# The Internal Medicine Subspecialty Milestones Project

A Joint Initiative of
The Accreditation Council for Graduate Medical Education
and
The American Board of Internal Medicine



In Collaboration with



February 2014

## **Milestone Reporting**

This document presents milestones designed for programs to use in semi-annual review of fellow performance and reporting to the ACGME. Milestones are knowledge, skills, attitudes, and other attributes for each of the ACGME competencies that describe the development of competence from an early subspecialty learner up to and beyond that expected for unsupervised practice. In the initial years of implementation, the Review Committee will examine Milestone performance data for each program's fellows as one element in the Next Accreditation System (NAS) to determine whether fellows overall are progressing.

The Subspecialty Milestones are arranged in columns of progressive stages of competence that do not correspond with post-graduate year of education. For each reporting period, programs will need to review the Milestones, identify those that best describe a fellow's current performance, and ultimately select a box that best represents the summary performance for that sub-competency (see the figure on page v). Selecting a response box in the middle of a column implies that the fellow has substantially demonstrated those milestones, as well as those in previous columns. Selecting a response box on a line in between columns indicates that milestones in the lower columns have been substantially demonstrated, as well as some milestones in the higher column.

A general interpretation of each column for subspecialty medicine is as follows:

**Not Yet Assessed:** This option should be used only when a fellow has not yet had a learning experience in the sub-competency.

**Critical Deficiencies**: These learner behaviors are not within the spectrum of developing competence. Instead they indicate significant deficiencies in a fellow's performance.

Column 2: Describes behaviors of an early learner.

**Column 3:** Describes behaviors of a fellow who is advancing and demonstrating improvement in performance related to milestones.

**Ready for Unsupervised Practice:** Describes behaviors of a fellow who substantially demonstrates the milestones identified for a physician who is ready for unsupervised practice. This column is designed as the graduation target, but the fellow may display these milestones at any point during fellowship.

**Aspirational:** Describes behaviors of a fellow who has advanced beyond those milestones that describe unsupervised practice. These milestones reflect the competence of an expert or role model and can be used by programs to facilitate further professional growth. It is expected that only a few exceptional fellows will demonstrate these milestones behaviors.

For each ACGME competency domain, programs will also be asked to provide a summative evaluation of each fellow's learning trajectory.

#### **Additional Notes**

The "Ready for Unsupervised Practice" milestones are designed as the graduation target but do not represent a graduation requirement. Making decisions about readiness for graduation is the purview of the fellowship program director (see the FAQ "Can a fellow graduate if he or she does not reach every milestone?" in the Frequently Asked Questions document posted on the NAS section of the ACGME website for further discussion of this issue). Study of Milestone performance data will be required before the ACGME and its partners will be able to determine whether the "Ready for Unsupervised Practice" milestones and all other milestones are in the appropriate stage within the developmental framework, and whether Milestone data are of sufficient quality to be used for high stakes decisions.

# Listed below are the societies and members who have participated in the development of the Internal Medicine Subspecialty Reporting Milestones.

Chairs: Scott Gitlin, MD and John Flaherty, MD

Accreditation Council of Graduate Medical Education: James Arrighi, MD; Susan Swing, PhD; Jerry Vasilias, PhD

Alliance for Academic Internal Medicine: D. Craig Brater, MD; Margaret Breida; Kelly Caverzagie, MD; Gregory C. Kane, MD; Consuelo Nelson Grier; Polly Parsons, MD; Bergitta Smith

American Academy of Hospice and Palliative Care Medicine: Laura Morrison, MD; Steven Radwany, MD; Timothy Quill, MD

American Academy of Sleep Medicine: Vishesh Kapur, MD; Becky Roberts; Michael Silber, MB ChB

American Association for the Study of Liver Diseases: Adrian Di Bisceglie, MD; Oren Fix, MD; Ayman Koteish, MD

American Association of Clinical Endocrinologists: Pasquale Palumbo, MD; Dace Trence, MD

American Board of Internal Medicine: Lee Berkowitz, MD; Eric Holmboe, MD; Sarah Hood; William Iobst, MD; Sharon Levin, MD; Sandra Yaich

American College of Cardiology: Jill Foster; Marcia Jackson, PhD; Jeff Kuvin, MD; Eric Williams, MD

American College of Chest Physicians: Doreen Addrizzo-Harris, MD; John Buckley, MD; Paul Markowski, CAE; Curtis Sessler, MD; Kenneth Torrington, MD

American College of Gastroenterology: Seth Richter, MD; Ronald Szyjkowski, MD

American College of Physicians: Patrick Alguire, MD; Molly Cooke, MD

American College of Rheumatology: Marcy Bolster, MD; Calvin Brown, MD

American Gastroenterological Association: Tamara Jones; Lori Marks, PhD; Darrell Pardi, MD; Suzanne Rose, MD; Brijen Shah, MD

