526 N 625 W ■ Provo, UT 84601 (555) 555-5555 ■ johndoe@gmail.com

EDUCATION

Brigham Young University

Provo, UT

Apr 2012

- GPA: 3.81/4.00 ACT: 28/36 (90th percentile)
- CFA Level 1 candidate
- Invited to the Golden Key International Honour Society (top 15% of class)
- Member: Collegiate Entrepreneurs Organization, Management Consulting Club, Triathlon Club
- Scholarships: CFA Institute (chosen by CFA faculty), Brigham Young (merit-based), Lewis Kingsley (merit-based)

BYU Jerusalem Center for Near Eastern Studies

Jerusalem, Israel

Studied politics, Arabic, Near Eastern history, and religion

Apr 2009

• Four-month study abroad program in Israel, Jordan, and Egypt

Master of Science, Accounting; Bachelor of Science, Accounting

EXPERIENCE

J.P. Morgan

Provo, UT

Sept 2010-Present

Alternative Investments Analyst
 Selected as team lead for group of five in the most competitive on-campus finance internship at BYU

- Led and directed team meetings and liaised with Head of Alternative Investments in Asia on a weekly basis
- Presented 16-page PIB to JPM Singapore office on private equity and hedge fund opportunities in the Middle East
- Worked closely with team to create 60-page pitch book on PE and HF investing in the BRICs and the Middle East

The Capital Group Companies

Private Equity Analyst

Los Angeles, CA

May 2010-Aug 2010

- Valued 14 investments using discounted cash flows, comparables, and multiples methods for quarterly report sent to LPs
- Determined value of \$79 million put option used to strategically exit from a previous investment
- Calculated fund performance metrics used in the Chairman's letter of the annual report
- Received offer to return to the Private Equity team full-time (first undergraduate to receive a full-time offer)

Engineering and Technology Startup

Vice President, Finance

Provo, UT

Sept 2009-May 2010

- Led capital-raising initiative by pitching to venture capitalists, angel investors, and other organizations, raising \$38,000
- Developed detailed cost analysis system in Excel to forecast expenses and manage project costs (~\$100k budget)
- Implemented internal financial reporting procedures and approved \$10,000 of organizational expenses each month

The Crepe Escape

Provo, UT

Co-Founder and Partner

Apr 2009-Sept 2009

- Established relationships with suppliers and lessors, negotiating product pricing and lease terms
- Exceeded revenue forecasts, allowing partners to realize 30% IRR
- Expanded business model to include catering and special events, increasing profit from \$29 p/ hour to \$46 p/hour

SERVICE

The Church of Jesus Christ of Latter-Day Saints Volunteer Missionary

Osorno, Chile May 2005-May 2007

Maintained 80+ hour work week for two years, teaching Christian principles to hundreds of families and individuals

Supervised, motivated, and trained 160 other missionaries in communication, conflict-resolution, and leadership skills

Marriott Undergraduate Student Association

Provo, UT

Internal Director

Apr 2010-Present

- Create standardized resume format and compile undergraduate resume book for consideration of school-wide application
- Collaborate with Dean to create on-campus recruiting feedback system to collect data from firms after student interviews

- 5x triathlon finisher; 2x Ironman 70.3 finisher (5th place finish in age division in 2009 Utah Half Ironman)
- Fluent in Spanish (reading, writing and speaking)
- Earned Eagle Scout award
- 1st place finish with partner in 2010 BYU sales and trading competition (140 participants)

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EDUCATION

Brigham Young University - Marriott School of Management Bachelor of Science, Accounting; Minor, Sociology Provo, UT

(anticipated April 2011)

- 3.91 / 4.0 GPA
- 750 GMAT; 33 ACT (1500 SAT equivalent)
- Heritage Scholarship recipient: 4-Year, Full Tuition (merit based)
- Phi Kappa Phi (top 7.5% of collegiate class), Beta Gamma Sigma (top 7% of business school), Capital Markets Club

EXPERIENCE

WTAS, LLC

Valuation Intern

San Francisco, CA

June 2010 – Aug 2010

- Valued corporations and LLCs for 409A, purchase price allocation, tax code, and fair value accounting purposes
- Performed due diligence as well as workforce, brand name, and relief-from-royalty valuations for a Fortune 500 PPA
- Wrote VBA programs to automate the online collection of economic data and implied volatilities for market comps leading to significant increases in staff productivity for all future market multiple valuations

Beneficial Financial Group Financial Analyst Intern

Provo. UT

Jan 2010 – Apr 2010

- Analyzed financial stability and outlook of firm's bond issuers (e.g. Charles Schwab, Tyson Foods)
- Created in-depth reports scrutinizing financials, debt ratios, industry performance, and pending litigation
- Formulated buy, sell, or hold recommendations for \$2 to \$4 million dollar positions and presented analysis to the Chief Investment Officer and Credit Committee

