

Seeking for a position in the field of technical delivery and governance in an organization where I can utilize my technical knowledge, management ability as well as my previous experiences for the Quality delivery within timelines in the organization.

## PROFILE HIGHLIGHTS

- **Development Models**  
Agile/Scrum, SAFe-Agile, UXP, V&V, Waterfall
- **Performance Engineering and Testing Strategies**  
Shift Left, Adhoc, Long term, Resilience and Chaos, CI/CD(Jenkins), Grafana, InfluxDB, DevOps/DevSecOps, PCF, AWS(EC2), Microsoft Azure, Parasoft
- **Performance Engineering and Testing Approaches**  
Applications/Products and Infrastructure Level on Big Web and Mobile devices (iOS, Android and Windows)
- **Performance Tools:**
- Load Runner, VSTS, SeeTest, Jmeter, SeeTest, Shunra
- **Mobile Devices**  
iOS, Android and Windows
- **Functional Testing Frameworks and Tools**  
Manual, Selenium Web Driver, QTP, SoapUI, DHC, Linear, Keyword, Data Driven and Hybrid  
Python 2,x & 3.x – Unitest, Pytest frameworks  
POSTMAN, Selenium – Karate
- **Project Management**  
Stakeholders Management, Onboarding, initiating, Execution, Monitoring & Controlling, Closure, Scope, Scheduling, Budget, Risks, Metrics, Estimations, Handbooks, Process setup, WSRs, MSRs, SOWs, Tools Governance
- **Profiling Tools:**  
AppD, . Dot memory profiling, ProcMon, Lighthouse, HttpWatch, Fiddler, nmon, sar, awr
- Having 17+ years of extensive working experience in Non-functional (Performance Engineering & Testing) and Functional (Manual and Automation) projects/engagements throughout Scrum/Agile, SAFe-Agile, UXM, V&V and Waterfall development models.
- Have around 5 yrs of onsite experience at Client's locations in USA, CANADA and EUROPE countries in driven end to end projects milestones.
- Have been working on multiple projects in parallel by on-boarding, initiating, executing, monitoring & controlling and closure to the respective Functional and non-functional (Testing and Engineering) projects by applying DevOps and DevSecOps practices
- Have been working on end to end Performance engineering & Testing(around 12 Yrs) projects by using multiple automation tools like Loadrunner & JMeter as part of testing and HttpWatch, Fiddler, Chrome Dev tools, Splunk, AppD MAT,, Thousand eyes, Dynatrace, Perfmon, xPerfmon, ProcMon as part of Engineering and profiling activities.
- Have been working on Functional automation testing activities for web based projects by using Selenium WebDriver through multiple frameworks like POM, Hybrid, TestNG ( around 8 Yrs), Cypress – Mocha – Node.js and Karate framework, Python frameworks for API/Services to run at Sanity, Regression and E2E level validations to ensure the business flows working nature through CI/CD pipelines.
- Have well experience in preparation of Road Maps, SOW, Test Plans, Test Strategies, and Involvement in pre-sales system, Scope, Budgeting, Scheduling, Handbooks – QA & Engineering, Technical documents for Environment & Infrastructures and Automation & frameworks.
- Have been developing CI/CID – DevOps/DevSecOps practices for Web and API/Services by using Eclipse, MVN, Python, Bitbucket, Git (Client), Jenkins, AWS(EC2, S3, elk), PCF(JSON Services) and Microsoft Azure(Micro services), Grafana, Elastic Search, Heartbeat and Logstash setup
- Hands-on experience on various types of workload model design & executions of Big Web(Chrome, IE, Mozilla), Mobile Web(iOS, Android and windows) , API and Services(iOS, Android, and Windows) based applications and products by using Omniture, Splunk, HP Load Runner/ Performance Centre, JMeter, ALM, SeeTest, SOAPUI and Karate(Cucumber – BDD)
- Have been using AppDynamics, Dynatrace, Thousand Eyes, SPLUNK as APM (Application Performance Monitoring), Confluence & Jira using at Project and Test Management, TEMBEAT & TRACEHORIZON at platform management.
- Have well experience in RESTful/XML services and SQL/MongoDB testing activities as part of functional and non-functional testing streams by using Python 2&3, Soap UI, POSTMAN, JMeter, Loadrunner as well using/working on Azure, PCF and Parasoft as part service virtualization.
- Have been running on multiple projects in parallel with different protocols like web & mobile (HTTP/TML), web services by using LR (8.xx – 12.xx), Performance Centre (10.xx), Site scope and Shunra to conduct the Single user, Silo, Breakpoint, Baseline, Soak (10%, 100%, 150%), Failover and Dry run (Back

