## INTRODUCTION AND OVERVIEW OF MANUFACTURING 1. What is Manufacturing? 2. Materials in Manufacturing 3. Manufacturing Processes

4. Production Systems

5. Organization of the Book

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### Manufacturing is Important

- Technologically
- Economically
- Historically

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### Manufacturing - Technologically Important

Technology - the application of science to provide society and its members with those things that are needed or desired

- Technology provides the products that help our society and its members live better
- What do these products have in common?
  - They are all manufactured
- Manufacturing is the essential factor that makes technology possible

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Manufacturing is one way by which nations create material wealth

<u>Sector</u>	% of <u>GNP</u>
Manufacturing	20%
Agriculture, minerals, etc.	5%
Construction & utilities	5%
Service sector – retail, transportation, banking, communication, education, and government	70%

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### Manufacturing - Historically Important

Throughout history, human cultures that were better at making things were more successful

- Making better tools meant better crafts & weapons
  - Better crafts allowed people to live better
  - Better weapons allowed them to conquer other cultures in times of conflict
- To a significant degree, the history of civilization is the history of humans' ability to make things

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### What is Manufacturing?

The word *manufacture* is derived from two Latin words *manus* (hand) and *factus* (make); the combination means "made by hand"

- "Made by hand" accurately described the fabrication methods that were used when the English word "manufacture" was first coined around 1567 A.D.
- Most modern manufacturing operations are accomplished by mechanized and automated equipment that is supervised by human workers

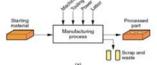


### Manufacturing - Technologically

Application of physical and chemical processes to alter the geometry, properties, and/or appearance of a starting material to make parts or products

- Manufacturing also includes assembly
- Almost always carried out as a sequence of operations

Figure 1.1 (a) Manufacturing as a technical process



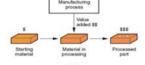
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### Manufacturing - Economically

Transformation of materials into items of greater value by means of one or more processing and/or assembly operations

 Manufacturing adds value to the material by changing its shape or properties, or by combining it with other materials

Figure 1.1 (b) Manufacturing as an economic process



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### Manufacturing Industries

Industry consists of enterprises and organizations that produce or supply goods and services

- Industries can be classified as:
  - Primary industries those that cultivate and exploit natural resources, e.g., farming, mining
  - Secondary industries take the outputs of primary industries and convert them into consumer and capital goods manufacturing is the principal activity
  - 3. Tertiary industries service sector



### Manufacturing Industries - continued

- Secondary industries include manufacturing, construction, and electric power generation
- Manufacturing includes several industries whose products are not covered in this book; e.g., apparel, beverages, chemicals, and food processing
- For our purposes, manufacturing means production of hardware
  - Nuts and bolts, forgings, cars, airplanes, digital computers, plastic parts, and ceramic products

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### Production Quantity Q

The quantity of products Q made by a factory has an important influence on the way its people, facilities, and procedures are organized

Annual production quantities can be classified into three ranges:

Production range
Low production
Medium production
High production

Annual Quantity Q 1 to 100 units 100 to 10,000 units 10,000 to millions of

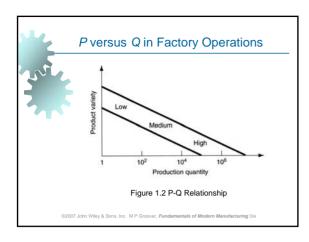
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### Product Variety P

Product variety *P* refers to different product types or models produced in the plant

- Different products have different features
  - They are intended for different markets
  - Some have more parts than others
- The number of different product types made each year in a factory can be counted
- When the number of product types made in the factory is high, this indicates high product variety



### More About Product Variety

Although *P* is a quantitative parameter, it is much less exact than *Q* because details on how much the designs differ is not captured simply by the number of different designs

- Soft product variety small differences between products, e.g., between car models made on the same production line, with many common parts among models
- Hard product variety products differ substantially, e.g., between a small car and a large truck, with few common parts (if any)

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### Manufacturing Capability

A manufacturing plant consists of *processes* and *systems* (and people, of course) designed to transform a certain limited range of *materials* into products of increased value

- The three building blocks materials, processes, and systems - are the subject of modern manufacturing
- Manufacturing capability includes:
  - 1. Technological processing capability
  - 2. Physical product limitations
  - 3. Production capacity

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### 1. Technological Processing Capability

The available set of manufacturing processes in the plant (or company)

