

78th Air Base Wing



78TH AIR BASE WING



Performance Management Programs

Newcomers Orientation Program
78 FSS/FSMC
Civilian Personnel Office
Bldg 255, 1ST Floor
478-222-0601



Competitive and Non-Competitive Actions



78TH AIR BASE WING

□ Competitive

- Promotions
 (Movement to a position with a higher earning potential than the current position)
- Temporary Promotions exceeding a cumulative total of 1 year within any consecutive 24-month period
- Non-Competitive
 - Reassignments
 - Re-Promotions
 - Change in position having no greater earning potential than current
 - Accretion of Duties/Impact of Person on the Job
 - RIF placement

- Maximum Broadband Level Promotions
- Temporary Promotions NOT exceeding a cumulative total of 1 year within any consecutive 24-month period
- Candidates with priority consideration
- Addition of supervisory duties in same broadband level



DPMAPNew Beginnings



- Directives
 - Master Labor Agreement (MLA), 31 May 2017
 - DoDI 1400.25, Volume 431_AFI 36-1002, DPMAP
- Applicable to Appropriate Fund Civilian Employees (i.e. GS, FWS, GL, AD) EXCEPT those excluded under applicable laws or covered by other systems (e.g., DCIPS, AcqDemo, LabDemo, SES).



Key Performance Management



- ☐ Appraisal Cycle: 1 Apr 31 Mar
- Minimum of Three Performance Discussions Required (but more recommended)
 - Planning Phase Initial Performance Plan Meeting (within 30 Calendar Days)
 - Monitoring Phase Progress Review that can be initiated by the supervisor or employee anytime during appraisal cycle.
 - Evaluating Phase (Final Discussion) Requires the supervisors to rate employee performance against the elements and standards/expectations in the employee's performance plan.



How You Are Rated



- Rated on the basis of performance elements also known as Major Duties (found on Core Document/ Position Description
- Documented on DD Form 2906
- Performance elements are critical and align with organizational goals.
- ☐ Three Level Rating Pattern
 - Unacceptable = 1
 - Fully Successful = 3
 - Outstanding = 5



Core Document



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AIR FORCE STANDARD CORE PERSONNEL DOCUMENT (SCPD)

ORGANIZATION: SUPV LEVEL CODE: TARGET GRADE: DRUG TEST: SENSITIVITY: EMERGENCY ESS: KEY POSITION:	8 12 See Notes to	Co F1 Users C2 C1 B1	CPD NUMBER: OMP LEVEL CO LSA: AREER FIELD II ENTRALLY MA US: OSITION HIST:	D:	9G585 76ZA U D TYPE: 2 8888		
CLASSIFICATION: F DUTY TITLE:	Iuman Resource	s Specialist (I	Employee Relatio	ons), G	S-0201-12		
ORG & FUNC CODE		PAY	Civilian I	ersonr	nel		
PPP Option Code: PPP Option Code:	EMC LBR		ree Relations Celations				
DEVELOPED AND C	LASSIFIED BY	THE AIR FO	ORCE SCPD LIB	RARY	, 12/04/02		
CLASSIFICATION Classification, staffing,				curately	reflects the	e local work situati	ion to mee
J ulieSmith						e 2006	
CLASSIFIER'S SIGN	ATURE				DATE		
SUPERVISOR'S CEI knowledges, skills, and organizational relations responsible. This certi relating to appointment violations of such statu	l abilities, responships. The positi fication is made and payment of tes or their impla	sibilities, phy on is necessa: with the knov public funds	ysical and perform ry to carry out go wledge that this ir and that false or	nance r overnme oformat	equirement: ent function ion is to be	s of this position ar s for which I am used for statutory :	nd its purposes
SUPERVISOR'S SIGN					DATE		
PERFORMANCE PLA	N CERTIFICA	TION:					
Rater/Supv.							
Date						,	
Reviewer							
Date							
Employee*							
Date			İ				
*Signature acknowledg	ges receipt. It do	es not indicat	te agreement/disa	greeme	ent.		



