Save money, help the environment and achieve peace of mind.

Your complete guide to converting to natural gas.



We have useful tips and programs to help you reduce your energy use and save. ngrid.com/save

Rhode Island

Residential Gas Service Agreement - 2022

Email form to: risales@ng.rienergy.com

Highlighted fields MUST be complete or job cannot be processed.

Contact Information	Project Information (Heating/Site Contractor)					
Applicant Name:	Type: New Construction Rehab Existing House Existing House No gas Existing House w/Gas Existing House with unused gas line					
Mailing Address:	Work Requested (check all that apply):					
Home Phone:	Additional meters Upgrade meter(s) Trenching by National Grid:					
Email Address:	Active meters on the service Yes No					
Owner Date of Birth:	Service Size Meter Riser Size					
Owner Driver's Lic.#/State:	Existing meter location					
Contractor Address:	Framing complete date (New Construction/Rehab):					
	Customer contribution toward construction:* \$					
Contact Name: Contact Phone:	*Customer quote is valid for 90 days from the date this Agreement is sent to the customer. After 90 days, this amount is no longer valid and is subject to change.					

This agreement is subject to the **Terms and Conditions on the back of this agreement**. The Narragansett Electric Company d/b/a National Grid (National Grid) agrees to install a gas service to the above location (Premises). I understand that I may cancel this agreement, without obligation, at anytime prior to the installation of the gas service line. I hereby authorize National Grid to install a natural gas service line to the address noted above.

In the event that the gas equipment identified in this agreement is not installed and in use within six months of the date of installation of the service line, the Applicant agrees to pay National Grid for the cost of installing all gas lines necessary to serve Premises, minus any prior contribution in aid of construction made to National Grid.

Owner/Applicant Signature:

Contractor Signature:	Date:					
Residence TypeGas Equipment (Please indicate below if equipment is Existing = E or New = N)	Site Information Surrounding Area:					
□ Single family # Units □ Multi family # Units Individual meters Heating (Std □ HE □) Generator Heat Water Htg. Grill Non-heat Cooking Light House meter Drying Pool Htr. Single meters Fireplace Garage Htr.	Wetlands/water Historic Nature Preserve Undeveloped Urban Corner Lot Public Road Private Roadway State Road (Please mark for meter location and indicate street and cross street names) Oross Street					
Planned Equipment installation date / / Unit BTU/HR Heating BTU Rate Mtr. Size Mtr. 1 Mtr. 2 Mtr. 3	2 / 3 4 5 6 Street Name House square footage: Mtr. location #: Distance of house to street: Distance from front (right left) corner of house: Mtr. location: Outside Marked					
Target Date:	Connection from (Street Name):					

Date:

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UNDERSTANDING YOUR OPTIONS

This guide provides the information and forms that you will need to convert your home to clean, efficient natural gas. And, National Grid will be right beside you every step of the way.

Determine the availability of gas in your neighborhood.

Getting started is as simple as a phone call. Before you begin the conversion process, it's important to determine how far away your home is from the natural gas line. Call **1-877-MyNGrid** (877-696-4743) and we will analyze the availability of gas in your area.

National Grid will provide up to approximately 150 feet (RI only) of service line from the meter location to the street. If additional service is required, National Grid will provide a quote free of charge. If natural gas is not in front of your house, National Grid can provide a quote to extend the main to your house. Please share the information with neighbors as it may decrease the cost.

Let us help you select a plumber.

It's important to work with a qualified, licensed plumbing and heating professional when converting your home to natural gas. **And, National Grid can make it easy.**

- If you have already selected a plumber, contact them directly to start the conversion process.
- Or, call **1-877-MyNGrid** to request contact information for one or more of our National Grid Value Plus Installers.

Choosing the right equipment for your home.

Now that you've selected a plumber, you will work with them to select the optimal heating system. Explore all options with your plumber to design the best system for your home.



Asking the right questions to design your system.

Use the **Questions to Ask Your Plumber** quick reference guide to help you get the most out of your discussion.



Rebates can open up even more options.

We provide valuable incentives and rebates on high-efficiency equipment to

make it easier for your family to save, year-in and year-out. View the **Eligible Heating Equipment and Pricing List** which includes a listing of available incentives and rebates.



Keeping you on track.

Use the **Conversion Checklist** to mark all the steps that you complete.



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CONVERTING YOUR HOME

Submit the Residential Gas Service Agreement and get started.

Now that you have selected your plumbing and heating professional, and understand your options and costs, it's simple to get the conversion process underway.

