

Instructions for Completing the E-ZPass Business Application

PART 1. COMPANY INFORMATION – (Page 2)

Clearly print information on the Business Account Application. If you are opening a Business Account under a company name, the name of the account must be the full legal company name. If you are an individual opening a Business Account because you need five or more transponders, please fill in your name under "Billing Contact." Whether you are a company or an individual opening a Business Account you must select a four-digit Personal Identification Number (PIN). Your PIN will be used for identification purposes to access email statements or use the automated telephone system. Please record your PIN here and retain it for future reference:

PART 2. VEHICLE INFORMATION – (Pages 3 & 4)

Please provide the following requested information for each vehicle that you want on your E-ZPass Maryland Business Account on the Vehicle Information Forms.

Page 3 – For Two-Axle Vehicles

Clearly print the license plate number, year, make, state of registration and the vehicle reference number (refer to vehicle reference chart on pages 6 & 7). Circle the transponder type you are requesting and, if applicable, record the transponder number(s) of any Pre-Owned E-ZPass Maryland Transponders you are applying to your Business Account. Circle "NONE" for vehicles you are adding to your Business Account, but do not require a transponder at this time. Check the box under the plan you want for each transponder circled. DO NOT select any plans for vehicles where you circled "NONE" for transponder type. The Business Standard Plan is for general use at Maryland toll facilities; the Baltimore Region, Bay Bridge, Bay Bridge Shoppers, and the Nice Bridge plans are trip based discount plans; and the Hatem Choice B Plan provides unlimited trips on the Hatem Bridge. Refer to E-ZPass Maryland Plans on page 5 for plan explanations. All two-axle discount plans are transponder specific.

Box A - Total Number of Interior Windshield Transponders

Add the number of transponders that have "Windshield" circled. Enter the total in Box A.

Box B - Total Number of Exterior License Plate Transponders

Add the number of transponders that have "License Plate" circled. Enter the total in Box B.

Box C - Total Number of Pre-Owned E-ZPass Maryland Transponders

Add the number of Pre-Owned Transponders circled. Enter the total in Box C.

Box D - Total Number of Flex Transponders (Can be used on I-495 Express Toll lanes)

Add the number of transponders that have "Flex" circled. Enter the total in Box D.

Box E - Total Number of Hatem Bridge Choice B Plans

Add the number of Hatem Choice B plans checked. Enter the total in Box E.

Page 4 – For Three or More Axle Vehicles

Clearly print the license plate number, year, make, state of registration, vehicle reference number (refer to vehicle reference chart on pages 6 & 7), and the number of axles on the vehicle. Circle the transponder type you are requesting and, if applicable, record the transponder number(s) of any Pre-Owned E-ZPass Maryland Transponders you are applying to your Business Account. Circle "NONE" for vehicles you are listing but do not require a transponder at this time.

Box F - Total Number of Axles

Add the "Number of Axles" column for all of the vehicles listed. Enter the total in Box F.

Box G - Total Number of Interior Windshield Transponders

Add the number of transponders that have "Windshield" circled. Enter the total in Box G.

Box H - Total Number of Interior CVISN Transponders (CVISN (Fusion) transponders are for the E-Screening program)

Add the number of transponders that have "CVISN" circled. Enter the total in Box H.

Box I - Total Number of Exterior Roofmount Transponders

Add the number of transponders that have "Roofmount" circled. Enter the total in Box I.

Box J - Total Number of Exterior License Plate Transponders

Add the number of transponders that have "License Plate" circled. Enter the total in Box J.

Note: Do not order windshield transponders for vehicles that have flat, perfectly vertical windshields or for vehicles which have any metal hanging over the windshield (i.e., visor, storage rack, boom or crane). If your vehicle fits this description, you must order an exterior transponder.

PART 3. PRE-PAYMENT CALCULATION – (Page 2)

To open a Business Account, you must make an initial payment that includes the purchase of transponders, if applicable; an advance toll payment, which is calculated by each transponder for two-axle vehicles and for each axle for three or more axle vehicles; and the annual plan fee for Hatem Choice B Discount Plan(s), if selected. E-ZPass Maryland Business Account holders will be enrolled in the Post-Usage Discount Plan and the Supplemental Rebate Plan for vehicles

with five (5) or more axles. The Post-Usage Discount Plan is account specific and is based on all transponders used on the Business Account at eligible facilities, for five (5) or more axle vehicles. The Supplemental Rebate Plan is transponder specific and is based on the number of trips used by a single transponder at eligible facilities, for five (5) or more axle vehicles. For more information on these discount plans, please refer to E-ZPass Maryland Business Plans on page 5.

TRANSPONDER COSTS

Box 1 Number of Interior Windshield Transponders. Add Box A on page 3 and Box G on page 4. Enter that total in Box 1 (Boxes A+G = Box 1).

Box 2 Multiply the number in Box 1 by \$7.50. Enter that amount in Box 2.

Box 3 Number of Exterior Roofmount Transponders. Enter in Box 3 the total found in Box I on page 4.

Box 4 Multiply the number in Box 3 by \$13.50. Enter that amount in Box 4.

Box 5 Number of CVISN (Fusion) Transponders. Enter in Box 5 the total found in Box H on page 4.

Box 6 Multiply the number in Box 5 by \$48.50. Enter that amount in Box 6.

Box 7 Number of License Plate Transponders. Add Box B on page 3 and Box J on page 4. Enter that total in Box 7 (Boxes B + J = Box 7).

Box 8 Multiply the number in Box 7 by \$13.50. Enter that amount in Box 8.

Box 9 Number of Flex Transponders. Enter in Box 9 the total found in Box D on page 3.

Box 10 Multiply the number in Box 9 by \$16.50. Enter that amount in Box 10.

Box 11 Transponder Cost. Add Boxes 2, 4, 6, 8 and 10. Enter that total amount in Box 11.

ADVANCE TOLL PAYMENT

Box 12 Add Boxes A, B, C, and D on page 3. Enter that total in Box 12.

Box 13 Multiply Box 12 by \$25. Enter that amount in Box 13.

Box 14 Enter in Box 14 the total found in Box F on page 4.

Box 15 Multiply Box 14 by \$25. Enter that amount in Box 15.

Box 16 Advance Toll Payment Amount. Add the totals from Boxes 13 & 15. Enter that amount in Box 16.

Box 17 Transponder Cost. Enter in Box 17 the amount from Box 11.

