Install Citrix Receiver for Mac OSX

South Central SCRIC Regional Information Center

435 Glenwood Road, Binghamton, NY 13905-1609   Service Desk Phone: (607) 766-3800

Summary: SCRIC's application portal RICAnywhere provides access to many of your work applications from any location on any device. Your BOCES applications run in our secure data center and are delivered on your device with an application called Citrix Receiver. You should be prompted to install Citrix Receiver the first time you access RICAnywhere. Please use the following procedures to install Citrix Receiver

Steps: How to install Citrix Receiver for Mac OSX

I. Before You Begin
II. Remove the Citrix online plug-in
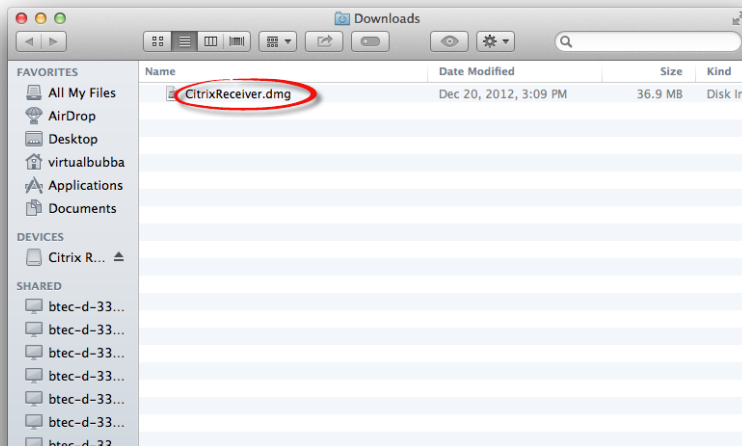III. Install Citrix Receiver

I. **Before You Begin**
To perform these steps, you must have the ability to install software on your computer. If you are using a district-issued computer, you may not have the privileges to do this. For assistance, please contact the SCRIC Service Desk at 607-766-3800.
These steps assume you are using Safari. The steps may vary slightly if you are using a Firefox or Chrome.

II. Remove old version of Citrix receiver or Citrix online plug-in
If you previously accessed RICAnywhere you probably have an old version of Citrix receiver or the Citrix online plug-in installed on your computer. To ensure the best possible user experience you should uninstall it from your computer and install the latest version. Use the following instructions to check if the online plug in is installed and to remove it if necessary