Mindshare Technologies

Product and Vendor Analyst Intern

Salt Lake City, UT

July 2008 – Aug 2008

- Tested and analyzed customer feedback strategies to increase completion rates for this Inc. 500 company
- Performed industry research and customer profiling that helped generate incremental revenues

LEADERSHIP

Marriott School Undergraduate Student Association MUSA Student Council President Provo, UT

May 2010 - Present

- Founded the MUSA Student Council in order to groom future leaders and promote business school awareness
- Created the curriculum, taught the class, and graded the 30 council members throughout my senior year
- Leveraged campus-wide relationships to promote the MUSA opening social raising attendance by 200% (1,500 attendees)

BYU International Development Team

Chimaltenango, Guatemala

Jan 2009 – July 2009

- Consultant / Specialist
- Consulted international NGOs on in-country financial accountability and post-project evaluation strategies
- Provided unique solutions to a decade-old accountability problem increasing the utility of hundreds of adobe stoves
 Worked alongside NGOs and grassroots organizations (e.g. CHOICE Int., Habitat for Humanity) on various project
- Worked alongside NGOs and grassroots organizations (e.g. CHOICE Int., Habitat for Humanity) on various projects including micro-financial ventures, orphanage operations, and home building

The Church of Jesus Christ of Latter-day Saints Volunteer Representative

Pittsburgh, PA

July 2006 - July 2008

- Worked 12 hours a day, 7 days a week, teaching moral and ethical values to families for two years
- Conducted regional conferences and one-on-one training sessions leading to increases in volunteer success rates
- Lead and supervised 140 volunteers while serving as the Assistant to the President for 5 months

PERSONAL

Achievements

- Utah Sterling Scholar in Mathematics (only a few dozen chosen from over 15,000 students); Eagle Scout
- 1st place finish, BYU's Annual Equity Trading Competition (60 teams participating)
- Voted Best Presenter in management communications class; BYU Competitive Presentation Team faculty nominee

Skills / Interests

- Proficient in Excel/VBA programming language; Advanced writing and editing skills
- Poetry, song-writing, guitar, body surfing, college basketball, camping

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EDUCATION

Brigham Young University

Apr 2011 Provo, UT

Bachelor of Science, Business Management, Emphasis in Entrepreneurship

- GPA 3.6/4.0
- Earned a 27 on the ACT
- Enrolled in the BYU Marriott School of Management
- Future MBA student
- Relevant Coursework: Managerial Economics and Strategy, Operations Management, Marketing, Business Management, Business Communications, Finance, Accounting, Information Systems (including PowerPoint, Excel, and Access)

EXPERIENCE

Huron Consulting Group Intern

June-Aug 2010

New York City, NY

- Worked on the Strategy Team analyzing legal spend and found ways to improve cost-management
- Received direction from Huron leadership and was able to perform and expound upon necessary tasks
- Analyzed and organized legal matters for a Fortune 5 company
- Helped implement document management system for a Fortune 10 company by generating and organizing necessary reports; performed work for other Fortune 500 companies

APX Alarm Security Solutions

Nov 2008-Sep 2009

St. Louis, MO

Sales Representative

- Finished in the top 10% of 2,000 company employees for sales quality and production
- Earned sales awards from corporate leaders for leading the office in sales over 80% of the summer
- Developed leadership skills that positively motivated peer sales representatives
- Built successful referral system through customer relation skills

Lawn Care Business

2000-2004

Mowing and Edging Service Company Founder and Owner

Eagle, ID

- Maintained grounds and property
- Increased clientele through effective advertising and networking

LEADERSHIP

Marriott Undergraduate Student Association

April 2009 – Present

Director of Social Life

Provo, UT

Provo, UT

- Directed and planned the affairs of the Marriot School of Management's events
- Delegated responsibilities in order to involve other students and plan for school activities more efficiently
- Coordinated with other student associations to reach as many students as possible and raise awareness of future events

Jr. Jazz Association/Parks Sports

Nov 2009 – Present

Head Coach

Led 7th and 8th grade boys basketball and football team to a winning season

- Implemented a variety of coaching techniques to help players gain important skills
- Instilled the enthusiasm for championship basketball and football while emphasizing the value of sportsmanship

The Church of Jesus Christ of Latter-day Saints

Sep 2006 – Sep 2008

Full-time Volunteer Representative & Leader

Charlotte, NC

- Chosen to lead in seven of eight cities and regions where I served
- By special assignment from the President, traveled the mission to train all other missionaries in all aspects of missionary work
- Conducted weekly district meetings as well as regional skills training sessions

- Lettered twice in high school Basketball and Football
- Contributed to high school basketball team's Idaho 5A top five ranking
- Achieved the rank of Eagle Scout
- Hit team winning homerun in university intramural softball championship
- Enjoy my Arabian horses for back-country riding and participation in all sports

