



# Interaction through natural language (AC6030)



Mac Dang Khoa  
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TRAN Do Dat

*SpeechCom department*

**International Research Institute MICA**  
Multimedia, Information, Communication & Applications  
UMI 2954

Hanoi University of Science and Technology  
1 Dai Co Viet - Hanoi - Vietnam



## Course overview



**International Research Institute MICA**  
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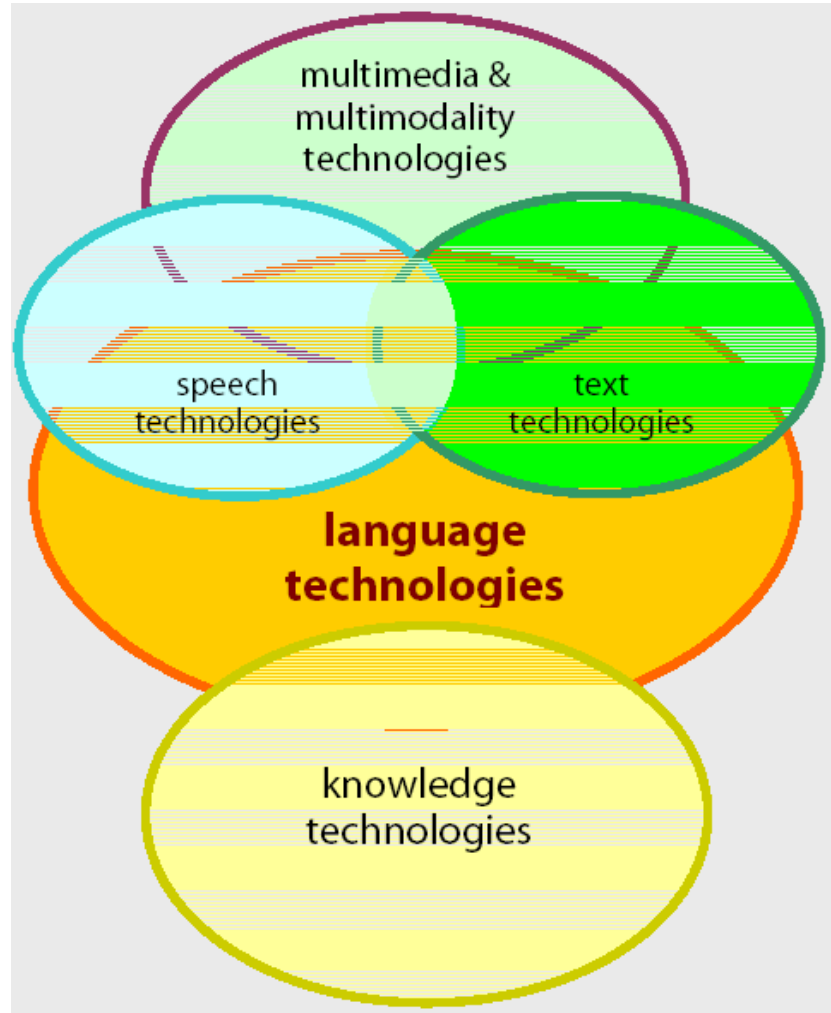
# Course information

- **Name: Interaction through natural language**
- **ID: AC6030**
- **Credits: 3**
- **Time: 9 lessons (9 weeks)**
- **Friday 13h30 – 17h00. Flexible**
- **Lecturers:**
  - ◆ Dr. Mac Dang Khoa (<http://www.mica.edu.vn/perso/Mac-Dang-Khoa>)
  - ◆ Pr. Eric Castelli (<http://mica.edu.vn/perso/Eric-Castelli>)
  - ◆ Pr. Pascal Nocera (Université d'Avignon, France)
  - ◆ Assoc. Pr. Tran Do Dat
- **Course webpage:**
  - ◆ <http://www.mica.edu.vn/perso/Mac-Dang-Khoa/AC6030>



# Course objectives

- **Know**
  - ◆ Concepts: What?
  - ◆ Application: For what?
- **Understand**
  - ◆ Methods: How?
  - ◆ Techniques
- **Do**
  - ◆ Research
  - ◆ Practicing
  - ◆ Writing
  - ◆ Presentation



Interaction through natural  
language

# Preliminaries required

- **Digital signal processing**
- **Interests in languages and linguistics**
- **Skills**
  - ◆ Document researching and management
  - ◆ Scientific writing
  - ◆ Software development/implement
  - ◆ Presentation



# Evaluation

- No examination
- Grading

Category	Weight	Note
Answering during lecture	0.1	Average of 3 best answer
Mini presentations	0.3	Average of 3 best answer
Project	0.6	Topics given in week 5
- Report	0.2	
- Implement + Demo	0.2	
- Presentation	0.2	Week 9

# References

- Varile, Giovanni Battista, and Antonio Zampolli. ***Survey of the state of the art in human language technology***. Vol. 13. Cambridge University Press, 1997.
- Benesty, Jacob, M. Mohan Sondhi, and Yiteng Huang, eds. ***Springer handbook of speech processing***. Springer Science & Business Media, 2007.
- Daniel Jurafsky, James H. Marti “***Speech and Language Processing***”, Pearson Prentice Hall, 2009, xxxi+988 pp; ISBN 978-0-13-187321-6.

# Report writing

- **References**
  - ◆ Searching
  - ◆ Management
  - ◆ Citation
  - ◆ Style : Springer (Author-Date)
- **Reports**
- **Presentation**
  - ◆ MICA templates





# Course structure

## ■ 9 weeks

- ◆ W1: Introduction
- ◆ W2-3: Speech signal representation and analysis
- ◆ W4-5: Speech synthesis and production
- ◆ W5: Automatic speech recognition
- ◆ W6: Speech understanding
- ◆ W7-8: Advance topics on SPL
  - ★ Spoken dialog system
  - ★ Multilingual technology and speech translation
  - ★ Expressive speech
  - ★ Speech database
  - ★ Deep learning in SLP
  - ★ Speech Prosody
  - ★ SLP for Under-resourced languages
- ◆ W9: Student project final presentation



# Introduction

Human-Machine Interaction through natural language

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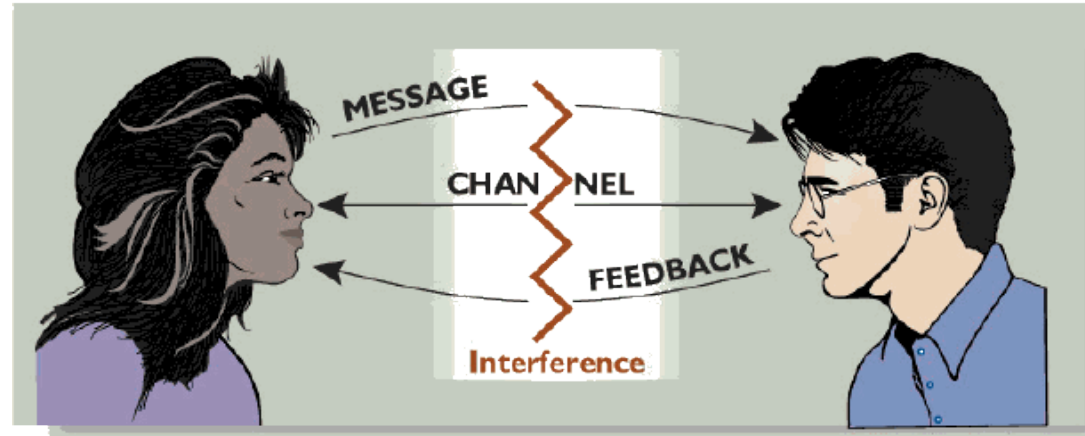
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# Content

- ***Speech communication***
- ***Human machine interaction (HMI)***
  - ◆ Conventional HMI
  - ◆ Challenges
  - ◆ New HMI approaches
  - ◆ Voice based HMI
- **Applications using voiced based HMI**
- **Development of Voiced based HMI systems in Vietnam**

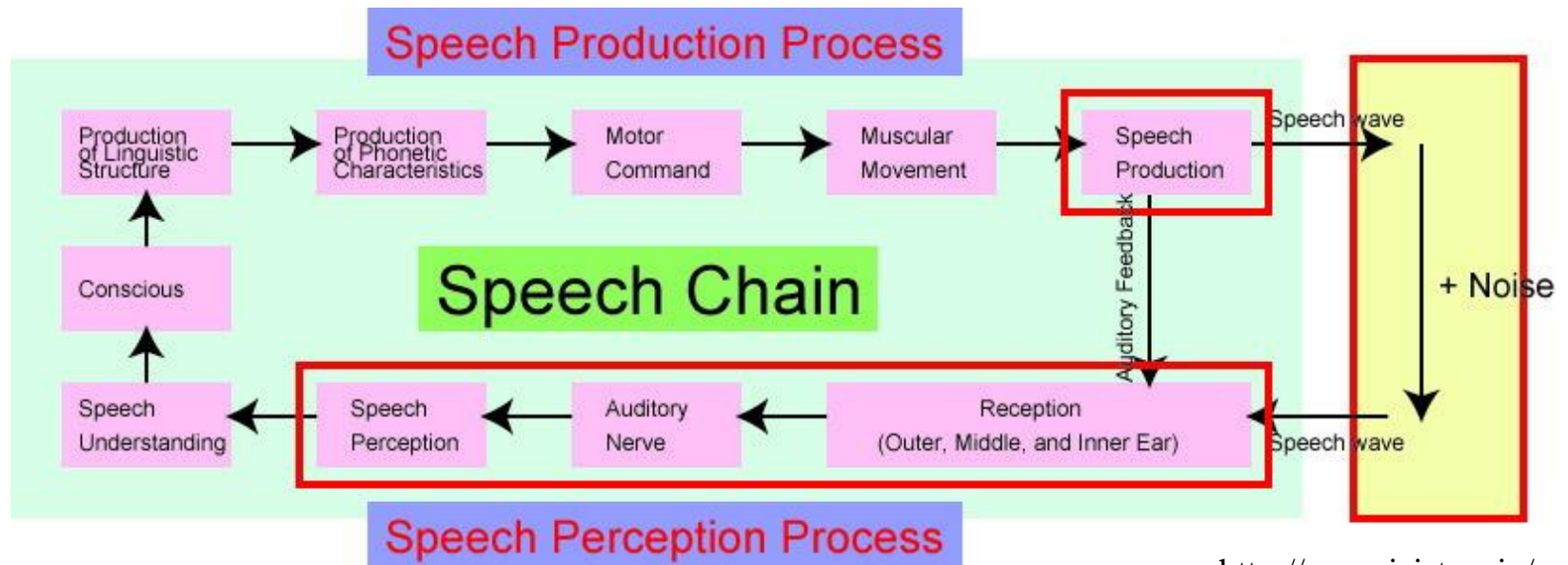
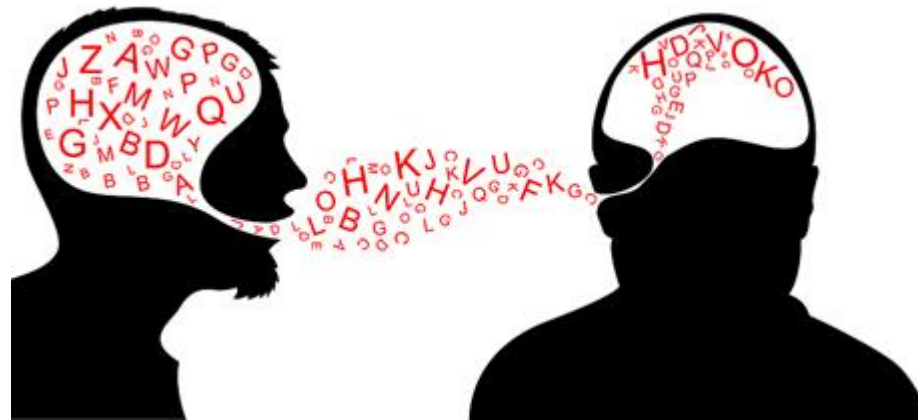
# Human communication/interaction

