Installation and operating instructions for the MAX CADDY WOOD FURNACE (PF01102 model)

Certified according to CSA B415.1-10, CSA B366.1, UL391,
CSA C22.2 NO.236, UL 1995, CAN/CSA B140.4 and UL 727

FURNACE MODELS INCLUDED IN THIS MANUAL

WOOD ONLY

COMBINATION
20 kW / 25 kW AND OIL

Read these instructions carefully before installing and operating your furnace.

CONGRATULATIONS!

You have purchased one of the finest wood or combination furnaces available on the market. We are confident that your furnace will provide years of comfort and safe operation.

Please keep this document!

Verified and tested for Canada and the United States by an accredited laboratory.

Eco-energy at the hearth of your home

PSG
250, de Copenhague,
St-Augustin-de-Desmaures (Quebec)
CANADA G3A 2H3

Printed in Canada

45833A
22-04-2016

TABLE OF CONTENT

IMPORTANT NOTE:

THE INSTALLATION OF THIS CENTRAL HEATING SYSTEM MUST BE PERFORMED BY A QUALIFIED TECHNICIAN. PSG RESERVES ITSELF THE RIGHT TO VOID ITS WARRANTY OR DENY TECHNICAL ADVICE IF THE FURNACE HAS NOT BEEN SOLD OR INSTALLED BY A PROFESSIONAL.

REGISTER YOU WARRANTY ONLINE

To receive full warranty coverage, you will need to show evidence of the date you purchased your furnace. Keep your sales invoice. We also recommend that you register your warranty online at
http://www.caddyfurnaces.com/en/warranty/warranty-registration
Registering your warranty online will help us track rapidly the information we need on your furnace.

WARNING : THE INSTALLATION OF THIS APPLIANCE REQUIRES THE ADDITION OF A BLOWER ASSEMBLY (PA08566) NOT INCLUDED.

1. INTRODUCTION

Take note that this furnace operates like an EPA wood burning stove. This applies to the lighting, the ember bed, and the minimum combustion air intake which was determined based on the use of good seasoned cordwood.

The Max Caddy furnace was tested and approved according to the CSA B415.1-10 Standard.

To optimize the efficiency of your furnace, here is some advice that you should follow when installing or operating your Max Caddy.

- Respect the local codes (when in doubt, consult your local dealer);
- Make sure your furnace is installed according to the instructions on the certification label;
- All controls and adjustments must be performed by a qualified technician. The blower speed must conform to the recommendations of local codes and should respect the static pressure ranges in the warm air plenum of the furnace.

We recommend that our wood burning hearth products be installed and serviced by professionals who are certified in the United States by NFI (National Fireplace Institute®) or in Canada by WETT (Wood Energy Technical Training) or in Quebec by APC (Association des Professionnels du Chauffage).

2. APPLIANCE PERFORMANCE[1]

Fuel type	Dry cordwood	
Recommended heating area[*]	1,500 to 3,500 ft² (139 to 325 m²)	
Firebox volume	4.9 ft³ (0.139 m³)	
Maximum burn time[*]	17 hours	
Maximum input capacity (dry cordwood)[2]	421,000 BTU	
Overall heat output rate (min. to max.)[3]	19,243 BTU/h to 67,069 BTU/h (5.6 kW to 19.6 kW)	
Nominal heat output at 15lb/ft³ fuel loading density	100,000 BTU/h	
Average overall efficiency[4]	78.9% (HHV)[5]	85 % (LHV)[6]
Delivered heat output rate (min. to max.)[7]	16,109 BTU/h to 54,578 BTU/h (4.7 kW to 16.0 kW)	
Average delivered efficiency[8]	64.8% (HHV)[5]	70.2% (LHV)[6]
Optimum efficiency[9]	85.8%	
Average particulate emissions rate[10][11]	0.735 lb/mmBTU (0.316 g/MJ)	
Average CO[12]	13.67 lb/mmBTU (5.88 g/MJ)	
Average electrical power consumption [13]	360 Wh	

[*] Recommended heating area and maximum burn time may vary subject to location in home, chimney draft, heat loss factors, climate, fuel type and other variables. The recommended heating area for a given appliance is defined by the manufacturer as its capacity to maintain a minimum acceptable temperature considering that the space configuration and the presence of heat distribution systems have a significant impact in making heat circulation optimum.

(1) Values are as measured per CSA B415.1-10, except for the recommended heating area, firebox volume, maximum burn time and maximum input capacity. Performances based on a fuel load prescribed by the standard at 10 lb/ft³ and with moisture content between 18% and 28%.

(2) Input value at 10lb/ft³ fuel loading density and dry energy value of 8,600BTU/lb.

(3) Overall: Radiated and delivered heat together at10lb/ft³ fuel loading density over one total burn cycle.

(4) Efficiency based on delivered heat when allowing cycling from high to low burn to simulate thermostat demand.

(5) Higher Heating Value of the fuel.

(6) Lower Heating Value of the fuel.

(7) Delivered: Remotely provided to other rooms through ducting at 10 lb/ft³ fuel loading density over one total burn cycle.

(8) Efficiency based on radiated and delivered heat when allowing cycling from high to low burn to simulate thermostat demand.

(9) Optimum overall efficiency at a specific burn rate (LHV).

(10) Based on delivered heat output.

(11) This appliance is officially tested and certified by an independent agency.

(12) Carbon Monoxyde. Based on overall heat output at 10lb/ft³ fuel loading density.

(13) Unless stated otherwise, measures were taken directly at the main power source and include all electrical components present in the appliance.

3. GENERAL FEATURES

Maximum log length	25 in (635 mm) / north-south*
Diameter of the flue collar	6 in (152 mm)
Recommended connector pipe diameter	6 in (152 mm) if installed as wood only or combined wood-electric
Mandatory connector pipe diameter	7 in (178 mm) if installed as combined wood-oil
Recommended chimney diameter	6 in (152 mm) if installed as wood only or combined wood-electric
Mandatory chimney diameter	7 in (178 mm) if installed as combined wood-oil
Required type of chimney	CAN/ULC S629, UL 103 HT (2100 °F)
Baffle material	C-Cast
Alcove installation	Not approved
Mobile home installation‡	Not approved
Appliance weight (without option)	614 lb (279 kg)
Shipping weight (without option)	729 lb (331 kg)
Blower (wood or wood/electric options only)	1/2 HP, direct drive, 4 speeds, 2,100 CFM
Filter – dimensions (Width x Depth x Height) (included with optional blower assembly)	16 in x 20 in x 1 in (406 mm x 508 mm x 25 mm)
Filter – quantity	1
Particulate emission standard	EPA / CSA B415.1-10
USA standard (safety)	UL 391, UL 1995, UL 727
Canadian standard (safety)	CSA B366.1, CSA C22.2 no 236, CAN/CSA B140.4

** *East-west: through the door you see the longitudinal sides of the logs; north-south: through the door you see the tips of the logs.*

‡ *Mobile home (Canada) or manufactured home (USA): The US department of Housing and Urban Development describes "manufactured homes" better known as "mobile homes" as followed; buildings built on fixed wheels and those transported on temporary wheels/axles and set on a permanent foundation. In Canada, a mobile home is a dwelling for which the manufacture and assembly of each component is completed or substantially completed prior to being moved to a site for installation on a foundation and connection to service facilities and which conforms to the CAN/CSA-Z240 MH standard.*

4. SPECIFICATIONS

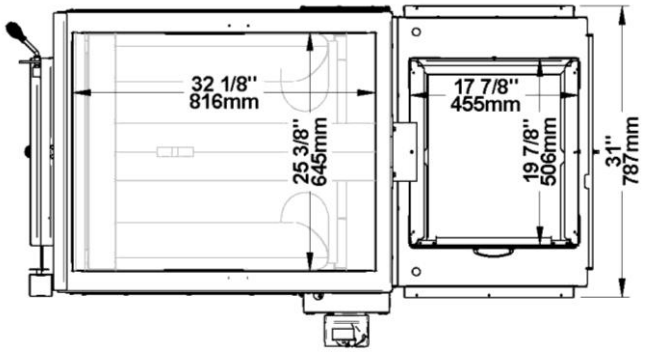
Color	Grey
Thermostatic control	Yes
Door type	Single, glass with cast iron frame
Glass type	Ceramic glass
Air return plenum – dimensions (Depth or Height)	17 15/16 in
Air return plenum – dimension (Width)	19 15/16 in
Hot air plenum – dimensions (Depth or Height)	32 1/8 in
Hot air plenum – dimension (Width)	25 3/8 in
Ash pan – dimensions (Width x Depth x Height)	11 15/16 in x 19 5/8 in x 2 5/8 in
Clearance – front	48 in
Clearance – back wall	24 in from the blower housing recommended service clearance
Clearance – side wall	6 in without options installed
Clearance – opposite side wall	24 in recommended service clearance
Clearances – ducts	6 in for the first 6 feet with heat shield and 1 in after
Clearance – recommended for maintenance on option side	24 in
Burner – efficiency	Beckett AFG : 85 % / Riello : 87%
Burner – standard	Beckett AFG
Burner – other brands approved	Riello
Burner – location	Left or right
Burner – recommended clearance for maintenance	24 in
Burner – mandatory connector pipe diameter (Wood-oil)	7 in
Burner – mandatory exhaust pipe diameter	5 in
Burner – location of exhaust pipe	Left or right
Burner – capacity at input #1 / #2 Beckett	91,000 BTU (27 kW) / 120,000 Btu (35 KW)
Burner – orifice at input #1 / #2 Beckett	0,65 gal/h* 70° W (2,46 l/h) for both inputs
Burner – pump pressure at input #1 / #2 Beckett	100 PSI / 175 PSI
Burner – capacity at input #1 / #2 Riello	91,000 BTU (27 kW) / 120,000 Btu (35 KW)
Burner – orifice at input #1 / #2 Riello	0.50 gal/h* 70° W (1.89 l/h) / 0.65 gal/h* 70° W (2.46 l/h)
Burner – pump pressure at input #1 / #2 Riello	150 PSI / 165 PSI
Electric element – location	Left or right
Electric element – clearance recommended for maintenance	24 in
Electric element – recommended (maximum output)	20 kW
Electric element – other optional (maximum output)	25 kW
Top cold air plenum option – material	Galvanized steel
Top cold air plenum option – dimensions (Width x Depth x Height)	20 in x 18 in x 17 1/4 in
Top cold air plenum option – smoke pipe diameter	6 in
Fresh air intake adapter option	5 in
Fresh air intake adapter – connection location	Left or right
Fresh air intake adapter – connecting pipe diameter	6 in
Tested and listed as per applicable standards	By an accredited laboratory (CAN/USA)
Warranty	Limited lifetime

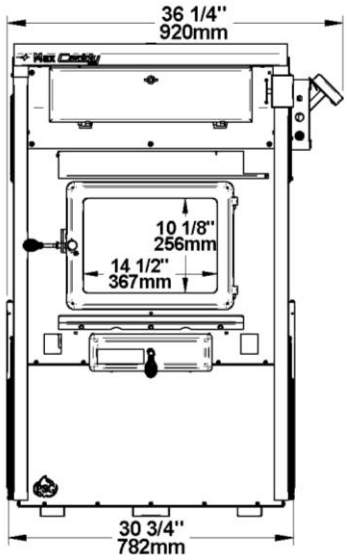
* US Gallon (1 US Gallon = 0,83 Imperial Gallon)

5. MAX CADDY FURNACE TECHNICAL DATA

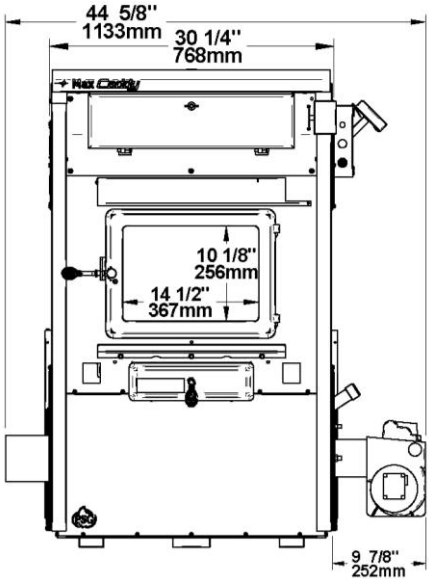
MODEL	(DIRECT DRIVE)			THEORETICAL DEBIT	TEMP VAR.	STATIC PRESSURE		FILTER
	VENT	MOT.	VIT.	(CFM)	(OF)	MIN.	MAX.	(1)
						INCH H2O		
MAX CADDY WITH BLOWER / MAX CADDY ADD-ON (PARALLEL)	G-10	1/2	4	2,100	100	0,2	0,5	16" x 20" x 1"

6. FURNACE DIMENSIONS

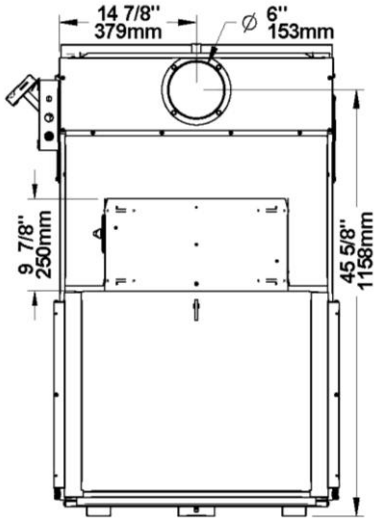


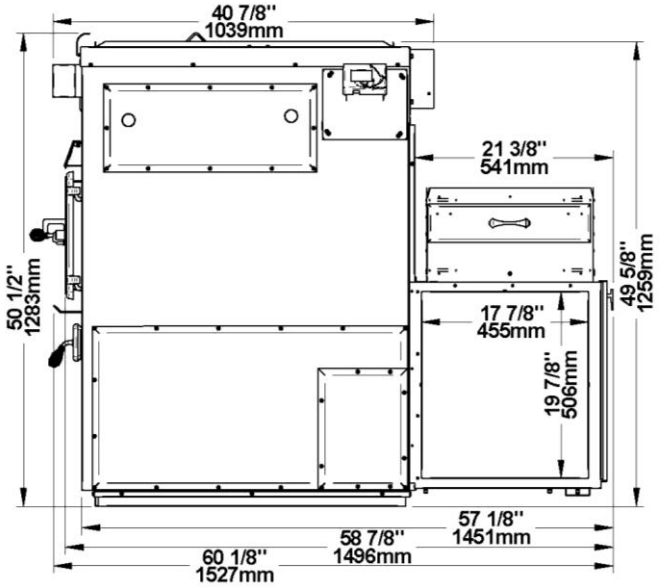


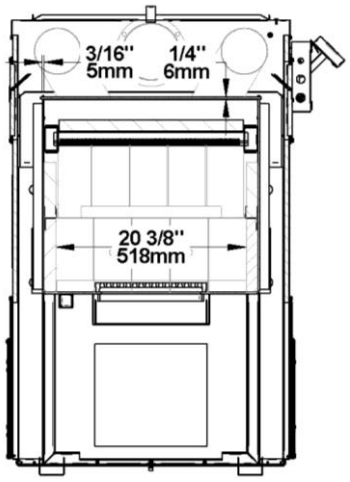
WOOD AND WOOD/ELECTRIC

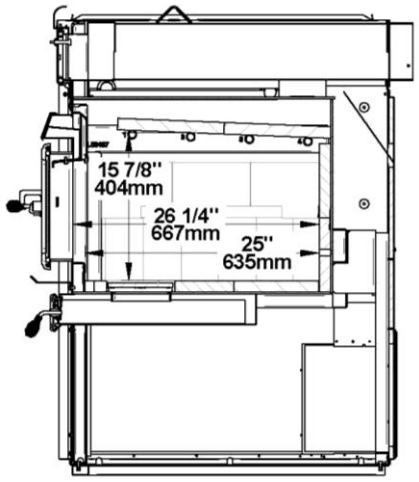


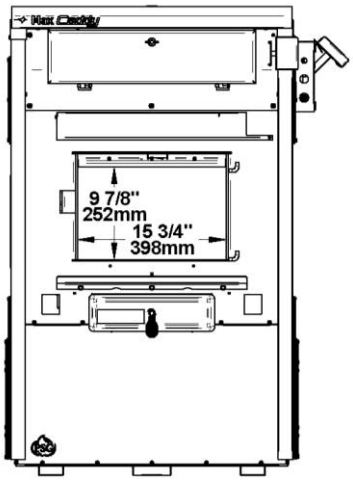
WOOD/OIL


14 7/8''
379mm
Ø 6''
153mm
9 7/8''
250mm
45 5/8''
1158mm


40 7/8''
1039mm
21 3/8''
541mm
50 1/2''
1283mm
49 5/8''
1259mm
17 7/8''
455mm
19 7/8''
506mm
57 1/8''
1451mm
58 7/8''
1496mm
60 1/8''
1527mm


3/16''
5mm
1/4''
6mm
20 3/8''
518mm


15 7/8''
404mm
26 1/4''
667mm
25''
635mm


9 7/8''
252mm
15 3/4''
398mm

7. CHIMNEY AND DRAFT

This furnace must be connected to a chimney certified for use with wood burning heating appliances. A 7-inch chimney and connector must be installed for the Max Caddy if it is used as a wood-oil unit, a wood-electrical-oil unit or if an oil option may be installed in the future. If the furnace is to be used as a wood only unit or a wood-electric, then a 6-inch chimney is recommended.

The unit is not to be connected to a chimney flue serving another appliance. If the chimney draft exceeds 0.06 IN.W.C., a barometric draft control should be installed on the smoke pipe. Never install a manual damper. The barometric control must be adjusted so that the maximum draft measured at the furnace outlet does not exceed -0.06 IN.W.C. Please note that a draft exceeding 0.06 IN.W.C. could produce an uncontrollable fire. **On the other hand, the minimum draft required is 0.04 IN.W.C. in the evacuation pipe on the wood side, no matter what type of furnace (WOOD, WOOD/ELECTRIC OR WOOD/OIL). The adjustment should in no case be modified to increase combustion.**

8. SAFETY RULES

WARNING:

THE INFORMATION GIVEN ON THE CERTIFICATION LABEL AFFIXED TO THE APPLIANCE ALWAYS OVERRIDES THE INFORMATION PUBLISHED, IN ANY OTHER MEDIA (OWNER'S MANUAL, CATALOGUES, FLYERS, MAGAZINES AND/OR WEB SITES).

8.1. GENERAL REQUIREMENTS

MAKE SURE THE CHIMNEY OUTLET AND THE PIPES ARE CLEAN AND IN GOOD CONDITION.

DO NOT USE CHEMICAL PRODUCTS OR LIQUIDS TO LIGHT THE FIRE.

DO NOT BURN WOOD COATED WITH PAINT, GLUE OR CHEMICAL PRODUCTS.

DO NOT BURN WASTES OR FLAMMABLE LIQUIDS SUCH AS GASOLINE, NAPHTHA, MOTOR OIL, OR OTHER UNSUITABLE MATTERS.

DO NOT STORE WOOD IN THE VICINITY OF THE FURNACE. RESPECT THE REQUIRED CLEARANCES BETWEEN COMBUSTIBLE MATERIALS AND THE SOURCE OF HEAT.

WARNING

THE ASH DRAWER AND EXCHANGERS ACCESS PANEL GET VERY HOT. DO NOT MANIPULATE WITH BARE HANDS.

8.2. ODOUR FROM THE PAINT

It is normal that smoke and odours emanate from the unit when you first light it. It is recommended to burn it at high rate and ventilate the building until the odours disappear. The smoke is not toxic. **This should be done before the ducts are connected to the furnace to prevent smoke dispersion in the house.**

8.3. ASH DISPOSAL

Ashes must be placed in a metal container with a tight fitting lid. The container should be stored outdoor, well away from combustible materials. This container should not contain any other type of waste. If the ashes are meant to be buried in soil, wait until all embers have thoroughly cooled before burying.

8.4. CREOSOTE BUILD-UP AND REMOVAL

When wood is burned slowly, it produces tar and other organic vapours which, when combined with moisture, form creosote. The creosote vapours condensate in a relatively cool chimney flue. As a result, creosote residues accumulate inside the flue lining and the exchangers.

N.B.: To minimize the frequency of the chimney cleaning, buy your firewood at least one year before using it. Store it in a dry place in order to obtain the minimum moisture rate and optimize the efficiency. Do not store wood or combustible materials within the installation minimum clearances or the space required to reload the appliance and remove ashes.

When ignited, creosote produces an extremely hot fire inside the chimney.

In the first year of use, inspect the chimney system at regular intervals to determine a cleaning cycle. Depending on the type of wood used and its quality, a semi-annual cleaning may be required. A yearly cleaning is mandatory. **If a significant layer of creosote has accumulated, it must be removed immediately to eliminate the risk of chimney fire.**

Remember that a small, hot fire is preferable to a large smouldering one to prevent creosote build-ups within the system. Prepare an emergency procedure in case of a chimney fire. **It is recommended to clean the heat exchangers thoroughly at the end of season in order to prevent corrosion.**

8.5. SMOKE DETECTOR

We highly recommend the use of a smoke detector. It must be installed at least 15 feet (4,57 m) from the appliance in order to prevent undue triggering of the detector when reloading.

8.6. DOOR GLASS

To maintain a clean and safe installation, do not build your fire too close to the glass or allow logs to lean on the glass.

Do not operate your furnace at too low a setting. Keep the air inlet opened long enough during the fire start-up to prevent the fire from smouldering, which could stain the glass.

An intense fire will help keep the glass clean. However, in the event that your glass gets stained, which should not occur under normal operating conditions, you will have to clean it using a wet cloth and a fireplace glass cleaner. Clean the glass **ONLY** when the unit has cooled down. Do not use abrasive cleanser.

WARNING: Avoid knocking or scratching the glass. It could crack or break.

8.6.1. GLASS SPECIFICATIONS

The glass is made of 3/16" (5mm) thick ceramic glass.

Do not operate your wood furnace with a broken glass, as this could seriously damage your furnace.

You can purchase a replacement glass from your PSG dealer.

8.7. ASH DRAWER

Your furnace is equipped with an ash drawer to collect ashes produced by the combustion of wood. This drawer must not be left open during combustion as this may cause over firing and serious damages to the furnace. Moreover, the additional air created could cause the dispersion of ashes in the ventilation system. **The drawer must be cleaned regularly. Use a vacuum cleaner to remove any ashes around the drawer in order to avoid the dispersion of ashes in the ventilation system.**

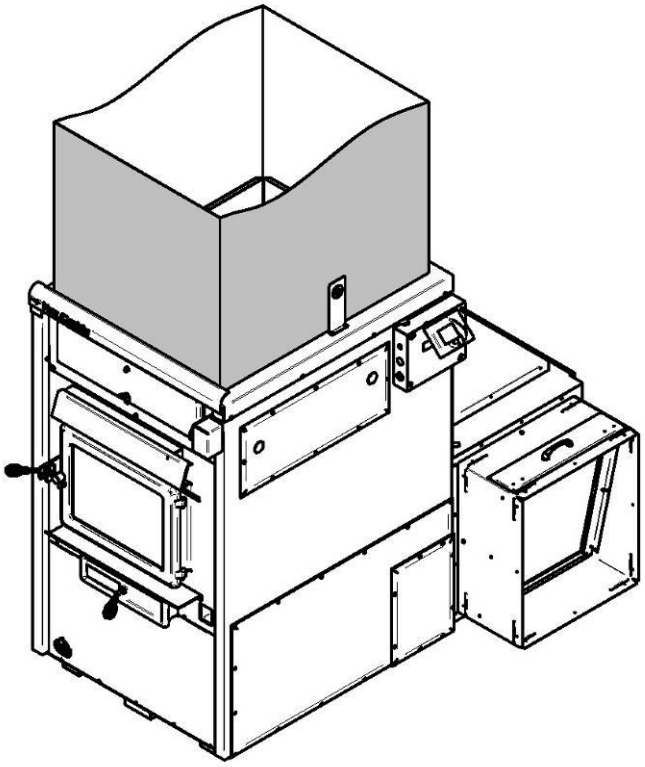
It is important that the door and the ash drawer be kept closed while the appliance is in use. Maintain all gaskets in good condition; in case of deterioration, contact your dealer for a genuine replacement gasket.

8.8. ASH GRATE

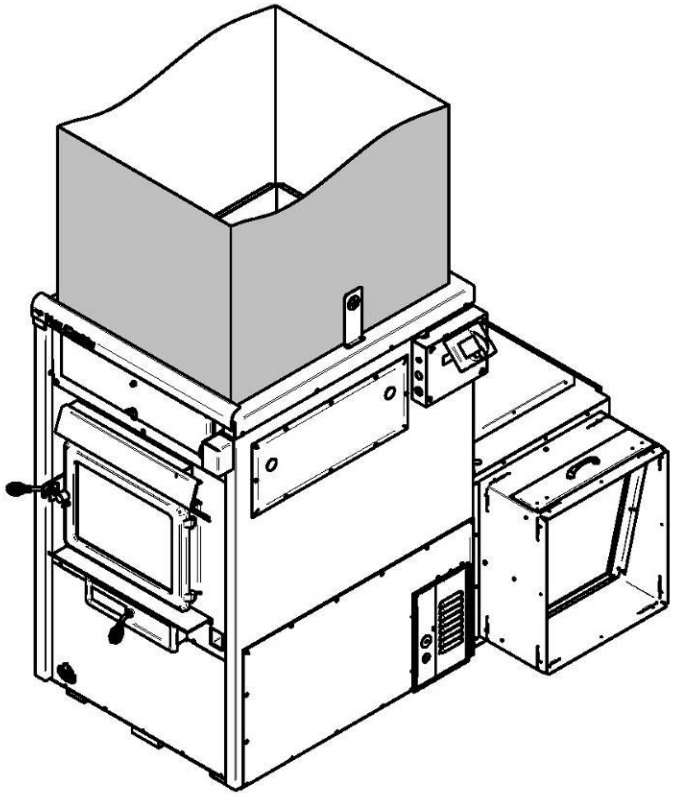
You must replace the ash grate if it is damaged and a replacement may be obtained from your dealer.

INSTALLATION AND OPERATION INSTRUCTIONS FOR

MAX CADDY WOOD ONLY FURNACE, COMBINED WOOD / ELECTRIC OR PARALLEL ADD-ON PF01102



MAX CADDY FURNACE – WOOD ONLY



MAX CADDY FURNACE – COMBINED WOOD/ELECTRIC

9. INSTALLATION INSTRUCTIONS

Installation must be made in accordance with the CSA B.365 « Installation code for solid-fuel-burning appliances and equipment » standard in Canada and NFPA 90B « Standard for the installation of warm air heating and air conditioning system » in the United States. Moreover, for all electrical connection, the Canadian standard CSA C22.1 « Canadian electrical code » and in the United-States NFPA 70 standard « National Electrical Code » must be followed.

All controls and adjustments must be performed by a qualified technician. The blower speed must conform to the recommendations of the Warm Air Heating and Air Conditioning National Association and should respect the static pressure ranges in the warm air plenum of the furnace

We recommend that our woodburning hearth products be installed and serviced by professionals who are certified in the United States by NFI (National Fireplace Institute®) or in Canada by WETT (Wood Energy Technical Training) or in Quebec by APC (Association des Professionnels du Chauffage).

Inspect the furnace to make sure that nothing has been damaged in the shipping. Pull out the wiring kit and the instructions manual from the firebox of the furnace and the accessories from the flue pipe.

The following section contains installation instructions for the Max Caddy wood only, Max Caddy wood / electric and Max Caddy add-on parallel configurations.

9.1. BLOWER INSTALLATION

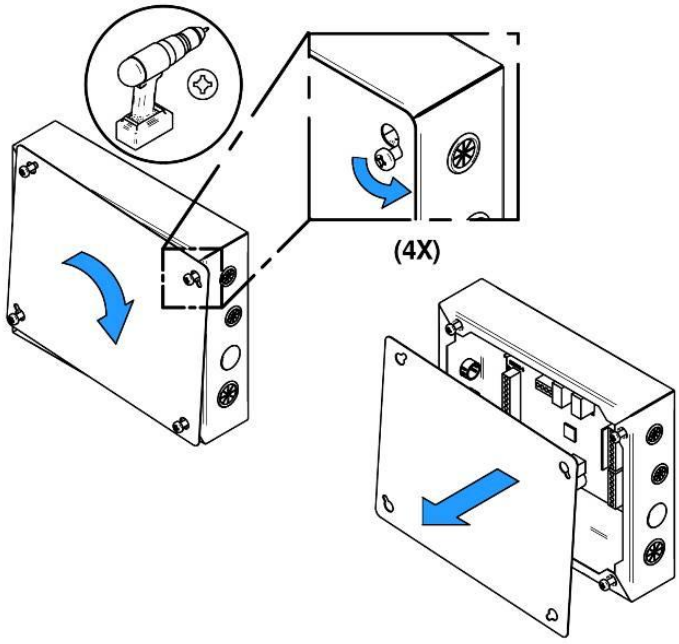
To use the wood only configuration, the blower assembly (PA08566 – sold separately) is required. The installation instructions are provided with the blower.

9.2. LINK BOARD INSTALLATION AND CONNECTION

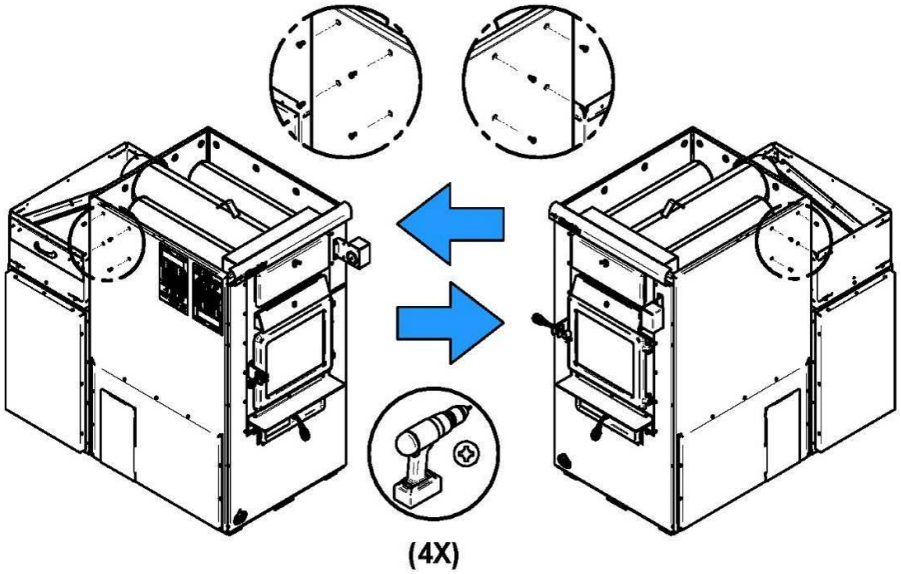
The following installation instructions are identical whether the furnace controls are located on the left or on the right of the furnace. The most accessible side is preferred to facilitate the connection of auxiliary heating sources or for servicing.

The components to be installed are in the combustion chamber of the furnace.

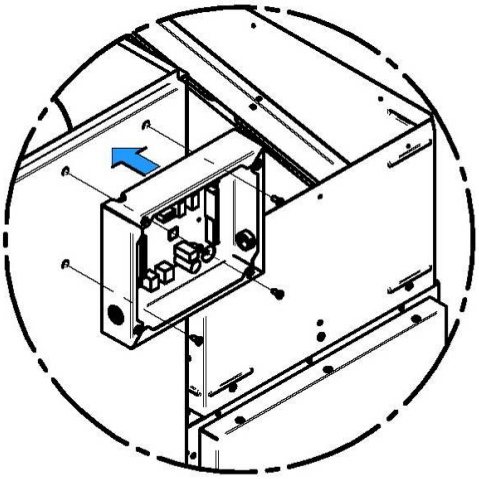
Remove the link board housing cover.



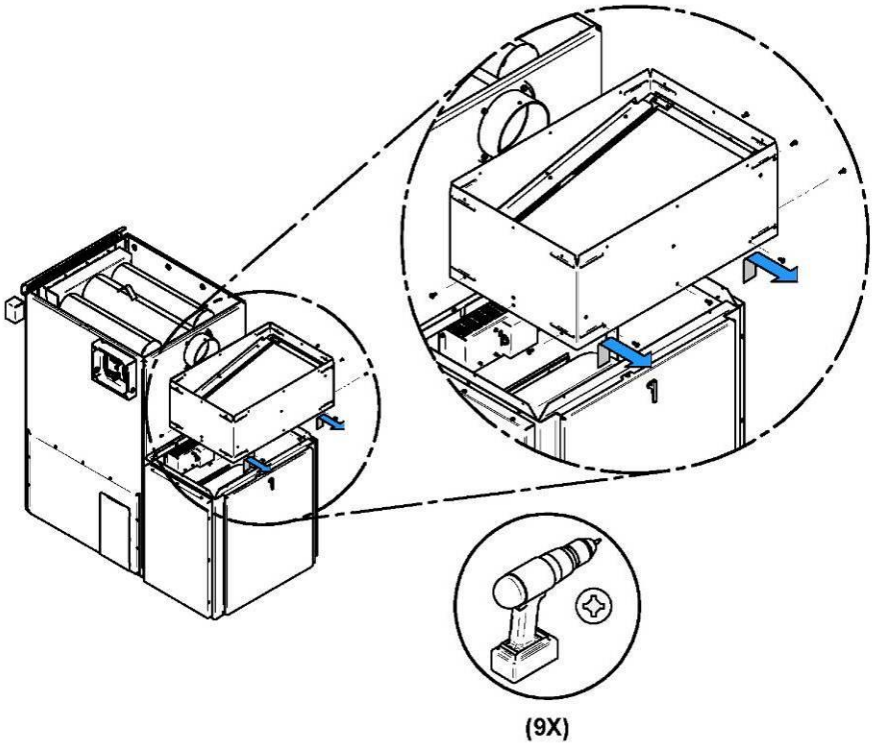
Remove the four screws on the furnace, located on the side of the desired installation.



