

### Instructions

Eagle Quantum Premier® Addressable Smoke & Heat (ASH) Module Model EQ3750ASH





## Eagle Quantum Premier® (EQP) Addressable Smoke & Heat (ASH) Module EQ3750ASH

#### **DESCRIPTION**

The Eagle Quantum Premier® (EQP) Addressable Smoke and Heat (ASH) Module is designed to expand the input and output capability of Detector Electronics Corporation's (Det-Tronics®) EQP system.

The ASH is an interface device designed to provide continuous and automated fire protection. It ensures system operation through supervision of system inputs/outputs and Local Operating Network/Signaling Line Circuit (LON/SLC) monitoring in the Controller.

The ASH is located directly on the LON of the EQP system, with a loop of up to 64 addressable devices tied into the ASH. This allows the EQP Controller to annunciate a fire alarm from either its own LON based I/O or from the ASH connected addressable detection loops.

System status can be determined using the Eagle Quantum Safety System Software (S<sup>3</sup>), and the status indicators on the module.

# A DET-TRONICS SHIELD 24 VDC24 VDC24 VDC24 VDC24 VDC24 VDC24 VDC24 VDC34 VDC24 VDC34 VDC24 VDC34 VDC-

#### **FEATURES AND BENEFITS**

- Expands the capabilities of Det-Tronics' Eagle Quantum Premier system
- EQP Controller can support up to 10 ASH Modules on a loop

#### NOTE

This support is dependant on system configuration and logic within  $S^3$ .

- Provides power and communications to 64 addressable devices
- Utilizes Apollo Discovery devices
- ASH Module alarm and fault conditions are logged in the EQP Controller

- LEDs for easy annunciation of power, faults and active devices on the loop
- Monitors single addressable devices
- Provides remote I/O capabilities via LON/SLC.
- DIN Rail or Panel mounting
- Plug-in wiring connectors
- RFI and EMI hardened
- Approved for use in Marine applications (Panel mount only)

#### THEORY OF OPERATION

During normal operation, the ASH Module continuously checks the loop for alarm and fault conditions and executes user defined programmed logic that coordinates the control of the field devices. The ASH Module reports any device based fault and alarm conditions to the EQP Controller.

The ASH Module can support different Apollo Discovery and XP95 devices (see Table 3). The supported devices include smoke detectors, heat detectors, manual calls, sounders, beacons and I/O modules. The addressable devices are configured individually via the ASH Apollo Editor in the S<sup>3</sup> software.

To ensure reliable system operation, the ASH Module can continuously monitor its input and output circuits for open and short circuit conditions. The EQP Controller also continuously monitors the status of the ASH Module as well as the status of each device connected to the ASH Module.

The controller communicates with the ASH Module by continuously broadcasting a heartbeat signal over the LON (Figure 1). This heartbeat is used for verifying the integrity of the LON and for keeping the addressed field devices from going into a fault isolation mode. The heartbeat also contains the current date and time, which is used by the field devices to log status events and calibrations. For detailed information on the EQP Controller, refer to instruction manual 95-8533.

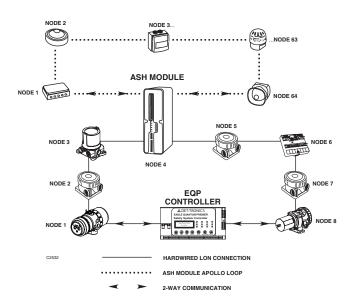


Figure 1—EQP LON with ASH Module Communication

#### **ISOLATORS**

Isolators are used to disconnect a shorted section of the ASH Module Apollo loop so that the remaining sections can continue to operate. In accordance with the NFPA 72 standard for SLCs, the ASH Module supports Class A, Class B, and Class X SLC wiring styles.

#### NOTE

A maximum of sixty-five isolators may be used on the Apollo loop.

For the Class A wiring style, isolators are optional on the ASH Module Apollo loop where only a single zone is monitored. During a single open, a single ground fault, or the combination of a single open and a single ground fault, the Class A pathway shall maintain alarm receipt capabilities. See Figure 2 for Class A pathway.

