



For The ON-THE-GO Pet™

**INSTRUCTION MANUAL**  
**“THE OTHER DOOR®”**  
**GENERATION II STEEL CRATE**

PG5927B/PG5936B/PG5942B



To see our full line of products, visit us online at: [www.petgearinc.com](http://www.petgearinc.com)

**CUSTOMER SERVICE HELP DESK**

[customerservice@petgearinc.com](mailto:customerservice@petgearinc.com)

Toll-Free 877-752-9123 - Eastern Standard Time 8am-3pm, Monday through Friday

# PARTS LIST

Check that you have all the parts shown **BEFORE** assembling your product.  
If any parts are missing, call Customer Service.



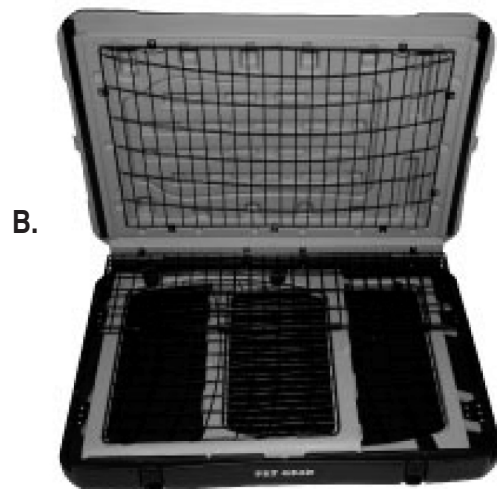
# CRATE ASSEMBLY

Step 1. Remove from box and carry bag.

Step 2. Place crate on ground as shown, so the **PET GEAR** logo on the bottom (black part) is facing toward you. (Figure A.)

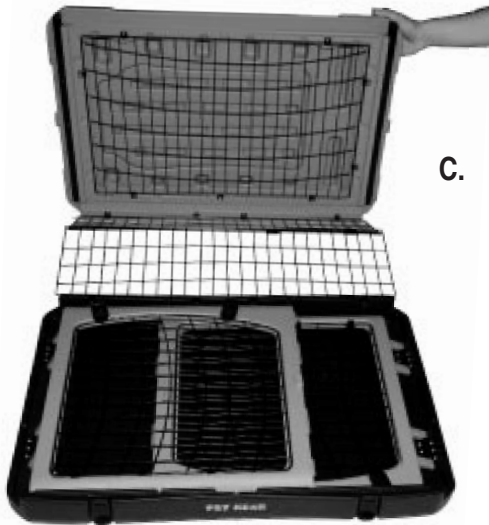


Step 3. Lift top up to a ninety degree angle. (Figure B.)

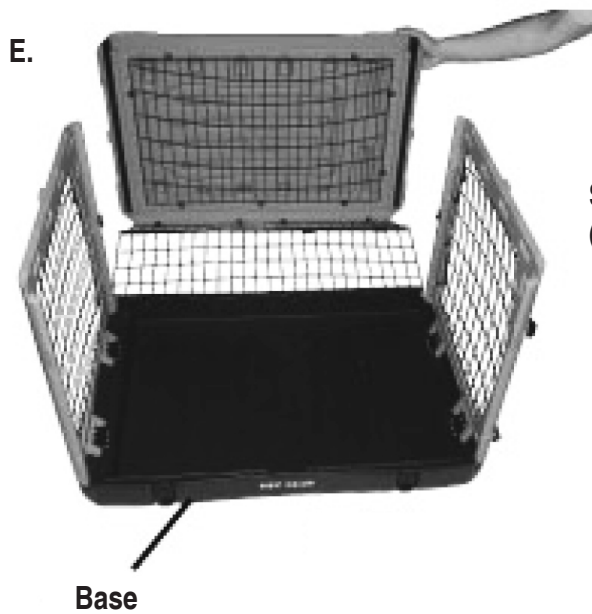
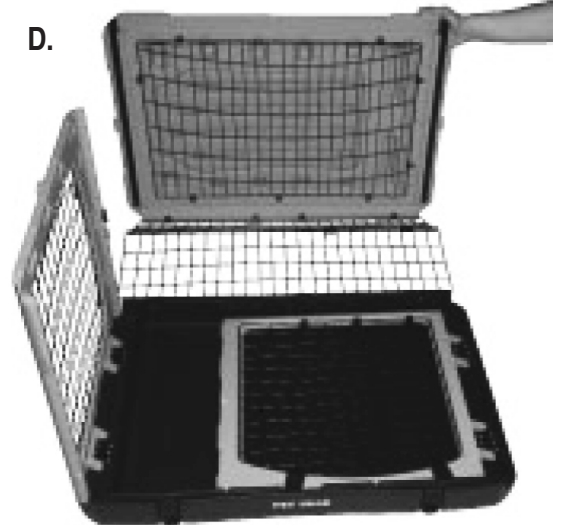


# CRATE ASSEMBLY

Step 4. Pull the top back so that the side wiring is extended. (Figure C.)



