

Introducing American Airlines



Hotel Kämp 1.4.2011
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A proud heritage and a history of firsts...

- First flight flown by Charles Lindbergh in 1926
- Launched world's first trans-Atlantic scheduled service by land plane in 1945
- Pioneered USA coast-to-coast jet service in 1959
- Developed first airline computer reservations system, SABRE, in the 1960s
- First airline to open airport lounges
- First airline to introduce a frequent flyer loyalty programme



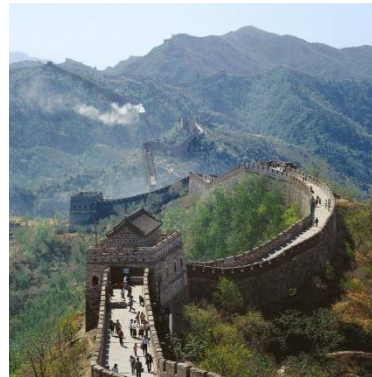
American Airlines today

- 250 cities in 50 countries
- 3,600 daily flights
- 900 aircraft including 777, 767-300 and 757 aircraft on trans-Atlantic flights
 - Recent order for three B777-300s
- 78,000 employees
- A founding member of the oneworld alliance



Extensive global network

- 250 cities in 50 countries:
 - 161 destinations throughout the USA
 - 95 international destinations
 - Strong network to Latin America
 - Expanding network to Asia-Pacific region
 - More flights to China
 - Trans-Pacific joint business with Japan Airlines

