

Investor Presentation – RasoiShop Franchisee

About RasoiShop



- RasoiShop was incorporated through the parent company SOFTEL which has been in the manufacturing of kitchen appliances since 25 years
- The management diversified from appliances towards offering overall kitchen related products which gave existence to RasoiShop, an Omni Channel platform selling kitchenware and appliances
- RasoiShop operates with an offering of 3000+ SKU's across all categories in Appliances, Bakeware and Cookware, Dinnerware and Storage, Kitchen Tools, Kitchen Decor and Cookbooks with plans to scale up to 5000 SKUs by Q3 of 2018
- RasoiShop is India's First Chain of Multi Brand Kitchenware Stores and One Stop Destination for buying Kitchenware through Stores as well as Online
- Promoters having wide experience in Consumer marketing and Kitchen industry
- Being an exclusive Kitchen Merchandise Omni Channel store, RasoiShop focuses on the three aspects
 Premium Products, Honest Prices and Best Customer Service
- RasoiShop is a complete integration of Brick & Mortar Stores, Internet, Print Media and TV to entice customer through all available sales channels
- Currently, RasoiShop has 15 Operational Stores in Gujarat with another 25 in the pipeline to roll out before Q3 2018
- Backed by parent company of Times of India, Bennett Coleman & Co. Ltd to expand across India

Aim: To become every Indians first go-to place for Kitchenware by opening 1000 Stores till the year 2022 CONFIDENTIAL

RasoiShop Stores











CONFIDENTIAL

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RasoiShop Stores











RasoiShop deploys an Omni Channel Sales approach for covering all possible channels for customer purchase



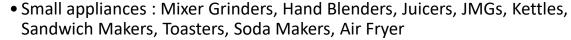


Products





Appliances



• Major appliances: Food Processors, Chimneys, Gas Stoves, Ovens, OTG



Bake and Cook • Cookware: Tawa, Fry Pans, Deep Kadhai, Pressure Cooker, Grill Pans, Idly/Dhokla Cooker, Kadhai, Sauce Pan, Cook and Serve, Handi

• Bakeware : Baking Moulds and Baking Tools



Dinnerware and Storage

- Dinnerware: Casseroles, Coffee and Tea Mugs, Cutlery, Dinnerware Sets, Glass and Glass Trays, Microwavable, Serving ware)
- Storage: Bottles, Containers, Jars, Tiffins



Kitchen Tools

 Choppers and Graters, Chopping Board, Knives, Peeler and Graters, Slicers, Openers, Colanders & Other Kitchen Tools



Kitchen Decor

• Clothing: Kitchen Towels, Aprons, Gloves, Table Linen Table Runner, Linen Set, Kids Apron



Cookbooks

• Cookbooks from Chefs such as Sanjeev Kapoor, Jenish Parmar, Tarla Dalal, Hina Gautam & Nita Mehta



Products





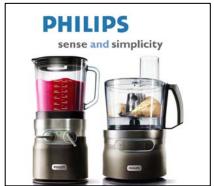






















Brand Partnerships



Our Partners

- Direct Brand Tie-Ups in All Categories
- 40 brands already part of the RasoiShop and many more in joining phase
- At present there are 3000+ SKU's and targeting 5000 SKU's in near future

Hawkins	Prestige [®]	BAJAJ	Pigeon	Preethi	GREAT KITCHEN CONCEPTS	BOROSIL
FUTURA	HAVELLS	PHILIPS	Larah.	MAHARAJA —WHITELINE—	VAYA	Butler
MIRROR	Jaipan	★ WONDERCHEF	EXOTIC LIBER IN VIBRANT COLORS	Helping	FALCON	Madhu
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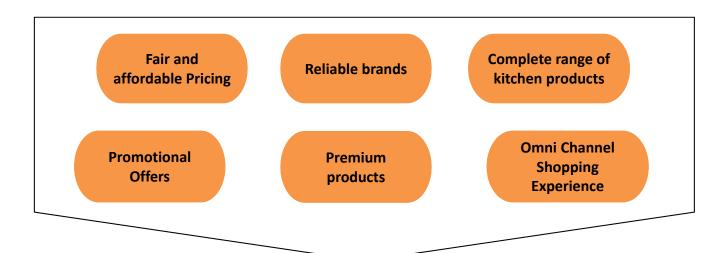
Value Proposition for End Customers





To be India's first Omni-Channel Retail Destination for Branded Kitchen Merchandise by offering Verified Quality products at Honest Prices and build a Community of buyers interested in Home Cooking







One stop solution to their kitchen appliances and kitchenware needs

Brand Ambassador for RasoiShop



By 2020, the first thing that a Billion Indians think when they talk Kitchen Shopping should be –





Celebrity Chef – Mrs. Jenish Parmar, of the 'Rasoi Show' Fame, has been signed as RasoiShop's Brand Ambassador

Launch Cooking Classes/Workshops for young target audience who aren't familiar with cooking

