

**MAGENTO 1** 

# STORE PICKUP

(Version 4.3)

# **USER GUIDE**



Confidentia	al Inforr	natio	n Notice	)							
Copyright prohibited.		All	Rights	Reserved.	Any	unauthorized	reproducti	on of t	his do	cument	is
be reprodi	uced o	r disc	closed 1	to non-auth	orize	constitute a tra d users withou r in part, shall b	ut the prior	written	tore ar permi	nd may n ssion fro	ot m
Magento	Store	pickı	up Vers	sion 4.3							1

# Table of content

1. INTF	RODUCTION	3
2. HC	OW TO USE	5
2.1.	View Store Information	6
2.2.	Use Store Pickup at Checkout	10
2.3.	View Orders	14
2.4.	Receive Order Emails	15
3. HC	OW TO CONFIGURE	16
3.1.	Manage stores	19
3.1	.1. Add Store	20
3.1	.2. Import Store	24
3.1	.3. Edit Store	24
3.2.	Manage Holidays	25
3.3.	Manage Special Days	27
3.4.	Manage Tags	28
3.5.	View Pickup Orders	29
3.6.	Receive Notification Emails about Pickup Orders	30
3.7.	Settings	31

# 1. INTRODUCTION

According to ComScore, 61% of shoppers would rather use free in-store pickup than pay for shipping. Thus, 72% of retailers start allowing Customers to purchase online before coming to a store and receive purchased products. If there is a chain of stores available, undoubtedly Customers will choose the nearest one as well as an appropriate time to arrive. How can the store-owner make that happen? The answer is Magento Store Pickup extension – the most professional Magento shipping extension, which allows setting up multiple Magento stores, showing addresses and opening time of each store for the Customers' convenience.



# **Outstanding Features**

### **For Customers**

#### At Checkout:

- ✓ Allow choosing free in-store pickup option as a shipping method (from multiple stores)
- ✓ Show locations of all stores on Google map in the Shipping Method section
- ✓ Allow selecting a preferred store on Google map or in the selector
- ✓ Sort stores in the selector by distance
- ✓ Auto-use selected store address as the shipping address on orders, invoice, email, etc.
- ✓ Allow choosing a convenient pickup date and time
- ✓ Disable store's days off on calendar when selecting pickup date
- ✓ Notify Customers if one of store's holidays is chosen as their shipping date
- ✓ Show stores with different pin colors on Google Map

#### On Store Listing Page:

- ✓ Allow searching for specific stores by name, city, state, country on Google map
- ✓ Show stores' location on Google map along with their details
- √ Show images of a selected store
- ✓ Show logo images on list all stores
- ✓ List all stores with detailed information, including store name, address, opening time, description
- ✓ Allow emailing store managers via contact form

#### After Checkout:

- ✓ Enable Customers to view/ print order with the pick-up store location on the map
- ✓ Enable Customers to receive their order email with information about the pickup store

#### **For Admin**

#### Quick and professional multi-store setup:

- ✓ Add new stores manually or import from CSV files
- ✓ Set address, location, opening time, description for each store
- ✓ Get store coordinates based on Google API
- ✓ Add contact information of store owners
- ✓ Add images of each store showroom
- ✓ Add shipping fee for each store (New)
- ✓ Add lunch break time for each store (New)
- ✓ Allow adding store tags (New)
- ✓ Allow resetting store position by clicking a point on Google map
- ✓ Allow uploading preferred image for store pin icon shown on Google Map (New)
- ✓ Manage Customer messages, related orders of each store
- ✓ Allow using Store Pickup shipping method when creating orders in back-end
- ✓ Customize store's pin color on Google Map

#### Convenient opening time management:

- ✓ Quickly setting up working date and time for multiple stores when importing stores from CSV files
- ✓ Set interval of pick-up time for stores
- ✓ Allow applying Monday time schedule to other days when creating/ editing stores
- ✓ Allow setting holidays for a period of time
- ✓ Allow setting holidays for multiple stores at once
- ✓ Allow setting special days with special working time for selected stores

✓ Set working schedules for multiple stores at once

#### Timely email notification:

- ✓ Send notification emails to the owners of selected pick-up stores with information of Customers' orders, products and times of pick-up
- ✓ Allow sending email to store owner when order status is changed
- ✓ Able to modify the default email template to store owners/ web-shop admin in Transactional Emails if needed

#### Easy configuration for a chain of stores:

- ✓ Set different positions of the link to store-list page: top link or footer link
- ✓ Rewrite stores' URLs instead of using store ID to make them more friendly
- ✓ Enable/ Disable searching store by Country, State, City, and Store Name
- ✓ Enable/ Disable displaying pickup time/ date in front-end
- ✓ Allow integrating the store pickup shipping method with one or more fixed payment methods
- ✓ Implement Google map API to calculate real distance between Store and customer address
- ✓ Allow calculating distance by miles or kilometers
- ✓ Able to configure the number of stores shown in dropdown list at checkout with real distance
- ✓ Able to choose default store when customer select "store pickup" as shipping method at checkout

#### Others

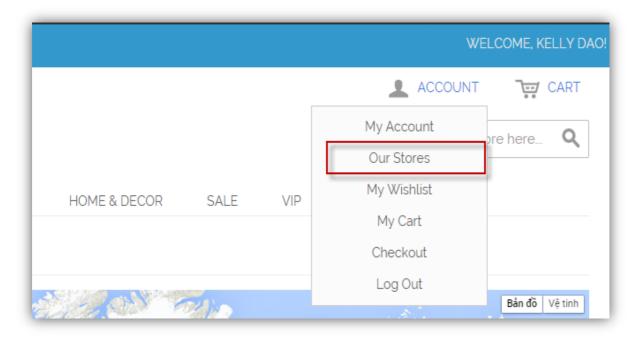
- ✓ Updated Responsive Magento Store Pickup extension (Hot)
- ✓ Work as a Magento standard shipping method
- ✓ Supports multiple stores
- ✓ Supports multiple languages
- ✓ Compatible with Magestore's One Step Checkout extension, Idev's One Step Checkout and Gomage's Light Checkout
- ✓ Work with the new version of Google Map API
- ✓ Open source 100%
- ✓ License Certificate valid for 1 live Magento installation and unlimited test Magento installations (No license key required).
- ✓ Easy to install and configure
- ✓ User-friendly interface

# 2. HOW TO USE

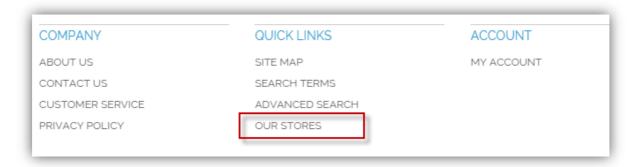
Many times customers want to visit your physical store to pick up products ordered so they can test the quality as well as save the shipping fee. Below, let us introduce you how customers exploit all the usefulness when your store is integrated with the **Store Pickup** extension.

