

Interim Results

For the half year ended 31 March 2016

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Chief Executive



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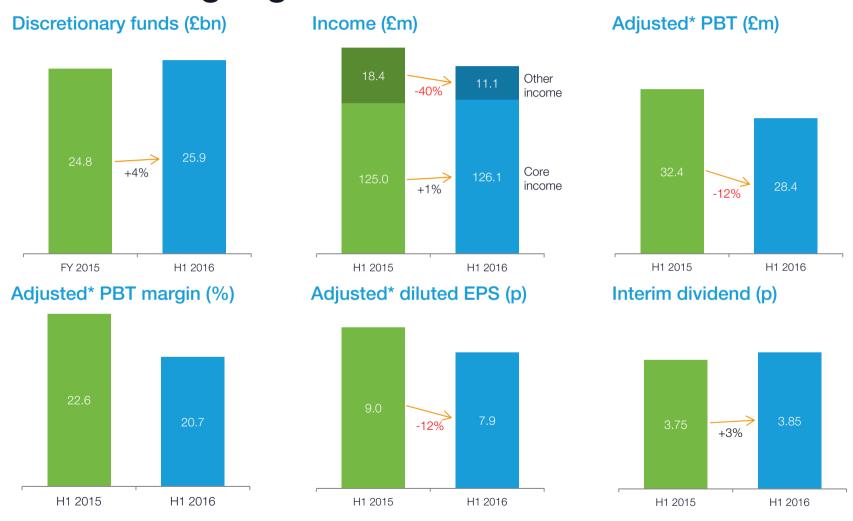


Results highlights

Highlights

- > Overall business performance resilient despite market headwinds:
 - > Growth in discretionary funds and core income
 - > Decline in other income in line with expectations
 - > Continued organic inflows into discretionary funds
 - > Growth in financial planning income
 - > Strong contribution from the intermediaries business
- > Executive Committee expanded with broader client facing representation
- Progress across new growth initiatives
- Belief in long-term growth prospects stronger than ever

Results highlights



^{*} These figures have been adjusted to exclude redundancy costs, FSCS levy rebate, onerous contracts, one-off migration costs, disposal of available-for-sale investment and amortisation of client relationships.



Financial highlights

Financial headlines

| £m | H1 2016 | H1 2015 | Change (%) | FY 2015 |
|--|----------------------------|----------------------------|---------------|------------------------------|
| Core income Other income | 126.1 11.1 | 125.0 18.4 | +1 -40 | 251.3 32.4 |
| Total income | 137.2 | 143.4 | -4 | 283.7 |
| Fixed staff costs Other operating costs | (53.1) (33.2) | (52.6) (33.3) | +1 +0 | (104.0) (69.0) |
| Total fixed operating costs | (86.3) | (85.9) | +0 | (173.0) |
| Profit pre variable staff costs | 50.9 | 57.5 | -11 | 110.7 |
| Variable staff costs | (22.7) | (25.4) | -11 | (49.0) |
| Adjusted operating profit | 28.2 | 32.1 | -12 | 61.7 |
| Adjusted profit before tax | 28.4 | 32.4 | -12 | 62.2 |
| | | | | |
| Adjusted PBT margin (%) Adjusted diluted EPS (p) Interim dividend (p) Final dividend (p) | 20.7 7.9 3.85 n/a | 22.6 9.0 3.75 n/a | -12 +3 | 21.9 17.1 3.75 8.25 |
| Average FTSE 100 Index Average WMA Balance Index | 6,114 3,520 | 6,625 3,612 | -8 -3 | 6,534 3,574 |

Funds summary

| | | | | Chan | ge (%) |
|--|------------|------------|------------|----------------------|----------------------|
| £bn | H1 2015 | FY 2015 | H1 2016 | H1 2016 v FY 2015 | H1 2016 v H1 2015 |
| | | | | | |
| Discretionary | 26.2 | 24.8 | 25.9 | +4 | -1 |
| Execution only | 3.8 | 3.7 | 3.6 | -3 | -5 |
| Core funds | 30.0 | 28.5 | 29.5 | +4 | -2 |
| | | | | | |
| Advisory | 4.5 | 3.5 | 3.3 | -6 | -27 |
| Total funds | 34.5 | 32.0 | 32.8 | +3 | -5 |
| | | | | | |
| FTSE WMA Private Investor Series Balanced Portfolio Index | 3,684 | 3,421 | 3,556 | +4 | -3 |