- Face-to-face interaction



Gestures/facing/body languages

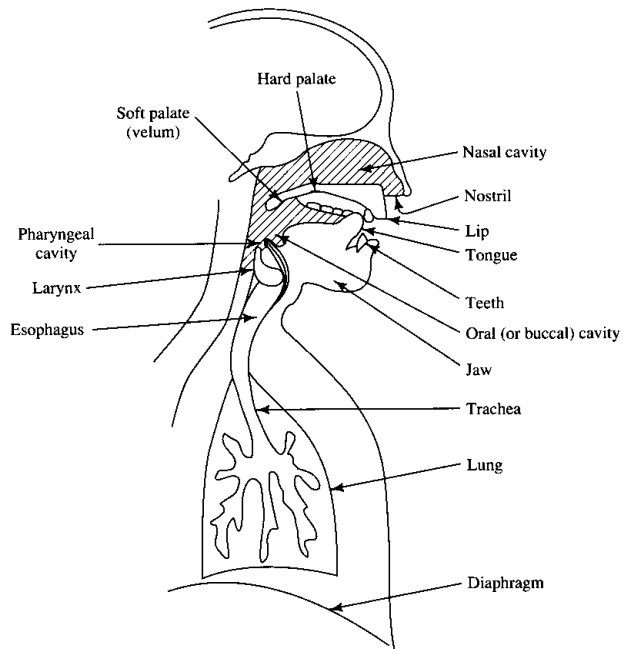
# Speech communication



# Speech production

## ■ Human

- ◆ Blow air: Lung => Larynx  
=>Vocal tract =>  
Tongue/teeth, lips



## ■ Computer

- ◆ Text to Speech (TTS)

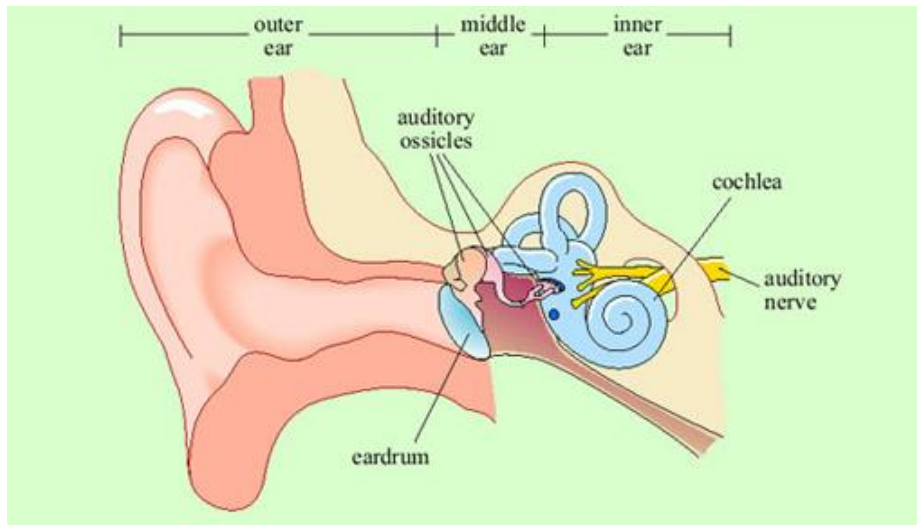


Describe human speech production

# Speech perception

## ■ Human

- ◆ Sound wave: eardrum => cochlear => auditory nerve: frequency



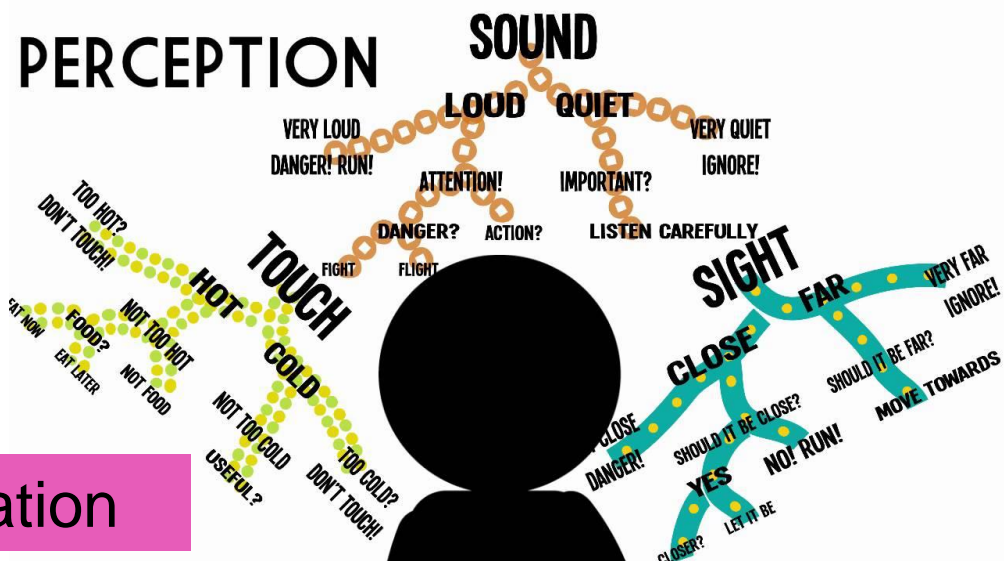
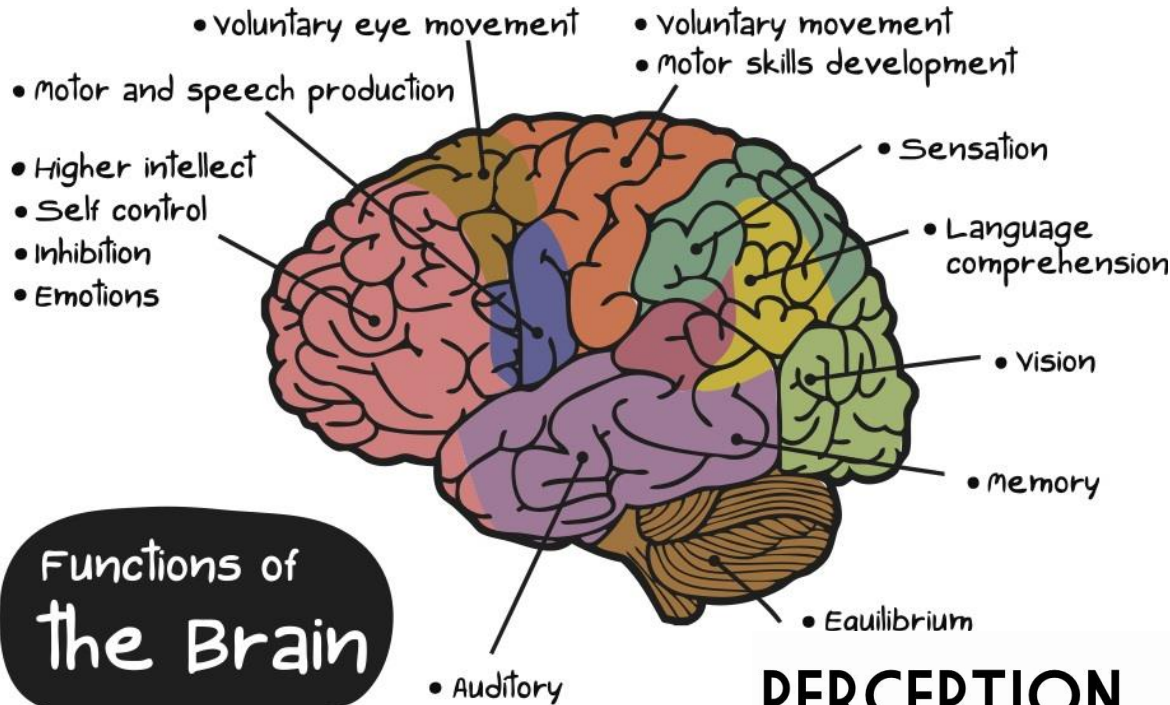
## ■ Computer

- ◆ Speech recognition



Describe human speech perception

# Human speech understanding



How our brain process information



# Content

- *Speech communication*
- ***Human machine interaction (HMI)***
  - ◆ Conventional HMI
  - ◆ Challenges
  - ◆ New HMI approaches
  - ◆ Voice based HMI
- **Applications using voiced based HMI**
- **Development of Voiced based HMI systems in Vietnam**

# The 1<sup>st</sup> machine

- Machine vs Tool



2m years BC



100 years BC

# Computer

- **1940s**
  - ◆ Switch
- **1950s**
  - ◆ Transistor
  - ◆ FORTRAN, COBOL
- **1965**
  - ◆ IC: Integrated Circuit
- **1972**
  - ◆ Microprocessor
  - ◆ Keyboard

ENIAC (Electronic Numerical Integrator And Computer)



# Conventional HMI methods

## Inputs

- ◆ Button, control board
- ◆ Mouse
- ◆ Keyboard – commands

## Outputs:

- ◆ Speakers: sound, speech
- ◆ LED board, desktop screen, TV.. : GUI



# Challenges with conventional HMI methods

High speed command:

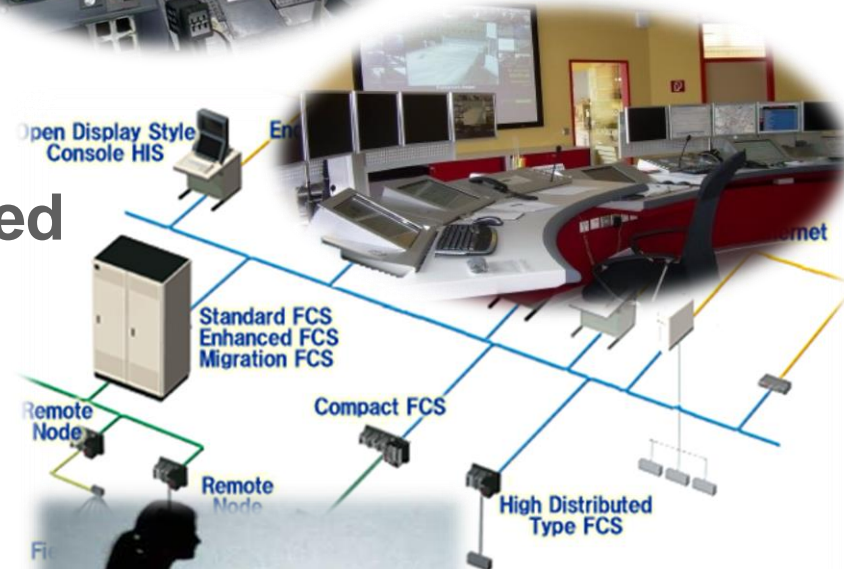
- ◆ Military
- ◆ Rescue and disaster

Many control parameters:

- ◆ Control center

Hand are busy or handicapped

- ◆ Driving
- ◆ Handicapped



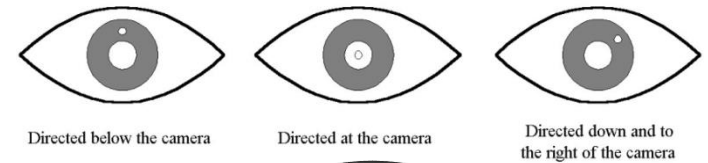
# Voice based HMI

## New HMI approaches

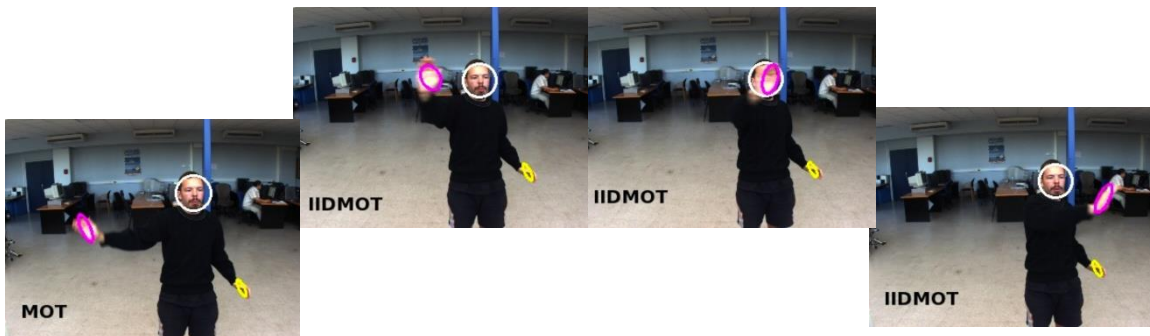
### Brain computer interaction



### Eye movement based HCI

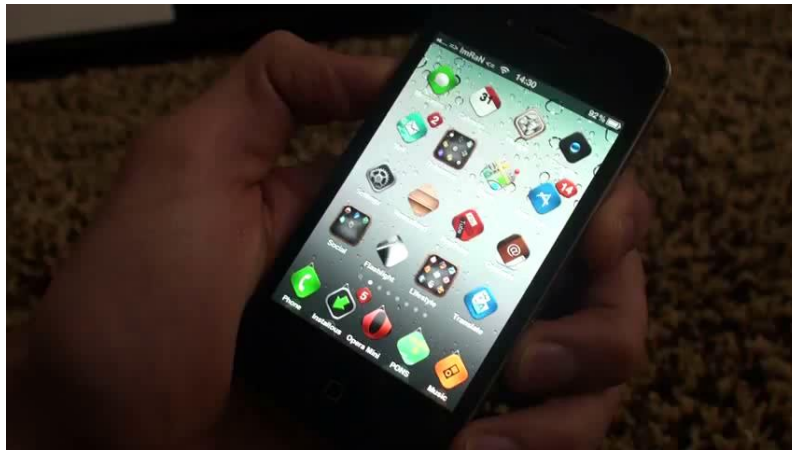
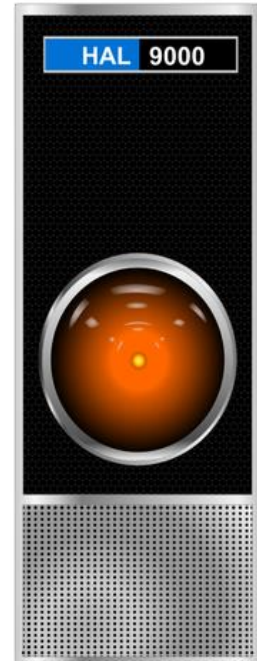


### Interaction by gestures



# Human-Machine Speech interaction

- From HAL 9000 (science fiction)
  - ◆ Heuristically programmed **AL**gorithmic Computer
  - ◆ 2001 A Space Odyssey - 1968 :
- To Apple Siri (2011)



# Voice based human machine interaction

## Asimo



## Industrial Robot

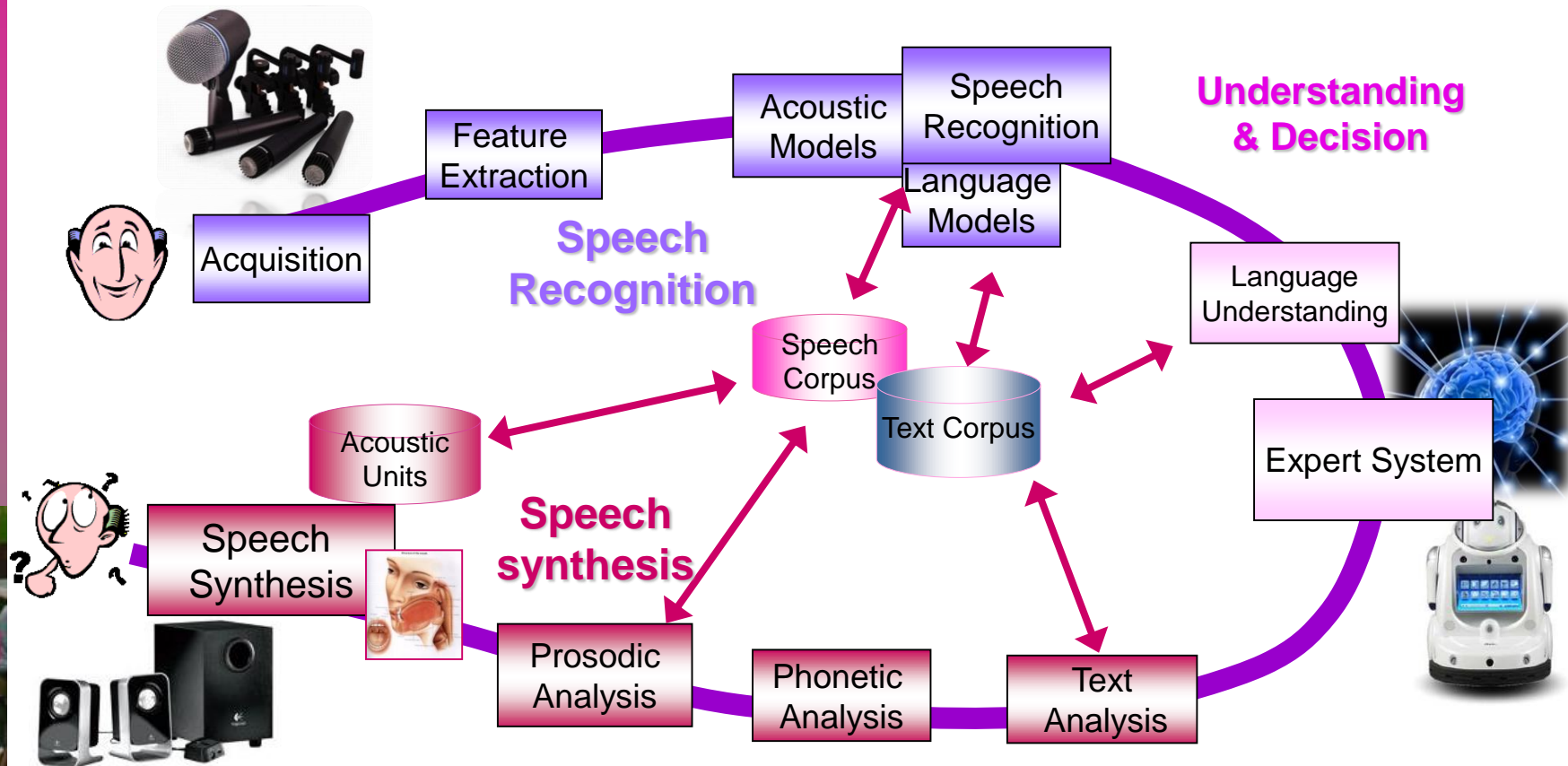


## Daily life





# Voice based human machine interaction



Speech is the best communication medium of human society

# Voice based HMI

## Speech synthesis

### Text to speech synthesis system

#### Natural language processing

##### Text Analyze

Structure Detection  
Text Normalization  
linguistic Analyze

##### Phonetic Analyze

Grapheme to phoneme

##### Prosody analyze

F0; Duration;  
Energy

#### Digital signal processing

##### Speech synthesis



<phrase>

En 2006, plus de 90% des diplômés de l'IPH ont trouvé un travail.

</phrase>

##### Affirmative Sentence

2006 : deux mille six

90 : quatre-vingt dix

% : pour cent

IPH: Institut Polytechnique  
de Hanoi

/.. mil siz ply də .../

plyz ?

plys ?

##### Affirmative sentence:

F0 Contour [Hz]

Duration: normal [ms]

Energy [dB]

Articulatory  
synthesis ?