#### a. View Store Information

Store Pickup extension creates a separated page to list all of your stores in the front-end. Customers can access this page by clicking on **Our Stores** on Top-Link (the top right of the page) or Footer-Link (the bottom of the page).



Top-Link



#### Footer-Link

The Store Listing page includes 4 sections: **Store list, Search form, Google Map** and **Tags list.** 

#### **OUR STORES**



✓ The list of all stores is shown on the bottom of Google Map. Customers can view store names and base images on this list.

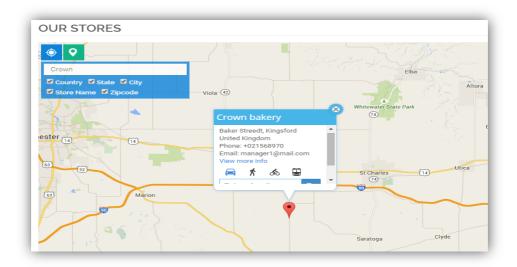
Click on the icon on the bottom right corner on the G-Map to show store list or click on the to hide store list

- ✓ Store locations are displayed on Google Map. Customers can zoom in/ zoom out and choose view mode as map/ satellite as preferred. Customers can also view store address or get direction by clicking on the pin icon of any store.
- ✓ Click on the icon to search stores by location. Customers need to enter the key word and select criteria. Results that are matched are shown on G-Map.

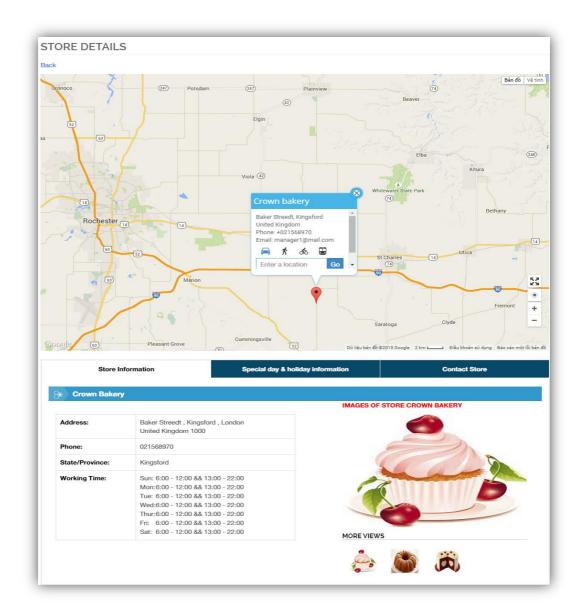
Click on the icon oto search stores by radius. After customers enter the

- location then choose radius, related results are shown on G-Map.
- ✓ Besides, customers can also filter by tags. Customers just have to click on tags they want to search. Then, list of stores which admin add these tags to will be shown.

When customers click on a store on the map, they can instantly view the store location along with its name, address, phone number and store manager's email address. Customers can also get direction on this box.



For more details of a store, customers can click on its **View more info** link to be navigated to the detailed page.



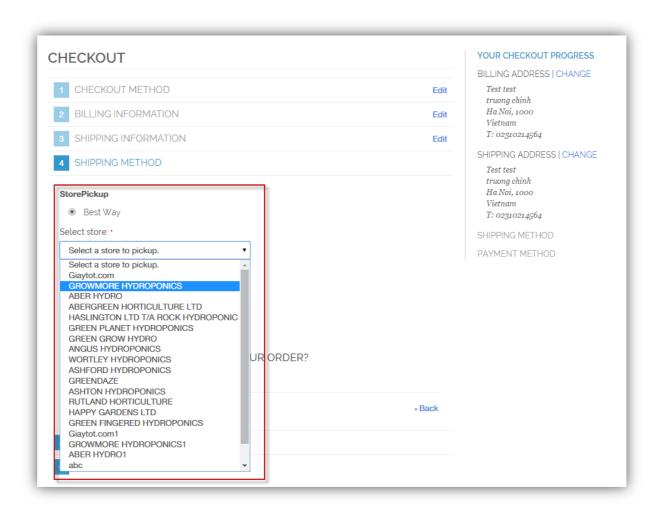
As you can see, this page shows all details that customers want to know about a store before arriving, such as location, contact info, working time, description and store images. They can also view list of special days & holidays in **Special day & Holiday information** tab.

Conveniently, they can email store manager by filling in the contact form then clicking on **Submit**.

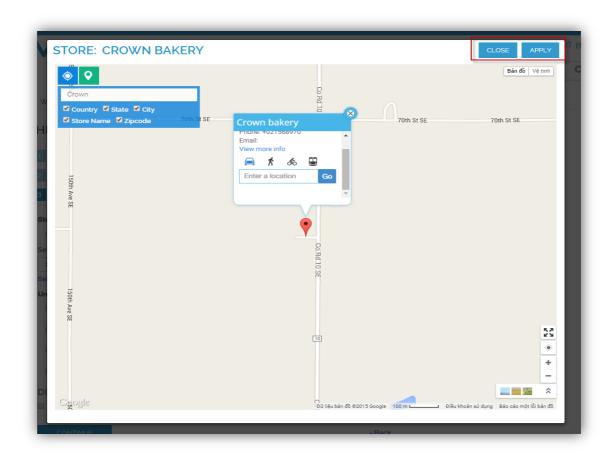
#### b. Use Store Pickup at Checkout

The main function of Store Pickup module is allowing customers to select a preferred store at checkout to arrive and pick up their ordered products. This section will show you how the extension works for customers.