Core Document



78TH AIR BASE WING

PURPOSE OF POSITION AND ORGANIZATIONAL LOCATION:

The primary purpose of this position is: To serve as a senior Human Resources (HR) Specialist in Employee Relations with responsibility for planning, developing, and carrying out the full range of employee relations and management advisory services for assigned organizations typified by complex organizational structures and dynamic, professional and/or scientific missions.

The organizational location of this position is:

ORGANIZATIONAL GOALS OR OBJECTIVES:

The organizational goals or objectives of this position are:

DUTY 1:

Critical

Provides employee relations assistance to managers for assigned organizations of a complex nature. Serves as a senior specialist resolving very difficult employee relations issues in support of a wide variety of organizations with varying missions. For example, the assignment may include professional, administrative, research, and SES positions in a large, multi-mission environment and a broad spectrum of expertise to provide consultation, guidance, and assistance to senior management officials, supervisors, and employees. In addition, positions may be high graded, emerging or in a rapidly changing technological field, and/or higher headquarters positions. Advises senior management on a wide range of difficult and complex conduct and performance issues encompassing all areas of concern (leave and absences, hours of work, honorary and incentive awards, supervisory records, code of ethics, Office of Workers' Compensation (OWCP), drug and alcohol abuse, unemployment compensation, grievances/complaints/appeals, disciplinary and adverse actions, and physically restricted employees, etc.). Advises semior management officials and supervisors on the Performance Management Program, giving specific directions as needed on procedural and regulatory requirements for annual appraisal programs, developing/modifying/issuing performance plans, preparing performance improvement plans, and initiating performance-based actions. Develops and assists managers in implementing novel or innovative approaches to complex issues which are difficult to resolve or present sensitive problems. Informs employees regarding their entitlements and obligations; for example, advises employees facing adverse action for unacceptable performance about their entitlements to use grievance/complaint/appeal procedures. Serves as a technical advisor and representative for management/legal staff before third parties in quasi-judicial boards and commissions. Interprets laws, regulations, rules, and local policies for management and uses computer based programs or other means available to conduct more extensive research to resolve complex, controversial problems. Applies seasoned judgment and past practice or experience in developing new approaches where precedents are unavailable. Interprets the negotiated contract for management and employees as requested. Prepares and/or assists senior management in responding to both administrative and union grievances and ensures responses are in compliance with regulations/union contract and are legally sufficient. Performs other duties such as assisting with arbitrations, mediations, contract negotiations, and Unfair Labor Practices, and prepares and presents management's case to protect the government's interest, when necessary.

STANDARDS:

- A. With few exceptions, provides advisory services to senior management and employees that are technically correct and legally sound.
- B. Typically maintains harmonious and professional relationships with managers, employees, and staff activities.
- C. Routinely provides timely, technically accurate, and understandable interpretations of contract provisions and their impacts on policies, regulations, procedures, and existing case law.

KSA: 1, 2, 3, 4, 5, 6



DoD Performance Plan, Progress Review, and Appraisal DD 2906



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DEPARTMENT OF DEFENSE CIVILIAN PERFORMANCE PLAN, PROGRESS REVIEW AND APPRAISAL

EMPLOYEE NAME:	DoD ID	APPRAISAL	
(Last, First, Middle Initial)	NUMBER:	YEAR (YYYY):	

PRIVACY ACT STATEMENT

AUTHORITY: 5 U.S.C. 43, Performance Appraisal; 5 CFR 430.205, Agency Performance Appraisals; 10 U.S.C. 136, Under Secretary of Defense for Personnel and Readiness; and DoDI 1400.25, Volume 431, DoD Civilian Personnel Management System: Performance Management and Appraisal Program; and DoDI 1400.25, Volume 1100, Civilian Human Resources Management Information Technology Portfolio.

PRINCIPAL PURPOSE(S): To document performance elements, associated performance standards, progress review(s) and ratings of record.

