

# LoadMaster Hardware

Data Sheet



## Scalable high-performance application delivery

KEMP LoadMaster hardware Application Delivery Controllers (ADC) offer the scalability, feature depth and security required to enable resilient delivery of a wide range of application workloads for organizations of all sizes and capabilities. LoadMaster simplifies application delivery with easy management via web UI, API and KEMP 360 Central with a compelling TCO and outstanding customer support.

### The Benefits of KEMP LoadMaster

#### Resilient

LoadMaster can enhance application availability and resilience with the option for Highly Available (HA) pairing of appliances and geographic server load balancing (GSLB) removing single points of failure in the data center and also across data centers. Application server health checks enable redirection of traffic to healthy servers and the optional KEMP 360 Vision service provides 24/7 proactive support to ensure continuous application availability.

#### Secure

As the access point for applications, LoadMaster provides authentication and attack mitigation services to prevent malicious and unauthorized access to application resources. The Edge Security Pack (ESP) enables pre-authentication of clients (LDAP, Active Directory, RADIUS and SAML) while the Web Application Firewall (WAF) offers continuous application level protection through daily rule updates.

#### Easily Managed

LoadMaster appliances can be managed via the intuitive web UI, via API (PowerShell/RestFUL) or via KEMP 360 Central. Application templates simplify deployment and optimization, while the API provides an easy way to automate configuration and management tasks whether through DevOPS toolsets or operational frameworks.

#### Scalable

As application delivery demands grow, LoadMaster can scale by clustering multiple appliances together into a single ADC entity. As well as scaling to meet increasing capacity requirements, clustering also provides resilience as the failure of a cluster member is gracefully handled with remaining members continuing to provide service.

#### Low Cost of Ownership

LoadMaster delivers performance and functionality at a compelling price point when measured against the key metrics of SSL transactions per second, application throughput and active connections. Coupled with the low operational overheads delivered by features such as application templates and our world class customer support services, organizations can achieve significant TCO reductions on application delivery.

#### Fully Featured

LoadMaster includes a comprehensive set of features to enable deployment of application delivery and interfaces and API to integrate with existing authentication, logging, management and provisioning systems.

## LoadMaster Hardware Datasheet

### Feature Subscriptions

LoadMaster subscriptions offer flexibility, simplicity and value to meet your application delivery requirements and challenges. Subscriptions are annual and can be upgraded and downgraded as application delivery demands change for maximum flexibility. The tiers are mapped to common customer challenges and requirements, simplifying the task of selecting the appropriate feature set and support levels. This also offers additional value of up to 40% when compared to individually selecting features.

#### LoadMaster Feature Subscription Tiers

Each subscription tier adds to the features and services delivered by lower tiers as follows.

Standard	Enterprise <i>Incl. Standard Features</i>	Enterprise Plus <i>Incl. Enterprise Features</i>
10x5 Customer Support	24x7 Customer Support	WAF with rule updates
Software Updates	Edge Security Pack (ESP)	GSLB with IP Reputation
Security Patches	Intrusion Prevention	Floating License
L4-L7 Application Delivery	KEMP 360 Vision	
	KEMP 360 Central	

### Features

#### L4-L7 Application Delivery

##### General

Server Load Balancing (SLB) for TCP/UDP based protocols
TLS (SSL) Offload
Layer 7 Content Switching
Transparent caching for HTTP/HTTPS
Compression of static and dynamic HTTP/HTTPS content
HTTP/2 Support
Up to 1000 Virtual and 1000 Real Servers
NAT-based forwarding
Support for Direct Server Return (DSR) configurations
Configurable S-NAT support
VLAN Trunking (802.1Q)
Link interface bonding (802.3ad)
IPv6 support for addressing and features
IPv6 - IPv4 bidirectional conversion

##### Health Checking

Aggregated health checks
ICMP health checking
Layer 7 checking against any target server port
Active/Hot Standby configurations for High Availability
Stateful Failover
Scale-out Clustering
Aggregated health checks