 In the Shipping method tab at checkout, customers can select Store Pickup as their shipping option. Then customers can select a store from the dropdown list:

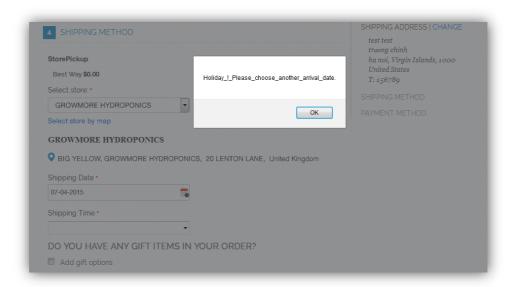


Or customers can select on Google map as bellow:

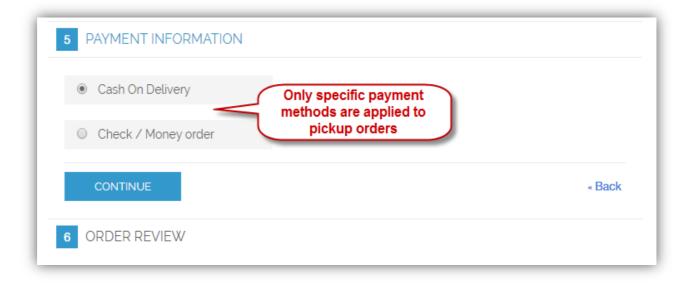


On the G-Map popup, customer needs to select a store on store list or search store that they want, after that click on the **Apply** button to apply or click on **Close** button to cancel.

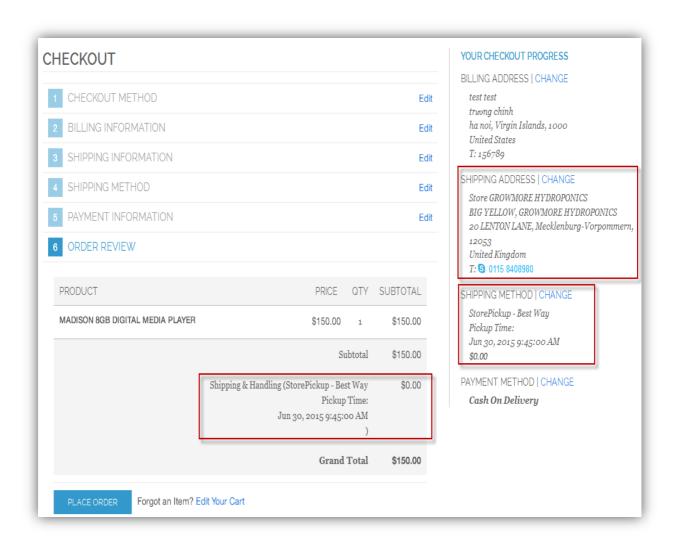
After selecting a store, customers need to choose a specific shipping date and time for arrival, and then check out as usual by clicking on the **Continue** button.
 If the shipping date is one of store's holidays, customers will get a message notifying them to choose another date. Thus, they can avoid arriving on the store's days off. You can refer to section 3.2 to know how to set up these holidays.



• In the **Payment Information** tab, applicable payment methods for **In-store Pickup** are shown as your configuration.

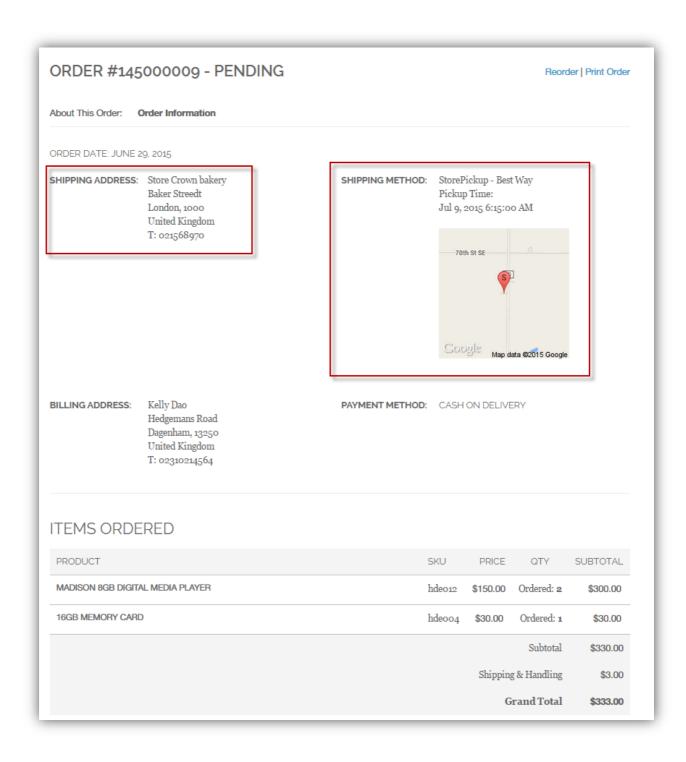


 Before placing order, customers can also review the store address, shipping date and time along with other order information.



