# Internship Manual



(Guidelines and Procedures for Indiana Internship Programs)

# Office of Career and Technical Education

Center for School Improvement and Performance Indiana Department of Education November 2008

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#### **Preface**

This manual was developed for internship coordinators, school administrators, and site supervisors/mentors involved in an internship program. It is to serve as a guide for these individuals as they plan and implement student internship experiences for course credit(s). The manual is a useful resource for planning and managing successful, quality internship experiences that will enrich the educational experience of students. Each school is encouraged to consult with legal counsel for the respective school corporation to address any legal concerns of implementing and operating such a program.

This manual is designed as a companion manual to the Cooperative Education Guidelines and Procedures Manual. If a cooperative education program is being established, that manual should be used for detailed information on its development, operation, and management. Selected parts of each handbook may be used to clarify how the two programs differ in purpose and process.

Specific administrative rules that deal solely with internships do not exist. For this reason, the Indiana Department of Education has published the guidelines and policies in the Internship Manual to promote consistency and quality of all internship programs in the state.

For further information or questions on internship programs, contact the facilitator of this project, Barbara K. Beadle, Program Specialist for Business, Marketing, Information Technology, and Cooperative Education, Office of Career and Technical Education, at <a href="mailto:bbeadle@doe.in.gov">bbeadle@doe.in.gov</a> or (317) 232-9179.

# **Section 1: Internship Program**

Internships are work-based activities in which students engage in learning through practical and relevant experiences at various internship sites. Internships are undertaken by students who are at or near the end of a preparatory academic program. These structured experiences involve the practical application of previously studied theory through course work. Internships are targeted to the students' meaningful future plans and allow students to explore careers that require additional degrees, certification, or on-the-job training following high school.

Model internships are planned, structured, and evaluated by the intern, internship coordinator, internship site supervisor/mentor, and parents/guardians. Effective internships provide interns with the opportunities to develop an understanding of the career area duties and responsibilities, terminology, climate, protocol, and other information that will enable interns to analyze and revise their meaningful future plans. There must be agreements, understandings, instruction, and orientation for all participants; coordination by the school; evaluation of each intern's experience; and program analysis for future program improvements.

## Benefits and Advantages

The internship program is an arrangement involving the student, the student's parents/guardians, the school, and the businesses/industries/organizations of the community. Each of these will benefit from the existence and operation of an effective internship program. Some benefits of the program include but are not limited to:

- Students receive guidance and feedback during the entire internship period.
- Businesses/industries/organizations are utilized for specialized training.
- Internship experiences assist in exploring future career choices.
- The private sector is provided with opportunities to take an active part in the education and career preparation of students in the local community.
- Job experiences are supplemented with technical information and encounters that cannot be simulated in the classroom.

In addition to these general benefits, internships offer specific advantages to the student, school, and the community. Several of these advantages are listed below.

## Advantages to the Student

Through the internship, the student can receive many benefits beyond those available in a classroom. For example, an internship:

- Affords the opportunity to explore and verify career interests and competencies in an actual job situation.
- Establishes desirable work habits, attitudes, and communication skills while developing a sense of responsibility.
- Promotes personal success, which may motivate interest in other school subjects and activities.
- Enhances the ability of the student to develop a post-high school plan for continuing education and employment.
- Offers specialized learning experiences that could not be provided within the confines of a classroom.

- Enables classroom-learning experiences be more relevant and meaningful.
- Provides the opportunity for possible employment at the internship site upon graduation.
- Contributes to an understanding of how a business/professional organization operates.
- Allows student access and a chance to become acclimated to various work environments.

## Advantages to the Community

Through internship partnerships, advantages to the community also exist. Examples include:

- Provides the opportunity to develop good community-school relationships.
- Allows site supervisors/mentors to share their expertise and serve as positive role models for young adults.
- Encourages young adults to stay in their local community.
- Brings recognition to the community for partnering with a school.
- Allows better community understanding of an organization's structure and sense of social responsibility.

## Advantages to the Business/Industry/Organization

Businesses/industries/organizations benefit from in a number of ways. Participation in an internship program:

- Enables businesses/industries/organizations to grow future workforce.
- Affords businesses/industries/organizations the opportunity to give feedback to the program curriculum so that skills/knowledge that are important in the field may be taught.
- Provides opportunity to reduce training or orientation costs if the businesses/industries/organizations hire students after the internship period ends.
- Contributes to opportunity for not-for-profit businesses/industries/organizations to utilize partnership with schools towards Community Benefit Report and maintenance of not-for-profit status.

#### Advantages to the School

There are various ways a school can benefit from the operation of a successful internship program, such as:

- Broadens the curriculum through the utilization of many community resources.
- Provides information for school personnel to meet the needs of a changing society.
- Fosters provisions for individual differences in interests and abilities of students.
- Establishes a cooperative working relationship between the school and the community.
- Provides interaction with professionals outside the school environment who are involved in the training of young people.
- Demonstrates the concept that education is indeed a community-wide partnership.
- Promotes assessment by both the internship coordinator and site supervisor/mentor for better guidance towards realistic career goals.
- Enhances public relations within the school community through the uniqueness and diversity of the internship program.

#### Characteristics

Effective internship programs contain the following:

- Proper time for the internship coordinator for program coordination and travel to internship sites.
- Application, interview, and screening processes for acceptance into the internship program.
- School-directed coordination of instruction, preparation, and internship experiences.
- Communication with parents/guardians including their orientation to the internship program.
- Structured instruction by the internship coordinator during the experience, which may include student competencies and emphasis on the career-choice process and the student's career portfolio.
- Student identification of a meaningful future plan resulting from career study and exploration.
- A goal of facilitating students' personal and career growth, including the ability to adapt to workplace trends and to become managers of their own career development.
- Student instruction and/or practice in decision making, problem solving, teamwork, workplace expectations, terminology and protocol, and adaptation to unexpected or unusual events.
- Careful placement of students according to their meaningful future plan and readiness to participate in the internship program.
- Program orientation for the internship site supervisor/mentor.
- An internship agreement signed by all individuals identifying responsibilities of the intern, site supervisor/mentor, internship coordinator, and parents/guardians. (See sample in Appendix F.)
- An internship training plan listing tasks, assignments, and/or observations specific to each internship site. (See sample in Appendix F.)
- Communication by the internship coordinator with all participants during the internship experience, including handling of problem situations. (See sample Visitation/Communication Summary in Appendix F.)
- Evaluation of internship program by interns, site supervisors/mentors, and parents/guardians. (See samples in Appendix F.)
- Intern reflection of internship experience and revisitation of meaningful future plan to identify next steps in career development.
- Effective use of an advisory committee that contains representatives from business/industry/organization and education.
- Policies that address liability, insurance, transportation, absences, inclement weather, confidentiality, local legal regulations, child labor laws, etc. <u>(See samples in Appendix F.)</u>
- Public information and program promotion.
- Recognition of program participants.

## Internships vs. Other Work-Based Learning Programs

Internships are work-based learning programs but are distinctly different than other programs. Students participating in the internship program should understand that the emphasis of the experience is on applying skills developed through classroom instruction, exploring career opportunities, and on learning new career competencies at the internship site—not on earning money or getting out of school. Intern interests, aptitudes, abilities,

and career aspirations are determined through classroom instruction and activities, followed by placement at an internship site related to these factors. Refer to the next section for more information on how internships relate to or differ from other work-based learning programs.

# **Components of Work-Based Student Learning Options**

Characteristics	Career Planning & Success Skills/Career Exploration Internship/Job Shadowing	Professional Career Internship	Work Based Internship, Capstone Experience	Cooperative Education	Practicum/ Extended Lab
Major objective	Exploration, application, career experience	Exploration, application, career experience	Capstone experience in CTE content area	Occupational preparation	Occupational preparation
Classroom instruction	Yes (See course description)	Yes (See course description)	Yes (See course description)	Yes Related class required	Yes
Student requirement for career interest in occupation field	Explore early career interest	Must have interest in field	Must have interest in field	Must have interest in field	Must have interest in field
Coordination provided by related class instructor	Yes	Yes	Yes	Yes	Yes
Training plan and agreement used	Strongly recommended	Yes	Yes	Yes	Yes
Advisory committee used	Optional	Yes	Yes	Yes	Yes
Students paid for work	No	Yes or No	Yes	Yes (Required by state statute)	No

Mentoring	Service Learning
Student career development, trends, workplace guidelines	Reflective thinking, service, citizenship
Yes	Yes
Must have interest in field	No
Yes	Yes
Recommended	Recommended
Optional, but recommended	No
	No

Credit and hour requirements are listed under individual course descriptions.

Practicums are used in health occupation courses only. Check Health Occupations course descriptions for more information. Extended Labs may be used in Business Technology Lab and Health Occupations. Check course descriptions for more detailed information.

## **Progression of Work-Based Learning Experiences**

A sequential progression of work-based learning experiences helps students to clarify early career interests and progress along a continuum of activities that

- engage and motivate student learning.
- connect academic concepts and knowledge to skills and responsibilities required for various careers.
- stimulate career exploration and guide decision-making related to further education and training.
- help students to connect the selection of elective courses to initial career choices.
- · develop occupational and employment skills and habits.

At the high school level, a variety of flexible work-based learning options have been designed to help address the needs of all students--ranging from those who are completely undecided about future career choices to those who have developed a strong focus on a particular occupation or career pathway.

The **multidisciplinary** <u>Career Exploration Internship</u> course is intended for students who are totally undecided about their future career choices or have a limited understanding of what options might be available. Internships offered in the work-based learning portion of this course should be of a longer duration than those offered through *job shadowing* activities allowing students to rotate through a variety of occupations within one or more career clusters. The main goal is to assist students in identifying a career area that complements their interests and abilities and that can be used to direct their remaining high school experiences. Since the main focus is on *exploration* rather than occupational skill development, these internships are unpaid. Students must complete a planned series of activities that address a specific set of learning objectives and result in a broad understanding of a business or larger career cluster.

The course Professional Career Internship allows students with specific, targeted career objectives to gain workplace experience in their chosen field. This internship can be paid or unpaid, but interns do not take the place of a full or part-time employee. While similar in intensity to the work-based learning experiences designed for cooperative education students, the professional internship is structured to directly build upon knowledge and skills learned in previous technical and academic courses. (Although some cooperative education students may have taken other CTE courses, enrollment in that program does not require this as a prerequisite.) Internships organized for this class should be considered capstone experiences similar to those offered to senior-level students in postsecondary programs. The main goal of a professional internship is to help students progress toward a specific career objective. School-based and work-based activities should allow students to engage in active reflection and analysis of the experience; link the career field with further education and training opportunities; receive on-going coaching; and participate in mentoring/networking experiences.

Work-Based Internship, Capstone Experience is a new course that allows work-based learning for those students who have (1) excelled in a related sequence of CTE courses AND (2) completed at least three semesters (or six credits) of an in-school CTE program. While other cooperative education and internship courses exist, the Work-Based Internship is designed as a capstone experience to allow students to demonstrate achievement in a specific CTE career area. Students have the opportunity to use and expand their knowledge and skills in the CTE-related internship experience. A standards-based training plan developed jointly by the internship coordinator, the site supervisor/mentor and the intern that clearly states what will be accomplished during the work-based experience is required for each intern. Interns are monitored in their laboratory/field experiences by a CTE (vocational) licensed teacher. At the end of the internship, each intern submits a portfolio to the internship coordinator documenting the internship experience.

## **Recommended Sequence of Work-Based Learning Options**

Time will not allow all of these options. Schools will need to choose the options that relate to their career pathways/academies. Courses listed are suggestions where the recommended sequences may be completed. Although a course may be listed in two places, the course may be taken only once.

Grade	Recommended Sequence	Suggested Courses
12	Additional Career Pathway/Sequence Courses Any Cooperative Education Course Professional Career Internship (if not done in 11 <sup>th</sup> grade) Work Based Internship, Capstone Experience (must have completed at least 3 semesters or 6 credits of an in-school CTE program)	Any CTE courses or other courses based on student's meaningful future plan Interdisciplinary Cooperative Education (ICE) Business Cooperative Experience Cooperative Occupational Family & Consumer Sciences (COFACS) Marketing Field Experience Professional Career Internship Trade & Industrial Cooperative Training (TICE) Work Based Internship, Capstone Experience
11	Continue Content Courses in Career Pathway/Sequence Professional Career Internship Cadet Teaching (students with a career interest in teaching)	Any CTE courses or other courses based on student's meaningful future plan Professional Career Internship Cadet Teaching (non CTE course) Early Childhood Education
10	Content Courses Based on Student's Career Interest Exploratory Internship Service Learning	Any CTE courses or other courses based on student's meaningful future plan Career Exploration Internship (non CTE course) Current Problems, Issues, and Events
09	Career Exploration Job Shadowing	Career Planning & Success Skills Career Information & Exploration (non CTE course) Orientation to Life & Careers
Middle Level	Career Exploration Job Shadowing	Business Middle Level Family and Consumer Sciences Middle Level Career Planning & Success Skills

## **Section 2: Guidelines for Internships**

## Organizing a Program

Model internships are planned, structured, and evaluated by the intern, internship coordinator, internship site supervisor/mentor, and parents/guardians. Effective internships provide interns with the opportunities to develop an understanding of the career area duties and responsibilities, terminology, climate, protocol, and other information that will enable interns to analyze and revise their meaningful future plans. There must be agreements, understanding, instruction, and orientation for all participants; coordination by the school; evaluation of each intern's experience; and program analysis for future program improvements.

The following guidelines for internships apply to all program areas providing internships. Questions related to interpretation or implementation of the guidelines in this internship manual should be directed to:

Barbara K. Beadle, Program Specialist
Business, Marketing, Information Technology & Cooperative Education
Office of Career and Technical Education
Indiana Department of Education
151 West Ohio Street
Indianapolis, IN 46204-2564
(317) 232-9179-Office
(317) 232-9121-Fax
bbeadle@doe.in.gov
http://www.doe.state.in.us/octe/bme

#### Internship Coordinator Qualifications

The internship coordinator must have a valid teacher's license; must be professionally competent; and must demonstrate technical ability, workplace experience, and formal or informal preparation for coordination and supervision of internship programs. For specific licensure requirements, refer to the assignment code from the Division of Professional Standards at <a href="http://www.doe.state.in.us/dps/licensing/assignmentcode/welcome.html">http://www.doe.state.in.us/dps/licensing/assignmentcode/welcome.html</a>.

#### Professional Development

Internship coordinators should experience continuing professional development. Professional development experiences could include summer workshops and conferences, college courses, teacher internships in business/industry/organization, and other state and local staff development offerings.

#### **Policy Statement**

Each school providing internship experiences should have a written policy statement that includes the internship coordinator's qualifications and responsibilities; requirements for recruitment/selection of interns and internship sites; content of the internship training plan and training agreement; required length of internships; and information about program credits, records, reports, and program administration.

#### Classroom Facilities

Schools should allocate sufficient and appropriate classroom, office space, equipment, storage for student work, and materials for teaching the seminars/classes.