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Education

Brigham Young University, Marriott School of Management

Provo, UT Dec 2011

B. S., Business Management: Finance

Minor in Chemistry

- Finance Core GPA: 4.00/4.00; Cumulative GPA: 3.75/4.00
- President of the Black Student Union; Member of the BYU Investment Banking Club
- Bloomberg Terminal Certified (Equities and Fixed Income)
- Relevant Coursework: Investments, Corporate Finance, Advanced Financial Management

Awards & Recognitions

- National Gabonese Scholarship, BYU Merit-based Academic Scholarship (half-tuition)
- Received the International Baccalaureate at age 15

Experience

J.P. Morgan

Provo, UT

Sep – Dec 2010

- Fall Analyst Extern Extensive use of Bloomberg to analyze PE and Hedge Funds in Russia
- Prepared 15+ pages pitch books and made recommendations on possible investment strategies
- Performed a comparative analysis of Real Estate investments (incl. derivatives) in the US and Hong Kong
- Reported directly to the Head of Alternative Investments-Asia via conference call

Ecobank Gabon

Summer Corporate Banking Analyst

Libreville, Gabon

Jul - Aug 2010

- Analyzed multinational corporations for 1 billion XAF (\$2M) revolving credit facilities
- Performed a profitability analysis for high-growth start-up that was presented to the MD
- Received an offer to go back on the team the following year

BYU Private Equity Case Competition

Provo, UT

2nd place of 20 teams

Feb - Apr 2010

- Built complete \$1.2 billion LBO model with 5.5x Debt/EBITDA returning a 32.5% IRR over five years on base case; also, added an optional dividend recap in year 3
- Prepared a 35-page buyout pitch book and presented to a professional PE panel
- Cooperated on the model with Vice-presidents from Bain Capital and Sorenson Capital

The Church of Jesus Christ of Latter-day Saints

Full – Time Volunteer Missionary

Chicago, IL

Jan 2008 - Jan 2010

- Taught welfare-improvement principles to more than 100 individuals
- Contacted more than 1000 people, working 80+ hours/week
- Led the efforts of 20 other missionaries for one year, analyzed their weekly reports, and trained them every 6 weeks to help them be more productive
- Provided service to the community, including cooperation with local charities

Other Training and Interests

Private Equity Prep L.C.

Provo. UT

Advanced Financial Modeling Class

Apr 2010

- Built extensive Earnings model for \$16.4 billion EV corporation, comprehensive DCF model, and public & acquisition comps model
- Prepared extensive M&A model, \$29.1 billion LBO model, and Venture model with 5 financing rounds (including Founder's and Angel)

Other

- CFA Level I Candidate, June 2011
- Bloomberg Terminal Certified (Equities and Fixed Income)
- Languages: French, native; English, fluent; Spanish, proficient
- Enjoy playing Jazz Piano, Manchester United, hiking, camping, and traveling

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EDUCATION

Brigham Young University, Marriott School of Management Bachelor of Science, Finance Emphasis

Provo, UT Apr 2012

- Major GPA: 4.0/4.0; Cumulative GPA: 3.9/4.0
- Dean's List, International Honor Roll for academic excellence in all four semesters
- Full tuition scholarship from the Marigold N. Saunders Academic Scholarship (merit based)
- Vice President, Vietnamese Students Association; Member, Investment Banking Club
- Relevant Coursework: Investment Management Academy, Capital Markets Academy, Advance Financial Management; Investments; Corporate Financial Reporting; Money, Banking, & Business; Principles of Accounting; Introduction to Management Information Systems

Hope Christian Academy Exchange Program

Shelby, NC 2007 - 2008

- GPA: 4.6/5.0
- Valedictorian

EXPERIENCE

On-campus Intern

J.P. Morgan - Alternative Investments

Provo, UT

Jan 2011 - present

- Analyze hedge funds and private equity fund strategies using Bloomberg
- Research specific hedge fund strategies in order to construct a portfolio with optimal Sharpe ratio
- Receive direct training from Joseph Pacini, VP and head of JP Morgan's Alternative Investment in Asia

Marriot School of Management, Finance Department

Provo, UT

Teaching Assistant for Advanced Finance

Jan 2011- present

- Assist the professor preparing teaching materials and managing students' records
- Dedicate 2 hours or more per week to help students with daily homework and assignments
- Instruct students during 5 computer labs and hold 2 exam review sessions in a semester

BYU Broadcasting

Production Reporting Assistant

Provo, UT Dec 2010 - present

- Launched a new accounting system that includes 500 head accounts and 202 projects
- Process receipts and salary payments; reconcile the differences between projections and real payment
- Maintain a solid record of employees' work orders and status of projects

SERVICE

Vietnamese Student Association

Provo, UT

Vice President

2009-present

- Design flyers and advertisements for the club's activities; raised \$1859 in club funds
- Attracted 50 new members to the club in one semester; organized opening social and monthly activities
- Prepare budget and update club information on Facebook