- Certain manufacturing processes are suited to certain materials
  - By specializing in certain processes, the plant is also specializing in certain materials
- Includes not only the physical processes, but also the expertise of the plant personnel
- Examples:
  - A machine shop cannot roll steel
  - A steel mill cannot build cars

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### 2. Physical Product Limitations

Given a plant with a certain set of processes, there are size and weight limitations on the parts or products that can be made in the plant

- Product size and weight affect:
  - Production equipment
  - Material handling equipment
- Production, material handling equipment, and plant size must be planned for products that lie within a certain size and weight range

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### 3. Production Capacity

Defined as the maximum quantity that a plant can produce in a given time period (e.g., month or year) under assumed operating conditions

- Operating conditions refer to number of shifts per week, hours per shift, direct labor manning levels in the plant, and so on
- Usually measured in terms of output units, such as tons of steel or number of cars produced by the plant
- Also called plant capacity



### Materials in Manufacturing

Most engineering materials can be classified into one of three basic categories:

- 1. Metals
- 2. Ceramics
- 3. Polymers
- Their chemistries are different
- Their mechanical and physical properties are dissimilar
- These differences affect the manufacturing processes that can be used to produce products from them

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# In Addition: Composites Nonhomogeneous mixtures of the other three basic types rather than a unique category Figure 1.3 Venn diagram of three basic material types plus composites Ceramics Polymer composites Ceramics Polymers Ceramics Polymers Ceramics Of Modern Manufacturing 3/e

### 1. Metals

Usually *alloys*, which are composed of two or more elements, at least one of which is metallic

- Two basic groups:
  - 1. Ferrous metals based on iron, comprises about 75% of metal tonnage in the world:
    - Steel = Fe-C alloy (0.02 to 2.11% C)
    - Cast iron = Fe-C alloy (2% to 4% C)
  - Nonferrous metals all other metallic elements and their alloys: aluminum, copper, magnesium, nickel, silver, tin, titanium, etc.



### 2. Ceramics

Compounds containing metallic (or semi-metallic) and nonmetallic elements.

- Typical nonmetallic elements are oxygen, nitrogen, and carbon
- For processing, ceramics divide into:
  - 1. Crystalline ceramics includes:
    - Traditional ceramics, such as clay (hydrous aluminum silicates)
    - Modern ceramics, such as alumina (Al<sub>2</sub>O<sub>3</sub>)
- 2. Glasses mostly based on silica (SiO<sub>2</sub>)

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### 3. Polymers

Compound formed of repeating structural units called *mers*, whose atoms share electrons to form very large molecules

- Three categories:
  - Thermoplastic polymers can be subjected to multiple heating and cooling cycles without altering molecular structure
  - Thermosetting polymers molecules chemically transform (cure) into a rigid structure – cannot be reheated
  - 3. Elastomers shows significant elastic behavior

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### 4. Composites

Material consisting of two or more phases that are processed separately and then bonded together to achieve properties superior to its constituents

- Phase homogeneous mass of material, such as grains of identical unit cell structure in a solid metal
- Usual structure consists of particles or fibers of one phase mixed in a second phase
- Properties depend on components, physical shapes of components, and the way they are combined to form the final material

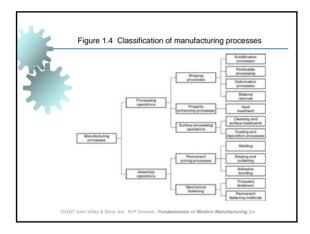
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### Manufacturing Processes

### Two basic types:

- Processing operations transform a work material from one state of completion to a more advanced state
  - Operations that change the geometry, properties, or appearance of the starting material
- 2. Assembly operations join two or more components to create a new entity

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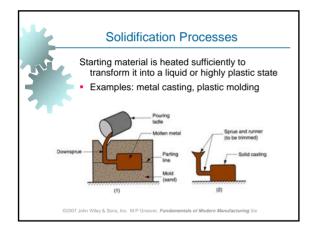
### **Processing Operations**

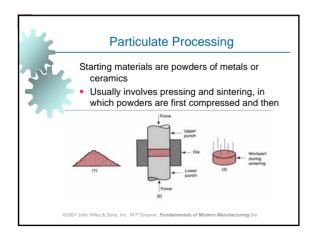
Alters a material's shape, physical properties, or appearance in order to add value

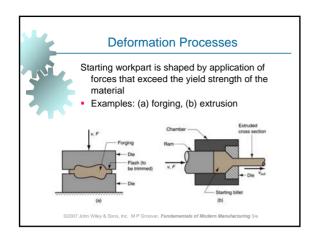
- Three categories of processing operations:
  - 1. Shaping operations alter the geometry of the starting work material
  - Property-enhancing operations improve physical properties without changing shape
  - Surface processing operations to clean, treat, coat, or deposit material on exterior surface of the work