American Geriatrics Society: Jan Busby-Whitehead, MD; Lisa Granville, MD; Rosanne Leipzig, MD

American Society of Clinical Oncology: Frances Collichio, MD; Marilyn Raymond, MD; Jamie Von Roenn, MD

American Society of Gastrointestinal Endoscopy: Diane Alberson; Walter Coyle, MD; Robert Sedlack, MD

American Society of Hematology: Linda Burns, MD; Charles Clayton; Karen Kayoumi; Elaine Muchmore, MD

American Society of Nephrology: Nancy Adams, MD; Raymond Harris, MD; Tod Ibrahim; Ryan Russell

American Society of Nuclear Cardiology: Brian Abbott, MD; James Arrighi, MD

American Thoracic Society: Henry Fessler, MD

Association of Program Directors in Endocrinology, Diabetes and Metabolism: Ashok Balasubramanyan, MD; Ann Danoff, MD; Geetha Gopalakrishnan, MD

Association of Pulmonary and Critical Care Medicine Program Directors: Craig Piquette, MD; David Schulman, MD

Association of Specialty Professors: John Flaherty, MD; Mark Geraci, MD; Scott Gitlin, MD; Don Rockey, MD; Joshua Safer, MD

Infectious Diseases Society of America: Wendy Armstrong, MD; Daniel Havlichek, Jr, MD

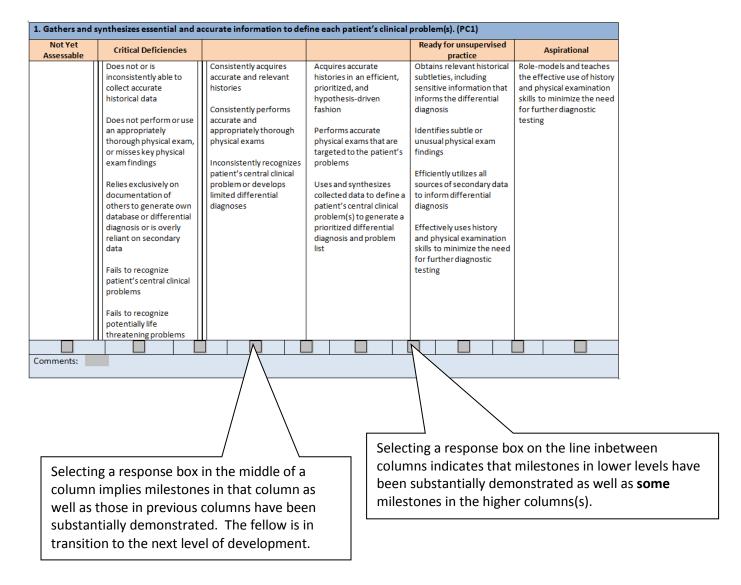
Society of Cardiac Angiography and Interventions: Tarek Helmy, MD; Daniel Kolansky, MD

Society of Critical Care Medicine: Stephen Pastores, MD; Antoinette Spevetz, MD

The Endocrine Society: Beverly Biller, MD; Ailene Cantelmi

The diagram below presents an example set of milestones for one sub-competency in the same format as the ACGME Report Worksheet. For each reporting period, a fellow's performance on the milestones for each sub-competency will be indicated by:

- selecting the column of milestones that best describes that fellow's performance or,
- selecting the "Critical Deficiencies" response box



Not Yet ssessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Does not or is	Consistently acquires	Acquires accurate	Obtains relevant historical	Role-models and teache
	inconsistently able to	accurate and relevant	histories in an efficient,	subtleties, including	the effective use of hist
	collect accurate	histories	prioritized, and	sensitive information that	and physical examination
	historical data		hypothesis-driven	informs the differential	skills to minimize the no
		Consistently performs	fashion	diagnosis	for further diagnostic
	Does not perform or use	accurate and	Performs accurate	Identifies subtle or	testing
	an appropriately thorough physical exam,	appropriately thorough physical exams	physical exams that are	unusual physical exam	
	or misses key physical	priysical exams	targeted to the patient's	findings	
	exam findings	Inconsistently recognizes	problems	Illiangs	
	Cxam mangs	patient's central clinical	problems	Efficiently utilizes all	
	Relies exclusively on	problem or develops	Uses and synthesizes	sources of secondary data	
	documentation of	limited differential	collected data to define a	to inform differential	
	others to generate own	diagnoses	patient's central clinical	diagnosis	
	database or differential		problem(s) to generate a		
	diagnosis or is overly		prioritized differential	Effectively uses history	
	reliant on secondary		diagnosis and problem	and physical examination	
	data		list	skills to minimize the need	
				for further diagnostic	
	Fails to recognize			testing	
	patient's central clinical				
	problems				
	Fails to recognize				
	potentially life				
	threatening problems				