Box 18 Advance Toll Payment Amount. Enter in Box 18 the amount from Box 16.

Box 19 Hatem Choice B Plan(s) Payment Amount. Enter the number from Box E on page 3.

Box 20 Multiply Box 19 by \$20. Enter that amount in Box 20.

Box 21 Total Initial Pre-Payment. Add the totals from Boxes 17, 18, and 20. Enter that amount in Box 21.

PART 4. PAYMENT METHOD – (Page 2)

• OPTION 1: CREDIT CARD REPLENISHMENT

There are many advantages to opening and replenishing your E-ZPass Maryland Business Account with a credit card:

- It's easy. There's no need to worry about a separate E-ZPass payment.
- It's automatic. As long as your credit card account is in good standing and updated credit card information including expiration dates are provided to E-ZPass Maryland, your account balance will never be depleted.

To replenish by credit card, place a check mark in the box to the left of "Option 1" of Part 4 and provide a valid credit card number, type, expiration date, and signature.

• OPTION 2: CHECK OR CASH REPLENISHMENT

To open and replenish your account by check or cash, select Option 2 of Part 4. Cash payments must be made in person at an E-ZPass Maryland Stop-In Center. Checks must be made payable to "E-ZPass Maryland" and may be mailed with your application to E-ZPass Maryland, P.O. Box 17600, Baltimore, MD 21297-7600. Cash and check payments must be for the amount shown in Box 17 Part 3.

PART 5. CUSTOMER AGREEMENT – (Page 2)

This section must be signed by a duly authorized representative of the company.



BUSINESS ACCOUNT APPLICATION

E-ZPass Maryland Service Center
PO Box 17600
Baltimore, MD 21297-7600

711 (MD Relay)

- For individuals requiring five or more transponders.
- For company-owned or leased passenger and commercial vehicles (i.e. cars, trucks, tractor trailers, tandem trailers, etc.)
- For INSTRUCTIONS on completing this application, please see page 1.

**** NOTE: You must select a four-digit PIN to access email statements or to use the automated telephone system.**

PART 1. Company Information		Personal Identification Number (PIN)	
Company Name (Full Legal Name) (Leave Blank, if the account is for an individual requesting 5 or more E-ZPass Transponders)		**See Note Above	
"Doing Business As" Name (If Applicable) (Leave Blank if this account is for an individual requesting 5 or more E-ZPass Transponders)		Email Address	
Business MVA Number	Driver's License #, State ID #, or FEIN (Federal Employer Identification Number)	Owner's Date of Birth	
Billing Contact Last Name	First Name	Phone Number () () ()	Fax Number () () ()
Billing Address		City	State
Billing Address		Zip Code	
Additional Contact (Required) Last Name	First Name	Phone Number () () ()	Fax Number () () ()
Shipping Contact (if different from above) Last Name	First Name	Phone Number () () ()	Fax Number () () ()
Shipping Address		City	State
Shipping Address		Zip Code	
I would like to receive my statement: (choose one) <input type="checkbox"/> Email (monthly) must provide email address <input type="checkbox"/> U.S. Mail (bi-monthly) <input type="checkbox"/> Do Not Send Statement (I agree to monitor my account activity online at ezpassmd.com)			
Challenge Question (Please select ONE challenge question and provide the answer. The challenge question is used for account verification purposes when speaking to representatives by telephone or at an E-ZPass Maryland Stop-In Center). <input type="checkbox"/> First School Attended? <input type="checkbox"/> First School Teacher? <input type="checkbox"/> Favorite Pet's Name? <input type="checkbox"/> Place of Birth? <input type="checkbox"/> City you grew up in? Answer:			

PART 2. VEHICLE INFORMATION
 Complete the attached vehicle information forms (Pages 3 and 4) before completing Part 3. List all vehicles even though you may not be ordering transponders for them at this time. Refer to page 1 for instructions on completing Pages 3 and 4.

Transponder Cost For New Transponders	Advance Toll Payment	Total Initial Pre-Payment
<p>1 x \$7.50 = 2 Number of Interior Windshield Transponders (Box 1 = Total of Box A on Page 3 and Box G on Page 4)</p> <p>3 x \$13.50 = 4 Number of Exterior Roofmount Transponders (Box 3 = Total from Box I on Page 4)</p> <p>5 x \$48.50 = 6 Number of Interior CVISN (Fusion) Transponders (Box 5 = Total from Box H on Page 4)</p> <p>License Plate Mount Transponder</p> <p>7 x \$13.50 = 8 Number of License Plate Transponders (Box 7 = Total from Box B on Page 3 and Box J on Page 4)</p> <p>Flex Transponder</p> <p>9 x \$16.50 = 10 Number of Flex Transponders (Box 9 = Total from Box D on Page 3)</p> <p>Transponder Cost (Box 11 = Box 2 + Box 4 + Box 6 + Box 8 + Box 10)</p> <p>(No Cost for Pre-Owned Maryland Transponders)</p>	<p>For two-axle vehicles: (Refer to worksheet on Page 3)</p> <p>12 x \$25 = 13 (Box 12 = Total of Boxes A, B, C and D on Page 3)</p> <p>For three or more axle vehicles: (Refer to worksheet on page 4)</p> <p>14 x \$25 = 15 (Box 14 = Total number of axles from Box F on Page 4)</p> <p>Advance Toll Payment Amount (Box 16 = Box 13 + Box 15)</p> <p>16</p>	<p>Transponder Cost (Box 17 = Total from Box 11)</p> <p>17</p> <p>Advance Toll Payment Amount (Box 18 = Total from Box 16)</p> <p>18</p> <p>Hatem Bridge Choice B Plan(s) Payment Amount (Refer to worksheet on Page 3, Box E)</p> <p>19 x \$20 = 20</p> <p>Total Initial Pre-Payment (Box 21 = Box 17 + Box 18 + Box 20)</p> <p>21</p>

PART 4. PAYMENT METHOD (Check one option) Accounts without a Maryland address will be charged a \$1.50 monthly account maintenance fee. The maintenance fee will be waived if the Account uses Maryland toll facilities at least three times in the previous statement period.