#### c. View Orders

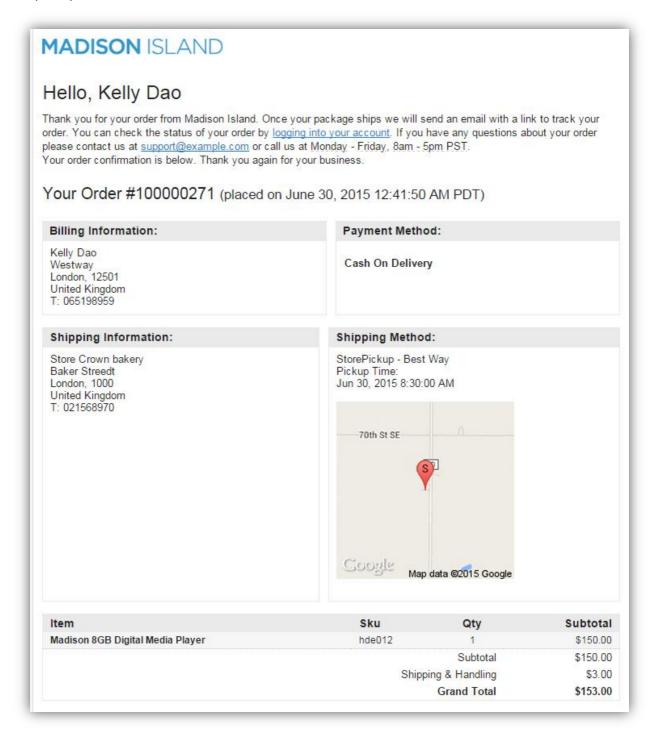
To view their orders with store pickup information, customers can go to **My Account** on Top-Link > **My Orders** tab > **View Order**.



To print orders, customers can click on **Print Order** on the top right.

#### d. Receive Order Emails

After placing orders, customers will receive the confirmation email with information about the pickup store.



# 3. HOW TO CONFIGURE

You have seen how Store Pickup works in front-end for customers. The following part will guide you through how to configure and manage the extension in back-end.

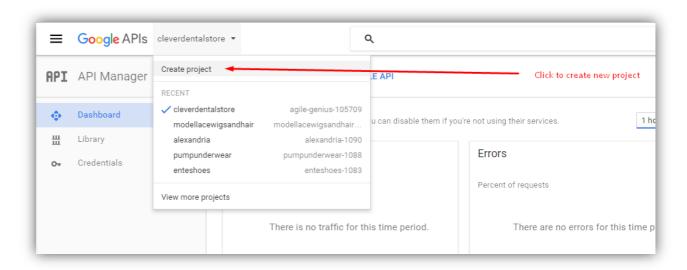
\*New release: One of the most important Google Maps APIs Standard Plan updates implemented on June 22, 2016 was that required future product updates are only available for requests made with an API key.

This means active domains created before June 22, 2016, continue to be able to access the Google Maps JavaScript API, Static Maps API, and Street View Image API without an API key. They are not affected by keyless access being unavailable for new domains.

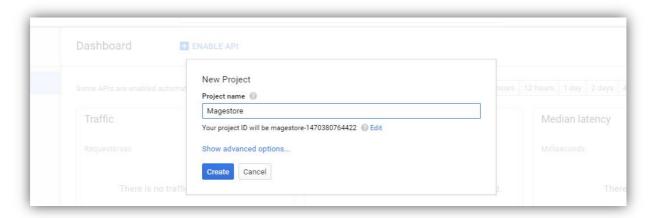
However, Google Maps APIs Standard Plan advise all developers to use a key in order to guarantee their quality of service. Applications that continue to make keyless requests may experience some periodic service degradation if other keyless applications' usage spikes and draws down the global unchanged quota.

In order to get API key, follow these steps as follows:

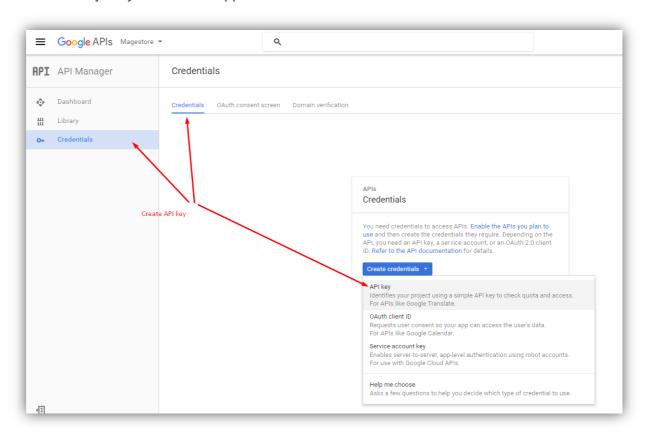
**Step 1:** Visit APIs Console at <a href="https://console.developers.google.com/apis/library">https://console.developers.google.com/apis/library</a> and log into your Google Account. Then, click **Create project** button on top of the menu.



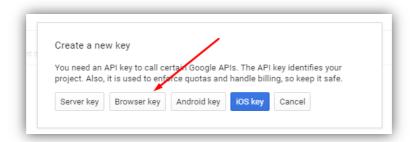
Step 2: Fill in the project name and click Create button



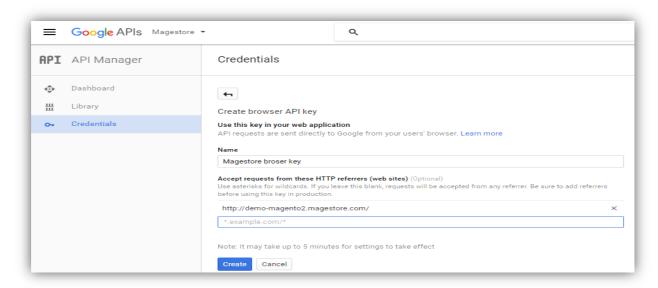
**Step 3:** On the menu at the left side, you will see the **Credentials** Tab. Click this tab and after that, a box will appear with "**API key**" on it. It is where you should click in order to create API key for your browser apps.



