

# Vista

## USER GUIDE

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# WELCOME

# JAYBIRD VISTA

## UNRIVALED FREEDOM

## RUN FREE

For detailed video instructions please visit [jaybirdsport.com/support/](https://jaybirdsport.com/support/)



6 HRS + 10 HR CHARGING CASE



PREMIUM SOUND WITH CUSTOM EQ



SWEAT & WATERPROOF (IPX7)



MUSIC & CALLS



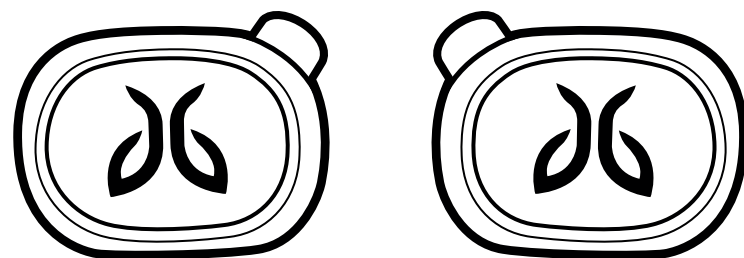
SPORT FIT - SECURE & COMFORTABLE



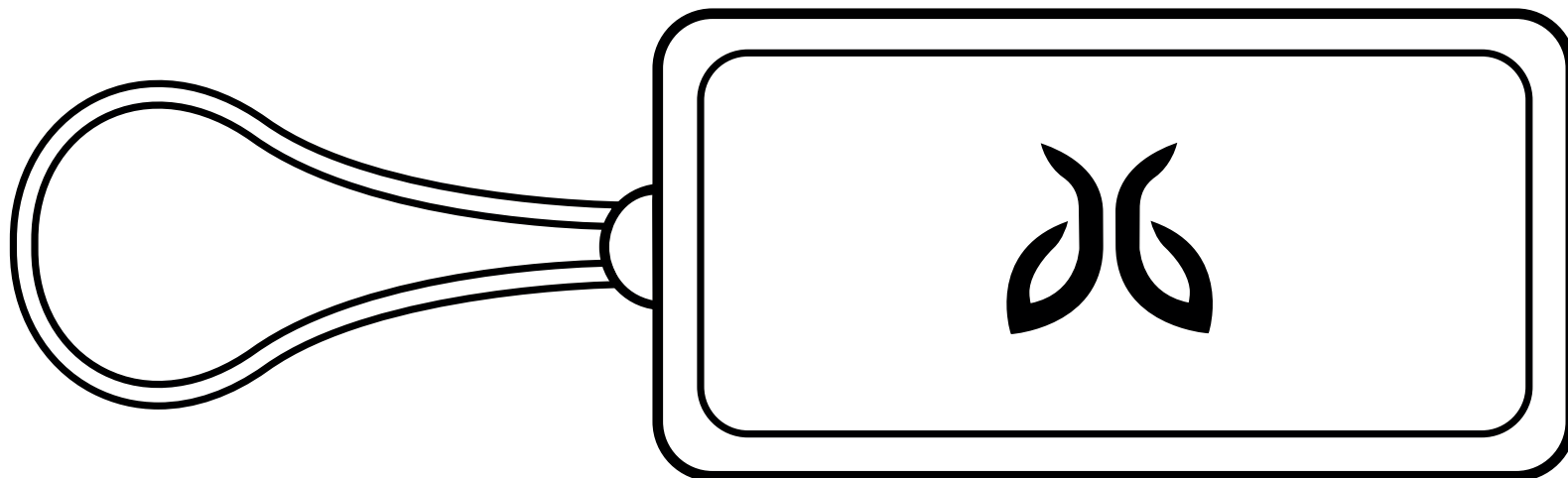
5 MIN = 1 HR OF PLAYTIME

Please refer to the safety warnings for important product safety information prior to installation or use of the product.

