



Letter of Commitment

Our Commitment to Care during the COVID-19 Pandemic

We, the undersigned members of the National Hospice and Palliative Care Organization (NHPCO), commit to caring for patients and families in need as we face the worst public health crisis in over a century.

Suffering patients impacted by the coronavirus (COVID-19) rely on the interdisciplinary, person-centered care that the community-based hospice and palliative community provides. The hospice philosophy of care focuses on caring for the whole person by addressing physical, emotional, and spiritual needs, and is provided by an interdisciplinary team comprised of physicians, nurses, social workers, home health aides, chaplains, bereavement professionals, volunteers, and allied therapists. As more hospitals reach maximum capacity, patients continue to be discharged back into the community and the demand for symptom management and emotional and spiritual support grows. We will continue to treat patients ensuring that patients do not die alone, and in some cases saving lives, and we are prepared for the thousands more Americans who will seek care in hospice inpatient units and in their homes as many states experience their peaks in the coming weeks as projected by the Centers for Disease Control.¹

As COVID-19 claims the lives of Americans leaving family members and loved ones to struggle with the often sudden and traumatic loss, it should be remembered that hospice providers often serve as important community bereavement resource centers. Many hospices open their bereavement support services to those in the community beyond the customary family caregivers of the patients they have served. Providers have a history of offering support to communities following natural disasters, mass casualty events, other public health tragedies. Hospice bereavement professionals are called upon to help individuals and communities cope with the loss and grief that is now a part of our nation's experience from the COVID-19 pandemic.

With our commitment to serve these patients impacted by COVID-19 comes our commitment to keep our patients, family caregivers, and staff members safe. Like the rest of the health care system coping with the COVID-19 pandemic, our provider community is facing several challenges including a dire shortage of resources, like personal protective equipment, testing supplies, and staffing. But, in the face of this challenge, we continue to care for patients by finding creative solutions.

¹ Sun, Lena H. "CDC director warns second wave of coronavirus is likely to be even more devastating." [WashingtonPost.com](https://www.washingtonpost.com/health/cdc-director-warns-second-wave-of-coronavirus-is-likely-to-be-even-more-devastating/2020/04/21/). 21 April 2020.

It is unknown how many lives will be impacted by COVID-19 or how long the virus will continue to cause major disruptions around the world. The hospice and palliative care community has faced similar unknowns in the past with the HIV/AIDS epidemic. We did not shy away – we cared for the patients who needed us at that time, and we did so with honor and respect.

In the face of uncertainty and the many unknowns, we stand ready to serve and deliver the high-quality person-centered care our patients and families receive every day, to make the safety of our team members a priority, and to remember the sanctity of every individual we care for during the COVID-19 pandemic and beyond.

Respectfully,

A-One Hospice Providers, Inc.
Chino, CA

Three Oaks Hospice, Inc.
Dallas, TX

Coastal Hospice, Inc.
Salisbury, MD

StateServ-Hospicelink
Birmingham, AL

GHPCO
Stockbridge, GA

San Gabriel Hospice
Glendora, CA

Ardent Hospice
Flower Mound, TX

Chattahoochee Hospice
Valley, AL

Pathway Hospice, LLC
Greenville, SC

Brighton Hospice
Minneapolis, MN

Peterson Regional Medical Center
Kerrville, TX

Teleios Collaborative Network
Flat Rock, NC

Hospice of the Big Country
Abilene, TX

Hospice of Wichita Falls
Wichita Falls, TX

Reliance Hospice and Palliative Care
Torrance, CA

Hospice of the Calumet Area
Munster, IN

Montgomery Hospice
Rockville, MD

Continuum Care Hospice
Parma, OH

Aurora at Home Hospice
Wauwatosa, WI

Family Comfort Hospice & Palliative Care
Scottsdale, AZ

Hospice of Anchorage

Anchorage, AK

AseraCare Hospice (national provider)

Dallas, TX

Guthrie Hospice

Towanda, PA

Quality Hospice Care, Inc.

Philadelphia, MS

Hospice of the Miami Valley

Xenia, OH

Hospice of Southern Illinois, Inc.