or

Formant synthesis

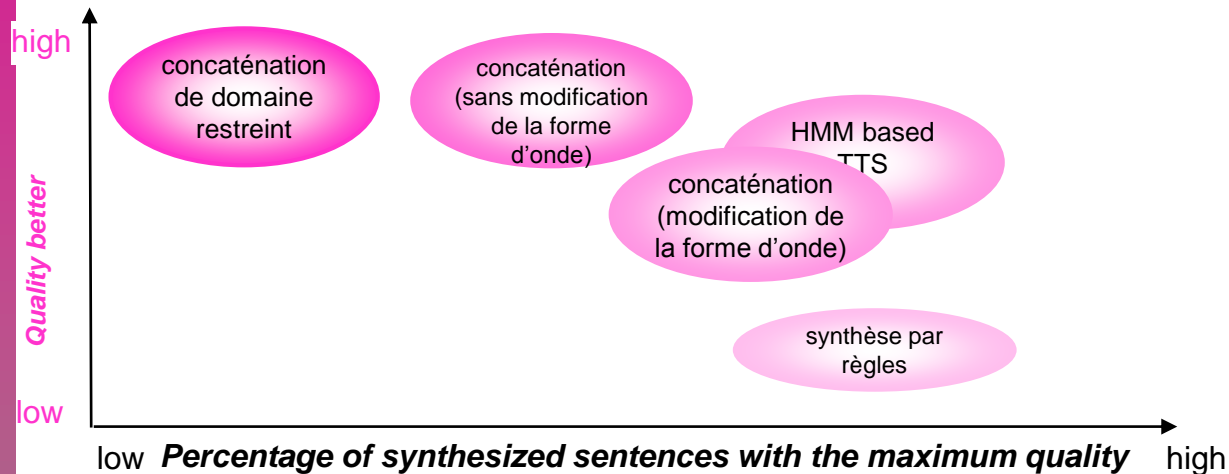
or

Concatenation  
synthesis



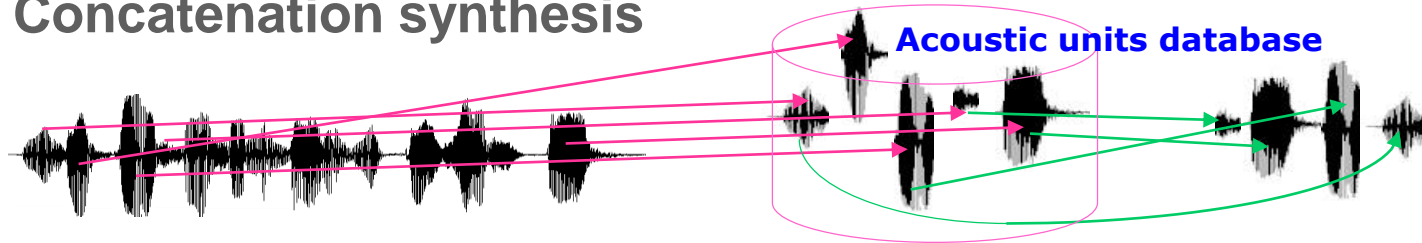
# Voice based HMI

## Speech synthesis



Quality and performance of speech synthesis techniques

### ■ Concatenation synthesis

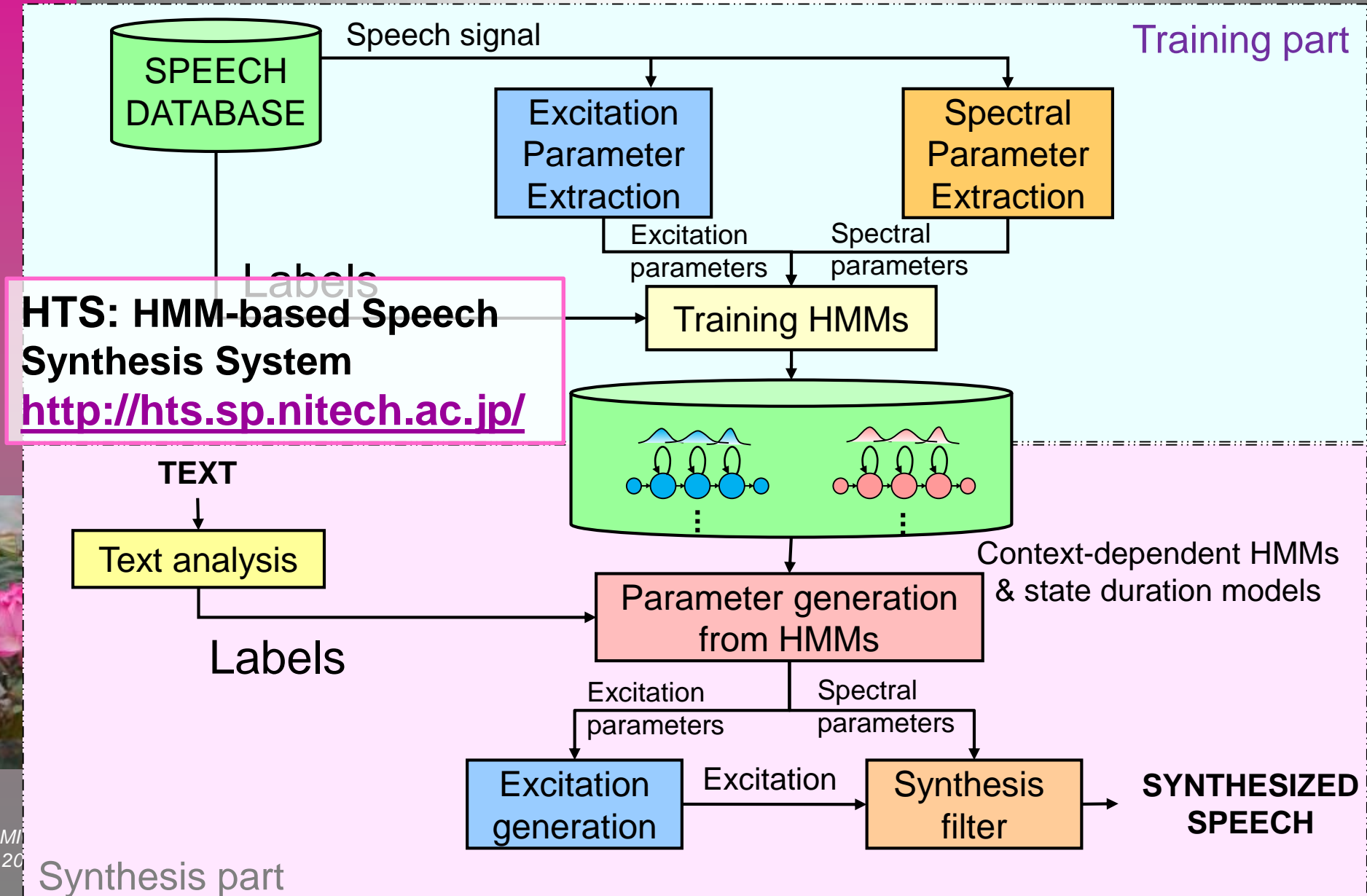


### ■ PSOLA (Pitch-Synchronous OverLap-Add) (France Télécom - [Charpentier 1986])

- ◆ **TD-PSOLA**, FD-PSOLA, LP-PSOLA [Moulines 1990]
- ◆ MBR- PSOLA Multiband Resynthesis PSOLA [Dutoit 1993]

# Voice based HMI

## Speech synthesis - HMM



# Voice based HMI

## Speech recognition

### Information in speech?

Where is he/she from?

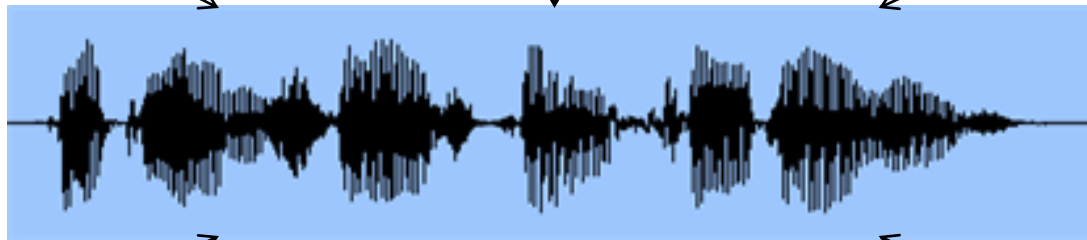
What language was spoken?

What was spoken?

**Accent Recognition**

**Language Recognition**

**Speech Recognition**



**Emotion Recognition**

**Gender Recognition**

**Speaker Recognition**

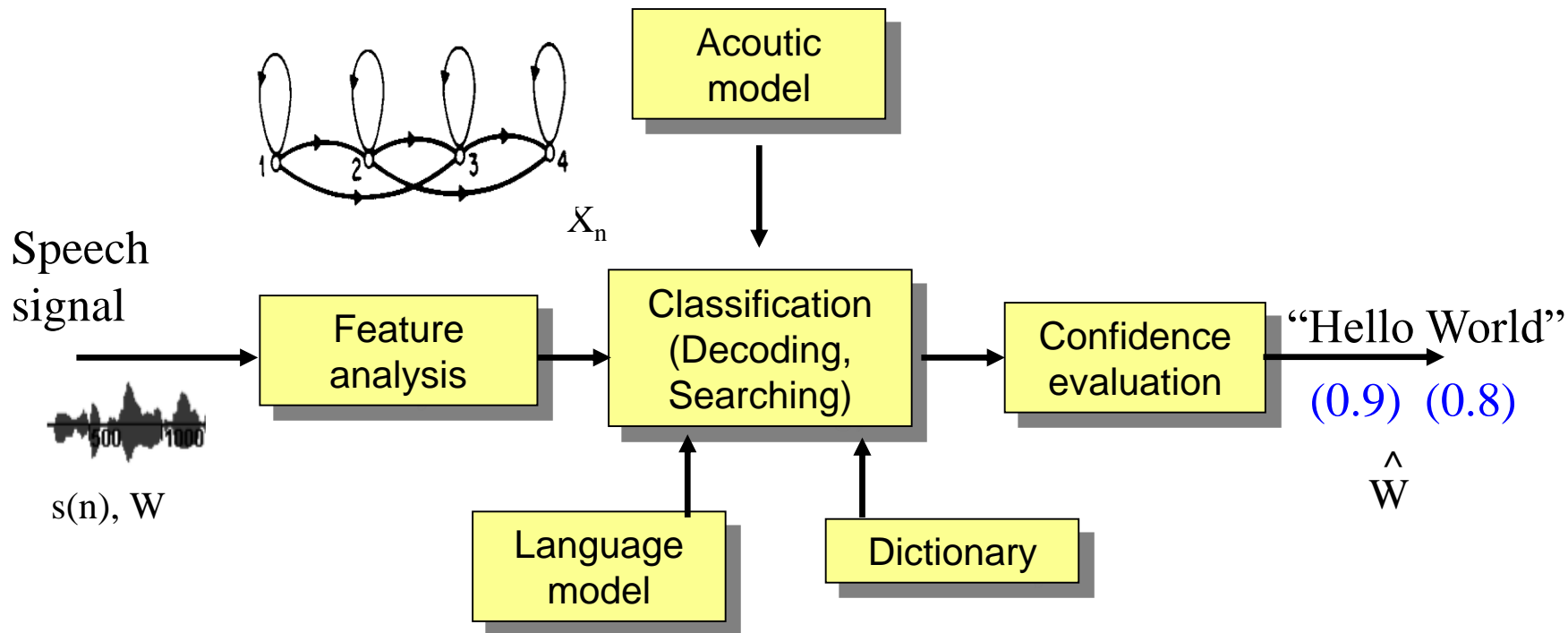
Positive? Negative?  
Happy? Sad?

Male or Female?

Who spoke?

# Voice based HMI

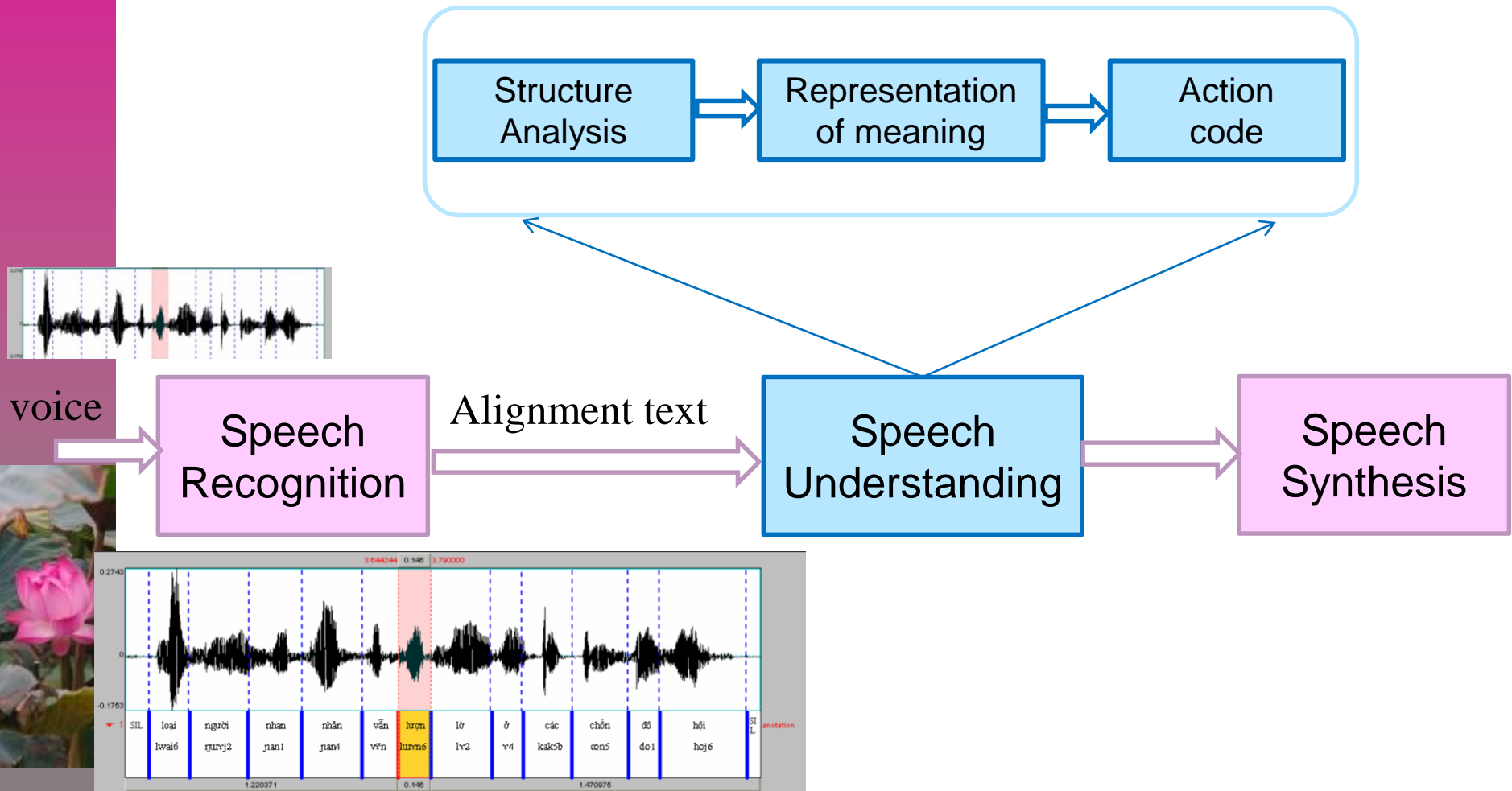
## Speech Recognition



- **HMM based automatic speech recognition**
  - CMUSphinx toolkit <http://cmusphinx.sourceforge.net/>)
  - RASR : <http://www-i6.informatik.rwth-aachen.de/rwth-asr/>
  - HTK toolkit : <http://htk.eng.cam.ac.uk/>
  - Kaldi: <http://kaldi-asr.org/>
- **Artificial Neural Network (ANN) based ASR**