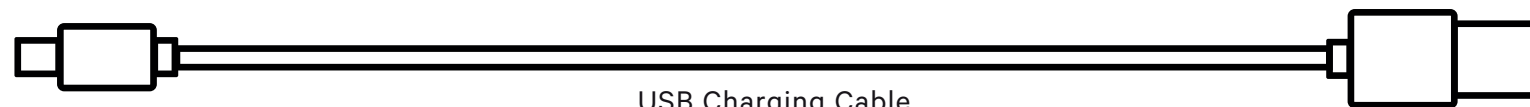
# IN THE BOX



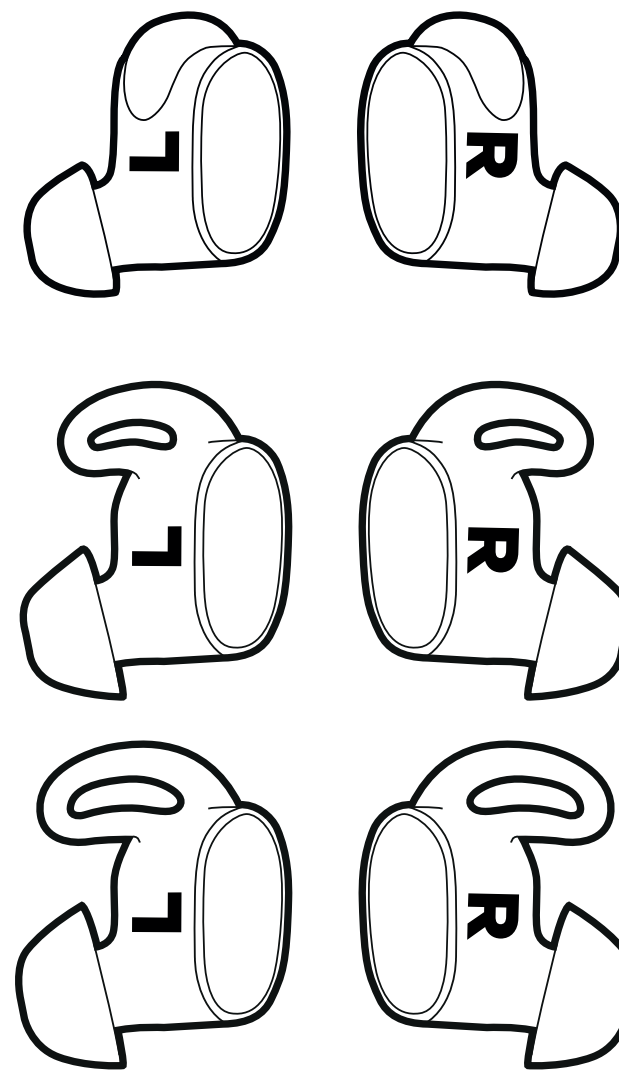
True Wireless Earbuds



Charging Case

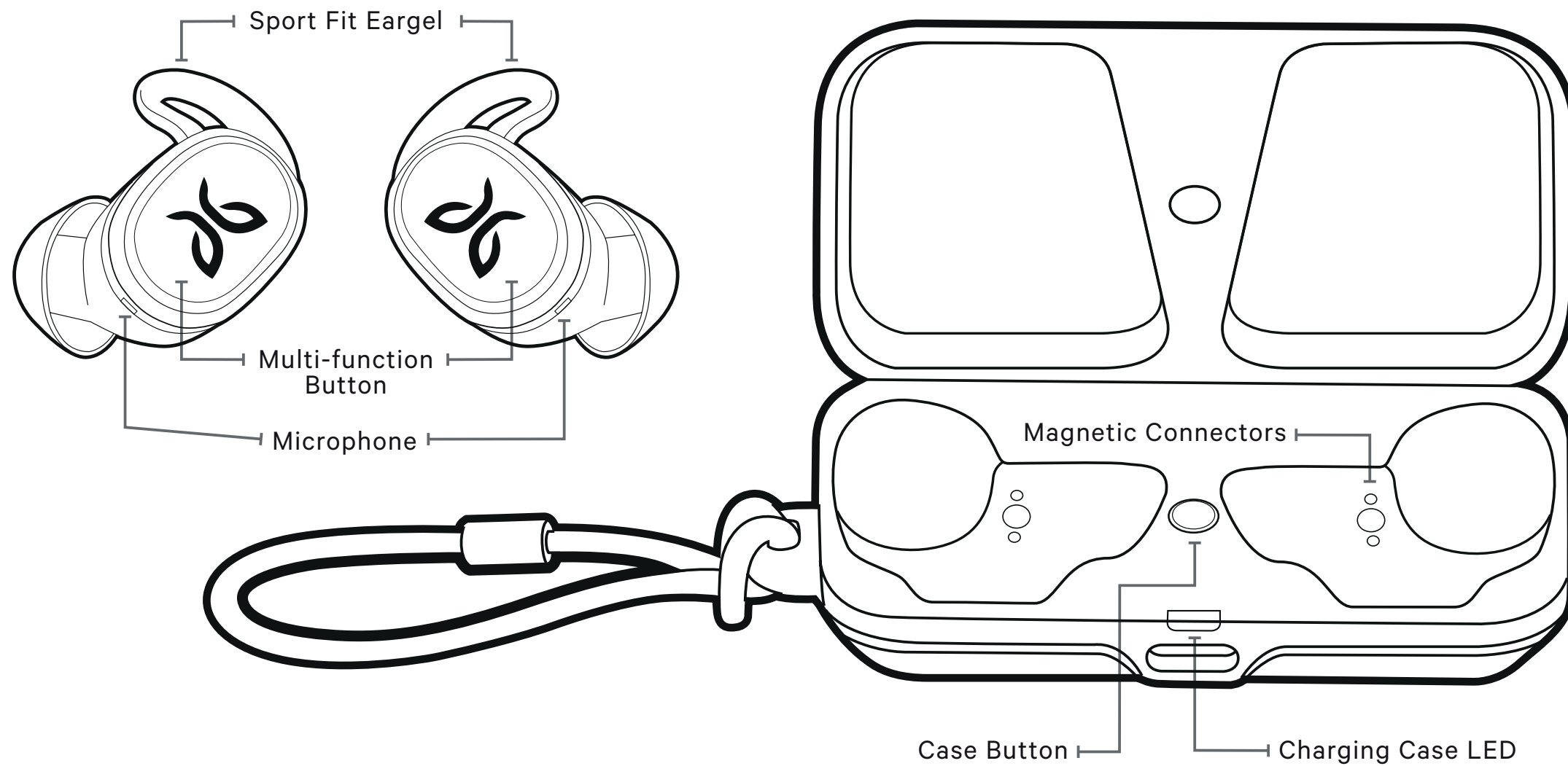


USB Charging Cable



Silicone Eargels (Size 1 / 2 / 3)

# PRODUCT OVERVIEW



# FIT

For an assisted fit set up, please download the Jaybird App or visit [www.jaybirdsport.com/support/vista](http://www.jaybirdsport.com/support/vista)

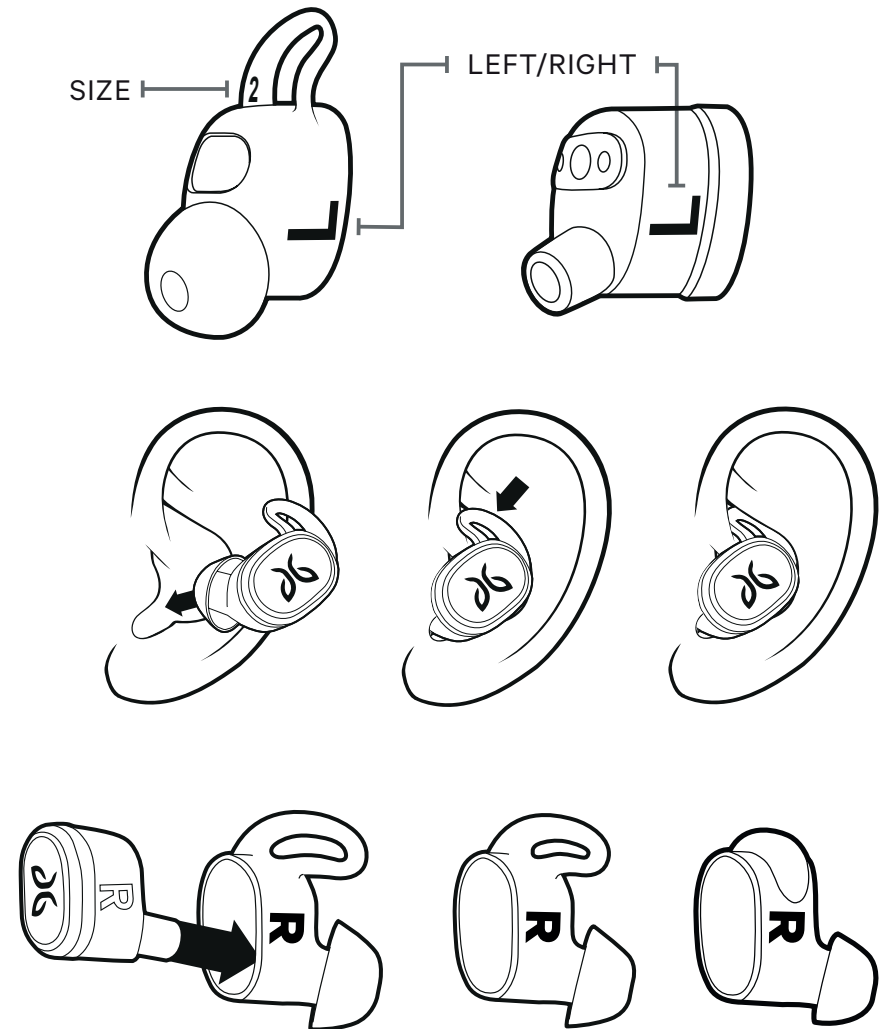
- A** Your Vista earbuds are fitted with size 2 (medium) eargels out of the box. They are marked 'L' and 'R' for the left and right ear.

- B** Place the earbuds firmly within your ears as shown in the illustration.

- C** If your earbuds are not comfortable, feel loose, or too tight try alternative sized eargels (size 1 or size 3).

Be patient, it may take some time to get the perfect fit.

It is quite common to use different sized eargels in each ear.



# CHARGING – EARBUDS

Jaybird Vista offers you 6 hours of playback when fully charged. The charging case gives you one and a half additional recharge cycles or 10 hours additional playback.

