



## Introduction to Design III

Presented by:

Dr. Carla Zoltowski

Professional Development Series Lecture (Specification Development) is in EE 270

EPICS – Spring 2014





- At the end of this class period, you will be able to:
- Identify tasks and strategies that are effective for the conceptual, detailed, and delivery phases of the design process
- 2. Identify how these tasks and strategies can be/were used in your project





## What are example specifications from your projects?



## **Design Specifications**

- Quantified
  - o Measurable
  - o Testable
- Objective quantities (based on some metric)
- A set of units should be associated with each specification

### **Categories of Evaluation Criteria (Voland 2004):**

- Physical: space allocation or dimensional requirements, weight limits, material characteristics, energy or power requirements
- Functional/Operational: acceptable vibration ranges, operating times, input/output requirements
- Environmental: moisture limits, dust levels, intensity of light, temperature ranges, noise limits, potential effects upon people or other systems that share the same environment
- Economic: limits on production costs, depreciation, operating costs, service or maintenance requirements, existence of competitive solutions in the marketplace
- Legal: governmental safety requirements, environmental or pollution control codes, production standards
- Human Factors/Ergonomics: strength, intelligence, and anatomical dimensions of the user



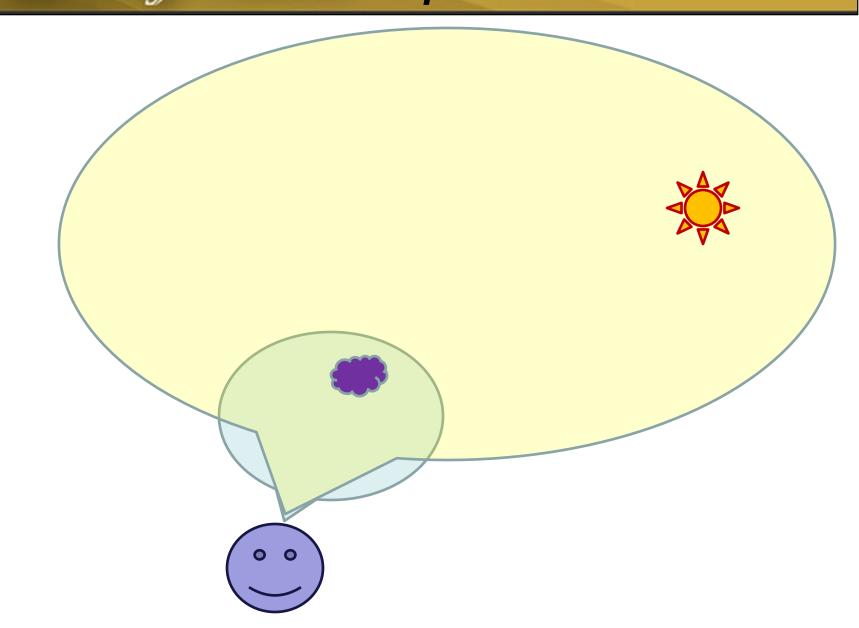
**Conceptual Design Phase**: Goal is to expand the design space to include as many solutions as possible. Evaluate different approaches and selecting "best" one to move forward. Exploring "how".

- Conduct Functional Decomposition
- Brainstorm several possible solutions
- Create prototypes of multiple concepts, get feedback from users, refine specifications
- Evaluate feasibility of potential solutions (proof-of-concept prototypes); select one to move forward

Gate 3: Continue if project partner and advisor agree that solution space has been appropriately explored and the best solution has been chosen.