Print the **Residential Gas Service Agreement** form and working with your plumber, fill it out and email it to **NESales@nationalgrid.com** or fax it to **315-460-9033**. You may also mail it to: National Grid, 40 Sylvan Rd, Waltham, MA 02451 Attn: Gas Connections



Energy-efficiency heating and control rebates.

We offer rebates on qualifying energy-efficiency equipment for residential, commercial, and multifamily gas heating customers. Installing high-efficiency equipment helps you reduce energy usage, lower your energy bills and ensure a cleaner, "greener" future!

To submit your rebate applications online or print and mail: Massachusetts customers visit ngrid.com/ma-rebates Rhode Island customers visit ngrid.com/rirebates

Incentives on high-efficiency equipment are limited and available on a first-come, first-serve basis.

Your home's conversion is now underway.

This is what you should expect to happen:

- 1 National Grid will review your application, scope your project, apply for permits, and provide you with an estimated installation date.
- 2 National Grid will install the gas service line to your home then loom and seed (MA only).
- 3 Your plumber will install your new heating equipment.
- 4 Your plumber will schedule an inspection with your local municipality.
- 5 You will be asked to call the National Grid Customer Service center to schedule an appointment to install your meter. The number to call is **1-800-322-3223** (RI)





REAPING THE REWARDS



Congratulations! Now that you have converted to natural gas you are benefiting from:

- the cost savings of natural gas compared to heating oil to cut utility bills,
- lower CO₂ emissions to preserve the planet,
- greater reliability and convenience,
- less soot for a cleaner home.

Don't stop there - take advantage of these valuable incentives.

Claim applicable rebates and rewards by:

Submitting your rebate application online: Massachusetts customers visit **ngrid.com/ma-rebates** Rhode Island customers visit **ngrid.com/rirebates**

If you selected a Burnham Boiler, visit **conversionprogram.net** clicking on "Register My Owner Rebate" and using your Order Number provided by your plumber, as well as your equipment model and serial number.

THAT'S IT! Your home is now energy efficient and saving you money!

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ROLES & RESPONSIBILITIES

Working together, we can make this process easy and rewarding.

National Grid's responsibility:

- Reviewing your Residential Gas Service Agreement
- Designing your project
- Applying for the necessary permits from your municipality to excavate on your street and property
- Providing you with an estimated installation date once the permits have been received
- Installing the gas service line to your home

The plumber's responsibility:

- Provide quote for their work
- Install gas equipment and controls
- Correctly size the best heating system for your home
- Contact National Grid to schedule and meter set appointment at **1-800-322-3223**

- Loom and seed (MA only)
- Temporarily patching the road to make the excavation area safe
- Installing your home's gas meter
- Performing final road restoration (weather permitting)

Your responsibility:

- Do not remove any of your heating, hot water or cooking appliances until gas line has been installed.
- Obtain a licensed plumber
- Complete and submit a Residential Gas Service Agreement form
- Send in a payment (if applicable)
- Cancel your oil delivery when new equipment and meter are installed





QUESTIONS TO ASK YOUR PLUMBER

Explore all options to design the best system for your home.

What type and size equipment will I need?
 (A heat load analysis is the best way to determine the type and size of equipment needed.)

Is a Conversion Burner an option?

What energy-efficient equipment is appropriate for my home?

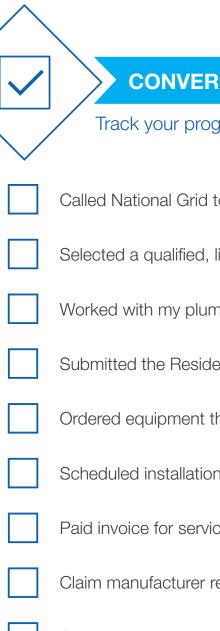
Will I need to install a chimney liner?

What options do I have for my existing oil tank after I convert?

What equipment venting options do I have?

When should I cancel my oil delivery?





CONVERSION CHECKLIST

Track your progress to ensure that you complete all conversion steps.

Called National Grid to determine the availability of natural gas.

Selected a qualified, licensed plumber.

Worked with my plumber to select equipment.

Submitted the Residential Gas Service Agreement form to National Grid.

Ordered equipment through my plumber.

Scheduled installation with my plumber.

Paid invoice for service installation.

Claim manufacturer rebate for heating equipment (if applicable).



Cancelled oil deliveries.



Submitted the high-efficiency rebate application (if applicable).