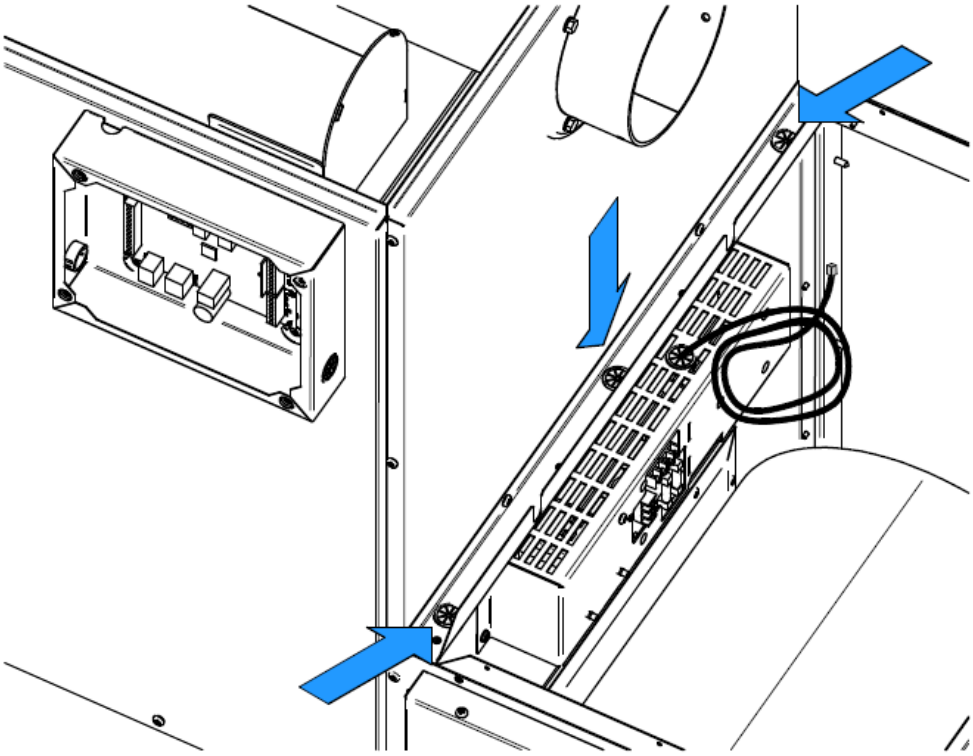
Align the holes of the board housing the holes on the side of the furnace. Use the screws removed in the previous step to secure the housing to the furnace.



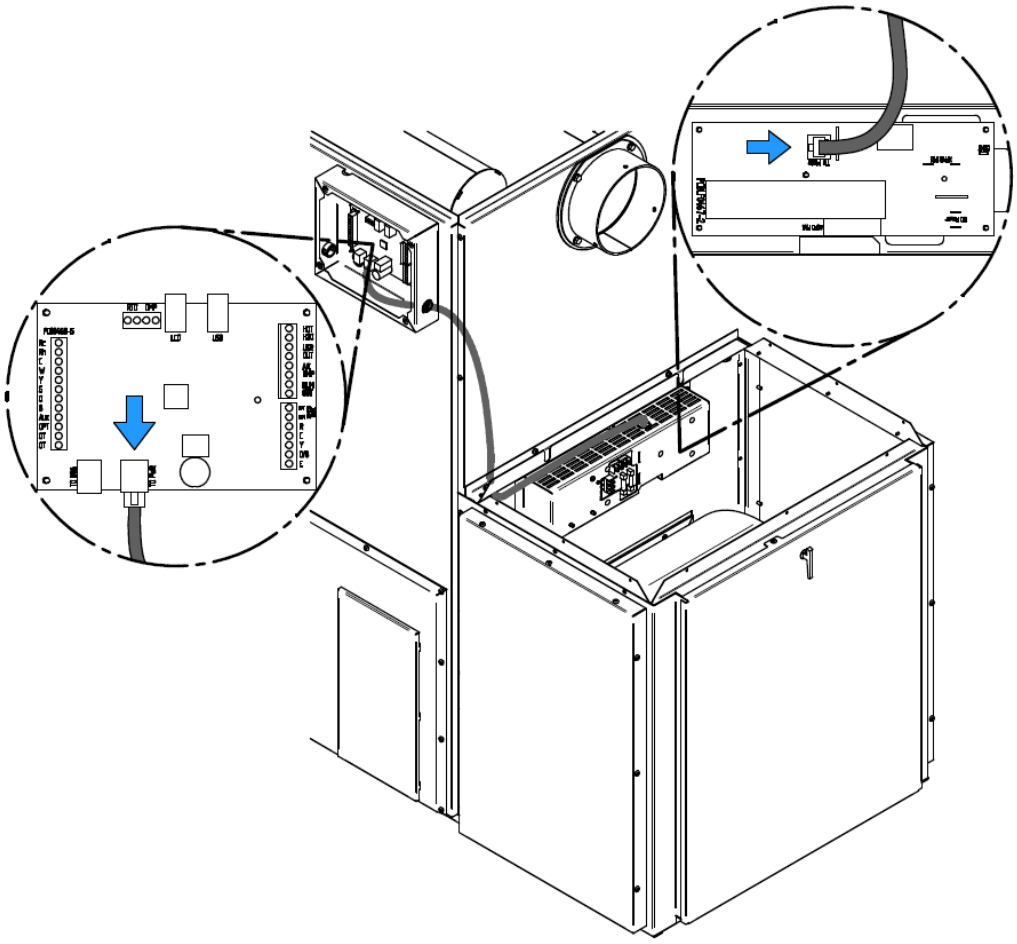
Once installed, the link board must be connected to the system with the telecommunication wire of the power board. The wire is located in the blower box. To access it, remove the air return box.



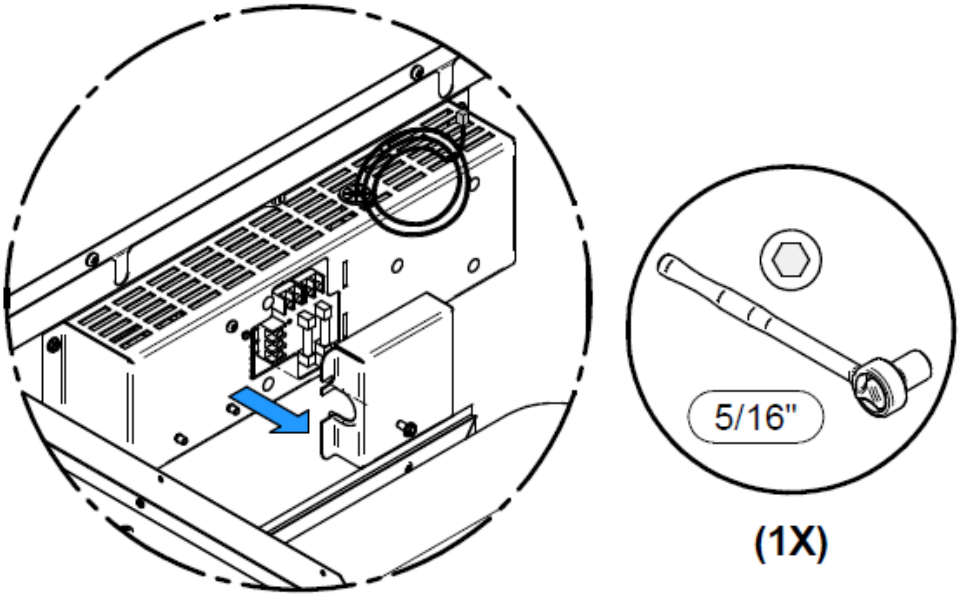
Take the telecommunication wire and pull it through the grommet located on the side where the housing board is installed.



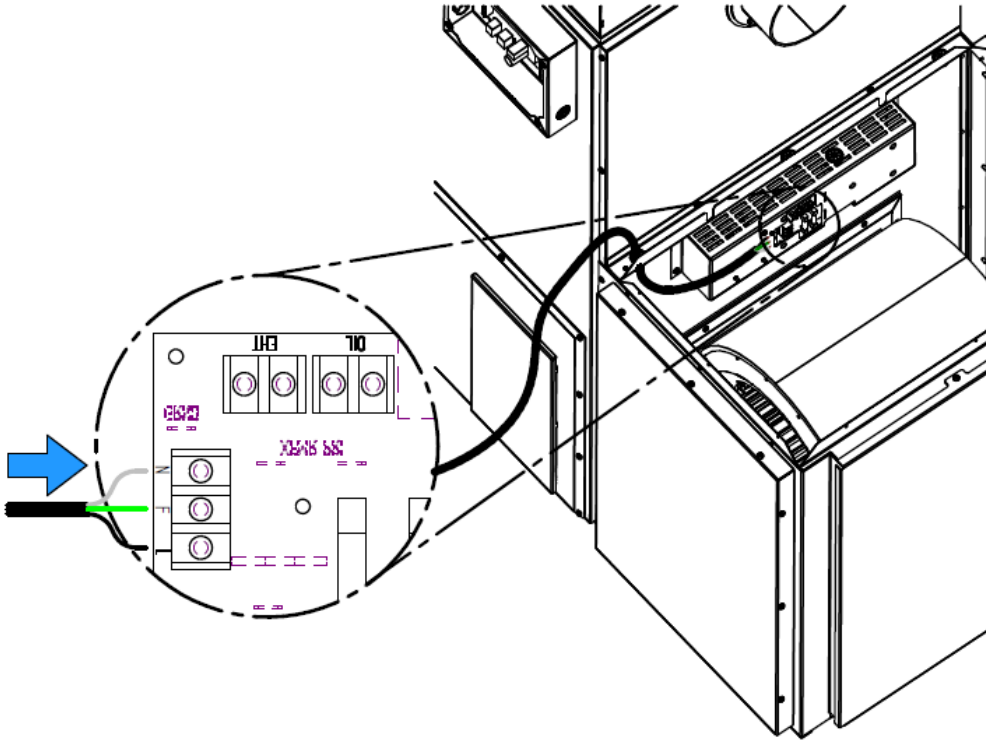
Once the telecommunication wire is out on the desired side, run it along the back of the furnace and pass it through the grommet at the bottom of the link board housing. Complete the connection by plugging the 8 strands telecommunication wire in the right connector, shown by the arrow.



Your furnace should also be connected to a 115V power source. To do so, open the cover of the power board housing.

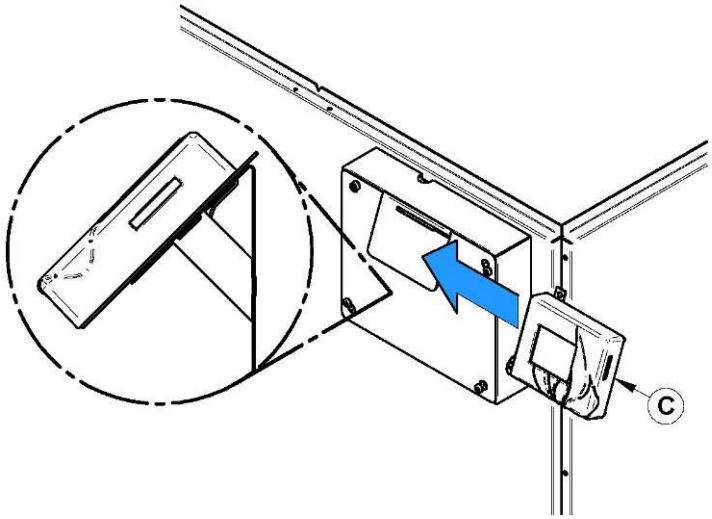


Connect the power cord to the terminals N (Neutral) F (Ground) L (Line). Refer to wiring diagram for connecting components. When done, secure the wires with a BX connector (not included) and replace the blower box cover.

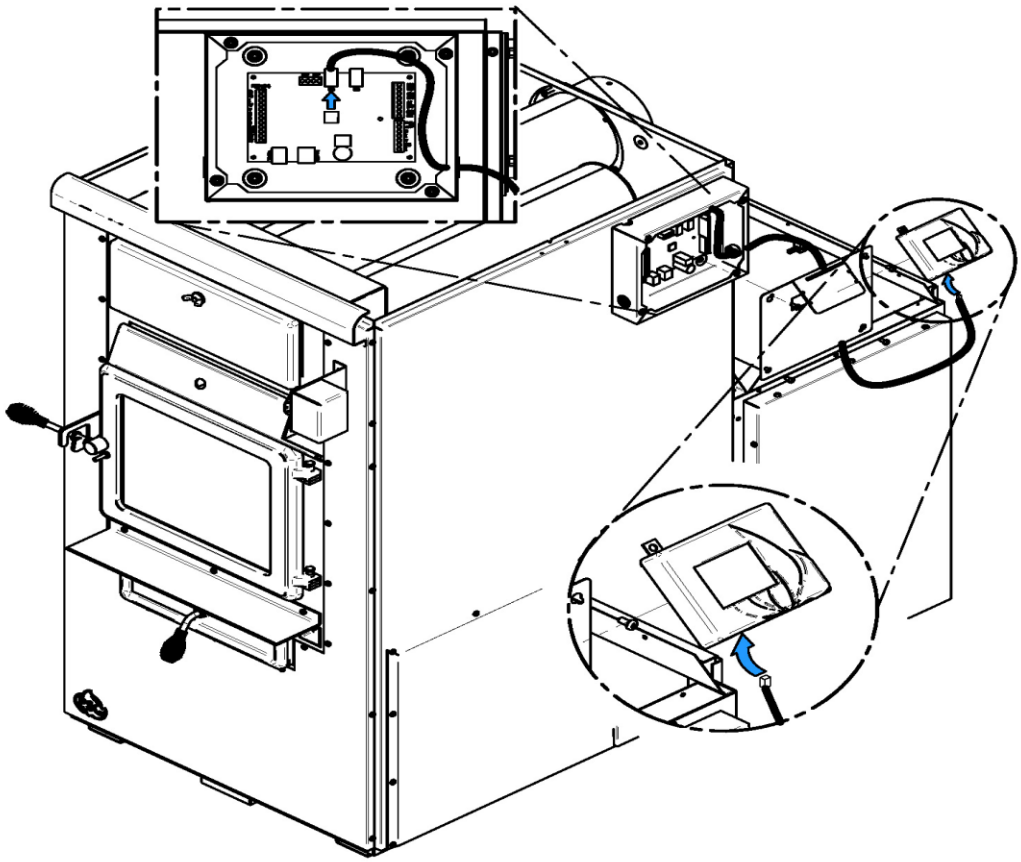


9.3. TOUCHSCREEN INSTALLATION AND CONNECTION

The touch screen is used to operate the system. It must be installed on the support provided at the back of the furnace, on the same side as the link board housing.



Connect link board with the touch screen using the telecommunication wire provided with the user manual. Plug the telecommunication wire in connector labeled LCD and pull it out of the board housing through the top grommet. Simply run the wire on the side of the furnace using the plastic ties supplied with the user manual. Replace the access panel of the link board. Note that the touch screen is removable if access is restricted.



9.4. HOT AIR PLENUM TEMPERATURE PROBE INSTALLATION AND CONNECTION (RTD)

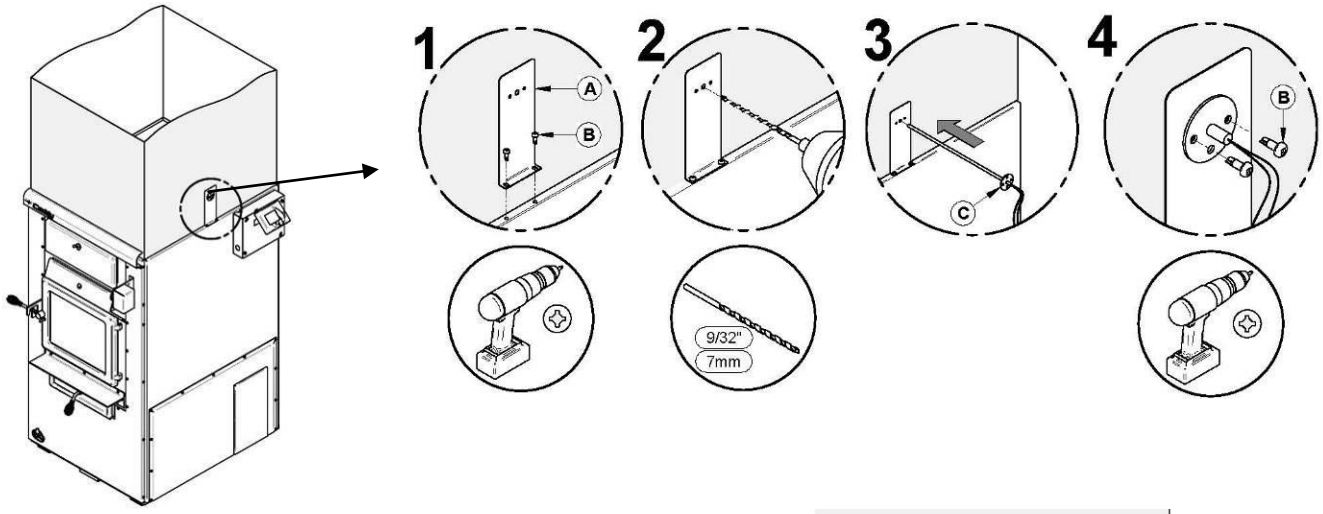
On the Max Caddy, a RTD has to be installed on the side of the furnace using the support provided with the unit. The RTD is a sensor that reads the temperature inside the hot air plenum. It is critical to the good operation of the furnace. Refer to electric diagram for connection details. It is important that the RTD and the RTD support be properly fixed onto the hot air plenum.

WARNING: USE WIRING SUITABLE FOR 75 °C (not included).

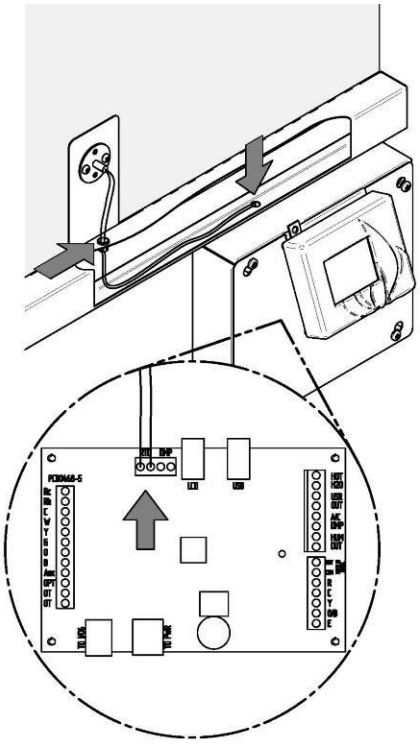
STEP 1: Remove the two screws already secured to the furnace (B) on the side where you have chosen to install the link board. Then, secure the RTD support (A) using the two screws you previously removed.

STEP 2: Using a drill and a 9/32" bit, drill a hole in the hot air plenum so that the RTD rod can pass into it.

STEP 3 and 4: Secure the RTD in place on the hot air plenum using the two self-tapping screws provided with the owner's manual.

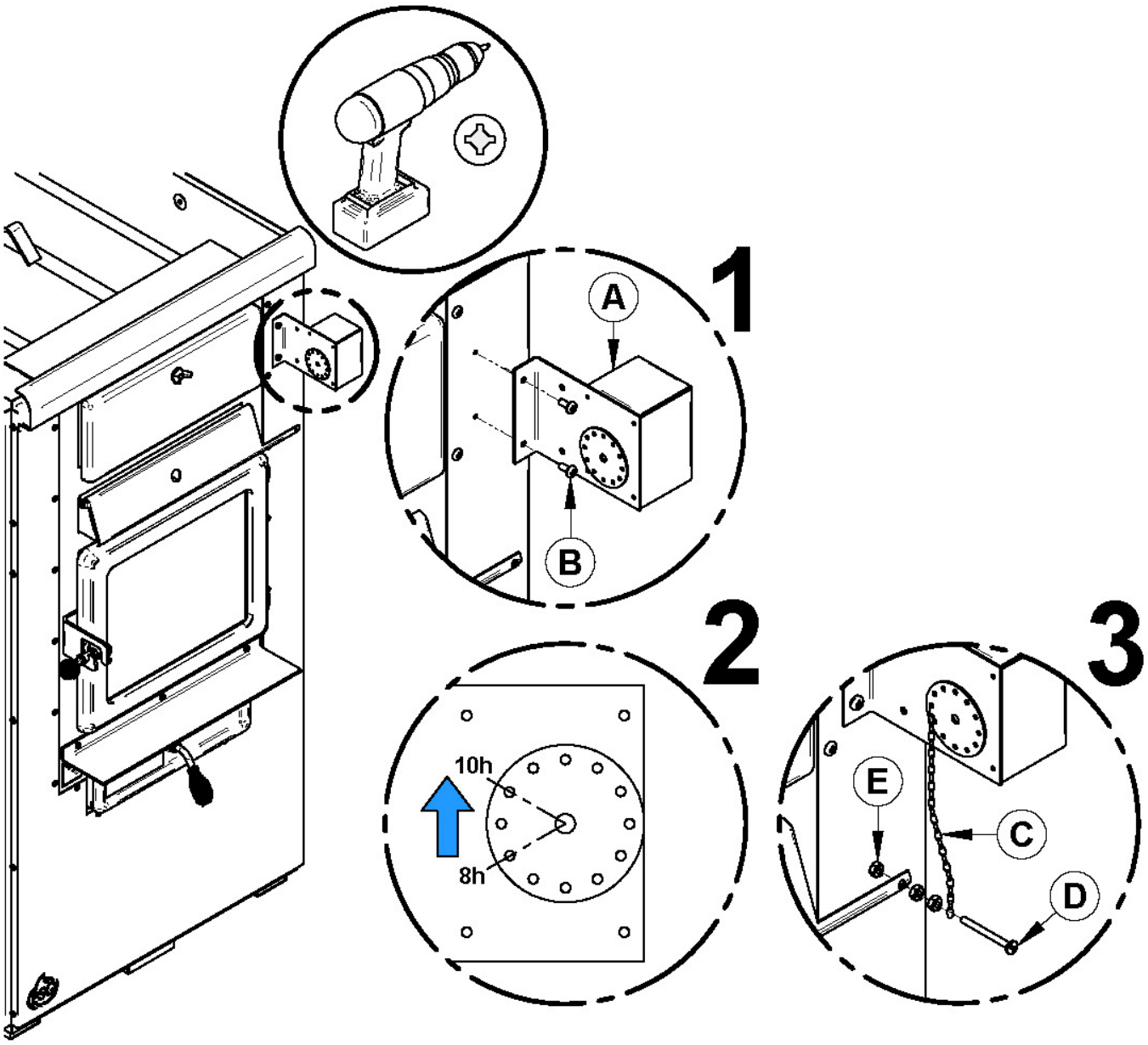


Once the RTD is installed on the support, proceed to its connection to the link board. Pass the RTD wires in the grommet and exit them close to the link board. For board connections, refer to the wiring diagram.



9.5. SERVOMOTOR INSTALLATION AND CONNECTION

Your Max Caddy furnace is equipped with a servomotor. To install it, simply screw it in place in the two pre-drilled holes in the front of the furnace using two screws as shown below.

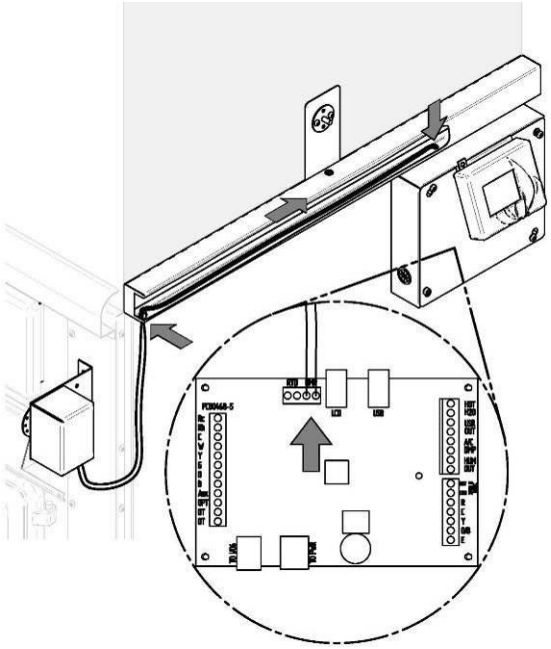


Once installed, install the chain linking the servomotor with the air inlet damper as shown above. The chain must have a set of 1/8". When there is no call for heat, the air inlet damper must be completely closed and the chain must be hooked to the servomotor at the “8 o’clock” position.

Then, you must connect the servomotor and the link board. Take the wires out of the servomotor and enter the wires in the wire cover through the grommet. Pull them out through the grommet next to the link board housing.

For connection, refer to wiring diagram.

WARNING: USE WIRING SUITABLE FOR 75 °C (not included).



9.6. UNIT LOCATION

For a safe and quiet operation, the furnace must be leveled in both directions and supported evenly to ensure stability.

The furnace must be installed where outside air supply will be sufficient for proper combustion. In airtight houses, it might be necessary to install an outside air inlet (See Section 9.11 - COMBUSTION AIR AND FRESH AIR INTAKE ADAPTER INSTALLATION (OPTIONAL))

The furnace must be positioned so that the connector is as short as possible. Minimize the use of 90^{o} elbows.

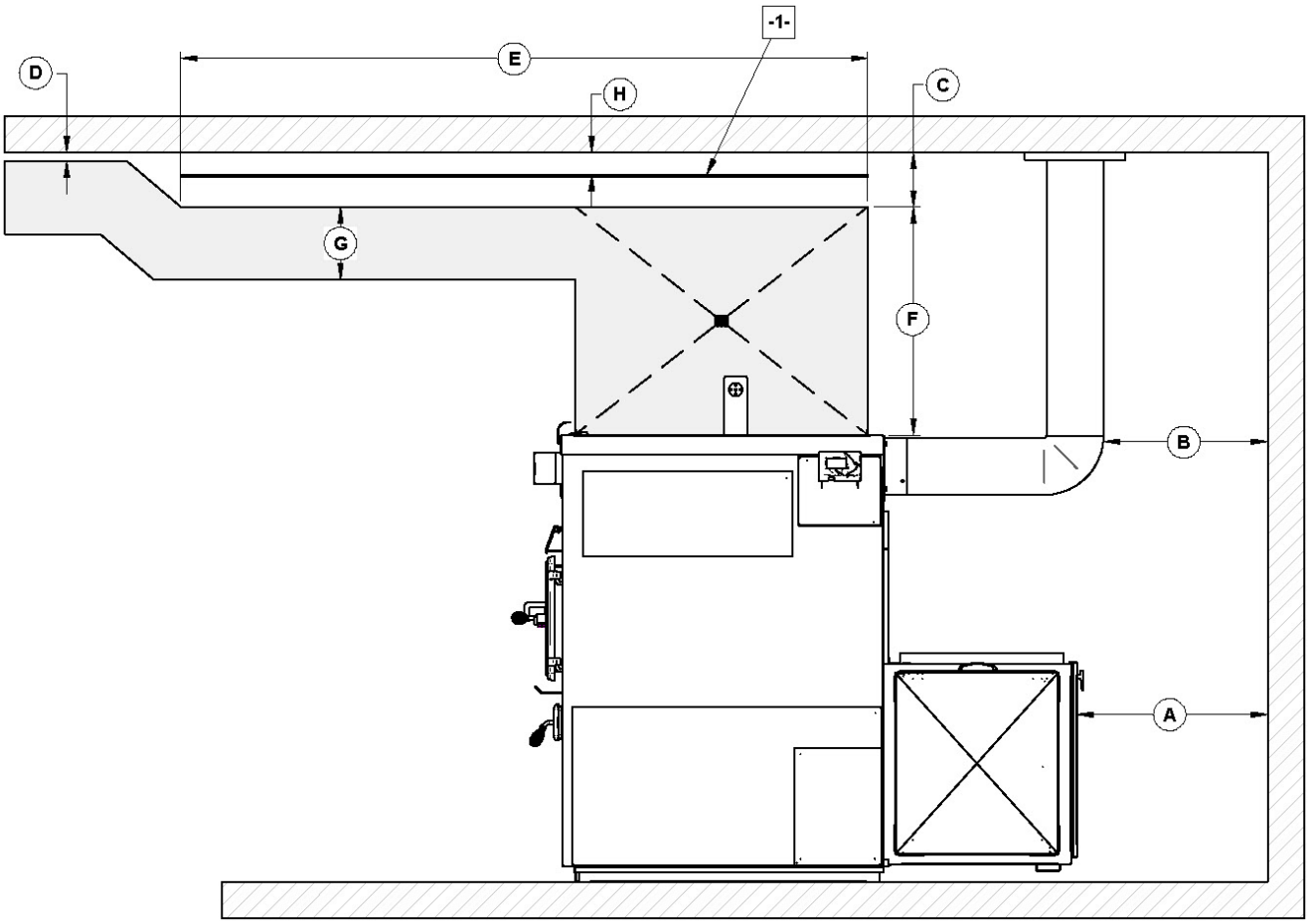
The owner must ensure a proper installation to allow a safe operation of the appliance.

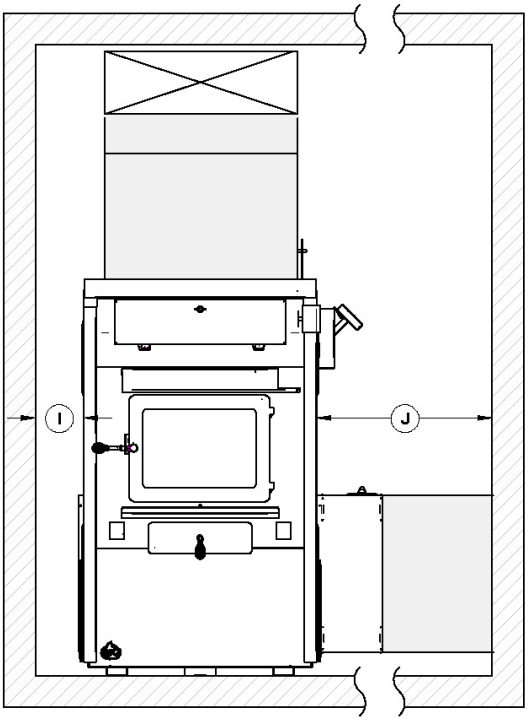
9.7. MINIMUM CLEARANCES TO COMBUSTIBLE MATERIALS AND FLOOR PROTECTION

N.B.: This appliance must be installed in accordance with the instructions on the certification plate applied on the unit.

THE INSTALLATION OF THE HEAT SHIELD (-1-) PROVIDED WITH THE FURNACE IS MANDATORY.

9.7.1. MINIMUM CLEARANCES TO COMBUSTIBLE MATERIALS





MINIMUM CLEARANCES			
A	24" (610 mm)	**G**	8" (204 mm)
B	18" (458 mm)	**H**	1.5" (38.1 mm)
C	6" (153 mm)	**I**	6" (153 mm)
D	1" (26 mm)	**J**	24" (610 mm)
E	72" (1 829 mm)		
F	24" (610 mm)		
-1-	**HEAT SHIELD**		

9.7.2. MINIMUM CLEARANCES TO COMBUSTIBLES MATERIALS FOR AIR RETURN DUCT

The return air duct should be at least equal in size to the return air plenum. The air return duct can be installed at zero clearance to combustibles.

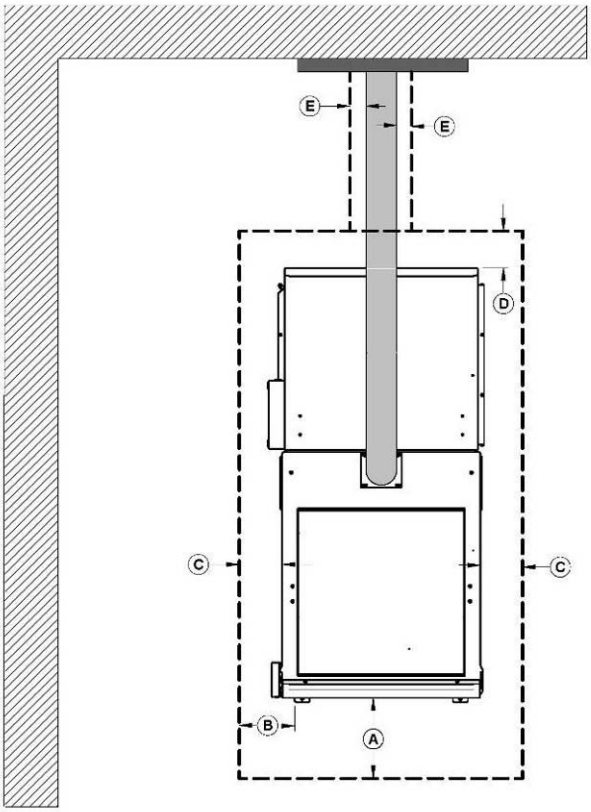
9.7.3. MINIMUM CLEARANCES TO COMBUSTIBLES MATERIALS FOR HOT AIR PLENUM

Plenums installed on the furnace must be made of metal in accordance with CSA B365 or NFPA 90B. The hot air duct can be passed through the side wall with a clearance of six (6) inches around thereof.