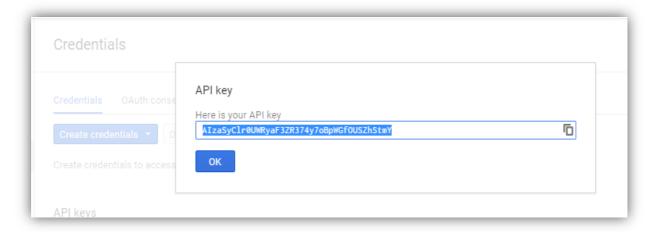
After that you will see a box with a number of choices specifying which kind of key you would like to create. Choose **Browser key** 



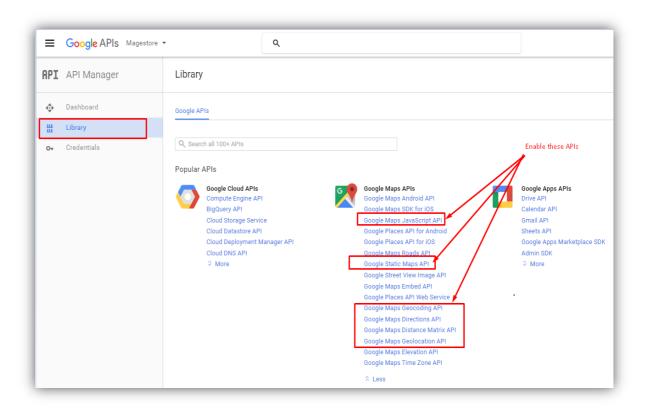
Step 4: Fill in your name and domain and then click create



Step 5: Get the key and paste it in your page

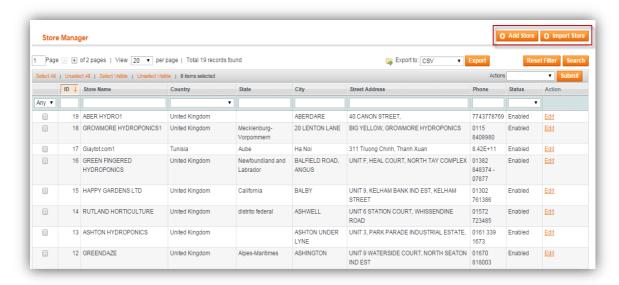


Step 6: Last but not least, in Library tab, let's enable the APIs in red frame as below



# e. Manage stores

In the back-end, go to **Store Pickup**  $\rightarrow$  **Manage stores**. The **Store Manager** grid shows all stores created in your system with their address and status. To add new stores, you can add them manually and import from CSV files.



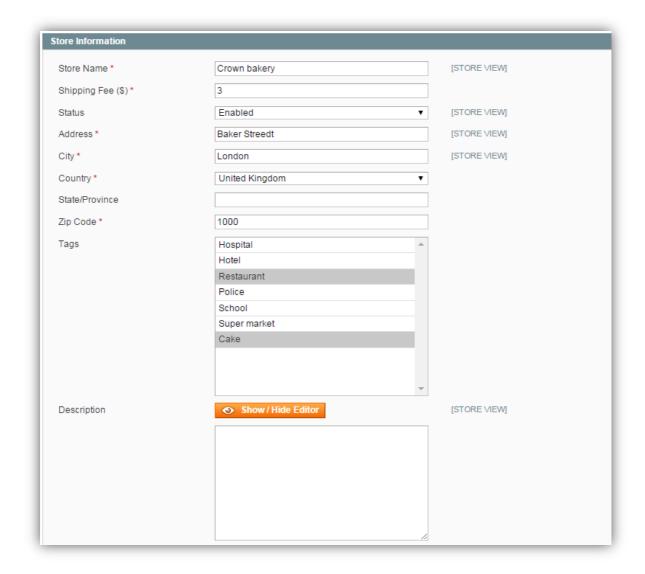
#### i. Add Store

Click on the **Add Store** button on the top right corner of the **Store Manager** page. You will be navigated to the **Add Store** page, which includes 3 tabs: **General Information, Time Schedule** and **Customer Messages**.

#### • General Information tab:

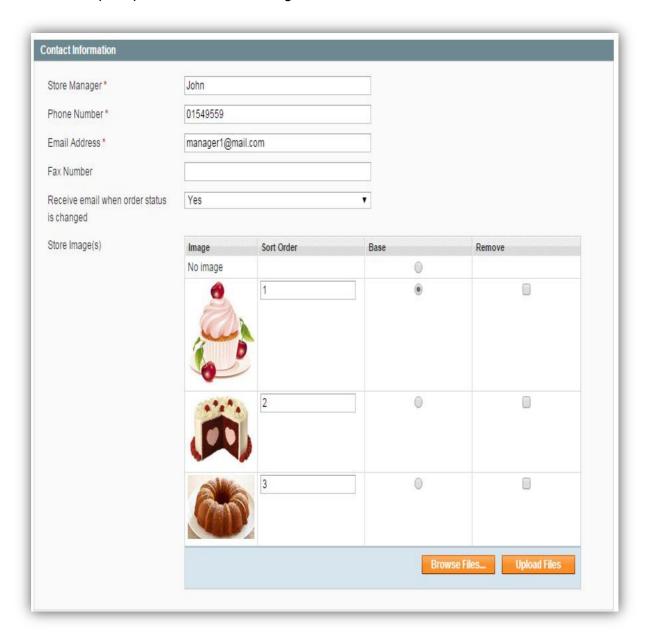
This tab has 3 sessions: Store Information, Contact Information and Google Map.

✓ Fill store's name, shipping fee, address and description in Store Information session. You can select tags if you want your customers can search this store by tags.



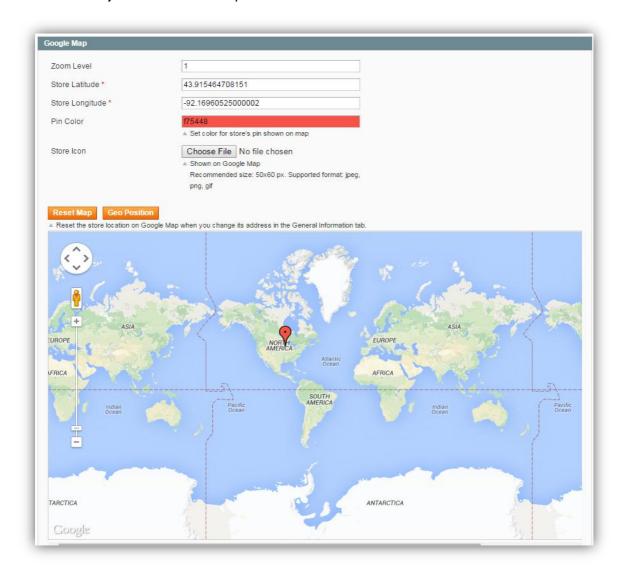
\*Tips: You can input content for the **Description** field in HTML for better display in frontend, such as customized format, attached links,

✓ In Contact Form session, it allows you to enter information of store's manager such as email address, phone number, etc. so customers will know how to contact if needed. You can configure to enable automatic emails sent to the store manager when pickup orders' status is changed.