Belleville, IL

Skirball Hospice

Encino, CA

Southern Grace Hospice and Palliative Care

McDonough, GA

Elara Caring (national provider)

Addison, TX

Soulistic Hospice

Tucson, AZ

Michigan HomeCare & Hospice Association

Okemos, MI

Kentucky Association of Hospice and Palliative Care

Frankfort, KY

VAHPC

Richmond, VA

Oswego County Health Department**Hospice**

Oswego, NY

Saint Paul Elder Services Inc

Kaukauna, WI

HealthPartners Hospice & Palliative Care

Bloomington, MN

CRVNA

Concord, NH

Hospice of Hope Ohio Valley

Mount Orab, OH

Jefferson Health Home Care and Hospice

Warminster, PA

Seasons Hospice

Rochester, MN

Life Touch Hospice

El Dorado, AR

Palladium Hospice and Palliative Care

Greenville, SC

Hospice of the Chesapeake

Pasadena, MD

Seasons Hospice and Palliative Care (national provider)

Rosemont, IL

Calumet County HHC & Hospice Agency

Chilton, WI

Roper St. Francis Healthcare dba Roper Hospice

Charleston, SC

Care Plus Hospice, Inc.

Laguna Hills, CA

Hawaii Care Choices

Hilo, HI

Hospice of Lubbock

Lubbock, TX

Hospice & Palliative Care Charlotte Region

Charlotte, NC

Hospice of the East Bay

Pleasant Hill, CA

Heart of Hospice (national provider)

Charleston, SC

Haven Hospice

Edison, NJ

Kindred at Home Hospice (national provider)

Mooresville, NC

Hospice of Montezuma

Cortez, CO

HPCANYS

Albany, NY

Bella Care Hospice

Columbus, OH

Goodwin House Palliative Care and Hospice

Falls Church, VA

Hospice of Santa Cruz County

Santa Cruz, CA

Prime Care Hospice

Longview, TX

Infinity Hospice Care (national provider)

Las Vegas, NV

Circle of Life

Springdale, AR

Heart of Gold Hospice, Inc.

Chino, CA

Bristol Hospice (national provider)

Salt Lake City, UT

FHN Hospice

Freeport, IL

Hospice of the North Country

Plattsburgh, NY

Clearpath Hospice

Wichita, KS

Bethany Hospice Services of Western Pennsylvania LLC

Pittsburgh, PA

Horizon Hospice & Palliative Care

Spokane, WA

Hospice & Palliative Care Federation of Massachusetts

Wrentham, MA

Ouachita County Medical Center Hospice

Camden, AR

Good Shepherd Homecare and Hospice

Manhattan, KS

U.P. Home Health & Hospice

Marquette, MI

Advance Hospice Services, Inc.

Ontario, CA

Association for Home & Hospice Care of North Carolina

Raleigh, NC

Compassus (national provider)

Brentwood, TN

**Hospice and Palliative Care Association
of Iowa**

Des Moines, IA

Caring Hospice

Fort Washington, PA

Hospice Council of West Virginia

Charleston, WV

**Columbus Hospice of Georgia &
Alabama**

Columbus, GA

Mother Teresa Hospice

Monaca, PA

Assisted Hospice and Palliative Care

Thousand Oaks, CA

Hospice of Southern Maine

Scarborough, ME

Hospice in the Pines, Inc.

Lufkin, TX

MaineHealth Care at Home

Saco, ME

Beth Israel Lahey Health at Home

Beverly, MA

Anew Hospice

Indianapolis, IN

Community Hospice, Inc.

Modesto, CA

Hospice of Midland

Midland, TX

Hospice and Healthcare Communications

Naples, FL

Hospice of the Valley, Inc.