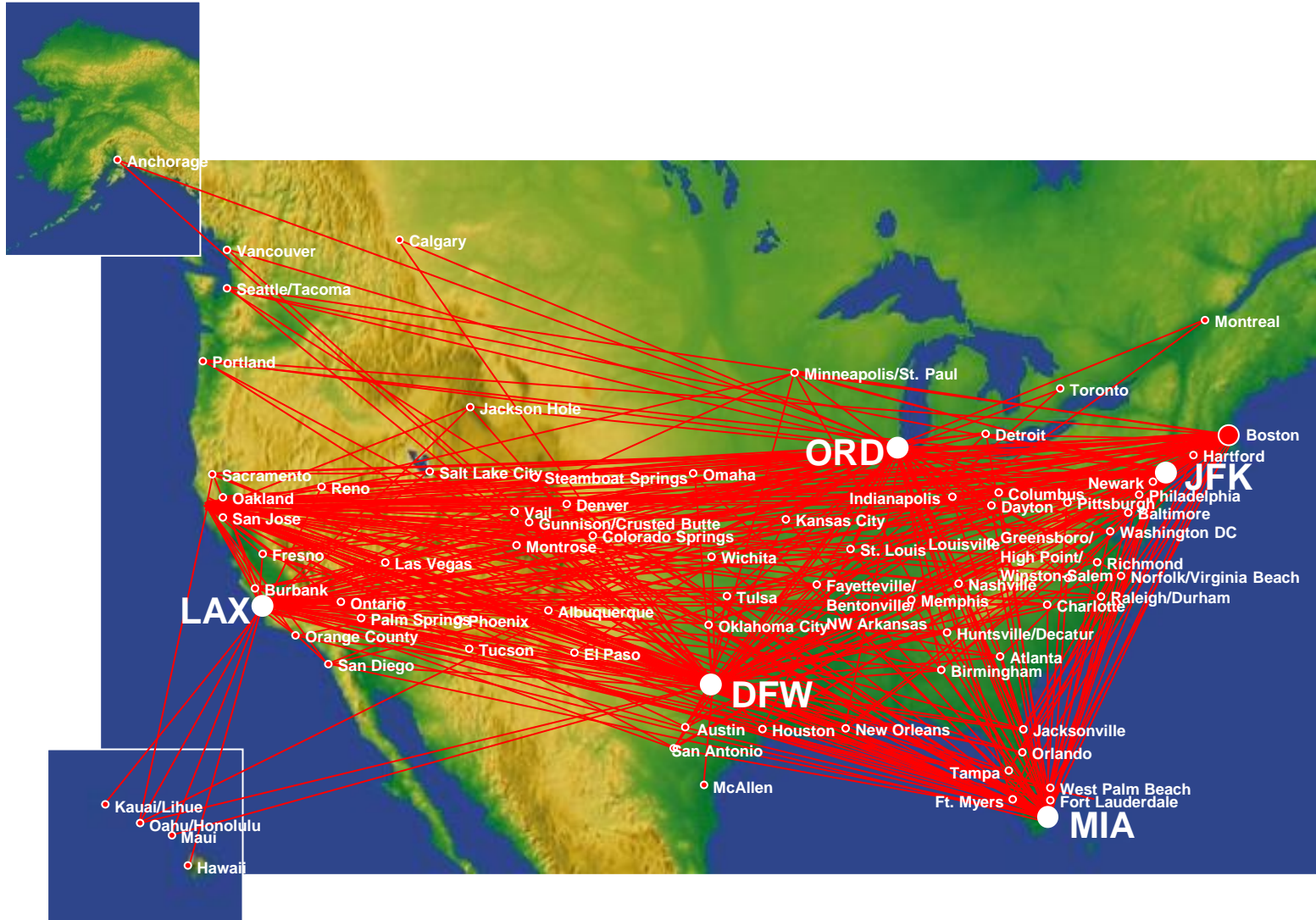


Chicago

- American traces its early roots back to Chicago in 1926:
 - Served the city for 85 years
 - One of American's cornerstone cities
 - Major Midwest hub with 488 daily departures
 - American's gateway to the world
- Chicago as a city:
 - 3rd largest city in the U.S. but known as the 'second city'
 - The tall building 'skyscraper' concept began here
 - Range of leisure and tourist activities



North American 'cornerstone' network



European network

- Up to 41 nonstop daily departures from Europe to the USA
- Direct flights from 13 European cities to 7 U.S. gateways
- Up to 17 daily nonstop flights from London Heathrow



AA Europe schedule – joint business routes

American Airlines®

BRITISH AIRWAYS 

IBERIA 

- **Finland AA non-stop (HEL to US)**
 - Chicago (daily - 2011)
- **France AA non-stops (CDG to US)**
 - New York JFK (2 daily)
 - Chicago (daily)
 - Boston (1 seasonal daily)
 - Dallas/Fort Worth (daily)
 - Miami (daily)
- **Spain AA non-stops (MAD to US)**
 - Chicago (1 daily)
 - New York JFK (2 daily)
 - Dallas/Fort Worth (daily)
 - Miami (2 daily)
 - San Juan (several times weekly)
 - Los Angeles (several times weekly)
- **Spain AA non-stops (BCN to US)**
 - New York JFK (2 daily)
 - Miami (3 weekly)

- **Spain AA non-stop (MAD to Mexico)**
 - Mexico City (daily)
- **Belgium AA non-stops (BRU to US)**
 - Chicago (daily)
 - New York JFK (daily)
- **Ireland AA non-stop (DUB to US)**
 - Chicago (1 daily)
- **Italy AA non-stops (FCO to US)**
 - Chicago (1 seasonal daily)
 - New York JFK (1 daily)
- **Italy AA non-stop (MXP to US)**
 - New York JFK (1 daily)
- **Germany AA non-stop (FRA to US)**
 - Dallas/Fort worth (daily)
- **Hungary AA non-stop (BUD to US)**
 - New York JFK (daily)
- **Switzerland AA non-stop (ZRH to US)**
 - New York JFK (daily)



American Airlines®

AA UK schedule – joint business routes

American Airlines[®]

BRITISH AIRWAYS



IBERIA[®]