9.7.4. FLOOR PROTECTION

If the floor is made of non combustible material, no floor protector is required.

If the floor is made of combustible material, a non combustible material floor protector is required (see table below).



	FLOOR PROTECTION*	
	CANADA	**USA**
A	18" (457 mm) From door opening	16" (406 mm) From door opening
B	N/A (USA only)	8" (203 mm) From door opening
C	8" (203 mm)	N/A (Canada only)
D	8" (203 mm) – Note 1	N/A (Canada only)
E	N/A (USA only)	Note 2

**Steel with a minimum thickness of 0.015" (0.38 mm) or ceramic tiles sealed together with grout. No protection is required if the unit is installed on a non-combustible floor (ex: concrete).*

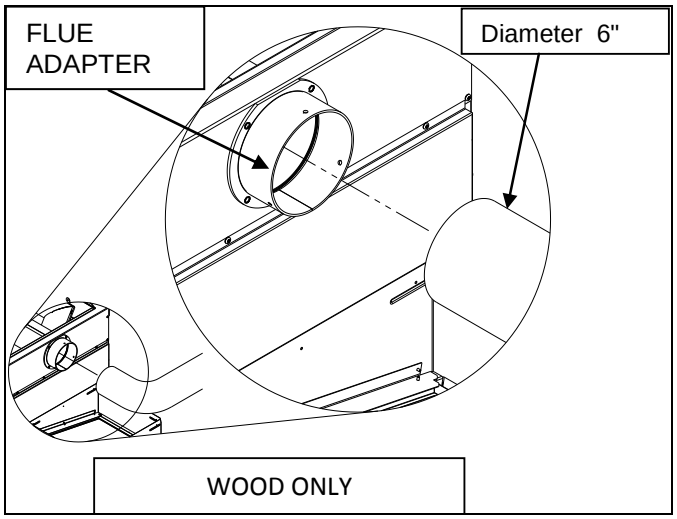
***Note 1**: The floor protection at the back of the furnace is limited to the furnace's required clearance (A) if such clearance is smaller than 8 inches (203 mm).*

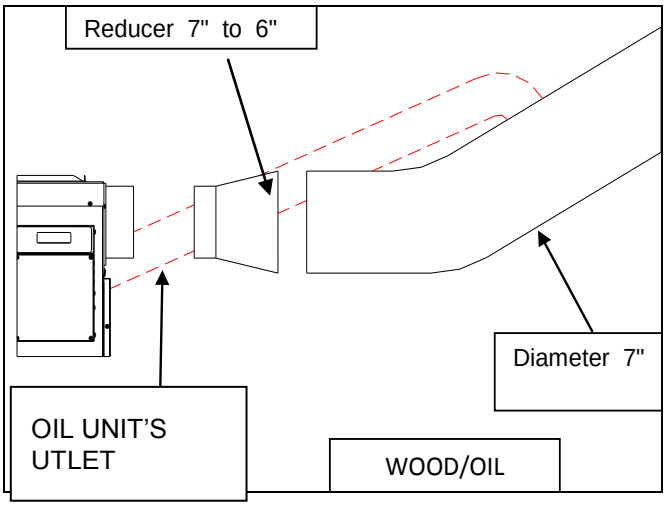
***Note 2**: Only required under the horizontal section of the connector. Must exceed each side of the connector pipe by at least 2 inches (51 mm).*

9.8. FLUE AND BAROMETRIC DRAFT CONTROL CONNECTION

Before connecting the stove pipe, make sure you have removed any accessory from the flue pipe such as the scraper, shovel, and the poker.

The flue outlet on the Max Caddy furnace is 6" in diameter and the wood only or wood/electric models may be installed with a 6" chimney approved for use with wood burning heating appliances (2100°F). However, it is mandatory to use a 7" diameter chimney if the retrofit to a wood/oil configuration is probable. In that case, a 6" to 7" reducer must be installed at the flue outlet of the furnace. If the draft exceeds 0.06 IN.W.C., a barometric control must installed. **Never install a manual damper.** Secure the exhaust pipe to the flue adapter with three screws.

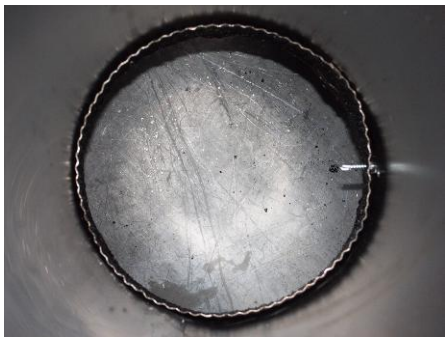




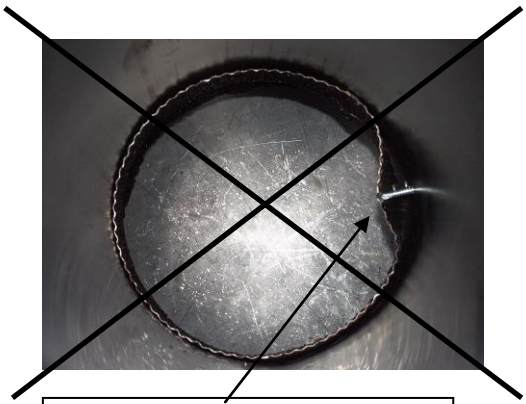
For a proper installation, follow the advice below:

- All the exhaust pipe joints must be secured with three screws.
- Make sure that each screw goes through the inner wall of both connectors (male and female). See pictures below showing a male-female coupling.
- A minimum rise of ¼" per horizontal foot must be respected.

PROPER INSTALLATION



IMPROPER INSTALLATION



CAUSES RESTRICTION

9.9. ELECTRICAL CONNECTIONS

The following instructions do not replace those of the local code.

Installation and verification of this appliance must be done by a qualified service man.

All wiring from the service panel to the heating unit must comply with the electrical code in force and all local regulations. It is recommended to feed the furnace with its own electrical circuit of 15 amps at 120 volts with a breaker (see wiring diagram).

9.10. DAMPER

If the draft exceeds 0.06 INW.C., a barometric damper must be installed. The barometric damper must be adjusted so that the maximum draft measured at the furnace outlet is limited to 0.06 IN.W.C. Please note that a draft higher than 0.06 IN.W.C. will reduce efficiency and could result in an uncontrollable fire. **On the other hand, the minimum draft to be respected is 0.04 IN.W.C. in the evacuation pipe on the wood side, no matter what type of furnace is use (WOOD, WOOD/ELECTRIC, WOOD/OIL)**

9.11. COMBUSTION AIR AND FRESH AIR INTAKE ADAPTER INSTALLATION (OPTIONAL)

When the furnace and the chimney are completely cold, it may be necessary to provide fresh air by opening a door or a window for a few minutes while lighting the fire. Take note that a house constructed or renovated in order to be airtight may lack the volume of fresh air necessary for the proper combustion of a solid-fuel heating appliance.

In such a case, when starting up the fire, do not operate appliances that evacuate air outside the house, such as:

- Range hood
- Air exchanger
- Clothes dryer
- Bathroom fan
- Ventilated central vacuum system

A fresh air supply may be necessary to prevent solid fuel units from rejecting products of combustion into the house. The indications used to determine if an additional fresh air supply is necessary are not appropriate for all the situations. When in doubt, it is recommended to install a fresh air supply.

A fresh air supply may be needed if:

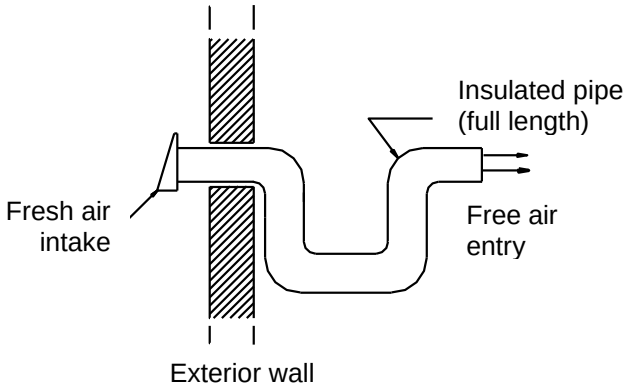
- Solid fuel units present anomalies, such as irregular draft, smoke return, bad combustion, and/or reversed draft (whether there is combustion or not);
- Existing solid fuel units such as a stove or fireplace release odours, heat badly, cause smoke returns, or reversed draft (whether there is combustion or not);
- The opening of a window, even slightly, in calm weather (windless), eliminates every problem mentioned above ;
- The house is equipped with a tight vapour barrier and adjusted windows, and/or is equipped with an interior air mechanical evacuation device ;
- There is excessive condensation on the windows in winter; and
- The house is equipped with a ventilation system.

If, according to these symptoms or other similar ones, there is insufficient combustion air, it is necessary to ensure an additional combustion air supply.

Additional combustion air can be provided with the following methods, provided that they satisfy chapter 5 of the CSA B365 standard for Canada:

- Direct connection: solid fuel units can be connected directly to a source of new combustion air only if they are certified for this kind of installation, which must respect the manufacturer's instructions. The Max Caddy can be installed with an optional sealed fresh air kit that has been tested with the unit. Consult your dealer.
- Indirect method: new combustion air can be brought into a pipe located within approximately 300mm (12 inches) of the unit. If the pipe is too close to the furnace, it may interfere with its operation.
- Mechanical ventilation system: if the house is equipped with a ventilation system (air exchanger or heat recovery), the ventilation system may provide sufficient auxiliary air to the solid fuel unit. Otherwise, the owner should be informed that the ventilation system may have to be rebalanced by a ventilation technician after the installation of the solid fuel unit.

NOTE:
It is recommended to install an outside air inlet with a diameter of at least 4" in the room where the heating appliance is installed (see drawing below). It is preferable to choose a wall which is not exposed to dominant winds, depending on the conditions surrounding your house.

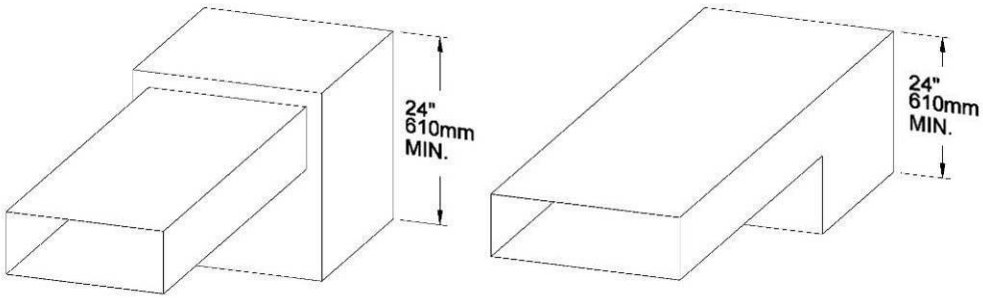


N.B. The owner of the furnace is responsible for the room's air quality in case of negative pressure or temporary negative pressure.

If there is a fan in the wood storage room, make sure it does not create a depression in the room where the furnace is installed.

For more information regarding the installation of fresh air intake adapter, refer to the option's manual.

9.12. HOT AIR PLENUM



The hot air plenum coming out of the furnace is to have a minimum height of 24" (610 mm). These dimensions for all hot air furnaces are in accordance with the standards CSA B140.4, UL 391 and UL 727.

NOTE: TO ENSURE ADEQUATE STATIC PRESSURE, THE SYSTEM SHOULD BE BUILT IN A WAY THAT THE VOLUME OF COLD AIR RETURN IS AT LEAST EQUAL OR SLIGHTLY HIGHER THAN THE VOLUME OF THE HOT AIR DISTRIBUTION.

9.13. PARALLEL INSTALLATION

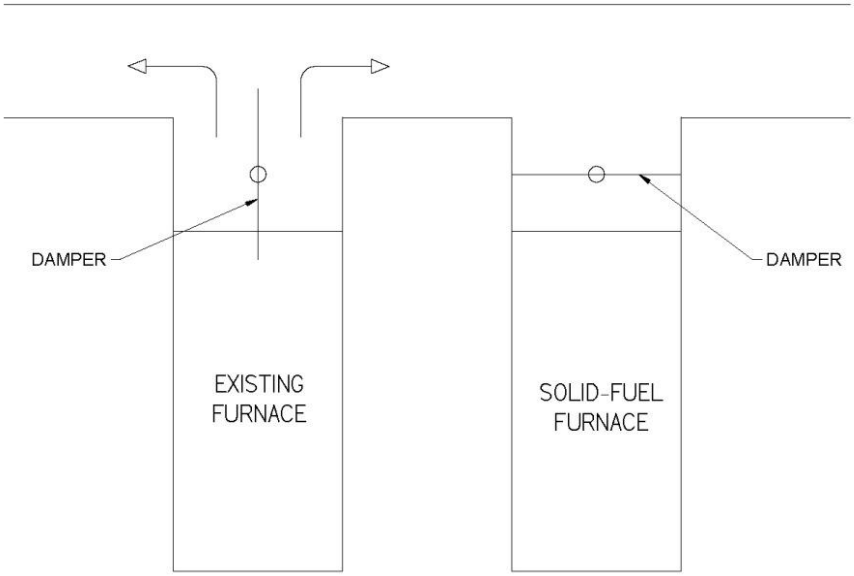
The installation of the Max Caddy with another furnace using the same ductwork is not allowed in Canada. **This type of installation is only allowed in the United States**. Ideally, the maximum BTU input of the existing oil, gas, or electric furnace should be equal or higher than the maximum BTU input of the wood furnace. It is mandatory to respect minimum clearances between the ductwork and combustible material as if the wood furnace was installed as a standalone unit. The ductwork and furnace should be adjusted in order to reach a static pressure of at least 0.20 IN.WC, but not more than 0.50 IN.WC. A back-flow damper should be installed in the plenum. The back-flow damper assures that when either unit is operated by itself, the hot air will flow into the home, and not back through the other furnace. Depending on your installation (see figures examples below), a back-flow damper may be required in each plenum.

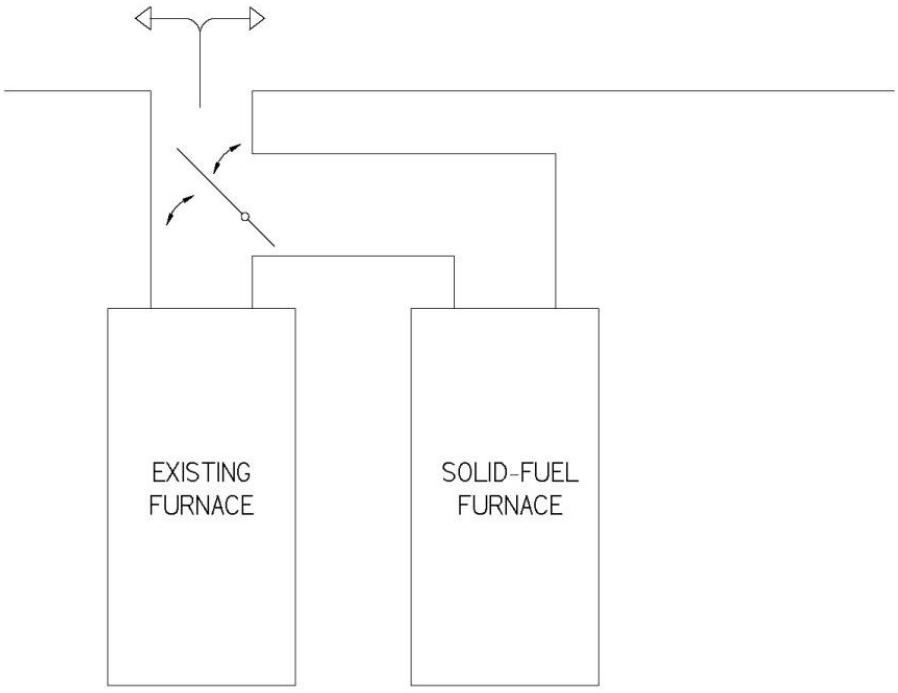
CANADA; The installation in parallel i.e. the Max Caddy furnace combined with another, using the same system of hot air ducts is not allowed in Canada.

UNITED STATES; The installation in parallel i.e. the Max Caddy furnace combined with another, using the same hot air duct system is allowed the United States.

Conditional to;

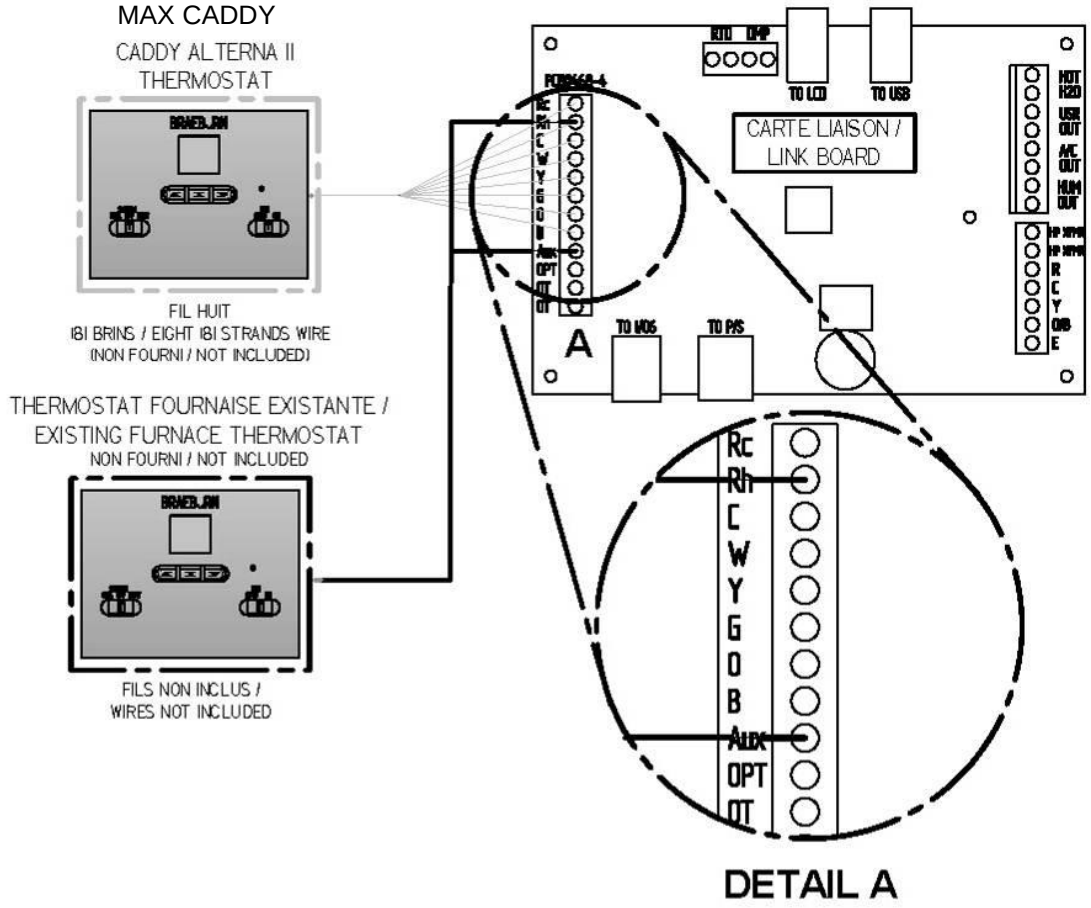
- The maximum input power of the existing gas, oil or electric furnace should be equal or lower than 120 000 Btu/h.
- The clearances required for wood furnace must be respected.
- The clearances between the hot air ducts and combustible materials must meet the highest values between the two furnaces.
- The necessary adjustments are made to the furnace or hot air ducts to maintain a static pressure of between 0.20 and 0.50 IN.W.C.
- A backflow damper must be installed to prevent air return in one or the other of the two furnaces and to ensure that hot air will flow into the house and will not return through the plenum of the other furnace. Depending on your system configuration, it is possible that more than one register is required to prevent air returns in the different hot air ducts (see examples below).



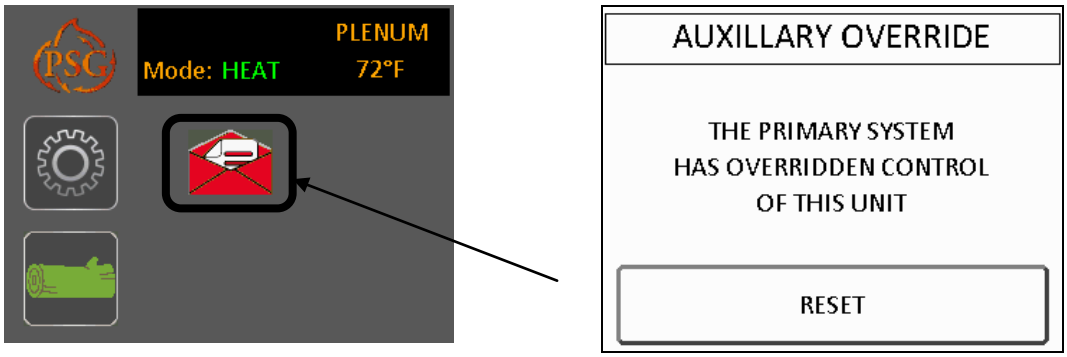


To ensure a safe installation, the two furnaces must not, at any time, run simultaneously. To do so, the thermostat controlling the existing furnace must be connected to your Max Caddy link board. This way, when a heating signal is sent to the existing furnace, the Max Caddy receives the same signal. It will tell the Max Caddy to either not start or, to go into a shut down cycle, if the furnace was already heating when the demand for heat was sent.

The wiring for an Add-on installation is shown below. The existing furnace's thermostat must be connected to the **Rh** and **Aux** terminals of the link board on the Max Caddy furnace. Those two wires must come from the **R** and **W** terminals of the existing furnace's thermostat so the link board receives the heat signal.



When a heat signal from the existing furnace's thermostat will be sent, the Max Caddy furnace will shut itself down and an envelope will appear on the LCD screen indicating that the existing furnace has taken over. This envelope will disappear when the heat signal of the existing furnace's thermostat will stop and the Max Caddy furnace will resume getting orders from its own thermostat.



9.14. ELECTRICAL ELEMENT INSTALLATION (OPTIONAL)

9.14.1. INTRODUCTION

Two electrical elements are available for the Max Caddy: and 20Kw et 25kW. These options include all components necessary for the installation. Instructions for installing the electrical elements are provided with the electrical element.

WARNING: USE WIRING SUITABLE FOR 75 °C (NOT INCLUDED).

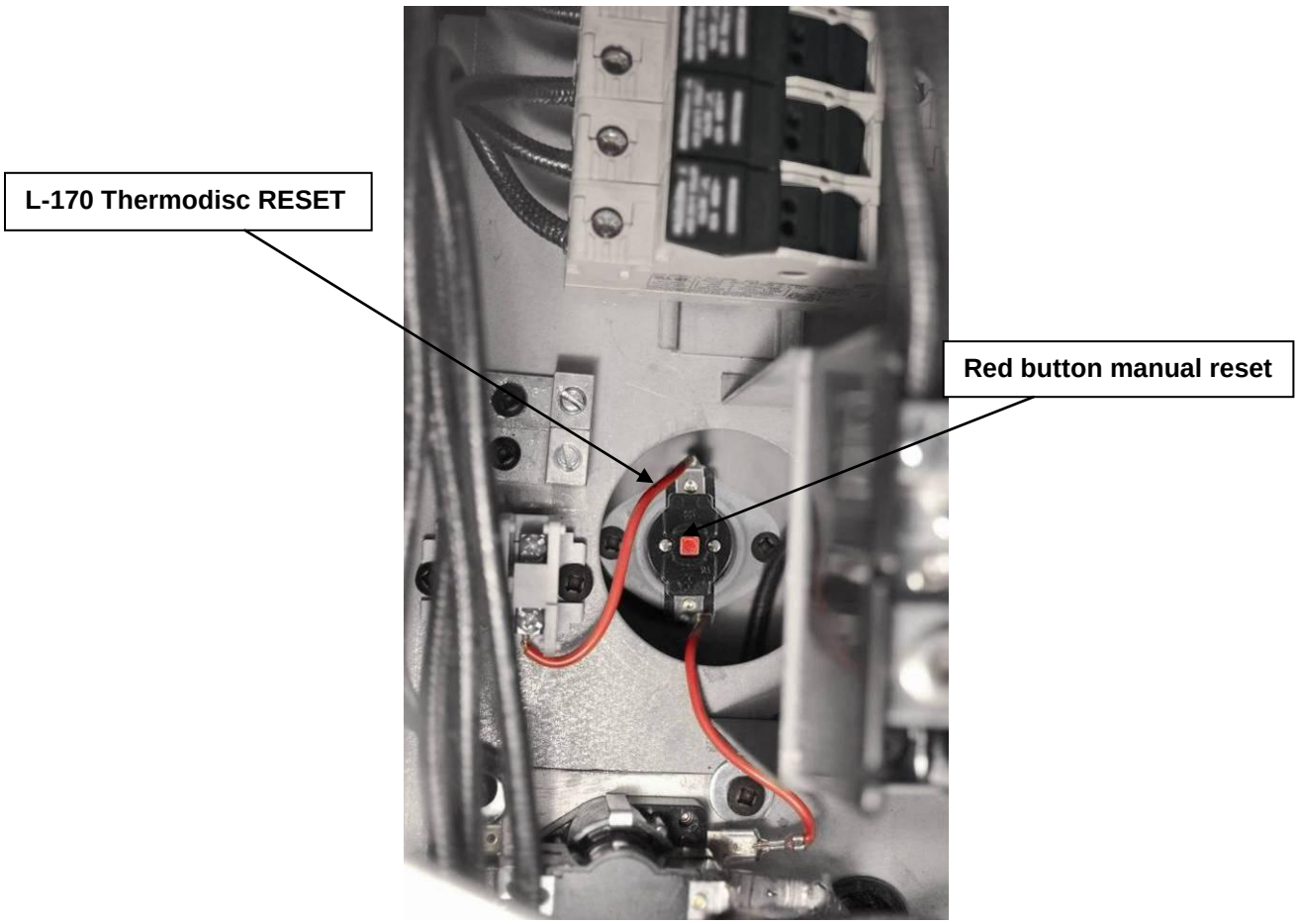
9.14.2. CONNECTING THE ELECTRICAL ELEMENT

MODEL	THEORETICAL OUTPUT	TEMP. VAR. (^{O} F)	BTU/HR	AMPS TOTAL	BREAKER REQUIRED	FEEDER GAUGE	VOLTAGE SINGLE PHASE	ELEMENTS QTY
20 kW	2,100	75	68,240	85	125 amps	3	120/240	4 x 5 kW
25 kW	2,100	85	85,325	100	150 amps	2	120/240	5 x 5 kW
WOOD	2,100	100	180,000	5	15 amps	14	120	N/A

Electrical connections must conform to the wiring diagram supplied with the option.

The electrical element must be connected to the power board (See Section 17 - ELECTRICAL DIAGRAM FOR ELECTRIC UNIT). For security reasons, the electrical element has a manual reset thermostatic sensor that is located inside the electrical unit. If the temperature of the electric unit exceeds the high limit, the thermostatic sensor will disengage the elements. After finding and fixing the problem that has caused the unit to overheat (static pressure too high, fan breakdown, etc.), reactivate by pressing the red “manual reset” button on the thermostatic sensor (L-170 thermodisc).

INSIDE VIEW OF ELECTRIC ELEMENT

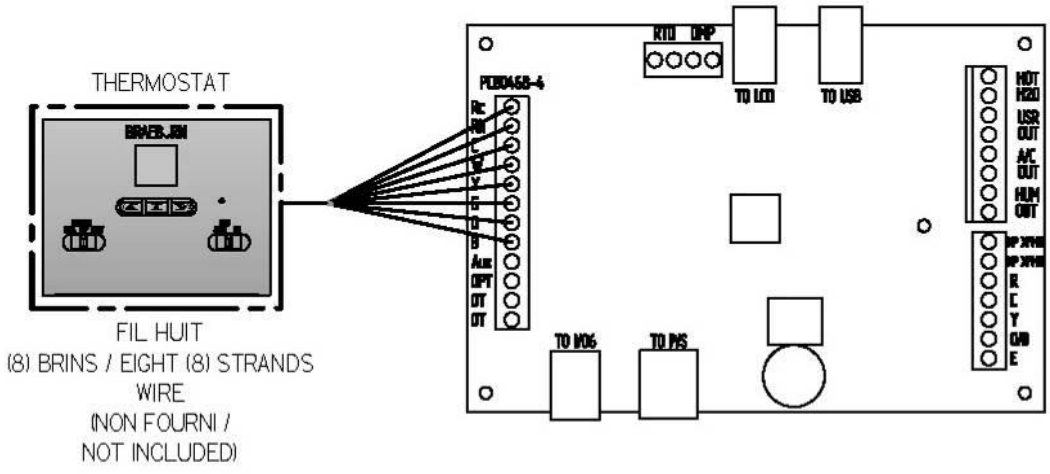


10. THERMOSTAT INSTALLATION

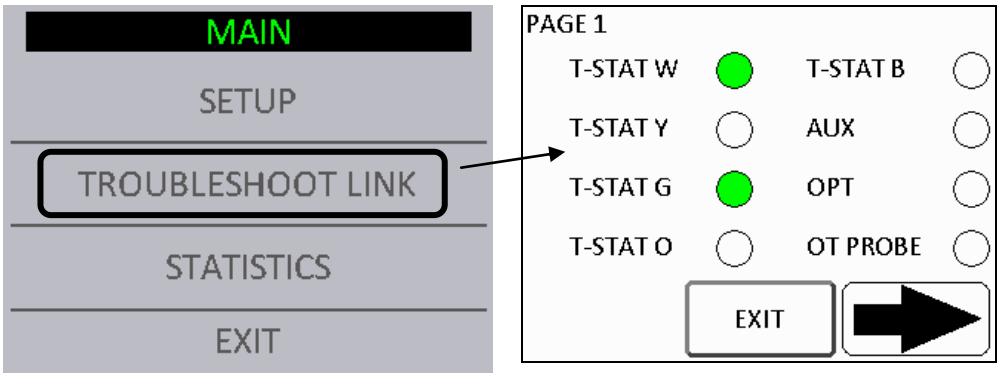
10.1. WOOD FURNACE ONLY

The furnace must be connected to a thermostat. You can use the one provided with the unit or use one that is already installed in your home. The thermostat must be installed on an inside wall and located where it is not likely to be affected by the draft coming from an air outlet. It must be installed at a minimum of 55 inches (140cm) above the floor.

It is recommended to connect the thermostat to the furnace with a seven or eight threads wire connecting terminals Rc, Rh (connect only one of the two terminal R if there is a jumper between Rc and Rh in the thermostat), C, W, Y, G, O and B. If the thermostat is using a dry contact (powered by batteries), it is not necessary to connect the C (common) terminal to the thermostat. Refer to the electrical diagram.



Once wired to the furnace, it is possible to verify the signals coming from the wall thermostat. Simply go on the touch screen main menu, under the "TROUBLESHOOT LINK'' menu and going to page 1 as shown below. When a signal is sent from the thermostat, the circle corresponding to the signal should appear green.