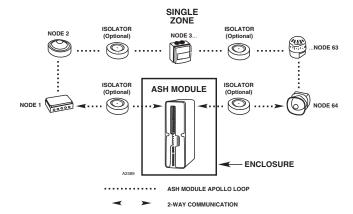


Figure 2—Class A Pathway (isolators are optional)

Class B requires that a spur configuration be used, with the single spur connected to the "Loop Out" terminals on the ASH Module. The Class B pathway is intended for use in a single zone system. When a single ground fault is present, alarm receipt capabilities shall be maintained. Devices beyond a single open will lose connection, but all devices will lose connection for a short. See Figure 3 for Class B pathway.

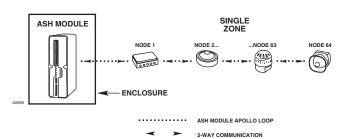


Figure 3—Class B Pathway (without isolators)

Class X is intended for use in a multi-zone system and requires that the first isolator on each leg be installed next to the ASH Module, within the same enclosure. In addition, an isolator is needed between each zone as illustrated in Figure 4. Alarm receipt capabilities in the other zones shall be maintained during a single open, single ground, wire-to-wire short, or open and ground.

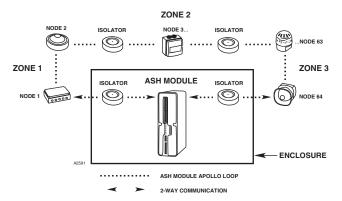


Figure 4—Class X Pathway (multi-zone with isolators)

#### **NOTE**

The isolator has an operating temperature range of  $+32^{\circ}F$  to  $+100^{\circ}F$  (0°C to  $+38^{\circ}C$ ). This means that, for Class X installations, the enclosure temperature will be rated to  $+100^{\circ}F$  ( $+38^{\circ}C$ ) max.

Reference Table 1 for further details on the performance requirements for SCLs as defined by NFPA 72.

#### **LED INDICATORS**

LEDs on the front of the ASH Module are provided for indicating device status conditions. There are 6 LED status indicators (Power, ASH Module Fault, Loop Fault, Loop Device Fault, Ground Fault, and Alarm) located on the front panel (Figure 5). Refer to Table 2 for a description of the LED indicators.

#### **MOUNTING**

The ASH Module can be DIN Rail or Panel mounted.

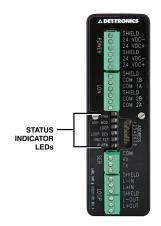


Figure 5—Location of LED Indicators

Table 2—ASH Module Device Status Indicators

| LED    | Label    | ASH Module Status*              |
|--------|----------|---------------------------------|
| Green  | PWR      | On when power is present        |
| Yellow | ASH MOD  | Fault in the ASH Module         |
| Yellow | LOOP     | Loop Fault                      |
| Yellow | LOOP DEV | Fault with a device on the loop |
| Yellow | GND FLT  | Ground fault on the Apollo loop |
| Red    | ALARM    | An alarm is present             |

<sup>\*</sup>Reference to "loop" refers to the ASH Module or Apollo device loops.

#### ADDRESSABLE LOOP DEVICES

See Table 3 for a list of all supported Apollo loop devices.

#### NOTE

The input and/or output circuits for the Mini Monitor Module and Priority Mini Switch Monitor (P/N 55000-765\*), Priority Switch Monitor (P/N 55000-806), Input / Output Module (P/N 55000-820) and Sound Control Module (P/N 55000-825) must be no longer than 20 ft (6 m) and must be installed in conduit or equivalently protected against mechanical injury.

For additional information and documentation regarding all Apollo devices, visit www.apollo-fire.co.uk.

