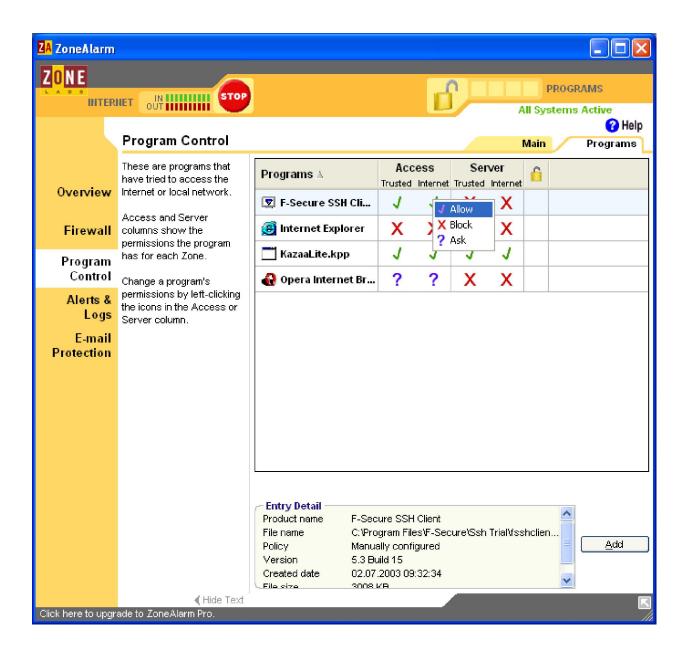
# Manually Add Programs to Your Firewall or Anti-Virus Programs Trusted List

#### ZoneAlarm



# **AVG**

Open the AVG Anti-Virus plus Firewall. Double-click the Firewall button to configure the Firewall. Add the programs listed at the top of this page.

Figure 1: AVG

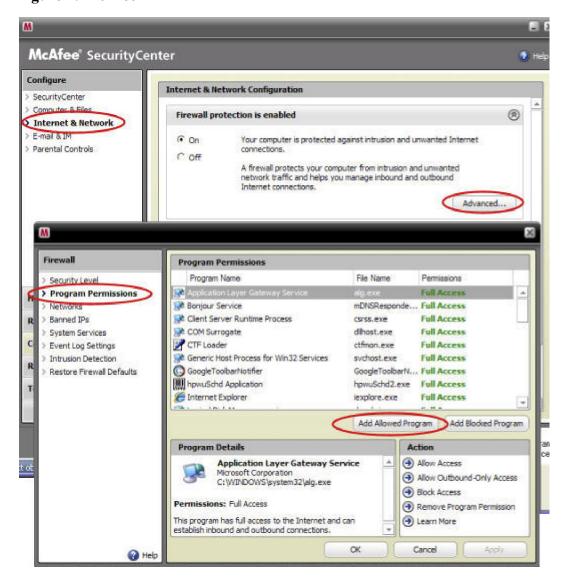


# **McAfee**

Open your McAfee Security Center, click **Internet and Network**, and then click the **Advanced** button in the firewall section. Click **Program Permissions**, then click **Add Allowed Program**. Add the programs listed at the top of this page.

**NOTE:** McAfee's firewall automatically disables Windows Firewall and sets itself as your default firewall.

Figure 2: McAfee

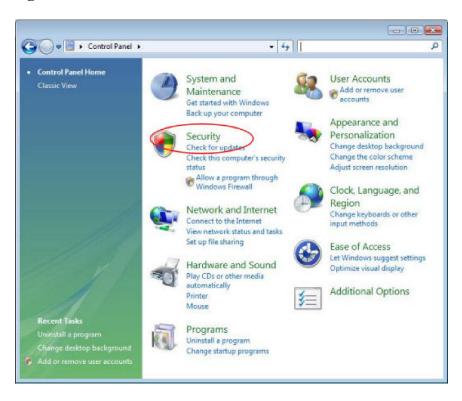


# **Microsoft Windows Vista**

To add exceptions to your firewall using Windows Vista, perform the following steps:

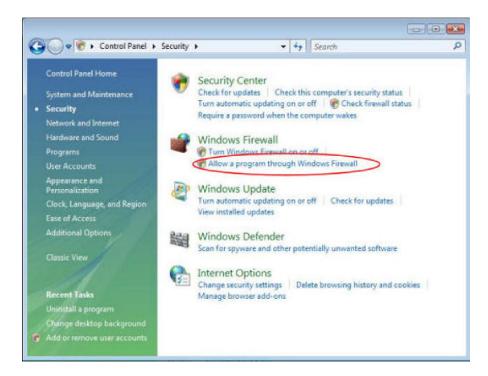
1. Click Start, Control Panel, and then Security Center.

