

# Sachlav | IsraelOnTheHouse

## Extending your Flight Ticket

### Important notes:

---

1. Extending your flight ticket is YOUR OWN responsibility. Birthright Israel is giving you the gift of a free 10-day trip. Wherever possible, they are providing you the opportunity to extend your flight ticket, subject to availability of seats and the conditions outlined below. It is NOT Sachlav | IsraelOnTheHouse or Birthright Israel's responsibility to deal with any part of your flight ticket extension.
2. We highly recommend extending your ticket prior to your departure as seats are limited and ticket extensions are not always available. Extensions are NOT guaranteed.
3. If you plan ahead to stay in Israel and you do not use your return ticket back to the US you must let us know immediately by emailing [info@israelonthehouse.com](mailto:info@israelonthehouse.com) to enable us to cancel your ticket and avoid cancellation costs. By not informing us, you are subject to forfeit your deposit.
4. Birthright Israel airline tickets are issued in a specific class of service in economy and therefore extensions are made within the same class. If there are no extensions available within that class on the required date, you may need to change your return date, or pay a higher fee for the return date of your choice.
5. Flight extensions are non-refundable and therefore if you cancel your trip, you will forfeit this money. Please be aware of the days of the week when selecting your travel dates. Some airlines will fly on Friday night and on Saturday (Shabbat) so if you observe Shabbat, you must choose your new return dates carefully.
6. Flight extensions are limited to 3 months beyond your original departure date. If you wish to extend your trip beyond 3 months then you will forfeit your return flight.
7. A participant's passport MUST be valid for 6 months after the requested extended date.

### Extending your flight ticket prior to departure from the US

---

- All ticket extensions prior to departure from the US are dealt with by [Gil Travel](#)
- You will need to complete the [Gil Travel Online Application Form](#)
- All requests must be submitted at least 15 days prior to departure

- Ongoing travel plans MUST NOT be confirmed until you have received written confirmation of your new return flight date from Gil Travel
- If you have not received confirmation, you MUST fly back on your original return date otherwise your original ticket will be cancelled and you will have to purchase a one way ticket home at your own expense
- To review the terms and conditions of extending your ticket, please review the Airline Terms & Conditions outlined below
- For more information, please take a look at [Gil Travels FAQs](#)

### **Extending your flight ticket upon arrival in Israel**

---

- All ticket extensions once in Israel will need to be made by the airline (unless otherwise stated)
- Please review your airline's extension conditions which explain how to extend your ticket
- All changes to your return are subject to availability with the airline.
- If you do not contact the airline prior to the confirmed return date to arrange another flight home, then you risk having your return ticket cancelled being "NULL and VOID" and may have to purchase a one way ticket to return home at your expense.

### **Airline Terms & Conditions**

---

#### **Air Canada**

- Extension prior to departure \$390.00 subject to seat availability in the same class/code fare of service.
- Change of return date once in Israel is \$300.00 subject to the seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus fee of \$300.00.
- Change is based upon availability at the time requested
- Change must be requested more than 72hours prior to return date.

#### **Once in Israel contact Air Canada directly for all changes:**

- By phone in Tel Aviv 03-607-2111 Sun-Thu 8:30AM-5PM

#### **Air France**

- Extension prior to departure costs \$240.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, you will be subject to the higher airfare.

- A minimum of ten (10) participants must return with the original group return date.
- Once in Israel, NO changes or extensions are permitted.

### **Austrian**

- Extension prior to departure \$140.00 subject to seat availability in the same class/code fare of service. Change of return date is only permitted based on same class code/fare of service.
- Extensions are limited to 20 participants per group.
- Change of return once in Israel is \$50.00 subject to seat availability in the same class/code fare of service.
- Change is based upon availability at the time requested.

#### **Once in Israel contact Austrian directly for all changes:**

- Access from Israel ONLY, in Tel Aviv 03-905-8049 Sun-Thu 9AM-5PM

### **Brussels**

- Extension prior to departure is USD 165.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available the difference to the next higher airfare may apply plus fee of USD 90.00.
- Once in Israel the change of return fee is USD 75.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus fee of USD 75.00.
- Only 65% of the group participants will be allowed to extend by the airline.
- Once in Israel contact Brussels Airlines directly: Email [Israel@brusselsairlines.com](mailto:Israel@brusselsairlines.com) or call from Israel 03-5185262 Sun-Thu 10-1PM, and speak to either Assaf or Tanya. All payments via valid credit card only.
- Change of return date must be made more than 5 business days before group's original return date.

### **Delta Airlines**

- Extension confirmed *more than* 35days prior to departure in the same class of service \$90.00, afterwards \$240.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, the fee is \$240.00 plus the difference to the next class code/fare.
- Change of return date once in Israel is \$150.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, the fee is \$150.00 plus the difference to the next class code/fare. Difference can range from \$50.00 - \$270.00.
- Change is based upon availability at the time requested.

#### **Once in Israel contact Delta directly for all changes:**

- In Tel Aviv 03-513-8000 extension 3 Sun-Thu 9AM-5PM

## **ELAL**

- Extension prior to departure is minimum \$165.00 subject to seat availability in the same class/code fare of service. If the original class code/fare is not available and a higher airfare is available, fee is difference in airfare plus \$90.00.
- Change of return date once in Israel is \$50.00 service fee for a seat in the same class/code fare of service. If the same class/code fare in economy is not available then the charge will be the service fee of \$50.00 plus the difference to the next available seat in economy.
- Change is based upon availability at the time requested.

### **Once in Israel contact EL AL directly for all changes:**

- In Tel Aviv 03-977-1111 call center open 24hours

## **Iberia Airlines**

- Extension prior to departure is USD 290.00 subject to seat availability in the same class/code fare of service. Changes prior to departure based on same class code/fare of service ONLY.
- Change of return date once in Israel is USD 215.00 subject to seat availability in the same class/code fare of service ONLY.
- Change is based upon availability at the time requested, must be requested more than 3 business days prior to departure.
- Once in Israel contact Iberia via email TAGLIT.IB@BA.COM or 03-6061555 Sun-Thu 9AM-5PM.

## **Lufthansa**

- Extension prior to departure is \$140.00 subject to seat availability in the same class/code fare of service ONLY.
- Extensions are limited to 50% of the group members.
- Change of return once in Israel is \$150.00 subject to seat availability in the same class/code fare of service ONLY.
- Changed is based upon availability at the time requested.

### **Once in Israel contact Lufthansa directly for all changes:**

- Access from Israel ONLY, in Tel Aviv 03-905-8049 Sun-Thu 9AM-5PM

## **SwissAir**

- Extensions are limited to 50% of the group members.
- Extension prior to departure is \$140.00 subject to seat availability in the same class/code fare of service ONLY. If original class/code fare is not available and a higher airfare is available, the fee is USD140.00 plus the difference in airfare.
- Change of return once in Israel is \$150.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available, higher airfare is available the fee will be advised upon request.
- Change is based upon availability at the time requested.

### **Once in Israel contact Swiss Air directly for all changes:**

- In Tel Aviv 03-513-9000 Sun-Thu 9AM-5PM

## **United Airlines**

- Extension prior to departure *minimum* \$390.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, fee is \$390.00 plus the difference in airfare.
- Extensions are limited to 30% of participants from the group.
- Change of return once in Israel is \$300.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, the fee is \$300.00 plus the difference in to the next class code/fare.
- Change is based upon availability at the time requested.

### **Once in Israel contact United Airlines directly for all changes:**

- In Tel Aviv 03-511-6777 Sun-Thu 8:30AM-5PM