# Voice based HMI

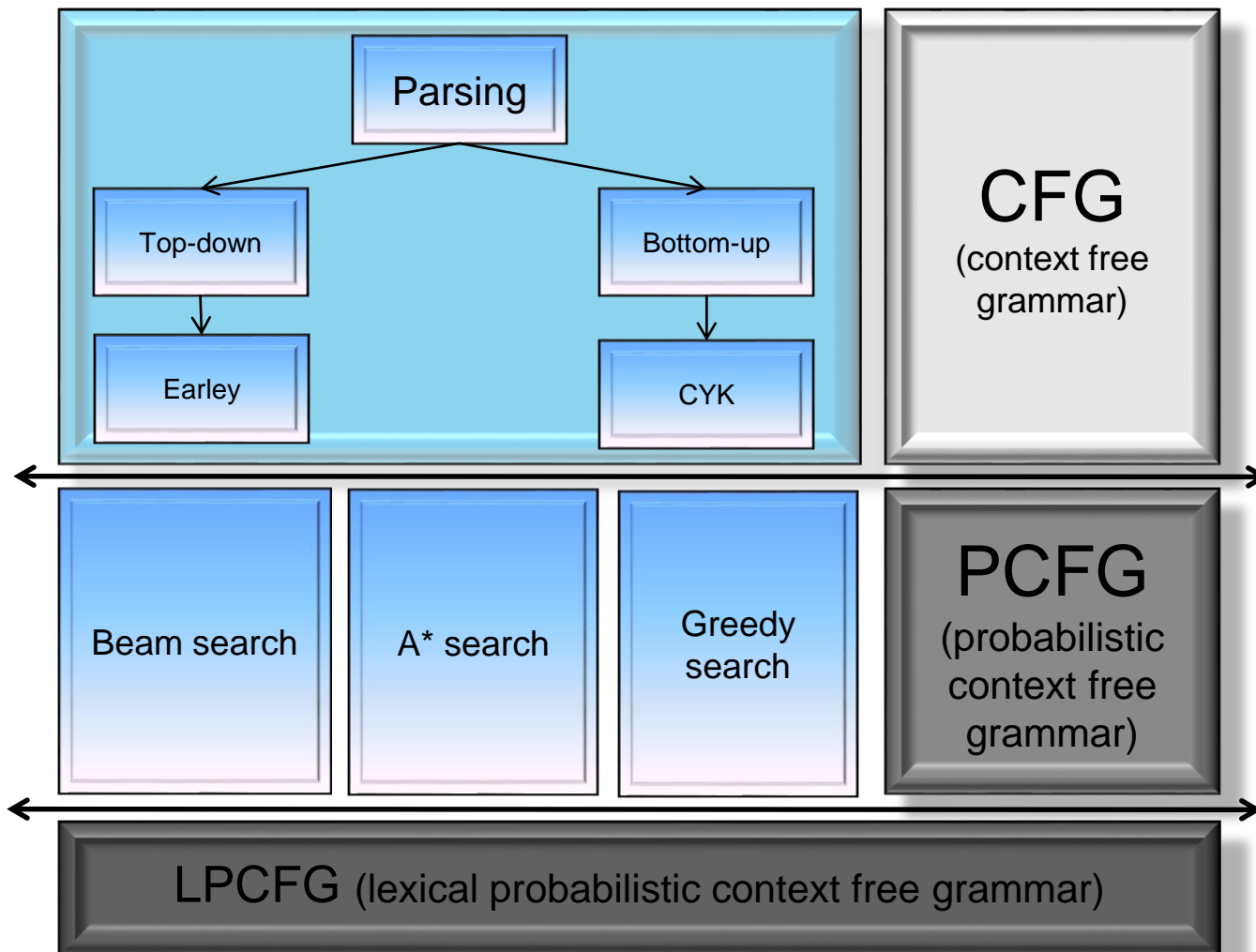
## Speech Understanding



# Speech Understanding

## Structure analysis

- Text parsing:





# Speech Understanding

## Representation of meaning

- Extract text information
  - ◆ Thematic roles

Thematic Role	Definition
AGENT	The volitional causer of an event
EXPERIENCER	The experiencer of an event
FORCE	The non-volitional causer of an event
THEME	The participant most directly affected by an event
RESULT	The end product of an event
CONTENT	The proposition or content of a propositional event
INSTRUMENT	An instrument used in an event
BENEFICIARY	A beneficiary of an event
SOURCE	The origin of the object of a transfer event
GOAL	The destination of an object of a transfer event

# Content

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- Voiced based human machine interaction (HMI)
- *Applications using voiced based HMI*
- Development of Voiced based HMI systems in Vietnam



# Speech based HMI application

- **Command and Control**
  - ◆ Automobile, Smarthome
- **Virtual agents (Assistants)**
  - ◆ Smartphone: Siri, Google Now
  - ◆ Virtual singer: Hatsune Miku
- **Speech to Speech Translation**
- **Transcription/Dictation**
  - ◆ MS Words
  - ◆ Nuance Dragon Dictation
- **Speaker Identification**
  - ◆ emotion/dialect/language
- **Language Learning**



# Applications domain

## Military domain

- ◆ Setting parameters in fighter aircraft [Weinstein 1990], [Englund 2004] (France, UK, USA, Russia Military).
  - ★ *radio frequency,*
  - ★ *steering-point coordinates*
  - ★ *and weapons release parameters*
- ◆ Training system using voice user interface for interaction.



# Applications using voiced based HMI

## Industrial domain:

- ◆ Industrial robot controlled by voice [Pires 2005]
- ◆ Smart robot Asimo (Honda), Aichi robot (Kokoro)
- ◆ Voice user interface has been operated in cars (BMW, Honda, Ford) ...:
  - ★ *Navigation, setting functions...*



# Personal assistant

- Read out Web content, email on PC
- Used for Interactive Voice Response systems
- Used for information equipments, home electric appliances,



Usages of speech synthesis technology

# Smartphone



## SIRI

English, French, German, Japanese, Chinese, Korean, Italian, Spanish



## S-VOICE

English, Arabic, French, Spanish, Korean, Italian, German

- users use their voice to :
  - send messages,
  - schedule meetings,
  - place phone calls, and more.

# “Hot” domain

- ◆ Smart home controled by voice  
*<http://www.smarthomeusa.com/Shop/Voice/>*
  - ★ Electric and electronic equipments controled by voice
- ◆ Speech to speech translation, video game, voice search
- ◆ Voice based controle system for handicaped





# Content

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- **Voiced based human machine interaction (HMI)**
- **Applications using voiced based HMI**
- *Development of Voiced based HMI systems in Vietnam*



# Development of Voiced based HMI systems in Vietnam

## Robot interaction:

- ◆ Smart robot: guiding robot in Vietnam Museum of Ethnology (developped by MICA institute, HUST):

- ★ Interacted by voice
- ★ and gestures



- ◆ Home Robot controled by voice (IOIT – Vietnam)
- ◆ Smart robot - Smartoshin: (FPT) talks 3 languages



# Development of Voiced based HMI systems in Vietnam



## SIRI

English, French,  
German, Japanese,  
Chinese, Korean,  
Italian, Spanish



Vietnamese



## iSago

Vietnamese



## VIVA

Vietnamese Voice  
Assistant  
Developed by MICA  
Institute

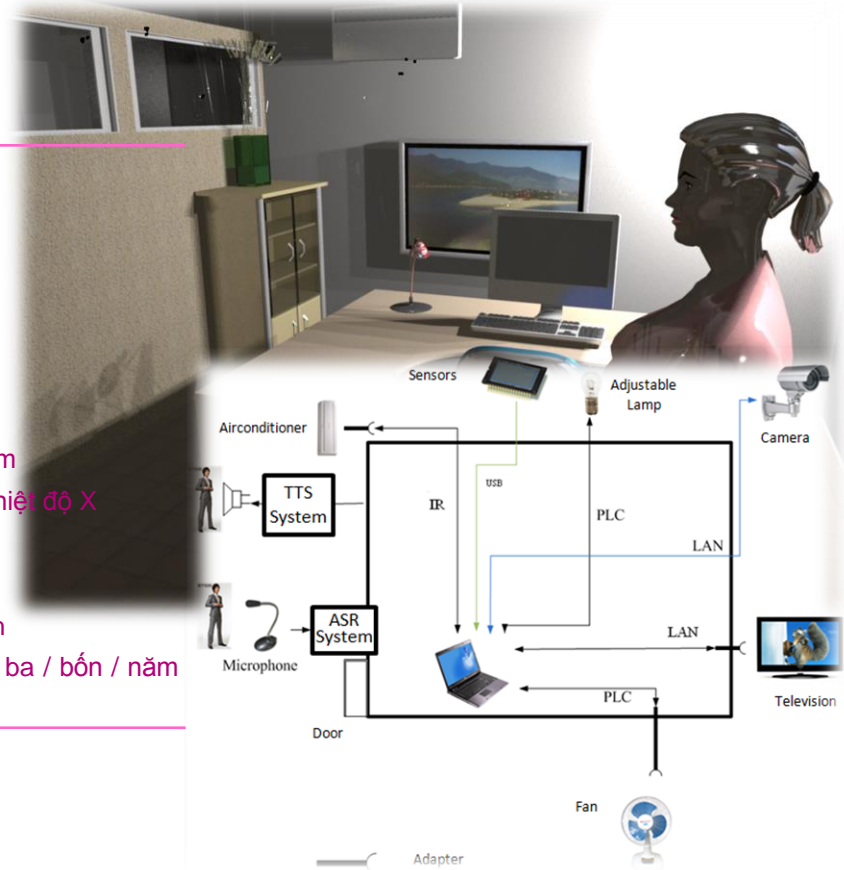
# Development of Voiced based HMI systems in Vietnam



DRONE controlled by voice  
(in cooperation with PSI)

## Intelligent room controlled by voice (KC03.15)

	Commands
Door	cửa mở / đóng
Lamp	đèn bật / tắt đèn sáng lên / tối đi
Camera	camera bật / tắt camera phải / trái
Airconditioner	điều hòa bật / tắt điều hòa tăng / giảm điều hòa thiết lập nhiệt độ X
Television	tivi bật / tắt tivi tăng / giảm âm tivi tăng / giảm kênh tivi kênh một / hai / ba / bốn / năm ...





