



Version No: 3.0

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## Browser Settings (IE, Chrome & Safari)

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## 1. Configuration Settings for IE (version 6, 7, 8, 9, 10 and 11)

### 1.1 To customize your Privacy settings in Microsoft Internet Explorer

1. Double-click to open **Internet Explorer**.
2. On the **Tools** menu, click **Internet Options**.
3. Click the **Security** tab, and then click **Trusted Sites**.
4. Click **Sites**.
5. Select **Require server verification (https:)** check box for all sites in this zone option.
6. Click **Ok**.

### 1.2 Custom Level Settings for trusted sites

1. Click Security Tab → Custom Level; several options to be selected are displayed.
2. Click Enable in Download Signed ActiveX controls option.

**In the ActiveX Controls & Plug-ins option:**

1. Allow previously unused ActiveX controls to run without prompt, click Enable
2. Allow Scriptlets, click Enable
3. Automatic Prompting for ActiveX controls, click Enable
4. Download signed ActiveX Controls, click Enable
5. Run ActiveX controls and plug-ins, click Enable
6. Script ActiveX controls safe for scripting, click Enable

**In the Downloads option**

1. Automatic prompting for file downloads, click Enable
2. Font download, click Enable

**In the Miscellaneous option**

1. Access data sources across domains, click Enable
2. Allow scripting of Internet explorer web browser controls, click Enable
3. Allow script-initiated windows without size or position constraints, click Enable
4. Allow websites to open windows without address or status bar, click Enable
5. Display mixed content, click Enable
6. Launching programs and files in an IFRAME, click Enable
7. Use Phishing filter, click Disable
8. Use Pop-up blocker, click Disable

**In the Scripting option**

1. Active scripting, click Enable
2. Allow Programmatic clipboard access, click Enable
3. Scripting of Java applets, click Enable
4. Click OK button to save the changes.
5. Click on Privacy tab. In Pop-up Blocker option, if Settings button is active, add PrognoCIS™ URL to Allowed Sites.
6. Set filter level to Low.

7. Click Close to save the changes.

### 1.3 Install security certificate

Client server users need to install security certificate. ASP server users need not install the security certificate.

#### **To install a security certificate**

1. Type the following address
2. `https://<IP address of the server>:8443/prognosis/scrUserLogin.jsp?clinic=<pool name>` in the address bar of Internet explorer. The Security Alert window is displayed.
3. In Security Alert window, click View Certificate.
4. In Certificate window, click Install Certificate. A Certificate Import Wizard prompts the user through the steps of installing the certificate.
5. In Welcome to Certificate Import Wizard window, click Next.
6. In Certificate Store window, click Next.
7. In Completing the Certificate Import Wizard window, enable Automatically select the certificate store based on the type of certificate option.
8. In Security Warning window, click Yes to complete the installation of the certificate.
9. In Certificate Import Wizard, click Ok (this window displays the successful import of security

### 1.4 Disable Popup Blockers

Check to see if the pop-up blockers are disabled in your system. Users can login to Prognosis™ with a valid user id and password. If the user is unable to login and system displays messages saying pop-up blockers has stopped a window

from then pop-up blockers are disabled. Otherwise, do any of the following steps applicable to disable the pop-up blockers.

## 1.5 Google Toolbar

### **Allow popups on a specific website**

Login to <https://<clinic name>.prognosis.com> and click the Popup Blocker button on the Google Toolbar. The button text will then change to Popups okay, indicating that the Popup Blocker is disabled for the specified website.

### **Disable popup blocker completely on the Google Toolbar**

1. Click the "Settings" button on google Toolbar and select "Options" from the list.
2. Click the "More" tab.
3. In Popup Blocker option, click to deselect the Enable Popup Blocker check box.
4. Click OK.



**Note:** *The previous versions of google toolbar do not have a Settings button. In a previous version of google toolbar:*

1. Click Options on the google toolbar
2. Click to deselect the Popup Blocker box.

## 1.6 Yahoo Toolbar

### **Allow popups on a specific website**

1. Login to <https://<clinic name>.prognosis.com> and click Pop-Up Blocker button on the yahoo toolbar menu
2. Select "Always Allow Pop-Ups From" from the list.