Step 5. Lift left side up to a ninety degree angle. (Figure D.)



Step 6. Lift right side up to a ninety degree angle. (Figure E.)

# CRATE ASSEMBLY

Step 7. Flip bottom base and sides ninety degrees toward the top so the crate is on its side. (Figure F.)



Step 8. Align the interlocking panels (top panel) and (side panel). See Figure G. Repeat this on the other side panel.

Step 9. Set crate right side up.

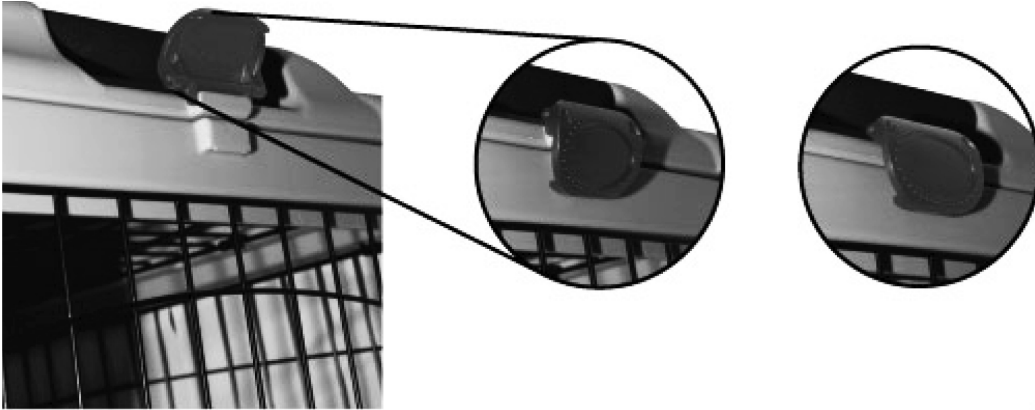


Step 10. Install top lock near the handle. Place lock as shown in Figure H. Put lock into plastic lock holder and push down. (Figure I.) Repeat step with opposite side.

**Note:** Do not apply excessive force.  
Recheck Steps 8 and 9 if lock closes hard.

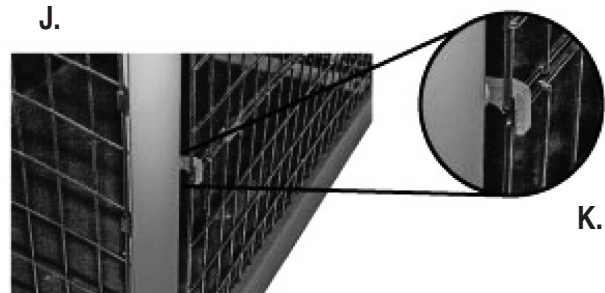
# CRATE ASSEMBLY

Step 11. Latch the locks. Extend the lock downward, then lift up to lock the lock in place (Figure J). If bottom part does not latch repeat steps 8-11. Pull up lightly on the lock to make sure lock is fastened.



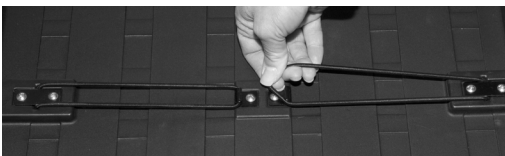
Step 12. Fasten latch on the left back cage as shown in Figure K. Repeat on right side.

Note: Do not apply excessive force.

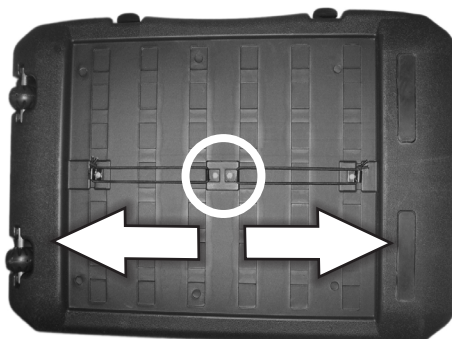


# USING BUNGEE CORDS

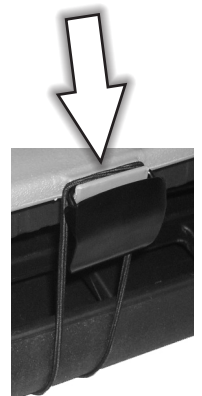
Some of our models now come with bungee cords attached to the bottom of the crate. These cords help to keep the crate shut when folded.