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Care plans are consistently inappropriate or inaccurate	Inconsistently develops an appropriate care plan Inconsistently seeks	Consistently develops appropriate care plan  Recognizes situations	Appropriately modifies care plans based on patient's clinical course, additional data, patient	Role-models and teaches complex and patient-centered care
	Does not react to situations that require urgent or emergency	additional guidance when needed	requiring urgent or emergency care  Seeks additional guidance	preferences, and cost- effectiveness principles Recognizes disease	Develops customized, prioritized care plans for the most complex patients, incorporating
	care  Does not seek additional		and/or consultation as appropriate	presentations that deviate from common patterns and require complex	diagnostic uncertainty and cost-effectiveness principles
	guidance when needed			decision-making, incorporating diagnostic uncertainty	
				Manages complex acute and chronic conditions	

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Cannot advance beyond the need for direct supervision in the delivery of patient care  Cannot manage patients who require urgent or emergency care  Does not assume responsibility for patient management decisions	Requires direct supervision to ensure patient safety and quality care  Requires direct supervision to manage problems or common chronic diseases in all appropriate clinical settings  Inconsistently provides preventive care in all appropriate clinical settings  Requires direct supervision to manage patients with straightforward diagnoses in all appropriate clinical settings  Unable to manage complex inpatients or patients requiring intensive care  Cannot independently supervise care provided by	Requires indirect supervision to ensure patient safety and quality care  Provides appropriate preventive care and chronic disease management in all appropriate clinical settings  Provides comprehensive care for single or multiple diagnoses in all appropriate clinical settings  Under supervision, provides appropriate care in the intensive care unit  Initiates management plans for urgent or emergency care	Independently manages patients across applicable inpatient, outpatient, and ambulatory clinical settings who have a broad spectrum of clinical disorders, including undifferentiated syndromes  Seeks additional guidance and/or consultation as appropriate  Appropriately manages situations requiring urgent or emergency care  Effectively supervises the management decisions of the team in all appropriate clinical settings	Effectively manages unusual, rare, or complex disorders in all appropriate clinical settings
		other members of the physician-led team			

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Attempts to perform invasive procedures without sufficient technical skill or supervision  Fails to recognize cases in which invasive procedures are unwarranted or unsafe  Does not recognize the need to discuss procedure indications, processes, or potential risks with patients  Fails to engage the patient in the informed consent process, and/or does not effectively describe risks and benefits of procedures	Possesses insufficient technical skill for safe completion of common invasive procedures with appropriate supervision  Inattentive to patient safety and comfort when performing invasive procedures  Applies the ethical principles of informed consent  Recognizes the need to obtain informed consent for procedures, but ineffectively obtains it  Understands and communicates ethical principles of informed consent	Possesses basic technical skill for the completion and interpretation of some common invasive procedures with appropriate supervision  Inconsistently manages patient safety and comfort when performing invasive procedures  Inconsistently recognizes appropriate patients, indications, and associated risks in the performance of invasive procedures  Obtains and documents informed consent	Consistently demonstrates technical skill to successfully and safely perform and interpret invasive procedures  Maximizes patient comfort and safety when performing invasive procedures  Consistently recognizes appropriate patients, indications, and associated risks in the performance of invasive procedures  Effectively obtains and documents informed consent in challenging circumstances (e.g., language or cultural barriers)  Quantifies evidence for risk-benefit analysis during obtainment of informed consent for complex	Demonstrates skill to independently perform and interpret complex invasive procedures that are anticipated for future practice  Demonstrates expertise to teach and supervise others in the performance of invasive procedures  Designs consent instrument for a human subject research study; files an Institution Review Board (IRB) application
				procedures or therapies	
 ments:					

4b. Demonstrat	b. Demonstrates skill in performing and interpreting non-invasive procedures and/or testing. (PC4b)								
Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational				
	Does not recognize patients for whom non-invasive procedures and/or testing is not warranted or is unsafe  Attempts to perform or interpret non-invasive procedures and/or testing without sufficient skill or supervision  Does not recognize the need to discuss procedure indications, processes, or potential risks with patients  Fails to engage the patient in the informed consent process and/or does not effectively describe risks and benefits of procedures	Possesses insufficient skill to safely perform and interpret non-invasive procedures and/or testing with appropriate supervision  Inattentive to patient safety and comfort when performing non-invasive procedures and/or testing procedures  Applies the ethical principles of informed consent  Recognizes need to obtain informed consent for procedures but ineffectively obtains it  Understands and communicates ethical principles of informed consent	Inconsistently recognizes appropriate patients, indications, and associated risks in the utilization of non-invasive procedures and/or testing Inconsistently integrates procedures and/or testing results with clinical features in the evaluation and management of patients  Can safely perform and interpret selected non-invasive procedures and/or testing procedures with minimal supervision  Inconsistently recognizes high-risk findings and artifacts/normal variants  Obtains and documents informed consent	Consistently recognizes appropriate patients, indications, limitations, and associated risks in utilization of non-invasive procedures and/or testing Integrates procedures and/or testing results with clinical findings in the evaluation and management of patients  Recognizes procedures and/or testing results that indicate high-risk state or adverse prognosis  Recognizes artifacts and normal variants  Consistently performs and interprets non-invasive procedures and/or testing in a safe and effective manner  Effectively obtains and documents informed consent in challenging circumstances (e.g., language or cultural barriers)	Demonstrates skill to independently perform and interpret complex non-invasive procedures and/or testing  Demonstrates expertise to teach and supervise others in the performance of advanced non-invasive procedures and/or testing  Designs consent instrument for a human subject research study; files an Institution Review Board (IRB) application				