1. From the Desktop, click the **Go** menu and select **Downloads.**

2. If the **Citrix Online Plug-in** or **Citrix Receiver** appears, double-click it.

3. Click on Uninstall **Citrix Receiver** and follow the instructions to uninstall.

III. Install Citrix Receiver

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1. Open a web browser and go to https://ricanywhere.southcentralric.org. If you haven't used RICanywhere before you should be prompted to install Citrix Receiver. If you are not prompted to install **Citrix Receiver**, it can be downloaded at http://receiver.citrix.com. Then click Download Receiver for Mac.
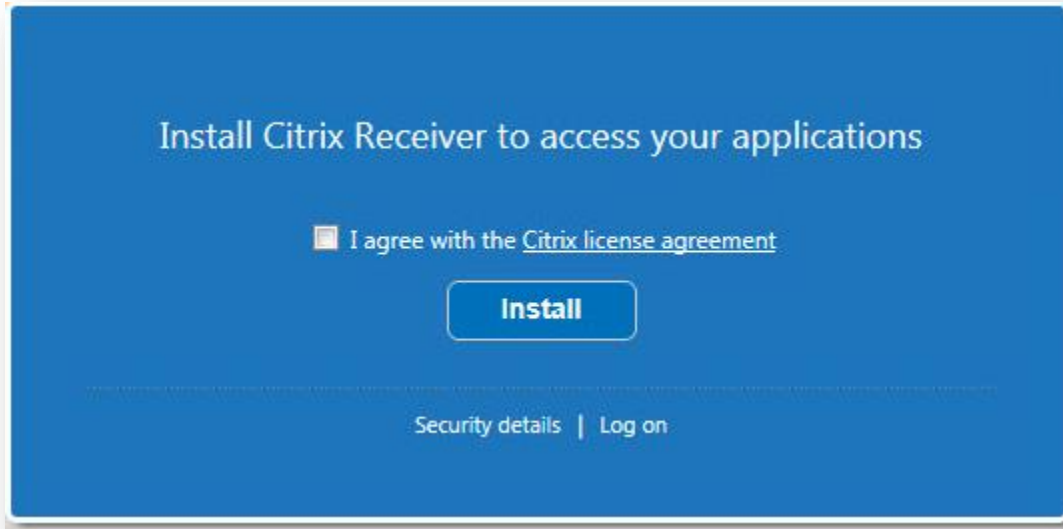
2. Read the license agreement. Then click the box next to I agree to the terms of the Citrix License Agreement and click Install. **Citrix Receiver** should begin downloading.
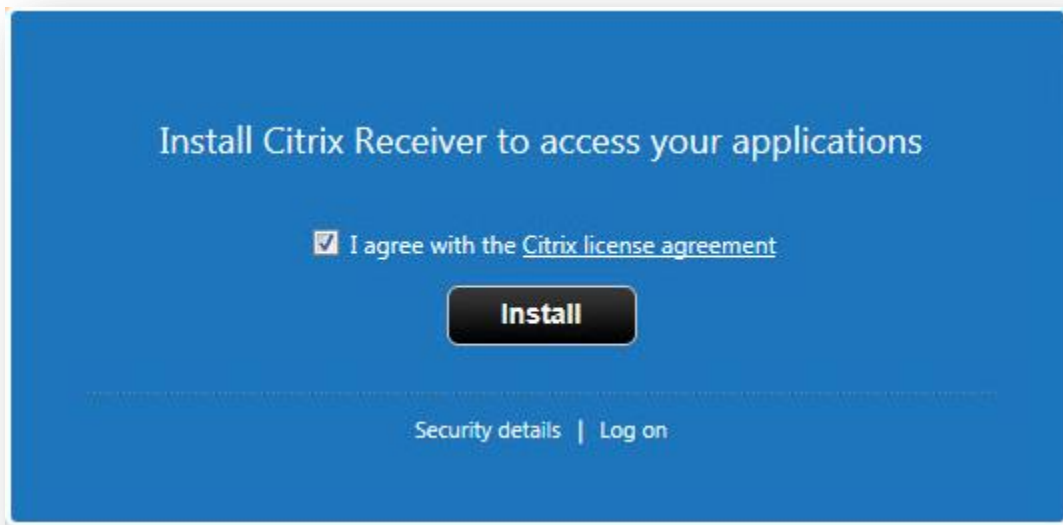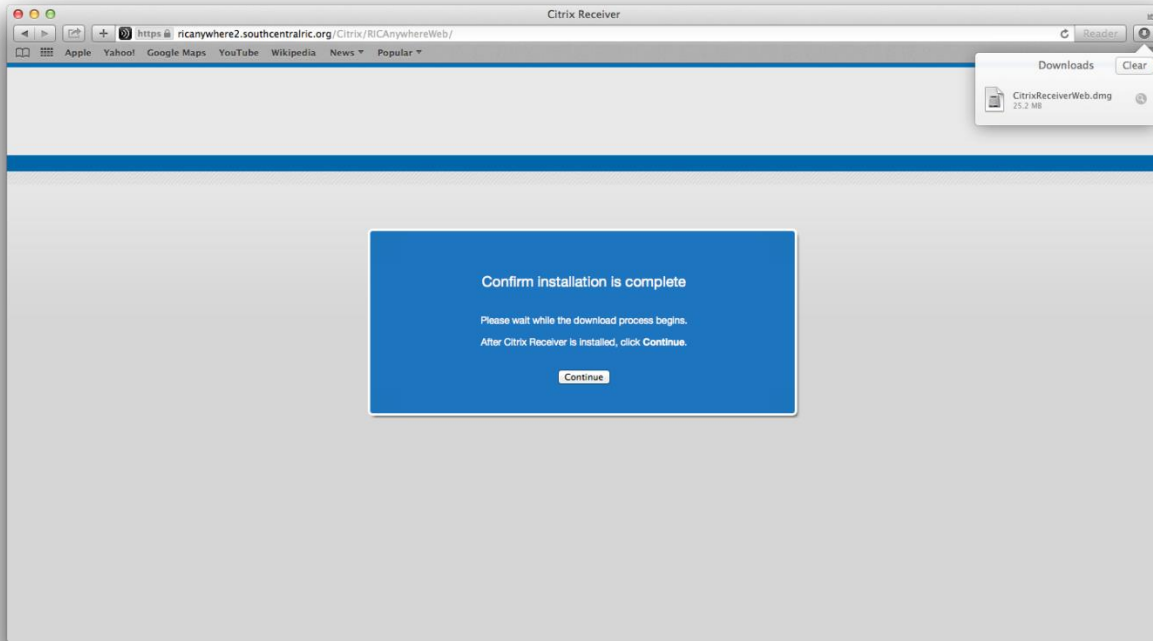
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3 Click the Show downloads icon on the upper-right portion of the window. When the **CitrixReceiverWeb.dmg** file is finished downloading, double-click it.