Your earbuds will start charging as soon as you place them into the charging case and close the lid. The charging case LED will indicate the charging status:

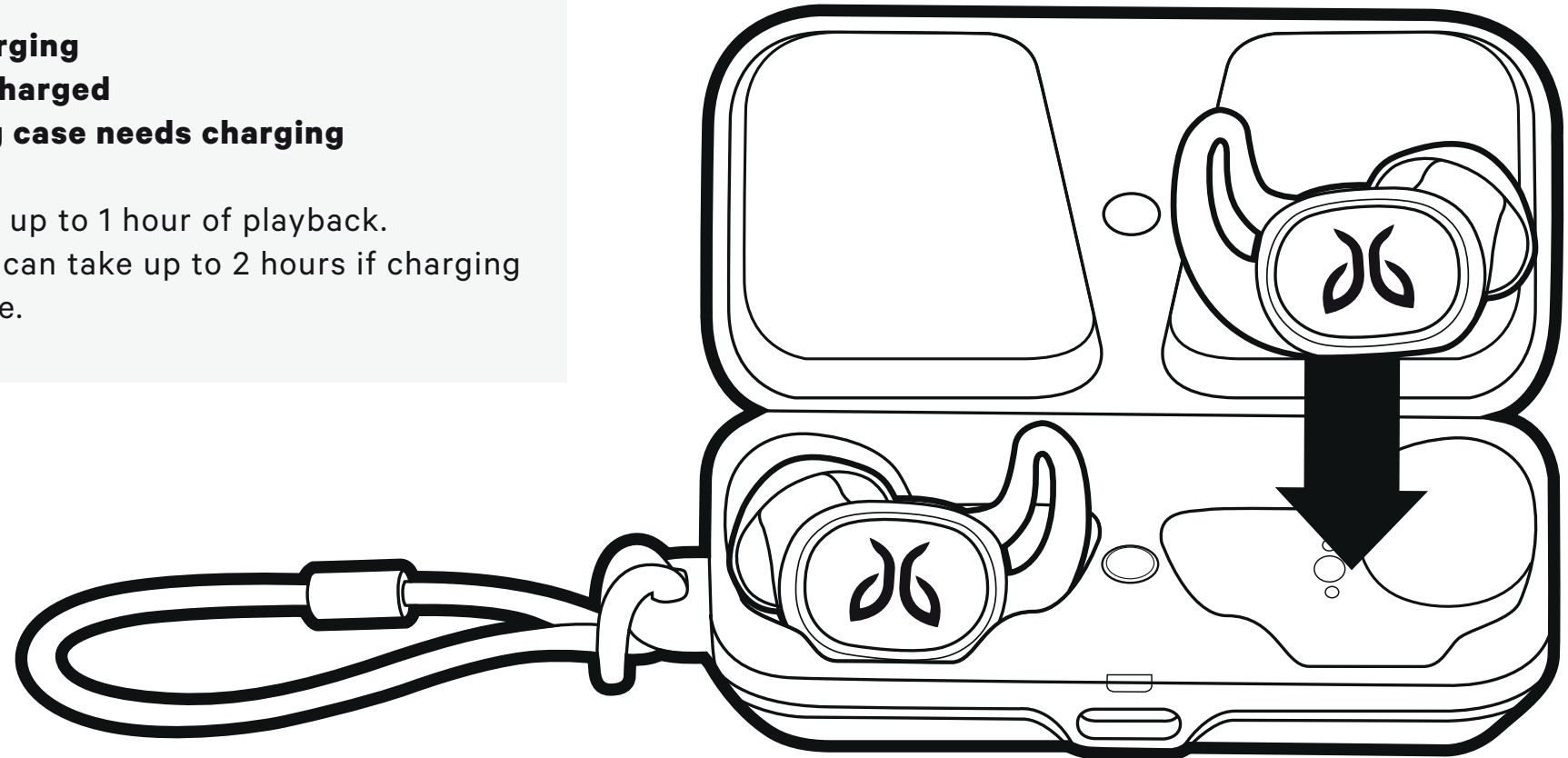
**LED is pulsing white = Charging**

**LED is solid white = Fully charged**

**LED is solid red = Charging case needs charging**

A 5 minute charge gives you up to 1 hour of playback.

A full charge of the earbuds can take up to 2 hours if charging them from a discharged state.



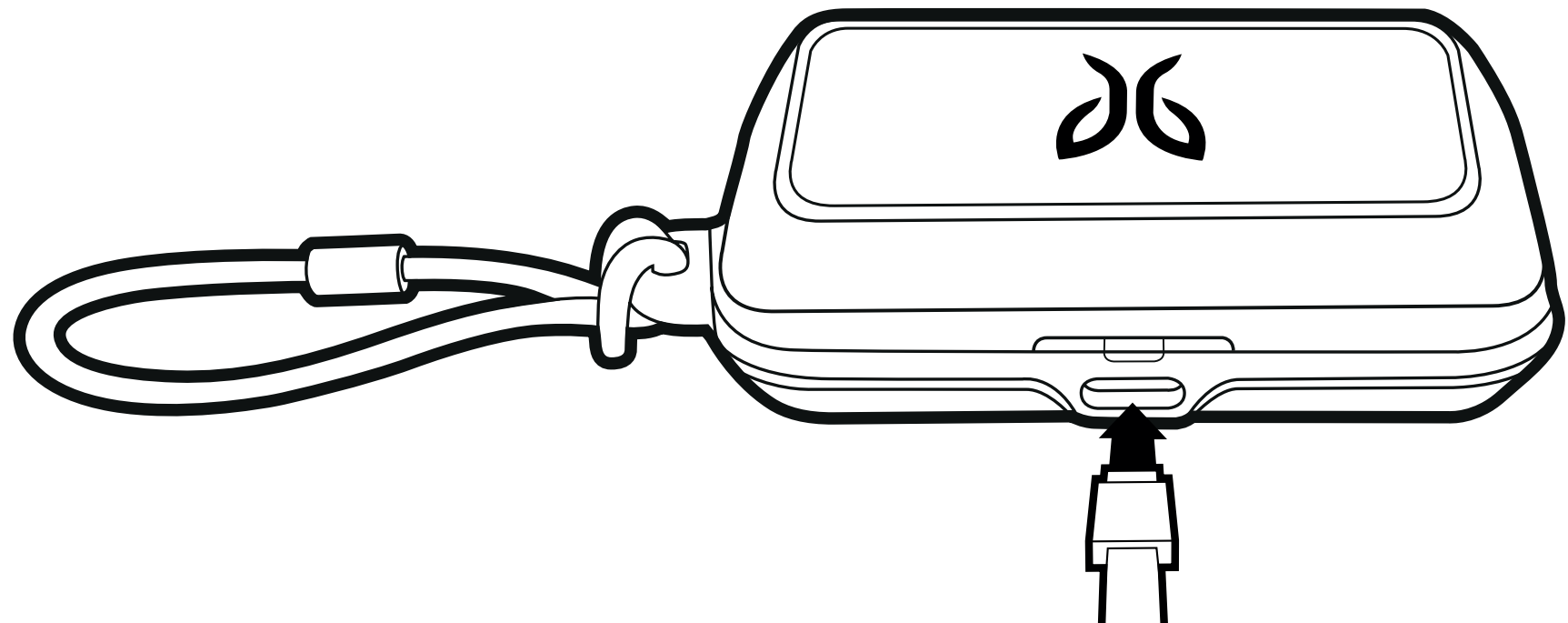
# CHARGING – CASE

It takes about 3.5 hours from a fully discharged state to charge your case.