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Internal Medicine Subspecialty Milestones: ACGME Report Worksheet

				ri d in co	Quantifies evidence for isk-benefit analysis uring obtainment of informed consent for omplex procedures nd/or tests	
Comments:		·	·			
□ Not A	Applicable					

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Is unresponsive to	Inconsistently manages	Provides consultation	Provides consultation	Provides consultation
	questions or concerns of	patients as a consultant	services for patients with	services for patients with	services for patients with
	others when acting as a	to other	clinical problems requiring	basic and complex clinical	very complex clinical
	consultant or utilizing	physicians/health care	basic risk assessment	problems requiring	problems requiring
	consultant services	teams		detailed risk assessment	extensive risk assessment
			Asks meaningful clinical		
	Unwilling to utilize	Inconsistently applies risk	questions that guide the	Appropriately integrates	Models management of
	consultant services	assessment principles to	input of consultants	recommendations from	discordant
	when appropriate for	patients while acting as a		other consultants in	recommendations from
	patient care	consultant		order to effectively	multiple consultants
				manage patient care	
		Inconsistently formulates			
		a clinical question for a			
		consultant to address			

#### **Patient Care**

The fellow is demonstrating satisfactory development of the knowledge, skill, and attitudes/behaviors needed to advance in the training program. He or she is demonstrating a learning trajectory that anticipates the achievement of competency for unsupervised practice that includes the delivery of safe, effective, patient-centered, timely, efficient, and equitable care.

\_\_\_\_\_ Meeting Milestones \_\_\_\_\_ Not Meeting Milestones \_\_\_\_\_ Meeting Some, But Not All Milestones

6. Possesses Clinical knowledge (MK1)										
Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational					
	Lacks the scientific, socioeconomic, or behavioral knowledge required to provide patient care	Possesses insufficient scientific, socioeconomic, and behavioral knowledge required to provide care for common medical conditions and basic preventive care	Possesses the scientific, socioeconomic, and behavioral knowledge required to provide care for common medical conditions and basic preventive care	Possesses the scientific, socioeconomic, and behavioral knowledge required to provide care for complex medical conditions and comprehensive preventive care	Possesses the scientific, socioeconomic, and behavioral knowledge required to successfully diagnose and treat medically uncommon, ambiguous, and complex conditions					
Comments:										

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Lacks foundational knowledge to apply diagnostic testing and procedures to patient care	Inconsistently interprets basic diagnostic tests accurately  Does not understand the concepts of pre-test probability and test performance characteristics  Minimally understands the rationale and risks associated with common procedures	Consistently interprets basic diagnostic tests accurately  Needs assistance to understand the concepts of pre-test probability and test performance characteristics  Fully understands the rationale and risks associated with common procedures	Interprets complex diagnostic tests accurately while accounting for limitations and biases  Knows the indications for, and limitations of, diagnostic testing and procedures  Understands the concepts of pre-test probability and test performance characteristics  Teaches the rationale and risks associated with common procedures and anticipates potential complications of procedures	Anticipates and account for subtle nuances of interpreting diagnostic tests and procedures  Pursues knowledge of new and emerging diagnostic tests and procedures

