

INTRODUCTION TO J-EDI: THE JUNIPER EVENT-DRIVEN INFRASTRUCTURE

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NXTWORK 2017 JUNIPER CUSTOMER SUMMIT

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I would characterize the transformation that we are seeing in this industry with one word, and that is **AUTOMATION.**

-Rami Rahim, CEO at Juniper Networks

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Automation: Setting the context

"Using machines to run machines" What? Why? Agility! Delivering outcomes @ speed (and scale!) How?

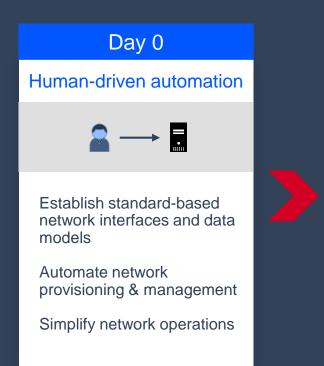
Technology, Culture, and Process





-- Peter F Drucker'1955

Network Automation: How do we get there?



Day 1

Event-driven automation



Gather network information (Telemetry)

Use network information to make decisions

Rule-based action on network events (Closed loop automation)

Day N

Machine-driven automation



Use machine-learning tools to train the system

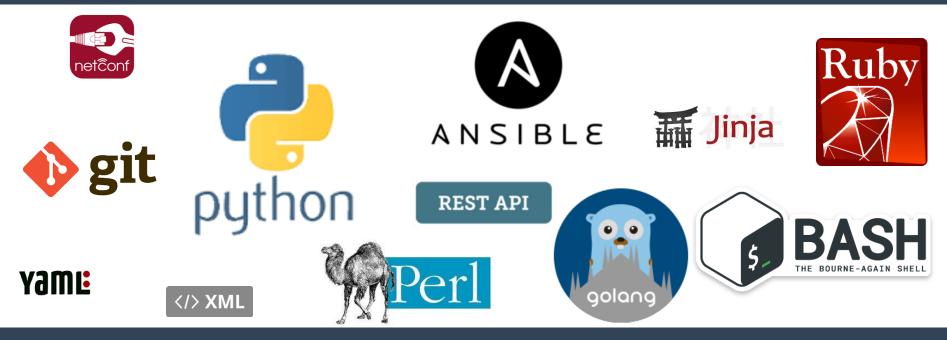
Machines makes decisions and drives network change

Humans make decisions where machines cannot



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Day 0 Automation – Scripts and Playbooks







Automating Operations Processes



Step 1: NMS Alert is noticed by Operator 3 minutes



Step 3: Gathered information is returned to the operator 3 minute



Step 2: Operator prepares and runs playbook 3 minutes



Step 4: Operator creates an escalation ticket in ticketing system 2 minutes



Human Driven Process = 11 minutes



TICKET

Day 1 Automation – Events and Reactors







Automating Operations Processes



Step 1: NMS Alert is published to Event Bus 0.1 minutes



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TICKET



Step 2: Subscribed Reactor gathers information from device 0.1 minutes



Step 4: Reactor uses ticketing API to create escalation ticket 0.1 minutes

Event Driven Process = 1.3 minutes



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Building an Event Driven Infrastructure



EDI Components

Event Sensors



Sensors detect events occurring on the network and in the applications

Shared Event Bus



A shared event bus is a central place where network and application events are published

Reactors

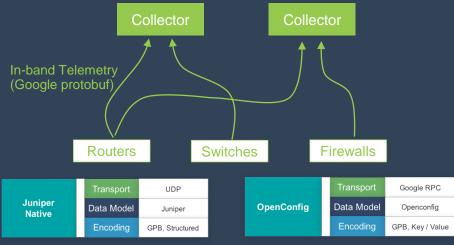


Reactors subscribe to events on the event bus and take some action based on a set of pre-determined rules





Gathering Network Telemetry What gets measured, gets managed



Goodbye SNMP, Hello gRPC

gRPC & JVision 🗱

Push-based telemetry model (v/s pull-based SNMP)

Continuous streaming of Network telemetry data based on subscriptions

Observe network state through time-series data stream and take action.