Figure 3: Microsoft Windows Vista Firewall

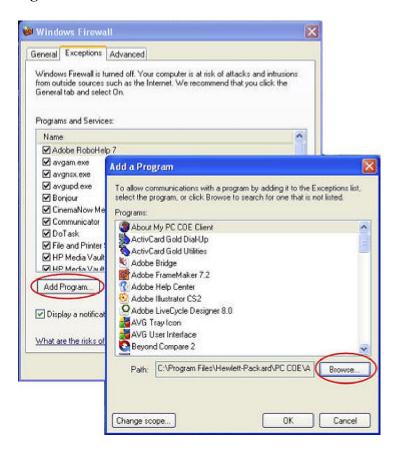


2. Click Allow a program through Windows Firewall.

Figure 4: Microsoft Windows Vista Firewall



- 3. Select the Exceptions tab and then click Add Program.
- 4. Figure 5: Microsoft Windows Vista Firewall



- 5. In the Add a Program dialog box, click Browse. Add the program.
- 6. Click **OK**.

# Norton

Click **Options** in Norton to change the firewall settings.

Figure 9: Norton



# **Symantec**

Open Symantec Endpoint Protection, Click **Change Settings** , and then click **Configure Settings** for Network Threat Protection. Add the program.

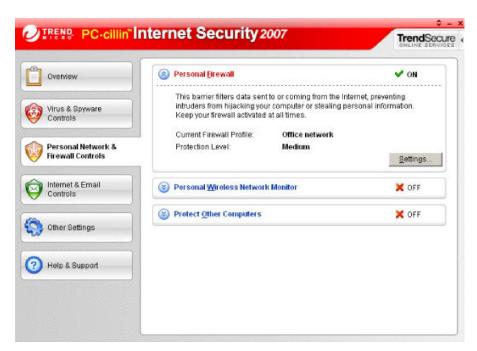
Figure 10: Symantec



## **Trend Micro**

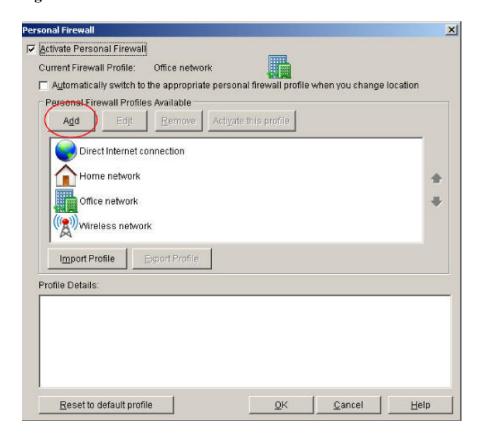
1. Open the Trend Micro Main Console, select the Personal Network and Firewall Controls tab, and then click Settings.

Figure 11: Trend Micro



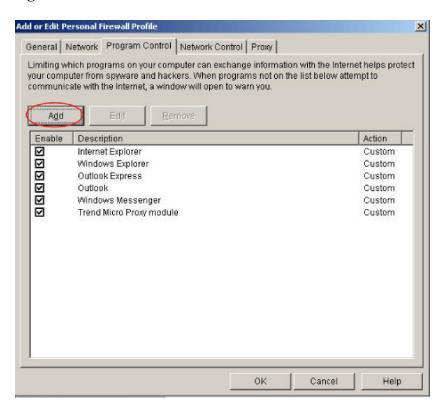
2. On the Personal Firewall page, click Add .

Figure 12: Trend Micro



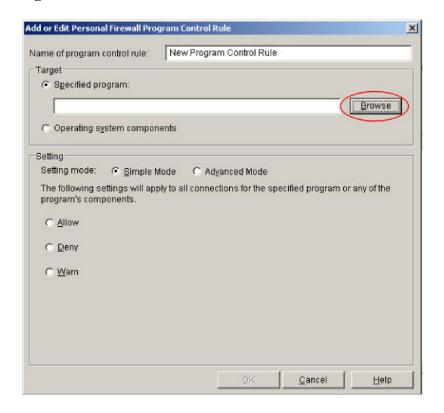
3. Select the **Program Control** tab and then click **Add**.