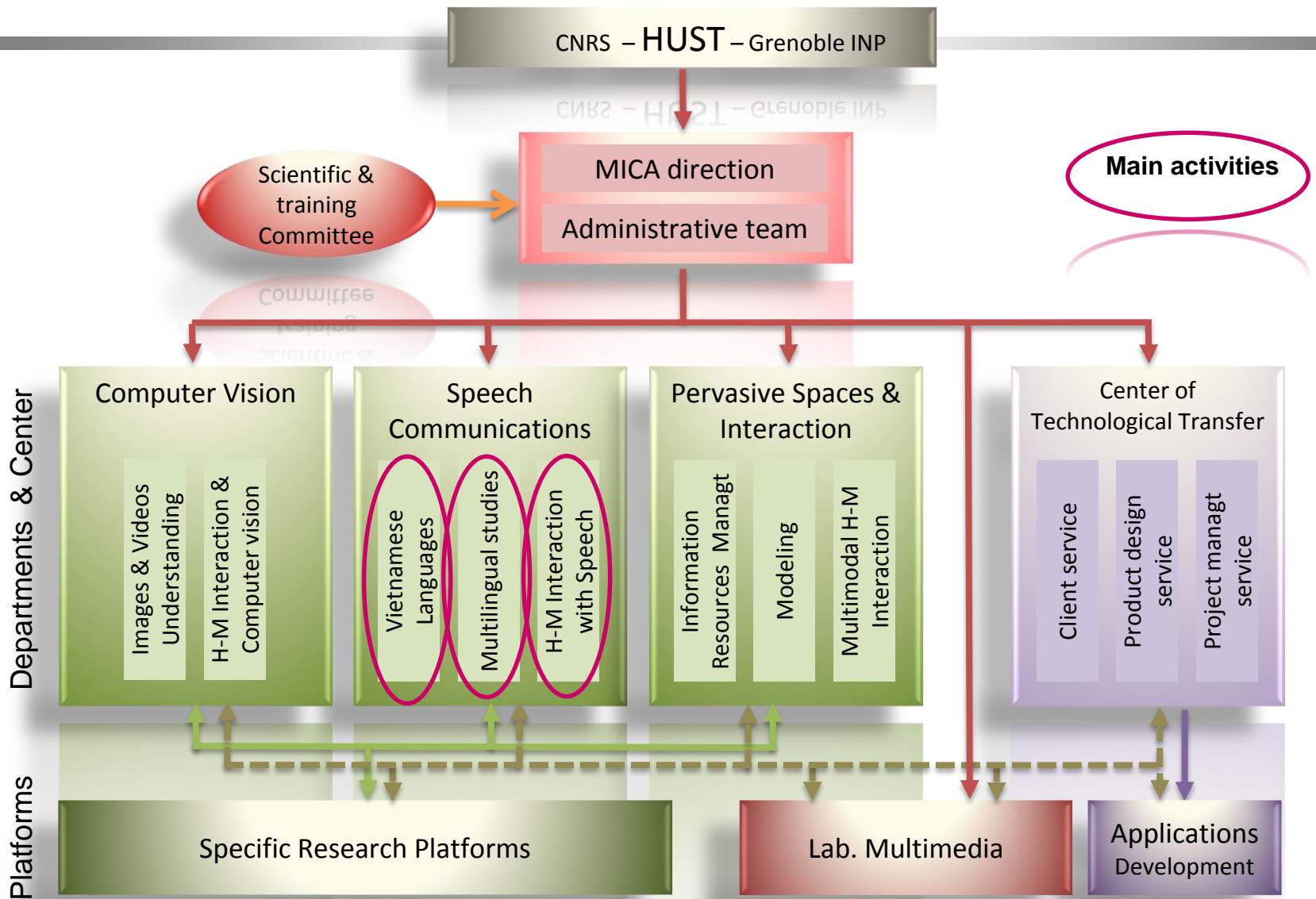
# Speech Communication Dept.



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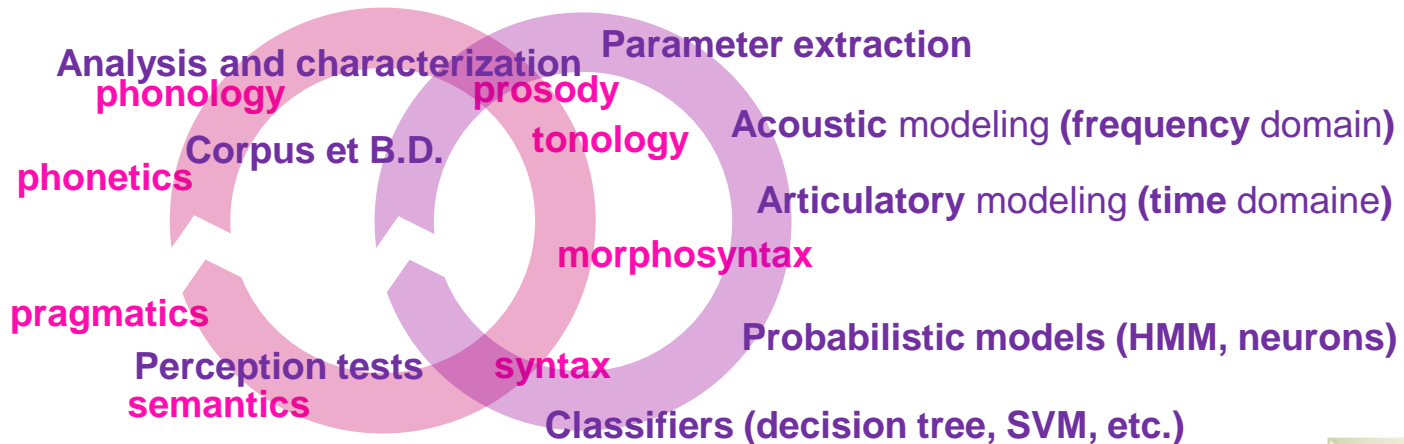
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# MICA Institute structure

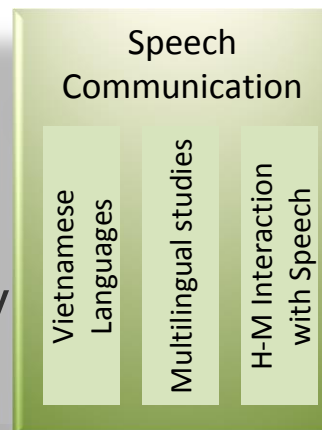


# Research Direction

- Two research activities are realized simultaneously:
  - ◆ natural language processing
  - ◆ vocal technologies.



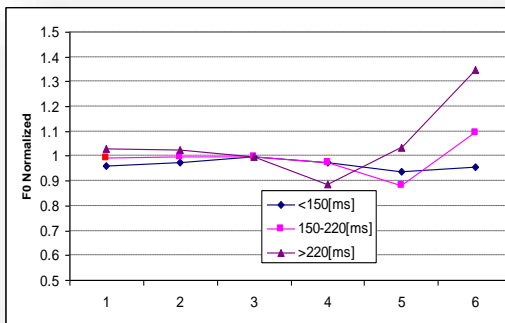
- Research axes
  - ◆ languages spoken in Vietnam
  - ◆ multilingual technology
  - ◆ voice-based human-machine interaction technology



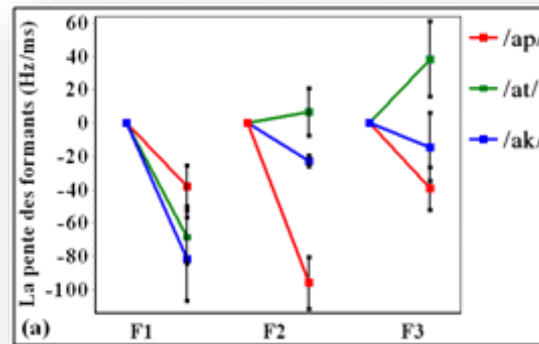
# Research Direction

## ■ Study of languages in Vietnam

- ◆ Studying phonology, phonetics, prosody, and other linguistic topics
- ◆ Modeling dynamic characteristics of the acoustic parameters
- ◆ Developing research tools and methods to study and to transfer knowledge to under-resourced languages (Mopiu, Khmer, Lao...)
- ◆ *Constructing speech databases*
- ◆ Studying text processing, text parsing, etc.



Broken tone (Tone 3) in dynamic mode



Comparing formant transition slopes in VC sequences



Building Mopiu corpus



# Research Direction

## ■ Vocal technologies & human - machine interaction by voice

- ◆ Development of speech technologies **Hoa Sen (recognition)**
  - ★ speech synthesis
  - ★ recognition and understanding
- ◆ Development of applications on embedded systems **Hoa Sung (synthesis)**
  - ★ smartphones
  - ★ DSP-based systems
  - ★ service robots



- ◆ Improving the quality of human-computer interaction systems *in cooperation with PSI, Multimedia lab*

- ★ **Human-Machine Interaction by voice**



“Tôi tên là Mây”

“Vâng tôi múa đây”



“Robot tên là gì ?”

“Robot múa đi !”



# Research Direction

## ■ Multilingual studies

- ◆ **Multilingual text corpus:** constructing bilingual dictionaries, bilingual parallel corpora, multilingual parallel corpora, etc.
- ◆ **Machine Translation systems** for pairs of 'under-resourced' language and 'well-endowed' language (statistical approach)
- ◆ **Speech translation systems** in combination with ASR system and TTS system
- ◆ **Multilingual recognition systems**
  - ★ Adaptation of an ASR system from one language to others
  - ★ Building one multilingual model to recognize many languages



The image shows two columns of text representing parallel fragments from two different articles. The left column is in Vietnamese and the right column is in English. Blue lines connect corresponding text segments between the two columns, illustrating a parallel fragment. The Vietnamese text includes dates like '28/08/2007 - 9:41 AM' and '28/08/2007 - 10:40 AM'. The English text includes '28/08/2007 - 10:40 AM'. The Vietnamese text mentions 'Việt Nam đoạt 3 giải bạc Triển lãm tem châu Á' and 'Six collections de timbres du Vietnam primées lors d'une exposition en Asie'. The English text mentions 'Six collections de timbres vietnamiens ont obtenu des prix à une exposition de timbres-poste d'Asie organisée en Thaïlande'. The Vietnamese text mentions 'Hà Nội (TTXVN) - Ngày 27/8, Tập đoàn Bưu chính viễn thông (VNPT) cho biết, Việt Nam đoạt 3 giải bạc, 3 giải đồng trong đợt Triển lãm Tem châu Á lần thứ 20 vừa được tổ chức tại Thái Lan.' The English text mentions 'Hanoi, 28 août (AVI) - Six collections de timbres vietnamiens ont obtenu des prix à une exposition de timbres-poste d'Asie organisée en Thaïlande'. The Vietnamese text mentions 'Ba bộ tem đoạt giải bạc là "Mặt trận dân tộc giải phóng miền Nam Việt Nam" và "Chính phủ Cách mạng lâm thời Cộng hòa miền Nam Việt Nam" của tác giả Trần Trọng Khải (Hội Tem Thành phố Hồ Chí Minh), "Tem Việt Nam Dân chủ Cộng hòa 1945-1961" tác giả Trần Hữu Huê (Hội Tem tỉnh An Giang) và "Truyền quốc" của tác giả Đỗ Thị Thanh Diệu (Hội Tem tỉnh Bình Thuận).' The English text mentions 'Les collections "Le Front national de libération du Sud Vietnam et le Gouvernement révolutionnaire provisoire de la République du Sud Vietnam", "Les timbres de la République démocratique du Vietnam de la période 1945-1961" et "Les voiliers" ont gagné le prix d'argent.' The Vietnamese text mentions 'Việt Nam a décroché en outre trois prix de bronze.' The English text mentions 'Le Vietnam a décroché en outre trois prix de bronze.' The Vietnamese text mentions 'Triển lãm đã quy tụ gần 200 bộ tem, cung gần 1.000 khung tem chuẩn của 26 quốc gia và vùng lãnh thổ tham dự, trong đó Việt Nam có 7 bộ tem và 33 khung tem.' The English text mentions 'À cette exposition 25 pays et territoires ont participé, avec près de 200 collections de timbres.' The Vietnamese text mentions 'Tại triển lãm, quầy bán tem của Việt Nam thu hút rất đông du khách đến tham quan và mua tem.' The English text mentions 'Les fragments parallèles'. The Vietnamese text mentions 'Các tem về đạo Phật, kiến trúc, biển, danh nhân... và đặc biệt là bộ tem kỷ niệm 100 năm ngày sinh Chủ tịch Hồ Chí Minh (1890-1990) được nhiều người quan tâm.'

