# Introduction to Employee Self Service All SHARE Users





#### Agenda

Welcome to the Introduction to the Employee Self Service (ESS) course! I am Eddie Self Service and I will be your guide today. Let us begin with the course agenda.

#### **Course Introduction**

Lesson 1: View Timesheets and Enter Time

Lesson 2: Manage Personal Information

Lesson 3: View Paycheck and Compensation

Lesson 4: View Benefits

Course Summary





#### Course Introduction

This Web-Based Training (WBT) course provides an overview of the Employee Self Service portal and explains its different sections.

Course Duration

This course takes approximately 60 minutes to complete. Make sure you take the final assessment at the end!

Audience

Course Objectives



#### Course Introduction

This Web-Based Training (WBT) course provides an overview of the Employee Self Service portal and explains its different sections.

Course Duration

Audience

Course Objectives This course provides a high level overview of the Employee Self Service portal and is applicable for all SHARE users.



#### Course Introduction

This Web-Based Training (WBT) course provides an overview of the Employee Self Service portal and explains its different sections.

Course Duration

Audience

Course Objectives Upon completion of this course, you should be able to:

- Provide an overview of Employee Self Service
- View Timesheets and Enter Time
- Manage Personal Information
- View your Paycheck and Compensation
- View Benefits and Dependent/Beneficiary Information



# Agenda

#### Course Introduction

#### **Lesson 1: View Timesheets and Enter Time**

Lesson 2: Manage Personal Information

Lesson 3: View Paycheck and Compensation

Lesson 4: View Benefits

**Course Summary** 





#### View Timesheets and Enter Time

By the end of this lesson, you will be able to:



- Provide an overview of the Employee Self Service (ESS) portal
- Access your timesheet
- Enter your time
- Review your Reported Time



# Highlights of This Section

Here are the new and exciting features of Time Reporting!



- **Positive Time Reporting**: employees enter all of their hours worked, vacation, and leave time into SHARE every week.
- Streamlined timesheets: your timesheets are now much easier to navigate and will only have the columns you need.
- Reorganized Time Reporting Codes (TRCs): TRCs will now display in order of most to least commonly used to make time reporting easier for you!



Take a moment to familiarize yourself with the key terms used through the course.

Reported Time Payable Time TRCs Time Period

Time you enter and submit in your timesheet. The time you submit has to be approved by your supervisor and run through the Time Administration process to turn into Payable Time.



Take a moment to familiarize yourself with the key terms used through the course.



Time that is approved by your supervisor, run through the Time Administration process, and is reflected in your paycheck.



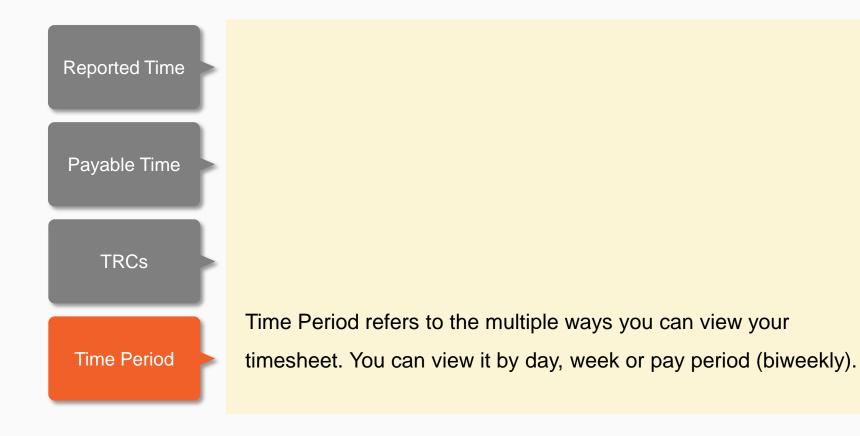
Take a moment to familiarize yourself with the key terms used through the course.



Time Reporting Codes (TRCs) are used to identify the type of time you can report, for example, Regular Hours, Extra Hours, Annual Leave, and Sick Leave.



Take a moment to familiarize yourself with the key terms used through the course.





Take a moment to familiarize yourself with the key terms used through the course.

Calendar Period

Exceptions

Paycheck Modeler

Positive Time Reporting

A two week time period that includes the hours reflected on your paycheck or pay advice. In your timesheets, Calendar Period is the same as pay period.



Take a moment to familiarize yourself with the key terms used through the course.

Calendar Period

Exceptions

Paycheck Modeler

Positive Time Reporting

Exceptions, or errors, are violations of your predefined schedule.

The most common exception is when an employee incorrectly reports Regular Hours Worked (REGHR) during a holiday.



Take a moment to familiarize yourself with the key terms used through the course.