SOS Village for Orphans

Hanoi, VN

Youth Leader

Summer 2008

- Supervised 30 pupils in an education program
- Helped 4 pupils pass secondary school entrance exam
- Initiated a collection of more than 200 books for the orphans

ADDITIONAL INFORMATION

- Computer Skills: Microsoft Office (Excel, PowerPoint, Word, Access), VBA
- Fluent in Vietnamese, English, and Chinese (Mandarin)
- Bloomberg Essentials Certified Candidate, April 2011; CFA Level I Candidate, June 2011
- Interests: languages, travelling, soccer, basketball, playing chess, swimming, and cooking

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EDUCATION

Bachelor of Science, Information Systems Brigham Young University

04/2012

Provo, UT

- 3.35 GPA
- SAT Reading/Math/Writing: 800/700/660
- Member of Association for Systems Management, Marriott Undergraduate Student Association, Investment Banking Club

EXPERIENCE

Leadership Council, Marriott Undergraduate Student Association Brigham Young University, Provo, UT

01/2011 - present

- Expand scope of MUSA website from a single purpose webpage to a one-stop internship & networking resource for 2,000 undergraduates at the Marriott School
- Work with a team of 7 to promote the website, raising viewership from 150 to 330 weekly views in a month
- Organized and promoted 5 events, each with over 90% turnout, to raise undergraduates students' awareness of summer internships and their necessity

Web Manager, Global Career Services

01/2011 - present

Brigham Young University, Provo, UT

- Perform complete overhaul of current GCS website, broadening website from a static link page to a resource for students who otherwise have little tools available for starting a career outside the U.S.
- Implement vision of Global Career director to increase resources for for >2,300 international students at BYU
- Coordinate weekly with Career Services web team of 4 others to provide a more efficient and streamlined experience in college users' web search for career help

Volunteer Representative

04/2009 - 10/2010

The Church of Jesus Christ of Latter Day Saints, Salt Lake City, UT

- Conducted multiple large group trainings of 60+ representatives in setting and achieving higher goals of measured performance, resulting in increased goal reaching attitudes of 200 representatives
- Trained 23 female counterparts in individual sessions to increase time efficiency and improve teaching skills
- Maintained a 90+ hour work-week schedule for 18 months while motivating others to do the same

Investment Research Analyst

01/2009 - 04/2009

Global Real Estate Capital, Provo, UT

- Headed a team of 5 and aided G.R.E. fund proprietor, who was away from Provo, by delegating project assignments, conducting weekly follow-up and scanning reports before return
- Researched current analyst reports in global real estate and construction supply chain industry, compiling analysis and evaluating the outlook of individual companies
- Picked up analyst research skills from weeks of complete immersion in research without any prior financial background

Loan Operations Assistant

01/2007 - 03/2007

Deutsche Bank Singapore, Loan Operations, Singapore

- Assisted Section Head in day-to-day admin tasks as well as month-end reports, considerably reducing supervisor's personal work load
- After 2 months of experience, trained 2 new permanent staff that took over position on responsibilities including due diligence and correspondence on offer letters
- Good work ethic, attention to detail and quick learning skills caused recommendation by supervisor to continue with another assignment as Executive Admin within Deutsche Bank

SKILLS & ACHIEVEMENTS

- Proficient in: MS Windows XP/Vista/7, HTML
- Experienced with: Java, SQL, Access 2007, MySQL
- Fluent Mandarin
- Enjoy swimming, playing tennis, dancing, surfing the internet, catching up with friends, reading a good book

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EDUCATION

Master of Information Systems Management

Apr 2011

Brigham Young University, Provo, UT

- GPA 3.71
- GMAT 680

Associate of Science, Computer Science

Dec 2002

Pikes Peak Community College

Colorado Springs, CO

National Dean's List

EXPERIENCE

Automated Testing Coordinator – Intern Novell, Inc.

May 2006 – present

Provo, UT

- Raised developer quality expectations by designing and implementing a web-based tool to organize deployment and dependency details for over 180 custom web applications
- Expanded the value of position from a proof-of-concept to an enterprise-wide process, justifying and leading a team of six additional interns
- Plan and execute end-to-end stress and regression testing of ERP systems, fully exercising over \$1.5 million in server hardware
- Coordinate daily with project managers and international teams to test over 20 web applications and integrated projects with an average scope of \$12 million
- Improve performance of applications leveraging an SOA architecture, resulting in uptime of 99.99%, while saving over 420 man-hours of maintenance per year

Computer and Network Technician

Aug 2005 - Apr 2006

Department of Information Technology, Brigham Young University

Provo, UT

- Provided technical support for local area networks in over 4100 locations in 70 countries
- Created and proved new troubleshooting methods that reduced customer down-time by 40%
- Trained network support team on customer service and expectations