H1 funds movement

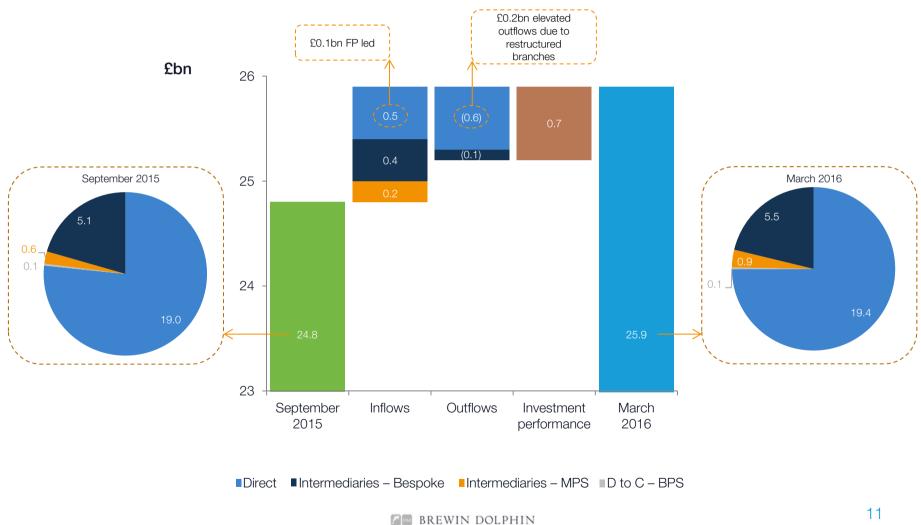
| £bn | FY 2015 | Total net flows | Investment performance | H1 2016 | Annualised net flows % |
|----------------|------------|--------------------|------------------------|------------|------------------------|
| Discretionary | 24.8 | 0.4 | 0.7 | 25.9 | +3 |
| Execution only | 3.7 | 0.2 | (0.3) | 3.6 | +11 |
| Core funds | 28.5 | 0.6 | 0.4 | 29.5 | +4 |
| | | | | | |
| Advisory | 3.5 | (0.4) | 0.2 | 3.3 | -23 |
| Total funds | 32.0 | 0.2 | 0.6 | 32.8 | +1 |

H1 funds flow summary

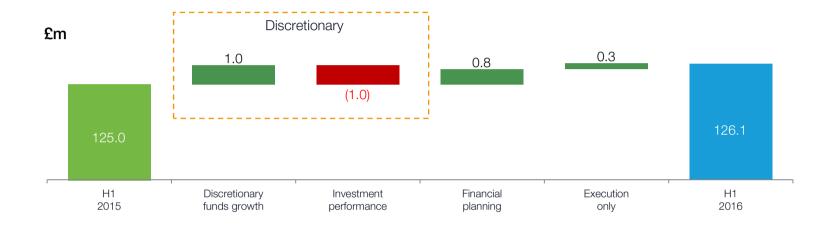
| | H1 2016 | | | H1 2016 | Annualised flow rates (%) | | | · | |
|----------------|------------|----------|-------|------------|---------------------------|---------|----------|-----------|-------|
| £bn | Inflows | Outflows | Net | Transfers | Net flows | Inflows | Outflows | Transfers | Total |
| | | | | | | | | | |
| Discretionary | 1.1 | (0.7) | 0.4 | 0.0 | 0.4 | +9 | -6 | +0 | +3 |
| Execution only | 0.2 | (0.3) | (0.1) | 0.3 | 0.2 | +11 | -16 | +16 | +11 |
| Core funds | 1.3 | (1.0) | 0.3 | 0.3 | 0.6 | +9 | -7 | +2 | +4 |

| Advisory | 0.0 | (0.1) | (0.1) | (0.3) | (0.4) | +0 | -6 | -17 | -23 |
|-------------|-----|-------|-------|-------|-------|----|----|-----|-----|
| Total funds | 1.3 | (1.1) | 0.2 | 0.0 | 0.2 | +8 | -7 | +0 | +1 |