Calendar Period

Exceptions

Paycheck Modeler

Positive Time Reporting

The Paycheck Modeler is used to simulate paychecks through ESS. You can create your own "What If" scenarios to see what your paycheck will look like if you change your hourly rate, tax deductions, and tax withholdings.



Take a moment to familiarize yourself with the key terms used through the course.

Calendar Period

Exceptions

Paycheck Modeler

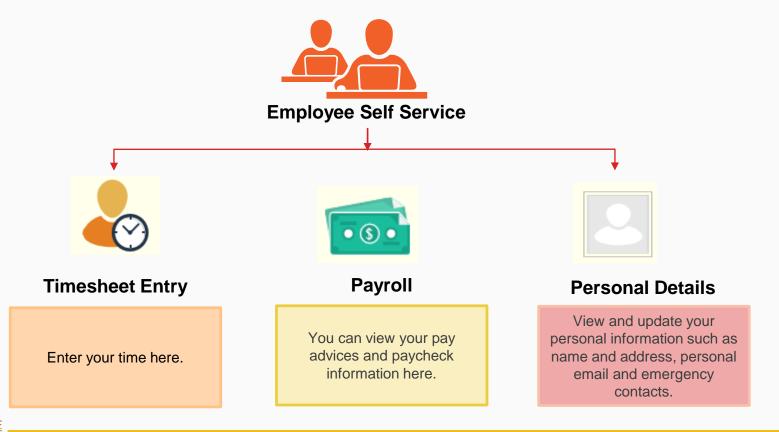
Positive Time Reporting

Positive Time Reporting means you submit the actual hours worked and/or taken as leave for approval every week. Managers receive a notification to approve employees' timesheets and employees will be paid based on the Reported Time on approved timesheets.



#### Introduction to Employee Self Service Portal

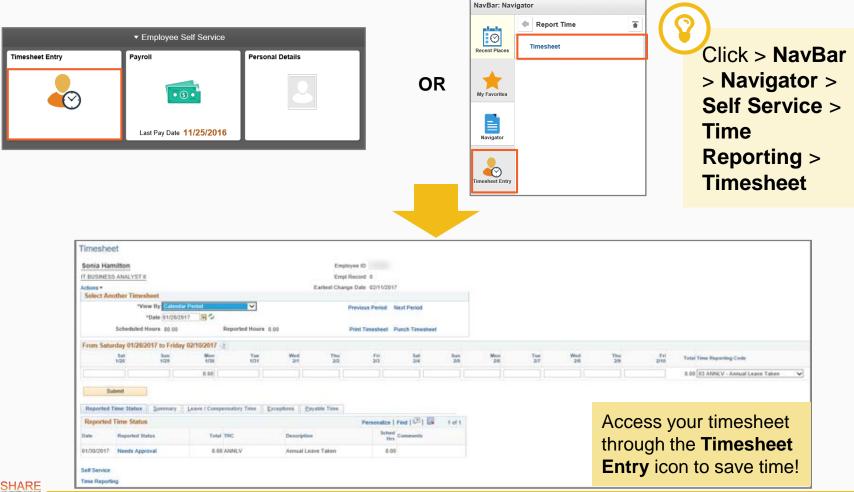
The **Employee Self Service (ESS)** portal, previously known as Self Service, provides immediate access to your personal information. You can review and make edits to this information directly in SHARE 9.2. The **ESS** portal home page is organized in tiles as shown below:





#### Access Timesheets

Timesheets enable you to view and report time. You can access your timesheet from the Employee Self Service **Timesheet Entry** tile or from the **NavBar**.





Time reporting tracks your **Scheduled** and **Reported** hours.

Employee ID 127548

Previous Period Next Period

Print Timesheet Punch Timesheet

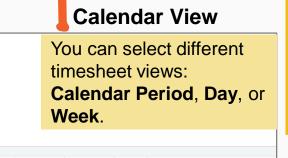
Fri 2/17

8.00

Empl Record 0
Earliest Change Date 02/11/2017

2/16

8.00



**2**View by Day

\*Date 02/11/2017

8.00

8.00

8.00

From Saturday 02/11/2017 to Friday 02/24/2017 @

Timesheet

Sonia Hamilton

Select Another

IT BUSINESS ANALYST II



TIP: Calendar Period is the same as pay period.

40.00 01 REGHR - Regular Hours Worked

Total Time Reporting Code

TIP: Select the desired timesheet view period and click the **Refresh** icon to update the view period.

# **3** View by Week

From Saturday 01/28/2017 to Friday 02/03/2017 ②											
Sat 1/28	Sun 1/29	Mon 1/30	Tue 1/31	Wed 2/1	Thu 2/2	Fri 2/3	Total Time Reporting Code	Business Unit Combination Code	ChartFields		
		8.00					8.00 03 ANNLV - Annual Leave Taken	36100 🔍	Q ChartFields	+	

Tue 2/21

2/23



Time reporting tracks your **Scheduled** and **Reported** hours.



