ITM265 – Experience the Value of Requirements to Deploy in SAP Solution Manager 7.2

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SAP TECHED

Public

Speakers

Las Vegas, Oct 19 - 23

- Michael Hastings
- Wulff-Heinrich Knapp

Barcelona, Nov 10 - 12

- Raquel Pereira da Cunha
- Wolfgang Herzog
- Wulff-Heinrich Knapp

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Agenda

Experience the Value of Requirements to Deploy in SAP Solution Manager 7.2

- **Introduction**
- **Hands-On**
  - **Chapter 1 – Manage Business Requirements**
  - **Chapter 2 – Manage IT Requirements**
  - **Chapter 3 – Manage Changes and Document the Solution**
- **Wrap-up and session evaluation**

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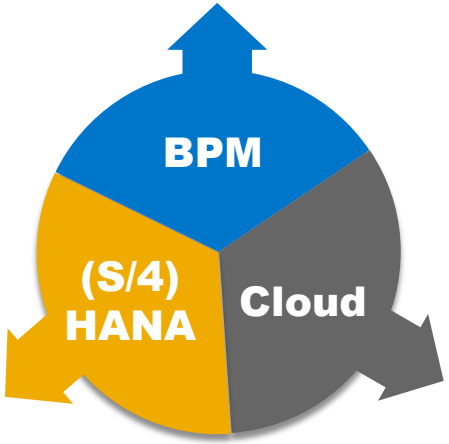
Introduction

SAP Solution Manager 7.2:

Get More out of Your SAP Investment

Planned Innovations

Simpler Business / IT Alignment with new Process Management



Full Support of HANA and S/4 HANA

Full Support of SAP Hybrid Solutions

SAP Solution Manager 7.2 powers implementation and eases communication with the Business

SAP Solution Manager 7.2 continues the focus on Operations and on IT

Highlights of the new release:

- Process Management
- Business value through SAP Cloud adoption
- More SAP Solution Manager value through in-memory technology

This is the current state of planning and may be changed by SAP at any time.

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Your Challenges in Managing an IT Environment

Growing demand and pressure to support business demand

To stay **agile and competitive** you have to meet the ever changing and/or **growing business requirements**. You need to invest in new functionalities and enhanced capabilities.

Request of new business functions

Because of growing or ever changing business requirements, the Business is requesting more functionalities and new capabilities from IT. You must maintain business continuity and enable innovation.

Keep the systems running

You need to manage a complex and growing or changing IT environment plus leverage best practices for Application Lifecycle Management (ALM).

Utilize new technologies

To leverage the full potential of your SAP engagement, you must follow our newest technology in order to speed up processes and stay ahead of competitors.

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SAP Solution Manager

The centerpiece of your support engagement

Maximize the value of your support engagement with SAP Solution Manager.

Enable Business Innovation

Detect and realize improvement potentials of your business processes and implement new business models to gain the competitive advantage.

Access to SAP experts…

…and support services.

Improve IT Management

ITIL-aligned IT Service Management and ALM Processes to manage SAP and non-SAP components plus proven SAP methodologies.

SAP Solution Manager

Leverage SAP Innovations

Implement and manage SAP innovations like SAP HANA, mobile solutions or hybrid IT landscapes and leverage the full potential of your SAP partnership.