<p><input type="checkbox"/> Option 1 – Credit Card with Automatic Replenishment (The EZ Way to Pay)</p> <p>Credit Card Number: _____ / _____ / _____ / _____ Expiration Date: _____ / _____</p> <p>Credit Card Type (check one): <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <input type="checkbox"/> Discover</p> <p>I authorize E-ZPass Maryland to charge my credit card immediately for the total amount shown in Box 17 of Part 3 above and to replenish my account automatically by charging my credit card whenever my account balance is approximately 25 percent of my replenishment amount. I understand and agree that such charges will continue until my E-ZPass Maryland account is terminated or until I revoke this authorization in writing. Should I require a replacement transponder, or incur an administrative fee, I authorize E-ZPass Maryland to charge my credit card the appropriate amount incurred under the terms of my agreement.</p> <p>_____ Cardholder Signature Required</p> <p>_____ Date</p>	<p><input type="checkbox"/> Option 2 – Check or Cash Replenishment</p> <p>Make checks payable to E-ZPass Maryland and mail with this application to the E-ZPass Maryland Service Center, P.O. Box 17600, Baltimore, MD 21297-7600. You may make cash payments in person at one of the E-ZPass Maryland Stop-In Centers. Replenishment payments are required whenever your account balance is approximately 50 percent of your replenishment amount. Your replenishment amount will be set to approximately one-month's level of actual toll usage. DO NOT MAIL CASH.</p>
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PART 5. CUSTOMER AGREEMENT

I am the (title) _____ and the duly authorized representative of _____ and that I possess the legal authority to enter into this Agreement on behalf of myself and the business for which I am acting. By completing this application, making any **required** payment and signing below, I agree to comply with the **E-ZPass Maryland Business Account Terms and Conditions** established for the use of E-ZPass. I understand that E-ZPass will allow me to make electronic payments on E-ZPass equipped facilities and that, for each use, the amount will be deducted from my E-ZPass account. I have read, understood, and agree to abide by the **E-ZPass Maryland Business Account Terms and Conditions** set forth in this Application and Customer Agreement. I agree to monitor my account balance online at ezpassmd.com or by calling the Customer Service Center at 1-888-321-6824.

Authorized Signature Required

Printed Name of Person Authorized to Sign

Title

Date

TWO-AXLE VEHICLES ONLY

List all two-axle vehicles that may be used under this *E-ZPass* Maryland Business Account even if you are not requesting a transponder for the vehicle at this time. Attach photocopies of this sheet if more space is needed. The vehicle type selected from the Vehicle Reference Chart should be the most common configuration of that vehicle. **If your license plate information changes, please visit our website at ezpassmd.com or contact the *E-ZPass* Maryland Customer Service Center at 1-888-321-6824 immediately to avoid unpaid toll transactions.**

Vehicle Information (Please Print Clearly)					Vehicle Reference # (From Vehicle Reference Chart, Pages 6 & 7)	You Must Circle ONLY ONE Type of Transponder, or None, For Each Vehicle						You must check at least one discount plan for each <i>E-ZPass</i> transponder added to your Business Account (do not select any if "None" is circled in the row)					
Vehicle #	License Plate Number	Year	Make	State		Interior Transponder	Exterior Transponder	Pre-Owned Transponder	Interior Transponder	Pre-Owned <i>E-ZPass</i> Maryland Transponder Number*	None	Business Standard	Baltimore Region	Bay Bridge	Bay Bridge Shoppers	Nice Bridge	Hatem Bridge Choice B
1						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20						Windshield	License Plate	Pre-Owned	Flex		None	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
*If you are adding Pre-Owned <i>E-ZPass</i> Maryland Transponders to your Business Account, we recommend you visit an <i>E-ZPass</i> Maryland Stop-In Center to ensure each transponder is programmed for the appropriate number of axles for the vehicle to which it will be assigned.						Total # of transponders circled	Total # of transponders circled	Total # of transponders circled	Total # of transponders circled								Total # of Hatem Plans Checked
Totals:						A	B	C	D								Total: E

VEHICLES WITH THREE OR MORE AXLES ONLY

List all commercial vehicles that may be used under this *E-ZPass* Maryland Business Account even if you are not requesting a transponder for the vehicle at this time. Attach photocopies of this sheet if more space is needed. The vehicle type selected from the Vehicle Reference Chart should be the most common configuration of that vehicle. **If your license plate information changes, please visit our website at ezpassmd.com or contact the *E-ZPass* Customer Service Center at 1-888-321-6824 immediately to avoid unpaid toll transactions.**

Vehicle #	Vehicle Information (Please Print Clearly)				Vehicle Reference # (From Vehicle Reference Chart)	Number Of Axles	You Must Circle <u>ONLY ONE</u> Type of Transponder, or None, For Each Vehicle						
	License Plate Number	Year	Make	State			Interior Transponders		Exterior Transponders		Pre-Owned Transponder	Enter Pre-Owned <i>E-ZPass</i> Maryland Transponder Number*	None
1							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
2							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
3							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
4							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
5							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
6							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
7							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
8							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
9							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
10							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
11							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
12							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
13							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
14							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
15							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
16							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
17							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
18							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
19							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None
20							Windshield	CVISN	Roofmount	License Plate	Pre-Owned		None

***If you are adding Pre-Owned *E-ZPass* Maryland Transponders to your Business Account, we recommend you visit an *E-ZPass* Maryland Stop-In Center to ensure each transponder is programmed for the appropriate number of axles for the vehicle to which it will be assigned.**

	Total # of axles	Enter below the total number of transponders circled for each type				
	Totals:	F	G	H	I	J

TWO-AXLE VEHICLES

Business Standard Plan Option

The Business Standard Plan allows you to enroll in the *E-ZPass* program and pay the *E-ZPass* Maryland toll rate at all *E-ZPass* Maryland toll facilities. *E-ZPass* Maryland customers will receive a 25% discount off the two-axle cash rate at all Maryland facilities except the Intercounty Connector (ICC)/MD 200, I-95 Express Toll Lanes (ETL), and the William Preston Lane, Jr., Memorial (Bay) Bridge (US 50/301). At the Bay Bridge, *E-ZPass* Maryland customers will receive a 37.5% discount. At the Thomas J. Hatem Memorial Bridge (US 40), *E-ZPass* Maryland customers will receive a 30% discount on three and four axle vehicles. **No minimum use is required.** All plans may be subject to account fees and prepaid toll deposits where applicable.

Discount Plan(s) (for two-axle vehicles)

The *E-ZPass* Maryland discount plan(s) listed below, allow frequent commuters discount rates at selected facilities. When you enroll in at least one of the discount plans, the Standard Plan will automatically apply at all other discount eligible *E-ZPass* Maryland toll facilities. **ALL** two-axle discount plans are transponder specific. Plans **CANNOT** be shared between transponders. Plan cycles begin when first used and end after 45* days or when all trips are used, whichever comes first. The account is charged the discounted toll rate when each trip is recorded using the transponder. All unused trips are charged to your account at the end of the plan period. Unused trips in a Discount Plan **ARE NOT** refundable.