2

You can view your **Scheduled Hours** and **Reported Hours** for the selected date.

3

Enter your Time and TRC here. Click **Submit** after entering your time. Report your hours under **REGHR TRC** or another **TRC**.

4

View your: Reported Time Status, Summary, Leave/ Compensatory Time Details, Exceptions, and Payable Time.



Timesheets allow you to add or delete rows to submit your time under two or more TRC's.



- 1. Click > Add button **!** icon on your timesheet
- A new row displays in your timesheet. Enter > Time in hours in the field
- Select > TRC from the Time Reporting Code drop-down menu for the new time entry
- Click > Submit to save your time
- Click > OK on your Timesheet Submit Confirmation page. You have successfully submitted your time for the selected time period
- 6. Click > **Delete button** icon to delete a row in your timesheet. Select **Yes Delete** on the **Delete Confirmation** page to delete the row from your timesheet.



Note: After you add or delete a row, click **Submit** to save your time.



Time reporting tracks your **Scheduled** and **Reported** hours.



The **Reported Time Status** tab gives you an overview of the time you have reported. If the status requires approval from your manager, the **Reported Status** field displays **Needs Approval**. Other **Reported Status** fields are **Approved** and **Denied** if your

manager has approved or rejected the time you submitted.



**TIP**: Click the comment bubble to view any comments your manager made.

**TIP**: If your time is denied, you need to correct and resubmit your timesheet.



Time reporting tracks your **Scheduled** and **Reported** hours.



The **Summary** tab gives you an overview of your **Paid Leave**, **Total Reported Hours**, and **Total Scheduled Hours** on a weekly basis.

Reported Time Summary	Per	Personalize   Find   💷   👪 1-5 of 5		
Category	Total	Week 1 (1/28-2/3)		
Paid Leave Time	8.00	8.00		
Total Reported Hours	8.00	8.00		
Total Scheduled Hours	80.00	40.00		40.00
Schedule Deviation	-72.00	-32.00		-40.00
Time with no Category				



Time reporting tracks your **Scheduled** and **Reported** hours.



The Leave and Compensatory Time tab provides leave and compensatory time balances to date.

**TIP**: Your maximum amount of personal comp hours varies based on your schedule and by agency.





Time reporting tracks your **Scheduled** and **Reported** hours.



The **Exceptions** tab displays violations of your predefined schedule. Exception errors display a clock icon 👸



**TIP**: **Exceptions**, or errors, can impact pay; reach out to your Human Resources Administrator to clear them.



Time reporting tracks your **Scheduled** and **Reported** hours.



The **Payable Time** tab shows the time that has been approved, processed by system rules, and converted to payable time. **Reported Time** does not appear on this tab immediately.

You can view payable time by:

- Time Reporting Code (TRC) and Status, also known as payable time summary
- Time Reporting Code,
   Status, and Day





#### Submit Timesheet Details: Key Points

Following are a list of points you should remember while filling your timesheet:

- Time Reporting Codes (TRCs) appear in order of most to least used
- There are four types of timesheets. We have modeled the most commonly used one. The other three include: combo codes, special rule processing, and project codes. You can view the Timesheets Job Aid to see the other timesheets
- If your time is denied you can check the comments from your time approver to view why the time was denied. Then, you can change the time entry and resubmit your hours
- Holidays are automatically populated in the **Payable Time** tab of your timesheet. If, for example, you try to enter regular hours worked during a holiday, you will get a warning message
- You can add multiple rows to report time, one row per TRC
- If approved Reported Time is changed, you will get an email notification indicating who changed the time. The new reported hours will have to be approved

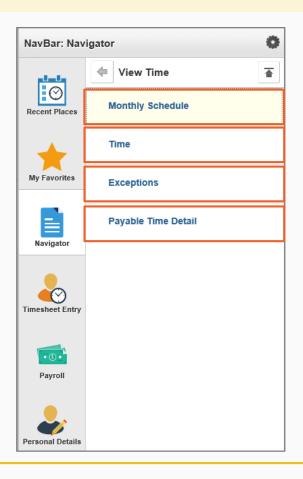


#### View Time

View your **Monthly Schedule**, **Time**, **Exceptions**, and **Payable Time Detail** in this section. Follow the navigation path below to access the **View Time** section:



#### Click > NavBar > Navigator > Self Service > Time Reporting > View Time





The information you see here is similar to what you see under the Report Time section we just talked about!