10.1.1. COMBINATION WOOD-ELECTRIC OR WOOD-OIL FURNACE

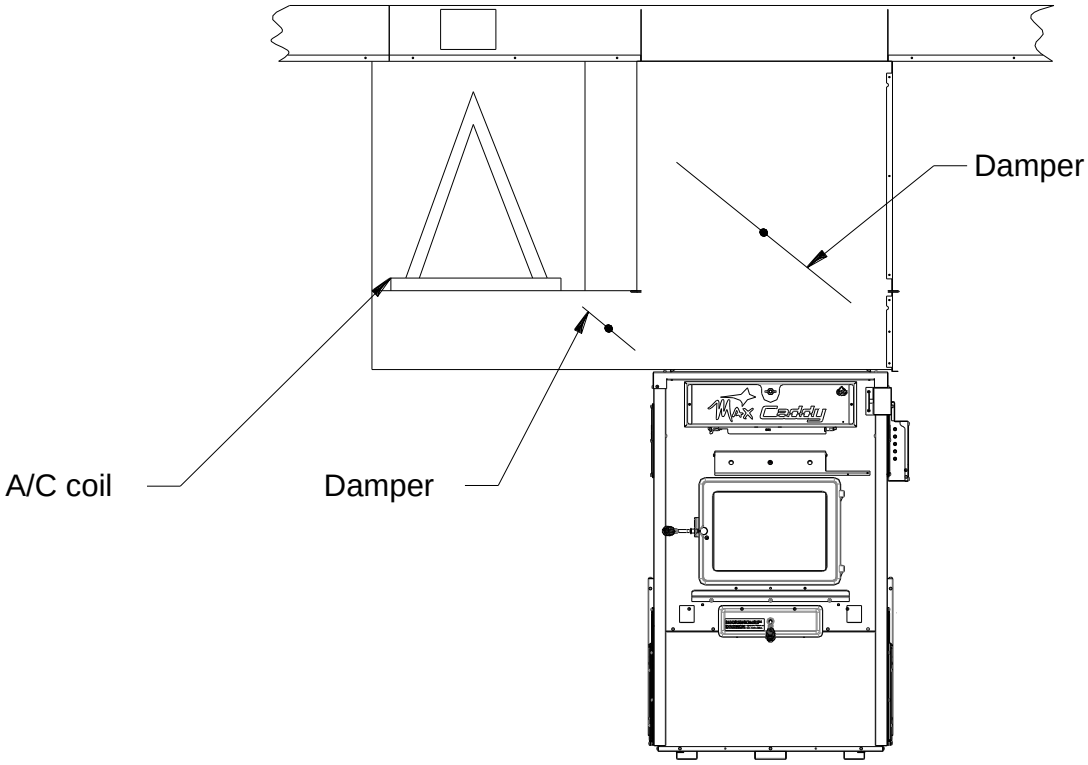
Only one thermostat is necessary to control the wood furnace and any other auxiliary heating source. Installing the thermostat is done the same way as if the furnace was wood only. See Section 11.4.1 - TRANSITION TO AN AUXILIARY HEAT SOURCE to learn how to make it work.

10.1.2. COMBINATION WOOD-ELECTRIC-OIL

Only one thermostat is necessary to control the wood furnace and any other auxiliary heating source. Installing the thermostat is done the same way as if the furnace was wood only. See Section 11.4.1 - TRANSITION TO AN AUXILIARY HEAT SOURCE to learn how to make it work.

10.2. INSTALLATION OF AN AIR CONDITIONING UNIT

The Max Caddy furnace has been tested with an optional air conditioning unit. If this option is chosen, we recommend an installation as per the graphic provided below.



This installation will provide the most efficient and safe operation of the air conditioning unit using the distribution blower of the Max Caddy furnace during summer. In order to complete the installation of an air conditioning unit, the main thermostat must be a “heat/cool” type. Furthermore, the desired distribution blower speed must be programmed on the touch screen in the blower speed menu. (See Section 11.5 DISTRIBUTION BLOWER SPEED CONFIGURATION

It must be noted that upon thermostatic demand for cooling, the distribution blower will start immediately at the programmed speed. For the air conditioning damper wiring see Section 28 - LINK BOARD OPTIONS CONNECTIONS.

The capacity and characteristics of the air conditioning unit that has been tested with the MAX Caddy are stated below. The use of another brand with similar capacity and characteristics is adequate.

Condenser brand: Goodman GSX13048
Capacity: 4 ton
Coil type: Type A, CAUF uncased indoor coil.

10.3. HEATPUMP INSTALLATION

It is possible to pair a heat pump to the Max Caddy. To determine the priority of operation of these two modes of heating, you must go to Section 11.4.3 **-** AUXILIARY HEAT SOURCE PRIORITIZATION.

For connection of the heat pump to your furnace, see Section 28.7 - HEAT PUMP

Note: If a heat pump is connected to the Max Caddy, the electrical element must be installed to ensure an auxiliary heat source. (PA08535 (20kW), PA08545 (25kW)

For installation of air conditioning coil, refer to Section 10.2 - INSTALLATION OF AN AIR CONDITIONING UNIT.

10.4. INSTALLATION OF A DOMESTIC WATER PRE-HEATING SYSTEM OR A HUMIDIFIER

A water heating loop option is also available to pre-heat domestic water using the energy produced by the Max Caddy wood furnace. This water loop kit will be inserted between the wood combustion chamber and the heat exchangers. When heating with wood, the heat from the furnace will pre-heat domestic water that will be stored in a feed tank before entering your existing water heater. Removable panels are installed on both sides of the furnace for quick and easy installation of the loop. A 24 volt solenoid valve must be installed at the inlet of the loop and must be connected to the HOT H_20 terminal on the PC board; when the plenum temperature reaches 120°F, the valve opens to allow water circulation. It closes when the temperature drops below 100°F to prevent overcooling the combustion chamber during low firing rates. See section 28.3 - HOT WATER for electrical connection. Complete installation and operation instructions for the hot water loop kit are supplied with the kit.

NOTE : NEVER INSTALL AN AUTOMATIC FEEDER.

The HUM OUT terminal may also be used to activate the 24 volt relay of a humidifier installed in the system which, when connected to the PC Board, will be activated and deactivated at the same temperatures as the water solenoid valve (120°F et 100°F). See section 28.6 - HUMIDIFIER for electrical connections.

To verify the status (open or closed) of the valve/relay, see section 14.1 - VALIDATING STATUS OF A COMPONENT.

11. CONFIGURATION AND OPERATING INSTRUCTIONS

11.1. CONTROLS SYSTEM

The Max Caddy has a sophisticated electronic control. This system is more versatile. All connections are made from the control panel. Terminal blocks are provided for all components and options.

Before you configure your system and learn how to operate it, make sure that your wall thermostat is wired correctly to your furnace, that the temperature probe (RTD) is well installed in the hot air plenum and connected to the link board and that your air distribution system is complete.

The furnace uses a touch screen, the latest technology in control devices. Blowers, power supplies and options are controlled from this screen.

It is important to note that your furnace is equipped with three main electronic components: the link board, the power board and the touch screen. The power board is already installed in the blower box.

The <u>power board</u> is used to supply current to the different electrical components, in particular:

- Supply current to the different electronic boards;
- Supply current to the distribution fan;
- Supply current to the sequencers of the electrical unit (optional);
- Supply current to the oil burner.

The <u>link board</u> is used more precisely for:

- Connecting the hot air plenum's temperature probe (RTD type);
- Connecting the wall thermostat;
- Connecting complementary equipments;
- Connecting a heat pump.

The <u>LCD touch screen</u> is used to operate the system. More precisely for:

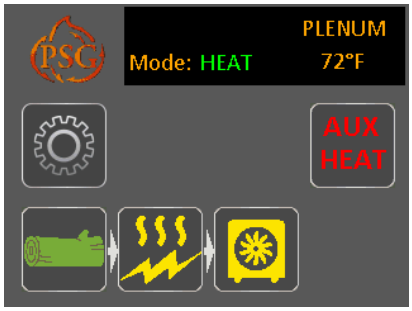
- Choosing the combustion parameters;
- Selecting the options used;
- Show the temperature in the hot air plenum;
- Selecting heating priority;
- Selecting language and units displayed;
- Viewing statistics;
- Selecting distribution fan speeds;
- Troubleshooting to detect problems with the appliance.

11.2. SYSTEM CONFIGURATION

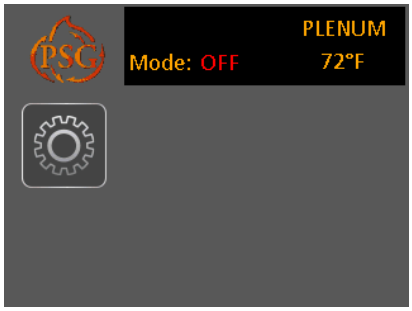
Once the installation is complete and before using the unit, the furnace should be configured to activate all applicable functions depending on options chosen. To do this, it is important to know which options are installed on your furnace.

11.3. TOUCH SCREEN

The LCD control is an electronic visual display as well as a touch screen that will light-up as you touch any location on the display area. The main status page will then display different icons layout depending if the furnace is on or not.

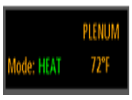
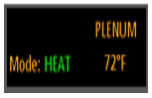


Main menu – Furnace « ON »



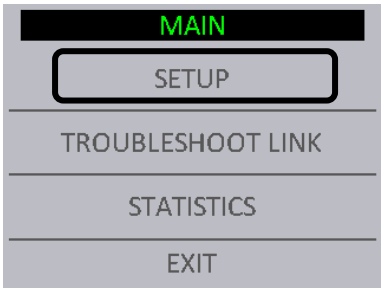
Main menu – Furnace « OFF »

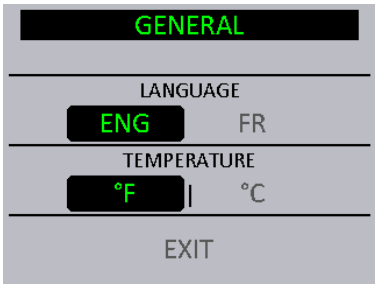
11.3.1. ICONS DESCRIPTION

Icons	Description	Icons	Description
	Wood heating Green : Heating mode Yellow : Auxiliary heating mode		Electrical Element Green : Unit on Yellow : On hold
	Heat pump Green : Unit on Yellow : On hold		Oil unit Green : Unit on Yellow : On hold
	Settings		Displayed when an auxiliary heat source has been selected.
	Temperature in the hot air plenum		Distribution blower is in circulation mode. (CIRC)
	Possible states of the furnace: HEAT: When the word HEAT is green, the furnace is in heating mode. If the furnace is waiting for a demand for heating, the word HEAT is written in yellow. COOL: When the word COOL is green, the furnace is in cooling mode. If the furnace is waiting for a demand for cooling, the word COOL will be written in yellow. OFF: The furnace is stopped.		

11.3.2. LANGUAGE SELECTION AND TEMPERATURE UNIT

To choose the language and temperature unit, press the "Settings" button. In the "Main" menu, choose "SETUP" and then "GENERAL". Choose the preferred language and temperature unit.

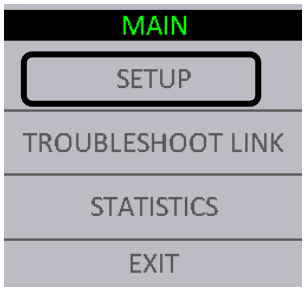


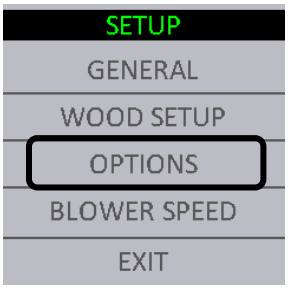


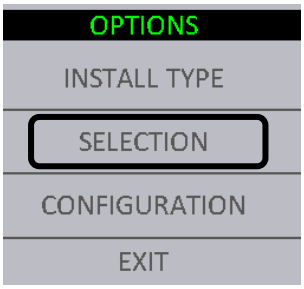
11.4. ADDING AUXILIARY HEATING SOURCE AND SELECTION OF OPTIONS

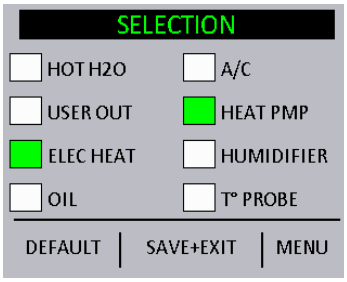
To add an auxiliary source of heating or to add options to your furnace, press the "Settings" button. On the “MAIN” page, choose “SETUP” and “OPTIONS”.

By default, no auxiliary source of heating or options are selected. To select an option, simply press the white square to the left of the desired option. When an option is chosen, the selected square turns green.









To confirm the selection of your options, press the button " SAVE + EXIT ". This step takes you to a list of questions about your selections that are essential for their good functioning.

11.4.1. TRANSITION TO AN AUXILIARY HEAT SOURCE

When there is a demand for heat, the furnace checks the temperature in the plenum. If the temperature is beyond the KIP, the fan will turn on. If the temperature is below the KIP, the furnace will wait the "Rise Time" delay and check the temperature again in the plenum. If the temperature in the plenum goes up 20°F but has not reached the KIP, the furnace will wait for additional time ("KIP Time") and recheck the temperature in the plenum. If the temperature has not reached the KIP, the auxiliary heating will start. The icon "Wood" will turn yellow and the auxiliary heat icon will turn green.

For the electrical element and/or the oil unit, the fan starts as soon as the thermostat asks for heat. In other words, for safety reasons, the fan does not wait for the hot air plenum to reach a predetermined minimum temperature.

The furnace remembers what heating source was used in the last request of the thermostat. If the last heating demand was met by the auxiliary heater, the furnace automatically start this one.

To restart the furnace using the wood mode, go on the touch screen on the main page and press on the wood icon. The icon will become green and the auxiliary heating source icon will become yellow.

11.4.2. TRANSITION SETTINGS

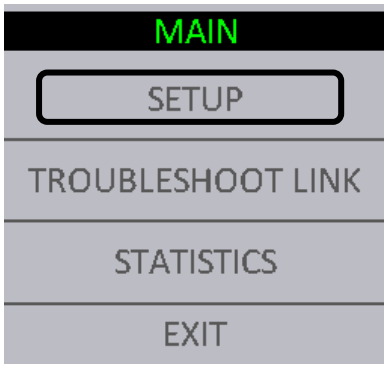
It is possible to slightly adjust the transition settings from the wood option to the auxiliary source of heating. To do this, go to the "MAIN" page on the touch screen under the "SETUP" option and choose "WOOD SETUP ". On this page, you can change the KIP, KOP, the Rise Time and KIP Time.

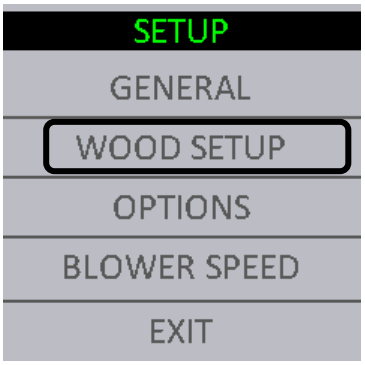
KIP (Kick-In point): Temperature of the plenum where the fan turns on.

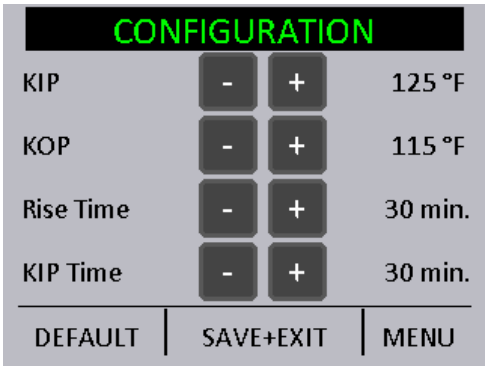
KOP (Kick-Out point): Temperature of the plenum when the fan stops.

Rise Time: Time allowed for plenum temperature to increase by 20 ° F.

KIP Time: Additional time allowed to reach the KIP when the Rise Time ended with an increase of 20°F.

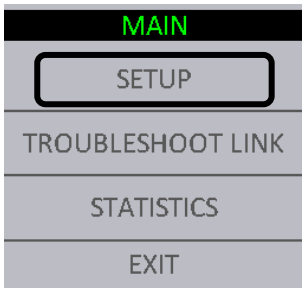


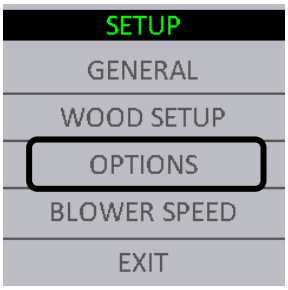


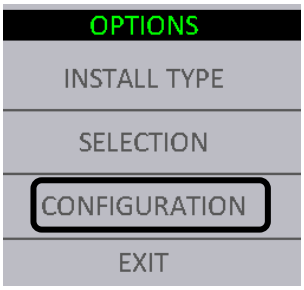


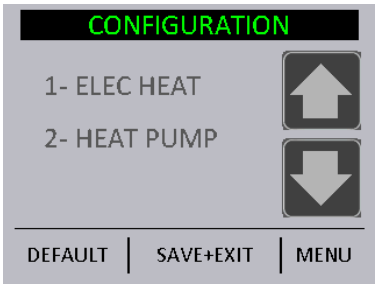
11.4.3. AUXILIARY HEAT SOURCE PRIORITIZATION

If you have configured one or many auxiliary heating sources (electrical element, heat pump, oil), you must choose the priority order when there is a heating demand. If, for example, the wood no longer provides sufficient heat, the auxiliary heating selected in priority one will take over. If priority one no longer provides enough heat, or does not provide it fast enough, priority 2 will take over. Heating priorities are chosen in the "MAIN" menu, under the "SETUP" option. Select "OPTIONS" and "CONFIGURATION". Use the arrows to select the priority order.









11.4.4. EXTERNAL TEMPERATURE PROBE

It is possible to connect an external temperature probe on the Max Caddy. This temperature probe is used primarily to reduce electricity consumption and reduce the bill by prioritizing the transition to an auxiliary heating source when it is too cold outside or when it is the overcharging billing period (peak usage) depending on the electricity supplier.

HEAT PUMP : With a combination wood, electrical component and heat pump you can set your temperature probe to not use your heat pump when it is too cold and the coefficient of performance becomes too low. (Electrical element should be prioritize during configuration the outdoor temperature probe.)

When the temperature probe is functioning, the « ECO » mode will show on the main page. 

11.4.4.1. “BI-ENERGY” FUNCTION

The bi-energy function is used when a local utility company (Hydro-Quebec for instance) offers a bi-energy program under which a preferential rate is given, provided that the appliance is equipped with an electronic control that guaranties the use of a particular source of energy (ex: electricity) based on a given criterion (ex: the outdoor temperature).

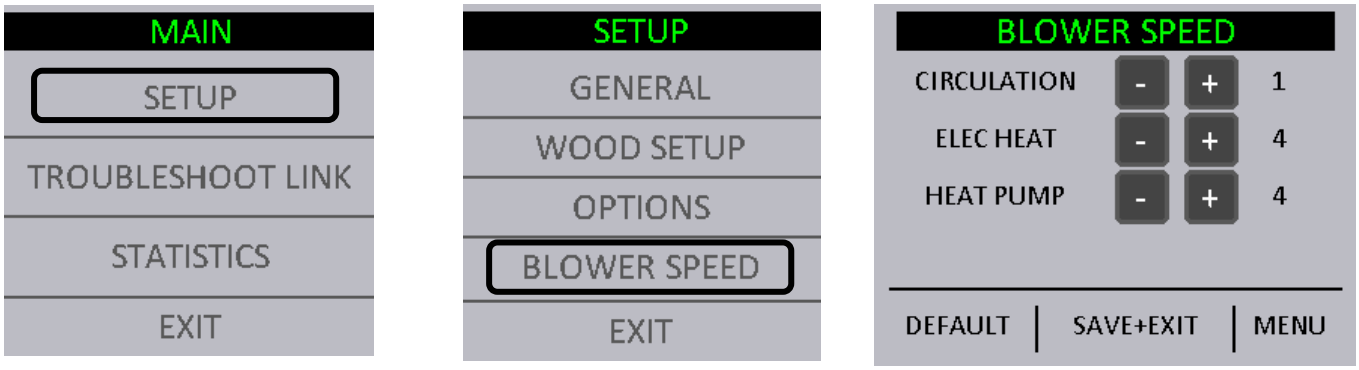
When the MAX Caddy is programmed for bi-energy, the temperature probe (normally open contact) is connected to the PC board (See Section 28.2 - OUTDOOR PROBE). The contact remains open for as long as the outside temperature is above a certain value (this reference value is programmed into the system provided by the utility company). As long as the contact remains open, the electrical unit supplies the heat when the wood is not able to satisfy the thermostatic demand. If, however, the outside temperature reaches a level below the reference value, the contact closes and the oil unit is used as the option for heat if the wood is not able to satisfy the thermostatic demand.

11.5. DISTRIBUTION BLOWER SPEED CONFIGURATION

It is possible to adjust the speed of the distribution blower for circulation mode, air conditioning and any other mode of auxiliary heaters.

NOTE: When heating with wood, the fan distribution speeds are programmed in order to provide the best thermal exchange and cannot be changed.

It is possible to adjust the blower speed in “CIRCULATION” mode at any time by going in the main menu under “CONFIGURATION” and “BLOWER SPEED”.



The blower speed adjustments for auxiliary heating are available only if the option was activated. The selected speed in this menu will be the speeds used in the "CIRC", "COOL" and "HEAT" mode.

The adjustment of all controls must be done by a qualified technician. The controls settings and the blower speed must conform to the recommendations of the CMMTQ.

11.5.1. DISTRIBUTION FAN SPEEDS

Your furnace is equipped with a 4-speed blower. Using the central processing unit, we have created 6 functional speeds. Refer to the following table for the various speed configurations.

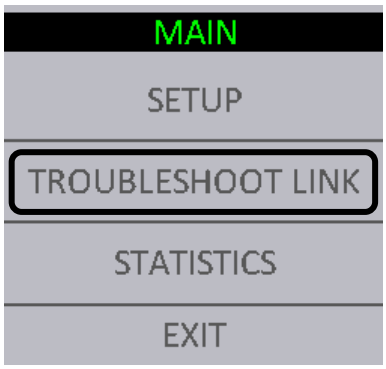
Functional Speed	Corresponding data	CFM*	Static pressure
1	Blower speed #1 using 98V	600	0.2" H_2O
2	Blower speed #1 using 115V	760	0.2" H_2O
3	Blower speed #2 using 98V	840	0.2" H_2O
4	Blower speed #2 using 115V	950	0.2" H_2O
5	Blower speed #3 using 115V	1150	0.2" H_2O
6	Blower speed #4 using 115V	1260	0.2" H_2O

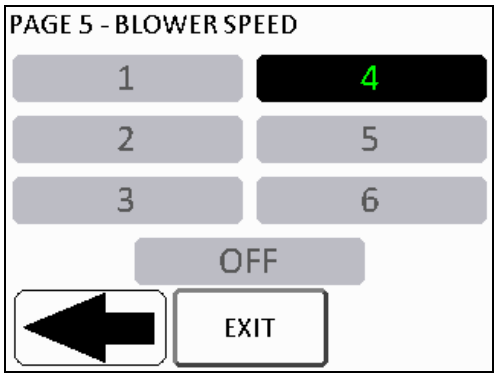
*These results were measured at exit of plenum during laboratory tests. Results may vary depending of the configuration and installation.

11.6. SYSTEM BALANCING

It is important to call upon a professional installer for the installation of the furnace and the ducting system configuration. Certain check-ups must be performed and certain rules must be respected in order not to damage the blower.

When all components are installed on the furnace and the ducting system is connected to the various rooms of the house, you must balance the ducting system. In order to do so, start the distribution blower by going in the ‘’TROUBLESHOOT LINK’’ menu on Page 5 and select speed #4.





It is important to respect the velocity in the main duct, the secondary ducts, as well as the velocity at the room outlets. The static pressure of your system must be adjusted to at least 0.2 IN.W.C. and must not exceed 0.5 IN.W.C. Finally, make sure that you never exceed the maximum blower current.

11.7. OPERATING INSTRUCTIONS

11.7.1. HEAT Mode

When the temperature in your house is below the value at which your wall thermostat is programmed, a signal is sent to your furnace through the PC board, activating the motorized damper located in front of the furnace and thus allowing more oxygen to the fire. The RTD temperature probe, located inside the hot air plenum of your furnace, reads the plenum temperature continuously. When the temperature reaches the start-up value selected by the user (KIP – *Kick-in Point*), the distribution blower starts functioning at the minimum speed. Thereafter, the blower increments its speed until it reaches the best efficiency point (BEP) determined by the manufacturer. If the temperature inside the hot air plenum exceeds the limit determined by the manufacturer, the blower automatically selects the maximal speed and the motorized damper closes in order to slow down combustion. When the temperature returns to a safe level, the blower speed gradually returns to the speed required to maintain the BEP.

11.7.2. COOL Mode

If an air conditioning unit is installed, the PC board will have to be connected to a dual-function wall thermostat (e.g. “heat/cool”) in order to synchronize the start of the furnace blower with the start of the air conditioning condenser. Upon receiving the wall thermostat’s signal, the furnace blower will start functioning at the speed selected by the user.

11.7.3. CIRC Mode (air circulation)

This mode is used to circulate air during summer. Thus you will benefit from your ducting system to circulate fresh air from your basement throughout the house. To activate the circulation mode, put the thermostat in FAN-ON mode.

11.8. WOOD HEATING

11.8.1. LIGHTING

1. Open the furnace door

   Note: If there is already a bed of coals in the firebox, go to pre-heating.

2. Place one or two dry kindlings at the front of the furnace.
3. Place newspaper strips on top of the kindlings.
4. Cover the newspaper with more kindlings and small pieces of dry wood.
5. Add newspaper strips, then light the fire a low as possible and leave the door 1/2" (13 mm) opened. If you fail lighting the fire, you might experience a back draft through the air inlets.

11.8.2. PREHEATING

1. Once the kindling is well ignited or the coals revived, put 2 or 3 fire logs in such a way that the flames can interlace between the logs. Then, close the door. It is important to respect these loading sequences so that the wood will burn from the front to the back of the furnace.
2. Wait 15 to 20 minutes, then proceed with loading the furnace.

11.8.3. HEATING

1. When loading the furnace, lower the kindled pieces of wood and place them at the center of the combustion chamber before adding new logs.
2. Do not overload. Air must circulate freely in the upper part of the combustion chamber in order to obtain an efficient operation of the appliance (secondary burn). Please note that a small hot fire will produce much less residues than a large, smouldering one.

IMPORTANT: DURING THE HEATING PROCESS, REMOVE THE ASHES AND WOOD THAT COULD OBSTRUCT THE 1/4" (6.4 mm) HOLE (PILOT) LOCATED BELOW THE DOOR, INSIDE THE FURNACE'S COMBUSTION CHAMBER.

PROCEDURE TO OPEN THE LOADING DOOR

TO MINIMIZE THE RISK OF SMOKE SPILLAGE, OPEN THE DOOR 1"
AND WAIT ABOUT 10 SECONDS BEFORE OPENING IT COMPLETELY.
THE PURPOSE IS TO STABILIZE THE PRESSURE INSIDE THE FURNACE.

11.8.4. EARLY SIGNS OF AN OVERFIRED FURNACE:

- Roaring fire.
- Chimney connector is glowing red.
- Extreme heat coming from the furnace. If this occurs, **DO NOT OPEN THE DOOR**. Shut-off the air inlet opening completely, and wait until the glow has completely subsided.

ALWAYS KEEP THE DOOR AND THE ASH DRAWER CLOSED
(except for lighting and maintenance).

11.8.5. WOOD AS HEATING FUEL

ATTENTION

NE JAMAIS FAIRE BRÛLER DE DÉCHETS, DE LA GAZOLINE, DU NAPHTA, DE L'HUILE À MOTEUR OU TOUT AUTRE PRODUIT SEMBLABLE.

We recommend that you burn dry hard wood only.

There are two important factors to be considered when choosing a type of wood: the moisture content and the wood density. Hardwood, oak and beech for example, will provide better results because of the high density and minimal tar produced during combustion. It is highly recommended to use wood that has been dried for at least six months.

DO NOT USE COAL AS HEATING FUEL IN THIS APPLIANCE.

Whenever a high rate of smoke is noticed in the room, you must:

1. Open doors and windows.
2. Make sure the furnace door is closed as well as the damper (if necessary, lower the thermostat starting point or unhook the damper chain and close the barometric draft control manually).
3. When the furnace has cooled down, inspect the chimney to detect obstructions and consult a specialist to determine the cause of the smoke spillage.

11.8.6. PROLONGED POWER FAILURE

In case of prolonged power failure (over 10 minutes), to reduce the risk of overheating, it is recommended to heat moderately and to open the furnace filter compartment in order to facilitate air circulation by natural gravity around the firebox of the Max Caddy wood furnace.

11.8.7. CHIMNEY FIRES

This might occur when the fire gets extremely hot. Burning cardboard, branches, or small pieces of wood can ignite the creosote residue accumulated in the evacuation flue system. The usual signs are:

1. Rumbling.
2. The flue gets extremely hot (red).
3. Flames or sparks are coming out of the chimney.
4. In case of a chimney fire, call your local fire department immediately and sprinkle the roof around the chimney with water.

Make sure that the furnace door is closed as well as the damper (if necessary, lower the thermostat starting point or release the chain from the damper and close the barometric draft control manually).

If the fire gets uncontrollable due to an improper use or because the draft is too strong, follow the same procedure as in a chimney fire except that you will have to **OPEN** the barometric draft control manually.

11.8.8. LOCAL FIRE DEPARTMENT

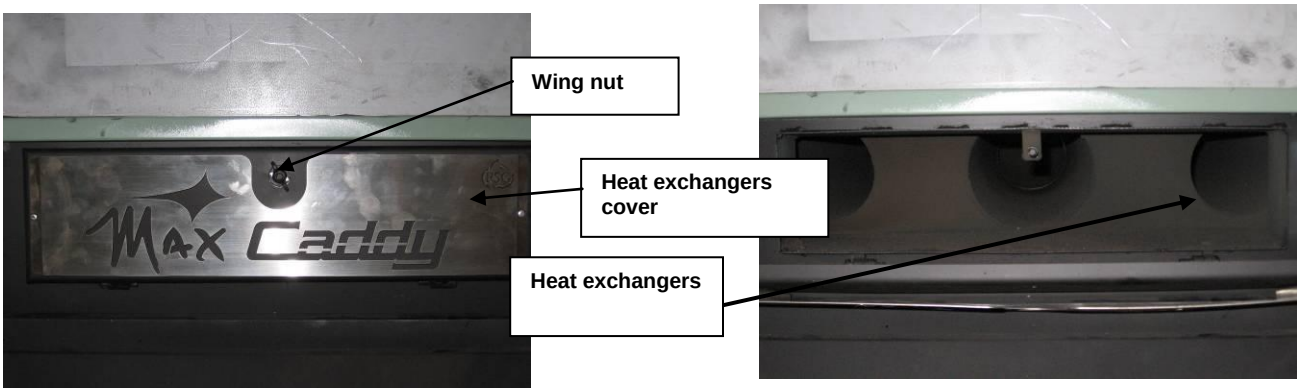
Phone number: _____

12. MAINTENANCE

12.1. MAINTENANCE OF THE EXCHANGERS

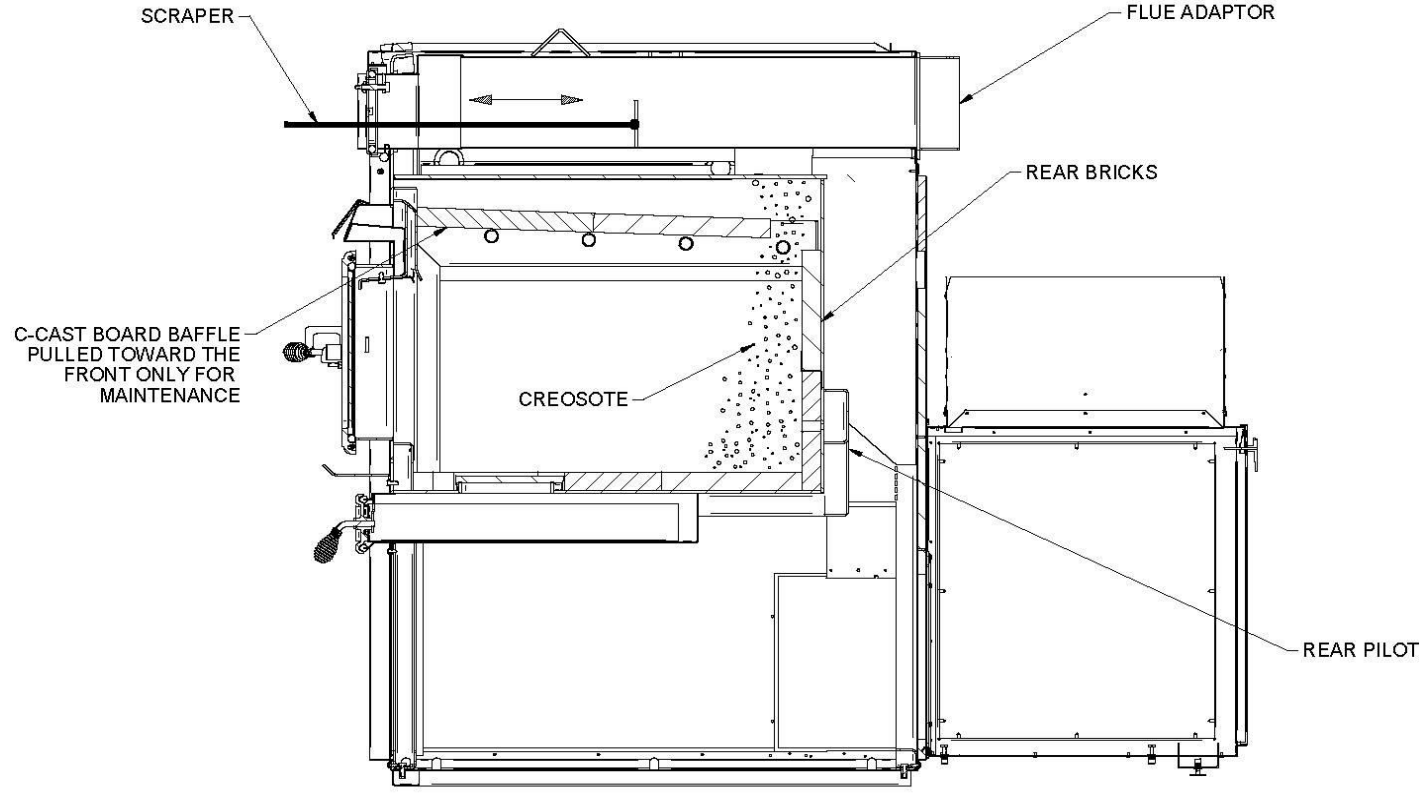
Heat exchangers must be cleaned thoroughly at the end of every heating season. During summer, the air in basements is damper and with minimal air circulation within the furnace, it can mix with creosote and/or sooth deposits in the exchangers to form an acid that could accelerate the corrosion process and induce premature decay of the steel. Corrosion damages are not covered under warranty.