## EPICS PURDUE

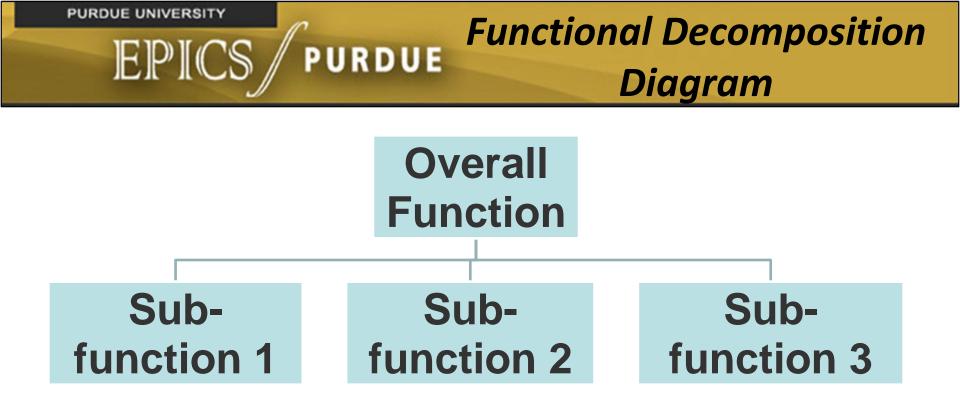
# **Expanding the Design Space**





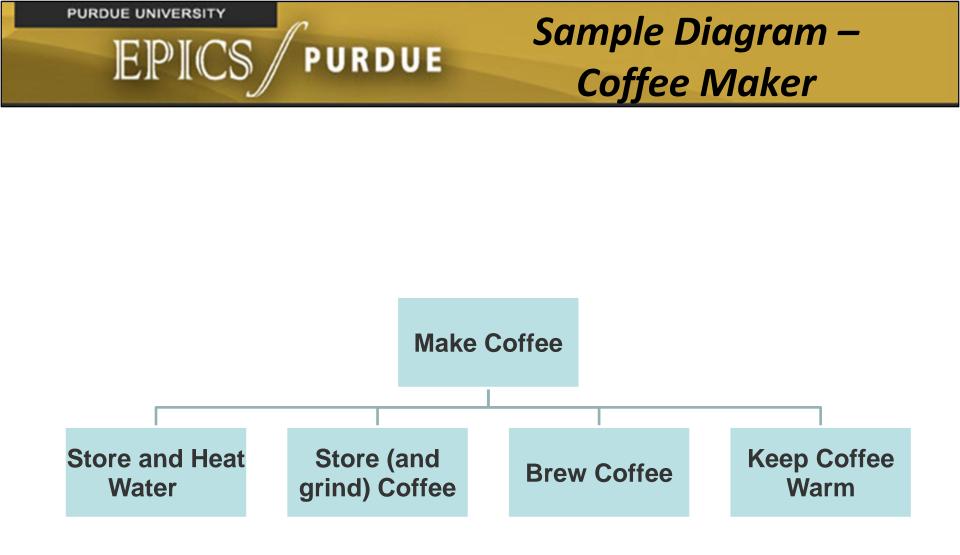
## Functional Decomposition

- Breaking tasks or functions of the system down to the finest level
- Create a tree diagram starting at the most general function of your system
  - What is the purpose of your system?
- Break this function down into simpler subtasks or sub-functions
- Continue until you are at the most basic functions or tasks



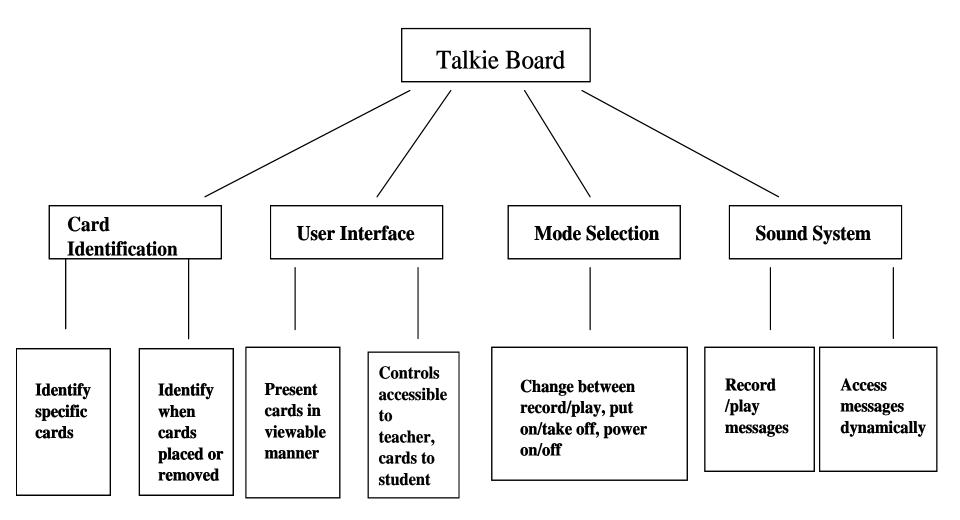
### Each function has a box with

- An action verb
- The object(s) on which the verb acts
- Possibly a modifier giving details of the function
- Known flows of materials, energy, control or information
- Consider WHAT not HOW



