

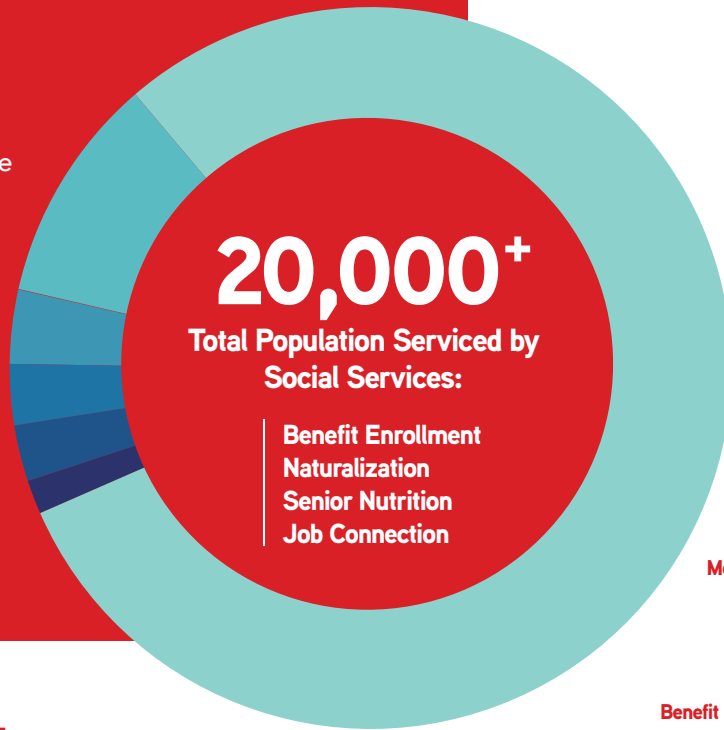


2019 ANNUAL REPORT

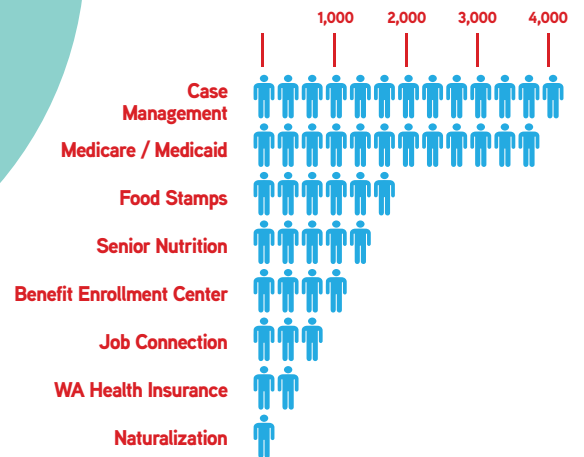


Korean Women's Association

Asian
79%+
E. Euro / Ukraine
10%+
Caucasian
3.3%+
Other
2.7%+
Multi-Race
2.5%+
Hispanic
1.5%+



14,532
individuals took advantage of our Benefit Enrollment Assistance



+ / -
Indicates actual percentage is higher or lower than simplified number displayed

50%+
of seniors reported improved knowledge of and access to community resources



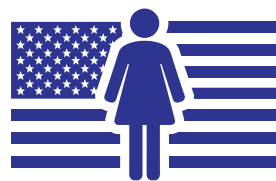
50%+
of seniors reported increased physical activity and improved mental health status



35,308
meals served at ethnic senior nutrition sites



3,376
hours of citizenship classes



300
became naturalized citizens

We Are Family Home



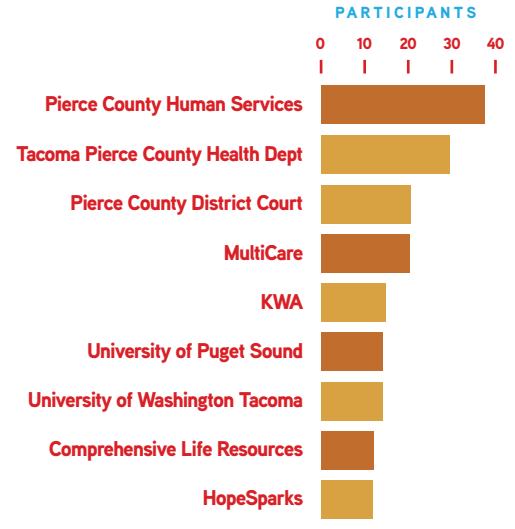
143
total clients served
72% placed in permanent housing

359

participants in the
Screening, Brief Intervention
& Referral to Treatment Training
SBIRT