3. Select the site (https://<clinic name>. prognocis.com) from the list of "Sources of Recently Blocked Pop-Ups".
4. Click "**Allow**".
5. This allows all pop-ups from this web site to appear without further action.

### **Disable pop up blocker completely on the Yahoo! Toolbar**

1. Click Pop-Up Blocker button on the yahoo toolbar menu.
2. Click to deselect "Enable Pop-Up Blocker" option from the list.



**Note:** *If you have tried the methods listed above and the pop-up you want is still blocked. The window is not blocked by Yahoo! Pop-up Blocker or Google popup blocker. Some other pop-up blocker is blocking the window, it may even be another toolbar installed on the system.*

**TIP:** *If the Popup Blocker is preventing a new window from opening, you can always let a new window open from a "blocked" site by holding down the Ctrl key on your keyboard while you click on a link.*

## 1.7 Page set up in Internet Explorer

1. On the File menu (of internet explorer), click Page Setup
2. Set Left, Right, Top, Bottom (margins) values to 0.
3. The defaults will now be set to values resembling 0.16 or 0.17

## 2. Enable the compatibility view for IE 9, IE10 and IE11

**Perform the following steps to enable the compatibility view for IE9, IE10 and IE11:**



**Note:** *For IE 9, it is not mandatory that the compatibility mode settings be performed but it is always preferable.*

1. Open Internet Explorer browser.
2. Type https://<client name>.prognocis.com in the address bar.
3. The PrognocIS™ LOGIN screen is displayed.

4. Click the **Tools** menu at the top, and then click **Compatibility View Settings**.
5. "Add this website:" text box will show entered url then click on Add button.
6. Click 'Close' button to save changes.

Refer to figure 5.1. A Compatible View Settings popup is displayed, Refer to figure 5.2.

**Figure 5.1: Compatibility View Settings menu item from Tool menu in IE10**



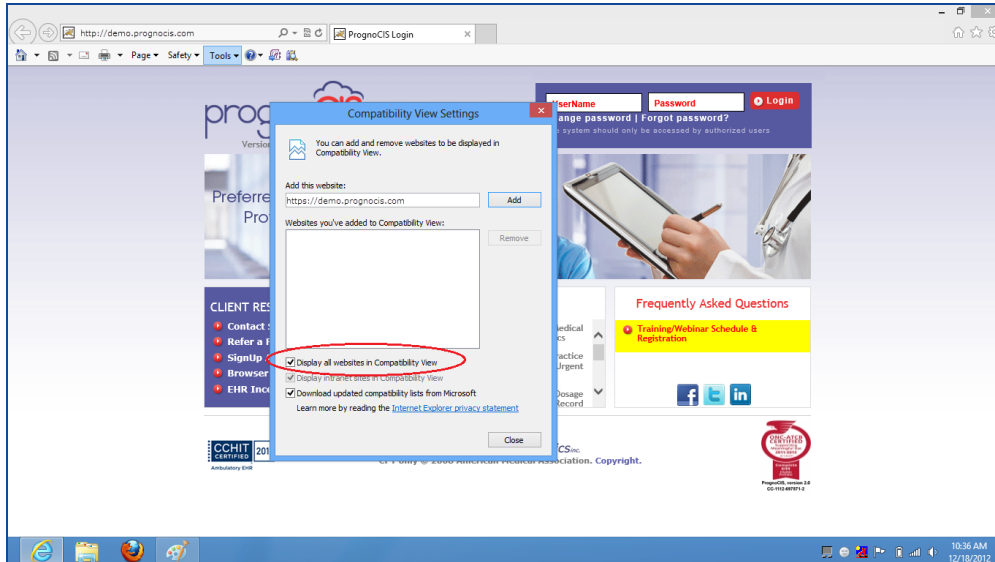
### 3. Create IE desktop shortcut for Prognosis™

1. Double-click an open Internet Explorer
2. Type Prognosis URL in the address bar; the Prognosis™ LOGIN screen is displayed
3. On the Favorites menu, click Add to Favorites.
4. Type a new name for the page if required.
5. On the File menu, point to Send, and then click Shortcut to Desktop
6. A desktop shortcut has now been created for Prognosis™
7. Also, add Prognosis™ url in Favorites of Internet Explorer



Select the checkbox next to **Display all websites in Compatibility View** in the **Compatibility View Settings** popup, Refer to figure 5.2.