#### Session Persistence

Source IP (L4)
TLS (SSL) SessionID (L4)
HTTP/HTTPS Browser-session (L7)
HTTP/HTTPS WebClient-session (L7)
RDP Login ID (L7)
Port Following for mixed HTTP/HTTPS sessions
Session reconnection for Microsoft RDS

#### Scheduling and Balancing Methods

SDN Adaptive
Round Robin
Weighted Round Robin
Least Connection
Weighted Least Connection
Agent-based Adaptive
Chained Failover (Fixed Weighting)
Source-IP Hash
Layer 7 Content Switching
Global Server Load Balancing (GSLB)
AD Group based traffic steering

#### SSL/TLS Features

Configurable TLS (1.0, 1.1, 1.2) and SSL (2.0, 3.0)
Support for EV (Extended Validation) certificates
OSCP certificate validation
Server Name Identification (SNI) support
Support for up to 1,000 TLS (SSL) certificates
Automated TLS (SSL) certificate chaining

## LoadMaster Hardware Datasheet

Certificate Signing Request (CSR) generation  
FIPS 140-2 Level 1 (Level 2 on FIPS models)  
STARTTLS mail protocols (POP3, SMTP, IMAP)

### Administration

Change auditing  
Web User Interface (WUI)  
SSH & physical console  
RESTful and PowerShell APIs  
VMware vRealize Orchestrator  
Context based help (WUI)  
Real time display of performance and availability  
Application templates  
Remote syslogd support  
Automated configuration backup  
Selective restore of configuration  
Connection draining  
Comprehensive logging and reporting  
SNMP support  
Diagnostic shell with in-line tcpdump

### Security

Permit /Deny Access Control Lists  
IP address filtering  
IPsec Tunnel support  
DDoS mitigation, including L7 rate based attacks  
IPSec VPN to Azure, AWS and vCloud Air public clouds  
Authenticated NTP

### Edge Security Pack

Microsoft TMG replacement  
Pre-Authentication  
Multi-Domain authentication & SSO  
X.509 client certificate authentication  
Custom login forms  
Two factor authentication  
SAML, Active Directory, RADIUS & LDAP  
Forms to Forms based authentication  
CAC/PIV Authentication

### Intrusion Prevention

Snort Compatible IPS  
Permit/Deny IP by address  
Automated IP reputation updates for GSLB

### KEMP 360 Central

LoadMaster Configuration Management  
Automated LoadMaster backups  
Centralized & scheduled firmware updates  
LoadMaster logfile consolidation  
Performance Management  
3<sup>rd</sup> party ADC support

### KEMP 360 Vision

24/7 Automated issue escalation service  
Proactive issue management  
Integrated with KEMP Support ticketing

### Web Application Firewall (WAF)

Real-time application threat mitigation  
Daily rule updates  
Threats Mitigated

- Cookie tampering
- Cross site request forgery
- Cross site scripting
- Data loss prevention
- SQL Injection

PCI-DSS Section 6.6 compliance

### Global Server Load Balancing (GSLB)

#### Scheduling and Balancing

Round Robin  
Weighted Round Robin  
Chained Failover (Fixed Weighting)  
Regional  
Real Server Load  
Location Based

#### Security

Black List (Access Control List)  
IP reputation filtering with automatic updates  
DDoS mitigation

#### Health Checking & Failover

ICMP health checking of server farm machines  
Layer 4 TCP checking  
Automatic reconfiguration for defective real server  
Active/Active High Availability