With the case closed, connect the USB-C charging cable to the front of the charging case. The case LED will indicate the charging status:

**LED is pulsing white = Charging**

**LED is solid white = Fully charged**

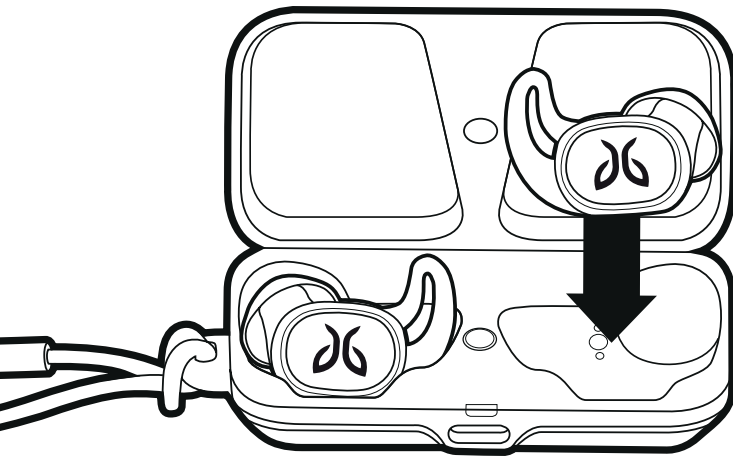




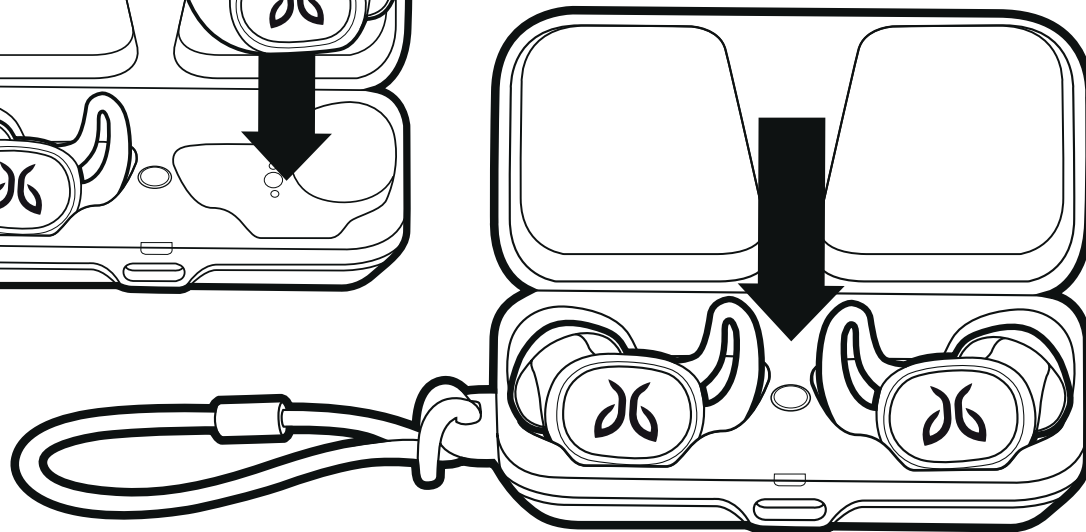
# PAIRING

To pair to a Bluetooth audio device follow the steps below

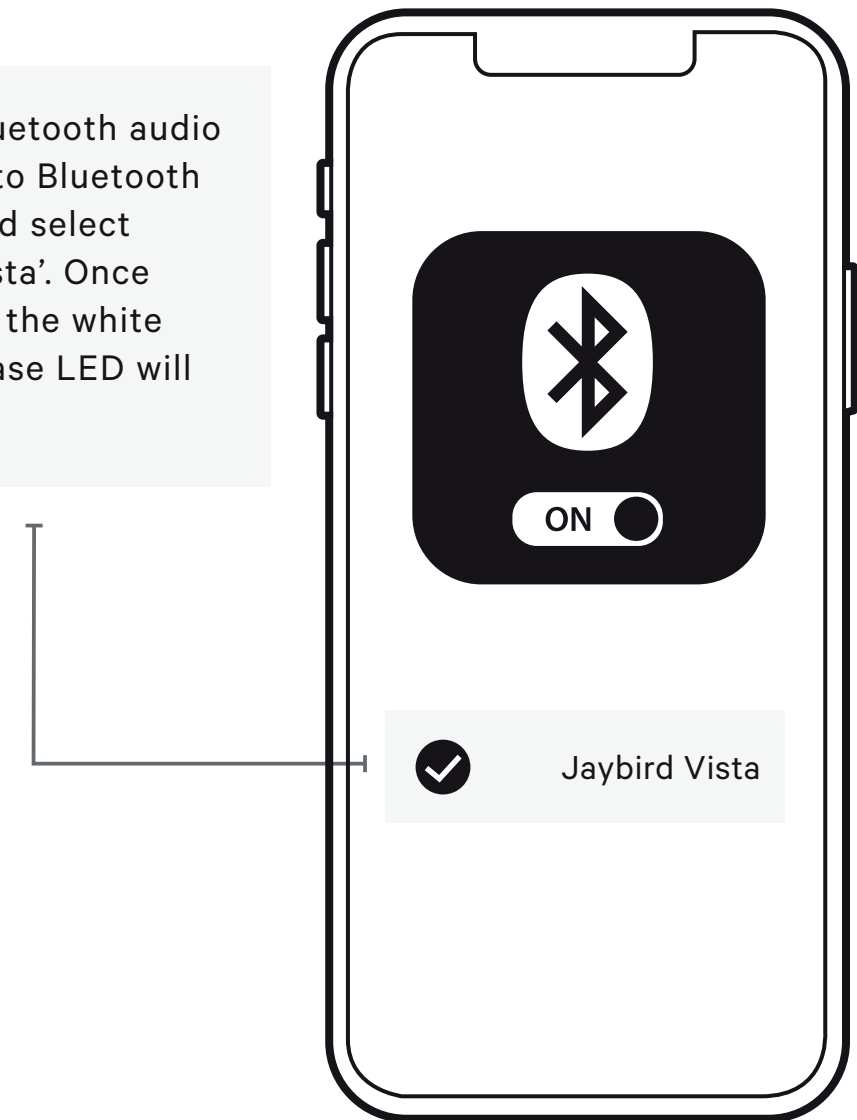
- A** Place both earbuds into the charging case and close the lid.



- B** Open the charging case and press and hold the case button until the case LED starts blinking white.



- C** On your Bluetooth audio device, go to Bluetooth settings and select 'Jaybird Vista'. Once connected, the white charging case LED will turn off.



