

# **KRONOS MANUAL** Guide for Managing Attendance Policies

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# Overview

**Kronos Attendance Manager** is an add-on module to Workforce Timekeeper. The Module automates the administration of disciplinary/reward attendance policies:

- Extracts data from timecards; processes it, consistently, against a set of rules that have been configured to reflect company policies
- Identifies employees who have reached thresholds
- Provides visibility to potential problems; gives managers the opportunity for early intervention
- Identifies actions to be taken
- Generates emails/notifications to Attendance Administrator

## Components of the Kronos Attendance Manager

Attendance Policies are documented rules that are enforced to track employee attendance and determine disciplinary or reward consequences.

Attendance Event is an employee attendance behavior or pattern of behaviors that has a tracked consequence as defined in the attendance policy.

Attendance Rules utilize exceptions, punches, pay codes and comments to apply to the attendance policy.

Attendance Profile is a group of policies assigned to groups of employees.

Attendance Processor reads information form the Kronos timecard and identifies attendance events. In order for the Attendance processor to identify employees the employees must have Workforce Attendance License, Attendance Administrator and Attendance Profile assigned on their Kronos people record.

Each time the attendance process runs, it gathers all the relevant attendance events that have occurred since the last time the processor ran and performs a series of calculations to count and categorize the occurrences. Based on accumulated Workforce Absence Manage summary data, the attendance processor evaluates and enforces the attendance rules which constitute the attendance policies. When an employee fulfills the criteria of an attendance rule, the attendance processor triggers the appropriate action.

The attendance process will run nightly using data up to and including two days prior allowing attendance administrator time to correct exceptions, punches and pay codes.

## **Employee Attendance Requirements**

Employees must have the following components for the Attendance Processor to identify the employee and update Attendance Events.

Attendance License on the Person tab, under Licenses > Workforce Attendance. <u>Note:</u> If employee does not have a Workforce Attendance License checked the Attendance section on the Job Assignment tab will not display.

	OPLE EDITOR ded: 8:16AM	Name & ID doe, tommy 123458
P	ERSON JOB ASSIGNM	ENT
s	ave Actions T Hist	ory 🔻
	Person Summary	Licenses
	Licenses	Suite Product Licenses
	General Information	Suite Product Elenses
	Biometrics	Workforce Timekeeper
	Accruals & Leave	Workforce Attendance

Attendance Administrator on the Job Assignment tab, under Attendance, appropriate Attendance Administrator

PEOPLE EDITOR Loaded: 8:16AM	Name & ID	doe, tommy 123458	
PERSON JOB ASSIGNMEN	т		
Save Actions - Histor	y <b>*</b>		
Job Assignment Summary Primary Account Timekeeper	Attendance Attendance Administrator:	arson, Aaron	•
Personal Overtime	Atter	ndance Profile	Effective Date *
Scheduler Access Profiles Employee Role	La Maintenance-Custodial	•	8/01/2014 -
Attendance			

Attendance Profile on the Job Assignment tab, under Attendance, appropriate Attendance Profile with effective date of hire date, transfer date or 8/1/2014(date utilized for go live).

PEOPLE EDITOR	Name	& ID doe, tommy	123458	]
PERSON JOB ASSIGNMEN	ग			
Save Actions   Histor	·γ <del>*</del>			
Job Assignment Summary	Attendance			
Primary Account	Attendance Administrator:	Larson, Aaron		•
Timekeeper				
Personal Overtime		Attendance Profile		Effective Date *
Scheduler	Maintenance-Custodial			8/01/2014
Access Profiles	X t		•	
Employee Role				
Attendance				

<b>Department</b> (s)	Attendance Profiles
729	Warehouse
910, 911 and 912	Transportation
920	Child Nutrition
930, 934, 935 and 950	Maintenance-Custodial

Attendance Balance Bank on the Attendance Editor tab, under Summary.

ATTENDANCE EDITOR	Person & Id doe, jane (123457)	
SUMMARY CALENDAR Refresh Apply Rules	INCIDENTS ACTION DETAILS DOCUMENTS AU	DITS
Processed through 4/08/2015 Time Period Previous Pay Period	✓ 3/29/2015 - 4/04/2015 Apply	
BALANCES		
	Balance Type	Starting Balance
Tardys		0.0
Absences		0.0
No Call No Shows		0.0

Schedule must be accurate

Date	Start Time	End Time
Sun 4/05		
Mon 4/06	6:00AM	2:45PM
Tue 4/07	6:00AM	2:45PM
Wed 4/08	6:00AM	2:45PM

### New Hires and Rehires

Attendance License, Attendance Administrator, Attendance Profile and Balance Reset will all be performed through the Kronos Person Import based on the employee's Department. Ensure employee's schedule is accurate.

#### **Transfers**

The following steps must be performed for employees who Transfer into an Attendance tracking department.

1. Confirm/Update the Attendance License on the person tab, under Licenses select Workforce Attendance

PEOPL	E EDITOR	Name & ID doe, tommy 123458
PERSON Save	JOB ASSIGNM	
	Summary	Licenses
	al Information	Suite Product Licenses
Biomet	rics als & Leave	Workforce Attendance

2. Update **Attendance Administrator** on the Job Assignment tab, under Attendance select appropriate Attendance Administrator from the drop down.

PEOPLE EDITOR Loaded: 8:16AM	Name & ID doe, tommy 123458	
PERSON JOB ASSIGNM	INT	
Save Actions - Hist	Dry T	
Job Assignment Summary Primary Account Timekeeper	Attendance Attendance Administrator: Larson, Aaron	
Personal Overtime Scheduler Access Profiles Employee Role	Attendance Profile	Effective Date * 8/01/2014
Attendance		

3. Update **Attendance Profile** on the Job Assignment tab, under Attendance, assign the appropriate Attendance Profile with effective date of transfer date.