ROUTINE USE(S): Applicable Blanket Routine Use(s) are: Law Enforcement Routine Use, Disclosure When Requesting Information Routine Use, Disclosure of Requested Information Routine Use, Congressional Inquiries Routine Use, Disclosure to the Office of Personnel Management Routine Use, Disclosure to the Department of Justice for Litigation Routine Use, Disclosure of Information to the National Archives and Records Administration Routine Use, Disclosure to the Merit Systems Protection Board Routine Use, and Data Breach Remediation Purposes Routine Use. The DoD Blanket Routine Uses set forth at the beginning of the Office of the Secretary of Defense (OSD) compilation of systems of records notices may apply to this system. The complete list of DoD Blanket Routine Uses can be found online at:

http://dpcld.defense.gov/Privacy/SORNsIndex/BlanketRoutineUses.aspx.

The applicable system of records notice is DPR 34 DoD, Defense Civilian Personnel Data System, located at: http://dpcld.defense.gov/Privacy/SORNsIndex/DODwideSORNArticleView/tabid/6797/Article/570697/dpr-34-dod.aspx.

DISCLOSURE: Voluntary; however, if you are unable or unwilling to complete the administrative portion, your supervisor will complete it to ensure performance review is linked to individual performance, recognition, and awards.

INSTRUCTIONS FOR COMPLETING THE CIVILIAN PERFORMANCE PLAN, PROGRESS REVIEW AND APPRAISAL

Cover Sheet (Page 1): Enter the employee's full name, DoD ID number, and the current appraisal year. (Completed by employee or Rating Official/Supervisor.)

PART A - Administrative Data. (Completed by employee and/or Rating Official/Supervisor.)

- 1. Appraisal Period: a. Enter the rating start date of the appraisal cycle. b. Enter the end date of the appraisal cycle. c. Enter the Effective Date of the Rating of Record. NOTE: The DoD Performance Management and Appraisal Program cycle is April 1 March 31 with effective date June 1. The minimum evaluation period is 90 calendar days.
- 2. Employee Name: Enter the name of the employee (last, first, middle initial).
- 3. DoD ID Number: Number found on the back of Common Access Card (NOTE: Do not enter SSN).
- 4. Position Title and Position Description Number: Enter the official position title and official position description number found in block 15 of SF-50.



DD Form 2906 Cont'd



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SUMMARY LEVEL CHART

Range	Summary Level	Rating of Record	Summary Level Rating Criteria
4.3 - 5.0	Outstanding	5	The summary rating of all element ratings of 4.3 or greater results in a rating of record of "5" - Outstanding, with no element rated "1" - Unacceptable.
3.0 - 4.2	Fully Successful	3	The summary rating of all element ratings of between 4.2 and 3.0 results in a rating of record of "3" - Fully Successful, with no element rated "1" - Unacceptable.
2.9 or lower	Unacceptable	1	Any element rated as "1" - Unacceptable.

When a rating on any element is "1" - Unacceptable, the overall Rating of Record shall be "1" - Unacceptable, regardless of the Summary Rating.



Recognition and Rewards



- Continuous Recognition and Rewards are highly recommended. Can Happen throughout the performance year (Remember: Not an Entitlement!)
 - Types of Awards for GS & Wage Grade
 - 1. Monetary
 - 2. Non-monetary (i.e. Time-Off Award)
 - 3. Quality Step Increase (QSI) 3% Salary Increase



Automated Performance Appraisal Tool



- Automated Performance Appraisal Tool is Called <u>MyPerformance</u> which is located in MyBiz application.
 - Authorized to create, review, and approve performance plans, document modifications, progress reviews, employee input and performance appraisals.