- **Log Monitoring Tool:**  
Splunk,
- **Monitoring Tools:**  
Dynatrace, Perfmon, InfluxDB, Graphana
- **Bug Tracking Tool:**  
JIRA, Quality Centre
- **Languages:**  
C, Core java, Shell, SQL
- **Operating Systems**  
Unix, Linux, Solaris and Windows
- **Project Billing Models**  
Band and Flexible, Fixed Bit, T & M Models
- **Estimations Models**  
Expert Judgement, Comparative, Top down and Bottom up approaches
- **Streaming programs**  
DevOps, CI/CD/AWS(EC2)/PCF
- **Functional Tools and Frameworks**  
Selenium Webdriver, TestNG – Linear, Data driven, Keyword driven, Hybrid, QTP - Linear, Data driven, Keyword driven, Hybrid, Karate, CI/CD/AWS(EC2)/PCF/ Microsoft Azure/Parasoft

- out & post implementation), adhoc, releases and Regions level activities
- Have been involving all projects in Reviews, Reports and Analysis like LR HTML report, Customized report, Comparison report, Summary Report and in the part of analysis needs to focus on lot of data respect to the release and have to compare with existing results as well have to provide variances in comparison way.
- In the part of performance testing projects focusing on the Throughput, TPS, RT, Failure Rate, TPS Pass & Fail, memory, cpu...as well have been moving on variances fix, trouble shooting, shakedown and profiling activities through various kind of tests execution like Single/User, Silo, Baseline/load, Stress, Nx, Failover, Break point/Capacity, Soak/Endurance lines for all streams
- Have well experience in UAT, Pre, Post and PROD environment as part of functional and nonfunctional streams through Modification Request(MRs), Change Request(CRs), Jira tickets by using, SQL, Oracle/Unix/Linux/Solaris and managing on Remedy, Jira and ALM tools
- Experience on Black Box and White Box QA, Dev, UAT, Pre and Post Production Functionality, System, Integration, API, GSR, Adhoc, hot deployment, Retesting, Sanity, Regression, Integrations, GUI & CUI Testing activities on different environments
- Have well experience in Stakeholder management with CTOs, VPs, AVPs, TDs, MDs, Sr Managers, Managers, Information Officers, Sr Information Officers, Sr Architects, Architects, Dev Managers and multiple vendors from initial phase to closure to deliver all engagements (Applications and Products).
- Lead/Management with 12 – 20 members' team, Daily/Weekly/Scrums meetings, Project status, onboarding, Appraisal, Trainings, Internal/External meetings, Monitoring and management.
- Have been working on multiple projects, Manage and Coordinate the Business & System requirement documents discussion as well in SLAs, QA Process & hand book, Business & System requirement documents, SOWs, Metrics, Traceability Matrix, WSR, MSR, Jiras , Confluence.
- Have experience in Banking and Financial, Core Banking, Insurance (Health Care), Debit and Credit cards, Payment Systems, Mobile, Wealth Management, Telecom, Pega - BPM, Loans and Networking domains/projects from IOR to FOC phases.

## EXPERIENCE DETAILS

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- ⇒ Currently working for Standard Chartered Bank through Optimum, Bangalore, India – Senior Manager from Oct 2020 to t date  
\* Standard Chartered Bank – GBS\*
- ⇒ Worked for Mphasis Ltd, Bangalore, India– Project Lead, Module Lead, Sr Software Engineer from Oct,2007 to Oct 2020  
\*Charles Schwab – 3 ½ Yr\* Canadian Bank of Commerce – 4 Yr\* The World Bank 4 Yr\* Vodafone 2 Months\*
- ⇒ Worked for IBM through ITC Infotech) – Associate IT Consultant June'2006 to Oct'2007  
\*AT&T – 1 ½ Yr\*
- ⇒ Worked for Nyku Systems, Bangalore, India as a Trainee and Software Engineer from May 2003 to June 2006  
\*Jumboo Inc – Insurance & Loans - 1 ½ Yr\* Le-Meriden, Excitica Tele Link - 1 ½ Yr\*

## Education

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- ⇒ MCA – 2003 with 76% – from Sri Krishnadevaraya University, Anapur, Andhra Pradesh

## Certifications

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- ⇒ Information Security Awareness - The World Bank
- ⇒ Management of Records – The World Bank

- ⇒ Classification of Restricted Information – The World Bank
- ⇒ Splunk 7.x Fundamentals – Splunk
- ⇒ Selenium S1 - Mphasis

#### Visa:

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- ⇒ B1 visa for USA(valid)
- ⇒ H1 B (Renewal required)

#### Project Experience Highlights

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##### 1) Project Name : Cyber Security Services - CSS

**Client** : Standard Chartered Bank, GBS

**Company** : Optimum

**Duration** : Oct'2020 to till date

**Description** :

Have been working for Global Business Centre, client due diligence, advisory services, corporate and institutional banking, retail banking, compliance, human resources, risk management and finance business lines by using the latest technologies and practices in data, Infrastructure, Test Management and software development with a collaborative environment for software development sprint teams using the Agile methodology and DevOps practices to deliver the Bank's market-leading digital banking products. Have been working on multiple products like DSS(Digital Signature Services – Standard and Enterprise level), PASM, Splunk uplift, EDSM, DAM, Cloud Core, Splunk Core products as part of Cyber Security Services engagement. Have been establishing the security policies across the bank in multiple products by using Imperva DAM product at Data Base level (Standard and DaaS).