Smoke pipe and exchangers must be inspected regularly during the heating season. Access to the exchangers is easy and does not require tools; just remove the decorative facing by just lifting it, remove the wing nut that keeps the hinged access panel closed. (See pictures below)



Before cleaning the three exchanger pipes, move the upper vermiculite baffle board of the combustion chamber forward (see drawing on next page). Using the scraper, clean the three exchanger pipes. The accumulated dirt in the lateral exchangers will fall into the combustion chamber; the dirt in the central exchanger will have to be removed from the front or the back of the furnace. Then, ensure that the upper baffle board is free of ashes. **Do not forget to push the upper baffle board back to its original position.** Finally, close the exchanger access door.

Max Caddy section view



12.2. CHIMNEY MAINTENANCE

The most efficient way to sweep a chimney is to run a hard chimney sweeping brush. Brush from the top down so sooth and creosote deposits will detach from the chimney liner and fall down to the bottom of the chimney where it can be easily removed.

The chimney must be inspected regularly and any creosote build-up must be removed without delay. Monthly cleaning should be sufficient during cold winter months while more frequent cleaning could be required during milder periods.

12.3. SMOKE PIPE INSPECTION

- The smoke pipe must be inspected regularly during the heating season.
- The pipe must be examined carefully to detect any defect or damage.
- The pipe can be reassembled if no defect is detected and defective pipe must be replaced immediately.
- Burn wood only in this furnace.
- As a combustible, well seasoned hardwood in 18" to 22" logs works best
- Regularly, examine the flue pipes, the joints, and the sealing trims to ensure that the smoke and the combustion gases are not transported into the air ducting system.

12.4. BLOWER MOTOR MAINTENANCE

Periodic cleaning of the fan housing as well as fan and fan blades using a vacuum cleaner is necessary in order not to affect performance and cause overheating of the latter.

DO NOT OVERLUBRICATE.

12.5. FILTERS

Never use the furnace without air filters. To function as expected, controlled combustion wood burning appliance must be maintained on a regular basis. This means that the chimney, the gaskets and the pipes must be kept in good working order and the air filter cleaned or replaced regularly. Use the same size and type of filter as the original. High efficiency 2-ply, 3-ply, or 4-ply filters are recommended.

12.5.1. AIR FILTER DIMENSIONS

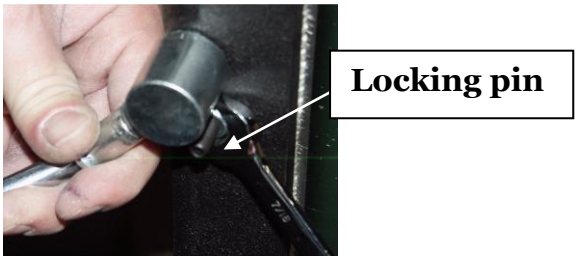
Max Caddy: 16" x 20" x 1" filter

12.6. DOOR GASKET MAINTENANCE

It is important to maintain the door gasket in good condition. After a while, the gasket might sag; a door adjustment may then be required. If the door adjustment is not sufficient, replace the door gasket with a genuine one.

12.6.1. DOOR ADJUSTMENT PROCEDURE

1. Unscrew completely the locking pin (see picture below).



2. To increase the pressure of the door on the gasket, turn the handle counter clockwise; to decrease the pressure of the door on the gasket, turn the handle clockwise until desired pressure is attained.

3. Then, screw back the locking pin about 1/4" deep and make sure you lock it in place with the nut.

13. REPLACEMENT PARTS

Your PSG furnace is designed to burn clean and requires little maintenance. It is recommended to conduct a visual inspection at least once a month to uncover any damage to the unit. Any defect must be repaired without delay using genuine PSG replacement parts. You can find a complete list of replacement parts in section 29 - EXPLODED VIEW AND PART LIST or on our website at www.caddyfurnaces.com.

13.1. DOOR GLASS

- Inspect the glass regularly to detect any glass failure. If you find any defect, stop using the wood furnace immediately. Never operate a wood furnace with a broken glass.
- If you have to change your door glass, you must use Pyroceram 3/16" (5mm) thick. Use genuine parts sold by a PSG authorized dealer.
- To replace the glass, remove the screws that hold the glass retainers in place. Removed these retainers and replace the defective glass; the glass gasket should be replace at the same time. To put back in place, reverse the procedure.
- Do not use abrasive cleanser. Special cleansers for wood fireplaces glass are available in any good hardware store or specialty hearth retailer.
- Clean glass **ONLY** when the unit has cooled down.

13.2. GASKET

We recommend replacing the gasket that seals the door once a year, in order to maintain a good control of the combustion for maximum efficiency and security. To replace your door gasket, remove the old gasket and adhesive. Clean the surface thoroughly, apply a high-temp adhesive/silicone (650 ^{o}F) sold for that particular use, and put the new gasket onto the door. Wait for at least 4 hours before lighting your furnace.

14. TROUBLESHOOTING

When you have issues with your furnace, your first reaction may be to call technical support. This section will help you save time and money by enabling you to solve simple problems by yourself. Most common problems are generally caused by the following five factors:

1. Wrong operation or lack of maintenance;
2. Bad installation;
3. Poor quality combustible;
4. Component failure;
5. Factory defect.

The furnace is equipped with a pc board that allows the furnace to diagnose itself. It is thus important not to unplug the furnace if there is an issue with it. First, because unplugging the furnace will disable all the security features of the furnace, and second, because you will not be able to see the error code given by the furnace to understand what is the problem. It is thus important to read carefully this section before calling technical support.

The following sections will help you test each component individually and will also give you many tips in how to solve any problems related to a specific error code.

NOTE: IF YOU NEED TO CONTACT YOUR DEALER OR TECHNICAL SUPPORT, MAKE SURE TO HAVE THE MODEL OF YOUR APPLIANCE AND THE SERIAL NUMBER ON HAND. (THEY CAN BE FOUND ON THE CERTIFICATION LABEL ON THE SIDE OF THE FURNACE).

WARNING: RISK OF ELECTRIC SHOCK. IF YOU NEED TO MANUALY TEST, HANDLE OR REPLACE A COMPONENT, THE FURNACE MUST BE DISCONNECTED FROM ITS POWER SUPPLY.

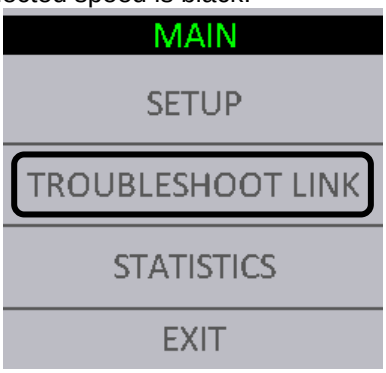
14.1. VALIDATING STATUS OF A COMPONENT

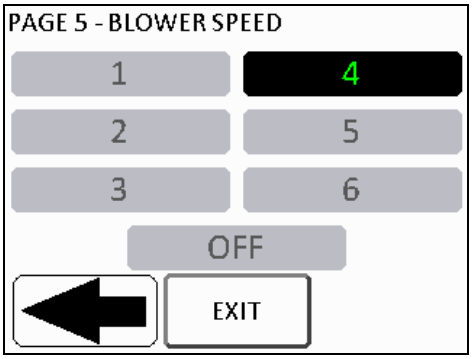
When using your furnace, you can validate at any time, the status of any of the following components:

- Distribution blower
- Air damper
- Temperature probe (RTD)
- Hot water system
- Humidifier
- Heat pump

14.1.1. DISTRIBUTION BLOWER

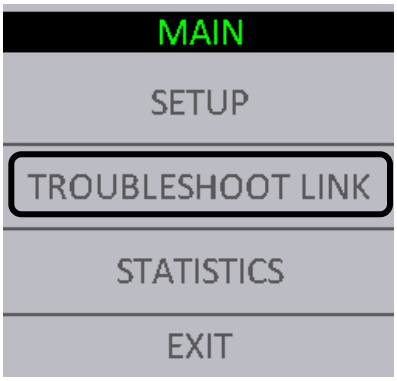
To check the status of the distribution blower, go to the main menu under “TROUBLESHOOT LINK" then go to page 5. When the fan is on, the selected speed is black.

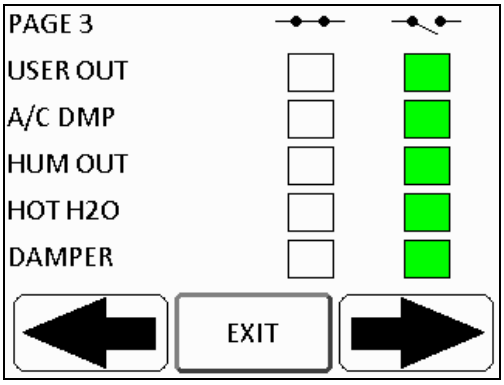




14.1.2. AIR DAMPER, HOT WATER AND HUMIDIFIER

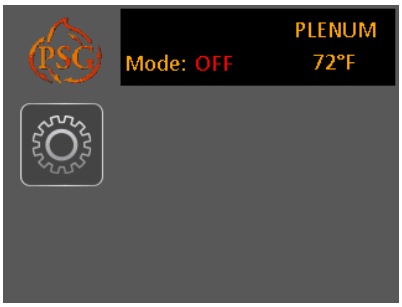
To check the status of the air damper, hot water or humidifier, go to the main menu under "TROUBLESHOOT LINK" then go to page 3. When the furnace is in wood heating, the damper is open. The green square next to “DAMPER” should be on the left, (closed circuit). When another heating mode is on, the damper is closed, so the circuit is open and the green square is on the right. Same logic goes for the hot water and the humidifier.

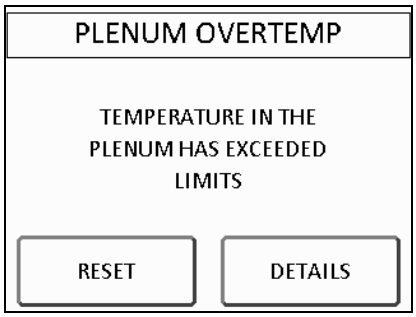




14.1.3. TEMPERATURE PROBE (RTD)

The temperature probe continuously reads the temperature in the plenum and displays it on the main page in the upper right corner. If the probe fails, the error message "PLENUM OVERTEMP" will appear. See section 14.2 - MAIN ERROR CODES, POSSIBLE CAUSES AND SOLUTIONS for more information.





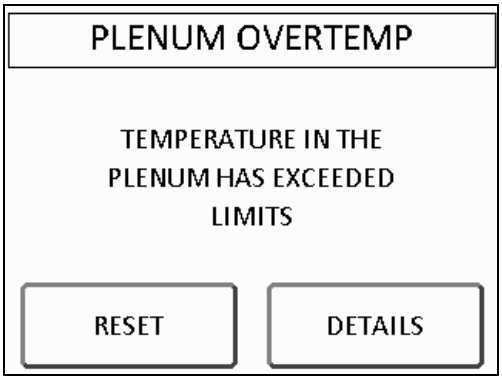
14.2. MAIN ERROR CODES, POSSIBLE CAUSES AND SOLUTIONS

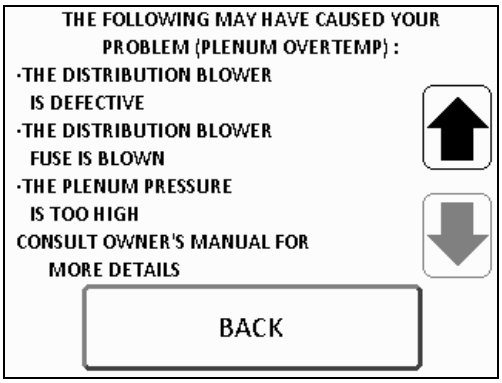
This section contains main error codes, possible causes and many suggestions to guide you in resolving them. To go back to the main menu, press the RESET button.

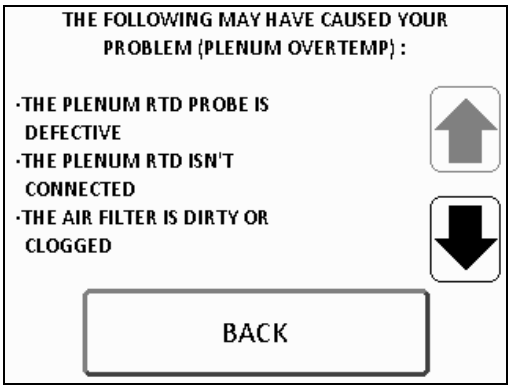
NOTE: IF, AFTER PERFORMING ALL THE POSSIBLE SOLUTIONS MENTIONED IN THE FOLLOWING SECTION, YOU ARE STILL EXPERIENCING PROBLEMS WITH YOUR FURNACE, CALL YOUR LOCAL DEALER OR AFTER-SALE SERVICE.

NOTE: IF YOU NEED TO CONTACT YOUR DEALER OR TECHNICAL SUPPORT, MAKE SURE TO HAVE THE MODEL OF YOUR FURNACE AND THE SERIAL NUMBER ON HAND. (THEY CAN BE FOUND ON THE CERTIFICATION LABEL ON THE SIDE OF THE FURNACE).

14.2.1. UNIT OVERHEAT







The temperature probe (RTD) is disconnected or defective: If the displayed plenum temperature on the touch screen is 0℉ or 1140℉, the temperature probe is either disconnected or defective. Check the probe connection (see Section 9.4 - HOT AIR PLENUM TEMPERATURE PROBE INSTALLATION AND CONNECTION (RTD) or replace if necessary.

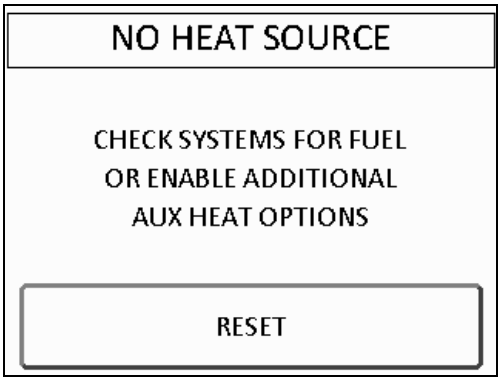
The air filter is dirty or clogged: Clean the furnace filter. If the filter is damaged, replace it.

The distribution fan is faulty: Check the fan status. To do this, see Section 14.1.1 - DISTRIBUTION BLOWER. Replace it if necessary.

The fuse of the distribution fan is blown: Change the 12A fuse on the power board.

The pressure in the plenum is too high: Make sure your air distribution system is well balanced and that the filter is not dirty or clogged. Ensure that returns / side vents are not blocked.

14.2.2. NO HEAT

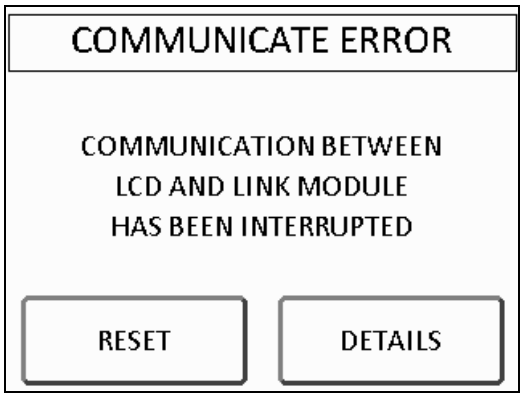


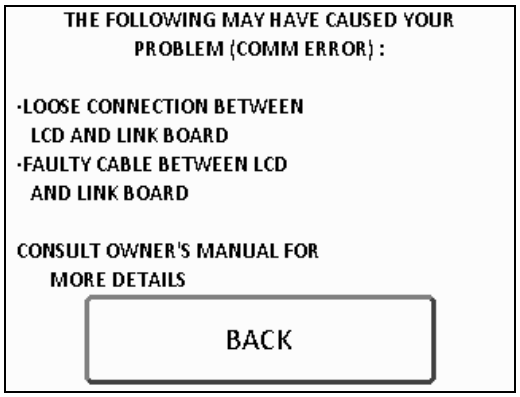
This message appears:

- When the wood furnace failed to raise the temperature in the plenum enough to reach the KIP or
- When the temperature does not reach 100℉ in the plenum in less than five minutes for auxiliary heat.

Make sure there is a fire in the furnace or the auxiliary heating sources are functional and well connected.

14.2.3. COMMUNICATION ERROR





Communication error: The information from the touch screen cannot be read by the link board. It is possible that the telecommunication wire is not plugged in. Make sure each end of the wire makes good contact in the connector. It is also possible that the wire is damaged. In this case, replace it.

14.2.4. SMOKE SMELL

- **Venting system leaks.** Inspect all vent connections. All vent connector joints must be sealed and fastened in accordance with the vent manufacturer's instructions to ensure consistent performance and avoid smoke and ash spillage.

- **Worn gaskets.** Gaskets may be allowing smoke spillage (doors, clean out traps, etc). Make sure that all gaskets are in good condition and replace them with original parts if necessary. Make sure the door is well adjusted.

- **Negative pressure.** A faint wood-burning odor during ignition or shut down is normal. Although, if this increases beyond what is considered normal or if you notice an unusual soot build-up on walls or furniture, check your venting system carefully for leaks and make sure all gaskets are in good condition. The furnace blower produces a negative pressure in the room. It draws air from the inside of the room, through the furnace and then outdoors. In the same manner, other appliances can also create a larger negative pressure. In this case, as the air naturally flows from a high pressure point to a low pressure point, a larger negative pressure can draw smoke from the inside of the furnace into the room. The furnace can also be affected by other mechanical ventilation systems, causing the same effect as mentioned previously. Using a fresh air intake will prevent negative pressure. Also, make sure the recommended maintenance schedule has been followed.

14.2.5. THE LCD TOUCH SCREEN DOES NOT LIGHTUP.

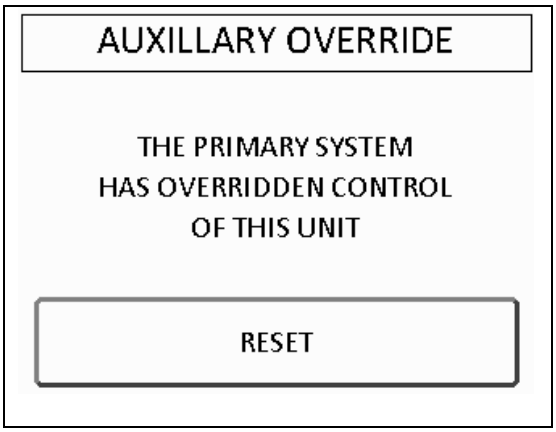
- **There is no electrical current going to the furnace.** Check if the furnace is connected and if there is current in the wall outlet. Check if the fuse is blown. Replace it if necessary.

- **TELCO wire is defective or not connected properly**.

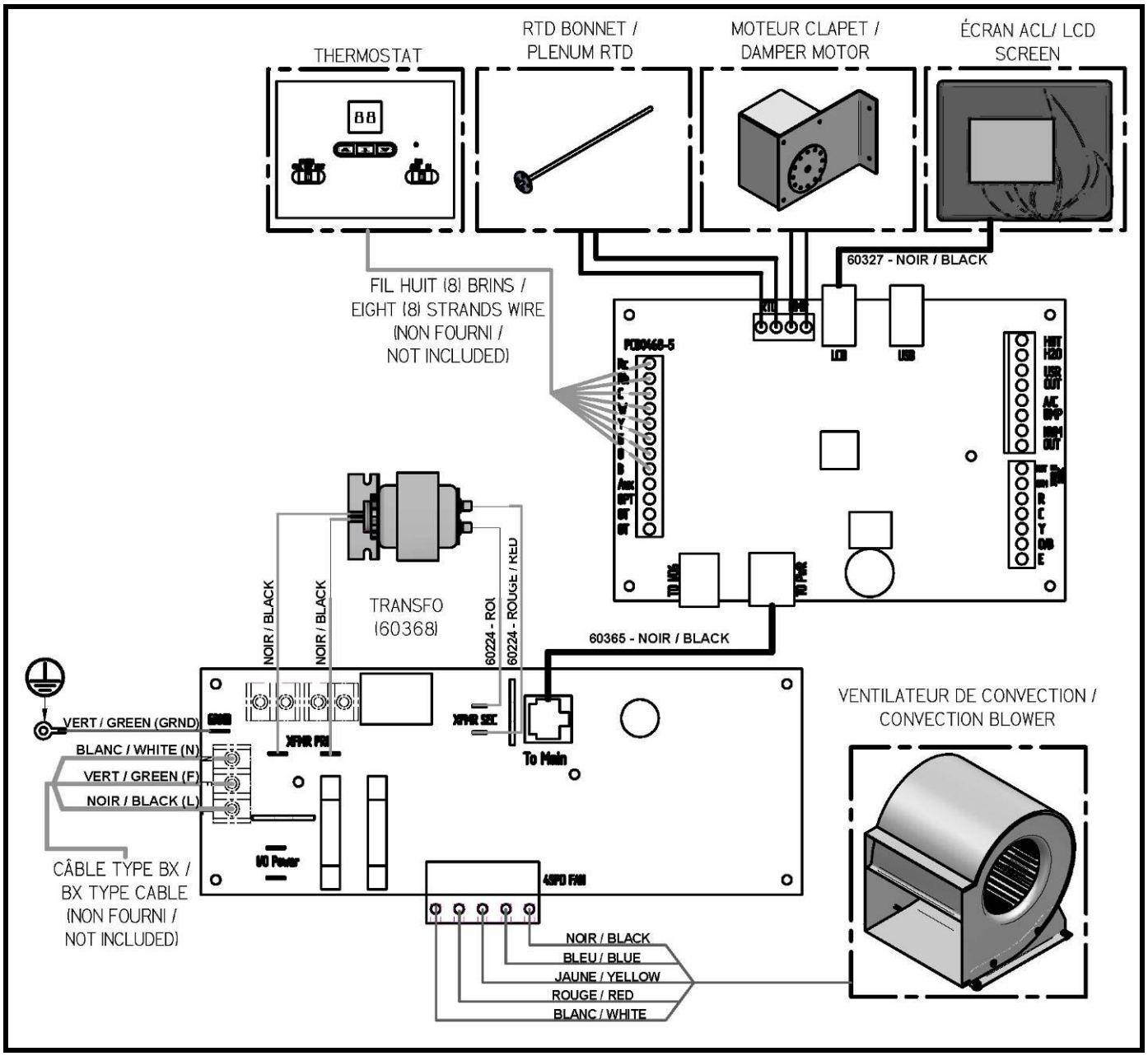
- **The temperature of the screen is below zero**. When the screen is exposed to temperatures too cold, the liquid crystals may not function properly which causes a loss of communication. This situation may occur in cases where the unit has arrived from outside by a carrier or is subjected to a room temperature too low as in an unheated cottage or a very cold garage.

14.2.6. AUXILIARY OVERRIDE

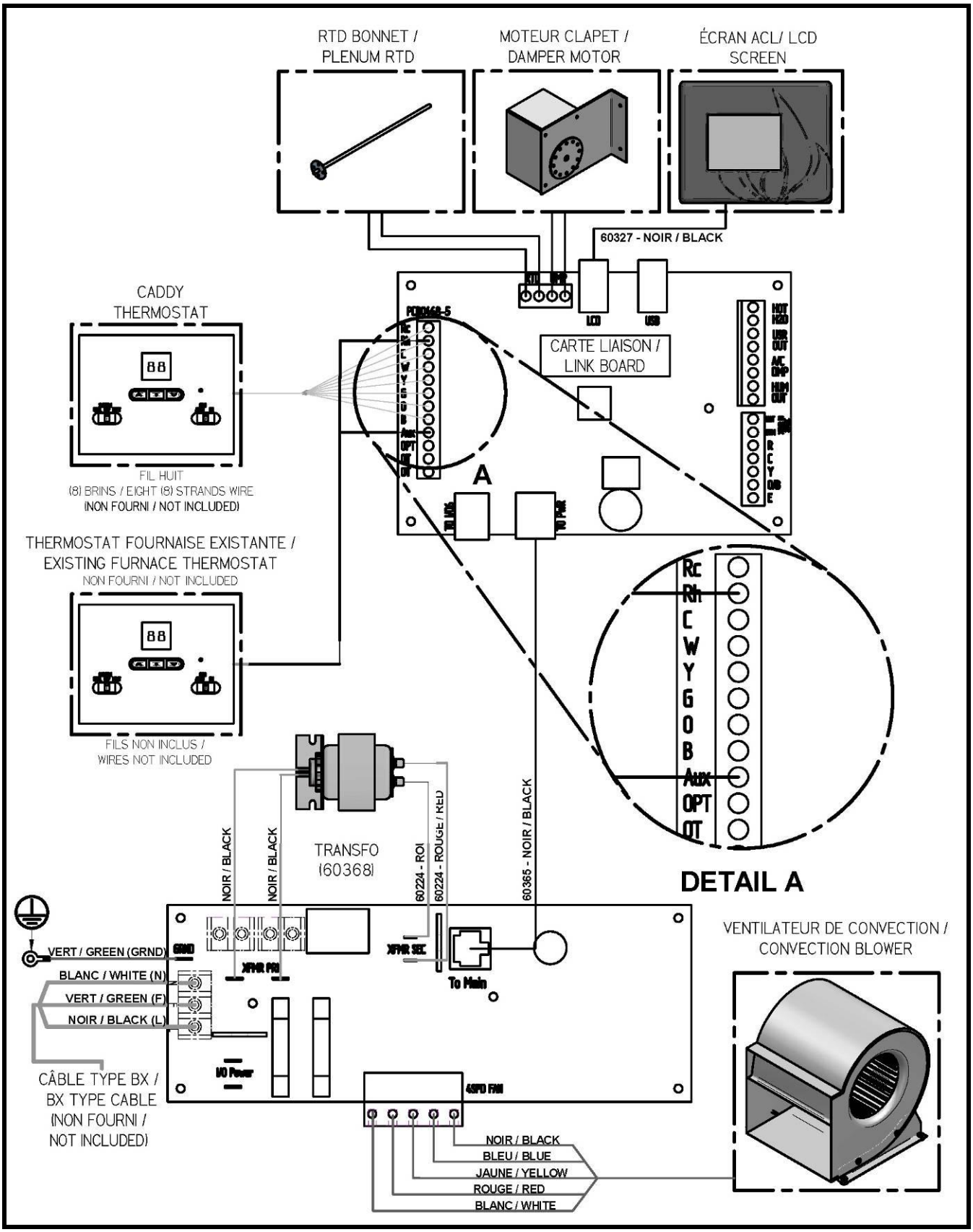
This message appears when a heat signal from the existing furnace's thermostat is sent and the Max Caddy shuts itself down.



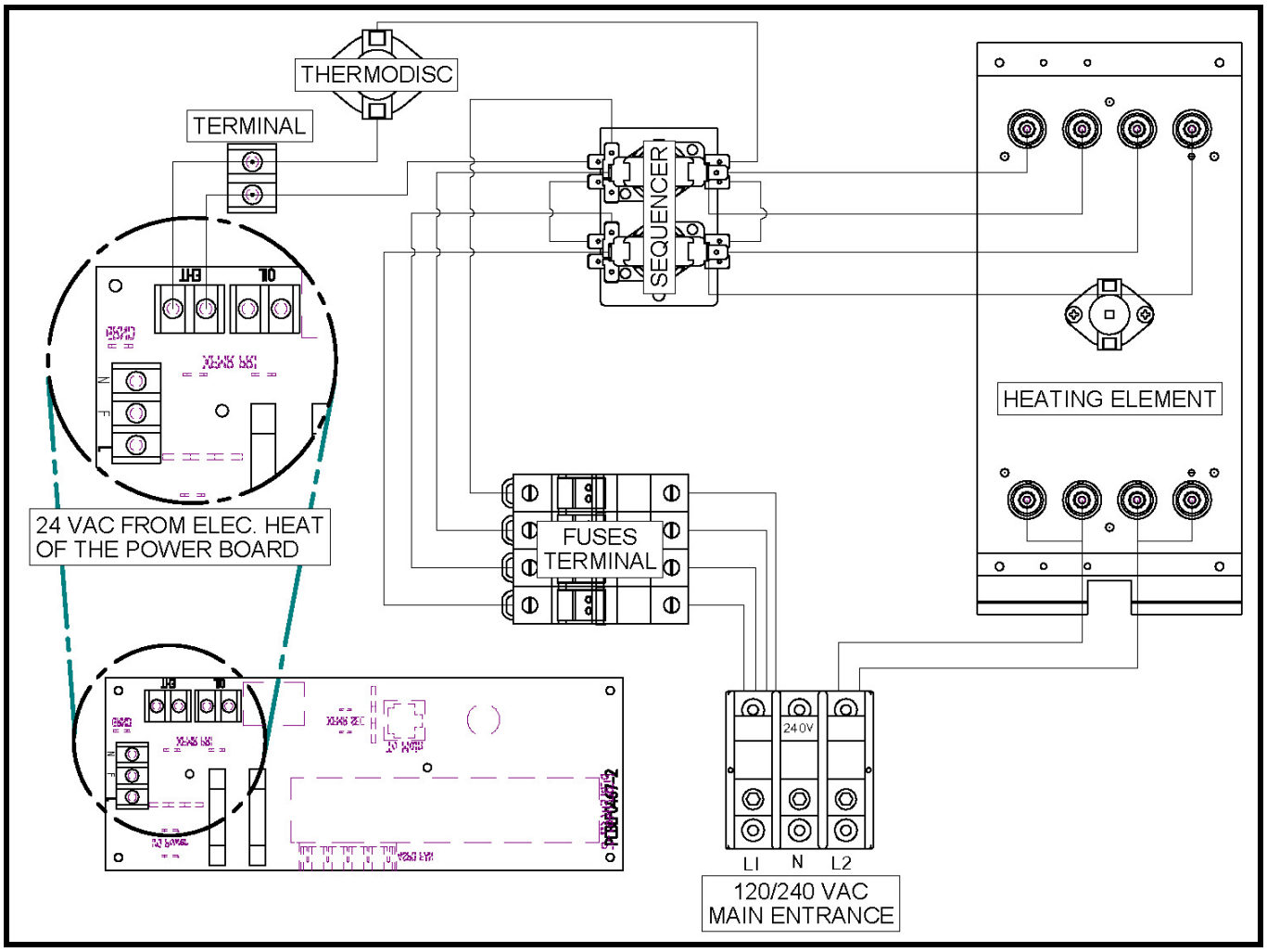
15. GENERAL ELECTRICAL DIAGRAM



16. ELECTRICAL DIAGRAM FOR PARALLEL FURNACE

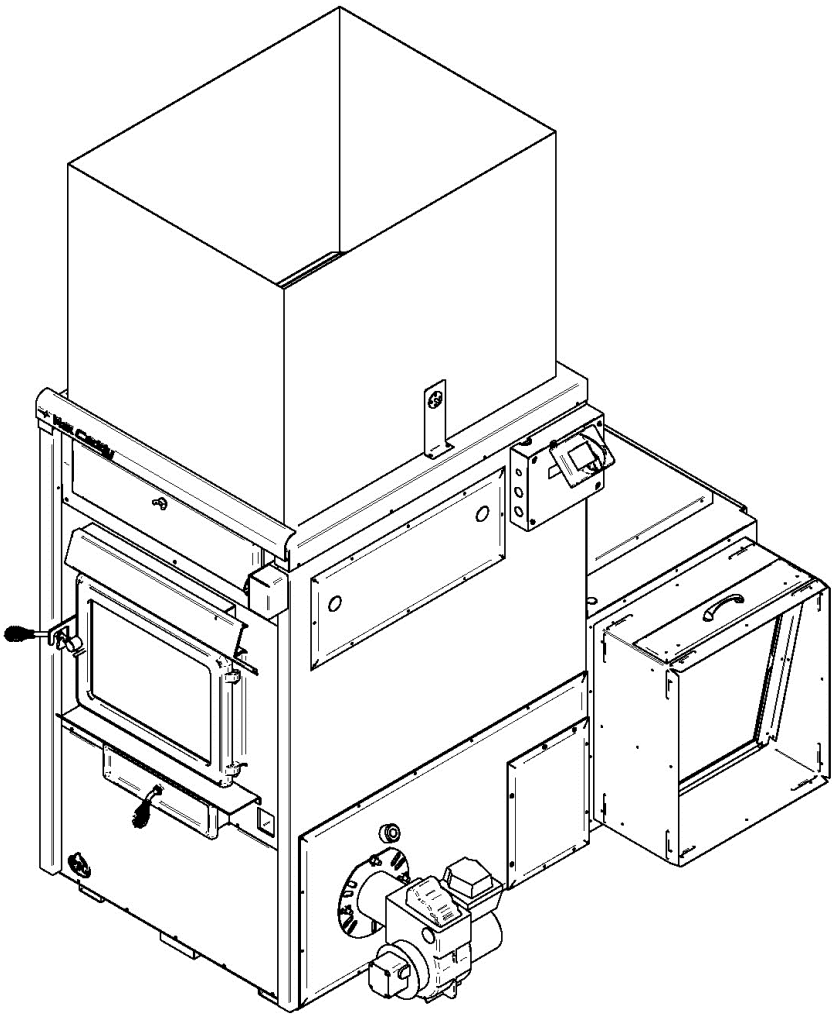


17. ELECTRICAL DIAGRAM FOR ELECTRIC UNIT



INSTALLATION AND OPERATION INSTRUCTIONS FOR

WOOD/OIL COMBINATION FURNACE



NECESSARY COMPONENTS FOR MAX CADDY WOOD/OIL COMBINATION FURNACE

To use the configuration of the Max Caddy wood/oil furnace you have to assemble the blower assembly (PA08566), sold separately. The assembly instructions are in the instruction manual supplied with the blower assembly kit.