#### View Timesheets and Enter Time Summary

#### In this lesson we learned:



- How to navigate to the Employee Self Service portal and its specific functions
- How to enter you time using the Time Reporting Codes and submit for approval
- Timesheets give you an overview of Reported Time Status, Summary, Leave/Compensatory Time details, Exceptions and Payable Status
- Timesheets allow you to change the view to Calendar, Day, and Week
- The View Time menu allows you to view your time reported and Payable Time Detail



#### Agenda

Course Introduction

Lesson 1: View Timesheets and Enter Time

**Lesson 2: Manage Personal Information** 

Lesson 3: View Paycheck and Compensation

Lesson 4: View Benefits

**Course Summary** 





# Manage Personal Information

By the end of this lesson, you will be able to:



- Access the Personal Information section
- Modify your personal details: Address, Contact Details,
   Ethnic Group and Emergency Contacts
- Submit a request to your Human Resources (HR)
  Administrator to modify your Name and/or Marital
  Status



## Highlights of This Section

Here are the new and exciting features of Personal Information!

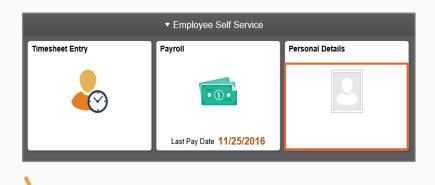


- Quick access to personal information and benefits: you can view your address, contact information, emergency contact, as well as your benefits and dependents' information with just one click.
- Edit personal information: in SHARE 9.2 you can edit some personal information including your address, contact details, personal email, emergency contact, and more! You can also request a name and marital status change, but need to submit the proper documentation to your HR Administrator.



#### Access: Personal Information

You can view and modify some of your personal information through SHARE 9.2. You can access your personal details through the **Personal Details** tile or the **Navigator**.



**TIP**: Access your personal details through the icon to save time!

OR



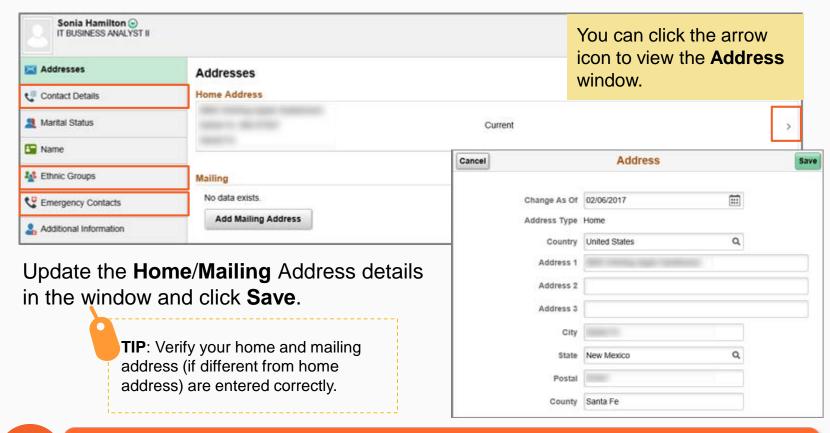


Click > NavBar > Navigator > Self Service > Personal Information



#### Manage Personal Information: Address

Modify your **Home/Mailing** address in the **Home Address** section. You can click to make your updates.

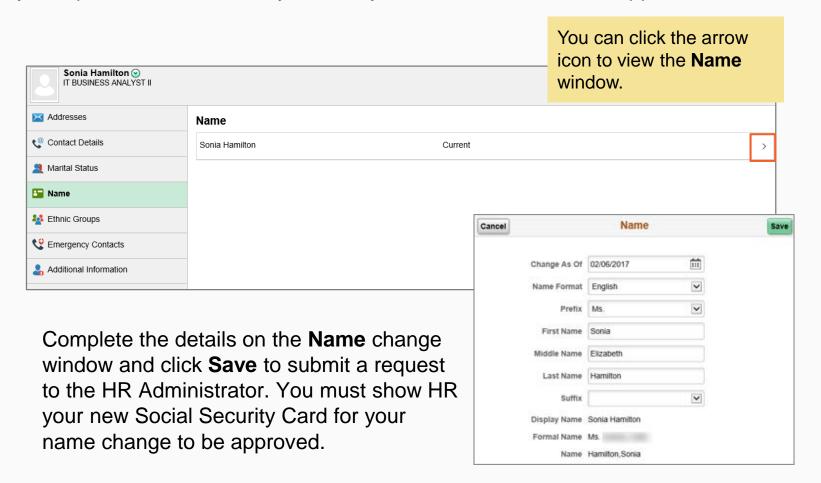




Note: SHARE 9.2 allows you to modify your **Address**, **Contact Details**, **Ethnic Group**, and **Emergency Contact** details.