8. Scholarship.	8. Scholarship. (MK3)							
Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational			
	Foundation Unaware of or uninterested in scientific inquiry or scholarly productivity	Interested in scholarly activity, but does not initiate or follow through	Identifies areas worthy of scholarly investigation and formulates a plan under supervision of a mentor	Formulates ideas worthy of scholarly investigation	Independently formulates novel and important ideas worthy of scholarly investigation			
	Investigation Unwilling to perform scholarly investigation in the specialty	Performs a literature search using relevant scholarly sources to identify pertinent articles  Aware of basic statistical	Critically reads scientific literature and identifies major methodological flaws and inconsistencies within or between publications	Collaborates with other investigators to design and complete a project related to clinical practice, quality improvement, patient safety, education, or research	Leads a scholarly project advancing clinical practice, quality improvement, patient safety, education, or research  Obtains independent research funding			
	Analysis Fails to engage in critical thinking regarding clinical practice, quality improvement, patient safety, education, or research	concepts, but has incomplete understanding of their application; inconsistently identifies methodological flaws	Understands and is able to apply basic statistical concepts, and can identify potential analytic methods for data or problem assessment	Critiques specialized scientific literature effectively  Dissects a problem into its many component parts and identifies strategies for solving	Critiques specialized scientific literature at a level consistent with participation in peer review  Employs optimal statistical techniques			
	Dissemination Unable or unwilling to effectively communicate and/or disseminate	Communicates rudimentary details of scientific work, including his or her own scholarly work; needs to improve	Effectively presents at journal club, quality improvement meetings, clinical conferences,	Uses analytical methods of the field effectively  Presents scholarly activity at local or regional meetings, and/or submits an abstract summarizing	Teaches analytic methods in chosen field to peers and others  Effectively presents scholarly work at national and international meetings			
	and/or disseminate knowledge	work; needs to improve ability to present in small	clinical conferences, and/or is able to	an abstract summarizing scholarly work to	meetings			

	groups	effectively describe and discuss his or her own scholarly work or research	regional/state/ national meetings, and/or publishes non-peer-reviewed manuscript(s) (reviews, book chapters)	Publishes peer-reviewed manuscript(s) containing scholarly work (clinical practice, quality improvement, patient safety, education, or research)
Comments:				· ==

## **Medical Knowledge**

the delivery of safe, effective, patient-centered, timely, efficient, and equitable care.	
program. He or she is demonstrating a learning trajectory that anticipates the achievement of competency for unsupervised practice that incl	ludes
The fellow is demonstrating satisfactory development of the knowledge, skill, and attitudes/behaviors needed to advance in the training	

Meeting Milestones	Not Meeting Milestones	es Meeting Some, But Not All Milestone	S
 		,	

Not Yet ssessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Refuses to recognize the	Identifies roles of other	Understands the roles and	Understands the roles and	Develops, trains, and
	contributions of other	team members, but does	responsibilities of all team	responsibilities of, and	inspires the team
	interprofessional team	not recognize how/when	members, but uses them	effectively partners with,	regarding unexpected
	members	to utilize them as	ineffectively	all members of the team	events or new patient
		resources			management strategie
	Frustrates team		Actively engages in team	Efficiently coordinates	
	members with	Participates in team	meetings and	activities of other team	Viewed by other team
	inefficiency and errors	discussions when required, but does not	collaborative decision-	members to optimize care	members as a leader i the delivery of high-
	Frequently requires	actively seek input from			quality care
	reminders from team to	other team members			4,
	complete physician				
	responsibilities (e.g., talk				
	to family, enter orders)				

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
Assessable	Ignores a risk for error within the system that may affect the care of a patient  Ignores feedback and is unwilling to change behavior in order to reduce the risk for error	Does not recognize the potential for system error  Makes decisions that could lead to errors that are otherwise corrected by the system or supervision  Resistant to feedback about decisions that may lead to error or otherwise cause harm	Recognizes the potential for error within the system  Identifies obvious or critical causes of error and notifies supervisor accordingly  Recognizes the potential risk for error in the immediate system and takes necessary steps to mitigate that risk	Identifies systemic causes of medical error and navigates them to provide safe patient care  Advocates for safe patient care and optimal patient care systems  Activates formal system resources to investigate and mitigate real or potential medical error	Advocates for system leadership to formally engage in quality assurance and quality improvement activities  Viewed as a leader in identifying and advocating for the prevention of medical error  Teaches others regarding the importance of recognizing and mitigating and mitigati
			Willing to receive feedback about decisions that may lead to error or otherwise cause harm	Reflects upon and learns from own critical incidents that may lead to medical error	system error

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Ignores cost issues in the provision of care  Demonstrates no effort to overcome barriers to cost-effective care	Lacks awareness of external factors (e.g., socio-economic, cultural, literacy, insurance status) that impact the cost of health care, and the role that external stakeholders (e.g., providers, suppliers, financers, purchasers) have on the cost of care  Does not consider limited health care resources when ordering diagnostic or therapeutic interventions	Recognizes that external factors influence a patient's utilization of health care and may act as barriers to cost-effective care  Minimizes unnecessary diagnostic and therapeutic tests  Possesses an incomplete understanding of cost-awareness principles for a population of patients (e.g., use of screening tests)	Consistently works to address patient-specific barriers to cost-effective care  Advocates for cost-conscious utilization of resources such as emergency department visits and hospital readmissions  Incorporates cost-awareness principles into standard clinical judgments and decision-making, including use of screening tests	Teaches patients and health care team members to recognize and address common barriers to cost-effective care and appropriate utilization of resources  Actively participates in initiatives and care delivery models designed to overcome or mitigate barriers to cost-effective, high-quality care