PEOPLE EDITOR Loaded: 8:16AM	Name & ID doe, tammy 123458
PERSON JOB ASSIGNME	INT
Save Actions - Histo	ry ▼
Job Assignment Summary	Attendance
Primary Account	Attendance Administrator:
Timekeeper	
Personal Overtime	Attendance Profile Effective Date *
Scheduler	Maintenance-Custodial 8/01/2014 -
Access Profiles	
Employee Role	
Attendance	

<b>Department</b> (s)	Attendance Profiles
729	Warehouse
910, 911 and 912	Transportation
920	Child Nutrition
930, 934, 935 and 950	Maintenance-Custodial

### 4. Reset the **Employees Attendance Balance Bank**

a. Navigate to Timekeeping > Attendance Genie

0	· · · · · ·
Attendance	
Biometric Status	
Shift Start	
Shift Close	
Search Genie	
Work & Absence Summary	

b. Select the Transfer Employee

ATTENDANCE Last Refreshed: 8:52AM		Show ?Doe	•	Edit Time Pe	Current Pa	y Period	Refresh
Actions - Punch - Amo	int T Accruals T Sche	edule 🔻 Approvals 🔻	Person 🔻 Atte	ndance 🔻			
Name 17	D	Hire Date	Rules In Progress	Processed Through Date	Absences	No Call No Sho	Tardys
doe, jane	123457	8/01/2007		4/08/2015	1.00	1.00	5.00

c. Select Attendance > Reset Balance

Timecard Schedule	People	Reports Attendance	e		
ATTENDANCE Last Refreshed: 9:14A	м		Show All Home		Edit Time Period Previous P
Actions   Punch	Amou	nt 🔻 Accruals 🔻 Sche	edule 🔻 Approvals 🔻	Person 🔻	Attendance
				Rule	Attendance Editor
Name	1 A	D	Hire Date	In	Update Balances>
				Progre	Reset Balance
doe, jane		123457	8/01/2007		Add 'Ignore History' Marker 🛶
doe, john		123456	6/19/2006		Delete 'Ignore History' Marker 🔿
doe, sally		123459	8/01/2007		Add 'Ignore Timecard Data' Marker 🛶
doe, tommy		123458	8/01/2007		Delete 'Ignore Timecard Data' Marker →

d. Update Reset Balance

<u>Note</u>: It is important to update balances to zero on a Transfer to assure employees starts with a clean slate.

- i. Balance Type: Absences
- ii. Reset Amount: 0
- iii. Effective Date: 1 Day prior to Transfer date
- iv. Click OK

🍰 Reset Attenda	nce Balance	×				
*Balance Type:	Absences 🔻					
*Reset to Amount:	0					
*Effective Date:	4/08/2015 👻					
OK Cancel Help						

- v. Select Attendance > Reset Balance
- vi. Balance Type: No Call No Shows Note: Place holder in Balance Type drop down in Alphabetical order scroll to the bottom
- vii. Reset Amount: 0
- viii. Effective Date: 1 Day prior to Transfer date
- ix. Click OK

💩 Reset Attendance Balance						
*Balance Type:	No Call No Shows	•				
*Reset to Amount:	0					
*Effective Date:	4/08/2015	-				
OK Cancel Help						

- xi. Select Attendance > Reset Balance
- xii. Balance Type: No Call No Shows
- xiii. Reset Amount: 0
- xiv. Effective Date: 1 Day prior to Transfer date
- xv. Click OK

х.

🍰 Reset Attenda	nce Balance		×			
*Balance Type:	Tardys	Ŧ				
*Reset to Amount:	0					
*Effective Date:	4/08/2015	-				
OK Cancel Help						

e. Click **Refresh** and confirm balance have been reset to 0

ATTENDANCE ast Refreshed: 8:59A	м		Show ?Doe	•	Edit Time Pe	riod Current Pa	v Period	Refresh
Actions   Punch	Amou	nt 🔻 Accruals 🔻 Sch	edule 🔻 Approvals 🔻	Person 🔻 Atte	ndance 🔻			
Name	14	D	Hire Date	Rules In Progress	Processed Through Date	Absences	No Call No Sho	Tardys
doe, jane		123457	8/01/2007	riograaa	4/07/2015	0.00	0.00	0.0

f. Select Attendance > Add Ignore Timecard Data Marker Timecard Schedule | People | Reports | Attendance

ATTENDANCE Last Refreshed: 9:14/			Show All Home		Edit Time Period Previous P
Actions - Punch	• Amou	nt 🔻 Accruals 🔻 Sch	edule 🔻 Approvals 🔻	Person 🔻	Attendance
				Rule	Attendance Editor
Name	1 A	D	Hire Date	In	Update Balances⇒
				Progre	Reset Balance –⇒
doe, jane		123457	8/01/2007		Add 'Ignore History' Marker 🛶
doe, john		123456	6/19/2006		Delete 'Ignore History' Marker 🛶
doe, sally		123459	8/01/2007		Add 'Ignore Timecard Data' Marker - 🗈
doe, tommy		123458	8/01/2007		Delete 'Ignore Timecard Data' Marker 🔿

- g. Update Add Ignore Timecard Data Marker
  - i. \*Ignore Timecard Data Marker Date: 1 Day prior to Transfer date
  - ii. Click OK

/ Add Ignore Timecard Data Marker					
*Ignore Timecard Data Marker Date:	4/08/2015	•			
OK Cancel Help					

### h. Select Attendance > Attendance Editor

Timecard | Schedule | People | Reports | Attendance

ATTENDANCE Last Refreshed: 9:14AM		Show All Home		Edit Time Period Previous P.
Actions  Punch  Amou	nt 🔻 Accruals 🔻 Sche	dule 🔻 Approvals 🔻 🛛	Person 🔻	Attendance
			Rule	Attendance Editor
Name 1 A	ID	Hire Date	In Progre	Update Balances
4	100.157	0/04/0007		Reset Balance
doe, jane	123457	8/01/2007		Add 'Ignore History' Marker
doe, john	123456	6/19/2006		Delete 'Ignore History' Marker 🔿
doe, sally	123459	8/01/2007		Add 'Ignore Timecard Data' Marker
doe, tommy	123458	8/01/2007		Delete 'Ignore Timecard Data' Marker

i. Review Balance Reset and Ignore Timecard Data Marker on the Attendance Editor Incidents Tab

SUMM	SUMMARY CALENDAR INCIDENTS ACTION DETAILS DOCUMENTS AUDITS								
Refres	Refresh Add Event → Edit → Delete View								
	ed through			_					
Time Pe	riod Range	of Dates 💊	/ 3/20/2015 3/20/2015 Apph	×					
	Day	Date /	Event/Pattern/Action	Actual Amount	Balance Change	Total	Balance Type		
	Fri	3/20/2015	'Ignore Timecard Data' Marker						
	Fri	3/20/2015	Balance Reset		0.00	0.00	Tardys		
	Fri	3/20/2015	Balance Reset		0.00	0.00	Absences		
	Fri	3/20/2015	Balance Reset		0.00	0.00	No Call No Shows		

j. Update employee's schedule

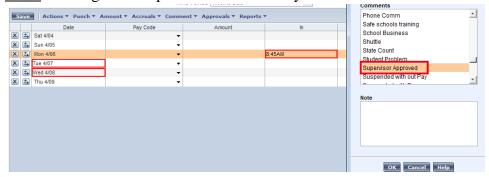
# **Employee Timecard Exceptions, Pay Codes, Punch and Comments**

Attendance Events are based on Exception, Pay Codes, Punch and Comment Combinations. It is important to review the employee's timecard frequently as the Attendance Processor applies Attendance Events nightly for two days prior.