You can also upload store images to show on the **Store Detailed** page. The image chosen as Base Image is used on the **Store Listing** page as well.

✓ **Google Map** session, you can fill in coordinates and set color of the store's pin shown on Google map, which is very helpful as you can highlight any store from others just with a different pin color.



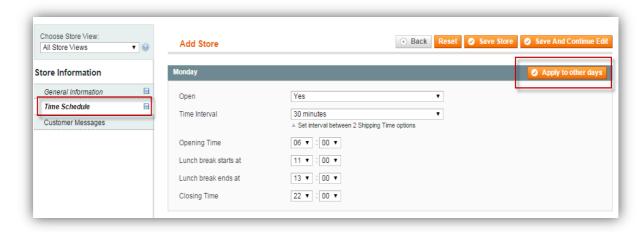
#### • Time Schedule tab:

When customers want to pick up products at a specific store, they need to know the suitable time to arrive. This tab helps you set store's opening time for that purpose. Let's take Monday for example:

- If your store opens on Monday, choose Yes for Open.
- If your store opens from 6 am to 11 am and 1pm to 22 pm, set **Opening Time** as 6:00, **Lunch break starts at** 11:00, **Lunch break ends at** 13:00 and **Closing Time** as 22:00.
- When customers select their pickup time at checkout, you can set the interval

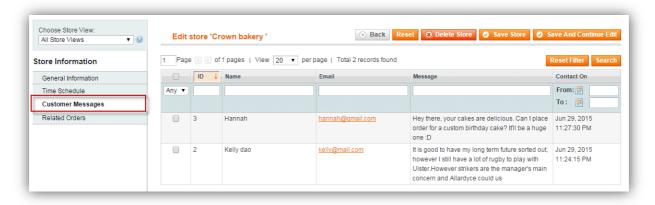
between options, such as 30 minutes. Then the shipping time options shown in the dropdown box are 7:00, 7:30, 8:30, etc.

Similarly, you can set opening hours for each remaining day of the week. To quickly set up, click on the **Apply to other days** button on the top right corner of the Monday section. Other days will have the same working time as Monday.



#### • Customer Messages tab:

When customers fill in the Contact Form on the Store Detailed page, all messages are saved in this tab allowing admin/ store manager to review later.



After entering all required information, click on the **Save Store** or **Save And Continue Edit** buttons to create the store.

#### ii. Import Store

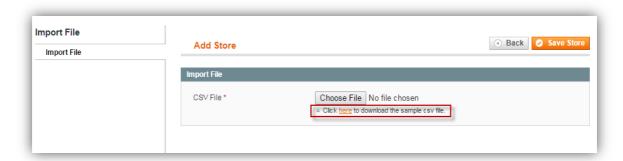
Click on the **Import Store** button on the top right corner of the **Store Manager** page. You will be navigated to the **Import File** page.

#### CSV file structure

You can download the sample "stores.csv" file to view its structure. The columns are attribute values of the store and each row corresponds to one store. The title row (first row) contains the attribute name; you can note it (important!) because the system reads data from CSV files based on the name. If the attribute value of any stores is null, you don't have to fill data in to it.

#### Import file

- ✓ Create a CSV file with information of your store following the sample file structure
- ✓ Click on button Choose File to select your CSV file
- ✓ Select Save Store to import the CSV file



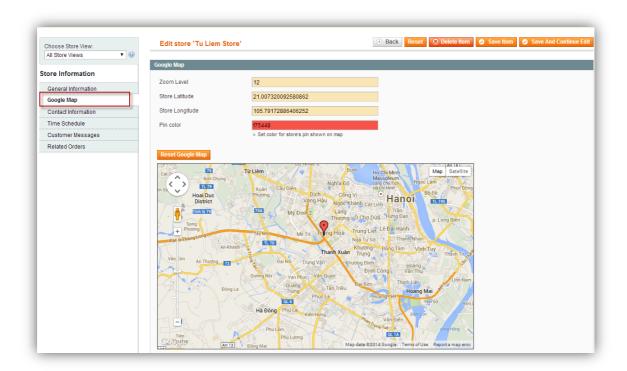
#### iii. Edit Store

On the **Store Manager** grid, you click on any store to edit. Besides 3 tabs when you create a new store, you can see more **Related Orders** tab.

#### \*Note:

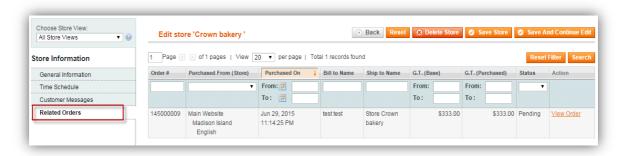
When a store is imported or created manually, the system will automatically get the coordinates based on the store address by using Google API. However, in some cases, this way may be not completely accurate. Therefore, the **Google Map** tab allows you to edit store coordinates manually.

You can see it at the left upper. Click on this tab, the Google map will be displayed. You can reset store position by clicking on any point on the map, and then select **Save Store**. When you edit the store address (street, city or state/province) in **General Information**, the store coordinates will be auto-updated after being saved. You can also edit the color of store's pin shown on map and preview it.



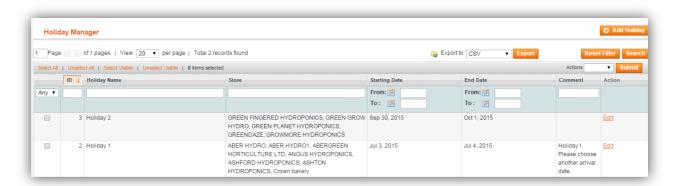
#### Related Orders tab:

This tab shows you all pickup orders of this store.