**Figure 5.2:** Screen – *Compatibility View Settings* popup



8. Click Close to save changes.
9. Access Prognosis URL.

#### 4. Additional IE settings for Prognosis™ setup on IE 11

Prognosis™ support IE11 with Compatibility settings turned ON.

##### A. Custom Level Settings for Trusted Sites.

Continue these steps after configuration settings for Microsoft Internet Explorer.

1. Double-click to open Internet Explorer or Start > All Programs > Internet Explorer.
2. On the Tools menu, click Internet Options.
3. Click the 'Security' tab.
4. Click the 'Custom level' button within the Security Level for this zone frame.

5. Using the vertical scroll bar within the Settings pane, verify or define the following configuration as noted by each category indicated.



**Note:** *Unless otherwise specified, if a category exists but is not cited below, assume the default values and make no changes.*

Scroll to **ActiveX controls and plug-ins** and select the **Enable** option for the following:

1. Allow previously unused ActiveX controls to run without prompt.
2. Allow Scriptlets.
3. Automatic prompting for ActiveX controls.
4. Binary and script behaviors.
5. Download signed ActiveX controls.
6. Run ActiveX controls and plug-ins.
7. Script ActiveX controls marked safe for scripting.

Scroll to **ActiveX controls and plug-ins** and and select the **Disable** option for the following:

1. Initialize and script ActiveX controls not marked as safe for scripting.
2. Only allow approved domains to use ActiveX without prompt.

Scroll to **ActiveX controls and plug-ins** and and select the **Prompt** option for the following:

1. Download unsigned ActiveX controls.

Scroll to **Downloads** and select the **Enable** option for the following:

1. File download.
2. Fonts download.

Scroll to **Downloads** and select the **Prompt** option for the following:

1. Display mixed content.

Scroll to **Miscellaneous** and select the **Enable** option for the following:

1. Allow META REFRESH.
2. Allow scripting of Microsoft web browser control.
3. Allow script-initiated windows without size or position constraints.
4. Allow websites to open windows without address or status bars.
5. Launching program and files in IFRAME.

Scroll to **Miscellaneous** and select the **Disable** option for the following:

1. Enable MIME Sniffing.
2. Render legacy filters.
3. Use SmartScreen Filter.

Scroll to **Scripting** and select the **Enable** option for the following:

1. Active scripting.
2. Allow Programmatic clipboard access.
3. Allow status bar updates via script.
4. Allow websites to prompt for information using scripted windows.
5. Scripting of Java applets.

Scroll to **Scripting** and select the **Disable** option for the following:

1. Enable XSS filter.

## **B. Defining Privacy Settings for Sites and Pop-up Blocker.**

Continue these steps to define Privacy settings for Sites and Pop-up Blocker.

1. Click the 'Privacy' tab.
2. Click the 'Sites' button within the Settings frame.
3. Type '\*.prognosis.com' in the text-box for Address of website and click 'Allow'. This adds '\*.prognosis.com' to the Managed websites list with Always Allow Setting.
4. Check Turn on Pop-up Blocker within the Pop-up Blocker frame.

5. Click 'Settings'.
6. Type '\*.prognosis.com' in the text-box for Address of website to allow and click ' Add'. This adds '\*.prognosis.com' to the Allowed sites list.
7. Check Show Notification bar when a pop-up is blocked.
8. Select Medium: Block most automatic pop-ups from the Blocking Level dropdown.
9. Click the 'Close' button.

**C. Defining Advance Settings for Browsing.**

Continue these steps to define Advance Settings for Browsing.