Terms and Conditions of Commercial Gas Service Agreement

- 1. Applicant agrees to pay National Grid to aid in the construction of the natural gas service line and associated main work required to provide service to the Premises. In the event that the actual service line length exceeds the estimated footage, National Grid may bill the property owner at a rate of (Excess Footage Fee) over the estimated service line length.
- 2. Once the meter is set, the Applicant becomes the customer of record and National Grid will commence billing the Applicant. The Applicant agrees to pay for gas service pursuant to the applicable rate classification and in accordance with National Grid's Terms and Conditions, as filed from time to time with the Rhode Island Public Utilities Commission.
- 3. National Grid will take reasonable measures to minimize damage to Applicant's property. For existing structures, National Grid will loam and reseed excavated areas and patch disturbed asphalt. Applicant is responsible for maintaining all reseeded areas.
- 4. National Grid will install the necessary natural gas distribution system to the site, subject to weather conditions and all federal, state and local codes and permit requirements. In the event that National Grid is unable to obtain the necessary permits to install the gas service line, National Grid shall not be obligated to perform such installation and this Agreement shall be null and void.
- 5. Notwithstanding the foregoing, National Grid may, at any time, terminate this Agreement without any further obligations, in the event of one of the following "Triggering Conditions": (a) it discovers that there is no active natural gas main in close proximity to Applicant's property for which a service connection can be made in a reasonably cost effective manner (b) it discovers conditions (including, without limitation, ledge, steep grades, and retaining walls), that would, in National Grid's judgment, materially increase the cost of installation, or (c) the fees for the required permits are significantly in excess of what is typical for such work (d) National Grid is unable to obtain the necessary permits to install the gas service line. In the event of a Triggering Condition, National Grid shall consider any Applicant proposals for an adjustment of price.
- 6. National Grid will not be responsible for delays or damages associated with the installation of a gas service line due to weather or the issuance of permits, nor will it be responsible for damages attributable to unforeseen conditions beyond its control.
- 7. National Grid's obligation under this Agreement are subject to verification that there is an active natural gas main in close proximity to the Applicant's property for which a service connection can be made in a reasonably cost effective manner.
- 8. (New Construction Only) Applicant shall construct, or cause the construction of all necessary water lines, sewer lines, roads and electrical lines, and will perform other necessary work required to prepare the site for the installation.
- 9. Applicant shall provide all easements and rights-of-way necessary for National Grid to install natural gas distribution lines required to provide service to the Premises.
- 10. National Grid will accept or modify the meter location shown on the front of this form based upon its installation requirements.
- 11. Applicant assumes full and complete responsibility for any and all costs associated with any environmental contamination encountered by National Grid during the installation, including but not limited to the costs to clean up or remediate such contamination.
- 12. In the event that environmental contamination is encountered during the installation, all work shall cease and National Grid shall provide oral and written notice to the Applicant within a reasonable time. Thereafter, National Grid shall have no further obligations under this agreement.
- 13. Applicant shall, to the fullest extent permitted by law, indemnify, hold harmless and release National Grid, its parent company, affiliates and subsidiaries and their respective directors, officers, employees, agents, servants, representatives, successors and assigns from and against all claims, demands, liabilities or expenses related to environmental contamination at or in the vicinity of the Premises. This indemnity and release provision survives the expiration or termination of the Agreement and extends to the respective successors and assigns of National Grid and Applicant.
- 14. National Grid shall own the natural gas distribution system up to the outlet side of each individual customer meter.
- 15. All installations where excavating and back filling are to be performed by Applicant or his/her designee will be performed in compliance withNational Grid's specifications, and the installation shall not commence until said trench is inspected and accepted by a representative of National Grid.
- 16. In the event that the gas equipment identified on the front of this agreement is not installed and in use within six months of the date of installation of the service line, the Applicant agrees to pay National Grid for the cost of installing all gas lines necessary to serve Premises, minus any prior contribution in aid of construction made to National Grid.
- 17. Prior to the start of the work described on the front of this agreement, Applicant is responsible for marking out any underground facilities on their property that are not marked out as a result of National Grid's notification of the Dig Safe system.
- 18. This Agreement may be modified only by a writing signed by National Grid and Applicant; any verbal representations or modifications by National Grid employees or others shall be null and void.
- 19. The laws of the State of Rhode Island shall govern this Agreement.
- 20. If Applicant changes the primary fuel from natural gas to an alternate fuel source during the first five (5) years after billing commences, National Grid reserves the right to reevaluate the financial impact of this change and bill Applicant for a portion of its original investment.
- 21. If any terms of this Agreement or portions thereof are declared or become invalid or unenforceable, the remainder of this Agreement shall continue in full force and effect.
- 22. Gas meters, along with associated customer owned piping at multiple meter locations, shall be plainly identified by the installing contractor using a metal tag or other permanent means. These markings shall clearly identify the building or part of the building being supplied by the piping on each meter. These markings shall be completed by the contractor before National Grid will install the gas meter and turn on the gas supply.