H1 discretionary funds movement in detail



H1 core income

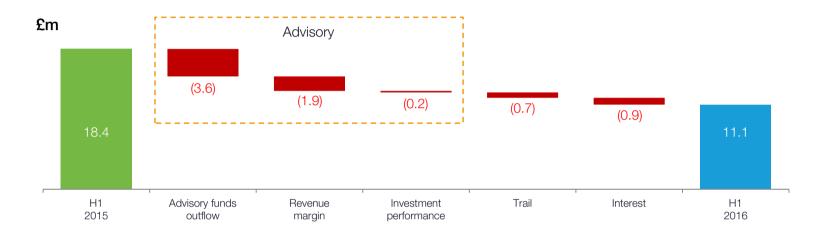


| £m | H1 2015 | H1 2016 | Change (%) |
|----------------------|------------|------------|---------------|
| Discretionary income | 112.7 | 112.7 | +0 |
| Financial planning | 7.3 | 8.1 | +11 |
| Execution only | 5.0 | 5.3 | +6 |
| Core income | 125.0 | 126.1 | +1 |

Discretionary revenue margin (bps)

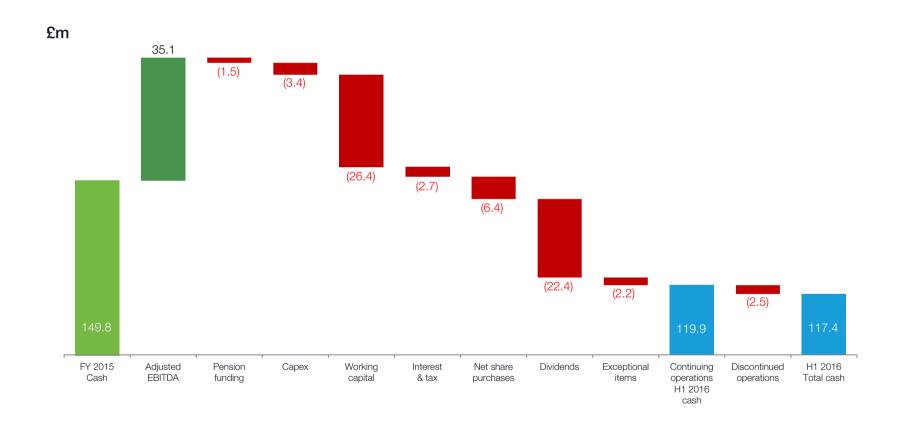


H1 other income



| £m | H1 2015 | H1 2016 | Change (%) |
|-----------------|------------|------------|---------------|
| | | | |
| Advisory income | 13.8 | 8.1 | -41 |
| Trail | 2.5 | 1.8 | -28 |
| Interest | 2.1 | 1.2 | -43 |
| Other income | 18.4 | 11.1 | -40 |

H1 cash flow





Progress on growth plans

Direct

- Continued focus on organic discretionary funds inflows
- Expanded Financial Planning resource and capability
- Launched first two specialised professional service propositions with more to come
- ➤ Entry level non-advised (BPS) opened to new clients (>2,500 clients, £120m funds), with full on-line product roll out scheduled for H2
- New client goal-focused brand positioning implemented. Backed by structured content and events-based campaigns to drive new prospect and client conversations

Intermediaries

- ➤ £6.4bn of discretionary funds from >1,600 intermediary relationships
- ➤ £0.9bn in managed solution (MPS) from 361 intermediary relationships, including 94 new relationships
 - > Passive version of MPS built for launch in H2
 - > In-house platform ready for H2 launch
- ➤ ARC risk metric adoption in progress
- Online access portal under further development in H2