You must also assemble the oil assembly kit. The assembly instructions are in the instruction manual supplied with the oil assembly kit (PA08512 or PA08513) sold separately.

GENERAL INFORMATION FOR OIL FURNACE

READ THIS MANUAL THOROUGHLY BEFORE OPERATING THE FURNACE

CAUTION	CAUTION
EXPLOSION OR FIRE HAZARD. FOR YOUR SAFETY: DO NOT STORE OR USE GASOLINE OR ANY FLAMMABLE LIQUIDS OR VAPORS IN THE VICINITY OF THIS HEATING UNIT.	DO NOT ATTEMPT TO LIGHT THE BURNER WHEN EXCESS OIL HAS ACCUMULATED, WHEN THE APPLIANCE IS FULL OF VAPOR, OR WHEN THE COMBUSTION CHAMBER IS VERY HOT.

DO NOT BURN WASTE OR PAPER IN THE APPLIANCE.

DO NOT LEAVE PAPER OR ANY COMBUSTIBLE MATERIAL

AROUND THE APPLIANCE.

WARNING: INSTALL THE NOZZLE. ADJUST THE ELECTRODES. ADJUST PRESSION.

NOTE: IF A PROBLEM RESULTS FROM IMPROPER INSTALLATION, NO PRODUCT WARRANTY WILL BE VALID.

DO NOT TRY TO MODIFY THE UNIT OR ITS COMMANDS – CALL A TECHNICIAN.

PLEASE SAVE THIS DOCUMENT!

18. GENERAL NOTES

This instructions manual treats mainly of the oil burning unit of your wood/oil combination furnace.

To obtain the maximum efficiency out of your furnace, follow the advice below regarding the installation and operation of your WOOD/OIL combination furnace.

- Respect the local codes (when in doubt, consult your local dealer).
- Respect the clearances indicated on this instructions manual and make sure that they match those indicated on the appliance's certification label;
- Make sure that your furnace is installed in conformity with the instructions on the certification label;
- All the controls adjustments must be performed by a qualified technician.

WARNING

THE INSTALLATION OF THE WOOD/OIL COMBINATION FURNACE MUST BE DONE IN ACCORDANCE WITH THE RULES OF THE AUTHORITIES HAVING JURISDICTION AND THE CAN/CSA B-139 M-91 STANDARD FOR OIL BURNING HEATING APPLIANCES.

WARNING

OIL BURNING FURNACES ARE NOT APPROVED FOR USE WITH COMBUSTIBLE HEAVIER THAN NO.2 OIL (FURNACE OIL). DO NOT USE GASOLINE, TRANSMISSION OIL, OR OTHER TYPE OF OIL CONTAINING GASOLINE.

WARNING

FOR INSTALLATION IN WOOD/OIL CONFIGURATION, YOU MUST USE OF A 7" CHIMNEY. A 7" TO 6" REDUCER MUST BE INSTALLED AT THE FLUE OUTLET OF THE FURNACE.

19. DRAFT AND CHIMNEY

The chimney must conform to the rules of the authorities having jurisdiction and the CAN/CSA B139 & NFPA 31 standard regarding installation of oil burning heating appliances. The installation of the connecting pipes to the oil unit must be done and approved by a professional.

NOTE: The barometric damper provided with the appliance must be properly installed on the flue pipe of the oil burning unit. The purpose of the damper is to adjust the draft in the evacuation pipe of the oil burning unit to the recommended level. Since the evacuation pipe of the oil burning unit is connected on the evacuation pipe of the wood burning furnace, the minimum draft to be respected is 0.04 IN.W.C. in the evacuation pipe of the wood burning side, at all times. In fact, a barometric damper that would be opened too wide could cause an important loss of draft in the evacuation pipe of the wood burning furnace.

20. OIL TANK AND PIPING

The maximum capacity of the tank must not exceed 200 imperial gallons (900 liters) and the tank must be located at least 60**"** from the burner (a 24-inche distance is however recommended for maintenance). Local codes will govern the size of the air inlets and filling openings as well as the type of plugs to be used. 1 1/4" IPS and 2" IPS are usually accepted as minimum dimensions for the air intake pipes and fill pipes, respectively. The oil line to the burner must be a 3/8" outside diameter copper tubing for runs up to 50 feet, and 1/2" outside diameter for longer runs. A manual shut-off valve and an oil filter shall follow in sequence on the oil line between the oil tank and the burner. The oil line must be buried or protected adequately to avoid any damage.

21. BURNER PUMP

When the tank is located below the unit, the basic single course pump, powered by a single duct, can compensate for a drop of 8 feet (244 cm) measured between tank outlet and the height of entry into the burner.

When the rise is more than 8 feet (244 cm) and not exceeding 10 feet (305 cm), a by-pass plug (provided with the burner) must be inserted in the pump and an oil return pipe must be installed. ***For more details, see "INSTALLATION INFORMATIONS", Part No. 21844 on the burner pump.***

If the rise is higher than 10 feet (305 cm), a two stage pump may be required along with an oil return pipe.

22. APPLIANCE INSTALLATION

A Blocked Vent Switch is mandatory for installation with an oil fired appliance that normally operates with its vent system under a negative pressure. This device is intended to detect a blocked vent system, responds to hot flue gases backing up through its heat transfer tube, and can be wired to shut off the oil burner. It requires manual resetting.

22.1. UNIT LOCATION

See Section 9.6 - UNIT LOCATION for more details regarding the unit location.

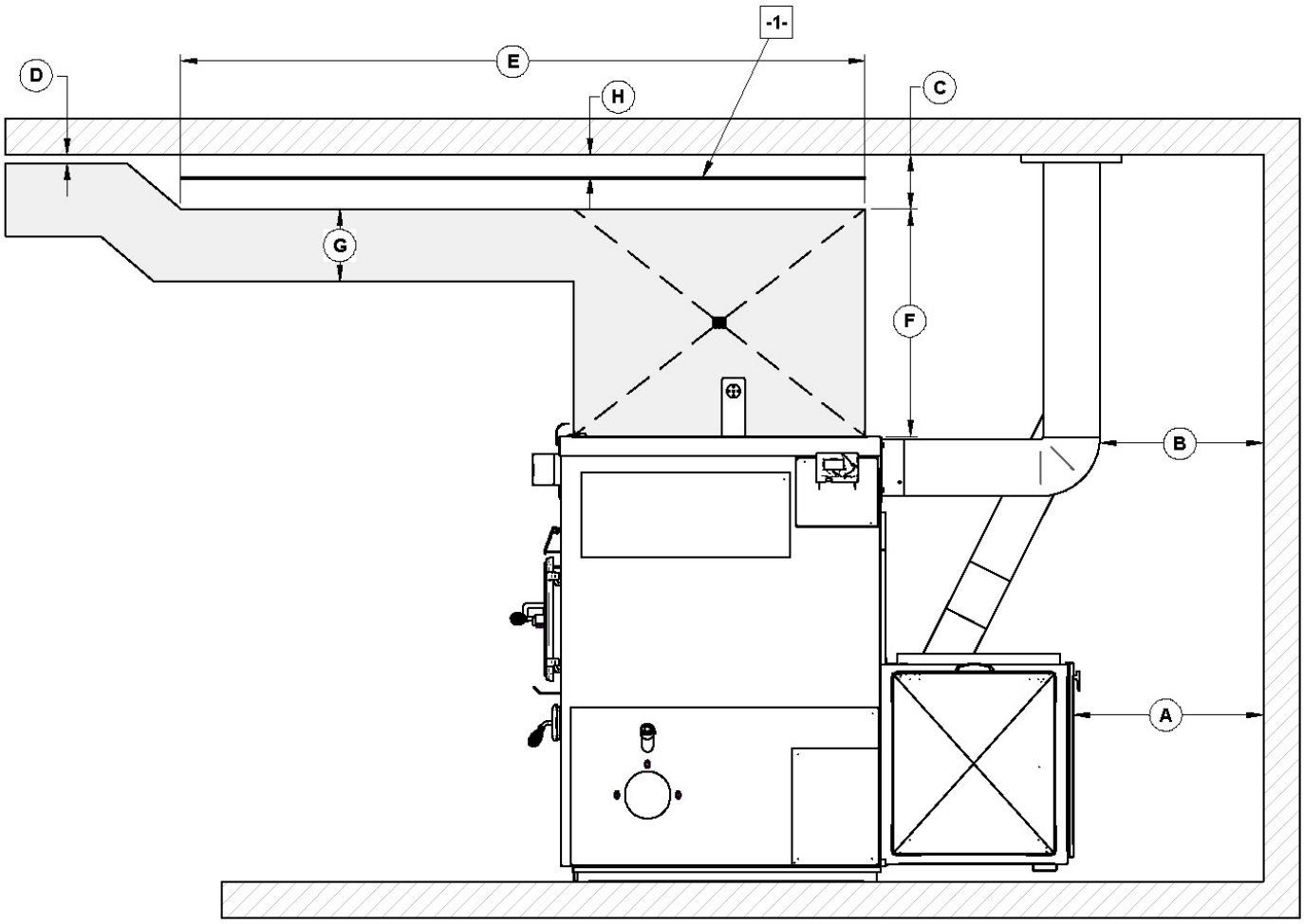
22.2. PARALLEL INSTALLATION

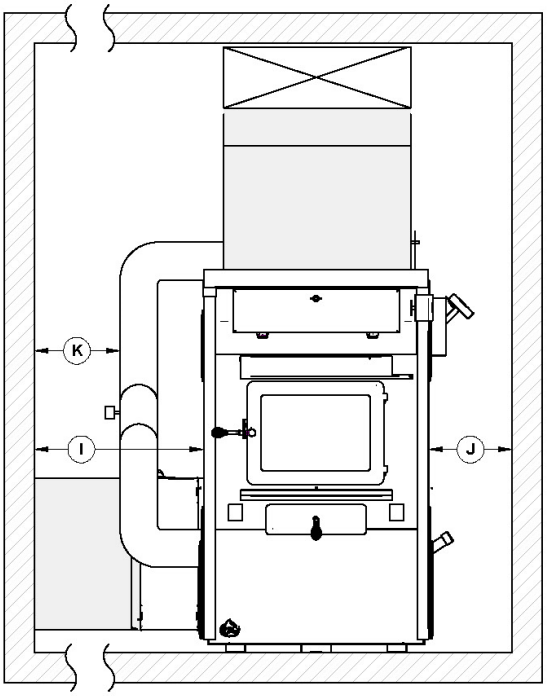
See Section 9.13 - PARALLEL INSTALLATION

22.3. MINIMUM CLEARANCES TO COMBUSTIBLE MATERIALS

N.B. This appliance must be installed in conformity with the instructions on the certification label.

THE INSTALLATION OF THE HEAT SHIELD (-1-) PROVIDED WITH THE FURNACE IS MANDATORY.





MIMINUM CLEARANCES			
A	24" (610 mm)	**G**	8" (203 mm)
B	18" (457 mm)	**H**	1.5" (mm)
C	6" (152 mm)	**I**	24" (610mm)
D	1" (25 mm)	**J**	24" (610mm)
E	72" (1829 mm)	**K**	9" (229mm)
F	24" (610 mm)		
-1-	**HEAT SHIELD**		

22.4. FLOOR PROTECTION

See Section 9.7.4 - FLOOR PROTECTION

22.5. HOT AIR PLENUM

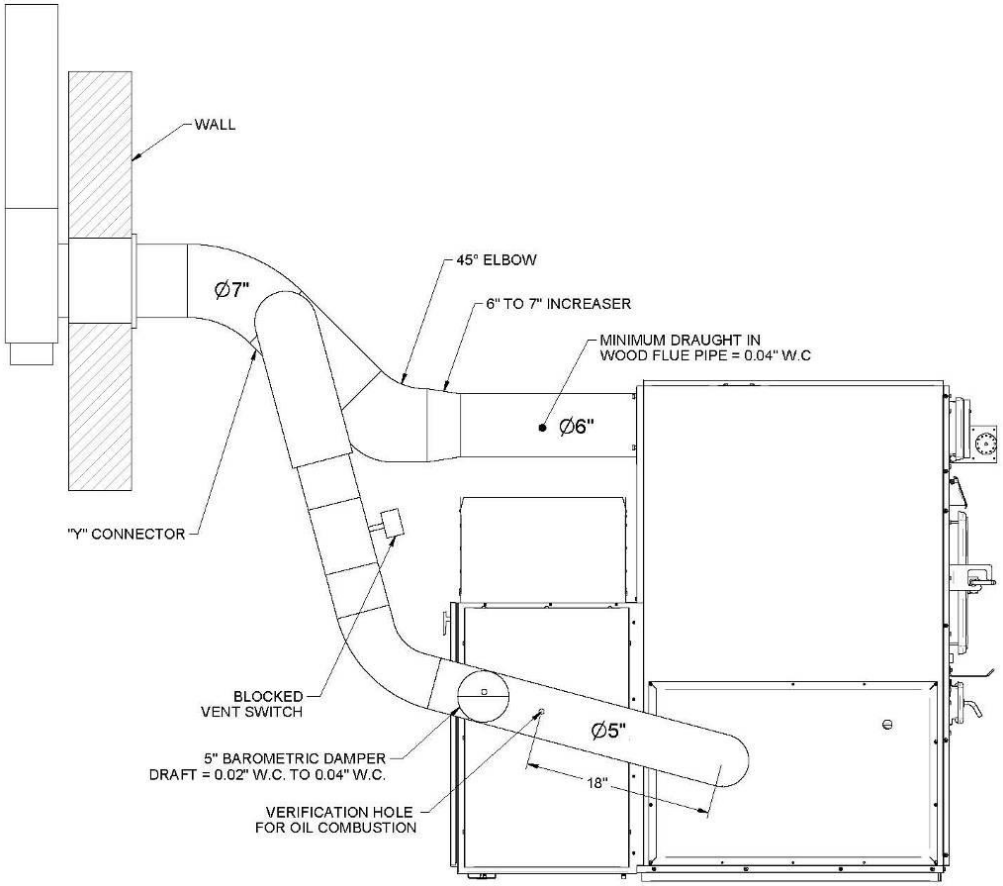
See Section 9.12 - HOT AIR PLENUM

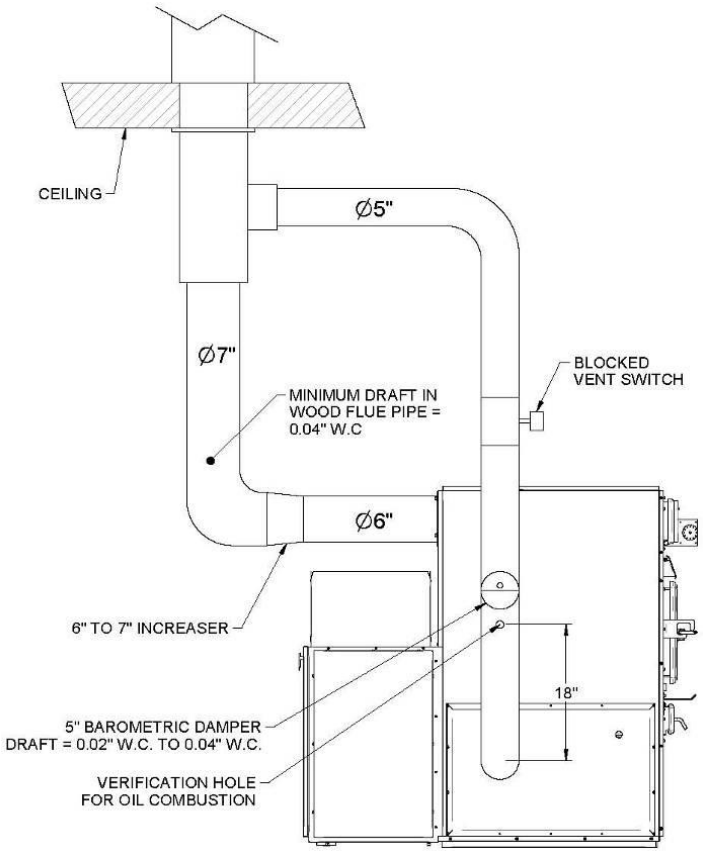
22.6. CONNECTING PIPE AND MANUAL DAMPER

The pipe connecting the furnace to the chimney must be as short and as straight as possible. If a deviation is required, the use of 45^{o} elbows is highly recommended for a better evacuation of the smoke in the chimney of the wood burning furnace. The barometric damper provided with the appliance must be installed on the oil unit evacuation pipe, approximately 24" from the flue outlet of the unit.

TYPE OF FURNACE	OIL BURNING UNIT FLUE PIPE DIAMETER
MAX CADDY	5"

22.7. DIFFERENT INSTALLATION





22.8. COMBUSTION AIR

See Section 9.11 - COMBUSTION AIR AND FRESH AIR INTAKE ADAPTER INSTALLATION (OPTIONAL)

22.9. ELECTRICAL WIRING

See Section 9.9 - ELECTRICAL CONNECTIONS

22.10. THERMOSTAT

See Section 10 - THERMOSTAT INSTALLATION

23. OPERATION INSTRUCTION

23.1. FAN SPEED CONTROL

See Section 11.5 - DISTRIBUTION BLOWER SPEED CONFIGURATION

23.2. COMBUSTION SAFETY CONTROL

The AFG type oil burner is equipped with an electronic control including a pre-purge function and a new, more durable drive motor.

23.3. PRE-PURGE

When there is a call for heat, the burner's fan will run for 15 seconds before the actual ignition takes place to vent the combustion chamber and generate a proper draft. This will result in a smoother ignition of the oil burner.

23.4. SAFE OPERATION

If the flame goes out while the burner is running, the control will then switch to the "RECYCLE" mode and cut the fuel supply to the burner for 60 seconds. After this delay, the control goes back to "IGNITION" mode. If the flame goes out 3 times in a row, the control will switch to the "LOCKOUT" mode to prevent a continuous cycling of the ignition process, which would cause a premature soot-up of the combustion chamber and smoke pipe. To deactivate the "LOCKOUT" mode, press and hold the reset button of the control for 30 seconds.
A green diagnostic light on the control has four states:

- On = Flame present
- Off = No flame
- 2 seconds On, 2 seconds Off = "Recycle" mode
- 1/2 second On, 1/2 second Off = "Lockout" mode TEMPORARY SHUT-OFF

23.5. TEMPORARY DISENGAGEMENT OF THE BURNER

By pressing and holding the reset button, the burner will shut-off until the reset button is released. When the button is released, the control will start over at the beginning of the normal cycle.

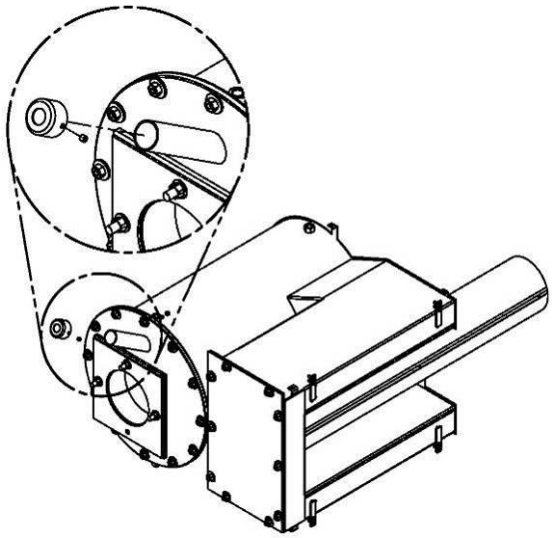
FOR ADDITIONAL INFORMATIONS ON OPERATION SEQUENCES OF THE BURNER, CONSULT THE BURNER INSTRUCTION MANUAL.

23.6. COMBUSTION ADJUSTMENT AND VERIFICATION

To enjoy the efficiency of our oil burning units, you must respect the following criterion:

Oil burning units must be connected to flue pipes having at all times a sufficient draft to ensure an efficient and safe operation of unit.

Before turning on the oil unit, make sure that the sealed vision cap (SE53352) is installed and secured on the vision tube with the screw provided. The chamber is calibrated so that there is a slight positive pressure, which optimizes the efficiency of combustion. The presence of the sealed vision cap thus prevents the return of oil odor.



CHECK LIST:

- SELECTION OF NOZZLE AND HEAD
- NOZZLE / ELECTRODES POSITION IN RELATION TO THE HEAD
- PUMP PRESSURE
- OIL LINE IS BLEED.
- FAN SPEED
- BAROMETRIC DAMPER POSITION

TOOLS REQUIRED:

- DRAFT GAUGE
- SMOKE TESTER
- PUMP PRESSURE GAUGE
- NOZZLE AND ELECTRODES POSITION TESTER
- COMBUSTION TESTER

23.6.1. COMBUSTION VERIFICATION PROCEDURE:

A- DRILL A 9/32" DIAMETER HOLE IN THE EVACUATION PIPE APPROXIMATELY 18" FROM THE OUTLET.

B- CLOSE THE DOOR AND THE AIR INTAKE(S) OF THE WOOD BURNING FURNACE.

C- LIGHT THE BURNER FOR AT LEAST 10 TO 15 MINUTES.

D- OVER THE FIRE DRAFT = 0.01 TO 0.02 IN.W.C. (THE DRAFT OVER THE FIRE MUST BE MEASURED BY THE SCEALED CAP OF THE VISION TUBE'S PULSATION TRAP).

E- SMOKE TEST BETWEEN 0 AND 1 ON THE SHELL BACHARACH SCALE (TRACES).

F- DRAFT IN THE CHIMNEY = 0.02 IN.W.C.

G- PERCENTAGE OF EXCESS AIR = 20 TO 40%, 12% CO2, 5% O_2.

H- AVERAGE EFFICIENCY OF 83% TO 87% BASED ON THE TYPE OF BURNER AND ITS INPUT (SEE SECTION 24.1 - UH –MAX CADDY.

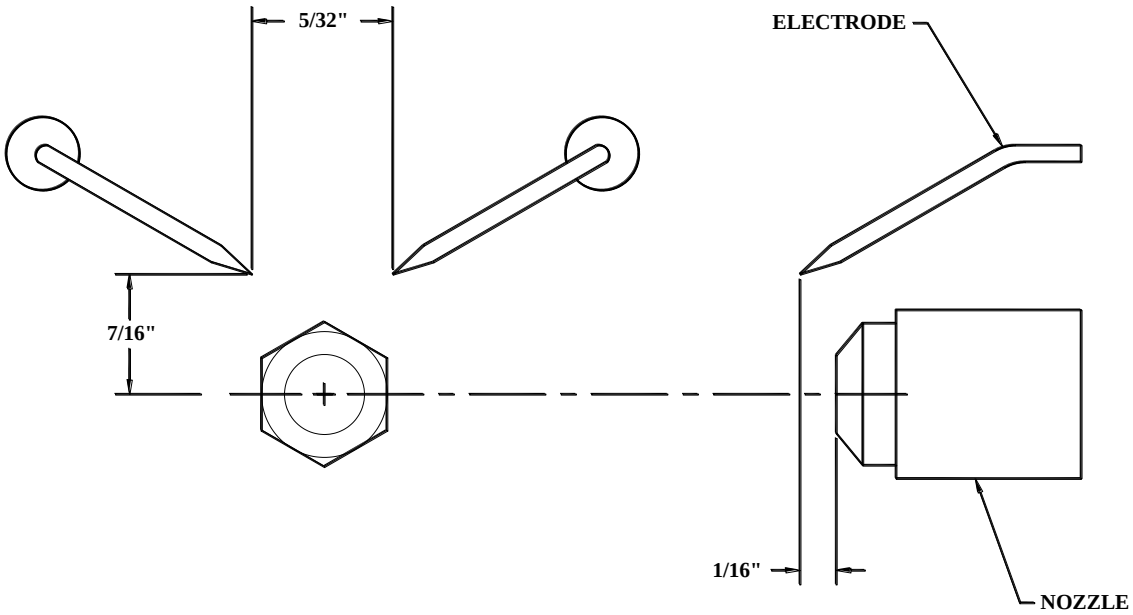
I- BURNER'S AIR ADJUSTEMENT: 0-7. TIGHTEN ALL THE LOCKING SCREWS AFTER COMPLETING THE FINAL ADJUSTMENT.

N.B. The barometric damper provided with the appliance must be properly installed on the flue pipe of the oil burning unit. The purpose of the damper is to adjust the draft in the evacuation pipe of the oil burning unit to the recommended level. Since the evacuation pipe of the oil burning unit is connected on the evacuation pipe of the wood burning furnace, the minimum draft to be respected is 0.04 IN.W.C. in the evacuation pipe of the wood burning side, at all times. ***In fact, a barometric damper that would be opened too wide could cause an important loss of draft in the evacuation pipe of the wood burning furnace.***

23.6.2. ELECTRODES SETTING

The electrodes must be adjusted by a qualified technician. A proper positioning of the electrodes is important to get an efficient lighting of the oil.

ELECTRODE SETTING FOR "F" HEAD



WARNING:

1. **REFER TO THE RATING PLATE FOR THE PUMP PRESSURE AND THE NOZZLE TYPE.**
2. **REFER TO THE OIL BURNER'S INSTRUCTIONS MANUAL FOR DETAILS ON THE PUMP.**
3. **FOR ELECTRODES SETTING, SEE THE OIL BURNER'S MANUAL.**
4. **FOR THE START-UP AND ADJUSTMENT OF THE BURNER, SEE OIL BURNER'S INSTRUCTION MANUAL.**
5. **THE BURNER WILL PROVIDE YEARS OF EFFICIENT OPERATION IF IT IS PROFESSIONALLY INSTALLED AND MAINTAINED BY A QUALIFIED SERVICE TECHNICIAN. IF AT ANY TIME THE BURNER DOES NOT APPEAR TO BE OPERATING PROPERLY, IMMEDIATELY CONTACT YOUR QUALIFIED SERVICE AGENCY FOR CONSULTATION.**
6. **FOR MORE DETAILS ABOUT THE BURNER, REFER TO THE BURNER'S MANUAL.**

23.7. APPLIANCE START-UP

The start-up must be performed by a qualified technician. Make sure the installation is completed and the oil tank has been filled up. The oil line must also have been purged.

CAUTION: CLOSE THE BLOWER COMPARTMENT ACCESS PANEL BEFORE STARTING THE BURNER.

23.8. PROLONGED CLOSING

A) Cut off the electric circuit
B) Close the oil shut-off valve

NOTE: THE SHUT-OFF VALVE MUST BE CLOSED WHEN THE APPLIANCE IS OUT OF SERVICE FOR A PROLONGED PERIOD OF TIME.

24. TECHNICAL DATA

24.1. UH –MAX CADDY

MODEL	BURNER TYPE	BTU INPUT	NOZZLE	FLOW	HEAD	STATIC PLATE	PRESSURE AT THE PUMP	H.P. FAN MOTOR	TUBULATOR ADJUSTMENT	AIR ADJUSTMENT	EFFICIENCY
UH–MAX CADDY	BECKETT AFG	91,000	0.65, 70°W (DELAVAN)	0.65 GAL US/H (2.46 L-H)	F0	---	100 PSI (690 kPa)	1/2	---	0/7	85%
UH–MAX CADDY	BECKETT AFG	120,000	0.65, 70°W (DELAVAN)	0.86 GAL US/H (3.26 L-H)	F0	---	175 PSI (1205 kPa)	1/2	---	1/6	83%
UH–MAX CADDY	RIELLO 40 F3	91,000	0.50, 70°W (DELAVAN)	0.60 GAL US/H (2.27 L-H)	---	---	150 PSI (1035 kPa)	1/2	1	2.5	87%
UH–MAX CADDY	RIELLO 40 F3	120,000	0.65, 70°W (DELAVAN)	0.84 GAL US/H (3.18 L-H)	---	---	165 PSI (1135 kPa)	1/2	1	2.5	85%

For any additional information, consult the rating plate on the left hand side of the appliance.

25. MAINTENANCE

At the beginning of heating season, have the complete installation inspected by a qualified service man, especially the lighting system and the controls.

NOTE: THE UNIT'S MAINTENANCE, REPAIRS AND THE CLEANING OF THE OIL FILTER MUST BE DONE BY A QUALIFIED TECHNICIAN.

25.1. MAINTENANCE

WARNING: TURN OFF ELECTRIC POWER SUPPLY BEFORE SERVICING THE UNIT.

1. The furnace, the burner and the flue pipe should be cleaned at least once a year.
2. The nozzle should be inspected and replaced if needed.
3. Handle the nozzle with care to avoid damaging its surface.
4. The electrodes should be adjusted as indicated in the burner manual.
5. Lubricate the burner motor bearings twice a year. (2 or 3 drops of SAE 20 non detergent lubricating oil).
6. The oil filter should be verified annually and replaced if needed.

25.2. SERVICE

Before calling for service, first check the following

- Fuel supply
- Electric fuses or breakers
- Thermostat setting
- PC board settings
- The state of the green diagnostic LED on the burner control.

Burner no.: _____ Model: _____ Date of installation: _____

Service telephone no.: Day: _____ Night: _____

Dealer's name and address: _____

TEST REPORT :

CO_2 _____% Temp. at stack: _____ Draft at stack: _____IN.W.C.