***William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan is valid for 90 days. Plan cycles do not apply to the Thomas J. Hatem Memorial Bridge Discount Plans.**

Discount Plan Options (two-axle vehicles)

Baltimore Region Discount Plan (Fort McHenry Tunnel, Baltimore Harbor Tunnel, Francis Scott Key Bridge, John F. Kennedy Memorial Highway and Thomas J. Hatem Memorial Bridge)

Pay \$1.40 per trip for 50 trips that are valid for 45 days. Because tolls are only collected in one direction at the JFK Highway and Hatem Memorial Bridge, two trips are deducted for each passage. The total cost for used and unused trips is \$70.00.

William Preston Lane, Jr. Memorial (Bay) Bridge Discount Plan: Pay \$1.40 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is \$35.00.

William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan: Pay \$2.00 per trip for 10 trips that can be used Sunday through Thursday and are valid for 90 days. The total cost for used and unused trips is \$20.00.

Governor Harry W. Nice Memorial Bridge Discount Plan: Pay \$2.10 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is \$52.50.

Intercounty Connector (ICC) / MD200: No discount plans available, but off-peak and overnight pricing are offered.

I-95 Express Toll Lanes (ETL): No discount plans available, but off-peak and overnight pricing are offered.

Thomas J. Hatem Memorial Bridge Discount Plans:

Choice B: This discount plan is attached to a specific transponder and includes unlimited trips for two-axle vehicles at the Hatem Bridge; however the transponder must be properly mounted in the vehicle. A transponder with this plan is valid anywhere *E-ZPass* is accepted and is automatically enrolled in the Business Standard Plan which allows you to receive additional discounts at participating Maryland facilities (See Business Standard Plan description). This plan also allows the holder to select additional discount plan options.

A renewal notice for a Hatem Bridge discount plan will be mailed 45 days prior and a reminder notice mailed 15 days prior to the annual renewal date. The plan **must** be renewed annually by visiting an *E-ZPass* Maryland Stop-In-Center or ezpassmd.com or by contacting 1.888.321.6824. For customers who have credit card replenishment, the renewal will automatically occur 30 days prior to the expiration date.

FIVE OR MORE AXLE VEHICLES

Discount Plans

E-ZPass Maryland business account holders will be enrolled in the Post-Usage Discount Plan for vehicles with five (5) or more axles; and the Supplemental Rebate Plan for vehicles with five (5) or more axles. Discounts for both plans are credited to accounts thirty (30) days after completion of a cycle.

Post-Usage Plan

The Post-Usage Discount Plan is **account specific** and is based on all transponders used on the account at eligible facilities, for five (5) or more axle vehicles. After the plan is added to your account, the cycle begins on the date of the first toll transaction and runs for thirty (30) days thereafter (e.g. you open an account on 11/3/11 your five-axle vehicle uses an eligible facility on 11/6/11 it will run 12/6/11, 1/5/12, etc). Calculation of the post-usage discount is based on the following and does not include any applicable fees that may have been deducted from your account during the calculation period.

\$150.00 to \$1,999.99 of toll usage – 10 percent discount
\$2,000.00 to 7,500.00 of toll usage – 15 percent discount
Over \$7,500.00 of toll usage – 20 percent discount

Supplemental Rebate Plan

The Supplemental Rebate Plan is **transponder specific** and is based on the number of trips used by a single transponder at eligible facilities, for five (5) or more axle vehicles. The cycle begins when you open your account and runs to the corresponding day each subsequent month (e.g. you open an account on 11/3/11 it will run 12/3/11, 1/3/12, etc.). Because tolls are only collected in one direction at the John F. Kennedy Memorial Highway, Thomas J. Hatem Memorial Bridge, Governor Harry W. Nice Memorial Bridge and the William Preston Lane, Jr. Memorial (Bay) Bridge, one trip on these facilities will be counted as two trips.

60-79 trips per transponder – 10 percent discount
80-99 trips per transponder – 15 percent discount
100 or more trips per transponder – 20 percent discount

Eligible Facilities

The following Maryland toll facilities are eligible for the Post-Usage Discount Plan and the Supplemental Rebate Plan: Baltimore Harbor Tunnel, Fort McHenry Tunnel, Francis Scott Key Bridge, Governor Harry W. Nice Memorial Bridge, John F. Kennedy Memorial Highway, Thomas J. Hatem Memorial Bridge, and William Preston Lane, Jr. Memorial (Bay) Bridge.

** IMPORTANT INFORMATION **

Account updates and inquiries may be made at ezpassmd.com, by phone at 1-888-321-6824, or by visiting a Stop-In Center to:

- Review account information regularly.
- Update vehicle and credit card information **to prevent unpaid tolls and fees.**
- Update demographic information to ensure that mailings and other communication reach you.
- Report any lost or stolen transponder.
- For *E-ZPass* Maryland Stop-In Center hours and locations visit the website or call the Customer Service Center number listed above.

Please mount your transponder in accordance with the instructions provided by *E-ZPass* Maryland. If transponder is not properly mounted, you may incur a higher toll rate that will be posted to your account; you will be responsible for paying the higher toll rate.

If transponder is properly mounted, and your account is in good standing, but one or more of the following circumstances occur:

- toll rates posted to your account higher than the plan(s) you are enrolled in are being deducted from your account;
- you have received a Notice of Toll(s) Due;
- you have received an "Invalid Tag" message on the patron display; or
- you are not receiving a green light in staffed toll lanes.

Call the Customer Service Center at 1-888-321-6824 or visit one of the Stop-In Centers for assistance.

Please obey all posted speed limits at all toll facilities. You must come to a complete stop in staffed toll lane, and proceed only on a green signal.

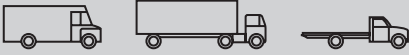



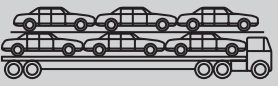
VEHICLE REFERENCE CHART



Use this chart to determine the appropriate vehicle reference number required for each vehicle.
Insert the vehicle reference number on pages 4 and 5 for each vehicle for which you are requesting a transponder.

TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #
AUTOMOBILE/SPORT UTILITY VEHICLE <p style="font-size: small; margin-top: 5px;">This type also includes taxis, ambulances, hearses and limos seating less than 10 passengers.</p>	
2 axles, 4 tires (up to 7,000 lbs.)	72
3 axles, 6 tires (up to 7,000 lbs.)	76
MOTORCYCLE	
2 axles, 2 tires (up to 7,000 lbs.)	136
2 axles, 3 tires (includes trikes or a sidecar up to 7,000 lbs.)	140
PICK-UP TRUCK (For other trucks see page 7)	
2 axles, 4 tires (up to 7,000 lbs.)	200
2 axles, 4 tires (over 7,000 lbs.)	202
2 axles, 6 tires (up to 7,000 lbs.)	201
2 axles, 6 tires (over 7,000 lbs.)	203
3 axles, 6 tires (up to 7,000 lbs.)	204
3 axles, 6 tires (over 7,000 lbs.)	206
3 axles, 8 or 10 tires (up to 7,000 lbs.)	205
3 axles, 8 or 10 tires (over 7,000 lbs.)	207
PASSENGER/CARGO VAN (Seating 1-9 passengers)	
2 axles, 4 tires (up to 7,000 lbs.)	264
2 axles, 4 tires (over 7,000 lbs.)	266
2 axles, 6 tires (up to 7,000 lbs.)	265
2 axles, 6 tires (over 7,000 lbs.)	267
3 axles, 6 tires (up to 7,000 lbs.)	268
3 axles, 6 tires (over 7,000 lbs.)	270
3 axles, 8 or 10 tires (up to 7,000 lbs.)	269
3 axles, 8 or 10 tires (over 7,000 lbs.)	271
MINIBUS/TEAM VAN/STRETCH LIMOS (Seating 10-15 passengers)	
2 axles, 4 tires (up to 7,000 lbs.)	328
2 axles, 4 tires (over 7,000 lbs.)	330
2 axles, 6 tires (up to 7,000 lbs.)	329
2 axles, 6 tires (over 7,000 lbs.)	331
3 axles, 6 tires (up to 7,000 lbs.)	332
3 axles, 6 tires (over 7,000 lbs.)	334
3 axles, 8 or 10 tires (up to 7,000 lbs.)	333
3 axles, 8 or 10 tires (over 7,000 lbs.)	335

TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #
BUSES (Seating 16+ passengers)	
2 axles, 4 tires (up to 7,000 lbs.)	392
2 axles, 4 tires (over 7,000 lbs.)	394
2 axles, 6 tires (up to 7,000 lbs.)	393
2 axles, 6 tires (over 7,000 lbs.)	395
3 axles, 6 tires (up to 7,000 lbs.)	396
3 axles, 6 tires (over 7,000 lbs.)	398
3 axles, 8 or 10 tires (up to 7,000 lbs.)	397
3 axles, 8 or 10 tires (over 7,000 lbs.)	399
4 axles, 8 tires (up to 7,000 lbs.)	400
4 axles, 8 tires (over 7,000 lbs.)	402
4 axles, 10 or more tires (up to 7,000 lbs.)	401
4 axles, 10 or more tires (over 7,000 lbs.)	403
RECREATIONAL VEHICLE (RV) OR MOTOR HOME	
2 axles, 4 tires (up to 7,000 lbs.)	456
2 axles, 4 tires (over 7,000 lbs.)	458
2 axles, 6 tires (up to 7,000 lbs.)	457
2 axles, 6 tires (over 7,000 lbs.)	459
3 axles, 6 tires (up to 7,000 lbs.)	460
3 axles, 6 tires (over 7,000 lbs.)	462
3 axles, 8 or 10 tires (up to 7,000 lbs.)	461
3 axles, 8 or 10 tires (over 7,000 lbs.)	463
4 axles, 8 tires (up to 7,000 lbs.)	464
4 axles, 8 tires (over 7,000 lbs.)	466
4 axles, 10 or more tires (up to 7,000 lbs.)	465
4 axles, 10 or more tires (over 7,000 lbs.)	467
<p>Note:</p> <ul style="list-style-type: none"> The weight limit of 7,000 lbs. noted throughout this CHART reflects the gross vehicle weight (GVW) on the vehicle registration. Other trucks and tractor trailer combinations are listed on the reverse side. Should your vehicle not conform to one of the descriptions listed, contact the <i>E-ZPass</i> Service Center at 1-888-321-6824. 	

TYPE AND DESCRIPTION OF VEHICLE		Vehicle Ref. #	TYPE AND DESCRIPTION OF VEHICLE		Vehicle Ref. #
TRUCKS 			TRACTOR TRAILER COMBINATION* 		
2 axles, 4 tires (up to 7,000 lbs.)		520	3 axles (trailer less than or equal to 48')		719
2 axles, 4 tires (over 7,000 lbs.)		522	4 axles (trailer less than or equal to 48')		723
2 axles, 6 tires (up to 7,000 lbs.)		521	5 axles (trailer less than or equal to 48')		727
2 axles, 6 tires (over 7,000 lbs.)		523	6 axles (trailer less than or equal to 48')		731
3 axles, 6 tires (up to 7,000 lbs.)		524	7 axles (trailer less than or equal to 48')		735
3 axles, 6 tires (over 7,000 lbs.)		526	3 axles (trailer over 48')		783
3 axles, 8 or 10 tires (up to 7,000 lbs.)		525	4 axles (trailer over 48')		787
3 axles, 8 or 10 tires (over 7,000 lbs.)		527	5 axles (trailer over 48')		791
4 axles, 8 tires (up to 7,000 lbs.)		528	6 axles (trailer over 48')		795
4 axles, 8 tires (over 7,000 lbs.)		530	7 axles (trailer over 48')		799
4 axles, 10 or more tires (up to 7,000 lbs.)		529	TRACTOR/MOBILE HOME COMBINATION*		
4 axles, 10 or more tires (over 7,000 lbs.)		531			
5 axles, 10 tires (up to 7,000 lbs.)		532	3 axles		1103
5 axles, 10 tires (over 7,000 lbs.)		534	4 axles		1107
5 axles, 12 or more tires (up to 7,000 lbs.)		533	5 axles		1111
5 axles, 12 or more tires (over 7,000 lbs.)		535	6 axles		1115
6 axles, 12 tires (up to 7,000 lbs.)		536	7 axles		1119
6 axles, 12 tires (over 7,000 lbs.)		538	8 axles		1123
6 axles, 14 or more tires (up to 7,000 lbs.)		537	9 axles		1127
6 axles, 14 or more tires (over 7,000 lbs.)		539	10 axles		1131
7 axles, 14 tires (up to 7,000 lbs.)		540	TANDEM TRAILER COMBINATION*		
7 axles, 14 tires (over 7,000 lbs.)		542	(TRACTOR WITH 2 TRAILERS)		
7 axles, 16 or more tires (up to 7,000 lbs.)		541			
7 axles, 16 or more tires (over 7,000 lbs.)		543	5 axles, 2 trailers ea. (≤ 28'1/2')		855
AUTO TRANSPORTER*			6 axles, 2 trailers ea. (≤ 28'1/2')		859
			7 axles, 2 trailers ea. (≤ 28'1/2')		863
3 axles (under 65')		591	8 axles, 2 trailers ea. (≤ 28'1/2')		867
4 axles (under 65')		595	9 axles, 2 trailers ea. (≤ 28'1/2')		871
5 axles (under 65')		599	10 axles, 2 trailers ea. (≤ 28'1/2')		875
6 axles (under 65')		603	5 axles, 1 trailer ea. (≤ 28'1/2')		983
7 axles (under 65')		607	6 axles, 1 trailer ea. (≤ 28'1/2')		987
4 axles (over 65')		659	7 axles, 1 trailer ea. (≤ 28'1/2')		991
5 axles (over 65')		663	8 axles, 1 trailer ea. (≤ 28'1/2')		995
6 axles (over 65')		667	9 axles, 1 trailer ea. (≤ 28'1/2')		999
7 axles (over 65')		671	10 axles, 1 trailer ea. (≤ 28'1/2')		1003
			5 axles, 2 trailers ea. (> 28'1/2')		919
			6 axles, 2 trailers ea. (> 28'1/2')		923
			7 axles, 2 trailers ea. (> 28'1/2')		927
			8 axles, 2 trailers ea. (> 28'1/2')		931
			9 axles, 2 trailers ea. (> 28'1/2')		935
			10 axles, 2 trailers ea. (> 28'1/2')		939