**Role** : Technical Lead & Manager, Project Management, Test Management, Engineering and QA

**Environment** : Java, Unix, Tracehorizon, DevOps/DevSecOps(Git, Bitbucket, Sonar Cube, Jenkins), AWS (AMI, DSS,), Load runner 12.5x, Performance Centre 12.5x, JMeter 4, ALM, Jira, 12.5x, Selenium, API/Restful Services, Grafana, , AppDynamics, Splunk, Dynatrace, Oracle 11g, 12c & 19 C, Jira (Test Management), Confluence, TEMBEAT(infrastructure Management), Tracehorizon (Project Management)

**Responsibilities:**

- Have been working on multiple projects globally for Cyber Security Systems at end to end delivery from initial phase to closure phase for multiple products (Pre, Post, AUT and Prod)
- Have been working with multi clients and business team globally across the Bank
- Have been involving/working from Initial phase activities – Testing, Engineering and QA
- Have been working on Non-functional - performance engineering and Testing projects end 2 end delivery
- Have been working on Automation activities for functional at Regression level to run release, project, upgrade/enhancements
- Have been working on Automation and framework deployment activities for web and APIs projects by using selenium, Maven, Python and postman tools
- Have been developing multiple dashboards by using Jira, Splunk, Appdynamics and confluence
- Have been using multiple tools as part of non-functional (Engineering and Testing) – Loadrunner, Jmeter, AppD, Dynatrace, Splunk, Chrome tools, web http watch, GC analysis, Chrome simulators, iOS, Android..etc
- Have been using Selenium – webdriver through page object frame work model as part of Automation – Release, project, upgrade/enhancements
- Have been involving to setup Environment setups, POCs, Tools finalization and process
- Have been working on DSS(digital signature services) by using APIs/ Microservices on docker/ELK containers to adopt to multiple applications across the Bank.
- Have been working on Roadmaps and Solutions across the Bank at Performance Testing and Engineering engagements like Silo, Baseline, Pre Post Dry runs, Soak, Break point, Stress, Spike, Business Stability and Soak Test approaches and Strategies levels
- Have been working on multiple to design frameworks as part of Front end and API/Services level through POM, MVN, TestNG, Hybrid and Karate by using multiple languages.
- Have been running all operations through DevOPS program, TEMBEAT, Tracehorizon and Jira Test, Environment and Infrastructure setups
- Have been working on Technology and Tools governance for all Testing, QA and Engineering engagements
- Have been using ALM, Confluence, Jira at project and Test Management level at project end to end level
- Have been working on Test Management activities – Releases, Test Cycles, Dashboards for multiple projects
- Have been working on Infrastructure and Environment Management activities
- Have been involving to review and finalization of frameworks for functional and non-functional engagements
- Have been working on design BRDs, SRDs, Frameworks, Plans, Strategies and approaches for all engagements

- Have been working with Security Dept Heads, Info Heads, DevOps Heads, Domain Managers, Sr Managers, Group Leads and Vendors to gather requirement and execute them

## 2) Project Name : UAE MoF E11 Programme

**Client** : eDirham, UAE

**Company** : Mphasis

**Duration** : Dec'2019 to Nov2020

### Description:

Have been supporting for eDirham engagement to conduct performance activities for multiple products like for CRM, Card & Cardless, BI & Analytics - Authorization, Fraud, Authorization, Settlement, Payment systems and Customer Center. to handle the processing of all transactions related to MoF government systems across over seven hundred (700) locations in the UAE with a card base of between five million (5,000,000) and ten million (10,000,000) customers and processing approximately two million (2,000,000) transactions on a daily basis. eDirham Card & Cardless systems has been designed and built with the capability to process fifty (50) TPS in peak hours (designed and built to be capable of scaling to one thousand (1000) TPS without requiring any material changes to the e11 System, save that the procurement of any additional Software licenses or Equipment required beyond that required to process fifty (50) TPS. As part of this project have to conduct different kind of PE activities, follow multiple meetings and discussions, have to use multiple technologies, have to work and coordinate with clients and follow team level activities.