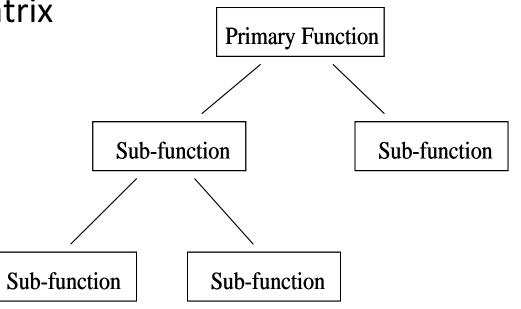


### **Functional Decomposition Example**





- Take functional decomposition and brainstorm on each of the functions
  - How can we \_\_\_\_\_ ?
  - Capture the best of each idea
  - Rebuild the system as combinations
  - Morphological matrix



EP

### PURDUE Brainstorming: SCAMPER

- Substitute can you use a different method, device, or material or changed the environment?
- **Combine** can you combine ideas together to produce a better idea?
- Adapt what ideas are similar that could be emulated or adapted to fit the current need?
- Modify, Minify, Magnify can you change the current idea, make it smaller or larger in some way?
- Put to other uses can you use the idea in a new way?
- Eliminate are there any ideas that have been shown to not work?
- **Reverse, Rearrange** would an opposing idea give you additional information, or can you interchange the key elements of the idea to form a new one?

## EPICS / PURDUE Brainstorming - 6-3-5

- Group of 6 people
- Each person writes down 3 ideas
  - Written description or graphical (sketches)
- Pass to right, next person adds to paper for 5 minutes..
  - Ideas can be new, extend, or modify original ideas
- No verbal communication during activity

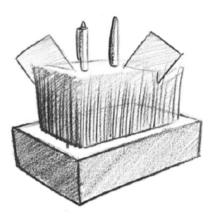
### **EPICS** / **PURDUE Design Heuristics**



Consider whether existing products or their components can fulfill the desired function. This can facilitate reuse of existing products, make the design process more efficient, and expand the pool of options.

## EPICS / PURDUE Design Heuristics

## APPLY EXISTING MECHANISM IN NEW WAY



#### PRATONZOLO

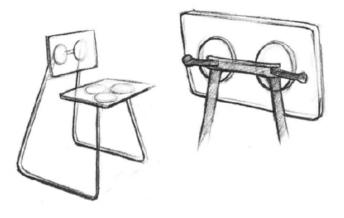
Max Battaglia

This desk organizer uses brush bristles to hold pens, pencils, and business cards.

#### WANTUZ

Reha Erdogan

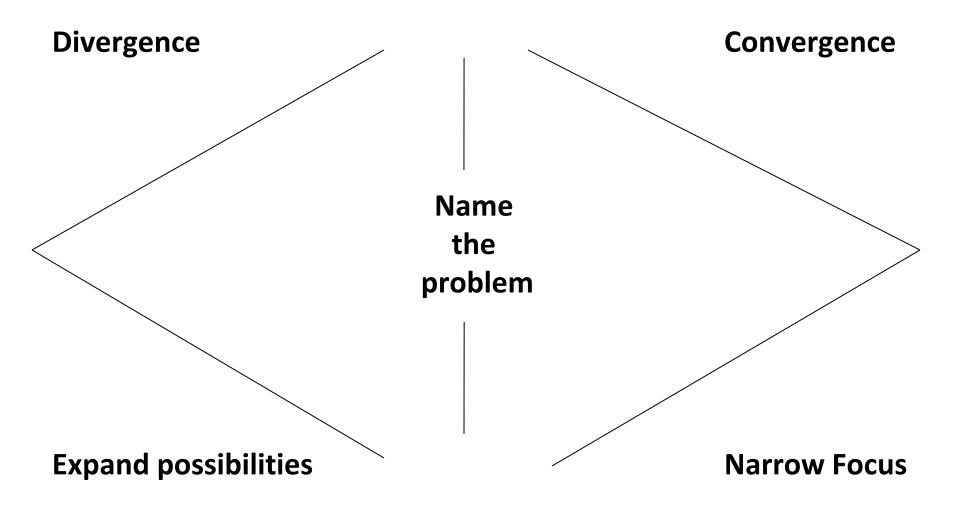
Hand vacuum cups are used to transport large sheets of glass. Here, they are used to hold the seat and back of this chair in place.