*All vehicles in this type are classified as having dual rear wheels and a Gross Vehicle Weight (GVW) greater than 7,000 lbs.

E-ZPass® MARYLAND BUSINESS ACCOUNT TERMS AND CONDITIONS

These Terms and Conditions, together with your *E-ZPass* Maryland Application (“Application”), constitute your *E-ZPass* Maryland Agreement (“Agreement”). *E-ZPass* is a multi-state system, which includes *E-ZPass*, *E-ZPass* Plus, and other tolling facilities (“Facilities”). In Maryland, this system is operated by the Maryland Transportation Authority (hereinafter “*E-ZPass* Maryland”). *E-ZPass* Maryland has various agreements with other tolling entities to allow electronic financial transactions to be recorded by an *E-ZPass* transponder or other toll collection means and processed through an *E-ZPass* account. Please read these Terms and Conditions and keep them for your records. When you open an *E-ZPass* Maryland Account (“Account”) or use an *E-ZPass* transponder issued by *E-ZPass* Maryland, you agree as follows:

I. GENERAL CONDITIONS

- a) You are responsible for maintaining your Account and for monitoring your Account balance and activity.
- b) You shall not assign the obligations or benefits of this Agreement to anyone else without the express written consent of *E-ZPass* Maryland.
- c) You must approach and pass through *E-ZPass* toll lanes at the posted speed limit. Failure to obey the posted speed limit may result in suspension of your Account or Account closure.
- d) In staffed toll lanes, you shall come to a complete stop and proceed only on a green signal unless otherwise directed, even if your vehicle is equipped with an *E-ZPass* transponder.
- e) You shall comply with all applicable traffic laws, regulations, signs, signals and directions of *E-ZPass* Maryland employees, agents and law enforcement officers.
- f) *E-ZPass* Maryland may deny any Application at any time because of outstanding account maintenance fees, unpaid Video Toll transactions, citations including civil penalties, or the submission of false information.
- g) You acknowledge and understand that you and your vehicle may be recorded on a video monitoring system and/or digitally photographed while traveling through a Maryland toll collection facility and other Facilities that have an agreement with *E-ZPass* Maryland and/or accept *E-ZPass*. You expressly understand that *E-ZPass* Maryland and other Facilities monitor the use of the transponder for the purpose of toll collection, traffic monitoring and detecting violations of this Agreement.
- h) You expressly understand that *E-ZPass* Maryland may use information gathered from the government agency that is responsible for motor vehicle registrations, in addition to information submitted by you when posting transactions to your Account and deducting applicable tolls.
- i) You authorize *E-ZPass* Maryland to process through your Account, the payment of tolls and fees incurred from the use of Facilities.
- j) Failure to comply with this Agreement may result in any or all of the following: Video Toll transactions, citations including civil penalties, suspension of your Account, Account closure, refusal or suspension of your motor vehicle registration and referral to the Maryland Central Collection Unit (“CCU”). The Maryland Motor Vehicle Administration (“MVA”) and CCU may assess additional fees.

II. YOUR ACCOUNT

- a) **You agree to inform *E-ZPass* Maryland of any changes to your Account. Failure to keep your Account up-to-date may result in Video Toll transactions. The following information must be kept current:**
 1. Name(s) on the Account;
 2. Address;
 3. Telephone number;
 4. E-mail address, if provided or if receiving electronic Account statements;
 5. Vehicle information (registration plate number (“license plate”) and state, make, model, and year);
 6. Expiration date of credit card account, or change in credit card number, if applicable;
 7. Payment method;
 8. Driver’s license identification number and state of issuance or state issued identification card number and state of issuance, if provided; and
 9. Federal Employer Identification Number (“FEIN”), if provided.
- b) You must maintain a positive Account balance to cover applicable charges to your Account. Applicable tolls will be deducted from your Account each time the transponder is detected, a vehicle registered on your Account passes through a Facility, or a transaction is matched by *E-ZPass* Maryland to your Account. *E-ZPass* Maryland matches a transaction to your Account through information provided by you to *E-ZPass* Maryland or registered owner information obtained from the government agency that is responsible for motor vehicle registrations. The information used to match a transaction to your Account includes, but is not limited to, an identical driver’s license identification number, FEIN or the same name and address. *E-ZPass* Maryland also may deduct from your Account any applicable fees. (See XV. Schedule of Fees.)
- c) *E-ZPass* Maryland may add a license plate to your Account if it is matched to your Account by *E-ZPass* Maryland for electronic toll collection. The vehicle may be matched to your Account through information on your Account or information obtained from the government agency responsible for motor vehicle registrations. *E-ZPass* Maryland may match a vehicle to your Account through identical driver’s