#### Request for Update: Personal Information

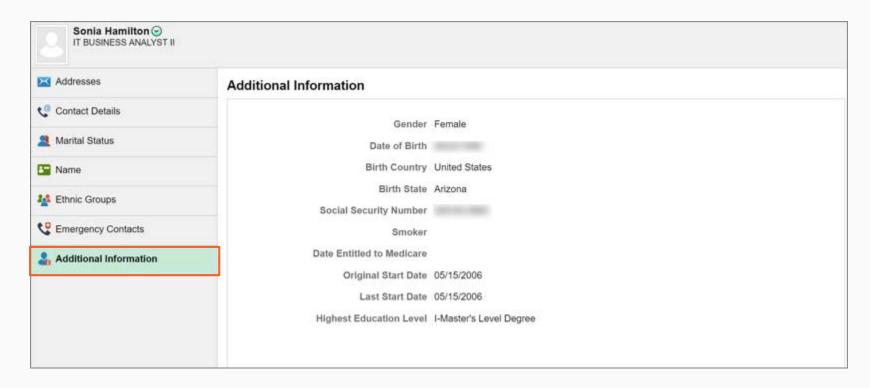
Submit a request to modify your **Name** and **Marital Status**. You must provide a copy of your updated Social Security Card to your HR Administrator for approval.





#### Additional Information

Additional Information displays your **Gender**, **Date of Birth**, **Birth Country**, **Birth State**, **Social Security Number**, **Start Date**, and other personal information.





Note: The State of New Mexico does not track employees' smoker history.



### Manage Personal Information Summary

#### In this lesson we learned:



- ✓ SHARE 9.2 allows you to modify your Address, Contact Details, Ethnic Group, and Emergency Contact Details
- ✓ SHARE 9.2 allows you to submit a request for Name change and Marital Status change



### Agenda

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**Lesson 3: View Paycheck and Compensation** 

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### View Paycheck and Compensation

By the end of this lesson, you will be able to:



- Access the Payroll and Compensation section
- View your Pay Advice
- Use the Paycheck Modeler
- Manage W-2/W-2c forms



### Highlights of This Section

Here are the new and exciting features of Paycheck and Compensation!

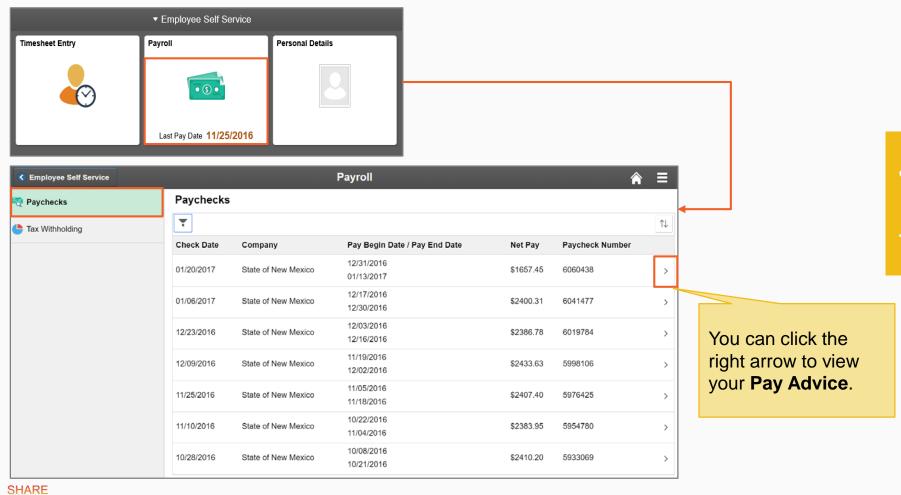


- Paycheck Modeler: in Employee Self Service (ESS) you can create "What If" scenarios to see what your paycheck would look like if your salary changed or you modified your deductions or tax withholdings.
- **W-2 form**: now you can see your W2 in ESS, request to receive your W-2 form electronically, and ask to reissue your W-2 with just one click!



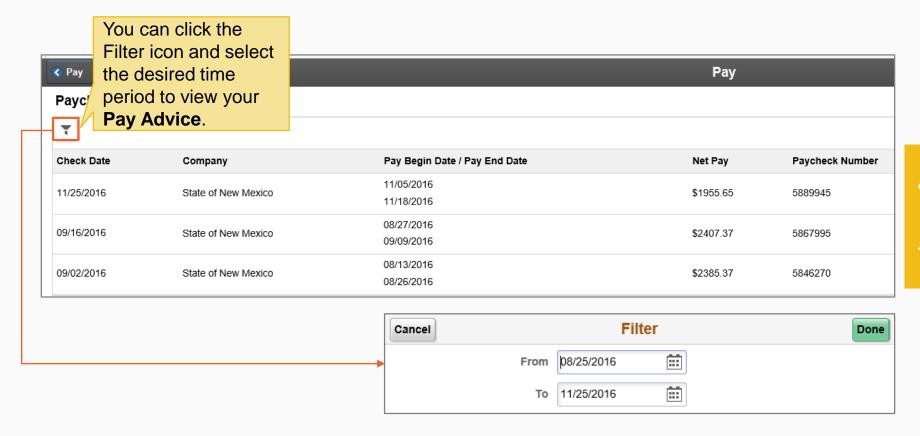
### Access: Paycheck and Compensation

SHARE 9.2 allows you to view your paycheck and compensation information. You can click the **Payroll** tile to view your **Pay Advice** and **Tax Withholdings**.