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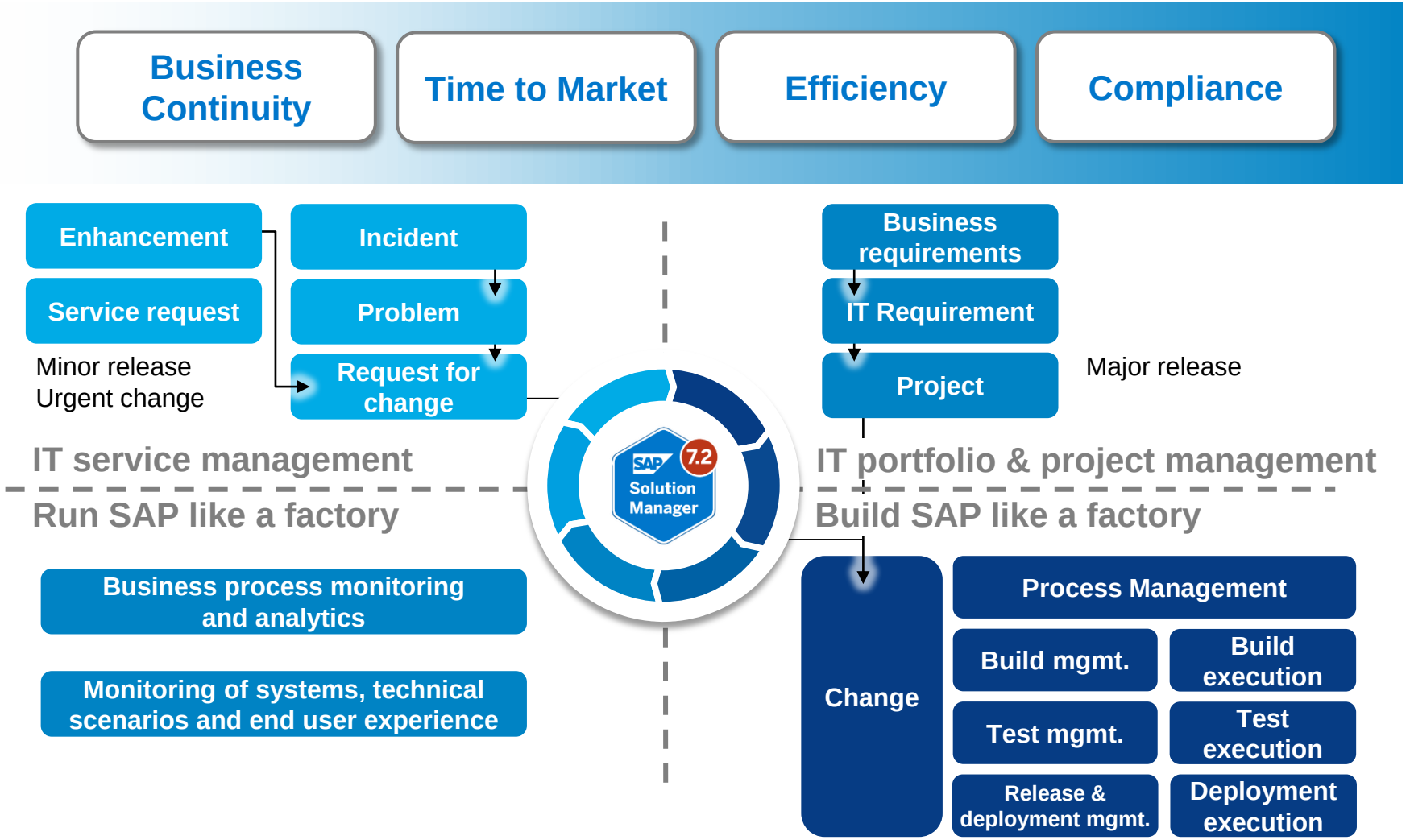
SAP Solution Manager

Product Description



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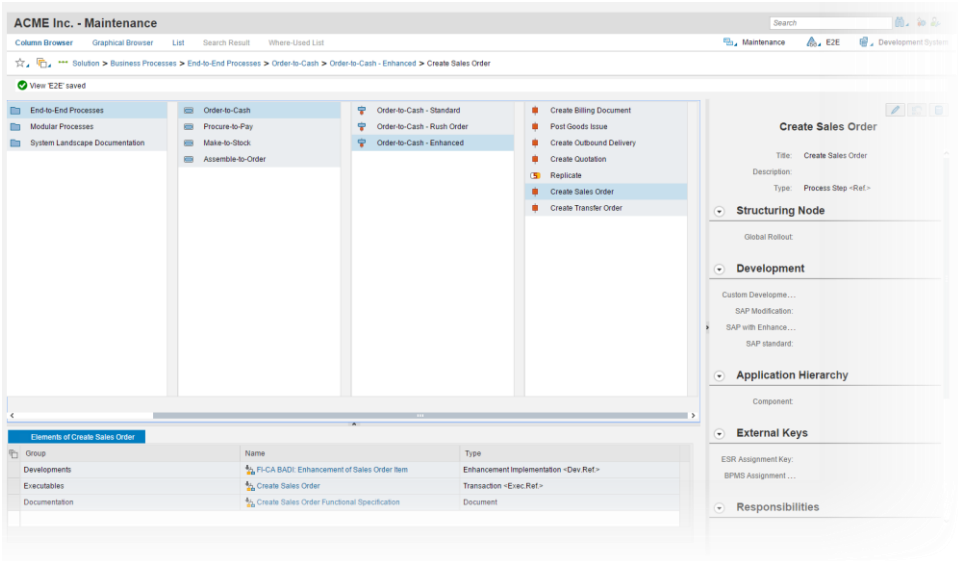
Solution Documentation

SAP Solution Manager 7.2 comes with a **dramatically improved solution documentation** capability.



