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ITIL 4 expands on previous versions of ITIL by providing a practical and flexible basis to support organizations on their journey to the new world of digital transformation.

The context of ITIL, with the release of ITIL 4 is now much bigger, with an emphasis on the business and technology world, how it works today, and in the future not only for ITSM professionals, but also for a wider range of professionals in the digital world.

ITIL 4 provides an end-to-end IT/digital operating model for the delivery and operation of tech-enabled products and services. ITIL 4 empowers empowers IT teams to continue to play a crucial role in wider business strategy.



ITIL® Foundation, ITIL 4 Edition

The introduction to ITIL 4 enables candidates to look at IT service management through an end-to-end operating model for the creation, delivery and continual improvement of tech-enabled products and services. Essential guidance for the ITIL 4 Foundation course.

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It is ideal for those working with technology and digital teams across businesses.

Delegates must undertake all four modules to become an ITIL Managing Professional. All modules have a supporting publication and are available as a package with exclusive immediate online access to content to support learning. These publications are essential guidance for the Managing Professional certification pathway or the Managing Professional Transition.



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Digital & IT Strategy



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ITIL 4 Managing Professional - Drive Stakeholder Value

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Service Strategy

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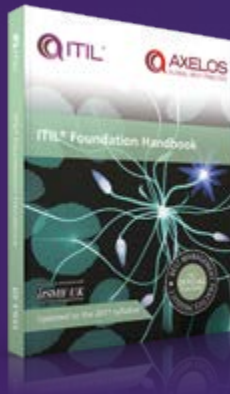
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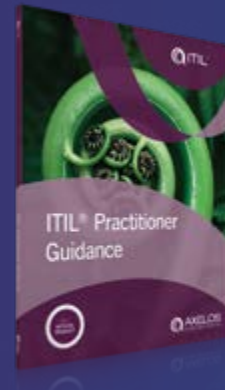
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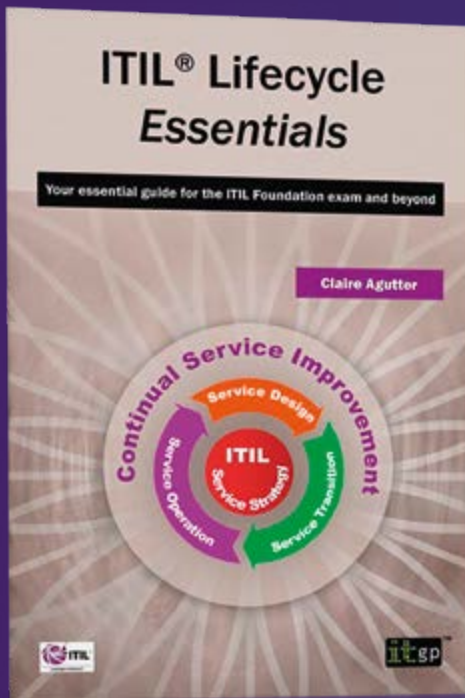
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Study Aids



ITIL Lifecycle Essentials - Your essential guide for the ITIL Foundation exam and beyond

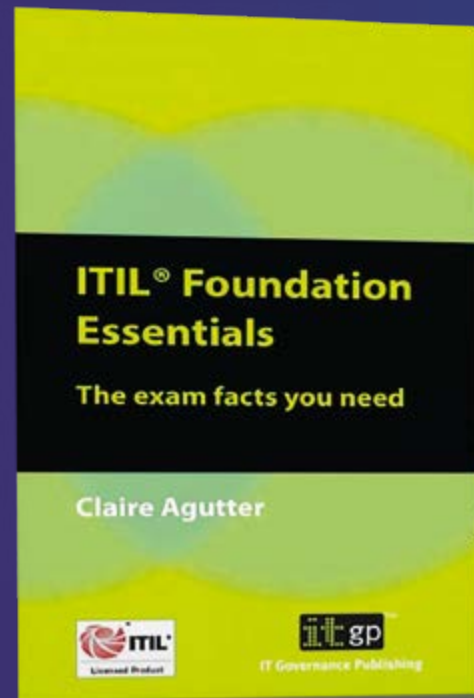
This book covers the ITIL (v3) Foundation syllabus. Ideal for self-study candidates and training delegates as it provides a comprehensive overview of the key elements, concepts and terminology used in the ITIL service lifecycle. It features extra material to take the reader from ITIL theory to ITIL in practice.

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