- **AA non-stops (London to US)**
 - New York Shuttle (JFK&EWR 16 daily)
 - Chicago (6 daily)
 - Boston (6 daily)
 - Dallas/Fort Worth (4 daily)
 - Los Angeles (4 daily)
 - Miami (3-4 daily)
 - Washington (3 daily)
 - Philadelphia (2 daily)
 - Houston (2 daily)
 - San Diego (1 daily)
 - San Francisco (2 daily)
 - Atlanta (1 daily)
 - Baltimore (1 daily)
 - Denver (1 daily)
 - Las Vegas (1 daily)
 - Orlando (1 daily)
 - Raleigh/ Durham (1 daily)
 - Seattle (1 daily)
 - Phoenix (6 weekly)
 - Tampa (5 weekly)

- **AA non-stops (Manchester to US)**
 - Chicago (1 daily)
 - New York JFK (1 seasonal daily)
- **AA non-stops (London to Canada)**
 - Toronto (2 daily)
 - Montreal (1 daily)
 - Calgary (1 daily)
 - Vancouver (1 daily)
- **AA non-stops (London to Mexico)**
 - Mexico City (4 weekly)
 - Cancun (3 weekly)



American Airlines[®]

AAdvantage frequent flyer programme

- 66 million members worldwide
- More than 1,000 participating partner companies
- Earn and spend miles on oneworld carriers and partner airlines
 - Finnair Plus points can be earned and redeemed on American too
- Rich travel awards for members with popular options including:
 - One-way flex awards
 - Mileage multiplier option
 - Milestones travel guide
- Celebrating 30th anniversary this year
- Free to enrol at www.aa.com/aadvantage



oneworld alliance

- American Airlines - a founding member of the oneworld alliance
- oneworld
 - 12 of the world's biggest and best airlines – and counting
 - Focus on quality not quantity
- New members:
 - S7 joined in November 2010
 - Kingfisher and airberlin to join in year ahead
- Together serving more than 900 destinations and 150 countries
- Trans-Pacific and trans-Atlantic ATI
- Winner of three of the four 'best alliance' international awards



The Schedule

Flight schedules – Helsinki-Chicago flight launch 2nd May

Flight Number	Departure Airport	Departure Time	Arrival Airport	Arrival Time
AA131	Helsinki (HEL)	14.10	Chicago (ORD)	15.40
AA130	Chicago (ORD)	15.40	Helsinki (HEL)	08.30 +1

- Giving Finland a second nonstop U.S. service
- Over 85 beyond Chicago destinations including the East and West Coast, Florida, Canada and The Caribbean.





International Economy Class

International Business Class

- Lie-flat seat featuring personalized recline for maximum comfort
- Flexibility to track your seat forward and backwards
- Complimentary alcoholic drinks and award winning wines
- Dine on Demand service
- Innovative double tray table for more space
- On demand audio-visual entertainment
- Seat divider for privacy
- Larger overhead storage
- Drop down armrests
- Power ports in every seat





International Business Class

International Flagship Service: Business & First Class

- Premium amenity kit featuring Burt's Bees products
- Soft cotton duvet and oversized pillow in all 767 and 777 Premium cabins
- Bose QuietComfort® 15 Acoustic Noise Canceling® headsets
- Dedicated check-in desks
- Access to the Admirals Club (Finnair Lounge in Helsinki)
- Priority Baggage delivery service; first bags delivered to the baggage collection area



Clubs and Lounges

- **Admirals Club**

- Complimentary access for First and Business class customers, Executive Platinum and Platinum AAdvantage members and **oneworld** Emerald and Sapphire. Finnair Plus Gold and Platinum cardholders.
- Complimentary Wi-Fi throughout the Club
- Business centre including access to computers
- Showers at select locations including ORD and LHR
- TV lounges and separate children's room
- Complimentary bar, hot and cold food and snacks
- 44 locations worldwide inc. LHR and ORD
- Annual membership available and Day Passes available for \$50 valid systemwide

- **Flagship Lounge**

- Exclusive to First Class customers, Executive Platinum AAdvantage members and **oneworld** Emerald
- Light meals and snacks
- Located at London Heathrow, New York JFK, Chicago and Los Angeles





