

DBYDNews

News from Australian Dial Before You Dig Services



The Essential First Step.



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DIAL BEFORE YOU DIG is a free referral service for information on underground pipes and cables anywhere in Australia.

For more information contact your local Dial Before You Dig State office. Details can be found online at www.1100.com.au.

Visit us at
www.1100.com.au



Water Jetting Testing

Dial Before You Dig Qld has recognised in recent times that a number of our members have been experiencing damages associated with Vacuum Excavation (Non-Destructive Digging). As it currently stands our understanding is that there are no legislative requirements or codes of practices associated with the use of vacuum excavation. Machinery suppliers & operators of these types of units have the ability to increase the water jetting pressures at the nozzle to very high pressures, potentially improving productivity.

A test day was arranged to subject a varied number of utilities cables to varying water pressures to ascertain at what pressure the cables experienced damage. This testing was carried out in a controlled environment with good representation from our Members & machinery suppliers. This event was filmed with the objective of making the vision accessible on our website & available for all. In general, once a machine is outputting greater than 2,200 PSI at the nozzle, a number of utility cables experienced some damage.

We are now encouraging everyone to view this footage & we would certainly recommend that each of our Members give good consideration in developing a set of guidelines associated with vacuum excavation works being carried out in close proximity to valuable assets. We would also encourage our Members to post this footage online & make available to all people involved within civil construction.

To access the footage <http://www.youtube.com/watch?v=yAl3YLnPozY&feature=youtu.be>

DBYD Sponsorships



Enduro X

Combine motocross, enduro & trials, add a dash of Supercross thrills & spills and you get ENDURO X. With the Melbourne city skyline as distant backdrop, Calder Park provided the perfect venue for a great day of close racing and spectacular action. The man made track, featured the DBYD mud trap, with excellent signage and exposure on the day as seen by this action shot—check out the gallery on our Facebook Page.

Australian Surf Rowers League



DBYD is proud to be associated with Surf Lifesaving, another free community service. Australia's elite Men and Women's surfboat crews competed against each other and the elements in Australia's Premier Surf Boat Series, the ASRL Open. DBYD sponsors many of the crews in the Eastern States with signage on boats and club houses everywhere. Look to our YouTube Station for the ASRL feed!

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DIAL BEFORE YOU DIG www.1100.com.au

Did you know a construction worker cutting through a cable in a busy city street can affect the communications services for more than 70,000 people, severing links between family, friends, government, business, emergency services, healthcare services and banks.

With careful planning and some extra effort, you can ensure that you're not responsible for damaging one of Australia's most precious and valuable assets.

You must contact Dial Before You Dig to register your request for plans of underground services at the location in which you intend to dig. Your request will then be referred to the relevant underground asset owners who will then forward plans to you. Telstra is a member of Dial Before You Dig and will forward relevant cable plans to you following your request. You must endeavour to have the plans in your possession prior to commencing work.

The national website can be found at: www.1100.com.au.

View a Dial Before You Dig training video:

Co-Branding Opportunities

We are always looking for co-branding opportunities with our supporters and members, both in a physical sense as well as in the online digital realm.

Telstra has been a great supporter of ours for a long time and an excellent co-branding partner with their recent instruction to have all vehicles fitted with the Dial Before You Dig Sticker on the rear bumper bar.

In addition, Telstra has dedicated a section of their website to spreading the DBYD message—through embedding our training video along with featuring our TV Commercials (see left).

