

# Implementing and Operating Cisco Collaboration Core Technologies

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### Question 1

Which two functionalities does Cisco Expressway provide in the Cisco Collaboration architecture? (Choose two.)

**Options:**

- A. Survivable Remote Site Telephony functionality
- B. customer interaction management services
- C. secure firewall and NAT traversal for mobile or remote Cisco Jabber and TelePresence Video endpoints
- D. MGCP gateway registration
- E. Secure business-to-business communications

**Answer: C, E**

### Question 2

An engineer must extend the corporate phone system to mobile users connecting through the internet with their own devices. One requirement is to keep that as simple as possible for end users. Which infrastructure element achieves these goals?

**Options:**

- A. Cisco Express Mobility
- B. Cisco Expressway-C and Expressway-E
- C. Cisco Unified Border Element
- D. Cisco Unified Instant Messaging and Presence

**Answer: C**

### Question 3

A customer wants a video conference with five Cisco TelePresence IX5000 Series systems. Which media resource is necessary in the design to fully utilize the immersive functions?

**Options:**

- A. Cisco PVDM4-128
- B. software conference bridge on Cisco Unified Communications Manager
- C. Cisco Webex Meetings Server
- D. Cisco Meeting Server

**Answer: C**

### Question 4

An engineer is designing a load balancing solution for two Cisco Unified Border Element routers. The first router (cube1.ab.com) takes 60% of the calls and the second router (cube2.ab.com) takes 40% of the calls. Assume all DNS A records have been created. Which two SRV records are needed for a load balanced solution? (Choose two.)

**Options:**

- A. \_sip.\_udp.ab.com 60 IN SRV 2 60 5060 cube1.ab.com
- B. \_sip.\_udp.ab.com 60 IN SRV 60 1 5060 cube1.ab.com
- C. \_sip.\_udp.ab.com 60 IN SRV 1 40 5060 cube2.ab.com
- D. \_sip.\_udp.ab.com 60 IN SRV 3 60 5060 cube2.ab.com
- E. \_sip.\_udp.ab.com 60 IN SRV 1 60 5060 cube1.ab.com

**Answer: C, E**

### Question 5

Which two functions are provided by Cisco Expressway Series? (Choose two.)

**Options:**

- A. interworking of SIP and H.323
- B. endpoint registration
- C. intercluster extension mobility

- D. voice and video transcoding
- E. voice and video conferencing

**Answer: A, D**

**Explanation:**

[https://www.cisco.com/c/dam/en/us/td/docs/voice\\_ip\\_comm/expressway/config\\_guide/X8-11/Cisco-Meeting-Server-2-4-with-Cisco-Expressway-Deployment-Guide\\_X8-11-4.pdf](https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/expressway/config_guide/X8-11/Cisco-Meeting-Server-2-4-with-Cisco-Expressway-Deployment-Guide_X8-11-4.pdf)

### Question 6

An incoming off-net call to a user fails. An engineer notices that the off-net call is G.711, but the phone accepts only G.729. Which media resource on a Cisco Unified Border Element and Cisco Unified Communications Manager must the engineer configure to manage the codec negotiation?

**Options:**

- A. transcoder
- B. CFB
- C. MOH
- D. MTP

**Answer: A**

### Question 7

A network administrator deleted a user from the LDAP directory of a company. The end user shows as Inactive LDAP Synchronized User in Cisco Unified Communications Manager. Which step is next to remove this user from Cisco Unified Communications Manager?

**Options:**

- A. Delete the user directly from Cisco Unified Communications Manager
- B. Restart the Dirsync service after the user is deleted from LDAP directory.
- C. Execute a manual sync to refresh the local database and delete the end user.
- D. Wait 24 hours for the garbage collector to remove the user.

**Answer: B**

### Question 8

A customer has Cisco Unity Connections that is integrated with LDAP. As a Unity Connection administrator, you have received a request to change the first name for VM user. Where must the change be performed?

**Options:**

- A. Cisco Unity Connection
- B. Cisco Unified Communications Manager end user
- C. Active Directory
- D. Cisco IM and Presence

**Answer: C**

**Question 9**

Which configuration step is necessary for a Cisco SIP phone to synchronize its time with a specific source?

**Options:**

- A. Add a Phone NTP Reference to the Date/Time Group.
- B. Assign the device to the correct region.
- C. Change the Time Format from 24-hour to 12-hour.
- D. Change the Time Zone from "America/Los\_Angeles" to "Etc/GMT+8".

**Answer: A**

**Explanation:**

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/admin/10\\_0\\_1/ccmcfg/CUCM\\_BK\\_C95ABA82\\_00\\_admin-guide-100/CUCM\\_BK\\_C95ABA82\\_00\\_admin-guide-100\\_chapter\\_0110.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/10_0_1/ccmcfg/CUCM_BK_C95ABA82_00_admin-guide-100/CUCM_BK_C95ABA82_00_admin-guide-100_chapter_0110.html)

**Question 10**

After an engineer runs the `utils ntp status` command on the Cisco Unified Communications Manager publisher, the stratum value is 16. Which issue can the Cisco Unified CM cluster experience?

**Options:**

- A. Unified CM sends an NTPv4 packet.
- B. Database replication is not synchronized on the Unified CM nodes.
- C. The cluster loses access to port 124 at the firewall.
- D. The date/time group on all phones defaults to the time zone of the engineer.

**Answer: B**

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