Admirals Club JFK

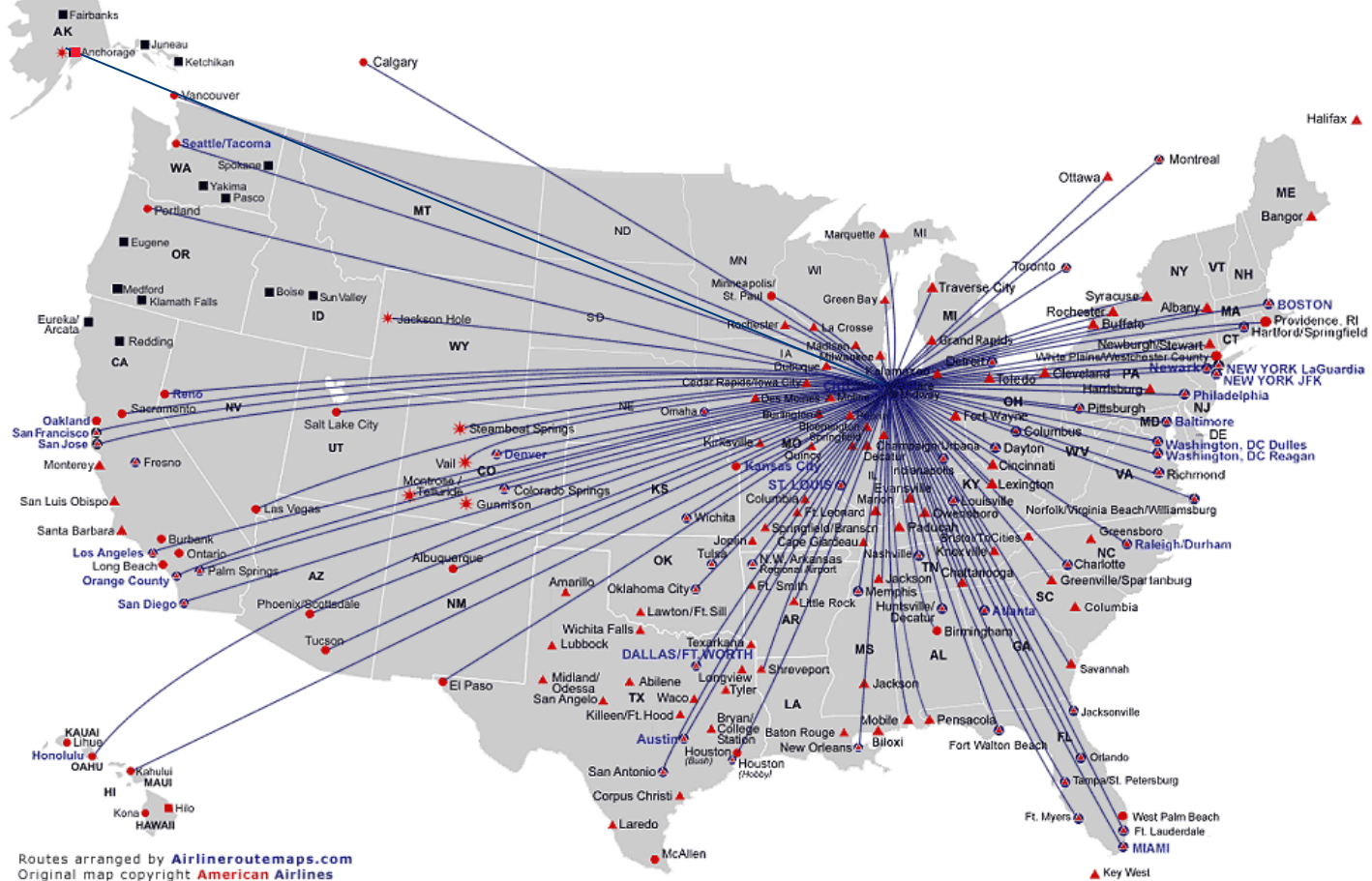


Admirals Club JFK



Admirals Club LHR

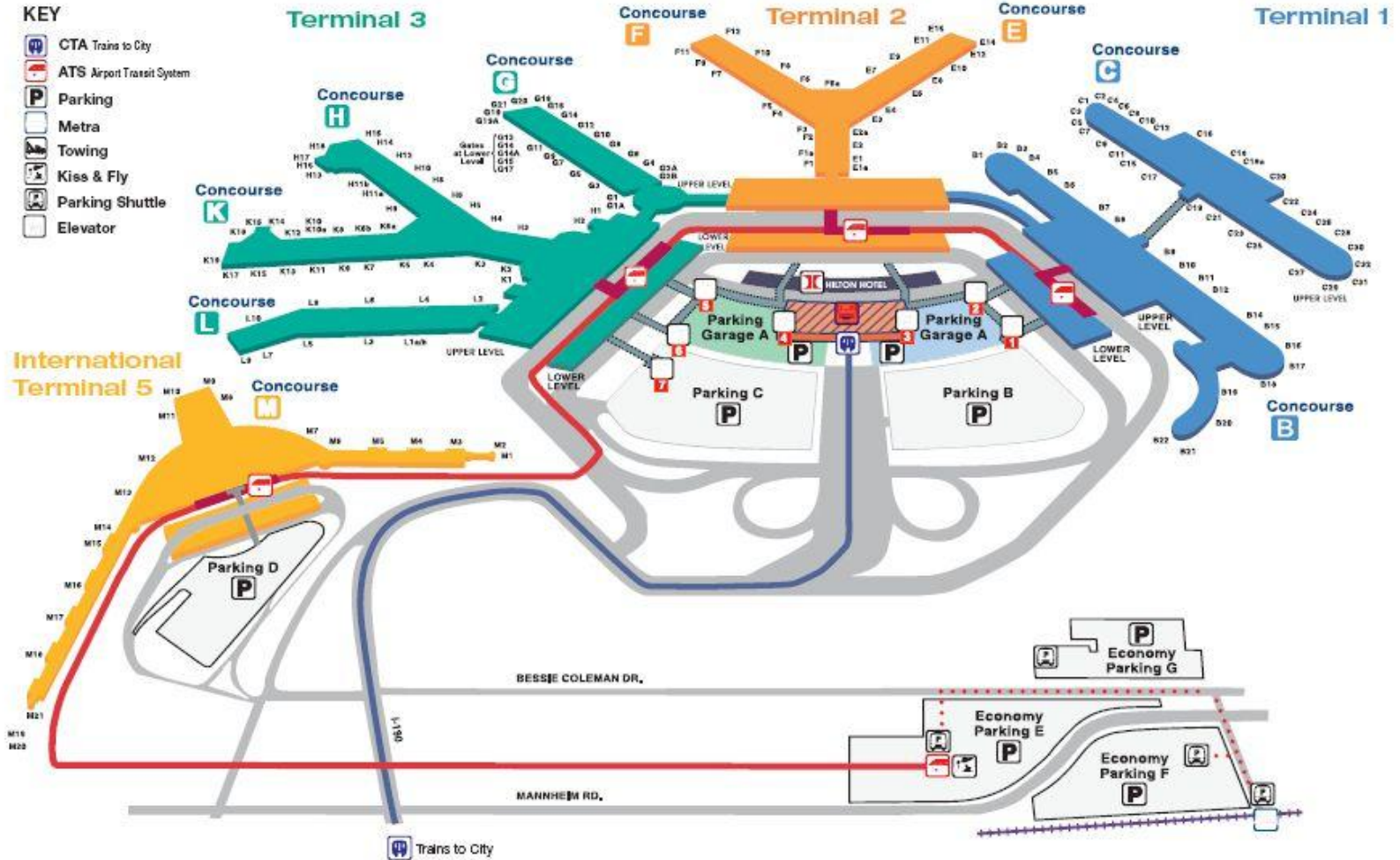
Geography of ORD Connections in US & CA



Minimum connecting times in ORD
Dom-Dom 35min / Dom-Int 35min / Int-Dom 70min / Int-Int 70min



ORD Connecting Hub



APIS/ ESTA information



All passengers travelling to US may enter the required Apis information through the AA.com website.