Specifications

	LM-X3	LM-X15
<b>Subscription Tiers Supported</b>	All	All
<b>Performance</b>		
Application throughput (Layer 4)	3.6Gbps	15.8 Gbps
Application throughput (Layer 7)	3.4Gbps	15 Gbps
SSL TPS (2K Keys)	1,700	12,000
Concurrent Layer 4 Connections	8,600,000	35,000,000
Concurrent Layer 7 Connections	125,000	262,500
Layer 7 HTTP requests/sec	69,000	175,000
<b>Hardware Platform</b>		
CPU	Intel Pentium G440 @3.3GHz	Intel Xeon E3-1275 @ 3.8GHz
Memory (RAM Size)	8GB	32GB
Storage	500GB HDD	2 x 500GB HDD (RAID 1)
Hardware SSL Acceleration	No	Cavium Nitrox III CNN3530-500-NHB-2.0-G
Gigabit Ethernet Ports	8	16
10 Gigabit Ports (SFP+)	N/A	4
VGA Ports	1	1
Console Ports	1 RJ45	1 RJ45
Rack Size	1U	1U
Dimensions	438 x 300 x 44mm (17.2 x 11.81 x 1.7 in )	438 x 470 x 44mm (17.2 x 18.5 x 1.7 in )
Weight	17.63lbs /8Kg	26.01lbs / 11.8kg
Storage Temperature	-4 to 167 °F (-20 to 75 °C)	-4 to 167 °F (-20 to 75 °C)
Operating Temperature	32 to 104 °F (0 to 40 °C)	32 to 104 °F (0 to 40 °C)
Storage Humidity	10% to 90% non-condensing	10% to 90% non-condensing
Operating Relative Humidity	10% to 90% non-condensing	10% to 90% non-condensing
Max Altitude in Operational Mode	Not over 5000 meters	Not over 5000m
Max Altitude in Non-Operational Mode	Not over 5000 meters	Not over 5000m
Input Voltage and Frequency Ranges	100-240VAC, 50-60Hz, 6-3A	100-240VAC, 50-60Hz, 8-4A (Per Inlet)
Redundant Power Supply	No	Yes
Max power supply	300W	2 x 450W
Total Power Consumption (W)	125.4W	165.27W
Total Amp Drawn (A)	14.55A	16.37A
Power Dissipation	125.4W	165.27W
Heat Output (BTU)	427.6 BTU	563.57 BTU
Acoustic Noise (dB)	59.4	62.7
<b>Certification &amp; Compliance</b>		
FIPS	FIPS 140-2 Level 1 NIST Cert 2473	FIPS 140-2 Level 1 NIST Cert 2473
UL	UL 60950-1, 2nd Edition, 2011-12-19 CAN/CSA-C22.2 No. 60950-1-07,Amd 1:2011, Amd 2:2014	UL 60950-1, 2nd Edition, 2011-12-19 CAN/CSA-C22.2 No. 60950-1-07,Amd 1:2011, Amd 2:2014
IEC	IEC 60950-1(ed.2), IEC 60950-1(ed.2);am1, IEC 60950-1(ed.2);am2 EN 60950-1:2006 / A11:2009 / A1:2010 / A12:2011 / A2:2013 AS/NZS 60950.1:2015;	IEC 60950-1(ed.2), IEC 60950-1(ed.2);am1, IEC 60950-1(ed.2);am2 EN 60950-1:2006 / A11:2009 / A1:2010 / A12:2011 / A2:2013 AS/NZS 60950.1:2015;
CE	EN 55032 : 2015+AC:2016-07 (Class A) EN 55024 : 2010+A1:2015 (Class A) EN 61000-3-2 : 2014 IEC 61000-4-2 : 2008	EN 55032 : 2015+AC:2016-07 (Class A) EN 55024 : 2010+A1:2015 (Class A) EN 61000-3-2 : 2014 IEC 61000-4-2 : 2008
FCC	FCC Part 15:2017, Subpart B, Class A Canada ICES-003 Issue 6(June 2016), Class A	FCC Part 15:2017, Subpart B, Class A Canada ICES-003 Issue 6(June 2016), Class A
VCCI	VCCI-CISPR 32:2016	VCCI-CISPR 32:2016
RoHS Directive 2011/65/EU	Yes	Yes
WEEE	Yes	Yes
REACH	Yes	Yes