1. Click the 'Advance' tab.
2. Scroll to Browsing and select the option for the following:
3. Check Disable script debugging (Internet Explorer).
4. Check Disable script debugging (Other).
5. Un-check Display a notification about every script error.

**D. Download Adobe Acrobat Reader 11 to view .pdf files.**

We recommend you to download Adobe Reader 11.0. If you already have Adobe Reader 5.0 or Adobe Reader 6.0, or Adobe Reader 7.0.9 remove it and then download adobe reader 11.0.

**Uninstall all previous versions of Adobe Reader.**

1. Click Start > All Programs > Control Panel > Add or Remove Programs.
2. List of all programs installed in your computer is displayed.
3. Select Adobe Reader 5.0 or 6.0 or 7.0.9 (or any previous versions) and click 'Remove' button.
4. This will take you through a sequence of steps confirming your choice to remove the selected version of Adobe Reader.

**Download Adobe Reader 11.0.02**

1. Type in your browser <http://www.adobe.com/>
2. On the Downloads menu, select Adobe Reader option.
3. Click 'Do you have a different language or operating system?' Hyperlink.
4. In the Adobe Reader Downloads - Other Versions page.
5. Select an Operating System > Choose Windows.
6. Select a Language > Choose English.
7. Select a Version > Choose Reader 11.0.04 English for Windows.
8. Deselect the checkbox Yes, install Chrome as my default browser and Google Toolbar for Internet Explorer.
9. Click 'Download now' button.
10. Click the 'save' button to download it to a folder and run it.
11. Follow the installation steps.



**Note:** *Make sure that you do not download the Google toolbar along with Adobe Reader 11.0.02*

#### **E. Download Alternate Tiff ActiveX Control.**

TIFF plug-in is required for viewing most types of tiff image files. It is a free web-browser add-on used for viewing typical scanned documents, with minimal mouse clicks.

##### **Install tiff plug-in.**

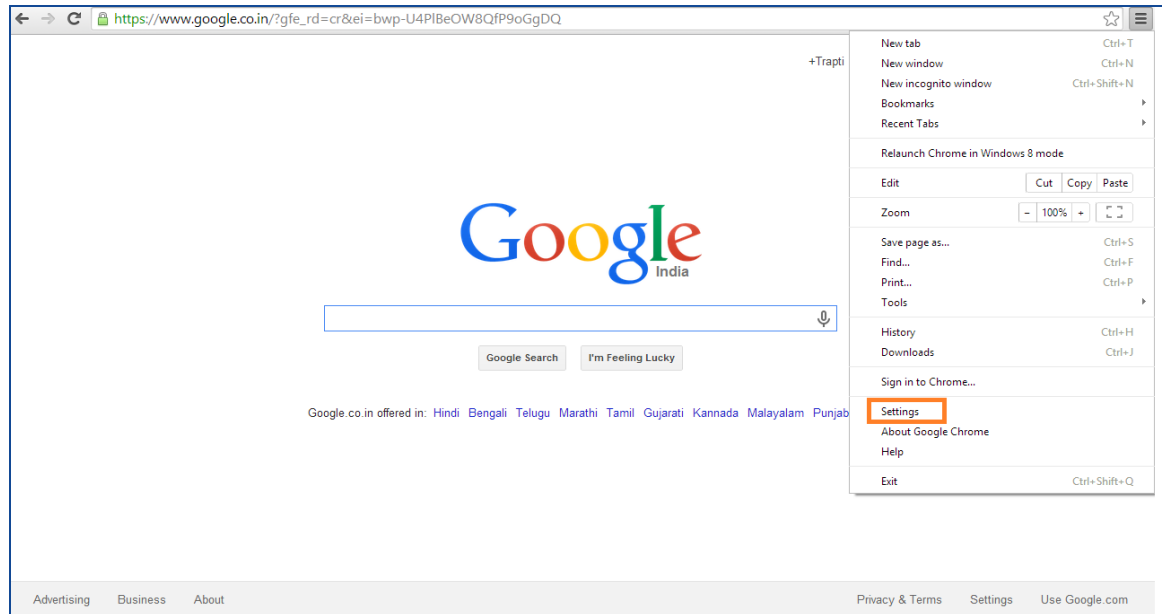
1. Type in your browser <http://www.alternatiff.com/install/>
2. Once download is complete, users will see a black box, click to Register the plug-in.
3. Enter user Name, Company name, email address, and click 'Register' button.
4. Click the 'Send Registration' button.
5. Users will be displayed 'If you can read this, the Alternatiff ActiveX control is installed in your browser.' in a box.
6. The tiff plug-in is now installed.