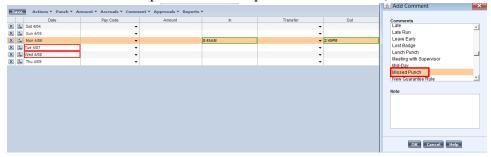
## **Exceptions**

**Early In, Late In, Early Out and Late Out(all but Transportation)** will accrue towards the employee's attendance Tardy balance, unless update with comment "Supervisor Approved".

Note: Marking the exception as reviewed only to clear the red box will not exclude from the Attendance Event.



**Missed Punch** will not accrue towards an employee's attendance balance, added for reporting purposes. Once the Missed Punch exception has been updated with a Punch, add comment "Missed Punch"



## Pay Codes

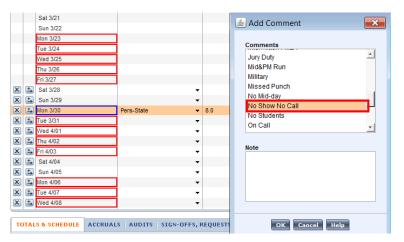
**No Leave AV** will accrue towards employee's attendance Absences balance. The attendance event has been configured to combine consecutive days into one attendance event and exclude weekends.

X	🕁 Wed 4/01	No Leave AV 👻	8.0
x	🕁 Thu 4/02	No Leave AV 🗸	8.0
X	🖕 Fri 4/03	No Leave AV 🗸	8.0
X	Sat 4/04	<b>•</b>	
X	Sun 4/05	-	
X	🕁 Mon 4/06	No Leave AV 🛛 👻	8.0

**No Leave AV with comment "Employee Counseled**" (Transportation only) will accrue towards the employee's attendance Absences balance. The attendance event has been configured to break the consecutive dates of a pay code "No Leave AV". The pay code comment combination must be used in the following days if required for a combined attendance event.

		Sun 3/22			
		Mon 3/23			🛓 Add Comment
		Tue 3/24			
		Wed 3/25			
		Thu 3/26			Comments
		Fri 3/27			Bad Weather
x	±,	Sat 3/28	-		Bayes Closed
x	±,	Sun 3/29	-		Comp Payout
x	±,	Mon 3/30	-		Dr. Appt
x	±,	Tue 3/31	-		Employee Counseled
x	±,	Wed 4/01	No Leave AV 🗸	8.0	Extended Leave
x	±,	Thu 4/02	No Leave AV 🗸	8.0	Family Issue Flex Time
x	t,	Fri 4/03	No Leave AV 🗸	8.0	Flex Time
x	±,	Sat 4/04	-		
x	±,	Sun 4/05			Note
x	±,	Mon 4/06	No Leave AV 🗸	8.0	
x	±,	Tue 4/07	-		
x	±,	Wed 4/08	-		
т	TAI	S & SCHEDULE ACCRUAL	S AUDITS SIGN-OFFS,	REQUES	
A	II	•			OK Cancel Help

**Pers-Local, Pers-State, Sick Local, Sick State, Vacation or No Leave Av with Comment "No Call No Show"** will accrue towards employee's attendance No Call No Show balance.



Admin Leave, Current Off Duty, Dock, Donated Days, FMLA Cur Off Duty, FMLA Dock, FMLA Local Absence, FMLA Pri Off Duty, FMLA Sick Local, FMLA Sick State, FMLA State Absence, FMLA Vacation, Jury Duty, Other Absence, Pers-Local, Pers-State, Prior Off Duty, School Business, Sick Local, Sick State, Subpoena, Susp w-out Pay, Vacation, and Workers Comp will not accrue towards employee's attendance Absences balance, added for reporting and Perfect Attendance(Maintenance-Custodial and Transportation).

## **Punches**

**Punch with Comment "Absent Part of Run"** (Transportation only) will not accrue towards an employee's attendance balance, added for reporting purposes.

				E Add Comment	~
	Sat 3/21				
	Sun 3/22			Comments	
	Mon 3/23			Absent Part of Run	<u> </u>
	Tue 3/24			Accident	
	Wed 3/25			Administration	
	Thu 3/26			Administrative leave	
	Fri 3/27			Alternate Day Off	
±,	Sat 3/28	<b>.</b>		ARC - Meeting	
±,	Sun 3/29	-		Assigned Extra Duty	
	Mon 3/30	•	7:30AM	Bad Weather	
_	Tue 3/31		1.50Aii	Broken Clock	-
_					
_	Wed 4/01	•		 Note	
_	Thu 4/02	-			
_	Fri 4/03	-			
"→	Sat 4/04	•			
"→	Sun 4/05	-			
±,	Mon 4/06	<b>•</b>			
≛	Tue 4/07	<b>•</b>			
±,	Wed 4/08				
_				 OK Cancel Help	

# **Reviewing Attendance Events**

## **Attendance Genie**

Attendance Genie summarizes attendance information for each employee, and enables you to do the following:

- Review details about whether an employee has been disqualified from perfect attendance (Maintenance-Custodial and Transportation), attendance events, actions, and balances.
- Use this information to quickly determine whether you need to complete any actions.
- Access the Attendance Editor

## Navigate to Timekeeping > Attendance Genie

ATTENDANCE Last Refreshed: 10:39AM	show 2006 Time Berind Previous Pay Period Time Berind Previous Pay Period															
Actions T Punch Amou	Actions * Punch * Amount * Accruals * Schedule * Approvals * Person * Attendance *															
Name 17	D	Hire Date	Rules In Progress	Processed Through Date	Absences	No Call No Sho	Tardys	Perfect Attendance	Discipline Level	Level Start Date	Level End Date	Attendance Action	Action Trigger Date	Action Initiated Date	Action Status	Action Completed Date
doe, jane	123457	8/01/2007		4/08/2015	0.00	0.00	8.00		Normal	8/01/2014		Employee Tardy Notifi Tardy Warning Letter		4/08/2015 4/08/2015	Completed Initiated	4/08/2015
doe, john	123456	6/19/2006		4/08/2015	1.00	0.00	0.00	~	Normal	8/01/2014		Absent Warning Letter	3/31/2015	4/08/2015	Initiated	
doe, sally	123459	8/01/2007		4/08/2015	1.00	0.00	0.00		Normal	8/01/2014		Absent Warning Letter	4/01/2015	4/08/2015	Initiated	
doe, tommy	123458	8/01/2007		4/08/2015	0.00	1.00	0.00		Level 2	3/31/2015		No Call Show Warning	3/30/2015	4/08/2015	Initiated	

Absences/No Call No Show/Tardys Point Balance – Displays the current total of occurrences.