### View your Pay Advice

View your Pay Advice in the **Pay** section. SHARE 9.2 allows you to choose the number of pay advices to view at a time.



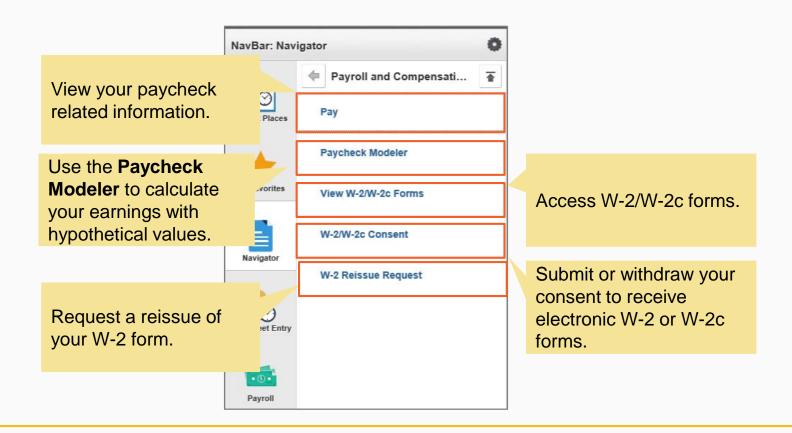


### Access: Paycheck and Compensation

SHARE 9.2 allows you to use the **NavBar** to view more information related to your paycheck and compensation.



Click > NavBar > Navigator > Self Service > Payroll and Compensation





### Use the Paycheck Modeler

Use the **Paycheck Modeler** to view what your paycheck could be if you changed your earnings, deductions, and/or tax withholding status. The **Paycheck Modeler** starts with your current paycheck and allows you to perform "What If" scenarios.

The following "What If" scenarios are examples you can create via the **Paycheck Modeler**:

- You got a promotion and your hourly pay will increase by a certain number of dollars
- You want to add health coverage for a new dependent, which affects your healthcare contribution amounts, taxes, and net pay
- You just got married and want to see the effect of changing your tax withholding status on your net pay



Note: The **Paycheck Modeler** provides an estimate of your paycheck. It does not represent your actual paycheck.



### View W-2/W-2c Forms

SHARE 9.2 allows you to view your year-end W-2/W-2c forms. New W-2 forms will be available on or before January 31<sup>st</sup> of each year. Follow the navigation path below to access your forms.

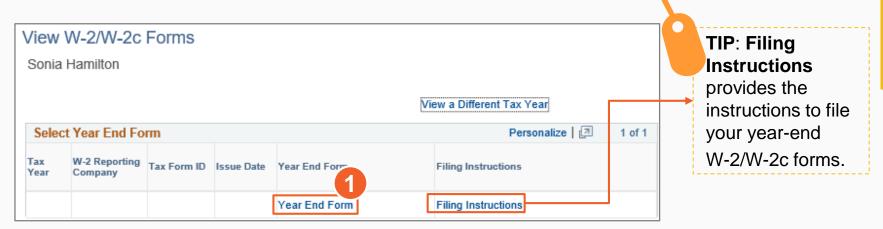


Click > NavBar > Navigator > Self Service > Payroll and Compensation > View W-2/W-2c forms

To view the form for a different tax year, select the tax year under **View a Different Tax Year**.

Year <u>Miew a Different Tax Year</u>.

Click > Year End Form to view your form





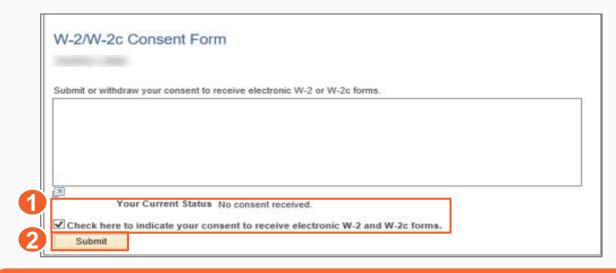
Note: You can find more information on your W-2 forms on the SHARE Collaboration Site link: share.state.nm.us\collaboration home.html.



### Submit Consent to Receive W-2/W-2c Forms

SHARE 9.2 allows you to submit or withdraw your consent to receive electronic W-2 or W-2c forms as well as submit a request to reissue your W-2/W-2c forms.

- 1. Enter your written agreement to submit or withdraw your consent to receive electronic W-2 or W-2c forms in the space provided
- Click the check box to indicate your consent to receive electronic W-2 and W-2c forms and Click > Submit





Note: A dialog box appears to submit your consent to receive electronic W2 forms. In the comment box type: "I consent to receive only an electronic copy of my W-2 form(s)".