EPIC

### **S** / PURDUE Iterative within Process

#### Seeking and Selecting



## **Decision Matrix**

- Table with alternatives
- Quantify categories and score alternatives
  - o Importance in different categories
- Use judgment to do reality checks
- Leaves documentation of thought process of design
  - Can be shared in design reviews



## **Decision Matrix**

		Ideas to be compared
Criteria for Comparison	Weights	Scores
		Totals

### Decision Matrix Example: Getting a Job

Criteria	Wts	Co. A	Co. B	Co. C	Co. D
Location	5				
Salary	4				
Bonus	2				
Job	3				
Training	2				
Boss	2				
Totals					

### Decision Matrix Example: Getting a Job

Criteria	Wts	Co. A	Co. B	Co. C	Co. D
Location	5	5	4	4	3
Salary	4	4	4	3	4
Bonus	2	3	4	3	4
Job	3	3	4	4	3
Training	2	4	4	3	3
Boss	2	5	4	3	4
Totals		70	68	60	58



	<b>Detailed Design Phase:</b> Goal is to design working prototype which meets functional specifications.				
Common tasks	<ul> <li>Design/analysis/evaluation of project, sub-modules and/or components (freeze interfaces)</li> <li>Complete DFMEA analysis of project</li> <li>Prototyping of project, sub-modules and/or components</li> <li>Field test prototype/usability testing</li> </ul>				

Gate 4: Continue if can demonstrate feasibility of solution (is there a working prototype?). Project Partner and advisor approval required.



Design Failure Mode Effects Analysis

### **DFMEA Steps**

- 1. Review the design
- 2. Brainstorm potential failure modes
- 3. List potential effects of failure
- Rank failures (1 = Low, 10 = High)
  - a) Severity
  - b) Occurrence
  - c) Detection
  - d) RPN = Severity X Occurrence X Detection
- 5. Develop action plan
- 6. Implement fixes
- 7. Revisit potential failure risks

EPICS / PURDUE Example

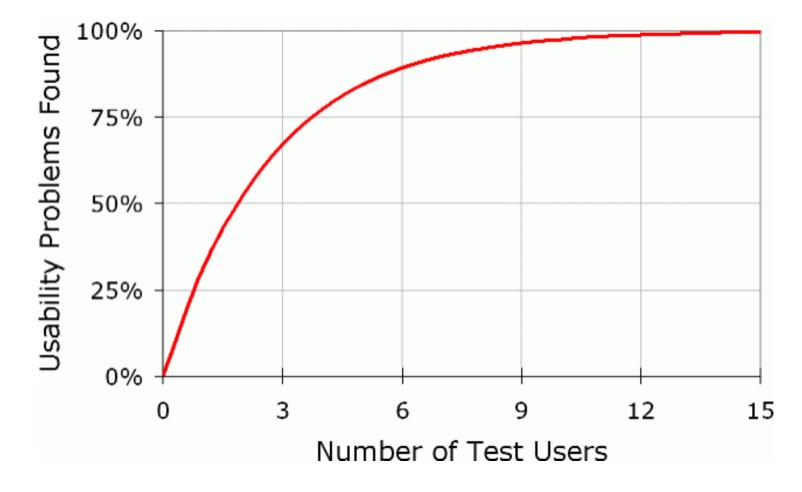
	Example FMEA Worksheet										
ltem / Function	Potential Failure	Effects	S (severity rating)	Potential Cause(s)	O (occurrence rating)	Current controls	(detection	characteristic	•		Responsibility and target completion date
Fill tub	level sensor never	Liquid spills on customer floor	8	level sensor failed level sensor disconnected	2	Fill timeout based on time to fill to low level sensor	5	Ν	80	Perform cost analysis of adding additional sensor halfway between low and high level sensors	Jane Doe 10-June-2011