Decatur, AL

Homecare & Hospice Association of Utah

North Salt Lake, UT

Hospice of Redmond

Redmond, OR

Mercyhealth at Home Hospice

Rockford, IL

University of Chicago/Ingalls Home Care

Harvey, IL

Hospice of Havasu

Lake Havasu City, AZ

**Interim Healthcare Hospice and Palliative
Care (national provider)**

Colorado Springs, CO

**Home Care and Hospice Association of
New Jersey**

Cranford, NJ

**Pennsylvania Hospice and Palliative Care
Network**

Hershey, PA

Interim Gift of Hospice

San Diego, CA

Valor HospiceCare

Tucson, AZ

Delta Care Rx

Pittsburgh, PA

Hospice of the Calumet Area

Munster, IN

Crown Hospice Inc
Cape Girardeau, MO

BAYADA Home Health Care (national provider)
Moorestown, NJ

Mountain Hospice, Inc.
Belington, WV

Ohio Living Home Health and Hospice-Greater Akron
Fairlawn, OH

CareBridge Primary and Palliative Care
Cincinnati, OH

Hospice of Southwest Ohio
Cincinnati, OH

Central Coast VNA
Monterey, CA

Southeast Hospice Network
Jasper, AL

Hospice of Jefferson County
Watertown, NY

Inspire Hospice, LLC
Overland Park, KS

Caring Hospice Services of NY
Brooklyn, NY

Hinds Hospice
Fresno, CA

Lumina Hospice and Palliative Care
Corvallis, OR

AvaCare, Inc.
Greensboro, NC

Crater Community Hospice
Petersburg, VA

Baptist Hospice
Montgomery, AL

Hospice of the Prairie & Prairie Home Health
Dodge City, KS

Hospice & Palliative Care Association of Arkansas
Little Rock, AR

Center for Hope Hospice & Palliative Care
Scotch Plains, NJ

St. Mary's Hospice Services, Inc.
Fresno, CA

Chaplaincy Health Care
Richland, WA

Faith Hospice of the Ozarks
Rogersville, MO

Hospice of Spokane
Spokane, WA

Lutheran Hospice
Mt. Pleasant, SC

Hospice of the Ozarks
Mountain Home, AR

Winneshiek Medical Center Hospice
Decorah, IA

Oregon Hospice & Palliative Care Association
Marylhurst, OR

**Washington State Hospice & Palliative
Care Organization**

Camas, WA

Partners In Home Care

Missoula, MT

Anchor of Hope Hospice

Plano, TX

Wren Hospice

Greer, SC

Hospice of Eastern Idaho, Inc

Idaho Falls, ID

Help for Health Hospice

Riverton, WY

Compass Regional Hospice

Centreville, MD

**Heart to Heart Hospice (national
provider)**

Plano, TX

Treasure Valley Hospice

Nampa, ID

Best Home Health & Hospice

Evanston, WY

**Arizona Hospice & Palliative Care
Organization**

Tempe, AZ

**Willamette Valley Hospice & Palliative
Care**

Salem, OR

Essence of Life Hospice

Amana, IA

**Missouri Hospice & Palliative Care
Association**

Jefferson City, MO

**Lutheran Seniorlife, VNA, Western PA
Hospice and Palliative Care**

Butler, PA

**Hospice of Orange & Sullivan Counties,
Inc.**

Newburgh, NY

Lehigh Valley Hospice

Allentown, PA

CHI Health at Home

Omaha, NE

Hospice and Homecare of Juneau

Juneau, AK

ABC Hospice Inc.

Rainsville, AL

Acclivity Health Solutions, Inc.

Jacksonville, FL

Lavender Hospice, LLC

Phoenix, AZ

Tidewell Hospice

Sarasota, FL

Calvert Hospice, Inc.

Prince Frederick, MD

Care Dimensions

Danvers, MA

OnePoint Patient Care

Tempe, AZ

Kantime, dba Kanrad Technologies, Inc.

San Jose, CA

Aberdeen Place Hospice, Inc.

Roswell, GA

All Care Hospice

Lynn, MA

West River Hospice

Needham, MA

Home Care, Hospice & Palliative Care**Alliance of NH**

Concord, NH

LightBridge Hospice and Palliative Care

San Diego, CA

Optage Hospice

Roseville, MN

RC Hospice

Rancho Cordova, CA

Hospice Care Team

Texas City, TX

Ohio Council for Home Care & Hospice

Columbus, OH

Composing Life Out of Loss

Prospect, KY

Banner Hospice

Gilbert, AZ

Hospice of Lansing

Lansing, MI

Hospice of Humboldt

Eureka, CA

Hospice of Northwest Ohio

Perrysburg, OH

Amity Hospice

Dallas, TX

Henry Ford Hospice

Detroit, MI

Phoebe Hospice

Albany, GA

Transitions LifeCare

Raleigh, NC

Parentis Health

Laguna Hills, CA

Hospice of Morrow County, Inc.

Mount Gilead, OH

Journeys Hospice Inc.

Nampa, ID

Treasure Coast Hospice

Stuart, FL

Arkansas Hospice, Inc.