Table 1—Performance of Signal Line Circuits (SLCs)

| NFPA 72-2013 Class | Class B |         |     | Class A |         |     | Class X |         |     |
|--------------------|---------|---------|-----|---------|---------|-----|---------|---------|-----|
|                    | Alarm   | Trouble | ARC | Alarm   | Trouble | ARC | Alarm   | Trouble | ARC |
| Condition          | 1       | 2       | 3   | 4       | 5       | 6   | 7       | 8       | 9   |
| Single open        | _       | Х       | -   | -       | Х       | R   | -       | Х       | R   |
| Single ground      | _       | Х       | R   | _       | Χ       | R   | _       | Χ       | R   |
| Wire-to-wire short | _       | Χ       | _   | _       | Χ       | _   | _       | Χ       | R   |
| Open and ground    | _       | Х       | _   | _       | Х       | R   | _       | X       | R   |

ARC = Alarm Receipt Capability

R = Required capability

X = Indication required at protected premises

Table 3—List of Supported Devices

|                            | Γ                     | T   |  |  |
|----------------------------|-----------------------|---|--|--|
| DET-TRONICS<br>PART NUMBER | APOLLO<br>PART NUMBER | DEVICE NAME                               |  |  |
| 000515-501                 | 58000-500             | Apollo Ionization Smoke, EU               |  |  |
| 000515-502                 | 58000-600             | Apollo Optical Smoke Detector, EU         |  |  |
| 000515-503                 | 58000-400             | Apollo Heat Detector, EU                  |  |  |
| 000515-504                 | 58000-700             | Apollo Multisensor, EU                    |  |  |
| 000515-505                 | 58000-300             | Apollo Carbon Monoxide Detector, EU       |  |  |
| 000515-507                 | 45681-284             | Apollo Isolating Base, FM                 |  |  |
| 000515-508                 | 55000-720             | Apollo Isolator, EU                       |  |  |
| 000515-509                 | 55000-847             | Apollo Input / Output Unit, with Isolator |  |  |
| 000515-510                 | 55000-852             | Apollo Sounder Control Unit               |  |  |
| 000515-511                 | 55000-841             | Apollo Switch Monitor Plus                |  |  |
| 000515-512                 | 58100-908             | Apollo Manual Call, with Isolator         |  |  |
| 000515-513                 | 58100-951             | Apollo Manual Call, with Isolator, IP66   |  |  |
| 000515-514                 | 26729-152             | Apollo Manual Call Cover, EU              |  |  |
| 000515-515                 | 55000-278             | Apollo Sounder, 100dB, Red                |  |  |
| 000515-516                 | 55000-274             | Apollo Sounder, 100dB, Red, IP66          |  |  |
| 000515-517                 | 55000-877             | Apollo Beacon, Red                        |  |  |
| 000515-518                 | 55000-293             | Apollo Sounder / Beacon, with Isolator    |  |  |
| 000515-521                 | 38531-771             | Apollo Blank Address Card                 |  |  |
| 000515-551                 | 58000-550             | Apollo Ionization Smoke, FM               |  |  |
| 000515-552                 | 58000-650             | Apollo Optical Smoke Detector, FM         |  |  |
| 000515-553                 | 58000-450             | Apollo Heat Detector, FM                  |  |  |
| 000515-554                 | 58000-750             | Apollo Multisensor, FM                    |  |  |
| 000515-555                 | 45681-210             | Apollo Mounting Base, 4", FM              |  |  |
| 000515-556                 | 45681-225             | Apollo Deep Base, 6", FM                  |  |  |
| 000515-557                 | 55000-750             | Apollo Isolator, FM                       |  |  |
| 000515-559                 | 55000-806             | Apollo Priority Switch Monitor, FM        |  |  |
| 000515-558                 | 45681-211             | Apollo Isolator Base, FM, EU              |  |  |
| 000515-560                 | 55000-825             | Apollo Sounder Control Module, FM         |  |  |
| 000515-561                 | 55000-765*            | Apollo Input / Output Module, FM          |  |  |
| 000515-563                 | 45681-209             | Apollo Deep Base, EU                      |  |  |
| 000515-605                 | 56000-005USA          | Pull Station, Dual Action, Non-Isolated,  |  |  |
|                            |                       | Non-Waterpoof, UL Listed                  |  |  |
| 000515-620                 | 55000-863             | Apollo Relay Output, Standard, FM         |  |  |

<sup>\*</sup> The device type depends on the priority switch setting on the device.