**Role** : Technical Lead & Manager, Coordinator, Project Management, Architect

**Environment** : ANG5 & 7, React, Java, C#, .net, Load runner 12.xx, Performance Centre 12.xx, JMeter 3 &4, ALM 12.xx, Selenium Web Driver & TestNG, iOS, Android, SQL, Unix flavours, putty, DDevOps(Git/Jenkins)Karate – API/Restful Services, Python 3, MongoDB, App dynamics, Omniture, Splunk, Dynatrace, Services Virtualization (Azure and PCF)

### Responsibilities:

- Offshore and Onshore model.
- Have involved in Business requirement discussions to finalize requirements
- Have worked on Performance Strategy and Plans
- Have driven the Big Web, Mobile, WEB and API performance activities
- Have conducted performance engineering and testing activities from SIT to Prod environment
- Have conducted performance activities via Infrastructure and Application level
- Have applied PE and PT activities on Web GUI, Web Services and Mobile(Web and Hybrid)
- Have worked on e2e performance testing activities, created performance test plan, performance strategy & performance test design activities
- Have worked on end to end delivery as part performance engineering, testing and QA activities for Web, Mobile and API/Services activities
- Have worked on FT, SIT, UAT, Pre-prod and Prod phases activities as releases based on different development models
- Have worked for Functional and Non-functional Testing, Engineering and QA activities by using multiple tools respective the phase
- Have used Selenium POM models and Python for API/Services as part of regression at release level testing activities
- Have worked on Technology and Tools governance for all Testing, QA and Engineering engagements
- Have been using ALM, Jira at project and Test Management level at project end to end level
- Have been working on Test Management activities – Releases, Test Cycles, Dashboards for multiple projects
- Have been working on Infrastructure and Environment Management activities
- Have been involving to review and finalization of frameworks for functional and non-functional engagements
- Have used different kind of protocols for Web GUI, Web Services and Mobile(Web, Native and Hybrid) as part of Big Web, API and Mobile performance and engineering activities while do multa process
- Have worked on e2e performance testing activities, created performance test plan, performance strategy & performance test design activities
- Have supported monitoring and reporting all PROD applications and environments on daily business hours
- Focused on Business flows and Scenarios flows preparation as well reviews
- Team Coordination, Meetings and Project Management activities
- Have associated with Project Directors, Sr Directors, Sr managers, Sr Architects and with multiple vendors to gather performance engineering and Testing requirement

### 3) Project Name : PERFORMANCE ENGINEERING & SEDU

**Client** : Charles Schwab, USA  
**Company** : Mphasis  
**Duration** : May'2016 to Nov2019

#### Description:

Have been supporting majorly for SIP, SIA, IIP, O2 products as part of WMT & RWT domains where Schwab Intelligent Portfolios & Advisers is an online investment advisory service that builds, monitors, and rebalances your portfolio and helps to set, track, work towards to customers in the way of savings and income goals as well inform them what their best investment options may be to prepare for the future as well Institutional Intelligent Portfolios enables registered investment advisors to combine wealth management expertise with the power of an automated investment management platform.. As well have been covering the Client summary (New and Classic), EAC, Orders, My Profile, Account Settings, 2FA, and Trade Systems operations as part of performance engineering and Testing tracks through Big Web, Mobile Web(iOSS, Android & Windows), API/Services. As part of this engagement have been conducting different kind of PE/T activities in form of Long term/Short term/Adhoc approaches, have been following multiple meetings and discussions, to the the respective LOBs, multiple technologies to work on and coordinate with clients and follow team level activities

**Role** : Technical Lead & Manager, Coordinator, Program & Project Management, Technical and Solution Architect

**Environment** : ANG5 & 7, React, Java, C#, .net, Load runner 12.xx, Performance Centre 12.xx, JMeter 3 &4, ALM 12.xx, Selenium Web Driver & TestNG, iOS, Android, SQL, Github, Jenkins, Micro services, Unix flavours, putty, Karate – API/Restful Services, Python 3, MongoDB, App dynamics, Omniture, Splunk, Dynatrace, Services Virtualization (Azure and PCF)

