

# City of Orlando Update

## **Board of Directors**





Chair Teresa Jacobs **Orange County** Mayor



Vice-Chair Viviana Janer Osceola County Commissioner



Secretary Noranne Downs **FDOT District 5** Secretary



**Carlton Henley** Seminole County Commissioner



**Buddy Dyer** Mayor of Orlando

## **Major Emphasis**



Enhance Communications

Improve Service Efficiency

Establish More Partnerships

Improve Customer Confidence in System

Increase Brand Recognition and Community Involvement

## LYNX Fast Facts



#### Founded:

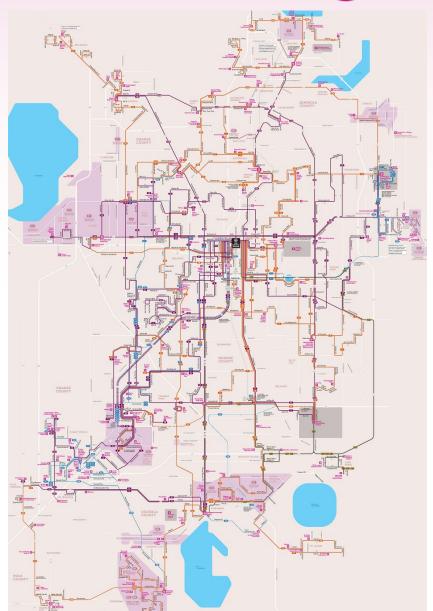
In May 1972 as Orange Seminole Osceola Transportation Authority (OSOTA). Became Tri-County Transit in 1984. Began doing business as LYNX in 1992, and changed official name to Central Florida Regional Transportation Authority in March 1994.

#### Daily Service:

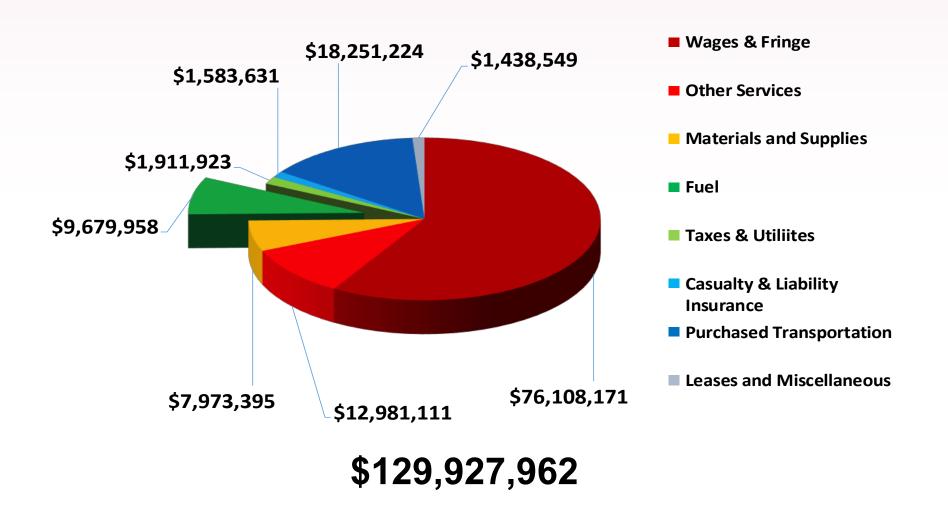
- 76 local routes called Links serve the tri-county area.
- Earliest service begins at 3:50 a.m.
- Last bus leaves LYNX Central Station at 12:15 a.m.
- Peak frequency is every 15 minutes on heavily used Links.
- Average frequency in urban areas is every 30 minutes.
- Outlying areas receive hourly service.

#### **Areas Served:**

• Orange, Seminole and Osceola counties; an area of approximately 2,500 square miles with a resident population of more than 1.8 million people. Small portions of Polk and Lake counties are served as well.