#### **POWER-UP SEQUENCE**

Set the ASH Module network address prior to applying power. Make sure all the necessary connections are made between the ASH Module and the Controller. At power-up the "PWR" (Power) LED will illuminate and remain steady.

#### **FAULTS**

When a fault condition occurs, a yellow LED on the front panel of the ASH Module will become active. There are 4 yellow LEDs for different categories of faults.

#### Module faults

A module fault occurs when a fault is detected within the ASH Module, such as:

- Low voltage fault
- Memory fault
- Crystal oscillator fault
- Battery fault

#### Loop faults

A loop fault is related to the Apollo device's loop communication and configuration, such as:

- Open loop
- Shorted loop
- Device missing
- Extra device
- Wrong device
- Multiple devices

#### Loop device faults

A loop device fault is related to an individual device on the loop, and is typically fixed by replacing the faulty device. Any of the following faults can be categorized as a loop device fault:

- Integrity check fault
- Device open
- Device short
- Device hardware faults
- Drift warning
- Earth fault

#### **Ground faults**

Ground faults occur when a short or partial short exists between the loop wiring and earth on the Apollo loop. There is a local dedicated LED indicator that activates when there is either a positive or negative ground fault.

FM = FM Approved

EU = European Approvals

#### **CONTROL MESSAGE**

The control message manages loop device specific commands, such as integrity check, LED, relay and sound control. The control message is transmitted from the controller every 20 seconds, or immediately when there is a change in the state of an output channel. A fault will be annunciated if the control message is not received at the controller within 2 minutes.

#### **INTEGRITY CHECK**

Integrity checks are internal tests that are performed on loop devices that support the integrity check feature. All Apollo Discovery detectors and manual call points are equipped with the integrity check feature. The integrity check may be initiated and monitored via the ASH Module point display in S<sup>3</sup>.

#### **Passive and Active Integrity Checks**

During a passive integrity check no alerts will be sent to the ASH Module or EQP Controller. All indications will be handled by the local LEDs on the loop devices.

An active integrity check will be indicated on the ASH Module, the controller, and the loop devices as an active alarm. A fault indication will be generated if the integrity check fails.

#### **Automatic Integrity Check (AIC)**

When enabled, an automatic integrity check is performed every 24 hours for all the loop devices. The ASH Module controls the initiating of the integrity check for each loop device, one at a time. The AIC is disabled by default and the start time is configurable within the ASH Apollo editor in S³. If a device is currently in the middle of an AIC, and the AIC becomes disabled, that particular device will conclude its test, but no new test will begin. Manual integrity check requests are ignored during an AIC, and if a manual integrity check is in progress when an AIC is scheduled, the AIC will be delayed.

#### Manual Integrity Check (MIC)

The manual integrity check can be performed individually for a single loop device, or globally for all devices on a single ASH Module.

#### NOTE

If a manual integrity check is already in progress, a new request of either an AIC or MIC will be ignored.

#### **Integrity Check Faults**

When an integrity check fails, the loop device fault LED will be activated. The fault indication will remain until an ASH Module reset is performed, or until another integrity check is done, and passes.

#### NOTE

If there is an active alarm, any new integrity check request is ignored. If an integrity check is in progress and an alarm condition occurs, the integrity check will be interrupted and the alarm will be annunciated.

#### **WALK TEST**

The walk test is intended to verify the operation of the loop devices. A walk test is activated by physically walking up to each device, one at a time, and setting them into an alarm condition. Alternatively, a walk test can be activated from the ASH Module's point display within S<sup>3</sup>. The test verifies that each device does indeed go into an alarm. The alarm condition is logged into the EQP Controller, but the controller takes no further action.