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Disregards need for	Inconsistently utilizes	Recognizes the	Appropriately utilizes	Coordinates care within
	communication at time	available resources to	importance of	available resources to	and across health deliver
	of transition	coordinate and ensure	communication during	coordinate care and	systems to optimize
		safe and effective patient	times of transition	manage conflicts to	patient safety, increase
	Does not respond to	care within and across		ensure safe and effective	efficiency, and ensure
	requests of caregivers in	delivery systems	Communicates with future	patient care within and	high-quality patient
	other delivery systems		caregivers, but	across delivery systems	outcomes
		Provides incomplete	demonstrates lapses in		
	Written and verbal care	written and verbal care	provision of pertinent or	Actively communicates	Role-models and teaches
	plans during times of	plans during times of	timely information	with past and future	effective transitions of
	transition are absent	transition		caregivers to ensure	care
				continuity of care	
		Provides inefficient		•	
		transitions of care that		Anticipates needs of	
		lead to unnecessary		patient, caregivers, and	
		expense or risk to a		future care providers and	
		patient (e.g., duplication		takes appropriate steps to	
		of tests, readmission)		address those needs	

#### **Systems-based Practice**

The fellow is demonstrating satisfactory development of the knowledge, skill, and attitudes/behaviors needed to advance in the training program. He or she is demonstrating a learning trajectory that anticipates the achievement of competency for unsupervised practice that includes the delivery of safe, effective, patient-centered, timely, efficient, and equitable care.

Meeting Milestones Not N	Neeting Milestones Meeting	g Some, But Not All Milestones
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Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Unwilling to self-reflect upon one's practice or performance	Unable to self-reflect upon practice or performance	Inconsistently self-reflects upon practice or performance, and inconsistently acts upon	Regularly self-reflects upon one's practice or performance, and consistently acts upon	Regularly seeks external validation regarding self-reflection to maximize practice improvement
	Not concerned with opportunities for learning and self-improvement	Misses opportunities for learning and self-improvement	those reflections  Inconsistently acts upon opportunities for learning and self-improvement	those reflections to improve practice  Recognizes sub-optimal practice or performance as an opportunity for learning and self-improvement	Actively and independently engages in self-improvement efforts and reflects upon the experience

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
D in in re in N pi	visregards own clinical erformance data vemonstrates no inclination to participate in or even consider the esults of quality-improvement efforts lot familiar with the rinciples, techniques, in importance of quality improvement	Limited ability to analyze own clinical performance data  Nominally engaged in opportunities to achieve focused education and performance improvement	Analyzes own clinical performance gaps and identifies opportunities for improvement  Participates in opportunities to achieve focused education and performance improvement  Understands common principles and techniques of quality improvement and appreciates the responsibility to assess and improve care for a panel of patients	Analyzes own clinical performance data and actively works to improve performance  Actively engages in opportunities to achieve focused education and performance improvement  Demonstrates the ability to apply common principles and techniques of quality improvement to improve care for a panel of patients	Actively monitors clinical performance through various data sources  Able to lead projects aimed at education and performance improvement  Utilizes common principles and techniques of quality improvement to continuously improve care for a panel of patients

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Never solicits feedback  Actively resists feedback from others	Rarely seeks and does not incorporate feedback  Responds to unsolicited	Solicits feedback only from supervisors and inconsistently incorporates feedback	Solicits feedback from all members of the interprofessional team and patients	Performance continuously reflects incorporation of solicited and unsolicited feedback
		feedback in a defensive fashion  Temporarily or superficially adjusts performance based on	Is open to unsolicited feedback Inconsistently incorporates feedback	Welcomes unsolicited feedback  Consistently incorporates feedback	Role-models ability to reconcile disparate or conflicting feedback
		feedback	·	Able to reconcile disparate or conflicting feedback	

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Fails to acknowledge uncertainty and reverts to a reflexive patterned response even when inaccurate  Fails to seek or apply evidence when necessary	Rarely reconsiders an approach to a problem, asks for help, or seeks new information  Can translate medical information needs into well-formed clinical questions with assistance  Unfamiliar with strengths and weaknesses of the medical literature  Has limited awareness of, or ability to use, information technology or decision support tools and guidelines  Accepts the findings of clinical research studies without critical appraisal	Inconsistently reconsiders an approach to a problem, asks for help, or seeks new information  Can translate medical information needs into well-formed clinical questions independently  Aware of the strengths and weaknesses of medical information resources, but utilizes information technology without sophistication  With assistance, appraises clinical research reports based on accepted criteria	Routinely reconsiders an approach to a problem, asks for help, or seeks new information  Routinely translates new medical information needs into well-formed clinical questions  Guided by the characteristics of clinical questions, efficiently searches medical information resources, including decision support tools and guidelines  Independently appraises clinical research reports based on accepted criteria	Role-models how to appraise clinical research reports based on accepte criteria  Has a systematic approact to track and pursue emerging clinical questions