SAP Solution Manager Solution Documentation

- Web-based documentation experience
- Integrated BPMN process editor
- Multi-level hierarchies
- Processes assembled from re-use libraries

Integrated process experience

- Requirements Management
- Project and Portfolio Management integration
- Change and Request Management integration
- Test Management integration
- Business Process Monitoring integration

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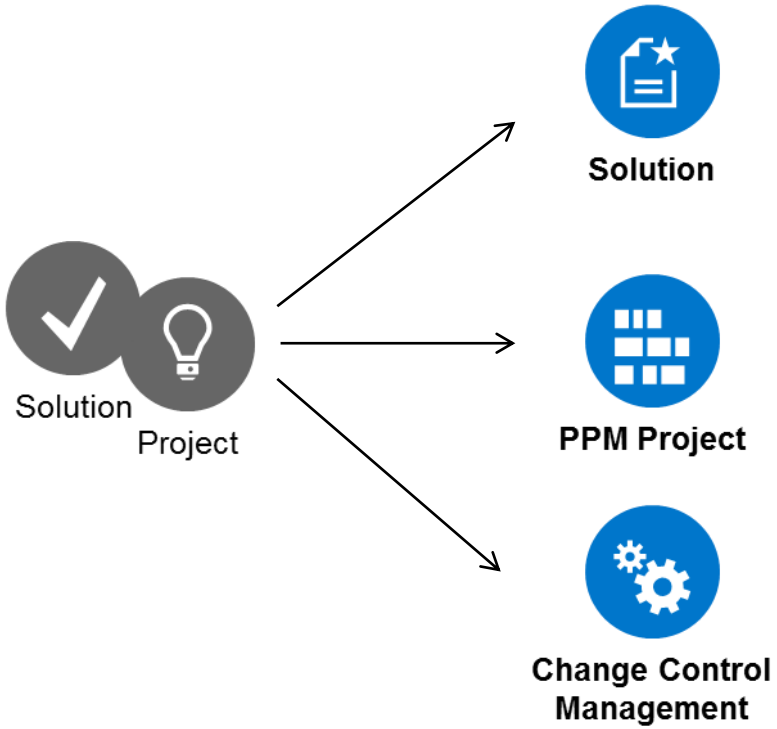
New Architecture in SAP Solution Manager 7.2



The New Solution

Replace multiple projects and solution with a single Solution including versioning based on **Branches** supporting flexible landscape assignment.

Real Project Management

Replace “underdone” Project Management with full Project Management Suite **SAP PPM** – completely integrated into SAP Solution Manager processes.

Change Control Management

Establish central landscape definition with **Logical Component Groups** and **Change Control Landscapes** which allow easy, instant and multiple re-use capabilities.

This is the current state of planning and may be changed by SAP at any time.

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Solution

Planned Innovations

The **Solution** is the sum of a company's systems and processes. It acts as a container for versions of Solution Documentation, one of which is the Production Version."

- **Version**
  - Each Solution Documentation version is a branch.
- **System**
  - Logical Component Groups are groups of Logical Components. Logical Components point to actual technical systems.
- **Process**
  - A Process executes functions in systems to achieve a business goal.