#### Responsibilities:

- Driven on Offshore and Onshore model.
- Worked from Client locations(Denver, Austin, Westlake – USA) its for more than 2 yrs
- Had run Project and Program Management at end to end level operations in healthy way
- Followed Technical and Business operational meetings and discussions
- Have moved on Non-Function requirement gathering phase respect to Big Web, Mobile, WEB and API performance and engineering tracks
- Worked on Functional Plan and Strategies phase to keep on track the Mobile Web, Native, Hybrid, APIs and Services business operations
- Worked on Scenarios, Scripts and Estimations for Selenium testing applications
- Worked on Initiation , Execution, Monitoring and report preparation for Selenium testing lines
- Had run all web applications testing activities through Hybrid model frame work and providing reports for every release.
- Driven PE and PT activities throughout adhoc, sprint level, release level cycles
- Had run different kind performance testing operations like Single user, Silo, Load, stress, Nx, Stability and end-to-end level.
- Have done profiling at client and server level HttpWatch, Fiddler, Lighthouse, Splunk, AppD, Thousand Eyes, Dynatrace
- Have conducted performance engineering and testing activities from Dev to Prod environment
- Have conducted performance activities via Infrastructure, Application and Migration level
- Have focused on WLM, Strategies, Plans and Deliverables as part of multiple projects
- Have used different kind of protocols for Web GUI, Web Services and Mobile(Web, Native and Hybrid) as part of Web, API and Mobile performance and engineering activities while do multa process
- Have worked on e2e performance testing activities, created performance test plan, performance strategy & performance test design activities
- Have supported monitoring and reporting all PROD applications and environments on daily business hours
- Provided MOM, DSR, WSR and MSRs as per lines to the LOBs/Projects
- Done the Team recruitment, Appraisals, On boarding and monitoring
- Have provided project deliverables from initial phase to closure.
- Supported and coordinated overall development life cycle.
- Results walkthrough, presentations with different stakeholders
- Moved on Business flows and Scenarios flows preparation
- Team Coordination, Meetings and Management activities
- Have associated with CTOs, VPs, AVPs, TDs, MDs, Sr Managers and with multiple vendors to initiate engagement and run end to end delivery

### 4) Project Name : QA & PTS Operations

**Client** : CIBC, Canada  
**Company** : Mphasis

**Duration** : June'2012 to April'2016

**Description:**

QA/PTS team will support for Bank Accounts (Checking, Savings, Student, Youth, Senior and Newcomers), Credit Cards (Travel, Cash, Everyday, Student, Secured and Business), Mortgages (Fixed and Variable), Insurance (Creditor and Travel), Loans, Retail and Business Banking, Wealth Management operations to the respective business partners. The team supporting in advanced way on web based as well mobile based operations in the part of CIBC as integrated with NGA, eISM, USS, SSAA, PCF – web online, mPCF – iPhone , SPA & Android, ECIF, ECM, eDocs, RBSS, FAM and MPSO products. CIBC will help in clients business, employees and shareholders achieve what matters to them and ability to Create values for all CIBC stakeholders is driven by a business culture based on common values: Trust, Teamwork and Accountability. QA/PTS teams will delivers best-in-class solutions through a combination of in-house systems development and working with leading external technology partners to support CIBC's businesses and clients worldwide. The Technology group is committed to delivering high-quality, reliable and stable technology solutions that help create new business opportunities, and effectively manage risks to safeguard client information and protect CIBC's reputation.

**Role** : Lead, Project Coordinator, Program Manager, Reviewer, Test Architect

**Environment** Java, MQ Series, XML, PEGA (BPM & CRM), Windows8, Load runner 11.50, Mobile Oracle 9i, SPA(iOS & Android), Selenium Web Driver & TestNG, Performance Center 10, QC 10, Karate – API/Restful Services, Python 3, Jmeter, SQL, Unix flavours, putty, dynatrace, Site Scope, Services Virtualization (Parasoft and PCF)

**Responsibilities:**

- Worked on Offshore and Onshore model.
- Client affront supported and requirement gathering for 1 month
- Have worked on Team (technical)Excellency and Team management
- Lead multiple projects/applications respect to releases with Team in the way of Manage/Coordination
- Taken care on LR upgrades/Migration, Servers migrations and Environmental related activities
- Coordinated and worked with Dev, Business, Vendors, stake holders, Hp and LR CIBC team
- Worked on QA/PTS process, Projects Metrics, SOW, PAT Strategy and Plan documents
- Have worked on iPhone & android operations in testing and performance testing activities
- Have moved on requirements, plans and strategies finalization as part of Selenium engagement
- Have worked on Scripts, Scripts reviews, shakedown, execution and report s preparation for Selenium testing lines.
- Used to work on Liner, Keyword and Data driven frame works for Selenium applications testing lines
- Involved in BRD, NFR and SRD Analysis & reviews activities
- Working on Functionality, SIT, PAT, UAT and Regression testing activities
- Coordinating and Working on Scripts design and reviews in the part of QA & PTS departments
- Have used web services, Sitescope and different protocols in load testing
- Worked on Break point analysis, site scope monitors, response time, failure rate and virtual users running status
- Load test scripts design and scenarios trouble shooting and POC
- Worked on Scripts & Scenarios design in the part of Baseline, Soak, dry run and fail over test activities
- Worked on Estimations as part of QA & PTS activities
- Worked on HTML, Comparison, Status and Score card reports in the part of Performance test activities
- Worked on Defects as part of QA and variances as part of PTS reporting and analysis
- Have supported for UAT, Pre and Post Prod environments to run on healthy way .
- Have used Loadrunner, Performance Centre and Quality center
- Prepares / updates the metrics dashboard at the end of a phase or at the completion of project
- Involved in Team Recruitment, onboarding, Appraisals and monitoring
- Have associated with CTOs, VPs, AVPs, TDs, MDs, Sr Managers and with multiple vendors to initiate engagement and run end to end delivery
- Provided Project status on daily/weekly/monthly and monitored to deliver on on-time.