# f. Manage Holidays

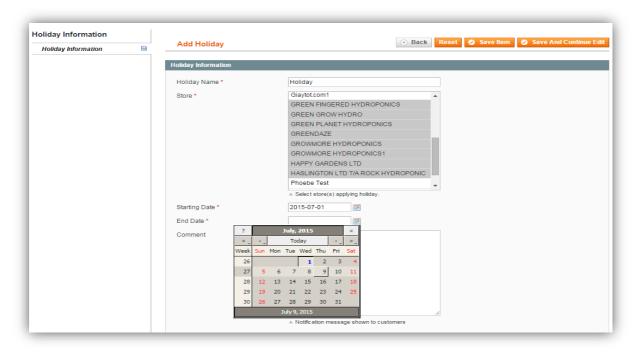
To set days off for your stores, go to **Store Pickup** → **Manage Holidays**. You will be navigated to the **Holiday Manager** page listing all holidays created. Click on **Add Holiday** button to create a new one.



#### On the Add Holiday page:

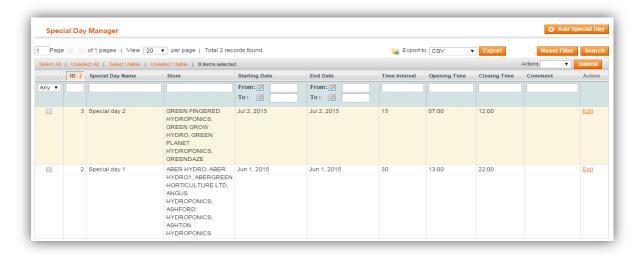
- Enter the holiday name
- Select store(s) to apply holiday from the list
- Select the start date and end date of holiday
- Fill a notification message in the *Comment* field. It will be shown on your checkout page when customers select one of the holidays you set as their shipping date.

Remember to click on the **Save Item** button after entering required fields to save your work.



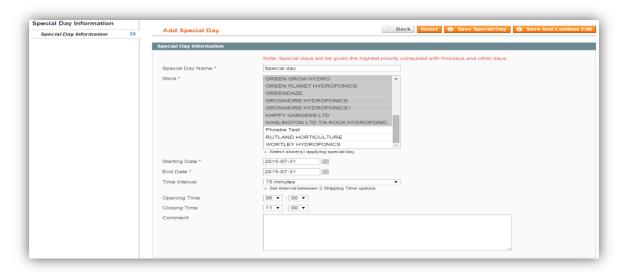
### g. Manage Special Days

To set days with special working time for your stores, go to **Store Pickup** → **Manage Special Days**. You will be navigated to the **Special Day Manager** page listing all special days created. Click on the **Add Special Day** button to create a new one.



#### On the Add Special Day page:

- Enter special day name
- Select store(s) to apply special working days from the list
- Select the start date and end date of special days
- Set interval between shipping time options shown to customers at checkout, such as 15 minutes
- Choose opening and closing time applied to these special days

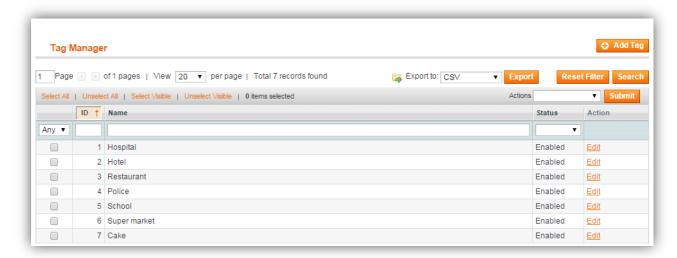


Remember to click on the **Save Item** button to save your work.

\* Note: Special days have the highest priority compared with holidays and other days. If a specific date is assigned as both store's special day and holiday, it will be counted as special working day. The store still opens for pickup on that date but with special opening hours as you configured.

#### h. Manage Tags

This page shows the list of tags that you added. This tags list will be shown on the Store listing page to your customers can filter stores by them.



To add a new tag, please click on **Add Tag** button, the **Add Tags** page will be shown and you need to fill tag's name, upload icon and select status for that tag.

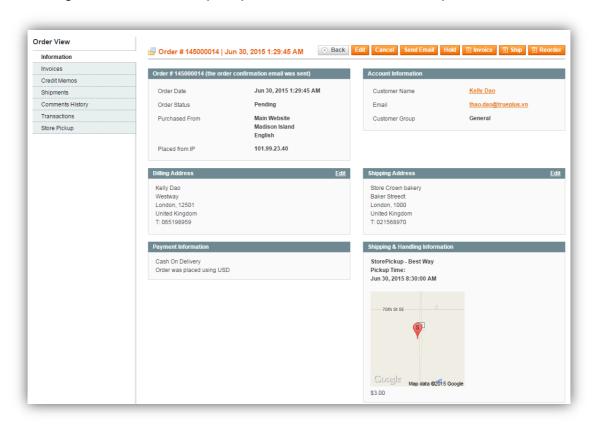


After that, remember to save your work by clicking on **Save Tag** button or **Save And Continue Edit** button.

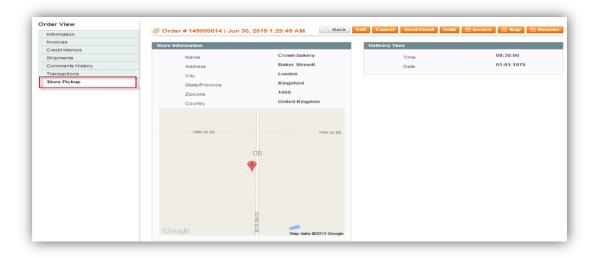
i. View Pickup Orders

To view pickup orders in backend:

- Go to Sales →Orders on the menu, choose the order in which the shipping name is the same as the pickup store's name.
- In the **Information** tab, you can see the information about shipping address changed to the address of pickup store and attached with a map location.