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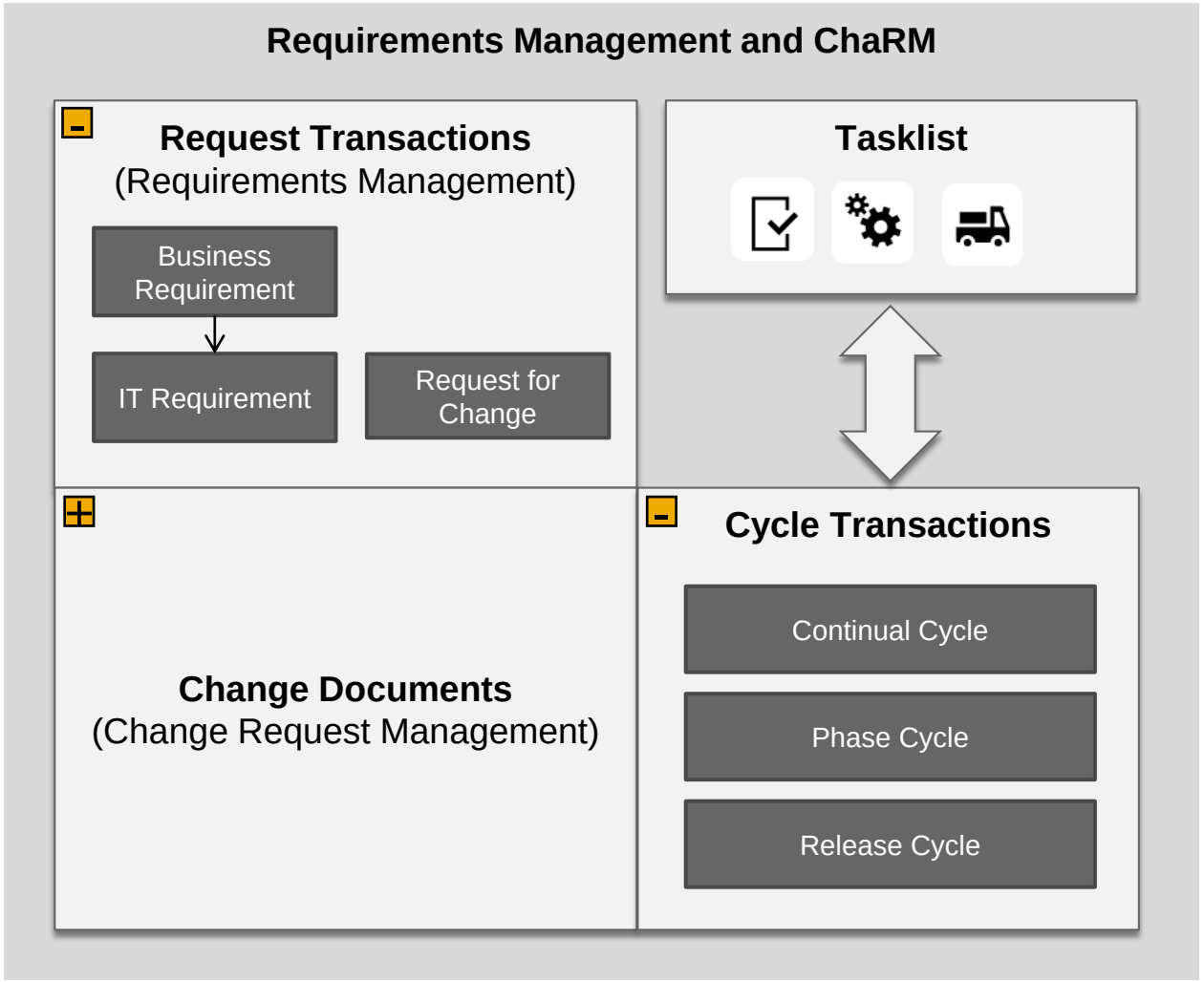
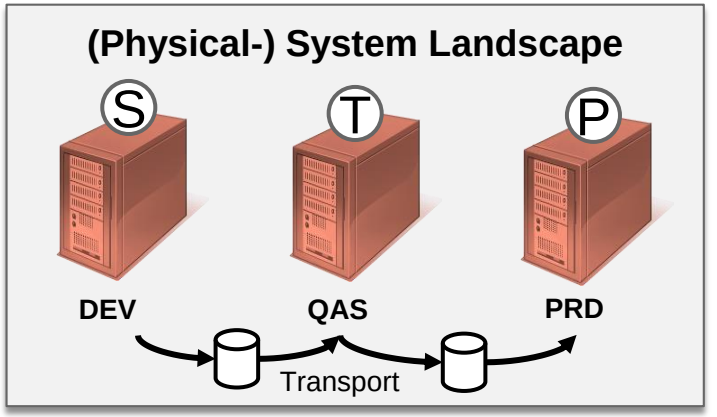
Planned Innovations

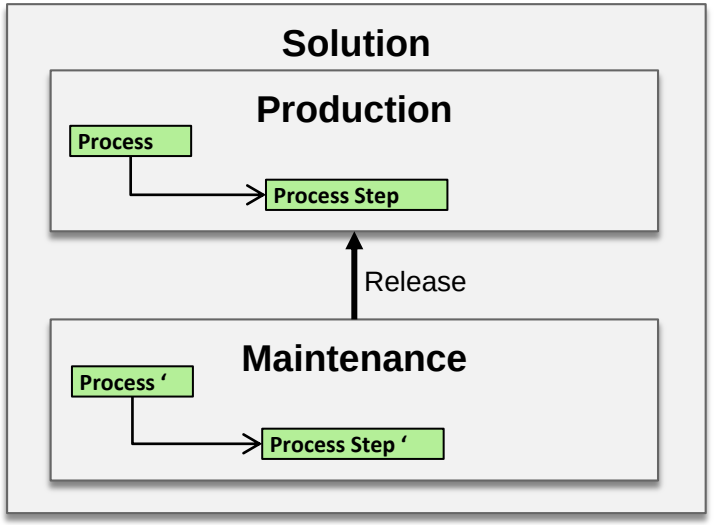
Integrated Change Management & Solution Documentation



Triggers and controls SAP CTS/CTS+



Triggers and controls the solution documentation lifecycle.