Collaborate with famous Bloggers/Chefs to host Online/Offline Events

Jenish Parmar

Home Maker, Celebrity Chef, Author, TV Host



Industry Outline

Indian Kitchenware Industry



The kitchenware category (pressure cookers, cookware, stoves and small kitchen electrical appliances) in India is highly fragmented, not only in terms of number of manufacturers, but also in terms of product range

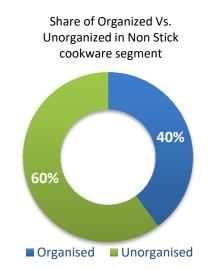
Unorganized players command a significant portion of the category – about 50% of the pressure cooker and 60% of the nonstick cookware segment is unorganized

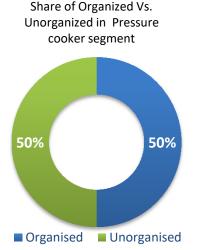
Categories	Market Size (INR b)	Organized proportion(%)	
Pressure Cookers	13.2	50%	
Non-Stick cookware	7.2	40%	
Gas Stoves	18	50%	
Kitchen electrical appliances	51.6	50%	

* Estimated

Penetration levels are still low – about 40% for pressure cookers, with rural penetration at 25%

Multi brand kitchenware retailers: RasoiShop is India's First Chain of Multi Brand Kitchenware Retail Stores





Kitchenware industry moving from 'being functional' to 'being fashionable



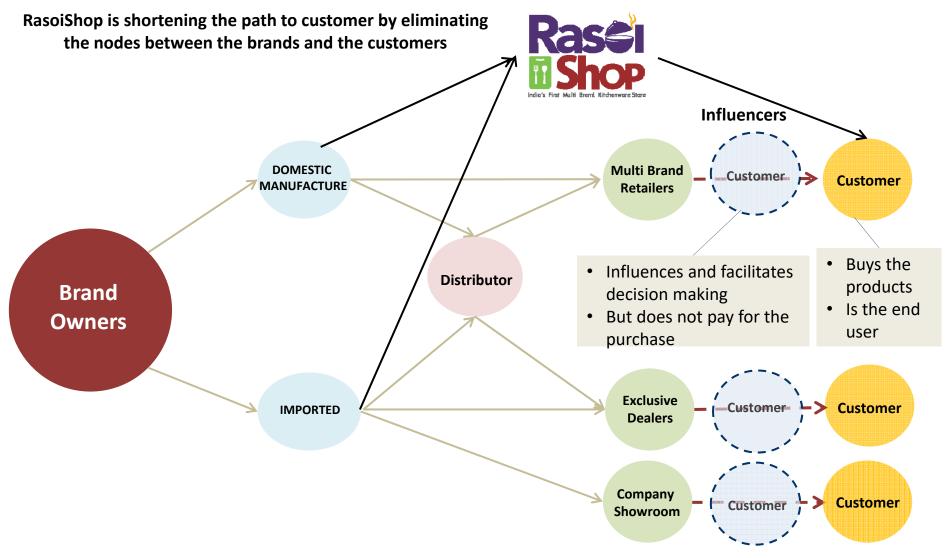
- Psychographic changes are making way for national brands like Prestige, Bajaj, Maharaja, Pigeon, Hawkins etc.
- With rising affluence and aspiration levels, consumers are willing to pay a premium for branded kitchenware, which offers assurance of quality and a reliable service network. Also, kitchens are rapidly changing from being functional to being fashionable.
- Consumers are increasingly spending time and resources to build convenient, organized and fashionable kitchens.
- -- While most of the demand is from upper middle class urban households, middle class families (even in tier-II/III cities) are also adding to demand.
- Consumers are spending not just on furniture and modular kitchens, but also on branded kitchenware.

The Size of Modern Retail in India is expected to double to Rs 1,71,800 Cr from Rs 87,100 Cr in 3 years driven by Omni-Channel Retail.

- as per a joint report from Knight Frank India and Retailers Association of India (RAI)

For the opportunity it is vital to understand the Ecosystem





Differentiating factors by Company to End Customers



Choices for Customers

 Most of the stores offers kitchen products of a limited number of brands

RasoiShop will offer customers to choose from a variety of well known brands

The company will provide:

 Customers to choose the price & brands of products

Price Point

 Range of Products with various price points

Products

 Innovative branded products with manufacturer warranty

Rasoi Shop offers its end customers the products carefully selected to suit the kitchen appliance and kitchenware needs

Once the products are ordered:

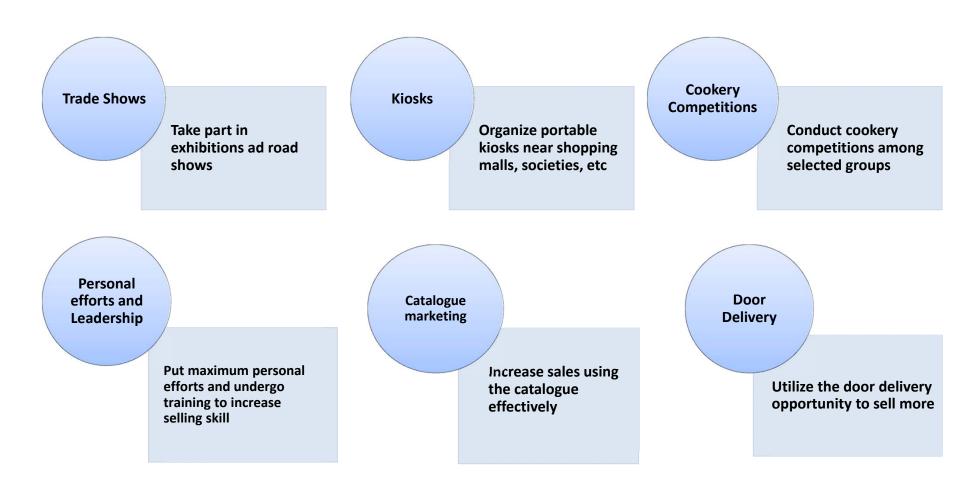
- Company will deliver the products at the franchisee
- RasoiShop franchisee will make sure that the customer is happy with the complete process

Installation

 After sales support by company through manufacturer support

Events and Lead Generation

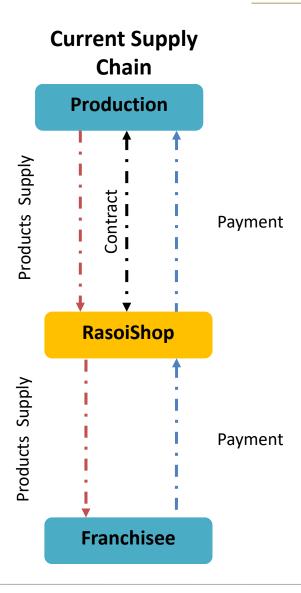




Franchisee will have to participate in training and skill development programs arranged by RasoiShop

Effective Supply Chain Strategy







Value proposition & Unit Franchise Business Model

An Overview of the Unit Franchise Model which operates under the Master Franchise



Unit franchise model

- Franchisee invests into one unit and is responsible for running that unit
- RasoiShop will help the Master Franchise in appointing Unit Franchisees in its region/territory
- Pure FOFO model deployed

Low investment of 31 Lakhs and minimal area of 700 Sq ft.

Model 1 : Own property investment: 31 Lakhs (Including stock of 25 lakhs)

Model 2: Rental property investment: 31 Lakhs (Including stock of 25 lakhs)

- Weighted Average Gross Margin of 15% on Sales
- Targeted Turnover of Rs 100-125 Lakhs Per Annum Per Unit Franchise
- Established Promoters: Promoted by Softel, a 25 year old Trusted Brand
- Fully supported under the Franchisee Business

Franchising offers benefit to both the Parties



Franchisor

- → Simpler operations management
- → Faster business expansion
- → Deeper market penetration
- → International potential



Franchisor - RasoiShop

Very high scope in creating Network of Entrepreneurs

Franchisee Model makes expansion of number of stores much faster

Franchise Model helps RasoiShop focus on its core competency of Marketing & Increasing store sales

42% companies are deriving 40-60% of their revenues through franchising

Franchisee

- → Turnkey businesses
- → Proven operating systems in place
- → Existing brand awareness
- → Greater likelihood of success
- → Training and marketing support



Unit Franchisee

Become a part of a very innovative concept which is already taking the Kitchenware Industry by storm

Fully supported by a 25 years richly experienced team in Kitchenware Industry

Major Stakeholder in the whole RasoiShop Franchisee Network as Unit Franchisee

RasoiShop Franchise Business Operation



- Merchandise selection
- Procurement
- Marketing and Promotion Activities
- Stock management
- Pricing
- Publicity
- Order generation
- New launches
- Warranty and After sales
 Service(Through manufacturers)

RasoiShop Responsibility

- Purchase of Stock of 25 Lakhs through Master Franchise
- Sale of products to the customers
- Last Mile Delivery for sales orders
- Products presentation and demonstration
- Events participation
- Personalized efforts

Unit Franchisee's Responsibility



Franchisee Support & Training

RasoiShop TV Commercials





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RasoiShop in Print





Social Media Campaigns





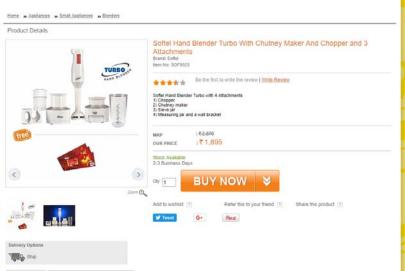


RasoiShop Website









RasoiShop Events









RasoiShop Gift Vouchers









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RasoiShop Catalogue Marketing







Thank You