Volunteer Representative

2003 - 2005

The Church of Jesus Christ of Latter-day Saints

Ribeirão Preto, São Paulo, Brazil

- Trained groups of 15 or more representatives in dynamic communication, teaching, and organizational skills
- Conducted life skills training sessions and cultural events in five major cities
- Labored, as part of teams, to construct five homes for families in the community

SKILLS AND ACHIEVEMENTS

- Languages: Java, J2EE, JavaScript, HTML, SQL, C++, Visual Basic
- Platforms: SuSE Linux, Unix, MS Windows XP/Server 2003/Vista
- Databases: MS SQL Server 2005/Access 2007, MySQL
- HP-Mercury testing tools: Quicktest, Loadrunner, Business Availability Center
- Certifications: MS Office Certified Excel 2003 and PowerPoint 2003
- Fluent Portuguese
- Eagle Scout

Jane Doe

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EDUCATION

Brigham Young University

Provo, UT Apr 2012

Bachelor of Science, Information Systems

- 3.23 GPA
- INTEX Project: Created system solution enabling business to forecast needs and solve communication problems
- Class Project: Assembled dynamic, detailed report and resolution for on-campus recycling; presented to class and to the off-campus recycling manager who implemented changes

PROFESSIONAL EXPERIENCE

Brigham Young University Press Building

Provo. UT

Assistant Computer Operator & Variable Data Design

May 2010 - Present

- Increased proficiency in the variable data printing process allowing completion of six additional projects weekly
- Processed and readied thousands of documents which were printed each week
- Maintain and improve the system used for printing insuring fast and timely service to customers
- Designed variable data projects using Planet Press and InDesign achieving 100% customer approval

Brigham Young University, Harold B. Lee Library

Provo, UT

Custodian

Feb 2008 - Aug 2009

Led team of five in cleaning carpets on six floors of the library creating a clean atmosphere for all patrons that was continuously recognized by students and faculty

Deseret Generation and Transmission

Provo, UT

Class Consulting Project Member

May 2008 – Aug 2008

- Safely operated the water truck ensuring viable work conditions keeping ground and fly ash damp
- Performed numerous tasks needed to keep four key power plant systems running around the clock

The Church of Jesus Christ of Latter-day Saints

Hamburg, Germany

Voluntary Representative

Sept 2009 – Dec 2009

- Selected as one of two assistant to the President; engaged in leading, supervising, and training of 130 representatives
- Reorganized area boundaries to enhance opportunities for service in diverse communities
- Taught English to culturally diverse groups of six people on a weekly basis

SKILLS AND ACHIEVEMENTS

- Proficient in Java, Adobe InDesign, Acrobat, PlanetPress Design, Microsoft Excel, Access, Word, PowerPoint
- Experience with Photoshop, SQL
- Member of ASM
- Part-time Trigonometry tutor for high school
- Uintah High School National Honor Society
- Enjoy sports, family, computers, learning, being happy and having fun
- Fluent in the German Language
- Eagle Scout

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EDUCATION

Brigham Young University

Provo, UT

Bachelor of Science in Business Management

2008- Dec 2011

Emphasis: Marketing

Member of MUSA and BYUMA

■ GPA: 3.72

• Recipient of BYU academic scholarship

Utah State University

Logan, UT 2007-2008

• GPA: 4.0

Recipient of full academic scholarship

EXPERIENCE

Rossignol Mountain Center

Park City, UT Summer 2010

Marketing Intern

Developed vector product brochure for employee education

- Directed crisis management project and facilitated correspondence with hundreds of customers
- Created, integrated, and edited spreadsheets from different departments using Microsoft Excel
- Placed orders and shipped product in an organized and timely manner
- Learned basics with InDesign

Soleil LifeSciences

Provo, UT

Marketing Intern Summer 2009

- Learned internet marketing tactics
- Worked on projects using SEO, link building, and web analytics
- Researched and implemented Google Ad copy and analyzed Google Ad words account
- Landed debut by CEG as result of Google ads and link building
- Collaborated with designers to create product labels

Stone Family

Denver, CO

Summer 2008

Full-time Nanny

- Cared full-time for five children ages two through fifteen
- Provided transportation, coordinated schedules, and planned daily recreational and educational activities to entertain children
- Acted as a mentor and tutor for children's schooling and personal needs

- Director of Marketing in the Marriott Undergraduate Student Association
- Member of Marriott Undergraduate Student Association Service Committee
- Member of the Utah State Volleyball team 2007-2008
- Part of a national championship volleyball team 2006
- Enjoys anything active or athletic
- Hard-working and people-oriented
- Basic skills in Microsoft Office 2007