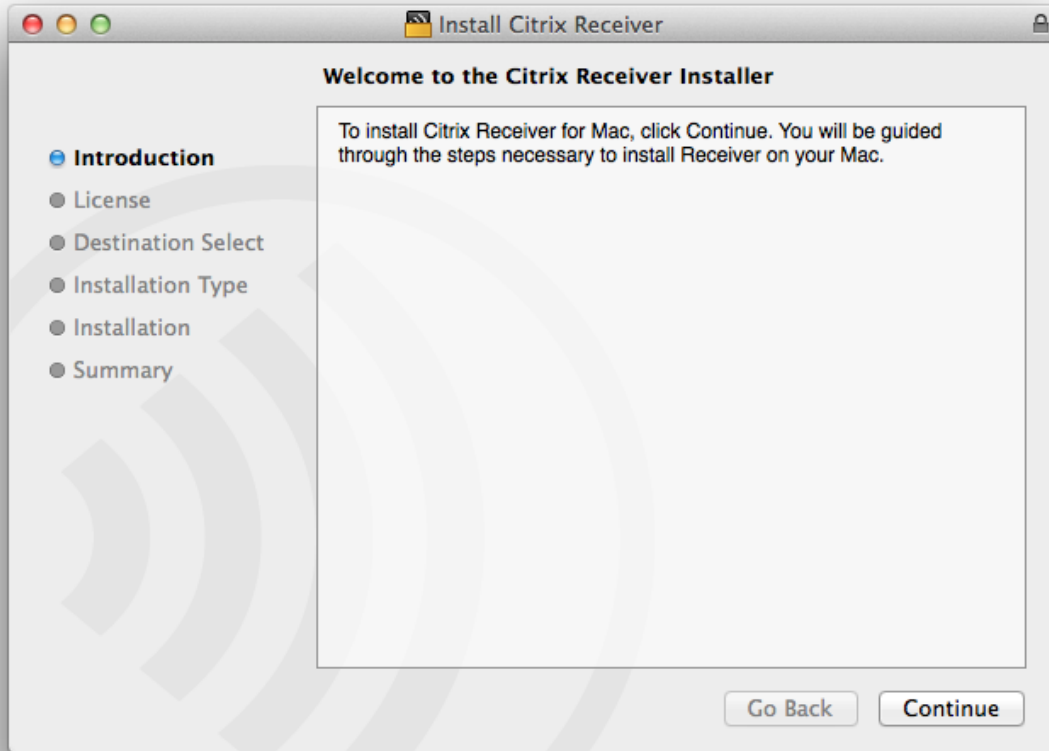4. Double-click **the Install Citrix Receiver.pkg** icon.