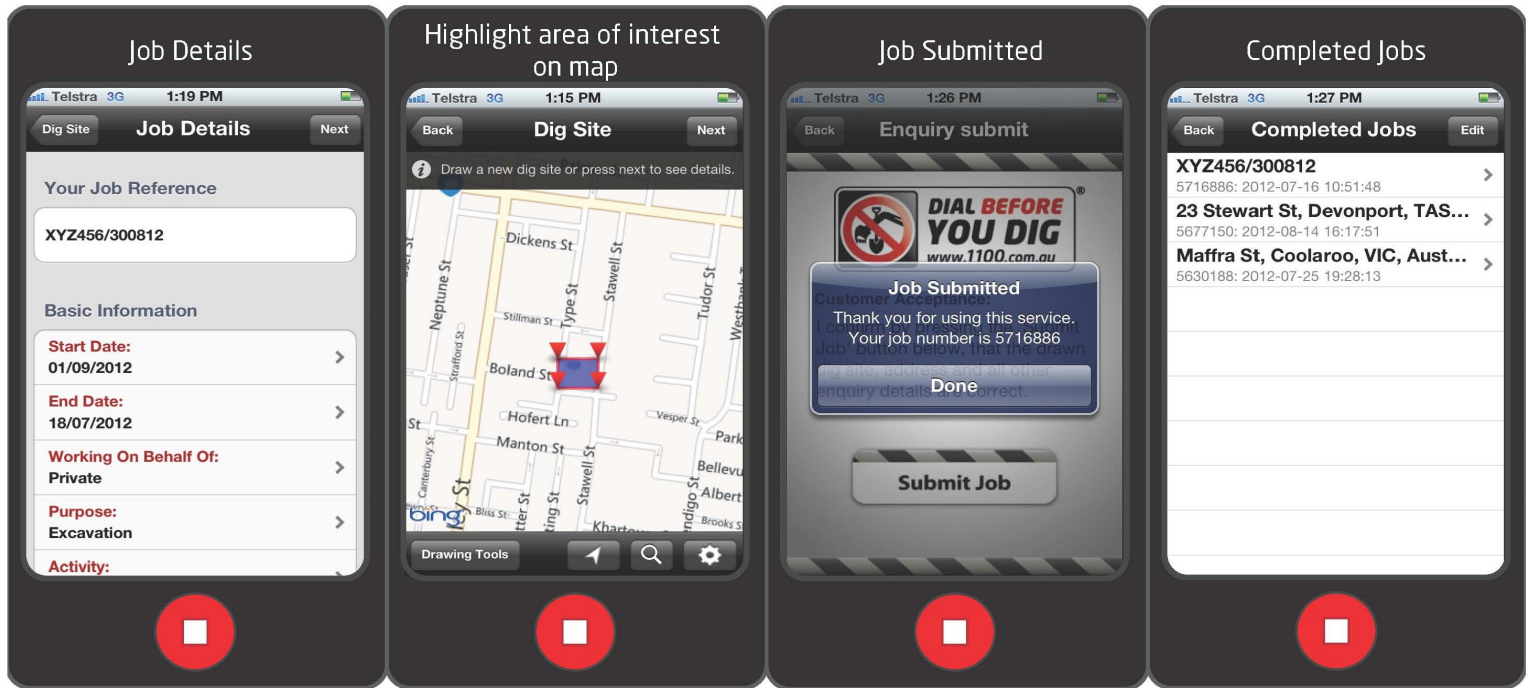
So, no matter the size of your company, any opportunity such as this to spread the DBYD message would be welcomed. Speak to your local State Manager to arrange, or to assist in a digital co-branding effort with DBYD, please call through to head office on 03 9259 0100.

iPhone App Update

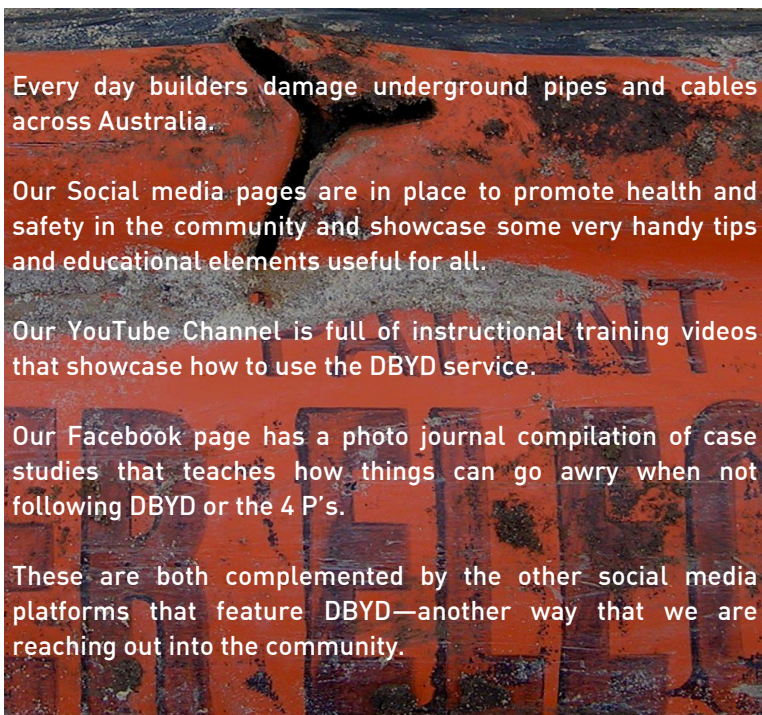
We have now successfully released a brand new iPhone App and it has been adopted amongst the underground services community with great success with over 13,000 downloads since launch.