# DETAILED INSTRUCTIONS

## CONTROLS - ON/OFF

### AUTO POWER ON/OFF

**Turn OFF** - Placing your earbuds into the charging case will automatically turn them off.

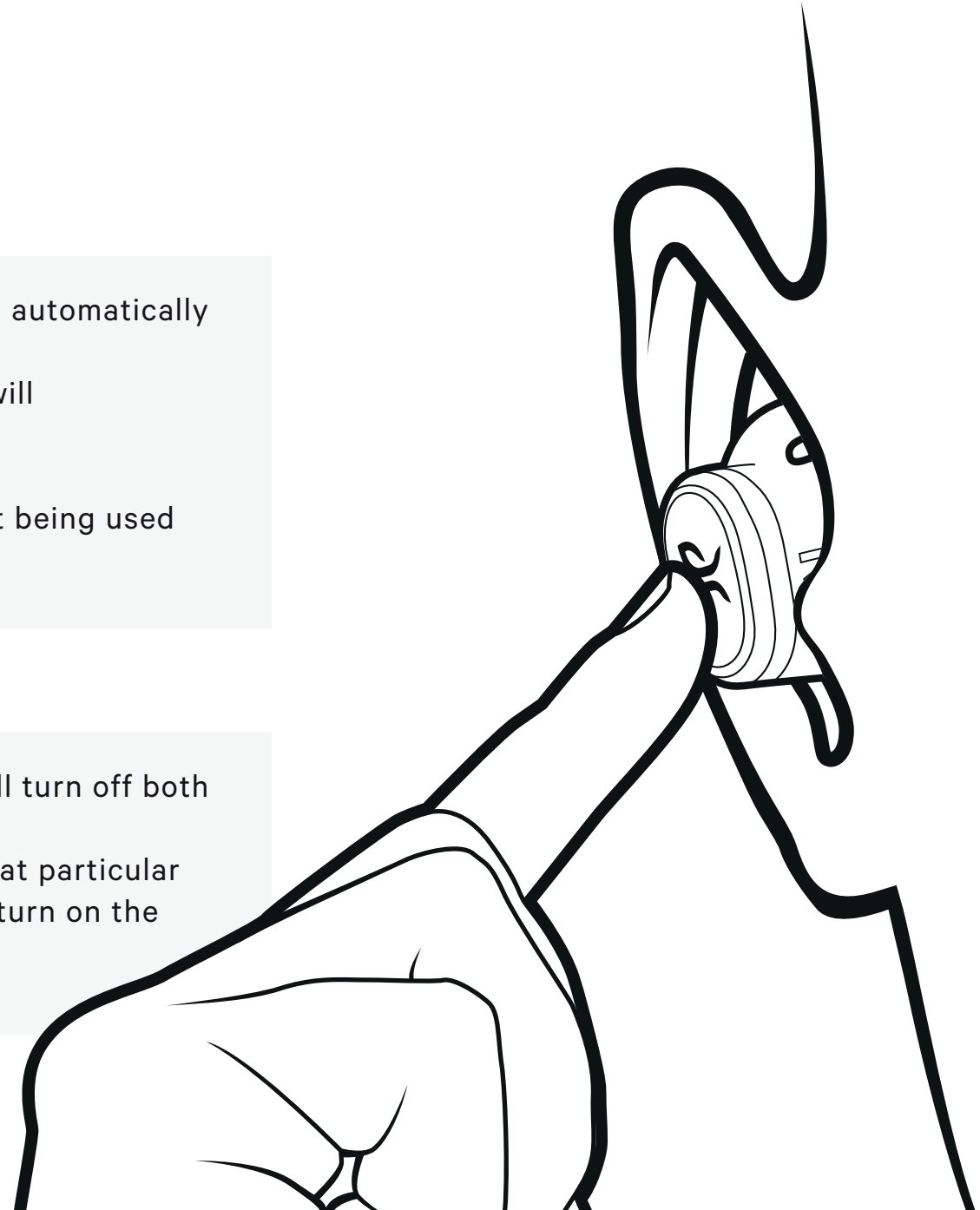
**Turn ON** - Removing your earbuds from the charging case will automatically turn them on.

When your earbuds are out of the charging case and are not being used they automatically power off after about 15 minutes.

### MANUAL POWER ON/OFF

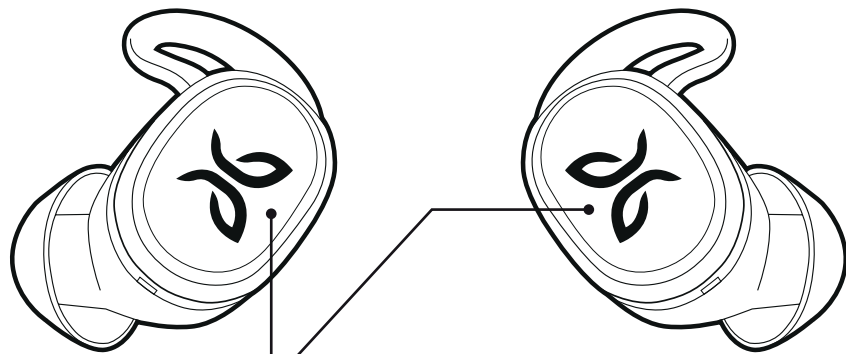
**Turn OFF** – **Long press** on either the left or right button will turn off both earbuds.



**Turn ON** – A **single press** or **long press** will turn on only that particular earbud. Repeat the same procedure on the other earbud to turn on the earbud.



# DETAILED INSTRUCTIONS

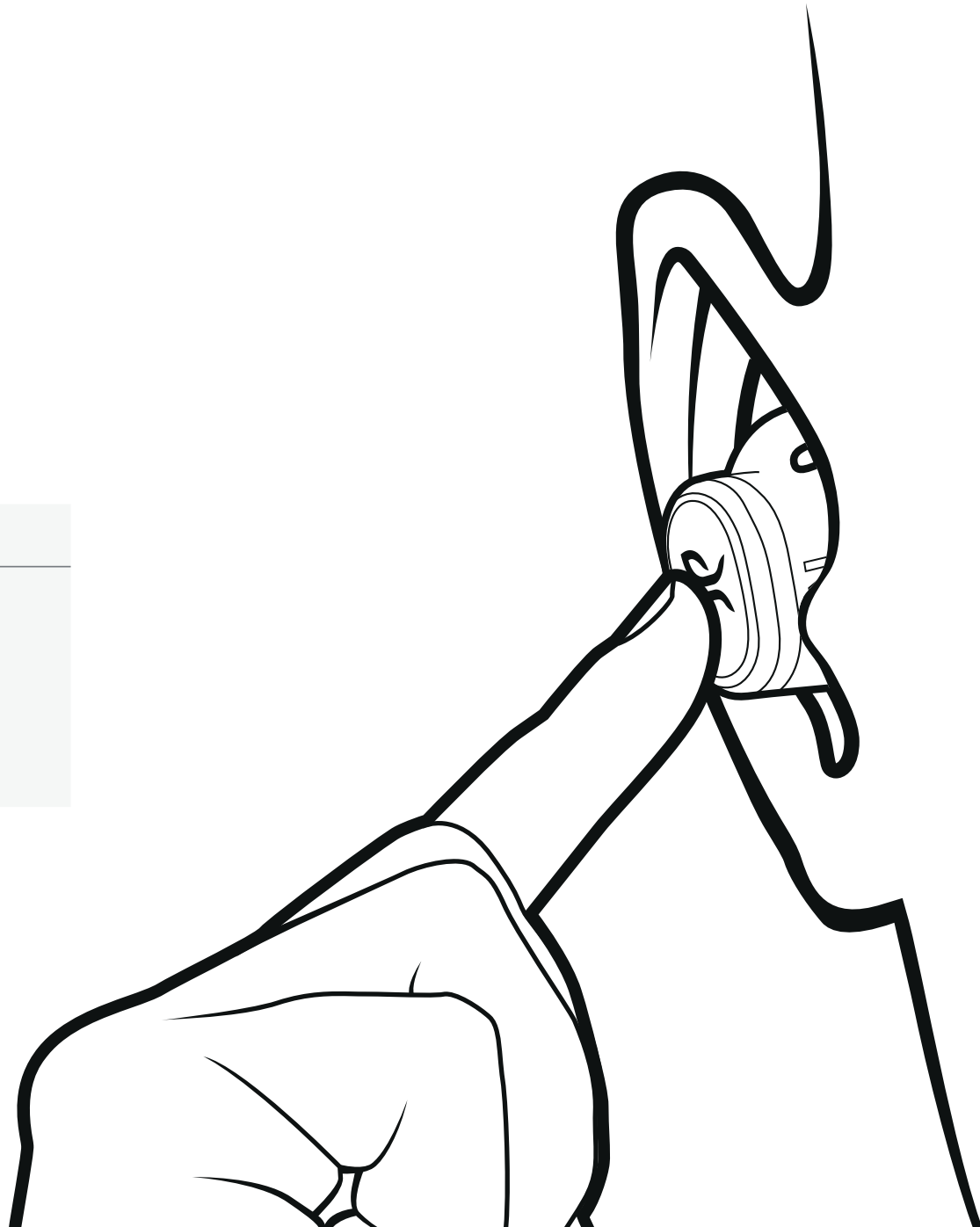
## CONTROLS - MUSIC & CALLS



 PLAYING MUSIC	 CALLS
PLAY/PAUSE	ACCEPT/HANG UP CALL
NEXT SONG	REJECT CALL

-  PRESS
-  DOUBLE PRESS
-  LONG PRESS

OFF  
To turn on the earbuds, take them out of the case or long press.