# **Practice-Based Learning and Improvement**

The fellow is demonstrating satisfactory development of the knowledge, skill, and attitudes/behaviors needed to advance in the training program. He or she is demonstrating a learning trajectory that anticipates the achievement of competency for unsupervised practice that includes the delivery of **safe**, **effective**, **patient-centered**, **timely**, **efficient**, and **equitable care**.

Meeting Milestones	Not Meeting Milestones	Meeting Some, But Not All Milestones
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Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Disrespectful in	Inconsistently	Consistently respectful in	Demonstrates empathy,	Role-models compassion
	interactions with	demonstrates empathy,	interactions with patients,	compassion, and respect	empathy, and respect fo
	patients, caregivers, and	compassion, and respect	caregivers, and members	to patients and caregivers	patients and caregivers
	members of the	for patients and	of the interprofessional	in all situations	
	interprofessional team	caregivers	team, even in challenging		Role-models appropriate
			situations	Anticipates, advocates for,	anticipation and
	Sacrifices patient needs	Inconsistently		and actively works to	advocacy for patient and
	in favor of self-interest	demonstrates	Is available and responsive	meet the needs of	caregiver needs
		responsiveness to	to needs and concerns of	patients and caregivers	
	Does not demonstrate	patients' and caregivers'	patients, caregivers, and		Fosters collegiality that
	empathy, compassion,	needs in an appropriate	members of the	Demonstrates a	promotes a high-
	and respect for patients	fashion	interprofessional team to	responsiveness to patient	functioning
	and caregivers		ensure safe and effective	needs that supersedes	interprofessional team
		Inconsistently considers	patient care	self-interest	
	Does not demonstrate	patient privacy and			Teaches others regarding
	responsiveness to	autonomy	Emphasizes patient	Positively acknowledges	maintaining patient
	patients' and caregivers'		privacy and autonomy in	input of members of the	privacy and respecting
	needs in an appropriate	Inconsistently aware of	all interactions	interprofessional team	patient autonomy
	fashion	physician and colleague		and incorporates that	
		self-care and wellness	Consistently aware of	input into plan of care, as	Role-models personal
	Does not consider		physician and colleague	appropriate	self-care practice for
	patient privacy and		self-care and wellness		others and promotes
	autonomy			Regularly reflects on,	programs for colleague
				assesses, and	wellness
	Unaware of physician			recommends physician	
	and colleague self-care			and colleague self-care	
	and wellness			and wellness	

18. Accepts responsibility and follows through on tasks. (PROF2)								
Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational			
	Is consistently unreliable in completing patient care responsibilities or assigned administrative tasks  Shuns responsibilities expected of a physician professional	Completes most assigned tasks in a timely manner but may need reminders or other support  Accepts professional responsibility only when assigned or mandatory	Completes administrative and patient care tasks in a timely manner in accordance with local practice and/or policy  Completes assigned professional responsibilities without questioning or the need for reminders	Prioritizes multiple competing demands in order to complete tasks and responsibilities in a timely and effective manner  Willingly assumes professional responsibility regardless of the situation	Role-models prioritizing many competing demands in order to complete tasks and responsibilities in a timely and effective manner  Assists others to improve their ability to prioritize many competing tasks			

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Is insensitive to differences related to personal characteristics and needs in the patient/caregiver encounter  Is unwilling to modify care plan to account for a patient's unique characteristics and needs	Is sensitive to and has basic awareness of differences related to personal characteristics and needs in the patient/caregiver encounter  Requires assistance to modify care plan to account for a patient's unique characteristics and needs	Seeks to fully understand each patient's personal characteristics and needs  Modifies care plan to account for a patient's unique characteristics and needs with partial success	Recognizes and accounts for the personal characteristics and needs of each patient  Appropriately modifies care plan to account for a patient's unique characteristics and needs	Role-models professional interactions to navigate and negotiate differences related to a patient's unique characteristics or needs  Role-models consistent respect for patient's unique characteristics and needs
Comments:					