Jane Doe

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EDUCATION

BRIGHAM YOUNG UNIVERSITY

Provo, UT

B.S. Business Management Marketing, Minor in Family Life

2008 - Present

- Cumulative GPA: 3.82
- President, Undergraduate Marketing Association
- Marketing Faculty Scholarship Recipient
- Institute of Marketing Assistant, Marriott School of Management

SOUTHERN UTAH UNIVERSITY

Cedar City, UT 2007 - 2008

Associate Degree of Science

- Cumulative GPA: 3.93 GPA
- Division I Women's Varsity Tennis Team
- Presidential Ambassador and Presidential Scholarship
- All-Conference Academic Achievement

WORK EXPERIENCE

O.C. TANNER

Salt Lake City, UT

Intern, Market Research and Sales Training

May 2010 – July 2010

- Developed research template and created proposal for company-wide CRM implementation
- Created and designed training manual to familiarize sales representatives on new service offering
- Facilitated secondary research and constructed the project plan for intellectual property development

BRIGHAM YOUNG UNIVERSITY

Provo, UT

President, Undergraduate Marketing Association

May 2009 - Present

- Host school-wide case competitions sponsored by Kraft Foods for over 200 participants
- Develop relations with Marketing Advisory Board comprised of Fortune 500 executives
- Produce recruitment and administrative plans for 16 school-wide events and over 650 students
- Manage team of 16 student leaders to create sustainability plan for club growth

Research Assistant, David S. Alcorn, PhD

Dec 2009 - Nov 2010

- Collected, synthesized and aggregated data on implications of followership
- Cultivate relationships and coordinate board meeting logistics for 45 Fortune 500 marketing executives

Marketing Director, Center for Service and Learning

Jan 2010 – May 2010

- Restructured volunteer database to streamline communication for students, leaders, and organizations
- Increased volunteer retention for 100 program directors and entire student body
- Generated promotional materials for service opportunities distributed to over 10,000 students

Shift Supervisor, Open Access Computer Labs

Dec 2008 - Present

- Direct computer lab administration system for 300 stations across campus
- Lead team of 15 coworkers in quality customer service initiative
- Provide technical support for 200-250 patrons weekly in Microsoft Office, Adobe Suite, etc.

VOLUNTEER SERVICE

- Boys & Girls Club: Mentored elementary aged students in reading, writing, and math
- Marketing Director for Grassroots Soccer: Raised funds for African youth AIDS prevention
- Coach USTA Team Tennis: Led 8 players to regional tournament championship titles
- Relief Society: Counselor in church women's service organization presidency

ADDITIONAL INFORMATION

- Proficient in Microsoft Office and familiar with Adobe Creative Suite
- Interested in Pilates, creative baking, piano accompaniment, tennis instruction, and backpacking

Jane Doe

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EDUCATION

Brigham Young University Marriott School of Management

Provo, UT

Bachelor of Science, Business Management – Marketing emphasis

Apr 2011

- 3.9 GPA, Dean's List, Beta Gamma Sigma, Golden Key International Society, Phi Kappa Phi, BYU Marketing Association
- Participant: Global Marketing Study Abroad 2010, visited top companies such as Nestlé, Johnson and Johnson, and American Express, in five countries around the world.
- Selected for a four-student team to represent BYU at the CUIBE Case Competition at Northeastern University.

Salt Lake Community College

Salt Lake City, UT

Aug 2008

Associate of Science, General Education

- 4.0 GPA
- New Century Scholar: Concurrently completed during sophomore, junior, and senior years of high school.

PROFESSIONAL EXPERIENCE

Marriott School Marketing Faculty Research Assistant Provo, UT

May 2010 – Present

- Recruited over 650 people to a college-wide research subject pool.
- Created two proposals that were delivered to the Marriott School Dean's office.
 - o Results: Received approval and praise from marketing faculty and administrators.
- Conducted and coded data from seven research experiments.
- Completed literature review consisting of over 15 academic research articles.

Doba

Orem, UT

Marketing and Sales Intern

Jan 2010 – Apr 2010

Drop shipping technology provider for online suppliers and retailers.

- Cold-called 575 companies in five days about joining our drop ship directory.
- o Results: Received a 38% response rate (216 new prospects).
- Developed a lead generation system consisting of a qualification protocol, participated in SEO and website enhancements.
 - o Results: Qualified 35 leads resulting in \$8,000 in new revenue.
- Compiled a competitive analysis to support strategic positioning of company offerings.

Oh, So Sassy

Provo, UT

Class Consulting Project Member

Jan 2010 – Apr 2010

Retailer of do-it-vourself little girl dress kits.

- Conducted a research survey sent to 200 women and used the BDM pricing method to find optimal price.
- Developed a marketing campaign that created exposure in the Utah market through a spot on the television show Good Things Utah and trade shows.
 - o Results: Doubled total sales from previous year in Q1 alone. Tripled March sales from previous year.