#### Level of Commitment

Internship programs require a commitment of time and resources. Successful programs have support at all levels of the internship program, as well as cooperation of all participating school personnel. Planning, coordination, and continuing communication with the education staff and internship site supervisors/mentors are crucial.

#### **Coordination Time and Travel**

Adequate time should be provided for the internship coordinator to arrange appropriate internship sites; to supervise and coordinate all internship arrangements; to handle all operational details; to respond to questions or concerns of all participants; to implement public information and program promotion strategies; to conduct and follow up on evaluations; and to plan, organize, and complete all other internship activities. When more than one coordination period is required due to the number of interns enrolled, the periods should be scheduled consecutively to allow for travel time to and from internship sites. Consideration should be given to the number of students enrolled in internship programs based on the availability of internship sites in the community and the amount of time the internship coordinator is given to coordinate the program. It is recommended that teachers have a minimum of 10 hours release time per week for 25 students. For numbers over 25, teachers should be given an additional 30 minutes per student. Based on the number of students in the program, it is recommended that an extended contract of five to ten days be provided to allow internship coordinators to secure quality internships.

#### Credit for Instruction and Internship

One or two credits over one semester may be earned for successful completion of classroom instruction and the internship experience. Seminars held before, during, or after the on-site internship experience may be counted as instructional time. See Section 4, Course Descriptions/Standards, for specific time requirements.

## Implementing a Program

#### **Program Duration**

The school, in cooperation with the internship site organization, should determine the time frame and duration of an internship. Options could include a block, semester, trimester, during or after school hours, Saturdays, or summer internships. If a summer internship period is planned, an internship coordinator must be available to supervise and coordinate the program (in which case an extended contract may be necessary).

#### Classroom Activities

Internship programs require seminars and/or classroom activities in addition to the time spent at the internship site. There are several options for completing this requirement. Options include holding all seminars/classes before the internship begins, have the seminars/classes on a weekly basis, or a combination thereof. Flexibility is possible as long as the required seminar/class hours are completed (See Section 4, Course Descriptions/Standards, for guidelines). (For a list of topics that may be addressed in the seminars/classes, see Appendix E, Sample Topics.)

#### Internship Site Activities

The intern's site activities may include special projects, a sampling of tasks from different positions, or tasks from a single department. The internship coordinator and the internship site supervisor/mentor should determine the nature of the activities jointly, with input from the intern.

#### Internship Training Agreement

A training agreement should be developed and followed for each intern. Parties to the agreement should include the intern, parent/guardian, internship coordinator, and internship site supervisor/mentor. These documents identify the responsibilities of each of the parties and serve as evidence of their intention to fulfill the conditions of the agreement. (See sample in Appendix F, Sample Forms.)

## Internship Training Plan

An internship training plan should be developed and followed for each intern. The internship coordinator and internship site supervisor/mentor should jointly prepare this plan. The plan should include the tasks, assignments, and/or observations specific to the internship site. (See sample in Appendix F, Sample Forms.)

#### Internship Sites and Site Supervisors/Mentors

Internship sites should be carefully selected so that interns are placed in locations and situations that provide quality learning experiences compatible with the intern's meaningful future plan. The management of the cooperating internship site should appoint an internship site supervisor/mentor to provide continuing guidance, direction, and training for the intern. *Parents/guardians/family members may not serve as internship site supervisors/mentors to their children.* Internship site supervisors/mentors will communicate regularly with the internship coordinator and periodically evaluate the intern.

## Monitoring a Program

#### School Coordination of Internships

Visits to the internship site are extremely important. However, the exact number of visits to the workplace by the internship coordinator will depend upon the length and scheduling of the experience as well as any problems or concerns that may develop at particular internship sites. The number of coordination visits must be sufficient to obtain appropriate placements for all interns, to conduct conferences with the internship site

supervisors/mentors, to develop internship training plans, to resolve any problems, and to evaluate intern performance and progress. Regular communication is essential and should be done by fax, phone, e-mail, and face to face.

## Federal and State Labor Regulations

All internship programs, paid and unpaid, are subject to applicable federal and state labor regulations. Internship coordinators must keep abreast of such regulations to ensure compliance.

For unpaid internships, the following requirements are outlined by the Department of Labor, State of Indiana:

- Training is for the benefit of the student intern.
- The intern cannot displace regular employees.
- The site supervisor/mentor derives no immediate advantages. On occasion, operations may be impeded.
- The intern is not necessarily entitled to a job at the conclusion of the training period.
- The employer and the student intern understand that there is no wage entitlement for the time spent in training.

Current contact information for state and federal offices is shown below.

Indiana Department of Labor (317) 232-2378 <a href="http://www.in.gov/labor">http://www.in.gov/labor</a> United States Department of Labor (317) 226-6801 <a href="http://www.dol.gov/">http://www.dol.gov/</a>

## Internship Records

It is recommended that each school maintain records for each intern. Some records should be kept a minimum of five (5) years. For specific information about internship records, please refer to Section 3, Roles and Responsibilities of Internship Participants, "Document Management (Coordinator Role)."

## Special Considerations

#### Legal Issues

All state and federal child labor laws must be followed for interns under the age of 18. It is especially important to resolve all labor and liability issues prior to the start of the internship.

#### Insurance

Parents, school administrators, and internship site supervisors/mentors should understand the following insurance considerations:

- Accident/Liability Insurance—provided by intern/parent/guardian
- Automobile Accident Insurance—provided by the intern/parent/guardian for travel associated with the internship experience
- **Health/Life Insurance**—provided by intern/parent/guardian
- Medical Treatment Waiver—parent/guardian signs a waiver for intern's medical treatment if injured during the internship experience
- Workmen's Compensation—does not apply to interns participating in non-paid internship experiences, but if injured at the internship site the student should be

covered by the parents'/guardians' personal insurance. If a student stays at an internship site past the school day and is paid for that time, students must be covered by Worker's Compensation. For clarification on the company's policy, check with the Human Resources Department at the internship site.

## **Funding Sources**

The Professional Career Internship course provides for Additional Pupil Count (APC) State vocational funding. In order to receive this funding, a vocationally licensed (CTE) business or marketing teacher must teach this course. The CIP title is Business, Management, Marketing, and Related Support Services, Other, and the CIP Code is 52.9999. (See Section 4, Course Descriptions/Standards, for more detailed information.)

The Career Exploration Internship course *does not* qualify for reimbursement under the career technical/vocational funding formula, even if the teacher is vocationally licensed.

The Work-Based Internship, Capstone Experience course provides for Additional Pupil Count (APC) State vocational funding. In order to receive this funding, a vocationally licensed (CTE) teacher must teach this course. The CIP title is based on the career pathway(s).

Note: Teachers who hold an ICE license are not certified to teach the Professional Career Internship course under business or any other cooperative education course. The ICE license under the Division of Professional Standards Assignment Code only allows the license holder to teach the Interdisciplinary Cooperative Education course. Assignment codes can be found at <a href="http://www.doe.state.in.us/dps/licensing/assignmentcode/welcome.html">http://www.doe.state.in.us/dps/licensing/assignmentcode/welcome.html</a>.

#### Schedule Modifications

The local school corporation should dictate the policies related to changes to the daily schedule (school delays/closings, early dismissal, pep sessions, convocation, emergency drills, etc.)

## **Transportation**

Interns/Parents/Guardians should provide reliable transportation. Local school corporation policy should dictate whether interns may ride together to an internship site.

#### Wages

The purpose of this program is for career exploration and not for the intern to become a productive employee; as such, interns are generally not paid. Paid experiences could be considered under another program such as Cooperative Education.

#### Immunization and Health Careers

Students participating in all clinical activities within a health science program are required to: (1) be trained in OSHA regulations, (2) understand the basic concepts of infectious disease, and (3) have the required immunizations (TB and Hepatitis). (Source: Memo from Jennifer Staley, May 2008, Health Career Specialist, Indiana Department of Education.)

# Section 3: Roles and Responsibilities of Internship Participants

A number of people are involved in the operation of successful internship programs. In this section the roles and responsibilities of these people are outlined.

#### Administrator Roles and Responsibilities

The responsibilities of administrators are important to ensure quality internship programs. The leadership and involvement of administrators is critical to the success of any program. The following are roles that administrators should fill.

#### Selection of Teacher-Coordinators (Administrator Role)

Selecting an appropriate internship coordinator is essential to the success of any internship program. Internship coordinators must be properly licensed and qualified for their roles and responsibilities. The required license is dictated by the subject area placement of the course title found in the Division of Professional Standards assignment code. The assignment codes may be found at

http://www.doe.state.in.us/dps/licensing/assignmentcode/welcome.html. Successful internship coordinators must be knowledgeable and effective in a variety of areas. (Refer to "Internship Coordinators Roles and Responsibilities" in this section.)

## Facilitation of Internship Program (Administrator Role)

A successful internship program requires that policies and procedures are in place, adequate facilities are available, and support in a number of areas is provided by an administrator. Examples of areas in which an administrator can facilitate a program are:

- Respond to the needs of all stakeholders.
- Assist the internship coordinator to ensure the following are in place and approved:
  - o criteria for selection of interns and internship sites
  - clearly stated program objectives
  - o competences to be met by interns
  - required length and scheduling of internships
  - o credit(s) given to interns for successful completion of the internship
  - o documents for interns/parents/guardians, internship site supervisors/mentors, and others involved in the program
  - specifications concerning coordination of the program, placing and coordinating interns, and working with the advisory committee and other community groups
  - Career and Technical Student Organizations (CTSOs) are available
- Assign facilities to ensure sufficient classroom and office space availability for internship coordinator (including equipment, telephone, and other necessary tools to operate the internship).

- Provide adequate time and proper staffing to effectively implement to include placement and visitation of student interns and other coordination activities. (See Section 2, Guidelines for Internships, Organizing a Program, "Coordination Time and Travel" and Implementing a Program, "Program Duration.")
- Review required records and documentation (training agreement, training plans, documentation of conferences, etc.) maintained by internship coordinator as necessary.
- Provide input on program strengths and weaknesses to internship coordinator.
- Collaborate with internship coordinator to develop written policies for use in decision-making situations and provide guidance in achieving program goals.
- Assist internship coordinator in the selection of prospective students and in making school records available utilizing guidance services.
- Ensure that the school schedule accommodates interns in fulfilling their graduation requirements.
- Provide internship coordinator with professional development opportunities.
- Make provisions for assembly programs and class meetings with prospective interns to make them aware of internship program.
- Ensure a follow-up survey of internship graduates is conducted as necessary.
- Communicate to district and/or school which companies are involved.

## Internship Coordinator Roles and Responsibilities

An internship coordinator is an educator who is trained to coordinate internship experiences for students. Monitoring daily operations, troubleshooting potential problems, and acting as the liaison for program partners are among the internship coordinator's key responsibilities. Many of the additional responsibilities are outlined below.

#### Administration (Coordinator Role)

There are many administrative duties the internship coordinator must assume to operate a successful internship program. Examples are:

- Interview prospective interns for entry into the program.
- Work with guidance counselors to facilitate the proper placement of students in the internship program.
- Meet with interns prior to the start of the internship to help them prepare.
- Confer with site supervisors/mentors to secure internship placements.
- Ensure that interns are placed in an internship site directly related to their career objective.
- Orientate parents/guardians.
- Complete and review training agreement, training plan, dress code, and daily schedule with interns, site supervisors/mentors, and parents/guardians.

- Ensure that all legal requirements have been met. (A meeting with the school corporation attorney may be necessary.)
- Document and file visitations, conferences, and other communications with site supervisors/mentors, interns, and parents.
- Maintain accurate and current program records.
- Use appropriate evaluation instruments to measure intern achievement of performance expectations during the internship experience.
- Submit a list of interns' names, career objectives, internship sites, and site supervisors/mentors to the school principal and other stakeholders as requested.
- Manage time effectively while balancing school and community responsibilities.
- Select an advisory committee and coordinate meetings.
- Gather data for follow-up.

#### Coordination (Coordinator Role)

The internship coordinator serves as the school's liaison. Communication with many individuals is necessary to coordinate various aspects of the program. Coordination duties include:

- Contact businesses to select appropriate internship sites.
- Assist in determining appropriate placements.
- Tour the operations prior to placement to make sure it is appropriate for a student.
- Meet with other work-based learning teachers/supervisors to develop a coordinated approach when contacting business/industry and community representatives.
- Orient new site supervisors/mentors.
- Prepare training agreements.
- Develop training plans.
- Comply with local, state, and federal labor laws relating to safety and employment of minors (511 IAC 8-2-Sec. 5-(3) and 511 IAC 8-2-Sec. 4-(2)).
- Visit internship sites to observe interns and to confer with site supervisors/mentors concerning intern performance and progress.
- Communicate with interns, site supervisors/mentors, and parents/guardians as needed.
- Resolve any problems that arise between the interns and the site supervisors/mentors.
- Adjust intern placements as needed.
- Ensure that site supervisors/mentors provide consistent, effective guidance and supervision in accordance with interns' training plans.

## Seminar/Class Instruction (Coordinator Role)

Whether the classroom component of an internship program is met through a series of seminars, workshops, or class meetings, it is important that there is regular contact between the interns and internship coordinator. The coordinator has instructional duties to:

- Explain program goals and expectations of interns.
- Use appropriate state standards, curriculum materials, and CTSO activities as a basis for planning instruction.
- Plan instructional strategies to meet individual training needs.
- Select, develop, and evaluate appropriate materials for seminars/classes. (See Appendix E, Sample Topics.)
- Provide the opportunity for interns to participate in the appropriate CTSO where applicable.
- Encourage and facilitate the use of technology in the educational experiences of interns.
- Assist interns in revisiting their meaningful future plans and completing their career portfolios.

## Document Management (Coordinator Role)

Keeping accurate records is the responsibility of the internship coordinator. A great deal of data is required and generated in the initiation and operation of an internship program. Information contained in intern files is subject to review by administrators, parents/guardians, or students if they are age 18 or over. Therefore, use careful judgment in the choice of information placed in student files. Administrators may ask internship coordinators to maintain site visit records. This tool can aid internship coordinators in documenting conversations or meetings with interns and site supervisors/mentors.

It is recommended that the following records be kept for each intern. (See Appendix F, Sample Forms.)

- Internship Application (Note that some internship sites (example: healthcare organizations) may have additional required applications related to federal or state law for their industry. The internship coordinator should aid the site supervisor/mentor in the facilitation of these documents.)
- Internship Interview Evaluation Form
- Pre-Internship Evaluation by Faculty
- Professional Career Internship Training Agreement\*
- Professional Career Internship Training Plan\*
- Weekly Internship Report and Time Sheet
- Internship Cumulative Hours Summary\*
- Parent/Guardian Consent Form\*
  - Permission to Participate

- Permission to Travel
- Internship Vehicle Verification
- Photo Release
- Medical Authorization and Insurance Information
- Orientation to Business
- Visitation/Communication Summary
- Intern Evaluation of the Internship Program
- Site Supervisor's/Mentor's Evaluation of the Internship Program
- Intern Evaluation by Site Supervisor/Mentor\*
- Request for Absence
- Inclement Weather Driving Policy
- Intern Confidentiality Agreement\*
- Intern Termination Notice\*
- Intern Probation Notice\*
- Make-Up Time Record

\*Since the Indiana Administrative Code indicates a one- and five-year follow up on students (511 IAC 8-2 Sec. 3-(1)), documents marked with an \* above should be kept for a minimum of five (5) years. This code only applies to students enrolled in courses under the CTE umbrella, such as the Professional Career Internship course.