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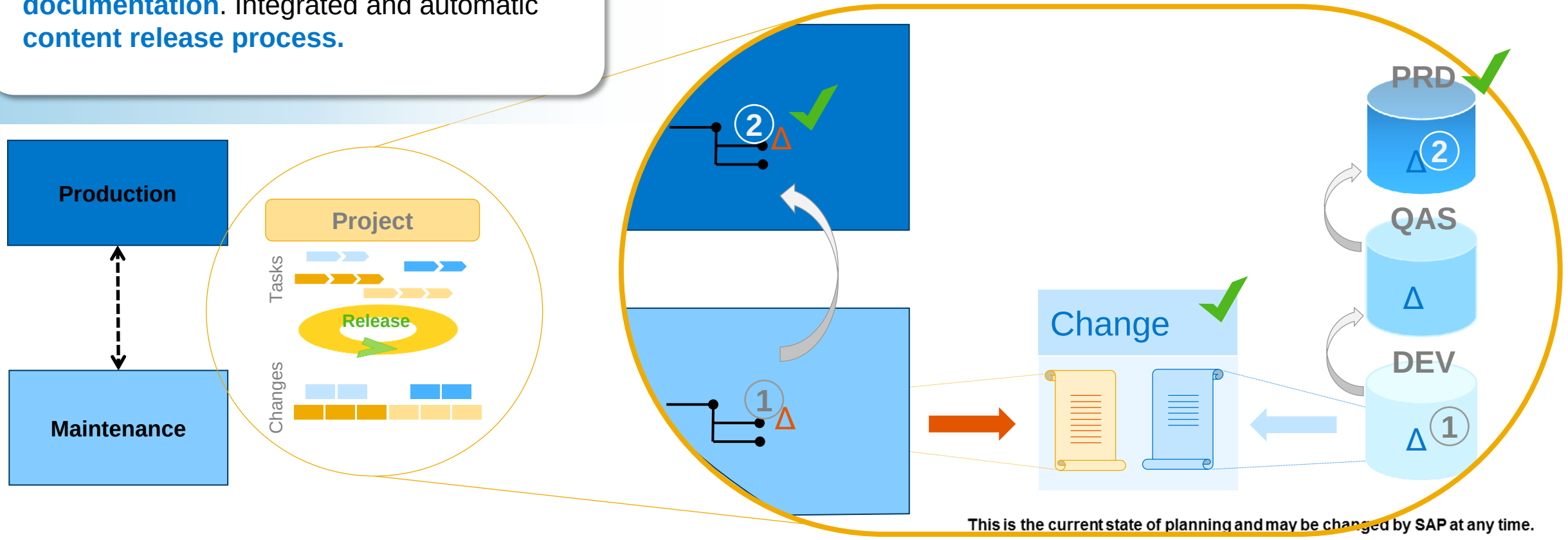
Integrated Content Release Process

with Change Request Management

Planned Innovations

Collection of changes in the **system and documentation**. Integrated and automatic **content release process.**

1. Change System
2. Change Documentation
3. Validate Change in QAS
4. Review Documentation & Sign-Off Change
5. Deploy & Activate