Attendance Action – Defines what will/has occurred when the conditions of an attendance policy rule are met when the attendance process has run.

Action Status – Displays current state of action.

Initiated – needs review for disciplinary action

Complete - reviewed

Action Trigger Date – Displays the date when the employee incurred the behavior which launched the action. Action Initiated Date – Displays the date that the action was first recognized by the Attendance Processor.

<u>Note</u>: All columns allow for sorting. Double Clicking on an employee from the Attendance Genie will take you to the employee's timecard, see the next section for reviewing the Attendance Editor.

#### **Attendance Editor**

Attendance Editor is the primary workspace used to view and manage employee's attendance information.

- View data for an employee who has attendance events
- Update employee attendance data
- Complete attendance Actions

To access the Attendance Editor from any Genie select employee or from timecard, schedule or people editor and Click Attendance

KRONOS"	GENE	RAL - MY GENIE	S® - TIMEKEEPI	(NG 🔻 SCH					
Timecard Schedule People Reports Attendance									
ATTENDANCE Last Refreshed: 10:39AM Actions ▼ Punch ▼ A		nt ▼ Accruals ▼ Sche	Show ?Doe	▼ Person ▼ Atte	Edit Time Per				
Name	2▲	ID	Hire Date	Rules In Progress	Processed Through Date				
doe, tommy		123458	8/01/2007		4/08/2015				

Or

Select employee from any Genie and Click Attendance > Attendance Editor

Actions   Punch	Amount	<ul> <li>Accruals &lt; Sche</li> </ul>	edule 🔻 Approvals 🔻			
				Rule	Attendance Editor	
Name	14	ID	Hire Date	In	Update Balances -=>	

The Attendance Editor includes several tabs: Summary, Calendar, Incidents (Default Open), Action Details, Documents and Audits

ATTENDANCE EDITOR		Person & Id doe, john (123456)						
SUMMARY CALENDAR	INCIDENTS	ACTION DETAILS DOCUMENTS AUDITS						
Refresh Add Event → E	dit ⇒ De	lete View						

**Summary** tab displays tables of data related to Balance, Perfect Attendance(Maintenance-Custodial and Transportation), and Actions for the employee.

ATTENDANCE EDITOR	TTENDANCE EDITOR Person & Id doe, john (123456)												
Refresh	Terfeed												
Processed through 4/08/2015	Processed through 408/2015												
Time Period Range of Dates	Time Period Range of Dates 🗸 3202015 📾 3202015 📾 Apply												
BALANCES													
	Balance Type	Starting Balance		Change	Ending Balance								
Tardys			0.00	0.00		0.00							
Absences			0.00	0.00		0.00							
No Call No Shows			0.00	0.00		0.00							
PERFECT ATTENDANCE													
Date	Per	fect Attendance	Perfect Attendance Definition										
NO PERFECT ATTENDANCE INFORMATION	FOUND.												
ACTION	ACTION												
	Action			Action Date									
NO ACTIONS FOUND.					D ACTIONS FOUND.								

Calendar tab displays an employee's attendance data in a calendar format.

ATTENDAN	TTENDANCE EDITOR Person & Id doe, jane (123457)										
	Time Period Range of Dates										
	Sun	Mon	Tue	Wed	Thu	Fri	Sat		\$		
	5 6 7 12 13 14		<b>14</b> LATEIN 0.5 1.00	1 8 15 LATEIN 0.25	2 9 16 LATEIN 0.5 1.00	3         4           10         11           LATEOU 0.25         11           1.00         18					
Apr	19	LATEOU 0.25 1.00 20	LATEOU 0.75 1.00 EMPTDY 21	1.00 MP 22	EMPTDY 23	24	25	A	pr		
	26	27	28	29	30	1					
* ~								<b>~</b>	×		

**Incident** tab displays chronological list of Attendance Tracking events, patterns and action that have been detected by the attendance Processor for the specified Time Period selected. Bold items are items to be reviewed on the Action Detail Tab.

ATTEN	TENDANCE EDITOR Person & Id. doe, tommy (123458)										
SUM	SUMMARY CALENDAR INCLOENTS ACTION DETAILS DOCUMENTS AUDITS										
Refre	Refresh Add Event-3 Edit-3 Delete View										
Proces	Processed through 4/10/2015										
	Time Period Range of Dates V 3/30/2015 III 4/11/2015 III Apply										
	Day	Date /	Event/Pattern/Action	Actual Amount	Balance Change	Total	Balance Type	Shift Start Time	Perfect Attendance Disqualification	Perfect Attendance Definition	
	Mon	3/30/2015	Absent No Call No Show		1.00	1.00	No Call No Shows		¥	Maintenance-Custodial PA	
	Mon	3/30/2015	No Call Show Warning								
	Tue	3/31/2015	Late In	0.25	1.00	1.00	Tardys	8a			
	Tue	3/31/2015	Late Out	0.25	1.00	2.00	Tardys	8a			
	Wed	4/01/2015	Early In	0.25	1.00	3.00	Tardys	8a			
	Wed	4/01/2015	Early Out	0.25	1.00	4.00	Tardys	8a			
	Thu	4/02/2015	Late In	0.5	1.00	5.00	Tardys	8a			
	Thu	4/02/2015	Late Out	0.5	1.00	6.00	Tardys	8a			
	Mon	4/06/2015	Early In	0.25	1.00	7.00	Tardys	8a			
	Mon	4/06/2015	Late Out	0.25	1.00	8.00	Tardys	8a			
	Mon	4/06/2015	Tardy Possible Suspension								

Action Detail Tab displays actions incurred by the employee for the specific time period.