#### Public Relations (Coordinator Role)

Maintaining a successful internship program over time will necessitate on-going public relations efforts. The internship coordinator's role in public relations includes the following:

- Visit area businesses/industries and organizations to establish new partnerships.
- Participate in community and civic activities.
- Promote internship programs through CTSO activities and community projects.
- Plan intern recognition/celebration activity with interns to honor site supervisors/mentors.
- Conduct community surveys to determine appropriate types of internship sites.
- Arrange for periodic school board updates for program promotion.
- Promote the program within the school and community. (See suggestions in Appendix D, Program Promotion.)

## Professional Development (Coordinator Role)

It is important for the internship coordinator to engage in professional development opportunities in a variety of areas. Some examples are listed below.

- Participate in teacher internships when possible.
- Participate in local, state, and national professional organizations.
- Stay abreast of current research, developments, and technology.
- Participate in an orientation program for internship coordinators.
- Remain current on state and federal labor laws.
- Attend professional development conferences, workshops, and seminars.
- Keep license current.

## Site Supervisor/Mentor Recognition/Celebration Activities (Coordinator Role)

People like to be recognized and appreciated for the work they do. A variety of methods may be used to recognize the contribution of internship stakeholders. Many internship programs sponsor an appreciation event such as a reception, banquet, picnic, carry-in dinner, breakfast and/or luncheon.

#### The event is used to:

- Allow interns to share the impact that this experience has personally had on them.
- Acquaint people with the scope of the internship program.
- Involve the school administration in internship program relationships.
- Recognize business, industry, and labor individuals and groups who have made outstanding contributions to the internship program.
- Recognize intern leadership and achievement.
- Develop pride and group spirit for those involved with internship program.

A successful banquet is the result of thorough planning and the assignment of specific responsibilities. Planning for the banquet should include the interns and follow these quidelines:

- Determine sources of funding
- Secure a banquet location
- Assist interns in developing banquet materials (invitation, program, place cards, certificates, script, etc.)
- Select and train the Master of Ceremonies and an alternate
- Develop a timetable to ensure details are covered
- Develop a guest list. Suggestions for possible invitees:
  - School board members
  - Central office administrators
  - Building administrators
  - Advisory committee members
  - Interns and their parents/guardians

- Site supervisors/mentors
- Other teachers (in and out of school/district)
- Provide practice time for program
- Provide training for interns on appropriate dress and table manners
- Develop seating arrangements
- Prepare program activities, which may include the following:
  - Speakers
  - Musical group
  - o Students' skits, plays, talent shows, and entertainment
  - Brief talks by several interns or several site supervisors/mentors
  - Visuals of internship sites (e.g., PowerPoint, video)
  - o Inspirational video
- Presentation of tokens of appreciation

## Intern Roles and Responsibilities

Prospective interns should demonstrate that they have acquired the competencies for the internship program and that they are ready to apply and further develop these skills during the internship period. In addition, interns are required to:

- Adhere to dress and behavior guidelines.
- Participate in all approved activities structured by the internship coordinator and the internship site supervisor/mentor, focusing on the training plan.
- Complete, sign, and submit all documentation as directed by the internship coordinator by requested deadline.
- Communicate with the internship coordinator throughout the internship experience, especially if concerns or problems need to be addressed.
- Evaluate and share information about the internship experience.
- Comply with the policies and procedures of the internship site.
- Meet established criteria of the internship program (pass ISTEP; not seek internships with family members; maintain passing grades, good attendance, and discipline records; etc.).
- Comply with training agreement.
- Complete and submit weekly reports and cumulative hour summaries.
- Cooperate with the internship coordinator in securing appropriate internship placement.
- Notify internship coordinator and internship site supervisor/mentor if unable to report to internship site or seminars/classes by the requested deadline.
- Have reliable transportation to and from the internship site.
- Participate in internship recognition/celebration activities.

- Cooperate with the site supervisor/mentor and internship coordinator; engage in the program as a learning experience; observe business etiquette; and abide by safety rules.
- Furnish the internship coordinator with requested information.
- Demonstrate honesty, punctuality, respect, courtesy, cooperative attitude, proper health and grooming habits, and a willingness to learn both in the seminars/classes and at the internship site.
- Remain at the assigned internship site for the duration of the internship period except by mutual agreement of all parties.
- Maintain confidentiality guidelines.

## Site Supervisor/Mentor Roles and Responsibilities

An internship site supervisor/mentor who is prepared for his or her role will demonstrate the following:

- Ability to serve as a role model for the career field or discipline with a good understanding of the industry and current trends.
- Dedication to learning about and teaching about the major aspects of the field, including issues and controversies.
- A strong work ethic.
- Ability to communicate with all involved parties.
- An understanding of the internship program and what is expected of all involved parties.
- Timeliness in completing school documentation for the intern and/or internship coordinator.
- A willingness to help develop the internship training plan and to implement or revise the plan as circumstances arise.
- A willingness to assist the internship coordinator in evaluating the intern throughout the internship experience.
- A willingness to verify reports, time sheets, and other internship documents.
- A willingness to comply with all items specified in the training agreement.

#### Parents'/Guardians' Roles and Responsibilities

- Assume general legal responsibility for the actions of the intern while at the internship site.
- Work cooperatively with internship coordinator and intern in solving school, work, and home problems.
- Support the policies of the program.
- Communicate questions or concerns to the internship coordinator, not the site supervisor/mentor.
- Understand that career exploration/preparation is the goal of the program.

- Approve and sign appropriate forms for student participation in the program (application, proof of insurance, permission to drive, etc.).
- Become knowledgeable concerning the purposes and procedures of the training agreement and training plan.
- Provide proof of health and liability insurance coverage, understanding that because
  the intern is not an employee of the company, no worker's compensation applies.
  The intern and parents/guardians assume all responsibility, accountability, and
  liability for any and all acts arising out of the intern's participation in the internship
  program, including but not limited to the operation of a motor vehicle to and from the
  internship site.
- Assist the intern in complying with the rules of the program.
- Give intern permission to drive from school to internship site and be responsible for providing transportation for the intern.
- Allow the internship coordinator to share relevant cumulative school record information that would be helpful in assisting the intern at the internship site, in compliance with the Family Educational Rights and Privacy Act (FERPA) (<a href="http://www.ed.gov/">http://www.ed.gov/</a>).
- Provide time for conferencing with the internship coordinator.
- Provide guidance in career selection.
- Provide encouragement and assistance to ensure their child meets program objectives, which maximizes benefit from the internship experience.
- Maintain and reinforce confidentiality regarding any information/encounters their child gains while at their internship site.

#### Guidance Personnel Roles and Responsibilities

Internship coordinators should work closely with guidance personnel in establishing selection criteria for interns. It is the responsibility of the guidance personnel to understand the eligibility standards and program requirements before allowing a student to enroll in the program. Participation in the program is dependant upon an application and interview process and acceptance by the internship coordinator. Guidance personnel, as well as other educators within the school, should be involved in establishing and/or further developing an internship program, including participation in public information and program promotion efforts.

#### Advisory Committee Roles and Responsibilities

Internship programs conducted under CTE course titles must have an active advisory committee composed of representatives from business/industry, secondary and post-secondary institutions, parents, and students. An advisory committee can be ver y effective and helpful in establishing the program; arranging for internship sites; assisting with public instruction and program promotion; and evaluating, improving, and further developing the program. For more detailed information on advisory committees, refer to the *Cooperative Education Guidelines and Procedures Manual*.

## **Section 4: Course Descriptions/Standards**

## **Course Titles Available for Internships**

The following course titles may be used to offer internship programs. The Career Exploration Internship is a multi-disciplinary course, the Work-Based Internship, Capstone Experience is a CTE course, and the Professional Career Internship is a CTE business and information technology course. The course titles and descriptions will provide detailed information on the requirements and expectations for each course. The content standards included in this section were developed specifically for the Professional Career Internship course.

## **Career Exploration Internship**

0530

The Career Exploration Internship course is a paid or unpaid work experience in the public or private sector that provides for workplace learning in an area of student career interest. Unlike a cooperative education program where students gain expertise in a specific occupation, the career exploration internship is intended to expose students to broad aspects of a particular industry or career cluster area by rotating through various departments. In addition to their workplace learning activities, students participate in 1) regularly scheduled meetings with their classroom teacher, or 2) a regularly scheduled seminar with the teacher, for the purpose of helping the student make the connection between academic learning and their work-related experiences. Specific instructional objectives for the internship must be written to clarify the expectations of all parties--the student, parent, employer, and instructor.

- Prerequisite: None
- Recommended Grade Level: 9-10
- A 2-credit course over 1 semester.
- This course may be taken for an additional semester to allow students to explore a second career area.
- 150 hours of workplace and classroom activities are required for the two credits. Of the 150 hours, 18-36 hours must be spent in classroom activities. Schools on block schedules may proportionately adjust the total number of hours to meet the local standard, provided that students spend at least one hour a week in classroom activities.
- This course is exploratory in nature and, as such, does NOT qualify for reimbursement under the career-technical (vocational) funding formula.

## Work-Based Internship, Capstone Experience

5894 (WK INTERN)

CIP Code: Varies by the internship placement

Work-Based Internship, Capstone Experience is a course designed to allow work-based learning for students who demonstrate achievement in a specific career area. While other cooperative education and internship courses exist, it is expected that this course will be reserved for those students who have excelled in a related sequence of CTE courses and who have completed at least three semesters or six credits of an in-school CTE program. Each student participating in an internship must have a standards-based training plan developed jointly by the internship coordinator, the site supervisor/mentor, and the intern, that clearly states what will be accomplished during the work-based experience. Interns are monitored in their laboratory/field experiences by a CTE (vocational) licensed teacher. It is expected that the internship will involve a minimum of 10 hours per week for one semester or a minimum of 140 hours over the course of the school year. The time requirement can be increased depending on the number of credits awarded for this course (maximum of three credits). At the conclusion of the internship, each intern shall submit a portfolio that documents the intern's work and that includes reflections upon what has been learned.

- Recommended Grade Level: Grade 12
- Recommended Prerequisites: 3 semesters of sequenced course work in the specialty area of placement
- One to three credits for one or two semesters (maximum of three credits)
- A Core 40, Core 40 with Academic Honors, and Core 40 with Technical Honors diploma elective course and directed elective course
- A Career Academic Sequence, Career-Technical program, or Flex Credit course
- Counts toward the 8-10 Career-Technical credits required for Core 40 with Technical Honors
- Academic content standards: Varies by area of study
- Curriculum Framework: Determined by a training plan developed in conjunction with the site supervisor/mentor
- Teacher Requirements: Any CTE (vocational) license
- This course generates state vocational funding (APC) for schools with approved CTE programs.

#### PROFESSIONAL CAREER INTERNSHIP

5256 (PCI)

CIP Code: 52.9999 Business, Management, Marketing, and Related Support Services, Other

Professional Career Internship is a Career and Technical Education Business and Information Technology course that is designed to provide opportunities for students to explore careers that require additional degrees or certification following high school. The emphasis of the experience is on applying skills developed through instruction and on learning new career competencies at the internship site. The internship is tailored to the unique needs and interests of the student and is considered a high school capstone experience towards fulfillment of the student's meaningful future plan. Upon completion of the internship, students will review and revise their career plans. A training agreement outlines the expectations of all parties: the intern, parent/guardian, site supervisor/mentor, internship supervisor, and the school. Students participating in these structured experiences will follow class, school, business/industry/ organization, State, and Federal guidelines. Internships may be paid or unpaid and must include a classroom component

IDOE –Career and Technical Education November, 2008 (such as a series of seminars, workshops, or class meetings) and regular contact between the interns and internship coordinator. Business Professionals of America (BPA) or DECA, An Association of Marketing Students, are the co-curricular organizations associated with this course and integrates their programs and services into the business classroom.

- Recommended Grade Level: 11-12
- Recommended Prerequisites: Computer Applications and 4 credits in the student's career pathway.
- Credits: A one- or two-credit course over one semester
- Course may be repeated for a second semester in a new internship placement
- A Core 40, Core 40 with Academic Honors, and Core 40 with Technical Honors diploma elective and directed elective course
- A Career Academic Sequence, Career-Technical program, or Flex Credit course
- A minimum of 70 hours of workplace experience and a minimum of 15 hours of workshops, seminars, and/or classroom activities is required for one credit
- A minimum of 140 hours of workplace experience and a minimum of 30 hours of workshops, seminars, and/or classroom activities is required for two credits
- Internship placement must match career interest
- Teacher Requirements: A vocationally licensed (CTE) business or marketing teacher must teach this course, http://www.doe.in.gov/dps/licensing/assignmentcode
- Funding: State Additional Pupil Count (APC) vocational funding available and must be taught by a vocationally licensed (CTE) business or marketing teacher, http://www.doe.in.gov/octe/
- Career Clusters: A recommended component for career pathways in all Indiana career clusters
- Career pathway information: <a href="http://www.doe.in.gov/octe/facs/CrrClstrGrid.html">http://www.doe.in.gov/octe/facs/CrrClstrGrid.html</a>

## **Professional Career Internship Standards**

This section contains the content standards and performance expectations for students enrolled in the course/program entitled *Professional Career Internship*. These content standards and performance expectations represent what students should know and be able to do after completing an internship experience and the seminars/classes. Some of the standards and performance expectations may already have been met through other classes and also may be evaluated during the selection process for the internship program.

#### PCI 1 Self-Awareness

**PCI 1.1 Content Standard:** Students assess personal skills, abilities, aptitudes, strengths, and weaknesses as they relate to career exploration and development.

#### **Performance Expectations**

- Assess and analyze personal talents, values, and interests as they may relate to a future career based on the completion of standardized career interest and personality indicator assessments (assertiveness inventories, behavior types, multiple intelligences, etc.)
- **PCI 1.1.2** Use personal traits to explore various career options
- **PCI 1.1.3** Apply personal strengths to appropriate jobs and careers to maximize career potential

## PCI 2 Career Research and Strategy

**PCI 2.1 Content Standard:** Students utilize career resources to develop career information that may include international career opportunities.

#### **Performance Expectations**

- **PCI 2.1.1** Analyze a specific career cluster using a variety of research tools
- **PCI 2.1.2** Compare career interests with opportunities in the global economy
- PCI 2.1.3 Discuss advantages and disadvantages of entering nontraditional occupations and techniques for eliminating gender bias and stereotyping
- **PCI 2.1.4** Discuss social and economic factors that have resulted in career trends for a diverse workforce
- **PCI 2.2 Content Standard:** Students apply knowledge gained from individual assessment to a comprehensive set of goals and a meaningful future plan.