Specifications

	LM-8000	LM-8020
<b>Subscription Tiers Supported</b>	All	All
<b>Performance</b>		
Application throughput (Layer 4)	21 Gbps	31.4 Gbps
Application throughput (Layer 7)	20 Gbps	30.0 Gbps
SSL TPS (2K Keys)	16,000	30,000
SSL TPS (1K Keys)	25,000	46,000
Concurrent Layer 4 Connections	75,800,000	75,800,000
Concurrent Layer 7 Connections	525,000	525,000
Layer 7 HTTP requests/sec	380,000	450,000
<b>Hardware Platform</b>		
CPU	Intel Xeon, E5-2640v4 @2.4GHz; 10C/20T	2 x Intel Xeon E5-2687Wv4 @3.0GHz; 12C/24T
Memory (RAM Size)	64GB	64GB
Storage	1TB HDD	1TB HDD
Hardware SSL Acceleration	1x Cavium CNN3550-C20-NHB-2.0-G	1x Cavium CNN3550-C20-NHB-2.0-G
Gigabit Ethernet Ports	0	0
10 Gigabit Ports (SFP+)	6	8
VGA Ports	2	2
Console Ports	1 DB9 (male)	1 (DB9 male)
Rack Size	2U	2U
Dimensions (with Bezel)	482.4 x 716.0 x 87.3mm (19.0 x 28.2 x 3.4 in)	482.4 x 716.0 x 87.3mm (19.0 x 28.2 x 3.4 in)
Weight	55.12lbs / 25kg	55.12lbs / 25kg
Storage Temperature	-40 to 149 °F (-40 to 65°C)	-40 to 149 °F (-40 to 65°C)
Operating Temperature	50 to 95 °F (10 to 35 °C)	50 to 95 °F (10 to 35 °C)
Storage Humidity	5% to 95% non-condensing	5% to 95% non-condensing
Operating Relative Humidity	10% to 80% non-condensing	10% to 80% non-condensing
Max Altitude in Operational Mode	10000 feet (3048 meters)	10000 feet (3048 meters)
Max Altitude in Non-Operational Mode	39370 feet (12000 meters)	39370 feet (12000 meters)
Input Voltage and Frequency Ranges	200 - 240 VAC; 47-63Hz	200 - 240 VAC; 47-63Hz
Redundant Power Supply	Yes	Yes
Max power supply	2 x 495W	2 x 750W
Total Power Consumption (W)	171W	468W
Total Amp Drawn (A)	13.0 – 6.0 A	10.0 A
Power Dissipation	20 - 25W	40 - 45W
Heat Output (BTU)	1908	2843
Acoustic Noise (dB)	Idle 15, Standby 29, Stressed 31	Idle 15, Standby 29, Stressed 31
<b>Certification &amp; Compliance</b>		
FIPS	FIPS 140-2 Level 1 NIST Cert 2473	FIPS 140-2 Level 1 NIST Cert 2473
UL	UL 60950-1, 2nd Edition, 2011-12-19 CSA C22.2 No. 60950-1-07, 2nd Ed., 2011-12	UL 60950-1, 2nd Edition, 2011-12-19 CSA C22.2 No. 60950-1-07, 2nd Ed., 2011-12
IEC	IEC 60950-1:2005 ed2 +A1:2009 EN 60950-1:2006 +A1:2010 +A2:2013 +A11:2009 +A12:2011	IEC 60950-1:2005 ed2 +A1:2009 EN 60950-1:2006 +A1:2010 +A2:2013 +A11:2009 +A12:2011
CE	EN 55022:2010 EN 55024:2010 EN 61000-3-2:2006 +A1:2009 +A2:2009 EN 61000-3-3:2008	EN 55022:2010 EN 55024:2010 EN 61000-3-2:2006 +A1:2009 +A2:2009 EN 61000-3-3:2008
FCC	US CFR Title 47, FCC Part 2, 15 ANSI C63.4 2009 Canadian ICES-3(A)/NMB-3(A), Issue 5	US CFR Title 47, FCC Part 2, 15 ANSI C63.4 2009 Canadian ICES-3(A)/NMB-3(A), Issue 5
VCCI	2013-04 ClassA / Classification code A1	2013-04 ClassA / Classification code A1
RoHS Directive 2011/65/EU	Yes	Yes
WEEE	Yes	Yes
REACH	Yes	Yes