**5) Project Name : ISGQA Support and New Dev**

**Client** : World Bank, USA

**Company** : Mphasis

**Duration** : May'08 to May'2012

**Description:**

As part of ISG QA New Dev project supporting for Enterprise search, it's an enterprise view that encompasses all WB institutional repositories and external collections, ability to support known item searching, ability to find the "right answer" to their information query, lowest level of effort to achieve successful search result, and ability to extract & customize content based on individual needs. The ISGQA Support project deals with Internal and External Web Applications of World Bank. The Internal Applications are used by the WB Staff and External

Applications are used both by the Clients of WB and WB Staff. Access to Information (A2I) assignment, it's a disclosure policy system. The World Bank now discloses many of its operational documents, from project and policy documents to strategy and evaluation documents with output of A2I. The community scoop application would support for WB staff to connect, share and create the business. The eservices portal provides flexibility in service order management processes, including ability to add or modify services or policies. The portal platform would integrate with the service management business systems for order placement and fulfillment processes and financial systems for payment processes. In the part of order process the portal interacts with backend systems like Remedy and PeopleSoft applications. As part of Encorr application, the portal supports the correspondence management like raise a log, assign, distribute, delegate, threading at internal as well as external levels for the World Bank staff.

**Role** : Team Member, Reviewer and Lead

**Environment** : Java, Windows, Unix, SQL, Load runner 8.1, JMeter , QTP 10.0, Intrascope

**Responsibilities:**

- Worked as onsite co-coordinator, Individual Contributor and tester
- Client affront supported and requirement gathering for around 2 yrs in USA
- Involved in Business and System requirement documents discussion.
- Involved in Jira analysis, STCs design, reviews and execution
- Had extensive client communication and involved in SLAs, QA Process & hand book, Business & System requirement documents, Test Plans, Metrics, Estimations, Traceability Matrix, WSR, MSR, Jiras and STC discussion/reviews
- Logged defects by using Jira tool and coordinated efforts with development team to solve the issues
- Extensive work experience on performance (Load, Stress, Volume, Endurance and CO) testing areas by using LR, PC & Shunra
- Had experience on QTP in descriptive language, implemented on hybrid model frame work for multiple applications/projects.
- Testing activities, Validations and updates on SAP.
- Involved in Servers migration, Security patch testing as part of DB and application servers
- Involved in Browser(IE, Google Chrome, Safari and Firefox) compatibility testing
- worked on SSO, Patch testing, widgets and documentum testing operations as prt of UAT and Prod environments
- Involved in execution of Functionality, Regression, and System test cases.
- Preparation of Traceability Matrix, Weekly Status Reports and reports for Production releases
- Have associated with Information Officers, Sr Information (Officers, Sr managers, A4chitects, Senior architects and multi vendors to deliver all engagement from onboarding through ramp up, ramp down stages

**6) Project Name : Wave1 Migration**

**Client** : Vodafone – HU

**Company** : Mphasis

**Duration** : Nov'07 to April'08

**Description:**

Mobile is an Amdocs product that provides a comprehensive solution for launching next-generation services while still using legacy CC&B (customer care and billing) systems. Based on key functionality from the Amdocs Core Modules, it processes incoming next-generation event records and passes the processed data on to other systems – such as CC&B, Prepaid, and CRM systems – for further handling and customer service support. Amdocs mobile integrated with CM On-line, PC, RM, AR, Provisioning, A&F, Billing, Collections and Rating. Amdocs Enabler provides advanced real-time Advice of Charge (AoC) functionality for all subscribers, both prepaid and postpaid, enabling a risk-free experience with next generation services.

**Role** : Team Member and Reviewer

**Environment** : Unix, Shell, Oracle8i, Windows XP

**Responsibilities;**

- Moved on onshore/offshore model to deliver all activities and run project in healthy way
- Communicated with different customers at onsite
- Have involved in Business requirement to initiate projects
- Involved in tailoring test cases, modifying the already existing test cases and in execution
- Associated in all clients and stakeholders meetings to initiate, execution and monitoring project
- Moved on training, presentations, KTs and Status review
- Technical, Tools and domain governance
- Moved on all reviews like test plans and test cases
- Logs checking and report generation on UNIX system.
- Monitoring and Control the Application through AMC

- Involved in Database and interfaces Testing
- Have associated with Technical, Managers, Architects and Vendors to gather requirement, presentations and finalization