#### **Performance Expectations**

- PCI 2.2.1 Revise and implement a career plan that includes the required steps to transition from high school to post-secondary education/training, military, or the workplace
- PCI 2.2.2 Create, maintain, and expand the network of people who can assist in achieving career goals

## PCI 3 Workplace Expectations

**PCI 3.1 Content Standard:** Students understand the importance and relevance of workplace expectations.

## **Performance Expectations**

- **PCI 3.1.1** Demonstrate personal accountability and work productivity
- **PCI 3.1.2** Use effective communication that includes active listening, speaking, reading, and writing skills and non-verbal cues
- **PCI 3.1.3** Apply skills to give and receive constructive criticism
- **PCI 3.1.4** Demonstrate appropriate telephone, texting, and e-mail etiquette
- **PCI 3.1.5** Explain the importance of and strategies for providing good client/customer service
- **PCI 3.2** Content Standard: Students will use critical thinking, decision-making, and problem-solving techniques to promote sound, effective business decisions.
- **PCI 3.2.1** Employ the steps involved in resolving a conflict or stressful situation
- PCI 3.2.2 Demonstrate project planning and time management skills
- **PCI 3.2.3** Prioritize and delegate tasks
- PCI 3.2.4 Organize and analyze business documents to make sound decisions (financial statements, reports, charts/graphs, etc.)
- **PCI 3.2.5** Select and apply problem analysis and decision making techniques in the workplace
- **PCI 3.3 Content Standard:** Students understand and demonstrate effective interpersonal skills in diverse situations.

#### **Performance Expectations**

- PCI 3.3.1 Discuss and illustrate the positive and negative effects of a well-developed work ethic on worker and workplace productivity
- **PCI 3.3.2** Develop and maintain positive and flexible behaviors and attitudes
- **PCI 3.3.3** Model the characteristics of patience, honesty, and dependability
- **PCI 3.3.4** Demonstrate courtesy, good manners, and appropriate social skills when interacting with others
- **PCI 3.3.5** Demonstrate the ability to function as a proactive, productive team member in the workplace
- PCI 3.3.6 Design strategies for working effectively with diverse coworkers and clients/customers (varying age groups, cultures, mental/physical abilities, sexual orientation, etc.)
- **PCI 3.3.7** Maintain confidentiality and integrity
- **PCI 3.4 Content Standard:** Students relate the importance of health, motivation, and physical fitness to enhancing performance

## **Performance Expectations**

- PCI 3.4.1 Identify techniques for maintaining a healthy lifestyle (exercise, nutrition, rest/sleep, leisure activities, etc.)
- **PCI 3.4.2** Assess the need for regular health screenings (doctor, dentist, optometrist, psychologist, blood draws, etc.)
- **PCI 3.5 Content Standard:** Students understand the fundamentals of ergonomics and the importance of safety and emergency preparedness in the workplace.

#### **Performance Expectations**

- PCI 3.5.1 Identify and implement security procedures (emergency call list, fire extinguisher, first-aid kit, and defibrilator locations; various drills; emergency exits, etc.)
- PCI 3.5.2 Demonstrate awareness of Internet safety issues (Malware, Spyware, phishing, scams, social networks, identity theft, etc.)
- **PCI 3.5.3** Demonstrate office and workplace safety issues (open file drawers, overloaded outlets, incorrect equipment usage, etc.)
- **PCI 3.5.4** Use ergonomic principles to maximize performance

#### PCI 4 School-To-Career Transition

**PCI 4.1 Content Standard:** Students develop strategies and realistic plans for an effective transition from school to career.

## **Performance Expectations**

- **PCI 4.1.1** Research internship site(s) and/or career pathway(s)
- **PCI 4.1.2** Experience and critique internship opportunities in a chosen career cluster
- PCI 4.1.3 Use evolving technologies to enhance and update the career portfolio (which may include resumes, sample cover letters, letters of recommendation, examples of work and technical skills, awards, industry certifications, and documentation of extracurricular and community service activities)
- **PCI 4.1.4** Present the career portfolio
- PCI 4.1.5 Prepare employment documents that meet workplace standards (electronic resumes, on-line job applications, job-related correspondence, etc.)
- **PCI 4.1.6** Demonstrate steps to prepare for an interview (research company, prepare questions and responses to legal and illegal questions, etc.)
- **PCI 4.1.7** Discuss appropriate oral and written steps in leaving a job (resignation, loss of employment, exit interviews, etc.)

#### PCI 5 Lifelong Learning

**PCI 5.1 Content Standard:** Students relate the importance of lifelong learning to career success.

#### **Performance Expectations**

- **PCI 5.1.1** Demonstrate the importance of effective study habits, test-taking skills, and learning skills
- **PCI 5.1.2** Analyze and develop the knowledge, skills, and attitudes required to succeed in current and future jobs/careers
- **PCI 5.1.3** Explore career opportunities resulting from new and emerging technologies
- **PCI 5.1.4** Use a variety of resources for continued lifelong learning
- **PCI 5.1.5** Discuss the importance of participation in professional associations, service organizations, and community programs
- **PCI 5.1.6** Discuss the importance of flexible career planning, self-management, and self-evaluation
- **PCI 5.1.7** Create strategies for balancing work, family, leisure, community service, and spiritual activities

# Indiana's Academic Standards in English/Language Arts Integrated into the Professional Career Internship Course

Although the following academic standards are expected to be integrated into the Professional Career Internship course, it is highly recommended that these standards be integrated into all internship programs.

E12.4.2 Demonstrate an understanding of the elements of discourse, such as purpose, speaker, audience, and form, when completing narrative, expository, persuasive, or descriptive writing assignments. E12.4.6 Use language in creative and vivid ways to establish a specific tone. E12.4.9 Use technology for all aspects of creating, revising, editing, and publishing. E12.5.5 Write job applications and resumes that: provide clear and purposeful information and address the intended audience appropriately. use varied levels, patterns, and types of language to achieve intended effects and aid comprehension. modify the tone to fit the purpose and audience. follow the conventional style for that type of document (a resume or letter of application) and use page formats, fonts (typefaces), and spacing that contribute to the readability and impact of the document. Use varied and extended vocabulary, appropriate for specific forms and E12.5.6 topics. E12.5.7 Use precise technical or scientific language when appropriate for topic and audience. E12.5.8 Deliver multimedia presentations that: combine text, images, and sound and draw information from many sources, including television broadcasts, videos, films, newspapers, magazines, CD-ROMs, the Internet, and electronic media-generated images. Select an appropriate medium for each element of the presentation. use the selected media skillfully, editing appropriately and monitoring for qualify. test the audience's response and revise the presentation accordingly. E12.6.1 Demonstrate control of grammar, diction, and paragraph and sentence structure, as well as an understanding of English usage. E12.6.2 Produce writing that shows accurate spelling and correct punctuation and capitalization. E12.6.3 Apply appropriate manuscript conventions in writing--including title page presentation, pagination, spacing, and margins--and integration of source and support material by editing sources within the text, using direct quotations, and paraphrasing.

## Indiana's Academic Standards in Mathematics Integrated into the Professional Career Internship Course

Use effective and interesting language, including informal expressions for effect, Standard English for clarity, and technical language for specificity.

Based on the student's specific career objective and internship site placement, math standards in algebra and geometry may be covered.

E12.7.6

### Indiana's Academic Standards in Science Integrated into the Professional Career Internship Course

Based on the student's specific career objective and internship site placement, science standards may be covered.

### Indiana's Academic Standards in Social Studies Integrated into the Professional Career Internship Course

Based on the student's specific career objective and internship site placement, other social studies standards may be covered.

P.4.19	Explain how one's outlook (positive or negative) can influence mental health.
P.5.12	Discuss conflict and the processes involved in conflict resolution.
S.2.10	Work independently and cooperatively in class and the school and provide leadership in age-appropriate activities.
S.4.5	Analyze what can occur when the rules of behavior are broken, and analyze the possible consequences for unacceptable behavior.
S.8.11	Investigate how incorrect communications, such as rumors or gossip, can influence group behavior.

### Secretary's Commission on Achieving Necessary Skills (SCANS) Competencies

The following is a description of the performance-based skills established by the United States Department of Labor Secretary's Commission on Achieving Necessary Skills. SCANS competencies are built around a three-part foundation of basic skills, thinking skills, and personal qualities that together reflect the skills necessary for the changing workplace. They include resources, interpersonal, information, systems, and technology. The SCANS competencies are an excellent benchmark to use when developing training plans for the internship experience.

### Resources: Identifies, organizes, plans, and allocates resources

Time—selects goal-relevant activities, ranks them, allocates time, and prepares and follows schedules.

Money—uses or prepares budgets, makes forecasts, keeps records, and makes adjustments to meet objectives

Material and Facilities—acquires, stores, allocates, and uses materials or space efficiently Human Resources—assesses skills and distributes work accordingly, evaluates performance, and provides feedback

### Interpersonal: Works with others

Participates as a Member of a Team—contributes to group effort

**Teaches Others New Skills** 

Serves Clients/Customers—works to satisfy customers' expectations

Exercises Leadership—communicates ideas to justify position, persuades and convinces others, responsibly challenges existing procedures and policies

Negotiates—works toward agreements involving exchange of resources, resolves divergent interests

Works with Diversity—works well with men and women from diverse backgrounds

### Information: Acquires and uses information

- A. Acquires and Evaluates Information
- B. Organizes and Maintains Information
- C. Interprets and Communicates Information
- D. Uses Computers to Process Information

### Systems: Understands complex inter-relationships

- A. Understands Systems—knows how social, organizational, and technological systems work and operates effectively with them
- B. Monitors and Corrects Performance—distinguishes trends, predicts impacts on system operations, diagnoses deviations in systems' performance, and corrects malfunctions

### Technology: Works with a variety of technologies

- A. Selects Technology—chooses procedures, tools, or equipment including computers and related technologies
- B. Applies Technology to Task—understands overall intent and proper procedures for setup and operation of equipment
- C. Maintains and Troubleshoots Equipment—prevents, identifies, or solves problems with equipment, including computers and other technologies

### **SCANS Foundation Skills**

### A. Basic Skills

**Reading**—Locates, understands, and interprets written information in prose and documents, including manuals, graphs, and schedules, to perform tasks; learns from text by determining the main idea or essential message; identifies relevant details, facts, and specifications; infers or locates the meaning of unknown or technical vocabulary; and judges the accuracy, appropriateness, style, and plausibility of reports, proposals, or theories of other writers.

**Writing**—Communicates thoughts, ideas, information, and messages in writing; records information completely and accurately; composes and creates documents such as letters, directions, manuals, reports, proposals, graphs, and flow charts with the language, style, organization, and format appropriate to the subject matter, purpose, and audience; includes, where appropriate, supporting documentation and attends to level of detail; and checks, edits, and revises for correct information, appropriate emphasis, form, grammar, spelling, and punctuation.

**Arithmetic**—Performs basic computations; uses basic numerical concepts such as whole numbers and percentages in practical situations; makes reasonable estimates of arithmetic results without a calculator; and uses tables, graphs, diagrams, and charts to obtain or convey quantitative information.

**Mathematics**—Approaches practical problems by choosing appropriately from a variety of mathematical techniques; uses quantitative data to construct logical explanations for real

world situations; expresses mathematical ideas and concepts orally and in writing; and understands the role of chance in the occurrence and prediction of events.

**Listening**—Receives, attends to, interprets, and responds to verbal messages and other cues such as body language in ways that are appropriate to the purpose—for example, to comprehend, learn critically, evaluate, appreciate, or support the speaker.

**Speaking**—Organizes ideas and communicates oral messages appropriate to listeners and situations; participates in conversation, discussion, and group presentations; selects an appropriate medium for conveying a message; uses verbal language and other cues such as body language in a way appropriate in style, tone, and level of complexity to the audience and the occasion; speaks clearly and communicates a message; understands and responds to listener feedback and asks questions when needed.

### **B. Thinking Skills**

**Creative Thinking**—Generates new ideas by making nonlinear or unusual connections, changing or reshaping goals, and imagining new possibilities; and uses imagination freely, combining ideas or information in new ways, making connections between seemingly unrelated ideas, and reshaping goals in ways that reveal new possibilities.

**Decision Making**—Specifies goals and constraints, generates alternatives, considers risks, and evaluates and chooses best alternatives.

**Problem Solving**—Recognizes that a problem exists (i.e., that there is a discrepancy between what is and what should be); identifies possible reasons for the discrepancy; devises and implements a plan of action to resolve it; and evaluates and monitors progress, revising the plan as indicated by findings.

**Mental Visualization**—Sees things in the mind's eye by organizing and processing symbols, pictures, graphs, objects, or other information—for example, sees a building from a blueprint, a system's operation from schematics, the flow of work activities from narrative descriptions, or imagines the taste of food from reading a recipe.

**Knowing How to Learn**—Recognizes and can use learning techniques to apply and adapt existing and new knowledge and skills in both familiar and changing situations; and is aware of learning tools such as personal learning styles (visual, aural, etc.), formal learning strategies (note taking or clustering items that share some characteristics), and informal learning strategies (awareness of unidentified false assumptions that may lead to faulty conclusions).

**Reasoning**—Discovers a rule or principle underlying the relationship between two or more objects and applies it in solving a problem—for example, uses logic to draw conclusions from available information, extracts rules or principles from a set of objects or a written text, or applies rules and principles to a new situation (or determines which conclusions are correct when given a set of facts and conclusions).

### C. Personal Qualities

**Responsibility**—Exerts a high level of effort and perseverance toward goal attainment, works hard to become excellent at doing tasks by setting high standards; pays attention to details; works well even when assigned an unpleasant task; displays a high level of

concentration; and displays high standards of attendance, punctuality, enthusiasm, vitality, and optimism in approaching and completing tasks.

**Self-Esteem**—Believes in own self-worth and maintains a positive view of self, demonstrates knowledge of own skills and abilities, is aware of one's impressions on others, and knows own emotional capacity and needs and how to address them.

**Sociability**—Demonstrates understanding, friendliness, adaptability, empathy, and politeness in new and ongoing group settings; asserts self in familiar and unfamiliar social situations; relates well to others; responds appropriately as the situation requires; and takes an interest in what others say and do.

**Self-Management**—Accurately assesses own knowledge, skills, and abilities; sets well-defined and realistic personal goals; monitors progress toward goal attainment and motivates self through goal achievement; and exhibits self-control and responds to feedback unemotionally and non-defensively.

**Integrity/Honesty**—Recognizes when being faced with making a decision or exhibiting behavior that may break with commonly held personal or societal values; understands the effects of violating these beliefs and codes on an organization, oneself, and others; and chooses an ethical course of action.

Source: What Work Requires of Schools, A SCANS Report for America 2000, U.S. Department of Labor, 1991.