ParentLink

Provo, UT

Marketing Intern

Sept 2009 – Dec 2009

School-to-home notification system, automated messaging, pioneer in the industry.

- Conducted one-on-one phone interviews to discover potential target segments, interviewed school district officials, and created an online market research survey that was distributed to 2,000 school officials nationwide.
 - o Results: Generated a response rate that exceeded expectations by 8 times.

SERVICE

Volunteered 102 hours with children ages five to six at the local Boys and Girls Club in Murray, Utah.

HOBBIES

526 N 625 W • Provo, UT 84601 (555) 555-5555 • johndoe@gmail.com

EDUCATION

Brigham Young University

Provo. UT

Bachelor of Science, Business Management, Strategy & Finance; Minor: Economics

Apr 2012

- GPA: 3.91/4.0 ACT: 31/36
- BYU Full Tuition Scholarship, BYU Dean's List Award (Top 5%), BYU Phi Kappa Phi Honor Society (Top 7.5%), Rotary Club RYLA International Scholarship, Golden Key International Honor Society
- MUSA Student Director over Marriott School Undergrad Internship Networking Archive
- Active Management Consulting, Strategy, and Economics Club member
- Bain & Co. and L.E.K. Case Competition 2010 Microsoft case

EXPERIENCE

Partner Fusion Inc.

West Jordan, UT

Accounting & Finance Intern

Sep 2010 - Present

- Currently working with international associates on a strategic analysis for www.reservationcounter.com
- Reconciled all operating accounts from 2009 to present covering SEM and affiliate marketing branches as well as new startup www.reservationcounter.com
- Create BI information and records for over one million dollars of annual revenue and transactions

Brigham Young University

Provo, UT

Teaching Assistant for Information Systems 100 & 101(Excel & PowerPoint)

Apr 2009 – Present

- Recognized inefficiency in the grading process and created macros which save 8 hours of work every semester
- Teach detailed lectures on the use of Microsoft PowerPoint and Excel to over 1,000 students every semester on the "BYU Provo" and "BYU Salt Lake City Center" campuses
- Help write the text books, create quizzes and exams, and resolve difficult issues for Independent Study program

U.S. Department of Energy - Pacific Northwest National Labs

Richland, WA

Operations Development Intern

Jun 2010 - Aug 2010

- Used SQL queries and sprocs to analyze and maintain database information for over 4,500 employees
- Mapped a source to target conversion from Microsoft SQL to Oracle SQL involving over 60 servers
- Presented findings and recommendations to top management using Excel charts, macros, and pivot tables

Energy Northwest

Richland, WA

Operations Analyst Intern

Jun 2009 – Aug 2009

- Participated in staff meetings where I was able to rub shoulders with the CEO, CIO, and Nuclear Reactor Operator
- Created a massive employee training supervisory program for nuclear, solar, and wind energy projects
- Developed a contract action request validation program using VB.net and ASP.net in less than ½ of expected time

SERVICE

Habitat for Humanity Volunteer Crew Leader

Provo. UT

Jan 2010 – Present

Went through training and currently manage home build project shifts with 10-20 volunteers every month

Musungu HIV/AIDS Support Organization

Provo, UT

Strategic Planning & Advertising

Oct 2010 - Dec 2010

Created business plan and advertised to raise funds in order to construct a school and health center in Kenya

The Church of Jesus Christ of Latter-day Saints

Lansing, MI

Full-Time Volunteer Representative, Trainer, District Leader, Zone Leader

Jan 2007 – Dec 2008

- Worked 90+ hours a week for two years and trained 70-80 other representatives
- Specialized in serving the Spanish speaking population, provided humanitarian aid, taught life principles, translated in court and for foreign consulates, taught ESL classes etc.

- Foreign Language: Can speak fluently, read, write, and perform live translation in Spanish
- Computer Skills: Java, VB.net, Microsoft SQL, Excel, Access, PowerPoint, FrontPage, VBA, Dreamweaver, Photoshop, QuickBooks, Basecamp, and general PC troubleshooting
- Eagle Scout, *Boy Scouts of America* At 16 years old raised funds, directed over 40 volunteers, and managed more than 140 man-hours to purchase materials, plant trees, and perform landscaping for a local park
- Piano Performance: Washington State WSMTA Sonata and Concerto competition winner
- Interests: snowboarding, kite boarding, cooking, non-fiction books, organized sports, music, and sushi

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EDUCATION

Brigham Young University

Provo, UT

Apr 2011

Bachelor of Science, Business Management, Strategy

- GPA: 3.68
- BYU Academic Scholarship
- Golden Key International Honour Society
- Business Strategy Club, Team Leader
- CUIBE Case Competition, Northeastern University, BYU Team Member