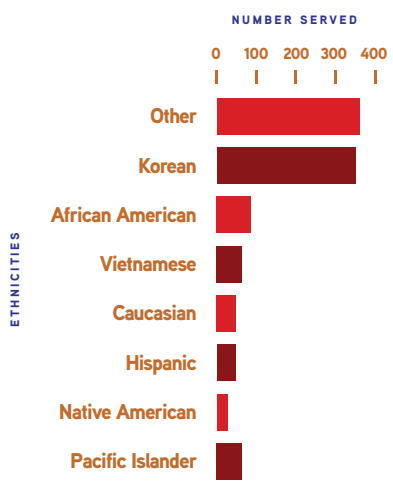


TOP PARTICIPATING ORGANIZATIONS



7+

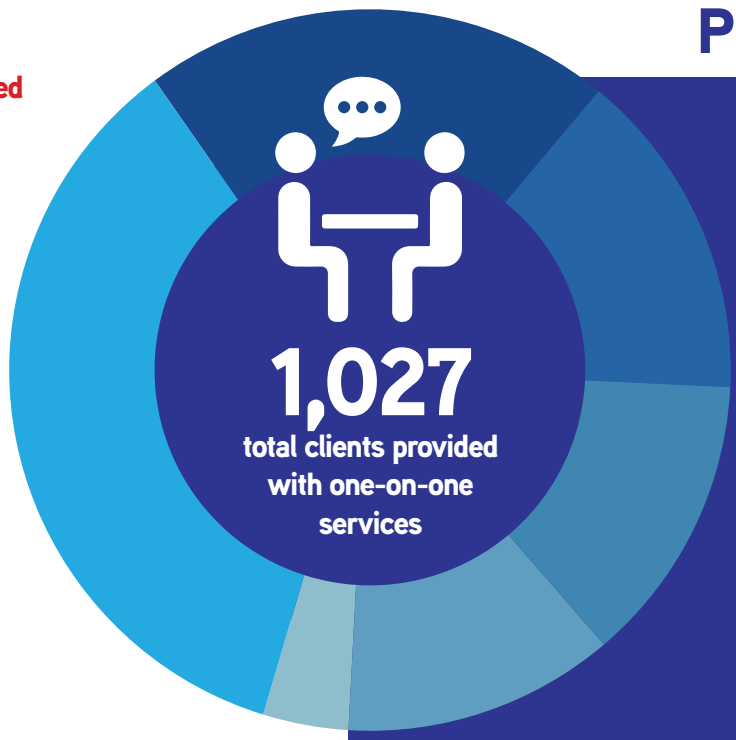
ethnicities served
by one-on-one
services



5

languages spoken
by Community &
Behavioral Health
Team

ENGLISH
SPANISH
SAMOAN
KOREAN
VIETNAMESE



PROGRAMS

- SBIRT Training **35%**
- Cancer Screening Navigation **21%+**
- Pathways Care Coordination **15%+**
- Partners in Community Health **13%+**
- Everyday Prevention **12%+**
- CRISP **3.8%**



4 new "In-Home Care" KWA offices in Marysville, Vancouver, Bellingham, and Longview

Now serving the entire I-5 corridor from north to south Washington state and the Olympic Peninsula.



x **1,632**

clients served in 2019

They were able to stay in the comfort of their own home and avoid being put into care facilities.



KWA HomeCare



KWA HomeCare
Serving veterans since 1972



1,374,925

hours served by a monthly average of 1,217 care-givers employed by KWA



1,291,404

miles driven by employees to support medical and essential shopping for those clients



Affordable Housing

	Female	Male	Average Age	Average Rent	SSI	SS	Other TANF Child Support Non-Fed	Asian	White	African American	Other
Hotel Olympus	24	25	47	363	5	14	30	0	30	9	10
International Place	35	19	79	285	27	26	1	48	0	0	6
Pacific Villa	14	10	83	272	12	6	6	24	0	0	0
Senior City	38	22	80	290	21	30	9	58	2	0	0
Orchard Project	12	10	18	484	0	1	4	0	10	6	6
Total	133	86	61	338	65	77	50	130	42	15	22



TOTAL RESIDENTS
219

AVERAGE AGE
61

AVERAGE RENT
\$338

TOTAL ASIAN
130

TOTAL WHITE
42

TOTAL AFRICAN AMERICAN
15

TOTAL OTHER
22

Determined to Pay it Forward



I moved into Hotel Olympus in 2009. I was recovering financially from being laid off during the 2008 economy crash from my job as Associate Editor at a local newspaper. There were no jobs. I was a single parent and we had to give up the house we were renting because my freelance income wasn't enough. I moved here so my daughter could go to Tacoma School of the Arts.