Parallel fragment between two articles

Vietnamese

Thai  
Khmer  
Lao  
etc.



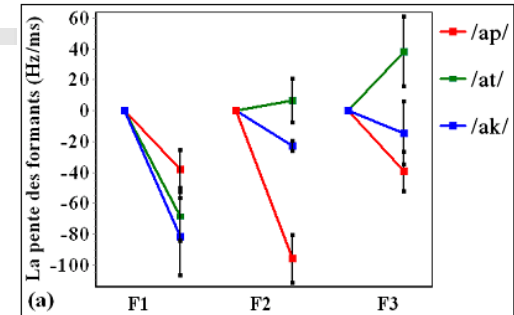
English  
French  
etc.

# Main results

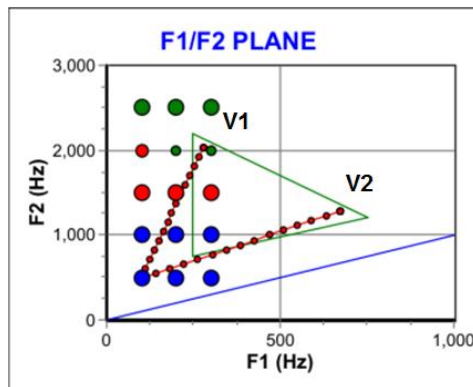
## Study of languages in Vietnam

- **Phonetics phonology of Vietnamese language:** Analyze and understand dynamic characteristics

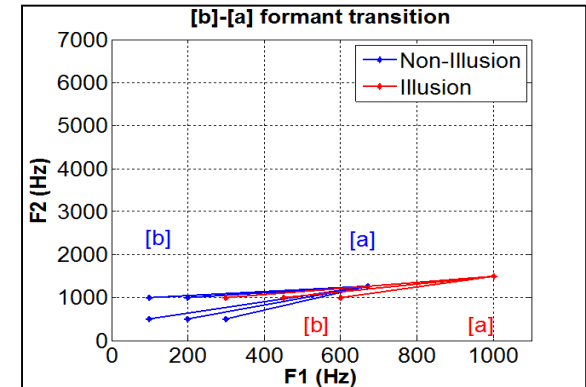
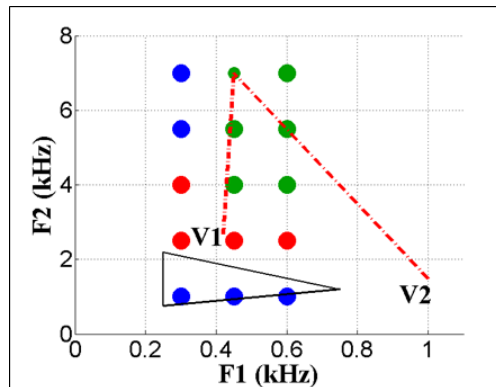
- ◆ Consonants /p, t, k/ can be distinguished by formant transition slope (*dynamic characteristics*)



Formant transition slope of VC  
[NGUYEN Viet-Son 2009 PhD]



Non-illusion & illusion experiments



Formant transition distribution tendency

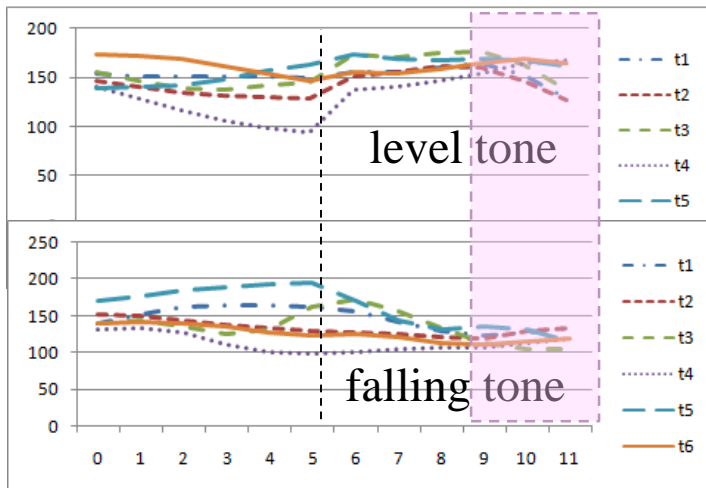
- ◆ Consonants /b, d, γ/ can always be recognized both *inside & outside the vocalic triangle*
- ◆ Relative formant variations & formant transition rate (*dynamic values*) play a significant role (Interspeech 2011, 2013, IALP 2012)

# Main results

## Study of languages in Vietnam

- **Tonology of Vietnamese language:** tonal co-articulation on Vietnamese particles (IALP 2012, WSSANLP2012, Interspeech2013)
- **Phonetics and tonology of Mopiu minority language** (SLTU 2010, IALP 2011, SpeechProsody 2011, LREC 2012, Interspeech 2013)

*Influence of the function of particles on form of F0*



F0 contours of tone pairs (particle carries level/falling tone) with male voice

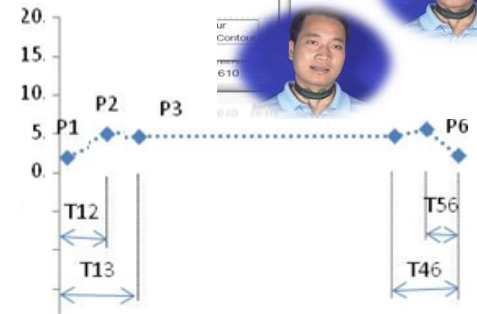
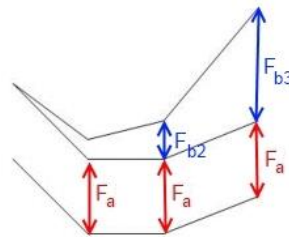
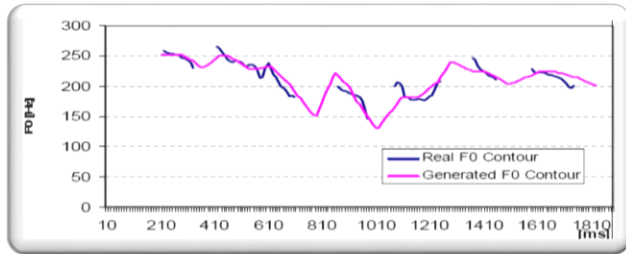


**MISTRAL+** a tool for the analysis of expressive speech

# Main results

## ■ Synthesis for Vietnamese

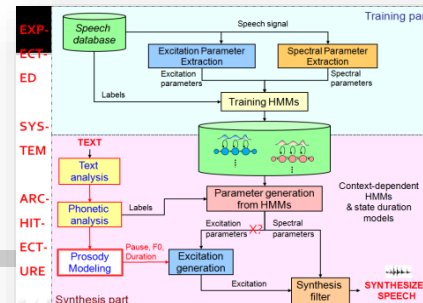
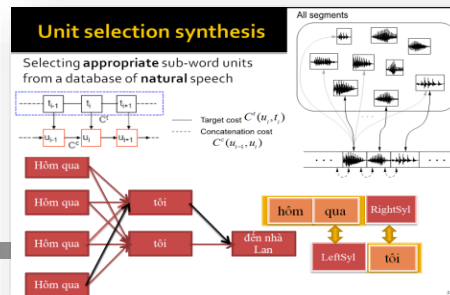
- ◆ Model for generation of Vietnamese intonation (affirmative and question sentences + emotion), applied in Vietnamese TTS (SoICT2011, IALP2011, SpeechProsody2012, SLTU, ...)



Model for generation of Vietnamese intonation [TRAN 2007 - Thesis] + question sentence [TRAN 2011]

+ Emotion [MAC 2012 - Thesis]

- ◆ Vietnamese TTS based on non-uniform unit concatenation or HMM model (SoICT2011, Interspeech2013)



# Main results

- **Speech recognition for Vietnamese, Khmer and Lao**
  - ◆ Robust Vietnamese ASR (SEATUC 2011, ICCE2010-2012, SolCT2012).
  - ◆ ASR for Khmer language (Interspeech2010, SLTU2010),
- **Automatic translation (VN-FR & VN-EN)**
  - ◆ Probabilistic text translation system (VN-FR & VN-EN) (TALN 2010, EAMT 2010, IWSLT 2010, IALP2011) [DO T.N.D 2011 Thesis]
- **Databases:**
  - ◆ Vietnamese, Mopiu (audio, video), Khmer

Human-Robot interaction by voice in Vietnam Museum of Ethnology



← → ↻ 172.16.78.31/moses-web/

### Moses Web Interface

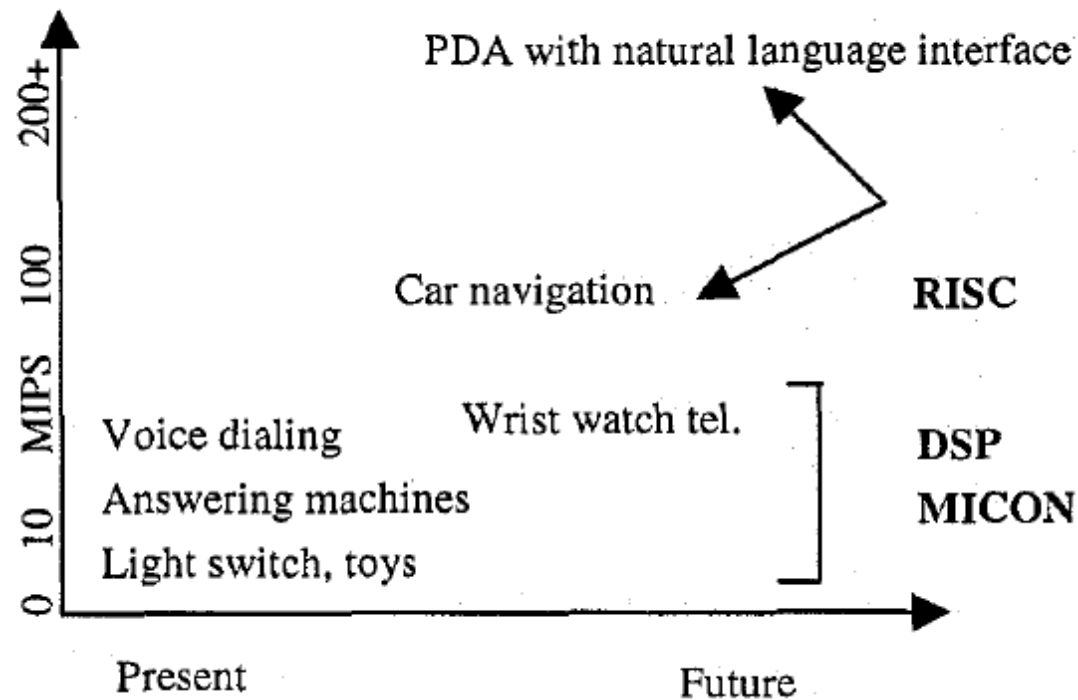
**Source language**  
Vietnamese

**Target language**  
French

Translation direction	BLUEScore (%)	
	Our system	Google 02/2009
F→V	40,09	24,82
V→F	32,08	15,63
F→V	25,00	24,38
V→F	20,22	15,82

# Một số bài toán Nhận dạng tiếng nói

## ❖ Kiến trúc hạ tầng của ứng dụng



Phân loại các ứng dụng nhúng theo chủng loại bộ xử lý (Vi điều khiển, DSP, hay Vi xử lý (RISC)) và tốc độ xử lý.