http://en.wikipedia.org/wiki/Failure\_mode\_and\_effects\_analysis, accessed 22 Aug. 2011

## Five Usability Attributes

- Learnability: Easy to learn to use
- Efficiency: Can be highly productive once user learns how to use product
- Memorability: Easy to remember so when return, do not have to relearn
- Errors: Low error rate; if do make errors, easy to recover. Catastrophic errors must not occur.
- Satisfaction: Pleasant to use; users like it.
- Source: Usability Engineering, Nielson, 1993





http://www.useit.com/alertbox/20000319.html

http://www.nngroup.com/articles/how-many-test-users/

## Inclusive Design

- Motivated by many factors, including business reasons
- Design should not be more exclusive than basic task requires
- Moving beyond accessibility for people with disabilities to designing products that are usable by people of all ages and abilities

Source: Keates and Clarkson, 2003

## **Inclusive Design: Scales**

- Motion
- Dexterity
- Reach and stretch
- Vision
- Hearing
- Communication
- Intellectual functioning
- Source: Keates and Clarkson, 2003

EPICS

### PURDUE Locomotion capability scale

#### Consists of walking, stair climbing, bending and balance capabilities.

Loco	omotion Severity	score
L1	Cannot walk at all	11.5
L2	Can only walk a few steps without stopping or severe discomfort/ Cannot walk up and down one step	9.5
L3	Has fallen 12 or more times in the last year	7.5
L4	Always needs to hold on to something to keep balance	7.0
1.5	Cannot walk up and down a flight of 12 stairs	6.5
L6	Cannot walk 50 yards without stopping or severe discomfort	5.5
L7	Cannot bend down far enough to touch knees and straighten up again	4.5
L8	Cannot bend down and pick something up from the floor and straighten up again	4.0
L9	Cannot walk 200 yards without stopping or severe discomfort/Can only walk up and down a flight of 12 stairs if holds on and takes a rest/ Often needs to hold on to something to keep balance/Has fallen 3 or more times in the last year	3.0
L10	Can only walk up and down a flight of 12 stairs if holds on (doesn't need a rest)	2.5
L11	Cannot bend down to sweep up something from the floor and	2.0
	straighten up again Source: Keates and Clarkson, 2003	•

EPICS

# **Dexterity capability PURDUE scale**

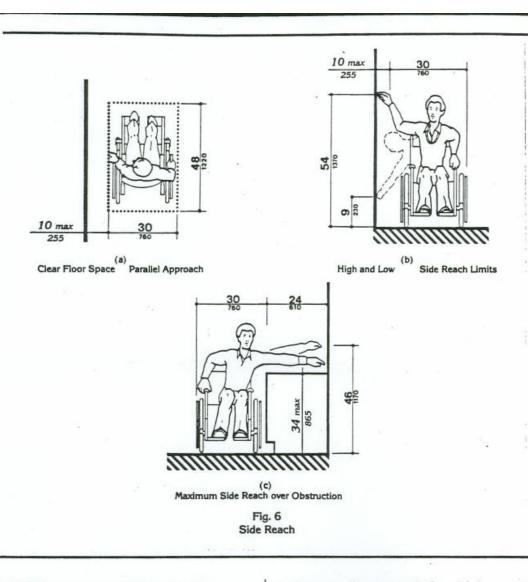
#### Considers picking up, carrying, holding and twisting capabilities.

