

***BilgeAdam***  
**IT SERVICES**



# BilgeAdam IT Services

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BilgeAdam , founded in 1997, is the leading IT services company , headquartered in Istanbul-Turkey with an international span since 2007.



## **IT services are:**

- Consulting
- Training
- Software development
- HR-software and e-learning
- Recruiting and outsourcing of IT professionals
- Support and maintenance

## **Bilge Adam provides services to**

- all of the top 500 companies,
- government institutions
- SMEs

## **with its**

- 14 locations in Turkey and a sales office in NYC
- Team of over 800 full-time employees, more than 450 of which are consultants/instructors with global IT certifications in their respective fields
- partnership with 17 leading IT vendors:

- Microsoft Gold Certified Partner - 6 gold competencies:

- Application Development,
- Business Intelligence,
- Collaboration and Content,
- Communications, Learning,
- Management and Virtualization;

## 3 silver competencies:

- Devices and Deployment,
- Messaging,
- Server Platform

\*\*\* Member of the Leading Learning Partners

- Redhat, Cisco, IBM, Vmware, Oracle, HP, Symantec, Dell, EMC, Checkpoint, McAfee, Adobe, Autodesk, Apple, Google, Prometric

# IT Consulting

Bilge Adam Consulting Services guarantee you take maximum advantage of your IT investment by optimizing your use of IT resources and technologies.

Services are: Consulting, deployment, implementation, configuration and optimization.



Software & Database	System & Platform	Network & Security	Server & Storage
<p>Microsoft, Oracle, Java</p> <ul style="list-style-type: none"><li>• Application Development and Management</li><li>• Corporate Portal Management</li><li>• Business Intelligence</li><li>• Database Management and Optimization</li></ul>	<p>Microsoft, ITIL, Redhat</p> <ul style="list-style-type: none"><li>• Infrastructure and Platform</li><li>• IT Service Management</li><li>• Virtualization Solutions</li><li>• Messaging and Communication</li><li>• Deployment Implementation and Management</li></ul>	<p>Cisco, HP Networking, Checkpoint, McAfee</p> <ul style="list-style-type: none"><li>• Network Design</li><li>• Network Management</li><li>• Network Security</li><li>• Firewall and Attack Detection</li></ul>	<p>VMware, IBM, HP, Symantec, Dell, EMC</p> <ul style="list-style-type: none"><li>• Data Protection and Matching Services</li><li>• Server Virtualization Services</li><li>• Client Security Services (Anti-X)</li><li>• Server Commissioning and Management Services</li><li>• Data Storage Commissioning and Management Services</li></ul>



# Team of Experts

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BilgeAdam consultants possess academic competencies, international technical certifications in their respective fields and no less than 3 years of hands-on experience.



- 1 Microsoft RD (Regional Director, 1 of the 2 in Turkey)
- 5 Microsoft MVP (Most Valuable Professional)
- 93 MCT (Microsoft Certified Trainer)
- 36 MCSE (Microsoft Certified System Engineer)
- 13 MCS .NET (Microsoft Certified Solution Developer)
- 18 MCITP (Microsoft Certified IT Professional)
- 23 MCPD (Microsoft Certified Professional Developer)
- 58 MCTS (Microsoft Certified Technology Specialist)
- 1 CCIE (Cisco® Certified Internetwork Expert)
- 6 CCSI (Certified Cisco® Systems Instructor)
- 7 CCNP (Cisco® Certified Network Professional)
- 25 CCNA (Cisco® Certified Network Associate)
- 3 VCI (VMWare Certified Instructor)
- 3 VCP (VMWare Certified Professional)
- 2 Symantec Approved Trainers
- 4 HPCI (HP Certified Instructor)
- 1 HP MASE (HP Master Accredited Sys Eng)
- 4 HP ASE (HP Accredited System Engineer)
- 5 HP AIS (Integration Specialist)
- 1 CISSP (Certified Information Systems Security Professional) (ISC2)
- 1 CISA (Certified Information Systems Auditor) (ISACA)
- 1 CompTIA Server+ Certified Professional
- 1 CompTIA A+ Certified Professional
- 1 CompTIA Network + Certified Professionals
- 2 CompTIA Security + Certified Professional
- 2 Foundation Certificate in ITIL (IT Service Management)
- 2 CEH (Certified Ethical Hacker)

# Reliable References and Recommendations by Top IT Vendors

## Sample Projects and Clients:

**Software Development:** .Net, SQL Server projects at Pepsi, Mercedes Benz, Turkish Authority for Borders and Coasts and others

**Portal and Content Management:** Sharepoint services, Sharepoint portal, SQL Server, .net, BI projects at Turkcell, Teknosa, Kordsa Global, Vodafone and others

**Business Intelligence (BI):** Data mining using SQL Server and BI, Sharepoint, SQLServer, data warehouse using SQL Server and BI projects at Yapi Kredi Pension 401k, Johnson&Johnson, Kale, Axa Insurance, JTI and others

**IT Management:** SCCM (Microsoft System Center Configuration Manager + OSD), ITIL with SCCM, Service Manager and SCOM (Microsoft System Center Operations Manager), Application virtualization projects at HSBC Bank, Finansbank, Turkish Army, Turkish Treasure and others

**Infrastructure and Security:** Active directory migration, EFS automation using Powershell, Microsoft Lync, Microsoft Exchange, Public key infrastructure solution, Security solution with 801.1x, NAP and Forefront projects at Turkcell, Vodafone, Global Bilgi call center, Turkish Treasure, Ulker and others

**Messaging and Communication:** Exchange Server 2010 Migration, Office Communications Server 2007 R2, Forefront TMG 2010, Lync Server 2010 projects at Turkcell, Turkish Army, Ulker and others

## Microsoft Case Studies:

### • Case Study – 1: Software Upgrade Helps Ministry Improve Systems Security, Access, and Management

#### - Industry: Government

- **Customer Profile:** The General Directorate of Copyrights and Cinema, a department of the Turkish Ministry of Culture, is responsible for protecting the rights of intellectual property owners.