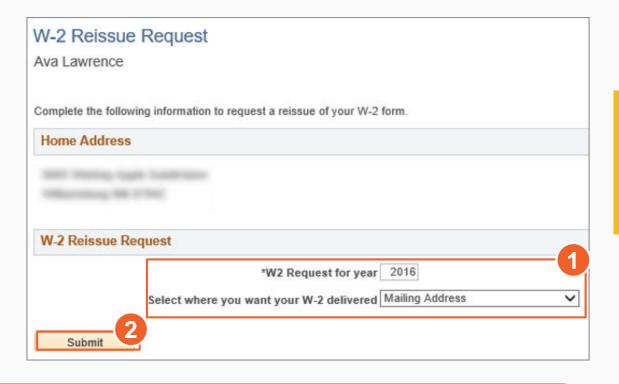


### Submit Reissue Request for W-2 Form

Request a reissuance of a printed copy of your W-2 form by submitting a reissue request.

Verify your **Home Address** and select where you want the W-2 form to be delivered.

- Enter a year in W2
   Request for Year and select > Mailing
   Address
- Click > Submit





Note: You can select **Home Address**, **Mailing Address**, or **Work Location** as an option to get the W-2 form delivered.

### View Paycheck and Compensation Summary

#### In this lesson we learned:



- How to navigate to the Payroll and Compensation section and its components
- Paycheck Modeler allows you to view a hypothetical paycheck with changed earnings, deductions, and/or tax withholding status
  - SHARE 9.2 allows you to view your W-2/W-2c forms and submit a request to reissue your W-2 form



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**Lesson 4: View Benefits** 

**Course Summary** 





### View Benefits

By the end of this lesson, you will be able to:



- Access the Benefits section
- Review Flexible Spending Accounts Activity
- View your Benefits Summary
- View your Dependent/Beneficiary Information

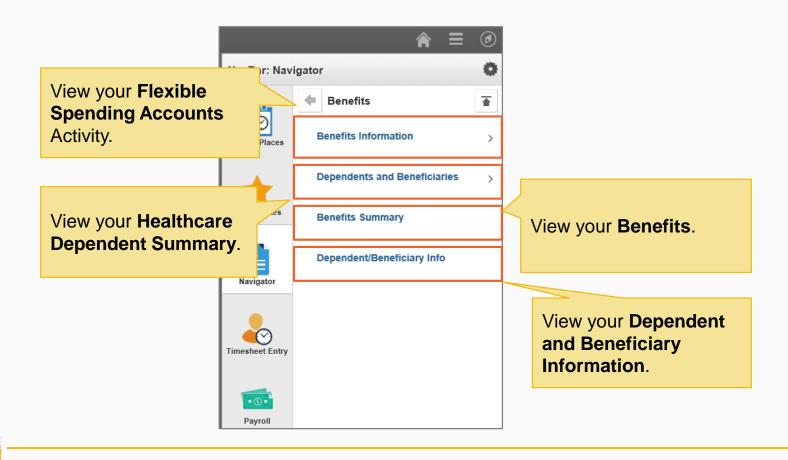


#### Access: Benefits Section

Follow the navigation path below to access the **Benefits** section.



#### Click > NavBar > Navigator > Self Service > Benefits





# Benefits Information: Review Flexible Spending Accounts Activity

The **Flexible Spending Accounts (FSAs)** page allows FSA enrolled employees to view detailed information such as your annual pledge, balance, claims detail, and claims payment detail.



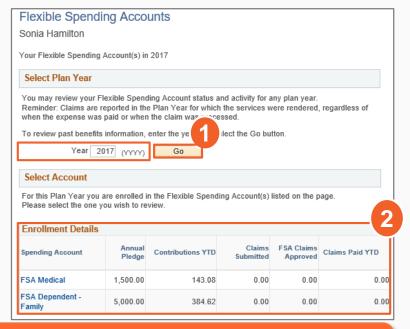
Click > NavBar > Navigator > Self Service > Benefits > Benefits Information > Flexible Spending Accounts

Follow the steps below to review your **Flexible Spending Account** status for a specific year.

Enter a Year and click > Go

Flexible Spending Account(s) display.

Select the Spending Account from the enrolled accounts listed to view your account summary





Note: For more information on your benefits navigate to the following site: http://www.mybenefitsnm.com/.