**7) Project Name : GAPM**

**Client** : AT&T

**Company** : ITC – IBM

**Duration** : Nov'07 to April'08

**Description:**

This project enables revenue growth and allows AT&T to remain on par with competition. It allows AT&T to reduce access costs (improve win rate and profitability) by leveraging footprint for AVPN managed sites. The OSS automation enables volume scaling. Operation Efficiency - Cost saving and/Avoidance can be achieved. The target market for this project will be US Led opportunities in MOW Locations. P2A28 offer the opportunity to reduce access cost while increasing access flexibility and build upon the AGR AVPN transport project and it will support the Managed version of the service on the new AGN footprint. This project is to include MOW AVPN managed sites (CPE routers have to be managed by AT&T). The Alternate Access Technologies includes the following types of access arrangements: MPLS, DSL, Ethernet, Layer 2 (FR/ATM), International Long Line Extension and Dedicated Satellite Access. This is for MOW sites and for US and MOW lead.

**Role** : Associate, OSS & BSS Lead,

**Environment** : Unix, SQL Arthur, Shell, Loadrunner, Windows XP

**Responsibilities;**

- Involved in tailoring test cases and modifying the already existing test cases to meet enhanced project requirements
- Involved in Test strategies and test plans like master and general way respect to releases
- Worked on Test documents, Test scripts and test data preparation as per releases
- Logs checking and report generation on Solaris
- Internal and External reviews for UAT TCs, SRD, ST TCs, Test Plans
- Had been associated in production support activates
- Tested and shared on daily basis respect to application as part of UAT and Pre-prod lines
- MRs and CRs evaluation with client
- Database and Interface Testing
- Logged defects and coordinated efforts will development team solve the problem
- Involved in preparation and execution of Functional, Regression, System and E2E test cases.
- UAT issues maintained and Coordinated in Mercury Quality Center

**8) Project Name : AGR**

**Client** : AT&T

**Company** : ITC – IBM

**Duration** : Oct'06 to till Feb'07

**Description**

The 2005 Global Access Program included the AGR Bundle A project (P8889 / P9051), which introduced several Alternate Access Technologies for introduction in the second quarter 2006 timeframe. These Alternate Access Technologies were introduced for EVPN and GMIS services and includes the following types of access arrangements; MPLS, DSL, Ethernet, Layer 2 (FR / ATM), International Long Line and Dedicated Satellite Access. However due to budget constraints AAT support for AVPN was de-scoped. The intent of the GAPM-21 project is to enable Quote to Cash support for MoW AVPN Alternate Access Technologies. These Alternate Access Technologies were introduced for EVPN and GMIS services and included several access technologies. The P9647 will extend these Alternate Access technology support for AVPN using the systems development re-using systems development done for EVPN and GMIS where appropriate.

**Role** : Associate, OSS & BSS Lead

**Environment** : Unix, Arthur SQAL, Shell, Loadrunner 10.xx, Windows XP

**Responsibilities;**

- Involved in tailoring test cases and modifying the already existing test cases to meet enhanced project requirements
- Have involved in test cases documents preparation
- Have involved to design test scripts document as per business requirement
- Internal and External reviews for UAT TCs, SRD, ST TCs, Test Plans
- Have involved in Daily, UAT, Pre-prod and Prod war calls to provide solutions
- MRs and CRs evaluation with client
- UAT issues resolution



- Database and Interface Testing
- Have worked on Load runner scripts design, scenarios preparation , executions and reports preparation
- Logged defects and coordinated efforts will development team solve the problem
- Involved in execution of Functional, Regression, and System and E2E test cases.

**9) Project Name : ICT**

**Client : AT&T**

**Company : ITC - IBM**

**Duration : June2006 to Sept'06**

**Description:**

ICT (Integrated Contract Tool) is the contract generating tool for AT&T and gives the AT&T users a convenient way to select, process, approve and document the information required for the contracts. ICT has three internal systems that ICT uses for different type of Contracts CMT-DATA, CMT-ABN and CSO. CMT DATA is subsystems of ICT to automate the contract generation for AT&T for the deals know as CMT Deals. The main function of the CMT – Data contract application is to verify the user contract information at various levels and create Contract deals. In CMT- Data, user can play different roles (like DNAE, FMM, COM, CM, CM-Online, CS, CT-Online and CPM) in CMT – Data. CMT Data system manages the contracts that are designed on the basis of GCT (General Contract tariff). Every Deal in CMT DATA has a GCT associated with it.