North Little Rock, AR

Hospice Care Options

Macon, GA

Hudson Valley Hospice

Poughkeepsie, NY

Heart 'n Home Hospice

Fruitland, ID

Mountain Valley Hospice

Gloversville, NY

Rainbow Hospice Care

Jefferson, WI

Three Oaks Hospice

Dallas, TX

Tidelands Community Hospice

Georgetown, SC

Hospice of Washington County

Washington, IA

Hospice of Evangelical

Lewisburg, PA

Bridges Hospice

Trafford, PA

First Choice Home Health, Hospice & House Calls

Boise, ID

Hinds Hospice

Fresno, CA

Partners In Care Hospice

Auburn, CA

Elisabeth Kubler-Ross Foundation

Scottsdale, AZ

GHC Hospice

Jesup, GA

Alive Hospice

Nashville, TN

Holy Family Hospice

Parma, OH

Ohio Living Hospice of Greater Toledo

Toledo, OH

Hospice and Palliative Care of North Ottawa Community

Spring Lake, MI

Central Wyoming Hospice & Transitions

Casper, WY

Texas Non Profit Hospice Alliance

Austin, TX

Saint Francis Health System

Tulsa, OK

Pennyroyal Hospice

Hopkinsville, KY

BID Plymouth Cranberry Hospice

Plymouth, MA

Lumicare Hospice

Kansas City, MO

Ardent Hospice

Flower Mound, TX

Northland Hospice & Palliative Care

Flagstaff, AZ

St. Croix Hospice, LLC

Oakdale, MN

UPMC Family Hospice

Pittsburgh, PA

HomeCare of Mid Missouri Hospice

Moberly, MO

Guardian Angel Hospice, Inc.

Kokomo, IN

West Texas Rehabilitation Center's Hospice of San Angelo

San Angelo, TX

Franciscan Home Care and Hospice Care

Meriden, CT

Trellis Supportive Care

Winston-Salem, NC

Hospice of Kankakee Valley

Bourbonnais, IL

TX & NM Hospice Organization

Austin, TX

Bluegrass Care Navigators

Lexington, KY

Horizon Hospice and Palliative Care

Spokane, WA

Monarch Hospice

Lower Burrell, PA

Friends of Caroline Hospice

Port Royal, SC

Allina Health Hospice and Palliative Care

St. Paul, MN

Family Centered Hospice

Addison, IL

UR Medicine Home Care/Hospice

Webster, NY

Our Hospice of South Central Indiana

Columbus, IN

Allied Services Hospice and Palliative Programs

Clarks Summit, PA

Northern Illinois Hospice

Rockford, IL

Hospice of Davidson County

Lexington, NC

Solaris Hospice, Inc

Decatur, TX

Hospice of Stanly County, Inc.

Albemarle, NC

Hospice of Kona

Kailua Kona, HI

Casa de la Luz

Tucson, AZ

Brookings Hospital Hospice

Brookings, SD

Serenity Hospice and Home

Oregon, IL

Carris Health-Rice Hospice

Willmar, MN

VNA at HCS

Keene, NH

Hospice Care Network

Woodbury, NY

Hospice of the Panhandle

Kearneysville, WV

Angels Grace Hospice, LLC

Bolingbrook, IL

Malama Ola Health Services

Honolulu, HI

Cross Timbers Hospice, Inc.

Ardmore, OK

Russell-Murray Hospice

El Reno, OK

Holyoke VNA, Hospice Life Care

Holyoke, MA

Caring Circle

St. Joseph, MI

Hospice of Huntington, Inc.

Huntington, WV

The Carolinas Center for Hospice and End of Life Care

Columbia, SC

TRU Community Care

Lafayette, CO

Main Line Health Hospice

Radnor, PA

St. Barnabas Hospice

Gibsonia, PA

The Hospice of East Texas

Tyler, TX

**Heartland Home Health & Hospice
(national provider)**

Toledo, OH

Heritage Hospice, Inc.

Evansville, IN

Karen Ann Quinlan Hospice

Newton, NJ

Joliet Area Community Hospice

Joliet, IL

Center for Hospice Care

Mishawaka, IN

Cedar Valley Hospice

Waterloo, IA

Hospice Cleveland County

Shelby, NC

Park Nicollet Methodist Hospital Hospice

St. Louis Park, MN

Envision Home Health & Hospice

Salt Lake City, UT

**Hospice & Palliative Care of the
Piedmont**

Greenwood, SC

**SpiriTrust Lutheran Home Care &
Hospice**

Chambersburg, PA

High Peaks Hospice

Glens Falls, NY

At Heart Home Care and Hospice

Virginia Beach, VA

VITAS Healthcare (national provider)

Cincinnati, OH

VNA & Hospice of the Southwest Region

Rutland, VT

LeRoy Hospice

Antigo, WI

Hope Hospice and Palliative Care, Inc.