BYU Asia Business Study Abroad

May 2010-Jun 2010

- Taught about China's unique international and domestic business practices by Deloitte company executives in Beijing
- Attended exclusive lecture by US Intellectual Property ambassador & lawyer about the value of IP and major mistakes most global companies make involving filing for and protecting their IP
- Developed an appreciation and love for international culture and the impact it has on the global business economy, including a desire to work abroad

EXPERIENCE

Internal Consultant, Intern Alpine Aesthetics & Wellness Clinic July-Sept 2010

Alpine, UT

- Constructed a 12-month marketing and growth development plan, using tools such as a Pareto Analysis, designed to increase new customers by about 400% and increase retention by 200%
- Created new venture with business to business partnerships to provide a national laser training course, projecting to increase profits 1200% for Alpine Aesthetics by December 2011
- Collaborated daily with the owners to ensure needs were met and the work was on schedule

Management Intern

Aug 2009

Phase II General Contractors, Inc.

Seattle, WA

• Managed 15% of the work force in completing a 2 month project in only 3 weeks by working 80 hour weeks and through developing better operational effectiveness to optimize vital time

Customer Service Team Leader

Sep 2008-Jul 2009

DirectPointe. Inc.

Lindon, UT

- Assisted in training and motivating employees to increase the volume of customers being helped per day, resulting in nearly an 80% increase of completed tickets, including breaking the company record in June 2009 of 2500 tickets completed in one month
- Instructed employees weekly in customer service skills and product knowledge to consistently improve the production of higher quality orientations with customers

PERSONAL

The Church of Jesus Christ of Latter-day Saints

2005-2007

Volunteer Representative

Louisville, KY

- Supervised the work accomplishments of up to 22 volunteers
- Trained volunteers weekly on work skills pertaining to their volunteer position

Eagle Scout Oct 2004

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EDUCATION

Brigham Young University

Apr 2012 Provo, UT

Bachelor of Science, Business Management, Emphasis in Strategy

Bachelor of Science, Molecular Biology

Minor in Economics

- GPA 4.0, ACT 33 (99th percentile)
- Vice President of MUSA (Marriott School of Management student government)
 - Participated in planning and execution of school-wide events and initiatives
 - Lectured at events with 450+ students in attendance
- Managerial economics research assistant for Dr. Nile Hatch
 - Awarded 2 separate grants totaling \$3,000 for excellence in undergraduate research
- Full tuition scholarship from Brigham Young University, 2008-2011
- Member of Phi Kappa Phi, nation's most selective, all-discipline honor society, top 10% of seniors, by invitation only
- Member of Beta Gamma Sigma, top 10% of business students in graduating class, by invitation only
- Dean's List Honors, Top 5% of Marriott School Students, 2008-2010

Brigham Young University - Idaho

Apr 2006 Rexburg, ID

Provo, UT

Associate of General Studies

GPA 4.0

Graduated Summa Cum Laude

EXPERIENCE

ParkSmart.com Sep 2010 – Present

Founder and Managing Partner

Raised \$100k in funding for launch of online parking reservation website

- Formed strategic alliances with online parking industry leaders
- Placed among finalists in Idea Pitch competition held by Rollins Center for Entrepreneurship, BYU

US Senator Mike Crapo

Jun 2010 – Aug 2010

Washington, DC

Legislative Intern Updated information on Senator Crapo's official social media accounts, including YouTube and Facebook, and generated new

- ideas and improvements for the Senator's official website
- Compiled and summarized news clips from local and national sources for daily updates and conference briefs
- Assisted with speechwriting and archiving of official materials
- Led Capitol tours and responded to constituent inquiries

Dr. Riley J. Hicks, D.D.S. Jun 2009 - Aug 2009

Strategy Consultant

Idaho Falls, ID

- Increased revenue by \$1,000,000+ over five years
- Calculated cost of procedures using Activity Based Costing and created metrics for profitability of each procedure
- Determined profitability of all referring dentists, used analysis to direct marketing efforts; estimated annual revenue increase of at least \$75,000

Prometheus Inc Jun 2009 - Present President & CEO Idaho Falls, ID

Generated \$8,000 in profit during first summer of operation as strategy consulting firm

- Incorporated and registered business with all federal/state agencies
- Filed tax returns and managed accounting and payroll

LDS Church Jun 2006 - Jun 2008

Voluntary Representative and Regional Supervisor

Province of Buenos Aires, Argentina

- Engaged in leadership, training, logistics, reporting and shared administrative oversight of 150+ full-time volunteers in geographic area over 120,000 square miles
- Developed and organized presentations, conferences, seminars, and programs focused on effective instruction, education, and service; traveled for over three consecutive months to implement new programs
- Appointed to leadership positions of increasing scope and responsibility including Assistant to President

- Fluent in Spanish
- Enjoy racing sport motorcycles, downhill skiing, playing and writing music, playing soccer, and travelling
- Traveled to Canada, Argentina, Germany, France, Spain, Switzerland, Italy, Austria, Czech Republic, and Costa Rica