**Role : Associate, OSS & BSS operations Lea**

**Environment : Unix, SQL, Windows, LoadRunner 10.xx, Shell**

**Responsibilities;**

- Have involved in requirement gathering ad part of Functionality and Load test activities
- Had a lead experience to handle performance activates
- Worked and involved in test plans and strategies design phase.
- Involved in tailoring test cases and modifying the already existing test cases to meet enhanced project requirements
- Internal and External reviews for UAT TCs, SRD, ST TCs, Test Plans
- Have involved in test data preparation, validation and applied as per business requirement
- Involved in execution of Functional, Regression, and System and E2E test cases.
- Recognize and enhancing Vuser scripts with VUgenerator and inserting Transactions,
- Responsible for load test and stress test to verify the capacity of the server using Load Runner.
- Responsible for creating, running test cases manually and posting defects using DRTT

**10) Project Name : Jumboo Insurance**

**Client : Jmuboo Inc, USA**

**Company : Nyku Systems**

**Duration : Aug-2005 - May-2006**

**Description:**

The system is about the insurance operations of JI. The system classified as logical groups pre-sales systems, transaction processing system, and enquiry system, accounting system. In this project should be evaluate the needs of prospect, based on the data filled by in the questionnaire. Then suggests the products based on the various criteria and their related Sum assured in the form of an output. Proposed processing system is handle insurer specific proposal, rating, support documents and providing information to insurer for under writing risks.

**Role : Associate, OSS & BSS operations Lea**

**Environment : Unix, SQL, Windows, LoadRunner 10.xx, Shell**

**Responsibilities;**

- Involved in tailoring test cases and modifying the already existing test cases to meet enhanced project requirements.
- Used Win runner for data base testing by creating check points and Data Driven testing.
- Recognize and enhancing Vuser scripts with VUgenerator and inserting Transactions, Rendezvous points, Comments into vuser scripts.
- Obtaining Vuser information to perform the load testing
- Logged defects and coordinated efforts will development team solve the problems
- Responsible for creating, running test cases manually and posting defects using Bug tracking tool

**11) Project Name : Jumboo Loans**

**Client : Jmuboo Inc, USA**

**Company : Nyku Systems**

**Duration** : Dec-2004 - June-2005

**Description:**

This project is a B2B application and provides the business solution for the mortgage business. It tracks and logs all the processes occurring while processing of Loan. This application starts from Loan Origination to Loan funding, including the third Parties involvement in Lending Exchange. Basically the entire application is divided into three parts, ADMINS, LOS (Loan Originating System) and LnXchg (Lending Exchange). LOS deals right from receiving customer call at call center to fixing appointment with the Closing Agent to Close/fund the loans..

**Role** : Tester, Reviewer

**Environment** : Winrunner, Shell, UNIX, Windows NT, Intel Dual Core, Java, Jsp, Servlets, Jdbc

**Responsibilities;**

- Involved in Requirement gathering phase
- Involved in tailoring test cases and modifying the already existing test cases to meet enhanced project requirements.
- Have involved in manual testing and automation testing
- Used Win runner for data base testing by creating check points and Data Driven testing.
- Recognize and enhancing Vuser scripts with VUgenerator and inserting Transactions, Rendezvous points, Comments into vuser scripts.
- Obtaining Vuser information to perform the load testing
- Logged defects and coordinated efforts will development team solve the problems
- Responsible for creating, running test cases manually and posting defects using Bug tracking tool

**12) Project Name : Le-Meriden Management**

**Client** : Le-Meriden Corp, USA

**Company** : Nyku Systems

**Duration** : Jan-2004 - Oct-2004

**Description:**

This system is being undertaken to support the Administrator to monitor the network in an efficient way. This allows creation and deletion of a domain, addition, modification and deletion of user account and group Creation, deletion, modification and display as well as designation a primary server and secondary server for the purpose of reliability. User can be given some extended permissions on resources through which Administrator can monitor the resource as well as users on network. This have goal of enhancing the security as well as robustness of operating System

**Role** : Team Member, Shell Developer

**Environment** : Unix, SQL, Windows, LoadRunner 10.xx, Shell

**Responsibilities;**

- Understanding of Client requirements.
- Involved in tailoring test cases and modifying the already existing test cases to meet enhanced project requirements
- Prepared Test Cases and Test Scripts and executed them.
- Involved in execution of Functional and Regression test cases.
- Logged defects and coordinated efforts will development team solve the problem

**13) Project Name : Domain Controlling System**

**Client** : Excitica Tele Link, USA

**Company** : Nyku Systems

**Duration** : Jun-2003 - Dec-2003

**Description:**

Real time systems are very critical in nature. The health monitor of real time distributed systems such as command and control systems where subsystems distributed geographically is critical. The project is a general-purpose system for health monitoring and real time distributed systems are proposed. In order to monitor health of real time distributed system it is required to develop a protocol. Since message may come asynchronously this protocol must have the capability of receiving such all types of messages

**Role** : Trainee

**Environment** : C, shell, unix, Windows NT, Intel Dual Core

**Responsibilities;**

- Involved in tailoring test cases and modifying the already existing test cases to meet enhanced project

requirements.

- Responsible for Functional and Regression.
  - Logged defects and coordinated efforts will development team solve the problem
  - Responsible for creating, running test cases manually and posting defects using Bug tracking tool..
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