The Dial Before You Dig "1100 mobile app" allows you to submit a request for information about Australia's underground infrastructure while you're on the move. The app enables you to view a map (including street and satellite views) of your location and detail your proposed work site before submitting the enquiry directly to the Dial Before You Dig service. The application uses the iPhone's on-board GPS capabilities to give you enhanced location searching capabilities. A Dial Before You Dig job can be created and delivered entirely from your phone!

Visit www.1100.com.au to download the App straight to your iPhone or iPad. Using your existing Dial Before You Dig registration you can get started in minutes. Below are some screenshots to illustrate the ease of use.



Social Media & Education Tools



Every day builders damage underground pipes and cables across Australia.

Our Social media pages are in place to promote health and safety in the community and showcase some very handy tips and educational elements useful for all.

Our YouTube Channel is full of instructional training videos that showcase how to use the DBYD service.

Our Facebook page has a photo journal compilation of case studies that teaches how things can go awry when not following DBYD or the 4 P's.

These are both complemented by the other social media platforms that feature DBYD—another way that we are reaching out into the community.

Infrastructure Damage Reporting System

As you may know, DBYD has developed a national data collection and reporting tool so that we can have a comprehensive picture of damage incidents associated with excavation activities.

Presentations have recently been held around Australia to Asset Owning Members on the benefits of them being involved.

The data we get will be analysed and our findings will be issued via a comprehensive "Infrastructure Damage Report" to the industry with a reporting system that will enable production of annual, monthly and on demand reports. This will enable DBYD and Members to better understand where, how and why these damages are occurring. This is a long term project that will take time, but we are working hard to make it happen.

If you need anymore information please contact Bruce Coleman on 0419 912 282

CGA conference in the USA

This year's CGA Conference was held in West Palm Beach, Florida & the Queensland Board took the opportunity to attend this very rewarding conference. There were over 700 damage prevention stakeholders gathered at the 2013 conference, making it the highest attended conference to date. As expected there was a lot of interest in the US about how the Dial Before You Dig service operates & also our damage prevention campaigns. Given this interest from the CGA, we were invited to deliver our presentation on "*Damage Prevention Downunder*". The conference was a great opportunity to cultivate the relationships we have fostered over the previous two years of attending this event with the exhibitors hall showcasing some of the latest technologies in One Call Operations, Locator Training & damage prevention with over 60 conference sessions for people to attend over the three days.

This year's tour also included visiting two One Call Centres (Texas 811 & LA One Call) with both Centres providing us with an in depth tour of their operations. Directors from LA One Call gave a comprehensive understanding of the impact Hurricane Katrina had on the Call Centre operations & the massive impact on utilities services, in particular the gas reticulation & the dangers associated with identifying & repairing the leaks. In addition, Atmos Energy provided us with a comprehensive tour of their training facility in Plano, Texas providing us with invaluable information associated with our locator training initiative.



All The State News

QLD

In early February Queensland yet again was hit with a severe rain depression associated with Ex-Tropical Cyclone Oswald with much of the state experiencing devastating floods. This was certainly the case with Bundaberg as they experienced their worst floods in a century.

In 2010/11 South East Queensland was on the receiving end of major flooding & once the waters started to dissipate & the clean-up gathered momentum many utility owners were experiencing high volumes of damages associated with machinery being used to clean up the massive amount of debris & silt left by the floods.