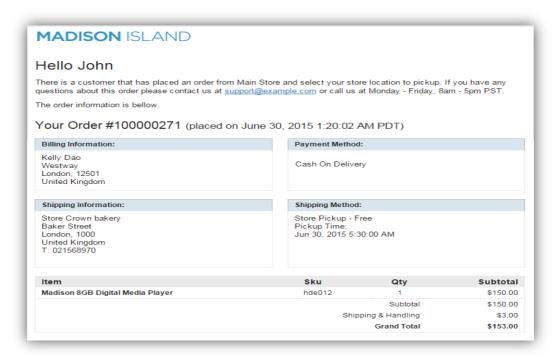
• Store Pickup tab shows you more detailed information of store location.



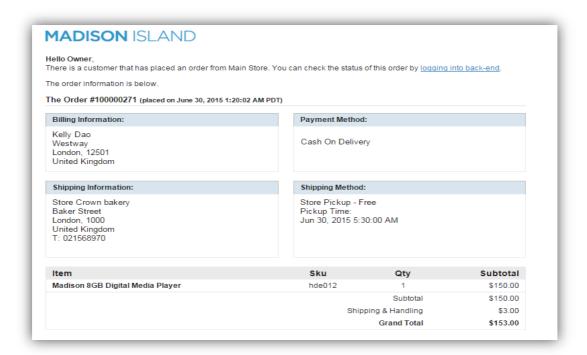
. Receive Notification Emails about Pickup Orders

After customers place orders with the in-store pickup option, notification emails will be sent to the store manager and the web administrator.

• Email sent to the store manager:



Email sent to the web administrator:



# k. Settings

To configure settings of the **Store Pickup** extension, go to **System > Configuration** on the menu bar, choose the **Shipping Methods** tab on the left navigation, select the **Store Pickup** method.

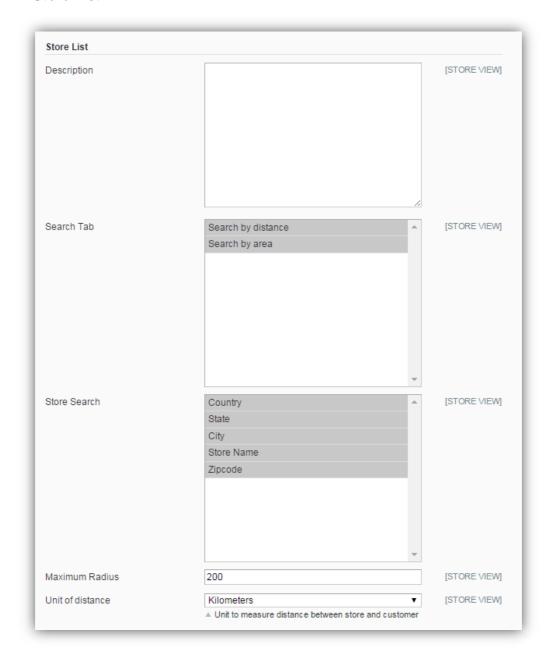
The configuration is divided into 4 groups including **General**, **Store List**, **Checkout** and **Email Template** 

#### • General:



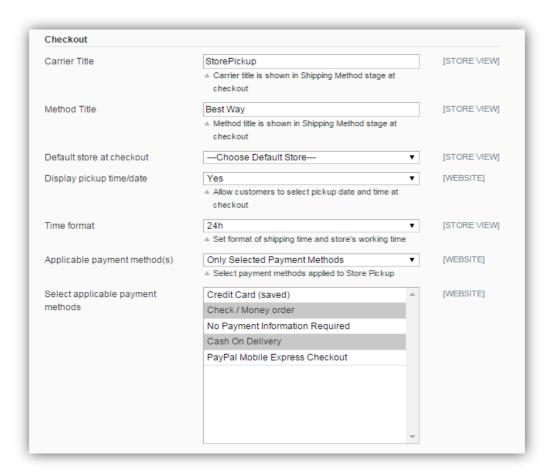
No.	Field	Sample	Result
1	Enable Store	Yes	Enable this extension on your site
	Pickup		
2	Store List link	Top Link/Footer	Show Our stores link on the top link/ footer link in
	shown in frontend	Link/ Not Shown	frontend or not
3	Google Map key		Fill the Google map key into this field to use
			Google API. You can get this key by following the
			guide link or going to <b>Store Pickup &gt; Guide</b> .

#### Store List:



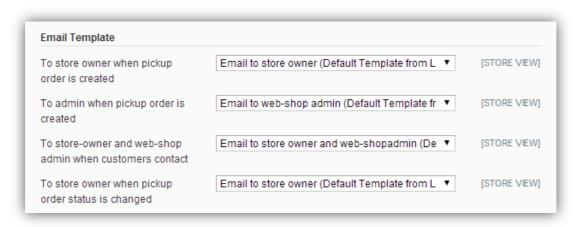
- **Description:** enter description that will be shown on the Store Listing page
- **Search Tab:** select types of search tabs that will be shown on the search form.
- **Store Search:** select the information customers can select when they search by area
- **Maximum Radius:** enter the maximum radius that you allow your customer to search
- Unit of distance: select unit to measure distance between store and customer as Kilometers or Miles

#### Checkout:



- Carrier Title: The title shown in Shipping Method stage at checkout.
- Method Title: Method title is shown in Shipping Method stage at checkout
- Default store at checkout: Choose this store as the default store in Shipping
  Method at checkout when customers select the Store Pickup option
- **Display pickup time/date**: Allow customers to select pickup date and time at checkout or not.
- **Time format**: Set format of shipping time and store's working time.
- Applicable payment method(s): You can select payment methods applied to Store Pickup here. If you choose Only Selected Payment Methods, it will apply only specific payment methods for pickup orders.
- Select applicable payment methods: Select the payment methods that you allow customers to choose between these payment methods to pay for pickup orders

#### • Email Template:



You can modify default email template sent to store manager and admin when pickup order is created, changed status or customers send message through the **Contact Form**.

After configuring all fields, click on the **Save Config** button to save your work.

# **Contact us:**

- www.magestore.com
- magestore.zendesk.com
- **+1-606-657-0768**
- 1750 Montgomery Street 1st Floor,San Francisco, CA 94111, United States.