## 5. Configuration Settings for Google Chrome

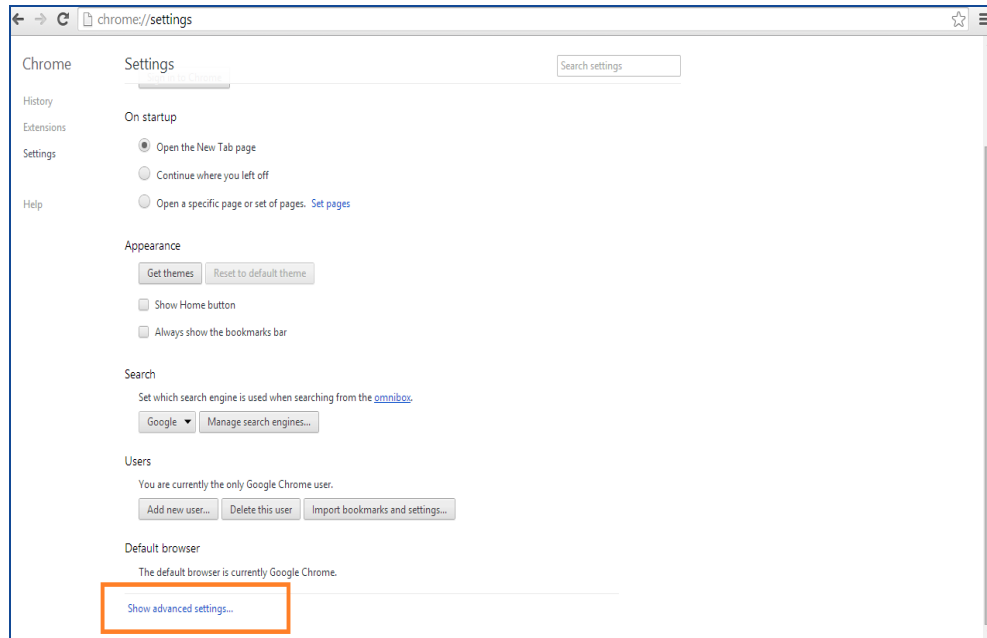
### 5.1 Disable Popup Blockers

Check to see if the pop-up blockers are disabled in your system. Users can login to Prognosis CIS™ with a valid user id and password. If the user is unable to login and system displays messages saying pop-up blockers has stopped a window from then pop-up blockers are disabled. Otherwise, do any of the following steps applicable to disable the pop-up blockers.