Expansion

- Cambridge office opened as part of South East growth strategy
- Firmly back in hiring mode talented IMs / FPs approaching us
- > Operating model capable of scaling to allow growth
- ➤ Aiming for balanced direct/agent net growth by 2020
- ➤ Aiming to grow discretionary funds by a third over next five years

KPIs

| Strategic priority | KPI | FY 2013 | FY 2014 | FY 2015 | H1 2016 | Current target | Progress |
|---------------------|---|------------|------------|------------|------------|-------------------|----------|
| Revenue | Discretionary fund inflows (%) | 6 | 7 | 5 | 3 | 5 | |
| growth | Revenue growth (%) | 5 | 2 | 1 | -4 | n/a | |
| | Adjusted PBT margin (%) | 18.5 | 20.8 | 21.9 | 20.7 | 25+ | |
| | Discretionary income per CF30 (£'000) | 370 | 443 | 502 | 517 | 490 | |
| Improved efficiency | % of managed funds in discretionary service | 76 | 82 | 88 | 89 | 90 | |
| | Discretionary funds per CF30 (£m) | 41 | 49 | 55 | 59 | 75 | |
| | Average client portfolio (£'000) | 420 | 478 | 498 | 537 | 500 | |
| Capital sufficiency | Capital adequacy ratio (%) | 226 | 241 | 248 | 230 | Min 150 | |
| | Dividend pay out (%) | 60 | 62 | 70 | n/a | 60-80 | |
| Dividend growth | Adjusted EPS growth (%) – diluted | 15 | 11 | 7 | -12 | n/a | |
| | Dividend growth (%) | 20 | 15 | 21 | n/a | n/a | |



Q&A



Appendices

Regional network

Discretionary funds

| £bn | Sept 2015 | March 2016 | Change % |
|-----------------------------|--------------|---------------|-------------|
| | | | |
| London / South East | 7.9 | 8.3 | +5 |
| Scotland / Northern England | 7.0 | 7.3 | +4 |
| North West / Midlands | 4.1 | 4.2 | +2 |
| South / West & Wales | 3.4 | 3.4 | - |
| Other | 1.7 | 1.7 | - |
| Models | 0.7 | 1.0 | +43 |
| Total funds | 24.8 | 25.9 | +4 |

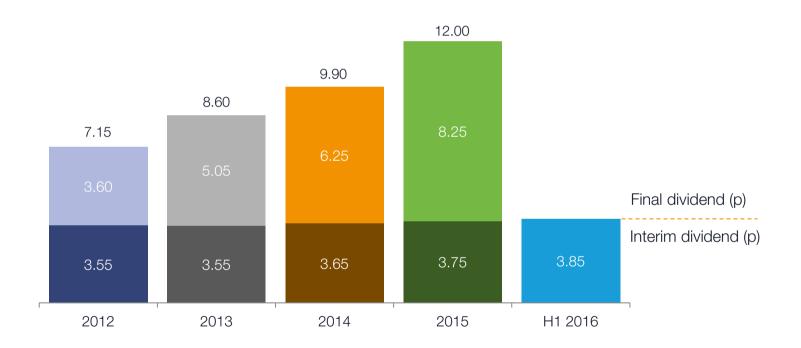
Statutory PBT reconciliation

| £m | H1 2016 | H1 2015 |
|--|------------|------------|
| Adjusted profit before tax | 28.4 | 32.4 |
| Exceptional gain | - | 9.7 |
| Exceptional costs | (3.6) | 0.3 |
| Amortisation of client relationships | (3.3) | (5.2) |
| Statutory profit before tax | 21.5 | 37.2 |
| Tax | (4.3) | (7.6) |
| Profit after tax | 17.2 | 29.6 |
| Profit/(loss) after tax from discontinued operations | | 0.5 |
| Profit for the period | 17.2 | 30.1 |

| £m | H1 2016 | H2 2015 | H1 2015 |
|--|------------|------------|------------|
| Operating profit | 0.5 | 0.5 | 0.8 |
| Costs of separation | (0.3) | (11.6) | (0.1) |
| Profit/(loss) before tax | 0.2 | (11.1) | 0.7 |
| Tax | (0.2) | 3.4 | (0.2) |
| Profit/(loss) after tax from discontinued operations | - | (7.7) | 0.5 |