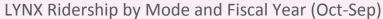


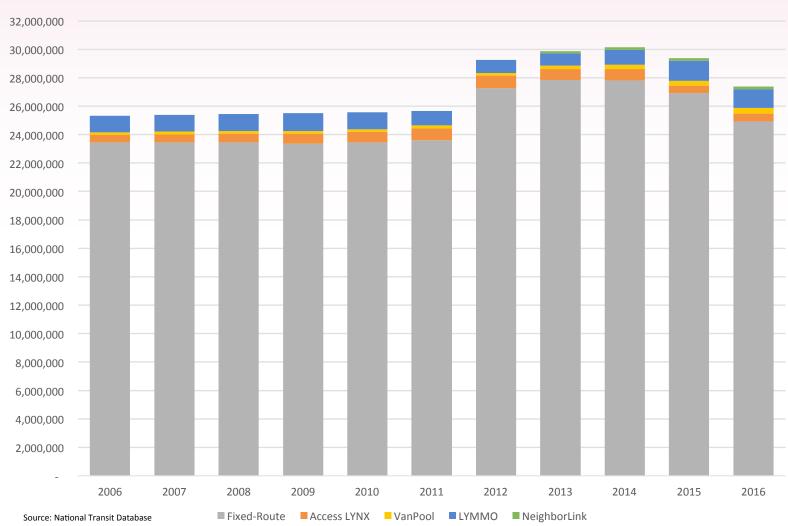
# FY2017 Operating Expense Budget



## Ridership by Mode







Note: NeighborLink reported as Fixed-Route until 2013.



# LYNX By Commission District



Commission District	Top Links
DISTRICT 1   COMMISSIONER JIM GRAY	11, 15, 42, 436S
DISTRICT 2   COMMISSIONER TONY ORTIZ	15, 28,29, 436S
DISTRICT 3   COMMISSIONER ROBERT F. STUART	28, 102, 106, 125
DISTRICT 4   COMMISSIONER PATTY SHEEHAN	8, 11, 28, 40, 107, 125
DISTRICT 5   COMMISSIONER REGINA I. HILL	8, 11, 106, 107, 436S
DISTRICT 6   COMMISSIONER SAMUEL B. INGS	8, 21, 37, 50, 107

## Public Private Partnership - Nopetro







- Six-acre facility with private station for LYNX and second station open to the public
- Nopetro capital used to purchase and build facility
- LYNX agreed to purchase CNG fuel for the next15-20 years at cost, plus a compression fee
- LYNX receives royalties when third parties purchase CNG fuel from the station
- Capacity to distribute 40 gallons per minute

## **SunRail Connectivity**



#### **Fixed-Route Optimization**

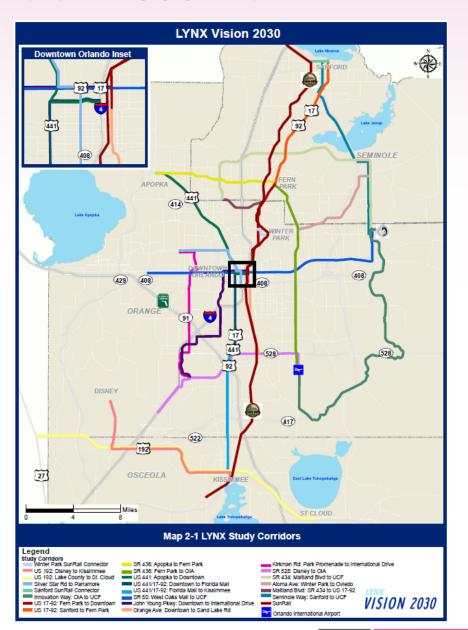
- SunRail Feeder Bus Connectivity
  - Phase 1: Reevaluate
  - Phase 2: New & existing bus services
  - Phase 3: Under review
- Scheduling Analysis: Improve staffing levels
- Route Segment Analysis
  - On-time performance
  - Connections
  - Productivity
- System-wide onboard Origin & Destination Survey





### Vision 2030 Plan

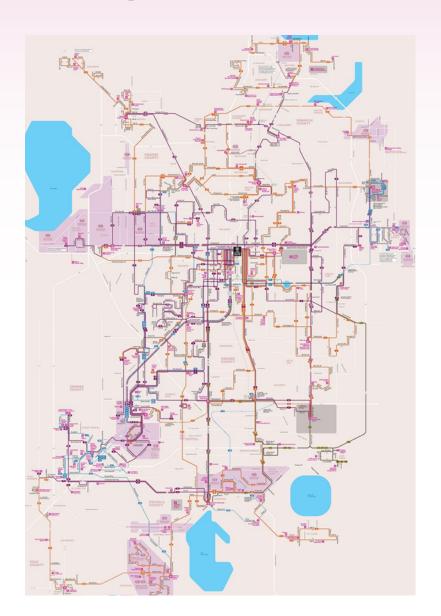




- Completed in Oct. 2011
- Examined 22 corridors
  - 4 added during study
- Determined potential transit modal improvements along each corridor
- **Modes Considered** 
  - Local Bus, Express Bus, BRT Streetcar, Light Rail and Commuter Rail
- Estimated costs and identified potential revenue sources to realize vision