\*You can customize a single or double press functions within the Jaybird App

# DETAILED INSTRUCTIONS

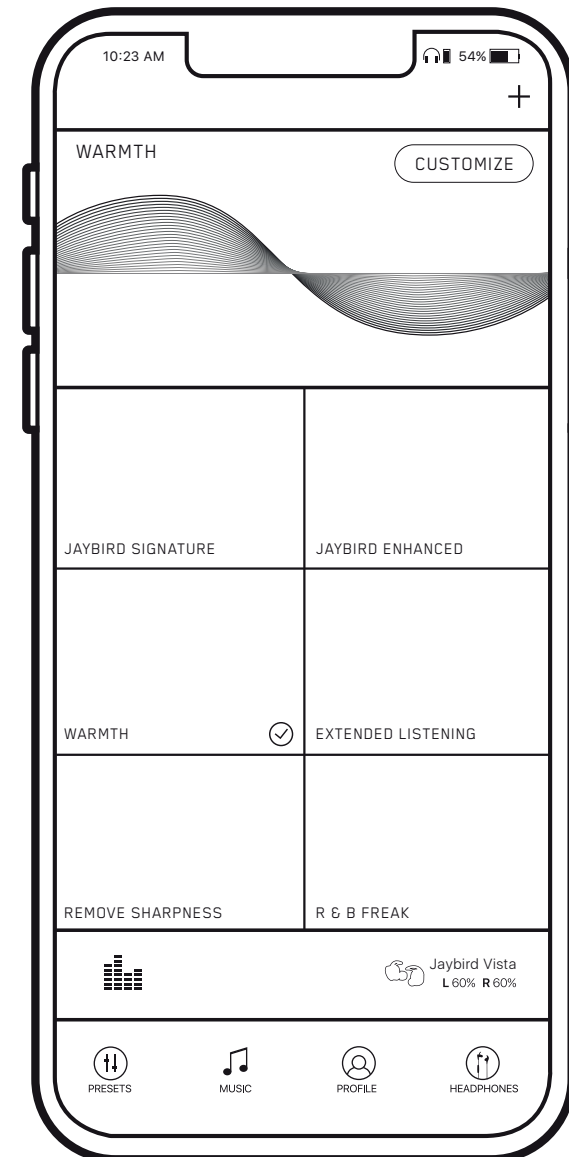
## THE JAYBIRD APP

The Jaybird App lets you do the following:

- Customize the sound profile of your Vista earbuds.
- Change the language for your earbuds' voice prompts.
- Set up the 'Find Your Buds' feature to track the location of your earbuds.
- Use the 'Find Your Fit' feature to find the right fit for your earbuds.
- Update your earbuds when new features and improvements are available.

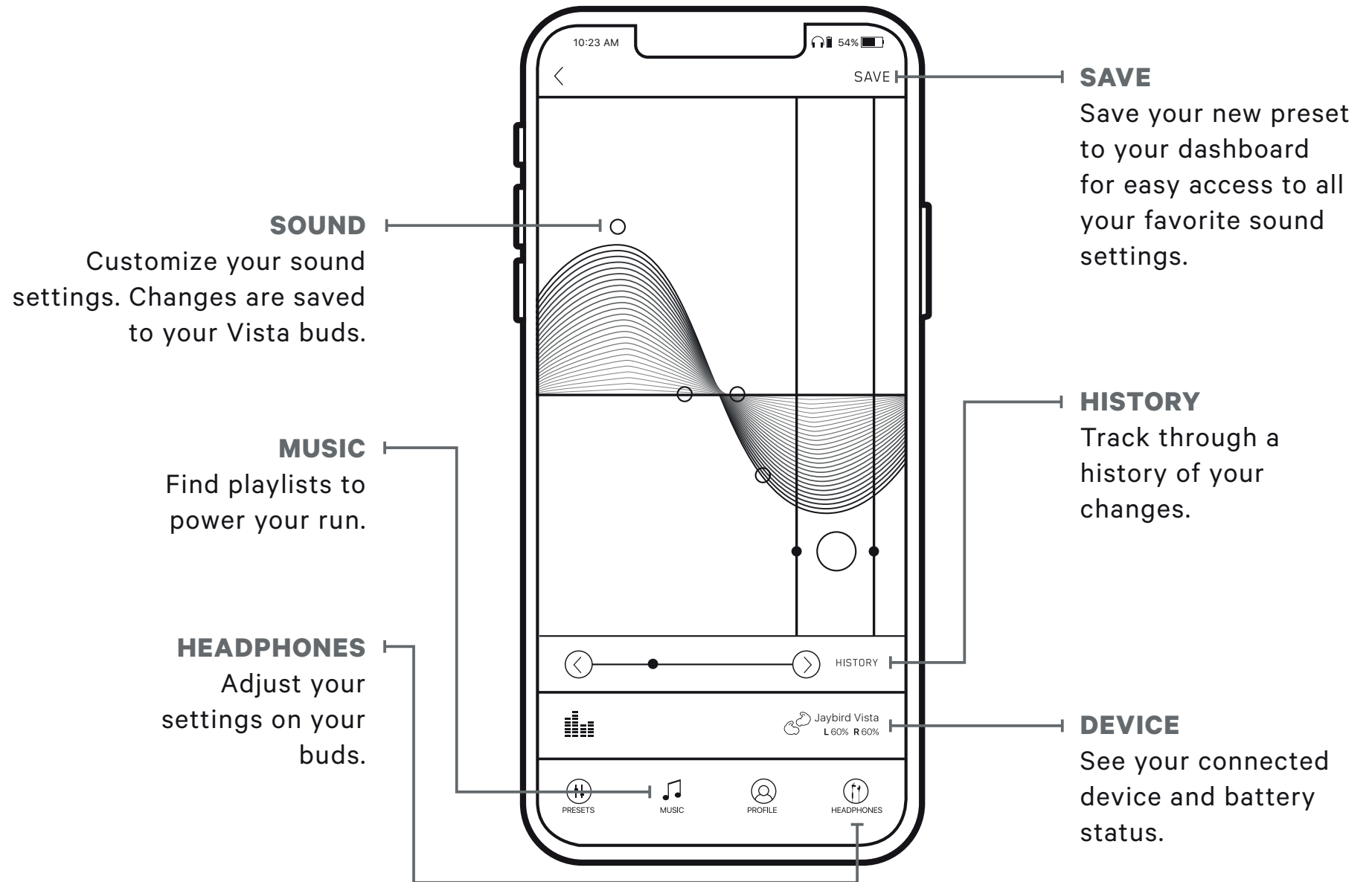


Your new sound settings are saved on your earbuds, so you can take your custom sound with you no matter where you go with any device you use.