## **Appendix A Glossary**

**Administrator**: Principal and/or assistant principal

**Advisory Committee**: Representatives from business/industry/organizations, secondary and post-secondary institutions as well as parents and students who meet periodically to assist in developing and maintaining program standards

**Career Portfolio**: An organized, documented collection of an individual's qualifications, skills, experience, and achievements

**Child Labor Laws**: Regulations outlined by the federal and state governments related to employment of children under the age of 18

**Confidentiality**: Not sharing, discussing, or revealing personal and private information to which one is privy

**Credits (for instruction and internship)**: Units earned toward graduation requirements

CTE: Career and Technical Education

**CTSO**: Career and Technical Student Organization

**Intern**: a student learner who has applied to and been accepted into the internship program

<u>Internship Application</u>: Form completed by student to seek entry into the internship program

**Internship Coordinator**: Educator who is trained and licensed to implement internship experiences for students

<u>Intern Evaluation</u>: Form completed by site supervisor/mentor to rate the performance of the intern

<u>Internship Cumulative Hours Summary</u>: Document used to tally hours completed during the internship

**Internship Mentor**: An experienced, competent person at the internship site who supports, coaches, nurtures, and guides interns; may also be the internship site supervisor

Internship Site: Location where an intern is placed

**Internship Site Supervisor**: Designated liaison between the internship coordinator and mentor

<u>Internship Training Agreement</u>: Document that states the conditions and parameters that participants agree to when taking part in an internship program

<u>Internship Training Plan</u>: An outline of the competencies to be developed during the internship

**Interview**: Process used to help determine whether a student is accepted into the internship program

**Meaningful Future Plan**: An individualized career plan that fits the student's unique specific needs and is designed to facilitate the transition from high school to future learning or employment

<u>Medical Authorization</u>: Form giving parental/guardian permission for medical treatment of the student in the absence of the parent/guardian while the student participates in the internship program

<u>Permission to Travel</u>: Form used to give parental/guardian consent for the intern to drive a private vehicle during the internship program

**Probation**: Situation in which the internship requirements are not being met.

<u>Program Evaluation</u>: Comments and suggestions from site supervisor/mentor and intern regarding the quality of the internship experience and program

**Proof of Insurance**: Documentation furnished by the parent/guardian verifying that the intern has insurance coverage

Request for Absence Form: Used by the intern to request an absence in advance

**SCANS**: Secretary's Commission on Achieving Necessary Skills

**Screening Process**: The guidelines/prerequisites that must be met by a student prior to acceptance into the internship program

<u>Seminar/Class Instruction</u>: Training related to the internship experience

**Termination**: Removal from the internship program

<u>Weekly Internship Report and Time Sheet</u>: Documentation of activities, hours, duties, tasks, and/or observations verified by the internship site supervisor/mentor

### **Appendix B**

### Career and Technical Student Organizations (CTSOs)

The internship coordinator should provide the opportunity for students to participate in an appropriate co-curricular organization. Listed below is information regarding Career and Technical Student Organization (CTSO) choices.

**Business Professionals of America (BPA)**--a national student organization for students preparing for careers in business

http://www.indianabpa.org/ http://www.bpanet.org/

**DECA An Association of Marketing Students (DECA)**--a co-curricular organization for students with interests in marketing, management, and entrepreneurship

http://www.indianadeca.org/ http://www.deca.org/

**Indiana FFA Association (FFA)**--an organization to help students develop their potential through agricultural education

http://www.indianaffa.org/ http://www.ffa.org/

Family, Career, & Community Leaders of America (FCCLA)--an organization in which students plan for their multiple roles as family members, wage earners, and community members

http://ideanet.doe.state.in.us/octe/facs/infccla.html http://www.fcclainc.org/

**Health Occupations Students of America (HOSA)**--an organization that is 100% health care oriented

http://www.indianahosa.org/ http://www.hosa.org/

**Indiana SkillsUSA (SkillsUSA)**--a national organization serving students who are enrolled in training programs in technical, skilled, and service occupations, including health occupations

http://www.indianaskillsusa.org http://www.skillsusa.org

### **Appendix C** Recommended Prerequisites/Guidelines

### Recommended Prerequisites/Guidelines for Acceptance into the Internship Program

Part of the success of any internship program requires careful screening of students before acceptance. The selection is a privilege and honor since the interns are representing themselves, their families, and the high school in adult career environments. Screening guidelines should be determined by individual schools based on the type and level of the internship program. Listed below are sample prerequisites being used by some schools in the state of Indiana for a junior- or senior-level internship such as the Professional Career Internship course.

### Student will have

- completed an application and the interview process
- earned all credits for graduation
- completed all Core 40 classes by the end of his/her senior year
- passed ISTEP tests
- excellent attendance
- a discipline record clear of any referrals
- a minimum of 2.0 GPA on a 4.0 scale
- at least three outstanding recommendations from certified school personnel
- reliable transportation
- a valid driver's license
- requested an internship in a career field in accordance with his/her meaningful future plan
- proof of health and automobile insurance

### Appendix D Program Promotion

### **Program Promotion**

Internship programs offer real and tangible value to business, industry, and labor in the community. Promotion of internship programs in the community and at school is essential to ensure their quality and success. It is vital that internship coordinators promote internship programs to both internal and external audiences.

### Internal Audiences

Internal audiences include administrators/school board members, counselors, faculty/staff, and students. Promotion ideas for each of these groups are listed below.

### Program Promotion to Administrators/School Board Members

- Invite these personnel to:
  - o parent/guardian orientation meeting
  - o an internship site visit
  - participate in a class activity
  - an internship recognition/celebration activity
  - participate as a member of the advisory committee
  - interns' capstone presentations
- Update them on intern achievement
- Update them on participation in CTSO
- Request them to promote the internship program through civic organization involvement
- Provide them reports as requested

### **Program Promotion to Counselors**

- Create opportunities to build relationships with counselors
- Invite them to:
  - a coffee break
  - o a lunch in fall and spring to update them on program
  - an internship site visit
  - participate in a class activity
  - o participate as a member of the advisory committee
  - o interns' capstone presentations
  - o an internship recognition/celebration activity
- Update them on participation in CTSO
- Prepare video for counselors to use in scheduling process
- Involve them in intern selection process
- Provide them reports as requested

### Program Promotion to Faculty/Staff

- Distribute promotional materials in mailboxes
- Ask for recommendations in identifying students for the program
- Ask for input in the evaluation of prospective interns
- Arrange faculty visits to the classroom
- Participate in school programs and events
- Assume your share of faculty responsibilities
- Invite to an internship recognition/celebration activity
- Share intern roster and list of internship sites

### **Program Promotion to Students**

- Recruit through direct mailings, brochures, posters, bulletin boards, presentation, websites, multi-media, etc.
- Prepare newspaper releases
- Encourage student-to-student recruiting
- Display pictures
- Visit classes
- Prepare announcements for public address system

### External Audiences

### **Program Promotion to Community**

- Create direct mailings, brochures, display windows, press releases (including pictures), etc.
- Make personal contacts
- Recruit advisory committee membership/participation
- Provide token of appreciation (plaque, certificate, etc.)
- Organize an internship recognition/celebration activity
- Present programs to civic organizations
- Recruit guest speakers
- Recruit judges for CTSO competitive events
- Become a member of community organizations
- Form an alumni group of former interns to help promote the program
- Invite to participate in a class activity
- Invite to review curriculum
- Organize student service project for community benefit
- Display brochures in public libraries

### **Program Promotion to Parents/Guardians**

- Communicate through direct mailings, phone calls, brochures, multi-media presentations, individual conferences, etc.
- Invite to open house and parent/guardian orientation
- Invite to visit a seminar/class
- Place articles/pictures in a parent newsletter
- Schedule a personal conference
- Invite to assist with program activities

# **Appendix E Sample Topics**

### Sample Seminar/Class Topics

The following list of seminar/class topics is meant to provide ideas for an internship coordinator and by no means is an all-inclusive list.

Assertiveness inventory

Attitude and respect

Behavior types

Business correspondence

Career portfolio

Chain of command/organizational chart

Communication skills: oral, written, non-verbal, listening, reading

Confidentiality

Conflict resolution

Customer service

Dealing with difficult people

Dining and business etiquette

Diversity/discrimination

Dress code/proper attire

**Emotional intelligence** 

**Ethics** 

Giving and receiving constructive criticism

Goal setting

Interest inventory

Interview skills

Job application process

Leadership

Managerial styles

Maximizing the internship experience

Meaningful future plan

Mission and vision statements

Multiple intelligences

Office politics

Personal reflection/journal

Personality tests/evaluations

Presentation software instruction and skills

Professionalism

Program requirements/forms

Projecting a professional appearance

Protocol

Resume

Safety at the internship site

Self evaluation

**Teamwork** 

Technology related issues (Internet, cyber safety, email etiquette, etc.)

Technology training

Telephone techniques

Work ethics

Worker traits and attitudes

Working relationships

## **Appendix F Sample Forms**

The forms referenced in Appendix F are samples of forms being used by teachers in junior- or senior-level internship programs, such as the Professional Career Internship course.

The forms may be modified for use in the Career Exploration Internship course (which is at the 9th or 10th grade level) and for use in the Work-Based Internship, Capstone Experience course (offered at the 12<sup>th</sup> grade level).

If you have questions regarding the legality of questions asked on the forms in this appendix, you may want to contact your school's legal counsel.

### **Internship Application**

As an intern, you are about to begin an educational experience that will be a significant milestone in the preparation of a satisfying and successful career. Your first responsibility is to read the guidelines and complete the attached application.

Application Guidelines
------------------------

1.	If you are able to answer YES to ALL the following questions, please continue reading. If not, you do no
	qualify for the program and will need to show improvements in those areas before applying:
	a. Are you currently on track for graduation?
	b. Will you complete Core 40 classes by the end of your senior year?
	c. Is your attendance rate at percent or higher this past semester/trimester?
	d. Are you maintaining a GPA of of (scale)?
	e. Is your discipline record clear of any referrals? If not, how many referrals have you had?
	f. Are there three school personnel who would give you an outstanding recommendation?
	g. Do you have transportation to an internship site?
	h. Is this application for an internship in accordance with your "meaningful future plan"?
2.	When completing the application, please print using blue or black ink.
3.	A parent/guardian signature is required even if you are 18 years old.
4.	Complete the Internship Application and return it to the Internship Coordinator by

### Internship Application School Name

### Print neatly in blue/black ink

Legal Last Name:	Legal First	Name:	Legal Middle Initial:			
Street Address:	Social Security Number: (optional)		Gender:			
			M F			
City:	State:	NINIANIA	ZIP:			
	1	NDIANA				
Home Phone:	Cell Phone		Preferred Language:			
(	(	_)				
Email address:	Date of Bir		Student Test Number:			
		//				
Grade Level (during PCI year): Circle One	Class perio	d(s) available for PCI: (Circle)	Semester/Trimester:			
11 <sup>th</sup> 12 <sup>th</sup>	1	2 3 4 5 6 7 8	1 2 3			
Verified Absences (as of March 1)	Verified G	PA (as of last term)	Graduation Year:			
Father/Guardian:		Employed at:				
		Phone at work:				
		Email address:				
D I ddi // PON N		Call phone.				
Do you live with this parent/guardian? Y or N		Cell phone:				
Mother/Guardian:		Employed at:				
		Phone at work:				
		Email address:				
Do you live with this parent/guardian? Y or N?	•	Cell phone:				
Esta-comicular eticiti-/const-consular to accomi	4:-:4- :	When does this activity/sport meet				
Extracurricular activities/sports you plan to participate in during your senior year:		when does this activity/sport meet	or take place?			
C A D C		C'. D. C				
Career Area Preference:		Site Preference:				
List the experiences you have had in this career classes. (attach another sheet of paper as necess		s job shadowing, work experience, v	olunteer work, or academic			
(and another sheet of paper as necessary)						

What are your post-secondary plans?				
On-the job Training	What type or where?			
Apprenticeship	In what?			
2-year Associate Degree	What college?			
4-year Bachelor's Degree	What college?			
Military	What branch?			
Other	List?			
Write a paragraph explaining how partic paper if necessary).	ipating in the PCI experience	e will benefit your career plans. (Attach an	nother sheet of	
List three school personnel references (t	eachers, guidance, and/or adn	ninistrators) that the Internship Coordinat	or should consult for refere	ences.
1				
2				
3				
		f the following school records to prospecty record, grade point average, and verific		ested:
Student Signature		Date		
Parent Signature		Date		
proficiency, or disability in its programs o 1964), the Equal Pay Act of 1973, Title IX	r employment policies as requ ( (Educational Amendments),	ace, color, religion, gender, veteran status, lired by the Indiana Civil Rights Law (I.C.2 and Section 504 (Rehabilitation Act of 197	2-9-1), Title VI (Civil Rights / 73).	English Act of
Students do not write below this line. COMMITTEE RECOMMENDATION		Date:		
Accepted				
Committee Reviewing Application:				
Additional comments:				

### **Internship Interview Evaluation Form**

Student Name _	
_	
Interviewer	Date

	Excellent	Good	Average	Below Average	Points Earned
Applicant's Greeting:				_	
<ul><li>Proper introduction</li></ul>	10-9	8-7	6-4	3-1	
<ul> <li>Positive first impression</li> </ul>	10-9	8-7	6-4	3-1	
Applicant's Appearance:					
<ul><li>Neat, well groomed</li></ul>	10-9	8-7	6-4	3-1	
<ul> <li>Appropriately attired</li> </ul>	10-9	8-7	6-4	3-1	
Personality and Poise:					
<ul> <li>Positive, courteous, sincere, and confident</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Good posture, gestures, and eye contact</li> </ul>	10-9	8-7	6-4	3-1	
Communication Skills:					
<ul><li>Proper grammar (standard English)</li></ul>	10-9	8-7	6-4	3-1	
<ul> <li>Good pronunciation and enunciation</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Pleasant voice and tone</li> </ul>	10-9	8-7	6-4	3-1	
Responses:					
<ul> <li>Responded with appropriate answers*</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Showed knowledge of program's purpose</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Indicated knowledge of company</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Asked appropriate questions</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Volunteered information</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Demonstrated initiative and enthusiasm about involvement in program</li> </ul>	10-9	8-7	6-4	3-1	
Skills:					
<ul> <li>Showed evidence of career preparation</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Showed evidence of good work habits</li> </ul>	10-9	8-7	6-4	3-1	
<ul> <li>Showed evidence of problem-solving abilities</li> </ul>	10-9	8-7	6-4	3-1	
Close of Interview:		_			_
<ul><li>Expressed a thank you</li></ul>	10-9	8-7	6-4	3-1	
<ul> <li>Concluded interview effectively</li> </ul>	10-9	8-7	6-4	3-1	

		Interviewer's initials	_
Comments:			
			_

### \*Possible Interview Questions:

Why should you be considered for an internship? Why did you choose this career field? What career preparation have you already done? Do you have reliable transportation? What are your strengths, areas of challenges, goals?

How would a teacher/employer describe you?

How will this internship benefit/impact your future?

What are some characteristics you have that would make you a good candidate for an internship?

What are your expectations/goals for this internship?

(It is recommended that this form be shared with the student prior to the interview so he/she is aware of the expectations and can prepare for the interview.)