Medford, WI

**Visiting Nurse Association of Greater St.
Louis**

St. Louis, MO

Caris Healthcare (national provider)

Knoxville, TN

Axxess

Dallas, TX

ANX Hospice

Daly City, CA

Holy Family Memorial Hospice

Manitowoc, WI

VNA Valley Care, Inc.

Simsbury, CT

uni care hospice

Escondido, CA

Hospice of Douglas County

Alexandria, MN

Florida Hospice & Palliative Care Association

Tallahassee, FL

Fairview Range Home Care and Hospice

Hibbing, MN

Illinois Hospice & Palliative Care Organization

Winnetka, IL

Hospice & Palliative Care Network of Maryland

Hunt Valley, MD

Freudenthal Hospice

Saint Joseph, MO

Arcturus Hospice and Palliative Care

Peachtree Corners, GA

Lakeside Hospice, Inc

Pell City, AL

HeartsWay Hospice of NE Texas

Longview, TX

LB Hospice

Fergus Falls, MN

Empath Health

Clearwater, FL

Hospice of North Idaho

Coeur d' Alene, ID

Hospice of Jackson County

Maquoketa, IA

Carroll Hospice, Inc

Westminster, MD

Harry Hynes Memorial Hospice

Wichita, KS

Hospice of St. Lawrence Valley

Potsdam, NY

Carilion Clinic Hospice New River Valley

Radford, VA

Hospice of Salina

Salina, KS

Hospice of the West

Phoenix, AZ

Baptist Health Hospice

Little Rock, AR

Hospice & Palliative Care Buffalo

Buffalo, NY

Cascade Health Hospice

Eugene, OR

Hospice of the Piedmont

High Point, NC

Intrepid USA (national provider)

Carrollton, TX

Kindred at Home (national provider)

Atlanta, GA

BSA Hospice of the Southwest

Amarillo, TX

Shepherd's Cove

Albertville, AL

Integrity Hospice

Dublin, GA

Hospice Community Care

Glen Allen, VA

SOMC Hospice & Palliative Care

Portsmouth, OH

Kindful Hospice

Ada, OK

Reliable Hospice

Anaheim, CA

Hope Healthcare

Ft. Myers, FL

The Elizabeth Hospice

Escondido, CA

LHC Group, Inc. (national provider)

Lafayette, LA

CareFirst

Painted Post, NY

Visiting Nurse Association of Texas

Dallas, TX

All Caring Hospice

Canfield, OH

Alliance Hospice

Martinez, GA

Essentia Health Hospice and Palliative Care (national provider)

Duluth, MN

Grace Hospice

Minneapolis, MN

Shanti Hospice

Chandler, AZ

Chautauqua Hospice and Palliative Care

Lakewood, NY

Hospice of West Tennessee

Jackson, TN

Hospice & Community Care

Lancaster, PA

Hospice Services and Palliative Care of Northwest Kansas

Phillipsburg, KS

Delaware Hospice, Inc.

Newark, DE

Emmanuel Hospice

Grand Rapids, MI

Reliance Hospice Inc.

Palm Desert, CA

Visiting Nurses Hospice, Inc.

Burbank, CA

Saint Alphonsus Home Health and Hospice

Boise, ID

Trinity Hospice

Worcester, MA

Franey & Associates Consulting, Inc.

Portland, OR

Grant Memorial Hospice

Petersburg, WV

Hospice of Limestone County

Athens, AL

MJHS Hospice and Palliative Care

New York, NY

Sangre de Cristo Hospice & Community Care

Pueblo, CO

Heart 'n Home Hospice & Palliative Care, LLC

Fruitland, ID

American River Hospice Services

Sacramento, CA

Homecare Homebase

Dallas, TX

Smoky Mountain Home Health and Hospice

Newport, TN

FirstHealth Hospice & Palliative Care

West End, NC

Hospice of Lenawee

Adrian, MI

Residential Hospice (national provider)

Troy, MI

Hearth Hospice

Chattanooga, TN

Hospice of the Plains

Sterling, CO

South Carolina Home Care & Hospice Association

Raleigh, NC

Wings of Hope Hospice

Allegan, MI

Hospice of the Red River Valley

Fargo, ND

Illinois Valley Hospice

Peru, IL

Hospice of Hope, Inc.

Maysville, KY

Northern Light Home Care & Hospice

South Portland, ME

United Hospice & Palliative Care of Arizona, LLC

Phoenix, AZ

Hospice of Health First

Melbourne, FL

Angels Care Hospice

Wichita, KS

CT Association for Healthcare at Home

Wallingford, CT

Hospice of North Central Oklahoma

Ponca City, OK