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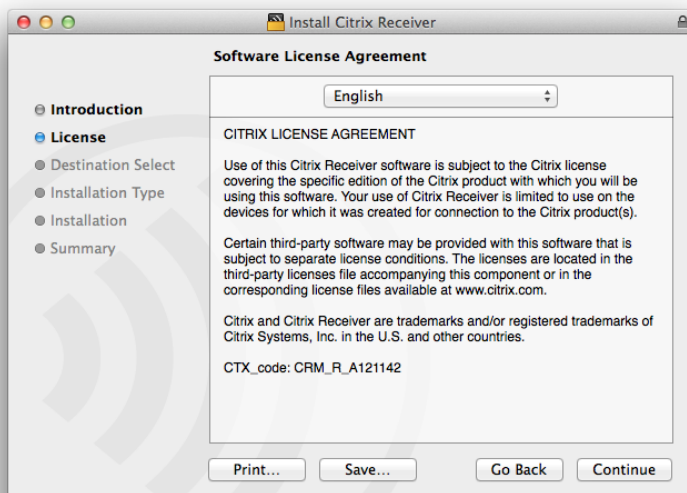
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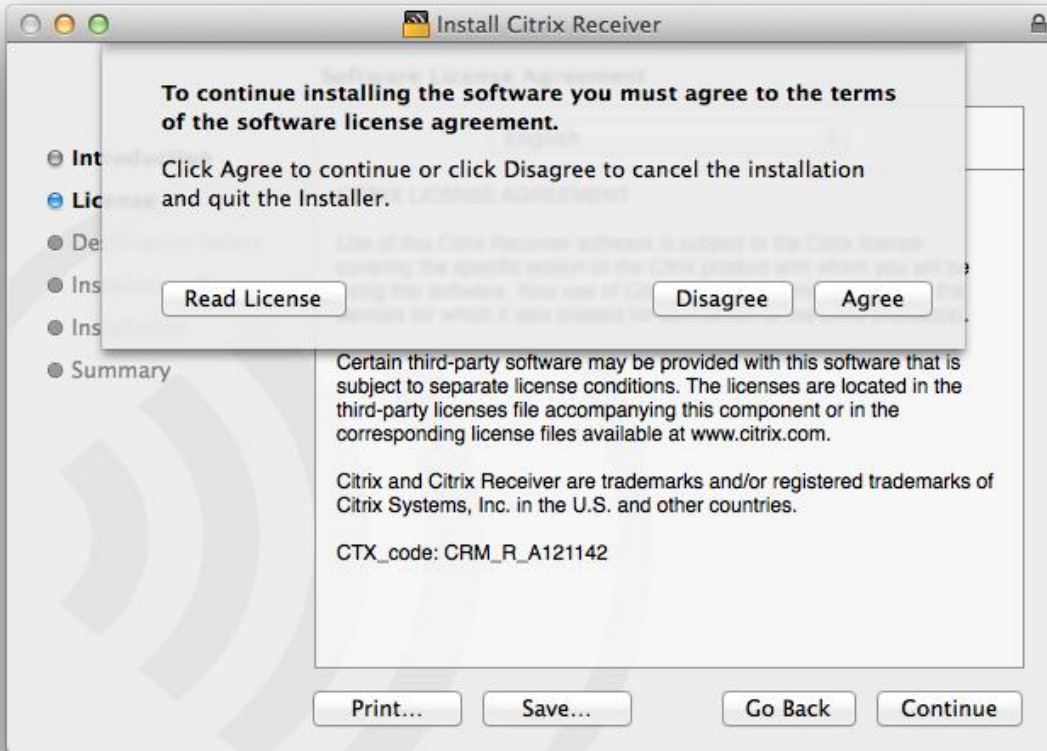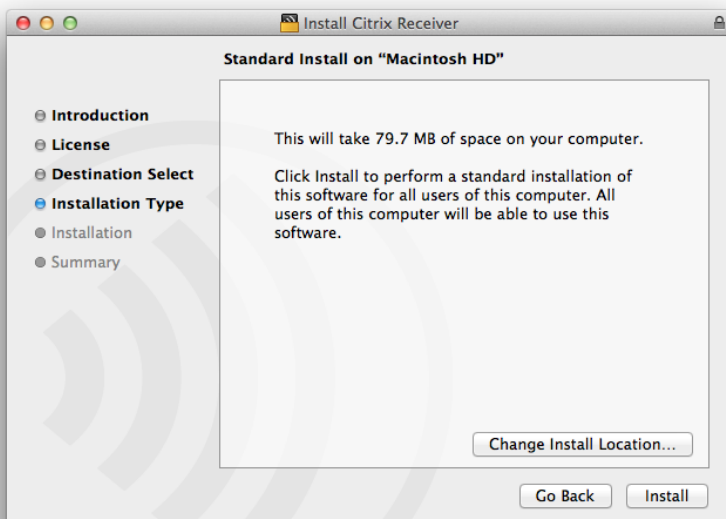
5. Click **Continue**

6. Click **Continue**

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7. Click **Agree**.

8. Click **Install**.
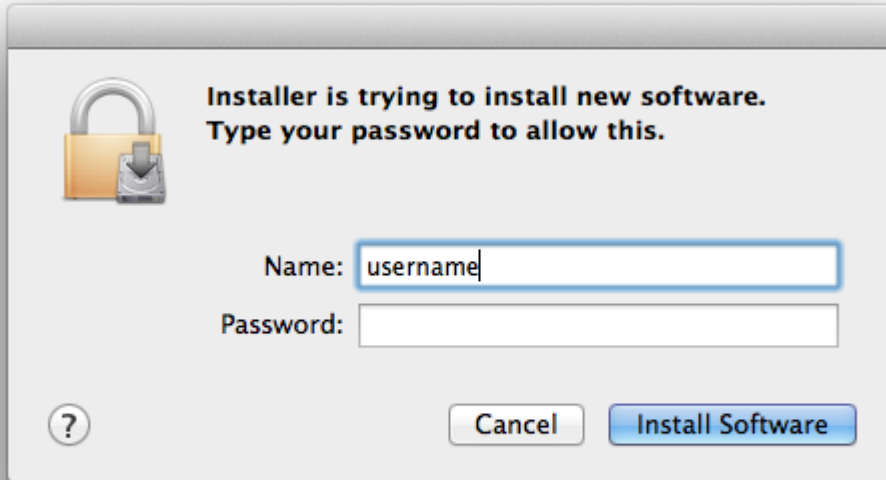
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9. Enter your username and password. Then click **Install Software**.

10. Once the installation is complete, click **Close**. Your RICAnywhere applications should be displayed in your brower.

Please contact the SCRIC service desk at 607-766-3838 for further assistance.