### **Pre-Internship Evaluation by Faculty**

Name of Student: _			_
Scoring:	5=Beyond Normal Expectation 1=Needs Improvement*	3=Acceptable N/A=Not Applicable	

Description	5	3	1*	N/A
Attendance				
Competency Mastery				
Appropriate math skills				
Oral communication skills				
Written communication skills				
Work Habits				
Ability to work in a group or team				
Demonstrates stress management skills				
Thoroughness/accuracy/exhibits pride in work				
Completion of assignments and tasks				
Adaptability				
Follows directions first time				
Promptness and punctuality				
Social Skills				
Ability to work in a group or team				
Respect for others				
Leadership ability				
Ability to accept constructive criticism				
Conflict resolution				
Ability to interact with administrators or other teachers				
Reacts positively and conforms to rules and regulations				
Personal Attributes				
Physical appearance (attire, personal hygiene, etc.)				
Honesty				
Initiative				
Attitude				
Self-control				
Perseverance				

Description	5	3	1*	N/A
Enthusiasm				
Self-motivation				
Reliability				
Dependability				
Demonstrates responsibility				
Creativity				
Ability to concentrate				
Exhibits appropriate manners				
Patience				
Resourcefulness				
Overall Teacher Recommendation (please circle response)	YE	ES	N	0**

Printed name of Instructor	_
Signature of Instructor	Date

<sup>\*</sup>If you marked a "1" in any category, please provide comments on the back of this form.

<sup>\*\*</sup>If no, please tell the reason this student should NOT be allowed the privilege of an internship.

### **Professional Career Internship Training Agreement**

School Name School Address City, State & Zip School Phone

Student Name		Job Title:	
Address			
Phone _()	Cell _()		
Email address	· ,		
Company Name			
Supervisor Name and Title			
Address			
Phone _()	Cell ( )	Fax _()	
Agreement Begins:	Agreement Ends:		

### General Criteria:

- 1. The internship is for the benefit of the student-learner.
- 2. The student-learner does not displace regular employees, but works under their close observation.
- 3. The business understands that the business does not derive any immediate advantage from the activities of the student-learner, and on occasion its operations may actually be impeded.
- 4. The student-learner is not automatically guaranteed a job at the conclusion of the internship period.
- 5. The business and the student-learner understand that the intern is/is not entitled to wages and shall not receive the same for the time spent in training.
- 6. A student-learner who is released from the internship by the site supervisor/mentor for a justified reason may be dropped from the program.
- 7. The site supervisor/mentor and the school will provide instruction and experiences at the internship site and in the classroom that will provide the student-learner with skills and attitudes necessary for life-long learning, competitive employment, and continuous improvement.

### The Student-Learner agrees to:

- 1. Perform the necessary tasks and follow instructions as given by the internship coordinator and/or business supervisor/mentor;
- 2. Abide by the regulations and policies of the business and the school:
- Attend the related class as required;
- 4. Provide transportation to and from the assigned internship site;
- 5. Notify the internship coordinator and the site supervisor/mentor on days absent or late prior to starting time (when possible):
- 6. Not report to the internship site on days absent from school:
- 7. File complete weekly reports on his/her activities as required;
- 8. Report to the internship coordinator as soon as possible when problems arise affecting his/her internship placement;
- 9. Study the student handbook and accept the conditions set forth therein;
- 10. Not hold the internship site liable for accidents or injuries sustained during training;
- 11. Dress appropriately for the school-related program as well as the internship;
- 12. Provide proof of medical and automobile insurance and a valid driver's license;
- 13. Support all activities related to the internship program, including the year-end recognition ceremony;
- 14. Refrain from using a personal cell phone for text messaging and/or personal calls:
- 15. Keep all matters confidential.

### The Business agrees to:

- Assign a training supervisor who will evaluate and supervise the student-learner as agreed upon;
- 2. Provide training that will meet a pre-approved training plan;

- 3. Meet with the internship coordinator at periodic intervals to discuss the student-learner's progress;
- 4. Notify the internship coordinator in advance if plans are made to terminate or alter the position of the student-learner:
- 5. Provide safety instruction for all tasks and duties to be performed that may present a possible safety hazard to the student-learner;
- 6. Provide compensation for any work done beyond the regular hours of the internship and only for said work beyond the regular hours;
- 7. Comply with all cooperative education student-learner applicable state and federal employment regulations, will provide student-learner equal opportunity employment, and will not discriminate on the basis of race, color, national origin, including limited English proficiency, sex, or handicapping conditions:
- 8. Adhere to the provisions of all state and federal child labor laws and existing labor-management agreements;
- 9. Evaluate the student-learner.

### School Name agrees to:

- 1. Administer the program and provide necessary forms;
- Provide specific and/or general related instruction;
- 3. Act as liaison between the parties of this agreement;
- Maintain adequate records;
- 5. Notify the site supervisor/mentor in advance if the training status of the student-learner changes (when possible);
- 6. Make periodic contacts with the site supervisor/mentor to discuss student-learner's progress and to evaluate the training station;
- Evaluate the student-learner and assign letter grades.

### The Parent or Guardian agrees to:

- Direct the student-learner in carrying out his/her responsibilities and to contact the internship coordinator, not the site supervisor/mentor, when problems or questions arise concerning the student-learner's internship;
- 2. Provide insurance for the student-learner.
- 3. Not hold the business liable for any accidents or injuries sustained during the internship.

Student-Learner Signature	Date
Parent/Guardian Signature	Date
Site Supervisor Signature	 Date
Internship Coordinator Signature	 Date

It is the policy of the School Name not to discriminate on the basis of race, color, religion, gender, veteran status, national origin, age, limited English proficiency, or disability in its programs or employment policies as required by the Indiana Civil Rights Law (I.C.22-9-1), Title VI (Civil Rights Act of 1964), the Equal Pay Act of 1973, Title IX (Educational Amendments), and Section 504 (Rehabilitation Act of 1973).

### Professional Career Internship Training Plan School Name

					Date	
Student's Name					Age	_
D.O.B	Last CIP Code	First	M State Title	iddle		_
Internship Site						
Address			Phone/FAX			
						_
Curriculum Area  Agriculture, Food & N. Architecture & Constr. Arts, Audio-Video Tec. Business, Mgmt & Ad. Education & Training	uction  h & Comm  min	Government & I Health Science Hospitality & To Human Services	Public Admin       urism     s	<ul><li>□ Law, Pu</li><li>□ Manufac</li><li>□ Marketir</li><li>□ Science</li></ul>	tion Technology blic Safety, Corre cturing ng, Sales & Servic , Tech, Engineerii ortation, Distributio	ce ng & Math
Career Goal						
<b>Duration:</b> Beginning d						-
Daily Schedule: M			_			-
Appropriate Attire (wh				·	_	
		what <u>not</u> to we				_
Intern Tasks, Activitie	•					_
Equipment to be used						
Safety Procedures/Tra	nining					
Knowledge, Skills, and	d Abilities Requ	uired to Perfor	n Internship	Responsik	pilities	
Internable Coordinator's S	ignoturo		Data			
Internship Coordinator's S	ngriature		Date			
Intern's Signature			Date			
Site Supervisor's/Mentor's It is the policy of the School Nam proficiency, or disability in its pro 1964), the Equal Pay Act of 1973	ne not to discriminate or grams or employment	policies as required b	by the Indiana Civil	Rights Law (I.0	C.22-9-1), Title VI (Civ	e, limited English il Rights Act of

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### **Weekly Internship Report and Time Sheet**

Name:			
Week beginning:	(month, date, year)	Ending: (m	nonth, date, year)
specific incidents	s you observed, and your ho	ours at the internship site f	il the activities in which you participated, for each day (rounded to the nearest 1/4 key your responses on an attached sheet
Hours from:	to	Total Hours:	Lunch from:to (do NOT include lunch period)
Hours from:	to		Lunch from:to (do NOT include lunch period)
Wednesday:			
Hours from:	to	Total Hours:	Lunch from:to(do NOT include lunch period)
Thursday:			
Hours from:	to	Total Hours:	Lunch from:to(do NOT include lunch period)
Friday:			
Hours from:	to	Total Hours:	Lunch from:to (do NOT include lunch period)
Total Hours for the	he Week: (do NOT include I	unch period)	
If you were abse doctor's appoin	nt from school and/or your	internship site, <i>any day o</i> tion, etc.), give an explana	or part of any day (college visit, ation below. Identify the specific day(s).
If you were abse		call your internship coordir	nator to report the absence by a.m.?

not co	onstitute a complete response.
1.	What new knowledge or skill did you learn on the internship this week? Describe.
2.	What have you learned in high school that you applied on the internship?
3.	List any difficulties, mistakes, pleasant or unpleasant experiences that occurred this week. What did you do to correct your mistake(s)?
4.	On what skill or question could you use help in performing your internship responsibilities better?
5.	What interesting or challenging experience did you have with your fellow "workers" or site supervisor? Describe.
6.	What value did you add to the internship site this week? Describe your contribution(s).
7.	Is there anything concerning your internship, your internship site supervisor/mentor, fellow "workers," or school that you would like to discuss with me?
Intern	Signature: Date:
I verify	y that the above information is correct and that the intern was in attendance on the above days at the indicated.
Site S	supervisor Signature: Date:
Site S absen	supervisor: If the intern was absent this week, did he/she call you very early in the day to report the loce?N/A

	: In order to obtain credit for this assignment, all questions must have a response. N/A or "none" does nstitute a complete response.		
1.	Name one thing you did this week to make the experience better. Explain.		
2.	What has been your favorite part of your internship experience so far? Explain.		
3.	What is a goal you want to attain by the end of next week? By the end of the internship?		
4.	How can you improve your performance at the internship site? Explain.		
5. What areas did you work in this week? Describe.			
6.	What is your favorite part or least favorite part of your activities at your internship this week?		
7.	Is there anything concerning your internship, your internship site supervisor/mentor, fellow "workers," or school that you would like to discuss with me?		
	YesNo		
Intern	Signature: Date:		
	that the above information is correct and that the intern was in attendance on the above days at the indicated.		
Site S	upervisor Signature: Date:		
	upervisor: If the intern was absent this week, did he/she call you very early in the day to report the		
Comm	nents:		

not co	constitute a complete response.	·
1.	How do you think you are benefitting from the internshi	p? Explain.
2.	Are you still considering a career in this area? Explain.	
3.	What event happened this week to encourage or disco	urage you from pursuing this career field?
4.	What is one thing that you did this week that will help you	ou in your chosen career field? Explain.
5.	Did you experience something this week that you did no how did you respond?	ot know how to handle? If so, what was it, and
6.	What is one new task that you completed this week?	
7.	Is there anything concerning your internship, your interschool that you would like to discuss with me?	nship site supervisor/mentor, fellow "workers," or
	Yes	No
Intern	rn Signature:	Date:
	rify that the above information is correct and that the intern s indicated.	was in attendance on the above days at the
Site S	Supervisor Signature:	Date:
Site S absen	Supervisor: If the intern was absent this week, did he/she ence?	
Comm	nments:	

not co	nstitute a complete response.	
1.	What made your week either a good one or a	bad one? Explain.
2.	What was one thing that happened this week	that you wish you could change? Explain.
3.	Did you observe your internship site supervison week? With whom—customer, staff member,	or/mentor handle an unusual or awkward situation this client, etc.? Describe?
4.	Did your site supervisor/mentor show you a ne	ew procedure and allow you to do it by yourself?
5.	Is there anything you wish you could learn aboreocedure)?	out, be trained on, or try differently (for example, a new
6.	Did anything happen this week that was totally	y unexpected?
7.	Is there anything concerning your internship, y school that you would like to discuss with me?	your internship site supervisor/mentor, fellow "workers," or
	Yes	No
Intern	Signature:	Date:
	y that the above information is correct and that tindicated.	the intern was in attendance on the above days at the
Site St	upervisor Signature:	Date:
Site Su absend		id he/she call you very early in the day to report theNo
Comm	nents:	

	What did you learn at your internship site this wat school? Explain.	veek that you would not have learned in your class work
	What was one thing that happened this week th	nat inspired you? Explain.
	Did you view or experience anything at your int	ernship site this week that made you uncomfortable?
	Are you still considering a career in this field? I	Explain why or why not?
	What other careers do you want to explore?	
	What one topic do you feel we should discuss o	or cover during our class work?
	Is there anything concerning your internship, you school that you would like to discuss with me?	our internship site supervisor/mentor, fellow "workers," o
	Yes	No
	Signature:	
	that the above information is correct and that th ndicated.	e intern was in attendance on the above days at the
u	pervisor Signature:	Date:
	pervisor: If the intern was absent this week, did	he/she call you very early in the day to report theNoN/A
	ents:	

not constitute a complete response.

### **Internship Cumulative Hours Summary**

Total Hours
Date

### **Parent/Guardian Consent Form**

Your son/daughter has made application to the Internship Program offered through (name of high school). This document is intended to give permission for your child to participate in the program, realizing that each student must provide his/her own transportation to and from the internship site and that your son/daughter must meet the application requirements to be accepted into the program.

Permission to Participate
may participate in the Internship Program as specified in the Internship Training Agreement and Training Plan, which will be completed once he/she is officially assigned an internship site.
YesNo
Permission to Travel
As the parent/legal guardian of the above-named student, I hereby consent he/she may drive a private vehicle to and from the internship site. I acknowledge that he/she is licensed to drive under the laws of the State of Indiana and agree to advise the school immediately if his/her driving privileges are suspended, revoked, or have expired without a timely renewal. I understand that automobile insurance is required.
As the parent/legal guardian of the above named student, I hereby consent to allow him/her to ride with another student to the internship site. YesNo
Internship Vehicle Verification
Student's Driver's License # License Plate #
Insurance Company Car Make/Model Year
Policy Number
Photo Release
I grant permission for my son/daughter to be photographed or videotaped for promotional and educational purposes while participating in this program. YesNo
Medical Authorization and Insurance Information
(For students who intern for sites not required to carry Workman's Compensation.)  Should it be necessary for my son/daughter to have medical treatment while participating in this program, I hereby give the school corporation and/or the internship site personnel permission to use their best judgment in obtaining medical services for my child, and I give permission to the physician selected to render whatever medical treatment he/she deems necessary and appropriate. YesNo
(Continued on the next page)
Permission is also granted to release emergency contact/medical history to the attending physician or to the internship site personnel, if needed. YesNo

Health Insurance Company	
Name of Policyholder	
dentification Number	Account Number
Name of Parent/Legal Guardian	Phone
Family Doctor	Phone
Does your son/daughter require any special accommodother restrictions?YesNo  If yes, please explain:	ations because of medical limitations, disabilities, or
hereby agree to waive and release any and all rights t make claim against <mark>(name of school corporation)</mark> and <mark>(r</mark> employees, or representatives arising from injury or dar child's participation in the Internship Program.	name of internship site) or their respective officers,
further agree to indemnify and hold harmless the (name or their respective officers, employees, or representative my child might make or which might be made on my or me or my child by others, arising from my child's participate.	es from any claims, including attorney fees, which I or our behalf by others, or which might be made against
Signature of Parent/Guardian	Date
Witness	Date
(Please attach a photocopy of the student's driver's lice this document.)	nse and insurance cards (medical and automobile) to

## ORIENTATION TO BUSINESS School Name

Intern:		Date:				
Internship	Site:					
	informati	on on each ite		Be sure that the intern obtains information about the following factors. is completed. The intern should return the completed form to the		
Company	<b>Orientat</b>	ion				
	1.	Give intern	copies	of printed materials (when applicable).		
			a.	employee handbook		
			b.	site supervisor's/mentor's business card		
			C.	internship site brochures		
	2.	Explain the	compar	ny's history.		
	3.	Describe the company's product line(s) or service(s).				
	4.					
			a.	Appropriate dress and grooming		
			b.	Safety rules		
			C.	Emergency procedures		
			d.	Hours of operation/work		
			e.	Parking		
			f.	Procedures for arrival		
			g.	Procedures for departure		
			h.	Procedures for reporting absences		
			i.	Overtime policies		
			j.	Policies about the use of company telephone		
			k.	Policies of confidentiality		
			l.	Pay periods		
			m.	Vacation policy		
			n.	Holiday policy		

(Continued on the next page...)

