

India's First SuperCard

A credit card with the power of four cards in one



₹11,000+
Annual savings and
accelerated rewards

EMERGENCY ADVANCE
90 days interest-free Personal Loan

EASY CASH
No interest on cash withdrawals
for up to 50 days

EMI Finance
Electronics, apparel,
groceries and a lot more,
on easy EMIs*

SuperCard FAQs

SuperCard Generic FAQs

Q. Why is the card known as SuperCard?

A. The card is known as SuperCard because of the super features available in it. This is one-of-its-kind card in the industry which not only takes care of your daily/monthly credit needs, but also helps you in emergency cash requirements, EMI finance options*, discounts/cashbacks on various categories, reward points on every transaction and many other offerings.

Q. How is SuperCard different from any other credit card in the industry?

A. SuperCard not only comes with the regular features offered by credit cards but also offers features like:

- Emergency loan at 0% interest up to 3 months
- Cash withdrawal at 0% interest up to 50 days
- Best security features through 'InHand' security
- Instant approval/rejection on application form
- Attractive discounts and No Cost EMI options on Bajaj Finserv Limited network*

Q. ATM cash withdrawals on credit cards are very expensive, how can SuperCard help?

A. In times of an emergency, other bank credit cards offer cash withdrawals with a lot of fee and interest.

With SuperCard, you can easily withdraw cash from ATM for up to 50 days at 0% finance charges and a flat 2.5% processing fee. The amount that you can withdraw will be dependent on bank policies.

Q. In a regular credit card the credit limit can be used for merchant transactions, how is SuperCard different?

A. SuperCard offers a unique feature, where in case of urgent cash requirement/cash crunch, you can request for emergency loan by converting your credit limit into loan up to 3 months at 0% interest, and only flat 2.5% processing fee. You can avail loan under this offer once a year and the amount that you can convert is dependent on bank policies. You have to return the amount in 3 equal monthly instalments.

Q. With increasing number of cybercrimes, how safe is my SuperCard from online fraud?

A. SuperCard comes with a feature called 'InControl', where the security of your SuperCard will be in your control. You can control the use of your card through the mobile App too.

Q. What kind of exclusive offers will I get on SuperCard?

A. You will receive super benefits at Bajaj Finserv Limited partners like No Cost EMI option* on all your purchases.

Q. Are there any super benefits with regards to using reward points as well?

A. Yes, with regards to redemption of rewards points, the same can be redeemed at www.rblrewards.com/SuperCard

Product FAQs

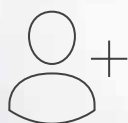
Bajaj Finserv RBL Bank Platinum Plus SuperCard



Get 2 (1 per six months) complimentary airport lounge access in a year and unlimited paid access



Fuel surcharge waiver across all pumps up to Rs. 100 per month



Joining fees: Rs. 999 plus GST
Annual fees: Rs. 999 plus GST
Fee waiver on annual spends of up to Rs. 50,000



Get 1+1 free movie ticket (up to Rs. 200) on www.bookmyshow.com once a month (Valid from Monday to Friday)



Earn 4000 Reward Points as a welcome gift on spending Rs.2,000 within 60 days & on payment of joining fee



Emergency cash advance at 0% up to 3 months



Get 1 Reward Point per Rs. 100 spent on all other/regular spends



Hassle-free conversion of shopping spends to easy EMIs*



Get 2x Reward Points per Rs. 100 spent on all online spends with a monthly limit of 1000 reward points



Interest-free cash withdrawal up to 50 days



Get 10000 additional Reward Points on reaching an annual milestone of Rs.1,50,000, redeemable @ www.rblrewards.com/SuperCard

Platinum Plus SuperCard - Value chart

Offers	Value
Welcome Gift: 4000 Reward Points	1000
Milestone Reward: Get 10000 Reward Points on crossing Rs. 1,50,000/- in a year	2500
1 Reward Point for every Rs. 100 spent (Assuming Normal spends of Rs. 1,20,000) Reward Points Earned = 1,200	300
2 Reward Points for every Rs.100 spent on Online Usage (Assuming Online Spends of Rs. 1,20,000) Reward Points Earned = 2400	600
2 Complimentary Domestic Lounge access in a year	3000
BMS Offer : 1+1 Movie ticket, on any One Day (Mon-Fri) of the month	2400
Fuel surcharge waiver of up to Rs. 100 per month	1200
Total benefits per annum	Rs. 11,000 Plus Industry 1st Features

Platinum Plus SuperCard FAQs

Q. How can a customer earn welcome reward points?

A. A customer can earn 4000 reward points as a welcome gift, if he/she spends Rs. 2,000 within 60 days of card issuance and if he/she has paid the joining fee.

