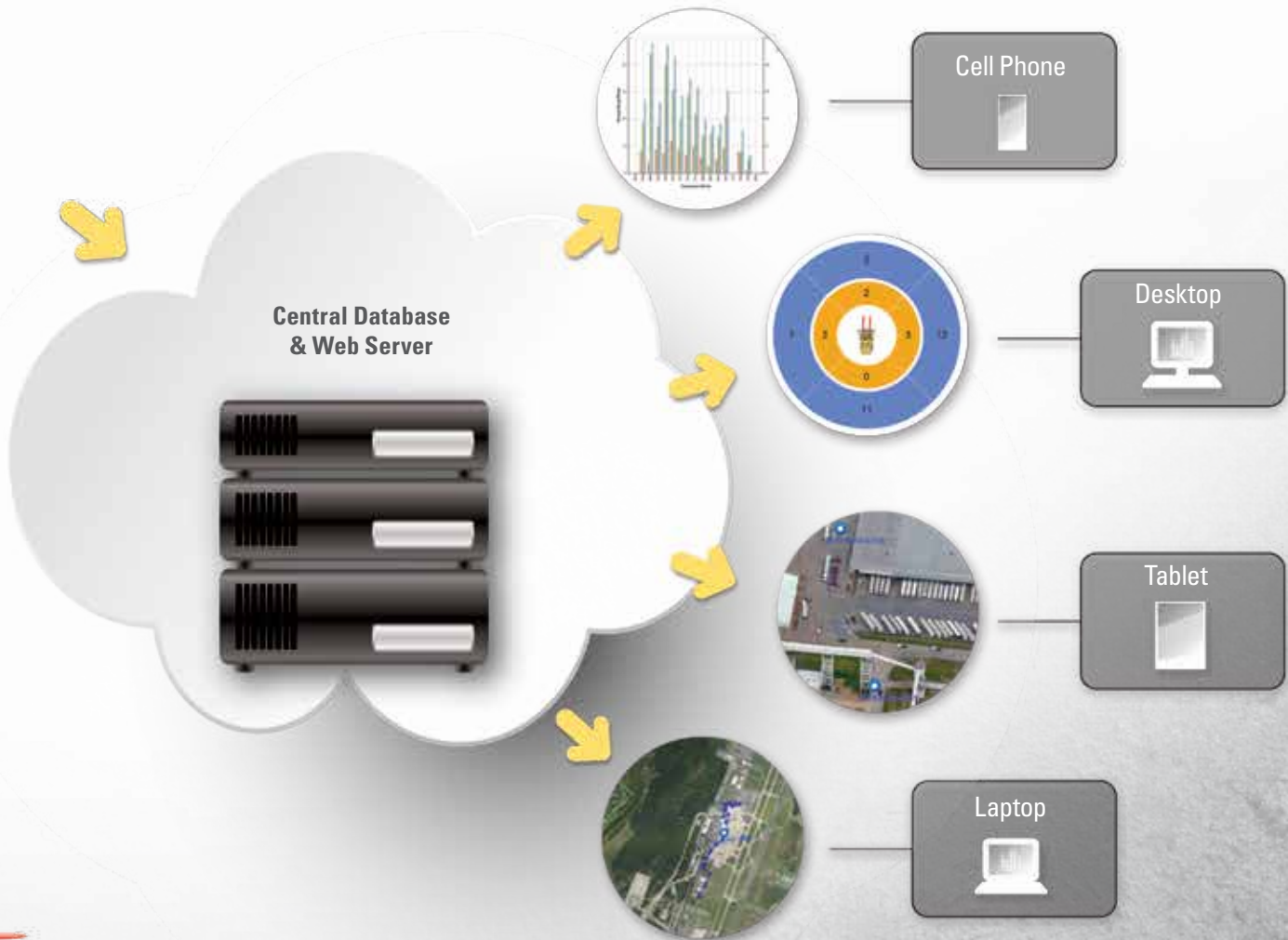
Wireless Data Connection

24/7 ACCESS TO FLEET DATA

Access the Hyster Tracker portal via desktop, laptop, tablet or smart phone – anywhere you have an internet connection - and you'll see every truck in your fleet that's been equipped with the compact and rugged telemetry module. The system communicates via cellular or Wi-Fi connection to our secure Hyster Tracker portal. Fleets with multiple brands are no problem, enabling you to equip any brand of lift trucks with the same technology. A customized dashboard handles the data analysis, providing clear, concise and interactive reports to enable assessment of fleet performance, efficiency and operator performance. Email notifications can be configured to make you aware of truck impacts, OSHA checklist faults, and diagnostic trouble codes as they occur.

Central Database & Web Server

Cell Phone

Desktop

Tablet

Laptop

THREE SCALABLE LEVELS OF HYSTER TRACKER

WIRELESS MONITORING, ACCESS, AND VERIFICATION PROVIDE A CUSTOMIZED LEVEL OF ASSET MANAGEMENT.

LEVEL 1 - WIRELESS MONITORING

Wireless Monitoring is ideal for customers who simply want to monitor utilization, impacts, diagnostic trouble codes, schedule and track preventive maintenance, better understand your total cost of operations, and know the truck's location at a site.

