

**ITP 249: Introduction to Data Analytics** 

Units: 4, Spring 2021

Wednesday 5:00pm – 8:20pm, Online & SLH200

Instructor: Dr. Eric Coe

Office Hours: To posted on Blackboard and available upon request

Contact Info: ecoe@usc.edu

**Teaching Assistants:** 

Sachin Gupta, sgupta27@usc.edu
Office hours: To posted on Blackboard

IT Help:

USC IT (ITS): https://itservices.usc.edu/contact/

Viterbi IT: https://viterbi.usc.edu/resources/vit/contact-us.htm

#### **Course Description**

Data is now an integral part of our lives and to be successful in today's business landscape, we need to be able to leverage data to make critical business decisions. This course will teach students how to use data to make those decisions confidently.

#### **Learning Objectives**

After completing this course, students will be able to:

- Use Excel, SQL, NoSQL, SAS and leading industry tools
- Model database and formulate/code database queries
- Collect, clean, and analyze data from multiple sources
- Pose questions, collect relevant data, analyze data, interpret data and provide insights
- Present data-driven insights using data visualization and dashboards
- Use statistical techniques to gain insights

## Prerequisite(s): None

#### **Course Notes**

Class session will be split into two parts with a short break in-between. Lectures will be given during the first part and labs/assignment time in the second part. Lecture slides and any supplemental course content will be posted to Blackboard. All announcements for the course will be posted to Blackboard. Information about assignments, due dates, exams and grades will also be posted on Blackboard. Students should check Blackboard regularly for updates.

## Technological Proficiency and Hardware/Software Required

Most assignments in the class are done using software. Software will be provisioned for download or available through a virtual lab. Students are expected to have access to a computer. ITP has a limited number of laptops that students can request to borrow. Please reach out to the professor to request a computer.

#### **Optional Books**

Carlos Coronel, Steven Morris. *Database Systems: Design, Implementation, and Management*. Boston, MA: Cengage Learning, 2018. ISBN-13: 978-1337627900

Robert Stine and Dean Foster. *Statistics for Business Decision Making and Analysis*. Essex, UK: Pearson Education Limited, 2017. ISBN-13: 978-0134497167

Additional reference material will be provided in class as needed.

# **Description and Assessment of Assignments**

This course will make use of Blackboard for assignments. All assignments will be posted to Blackboard under the "Assignments" section. Each assignment will include instructions, a due date, and a link for electronic submission. Assignments must be submitted using this link.

# **USC Technology Support Links**

Zoom information for students Blackboard help for students Software available to USC Campus

# **Grading Breakdown**

The weight of the graded material during the semester is listed below:

Item	% of Grade	
Individual Assignments	25	
Team Project	15	
Midterm	30	
Final	30	
Total	100	

#### **Project**

For a hands-on experience, there will be a final team project. The goal of the project is to solve real world problems using data analytics. This is a team project with each consisting of 2 to 3 members. Each team will work together to identify a problem to solve, collect the necessary data, prepare, clean and format the data, analyze the data, create visualizations, dashboards and models to analyze and understand the problem and to use insights to develop solutions.

The project grading breakdown is listed below:

Item	Points	
Project Statement, methodology and accuracy	2.5	
Final Report	10.0	
Peer Evaluation	2.5	
Total	15	

#### Software

List of software that will be used in the course. Software will be provisioned through a virtual lab or available for free trial download

- Excel
- Microsoft Access
- MySQL
- MySQL Workbench
- MongoDB
- SAS Viya
- Tableau

# **Grading Scale (Example)**

This is a sample grading scale. Final grading scale will depend on class average and score distribution.

- A 95-100
- A- 90-94
- B+ 87-89
- B 83-86
- B- 80-82
- C+ 77-79
- C 73-76
- C- 70-72
- D+ 67-69
- D 63-66
- D- 60-62
- F 59 and below

#### **Policies**

Students are expected to attend and participate in lecture discussions, in-class exercises and team meetings.

Students are responsible for completing individual assignments and their fair share of team assignments by stated deadlines. Assignments turned in late will have 25% of the total points deducted from the graded score for each late day.

No make-up exams (except for documented medical or family emergencies) will be offered. If they will not be able to attend an exam due to an athletic game or other valid reason, then they must coordinate with the instructor before the exam is given. They may arrange to take the exam before they leave, with an approved university personnel during the time they are gone, or within the week the exam is given. If students do not take an exam, then they will receive a 0 for the exam.