		0.	Technology ι	usage
			1.	cell phone
			2.	email
			3.	Internet (Facebook, MySpace, etc.)
			4.	text messaging
			5.	iPods, MP3 players, etc.
5.	Describe empl	oyee b	penefits such a	s:
		a.	Discounts	
		b.	Educational a	assistance
Department Orien	tation			
6.	Describe the re (organizational		•	partment to the company. mmand)
7.	Discuss specifi	ic dep	artmental rules	including:
		a.	Breaks	
		b.	Work schedu	les
		C.	Days off	
		d.	Presence of f	food at work station
8.	Introduce co-w	orkers	3.	
9.	Explain job res	ponsil	bilities of co-wo	orkers.
10.	Identify training	g supe	ervisor(s).	
Job Orientation				
11.	Show intern his	s/her v	work station.	
12.	Describe interr	n's res	ponsibilities.	
13.	Explain the imp	portan	ce of the intern	's responsibilities to the organization.
Site Supervisor/Me	ntor Signature			Date
,	9			
Intern Signature				Date
Internship Coordina	itor Signature			Date

It is the policy of the School Name not to discriminate on the basis of race, color, religion, gender, veteran status, national origin, age, limited English proficiency, or disability in its programs or employment policies as required by the Indiana Civil Rights Law (I.C.22-9-1), Title VI (Civil Rights Act of 1964), the Equal Pay Act of 1973, Title IX (Educational Amendments), and Section 504 (Rehabilitation Act of 1973).

# The following form should be used in place of the "Orientation to Business" form when an intern is in an educational facility.

### ORIENTATION TO EDUCATIONAL FACILITY

School Name
-------------

Intern:		Date:				
Internship	Site:					
	informati	on on each ite		Be sure that the intern obtains information about the following factors. s completed. The intern should return the completed form to the		
Company	Orientat	tion				
	1.	Give intern	copies o	of printed materials (when applicable).		
			a.	employee handbook		
			b.	site supervisor's/mentor's business card		
			C.	internship site brochures/information		
	2.	Explain the	school's	s history.		
	3.	Discuss school policies and procedures regarding:				
			a.	Appropriate dress and grooming		
			b.	Safety rules		
			C.	Emergency procedures		
			d.	Hours of the school day		
			e.	Parking		
			f.	Procedures for arrival		
			g.	Procedures for departure		
			h.	Procedures for reporting absences		
			i.	Overtime policies		
			j.	Policies about the use of school telephone		
			k.	Policies of confidentiality		
			l.	Pay periods		
			m.	Vacation policy		
			n.	Holiday policy		

(Continued on the next page...)

		Ο.	Technology u	sage
			1.	cell phone
			2.	email
			3.	Internet (Facebook, MySpace, etc.)
			4.	text messaging
			5.	iPods, MP3 players, etc.
		q.	Presence of f	ood in classroom/at work station
4.	Describe em	ployee b	enefits such as	s:
		a.	Discounts	
		b.	Educational a	assistance
Classroom Orienta	tion			
5.	Show intern	the room	n in which he/sl	he will be working.
6.	Describe inte	rn's resp	ponsibilities.	
7.	Explain the importance of the intern's responsibilities in the			
	classroom/gr	ade leve	el.	
8.	Provide infor	mation a	about the class	room environment.
9.	Introduce oth	er staff	members and	explain their positions.
Site Supervisor/Men	tor Signature			Date
Intern Signature				Date
Internship Coordinat	tor Signature			Date

It is the policy of the School Name not to discriminate on the basis of race, color, religion, gender, veteran status, national origin, age, limited English proficiency, or disability in its programs or employment policies as required by the Indiana Civil Rights Law (I.C.22-9-1), Title VI (Civil Rights Act of 1964), the Equal Pay Act of 1973, Title IX (Educational Amendments), and Section 504 (Rehabilitation Act of 1973).

#### **Visitation/Communication Summary**

#### **School Name**

Intern's Name:	
Internship Site:	
Visitation/Communicate Date: Time:	
Purpose for contact	
Regular visit/communication	
Requested visit/communication (requested by	)
Summary of discussion and/or observation	
Need for further action? Yes No	
If yes, what action?	
Internship Coordinator:	Date:
Intern Signature (optional):	Date:

#### Intern's Evaluation of the Internship Program

Average Poor asibilities related to the career field you were
Average Poor sibilities related to the career field you were No
sibilities related to the career field you were  No
sibilities related to the career field you were  No
_ No
e; NA=Do Not Know/Does Not Apply p or assistance.
SD NA
-

#### Site Supervisor's/Mentor's Evaluation of the Internship Program

S	upervisor/Mentor:		Title:		
rr	nship Site:				
err	1:		Date:_		
	How would you rate the interns	hip program? Excellen	t Good	Average	_ Poor
	Were the internship competenci				in?
	Were the site visits/communicat		p coordinator re	gular and syste	natic? Explain.
	Were you provided appropriate Explain.	opportunity for input for	_		encies and in evaluating the stude
	What were the advantages of the		ness?		
	How can the internship program	n be improved?			
	Are you willing to participate in	n the program in the fu		 _ No	
	SA=Strongly Agree; A=Ag	gree; D=Disagree; SD=	=Strongly Disa	gree; NA=Do N	Not Know/Does Not Apply
	I received the necessary oriental	tion to feel comfortable	e supervising/me	entoring an inte	n.
	SA	A	D	SD	NA
	I am satisfied with the program	and support the continu	uation of the pro	ogram in our scl	nool/community.
	SA	A	D	SD	NA
	If needed, I could easily contact	t the internship coordinate	ator and receive	help or assistar	ice.
				ap	
	SA	A	D	SD	NA

# Intern Evaluation by Site Supervisor/Mentor School Name

Intern's	s Name	Internship Site
Site Su	pervisor's/Mentor's	Date
Internsl	hip Coordinator	
INSTR	UCTIONS: Please rate your intern's perfo	ormance
1. Atte	endance:	7. Attitude:
	Never Absent	☐ Always positive
	Dependable	☐ Usually positive
	Usually dependable	☐ Rarely positive
	Not regular enough in attendance	☐ Is negative
	Too many absences	☐ Is openly hostile and negative
	ctuality:	8. Cooperation:
	Always on time	□ Works well with others
	Seldom tardy	☐ Usually gets along with others
	Needs improvement	□ Prefers to work alone
	Very often tardy Tardiness affecting performance	<ul><li>Does not work well with others</li><li>Is antagonistic</li></ul>
	earance: (Clothing/Hygiene/Hair)	9. Work Habits:
1 1	Always dresses appropriately	☐ Is industrious; stays on task until completed
	Is good in appearance/frequently dresses	□ Seldom wastes time; is reliable
	appropriately	☐ Is usually reliable
	Should make efforts to improve/frequently	☐ Frequently wastes time
	dresses inappropriately	□ Work is often incomplete
	Often neglects appearance/dresses	•
	inappropriately most of the time	
	Is extremely careless	
4. Initi	ative/Motivation:	10. Accuracy of Work:
	Is resourceful; looks for things to do	<ul><li>Does work of very good quality</li></ul>
	Is fairly resourceful	☐ Makes few errors
	Does acceptable routine work	Often makes errors
	Takes very little initiative; requires urging	☐ Is frequently inaccurate and careless
	Shows no initiative essionalism:	☐ Is extremely careless
		11. Communication:  Excellent communication skills
	Consistently demonstrates professionalism Usually demonstrates professionalism	<ul><li>Excellent communication skills</li><li>Above average communication skills</li></ul>
	Occasionally demonstrates professionalism	Above average communication skills  Average communication skills
	Rarely demonstrates professionalism	□ Needs to improve communication skills
	Is totally unprofessional	☐ Ineffective communication skills
	rtesy:	12. Adaptability:
	Is very courteous and very considerate	☐ Is adept at meeting changing conditions
	Is courteous and considerate	<ul><li>Adjusts readily</li></ul>
	Usually courteous and considerate	<ul> <li>Needs direction to make adjustments</li> </ul>
	Is not particularly courteous	Has difficulty adapting to new situations
	Very discourteous and inconsiderate	□ Cannot adjust to changing situations
Please	assign this intern a letter grade that you fe	el he/she has earned for this grading period.
A+	A A- B+ B B- C+	C C- D+ D D- F
Site Su	pervisor's/Mentor's Signature:	

#### **Request for Absence**

INTERN:	Please return this form to the internship coordinator at least days PRIOR to your absence from the internship.
Dear Site S	upervisor/Mentor:
	has requested permission to be excused from his/her internship
on:	
	DATE(S):
	TIME:
	REASON:
determine if	t and I have discussed the request and agreed to make the request of you. It is for you to f it is possible to excuse this student from his/her internship during the time requested. Your I be supported by the school. Thank you for your consideration.
	Sincerely,
	Internship Coordinator
SITE SUPE	RVISOR'S/MENTOR'S DECISION:
	Permission is granted for the student to be excused from his/her internship during the times indicated.
	CONDITIONS:
	Permission is granted for the student to be excused from his/her internship during the following times:
	DATE: TIME:
	CONDITIONS:
	It is not possible to excuse the student from his/her internship on the date requested.
	Site Supervisor/Mentor

#### **Inclement Weather Driving Policy**

during any part of a day covered by an announced inclement weather. However, we will not interfere internship site during any such period if the studer	nd, that students drive to, or report to, any internship site d school delay or school cancellation due to extreme with individual student decisions to drive to, or report to, any nt, the student's parents (if the student is under the age of mentor conclude that such travel can take place without undue
Signature	Attorney or Superintendent

# Intern Confidentiality Agreement School Name

I understand that in the course of my internship experience I may have access to and be involved in the processing of verbal, written, computer generated, computer accessed, filmed, and/or recorded information related to clients, employees, and staff or company business.

I understand that I am required to maintain confidentiality of this direct or indirect information at all times, both during and after my internship experience. I understand that I will not share, discuss, or reveal any of this information with anyone.

I understand any breach of confidentiality may result in disciplinary action, including termination or legal action.

I certified by my signature that I acknowledge being informed of the confidentiality policy concerning confidential information and its treatment. I agreed to adhere to and uphold the private and privileged information therein.

Intern Name:	
(Please print full legal name)	
Intern Signature:	
Date:	
Site Supervisor/Mentor Signature:	
Date:	
Internship Coordinator Signature:	
Date:	

#### **Intern Termination Notice**

Intern		<u>-</u>
Site Supervisor/Mentor		_
Internship Site		_
Internship Coordinator		-
Internship Period (Duration)	Grade at Termination	-
The above-mentioned intern has been terminated to	· · ·	lowing reason(s):
		- - -
This action will result in recommendation for: Loss of creditOther:		-
As a result of this termination, the above-mentione Withdrawn from internship Given a new internship site, if available Other:		_
Intern Signature	Date	-
Site Supervisor/Mentor Signature		-
Internship Coordinator Signature	Date	-
School Administrator Signature		-
Guidance Counselor Signature	 Date	-

#### **Intern Probation Notice**

Intern	
Site Supervisor/Mentor	
Internship Site	
Internship Coordinator	
Internship Period (Duration)	<u> </u>
□ Site supervisor/mentor request □ Administrator request □ Poor attitude □ Dress code violation □ Lack of cooperation □ Lack of good work ethics □ Failure to take initiative □ Internship documents falsified □ Failure to communicate effectively □ Excessive absences or tardiness from school/i □ Lack of productivity or failure to complete tasks □ Needs more academic training for this internship	s assigned by site supervisor/mentor ip experience ed on academic courses required for graduation s and documentation ne internship program
Comments:	
As a result of this probation, the above-mentioned  Monitored daily for internship violations Required to meet with internship coordinator daily Terminated from the internship program if any Other:	aily further violation occurs
I fully understand the above conditions and agree	to cooperate for the best interest of all parties.
Intern Signature	Date
Parent/Guardian Signature	Date
Site Supervisor/Mentor Signature	
Internship Coordinator Signature	 Date

#### **Make-Up Time Record**

Current Date:	Intern:
Dates of Absences:	
Dates of Absences.	
Number of Hours Missed:	_

Date(s) On Which Missed Hours Were Made Up	Number of Hours/Minutes Made Up	Hours/Minutes Left to Make Up	Intern Signature	Site Supervisor/ Mentor Signature

# **Appendix G** Resources

#### Resources

The following resource list has been collected from various internship teachers. These resources are only suggestions that may be used in the class. If a listed resource is no longer available for purchase, it is suggested that you contact other internship coordinators for a possible loan.

#### **Books**

**BRAIN GAMES!** 

(Ready-to-Use Activities that Make Thinking Fun--for Grades 6-12)

**Jack Umstatter** 

ISBN: 0-87628-187-0 (spiral) ISBN: 0-87628-125-0 (pbk)

1996

The Center for Applied Research in Education

West Nyack, NY 10994

Career Cluster Workbooks (count 10)

Glencoe

ISBN: 0-07-845405-0

Teacher's manual: ISBN 0-07-829715-X

50 Success Classics Tom Butler-Dowdon Nicholas Brealey Publishing 1-85788-333-0

Freakonomics: A Rogue Economist Explores the Hidden Side of Everything

Steven D. Levitt and Stephen J. Dubner

William Morrow ISBN: 006073132X

Good to Great
Jim Collins
Collins Business
ISBN-10: 0066620996

Leading with Character Farmer, Farmer, Burrow Cengage Learning ISBN-13: 978-0-538-44486-6 www.thomsonedu.com

Making the Most of Your Internship Kaser, Brooks, Brooks Thomson 0-538-44432-0 Mathematics with Business Applications Glencoe www.busmath.glencoe.com 0-07-831373-2

More Activities That Teach

Tom Jackson

(Over 80 hands-on learning activities)

ISBN: 0-9664633-3-1 Active Learning Center, Inc.