Figure 13: Trend Micro



4. Click **Browse** and add the program.

Figure 14: Trend Micro

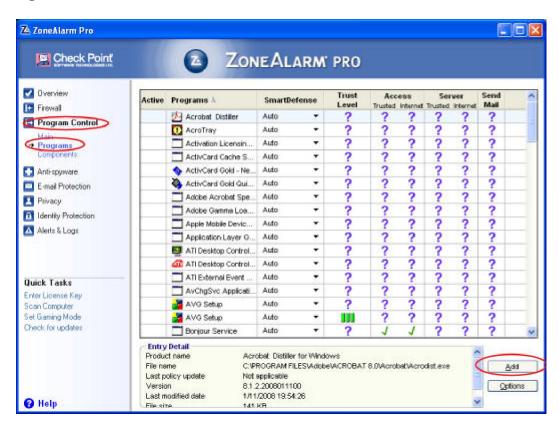


5. Click OK.

# ZoneAlarm

- 1. Open ZoneAlarm Security.
- 2. Click Program Control, Programs, and then Add.

Figure 15: ZoneAlarm



3. Add the program.

### Windows XP Firewall: Using the Exceptions Tab

If you're running Windows XP Service Pack 2 (SP2) the Windows Firewall is turned on by default. This means that most programs will not be allowed to accept unsolicited communications from the Internet unless you choose to list those programs as exceptions.

Because firewalls restrict communication between your computer and the Internet, you might need to adjust settings for some other programs that prefer an open connection. You can make an exception for these programs, so that they can communicate through the Windows Firewall.

#### Allowing Exceptions—the Risks

Each time you allow an exception for a program to communicate through Windows Firewall, your computer is made more vulnerable. To allow an exception is like poking a hole through the firewall. If there are too many holes, there's not much wall left in your firewall. Hackers often use software that scans the Internet looking for computers with unprotected connections. If you have lots of exceptions and open ports, your computer can become more vulnerable.

To help decrease your security risk:

- •Only allow an exception when you really need it.
- •Never allow an exception for a program that you don't recognize.
- •Remove an exception when you no longer need it.

#### **Allowing Exceptions Despite the Risks**

Sometimes you might want someone to be able to connect to your computer, despite the risk—such as when you expect to receive a file sent through an instant messaging program, or when you play a multiplayer game over the Internet.

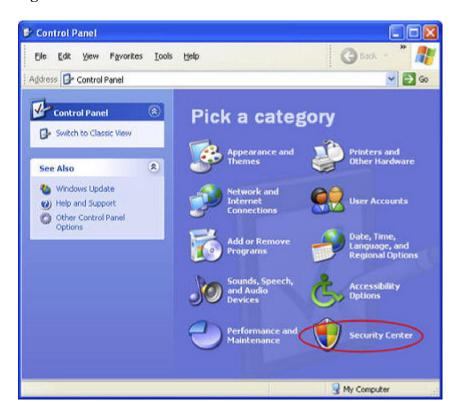
For example, if you're exchanging instant messages with someone who wants to send you a file (a photo, for example), Windows Firewall will ask you if you want to unblock the connection and allow the photo to reach your computer. Or, if you want to play a multiplayer network game with friends over the Internet, you can add the game as an exception so that the firewall will allow the game information to reach your computer.

## **Microsoft Windows XP**

To add exceptions to your firewall using Windows XP, perform the following steps:

1. Click Start, Control Panel, and then Security Center.

Figure 6: Microsoft Windows XP Firewall



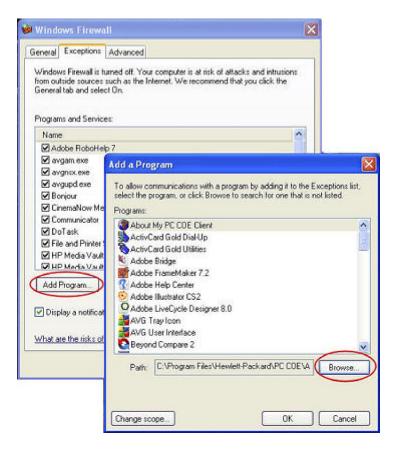
2. Click Windows Firewall.

Figure 7: Microsoft Windows XP Firewall



- 3. Select the Exceptions tab and then click Add Program.
- 4. In the Add a Program dialog box, click Browse. Add the desired programs.

Figure 8: Microsoft Windows XP Firewall



5. Click OK.