1. Go to AA.com and click on AA.com U.S.
2. Go to My Reservation / Flight Check in
3. Insert your AAdvantage number or Continue without logging in
4. Fill in pax name and AA reservation number

ESTA (Electronic System for Travel Authorization) applications may be applied online through the website <https://esta.cbp.dhs.gov/>



[Varaa matka](#) | [Online-lähtöselvitys](#) | [Matkani hallinta](#) | [AAAdvantage](#) | [Lentotiedot](#)
 **Lennot** |  **Hotellit** |  **Autot** |  **Kuljetukset** |  **Aktiviteetit** |  **Risteilyt**

Mistä

Minne

Lähtö

Useampi kohde: kaksi kaupunkia tai enemmän
 Yhdensuuntainen lento

Paluu

Joustavat päivät

Lähtö/paluu eri kaupungista

Aikuisia (12+)

Lapsia (2-11-v)

Sylilapset (alle 2-v)

Turistiluokka
 Business- ja ensimmäinen luokka

Hae lennot

Tervetuloa tutustumaan uuteen lentoomme Helsingistä Chicagoon



« Tarkista fantastiset hintamme

Tarjoukset

Chicago 475€
 New York 459€
 Miami 539€
 + lisää

Ansaitse enemmän maileja



Kuumimmat matkakohteet



Ansaitse jopa 15 000 mailia



Löydä oneworld



Ei online-varauskuluja



Pikalinkit

 **Matkatavarat** |  **Lentokenttätiedot**

 **Aikataulu** |  **Kohteemme**

 **Maahantulo** |  **Ota yhteyttä**

Uutisia

► [Palkittu viinivalikoima](#)

► [AAAdvantage:n 30. synttärit](#)

[Lisää »](#)

Flights Hotels Cars Vacations Cruises Activities

No Online Booking Fees!

- Round-trip
- Round-trip + Hotel + Save!
- One-Way Multi-city
- Redeem AAAdvantage Miles

Depart From:

Arrive In:

Looking For Destination Ideas?

Depart Date:

Return Date:

Moming

Afternoon

Travelers: 1 Adult (16-64)

Seniors, Children or Infants

Show Results By:

- Price & Schedule
- Schedule

Flight Schedules
More Flight Search Options
(promo code, cabin preferences...)

Find Flights

SUPPORT JAPAN AND TSUNAMI DISASTER RELIEF EFFORTS.

Make a donation to the American Red Cross and earn AAAdvantage bonus miles.



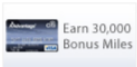
Travel Deals

- Houston Hobby To Barbados **\$179*** [Restrictions](#)
- Nashville To Dallas / Ft. Worth **\$112*** [Restrictions](#)
- Atlanta To Helsinki **\$419*** [Restrictions](#)

*Each way, based on round-trip purchase. Taxes and Fees Apply

AA News and Offers

- Japan Schedule Change And Travel Policy
 - Enhanced Service To London
 - Earn Up To 100,000 Miles On Facebook
- [View All News](#) | [New! All Offers](#)



 American fares no longer offered on Orbitz, Expedia and its subsidiary, Hotwire - more information for our customers.



View/Change Reservations

Login to view reservations

AAdvantage Number Password

[Forgot your AAdvantage Number?](#)

[Forgot your password?](#)

Remember my AAdvantage Number on this computer for my next visit.

or continue without logging in

Make a reservation or continue shopping without logging in.

