Logging into Desktop Anywhere

Please browse to Desktop Anywhere by clicking on the "Connect to DesktopAnywhere" button at https://www.bangor.ac.uk/itservices/desktopanywhere/

BEFORE you use Desktop Anywhere for the first time you will need to install the client.	_			
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	DEFURE YOU USE			will need to install the cheft.

Jecure	Global E	resktop		
Jsername				
Password				
	Login			
	Jsername Password	Jsername Password Login	Jsername Password	Jsername Password

- 1. Installation Instructions for Windows
- 2. Installation Instructions for Apple Mac

Once you have used Desktop Anywhere once you will not need to install the client again and can log in as normal.

Installing Desktop Anywhere Client for Windows

Before attempting to log in install the client

• Click on 'Client Option':

Se	cure Glo	bal Desi	ktop	
Use	ername			
Pas	ssword			
	Log	gin		

Select to install the client



 Click on 'Download the Secure Global Desktop Client for Microsoft Windows' link to download the client:

Microsoft Windows	 Download the Secure Global Desktop Client for Microsoft Windows, sgdcwin-en.msi, to a temporary directory on your PC.
	Double-click spocvin-en mist to install the Secure Global Desktop Client. Follow the instructions on your screen.

• Once downloaded click on the installation file to run the installation. If you can't open the file from within the browser it should be in your Downloads folder:



• If prompted, allow the executable to run by clicking 'OK'.

0	"sgdcwin-en(2).msi" is an e code that could harm your launch "sgdcwin-en(2).msi'	xecutable file. Exe computer. Use ca '?	cutable files may contain viruses ution when opening this file. Are	or other malicious you sure you want to
	Don't ask me this again			
		ОК	Cancel	

• Allow the program to run by clicking 'run' :

pen File -	Security Warn	ing	×
Do you v	want to run tl	is file?	
	Name:	e-012\iss209\Windows_Data\Desktop\sgdcwin-en.m	si
	Publisher:	Oracle America, Inc.	
	Type:	Windows Installer Package	
	From:	\\fs-home-I\home-012\iss209\Windows_Data\Desktop	
		Run Cancel	
🗹 Alway	/s ask before o	pening this file	
•	While files fr harm your co <u>What's the ri</u>	om the Internet can be useful, this file type can potentia omputer. Only run software from publishers you trust. <u>sk?</u>	lly

• When the installation file open you will be presented with this window:



- If you **know** you have Administrator rights, click Install you will receive a "User Account Control" prompt to approve the installation.
- If you don't know or are unsure, click Advanced

# Secure Global Desktop Client Setup	_		×
Installation Scope	O	RAC	LE.
Choose the installation scope and folder			
Install just for you (iss081) Secure Global Desktop Client will be installed in a per-user folder just for your user account. You do not need local Administrator	r and be o privilege	available s.	
Install for all users of this machine Secure Global Desktop Client will be installed in a per-machine for be available for all users. You can change the default installation have local Administrator privileges.	older by c n folder.	lefault and You must	
Back	ext	Can	cel

• ... and then 'Install just for you (username)':

- Click 'Next'
- Click 'Install' on the next window to start the installation

		Once tl	he installation	is complete	you'll be greeted	d with the followir	ng window:
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Once	the installation is co	mplete you'll	be gr
😸 Secure Global Desktop Clie	nt Setup	- 🗆	×
Ð	Completed the Secure Client Setup Wizard	Global Desktop	
	Click the Finish button to exit the	Setup Wizard.	
	Back	Finish Cano	el

You can now click the Back button in your browser and then the "Click here to login" link under Desktop Client. Don't use the links in the Java or HTML5 sections.

Now that the client is installed, you only need to login at the initial box.

Installing Desktop Anywhere Client for Apple Mac

Before you login to Desktop Anywhere

• Click on 'Client Option':

Secure C	lobal Deskto	ор	
Username			
Password			
(ogin		

• Click on 'Download the Secure Global Desktop Client for Mac OSX' link to download the client:

Mac OS X	Download the Secure Global Desktop Client for Mac OS X, OracleSecureGlobalDesktopClient.dmg, to a temporary directory on your Mac. Double-click OracleSecureGlobalDesktopClient.dmg to open the installer disk image. In the window that appears, double-click the Oracle Secure Global Desktop Client.pkg package to install the Secure Global Desktop Client. Follow the instructions on your screen.

• Once downloaded run the installer by double-clicking on it:



• Once the installer opens, you'll be greeted with the following window:

	🥪 Install Oracle Secure Global Desktop Client	
 Introduction Destination Select Installation Type Installation Summary 	Install Oracle Secure Global Desktop Client Welcome to the Oracle Secure Global Desktop Client Installer You will be guided through the steps necessary to install this software.	
	Go Back Continue	•

- Click 'Continue'
- Leave the destination install location as it is and click 'Install':

	🥪 Install Oracle Secure Global Desktop Client 🛛 🔒
 Introduction Destination Select Installation Type Installation Summary 	 Install Oracle Secure Global Desktop Client Standard Install on "MacSSD" This will take 6 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.
	Change Install Location Go Back Install

- The system will then ask for your administrator password. Please input this to continue the installation.
- Once the installation is complete you'll be greeted with the window below. Please close all windows and restart your web browser:



- You will then need to log back into Desktop Anywhere and you will need to allow the Desktop Anywhere client to run on your browser in order to access Desktop Anywhere
- Once this is done you can use Desktop Anywhere as normal.

Instructions to access Desktop Anywhere for Windows Instructions to access Desktop Anywhere for Apple Mac

Accessing Desktop Anywhere for Windows

If the Desktop Anywhere client is installed, and you log in to Desktop Anywhere, you'll be prompted to run the Desktop Anywhere client. Dependent on the web browser you are using you will need click to run Desktop Anywhere in one of the following ways

Chrome

Click Open Secure G...Desktop Client



Firefox

Click Open Link. If you are going to use the PC regularly then check 'Remember my Choice for sgd links'

	Launch Application	×
	Dal I This link needs to be oper Send to:	ned with an application.
_	Oracle Secure Gk	obal Desktop Client
The Oracle Secure GI the Client, see the Cli	Choose other Application	n <u>C</u> hoose
	Remember my choice	for sgd links.

Microsoft Edge

Click 'Yes' when prompted to change application

d you mean to switch applications?	
Did you mean to s	witch applications?
"Microsoft Edge" is trying to ope	n "Oracle Secure Global Desktop Client".
	Vac

Internet Explorer

Click 'Allow' when prompted if you want to allow the program to run

	Internet Explorer
Secure Global Desktop	Do you want to allow this website to open a program of your computer? From: connect4-dev.bangor.ac.uk Program: Oracle Secure Global Desktop Client Address: sgd:///?server=connect4- dev.bangor.ac.uk&port=443&connectioncooki
	Allowing web content to open a program can be useful, but it can potentially harm your computer. Do not allow it unless you trust

This will then log you into Desktop Anywhere as previously.

Accessing Desktop Anywhere for Mac

If the Desktop Anywhere client is installed, and you log in to Desktop Anywhere, you'll be prompted to allow the Desktop Anywhere client to run

Click "allow'



This will then log you into Desktop Anywhere as normal.