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Dishonest in clinical	Honest in clinical	Honest and forthright in	Demonstrates integrity,	Assists others in adhering
	interactions,	interactions,	clinical interactions,	honesty, and accountability	to ethical principles and
	documentation, research,	documentation, research,	documentation, research,	to patients, society, and the	behaviors, including
	or scholarly activity	and scholarly activity	and scholarly activity	profession	integrity, honesty, and professional responsibility
	Refuses to be	Requires oversight for	Demonstrates	Actively manages	
	accountable for personal	professional actions	accountability for the care	challenging ethical	Role-models integrity,
	actions	related to the subspecialty	of patients	dilemmas and conflicts of	honesty, accountability,
				interest	and professional conduc
	Does not adhere to basic	Has a basic understanding	Adheres to ethical		in all aspects of
	ethical principles	of ethical principles, formal	principles for	Identifies and responds	professional life
		policies, and procedures	documentation, follows	appropriately to lapses of	
	Blatantly disregards	and does not intentionally	formal policies and	professional conduct	Identifies and responds
	formal policies or	disregard them	procedures, acknowledges	among peer group	appropriately to lapses of
	procedures		and limits conflict of		professional conduct
		Recognizes potential	interest, and upholds	Regularly reflects on	within the system in whi
	Fails to recognize	conflicts of interest	ethical expectations of	personal professional	he or she works
	conflicts of interest		research and scholarly	conduct	
			activity		
			·	Identifies and manages	
			Consistently attempts to	conflicts of interest	
			recognize and manage		
			conflicts of interest		

#### **Professionalism**

The fellow is demonstrating satisfactory development of the knowledge, skill, and attitudes/behaviors needed to advance in the trainingprogram. He or she is demonstrating a learning trajectory that anticipates the achievement of competency for unsupervised practice that includes the delivery of **safe**, **effective**, **patient-centered**, **timely**, **efficient**, and **equitable care**.

Meeting Milestones	Not Meeting Milestones	Meeting Some, But Not All Milestones
1116661116 1111165661165	not meeting innestance	wiccing some, but itself in itiliestones

21. Communicates effectively with patients and caregivers. (ICS1)							
Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational		
	Ignores patient preferences for plan of care  Makes no attempt to engage patient in shared decision-making  Routinely engages in antagonistic or countertherapeutic relationships with patients and caregivers	Engages patients in discussions of care plans and respects patient preferences when offered by the patient, but does not actively solicit preferences  Attempts to develop therapeutic relationships with patients and caregivers but is inconsistently successful  Defers difficult or ambiguous conversations to others	Engages patients in shared decision-making in uncomplicated conversations  Requires assistance facilitating discussions in difficult or ambiguous conversations  Requires guidance or assistance to engage in communication with persons of different socioeconomic and cultural backgrounds	Identifies and incorporates patient preference in shared decision-making in complex patient care conversations and the plan of care  Quickly establishes a therapeutic relationship with patients and caregivers, including persons of different socioeconomic and cultural backgrounds	Role-models effective communication and development of therapeutic relationships in both routine and challenging situations  Models cross-cultural communication and establishes therapeutic relationships with persons of diverse socioeconomic and cultural backgrounds  Assists others with effective communication and development of therapeutic relationships		
Comments:							

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Utilizes communication strategies that hamper collaboration and teamwork  Verbal and/or nonverbal behaviors disrupt effective collaboration with team members	Uses unidirectional communication that fails to utilize the wisdom of team members  Resists offers of collaborative input	Inconsistently engages in collaborative communication with appropriate members of the team  Inconsistently employs verbal, non-verbal, and written communication strategies that facilitate collaborative care	Consistently and actively engages in collaborative communication with all members of the team  Verbal, non-verbal, and written communication consistently acts to facilitate collaboration with team members to enhance patient care	Role models and teacher collaborative communication with the team to enhance patient care, even in challenging settings and with conflicting team membor opinions

Not Yet Assessable	Critical Deficiencies			Ready for unsupervised practice	Aspirational
	Provides health records	Health records are	Health records are	Patient-specific health	Role-models and teaches
	that are missing	disorganized and	organized and accurate,	records are organized,	importance of organized,
	significant portions of	inaccurate	but are superficial and	timely, accurate,	accurate, and
	important clinical data		miss key data or fail to	comprehensive, and	comprehensive health
		Inconsistently enters	communicate clinical	effectively communicate	records that are succinct
	Does not enter medical	medical information and	reasoning	clinical reasoning	and patient-specific
	information and test	test results/			
	results/interpretations	interpretations into	Consistently enters	Provides effective and	
	into health record	health record	medical information and	prompt medical	
			test results/	information and test	
			interpretations into	results/ interpretations to	
			health records	physicians and patients	
Comments:					

#### **Interpersonal and Communications Skills**

The fellow is demonstrating satisfactory development of the knowledge, skill, and attitudes/behaviors needed to advance in the training program. He or she is demonstrating a learning trajectory that anticipates the achievement of competency for unsupervised practice that includes the delivery of safe, effective, patient-centered, timely, efficient, and equitable care.

Meeting	g Milestones	Not Meeting	g Milestones	Meeting	Some, B	ut Not All Milestones