- d) license identification numbers, identical FEIN or the same name and address. *E-ZPass* Maryland may add a driver’s license identification number or FEIN to your Account if a transaction is applied to your Account and the driver’s license identification number or FEIN is available. The driver’s license identification number or FEIN is obtained through the government agency that is responsible for motor vehicle registrations, when searching the registered owner vehicle information for an *E-ZPass* Maryland toll facility transaction.
- e) *E-ZPass* Maryland may add an address to your Account if a transaction is applied to your Account and a new address is available. The address is obtained through relevant government agencies and associated services when searching the registered owner information for an *E-ZPass* Maryland toll transaction.
- f) No interest will be paid on any funds held in your Account.
- g) Accounts without a Maryland address will be charged a monthly account maintenance fee. The maintenance fee will be waived if the Account uses Maryland toll facilities at least three times in the previous statement period. The fee, if charged, will be deducted from your Account. Account maintenance fees are nonrefundable.
- h) If you choose, you may receive a periodic statement, as selected on your Application. If there is no activity on your Account during the applicable period covered by such statement, you will not receive a statement.
- i) You may be charged a fee for any request to retrieve a statement. Statements more than one (1) year old are not available.
- j) You agree that sending information via First-Class mail, email or text message to the address, email address or cell phone number on your Application or to an address, email address or cell phone number that you subsequently provide to *E-ZPass* Maryland constitutes notice to you of the tolls, fees or charges owed, changes to account terms and conditions, and of any determination by *E-ZPass* Maryland of any submitted dispute of tolls and fees related to this Agreement. You will be required to opt-in to text messaging service.

III. ACCOUNT PAYMENTS AND REPLENISHMENT

- a) You must pay a minimum advance toll payment or replenishment amount, which is a prepayment to your Account, sufficient to pay Account charges for a one-month period of time.
- b) Advance toll payments are not available for use from your Account until twenty-four (24) hours after replenishment for in-state use and forty-eight (48) hours after replenishment for out-of-state use.
- c) *E-ZPass* Maryland will perform an Account analysis on all new Accounts thirty-five (35) days from the first use of a transponder and every sixty (60) days thereafter. If your average monthly usage, within a sixty (60) day period, is above or below your replenishment amount, *E-ZPass* Maryland will automatically adjust your replenishment amount to approximate one-month’s level of use. The change in your replenishment amount will be reported on your account statement.
- d) You agree to replenish your Account by this amount when your Account balance decreases to or falls below the minimum balance specific to the Account plan you selected in your Application.
- e) You may choose to replenish your Account in one of the following ways:
 1. By credit card. You may authorize *E-ZPass* Maryland to charge your credit card automatically for all charges to your Account; or you may authorize a one-time online credit card payment via the website atezpassmd.com, at an *E-ZPass* Maryland Stop-In Center, by telephone at 1-888-321-6824, or by mail to *E-ZPass* Maryland Service Center, P.O. Box 17600, Baltimore, Maryland 21297-7600;
 2. By check or money order made payable to ***E-ZPass* Maryland**. Your payment may be sent by mail or made at an *E-ZPass* Maryland Stop-In Center; or
 3. By cash payment in U.S. dollars in person at an *E-ZPass* Maryland Stop-In Center. **DO NOT SEND CASH BY MAIL OR LEAVE CASH IN A DROP BOX.**
- f) You may have more than one replenishment transaction within a one-month period based upon your usage.
- g) If you fail to maintain a positive balance on your Account and you pass through a Maryland Facility, a Video Toll transaction will result. Further, if you fail to maintain a positive Account balance and you use Facilities outside of Maryland, you will be issued a violation notice from that state in accordance with its laws.
- h) You acknowledge that a fee will be charged to you for each returned check and returned Automated Clearing House (ACH) transaction should an overdraft occur. You agree that the fee may be deducted from your Account. (See Section XV. Schedule of Fees.)

IV. DISCOUNT PLANS

Two-Axle Vehicle Plans

E-ZPass Maryland two-axle vehicle discount plans are linked to a specific transponder assigned to your Account. Plan cycles begin when first used and end after the specified number of days of the plan or when all trips are used, whichever comes first. The account is charged the discounted toll rate when each trip is recorded using the transponder specifically associated with the valid discount plan. All *E-ZPass* Maryland

discount plans are time sensitive. Any unused trips within the discount plan cycle will be deducted from your Account ten (10) days after the plan cycle ends and will be reflected on your statement. If the transponder is not read, but the license plate of the vehicle is registered on the Account or the transaction is otherwise matched by *E-ZPass* Maryland to your Account, you will be charged the cash toll rate instead of the discount plan rate. A Video Toll transaction will result if the transponder is not read and the license plate is not on the Account or the transaction is not otherwise matched by *E-ZPass* Maryland to your Account. Unused trips in a discount plan are not refundable.

Three or more Axle Vehicles

Please see the *E-ZPass* Maryland website (ezpassmd.com) for more information on multi-axle vehicle discount plans and rates.

V. ABOUT YOUR TRANSPONDER(S)

- a) **You agree to correctly mount, display and use the transponder in accordance with the instructions provided by *E-ZPass* Maryland.** Do not mount the transponder in any location that could interfere with your visibility or ability to operate your vehicle. Failure to mount the transponder correctly may hinder toll collection, may result in a higher toll rate being deducted from your Account or may result in a Video Toll transaction.
- b) A nonrefundable transponder fee will be charged for each transponder issued to your new Account or to an existing *E-ZPass* Maryland Account, unless you are using a valid previously-owned transponder, in which case no transponder fee will be charged.
- c) A defective transponder may be replaced with a similar unit within the transponder's warranty period if the transponder has not been damaged, defaced or improperly used as determined by *E-ZPass* Maryland. However, if *E-ZPass* Maryland determines the transponder has been damaged, defaced or improperly used, a nonrefundable transponder fee will be charged for a replacement transponder. The warranty period begins on the date of issuance of the transponder to the first owner and is based upon the model of the transponder.
- d) You may use the transponder only with the vehicle(s) specifically registered on your Account.
- e) When you use the transponder or any vehicle registered on your Account at any Facilities or a transaction is otherwise matched by *E-ZPass* Maryland to your Account, you authorize *E-ZPass* Maryland to debit your Account for such use.
- f) If you use the transponder at Facilities outside of Maryland, you are subject to the laws and regulations governing such use.
- g) Transactions in which the transponder is not read may result in a higher toll rate being deducted from your Account or the issuance of a Video Toll transaction.
- h) If your transponder is lost or stolen, you must immediately notify *E-ZPass* Maryland verbally, in writing, or via the website. Until you notify *E-ZPass* Maryland that your transponder has been lost or stolen, *E-ZPass* Maryland will continue to deduct any tolls or fees incurred by your transponder from your Account. You will not be liable for transponder use that occurs after you notify *E-ZPass* Maryland. If a replacement transponder is requested, a nonrefundable transponder fee will be charged for the replacement.
- i) If you no longer wish to use a transponder issued to your Account, you may return the transponder to *E-ZPass* Maryland for proper disposal. If you are returning your transponder and closing your Account, refer to Section IX Termination of this Agreement for voluntary Account closure instructions.