ATTENDANCE	TENDANCE EDITOR Person & M dot, borny (122458)								
	SUMMARY CALENDAR INCIDENTS ACTION DETAILS DOCUMENTS AUDITS Refered Edt Ver Regenerate Refered								
-	Processed through 4192015 Time Period Range at Dates 🗸 202015 🔄 4112015 🔄 Kunde								
	Attendance Action	0	Triggered Date	Initiated Date	Current Status	Completed Date	Details		
	No Call Show Warning		3/30/2015	4/08/2015 Completed		4/03/2015	Reviewed with employee		
	Tardy Possible Suspension		4/06/2015	4/10/2015	initiated				

**Documents** Tab to review Documents associated with an Attendance event, which will be on the Action Detail Tab.

TTENDANCE EDITOR Person & M dec. stdy (12343)								
SUMMARY CALENDAR INCIDENTS ACTION DETAILS DOCUMENTS AUDITS								
Refersh View Regenerate Forward ->								
Processed through 4192015 Time Period (Range d'Dairs V) 1202015 🔄 (e112015 )								
Attendance Action	Triggered Date		Document	Last Generated on Date/Time				
Warehouse Absent Warning Letter	4/01/2015 12:00AM		Warehouse Absent Warning Letter	4/10/2015 9:35AM				
Warehouse Tardy Possible 1 Day Suspension	4/08/2015 12:00AM		Warehouse Tardy Possible Suspension					
WarehouseTardy Possible Termination	4/09/2015 12:00AM		Warehouse Tardy Possible Termination					

# **Notification of Attendance Events**

Notification e-mails have been created to notify the Attendance Administrator of an Attendance Event that requires review.

If your department has provided letters a notification will appear as below. The link in the e-mail will open the letter to be reviewed with the employee.

😳 doe, jane	-CN Tardy Warning Letter : fc	×							
File Edit F	ormat Message Collaborate View Help								
Reply -	ReplyAl Forward Unsend History Print Delete Copy Ref	(?) Help							
E BO	kronosmc Wed, Apr 08, 2015 10:31 AM								
From:	noreply@conroeisd.net								
To:	📸 kronosmc								
Co:									
Subject:	doe, jane-CN Tardy Warning Letter								
D C P	B / <u>U</u> ····   ⊆ ⊆ ⊞   al. ≟ ≰   <b>⊙</b> / <b>√</b>   2±								
	🔽 12 💌 🗮 Left 💌 Insert 💌 Format 💌	<b>2</b>							
Kustik		JJ							
Employee Na Manager: Pe Action Trigge Document: C http://kronos1	Employee ID: 123457 Employee Name: doe, jane Manager: Pettit, Malia Action Trigger Date: 4/02/2015 Document: CN: Tardy Warning Latter http://knons/ amployees.cisd.conroeisd.loc/wfc/applications/wat/ViewDocument.do?id=52&key=46b9207862e435175f0fb26c4eee8360 Please click on the link to open the document.								

If letters have not been provided you will receive a consolidated e-mail of all Attendance Events from the previous run of the Attendance Processor, which need to be reviewed.

😳 Employee	e Attendance Incident : fc	_ • ×							
File Edit F	ormat Message Collaborate View Help								
Reply -	Reply Al Forward Unsend History Print Delete Copy Find Next Unread Previous in Thread Next in Thread Up One Level	() Help							
<b>E3</b> 0	kronosmc Wed, Apr 08, 2015 10:41 AM								
From:	🛊 noreply@conroeisd.net 🛛 🕲								
To:	li kronosmc								
Cc:									
Subject:	Employee Attendance Incident								
OCP	B / U === 生 生 単 生 ↓ 🕲 💞 🎸 🐲								
<b>K</b>	▼ 12 ▼ ■▼ Left ▼ Insert ▼ Format ▼	e / 1							
	Attendance Incident in Kronos for the following employee.								
Employee: do	ie, tommy - 123458 cident: No Call Show Warning								
Please review	Attendance Incident in Kronos for the following employee.								
Attendance In	Employee: doe, john - 123456 Attendance Incident: Absent Warning Letter Date: 3/31/2015								

## **Completing Attendance Events**

Once you've received a Notification or identified an "Initiated" Attendance Event through reports or Attendance Genie, navigate to the Attendance Editor and select the Action Detail Tab.

ATTENDAM	TENDANCE EDITOR Person & Id doe, saly (123459)									
SUMMARY CALENDAR INCLOREDS ACTION DETAILS DOCUMENTS AUDITS										
Refresh	Refresh Tdt -> View Regenerate Forund ->									
Processed through 410/2015										
Time Periou	Range of Dates V 3/20/2015 4/11/2015 Apph	-								
	Attendance Action	0	Triggered Date	Initiated Date	Current Status	Completed Date	Details			
	Warehouse Absent Warning Letter	0	4/01/2015	4/08/2015	Completed	4/02/2015	Reviewed Document with employee, she will try harder			
	Warehouse Tardy Possible 1 Day Suspension	0	4/08/2015	4/10/2015	Initiated					
	WarehouseTardy Possible Termination	0	4/09/2015	4/10/2015	Initiated					

1. Select the Attendance Event by checking the box

	Attendance Action	Q
	Warehouse Absent Warning Letter	Û
✓	Warehouse Tardy Possible 1 Day Suspension	Û

2. If the Attendance Event has a paperclip, this means there is an attendance document(Warehouse and Child Nutrition)

	Attendance Action	Q
	Warehouse Absent Warning Letter	0
✓	Warehouse Tardy Possible 1 Day Suspension	Û

a. Click on View to open the Attendance Document

SUMMARY CALEN	IDAR	INCIDENTS	ACTION DETAILS	DOCUMENTS AUDITS
Refresh Edit ⇒	View	Regenerate	Forward →	

b. If Attendance Document is correct, click Forward to send to the Employee's Manager e-mail address



- ii. Subject = Free Text
- iii. Message = Free Text

Send & Return	Return Refresh
	Send to Employee's Manager Send to Employee's Attendance Administrator
* To:	amlarson@conroeisd.net
	Send copy to myself
Subject:	Employee Tardy Attendance Event
Attachments:	Child Nut Tardy Warning Letter
	Aaron,
Message:	Please review attached attendance event with Jane. Return to me with signed copy and next steps.
	Thank you,
	Attendance Admin
Send & Return	

Note: Clicking Send to Employee's manager will send to the who the employees "Reports To"

On the Job Assignment > Primary Account. Employees in Kronos have "None", and will not be delivered, an Error Message: The employee doesn't have a Manager, will return. The manager must also have a Kronos Workforce Manager account to open the Attendance document.