• £14m sales proceeds received on 29 April 2016 from the sale of Stocktrade

Dividend history



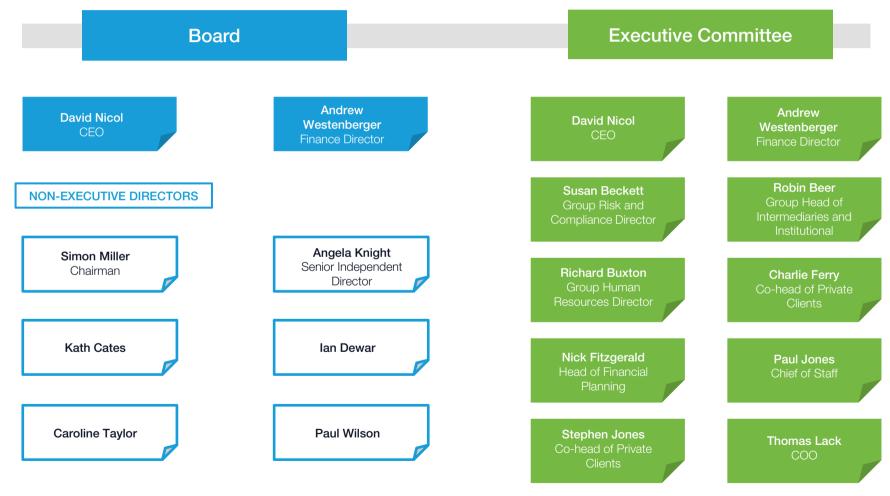
Balance sheet

| £m | H1 2016 | FY 2015 |
|--|------------------|--------------------------|
| Goodwill & client relationships Software | 74 10 | 78 9 |
| Total intangible assets | 84 | 87 |
| Fixed assets Defined benefit scheme Other non-current assets | 6 1 11 | 8 - 11 |
| Total other non-current assets | 18 | 19 |
| Net cash Working capital Provisions Shares to be issued | 117 18 (9) | 150 (4) (7) (9) |
| Total net current assets | 126 | 130 |
| Defined benefit scheme Other non-current liabilities | - (6) | (3) (14) |
| Total non-current liabilities | (6) | (17) |
| Net assets | 222 | 219 |
| Regulatory capital resources | 140 | 145 |

Shareholders as at 10 May 2016

| | % holding |
|----------------------------|-----------|
| Royal London Asset Mgmt | 6.36 |
| Kames Capital | 5.42 |
| FIL Investment Int'I | 5.17 |
| Aberforth Partners | 5.15 |
| JO Hambro | 4.22 |
| Aviva Investors | 4.21 |
| Henderson Global Investors | 3.24 |
| Unicorn Asset Mgt | 3.15 |
| Other | 63.08 |

Board and Executive Committee



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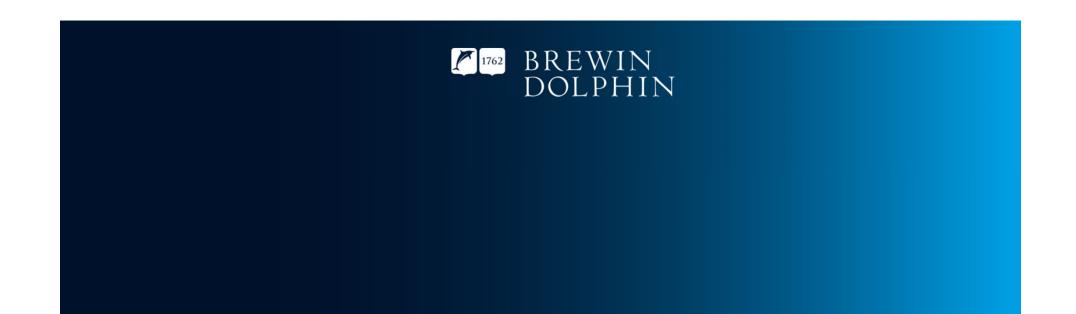
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19 May 2016







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