3835 W. 800 North Cedar City, UT 84720 435-586-7058

fax: 435-586-0185 toll free: 888-588-7078 www.activelearning.org

**Quick Skills** 

Attitude and Self Esteem 0-538-69026-7
Decision Making and Problem Solving 0-538-69024-0
Self Management and Goal Setting 0-538-69022-4

Seven Habits of Highly Effective Teens Sean Covey Simon & Schuster, New York 0-684-85609-3

Silver Bullets: A Guide to Initiative Problems, Adventure Games and Trust Activities

Karl E. Rohnke

Kendall/Hunt Publishing Company; Reprint edition (October 1, 1989)

ISBN: 084035682X

Skills @ Works South-Western www.swep.com

Acquiring Information0-538-69008-9Understanding Systems0-538-69001-1Using Resources0-538-68958-7Developing Interpersonal Skills0-538-68973-0Applying Technology0-538-68968-4

Study Skills: The Tools for Active Learning

Abby Marks-Beale Belmar Publishers, Inc.

0-8273-5437-1

Surviving on the Job Jay Como Glencoe 0-02-676890-9

The School-to-Work Planner 0-538-64970-4

The World Is Flat: A Brief History of the Twenty-First Century

Thomas Friedman Farrar Straus Giroux ISBN: 0374292795

Vital Friends
Tom Roth
Gallup Press

ISBN-10: 1595620079

What Color is Your Parachute? For Teens www.tenspeed.com ISBN-13: 978-1-58008-713-1

Who Moved the Cheese? Spencer Johnson Vermilion ISBN: 0091816971

Writing Better – Essay Tests C. Robert R. Gridley J. Weston Walch, Publisher 0-8251-2064-0

Your Career: How to Make It Happen Julie Griffin Levitt Thomson 0-538-72966-X

#### Internet/Websites

AAHPERD CareerLink is the best online source for jobs in the fields of health, physical education, recreation, and dance.- <a href="http://careers.aahperd.org">http://careers.aahperd.org</a>

"America's Career InfoNet" – valuable for multiple career areas of interest, including skills, interests, and values profiles

BioWorksU is a virtual environment where you can learn about exciting careers in biotechnology and health care. - <a href="https://www.bioworksu.com">www.bioworksu.com</a>

Bridges-comprehensive skills/interests inventories (paid subscription) <a href="https://www.bridges.com">www.bridges.com</a>

Bureau of Labor Statistics - www.bls.gov

Career Matters – provides assessment for skills, interests, values matched to careers <a href="http://www.careermatters.ie/">http://www.careermatters.ie/</a>

Career Noodle - www.CareerNoodle.com

Creating positive work environments - www.fishphilosophy.com

Drive of Your Life – career exploration website – <u>www.driveofyourlife.org</u>

Keirsy Temperament Sorter II – seventy questions, industry standard <a href="https://www.advisorteam.com/temperament\_sorter/register.asp?partid=1">www.advisorteam.com/temperament\_sorter/register.asp?partid=1</a>

Learn More Indiana (formerly ICPAC) - www.learnmoreindiana.com/

Myers-Briggs Personality Testing/Interpretation - <a href="http://www.personalitypathways.com/type\_inventory.html">http://www.personalitypathways.com/type\_inventory.html</a>

Professional Development and Classroom Activities for Teachers- www.teachingk8.com

Work Ethic Certificate link to forms - http://www.in.gov/dwd/3441.htm

WorkOne - http://www.work-one.org

Writing Resumes – <a href="http://www.onetcodeconnector.org">http://www.onetcodeconnector.org</a>

#### **Videos**

Video Title Distributor/Publisher

Budgeting/Handling Money The School Company 800-543-0998

Credit Card Basics: Play Now Pay Forever

Finding the Perfect Boss How To Problem Solve I'm Tired of a Messy Desk

Insurance Basics: It'll Never Happen to Me

Introduction to Desktop Publishing

Keys To Job Success Personality on the Job: Why People Work Positive Work Habits: What They Didn't Tell You at School

Rules: Who Made This Policy Anyway?

Safety at the Workplace

Selling Skills - Have I Got A Deal for You

Study and Work Habits

Teamwork: My Job Would Be Simple If Everyone Would Go Away

Telephone Skills – Why They're Important

The Basics of Entrepreneuring

The Basics of Filing and Office Procedures

The Basics of Office Etiquette
The Basics of Telephone Skills

The Silent Message: Non-Verbal Communication

The Video Basics of Word Processing

Top 9 ½ Budgeting Tips

Top 9 1/2 Safety Habits

Top 9 ½ Tips to Understanding Your Paycheck

Why Reading Is Important

Why Study Business: Skills for the 21st Century

Why Study English Why Study Math

Why Writing Is Important Work Habits for the Beginner

ABC's of Personal Finance Demystifying the Stock Market How to Achieve Your Goals 100% Educational Videos 800-483-3383

Bonnie Blocka: Hercules Pilot

Films for the Humanities & Sciences www.films.com 800-257-5126

Women's Work Series Ellen Bessen: Animator Jen Miller: Firefighter Julie Lewis: Contractor

Meridan Education Corporation 888-340-5507 or 800-727-5507

Kathy Doughty: Emergency Technician Kim Parker: Biomedical Engineer

Life After High School: Succeeding in the Workplace

Basic Clerical Skills Communication Skills Conflict Resolution Education and Training Cambridge Career Products & Career Development Software, Inc. (or Cambridge Educational)

800-468-4227

Extraordinary Answers to Common Interview Questions

**Getting Along With Others** 

**Health Services** 

Information Technology SVCS

Job Survival Kit

Making the Most of Your Job

Problem Solving
Professional Image
Ready...Set...GOALS!
Scientific, Engineering, Tech

Self-Esteem

Shyness & Assertiveness

Stress

Stress Management

Take This Job and Love It!

Thank You for Calling

Values

Conducting Business Around The World South-Western Publishing Co. ISBN 0-538-62186-9

Understanding Cultural Differences CEV Multimedia Life Skills video series 1020 SE Loop 289 Lubbock, TX 79404 800-922-9965 806-745-8820

#### **Miscellaneous**

Fax: 812-336-7790

Building Cultural Bridges Joby Stafford Robinson and others National Educational Service 1252 Loesch Road Bloomington, IN 47404 812-336-7700

Career Activity and Resource Guide
Indiana Department of Education

Center for School Improvement and Performance

March 1996

(Skills for Resolving Conflict Exercise; Dealing with Criticism Exercise)

Career Exploration 888-2NXT-GEN

Department of Workforce Development – Summer, 2008 Several CTE teachers created numerous job related lesson plans available to everyone. Contact <u>Barb Beadle</u> for more information.

NEXT Generation Insuring Your Future Life & Health Insurance Foundation for Education 800-358-5218

Table Manners and Table Settings 1994 Ross Creations, Inc. P.O. Box 70 Rusk, TX 75785

# **Appendix H**

# Submitted Documents

(The following documents have been submitted by various internship coordinators or programs from around the state and may be used at will.)

#### **Internship Program Quality Guidelines**

#### Full Time Internship Coordinator

<u>Instructional Day:</u> 8 a.m. to 3:10 p.m. = 7 hours + 10 minutes = 430 minutes - 30 minutes (lunch)

-70 minutes (prep) = 330 minutes available per day or 5.5 hours per day.

5.5 available hours per day x 60 days per trimester = 330 hours per trimester.

Exemplary Internship Program: (330 instructional hours available per trimester)

6 hours per student per trimester (*Minimum*: 3 hours for 3 internship site visitations

+ 3 hours support + 6 seminars per trimester).

330 available hours – 6 hours/student = 55 students per trimester

Average Internship Program: (330 instructional hours available per trimester)

5 hours per student per trimester (Minimum: 2 hours for 2 internship site visitations

+ 3 hours support + 4 seminars per trimester).

330 available hours - 5 hours/student = 66 students per trimester

Below Standard Internship Program: (330 instructional hours available per trimester)

4 hours per student per trimester (Minimum: 2 hours for 2 internship site visitations

+ 2 hours support + 3 seminars per trimester).

330 available hours – 4 hours/student = 82 students per trimester

Internship Program Quality	Exemplary	Average	Below Standard	
Coordinator: Student load	55	66	82	
Coordinator: Coordination time per student per trimester	6 hours	5 hours	4 hours	
Coordinator: Visitations per student per trimester	3	2	2	
Coordinator: Support time per student per trimester	3	3	2	
Coordinator: Formal seminars per trimester	6	4	3	
Coordinator: Length of Instructional Day (contract)	430 minutes	430 minutes	430 minutes	
Coordinator: Duty free lunch time (contract)	30 Minutes	30 Minutes	30 Minutes	
Coordinator:  Duty free preparation time (contract)	70 minutes	70 minutes	70 minutes	
Coordinator: Coordination time during instructional day	330 minutes (5.5 hours)	330 minutes (5.5 hours)	330 minutes (5.5 hours)	
Student: Workplace experience hour requirement per credit	70 per credit	70 per credit	70 per credit	
Student: Seminar, related training hour requirement per credit	15 per credit	15 per credit	15 per credit	

Submitted by Nina Kyler of East Allen County Schools

#### WHITE RIVER VALLEY STUDENT INTERN PROGRAM APPLICATION

#### **DIRECTIONS: Print all requested information!**

(All information is required and will remain strictly confidential and on file in the school coordinator's office)

#### Internship UnPaid/1 or 2 Semester (2–4 Credits) (6-9 Hours Per Week)

Name			Age	Birthdate		
Last	First	Middle	-			
Parent/Guardian Name	e(s)					
Home Address				Phone		
	Street	City,	Zip Code	e		
Do you have any healt	h problems? Yes	No If so,	what?			
Will you be involved	in sports or othe	r after-school	activities?	Yes	No	
What?			C	ell Phone		
Overall <b>Grade-Point</b> .	Average to Date?		(Must ha	ave a 2.8 or highe	er C+ or better to qualify)	
How many days absen	t this year?	_ Last Year? _	Reaso	on(s)		
How many days tardy	this year?	_ Last Year? _	Reaso	on(s)		
2	specific career are					
Are you currently emp	loyed? Yes No	Where?				
What are your exact re	sponsibilities?					
Where would you like 1 2		(ir	ndicate type	or name of busin	ness or organization)	
List advanced courses related to your career i					e Math, English, and Scien	nce <i>and</i> electiv
	/		/		/	
	/		/		/	
	/		/		/	

You must have your own car! Do you? Yes No (You cannot rely on others for transportation)

Please write on the back of this form the reason(s) why you want to be considered for internship. Return this completed application to Mrs. Fougerousse, Intern Coordinator, in Room 136, Guidance, or the Main Office. Place your name on the personal reference forms and give to three different teachers or administrators. You will be notified as soon as you are approved for the program.

#### White River Valley High School

#### **RULES TO FOLLOW**

#### FOR A SUCCESSFUL INTERN EXPERIENCE

- Dress professionally for the interview and on the first day. You want to make a good first impression! Ask what they prefer you to wear on a daily basis and follow that advice. Obvious body piercing, tattoos, abnormal hair color, etc. are <u>not</u> acceptable. Avoid trendy attire you wear out with friends. Use common sense!
- Follow the Student Behavior Code—for this opportunity is an extension of the regular school program. You represent not only yourself and your family in the community, but White River Valley High School as well.
- Turn in a Time Sheet and Daily Log Monday of each week in Room 136. Late timesheets will have points deducted.
- Attend all Seminar classes as scheduled and complete required assignments.
- Make a point to talk about your experiences one on one each week with the school coordinator.
- Be punctual and dependable to the intern site. Call if you are going to be late or absent.
- Accept duties, supervision, and criticism graciously. Remember your age and inexperience.
- Conduct yourself in a dignified, courteous, and considerate manner at all times.
- Discuss problems or concerns with your assigned supervisor/mentor *and* the program coordinator. Remember, others cannot read your mind. Communication is *key*!
- Follow all of the organization's policies and procedures—dress code, safety procedures, time schedule, breaks, lunch, etc. It is good to ask questions if unsure!
- Do not participate in gossip. Always be positive and cheerful. Do not discuss your personal life.
- Refrain from loud talking or laughing. Knock on closed doors. Respect others.
- Do not chew gum or eat food while on duty. Do not smoke anywhere at anytime.
- Do not use company phones for personal calls. Do not have others call you.
- Do not bring anyone else to the intern or shadow site unless permission has been granted by your supervisor/mentor.
- Do not discuss race, religion, sex, or politics. Avoid jokes that are in poor taste.
- Report only to the area where you are assigned. Do not wander unless you ask.
- If you do not report to your intern site, you should report to Room 136.

I have discussed this with my Coordinator and understand what is expected to be successful.

Date	Student Signature
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#### White River Valley High School Internship Career Experience SITE PERFORMANCE REVIEW

Student Name Date of Review Company Site Supervisor

Review the student's performance for the entire period. Consider the student on the basis of the goals you expect to be met for the job, based on the length of time in the job. Place a check in the grid for each item listed under the code that best describes performance. Comments will be appreciated.

	C	OD		G	5 ood	Outstanding 3 Average 2 Less Than Satisfactory	1 NA	<b>L</b>				l Co cabl		nt Needed
			R	ES	PON	SIBILITY					TI	RU	STW	ORTHINESS
5	4	3	2	1	NA			5	4	3	2	1	NA	
						Gets to work on time								Needs little supervision
						Works scheduled hours								Does quality work
						Completes work								Honestly reports hours
						Gives notices of absences								Earns trust of supervisor
											D	TCI	ъсст	
						Understands the effect of an		5	1	3	2	1	PECT NA	
						action/decision on others Demonstrates initiative		3	4	3		1	NA	Works well with others
						<u> </u>								Shows respect for
						Asks for help when								supervisor(s)
						necessary Honest								Shows respect for company
						Tionest								property
														Demonstrates polite
														behavior
				AR	ING									Follows company policies
5	4	3	2	1	NA									Helps Others
						Cooperative								Dresses appropriately
						Helps others								
_						Strives to improve		Б		1	,			D 1.
			10	A T1		aa		D	ıys	abse	ent <sub>-</sub>			Days late
_	1 4				RNE	<b>55</b>		Ιf	VOII	hac	1 to	oiv	e the s	student a "GRADE" for this 9
5	4	3	2	1	NA	A								nt at your site, what
						Accepts constructive criticism								give him/her?
						Keeps personal issues away							<b>J</b>	<del></del>
						from the worksite								
						Demonstrates open-								
						mindedness and flexibility		C	OM	ME	NT:	S		
	!	!	P	RO	FES	SSIONALISM								
5	4	3	2	1	NA									
						Contributes to team								

Follows chain of command

# WHITE RIVER VALLEY HIGH SCHOOL INTERNSHIP CAREER EXPERIENCE

Student Name:			MR SI						
This documentation must be turned in for credit each week to the school's coordinator. Each day late will result in a deduction of points.									
Organization Name:									
Month/Day/Year	Day of Week	Start Time	End Time	Total Hrs.					
		WEEKLY TOTAL							
Mentor/Supervisor Signatur	re:		Date:						
(INDICATE VARIOUS		AILY LOG EXPERIENCES FOR EVERY	DAY LISTED ABOV	/E)					
Monday:									
Tuesday:									
Wednesday:									
Thursday:									
Friday:									
Other comments:									