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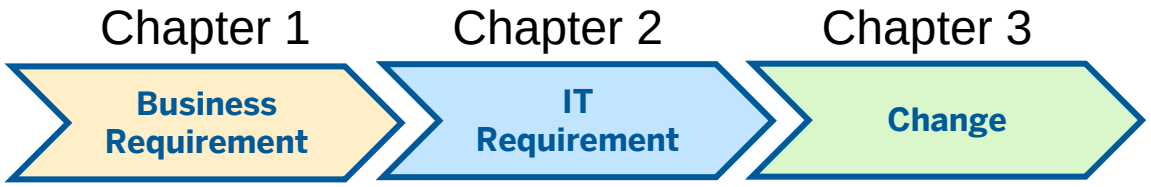
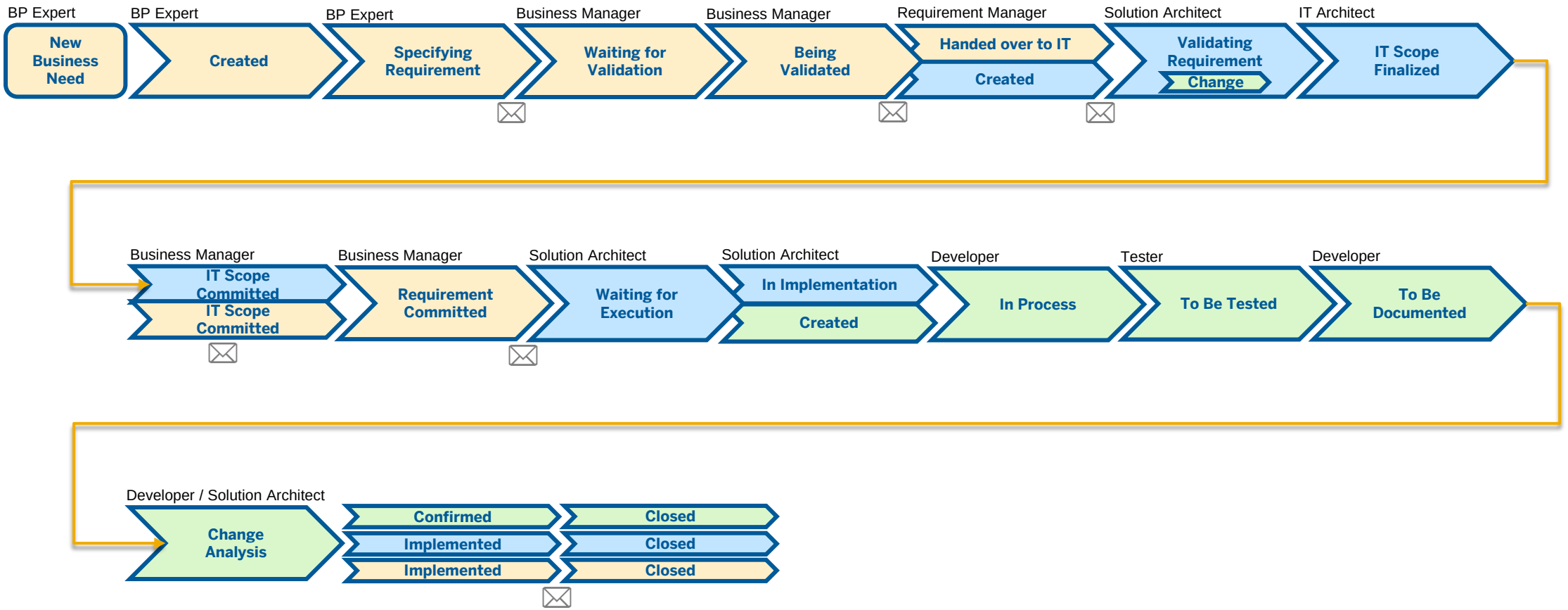
Project and Process Management





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Hands-On

Let’s get started….

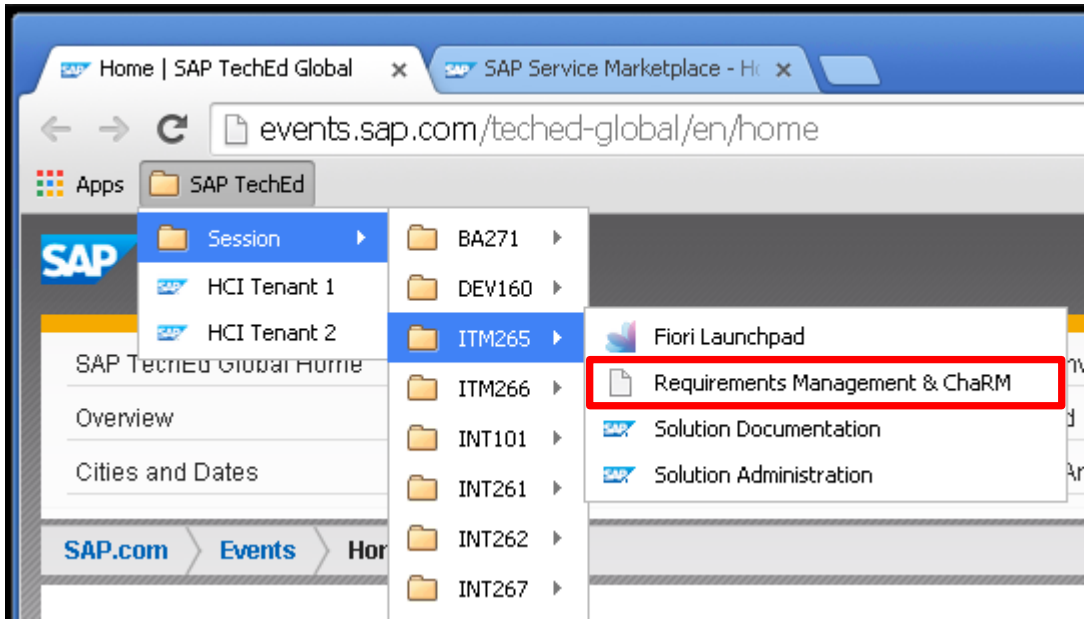
Show … tell … and do…

- At the beginning of each chapter we first **show** (demo) you the exercise and **tell** you some background information
- Then you can **do**!