programs to help you reduce your energy use and save. ngrid.com/save

Massachusetts and Rhode Island Eligible Residential Heating Equipment and Pricing

The following sheet promotes manufacturer pricing for National Grid customers. Equipment pricing is available only through **www.conversionprogram.net**. Pricing and rebate cards may change due to supplies, please check the website for the latest information. Energy Efficiency rebates are available from MassSave and RI Energy Efficiency programs. Please check **www.MassSave.com** in MA for the latest eligible rebates and enhanced rebates. There are program requirements. Energy efficiency rebates may change. No prices or rebates here are guaranteed. Consult with your plumber for efficient equipment.

Price and rebate update
as of: March 3, 2022

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efficiency rebates may change. N	It with your plur	MA	RI		MA	RI			
BURNHAM HE COMBI & HEATING BOILERS	Model #	Input	AFUE	Equipment Price	Upcharge 6.25% Tax Included	Upcharge 7.0% Tax Included	Manufacturer Visa Rebate Card	EE Mail-In Rebates	EE Mail-In Rebates
Alta Gas Adaptive Water Tube Combi	ALTAC-136-1G02 ALTAC-200-1G02	136,000 200,000	95.0% 95.0%	\$2,149.00 \$2,317.00	\$2,024.06 \$2,461.81	\$2,038.35 \$2,479.19	\$250.00 \$250.00	\$1,600 \$1,600	\$1,200 \$1,200
Alta Gas Adaptive Water Tube Heat Only	ALTA-120-1G02 ALTA-150-1G02 ALTA-180-1G02	120,000 150,000 180,000	95.0% 95.0% 95.0%	\$1,893.00 \$2,054.00 \$2,131.00	\$2,011.31 \$2,182.38 \$2,264.19	\$2,025.51 \$2,197.78 \$2,280.17	\$200.00 \$200.00 \$200.00	\$200 \$200 \$200	\$1,200 \$800 \$800
Alpine Condensing 5:01 Alpine 500-800 available, see Portal for Pricing	ALP080BW-4T02 ALP105BW-4T02 ALP150BW-4T02 ALP210BW-4T02 ALP399CF-4L07	80,000 105,000 150,000 210,000 399,000	95.0% 95.0% 95.0% 95.0% 94.1%	\$2,817.30 \$3,110.41 \$3,597.53 \$4,038.27 \$7,620.93	\$2,993.38 \$3,304.81 \$3,822.38 \$4,290.66 \$8,097.24	\$3,014.51 \$3,328.14 \$3,849.36 \$4,320.95 \$8,154.40	\$325.00 \$500.00 \$500.00 \$600.00 \$600.00	\$200 \$200 \$200 \$200 \$200 \$0	\$800 \$800 \$800 \$800 \$800 \$800
BURNHAM MID- EFFICIENCY BOILERS Series 2 - Forced Hot Water, Natural Draft Sizes 207-210: See Portal for Inputs / AFUE's / Pricing	202EN-TO 203EN-TO 204EN-TO 205EN-TO 206EN-TO	38,000 69,000 103,000 138,000 172,000	84.0% 84.0% 84.0% 84.0% 84.0%	\$1,903.14 \$2,131.56 \$2,288.02 \$2,573.80 \$2,963.54	\$2,022.09 \$2,264.78 \$2,431.02 \$2,734.66 \$3,148.76	\$2,036.36 \$2,280.77 \$2,448.18 \$2,753.97 \$3,170.99	\$580.00 \$715.00 \$765.00 \$895.00 \$1,050.00	\$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0
ES2 Series - Forced Hot Water, Natural Vent See Portal for sizes ES27-ES29 Pricing	ES23BNI-T ES24BNI-T ES25BNI-T ES26BNI-T	70,000 105,000 140,000 175,000	85.0% 85.0% 85.0% 85.0%	\$2,233.77 \$2,447.59 \$2,739.74 \$3,128.66	\$2,373.38 \$2,600.56 \$2,910.97 \$3,324.20	\$2,390.13 \$2,618.92 \$2,931.52 \$3,347.67	\$475.00 \$510.00 \$585.00 \$695.00	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0