Dexterity Severity score				
D1	Cannot pick up and hold a mug of coffee with either hand	10.5		
D2	Cannot turn a tap or control knobs on a cooker with either hand	9.5		
D3	Cannot pick up and carry a pint of milk or squeeze the water from a sponge with either hand	8.0		
D4	Cannot pick up a small object such as a safety pin with either hand	7.0		
D5	Has difficulty picking up and pouring from a full kettle or serving food from a pan using a spoon or ladle	6.5		
D6	Has difficulty unscrewing the lid of a coffee jar or using a pen or pencil	5.5		
D7	Cannot pick up and carry a 5lb (2.5kg) bag of potatoes with either hand	4.0		
D8	Has difficulty wringing out light washing or using a pair of scissors	3.0		
D9	Can pick up and hold a mug of tea or coffee with one hand but not with the other	2.0		
D10	Can turn a tap or control knob with one hand but not with the other/ Can squeeze the water from a sponge with one hand but not the other	1.5		
D11	Can pick up a small object such as a safety pin with one hand but not with the other/Can pick up and carry a pint of milk with one hand but not the other/Has difficulty tying a bow in laces or strings	0.5		

A.37 Dexterity capability Severity categories

#### Source: Keates and Clarkson, 2003

### ADA Accessibility Guidelines



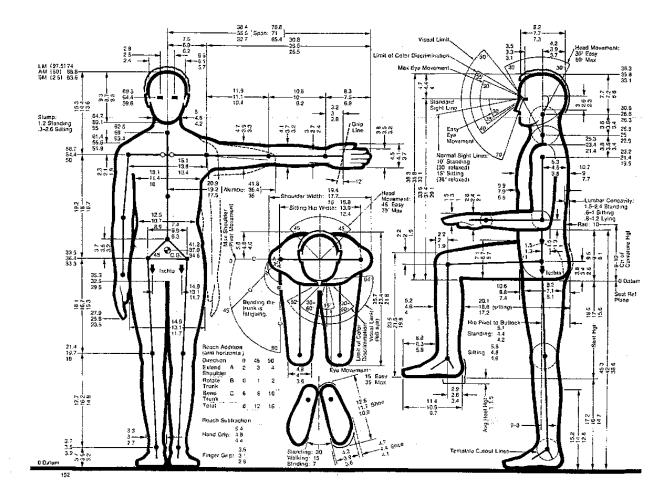
**4.3.7 Slope.** An accessible route with a running slope greater than 1:20 is a ramp and shall comply with 4.8. Nowhere shall the cross slope of an accessible route exceed 1:50.

**4.3.8 Changes in Levels.** Changes in levels along an accessible route shall comply with 4.5.2. If an accessible route has changes in level greater than 1/2 in (13 mm), then a curb

ramp, ramp, elevator, or platform lift (as permitted in 4.1.3 and 4.1.6) shall be provided that complies with 4.7, 4.8, 4.10, or 4.11, respectively. An accessible route does not include stairs, steps, or escalators. See definition of "egress, means of" in 3.5.

**4.3.9 Doors.** Doors along an accessible route shall comply with 4.13.

# Anthropometric Data: Variations in Size and Proportion (Voland 2004)



## EPICS / PURDUE Design Principles

- Visibility
- Feedback
- Affordance
- Mapping
- Constraint
- Consistency

http://www.slideshare.net/gelvan/designprinciples



### Can I see it?





EPICS / purdue Visibility, cont.

Google Search

I'm Feeling Lucky

### Norman's Design Principles: Feedback

- Design should show effect of an action
- Both positive and negative (not just an error)

### Examples:

- o Indicator lights
- o Comments boxes
- o "Time Remaining"
- o Clicks/sounds
- o Tactile