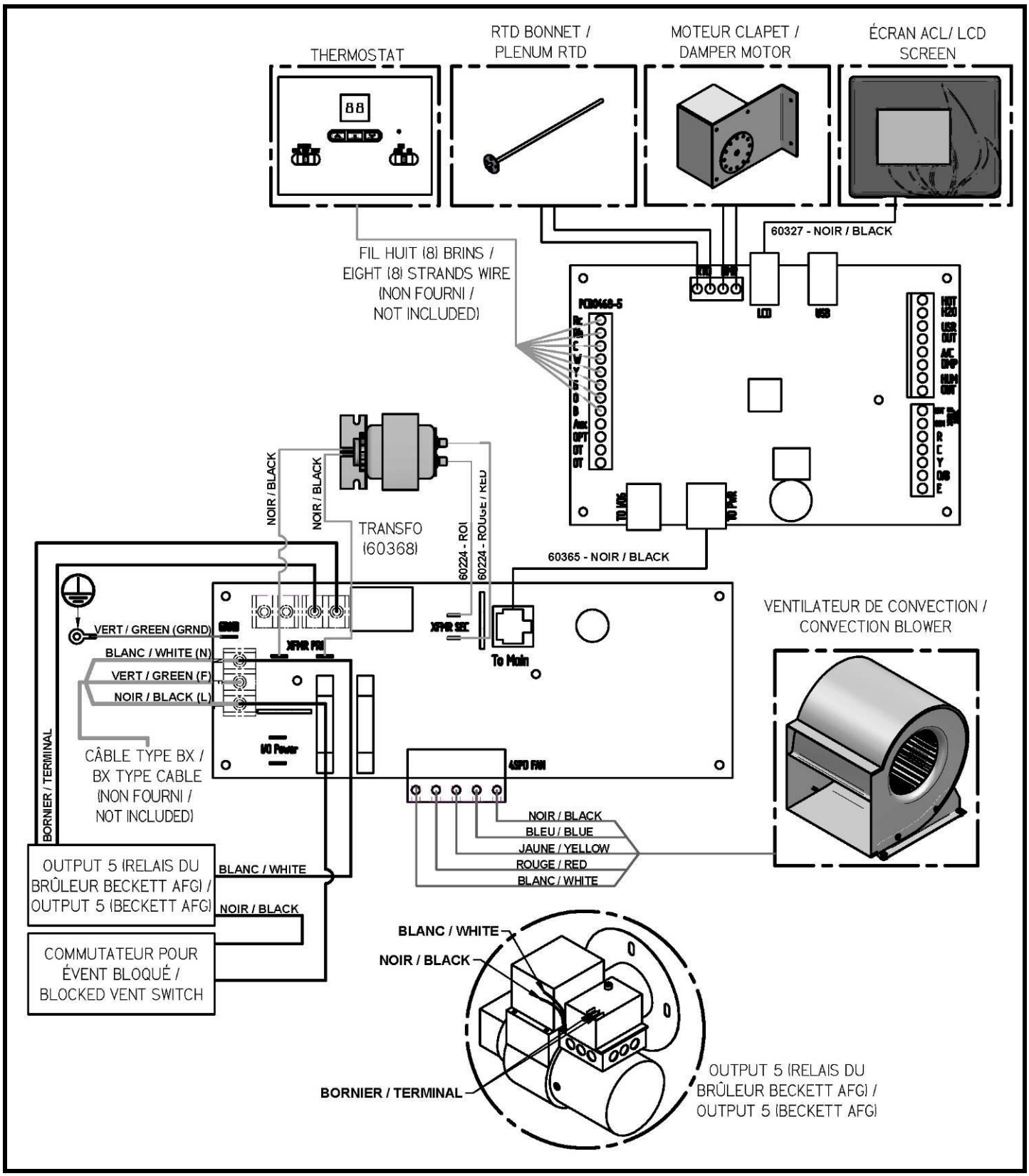
Nozzle output: _____ GPH Smoke colour: _____

Inspected by : _____

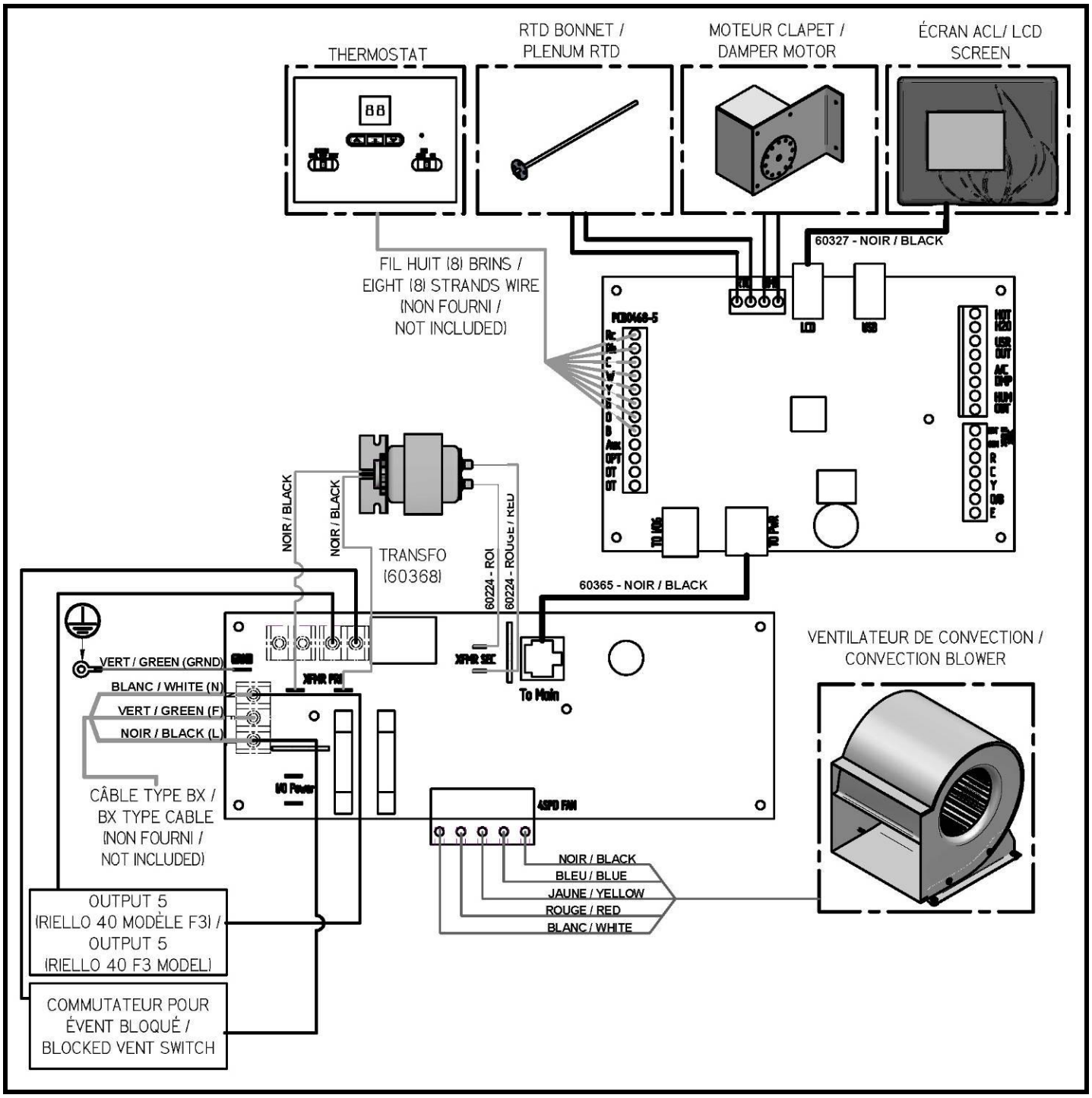
25.3. FILTERS

See Section 12.5 - FILTERS

26. ELECTRICAL DIAGRAM BECKETT OIL UNIT



27. ELECTRICAL DIAGRAM RIELLO OIL UNIT



28. LINK BOARD OPTIONS CONNECTIONS

28.1. ELECTRICAL CONSUMPTION

Your Max Caddy furnace is able to supply electrical 24V current to control various options. The options that can be supported are described in the table below. The maximum available 24V current is 1.66 amps (transformer 24V @ 40VA). The table below shows the approximate electrical consumption of each of the options that can be installed with your Max Caddy furnace. It is important to note that those consumptions were determined according to the maximum consumption of the options tested by the manufacturer. It is possible to find on the market options having higher or lower electrical consumption than those shown in the table below. In the event that the combined electrical consumption of the installed options is higher than 1.66 amps, contact our technical support for further information.

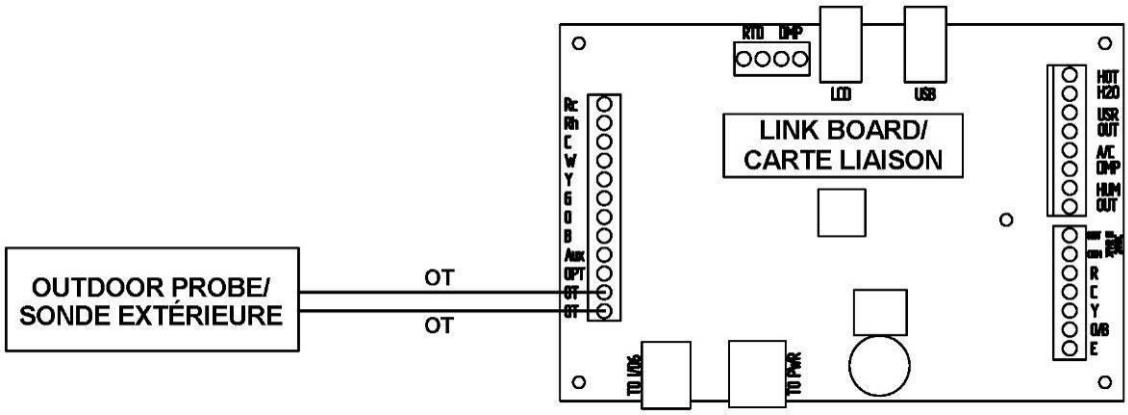
WARNING: INCORRECT WIRING CAN DAMAGE THE LINK BOARD.

Option	Approximate consumption (mA)
Additional 24V equipment	500
Air conditioning damper	500
Humidifier	500
Heat pump	Current supply via additional transformer (not provided)
Thermostat (if not battery powered)	500

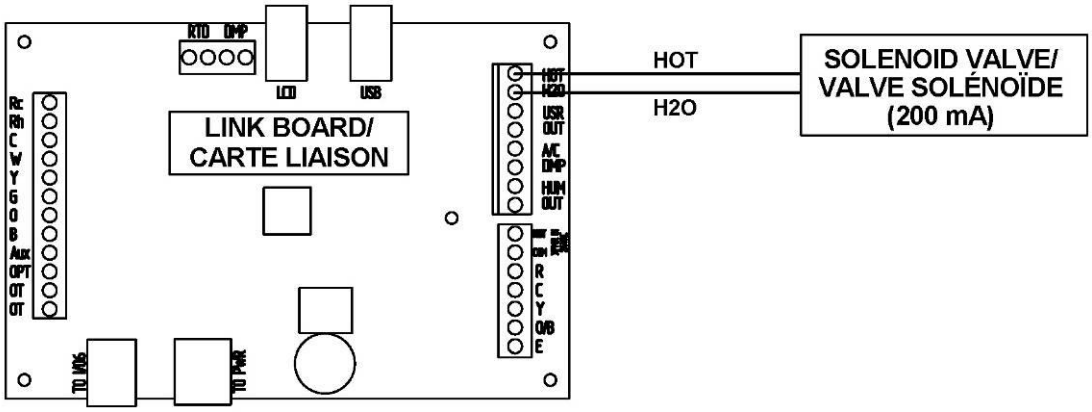
* It is important that the sum of the electrical consumption of the installed options is not higher than 1.66 amps.

28.2. OUTDOOR PROBE

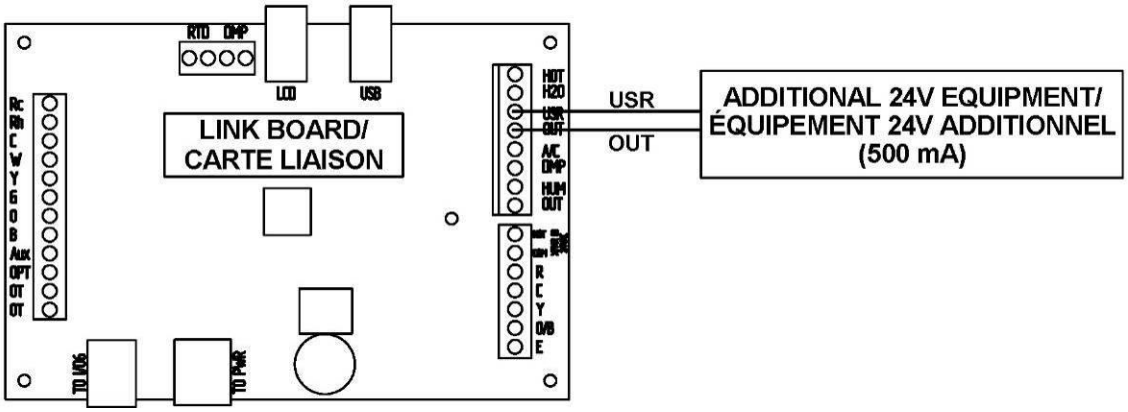
* The outdoor probe act as a switch therefore it does not consumes electrical current.



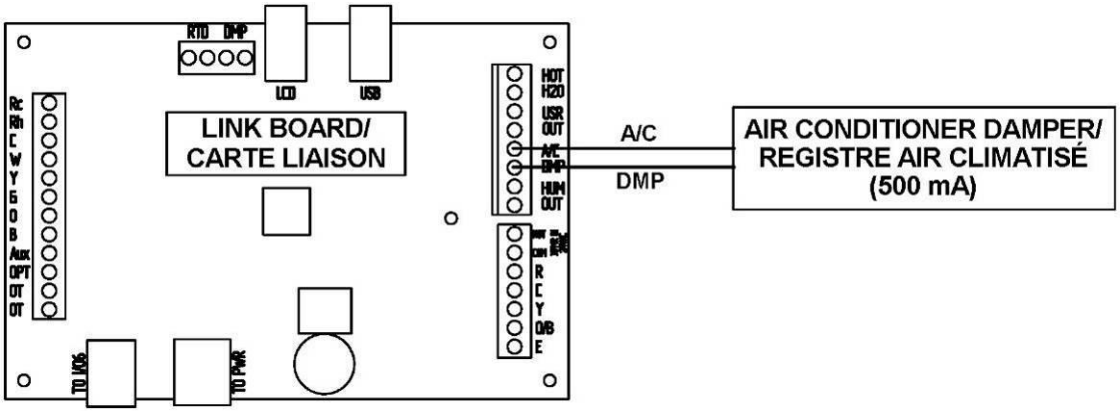
28.3. HOT WATER



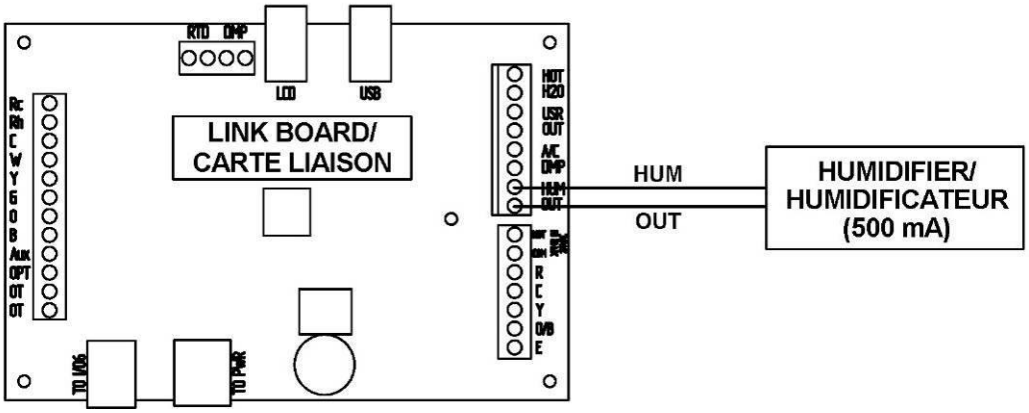
28.4. 24V ADDITIONNAL EQUIPMENT



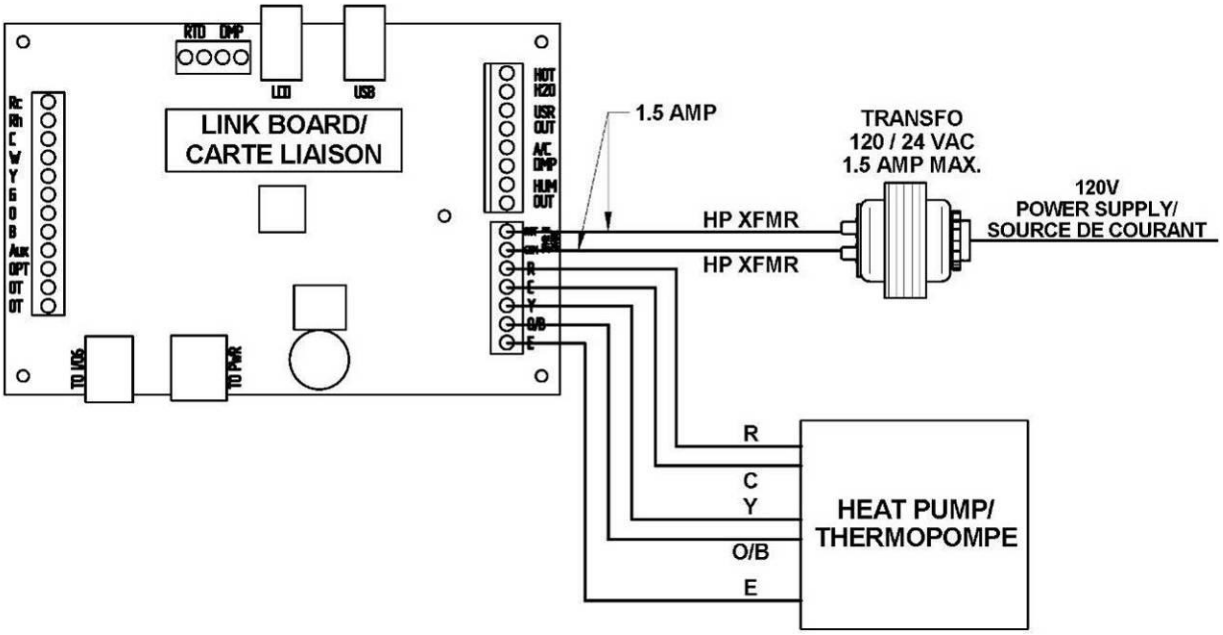
28.5. AIR CONDITIONNING DAMPER



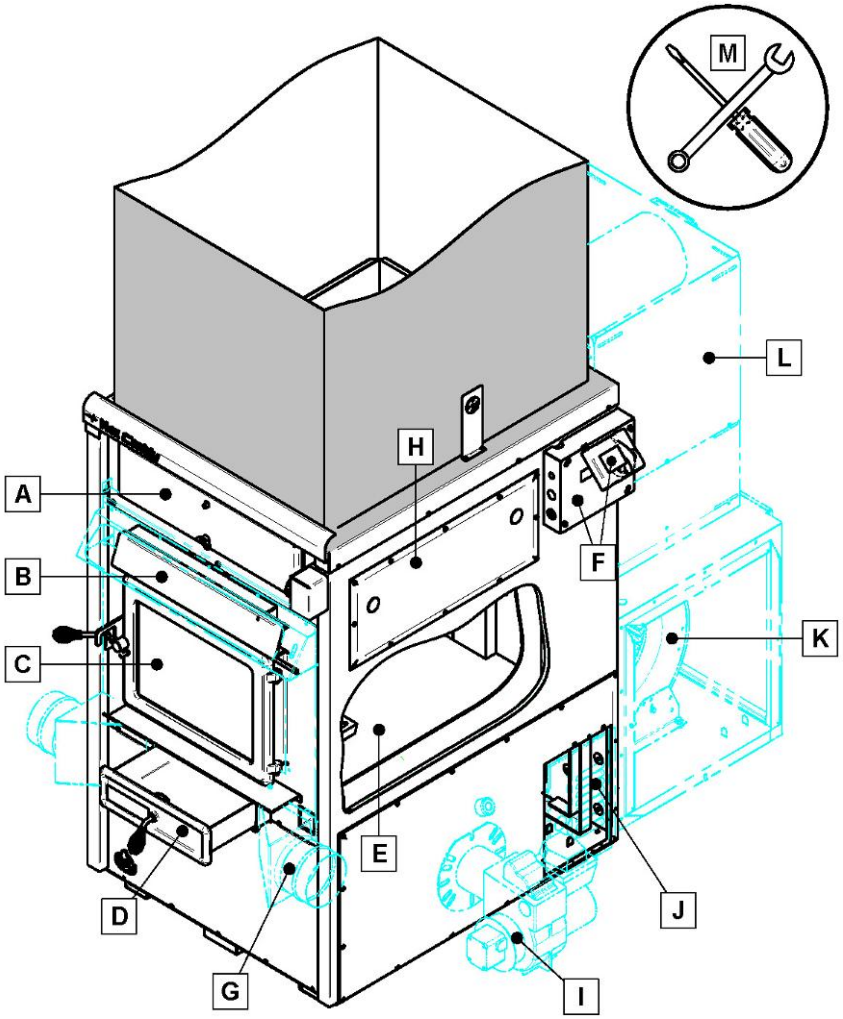
28.6. HUMIDIFIER

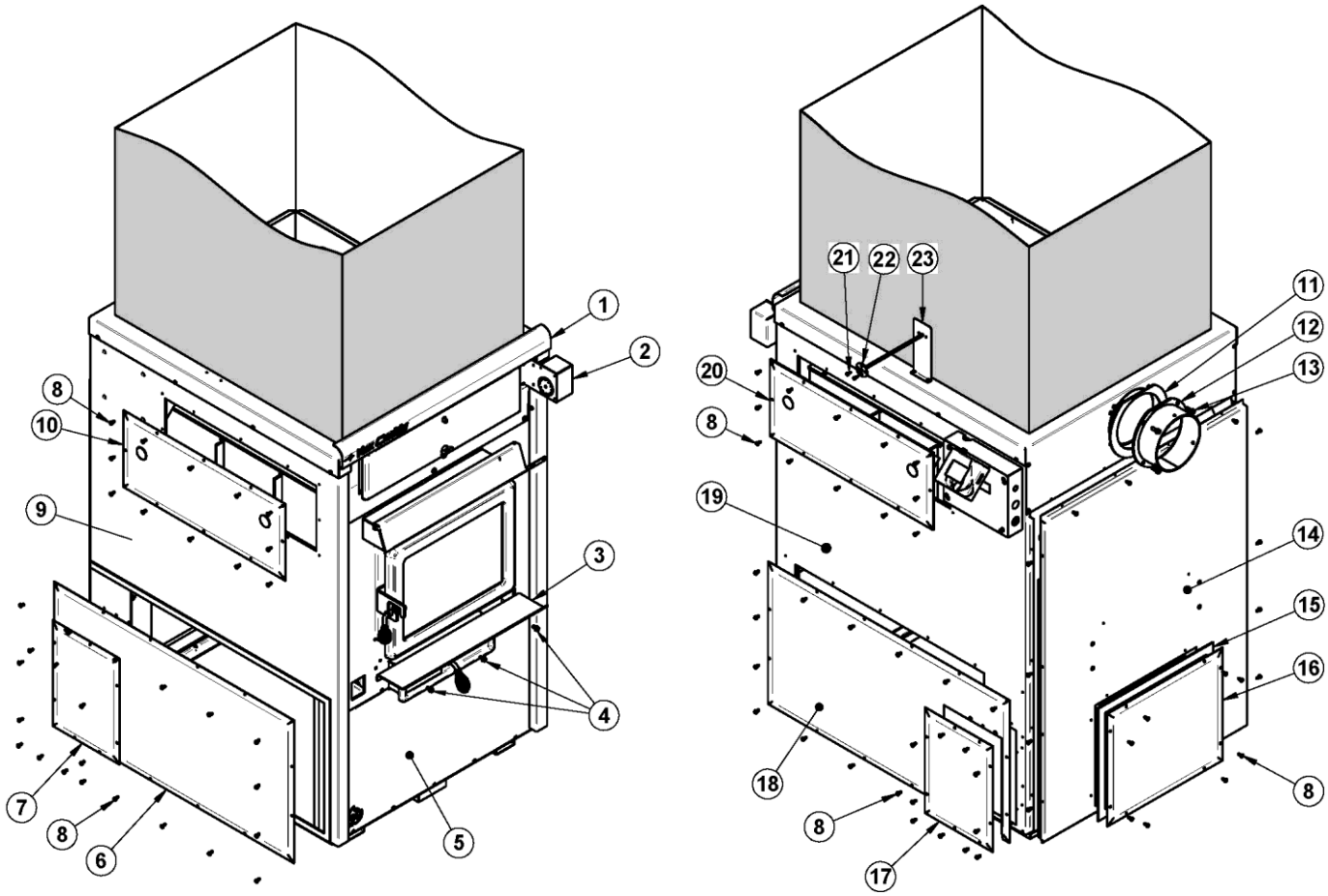


28.7. HEAT PUMP



29. EXPLODED VIEW AND PART LIST

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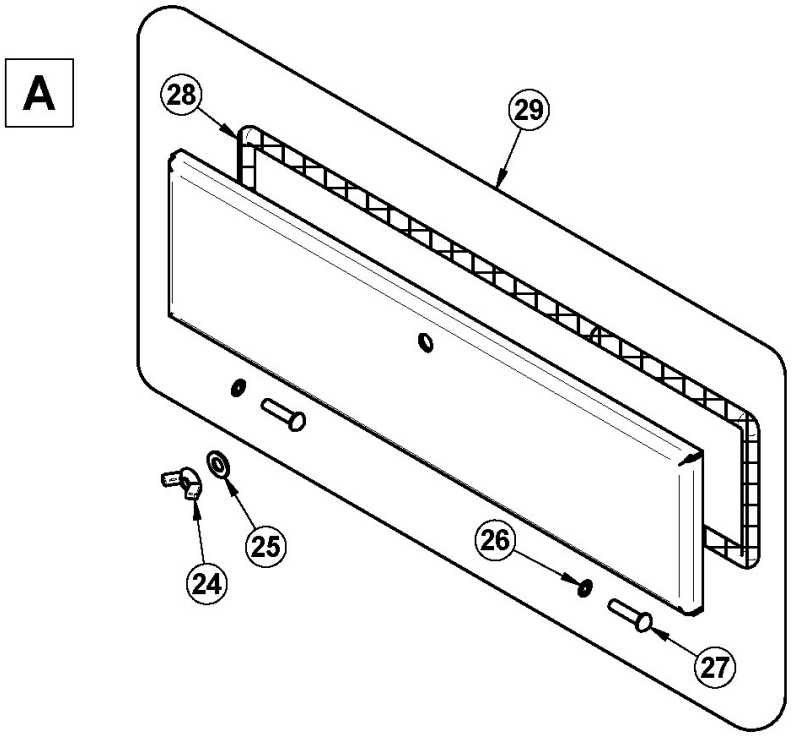
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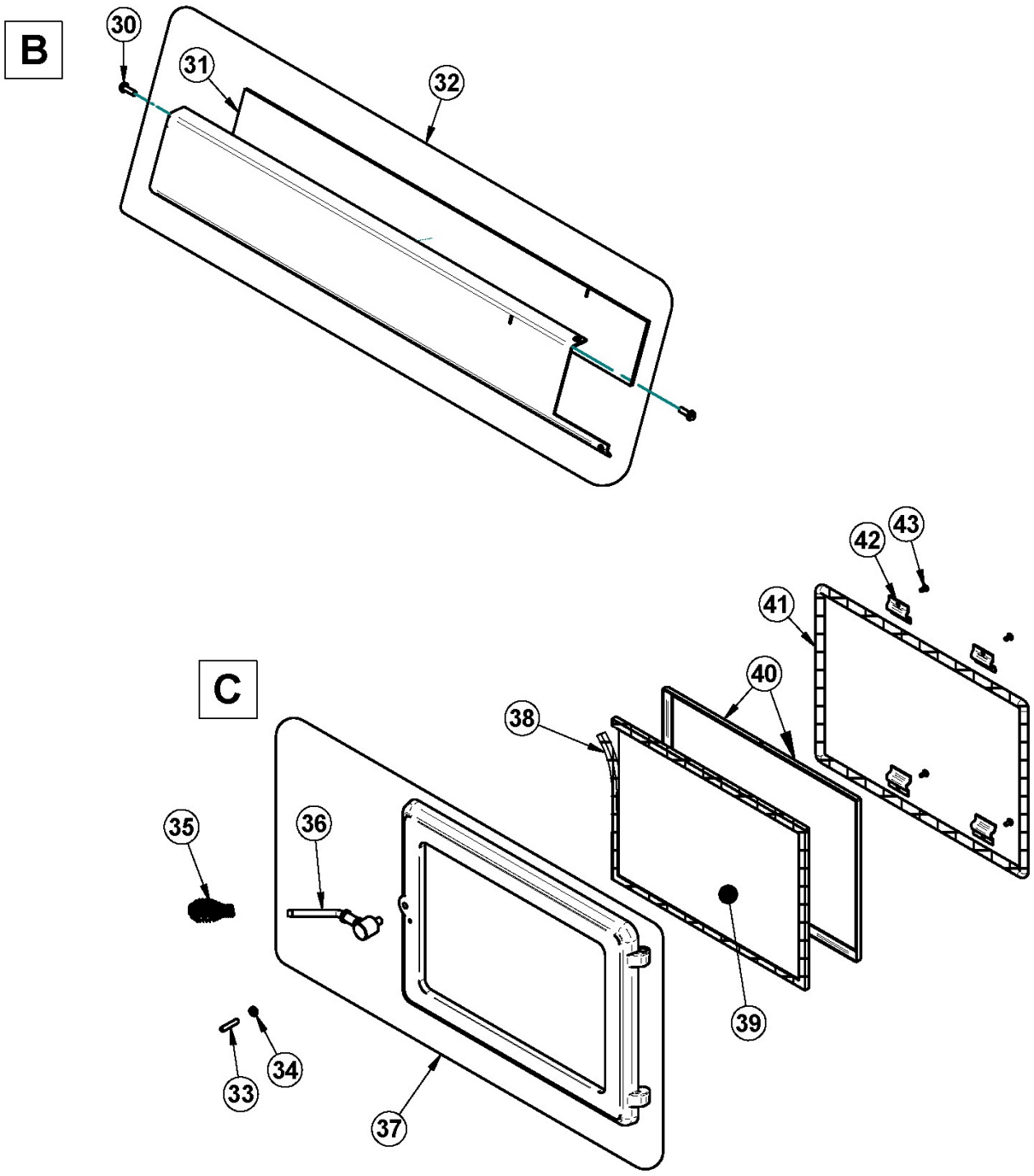
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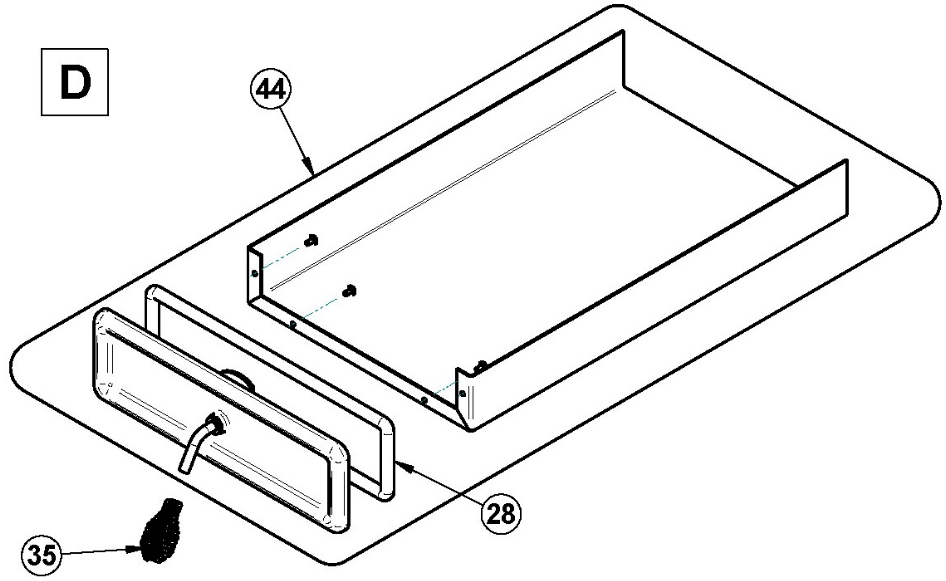

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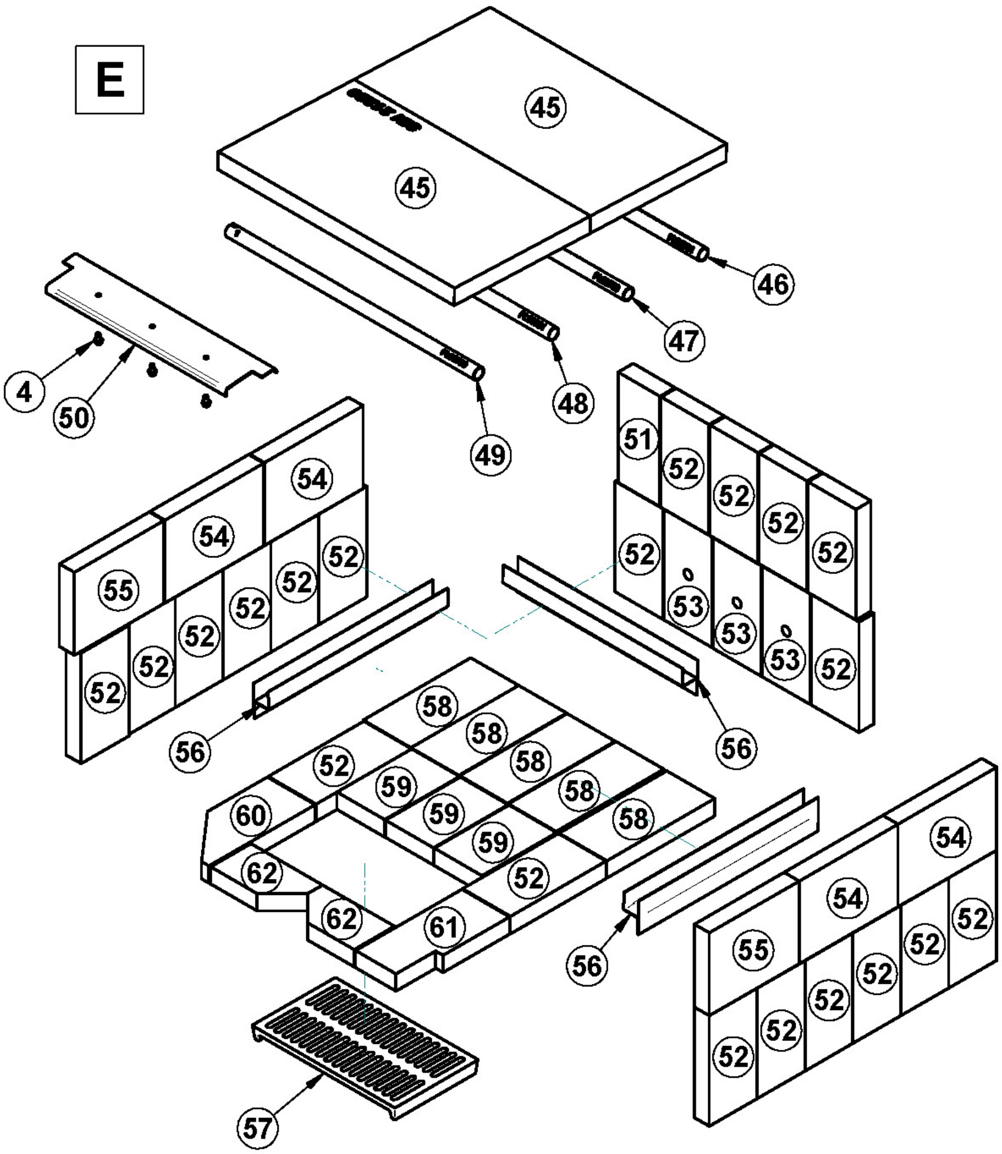