### Health Care Dependent Summary: View List of Dependents

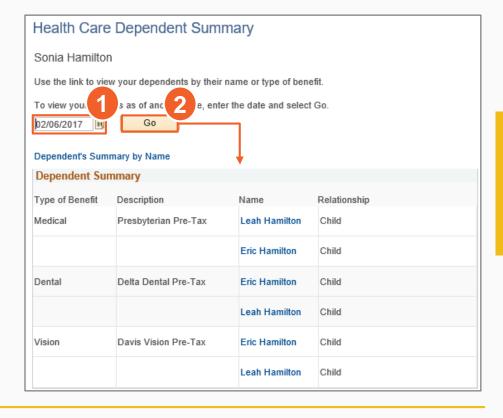
View your dependents by **Name** and **Type of Benefit** under the **HealthCare Dependent Summary** section. The **HealthCare Dependent Summary** displays benefits plans and allows you to view your covered dependent details under each plan.



Click > NavBar > Navigator > Self Service > Benefits > Dependents and Beneficiaries > Health Care Dependent Summary

Follow the steps below to view your **Health Care Dependent Summary**:

- 1. Select > Date
- 2. Click > Go





### View Benefits Summary

The **Benefit Summary** section provides information on your benefits with **Plan Description** and **Coverage** details.

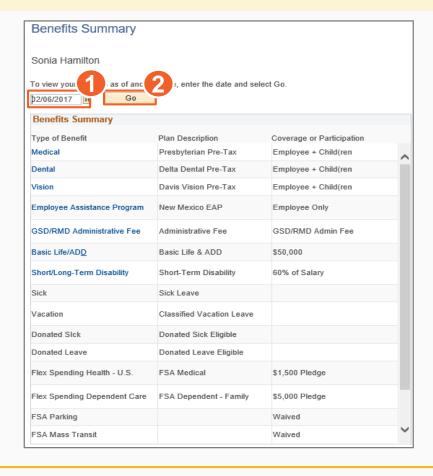


#### Click > NavBar > Navigator > Self Service > Benefits > Benefits Summary

This section allows you to view plans you and your dependents/beneficiaries are enrolled in.

Follow the steps below to view your **Benefits Summary**:

- Select > Date
- 2. Select > Go



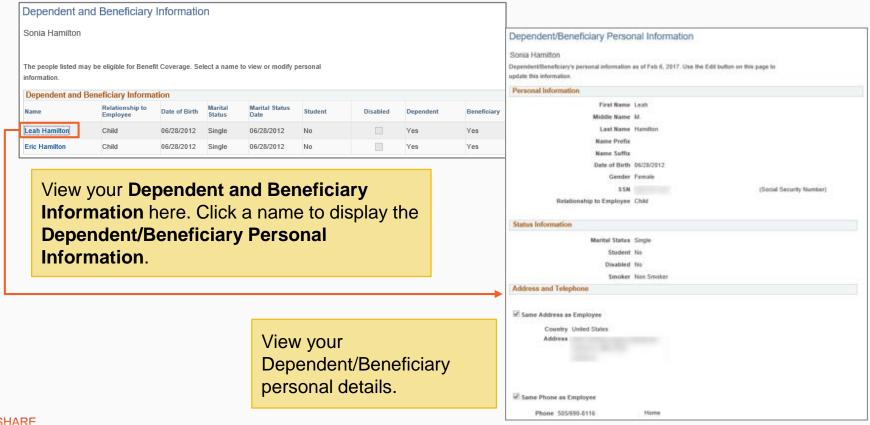


### View Dependent/Beneficiary Information

SHARE 9.2 allows you to view your dependents and their benefit plans. Follow the navigation path below to access the **Dependent/Beneficiary Information** section:



Click > NavBar > Navigator > Self Service > Benefits > Dependent/Beneficiary Information





### View Benefits Summary

#### In this lesson we learned:



- ✓ How to navigate to the Benefits Section and its components
- The Flexible Spending Accounts section allows FSA enrolled employees to view detailed information such as annual pledge, balance, claims detail, and claims payment detail
- The HealthCare Dependent Summary displays benefits plans and allows you to view your covered dependent details under each plan
- ✓ The Benefits Summary section allows you to view plans you and your dependents/beneficiaries are enrolled in



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## Summar

### Course Summary

#### In this course we learned:

- Timesheets allows you to enter your time and view Reported Time, Summary, Leave/Compensatory Time, Exceptions, and Payable Time Details
- SHARE 9.2 allows you to modify your Address, Contact Details, Ethnic Group, and Emergency Contacts and submit a request to your HR Admin to modify your Name and/or Marital Status
- SHARE 9.2 allows you to view your paycheck related information in the Pay section. Paycheck Modeler allows you to perform "What If" scenarios
- ✓ The Benefit section provides information on your benefits, with Plan Description and Coverage details. SHARE 9.2 allows you to view your FSA and Health Care Dependent Summary





### Help is Available!

You have additional resources available for support.



Ask your HR Administrator or other SHARE experts in your agency



Navigate to the
SHARE
Collaboration Center
Job Aids section



Look at the Q&A
Forum in the Share
Collaboration
Center



Submit a Helpdesk ticket to EnterpriseSupport Desk@state.nm.us