# **Route Optimization**





Analyze performance of entire fixed route system

Vehicle assignments and Load Factor Analysis

# SR 436 Corridor Study



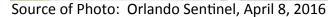
#### **Primary Objectives:**

Improve corridor mobility
Improve health & safety
Support TOD & Complete
Streets



#### **Project Details:**

- Status: Kickoff meeting in December 2016
- Budget: \$1.27M



#### **BRT & LYMMO Business Plan**





#### LYMMO Business Plan

- **Existing Conditions**
- Surveys
- Vehicle Technology Assessment
- Enhancements
  - Technology
  - Service
- System Expansion
  - North & South
- Funding Sustainability

#### Parramore BRT Construction



#### **Primary Objectives:**

- Support revitalization of Parramore Neighborhood
- Support Creative Village and improve downtown mobility
- Provide transportation foundation for UCF downtown campus

## **Project Details:**

Status: Substantial Completion November 2016.

Ribbon Cutting: February 2017



## Rosemont SuperStop



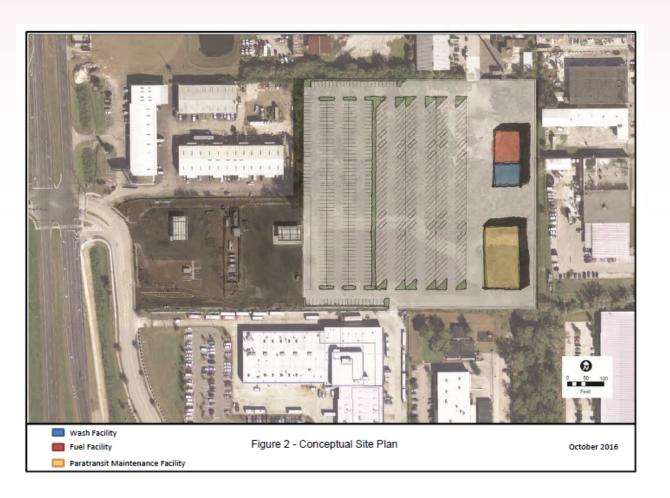
#### **Primary Objectives:**

- Relocate existing transfer center to location more conducive to bus transfer activity
- Provide better transportation options for residents and bus passengers
- Support the continued sustainability of the Rosemont neighborhood



## **NoPetro Land Purchase**





- Paratransit/ NeighborLink Facility
- Expansion to support service efficiencies

#### Wi-Fi on Buses



- Pilot
  - 30 buses
  - October 2016 -November 2016
- Full implementation
  - 270 buses
  - December 2016 Early 2017



## **Next Vehicle**







Concept based on Chicago deployment

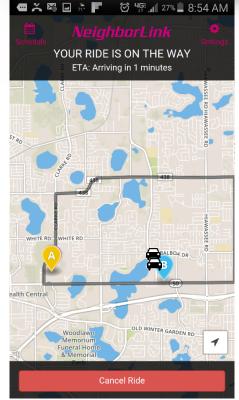
- Development
  - November 2016 –December 2016
- Soft launch
  - January 2017 –March 2017
- Acceptance
  - April 2017

# Real-time on NeighborLink and **Paratransit**



- Allow customers make real-time trip requests on NeighborLink and to receive real-time updates on vehicle arrivals.
- Testing
  - April 2016 July 2016
- Soft deployment
  - January 2017
- Deployment
  - March 2017

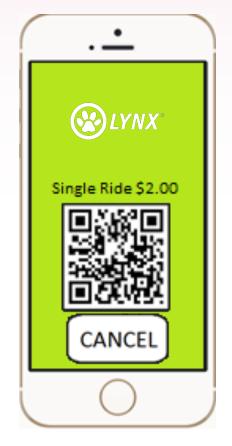




## **Mobile Fare Payment**



- Pilot
  - Employees
  - December 2016 January 2017
- Pilot
  - Customers
  - January 2017 February 2017
- Board award of contract
  - March 2017
- Installation and testing
  - May 2017 June 2017
- Final acceptance
  - June 2017 July 2017



Conceptual

#### Contact



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