VI. ACCOUNT AGREEMENT MODIFICATIONS

E-ZPass Maryland may change the Terms and Conditions of this Agreement at any time by advance notice. These Terms and Conditions shall be effective on July 1, 2015. If you do not agree to accept the new Terms and Conditions, you must close your Account prior to the effective date of the new Terms and Conditions. The invalidity of any of the Terms and Conditions of this Agreement shall not affect the enforceability of any other Terms and Conditions of this Agreement, which shall remain in full force and effect.

VII. VIDEO TOLL TRANSACTIONS

- a) A Video Toll transaction will occur at Maryland Facilities in any of the following scenarios:
 1. When the transponder is detected, and the Account has a negative balance;
 2. When the transponder is not detected for any reason, including improper mounting to your vehicle, and the vehicle is not registered on your Account;
 3. When the transaction is otherwise not matched by *E-ZPass* Maryland to your Account;
 4. When the transponder is detected after it has been reported lost or stolen; and
 5. When the Account has been suspended or closed.
- b) Video Toll transactions result in issuance of a Notice of Toll Due (NOTD) charging the Video Toll rate.
- c) An NOTD will be sent for a Video Toll transaction via First-Class mail to the registered owner of the vehicle as determined by the information gathered from the government agency that is responsible for motor vehicle registrations.

VIII. DISPUTES

You hereby authorize *E-ZPass* Maryland to decide every question or issue in connection with or related to this Agreement, including, without limitation, the imposition of tolls, fees, or other charges incurred, applied or stated for the use or misuse of your transponder or Account. You may dispute the imposition of charges or fees related to

your Account verbally or in writing to the *E-ZPass* Maryland Customer Service Center. Such dispute must be made within one hundred twenty (120) days from the date the transaction is posted to your Account. A Video Toll transaction may be disputed as indicated on an NOTD and is not covered by this Agreement.

IX. TERMINATION

- a) In order to terminate this Agreement and voluntarily close your Account, you may:
 1. Access your *E-ZPass* Maryland Account at ezpassmd.com and submit a request stating your intent to close your Account and terminate this Agreement;
 2. Send a written request stating your intent to close your Account and terminate this Agreement;
 3. Visit an *E-ZPass* Maryland Stop-In Center and request to close your Account and terminate this Agreement; or
 4. Contact the *E-ZPass* Maryland Customer Service Center at 1-888-321-6824 and request to close your Account and terminate this Agreement.
- b) Additionally, you **shall**:
 1. Pay all amounts owed to *E-ZPass* Maryland, including:
 - a. Pending toll transactions;
 - b. Unused discount plan charges;
 - c. Negative Account balance;
 - d. Unpaid tolls, fees, and civil penalties as applicable; and
 - e. Other Account related fees, as applicable.
 2. Stop using your Account as it is no longer valid for any toll activity throughout the entire *E-ZPass* system.
- c) If the financial settlement results in a positive Account balance, a refund will be issued. If a negative Account balance results, a letter showing the balance due will be sent to you for payment. Unused trips in a discount plan are not eligible for refunds. Refunds are sent within thirty (30) days of Account termination in accordance with a) and b) above.
- d) *E-ZPass* Maryland may terminate this Agreement and close your Account at any time and for any reason, including inactivity.
- e) You may return your transponder(s) to *E-ZPass* Maryland for proper disposal since it contains a lithium battery. If you do not return your transponder to *E-ZPass* Maryland for proper disposal, you are responsible for consulting federal, state and local waste regulations to determine appropriate disposal options.

X. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of the State of Maryland.

XI. COLLECTION OF EXPENSES

You agree to pay all costs, including attorneys' fees, incurred by *E-ZPass* Maryland and all entities providing *E-ZPass* services to collect any funds, including CCU and MVA fees, due under the terms of this Agreement.

XII. NON-DISCLOSURE

E-ZPass Maryland respects the right of privacy and confidentiality of all Account holders. Account information will not be disclosed to third parties without your consent except as permissible by law and the policies of *E-ZPass* and the entities providing *E-ZPass* services.

XIII. DISCLAIMER

You acknowledge that *E-ZPass* Maryland and all entities providing *E-ZPass* services have not made, and expressly disclaim any representation or warranty, expressed or implied, relating to the transponder including, without limitation, any implied or expressed warranty of merchantability, fitness for a particular purpose or conformity to models or samples. You agree that *E-ZPass* Maryland and all entities providing *E-ZPass* services will have no obligation or liability whatsoever to you with respect to your use or the performance of the transponder, except as specifically provided herein. You agree to indemnify and hold harmless *E-ZPass* Maryland and all entities providing *E-ZPass* services from and against all damage, loss, cost, expense or liability relating to, arising from, or as a result of, the use, installation, performance, or removal of the transponder.

XIV. INQUIRIES AND CORRESPONDENCE

Please send correspondence, inquiries, payments and transponder returns to:
E-ZPass Maryland Service Center, P.O. Box 17600, Baltimore, Maryland 21297-7600.

Inquiries and payments can also be made at: ezpassmd.com and 1-888-321-6824

XV. SCHEDULE OF FEES

Nonrefundable Transponder Fee: Prices vary by model, See the Application, Part 3
Monthly Account Maintenance Fee, if applicable (see Section II.g)
Nonsufficient Funds Fee (returned checks): \$25.00
Civil Penalty: \$50.00
Additional Copies of Statements: \$.25 per page
All fees are subject to change without notice.

Effective: July 1, 2016