#### **SPECIFICATIONS**

INPUT VOLTAGE—

24 Vdc nominal, 18 to 30 Vdc.

INPUT CURRENT (Maximum)— 690 mA.

LOOP CURRENT (Maximum)— 225 mA.

POWER CONSUMPTION (Maximum)—
11 Watts.

#### WIRING (Maximum)—

|        | 12 AWG            | 14 AWG              | 16 AWG              | 18 AWG               |
|--------|-------------------|---------------------|---------------------|----------------------|
|        | 4 mm <sup>2</sup> | 2.5 mm <sup>2</sup> | 1.5 mm <sup>2</sup> | 0.75 mm <sup>2</sup> |
| Feet   | 15500             | 9800                | 6200                | 3900                 |
| Meters | 4700              | 3000                | 1900                | 1200                 |

#### TEMPERATURE RANGE—

Operating:  $-40^{\circ}\text{F to } +185^{\circ}\text{F } (-40^{\circ}\text{C to } +85^{\circ}\text{C}).$ Storage:  $-67^{\circ}\text{F to } +185^{\circ}\text{F } (-55^{\circ}\text{C to } +85^{\circ}\text{C}).$ 

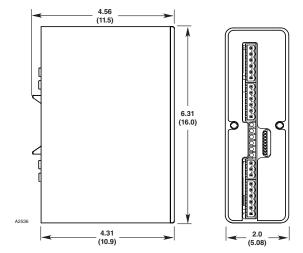


Figure 6—Dimensions of the ASH Module in Inches (Centimeters)

#### **HUMIDITY RANGE—**

5 to 95% RH, non-condensing

#### **DIMENSIONS**—

See Figure 6

#### SHIPPING WEIGHT-

2.7 pounds (1.22 kilograms)

#### **CERTIFICATION** —

FM / CSA: Class I, Div. 2, Groups A, B, C, D (T4). Class I, Zone 2, Group IIC (T4)



Tamb =  $-40^{\circ}$ C to  $+85^{\circ}$ C

Electronic assembly must be installed in a suitable locked NRTL labeled Type rated enclosure.

ATEX: 

Ex nA nC IIC T4 Gc

**DEMKO 10 ATEX 150744X** Tamb =  $-40^{\circ}$ C to  $+85^{\circ}$ C

Compliance with: EN 60079-0:2012

EN 60079-15:2010

#### Special conditions for safe use:

The EQ3750ASH shall be used in an area of no more than pollution degree 2 per IEC 60664-1, and in an enclosure with a tool removal cover that complies with all relevant requirements of EN 60079-15, rated at least IP54, and be connected to supply circuits where the rated voltage cannot be exceeded by 40% caused by transient disturbances.

The EQ3750ASH may only be installed, connected or removed when the area is known to be non-hazardous.

The maximum surface temperature inside the EQ3750ASH does not exceed 130°C.

Transient protection shall be provided that is set at a level not exceeding 140% of the peak rated voltage value at the supply terminals to the equipment.

#### Installation instructions:

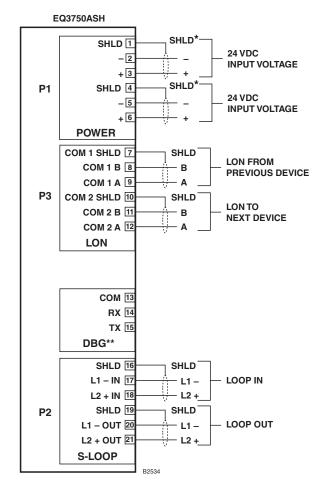
For ambient temperatures below -10°C and above +60°C, use field wiring suitable for both minimum and maximum ambient temperatures.

The screw terminals are to be tightened with a minimum torque of 0.5 Nm.