In a bid to alleviate a similar situation in Bundaberg a targeted radio advertising campaign was run over a one month period with two of Bundaberg's major radio stations alerting people of the importance of utilising the DBYD service to prevent further damages & personal safety. In conjunction with the radio advertising two large Billboard ads were placed on two major roads coming into Bundaberg. Dial Before You Dig Qld is currently working with Bundaberg Regional Council in a bid to register their assets in the service.



NSW/ACT

See DBYD at Civenex

Civenex is Australia's premier exhibition for construction and public works & will be held at Sydney Dragway, Eastern Creek on 15 and 16 May. All the latest products and services will be in one place with free parking on the day.

Just as in past years, Dial Before You Dig will be at Stand Two, handing out giveaways. Ask us about the iPhone application and emergency contacts website.

Australian Surf Titles

Congratulations to all of the surf clubs that competed at the recent Australian Titles on the Gold Coast. Dial Before You Dig is proud to be the major sponsor of six surf lifesaving clubs in NSW.

CIVENEX2013

CIVENEX is an initiative of The Institute of Public Works Engineering Australia NSW Division

Sydney May 15 & 16

SA/NT

There has been a lot happening with DBYD in the **Northern Territory**. The three months from January to March this year have seen enquiry numbers double compared to the same period last year. It has been an aim of ours to see this increased awareness and use of the service in the NT – so a great result in these recent months! We had our first local government Member join the service in the Top End. The East Arnhem Shire Council came on board as a Member in March and we hope it is the first of many NT councils to join our service.

Dial Before You Dig has made a couple of visits of late to Darwin to attend exhibitions. The Major Projects conference and exhibition and the Construction Trades and Mining Expo provided us with really good opportunities to promote DBYD, speak to our customers and get valuable feedback about our service.

Power Water is a significant Member of ours in the NT and we are lucky to now have them represented on the Dial Before You Dig SA/NT Board. It is great to have an NT presence on the Board and we look forward to working with Power Water to further promote the service and have their valuable input into the running of our service and industry conditions in the NT.

Don't forget the **WHS Legislation** that came into effect on January 1 in SA (and January 1, 2012 in NT). Within the legislation, **Regulation 304** says *"Before commencing excavation work, a person with management or control of the workplace must take all reasonable steps to obtain current underground services information that relates to the workplace and areas adjacent to the workplace. The person must provide this information to all persons carrying out the excavation work, ensure it is readily available for inspection under the WHS Act until the excavation is completed or, if there is a notifiable incident relating to the excavation, 2 years after the incident occurs."* Even more reason for us to ensure Dial Before You Dig is used! The accompanying codes of practice go into more details and specifically mention Dial Before You Dig. To find out more, please visit the web sites of SafeWork SA or NT WorkSafe.

WA

Some of the many activities that have happened in the last few months in the promotion of the service have been a Customer/Member Forum, metropolitan and regional membership drives, Trade Shows, Golf Days and the Life Cycle for CanTeen fund raiser that Dial Before You Dig WA supports. Life Cycle for CanTeen (kids with cancer) has raised over \$100,000 so far this year.

One of the coming events is the long awaited launch of the Civil Contractor's Federation (WA) certified training package (the best practice guide for the protection of underground utilities in Western Australia) called "Identify, Locate and Protect Underground Utilities". For further information, call the CCF (WA) on (08) 9414 4186.

New members since 1 July 2012

Ordinary Members – Advanced Geomechanics, B.P. Australia WA Pipelines, Port Catherine Developments, Shire of Murray, Southern Metropolitan Regional Council and Vocus Communications

Associate members – A.I. Plant Hire, CMEIG (WA), C.R. Kennedy, Ground Masters, John Holland Group and Safe Digging Australia P/L



Vic/Tas

We're very pleased to announce that Jo Varley has commenced with us in the role of **Membership Manager for Vic/Tas**. Jo brings a very strong record in stakeholder relationship, account management and business development.

Jo has hit the ground running and has already met up with many of the Vic/Tas Members. She has exhibited an excellent understanding of the Dial Before You Dig service, our Members and our broader role in damage minimisation & asset protection.

Feel free to drop Jo a line at jvarley@1100.com.au or call on 0407 123 370.