This place allowed me time and space to reinvent myself. I became one of the best festival organizers in Tacoma. I consulted and/or managed almost all of the bigger festivals in the area including Art on the Ave, First Night, Bumbershoot, Proctor Arts Festival, Freedom Fair, Tacoma Maritime Fest and more. I collaborated with 15 other local artists, musicians and performers and opened Speakeasy Arts Cooperative in 2010. That gallery won a lot of awards and recognition in the 13 months that had it open.

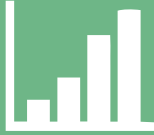
I was recruited by Hotel Olympus former manager to help out with a project and for a few months in 2016. I represented Allied doing Tax Credit Recertifications for the Tacoma Housing Authority. When that project ended, Allied Residential asked me to train to become an apartment manager.

Within the year I was managing Hotel Olympus. The job experience, plus a lot of research on my own, enabled me to become a real estate investor. Now I own a duplex as an investment property and I am taking steps to purchase another one. I have lived here 10 years and 4 months and right now I am writing a historical fiction book about Hotel Olympus which will include a lot of the building's history that is not documented anywhere else. ”

10-Year Resident

Hotel Olympus Resident Manager





Total Revenue for 2018

\$41,713,930

Revenue Totals and Designations

Grants & Contracts w/ Governmental Agencies	\$38,174,005
Private Grants	\$444,501
Contributions	\$81,483
Client Fees	\$2,285,243
Net Investment Return	\$117,536
Rental Income	\$493,164
Other Income	\$117,998

Expenses

Salaries and Wages	\$26,264,068
Employee Benefits and Payroll Taxes	\$9,664,356
Facilities	\$642,172
Program Food / Supplies	\$230,426
Other	\$2,687,409

Total Expenses

\$39,488,431

Total Net Asset

\$2,225,499

- National Council on Aging
- New York Life
- Northwest Area Agency on Aging
- OBEE CU
- Office of Crime Victim Advocacy
- Olympic Area Agency on Aging
- On JungSook Insurance Services, LLC
- One America
- Pacific Office Automation
- Palace Spa
- Park Jung Yeon Realty
- Pierce County Human Services
- Providence Elder Place (King)
- Seattle Cancer Care Alliance
- Service Employee International Union (SEIU)
- Smile Dental
- Snohomish Human Services
- Somoonnan Gib
- Southwest Area Agency on Aging
- Statum Realty
- Sun Park Realty
- Tacoma Community Redevelopment Authority
- Tacoma Pierce County Health Dept.
- Uni Bank
- United Way of Pierce County
- USDA Meals Nutrition Education
- U.S. Dept. of Housing and Urban Development
- U & T Financial
- US Bank
- Verdant Health Commission
- Volunteer Hospice of Clallam County
- W D G Dental
- Walsh Construction Co.
- Wanggane Restaurant
- Washington Health Benefit Exchange
- Washington State Dept. of Commerce
- Washington State Dept. of Health
- Washington State Dept. of Social & Human Services
- Washington State Dept. of Veteran Affairs
- Washington State Developmental Disabilities Administration
- Washington State Housing Finance Commission
- Windows of Hope Foundation
- Withinreach
- Workforce

MAJOR FUNDERS AND PARTNERS

- | | | |
|--|--|---|
| ADP | Comfort Inn | Jeon Tong Sullungtang |
| Allied Group | Community Development Block Grant | JP Insurance |
| Aksaka Restaurant | Community Trade and Economic Development | Kangnam, Ttsunyi |
| AmeriGroup | Coordinated Care | Kim & Kim CPA |
| Arther J. Gallagher | Crisis Connections | King County Community & Human Services |
| Bamford Foundation | Daewon Garden Restaurant | Kitsap Human Services |
| Bank of Hope | Davies Pearson, P.C. | Komen Puget Sound |
| Boeing Employee Credit Union | Dwyer Pemberton & Coulson, P.C. | Kum C. Oh, Oke Hee Oh |
| Boo Han Market | Elevate Health | Lewis, Mason, Thurston Area Agency on Aging |
| Buckley & Associates | Franciscan Health - Hospice | Lifespan Respite |
| Building Changes | Fuchs Foundation | Loveridge Hunt & Co. |
| Charles Hermann Law Office | Gordon Thomas Honeywell Law Firm | Merrill Lynch |
| CHI Franciscan Health System | Group Health | Milgard Foundation |
| Chinese Information and Service Center | H-Mart | MountainView |
| City of Lynnwood | Hanyang Oriental Food | North and Northwest Law Group |
| City of Seattle | Heritage Bank | MultiCare |
| City of Tacoma | James Yang Realty | National Asian Pacific Center on Aging |
| ClearCare | | |