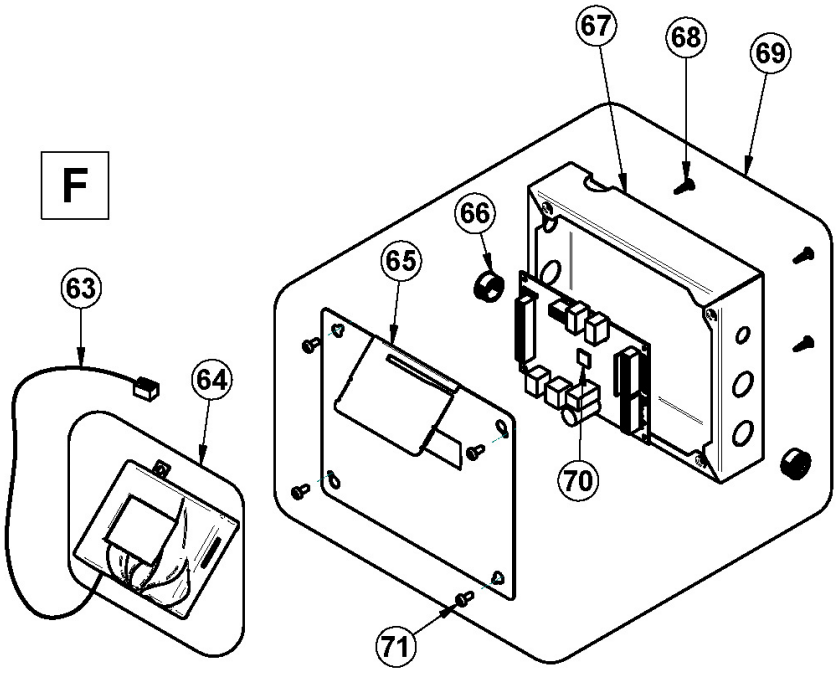
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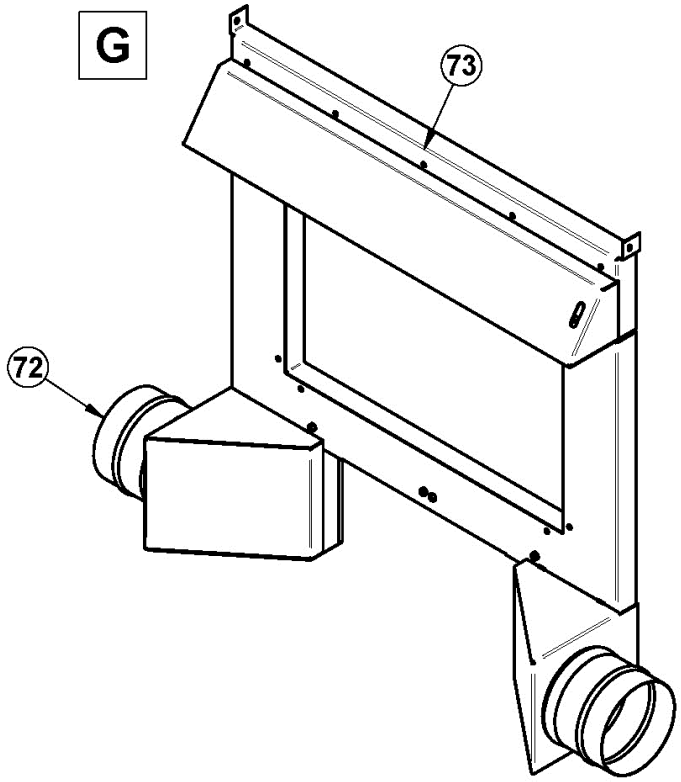
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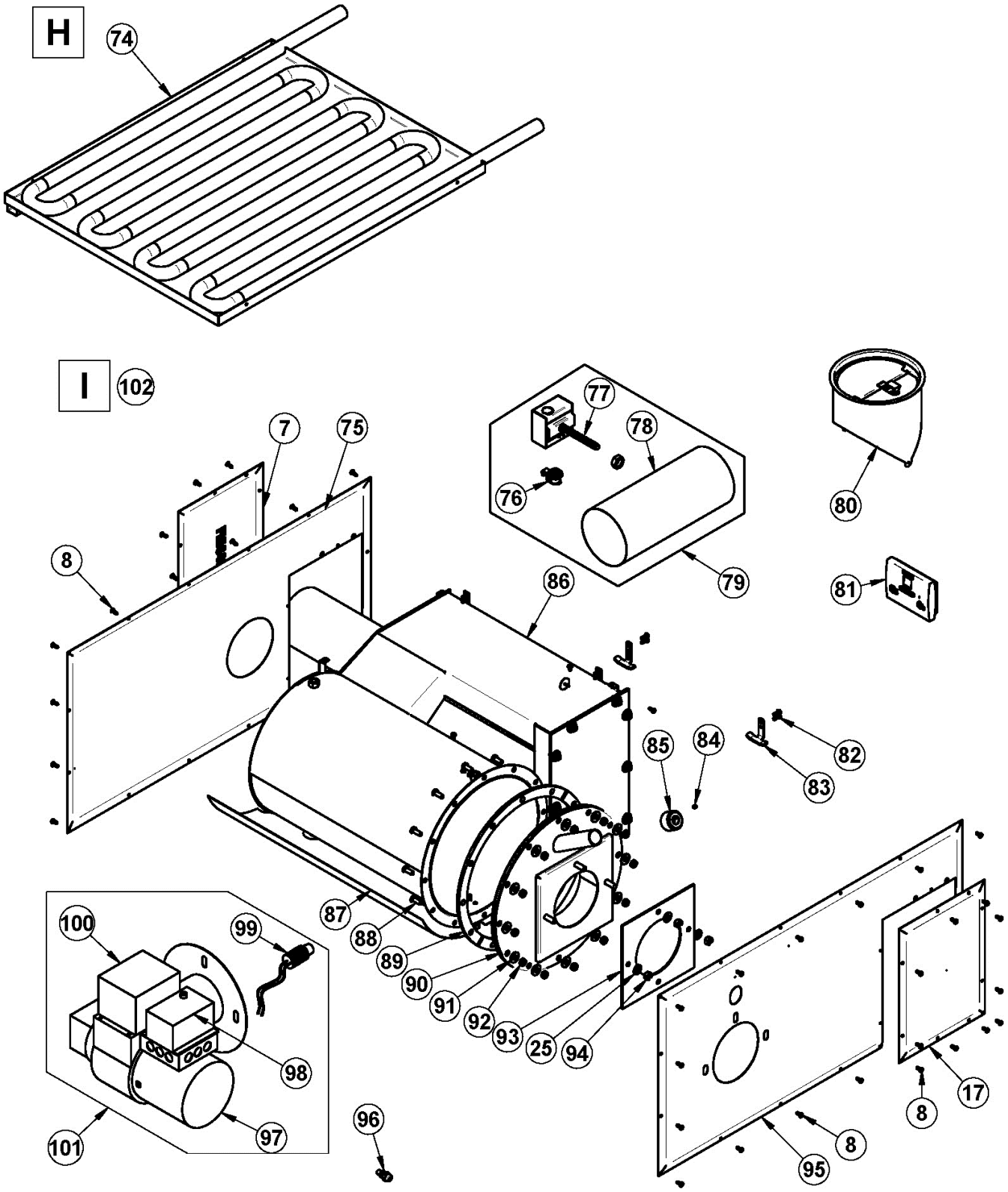
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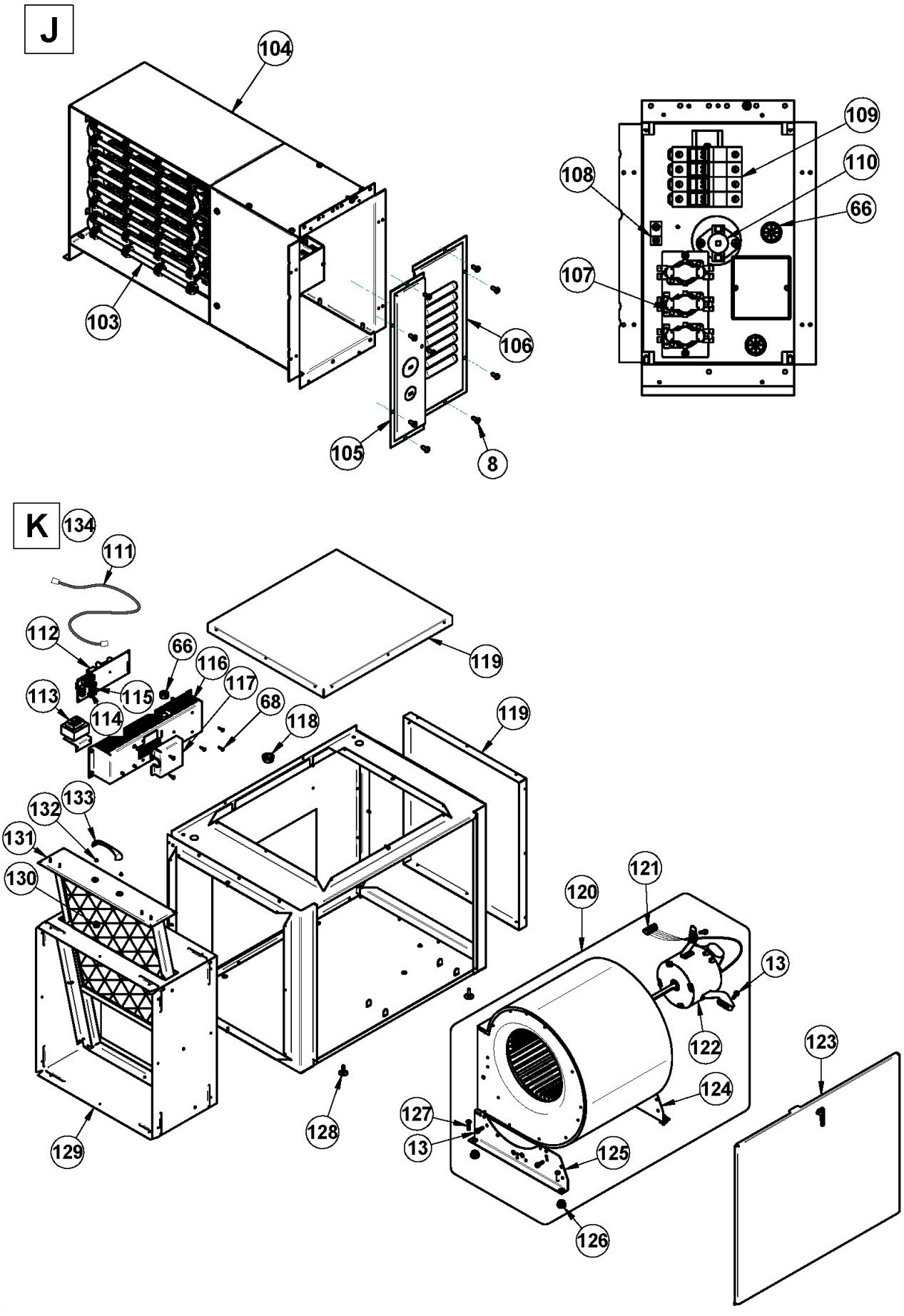
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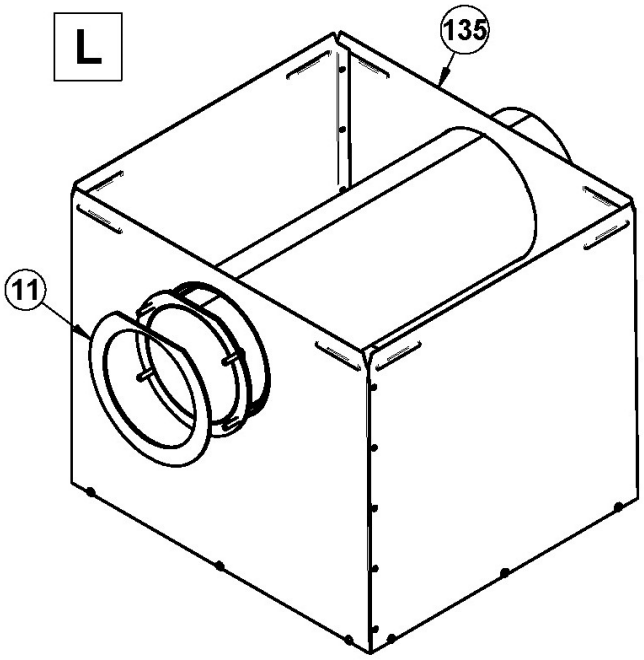
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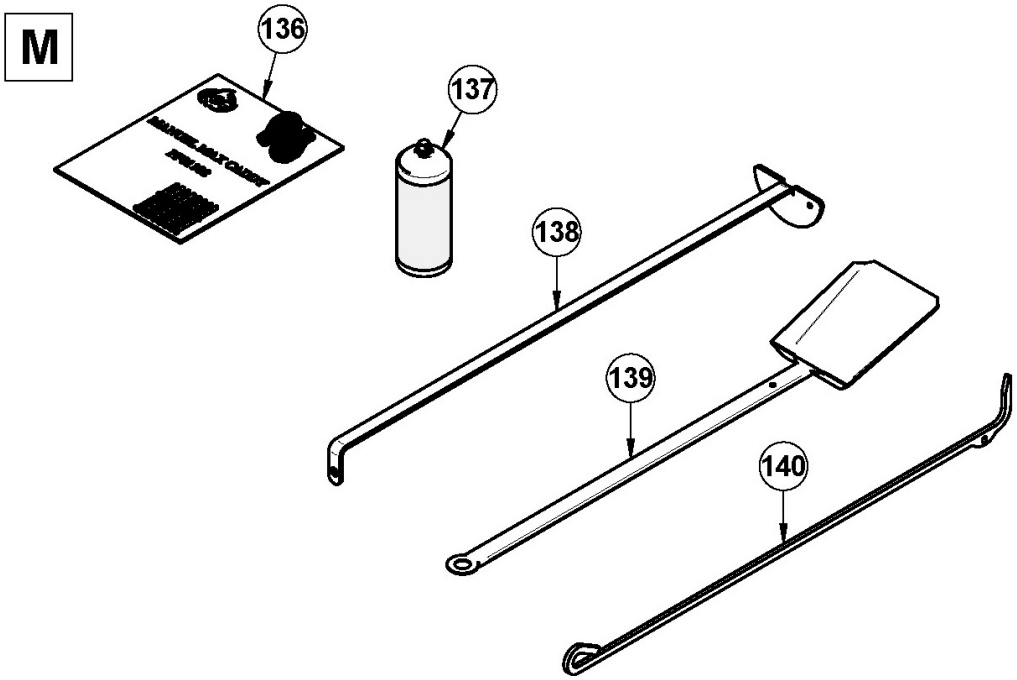
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IMPORTANT: THIS IS DATED INFORMATION. When requesting service or replacement parts for your stove, please provide the model number and the serial number. We reserve the right to change parts due to technology upgrade or availability. Contact an authorized dealer to obtain any of these parts. Never use substitute materials. Use of non-approved parts can result in poor performance and safety hazards.

#	Item	Description	Qty
1	PL56400	DECORATIVE MOULDING	1
2	51000	HONEYWELL 24V DAMPER MOTOR	1
3	PL56276	ASH SHELF	1
4	30060	THREAD-CUTTING SCREW 1/4-20 x 1/2" F HEX STEEL SLOT WASHER C102 ZINC	3
5	PL56403	AIR JACKET FRONT BOTTOM PANEL	1
6	PL56412	LEFT PANEL FOR THE ELECTRICAL ELEMENT OPTION	1
7	PL56413	LEFT ACCESS COVER FOR ELECTRICAL ELEMENT	1
8	30131	BLACK METAL SCREW #10 X 1/2" TYPE "A" PAN QUADREX	1
9	SE56406	AIR JACKET LEFT PANEL WITH INSULATION	1
10	SE56415	LEFT PANEL WITH INSULATION WATER LOOP OPTION	1
11	21221	CHIMNEY ADAPTER GASKET	1
12	SE56352	FLUE COLLAR ASSEMBLY	1
13	30094	HEX SCREW WASHER HEAD 1/4-20 X 3/4" F ZINC TYPE	3
14	SE56408	REAR AIR JACKET PANEL	1
15	21342	REAR COVER GASKET	1
16	PL56480	REAR CABINET COVER	1
17	PL56411	RIGHT ACCESS COVER FOR ELECTRICAL ELEMENT	1
18	PL56410	RIGHT PANEL FOR THE ELECTRICAL ELEMENT OPTION	1
19	SE56407	RIGHT AIR JACKET PANEL WITH ISULATION	1
20	SE56414	RIGHT PANEL WITH INSULATION WATER LOOP OPTION	1
21	30153	METAL SCREW #8 X 1/2" PAN SQUARE TEK BLACK SELF DRILLING	2
22	SE44096	100 OHM RTD PROBE 38" WIRE WITH CONNECTOR	1
23	PL56343	RTD SUPPORT BRACKET	1
24	30416	WING NUT 3/8"-16	1
25	30205	ZINC WASHER ID 13/32" X OD 13/16"	4
26	30055	HINGE PIN RETAINING RING 5/16" ID X 0.512" OD	2
27	30168	HINGE PIN 5/16 DIA. X 1 1/4" L	2
28	AC06900	BLACK 1/2" ROUND X 9' GASKET KIT WITH ADHESIVE	1
29	SE56405	HEAT EXCHANGER ACCESS DOOR	1
30	30502	SELF TAPING SCREW #8 - 32 X 1/2" TYPE F X 3/4 HEX FLAT HEAD	2
31	21341	AIR CONTROL PLATE INSULATION	1
32	SE56322	PRIMARY AIR DAMPER ASSEMBLY	1
33	30128	SOCKET SET SCREW 1/4"-20 X 1 1/4"	1
34	30100	BLACK HEX NUT 1/4 - 20	1
35	30429	3/8" NICKEL COIL HANDLE	1
36	AC09151	REPLACEMENT HANDLE KIT	1
37	SE24027	MAX CADDY CAST IRON DOOR WITH HANDLE	1
38	AC06400	3/4" (FLAT) X 6' BLACK SELF-ADHESIVE GLASS GASKET	1
39	SE56287	REPLACEMENT GLASS WITH GASKET 10 7/8" X 15 1/8"	1
40	PL56285	GLASS RETAINER	2
41	OA11400	SILICONE AND 3/4" X 8' GASKET KIT	1
42	PL51351	GLASS RETAINER FRAME BRACKET	4

#	Item	Description	Qty
43	30124	SCREW #8 - 32 X 5/16" TRUSS QUADREX ZINC	4
44	SE56274	ASH DRAWER	1
45	21220	C-CAST BAFFLE 19 3/4" X 11 3/8" X 1 1/4"	2
46	PL56764	REAR SECONDARY AIR TUBE	1
47	PL56763	MIDDLE REAR SECONDARY AIR TUBE	1
48	PL56761	MIDDLE FRONT SECONDARY AIR TUBE	1
49	PL56760	FRONT SECONDARY AIR TUBE	1
50	PL56356	PRIMARY AIR DEFLECTOR HEAT SHIELD	1
51	PL36119	3 1/2" X 8" X 1 1/4" REFRACTORY BRICK	1
52	29001	4" X 8 1/8" X 1 1/4" REFRATORY BRICK HD	20
53	21343	4" X 8" X 1 1/4" REFRACTORY BRICK WITH HOLE	3
54	29005	6" X 8 1/4" X 1 1/4" REFRACTORY BRICK HD	4
55	PL36231	6" X 7 1/2" X 1 1/4" REFRACTORY BRICK	2
56	PL56286	BRICK RETAINER	3
57	24099	CAST IRON ASH GRATE 12" X 7"	1
58	29011	4" X 9" X 1 1/4" REFRACTORY BRICK HD	5
59	PL36234	4" X 6 1/4" X 1 1/4" REFRACTORY BRICK	3
60	PL36059	CUT BRICK 4" X 8 7/8" X 3 3/8" X 3 7/8"	1
61	PL36232	4" X 8 3/4" X 1 1/4" X 1/2" X 3 1/4 REFRACTORY BRICK	1
62	PL36233	3 1/2" X 6" X 1 1/4" REFRACTORY BRICK	2
63	60327	JUNCTION WIRE MAIN CONTROL BOARD TO LCD	1
64	SE56777	MAX CADDY TOUCH SCREEN BOARD (LCD) WITH HOUSING	1
65	PL48251	PC BOARD HOUSING COVER	1
66	30412	BLACK UNIVERSAL SNAP-IN BUSHING	1
67	PL48250	PC BOARD HOUSING	1
68	30408	ELECTRONIC BOARD CLIP	9
69	SE56823	POWER BOARD HOUSING ASSEMBLY	1
70	PL56823	LIMIT MAIN CONTROL BOARD WITH PROGRAM	1
71	30154	BLACK SCREW #10 X 5/8" ROBERTSON TYPE A	4
72	49068	ADAPTER 5" FOR FRESH AIR INTAKE KIT	2
73	PA08560	5" FRESH AIR INTAKE ADAPTER	1
74	PA08550	HOT WATER LOOP KIT FOR PRE-HEATING OF DOMESTIC WATER	1
75	PL56466	LEFT OIL UNIT PANEL	1
76	60201	CONNECTOR 1 SCREW 3/8" FOR BX WIRE	1
77	60216	ELECTRICAL CABLE BX 14/2 50-003-500	1
78	49021	5" PIPE WITH 41/64 HOLE FOR WMO-1 SAFETY DEVICE	1
79	SE48210	BLOCKED FLUE OIL UNIT SWITCH	1
80	51018	BAROMETIC DAMPER 6", 7" AND 8"	1
81	44134	MILLIVOLT THERMOSTATS - WHITE	1
82	30026	THREAD CUTTING SCREW 10-24 F 5/8" HEX WASHER HEAD	4
83	PL56435	OIL UNIT LEG	2
84	30095	SET SCREW HEX 1/4-20 X 1/4"	1
85	SE53352	SEALED VISION CAP	1
86	SE56420	MAX CADDY OIL COMBUSTION CHAMBER	1
87	PL56345	OIL COMBUSTION CHAMBER REAR DEFLECTOR	1
88	30092	BOLT 5/16"-18 X 3/4" HEX GRADE 5	12

#	Item	Description	Qty
89	21079	OIL UNIT COVER GASKET	1
90	SE53269	OIL UNIT COVER ASSEMBLY WITH VISION TUBE	1
91	30210	WASHER 29/32" OD X 3/8" ID ZINC	12
92	30425	NUT BRASS 5/16 - 18 HEX	12
93	21085	BURNER / OIL UNIT GASKET	1
94	30423	3/8" - 16 HEX ZINC NUT	3
95	PL56465	RIGHT OIL UNIT PANEL	1
96	51024	NOZZLE DELAVAN .65GPH X 70° W	1
97	60043	BECKETT CLEANCUT OIL PUMP WITH SOLENOID	1
98	44019	PRIMARY CONTROL HW	1
99	44018	CAD CELL BECKETT BURNER	1
100	44023	BECKETT BURNER IGNITOR (TRANSFO)	1
101	51007	RIELLO OIL BURNER	1
101	51006	BECKETT AFG BURNER	1
102	PA08512	BECKETT OIL UNIT	1
102	PA08511	RIELLO OIL UNIT	1
103	60253	10 kW ELECTRICAL ELEMENT (DOUBLE 5 kW)	1
103	60245	SINGLE 5 kW ELECTRIC ELEMENT	1
104	PA08535	20 kW ELECTRICAL ELEMENT	1
104	PA08545	25 kW ELECTRICAL ELEMENT	1
105	PL56507	LEFT COVER OF ELECTRICAL UNIT	1
106	PL56508	AERATION COVER ELECTRICAL UNIT	1
107	60202	SEQUENCER 15S X 441	1
108	60207	ALUMINUM LUG 14-6 STUD 17/64	1
109	60194	FUSE HOLDER 30A. 600V PROTECTION	1
110	60237	THERMODISC L170 MANUAL RESET FOR ELECTRICAL ELEMENT	1
111	60365	60" COMMUNICATION WIRE - 8 CONDUCTOR	1
112	44182	TRIAC BOARD	1
113	60368	TRANSFORMER 120 V/24 V 40 VA	1
114	44136	FUSE 12A / 250V / 1/4" DIA. X 1 1/4" L	1
115	44137	FUSE 1A / 250V / 1/4" DIA. X 1 1/4" L	1
116	PL48243	POWER BOARD HOUSING	1
117	PL48242	POWER BOARD ACCESS PANEL	1
118	30406	BLACK SNAP-ON BUSHING 1 3/4" X 7/8" X 1"	1
119	PL56417	BLOWER BOX REMOVABLE COVER	1
120	SE56512	FAN ASSEMBLY WITH 1/2 HP DD MOTOR	1
121	44186	5 POSITIONS TERMINAL BLOCK	1
122	51038	1/2 HP 4 SPEED MOTOR FOR G-10 DD	1
123	SE56419	BLOWER ACCESS DOOR ASSEMBLY	1
124	30334	LEFT HOUSING SUPPORT FOR G10 BLOWER 10-458-085	1
125	30336	RIGHT HOUSING SUPPORT FOR G10 BLOWER	1
126	30335	BLOWER ANTI-VIBRATION CUSHION	4
127	30109	BOLT HEX 1/4 - 20 X 1"	4
128	30536	LEVELING BOLT 1/4 - 20 X 1"	2
129	SE56418	DUCT SUPPORT ASSEMBLY	1
130	21231	CARDBOARD AIR FILTER 20" X 16" X 1"	1

#	Item	Description	Qty
131	SE56450	FILTER DRAWER	1
132	30108	MECHANICAL SCREW M4 X 4MM PAN PHILLIPS ZINC	2
133	28062	BLACK DRAWER HANDLE 3 25/32"	1
134	PA08566	BLOWER ASSEMBLY	1
135	PA08500	TOP AIR RETURN PLENUM KIT	1
136	SE45833	MAX CADDY INSTRUCTION MANUAL KIT	1
137	AC05961	PSG GREY 424C SPRAY PAINT	1
137	AC05963	METALLIC BLACK STOVE PAINT - 85 g (3oz) AEROSOL	1
138	PL48170	HEAT EXCHANGER SCRAPER	1
139	PL48171	ASH SHOVEL	1
140	PL48173	POKER	1

WHY PURCHASE THROUGH AN AUTHORIZED PSG DEALER?

To make sure your PSG furnace provides comfort and energy savings in your home for many years, your choice of installer is extremely important. An authorized PSG dealer will ensure that the system is optimized and installed according to standards. Given the importance of the installation, PSG recommends that it is carried out by a professional certified in the Building Code so that the furnace delivers its full potential. This is why PSG offers an additional warranty that covers the cost of labor if your furnace has been purchased through an authorized PSG dealer.

If you want to enjoy the best service on the market and substantial savings on heating costs, there is really only one choice: an **Authorized PSG Dealer**.

PSG LIMITED LIFETIME WARRANTY (REGULAR)

The warranty of the manufacturer extends only to the original consumer purchaser and is not transferable. This warranty covers brand new products only, which have not been altered, modified nor repaired since shipment from factory. Proof of purchase (dated bill of sale), model name and serial number must be supplied when making any warranty claim to your PSG dealer.

This warranty applies to normal residential use only. Damages caused by misuse, abuse, improper installation, lack of maintenance, over firing, negligence or accident during transportation, power failures, downdrafts, or venting problems are not covered by this warranty.

This warranty does not cover any scratch, corrosion, distortion, or discoloration. Any defect or damage caused by the use of unauthorized parts or others than original parts void this warranty. An authorized qualified technician must perform the installation in accordance with the instructions supplied with this product and all local and national building codes. Any service call related to an improper installation is not covered by this warranty.

The manufacturer may require that defective products be returned or that digital pictures be provided to support the claim. Returned products are to be shipped prepaid to the manufacturer for investigation. If a product is found to be defective, the manufacturer will repair or replace such defect. Transportation fees to ship the product back to the purchaser will be paid by the manufacturer. All parts costs covered by this warranty are limited according to the table below.

The manufacturer at its discretion may decide to repair or replace any part or unit after inspection and investigation of the defect. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of any warranted but defective parts. The manufacturer shall in no event be responsible for any special, indirect, consequential damages of any nature, which are in excess of the original purchase price of the product. A one-time replacement limit applies to all parts benefiting from a lifetime coverage. This warranty applies to products purchased after April 1st, 2013.

DESCRIPTION	WARRANTY APPLICATION	
	PARTS	LABOUR
Castings, combustion chamber (welds only), castings, and heat exchanger (welds only).	Lifetime	n/a
Stainless steel firebox components, secondary air tubes*, surrounds and heat shields, ash drawer, and plating* (defective manufacture).	5 years	n/a
Carbon steel firebox components, glass retainers, handle assembly, C-Cast baffle*, and vermiculite baffle*.	3 years	n/a
Oil burner, electrical elements, blowers, heat sensors, switches, rheostat, relays, damper motor, fan limit control, PC board, wiring, and other controls.	2 years	n/a
Ceramic glass (thermal breakage only*), paint (peeling), gaskets, insulation, and ceramic fibre blankets.	1 year	n/a
Firebrick	n/a	n/a

**Pictures required*

Shall your unit or a components be defective, contact immediately your PSG dealer. Prior to your call make sure you have the following information necessary to your warranty claim treatment:

- Your name, address and telephone number;
- Bill of sale and dealer's name;
- Serial number and model name as indicated on the nameplate fixed to the back of your unit;
- Nature of the defect and any relevant information.

Before shipping your unit or defective component to our plant, you must obtain from your PSG dealer an Authorization Number. Any merchandise shipped to our plant without authorization will be refused automatically and returned to sender.

PSG LIMITED LIFETIME WARRANTY (PRIVILEGE)

The warranty of the manufacturer extends only to the original consumer purchaser and is not transferable. This warranty covers brand new products only, which have not been altered, modified nor repaired since shipment from factory and purchased through an authorised dealer. Proof of purchase (dated bill of sale), model name and serial number must be supplied when making any warranty claim to your PSG dealer.

This warranty applies to normal residential use only. Damages caused by misuse, abuse, improper installation, lack of maintenance, over firing, negligence or accident during transportation, power failures, downdrafts, or venting problems are not covered by this warranty.

This warranty does not cover any scratch, corrosion, distortion, or discoloration. Any defect or damage caused by the use of unauthorized parts or others than original parts void this warranty. An authorized qualified technician must perform the installation in accordance with the instructions supplied with this product and all local and national building codes. Any service call related to an improper installation is not covered by this warranty.

The manufacturer may require that defective products be returned or that digital pictures be provided to support the claim. Returned products are to be shipped prepaid to the manufacturer for investigation. If a product is found to be defective, the manufacturer will repair or replace such defect. Transportation fees to ship the product back to the purchaser will be paid by the manufacturer. Repair work covered by the warranty, executed at the purchaser's domicile by an authorized qualified technician requires the prior approval of the manufacturer. Labour cost and repair work to the account of the manufacturer are based on predetermined rate schedule and must not exceed the wholesale price of the replacement part. All parts and labour costs covered by this warranty are limited according to the table below.

The manufacturer at its discretion may decide to repair or replace any part or unit after inspection and investigation of the defect. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of any warranted but defective parts. The manufacturer shall in no event be responsible for any special, indirect, consequential damages of any nature, which are in excess of the original purchase price of the product. A one-time replacement limit applies to all parts benefiting from a lifetime coverage. This warranty applies to products purchased after April 1st, 2013.

DESCRIPTION	WARRANTY APPLICATION	
	PARTS	LABOUR
Castings, combustion chamber (welds only), castings, and heat exchanger (welds only).	Lifetime	3 years
Stainless steel firebox components, secondary air tubes*, surrounds and heat shields, ash drawer, and plating* (defective manufacture).	5 years	3 years
Carbon steel firebox components, glass retainers, handle assembly, C-Cast baffle*, and vermiculite baffle*.	3 years	1 year
Oil burner, electrical elements, blowers, heat sensors, switches, rheostat, relays, damper motor, fan limit control, PC board, wiring, and other controls.	2 years	1 year
Ceramic glass (thermal breakage only*), paint (peeling), gaskets, insulation, and ceramic fibre blankets.	1 year	n/a
Firebrick	n/a	n/a

**Pictures required*

Shall your unit or a components be defective, contact immediately your PSG dealer. Prior to your call make sure you have the following information necessary to your warranty claim treatment:

- Your name, address and telephone number;
- Bill of sale and dealer's name;
- Serial number and model name as indicated on the nameplate fixed to the back of your unit;
- Nature of the defect and any relevant information.

Before shipping your unit or defective component to our plant, you must obtain from your PSG dealer an Authorization Number. Any merchandise shipped to our plant without authorization will be refused automatically and returned to sender.