# DETAILED INSTRUCTIONS

## THE JAYBIRD APP



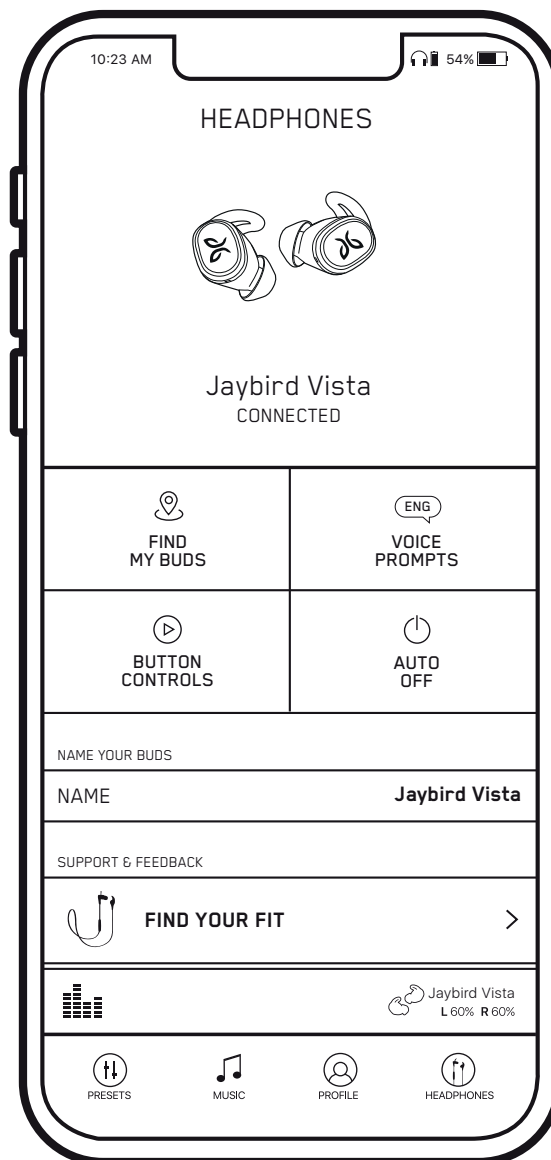
# DETAILED INSTRUCTIONS

## THE JAYBIRD APP

**FIND MY BUDS**  
Lost one of your earbuds?  
Find out where you left it  
in real time.

**BUTTON CONTROLS**  
Customize your  
earbuds' controls.

**NAME**  
Rename your earbuds so  
you can easily find  
them on your devices.



**VOICE PROMPTS**  
Enable or disable  
voice prompts.

**AUTO ON/OFF**  
Customize when and if  
your buds should turn  
off when idle.

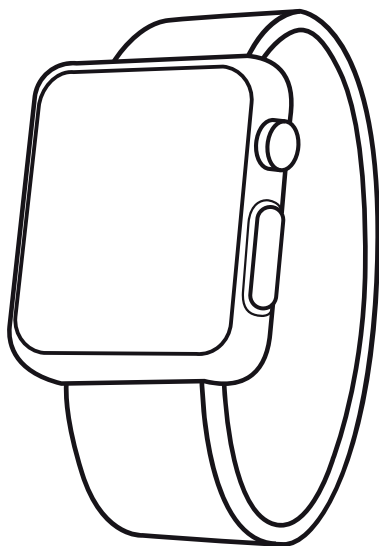
**TUTORIALS**  
Find tips on how  
to optimize the  
use of your earbuds.

# DETAILED INSTRUCTIONS

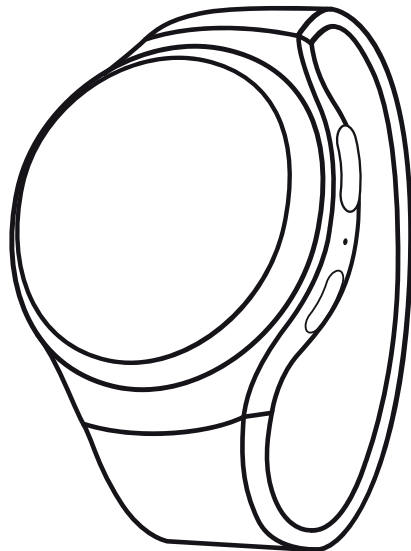
## SMARTWATCHES

With the right smartwatch you can leave your phone at home. Just sync music to your smartwatch and pair Vista to your smartwatch. Use your smartwatch user manual for instructions on how to pair a Bluetooth device.