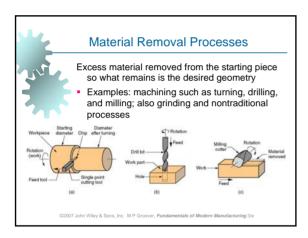
## Shaping Processes – Four Categories 1. Solidification processes - starting material is a heated liquid or semifluid 2. Particulate processing - starting material consists of powders 3. Deformation processes - starting material is a ductile solid (commonly metal) 4. Material removal processes - starting material is a ductile or brittle solid

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## Waste in Shaping Processes Desirable to minimize waste in part shaping Material removal processes are wasteful in unit operations, simply by the way they work Most casting, molding, and particulate processing operations waste little material Terminology for minimum waste processes: Net shape processes - when most of the starting material is used and no subsequent machining is required Near net shape processes - when minimum amount of machining is required



### **Property-Enhancing Processes**

Performed to improve mechanical or physical properties of work material

- Part shape is not altered, except unintentionally
  - Example: unintentional warping of a heat treated part
- Examples:
  - Heat treatment of metals and glasses
  - Sintering of powdered metals and ceramics

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### **Surface Processing Operations**

- Cleaning chemical and mechanical processes to remove dirt, oil, and other contaminants from the surface
- Surface treatments mechanical working such as sand blasting, and physical processes like diffusion
- Coating and thin film deposition coating exterior surface of the workpart

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### **Assembly Operations**

Two or more separate parts are joined to form a new entity

- Types of assembly operations:
  - Joining processes create a permanent joint
    - Welding, brazing, soldering, and adhesive bonding
  - 2. Mechanical assembly fastening by mechanical methods
    - Threaded fasteners (screws, bolts and nuts); press fitting, expansion fits



### **Production Systems**

People, equipment, and procedures used for the combination of materials and processes that constitute a firm's manufacturing operations

- A manufacturing firm must have systems and procedures to efficiently accomplish its type of production
- Two categories of production systems:
  - Production facilities
  - Manufacturing support systems
- Both categories include people (people make the systems work)

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### **Production Facilities**

The factory, production equipment, and material handling systems

- Production facilities "touch" the product
- Includes the way the equipment is arranged in the factory - the plant layout
- Equipment usually organized into logical groupings, called manufacturing systems
  - Examples:
    - Automated production line
    - Machine cell consisting of an industrial robot and two machine tools

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### Facilities versus Product Quantities

- A company designs its manufacturing systems and organizes its factories to serve the particular mission of each plant
- Certain types of production facilities are recognized as the most appropriate for a given type of manufacturing:
  - 1. Low production 1 to 100
  - 2. Medium production 100 to 10,000
  - 3. High production 10.000 to >1.000.000
- Different facilities are required for each of the three quantity ranges



### Low Production

Job shop is the term used for this type of production facility

- A job shop makes low quantities of specialized and customized products
  - Products are typically complex, e.g., space capsules, prototype aircraft, special machinery
- Equipment in a job shop is general purpose
- Labor force is highly skilled
- Designed for maximum flexibility

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### **Medium Production**

Two different types of facility, depending on product variety:

- Batch production
  - Suited to hard product variety
  - Setups required between batches
- Cellular manufacturing
  - Suited to soft product variety
  - Worker cells organized to process parts without setups between different part styles

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### **High Production**

- Often referred to as mass production
  - High demand for product
  - Manufacturing system dedicated to the production of that product
- Two categories of mass production:
  - 1. Quantity production
  - 2. Flow line production



### **Quantity Production**

Mass production of single parts on single machine or small numbers of machines

- Typically involves standard machines equipped with special tooling
- Equipment is dedicated full-time to the production of one part or product type
- Typical layouts used in quantity production are process layout and cellular layout

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### Flow Line Production

Multiple machines or workstations arranged in sequence, e.g., production lines

- Product is complex
  - Requires multiple processing and/or assembly operations
- Work units are physically moved through the sequence to complete the product
- Workstations and equipment are designed specifically for the product to maximize efficiency

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### Manufacturing Support Systems

- A company must organize itself to design the processes and equipment, plan and control production, and satisfy product quality requirements
- Accomplished by manufacturing support systems - people and procedures by which a company manages its production operations
- Typical departments:
  - 1. Manufacturing engineering
  - 2. Production planning and control
  - 3. Quality control