ONE MILLION MILES COULD BE IN THE PALM OF YOUR HAND.



Travel Deals

Houston Hobby To Barbados **\$179*** [Restrictions](#)

Nashville To Dallas / Ft. Worth **\$112*** [Restrictions](#)

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AA News and Offers

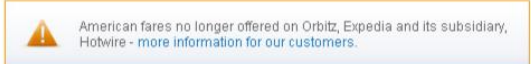
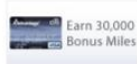
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[+] FEEDBACK



Find a Reservation

[ES PAÑOL](#)

Note: Reservations made outside of AA.com may be viewed online. However, payments for these reservations and/or changes to them may only be made by calling [AA Reservations](#) or the issuing agency.

If you know your Record Locator:

- Enter the Passenger First and Last Name
- Enter the Record Locator
- Click Go


Find Reservations ?

Note: Fields marked with an * are required.

Passenger First Name *	Passenger Last Name *	Record Locator *
<input type="text"/>	<input type="text"/>	<input type="text"/>


If you do not know your Record Locator:

- [Login](#) to view a list of your reservations
- Contact [AA Reservations](#)

 Earn 30,000 Bonus Miles

Up to 35% Savings


 Plan Your Award Trip Now

 American fares no longer offered on Orbitz, Expedia and its subsidiary, Hotwire - [more information for our customers.](#)





Special Meals on board AA

- **Diabetic - Meal Code – DBML**
Suitable for reduced sugar, hyperglycemic, hypoglycemic and carbohydrate controlled meal requests.
- **Gluten Intolerant - Meal Code – GFML**
low wheat, wheat free, gluten restricted diet. A Gluten Intolerant Meal eliminates all foods prepared with wheat, rye, barley and oats.
- **Vegetarian Vegan (Non Dairy) - Meal Code - VGML** also known as Vegan diet. Vegetarian Vegan meals are non-dairy and suitable for pure vegetarians who prefer food preparation without animal, egg or dairy products. Nuts may be used as a protein substitute.
- **Kosher - Meal Code – KSML Meals** are Orthodox approved by the Jewish Orthodox Union. Kosher meals are adapted during Passover. Kosher Meals are not served from Delhi, India.
- **Muslim - Meal Code – MOML** Halal Meals are available on International flights only. On domestic flights, where Special Meals are offered, MOML meals are substituted with Vegetarian Vegan (VGML).
- **Hindu** - may we suggest our delicious **Vegetarian Vegan (VGML)**



American Airlines in Finland

- **American Airlines Finland Sales**
 - Yellow Sky GSA with dedicated AA Sales team
 - Sales & Sales Support
- **Local Sales Support**
 - hel.support@aa.com
 - Tel. 020 728 9624
 - Dublin reservations, local number 0600 15588
- **Agency pages coming next week**
 - www.aa.com/matkatoimistot
- **Local AA.com website**
 - Finnish & English language
 - Check flight status and check in online
- **Travel information, news and offers also available via social media**
 - twitter.com/AAEurope  
 - facebook.com/AAEurope



Win a Trip to the Windy City: www.facebook.com/AAEurope

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American Airlines Europe [Like](#)

Travel/Leisure

HELINGISTÄ CHICAGOON ILMAN VALILASKUJA.



Wall
Info
Photos (44)
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About
The official page for our transatlantic travellers needs! No one knows A...
More



HELSENKI TO CHICAGO.

Closing date
April 12th 2011

[Details](#) [Enter](#) [Vote Now](#) [Rules](#)

To mark the launch of the transatlantic flight we are offering you the chance to win a fabulous trip to the Windy City.

The lucky winner will receive:

- 2 Business Class seats from Helsinki to Chicago on the inaugural flight on 2nd May.
- 3 Night-stay in the Wilt Hotel, a Doubletree Hotel, the Wilt is the newest downtown Chicago Boutique hotel.
- Share your experience with the world by documenting your journey on the AA wall.





THANK YOU



American Airlines