Additional DPMAP Information



□ DPMAP training available

- Instructor Led Training provided by 78 FSS/FSDE
 - -DPMAP-Class**
 - **-DPMAP SMART Objectives**
- Computer Based Training (CBT) available via Advanced Distributed Learning Service (ADLS)
 - –DoD Performance Management and Appraisal Program (DPMAP) 7 Module**
 - –DoD Performance Management and Appraisal Program (DPMAP) 4 Module

**Recommended for initial training



Acquisition Demonstration Project (AcqDemo)

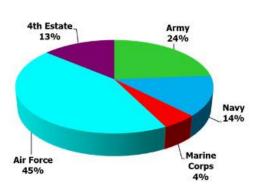


- Directives
 - DoD AcqDemo Operating Procedures
- AcqDemo covers GS non-bargaining positions assigned to AFMC organizations
- □The pay plans are NH, NJ and NK with Broadband Level I, II, III and IV

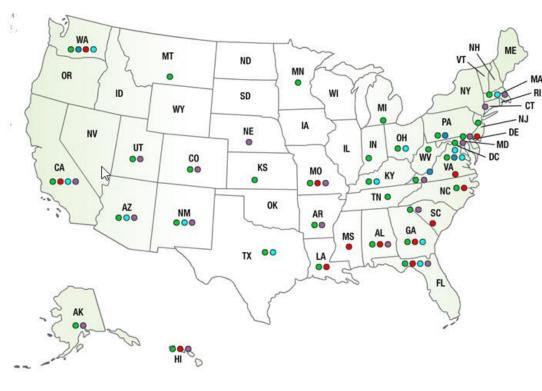


Who We Are AcqDemo Workforce Demographics





Component	Population	
Army	8,936	
Navy	5,248	
Marine Corps	1,806	
Air Force	17,094	
4th Estate	4,871	
Total:	37,955	



reign Popula	ition						
Bahrain	Belgium	Egypt	Israel	Japan	Netherlands	Republic of Korea	United Kingdom
•		•	•		•	•	•



CLASSIFICATION Broadbands



BUSINESS AND TECHNICAL MANAGEMENT PROFESSIONAL (NH)

		III	IV
	II	\$63,600 -	\$89,370
\$18,785 –	\$28,945 -	, ,	
\$33,629	\$68,983	\$98,317	-\$136,659
·	• •	(GS 12 –	(GS 14 –
(GS 1- 4)	(GS 5 - 11)	(GS 12 –	(GS 14 –

TECHNICAL MANAGEMENT SUPPORT (NJ)

ı	11	111	IV
040.705	11		\$63,600 -
\$18,785 –	\$28,945 –	\$43,857 -	\$98,317
\$33,629	\$51,623	\$68,983	' '
(GS 1-4)	(GS 5 - 8)	(GS 9 - 11)	(GS 12 –
(50 1 4)	(000)	(000 11)	13)

ADMINISTRATIVE SUPPORT (NK)

(IXIX)				
1	П	III		
\$18,785 –	\$28,945 -	\$39,707 -		
\$33,629	\$46,609	\$62,787		
(GS 1-4)	(GS 5 - 7)	(GS 8 - 10)		

2018 ACQDEMO BROADBAND BASE PAY TABLE (w/o Locality Pay)



The Benefits For Employees



- Tools to better understand contribution expectations
- -Flexibility of movement within broadband
- Expanded temporary promotion and detail opportunities
- -Enhanced career development opportunities
- Contributions exceeding expectations rewarded with greater compensation and/or awards



The Benefits for Supervisors



- Local manager authorities to manage the acquisition workforce
- -Tools for attracting and hiring a quality workforce
- Flexibilities in assignment of duties to meet mission challenges
- Opportunities for meaningful communication with employees
- -Tools for linking employee contributions to pay
- Tools for addressing marginal or inadequate contributions and unacceptable quality of performance



Key Performance Management



- □ Appraisal Cycle: 1 Oct 30 Sep
- Three Documented Contribution Discussion
 - Initial Contribution Plan
 - Mid-Point Review
 - Final Overall Contribution Score and Individual Factor Scores



How You Are Rated



- Employees are rated on 3 Critical Factors (weighted equally) found on Position Requirement Document (PRD):
 - 1. Job Achievement and/or Innovation
 - 2. Communication and/or Teamwork
 - 3. Mission Support



Employee Self-Assessment



- Opportunity for employees to document their contribution throughout the appraisal cycle
- □ Organizations may choose to make employee self-assessment mandatory