If students need accommodations authorized by DSP (Disability Services and Programs), notify the instructor at least two weeks before the exam. This will allow time for arrangements to be made.

Zoom synchronous sessions will be recorded and provided to all students asynchronously.

## Sharing of course materials outside of the learning environment

SCampus Section 11.12(B)

Distribution or use of notes or recordings based on university classes or lectures without the express permission of the instructor for purposes other than individual or group study is a violation of the USC Student Conduct Code. This includes, but is not limited to, providing materials for distribution by services publishing class notes. This restriction on unauthorized use also applies to all information, which had been distributed to students or in any way had been displayed for use in relationship to the class, whether obtained in class, via email, on the Internet or via any other media. (See Section C.1 Class Notes Policy).

# Course Schedule: A Weekly Breakdown

	Topics	Reading	Assignment
Jan 20 <sup>th</sup>	The Value of Data	Please check Blackboard	Please check
Week 1:	Explanation of course objectives and tools		Blackboard
	Syllabus Review		
	Discussion of the value and impact of		
	data-driven decision making		
	<ul> <li>Discussion of visual analytics and common</li> </ul>		
	presentation strategies		
	Excel Analytics		
	Brief history of databases and their role in		
	information systems		
	Different types of databases and their		
	organizational context		
	Survey of DBMS		
Jan 27 <sup>th</sup>	Foundations of Databases and SQL		
Week 2	Data Modeling		
	Data models		
	Business rules		
	<ul> <li>Relational and entity-relationship</li> </ul>		
	modeling		
	<ul> <li>Entities, attributes, relationships</li> </ul>		
	<ul> <li>Keys: primary, foreign, candidate,</li> </ul>		
	surrogate, super		
	<ul> <li>Minimum and maximum cardinality</li> </ul>		
Feb 3 <sup>rd</sup>	Normalization		
Week 3	Anomalies and the need for normalization		
	Normal forms		
	First, second, third normal forms		
	Denormalization		
	Dependency Diagrams		
Feb 10 <sup>th</sup>	Introduction to SQL		
Week 4	Database structures		
	Introduction to SQL's SELECT statement with		
	WHERE clauses		
	Query command tools: GROUP BY, HAVING,		
	DISTINCT, COUNT, AND, and OR		
	• Conditional operators: =, !=, >, <, IN, NOT IN,		
	and BETWEEN		
	<ul> <li>Aggregation functions: MIN, MAX, SUM, AVG, and COUNT</li> </ul>		
Feb 17 <sup>th</sup>	Combining Data in SQL		
Week 5	<ul> <li>Appending similar data together</li> </ul>		
	Combining data from different tables		
	together		
	Commands for combining data: JOIN and		
	UNION		
	Cleaning Data and Creating Multiple Joins		

	Creating relationships between tables:	
	INNER, RIGHT, FULL OUTER, EXCEPTION and	
	CROSS JOINs	
	Optimizing queries: WHERE, LIMIT and	
	COALESCE	
Feb 24 <sup>th</sup>	Subqueries	
Week 6	Asking multiple questions in a single query	
Trees o	Nesting queries	
	Multi-step aggregation or filtering	
	Midterm Review	
Mar 3 <sup>rd</sup>	Data Visualization	
Week 7		
vveek /	Introduction to Charting techniques	
	Tableau	
	BA! de que Frene	
a	Midterm Exam	
Mar 10 <sup>th</sup>	NoSQL	
Week 8	Drawbacks of SQL	
	Why NoSQL	
	Introduction to MongoDB	
	Non-relational databases	
Mar 17 <sup>th</sup>	Fundamentals of MongoDB	
Week 9	Data storage	
	Data Retrieval	
Mar 24 <sup>th</sup>	Fundamentals of MongoDB	
Week 10	• Queries	
	Aggregation Framework	
Mar 31st	Categorical Data	
Week 11	Introduction to categorical data	
	Frequency and relative frequency tables	
	Bar and pie charts	
	Contingency tables and mosaic plots	
	Strength of association and Cramer's V	
	Lurking variables	
	Numerical Data	
	Introduction to numerical data	
	Histograms, boxplots and distributions	
	Scatterplots	
	Strength of association and correlation	
	Analyses and Visualizations in SAS	
	Creating calculated fields	
	Analyzing sample data	
	Connecting to data and building	
	dashboards	
	Building a variety of visualizations	
	Introduction to SAS	
Apr 7 <sup>th</sup>	WELLNESS DAY	
Apr 7 <sup>th</sup> Week 12	WELLNESS DAY	