We recommend you run all chapters 1-3.

Please use the Chrome browser from your desktop.

Your user is ITM265-xx, password “welcome”.



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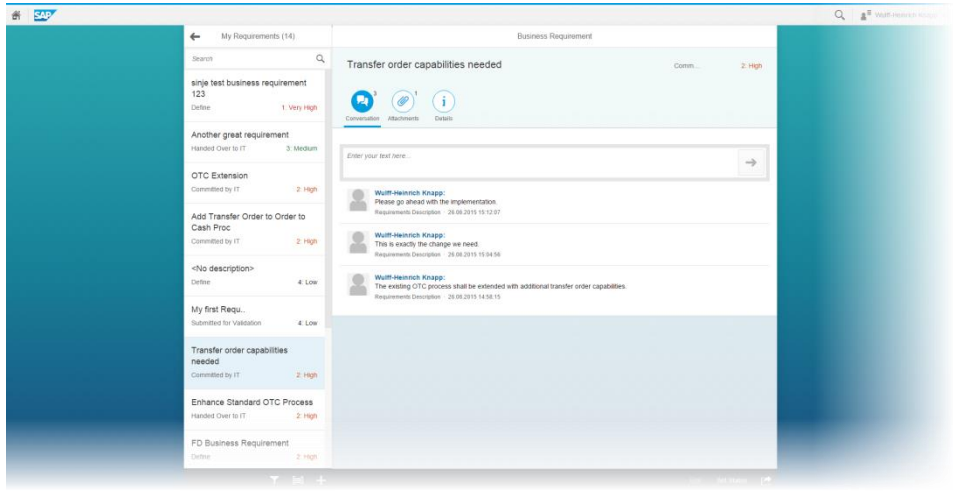
Summary and Session Evaluation

Summary

Requirements Management delivered with SAP Solution Manager 7.2



SAP Solution Manager
ALREADY INCLUDED IN YOUR MAINTENANCE CONTRACT
No extra cost

SAP Solution Manager Requirements Management

- Business Requirements ✔
- IT Requirements ✔
- Automatic tracking of Solution Documentation changes ✔
- Integrated and automatic activation process ✔

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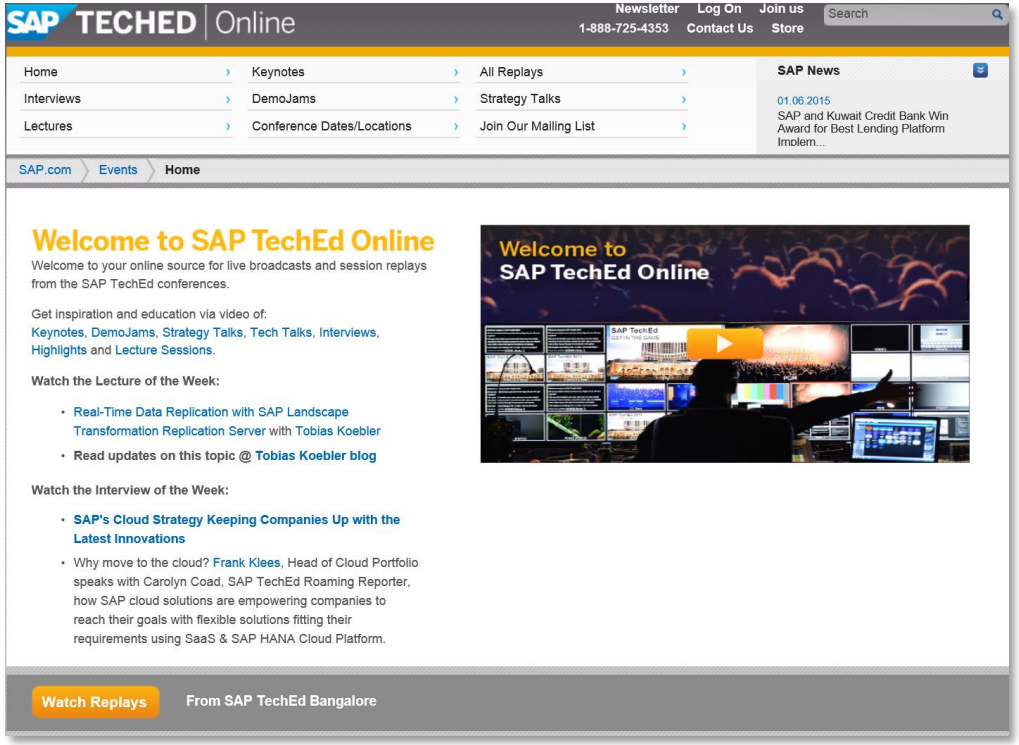

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Further Information

Related SAP TechEd sessions:

ITM202 – SAP Solution Manager Roadmap: What's the Strategic Direction?