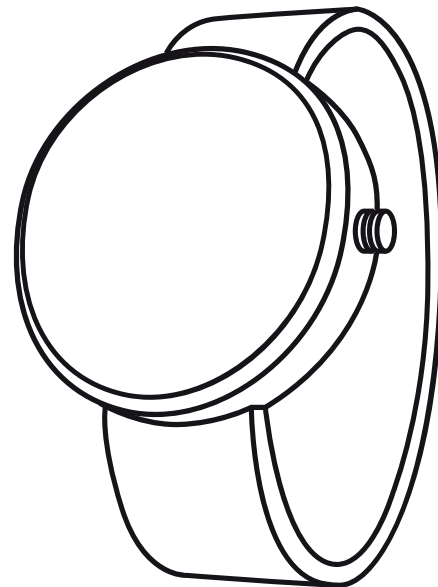
**Apple WatchOS**



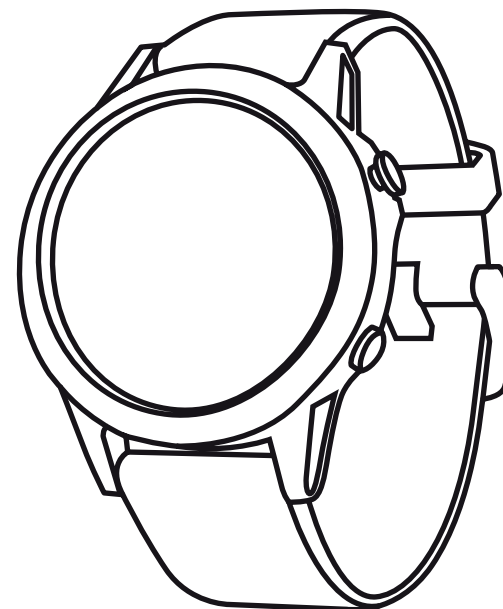
**Samsung**



**Android Wear**



**Garmin**



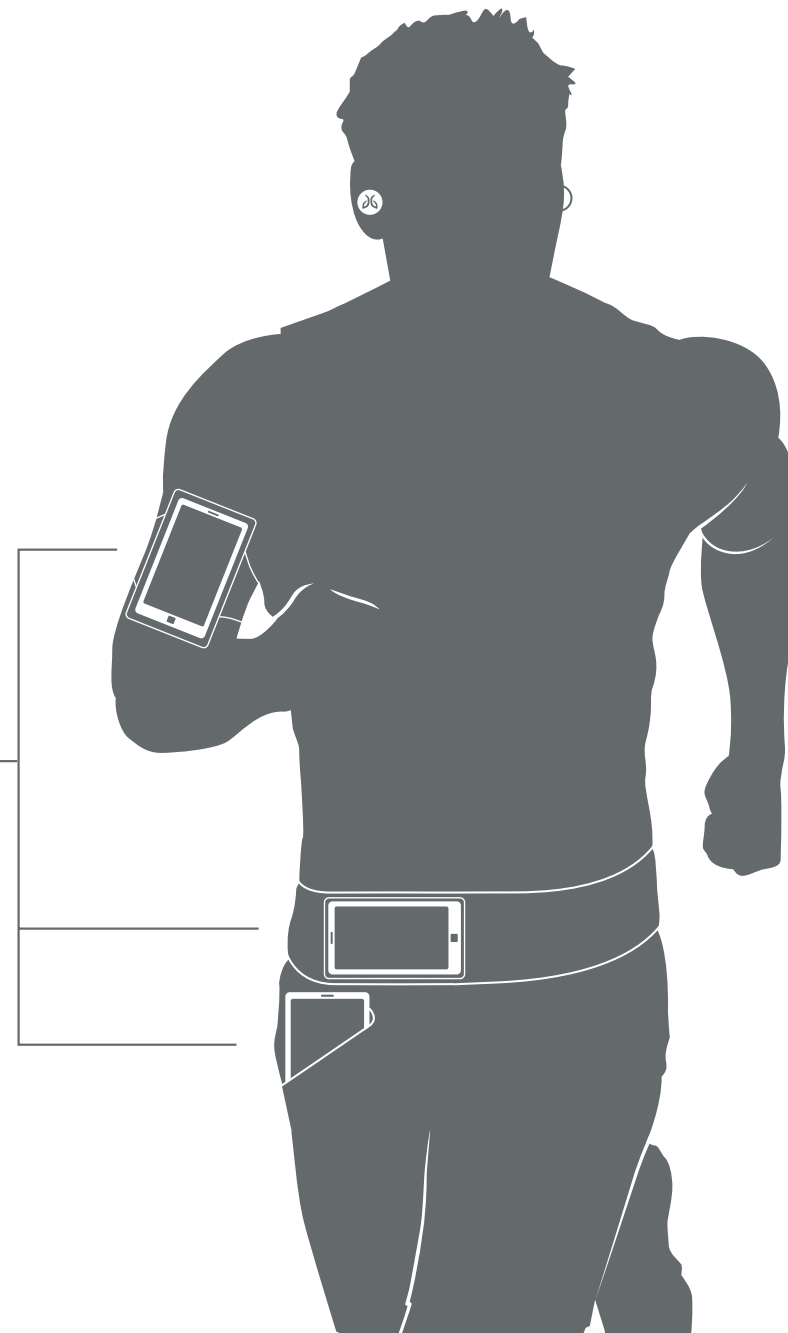
# DETAILED INSTRUCTIONS

## CONNECTION TIPS

You can use one (either left or right earbud) or both earbuds to connect to your audio device. If you use only one earbud leave the unused earbud in the case for best results.

For best Bluetooth performance, try to reduce the distance between your earbuds and your audio device. Try to have your audio device in an arm band, or in a belt pocket.

### IDEAL DEVICE LOCATIONS





# TROUBLESHOOTING

**Soft reset:** If your earbuds are not responding, place your Vista in the charging case, close the lid for at least 5 seconds and plug the case into charge. This will turn your earbuds off and perform a soft reset.

**Factory reset:** If that does not resolve your problem we recommend resetting your earbuds to their original factory settings. Before starting this process please **FORGET** or **REMOVE** your Vista device from the Bluetooth menu on all your connected audio devices.

**Hard reset:** If the battery has enough charge but the device does not turn on and you don't hear any tones, press and hold the earbud button for 20 seconds and then release. Put the earbud back in the case, wait for 5 seconds, then take the earbud out of the case.

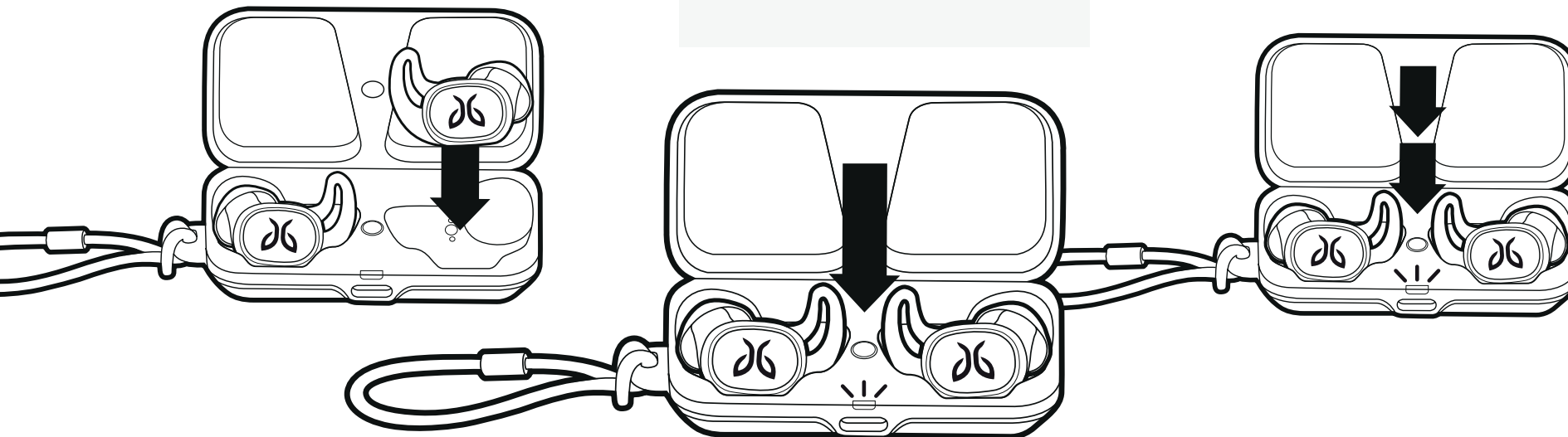
**A** Place both earbuds into the charging case and close the lid.

**B** Open the charging case and **press & hold** the **case button** until the case LED starts **blinking white**.


**C** While the charging case LED is **blinking white**, **press** the **button on the case twice**.

**D** The LED will **blink pink**. Once it stops close the case.

Your earbuds are reset and ready to pair. Go to your audio device Bluetooth menu and select "**Jaybird Vista**" to pair again.



# SPECIFICATIONS

Bluetooth Version	5.0
Codec	SBC
Profile	HFP with wideband speech, A2DP, AVCRP, SPP
Effective Range	10 meters (30 feet)
Play Time	6 Hrs*
Power	Bluetooth headset: 5.0V  , 1A
Charging Time	2 Hrs
Quick Charge	5 Min = 1 Hr play time
Dimensions	20.3 (W) x 15.3 (D) x 17.9 (H) mm earbud size / 74 (W) x 36.4 (D) x 24.5 (H) mm case size
Weight	Earbuds: Approx 4.8 g (without eargels) Case: approx 32g (without earbuds)

\*Playtime and standby time may vary due to usage conditions. Adding additional bass to your sound profile through the Jaybird app will reduce play time.

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# WARRANTY, WARNINGS & SAFETY

Full warranty, care & maintenance details at:  
[jaybirdsport.com/warranty](http://jaybirdsport.com/warranty) +1.866.244.3399

**WARNING:** Due to the isolating characteristics of these earbuds do not use while driving, riding a bike or where vehicular traffic is present, or in any other activity where failure to hear surrounding sounds could be dangerous. Use of these earbuds at excessive volumes may cause permanent hearing damage. Always turn the volume down before use. Take caution in regards to inserting objects into ear canal, use at own risk. Do not wear the device while it is connected to a power source driven from main 110V or 220V lines.

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## WATERPROOF

Your Jaybird Vista earbuds feature an IPX7 waterproof rating. Vista earbuds are designed to handle rain, mud and outdoor adventures.

Jaybird earbuds are not designed for swimming, showering or exposure to pool or ocean water. In case of exposure to salted or chlorinated water, rinse the earbuds gently with fresh water and air dry before use. The charging case is not water resistant, so please ensure your earbuds are completely dry before charging.

## EARGEL CLEANING

Keeping your Jaybird earbuds eargels clean is essential for safe, hygienic use.

**IMPORTANT:** DO NOT attempt to clean the eartips without first removing them from the earbuds.

1. Firmly grip the eargel with one hand and the earbud with the other. Carefully remove the eargel from the earbud.
2. Use warm water and mild soap on a damp cloth to remove dirt and earwax from the eargel. Do NOT use harsh cleaning agents.
3. Rinse and completely dry your eargel before placing them back on your earbuds.
4. Carefully push the eargel back onto the earbuds.

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## LISTEN RESPONSIBLY

Avoid excessive volume levels and prolonged periods of listening. Prolonged listening at excessive volume levels may cause permanent hearing disability.

Do not use around road traffic.

## CARE AND MAINTENANCE

Clean eargels regularly of dirt and wax buildup. To clean, remove eargels from earbuds, then gently wipe away dust and oil with a dry cloth, and/or use warm water and mild soap to remove buildup. Rinse and completely dry before reattaching.

Before charging, ensure earbuds are completely dry of sweat and water.

Video instructions at [jaybirdsport.com](https://www.jaybirdsport.com)