Lift cord up from the bottom center of the crate and pull out toward the sides.



Pull cords up from bottom, around the sides of the crate, and fasten around the top lock.



Top Lock

# RECONNECTING “THE OTHER DOOR”

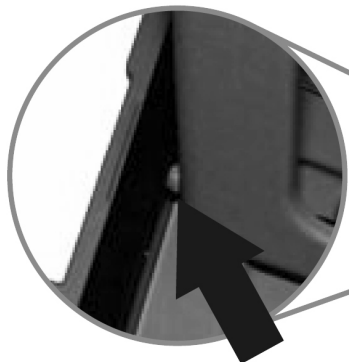
These are the necessary steps to reconnect “The Other Door” back onto your steel crate.

Step 1. Place crate with wire side on the floor (Figure A).

De-clip top and flip down (Figure B).



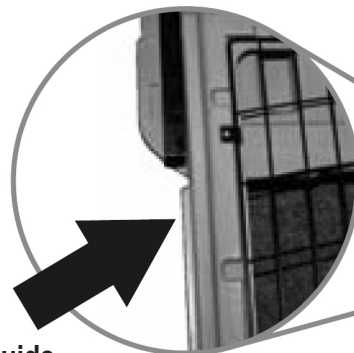
Step 2. Align door at an angle with screw side facing the crate, as shown in Figure C. Make sure plastic knobs on both sides are near tracks so that when the door is straightened, knobs will click inside tracks and be re-attached (Figure D).



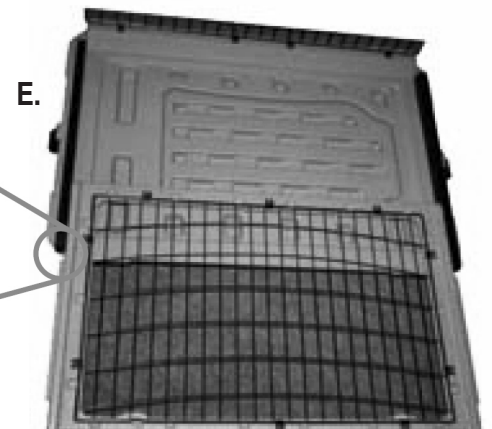
Plastic Knob



Step 3. Lay door flat as shown in Figure E. Make sure door guides are aligned with their tracks (Figure E) and slide door into track.



Door Guide



## **AVOIDING SUFFOCATION HAZARDS**

Never use plastic shipping bags or other plastic film as pad covers not sold and intended for that purpose. They can cause suffocation. This product is not intended for commercial use.

## **SETTING UP THE CRATE**

**THIS PRODUCT REQUIRES ADULT ASSEMBLY.**

Be sure the crate is completely set up before use.

Always follow the instructions in the product instructions to set up the crate.

Before each use, inspect this product for damaged hardware, loose joints, missing parts, or sharp edges.

Do not use the crate if any parts are missing or broken.

Call **PET GEAR** at 1-877-752-9123 for replacement parts. Use only **PET GEAR** replacement parts.

Visit our website [www.petgearinc.com](http://www.petgearinc.com) to view or download the product instructions.

Do not substitute parts.

## **USING THE CRATE**

Remove collar and leashes while using this product. The crate is for playing or sleeping.

When used for playing, never leave pet unattended and always keep pet in view. When used for sleeping, you must still provide the supervision necessary for the continued safety of your pet.

Always keep the crate away from hazards in the area that may injure your pet.

**DO NOT** leave pet in product for prolonged periods of time.

**DO NOT ATTEMPT TO MOVE CRATE WHEN YOUR PET IS INSIDE.**

## **WARNING!**

### FOR PETS ONLY.

Not intended to be used as a restraining device for aggressive or dangerous animals that dig, chew or paw aggressively. Do not leave your pet unattended. **PET GEAR** is not liable for any damage caused by aggressive, destructive, immature or untrained animals. Do not use near an open or exposed flame. Failure to follow these warnings and the instructions could result in serious injury or death.

## **REPLACEMENT PARTS**

Use only **PET GEAR** replacement parts.

Please have your model number ready before calling.

You can also request parts: <http://www.petgearinc.com/main.asp?sel=2>



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