- **Business Situation:** The General Directorate wanted to update the operating systems on its computers to provide users with better performance, improved ease of use, and advanced security features.

- **Solution:** The General Directorate deployed Windows 7 to its computers, and took advantage of new features such as AppLocker and BitLocker for enhanced security, and DirectAccess for remote connectivity. The deployment was assigned to and successfully completed by BilgeAdam.

- **Benefits:** Enhanced performance and hardware longevity, Improved ease of use, Tightened security and simplified systems management

Complete list at: [http://www.microsoft.com/casestudies/Case\\_Study\\_Search\\_Results.aspx?Type=1&Keywords=bilge%20adam](http://www.microsoft.com/casestudies/Case_Study_Search_Results.aspx?Type=1&Keywords=bilge%20adam)

# IT Training

BilgeAdam consultants possess academic competencies, international technical certifications in their respective fields and no less than 3 years of hands-on experience.



- Bilge Adam is the leading IT training company in the EMEA region.
- Bilge Adam trainers are capable of delivering training beyond a purely academic perspective: most Bilge Adam trainers possess no less than 3 years of hands-on industry experience and can therefore enrich the training content with own experience and real-life scenarios.
- Training can be conducted at BilgeAdam's high-tech locations in Istanbul or at your own site or remotely over the Internet.
- Official training topics can be customized to suit your needs best.

- Microsoft System: Windows, Exchange, Virtualization
- Microsoft Software: SQLServer, Sharepoint, .net, C#, web services
- Microsoft Office
- VMware, Symantec, Checkpoint, MySQL
- Software Projects, Quality & Management: PMP, Scrum, ISTQB, CBAP
- IT Security, Management: CPEH, CEH, CISSP, ITIL, Cobit, CISA
- Java, EMC, HP, Cisco, RedHat, Oracle
- Mobile: iPhone, Android, Win8, HTML5 application development
- IBM: Server, Storage, Software
- Adobe, Apple, Autodesk, Google

Complete training catalogue at <http://www.egitimtakvimi.com/BAkatalog.pdf>



# HR Services

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BilgeAdam operates a unique HR Services Division that specializes in IT. BilgeAdam HR Services, a “Private Employment Agency” authorized by the Turkish Employment Agency, is the leader in its field.



## Advantages provided by BilgeAdam outsourcing service

- BilgeAdam HR Services specializes in the area of IT.
- BilgeAdam HR Services, a “Private Employment Agency” authorized by the Turkish Employment Agency, is the national leader in its field.
- BilgeAdam manages an IT talent pool comprised of 4.000+ IT professionals graduating from BilgeAdam IT Academy every year. Through this pool, BilgeAdam is able to meet most of the IT skills needed.
- BilgeAdam adopts “continuous training” philosophy throughout its employees in order to increase the skills and competencies of its pool of IT professionals.

## Professional Services

Software Tester  
Dynamics ERP Mng.  
SAP FI/CO Consultant  
Java / SQL Developer  
Sharepoint Consultant  
Siebel CRM Software Tester  
Billing/Charging Tester  
Datawarehouse Specialist  
Business Intelligence Consultant  
System Admin  
Help Desk Specialist  
C# .net Developer  
SAP ABAP Developer  
Configuration Manager

# Software Development

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BilgeAdam provides off-shore software development services on Microsoft .NET and Oracle Java platforms for international clients.



## Application Development | Microsoft .Net

BilgeAdam analyzes the needs of your company and develops custom software applications according to your needs. MSF (Microsoft Solution Framework) is used for the project development. After the multi-tier application development, stabilization and user training phases are provided. All the MSF stages are completed by Certified Business Analysts and Microsoft Certified Solution Developers.

## Application Development | Oracle Java

BilgeAdam Java & JEE Technologies Division is a dynamic organisation focused on Object Oriented technologies, specialising in provision of the highest quality Java and JEE development services. We specialize in Java and JEE software development, consulting services, training and enterprise Java application development solutions. Our team members are Sun Certified Professionals who have extensive experience with Java Standard Edition (JSE) and Java Enterprise Edition (JEE).



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BilgeAdam Software Development Department delivers customized projects with its high skilled and certified developers.



## Corporate Portal Management | Microsoft Office SharePoint Server

Content management, workflow design and key performance management needs of your company are supported by Microsoft Office SharePoint applications. Using SharePoint 2010 portals, your company can build web sites to share information with others, manage documents from start to finish, and publish reports to help everyone make better decisions. SharePoint 2010 Search helps your employees find valuable information to get their jobs done. It provides intranet search, people search, and a platform to build search-driven applications—all on a single, cost-effective infrastructure. SharePoint 2010 Search is a combination of relevance, refinement, and people. This new approach to search provides an experience that is highly personalized, efficient, and effective. BilgeAdam supports your SharePoint portal projects from analysis to user training and provide installation, development and business intelligence level services.

## References

Borusan Holding	Johnson & Johnson
Coca Cola	Merck Sharp
Daimler	Setur
Digiturk	Synergy - USA
Emirates	Teknosa
EnerjiSA	TFKB
Fritolay	TNT

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