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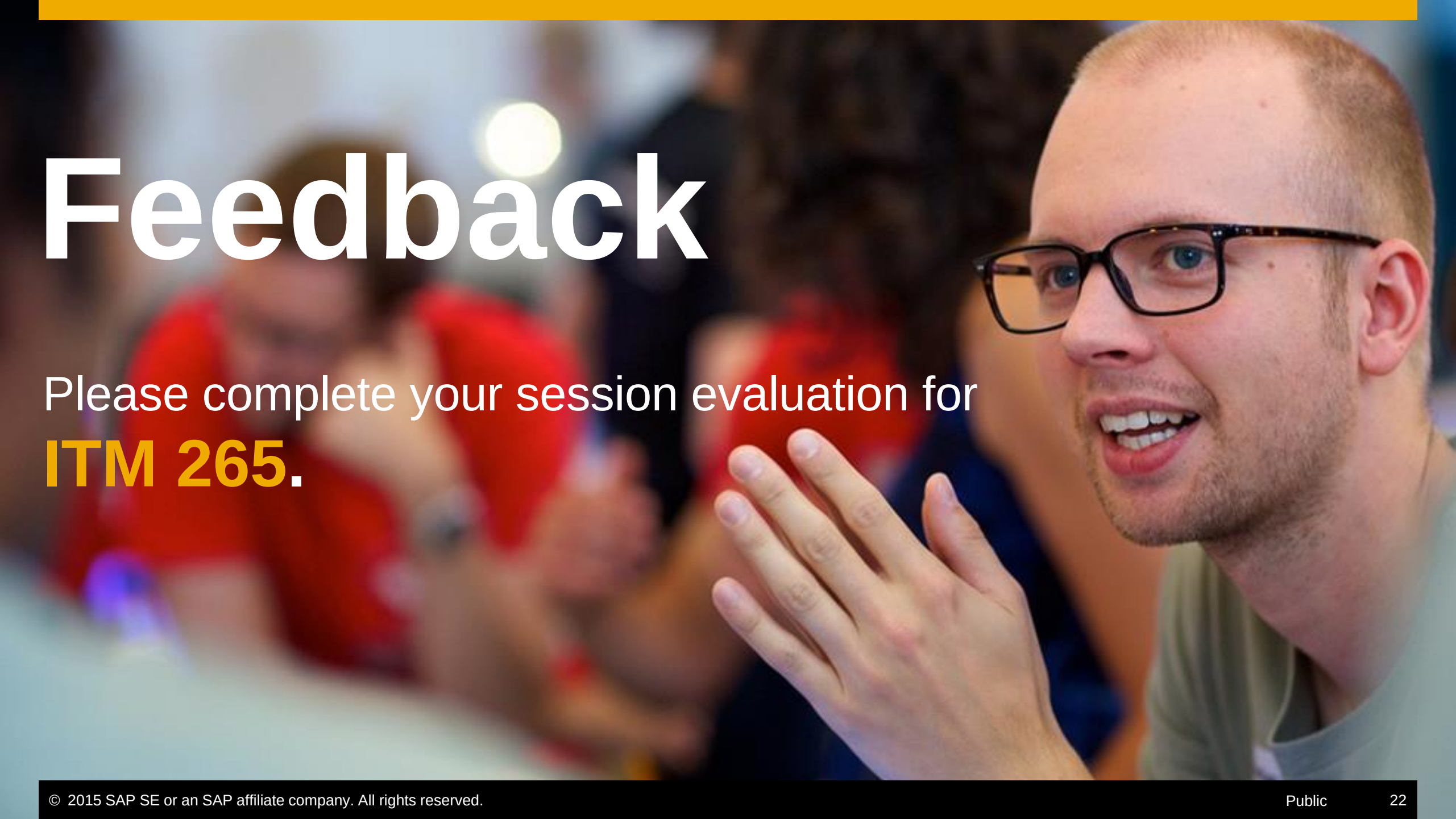

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Thank you

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