## EPICS / PURDUE Affordances

### How do I use it?

### Perceived and actual properties of an object that give clues to its operation





## EPICS PURDUE Affordances

### Why do you think this door needs to be labeled "PUSH"?

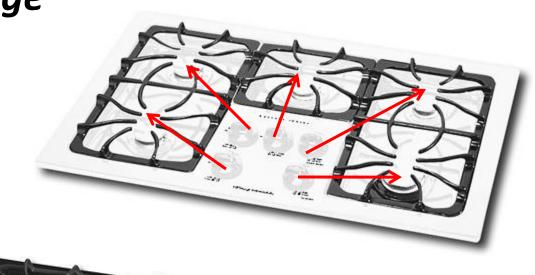


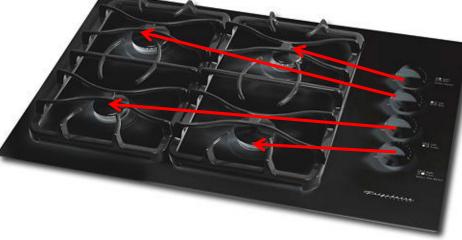
From www.iqcontent.com



# Mapping: knowledge in the world

Which stovetop is it easier to remember which knob is for which burner?





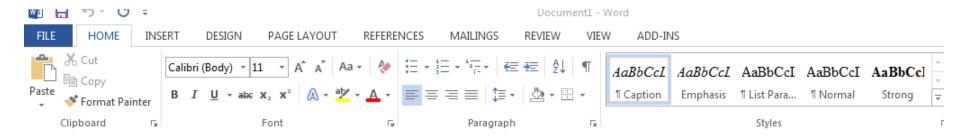
### Norman's Design Principles: Constraints

Make it impossible or very difficult to make an error or make the consequences of the error as minimal as possible





## EPICS / PURDUE Consistency







#### **Delivery** Phase

**Delivery Phase Tasks:** Goal is to refine detailed design so as to produce a product that is ready to be delivered! In addition, the goal is to develop user manuals and training materials.

Common tasks: Complete user manuals/training material Complete usability and reliability testing Complete delivery review

Gate 5: Continue if Project Partner, Advisor and EPICS Admin agree that project is ready for delivery!

Delivery Checklist: <u>https://sharepoint.ecn.purdue.edu/epics/teams/Public%20Documen</u> <u>ts/Delivery%20Checklist.doc</u>



Service/Mainte	nance Phase Tasks
Common tasks:	Evaluate performance of fielded project
the project	Determine what resources are necessary to support and maintain
Gate 6: Project	Partner and Advisor approve continued fielding of project. If not,
retire or redesig	n.



#### Retirement or Redesign Phase

**Retirement or Redesign** 





Due: By lecture next week (February 17th)

Complete survey: <u>https://purdue.qualtrics.com/SE/?SID=SV\_bfkSy1MjBvL</u> <u>X1pr</u>



Site Actions 👻 📷 Brows	e Page	
Teams		
Teams		
Documents	Teams , EPICS Purdue	
EPICS FAQ	Fall 2013	
Public Documents Shared Documents	aaee apps bgi ced csi disc evei gaps glass glee haiti halp hfh hfic ims is Isme miee nees ns odos p2I slac soap svat tlbgc voss wcgi wise wrm zoo	
Pictures	Lab Info Team Leaders	P. I
Shared Pictures	Announcements	
Lists ARMS 1095 Calendar (Software Lab)	Ethics Survey Link       NEW       9/16/2013 3:19 PM         by Zoltowski, Carla B       New students: Please complete the following survey prior to the Ethics Lecture on September 23:       9/16/2013 3:19 PM         https://purdue.qualtrics.com/SE/?SID=SV_8tUeChBRhPJ7o3j       9/16/2013 3:19 PM	
ARMS 1098-B Calendar (Tools)		1 7 - 13
ARMS 1098-C Calendar (Ross)	Design any kind of frame and bolt it together7/23/2012 11:21 AMby Martin, Guy L7/23/2012 11:21 AM	2
Academic Calendar	Design any kind of frame and the company will cut and notch it for you and all you have	
Tasks	to do is bolt it together, and they're right in Indiana! I thought this would be useful to	
TA Office Hours	any teams that need a frame but don't want to mess with cutting and welding.	
Discussions	How to Schedule a Room 9/20/2011 10:50 AM by Martin, Guy L	
Team Discussion	Left column under "Lists", select the calendar for the room you'd like to schedule. Create a new item on the calendar. Enter a title, the date and time, and save.	Links (right-clie
Recruitment Managers		READY Purdue -



### Attendance, fill in your name, PUID and true for #1

### Need to turn in individually to TA/Instructor