Q. What is the annual fee on the card?

A. The annual fee on the card is Rs. 999 plus GST.

Q. How does a customer earn reward points?

A. A customer earns reward points on every transaction that he/she does while using SuperCard. Reward points are credited into customer's account at the end of the month and can be redeemed at www.rblrewards.com/SuperCard

Q. What are the categories available on www.rblrewards.com/SuperCard on which a customer can redeem his reward points?

A. A customer can redeem his/her reward points on www.rblrewards.com/SuperCard on various categories like travel, shopping, voucher and mobile recharge etc.

Q. How will a customer receive fuel surcharge waiver?

A. Fuel surcharge waiver is given back to customer in the next month of the transaction. To be eligible for this, a customer must transact for fuel of value between Rs. 500 to Rs. 4,000. The maximum waiver in a month is Rs. 100.

Q. What are Annual Milestone rewards points?

A. Annual milestone reward points are the benefits that a customer gets when he/she achieves a spending milestone. In Platinum Plus SuperCard, customer can earn 10000 reward points in an year on crossing Rs. 1,50,000 annual spend.

Q. How can a customer convert credit limit to loan?

A. A customer can convert his credit limit into loan through the mobile app. The amount of loan that he/she can avail will be decided by bank's policy on this offer.

Q. What is the limit of interest-free cash withdrawal, which is available for 50 days at 0% interest and 2.5% flat fee to SuperCard members?

A. A customer can avail cash from ATM machines through credit card. The maximum cash he/she can withdraw is dependent on risk policies. He/she will be charged flat fee of 2.5% on the total amount. There will be 0% interest rate.

Q. Emergency cash at 0% for 3 months. How can a customer avail this feature?

A. The customer can request for it through the mobile App. The maximum limit of withdrawal will be dependent on risk policies. The interest charged will be 0% but there will be a flat processing fee of 2.5%.

Rewards FAQs

SuperCard Reward Points FAQs

Q. What is RBL rewards?

A. RBL rewards is an exclusive loyalty program initiated by RBL Bank for its credit card holders to reward them with points accumulated over transactions and redeeming the same over a wide range of consumer products.

Q. What are the benefits of RBL rewards membership?

A. RBL Bank customers now would be rewarded for every transaction they make using their credit card and also have the option to speed their accrual process by interacting with their partners who are leading brands in their respective domains. The RBL rewards points can be redeemed to procure a wide range of products like airline tickets, bus tickets, electronic items, home, fashion, beauty products, etc. The more you spend, the more rewards you get.

Q. How do I become a member?

A. As a RBL Bank Credit Card holder you are automatically enrolled as a RBL rewards member. All you need to do is activate your account.

Q. How do I activate my account?

A. You can activate your account by visiting the RBL rewards website www.rblrewards.com/SuperCard and click on the 'Activate My Account' link. You will have to fill in a few details and your account would be activated. Alternatively, you can call our RBL rewards Service Centre at 022 71190900 to get your account activated.

Q. Can I join RBL rewards if I live outside India but I am an Indian citizen?

A. As long as you hold a RBL Bank Credit Card, you can join RBL rewards.

Q. Is RBL rewards open for Non-Indian citizens?

A. Yes, if you are resident of India and hold a RBL Bank Credit Card you automatically become a member of RBL rewards. All you have to do is simply call us at 022 71190900 or e-mail us at supercardservice@rblbank.com

Q. Can't find your answer?

A. Please call us at 022 71190900 or write to us at supercardservice@rblbank.com

Q. How do I register a reward program on www.rblrewards.com/SuperCard?

A. To login, you need the login username and password sent by www.rblrewards.com/SuperCard on your registered mobile number and email ID.