IECEx: ULD 10.0004X Ex nA nC IIC T4 Gc Tamb =  $-40^{\circ}$ C to  $+85^{\circ}$ C

Compliance with: IEC 60079-0:2011 IEC 60079-15:2010





SHIELDS ON POWER WIRES ARE OPTIONAL UNI ESS REQUIRED BY LOCAL CODES.

Figure 7—ASH Module Wiring Terminals

The ASH Module can **not** be used for applications that fall within the scope of the CPD directive.



US Coast Guard: As part of the EQP System. Reference the EQP instruction manual (95-8533) for more details.

#### INSTALLATION

All electrical connections are made to the field wiring connectors furnished with the module. Refer to Figure 7 for identification of module wiring terminals.

#### CONFIGURATION

#### SETTING ASH MODULE NETWORK ADDRESS

One unique network address must be assigned to the ASH Module. The address is set by the 8 switch DIP assembly on the module (see Figure 8). The address is binary coded and is equal to the added value of all closed switches.

<sup>\*\*</sup>FOR FIELD SERVICE USE ONLY.

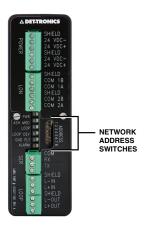


Figure 8—Location of Network Address Switches

Det-Tronics' S<sup>3</sup> Safety System Software is used for device configuration. For complete configuration details, please refer to the S<sup>3</sup> User's Guide (95-8560).

#### **APOLLO DEVICES**

Apollo Discovery and Apollo XP95 detectors and manual call points have the following specific configurable parameters that must be set within the Apollo Editor in S<sup>3</sup>:

#### **Loop Device Type**

All the Apollo loop devices supported by the ASH Module are listed. Once a device has been chosen from the list, different parameters must be configured based on the selected device.

#### **Group Address (Sounders)**

Sounders and sounder control units may be configured to operate in a group mode. All the sounders in a particular group will activate simultaneously, whether continuous or pulsed. For synchronized evacuation signalling, approved signalling devices must be connected.

#### **Time Delay**

A time delay between 0 and 30 seconds may be configured for the time an Apollo device must be continuously in alarm before the controller annunciates the condition. The alarm must be present for the entire delay time.

#### **Day/Night Mode**

The day/night mode is an option to allow the response mode (sensitivity) of Apollo detectors to be automatically adjusted to 1 of 2 values throughout a 24-hour period (this mode applies to loop device detectors only). This feature is useful for adjusting detector sensitivity where occasional time specific interference may occur.

#### Day mode Start / Stop time

The day/night mode is enabled simply by setting the day response mode to a different value than the night response mode. The start and stop times are then set according to the desired switchover time. At the start time, the response mode is set to the "Day Mode Start Time" setting. At the stop time, the response mode is set to the "Day Mode Stop Time" setting.

If the day response mode value is set equal to the night response mode, the day/night mode functionality is effectively disabled. The default value for the start time is 8:00 AM, and 10:00 PM for the stop time. The start and stop times are processed in 15-minute increments.

#### Response modes (Sensitivity)

All Discovery detectors have a sensitivity parameter that may be set to 1 of 5 different levels. The most sensitive level is 1, and the least sensitive level is 5. The default value for both the day response mode and the night response mode is 3. See the table below for all the sensitivity levels.

| Mode | Sensitivity      |  |  |
|------|------------------|--|--|
| 1    | Very High        |  |  |
| 2    | High             |  |  |
| 3    | Medium (Default) |  |  |
| 4    | Low              |  |  |
| 5    | Very Low         |  |  |

#### Flashing led mode

The flashing LED mode is a configuration parameter that is part of Apollo Discovery loop devices. When this mode is active, the local LEDs on the loop device will flash when they are polled.

#### Limitations

In order to prevent current overload, the number of sounder control modules must be limited to 20 modules.

Loop devices in alarm will have their local LEDs activated. To limit the amount of current on the loop, the maximum number of local LEDs that may be active at any one time is 10.

#### Inhibit

Using the point display within S³, each Apollo device can be inhibited individually. Furthermore, using the "Global Inhibit" function within S³'s device display will inhibit the ASH Module, causing all devices on an ASH loop to be inhibited.