Position Requirements Document (PRD)



Position Requirements Document (PRD) Cover Sheet	Position Number: H3R212
Official Classification Title: <u>HUMAN RESOURCES SPECIALIST (EMPL</u>	DYEE RELATIONS)
Career Path-Broadband Level: NH-III	Occupational Series: 0201
Duty Title:	
Employing Office Location: 9R - Robins AFB, GA (MTC)	Duty Station: Robins AFB, Houston, GA
Organization: DoD\USAF\AFMC\AFSC\78 ABW\78 MSG \78 FSS/FS	M Demo Pay Pool: —4171
Supervisor's Certification: This Position Requirements Document (Pand abilities, responsibilities, physical and performance requirement reflection of the actual duties performed by the employee. This cert used for statutory purposes relating to appointment and payment of violations of such statutes or their implementing regulations.	es of the position and its organizational relationships, and is a cification is made with the knowledge that this information is to be
Immediate Supervisor: <u>Debra A. Singleton</u>	Title: Force Support Squadron Acting Deputy Director



PRD Cont'd



III. CCAS FACTORS, DISCRIMINATORS, AND DESCRIPTORS: (These are standardized and may not be edited.)

Factor 1. Problem Solving NH-III

Work is timely, efficient and of acceptable quality. Completed work meets project/program objectives. Flexibility, adaptability, and decisiveness are exercised appropriately.

- Independently defines, directs, or leads highly challenging projects/programs. Identifies and resolves highly complex problems not susceptible to treatment by accepted methods.
- Develops, integrates, and implements solutions to diverse, highly complex problems across multiple areas and disciplines.
- Anticipates problems, develops sound solutions and action plans to ensure program/mission accomplishment.
- Develops plans and techniques to fit new situations to improve overall program and policies. Establishes precedents in application of problem-solving techniques to enhance existing processes.

Factor 2. Teamwork/Cooperation

NH-III

Work is timely, efficient and of acceptable quality. Personal and organizational interactions exhibit and foster cooperation and teamwor Flexibility, adaptability, and decisiveness are exercised appropriately.

- Works with others to accomplish complex projects/programs.
- Applies innovative approaches to resolve unusual/difficult issues significantly impacting important policies or programs. Promotes a maintains environment for cooperation and teamwork.
- Leads and guides others in formulating and executing team plans. Expertise is sought by peers.

Factor 3. Customer Relations NH-III

Work is timely, efficient and of acceptable quality. Personal and organizational interactions enhance customer relations and actively promote rapport with customers. Flexibility, adaptability, and decisiveness are exercised appropriately.



Recognition and Awards



- Overall Contribution Score (OCS) of 1 to 115. Each employee will have an Expected Contribution Score (ECS) based on his/her salary.
 - 1. Salary Increase
 - 2. Cash Award
 - Both Salary and Cash Award



Automated Performance Appraisal Tool



- CAS2Net is the automated software tool AcqDemo utilized to capture Compensation and Appraisal System (CCAS) related data necessary in the annual appraisal cycle process.
 - All documentation (contribution planning, mid-point review, additional feedback, self-assessments, and annual appraisals) are generated from CASNET and may be printed for records



Additional AcqDemo Information



□ AcqDemo training available

- http://acqdemo.hci.mil/training.html
 - -Videos
 - -User guides
 - -Training guides



Probationary Period for New Hires



- Two years of permanent federal appointment
- Character, conduct, and attitude that affect performance is observed
- Failed probation results in possible reassignment, demotion or separation
- Employees who fail can be terminated from employment
 - Have limited appeal rights
 - Appeal rights dependent upon length of service and type of appointment



Summary



- ☐ Two types of Appraisal Programs
 - 1. DPMAP (New Beginnings)
 - 2. AcqDemo Project Contribution
- Core Document and Position Requirement
 Document outlines duties you are expected to perform
- Ratings are based on performance <u>Elements</u> for DPMAP and <u>Critical Factors</u> for AcqDemo



Discussion/Questions