Uses Google protocol buffer encoding format



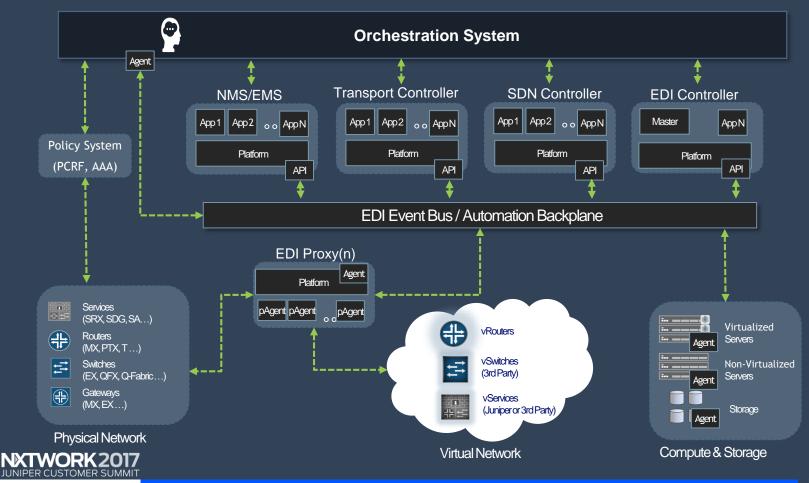


Event Sensors and Telemetry

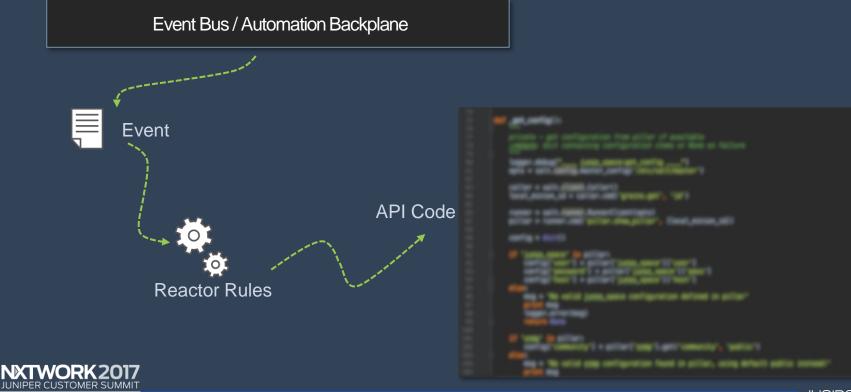
EDI Event Bus / Network Automation Backplane







Reactors parse events and call automation code



Automating Business Processes



Which Processes to Automate?

Knowing is half the battle



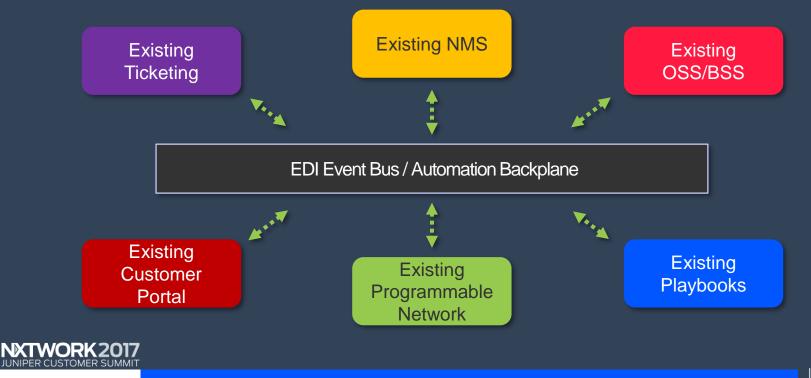
Processes with relatively simple, linear, decision points are great candidates

EDI works best when following the 'If-This-Then-That' model





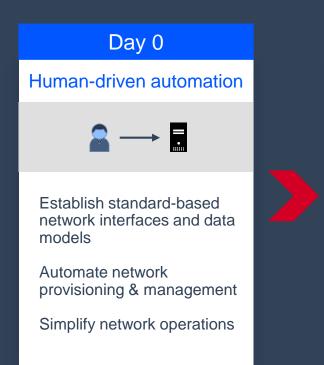
Yet Another Single Pane of Glass? YASPG - An oxymoron



The Future of Network Automation



Network Automation: How do we get there?



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Day N – Rise of the machines?

I-T-A-M-T-B-A-M-T-T-T-T

For processes that follow the 'If This and maybe this, but also maybe this too then that'

For processes that require complex decision points with many variables, machine learning will be necessary.

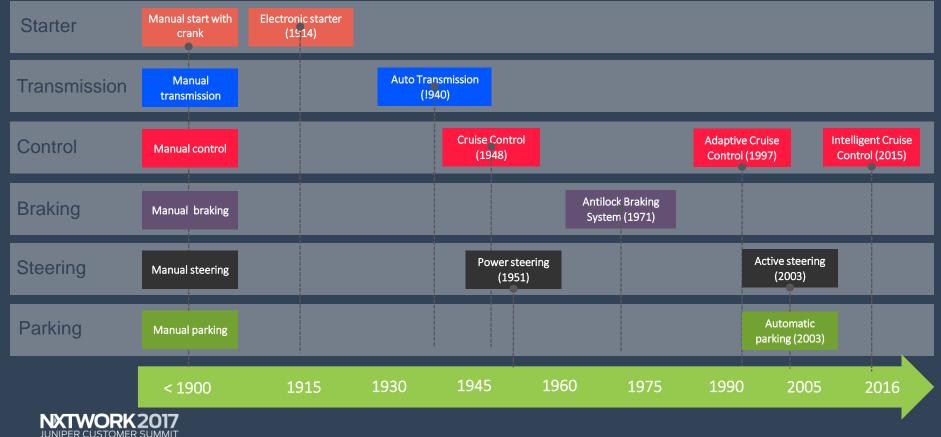




Conclusion



Evolution of the automobile





Pre-requisites for Self-Driving

Before an automobile can drive itself, it needs two things:

1. The intelligence to make decisions about when to turn, when to apply the brakes, and so on

2. The means by which to interact with the various systems in the automobile such as steering, braking, etc.









Event Driven Automation leads to...

- Scaling automation beyond simple scripts
- Automating business process across system and organizational bounds
- Faster time to resolution
- Lower Book-to-bill lag



Thanks!