# Study of languages in Vietnam

## Corpus (example)

- Attitude/emotion corpus (audio+visual)
  - ◆ 90 mn audio-visual signal
  - ◆ 2 speakers
    - ★ 1 woman, 1 man



Maternel



Autorité



Séduction



# Study of languages in Vietnam

## Under-resourced languages

H-Mong  
minority



- Aims: Collect data about ethnologic subjects
  - ◆ Origins, technology, religion, language, social structure, ...

9  
**languages**  
Au Co project



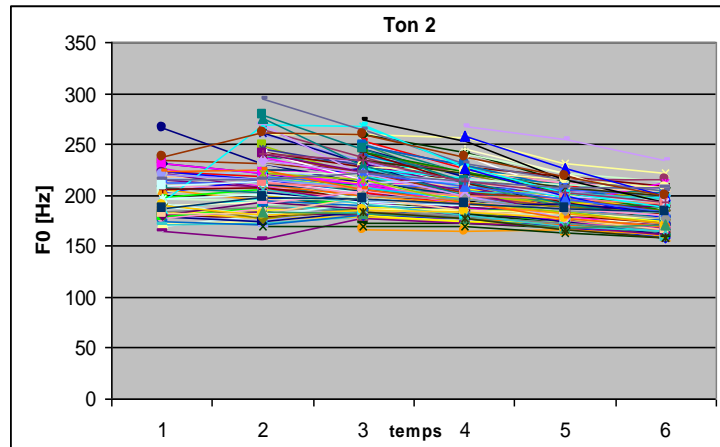
Mo Piu  
minority



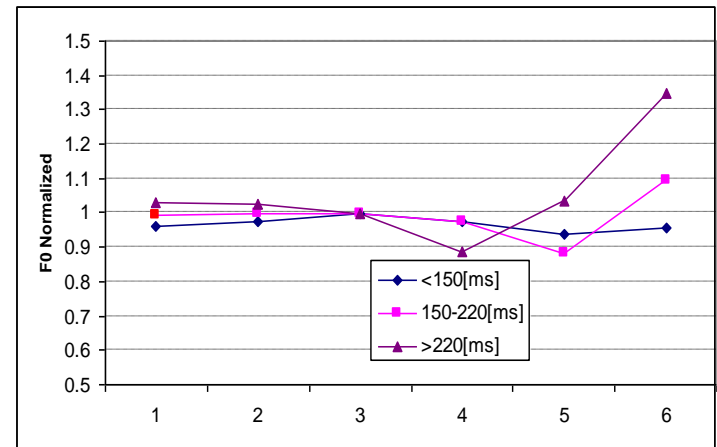
# Study of languages in Vietnam

## Results

### ■ *Tone: dynamic characteristics - Variation of tones*



250 representatives of F0 contour of Tone 2



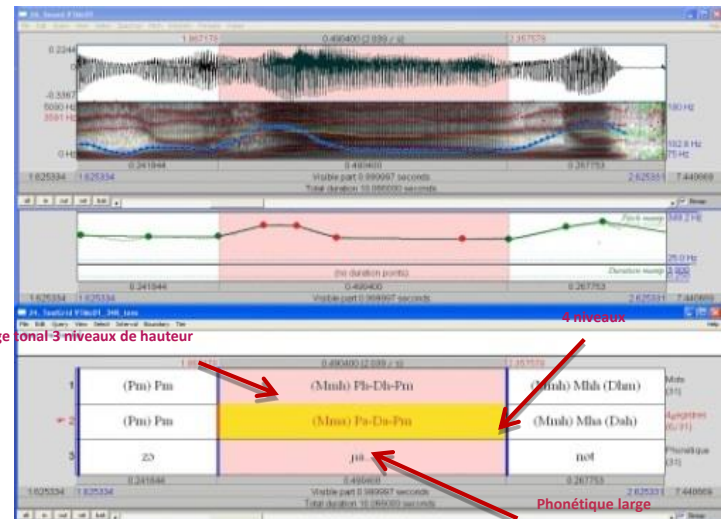
*Three variants of Tone 3 with respect to syllable duration*

- ◆ F0 contours are not stable (especially at the initial points).
- ◆ The initial points of tones change in a large range and the last points are quite stable.
- ◆ The variation of F0 contour is dependent on the carrying tone and duration of the syllable.

# Study of languages in Vietnam

## Results

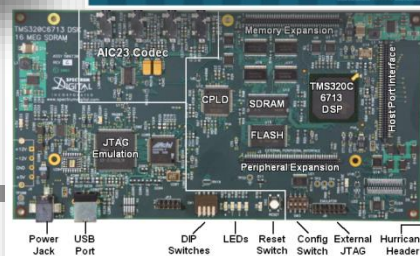
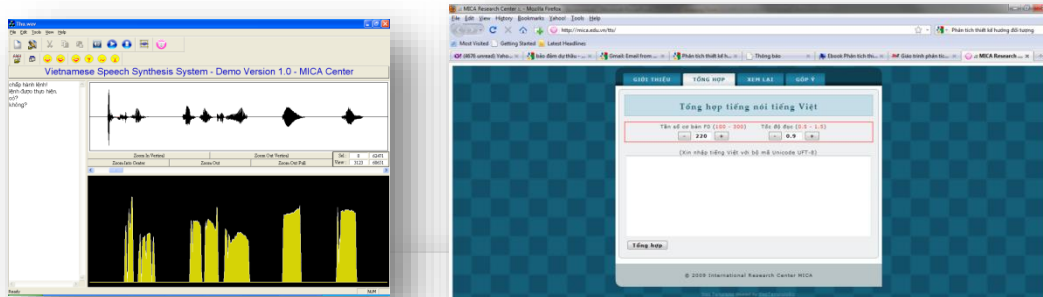
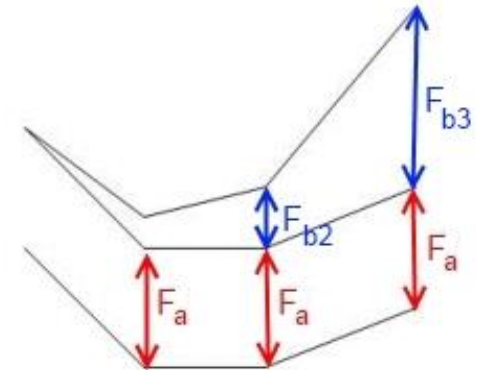
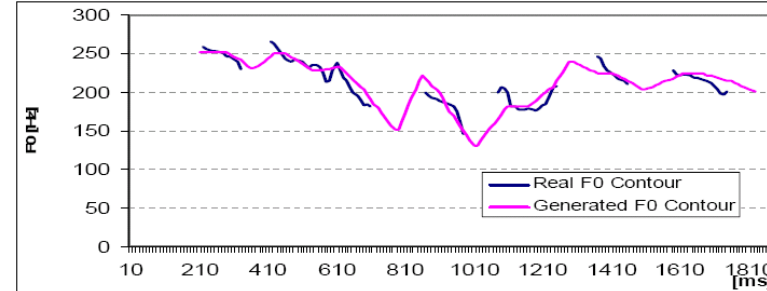
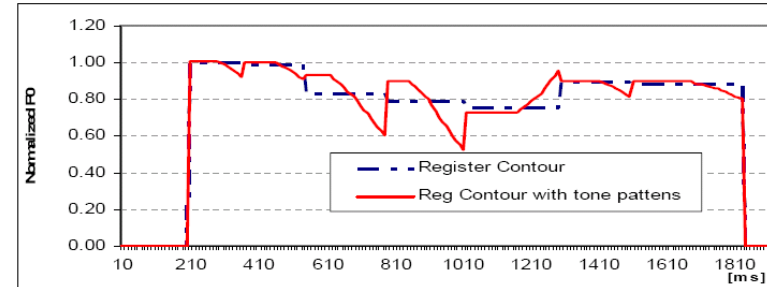
- Database of Mo Piu language
  - ◆ composed of 36 h films
    - ★ 35 h speech, 1 h songs,
    - ★ for a total of 4000 sound/video files
  
- **MISTRAL+** (Melody Intonation Speaker Tonal Range Analysis using variable Levels)
  - ◆ a tool for the analysis of the expressive speech of any language
  - ◆ For example:
    - ★ Tonal languages
    - ★ Endangered languages
    - ★ Etc.



# Vocal technologies & HMI

## Results

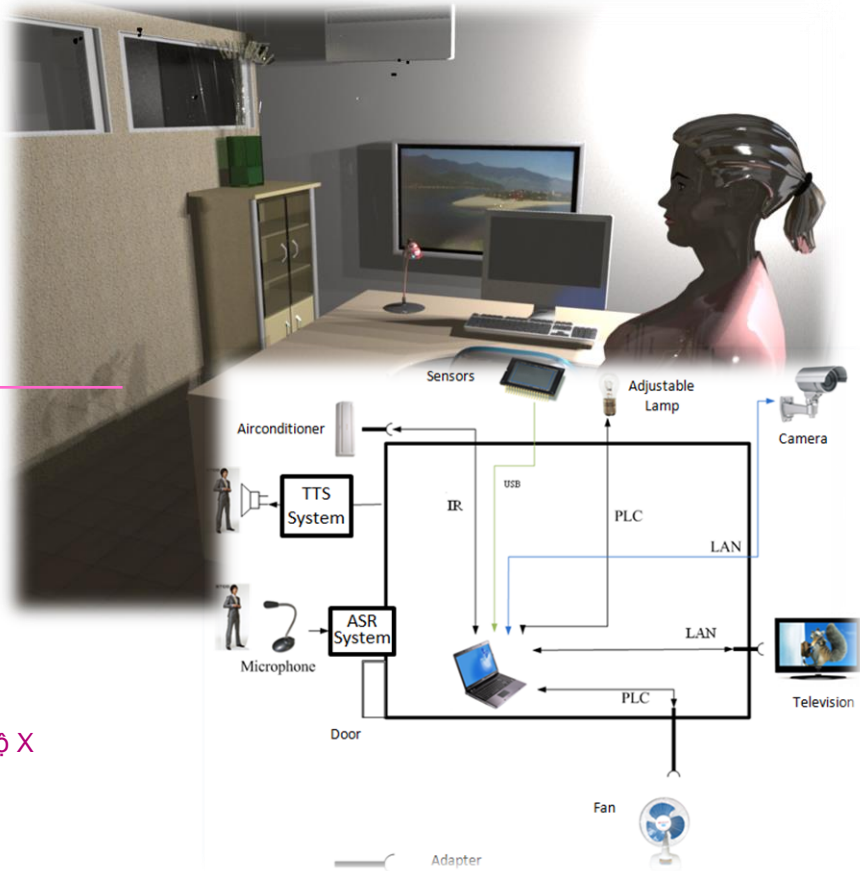
- Model for generation of Vietnamese intonation (affirmative and question sentences), applied for Vietnamese TTS.
- Synthesis for Vietnamese
  - ◆ 3 versions : research, embedded, web



# Vocal technologies & HMI

## Results

- Intelligent room controlled by voice (KC03.15)



	Commands
Door	cửa mở / đóng
Lamp	đèn bật / tắt đèn sáng lên / tối đi
Camera	camera bật / tắt camera phải / trái
Airconditioner	điều hòa bật / tắt điều hòa tăng / giảm điều hòa thiết lập nhiệt độ X
Television	tivi bật / tắt tivi tăng / giảm âm tivi tăng / giảm kênh tivi kênh một / hai / ba / bốn / năm ...



Homework 😊

**International Research Institute MICA**  
Multimedia, Information, Communication & Applications  
UMI 2954

Hanoi University of Science and Technology  
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# Next week: 1<sup>st</sup> mini presentation

- **Human speech**
  - ◆ Production
  - ◆ Perception
  - ◆ Understanding/Processing
- **Voice base application/product**
  - ◆ Intro
  - ◆ Techniques
  - ◆ Demo: Video, online demo etc.