Apr 14 <sup>th</sup>	Random Variables and Probability Models		
Week 13	Introduction to random variables		
	Expected values		
	Comparing random variables		
	Sums and dependence of random		
	variables		
	Binomial, Poisson and Normal probability		
	models		
	Sampling and Statistical Tests		
	<ul> <li>Variation and sampling methods</li> </ul>		
	<ul> <li>Confidence intervals</li> </ul>		
	Hypothesis testing		
	<ul> <li>Goodness of fit testing</li> </ul>		
	SAS contd.		
Apr 21 <sup>st</sup>	Regression Model		
Week 14	Linear patterns		
	Curved patterns		
	<ul> <li>Building regression models</li> </ul>		
	Multiple regression		
	<ul> <li>Collinearity and covariance</li> </ul>		
	SAS contd.		
Apr 28 <sup>th</sup>	Final Review and Final Project Discussion		
Week 15	April 30 <sup>th</sup> – Final Project Due Date		
May 5 <sup>th</sup>	Final Exam @ 4:30pm - 6:30pm	Refer to USC 2021 Final Exam	
Week 16		Schedule for more details	
		about exams scheduling	
		conflicts:	
		https://classes.usc.edu/term-	
		20211/finals/	
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# **Statement on Academic Conduct and Support Systems**

#### **Academic Conduct:**

Plagiarism – presenting someone else's ideas as your own, either verbatim or recast in your own words – is a serious academic offense with serious consequences. Please familiarize yourself with the discussion of plagiarism in SCampus in Part B, Section 11, "Behavior Violating University Standards" <a href="mailto:policy.usc.edu/scampus-part-b">policy.usc.edu/scampus-part-b</a>. Other forms of academic dishonesty are equally unacceptable. See additional information in SCampus and university policies on scientific misconduct, <a href="mailto:policy.usc.edu/scientific-misconduct">policy.usc.edu/scientific-misconduct</a>.

## **Support Systems:**

Counseling and Mental Health - (213) 740-9355 – 24/7 on call studenthealth.usc.edu/counseling

Free and confidential mental health treatment for students, including short-term psychotherapy, group counseling, stress fitness workshops, and crisis intervention.

National Suicide Prevention Lifeline - 1 (800) 273-8255 – 24/7 on call suicidepreventionlifeline.org

Free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

Relationship and Sexual Violence Prevention Services (RSVP) - (213) 740-9355(WELL), press "0" after hours – 24/7 on call

studenthealth.usc.edu/sexual-assault

Free and confidential therapy services, workshops, and training for situations related to gender-based harm.

Office of Equity and Diversity (OED) - (213) 740-5086 | Title IX - (213) 821-8298 equity.usc.edu, titleix.usc.edu

Information about how to get help or help someone affected by harassment or discrimination, rights of protected classes, reporting options, and additional resources for students, faculty, staff, visitors, and applicants.

Reporting Incidents of Bias or Harassment - (213) 740-5086 or (213) 821-8298 usc-advocate.symplicity.com/care\_report

Avenue to report incidents of bias, hate crimes, and microaggressions to the Office of Equity and Diversity | Title IX for appropriate investigation, supportive measures, and response.

The Office of Disability Services and Programs - (213) 740-0776 dsp.usc.edu

Support and accommodations for students with disabilities. Services include assistance in providing readers/notetakers/interpreters, special accommodations for test taking needs, assistance with architectural barriers, assistive technology, and support for individual needs.

USC Campus Support and Intervention - (213) 821-4710 campussupport.usc.edu

Assists students and families in resolving complex personal, financial, and academic issues adversely affecting their success as a student.

Diversity at USC - (213) 740-2101

diversity.usc.edu

Information on events, programs and training, the Provost's Diversity and Inclusion Council, Diversity Liaisons for each academic school, chronology, participation, and various resources for students.

USC Emergency - UPC: (213) 740-4321, HSC: (323) 442-1000 – 24/7 on call dps.usc.edu, emergency.usc.edu

Emergency assistance and avenue to report a crime. Latest updates regarding safety, including ways in which instruction will be continued if an officially declared emergency makes travel to campus infeasible.

USC Department of Public Safety - UPC: (213) 740-6000, HSC: (323) 442-120 – 24/7 on call <a href="mailto:dps.usc.edu">dps.usc.edu</a>

Non-emergency assistance or information.