#### **MAINTENANCE**

To ensure reliable protection, it is important to check the ASH Module on a regularly scheduled basis. The frequency of checks is determined by the requirements of the particular installation.

#### **REPLACEMENT PARTS**

The ASH Module is not designed to be repaired in the field. If a problem should develop, first carefully check for proper wiring and programming. If it is determined that the problem is caused by an electronic defect, the device must be returned to the factory for repair.

#### NOTE

When replacing a device, be sure that all rocker switches on the replacement are set the same as the original device. Consult the settings documented during system installation and setup to determine proper settings for the new device. Remove power before removing a device or plugging in a replacement unit. When a device is replaced with an identical device set to the same address, configuration is done automatically.

#### **DEVICE REPAIR AND RETURN**

Prior to returning devices, contact the nearest local Detector Electronics office so that the Return Material Identification (RMI) number can be assigned.

A written statement describing the malfunction must accompany the returned device or component to assist and expedite finding the root cause of the failure.

Pack the unit properly. Always use sufficient packaging material. Where applicable, use an antistatic bag as protection from electrostatic discharge.

#### NOTE

Det-Tronics reserves the right to apply a service charge for repairing returned product damaged as a result of improper packaging.

Return all equipment transportation prepaid to the factory in Minneapolis.

#### ORDERING INFORMATION

When ordering, please specify:

EQ3750ASH Addressable Smoke and Heat Module

Refer to the ASH Module Model Matrix for details.

| MODEL  | DESCRIPTION                             |              |                      |  |
|--------|---|--------------|----------------------|--|
| EQ3750 | Addressable Smoke and Heat Module (ASH) |              |                      |  |
|        | TYPE                                    | MOUNT        | ING OPTION           |  |
|        | D                                       | Din Rail     |                      |  |
|        | Р                                       | Panel Mount* |                      |  |
|        |   | TYPE         | APPROVAL AGENCY      |  |
|        |   | W            | FM/CSA/ATEX/CE/IECEx |  |

\*U.S. Coast Guard approved, for use in Marine applications.

For additional information or for assistance in designing a system to meet the needs of a specific application, please contact:

Detector Electronics Corporation 6901 West 110th Street

Minneapolis, Minnesota 55438 USA

Operator: (952) 941-5665 or (800) 765-FIRE

Customer Service: (952) 946-6491

Fax: (952) 829-8750

Web site: www.det-tronics.com E-mail: det-tronics@det-tronics.com

For information on ordering ASH Module loop field

devices, contact Detector Electronics.

#### **EQUIPMENT SAFETY SYMBOLS**

| Symbol   | Description  |  |
|----------|--|--|
|          | Direct current   |  |
| $\sim$   | Alternating current  |  |
|          | Both direct and alternating current  |  |
| 3~       | Three-phase alternating current  |  |
| <u>_</u> | Earth (ground) current   |  |
|          | Protective conductor terminal  |  |
| <i>h</i> | Frame or chassis terminal  |  |
|          | On (power)   |  |
|          | Off (power)  |  |
|          | Equipment protected throughout by double insulation or reinforced insulation |  |
| 4        | Caution, possibility of electric shock                                       |  |
|          | Caution, hot surface   |  |
|          | Caution*   |  |
| 4        | In position of bi-stable push control  |  |
|          | Out position of bi-stable push control                                       |  |
|          | lonizing radiation   |  |

<sup>\*</sup> Manufacturer to state that documentation must be consulted in all cases where this symbol is marked.





FlexSonic<sup>TM</sup> Acoustic Leak Detector



X3301 Multispectrum IR Flame Detector



PointWatch Eclipse® IR Combustible Gas Detector



FlexVu® Universal Display with GT3000 Toxic Gas Detector



Eagle Quantum Premier® Safety System

Specifications subject to change without notice.

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Det-Tronics manufacturing system is certified to ISO 9001—the world's most recognized quality management standard.





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