Q. How do I get my username and password ?

A. Your username and password is sent by www.rblrewards.com/SuperCard to your registered mobile number and email ID once you register on www.rblrewards.com/SuperCard

Q. What if I have forgotten my username or password?

A. You can reset your username or your password online. Simply click the 'Forgot Password' link. In case you forget your username and your password, you will need to call our Customer Care and speak to a customer service representative to have your login credentials reset.

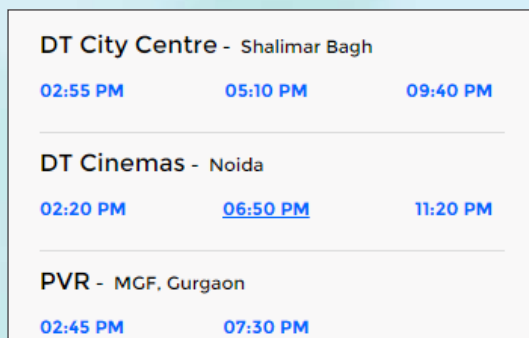
Q. Do you have any other login related query?

A. If you have any other query, call us at 022 71190900 or e-mail us at supercardservice@rblbank.com and we'll be glad to assist you.

How to avail BookMyShow offer?

Step 1: Visit BookMyShow website or mobile App, select movie show and time and proceed with ticket selection

1A. Select movie show



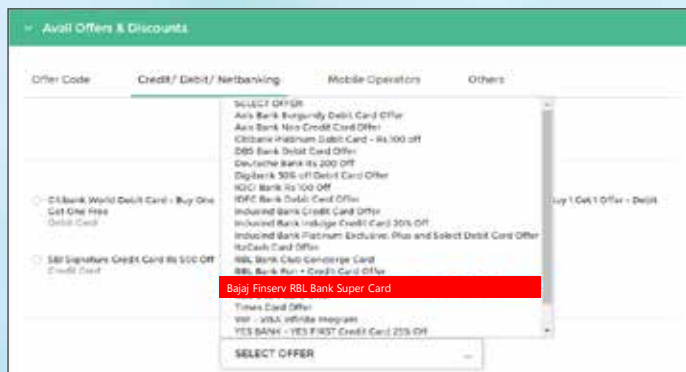
1B. Select seats and click on proceed



Step 2: On the payments page, click on avail offers and discounts

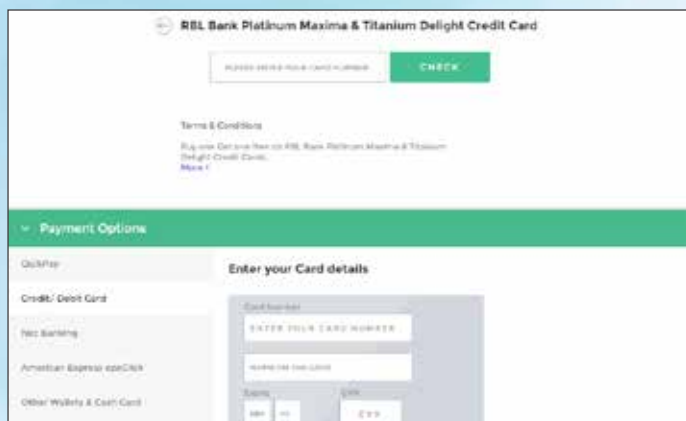


Step 3: Select Bajaj Finserv RBL Bank SuperCard



Step 4: Verify Bajaj Finserv RBL Bank SuperCard number discount will be applied automatically

Pay for the movie tickets using the same card



Airport lounge access FAQs

Q How many complimentary visits do I get?

A. You get a total of 2 complimentary visits to airport lounges in India. You can avail maximum 1 visit per 6 months.

Q. Which airport lounges in India can I access?

A. You can access all the airport lounges listed here: [Exclusive Airport Lounge Access List](#)

Q. Are there any other charges involved?

A. No, only an authorisation of Rs. 25 is incurred which is not settled and thus the visit remains free.

Q. What all facilities are available with the complimentary access?

A. You can avail free food and WIFI in the lounge.

Q. What happens once my 2 complimentary visits are exhausted; how can I get more visits?

A. Once you have exhausted all your complimentary visits in a year, you will have unlimited paid access to the airport lounges. You will receive your 2 complimentary visits as the new year begins.



Thank You