KWA In-Home Care District Map



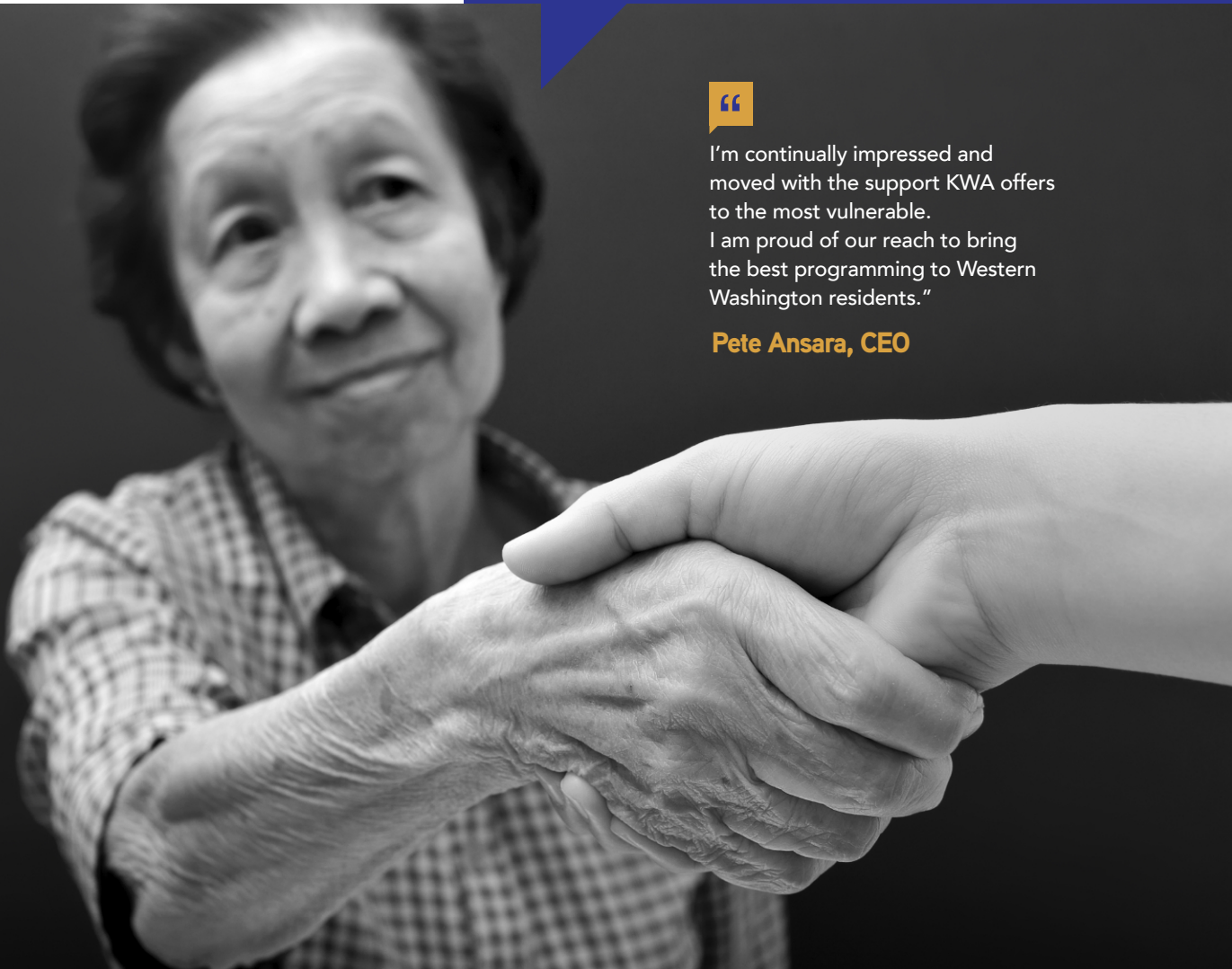
	REGION 1
	REGION 2
	REGION 3
	REGION 4
	KWA OFFICE



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I'm continually impressed and moved with the support KWA offers to the most vulnerable. I am proud of our reach to bring the best programming to Western Washington residents."

Pete Ansara, CEO