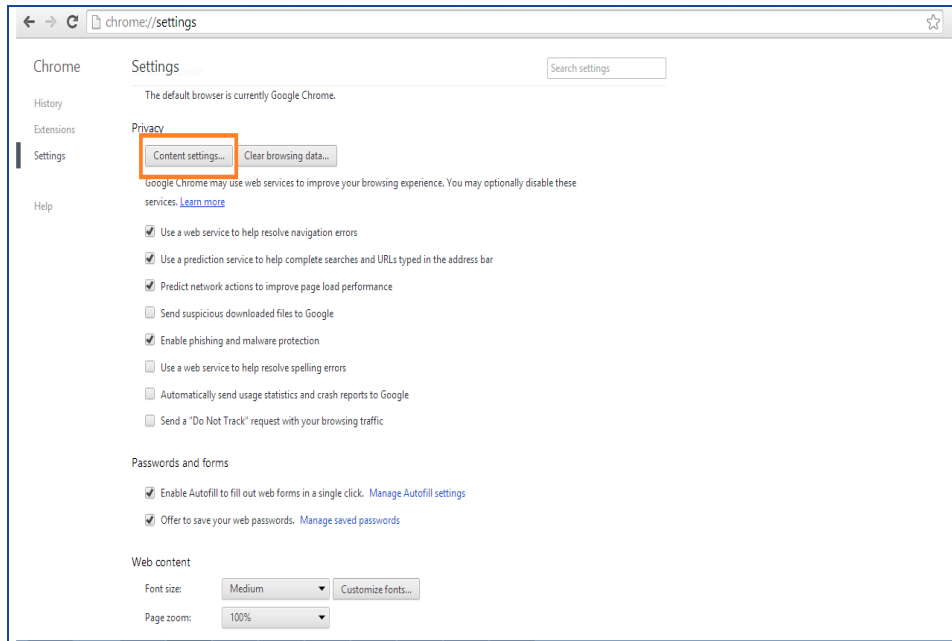
1. To disable popup blocker go to settings



2. Following page will be displayed, click on advanced settings as indicated below:

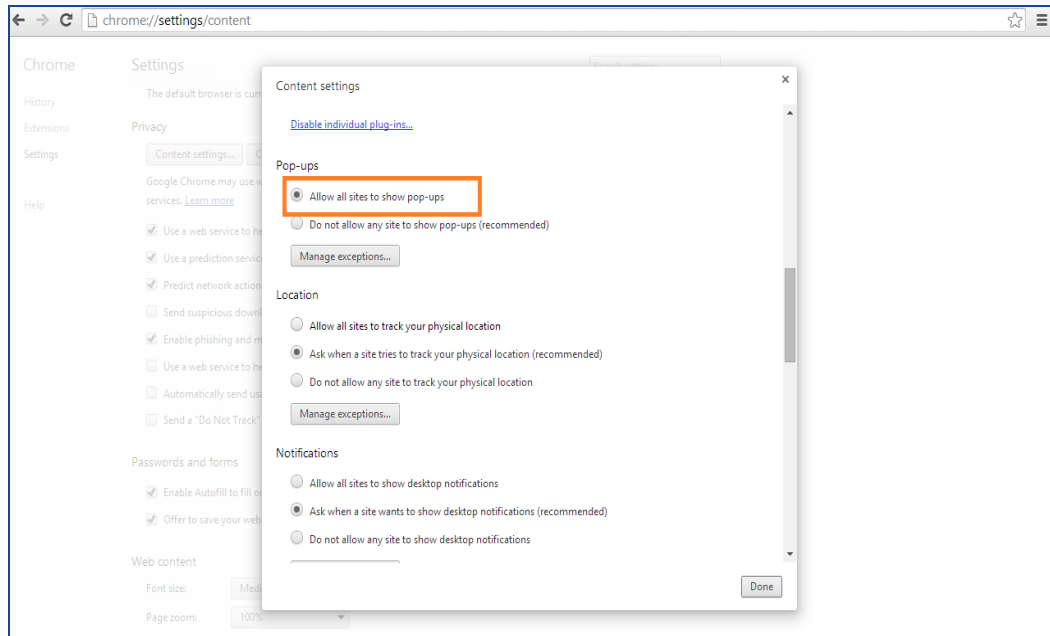


3. Following page will be displayed, click on content settings as indicated below





4. Following page will be displayed, select “Allow all sites to show pop-ups” option & click on Done



## 6. Configuration Settings for Safari

### 6.1 Disable Popup Blockers

Check to see if the pop-up blockers are disabled in your system. Users can login to Prognosis CIS™ with a valid user id and password. If the user is unable to login and system displays messages saying pop-up blockers has stopped a window from then pop-up blockers are disabled. Otherwise, do any of the following steps applicable to disable the pop-up blockers.

1. To disable popup blocker go to settings as shown below & click on **“Block Pop-up Windows”** option