Specifications

	LM-8020M	LM-8020-FIPS
<b>Performance</b>		
Application throughput (Layer 4)	31.4 Gbps	31.4 Gbps
Application throughput (Layer 7)	30.0 Gbps	30.0 Gbps
SSL TPS (2K Keys)	30,000	9,000
SSL TPS (1K Keys)	46,000	N/A
Concurrent Layer 4 Connections	300,000,000	75,800,000
Concurrent Layer 7 Connections	3,000,000	525,000
Layer 7 HTTP requests/sec	450,000	450,000
<b>Hardware Platform</b>		
CPU	2x Intel Xeon E5-2687Wv4 @3.0GHz; 12C/24T	2x Intel Xeon E5-2687Wv4 @3.0GHz; 12C/24T
Memory (RAM Size)	256GB	64GB
Storage	1TB HDD	1TB HDD
Hardware SSL Acceleration	1x Cavium CNN3550-C20-NHB-2.0-G	1x Cavium CN1620-NFBE3-3.0-FW2.2-G
Gigabit Ethernet Ports	0	0
10 Gigabit Ports (SFP+)	8	8
VGA Ports	2	2
Console Ports	1 (DB9 male)	1 (DB9 male)
Rack Size	2U	2U
Dimensions (with Bezel)	482.4 x 716.0 x 87.3mm (19.0 x 28.2 x 3.4 in)	482.4 x 716.0 x 87.3mm (19.0 x 28.2 x 3.4 in)
Weight	55.12lbs / 25kg	55.12lbs / 25kg
Storage Temperature	-40 to 149 °F (-40 to 65°C)	-40 to 149 °F (-40 to 65°C)
Operating Temperature	50 to 95 °F (10 to 35 °C)	50 to 95 °F (10 to 35 °C)
Storage Humidity	5% to 95% non-condensing	5% to 95% non-condensing
Operating Relative Humidity	10% to 80% non-condensing	10% to 80% non-condensing
Max Altitude in Operational Mode	10000 feet (3048 meters)	10000 feet (3048 meters)
Max Altitude in Non-Operational Mode	39370 feet (12000 meters)	39370 feet (12000 meters)
Input Voltage and Frequency Ranges	200 - 240 VAC; 47-63Hz	200 - 240 VAC; 47-63Hz
Redundant Power Supply	Yes	Yes
Max power supply	2 x 750W	2 x 750W
Total Power Consumption (W)	470W	470W
Total Amp Drawn (A)	10.0 A	10.0 A
Power Dissipation	40 - 45W	40 - 45W
Heat Output (BTU)	2843	2843
Acoustic Noise (dB)	Idle 15, Standby 29, Stressed 31	Idle 15, Standby 29, Stressed 31
<b>Certification &amp; Compliance</b>		
FIPS	FIPS 140-2 Level 1 NIST Cert 2473	FIPS 140-2 Level 2 NIST Cert 2316 FIPS 140-2 Level 1 NIST Cert 2473
UL	UL 60950-1, 2nd Edition, 2011-12-19 CSA C22.2 No. 60950-1-07, 2nd Ed., 2011-12	UL 60950-1, 2nd Edition, 2011-12-19 CSA C22.2 No. 60950-1-07, 2nd Ed., 2011-12
IEC	IEC 60950-1:2005 ed2 +A1:2009 EN 60950-1:2006 +A1:2010 +A2:2013 +A11:2009 +A12:2011	IEC 60950-1:2005 ed2 +A1:2009 EN 60950-1:2006 +A1:2010 +A2:2013 +A11:2009 +A12:2011
CE	EN 55022:2010 EN 55024:2010 EN 61000-3-2:2006 +A1:2009 +A2:2009 EN 61000-3-3:2008	EN 55022:2010 EN 55024:2010 EN 61000-3-2:2006 +A1:2009 +A2:2009 EN 61000-3-3:2008
FCC	US CFR Title 47, FCC Part 2, 15 ANSI C63.4 2009 Canadian ICES-3(A)/NMB-3(A), Issue 5	US CFR Title 47, FCC Part 2, 15 ANSI C63.4 2009 Canadian ICES-3(A)/NMB-3(A), Issue 5
VCCI	2013-04 ClassA / Classification code A1	2013-04 ClassA / Classification code A1
RoHS Directive 2011/65/EU	Yes	Yes
WEEE	Yes	Yes
REACH	Yes	Yes