3. After employee has been counselled click Edit $\rightarrow$ 



4. Update the Completed Date with counselled date, Details with any remarks and click Save & Return

Refresh Save Save & Return Return						
Processed through 4/10/2015						
Attendance Action	Triggered Date	Initiated Date	Current Status	Completed Date	Details	Source Policy
Warehouse Tardy Possible 1 Day Suspension	4/08/2015	4/10/2015	Initiated	4/10/2015	vill try harder to be on time	Warehouse Tardy Totals

5. The Current Status will be updated to Completed

SUMMARY	SUMMARY CALENDAR INCIDENTS ACTION DETAILS DOCUMENTS AUDITS Refresh Edit-3 View Regenerate Forward-3								
Processed through 4102015 Time Period Range of Dates 💙 3202015 📴 411/2015 🔤 Randw									
	Attendance Action	0	Triggered Date	Initiated Date	Current Status	Completed Date	Details		
	Warehouse Absent Warning Letter	0	4/01/2015	4/08/2015	Completed	4/02/2015	Reviewed Document with employee, she will try harder		
	Warehouse Tardy Possible 1 Day Suspension		4/08/2015	4/10/2015	Completed	4/10/2015	Employee will try harder to be on time		
	WarehouseTardy Possible Termination	0	4/09/2015	4/10/2015	Initiated				

## **Editing an Attendance Event**

- If an Attendance Event has been triggered and Timecards have not been locked, update the Exception, Pay Code or punch on the employee's timecard to remove the Attendance Event .(See: Employee Timecard Exceptions, Pay Codes, Punch and Comments) The next time the Attendance processor runs the Attendance Event will be corrected.
- 2. If an Attendance Event has been triggered and Timecards have been locked, Edits to Exceptions Early In, Late In, Early Out or Late Out, No Call No Show or No Leave AV may be processed.
  - a. Navigate to the Attendance Editor > Incidents Tab

SUMMARY CALENDAR	INCIDENTS	ACTION DETAILS DOCUMENTS AUDITS
Refresh Add Event → E	dit ⇒ Del	ete View
Processed through 4/10/2015		

b. Select the Exception to corrected and click Edit

SUMM	SUMMARY CALENDAR INCIDENTS ACTION DETAILS DOCUMENTS AUDITS										
Refre	Refresh     Add Event →     Edit →     Delete     View										
	Processed through 4/10/2015 Time Period Range of Dates V 4/10/2015 I Arr11/2015										
	Day	Date 🛆	Event/Pattern/Action	Actual Amount	Balance Change	Total					
	Thu	4/09/2015	Late In	0.25	1.00	5.00					
	Thu	4/09/2015	Late Out	0.25	1.00	6.00					

c. Update the Event to Early In - Approved, Late In Approved, Early Out – Approved, Late Out – Approved, FMLA State Absence, Pers-State and click Save & Return.

'EDIT AT	TENDANCE EVENT	Person & Id doe, sally (123459)
Refresh	Save Save & Return Return	
Processed	1 through 4/10/2015	
	*Date	"Event
Thu	4/09/2015	Late In Approved

d. Balance will be reduced and next time the Attendance processor runs the Attendance Event will be removed.

SUMM	SUMMARY CALENDAR INCIDENTS ACTION DETAILS DOCUMENTS AUDITS										
Refres	Refresh Add Event → Edit → Delete View										
Process	Processed through 4/08/2015										
Time Pe	riod Range o	f Dates 🗸	4/09/2015 4/11/2015 Apply								
	Day	Date /	Event/Pattern/Action	Actual Amount	Balance Change	Total					
	Thu	4/09/2015	Late In Approved	0.25							
	Thu	4/09/2015	Late Out	0.25	1.00	5.00					

## **Perfect Attendance**

**Perfect Attendance** evaluate employees based on defined list of pay codes (Maintenance – Custodial and Transportation only)

Actions * Punch * Amount * Accruals * Schedule * Approvals * Person * Attendance *											
Name	2Å	D	Hire Date	Rules In Progress	Processed Through Date	Absences	No Call No Sho	Tardys	Perfect Attendance	Discipline Level	Level Start Date
(	-		6/26/2014		3/26/2015	0.00	0.00		~	Normal	8/01/2014

Review the Attendance Editor, Summary Tab Perfect Attendance for dates of violation.

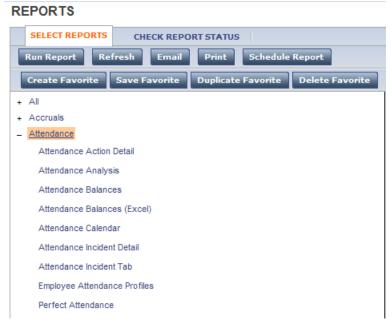
ATTENDANCE EDITOR Perso	on & Id							
SUMMARY CALENDAR I INCIDENTS   ACTION DETAILS   DOCUMENTS   AUDITS   Refrest								
Processed through 3/26/2015								
Time Period Range of Dates 🗸 110/2015 🔤 4/10/2015 🔤 🗛								
BALANCES								
Balance Type		Starting Balance		Change		End		
Absences			0.00	0.00				
No Call No Shows			0.00	0.00				
PERFECT ATTENDANCE								
Date	P	Perfect Attendance		Per	fect Attendance Definition			
1/21/2015	Violation		Transportation PA					
1/26/2015	Violation		Transportation PA					
1/28/2015	Violation		Transportation PA					
2/02/2015	Violation		Transportation PA					

Review the Attendance Editor, Incidents tab for Perfect Attendance Disqualifier Checkmarks  $\sqrt{}$ 

			1 chaol a la						
SUMMARY CALENDAR INCLOEMS ACTION DETAILS DOCUMENTS AUDITS									
Refresh Add Event → Edit → Delate View									
Processed through 306/2015           Time Period Renge of Dates           V           1001/2015           Image of Dates									
	Day	Date	Event/Pattern/Action	Actual Amount	Balance Change	Total	Balance Type	Shift Start Time	Perfect Attendance Disqualification 🗸
	Mon	2/02/2015	FMLA Sick Local	4.0					~
	Wed	1/28/2015	Other Absence	4.0					v
	Mon	1/26/2015	Prior Off Duty	4.0					v
	Wed	1/21/2015	Pers-Local	4.0					<u>ل</u>

## **Attendance Reports**

To view Attendance Report, expand the Attendance category under the select report quick link