REMOTE HOUR METER/USAGE TRACKING

View and manage key performance indicator data per truck, fleet and location. The Usage Tracking application can create reports that show the utilization of individual or fleets of trucks based on operating hours. Reports can be customized by the user to intervals such as shift, day, week, or other time period. Shift utilization comparisons can easily be generated and viewed, providing valuable insight into localized performance levels.

FAULT CODE TRACKING

Track and respond to CAN-based fault codes. Fault Code Tracking can be configured to send rapid message alerts of fault code events by specific vehicle. Depending on severity, the fault can be stored for attention at the next service, sent to the dealer and/or customer to alert the need for service at the next opportunity, or used to initiate a call for immediate attention.

IMPACT SENSING

Report, display and log impact events. Receive alerts via email and the portal anytime an impact exceeds the preset impact rating with the Rapid Messenger option. Data recorded and reported include truck ID, operator ID (if properly equipped), asset serial number and details of the impact event, including the time, direction of the impact, as well as the force.

COST OF OPERATIONS

Aggregate ALL your costs – see your real TCO. Depending on your level of management automation, truck costs can be automatically and/or manually entered to produce comprehensive operational reports per truck, fleet and location. Acquisition, maintenance, and operator costs can be totaled and viewed as cost per hour, day, week, month or year as needed with a user-specified date range. Single or multiple trucks can be grouped as needed for reporting and management purposes.

PM TRACKER

Remotely view and manage equipment servicing, all via the Hyster Tracker portal. Select and view service types, set service intervals and develop a totally customized preventive maintenance program, all based on actual hours in service. Service history and future maintenance activities can be viewed and managed by truck and fleet groups. Complete PM service records are available via the portal interface whenever required.

GPS

Locate your rolling assets, view where truck impacts are occurring at your facility, and track drive sessions using Hyster Tracker GPS feature.

LEVEL 2 - WIRELESS ACCESS

Wireless Access now adds a proximity card reader to the system to encourage proper and safe operation of trucks. All the information you receive from Level 1 Wireless Monitoring will now be connected to an operator. Measure utilization by operator to better understand who is causing avoidable damage at your site with impact monitoring.

ACCESS CONTROL

Prevent unauthorized operation by untrained operators. The wireless asset management system on the truck can be set up to prevent access of the unit by an untrained operator. The operator credentials are entered via the web portal and include details of the operator, badge ID number and training expiration date.

AUTOMATIC SHUTDOWN

Save energy when trucks are not in use. When enabled, this option detects truck activity and operator presence, commanding a shutdown when preset inactive parameters are met. If your facility is enrolled in an energy audit or carbon footprint program, this documented energy conservation initiative provides clear evidence of lift truck compliance.

FEATURES

> **Truck monitoring via web portal**

> **Remote hour meter / usage tracking**

> **Fault code tracking**

> **Impact sensing**

> **Cost of operation**

> **PM Tracker**

> **GPS**

> **Access control by operator (swipe card)**

> **Unattended and/or no operation truck shutdown**

WIRELESS VERIFICATION

Wireless Verification includes all the features of Wireless Monitoring and Wireless Access plus adds the ability to perform mandatory OSHA checklist without using a pen and paper.

OPERATOR PRE-SHIFT CHECKLIST

Help ensure operators complete mandatory checklists – before truck operation. OSHA requires that all forklifts be examined at least once daily before being placed in service. Checklists can be programmed right into the Hyster Tracker unit, with full visibility via the portal. Your operators will be automatically disciplined to run through all required checks prior to startup and truck movement.

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> **Operator pre-shift checklist**

TECHNOLOGY WITH A DIFFERENCE – OUR DEALERS

HYSTER TRACKER PLUS HYSTER® DEALERS HAS NO EQUAL.
Hyster Tracker and your local Hyster lift truck dealer provide the experience and technology that can help you optimize fleet performance, operation and cost.

At Hyster Company, we pride ourselves on being more than just a lift truck manufacturer. Throughout our dealer network, you'll discover fleet managers, parts suppliers, capital procurement specialists and trainers. Hyster dealers understand your business, can assist in selecting the right lift truck, and will provide support after the sale with fully equipped service vehicles.

For Hyster fleet owners and operators, Hyster Tracker is the only wireless asset management solution designed and supported by Hyster, available on new equipment, and easily retrofits for existing trucks in your fleet. Your Hyster Dealer can offer you the option of equipping all other brands of lift trucks with Hyster Tracker technology, providing a solution for your entire fleet.

WORK WITH THE EXPERTS – THE HYSTER FLEET SMART TEAM.
Hyster offers centralized fleet management programs to help you effectively maintain, monitor, analyze and optimize your material handling and lift truck fleet. With Hyster fleet management, Hyster Tracker and our value-added parts and service programs, you can maximize fleet uptime and productivity while saving money over the long term. Add a strong, stable network of independent lift truck dealers for service and support, and your fleet can perform at optimum levels and with lower operating cost.

HYSTER

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