ESC Series - Forced Hot Water, Sealed Combustion See Portal for ESC7 - ESC9 Pricing	X-PV3N-T02 X-PV4N-T02 X-PV5N-T02 X-PV6N-T02	see portal	see portal	\$2,436.40 \$2,585.98 \$3,020.51 \$3,470.80	\$2,588.68 \$2,747.60 \$3,209.29 \$3,687.73	\$2,606.95 \$2,767.00 \$3,231.95 \$3,713.76	\$705.00 \$695.00 \$765.00 \$820.00	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0
Steam Max Series - Steam Natural Draft	STMX100N-RM-PA STMX125N-RM-PA STMX150N-RM-PA STMX175N-RM-PA	100,000 125,000 150,000 175,000	82.0% 82.0% 82.0% 82.0%	\$2,945.99 \$3,348.18 \$3,491.82 \$3,899.48	\$3,130.11 \$3,557.44 \$3,710.06 \$4,143.20	\$3,152.21 \$3,582.55 \$3,736.25 \$4,172.44	\$600.00 \$ 650.00 \$ 700.00 \$ 750.00	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0
Independence INPV Series - Steam, Power Vented	IN3PVNI-M2 IN4PVNI-M2 IN5PVNI-M2 IN6PVNI-M2	62,000 105,000 140,000 175,000	83.2% 82.2% 82.2% 82.2%	\$2,682.50 \$3,096.60 \$3,621.26 \$4,069.14	\$2,850.16 \$3,290.14 \$3,847.59 \$4,323.46	\$2,870.28 \$3,313.36 \$3,874.75 \$4,353.98	\$605.00 \$690.00 \$810.00 \$915.00	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0
Steam Max Series - Steam Natural Draft	STMX200N-RM-PA STMX250N-RM-PA STMX299N-RH-KA STMX350N-RM-KS STMX450N-RM-KS	200,000 250,000 299,000 350,000 450,000	82.0% 82.0% 82.0% 81.0% 81.0%	\$4,127.94 \$4,560.23 \$4,883.76 \$5,580.07 \$6,240.13	\$4,385.94 \$4,845.24 \$5,189.00 \$5,928.82 \$6,630.14	\$4,416.90 \$4,879.45 \$5,225.62 \$5,970.67 \$6,676.94	\$750.00 \$800.00 \$800.00 \$850.00 \$850.00	\$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0
AMERICAN STANDARD EQUIPMENT Furnace Standard Equipment	S8X1B040M2PSCA S8X1B060M3PSAB S8X1B080M4PSCA S8X1C100M5PSCA S8X1D120M5PSCA	40,000 60,000 80,000 100,000 120,000	80.0% 80.0% 80.0% 80.0% 80.0%	\$678.00 \$729.00 \$710.00 \$829.00 \$774.00	\$720.38 \$774.56 \$754.38 \$880.81 \$822.38	\$725.46 \$780.03 \$759.70 \$887.03 \$828.18	N/A N/A N/A N/A	\$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0
Furnace Ultra-High Efficiency Equipment with Electronically Commutated Motor	S9V2B040U3VSAC S9V2B060U3VSAC S9V2B080U3VSAC S9V2C100U4VSAC S9V2D120U5VSAC	40,000 60,000 80,000 100,000 120,000	97.0% 97.0% 97.0% 97.0% 97.0%	\$1,693 00 \$1,793.00 \$1,918.00 \$2,170.00 \$2,301.00	\$1,798.81 \$1,905.06 \$2,037.88 \$2,305.63 \$2,444.81	\$1,811.51 \$1,918.51 \$2,052.26 \$2,321.90 \$2,462.07	N/A N/A N/A N/A N/A	\$200 \$200 \$200 \$200 \$200	\$500 \$500 \$500 \$500 \$500
Furnace High Efficiency Equipment	S9X1B040U3PSBA S9X1B060U4PSBA S9X1B080U4PSBA S9X1C100U5PSBA S9X1D120U5PSBA	40,000 60,000 80,000 100,000 120,000	96.0% 96.0% 96.0% 96.0% 95.0%	\$1,122.00 \$1,159.00 \$1,175.00 \$1,285.00 \$1,476.00	\$1,192.13 \$1,231.44 \$1,248.44 \$1,365.31 \$1,568.25	\$1,200.54 \$1,240.13 \$1,257.25 \$1,374.95 \$1,579.32	N/A N/A N/A N/A N/A	\$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0