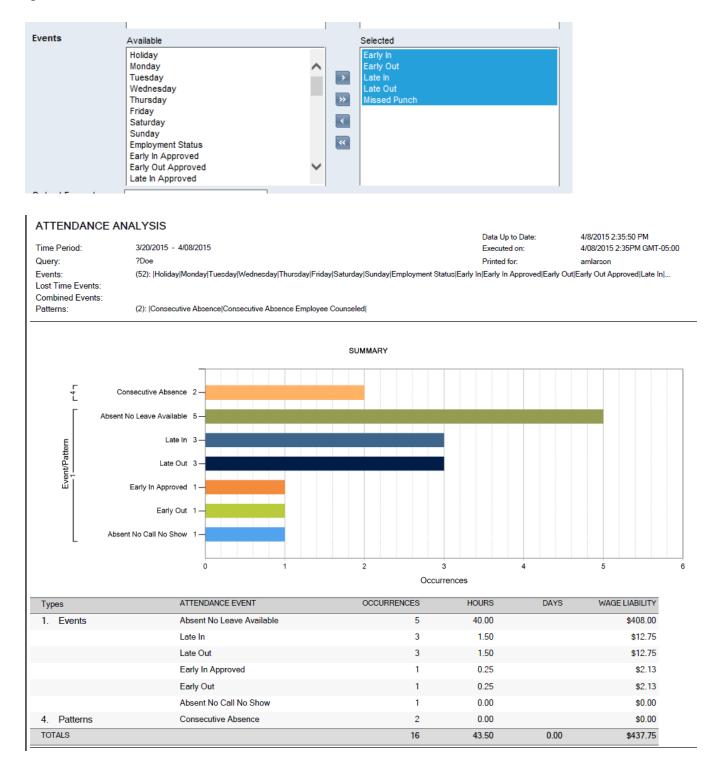


Attendance Action Detail list the attendance actions for each employee for the specified time period. This report displays actions that had at least one date(triggered, initiated, and completed) falling into the range of dates in the selected time period.

Time Period: Query:	3/20/2015 - 4/08 ?Doe	8/2015				Executed on: Printed for:	4/08/2015 2:07PM GMT-05:00 amlarson
Name			ID				
Action		Triggered Date	Initiated Date	Current Status	Completed Date	Details	Source Policy
doe, tommy			123458			Processed through	: 4/8/2015 12:00:00 AM
No Call Show	Warning	3/30/2015	4/8/2015	Initiated			Maintenance-Custodial Total NCNS
doe, john			123456			Processed through	: 4/8/2015 12:00:00 AM
Absent Warnir	ng Letter	3/31/2015	4/8/2015	Initiated			Transportation Absence Totals
doe, jane			123457			Processed through	: 3/29/2015 12:00:00 AM
Employee Tar	dy Notification	4/1/2015	4/8/2015	Completed	4/8/2015	Reviewed with	Child Nutrition Tardy Totals
Tardy Warning	g Letter	4/2/2015	4/8/2015	Initiated			Child Nutrition Tardy Totals
doe, sally			123459			Processed through	: 4/8/2015 12:00:00 AM
Absent Warnir	ng Letter	4/1/2015	4/8/2015	Initiated			Warehouse Absence Totals

Total Number of Employees: 4

Attendance Analysis report provides charts and shows number of attendance events and patterns. This is a good report to run trends based on Events for specified time periods. You have the option to select all events or specific events, default is all Events.



Attendance Balances report list the point balances for each employee within the specified time frame. Also available in Excel.

Attendance I	Balances					
Time Period: Query:	3/20/2015 - 4/08/2015 ?Doe			4/08/2015 2:30PM GMT-05:00 amlarson		
Name	ID	Category	Balance Type	Starting Balance	Change	Ending Balance
doe, jane	123457			Processed through	n: 3/29/2015	12:00:00 AM
		Points and Occurrences				
			Absences	0.00	0.00	0.00
			No Call No Shows	0.00	0.00	0.00
			Tardys	0.00	8.00	8.00
doe, john	123456			Processed through	n: 4/8/2015 1	2:00:00 AM
		Points and Occurrences				
			Absences	0.00	1.00	1.00
			No Call No Shows	0.00	0.00	0.00
			Tardys	0.00	0.00	0.00
doe, sally	123459			Processed through	n: 4/8/2015 1	2:00:00 AM
		Points and Occurrences				
			Absences	0.00	1.00	1.00
			No Call No Shows	0.00	0.00	0.00
			Tardys	0.00	0.00	0.00
doe, tommy	123458			Processed through	n: 4/8/2015 1	2:00:00 AM
		Points and Occurrences				
			Absences	0.00	0.00	0.00
			No Call No Shows	0.00	1.00	1.00
			Tardys	0.00	0.00	0.00

Total Number of Employees: 4

#### Attendance Balances (Excel)

Time Period: 3/20/2015 - 4/08/2015 Query: ?Doe Executed on: 4/08/2015 2:40PM GMT-05:00 Printed for: amlarson

Name	ID:	Category	Balance Type	Points -	Change -	Points - Ending
				Starting	Points	Balance
				Balance		
doe, jane	123457	Points and Occurrences	Absences	0.00	0.00	0.00
doe, jane	123457	Points and Occurrences	No Call No Shows	0.00	0.00	0.00
doe, jane	123457	Points and Occurrences	Tardys	0.00	8.00	8.00
doe, john	123456	Points and Occurrences	Absences	0.00	1.00	1.00
doe, john	123456	Points and Occurrences	No Call No Shows	0.00	0.00	0.00
doe, john	123456	Points and Occurrences	Tardys	0.00	0.00	0.00
doe, sally	123459	Points and Occurrences	Absences	0.00	1.00	1.00
doe, sally	123459	Points and Occurrences	No Call No Shows	0.00	0.00	0.00
doe, sally	123459	Points and Occurrences	Tardys	0.00	0.00	0.00
doe, tommy	123458	Points and Occurrences	Absences	0.00	0.00	0.00
doe, tommy	123458	Points and Occurrences	No Call No Shows	0.00	1.00	1.00
doe, tommy	123458	Points and Occurrences	Tardys	0.00	0.00	0.00

Attendance Incident Detail Report displays each employee's attendance events patterns, perfect attendance, and actions in a list format for a specified time period. A report view of the Attendance Editors Incident Tab.

ime Period: luery:	3/20/2015 - 4/08/2015 ?Doe							Executed on: Printed for:	4/08/2015 2:43PM ( amlarson	GMT-05:00
Date	Event/Pattern/Action	Code	Actual Amount	Change	Total (Running)	Balance Type	Shift Start Time	Source Policy	Perfect Attendance Disqualification	Source Perfect Attendance Definition
loe, jane Processed through:	ID:	123457 3/29/2015 12:0	00:00 AM			Attendance Profile:		8/1/2014 - Forever	С	hild Nutrition
3/30/2015	Early In Approved	EIAPP	0.25				6:00AM			
3/30/2015	Late Out	LATEOU	0.25	1.00	1.00	Tardys	6:00AM	Child NutritionTardy Events		
3/31/2015	Late In	LATEIN	0.25	1.00	2.00	Tardys	6:00AM	Child NutritionTardy Events		
3/31/2015	Early Out	EARLYO	0.25	1.00	3.00	Tardys	6:00AM	Child NutritionTardy Events		
4/1/2015	Late In	LATEIN	0.50	1.00	4.00	Tardys	6:00AM	Child NutritionTardy Events		
4/1/2015	Late Out	LATEOU	0.50	1.00	5.00	Tardys	6:00AM	Child NutritionTardy Events		
4/1/2015	Employee Tardy Notification	EMPTDY						Child Nutrition Tardy Totals		
4/2/2015	Late In	LATEIN	0.75	1.00	6.00	Tardys	6:00AM	Child NutritionTardy Events		
4/2/2015	Late Out	LATEOU	0.75				6:00AM			
4/2/2015	Tardy Warning Letter							Child Nutrition Tardy Totals		

**Employee Attendance Profiles** report lists the attendance profile information in Attendance on the Job Assignment tab of the people editor for each employee who is included in your department. This report will be used for identifying Transfer in the incorrect Attendance Profile.

#### Employee Attendance Profiles

Time Period: Query:	3/20/2015 - 4/08/2015 ?Doe	Executed on: Printed for:	4/08/2015 2:46PM GMT-05:00 amlarson					
Employee		ID						
Effective Da	ates	Profile Name						
doe, jane		123457						
8/1/2014 - F	Forever	Child Nutrition	Child Nutrition					
doe, john		123456						
8/1/2014 - F	orever	Transportation	Transportation					
doe, sally		123459						
8/1/2014 - Forever		Warehouse	Warehouse					
doe, tommy		123458						
8/1/2014 - F	orever	Maintenance-Custodial						

Total Number of Employees: 4

**Perfect Attendance**(Maintenance-Custodial and Transportation) report lists all employees who are assigned to perfect attendance policies that have perfect attendance for selected time period.

Perfect Atter	ndance		Executed on:	6/18/2007 2:28:17 PM	
Time Period: Query:	Previous Pay Period Previously Selected Employee(	2)		Printed for:	cfryman
Employee Who H	ias Perfect Attendance				
	Perfect Attendance Definition			Source Policy	
Fallon, Jane		ID:	5	Process	sed through:6/17/2007 12:00:00 AM
	Perfect Attendance			Chronic Disciplin	e 90 Day Perfect Attenda
Total Number of	Employees: 1				

# Pay Code / Exceptions / Comments Reference

Event Name	Timecard data which drives the Event	Range	Occ.
Early In 6 Min or More (all but Transportation)	Exception (Early In)	00:06 - 24:00	1
Late In 6 Min More (all but Transportation)	Exception (Late In)	00:06 - 24:00	1
Early Out 6 Min or More (all but Transportation)	Exception (Early Out)	00:06 - 24:00	1
Late Out 6 Min or More (all but Transportation)	Exception (Late Out)	00:06 - 24:00	1
Absent No Leave Available (Transportation)	Pay Code ('No Leave Av')	00:15 - 24:00	1
Absent No Leave Available	Pay Code ('No Leave Av')	00:01 - 24:00	1
Absent Employee Counseled (Transportation)	Pay Code ('No Leave Av') and Comment ('Employee Counseled')	00:01 - 24:00	1
Absent No Call No Show	Pay Code ('Pers-State', 'Pers-Local', 'Sick Local', 'Sick State', 'Vacation' or 'No Leave Av') and Comment ('No Call No Show')	00:01 - 24:00	1
Missed Punch	Punch and Comment (Missed Punch)		0
Early In Approved	Exception (Late In) and Comment ('Supervisor Approved')	00:06 - 24:00	0
Late In Approved	Exception (Late In) and Comment ('Supervisor Approved')	00:06 - 24:00	0
Early Out Approved	Exception (Early Out) and Comment ('Supervisor Approved')	00:06 - 24:00	0
Late Out Approved	Exception (Late Out) and Comment ('Supervisor Approved')	00:06 - 24:00	0
Absent Part of Run (Transportation)	Punch and Comment ('Absent Part of Run')		0
Admin Leave	Pay Code ('Admin Leave')	00:01 - 24:00	0
Current Off Duty	Pay Code ('Current Off Duty')	00:01 - 24:00	0
Dock	Pay Code ('Dock')	00:01 - 24:00	0
Donated Days	Pay Code ('Donated Days')	00:01 - 24:00	0
FMLA Cur Off Duty	Pay Code ('FMLA Cur Off Duty')	00:01 - 24:00	0
FMLA Dock	Pay Code ('FMLA Dock')	00:01 - 24:00	0
FMLA Local Absence	Pay Code ('FMLA Local Absence')	00:01 - 24:00	0
FMLA Pri Off Duty	Pay Code ('FMLA Pri Off Duty')	00:01 - 24:00	0
FMLA Sick Local	Pay Code ('FMLA Sick Local')	00:01 - 24:00	0
FMLA Sick State	Pay Code ('FMLA Sick State')	00:01 - 24:00	0
FMLA State Absence	Pay Code ('FMLA State Absence')	00:01 - 24:00	0
FMLA Vacation	Pay Code ('FMLA Vacation')	00:01 - 24:00	0
Jury Duty	Pay Code ('Jury Duty')	00:01 - 24:00	0
Other Absence	Pay Code ('Other Absence')	00:01 - 24:00	0
Pers-Local	Pay Code ('Pers-Local')	00:01 - 24:00	0
Pers-State	Pay Code ('Pers-State')	00:01 - 24:00	0
Prior Off Duty	Pay Code ('Prior Off Duty')	00:01 - 24:00	0
School Business	Pay Code ('School Business')	00:01 - 24:00	0
Sick Local	Pay Code ('Sick Local')	00:01 - 24:00	0
Sick State	Pay Code ('Sick State')	00:01 - 24:00	0
Subpoena	Pay Code ('Subpoena')	00:01 - 24:00	0
Susp w-out Pay	Pay Code ('Susp w-out Pay')	00:01 - 24:00	0
Vacation	Pay Code ('Vacation')	00:01 - 24:00	0
Workers Comp	Pay Code ('Workers Comp')	00:01 - 24:00	0